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1 A bill to be entitled  
 2 An act relating to Medicaid; amending s. 393.0661, F.S.;  
 3 requiring the Agency for Persons with Disabilities to  
 4 establish a transition plan for current Medicaid  
 5 recipients under certain circumstances; providing for  
 6 expiration of the section on a specified date; amending s.  
 7 393.0662, F.S.; requiring the Agency for Persons with  
 8 Disabilities to complete the transition for current  
 9 Medicaid recipients to the i-budget by a certain date;  
 10 requiring the agency to develop a transition plan for  
 11 current Medicaid recipients to qualities managed care  
 12 plans; providing for expiration of the section on a  
 13 specified date; amending s. 408.040, F.S.; providing for  
 14 suspension of conditions precedent to the issuance of a  
 15 certificate of need for a nursing home, effective on a  
 16 specified date; amending s. 408.0435, F.S.; extending the  
 17 certificate-of-need moratorium for additional community  
 18 nursing home beds; designating ss. 409.016-409.803, F.S.,  
 19 as pt. I of ch. 409, F.S., and entitling the part "Social  
 20 and Economic Assistance"; designating ss. 409.810-409.821,  
 21 F.S., as pt. II of ch. 409, F.S., and entitling the part  
 22 "Kidcare"; designating ss. 409.901-409.9205, F.S., as part  
 23 III of ch. 409, F.S., and entitling the part "Medicaid";  
 24 amending s. 409.905, F.S.; providing that the Agency for  
 25 Health Care Administration shall set reimbursements rates  
 26 for hospitals providing Medicaid services based on  
 27 allowable cost reporting from the hospitals; providing the  
 28 methodology for the rate calculation and adjustments;

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29 providing that the rates shall be subject to certain  
 30 limits or ceilings; providing that limits or ceilings may  
 31 be provided in the General Appropriations Act; directing  
 32 the agency to develop a plan to convert inpatient hospital  
 33 rates to a prospective payment system that categorizes  
 34 each case into diagnosis related groups; providing for a  
 35 report; amending s. 409.911, F.S.; providing for  
 36 expiration of the Medicaid Low Income Pool Council;  
 37 amending s. 409.912, F.S.; providing payment requirements  
 38 for provider service networks; providing for the  
 39 expiration of various provisions of the section on  
 40 specified dates to conform to the reorganization of  
 41 Medicaid managed care; requiring the Agency for Health  
 42 Care Administration to contract on a prepaid or fixed-sum  
 43 basis with certain prepaid dental health plans; requiring  
 44 Medicaid-eligible children with open child welfare cases  
 45 who reside in AHCA area 10 to be enrolled in specified  
 46 capitated managed care plans; eliminating obsolete  
 47 provisions and updating provisions within the section;  
 48 amending ss. 409.91195 and 409.91196, F.S.; conforming  
 49 cross-references; repealing s. 409.91207, F.S.; relating  
 50 to the medical home pilot project; repealing s. 409.91211,  
 51 F.S.; relating to the Medicaid managed care pilot program;  
 52 amending s. 409.9122, F.S.; eliminating outdated  
 53 provisions; providing for the expiration of various  
 54 provisions of the section on specified dates to conform to  
 55 the reorganization of Medicaid managed care; requiring the  
 56 Agency for Health Care Administration to develop a process

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57 | to enable any recipient with access to employer sponsored  
 58 | coverage to opt out of eligible plans in the Medicaid  
 59 | program; requiring the agency, contingent on federal  
 60 | approval, to enable recipients with access to other  
 61 | coverage or related products providing access to specified  
 62 | health care services to opt out of eligible plans in the  
 63 | Medicaid program; requiring the agency to maintain and  
 64 | operate the Medicaid Encounter Data System; requiring the  
 65 | agency to conduct a review of encounter data and publish  
 66 | the results of the review prior to adjusting rates for  
 67 | prepaid plans; requiring the agency to establish a  
 68 | designated payment for specified Medicare Advantage  
 69 | Special Needs members; authorizing the agency to develop a  
 70 | designated payment for Medicaid-only covered services for  
 71 | which the state is responsible; requiring the agency to  
 72 | establish, and managed care plans to use, a uniform method  
 73 | of accounting for and reporting of medical and nonmedical  
 74 | costs; authorizing the Agency for Health Care  
 75 | Administration to create exceptions to mandatory  
 76 | enrollment in managed care under specified circumstances;  
 77 | providing that the agency shall contract with a provider  
 78 | service network to function as a third party administrator  
 79 | and managing entity for the MediPass program; providing  
 80 | contract provisions; providing for the expiration of the  
 81 | section on a specified date; amending s. 430.04, F.S.;  
 82 | eliminating outdated provisions; requiring the Department  
 83 | of Elderly Affairs to develop a transition plan for  
 84 | specified elder and disabled adults receiving long-term

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85 | care Medicaid services when eligible plans become  
 86 | available; providing for expiration thereof; amending s.  
 87 | 430.2053, F.S.; eliminating outdated provisions; providing  
 88 | additional duties of aging resource centers; providing an  
 89 | additional exception to direct services that may not be  
 90 | provided by an aging resource center; providing for the  
 91 | cessation of specified payments by the department as  
 92 | eligible plans become available; providing for a  
 93 | memorandum of understanding between the Agency for Health  
 94 | Care Administration and aging resource centers under  
 95 | certain circumstances; eliminating provisions requiring  
 96 | reports; amending s. 641.386, F.S.; conforming a cross-  
 97 | reference; repealing s. 430.701, F.S., relating to  
 98 | legislative findings and intent and approval for action  
 99 | relating to provider enrollment levels; repealing s.  
 100 | 430.702, F.S., relating to the Long-Term Care Community  
 101 | Diversion Pilot Project Act; repealing s. 430.703, F.S.,  
 102 | relating to definitions; repealing s. 430.7031, F.S.,  
 103 | relating to nursing home transition program; repealing s.  
 104 | 430.704, F.S., relating to evaluation of long-term care  
 105 | through the pilot projects; repealing s. 430.705, F.S.,  
 106 | relating to implementation of long-term care community  
 107 | diversion pilot projects; repealing s. 430.706, F.S.,  
 108 | relating to quality of care; repealing s. 430.707, F.S.,  
 109 | relating to contracts; repealing s. 430.708, F.S.,  
 110 | relating to certificate of need; repealing s. 430.709,  
 111 | F.S., relating to reports and evaluations; renumbering ss.  
 112 | 409.9301, 409.942, 409.944, 409.945, 409.946, 409.953, and

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113 409.9531, F.S., as ss. 402.81, 402.82, 402.83, 402.84,  
 114 402.85, 402.86, and 402.87, F.S., directing the Agency for  
 115 Health Administration to develop a plan to implement the  
 116 enrollment of the medically needy into managed care;  
 117 respectively; amending s. 443.111, F.S.; conforming a  
 118 cross-reference; providing contingent effective dates.  
 119

120 Be It Enacted by the Legislature of the State of Florida:  
 121

122 Section 1. Section 393.0661, Florida Statutes, is amended  
 123 to read:

124 393.0661 Home and community-based services delivery  
 125 system; comprehensive redesign.—The Legislature finds that the  
 126 home and community-based services delivery system for persons  
 127 with developmental disabilities and the availability of  
 128 appropriated funds are two of the critical elements in making  
 129 services available. Therefore, it is the intent of the  
 130 Legislature that the Agency for Persons with Disabilities shall  
 131 develop and implement a comprehensive redesign of the system.

132 (1) The redesign of the home and community-based services  
 133 system shall include, at a minimum, all actions necessary to  
 134 achieve an appropriate rate structure, client choice within a  
 135 specified service package, appropriate assessment strategies, an  
 136 efficient billing process that contains reconciliation and  
 137 monitoring components, and a redefined role for support  
 138 coordinators that avoids potential conflicts of interest and  
 139 ensures that family/client budgets are linked to levels of need.

140 (a) The agency shall use an assessment instrument that the

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141 agency deems to be reliable and valid, including, but not  
 142 limited to, the Department of Children and Family Services'  
 143 Individual Cost Guidelines or the agency's Questionnaire for  
 144 Situational Information. The agency may contract with an  
 145 external vendor or may use support coordinators to complete  
 146 client assessments if it develops sufficient safeguards and  
 147 training to ensure ongoing inter-rater reliability.

148 (b) The agency, with the concurrence of the Agency for  
 149 Health Care Administration, may contract for the determination  
 150 of medical necessity and establishment of individual budgets.

151 (2) A provider of services rendered to persons with  
 152 developmental disabilities pursuant to a federally approved  
 153 waiver shall be reimbursed according to a rate methodology based  
 154 upon an analysis of the expenditure history and prospective  
 155 costs of providers participating in the waiver program, or under  
 156 any other methodology developed by the Agency for Health Care  
 157 Administration, in consultation with the Agency for Persons with  
 158 Disabilities, and approved by the Federal Government in  
 159 accordance with the waiver.

160 (3) The Agency for Health Care Administration, in  
 161 consultation with the agency, shall seek federal approval and  
 162 implement a four-tiered waiver system to serve eligible clients  
 163 through the developmental disabilities and family and supported  
 164 living waivers. The agency shall assign all clients receiving  
 165 services through the developmental disabilities waiver to a tier  
 166 based on the Department of Children and Family Services'  
 167 Individual Cost Guidelines, the agency's Questionnaire for  
 168 Situational Information, or another such assessment instrument

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169 deemed to be valid and reliable by the agency; client  
 170 characteristics, including, but not limited to, age; and other  
 171 appropriate assessment methods.

172 (a) Tier one is limited to clients who have service needs  
 173 that cannot be met in tier two, three, or four for intensive  
 174 medical or adaptive needs and that are essential for avoiding  
 175 institutionalization, or who possess behavioral problems that  
 176 are exceptional in intensity, duration, or frequency and present  
 177 a substantial risk of harm to themselves or others. Total annual  
 178 expenditures under tier one may not exceed \$150,000 per client  
 179 each year, provided that expenditures for clients in tier one  
 180 with a documented medical necessity requiring intensive  
 181 behavioral residential habilitation services, intensive  
 182 behavioral residential habilitation services with medical needs,  
 183 or special medical home care, as provided in the Developmental  
 184 Disabilities Waiver Services Coverage and Limitations Handbook,  
 185 are not subject to the \$150,000 limit on annual expenditures.

