

Criminal and Civil Justice Appropriations Committee

Tuesday, January 12, 2010 1:00 PM – 5:00 PM 102 HOB - Reed Hall Action Packet

Sandra Adams Chair

COMMITTEE MEETING REPORT Criminal & Civil Justice Appropriations Committee

1/12/2010 1:00:00PM

Location: Reed Hall (102 HOB)

Summary: No Bills Considered

Committee meeting was reported out: Tuesday, January 12, 2010 3:58:33PM

COMMITTEE MEETING REPORT Criminal & Civil Justice Appropriations Committee

1/12/2010 1:00:00PM

Location: Reed Hall (102 HOB)

Attendance:

	Present	Absent	Excused
Sandra Adams (Chair)	X	····	
Eric Eisnaugle			x
Bill Heller	X		
Doug Holder	×		
Paige Kreegel	×		
Charles McBurney	X		
Juan-Carlos Planas	×		
Ari Porth	×		
Darryl Rouson	x		
William Snyder	×		
Darren Soto	X		
Perry Thurston	X		
John Tobia	х		
Juan Zapata		X	
Totals:	12	1	1

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COMMITTEE MEETING REPORT Criminal & Civil Justice Appropriations Committee

1/12/2010 1:00:00PM

Location: Reed Hall (102 HOB)

Other Business Appearance:

Department of Corrections Richard Prudom, Budget Director (State Employee) (At Request Of Chair) - Proponent Department of Corrections 2601 Blair Stone Road Tallahassee Florida 32311 Phone: 850-410-4131

Dozier Training School update Rod Love, Deputy Secretary (State Employee) (At Request Of Chair) - Information Only Department of Juvenile Justice 2737 Centerview Drive Tallahassee Florida 32399 Phone: 850-921-8807

Radio Replacement update Bonnie Rodgers, Chief of Staff (State Employee) (At Request Of Chair) - Information Only Department of Corrections 2601 Blair Stone Road Tallahassee Florida 32399 Phone: 850-251-0364

Schedule VIIIB-2 Lisa Goodner, State Courts Administrator (State Employee) (At Request Of Chair) - Information Only State Courts System 500 S. Duval Street Tallahassee Florida 32399-5081 Phone: 850-922-5081

Status Report on Seaport Security Database Mark Zadra, Asst. Commissioner (State Employee) (At Request Of Chair) - Information Only Florida Department of Law Enforcement 2331 Phillips Road Tallahassee Florida 32308 Phone: 850-410-7001



FLORIDA DEPARTMENT OF CORRECTIONS

House Criminal and Civil Justice Appropriations Committee

January 12, 2010

Correctional Officer Radio Replacement Update

- The 2009 Legislature appropriated spending authority for \$5 million in federal stimulus funding to replace aging radio systems in Florida prisons to ensure officer safety through dependable communication.
- Where we started:
 - o July 1, 2009: Appropriations Act authorizes expenditure of federal funds upon receipt.
 - September 1, 2009: Federal grant funds received.
 - o October 2, 2009: Competitive Request for Quotes issued.
 - o November 12, 2009: Award made to Communications International, Inc.
- Delivery of radios, consoles and related equipment anticipated February 1, 2010 for 23 institutions in Regions I and II, and Region III.

Installation Schedule:

Phase	Correctional Institutions	Tentative Completion Date
I	Century, Putnam, Calhoun, Mayo	February 25, 2010
II	Holmes, Lawtey, Jackson, Lancaster	March 23, 2010
III	Okaloosa, Union, Walton, Florida State Prison	April 20, 2010
IV	Gulf, Baker, Jefferson, Gainesville	May 11, 2010
V	Quincy, Madison, Apalachee, Hamilton	June 7, 2010
VI	Reception & Medical Center, Marion, Lowell	October 15, 2010

• Anticipate completion of all grant funded radio system replacements/upgrades prior to the grant expiration September 2011.

Florida Department of Juvenile Justice

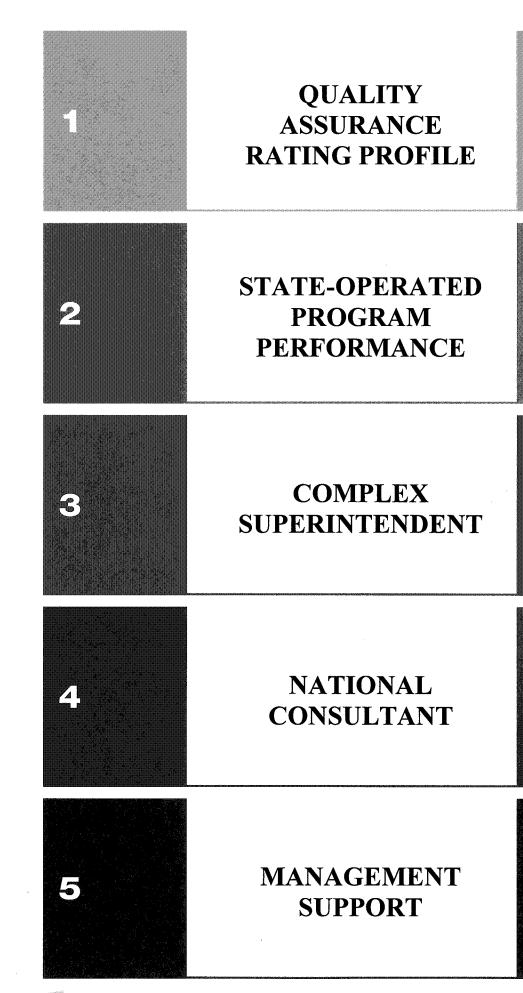


Update on the Dozier Training School

House Criminal and Civil Justice Appropriations Committee

Representative Sandy Adams, Chair

January 12, 2010



Dozier School for Boys

Quality Assurance Performance Rating Profile

Program Type: Contract Provider: County/Circuit #: **Review Date:**

High Risk Male State Operated Jackson/Circuit 14 October 27-29, 2009 Program Code: 24 Contract Number: NA Number of Beds: 124 60 Lead Reviewer Code:

	Program Performance by Indicator				
	Management Accountability			HEALTHCARE SERVICES	
1.01 F	Background Screening	8	4.01	Designated Health Authority	0
1.02	Risk Management and Incident Reporting	5	4.02	Healthcare Admission Screening	5
1.03 F	Provision of Abuse Free Environment	5	4.03	Comprehensive Physical Assessment	5
1.04	Escapes	8	4.04	Screening, Evaluation, Treatment for STDs	5
1.05	Pre-Service Training Requirements	10	4.05	Sick Call	5
1.06	In-Service Training Requirements	5	4.06	Medication Administration	5
1.07	Special Diets	8	4.07	Pharmaceuticals: Storage, Security, Access	7
1.08	National School Lunch and Breakfast	8	4.08	Infection Control	5
	Tota	57	4.09	Chronic Illness Treatment Process	7
		•	4.10	Episodic/Emergency Care	5
Case	Management & Delinguency Intervention	Services	4.11	Authority for Evaluation and Treatment	7
2.01	Classification	8	4.12	Pregnant Girls and their Neonates	NA
2.02	Assessment	8		Total	56
2.03	Multidisciplinary Intervention	7			
2.04	Performance Planning	8		Security and Safety Services	
2.05	Performance Reporting	7	5.01 P	Supervision of Youth	0
2.06	Parent or Guardian Involvement	10	5.02	Room Checks	0
2.07	Transition Planning	10	5.03	Key Control	0
2.08	Grievance Process	5	5.04	Internal Alert System	5
2.09	Behavior Management	5	5.05	Log Books	0
2.10	Room Restriction	NA	5.06	Gang Prevention and Intervention	5
2.11	Controlled Observation	0	5.07	Contraband and Searches	5
2.12	Behavior Management Unit	0	5.08	Transportation	0
	Tota	68	5.09	Tool and Sensitive Item Control	5
			5.10	Disaster and Continuity of Operations	8
	Mental Health and Substance Abuse		5.11	Flammable, Toxic, and Poisonous Control	0
3.01	Coordination of Services	10	5.12	Water Safety	10
3.02 F	Suicide Risk Screening	10		Total	38
3.03	Mental Health Evaluation/Assessment	8			-
3.04	Substance Abuse Assessment	8			
3.05	Planning and Delivery of Services	7			
3.06	Suicide Precautions	5			
3.07	Crisis Intervention and Implementation	7			
3.08	Emergency Services	5			
3.09	Requirements for Specialized Models	7			
	Tota	67			