186 (b) Tier two is limited to clients whose service needs  
 187 include a licensed residential facility and who are authorized  
 188 to receive a moderate level of support for standard residential  
 189 habilitation services or a minimal level of support for behavior  
 190 focus residential habilitation services, or clients in supported  
 191 living who receive more than 6 hours a day of in-home support  
 192 services. Total annual expenditures under tier two may not  
 193 exceed \$53,625 per client each year.

194 (c) Tier three includes, but is not limited to, clients  
 195 requiring residential placements, clients in independent or  
 196 supported living situations, and clients who live in their

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197 family home. Total annual expenditures under tier three may not  
 198 exceed \$34,125 per client each year.

199 (d) Tier four includes individuals who were enrolled in  
 200 the family and supported living waiver on July 1, 2007, who  
 201 shall be assigned to this tier without the assessments required  
 202 by this section. Tier four also includes, but is not limited to,  
 203 clients in independent or supported living situations and  
 204 clients who live in their family home. Total annual expenditures  
 205 under tier four may not exceed \$14,422 per client each year.

206 (e) The Agency for Health Care Administration shall also  
 207 seek federal approval to provide a consumer-directed option for  
 208 persons with developmental disabilities which corresponds to the  
 209 funding levels in each of the waiver tiers. The agency shall  
 210 implement the four-tiered waiver system beginning with tiers  
 211 one, three, and four and followed by tier two. The agency and  
 212 the Agency for Health Care Administration may adopt rules  
 213 necessary to administer this subsection.

214 (f) The agency shall seek federal waivers and amend  
 215 contracts as necessary to make changes to services defined in  
 216 federal waiver programs administered by the agency as follows:

217 1. Supported living coaching services may not exceed 20  
 218 hours per month for persons who also receive in-home support  
 219 services.

220 2. Limited support coordination services is the only type  
 221 of support coordination service that may be provided to persons  
 222 under the age of 18 who live in the family home.

223 3. Personal care assistance services are limited to 180  
 224 hours per calendar month and may not include rate modifiers.



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225 Additional hours may be authorized for persons who have  
 226 intensive physical, medical, or adaptive needs if such hours are  
 227 essential for avoiding institutionalization.

228 4. Residential habilitation services are limited to 8  
 229 hours per day. Additional hours may be authorized for persons  
 230 who have intensive medical or adaptive needs and if such hours  
 231 are essential for avoiding institutionalization, or for persons  
 232 who possess behavioral problems that are exceptional in  
 233 intensity, duration, or frequency and present a substantial risk  
 234 of harming themselves or others. This restriction shall be in  
 235 effect until the four-tiered waiver system is fully implemented.

236 5. Chore services, nonresidential support services, and  
 237 homemaker services are eliminated. The agency shall expand the  
 238 definition of in-home support services to allow the service  
 239 provider to include activities previously provided in these  
 240 eliminated services.

241 6. Massage therapy, medication review, and psychological  
 242 assessment services are eliminated.

243 7. The agency shall conduct supplemental cost plan reviews  
 244 to verify the medical necessity of authorized services for plans  
 245 that have increased by more than 8 percent during either of the  
 246 2 preceding fiscal years.

247 8. The agency shall implement a consolidated residential  
 248 habilitation rate structure to increase savings to the state  
 249 through a more cost-effective payment method and establish  
 250 uniform rates for intensive behavioral residential habilitation  
 251 services.

252 9. Pending federal approval, the agency may extend current

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253 support plans for clients receiving services under Medicaid  
 254 waivers for 1 year beginning July 1, 2007, or from the date  
 255 approved, whichever is later. Clients who have a substantial  
 256 change in circumstances which threatens their health and safety  
 257 may be reassessed during this year in order to determine the  
 258 necessity for a change in their support plan.

259 10. The agency shall develop a plan to eliminate  
 260 redundancies and duplications between in-home support services,  
 261 companion services, personal care services, and supported living  
 262 coaching by limiting or consolidating such services.

263 11. The agency shall develop a plan to reduce the  
 264 intensity and frequency of supported employment services to  
 265 clients in stable employment situations who have a documented  
 266 history of at least 3 years' employment with the same company or  
 267 in the same industry.

268 (4) The geographic differential for Miami-Dade, Broward,  
 269 and Palm Beach Counties for residential habilitation services  
 270 shall be 7.5 percent.

271 (5) The geographic differential for Monroe County for  
 272 residential habilitation services shall be 20 percent.

273 (6) Effective January 1, 2010, and except as otherwise  
 274 provided in this section, a client served by the home and  
 275 community-based services waiver or the family and supported  
 276 living waiver funded through the agency shall have his or her  
 277 cost plan adjusted to reflect the amount of expenditures for the  
 278 previous state fiscal year plus 5 percent if such amount is less  
 279 than the client's existing cost plan. The agency shall use  
 280 actual paid claims for services provided during the previous

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281 | fiscal year that are submitted by October 31 to calculate the  
 282 | revised cost plan amount. If the client was not served for the  
 283 | entire previous state fiscal year or there was any single change  
 284 | in the cost plan amount of more than 5 percent during the  
 285 | previous state fiscal year, the agency shall set the cost plan  
 286 | amount at an estimated annualized expenditure amount plus 5  
 287 | percent. The agency shall estimate the annualized expenditure  
 288 | amount by calculating the average of monthly expenditures,  
 289 | beginning in the fourth month after the client enrolled,  
 290 | interrupted services are resumed, or the cost plan was changed  
 291 | by more than 5 percent and ending on August 31, 2009, and  
 292 | multiplying the average by 12. In order to determine whether a  
 293 | client was not served for the entire year, the agency shall  
 294 | include any interruption of a waiver-funded service or services  
 295 | lasting at least 18 days. If at least 3 months of actual  
 296 | expenditure data are not available to estimate annualized  
 297 | expenditures, the agency may not rebase a cost plan pursuant to  
 298 | this subsection. The agency may not rebase the cost plan of any  
 299 | client who experiences a significant change in recipient  
 300 | condition or circumstance which results in a change of more than  
 301 | 5 percent to his or her cost plan between July 1 and the date  
 302 | that a rebased cost plan would take effect pursuant to this  
 303 | subsection.

304 |       (7) Nothing in this section or in any administrative rule  
 305 | shall be construed to prevent or limit the Agency for Health  
 306 | Care Administration, in consultation with the Agency for Persons  
 307 | with Disabilities, from adjusting fees, reimbursement rates,  
 308 | lengths of stay, number of visits, or number of services, or

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309 | from limiting enrollment, or making any other adjustment  
 310 | necessary to comply with the availability of moneys and any  
 311 | limitations or directions provided for in the General  
 312 | Appropriations Act.

313 |         (8) The Agency for Persons with Disabilities shall submit  
 314 | quarterly status reports to the Executive Office of the  
 315 | Governor, the chair of the Senate Ways and Means Committee or  
 316 | its successor, and the chair of the House Fiscal Council or its  
 317 | successor regarding the financial status of home and community-  
 318 | based services, including the number of enrolled individuals who  
 319 | are receiving services through one or more programs; the number  
 320 | of individuals who have requested services who are not enrolled  
 321 | but who are receiving services through one or more programs,  
 322 | with a description indicating the programs from which the  
 323 | individual is receiving services; the number of individuals who  
 324 | have refused an offer of services but who choose to remain on  
 325 | the list of individuals waiting for services; the number of  
 326 | individuals who have requested services but who are receiving no  
 327 | services; a frequency distribution indicating the length of time  
 328 | individuals have been waiting for services; and information  
 329 | concerning the actual and projected costs compared to the amount  
 330 | of the appropriation available to the program and any projected  
 331 | surpluses or deficits. If at any time an analysis by the agency,  
 332 | in consultation with the Agency for Health Care Administration,  
 333 | indicates that the cost of services is expected to exceed the  
 334 | amount appropriated, the agency shall submit a plan in  
 335 | accordance with subsection (7) to the Executive Office of the  
 336 | Governor, the chair of the Senate Ways and Means Committee or

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337 | its successor, and the chair of the House Fiscal Council or its  
 338 | successor to remain within the amount appropriated. The agency  
 339 | shall work with the Agency for Health Care Administration to  
 340 | implement the plan so as to remain within the appropriation.

341 | (9) The agency shall develop a transition plan for  
 342 | recipients who are receiving services in one of the four waiver  
 343 | tiers at the time eligible managed care plans are available in  
 344 | each recipient's region defined in s. 409.989 to enroll those  
 345 | recipients in eligible plans.

346 | (10) This section expires October 1, 2016.

347 |  
 348 | Section 2. Section 393.0662, Florida Statutes, is amended  
 349 | to read:

350 | 393.0662 Individual budgets for delivery of home and  
 351 | community-based services; iBudget system established.—The  
 352 | Legislature finds that improved financial management of the  
 353 | existing home and community-based Medicaid waiver program is  
 354 | necessary to avoid deficits that impede the provision of  
 355 | services to individuals who are on the waiting list for  
 356 | enrollment in the program. The Legislature further finds that  
 357 | clients and their families should have greater flexibility to  
 358 | choose the services that best allow them to live in their  
 359 | community within the limits of an established budget. Therefore,  
 360 | the Legislature intends that the agency, in consultation with  
 361 | the Agency for Health Care Administration, develop and implement  
 362 | a comprehensive redesign of the service delivery system using  
 363 | individual budgets as the basis for allocating the funds  
 364 | appropriated for the home and community-based services Medicaid

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365 waiver program among eligible enrolled clients. The service  
 366 delivery system that uses individual budgets shall be called the  
 367 iBudget system.

368 (1) The agency shall establish an individual budget,  
 369 referred to as an iBudget, for each individual served by the  
 370 home and community-based services Medicaid waiver program. The  
 371 funds appropriated to the agency shall be allocated through the  
 372 iBudget system to eligible, Medicaid-enrolled clients. The  
 373 iBudget system shall be designed to provide for: enhanced client  
 374 choice within a specified service package; appropriate  
 375 assessment strategies; an efficient consumer budgeting and  
 376 billing process that includes reconciliation and monitoring  
 377 components; a redefined role for support coordinators that  
 378 avoids potential conflicts of interest; a flexible and  
 379 streamlined service review process; and a methodology and  
 380 process that ensures the equitable allocation of available funds  
 381 to each client based on the client's level of need, as  
 382 determined by the variables in the allocation algorithm.

383 (a) In developing each client's iBudget, the agency shall  
 384 use an allocation algorithm and methodology. The algorithm shall  
 385 use variables that have been determined by the agency to have a  
 386 statistically validated relationship to the client's level of  
 387 need for services provided through the home and community-based  
 388 services Medicaid waiver program. The algorithm and methodology  
 389 may consider individual characteristics, including, but not  
 390 limited to, a client's age and living situation, information  
 391 from a formal assessment instrument that the agency determines  
 392 is valid and reliable, and information from other assessment

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393 processes.

394 (b) The allocation methodology shall provide the algorithm  
 395 that determines the amount of funds allocated to a client's  
 396 iBudget. The agency may approve an increase in the amount of  
 397 funds allocated, as determined by the algorithm, based on the  
 398 client having one or more of the following needs that cannot be  
 399 accommodated within the funding as determined by the algorithm  
 400 and having no other resources, supports, or services available  
 401 to meet the need:

402 1. An extraordinary need that would place the health and  
 403 safety of the client, the client's caregiver, or the public in  
 404 immediate, serious jeopardy unless the increase is approved. An  
 405 extraordinary need may include, but is not limited to:

406 a. A documented history of significant, potentially life-  
 407 threatening behaviors, such as recent attempts at suicide,  
 408 arson, nonconsensual sexual behavior, or self-injurious behavior  
 409 requiring medical attention;

410 b. A complex medical condition that requires active  
 411 intervention by a licensed nurse on an ongoing basis that cannot  
 412 be taught or delegated to a nonlicensed person;

413 c. A chronic comorbid condition. As used in this  
 414 subparagraph, the term "comorbid condition" means a medical  
 415 condition existing simultaneously but independently with another  
 416 medical condition in a patient; or

417 d. A need for total physical assistance with activities  
 418 such as eating, bathing, toileting, grooming, and personal  
 419 hygiene.

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421 | However, the presence of an extraordinary need alone does not  
 422 | warrant an increase in the amount of funds allocated to a  
 423 | client's iBudget as determined by the algorithm.

424 |         2. A significant need for one-time or temporary support or  
 425 | services that, if not provided, would place the health and  
 426 | safety of the client, the client's caregiver, or the public in  
 427 | serious jeopardy, unless the increase is approved. A significant  
 428 | need may include, but is not limited to, the provision of  
 429 | environmental modifications, durable medical equipment, services  
 430 | to address the temporary loss of support from a caregiver, or  
 431 | special services or treatment for a serious temporary condition  
 432 | when the service or treatment is expected to ameliorate the  
 433 | underlying condition. As used in this subparagraph, the term  
 434 | "temporary" means a period of fewer than 12 continuous months.  
 435 | However, the presence of such significant need for one-time or  
 436 | temporary supports or services alone does not warrant an  
 437 | increase in the amount of funds allocated to a client's iBudget  
 438 | as determined by the algorithm.

439 |         3. A significant increase in the need for services after  
 440 | the beginning of the service plan year that would place the  
 441 | health and safety of the client, the client's caregiver, or the  
 442 | public in serious jeopardy because of substantial changes in the  
 443 | client's circumstances, including, but not limited to, permanent  
 444 | or long-term loss or incapacity of a caregiver, loss of services  
 445 | authorized under the state Medicaid plan due to a change in age,  
 446 | or a significant change in medical or functional status which  
 447 | requires the provision of additional services on a permanent or  
 448 | long-term basis that cannot be accommodated within the client's



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449 current iBudget. As used in this subparagraph, the term "long-  
 450 term" means a period of 12 or more continuous months. However,  
 451 such significant increase in need for services of a permanent or  
 452 long-term nature alone does not warrant an increase in the  
 453 amount of funds allocated to a client's iBudget as determined by  
 454 the algorithm.

455  
 456 The agency shall reserve portions of the appropriation for the  
 457 home and community-based services Medicaid waiver program for  
 458 adjustments required pursuant to this paragraph and may use the  
 459 services of an independent actuary in determining the amount of  
 460 the portions to be reserved.

461 (c) A client's iBudget shall be the total of the amount  
 462 determined by the algorithm and any additional funding provided  
 463 pursuant to paragraph (b). A client's annual expenditures for  
 464 home and community-based services Medicaid waiver services may  
 465 not exceed the limits of his or her iBudget. The total of all  
 466 clients' projected annual iBudget expenditures may not exceed  
 467 the agency's appropriation for waiver services.

468 (2) The Agency for Health Care Administration, in  
 469 consultation with the agency, shall seek federal approval to  
 470 amend current waivers, request a new waiver, and amend contracts  
 471 as necessary to implement the iBudget system to serve eligible,  
 472 enrolled clients through the home and community-based services  
 473 Medicaid waiver program and the Consumer-Directed Care Plus  
 474 Program.

475 (3) The agency shall transition all eligible, enrolled  
 476 clients to the iBudget system. The agency may gradually phase in

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477 the iBudget system and must complete the phase in by January 1,  
 478 2015.

479 (a) While the agency phases in the iBudget system, the  
 480 agency may continue to serve eligible, enrolled clients under  
 481 the four-tiered waiver system established under s. 393.065 while  
 482 those clients await transitioning to the iBudget system.

483 (b) The agency shall design the phase-in process to ensure  
 484 that a client does not experience more than one-half of any  
 485 expected overall increase or decrease to his or her existing  
 486 annualized cost plan during the first year that the client is  
 487 provided an iBudget due solely to the transition to the iBudget  
 488 system.

489 (4) A client must use all available services authorized  
 490 under the state Medicaid plan, school-based services, private  
 491 insurance and other benefits, and any other resources that may  
 492 be available to the client before using funds from his or her  
 493 iBudget to pay for support and services.

494 (5) The service limitations in s. 393.0661(3)(f)1., 2.,  
 495 and 3. do not apply to the iBudget system.

496 (6) Rates for any or all services established under rules  
 497 of the Agency for Health Care Administration shall be designated  
 498 as the maximum rather than a fixed amount for individuals who  
 499 receive an iBudget, except for services specifically identified  
 500 in those rules that the agency determines are not appropriate  
 501 for negotiation, which may include, but are not limited to,  
 502 residential habilitation services.

503 (7) The agency shall ensure that clients and caregivers  
 504 have access to training and education to inform them about the

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505 iBudget system and enhance their ability for self-direction.  
 506 Such training shall be offered in a variety of formats and at a  
 507 minimum shall address the policies and processes of the iBudget  
 508 system; the roles and responsibilities of consumers, caregivers,  
 509 waiver support coordinators, providers, and the agency;  
 510 information available to help the client make decisions  
 511 regarding the iBudget system; and examples of support and  
 512 resources available in the community.

513 (8) The agency shall collect data to evaluate the  
 514 implementation and outcomes of the iBudget system.

515 (9) The agency and the Agency for Health Care  
 516 Administration may adopt rules specifying the allocation  
 517 algorithm and methodology; criteria and processes for clients to  
 518 access reserved funds for extraordinary needs, temporarily or  
 519 permanently changed needs, and one-time needs; and processes and  
 520 requirements for selection and review of services, development  
 521 of support and cost plans, and management of the iBudget system  
 522 as needed to administer this section.

523 (10) The agency shall develop a transition plan for  
 524 recipients who are receiving services through the ibudget system  
 525 at the time eligible managed care plans are available in each  
 526 recipient's region defined in s. 409.989 to enroll those  
 527 recipients in eligible plans.

528 (11) This section expires October 1, 2016.

529 Section 3. Paragraph (b) of subsection (1) of section  
 530 408.040, Florida Statutes, is amended to read:

531 408.040 Conditions and monitoring.—

532 (1)

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533 (b) The agency may consider, in addition to the other  
 534 criteria specified in s. 408.035, a statement of intent by the  
 535 applicant that a specified percentage of the annual patient days  
 536 at the facility will be utilized by patients eligible for care  
 537 under Title XIX of the Social Security Act. Any certificate of  
 538 need issued to a nursing home in reliance upon an applicant's  
 539 statements that a specified percentage of annual patient days  
 540 will be utilized by residents eligible for care under Title XIX  
 541 of the Social Security Act must include a statement that such  
 542 certification is a condition of issuance of the certificate of  
 543 need. The certificate-of-need program shall notify the Medicaid  
 544 program office and the Department of Elderly Affairs when it  
 545 imposes conditions as authorized in this paragraph in an area in  
 546 which a community diversion pilot project is implemented.  
 547 Effective July 1, 2012, the agency shall not consider, or impose  
 548 conditions or sanctions related to, patient day utilization by  
 549 patients eligible for care under Title XIX the Social Security  
 550 Act in making certificate-of-need determinations for nursing  
 551 homes.

552 Section 4. Subsection (1) of section 408.0435, Florida  
 553 Statutes, is amended to read:

554 408.0435 Moratorium on nursing home certificates of need.—

555 (1) Notwithstanding the establishment of need as provided  
 556 for in this chapter, a certificate of need for additional  
 557 community nursing home beds may not be approved by the agency  
 558 until after Medicaid managed care is implemented statewide  
 559 pursuant to ss. 409.961-409.992, or October 1, 2016, whichever  
 560 is earlier July 1, 2011.

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561           Section 5. Sections 409.016 through 409.803, Florida  
 562 Statutes, are designated as part I of chapter 409, Florida  
 563 Statutes, and entitled "SOCIAL AND ECONOMIC ASSISTANCE."

564           Section 6. Sections 409.810 through 409.821, Florida  
 565 Statutes, are designated as part II of chapter 409, Florida  
 566 Statutes, and entitled "KIDCARE."