Dozier School for Boys

Standard	Program Score	Max Score	Rating	Failed	Minimal	Acceptable	Commendable	Exceptional
				0-59%	60-69%	70-79%	80-89%	90-100%
1. Management Accountability	57	80	71%			x		
2. CM & Delinquency Intervention	68	110	62%		Х			
3. Mental Hith/Substance Abuse	67	90	74%			x		
4. Healthcare Services	56	110	51%	Х				
5. Security and Safety	38	120	32%	Х				
Overall Score	286	510	56%	Х				
	Ov	erall P	rogram	Perform	nance			
	Failed to	Meet 9	Standar	ds	56%			

2008 - 2009 QA STANDARD RATING FOR STATE-OPERATED PROGRAMS

2008 QA STANDARDS

STATE-OPERATED PROGRAMS	Health Services	Security and Safety
Dozier/JJOC	74	75
Duval Juvenile Residential Facility	76	57
Pensacola Boys Base	90	80
Britt Halfway House	69	69
Desoto Dual Diagnosed Correctional Facility High Risk Mental Health Program (Male)	107	68
Desoto Dual Diagnosed Correctional Facility Moderate Risk Mental Health Program (Female)	107	68
Desoto Dual Diagnosed Correctional Facility High Risk Mental Health Program (Female)	107	68
Desoto Max Risk (Female)	107	68
Desoto High Risk (Female)	107	68
Desoto Juvenile Residential Facility Moderate Risk (Male)	100	83
Desoto Juvenile Residential Facility High Risk (Male)	100	83
Falkenburg Academy	93	80
Les Peters Halfway House	75	78

2009 QA STANDARDS

STATE-OPERATED PROGRAMS	Health Services	Security and Safety
Dozier	56	38
Duval Juvenile Residential Facility	78	64
Jackson Juvenile Offender Correctional Center	60	83
Pensacola Boys Base	87	89
Britt Halfway House	89	82
Desoto Dual Diagnosed Correctional Facility High Risk (Female)	112	89
Desoto Juvenile Residential Facility High Risk (Male)	77	80
Falkenburg Academy	83	83
Les Peters Halfway House	90	94

Falled Minimal Acceptable Commendable	Exceptional
0-59% 60-69% 70-79% 80-89%	90-100%

COMPLEX SUPERINTENDENT MICHAEL CANTRELL



Michael Cantrell has an undergraduate degree in Sociology and more than 20 years of professional experience in the juvenile justice arena, including detention services, residential treatment, day treatment, juvenile probation and vocational education. He has been employed by the Florida Department of Juvenile Justice since 2005 where he served as the Regional Director for Detention Services, North Florida Region, and Superintendent of a 130-bed intensive mental health treatment program at the Desoto Juvenile Correctional Complex in Arcadia, Florida. He has professional juvenile justice experience in Kentucky and Ohio and served as an Executive Administrator for the Arizona Department of Juvenile Corrections.

Mr. Cantrell holds a number of professional certifications including "Effective Interventions with High Risk Offenders" by the National Institute of Corrections and a Certified Gang Specialist by the Florida Gang Investigators Association. He has more than 1000 hours of training specific to the needs of juvenile offenders including gender responsive programming, sex offender treatment, and cognitive behavioral intervention.

Mr. Cantrell is a proven leader who has achieved a high level of success in all areas of operation and has an uncompromising commitment to the youth that we serve.

Michael E. Cantrell

1529 Copperfield Circle, Tallahassee, Florida 32312 Phone: (850) 224-6022 Cell: (850) 528-6677 E-mail: <u>seahawk9@embarqmail.com</u>

PROFILE

Recognized as a dynamic leader in the field of juvenile justice by the Ohio Community Corrections Organization and the Florida Department of Juvenile Justice. I have been executively responsible for multiple juvenile justice programs including; detention centers, residential programs, probation departments, day treatment centers, parole violator programs, mental health programs, dual diagnosis programs, group homes, vocational programs, and educational programs.

EMPLOYMENT HISTORY

Florida Department of Juvenile Justice

2005-Present

Regional Director, North

- Complete executive responsibility for eight juvenile detention centers spanning 41 counties
- Manage a \$37.5 million dollar budget
- Responsible for 600 staff members
- Responsible for development and implementation of evidence based programming
- Responsible for working closely with law enforcement, legislators, media and over 100 judges.

Superintendent

- Complete executive responsibility for a 130 bed specialized mental health program for felony offending juveniles
- Supervised 115 staff members including medical and mental health staff
- Developed and implemented programming
- Worked with local law enforcement
- Worked closely with local Crisis Stabilization Units

Assistant Superintendent

- Managed two high risk living units for dually diagnosed juveniles
- Responsible for supervising 22 staff members
- Developed and implemented innovative programming
- Conducted treatment team meetings

Gibault Inc.

Program Administrator

- Provided counseling services to male and female juveniles in a group home setting
- Supervised 12 staff members
- Planned and coordinated specialized outings
- Established rules for group home life
- Developed and implemented innovative programming
- Supervised educational program
- Directed transition services for successful family re-unification.

Arizona Department of Juvenile Corrections

Executive Administrator

- Complete responsibility for a 100 bed parole violators program
- Supervised 80 staff members
- Developed and implemented innovative programs
- Served on state committee for community corrections

West Central Juvenile Rehabilitation Facility

Executive Director

- Provided executive direction for a 36 bed secure residential program
- Provided executive direction for two 17 seat day treatment programs
- Created and supervised a 6 officer juvenile probation department
- Managed a \$5.7 million dollar budget
- Created and executively managed a vocational training program
- Developed an award winning community service program
- Won the 2000 Dr. Simon Dinitz award for achieving excellence in the field of community corrections
- Secured over \$400,000 in grant funding

Bruce E. Kline and Associates

Counselor

- Provided counseling services to a caseload of 35 clients
- Conducted parenting assessments
- Gave expert testimony in court cases
- Conducted psychological testing

1992-1993

1993-2002

2002-2003

Dessie Scott Children's Home

Supervising Therapist

- Provided counseling services to 10 emotionally disturbed juveniles in group home setting
- Supervised eight staff members
- Served as the agency's training coordinator

Charter Ridge Hospital

Mental Health Associate

- Supervised juveniles on the psychiatric unit
- Assisted in group treatment
- Coordinated recreational activities
- Served as lead trainer for the department.

EDUCATION

Union College, Barbourville, Kentucky Bachelor of Science, Sociology 1986-1990

Continuing Education

- Certified Grant Writer, Grantsmanship Center, Los Angeles, California
- Certified Group Facilitator, National Curriculum and Training Institute
- Certified Gang Specialist, Florida Gang Investigators Association
- Hostage Negotiation, Dayton Ohio, Police Department
- Effective Interventions with High Risk Offenders, National Institute of Corrections, Dr. Barry Glick
- Correctional Supervision, National Institute of Corrections
- Thinking Errors, Dr. Stanton Samenow
- Motivational Interviewing, Florida Department of Juvenile Justice
- Correctional Program Assessment Inventory, University of Cincinnati, Dr. Ed Latessa
- 1000's of hours of juvenile specific training such as; gender specific programming, sex offender programming, executive budget management, thinking for a change, re-entry training, cell extraction, and reality therapy to name a few

1989-1991

NATIONAL CONSULTANT LEONARD DIXON



Mr. Dixon has a Masters Degree and more than thirty (30) years of professional experience in the juvenile justice arena. He currently serves as the Division Director of Juvenile Detention Services, Department of Community Justice, Detroit, Michigan. He previously served as the Director, Bureau of Juvenile Justice for the State of Michigan. He holds numerous professional certifications and has consulted with the United States Department of Justice in twelve (12) different jurisdictions throughout the country.

RESUME

LEONARD B. DIXON 24420 CRESCENT DRIVE WOODHAVEN, MI 48183 734-671-5749

<u>QUALIFICATIONS</u>

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Fully experienced in all facets of Care, Policy, Procedure, and Juvenile Justice. 29 1/2 years of juvenile experience; in residential, non-residential, commitment, case management and detention management, programming and services. In addition, experience in negotiating federal consent decrees, ending of federal investigations, training, facility planning and development, and consultation.