567           Section 7. Sections 409.901 through 409.9205, Florida  
 568 Statutes, are designated as part III of chapter 409, Florida  
 569 Statutes, and entitled "MEDICAID."

570           Section 8. Paragraph (c) of subsection (5) of section  
 571 409.905, Florida Statutes, is amended to read and paragraph (g)  
 572 of subsection (5) of section 409.905, Florida Statutes, is  
 573 created to read:

574           409.905 Mandatory Medicaid services.—The agency may make  
 575 payments for the following services, which are required of the  
 576 state by Title XIX of the Social Security Act, furnished by  
 577 Medicaid providers to recipients who are determined to be  
 578 eligible on the dates on which the services were provided. Any  
 579 service under this section shall be provided only when medically  
 580 necessary and in accordance with state and federal law.

581 Mandatory services rendered by providers in mobile units to  
 582 Medicaid recipients may be restricted by the agency. Nothing in  
 583 this section shall be construed to prevent or limit the agency  
 584 from adjusting fees, reimbursement rates, lengths of stay,  
 585 number of visits, number of services, or any other adjustments  
 586 necessary to comply with the availability of moneys and any  
 587 limitations or directions provided for in the General  
 588 Appropriations Act or chapter 216.

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589 (5) HOSPITAL INPATIENT SERVICES.—The agency shall pay for  
 590 all covered services provided for the medical care and treatment  
 591 of a recipient who is admitted as an inpatient by a licensed  
 592 physician or dentist to a hospital licensed under part I of  
 593 chapter 395. However, the agency shall limit the payment for  
 594 inpatient hospital services for a Medicaid recipient 21 years of  
 595 age or older to 45 days or the number of days necessary to  
 596 comply with the General Appropriations Act.

597 (c) The agency shall implement a methodology for  
 598 establishing base reimbursements rates for each hospital based  
 599 on allowable costs, as defined by the agency. Rates shall be  
 600 calculated annually and become effect at the start of each state  
 601 fiscal year based on the most recent complete and accurate cost  
 602 report submitted by each hospital. The rates shall be effective  
 603 on July 1 of each year. No adjustments will be made to the  
 604 rates after September 30 of the state fiscal year in which the  
 605 rate is effective. Errors in cost reporting or calculation of  
 606 rates discovered after September 30 must be reconciled in a  
 607 subsequent rate period. Cost reports must be reconciled within  
 608 five years after the end of the applicable fiscal year.

609 Hospital rates shall be subject to such limits or ceilings as  
 610 many be established in law or described in the agency's hospital  
 611 reimbursement plan. Specific exemptions to the limits or  
 612 ceilings may be provide in the General Appropriations Act.

613 ~~The agency shall adjust a hospital's current inpatient per~~  
 614 ~~diem rate to reflect the cost of serving the Medicaid population~~  
 615 ~~at that institution if:~~

616 ~~1. The hospital experiences an increase in Medicaid~~

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617 ~~easeload by more than 25 percent in any year, primarily~~  
 618 ~~resulting from the closure of a hospital in the same service~~  
 619 ~~area occurring after July 1, 1995;~~

620 ~~—— 2. The hospital's Medicaid per diem rate is at least 25~~  
 621 ~~percent below the Medicaid per patient cost for that year; or~~

622 ~~—— 3. The hospital is located in a county that has six or~~  
 623 ~~fewer general acute care hospitals, began offering obstetrical~~  
 624 ~~services on or after September 1999, and has submitted a request~~  
 625 ~~in writing to the agency for a rate adjustment after July 1,~~  
 626 ~~2000, but before September 30, 2000, in which case such~~  
 627 ~~hospital's Medicaid inpatient per diem rate shall be adjusted to~~  
 628 ~~cost, effective July 1, 2002.~~

629  
 630 ~~By October 1 of each year, the agency must provide estimated~~  
 631 ~~costs for any adjustment in a hospital inpatient per diem rate~~  
 632 ~~to the Executive Office of the Governor, the House of~~  
 633 ~~Representatives General Appropriations Committee, and the Senate~~  
 634 ~~Appropriations Committee. Before the agency implements a change~~  
 635 ~~in a hospital's inpatient per diem rate pursuant to this~~  
 636 ~~paragraph, the Legislature must have specifically appropriated~~  
 637 ~~sufficient funds in the General Appropriations Act to support~~  
 638 ~~the increase in cost as estimated by the agency.~~

639 (g) The agency shall develop a plan to convert inpatient  
 640 hospital rates to a prospective payment system that categorizes  
 641 each case into diagnosis related groups (DRG) and assigns a  
 642 payment weight based on the average resources used to treat  
 643 Medicaid patients in that DRG. To the extent possible, the  
 644 agency shall propose an adaptation of an existing prospective

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645 payment system, such as the one used by Medicare, and shall  
 646 propose such adjustments as are necessary for the Medicaid  
 647 population and to maintain budget neutrality for inpatient  
 648 hospital expenditures. The agency shall submit the Medicaid DRG  
 649 plan, identifying all steps necessary for the transition and any  
 650 costs associated with plan implementation, to the Governor, the  
 651 President of the Senate, and the Speaker of the House of  
 652 Representatives no later than January 1, 2013.

653 Section 9. Subsection (10) of section 409.911, Florida  
 654 Statutes, is amended to read:

655 409.911 Disproportionate share program.—Subject to  
 656 specific allocations established within the General  
 657 Appropriations Act and any limitations established pursuant to  
 658 chapter 216, the agency shall distribute, pursuant to this  
 659 section, moneys to hospitals providing a disproportionate share  
 660 of Medicaid or charity care services by making quarterly  
 661 Medicaid payments as required. Notwithstanding the provisions of  
 662 s. 409.915, counties are exempt from contributing toward the  
 663 cost of this special reimbursement for hospitals serving a  
 664 disproportionate share of low-income patients.

665 (10) The Agency for Health Care Administration shall  
 666 create a Medicaid Low-Income Pool Council by July 1, 2006. The  
 667 Low-Income Pool Council shall consist of 24 members, including 2  
 668 members appointed by the President of the Senate, 2 members  
 669 appointed by the Speaker of the House of Representatives, 3  
 670 representatives of statutory teaching hospitals, 3  
 671 representatives of public hospitals, 3 representatives of  
 672 nonprofit hospitals, 3 representatives of for-profit hospitals,



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673 2 representatives of rural hospitals, 2 representatives of units  
 674 of local government which contribute funding, 1 representative  
 675 of family practice teaching hospitals, 1 representative of  
 676 federally qualified health centers, 1 representative from the  
 677 Department of Health, and 1 nonvoting representative of the  
 678 Agency for Health Care Administration who shall serve as chair  
 679 of the council. Except for a full-time employee of a public  
 680 entity, an individual who qualifies as a lobbyist under s.  
 681 11.045 or s. 112.3215 may not serve as a member of the council.  
 682 Of the members appointed by the Senate President, only one shall  
 683 be a physician. Of the members appointed by the Speaker of the  
 684 House of Representatives, only one shall be a physician. The  
 685 physician member appointed by the Senate President and the  
 686 physician member appointed by the Speaker of the House of  
 687 Representatives must be physicians who routinely take calls in a  
 688 trauma center, as defined in s. 395.4001, or a hospital  
 689 emergency department. The council shall:

690 (a) Make recommendations on the financing of the low-  
 691 income pool and the disproportionate share hospital program and  
 692 the distribution of their funds.

693 (b) Advise the Agency for Health Care Administration on  
 694 the development of the low-income pool plan required by the  
 695 federal Centers for Medicare and Medicaid Services pursuant to  
 696 the Medicaid reform waiver.

697 (c) Advise the Agency for Health Care Administration on  
 698 the distribution of hospital funds used to adjust inpatient  
 699 hospital rates, rebase rates, or otherwise exempt hospitals from  
 700 reimbursement limits as financed by intergovernmental transfers.

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701 (d) Submit its findings and recommendations to the  
 702 Governor and the Legislature no later than February 1 of each  
 703 year.

704

705 This subsection expires October 1, 2014.

706 Section 10. Section 409.912, Florida Statutes, is amended  
 707 to read:

708 409.912 Cost-effective purchasing of health care.—The  
 709 agency shall purchase goods and services for Medicaid recipients  
 710 in the most cost-effective manner consistent with the delivery  
 711 of quality medical care. To ensure that medical services are  
 712 effectively utilized, the agency may, in any case, require a  
 713 confirmation or second physician's opinion of the correct  
 714 diagnosis for purposes of authorizing future services under the  
 715 Medicaid program. This section does not restrict access to  
 716 emergency services or poststabilization care services as defined  
 717 in 42 C.F.R. part 438.114. Such confirmation or second opinion  
 718 shall be rendered in a manner approved by the agency. The agency  
 719 shall maximize the use of prepaid per capita and prepaid  
 720 aggregate fixed-sum basis services when appropriate and other  
 721 alternative service delivery and reimbursement methodologies,  
 722 including competitive bidding pursuant to s. 287.057, designed  
 723 to facilitate the cost-effective purchase of a case-managed  
 724 continuum of care. The agency shall also require providers to  
 725 minimize the exposure of recipients to the need for acute  
 726 inpatient, custodial, and other institutional care and the  
 727 inappropriate or unnecessary use of high-cost services. The  
 728 agency shall contract with a vendor to monitor and evaluate the

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729 | clinical practice patterns of providers in order to identify  
 730 | trends that are outside the normal practice patterns of a  
 731 | provider's professional peers or the national guidelines of a  
 732 | provider's professional association. The vendor must be able to  
 733 | provide information and counseling to a provider whose practice  
 734 | patterns are outside the norms, in consultation with the agency,  
 735 | to improve patient care and reduce inappropriate utilization.  
 736 | The agency may mandate prior authorization, drug therapy  
 737 | management, or disease management participation for certain  
 738 | populations of Medicaid beneficiaries, certain drug classes, or  
 739 | particular drugs to prevent fraud, abuse, overuse, and possible  
 740 | dangerous drug interactions. The Pharmaceutical and Therapeutics  
 741 | Committee shall make recommendations to the agency on drugs for  
 742 | which prior authorization is required. The agency shall inform  
 743 | the Pharmaceutical and Therapeutics Committee of its decisions  
 744 | regarding drugs subject to prior authorization. The agency is  
 745 | authorized to limit the entities it contracts with or enrolls as  
 746 | Medicaid providers by developing a provider network through  
 747 | provider credentialing. The agency may competitively bid single-  
 748 | source-provider contracts if procurement of goods or services  
 749 | results in demonstrated cost savings to the state without  
 750 | limiting access to care. The agency may limit its network based  
 751 | on the assessment of beneficiary access to care, provider  
 752 | availability, provider quality standards, time and distance  
 753 | standards for access to care, the cultural competence of the  
 754 | provider network, demographic characteristics of Medicaid  
 755 | beneficiaries, practice and provider-to-beneficiary standards,  
 756 | appointment wait times, beneficiary use of services, provider