EDUCATION

- Diploma, Moore Haven High School, Moore Haven, FL
- AA Degree, State Fair Community College, Sedalia, MO (1977)
- BS Degree in Sociology and Psychology, Southwest Baptist University, Bolivar, MO (1980)
- Master of Science, Nova University, Ft. Lauderdale, FL (1990)
- Correctional Leadership Development, Longmont, CO (1992/U.S. Dept. of Justice)
- Nova University, Summer Institutes (20 hours), Ft. Lauderdale, FL (1993)
- Managing Juvenile Operations Omaha, NE (1994/U.S. Dept. of Justice
- Executive Training for CEO's of Juvenile Agencies Longmont, CO (1995/U.S. Dept. of Justice)
- Graduate Leadership Detroit, Leadership/Management Institute, Wayne County, Michigan (2000)
- Advanced Management Training, American Management Association University System of New York
- Certified Manhood Development Training, Oakland CA
- Completed 14 hours of study psychology under Virginia Satir, University of Miami
- Completed 16 hours of study in Group Child Care by the Department of Professional Regulations

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AWARDS OF HONOR

- Major General Anthony C Wayne Leadership award 2008 from the County of Wayne
- Proclamation County of Wayne 2003
- Governors' Appointment to the State Juvenile Justice Commission 2003-2010
- President, National Juvenile Detention Association (NJDA) 2003-2006
- Appointed to Standards Committee, American Correctional Association (ACA) 2002-2006
- All American High School Basketball Player
- Athletic Scholarship, State Fair Community College, Missouri
- Member "Who's Who" Junior College, 1977
- Athletic Scholarship, Southwest Baptist University, Missouri
- Member of Committee to Form Employee Recognition Program HRS
- Chairman Employee Incentive Committee
- Chairman Employee Recognition HRS
- Member EEOC HRS State of Florida, District XI
- Member of Juvenile Court Committee, Dade County Juvenile
- Member of Peer Review Committee for Statewide Facilities FL
- Member of Statewide Design Training Team for Juvenile Facilities FL
- Member of South Florida Review Team for New Juvenile Program
- Chairman of ACA Accreditation Committee Florida District XI
- Nova University Adjunct Staff Member/Juvenile Programs in Administration
- Board member, Community Tree House, Detroit, MI
- Board member, The Wellington Group, Miami, FL
- Member, National Human Services Juvenile Justice Group Children's Defense Fund, Washington, D.C., Child Welfare League of America
- Member of American Correctional Association
- Member National Juvenile Detention Association
- Interviews on Local Public Television and Radio Stations
- U.S. Congress Presentations to Congressional Senators Wash., D.C. Member, National Committee on Assessments for Minority Children Washington, D.C.
- Member, Structuring Effective Juvenile Detention Environments, University of Wisconsin, Madison, College of Engineering, Monona, Wisconsin, Dec., 1997
- Received Proclamation County of Wayne, 1997
- Board of Directors, Michigan Juvenile Detention Association
- Committee Chair of Critical Issues, National Juvenile Detention Association
- Neal Zott Award Michigan Juvenile Detention Association 2002
- National Presenter on Juvenile Justice Issues 2003
- Appointed, Juvenile Delinquency Guidelines Committee and Consultant National Council of Juvenile and Family Court Judges, 2003, Reno, Nevada
- Presentations in Beijing and Shanghai Normal Universities Republic of China in 2007 (on Conditions of Refinement for Juvenile Facilities)
- Testimony before the United States Senate, 2004 (mental health and health services in juvenile institutions)
- Testimony before the United States Congress (alternative education in juvenile institutions) 2009
- Appointed committee on minority over- representation (ACA) 2008-2010

CONSULTATION

2002 - Present

Consultant, U.S. Department of Justice/Court Monitor for Essex County, New Jersey

2002 – Present

Consultant, National Juvenile Detention Association (NJDA)

United States Department of Justice/Juvenile Justice Consulting Cases Involved In:

- 1. United States vs. Wayne County, Michigan
- 2. United States vs. Macon County, Illinois
- 3. United States vs. Los Angeles County Probation Department, Juvenile Detention Facilities, California
- 4. Lucas County, Ohio
- 5. United States vs. Essex County, New Jersey (protection from harm)
- 6. United States vs. State of Maryland
- 7. Washington, D.C. Oak Hill Detention and training school
- 8. Benito Myers vs. Lenawee County, Michigan
- 9. Bobby M. vs. State of Florida
- 10. United States vs. State of Mississippi Oakley/Columbia Training schools (protection from harm)
- 11. Morgan vs. Nagin, et. al. Conditionals of Confinement New Orleans Youth Study Center, Expert Witness