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757 turnover, provider profiling, provider licensure history,  
 758 previous program integrity investigations and findings, peer  
 759 review, provider Medicaid policy and billing compliance records,  
 760 clinical and medical record audits, and other factors. Providers  
 761 shall not be entitled to enrollment in the Medicaid provider  
 762 network. The agency shall determine instances in which allowing  
 763 Medicaid beneficiaries to purchase durable medical equipment and  
 764 other goods is less expensive to the Medicaid program than long-  
 765 term rental of the equipment or goods. The agency may establish  
 766 rules to facilitate purchases in lieu of long-term rentals in  
 767 order to protect against fraud and abuse in the Medicaid program  
 768 as defined in s. 409.913. The agency may seek federal waivers  
 769 necessary to administer these policies.

770 (1) The agency shall work with the Department of Children  
 771 and Family Services to ensure access of children and families in  
 772 the child protection system to needed and appropriate mental  
 773 health and substance abuse services. This subsection expires  
 774 October 1, 2014.

775 (2) The agency may enter into agreements with appropriate  
 776 agents of other state agencies or of any agency of the Federal  
 777 Government and accept such duties in respect to social welfare  
 778 or public aid as may be necessary to implement the provisions of  
 779 Title XIX of the Social Security Act and ss. 409.901-409.920.  
 780 This subsection expires October 1, 2016.

781 (3) The agency may contract with health maintenance  
 782 organizations certified pursuant to part I of chapter 641 for  
 783 the provision of services to recipients. This subsection  
 784 expires October 1, 2014.

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785 (4) The agency may contract with:  
 786 (a) An entity that provides no prepaid health care  
 787 services other than Medicaid services under contract with the  
 788 agency and which is owned and operated by a county, county  
 789 health department, or county-owned and operated hospital to  
 790 provide health care services on a prepaid or fixed-sum basis to  
 791 recipients, which entity may provide such prepaid services  
 792 either directly or through arrangements with other providers.  
 793 Such prepaid health care services entities must be licensed  
 794 under parts I and III of chapter 641. An entity recognized under  
 795 this paragraph which demonstrates to the satisfaction of the  
 796 Office of Insurance Regulation of the Financial Services  
 797 Commission that it is backed by the full faith and credit of the  
 798 county in which it is located may be exempted from s. 641.225.  
 799 This paragraph expires October 1, 2014.  
 800 (b) An entity that is providing comprehensive behavioral  
 801 health care services to certain Medicaid recipients through a  
 802 capitated, prepaid arrangement pursuant to the federal waiver  
 803 provided for by s. 409.905(5). Such entity must be licensed  
 804 under chapter 624, chapter 636, or chapter 641, or authorized  
 805 under paragraph (c) or paragraph (d), and must possess the  
 806 clinical systems and operational competence to manage risk and  
 807 provide comprehensive behavioral health care to Medicaid  
 808 recipients. As used in this paragraph, the term "comprehensive  
 809 behavioral health care services" means covered mental health and  
 810 substance abuse treatment services that are available to  
 811 Medicaid recipients. The secretary of the Department of Children  
 812 and Family Services shall approve provisions of procurements

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813 related to children in the department's care or custody before  
 814 enrolling such children in a prepaid behavioral health plan. Any  
 815 contract awarded under this paragraph must be competitively  
 816 procured. In developing the behavioral health care prepaid plan  
 817 procurement document, the agency shall ensure that the  
 818 procurement document requires the contractor to develop and  
 819 implement a plan to ensure compliance with s. 394.4574 related  
 820 to services provided to residents of licensed assisted living  
 821 facilities that hold a limited mental health license. Except as  
 822 provided in subparagraph 5.8, and except in counties where the  
 823 Medicaid managed care pilot program is authorized pursuant to s.  
 824 409.91211, the agency shall seek federal approval to contract  
 825 with a single entity meeting these requirements to provide  
 826 comprehensive behavioral health care services to all Medicaid  
 827 recipients not enrolled in a Medicaid managed care plan  
 828 authorized under s. 409.91211, a provider service network  
 829 authorized under paragraph (d), or a Medicaid health maintenance  
 830 organization in an AHCA area. In an AHCA area where the Medicaid  
 831 managed care pilot program is authorized pursuant to s.  
 832 409.91211 in one or more counties, the agency may procure a  
 833 contract with a single entity to serve the remaining counties as  
 834 an AHCA area or the remaining counties may be included with an  
 835 adjacent AHCA area and are subject to this paragraph. Each  
 836 entity must offer a sufficient choice of providers in its  
 837 network to ensure recipient access to care and the opportunity  
 838 to select a provider with whom they are satisfied. The network  
 839 shall include all public mental health hospitals. To ensure  
 840 unimpaired access to behavioral health care services by Medicaid

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841 recipients, all contracts issued pursuant to this paragraph must  
 842 require 80 percent of the capitation paid to the managed care  
 843 plan, including health maintenance organizations and capitated  
 844 provider service networks, to be expended for the provision of  
 845 behavioral health care services. If the managed care plan  
 846 expends less than 80 percent of the capitation paid for the  
 847 provision of behavioral health care services, the difference  
 848 shall be returned to the agency. The agency shall provide the  
 849 plan with a certification letter indicating the amount of  
 850 capitation paid during each calendar year for behavioral health  
 851 care services pursuant to this section. The agency may reimburse  
 852 for substance abuse treatment services on a fee-for-service  
 853 basis until the agency finds that adequate funds are available  
 854 for capitated, prepaid arrangements.

855 1. ~~By January 1, 2001,~~ The agency shall modify the  
 856 contracts with the entities providing comprehensive inpatient  
 857 and outpatient mental health care services to Medicaid  
 858 recipients in Hillsborough, Highlands, Hardee, Manatee, and Polk  
 859 Counties, to include substance abuse treatment services.

860 2. ~~By July 1, 2003, the agency and the Department of~~  
 861 ~~Children and Family Services shall execute a written agreement~~  
 862 ~~that requires collaboration and joint development of all policy,~~  
 863 ~~budgets, procurement documents, contracts, and monitoring plans~~  
 864 ~~that have an impact on the state and Medicaid community mental~~  
 865 ~~health and targeted case management programs.~~

866 2. 3. Except as provided in subparagraph 5. 8., ~~by July 1,~~  
 867 ~~2006,~~ the agency and the Department of Children and Family  
 868 Services shall contract with managed care entities in each AHCA

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869 area except area 6 or arrange to provide comprehensive inpatient  
 870 and outpatient mental health and substance abuse services  
 871 through capitated prepaid arrangements to all Medicaid  
 872 recipients who are eligible to participate in such plans under  
 873 federal law and regulation. In AHCA areas where eligible  
 874 individuals number less than 150,000, the agency shall contract  
 875 with a single managed care plan to provide comprehensive  
 876 behavioral health services to all recipients who are not  
 877 enrolled in a Medicaid health maintenance organization, a  
 878 provider service network authorized under paragraph (d), or a  
 879 Medicaid capitated managed care plan authorized under s.  
 880 409.91211. The agency may contract with more than one  
 881 comprehensive behavioral health provider to provide care to  
 882 recipients who are not enrolled in a Medicaid capitated managed  
 883 care plan authorized under s. 409.91211, a provider service  
 884 network authorized under paragraph (d), or a Medicaid health  
 885 maintenance organization in AHCA areas where the eligible  
 886 population exceeds 150,000. In an AHCA area where the Medicaid  
 887 managed care pilot program is authorized pursuant to s.  
 888 409.91211 in one or more counties, the agency may procure a  
 889 contract with a single entity to serve the remaining counties as  
 890 an AHCA area or the remaining counties may be included with an  
 891 adjacent AHCA area and shall be subject to this paragraph.  
 892 Contracts for comprehensive behavioral health providers awarded  
 893 pursuant to this section shall be competitively procured. Both  
 894 for-profit and not-for-profit corporations are eligible to  
 895 compete. Managed care plans contracting with the agency under  
 896 subsection (3) or paragraph (d), shall provide and receive



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897 | payment for the same comprehensive behavioral health benefits as  
 898 | provided in AHCA rules, including handbooks incorporated by  
 899 | reference. In AHCA area 11, the agency shall contract with at  
 900 | least two comprehensive behavioral health care providers to  
 901 | provide behavioral health care to recipients in that area who  
 902 | are enrolled in, or assigned to, the MediPass program. One of  
 903 | the behavioral health care contracts must be with the existing  
 904 | provider service network pilot project, as described in  
 905 | paragraph (d), for the purpose of demonstrating the cost-  
 906 | effectiveness of the provision of quality mental health services  
 907 | through a public hospital-operated managed care model. Payment  
 908 | shall be at an agreed-upon capitated rate to ensure cost  
 909 | savings. Of the recipients in area 11 who are assigned to  
 910 | MediPass under s. 409.9122(2)(k), a minimum of 50,000 of those  
 911 | MediPass-enrolled recipients shall be assigned to the existing  
 912 | provider service network in area 11 for their behavioral care.

913 | ~~4. By October 1, 2003, the agency and the department shall~~  
 914 | ~~submit a plan to the Governor, the President of the Senate, and~~  
 915 | ~~the Speaker of the House of Representatives which provides for~~  
 916 | ~~the full implementation of capitated prepaid behavioral health~~  
 917 | ~~care in all areas of the state.~~

918 | ~~— a. Implementation shall begin in 2003 in those AHCA areas~~  
 919 | ~~of the state where the agency is able to establish sufficient~~  
 920 | ~~capitation rates.~~

921 | ~~— b. If the agency determines that the proposed capitation~~  
 922 | ~~rate in any area is insufficient to provide appropriate~~  
 923 | ~~services, the agency may adjust the capitation rate to ensure~~  
 924 | ~~that care will be available. The agency and the department may~~

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925 ~~use existing general revenue to address any additional required~~  
 926 ~~match but may not over-obligate existing funds on an annualized~~  
 927 ~~basis.~~

928 ~~—— e. Subject to any limitations provided in the General~~  
 929 ~~Appropriations Act, the agency, in compliance with appropriate~~  
 930 ~~federal authorization, shall develop policies and procedures~~  
 931 ~~that allow for certification of local and state funds.~~

932 3. ~~5.~~ Children residing in a statewide inpatient  
 933 psychiatric program, or in a Department of Juvenile Justice or a  
 934 Department of Children and Family Services residential program  
 935 approved as a Medicaid behavioral health overlay services  
 936 provider may not be included in a behavioral health care prepaid  
 937 health plan or any other Medicaid managed care plan pursuant to  
 938 this paragraph.

939 ~~6. In converting to a prepaid system of delivery, the~~  
 940 ~~agency shall in its procurement document require an entity~~  
 941 ~~providing only comprehensive behavioral health care services to~~  
 942 ~~prevent the displacement of indigent care patients by enrollees~~  
 943 ~~in the Medicaid prepaid health plan providing behavioral health~~  
 944 ~~care services from facilities receiving state funding to provide~~  
 945 ~~indigent behavioral health care, to facilities licensed under~~  
 946 ~~chapter 395 which do not receive state funding for indigent~~  
 947 ~~behavioral health care, or reimburse the unsubsidized facility~~  
 948 ~~for the cost of behavioral health care provided to the displaced~~  
 949 ~~indigent care patient.~~

950 4. ~~7.~~ Traditional community mental health providers under  
 951 contract with the Department of Children and Family Services  
 952 pursuant to part IV of chapter 394, child welfare providers

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953 | under contract with the Department of Children and Family  
 954 | Services in areas 1 and 6, and inpatient mental health providers  
 955 | licensed pursuant to chapter 395 must be offered an opportunity  
 956 | to accept or decline a contract to participate in any provider  
 957 | network for prepaid behavioral health services.

958 |       5. ~~8.~~ All Medicaid-eligible children, except children in  
 959 | area 1 and children in Highlands County, Hardee County, Polk  
 960 | County, or Manatee County of area 6, that are open for child  
 961 | welfare services in the HomeSafeNet system, shall receive their  
 962 | behavioral health care services through a specialty prepaid plan  
 963 | operated by community-based lead agencies through a single  
 964 | agency or formal agreements among several agencies. The  
 965 | specialty prepaid plan must result in savings to the state  
 966 | comparable to savings achieved in other Medicaid managed care  
 967 | and prepaid programs. Such plan must provide mechanisms to  
 968 | maximize state and local revenues. The specialty prepaid plan  
 969 | shall be developed by the agency and the Department of Children  
 970 | and Family Services. The agency may seek federal waivers to  
 971 | implement this initiative. Medicaid-eligible children whose  
 972 | cases are open for child welfare services in the HomeSafeNet  
 973 | system and who reside in AHCA area 10 are exempt from the  
 974 | specialty prepaid plan upon the development of a service  
 975 | delivery mechanism for children who reside in area 10 as  
 976 | specified in s. 409.91211(3) (dd).

977 |  
 978 | This paragraph expires October 1, 2014.

979 |       (c) A federally qualified health center or an entity owned  
 980 | by one or more federally qualified health centers or an entity

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981 | owned by other migrant and community health centers receiving  
 982 | non-Medicaid financial support from the Federal Government to  
 983 | provide health care services on a prepaid or fixed-sum basis to  
 984 | recipients. A federally qualified health center or an entity  
 985 | that is owned by one or more federally qualified health centers  
 986 | and is reimbursed by the agency on a prepaid basis is exempt  
 987 | from parts I and III of chapter 641, but must comply with the  
 988 | solvency requirements in s. 641.2261(2) and meet the appropriate  
 989 | requirements governing financial reserve, quality assurance, and  
 990 | patients' rights established by the agency. This paragraph  
 991 | expires October 1, 2014.

992 | (d) 1. A provider service network may be reimbursed on a  
 993 | fee-for-service or prepaid basis. Prepaid provider service  
 994 | networks receive per-member per-month payments. Provider service  
 995 | networks that do not choose to be prepaid plans shall receive  
 996 | fee-for-service rates with a shared savings settlement. The fee-  
 997 | for-service option shall be available to a provider service  
 998 | network only for the first 5 years of the plan's operation or  
 999 | until the contract year beginning October 1, 2014, whichever is  
 1000 | later. The agency shall annually conduct cost reconciliations to  
 1001 | determine the amount of cost savings achieved by fee-for-service  
 1002 | provider service networks for the dates of service in the period  
 1003 | being reconciled. Only payments for covered services for dates  
 1004 | of service within the reconciliation period and paid within 6  
 1005 | months after the last date of service in the reconciliation  
 1006 | period shall be included. The agency shall perform the necessary  
 1007 | adjustments for the inclusion of claims incurred but not  
 1008 | reported within the reconciliation for claims that could be

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1009 received and paid by the agency after the 6-month claims  
 1010 processing time lag. The agency shall provide the results of the  
 1011 reconciliations to the fee-for-service provider service networks  
 1012 within 45 days after the end of the reconciliation period. The  
 1013 fee-for-service provider service networks shall review and  
 1014 provide written comments or a letter of concurrence to the  
 1015 agency within 45 days after receipt of the reconciliation  
 1016 results. This reconciliation shall be considered final.

1017 2. A provider service network which is reimbursed by the  
 1018 agency on a prepaid basis shall be exempt from parts I and III  
 1019 of chapter 641, but must comply with the solvency requirements  
 1020 in s. 641.2261(2) and meet appropriate financial reserve,  
 1021 quality assurance, and patient rights requirements as  
 1022 established by the agency.

1023 3. Medicaid recipients assigned to a provider service  
 1024 network shall be chosen equally from those who would otherwise  
 1025 have been assigned to prepaid plans and MediPass. The agency is  
 1026 authorized to seek federal Medicaid waivers as necessary to  
 1027 implement the provisions of this section. This subparagraph  
 1028 expires October 1, 2014. Any contract previously awarded to a  
 1029 provider service network operated by a hospital pursuant to this  
 1030 subsection shall remain in effect for a period of 3 years  
 1031 following the current contract expiration date, regardless of  
 1032 any contractual provisions to the contrary.

1033 4. A provider service network is a network established or  
 1034 organized and operated by a health care provider, or group of  
 1035 affiliated health care providers, including minority physician  
 1036 networks and emergency room diversion programs that meet the

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1037 requirements of s. 409.91211, which provides a substantial  
 1038 proportion of the health care items and services under a  
 1039 contract directly through the provider or affiliated group of  
 1040 providers and may make arrangements with physicians or other  
 1041 health care professionals, health care institutions, or any  
 1042 combination of such individuals or institutions to assume all or  
 1043 part of the financial risk on a prospective basis for the  
 1044 provision of basic health services by the physicians, by other  
 1045 health professionals, or through the institutions. The health  
 1046 care providers must have a controlling interest in the governing  
 1047 body of the provider service network organization.

1048 (e) An entity that provides only comprehensive behavioral  
 1049 health care services to certain Medicaid recipients through an  
 1050 administrative services organization agreement. Such an entity  
 1051 must possess the clinical systems and operational competence to  
 1052 provide comprehensive health care to Medicaid recipients. As  
 1053 used in this paragraph, the term "comprehensive behavioral  
 1054 health care services" means covered mental health and substance  
 1055 abuse treatment services that are available to Medicaid  
 1056 recipients. Any contract awarded under this paragraph must be  
 1057 competitively procured. The agency must ensure that Medicaid  
 1058 recipients have available the choice of at least two managed  
 1059 care plans for their behavioral health care services. This  
 1060 paragraph expires October 1, 2014.

1061 ~~(f) An entity that provides in-home physician services to~~  
 1062 ~~test the cost-effectiveness of enhanced home-based medical care~~  
 1063 ~~to Medicaid recipients with degenerative neurological diseases~~  
 1064 ~~and other diseases or disabling conditions associated with high~~

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1065 ~~costs to Medicaid. The program shall be designed to serve very~~  
 1066 ~~disabled persons and to reduce Medicaid reimbursed costs for~~  
 1067 ~~inpatient, outpatient, and emergency department services. The~~  
 1068 ~~agency shall contract with vendors on a risk sharing basis.~~  
 1069 ~~—— (g) Children's provider networks that provide care~~  
 1070 ~~coordination and care management for Medicaid-eligible pediatric~~  
 1071 ~~patients, primary care, authorization of specialty care, and~~  
 1072 ~~other urgent and emergency care through organized providers~~  
 1073 ~~designed to service Medicaid eligibles under age 18 and~~  
 1074 ~~pediatric emergency departments' diversion programs. The~~  
 1075 ~~networks shall provide after-hour operations, including evening~~  
 1076 ~~and weekend hours, to promote, when appropriate, the use of the~~  
 1077 ~~children's networks rather than hospital emergency departments.~~  
 1078 (f) ~~(h)~~ An entity authorized in s. 430.205 to contract  
 1079 with the agency and the Department of Elderly Affairs to provide  
 1080 health care and social services on a prepaid or fixed-sum basis  
 1081 to elderly recipients. Such prepaid health care services  
 1082 entities are exempt from the provisions of part I of chapter 641  
 1083 for the first 3 years of operation. An entity recognized under  
 1084 this paragraph that demonstrates to the satisfaction of the  
 1085 Office of Insurance Regulation that it is backed by the full  
 1086 faith and credit of one or more counties in which it operates  
 1087 may be exempted from s. 641.225. This paragraph expires October  
 1088 1, 2013.  
 1089 (g) ~~(i)~~ A Children's Medical Services Network, as defined  
 1090 in s. 391.021. This paragraph expires October 1, 2014.  
 1091 ~~(5) The Agency for Health Care Administration, in~~  
 1092 ~~partnership with the Department of Elderly Affairs, shall create~~