WORK EXPERIENCE

1995-2004/2007- Present

<u>Division Director of Juvenile Detention Services</u>: Department of Community Justice, Wayne County Juvenile Detention Facility, Detroit, Michigan

Responsible for the operation of juvenile detention services for the Department of Community Justice for Wayne County, Michigan, the 6th largest county in the country. The Director for this position has the responsibility for formulating and promulgating policies, procedures, and supervision of juvenile detention services. These services include detention, medical, mental health, education, detention alternatives, contacts, and services to approximately 4,500 children from ages 10 to 17 annually. In addition, 312 employees, including Sheriff Deputies, Guards, Personnel, Management Services, Special Services and Operations Managers, fall directly under this supervision. This position manages an annual budget of approximately \$29 million dollars annually and is the direct responsibility of the Director.

Resume Leonard Dixon

2004 - 2007

<u>Director – Bureau of Juvenile Justice</u>: Department of Human Services State of Michigan

Responsible for all juvenile justice services in the State of Michigan that includes direct care and supervision of delinquent youths referred to the agency from Family Courts. In addition, this position supervises approximately 850 employees in addition to the 1,705 youth located in five (5) residential treatment programs, four (4) community based treatment programs and two (2) training schools, one (1) female, one (1) male as well as re-entry and prevention services. This position also interacts with courts, the legislature and other local, state, and federal agencies, with a budget of approximately \$253 million dollars. The position is also responsible for the provision of prevention; rehabilitation and technical assistance support for juvenile justice programs for youths aged 12 to 21 and acts as fiduciary for a number of federal grant programs. The position is responsible for the childcare fund which funds and audits juvenile service for all eighty three (83) counties in Michigan.

1995 - Present

Adjunct Professor, Wayne County Community College, Detroit, Michigan

Responsible for teaching Introduction to Corrections to college students.

1990 - 1995

Program Operations Administrator, Department of Juvenile Justice Services, Dade County, FL

Responsible for commitment and services to approximately 15,000 youth annually. In addition, supervise six (6) residential facilities, three (3) non-residential detention programs, five (5) contracted Re-entry programs and special intensives group programs. These programs provide approximately 600 directly supervised children ages 10-19daily. This position also involves placement of approximately 75 children throughout the State of Florida who are in residential care and the management of a total of 306 staff members. A budget of approximately \$15.5 million dollars annually is allocated for this area and is the responsibility of this office to manage accordingly. The position also includes the management of the largest Detention Center in the State ,home detention, alternatives to detention ,detention respite homes and detention intake services for Dade and Monroe Counties Florida.

1991 - Present

Cohort Coordinator, Nova University

This position is an adjunct staff position at Nova University. This includes working with graduate students in administration and conducting seminars.

Resume Leonard Dixon

1985 - 1990

<u>Halfway Facility Superintendent</u>, Department of Health and Rehabilitative Services, Dade County, FL

Responsible for managing the operations of a halfway house and special intensive group program for delinquents which includes hiring and terminating employees, formulating and assisting in the formulation of policies and procedures, which have significant impact on personnel, clients, administration and budgets. This position manages activities for forty-four (44) persons including human service personnel and support personnel assigned to the facility, preparing reports, correspondence, and other data required to operate the facility, and manage the direct food service program. Function independently with overall responsibility for providing services for clients, in addition to maintaining ACA requirements for residential programs. During 1988, worked as superintendent of Dade Juvenile Detention Center. This involves Supervision responsibility of over 200 staff and 300 clients.

<u>Assistant Halfway Facility Superintendent</u>, Department of Health and Rehabilitative Service, Dade County, FL

1984-1985

Responsible for managing treatment staff, preparing work assignments, conducting training sessions and supervising the maintenance of case records. Assisted superintendent in the preparation of annual budgetary needs and responsible for the operation of the facility in the absence of the superintendent. Assisted the superintendent in dealing with the community to provide effective and meaningful community support for the program. Established standards of performance in administration of case management. In addition, supervise four (4) Family Group Homes and one (1) Special Intensive Group Program and was the ACA Coordinator.

1982-1983

<u>Group Treatment Leader Supervisor</u>, Department of Health and Rehabilitative Services, Dade County, FL

Responsible for the direction of the group treatment leaders. Assumed complete responsibility for the facility in the absence of the superintendent and the Asst. Superintendent. Supervised building security and facilitated compliance of fire and safety regulations. In addition to CIS system, managed facility food service and building maintenance. Also, oversaw student intern and volunteer program and handled community relations.

Resume Leonard Dixon

1980 - 1982

Group Treatment Leader, Department of Health and Rehabilitative Services, Dade County, FL

Responsible for maintaining case management loads for a minimum of twelve (12) clients and prepared all written reports as required. Conducted small and individual counseling sessions. Interfaced with various organizations. Supervised residential activities and responsibilities in the program. Prepared needs assessments and contracts for each client. Assisted in the training of other youth service personnel.

1981 - 1985

Assistant Manager (part-time), Variety Record Company

Responsible for the supervision of five (5) sales persons, checking cashiers for mistakes, making night deposits and distributing stock.

1979

Summer Assistant Director, CETA Program, Glades County, FL

Provided assistance to the economic and social deprived residents of Glades County. Responsible for organizing and implementing social services and recreation programs, acting as liaison between the state and the community. Also, responsible for placing county residents in business for on-the-job training. Supervised forty (40) persons.

1978

Summer Recreation Director, Glades County, FL

Developed a wide variety of program activities for boys and girls ages 11 through 19. Supervised staff of fifteen (15) full-time workers. Provided youth counseling and organized activities for summer programs.

1977

Community Worker CETA Title VI, Glades County, FL

Provided assistance to the economically and socially deprived residents in Glades County. Responsible for organizing and implementing Social Service and recreational programs. The program's emphasis was geared towards sports activities, intramural games, etc.

HOBBIES

Basketball, Reading, Jogging, Hunting, Fishing, and Camping

REFERENCES

Furnished upon request

DOZIER COMPLEX MANAGEMENT SUPPORT TEAM



Health Services:

Shannon Stoeckinger, Registered Nurse

Shannon Stoeckinger is a Registered Nurse at the Falkenburg Academy; a 100 bed moderate risk residential program operated by the Department Of Juvenile Justice. Mrs. Stoeckinger has 31years of nursing experience. She is a certified Quality Assurance Peer Reviewer and has assisted other state-operated residential programs in improving the quality of health services. The Falkenburg Academy achieved an "Exceptional" rating in Health Services during the 2009 Quality Assurance Review. This is the highest possible of QA rating.



Safety and Security:

Tommy Fawcett, Management Review Specialist

Mr. Fawcett has a degree in Criminology and 24 years of related professional experience, including management of a secure detention facility. Mr. Fawcett currently serves as the Security Specialist for Residential Services in the Central Region. He provides training; technical assistance and support on all matters related to safety and security at three (3) state operated residential commitment programs in the Central region. These facilities received either a "Commendable" of "Exceptional" rating in the area of "Safety and Security" during the 2009 Quality Assurance review. These are the highest possible Quality Assurance ratings.



Management and Accountability:

Joe Graham, Senior Management Analyst

Mr. Graham has 14 years of professional experience in juvenile detention facilities and juvenile detention management. He is currently responsible for providing management, operations and technical support for eight (8) detention facilities in the North Region. Mr. Graham developed and implemented the Detention Facility Management System (DFMS), that allows facility administrators to effectively manage a variety of key performance indicators. His efforts have dramatically improved the overall operation our detention facilities in the North Region.



Staff Development and Training: Duane Pace, Training Specialist

Mr. Pace has a degree in Psychology and 20 years of related professional experience, including 15 years with the Office of Staff Development and Training. Mr. Pace is a member of the DJJ Strategic Planning Workgroup, Gang Free Steering Committee, and Facility Safety Committee. Mr. Pace is a certified instructor through the Florida Department of Law Enforcement as well as a Protective Action Response (PAR) Master Instructor. Mr. Pace was selected for the Management Support Team based on his high-level subject matter expertise in an area that has been identified as a major deficiency at the Dozier School for Boys.