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1093 ~~an integrated, fixed payment delivery program for Medicaid~~  
 1094 ~~recipients who are 60 years of age or older or dually eligible~~  
 1095 ~~for Medicare and Medicaid. The Agency for Health Care~~  
 1096 ~~Administration shall implement the integrated program initially~~  
 1097 ~~on a pilot basis in two areas of the state. The pilot areas~~  
 1098 ~~shall be Area 7 and Area 11 of the Agency for Health Care~~  
 1099 ~~Administration. Enrollment in the pilot areas shall be on a~~  
 1100 ~~voluntary basis and in accordance with approved federal waivers~~  
 1101 ~~and this section. The agency and its program contractors and~~  
 1102 ~~providers shall not enroll any individual in the integrated~~  
 1103 ~~program because the individual or the person legally responsible~~  
 1104 ~~for the individual fails to choose to enroll in the integrated~~  
 1105 ~~program. Enrollment in the integrated program shall be~~  
 1106 ~~exclusively by affirmative choice of the eligible individual or~~  
 1107 ~~by the person legally responsible for the individual. The~~  
 1108 ~~integrated program must transfer all Medicaid services for~~  
 1109 ~~eligible elderly individuals who choose to participate into an~~  
 1110 ~~integrated care management model designed to serve Medicaid~~  
 1111 ~~recipients in the community. The integrated program must combine~~  
 1112 ~~all funding for Medicaid services provided to individuals who~~  
 1113 ~~are 60 years of age or older or dually eligible for Medicare and~~  
 1114 ~~Medicaid into the integrated program, including funds for~~  
 1115 ~~Medicaid home and community-based waiver services; all Medicaid~~  
 1116 ~~services authorized in ss. 409.905 and 409.906, excluding funds~~  
 1117 ~~for Medicaid nursing home services unless the agency is able to~~  
 1118 ~~demonstrate how the integration of the funds will improve~~  
 1119 ~~coordinated care for these services in a less costly manner; and~~  
 1120 ~~Medicare coinsurance and deductibles for persons dually eligible~~



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1121 ~~for Medicaid and Medicare as prescribed in s. 409.908(13).~~  
 1122 ~~—— (a) Individuals who are 60 years of age or older or dually~~  
 1123 ~~eligible for Medicare and Medicaid and enrolled in the~~  
 1124 ~~developmental disabilities waiver program, the family and~~  
 1125 ~~supported-living waiver program, the project AIDS care waiver~~  
 1126 ~~program, the traumatic brain injury and spinal cord injury~~  
 1127 ~~waiver program, the consumer-directed care waiver program, and~~  
 1128 ~~the program of all-inclusive care for the elderly program, and~~  
 1129 ~~residents of institutional care facilities for the~~  
 1130 ~~developmentally disabled, must be excluded from the integrated~~  
 1131 ~~program.~~  
 1132 ~~—— (b) Managed care entities who meet or exceed the agency's~~  
 1133 ~~minimum standards are eligible to operate the integrated~~  
 1134 ~~program. Entities eligible to participate include managed care~~  
 1135 ~~organizations licensed under chapter 641, including entities~~  
 1136 ~~eligible to participate in the nursing home diversion program,~~  
 1137 ~~other qualified providers as defined in s. 430.703(7), community~~  
 1138 ~~care for the elderly lead agencies, and other state-certified~~  
 1139 ~~community service networks that meet comparable standards as~~  
 1140 ~~defined by the agency, in consultation with the Department of~~  
 1141 ~~Elderly Affairs and the Office of Insurance Regulation, to be~~  
 1142 ~~financially solvent and able to take on financial risk for~~  
 1143 ~~managed care. Community service networks that are certified~~  
 1144 ~~pursuant to the comparable standards defined by the agency are~~  
 1145 ~~not required to be licensed under chapter 641. Managed care~~  
 1146 ~~entities who operate the integrated program shall be subject to~~  
 1147 ~~s. 408.7056. Eligible entities shall choose to serve enrollees~~  
 1148 ~~who are dually eligible for Medicare and Medicaid, enrollees who~~

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1149 are ~~60 years of age or older, or both.~~  
 1150 ~~—— (c) The agency must ensure that the capitation rate~~  
 1151 ~~setting methodology for the integrated program is actuarially~~  
 1152 ~~sound and reflects the intent to provide quality care in the~~  
 1153 ~~least restrictive setting. The agency must also require~~  
 1154 ~~integrated program providers to develop a credentialing system~~  
 1155 ~~for service providers and to contract with all Gold Seal nursing~~  
 1156 ~~homes, where feasible, and exclude, where feasible, chronically~~  
 1157 ~~poor-performing facilities and providers as defined by the~~  
 1158 ~~agency. The integrated program must develop and maintain an~~  
 1159 ~~informal provider grievance system that addresses provider~~  
 1160 ~~payment and contract problems. The agency shall also establish a~~  
 1161 ~~formal grievance system to address those issues that were not~~  
 1162 ~~resolved through the informal grievance system. The integrated~~  
 1163 ~~program must provide that if the recipient resides in a~~  
 1164 ~~noncontracted residential facility licensed under chapter 400 or~~  
 1165 ~~chapter 429 at the time of enrollment in the integrated program,~~  
 1166 ~~the recipient must be permitted to continue to reside in the~~  
 1167 ~~noncontracted facility as long as the recipient desires. The~~  
 1168 ~~integrated program must also provide that, in the absence of a~~  
 1169 ~~contract between the integrated program provider and the~~  
 1170 ~~residential facility licensed under chapter 400 or chapter 429,~~  
 1171 ~~current Medicaid rates must prevail. The integrated program~~  
 1172 ~~provider must ensure that electronic nursing home claims that~~  
 1173 ~~contain sufficient information for processing are paid within 10~~  
 1174 ~~business days after receipt. Alternately, the integrated program~~  
 1175 ~~provider may establish a capitated payment mechanism to~~  
 1176 ~~prospectively pay nursing homes at the beginning of each month.~~

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1177 ~~The agency and the Department of Elderly Affairs must jointly~~  
 1178 ~~develop procedures to manage the services provided through the~~  
 1179 ~~integrated program in order to ensure quality and recipient~~  
 1180 ~~choice.~~

1181 ~~—— (d) The Office of Program Policy Analysis and Government~~  
 1182 ~~Accountability, in consultation with the Auditor General, shall~~  
 1183 ~~comprehensively evaluate the pilot project for the integrated,~~  
 1184 ~~fixed-payment delivery program for Medicaid recipients created~~  
 1185 ~~under this subsection. The evaluation shall begin as soon as~~  
 1186 ~~Medicaid recipients are enrolled in the managed care pilot~~  
 1187 ~~program plans and shall continue for 24 months thereafter. The~~  
 1188 ~~evaluation must include assessments of each managed care plan in~~  
 1189 ~~the integrated program with regard to cost savings; consumer~~  
 1190 ~~education, choice, and access to services; coordination of care;~~  
 1191 ~~and quality of care. The evaluation must describe administrative~~  
 1192 ~~or legal barriers to the implementation and operation of the~~  
 1193 ~~pilot program and include recommendations regarding statewide~~  
 1194 ~~expansion of the pilot program. The office shall submit its~~  
 1195 ~~evaluation report to the Governor, the President of the Senate,~~  
 1196 ~~and the Speaker of the House of Representatives no later than~~  
 1197 ~~December 31, 2009.~~

1198 ~~—— (e) The agency may seek federal waivers or Medicaid state~~  
 1199 ~~plan amendments and adopt rules as necessary to administer the~~  
 1200 ~~integrated program. The agency may implement the approved~~  
 1201 ~~federal waivers and other provisions as specified in this~~  
 1202 ~~subsection.~~

1203 ~~—— (f) The implementation of the integrated, fixed-payment~~  
 1204 ~~delivery program created under this subsection is subject to an~~

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1205 ~~appropriation in the General Appropriations Act.~~  
 1206       (5) ~~(6)~~ The agency may contract with any public or  
 1207 private entity otherwise authorized by this section on a prepaid  
 1208 or fixed-sum basis for the provision of health care services to  
 1209 recipients. An entity may provide prepaid services to  
 1210 recipients, either directly or through arrangements with other  
 1211 entities, if each entity involved in providing services:  
 1212           (a) Is organized primarily for the purpose of providing  
 1213 health care or other services of the type regularly offered to  
 1214 Medicaid recipients;  
 1215           (b) Ensures that services meet the standards set by the  
 1216 agency for quality, appropriateness, and timeliness;  
 1217           (c) Makes provisions satisfactory to the agency for  
 1218 insolvency protection and ensures that neither enrolled Medicaid  
 1219 recipients nor the agency will be liable for the debts of the  
 1220 entity;  
 1221           (d) Submits to the agency, if a private entity, a  
 1222 financial plan that the agency finds to be fiscally sound and  
 1223 that provides for working capital in the form of cash or  
 1224 equivalent liquid assets excluding revenues from Medicaid  
 1225 premium payments equal to at least the first 3 months of  
 1226 operating expenses or \$200,000, whichever is greater;  
 1227           (e) Furnishes evidence satisfactory to the agency of  
 1228 adequate liability insurance coverage or an adequate plan of  
 1229 self-insurance to respond to claims for injuries arising out of  
 1230 the furnishing of health care;  
 1231           (f) Provides, through contract or otherwise, for periodic  
 1232 review of its medical facilities and services, as required by

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1233 the agency; and  
 1234 (g) Provides organizational, operational, financial, and  
 1235 other information required by the agency.

1236  
 1237 This subsection expires October 1, 2014.

1238  
 1239 (6) ~~(7)~~ The agency may contract on a prepaid or fixed-sum  
 1240 basis with any health insurer that:

1241 (a) Pays for health care services provided to enrolled  
 1242 Medicaid recipients in exchange for a premium payment paid by  
 1243 the agency;

1244 (b) Assumes the underwriting risk; and

1245 (c) Is organized and licensed under applicable provisions  
 1246 of the Florida Insurance Code and is currently in good standing  
 1247 with the Office of Insurance Regulation.

1248  
 1249 This subsection expires October 1, 2014.

1250  
 1251 (7) ~~(8)(a)~~ The agency may contract on a prepaid or fixed-  
 1252 sum basis with an exclusive provider organization to provide  
 1253 health care services to Medicaid recipients provided that the  
 1254 exclusive provider organization meets applicable managed care  
 1255 plan requirements in this section, ss. 409.9122, 409.9123,  
 1256 409.9128, and 627.6472, and other applicable provisions of law.

1257 This subsection expires October 1, 2014.

1258 ~~(b) For a period of no longer than 24 months after the~~  
 1259 ~~effective date of this paragraph, when a member of an exclusive~~  
 1260 ~~provider organization that is contracted by the agency to~~

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1261 ~~provide health care services to Medicaid recipients in rural~~  
 1262 ~~areas without a health maintenance organization obtains services~~  
 1263 ~~from a provider that participates in the Medicaid program in~~  
 1264 ~~this state, the provider shall be paid in accordance with the~~  
 1265 ~~appropriate fee schedule for services provided to eligible~~  
 1266 ~~Medicaid recipients. The agency may seek waiver authority to~~  
 1267 ~~implement this paragraph.~~

1268 (8) ~~(9)~~ The Agency for Health Care Administration may  
 1269 provide cost-effective purchasing of chiropractic services on a  
 1270 fee-for-service basis to Medicaid recipients through  
 1271 arrangements with a statewide chiropractic preferred provider  
 1272 organization incorporated in this state as a not-for-profit  
 1273 corporation. The agency shall ensure that the benefit limits and  
 1274 prior authorization requirements in the current Medicaid program  
 1275 shall apply to the services provided by the chiropractic  
 1276 preferred provider organization. This subsection expires October  
 1277 1, 2014.

1278 (9) ~~(10)~~ The agency shall not contract on a prepaid or  
 1279 fixed-sum basis for Medicaid services with an entity which knows  
 1280 or reasonably should know that any officer, director, agent,  
 1281 managing employee, or owner of stock or beneficial interest in  
 1282 excess of 5 percent common or preferred stock, or the entity  
 1283 itself, has been found guilty of, regardless of adjudication, or  
 1284 entered a plea of nolo contendere, or guilty, to:

- 1285 (a) Fraud;
- 1286 (b) Violation of federal or state antitrust statutes,
- 1287 including those proscribing price fixing between competitors and
- 1288 the allocation of customers among competitors;

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1289 (c) Commission of a felony involving embezzlement, theft,  
 1290 forgery, income tax evasion, bribery, falsification or  
 1291 destruction of records, making false statements, receiving  
 1292 stolen property, making false claims, or obstruction of justice;  
 1293 or

1294 (d) Any crime in any jurisdiction which directly relates  
 1295 to the provision of health services on a prepaid or fixed-sum  
 1296 basis.

1297  
 1298 This subsection expires October 1, 2014.

1299  
 1300 (10) ~~(11)~~ The agency, after notifying the Legislature, may  
 1301 apply for waivers of applicable federal laws and regulations as  
 1302 necessary to implement more appropriate systems of health care  
 1303 for Medicaid recipients and reduce the cost of the Medicaid  
 1304 program to the state and federal governments and shall implement  
 1305 such programs, after legislative approval, within a reasonable  
 1306 period of time after federal approval. These programs must be  
 1307 designed primarily to reduce the need for inpatient care,  
 1308 custodial care and other long-term or institutional care, and  
 1309 other high-cost services. Prior to seeking legislative approval  
 1310 of such a waiver as authorized by this subsection, the agency  
 1311 shall provide notice and an opportunity for public comment.  
 1312 Notice shall be provided to all persons who have made requests  
 1313 of the agency for advance notice and shall be published in the  
 1314 Florida Administrative Weekly not less than 28 days prior to the  
 1315 intended action. This subsection expires October 1, 2016.

1316 (11) ~~(12)~~ The agency shall establish a postpayment

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1317 utilization control program designed to identify recipients who  
 1318 may inappropriately overuse or underuse Medicaid services and  
 1319 shall provide methods to correct such misuse. This subsection  
 1320 expires October 1, 2014.

1321 (12) ~~(13)~~ The agency shall develop and provide coordinated  
 1322 systems of care for Medicaid recipients and may contract with  
 1323 public or private entities to develop and administer such  
 1324 systems of care among public and private health care providers  
 1325 in a given geographic area. This subsection expires October 1,  
 1326 2014.

1327 (13) ~~(14)(a)~~ The agency shall operate or contract for the  
 1328 operation of utilization management and incentive systems  
 1329 designed to encourage cost-effective use of services and to  
 1330 eliminate services that are medically unnecessary. The agency  
 1331 shall track Medicaid provider prescription and billing patterns  
 1332 and evaluate them against Medicaid medical necessity criteria  
 1333 and coverage and limitation guidelines adopted by rule. Medical  
 1334 necessity determination requires that service be consistent with  
 1335 symptoms or confirmed diagnosis of illness or injury under  
 1336 treatment and not in excess of the patient's needs. The agency  
 1337 shall conduct reviews of provider exceptions to peer group norms  
 1338 and shall, using statistical methodologies, provider profiling,  
 1339 and analysis of billing patterns, detect and investigate  
 1340 abnormal or unusual increases in billing or payment of claims  
 1341 for Medicaid services and medically unnecessary provision of  
 1342 services. Providers that demonstrate a pattern of submitting  
 1343 claims for medically unnecessary services shall be referred to  
 1344 the Medicaid program integrity unit for investigation. In its



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1345 annual report, required in s. 409.913, the agency shall report  
 1346 on its efforts to control overutilization as described in this  
 1347 subsection paragraph. This subsection expires October 1, 2014.

1348 ~~(b) The agency shall develop a procedure for determining~~  
 1349 ~~whether health care providers and service vendors can provide~~  
 1350 ~~the Medicaid program using a business case that demonstrates~~  
 1351 ~~whether a particular good or service can offset the cost of~~  
 1352 ~~providing the good or service in an alternative setting or~~  
 1353 ~~through other means and therefore should receive a higher~~  
 1354 ~~reimbursement. The business case must include, but need not be~~  
 1355 ~~limited to:~~

1356 ~~1. A detailed description of the good or service to be~~  
 1357 ~~provided, a description and analysis of the agency's current~~  
 1358 ~~performance of the service, and a rationale documenting how~~  
 1359 ~~providing the service in an alternative setting would be in the~~  
 1360 ~~best interest of the state, the agency, and its clients.~~

1361 ~~2. A cost-benefit analysis documenting the estimated~~  
 1362 ~~specific direct and indirect costs, savings, performance~~  
 1363 ~~improvements, risks, and qualitative and quantitative benefits~~  
 1364 ~~involved in or resulting from providing the service. The cost-~~  
 1365 ~~benefit analysis must include a detailed plan and timeline~~  
 1366 ~~identifying all actions that must be implemented to realize~~  
 1367 ~~expected benefits. The Secretary of Health Care Administration~~  
 1368 ~~shall verify that all costs, savings, and benefits are valid and~~  
 1369 ~~achievable.~~

1370 ~~(c) If the agency determines that the increased~~  
 1371 ~~reimbursement is cost-effective, the agency shall recommend a~~  
 1372 ~~change in the reimbursement schedule for that particular good or~~

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1373 ~~service. If, within 12 months after implementing any rate change~~  
 1374 ~~under this procedure, the agency determines that costs were not~~  
 1375 ~~offset by the increased reimbursement schedule, the agency may~~  
 1376 ~~revert to the former reimbursement schedule for the particular~~  
 1377 ~~good or service.~~

1378 (14) ~~(15)~~ (a) The agency shall operate the Comprehensive  
 1379 Assessment and Review for Long-Term Care Services (CARES)  
 1380 nursing facility preadmission screening program to ensure that  
 1381 Medicaid payment for nursing facility care is made only for  
 1382 individuals whose conditions require such care and to ensure  
 1383 that long-term care services are provided in the setting most  
 1384 appropriate to the needs of the person and in the most  
 1385 economical manner possible. The CARES program shall also ensure  
 1386 that individuals participating in Medicaid home and community-  
 1387 based waiver programs meet criteria for those programs,  
 1388 consistent with approved federal waivers.

1389 (b) The agency shall operate the CARES program through an  
 1390 interagency agreement with the Department of Elderly Affairs.  
 1391 The agency, in consultation with the Department of Elderly  
 1392 Affairs, may contract for any function or activity of the CARES  
 1393 program, including any function or activity required by 42  
 1394 C.F.R. part 483.20, relating to preadmission screening and  
 1395 resident review.

1396 (c) Prior to making payment for nursing facility services  
 1397 for a Medicaid recipient, the agency must verify that the  
 1398 nursing facility preadmission screening program has determined  
 1399 that the individual requires nursing facility care and that the  
 1400 individual cannot be safely served in community-based programs.

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1401 The nursing facility preadmission screening program shall refer  
 1402 a Medicaid recipient to a community-based program if the  
 1403 individual could be safely served at a lower cost and the  
 1404 recipient chooses to participate in such program. For  
 1405 individuals whose nursing home stay is initially funded by  
 1406 Medicare and Medicare coverage is being terminated for lack of  
 1407 progress towards rehabilitation, CARES staff shall consult with  
 1408 the person making the determination of progress toward  
 1409 rehabilitation to ensure that the recipient is not being  
 1410 inappropriately disqualified from Medicare coverage. If, in  
 1411 their professional judgment, CARES staff believes that a  
 1412 Medicare beneficiary is still making progress toward  
 1413 rehabilitation, they may assist the Medicare beneficiary with an  
 1414 appeal of the disqualification from Medicare coverage. The use  
 1415 of CARES teams to review Medicare denials for coverage under  
 1416 this section is authorized only if it is determined that such  
 1417 reviews qualify for federal matching funds through Medicaid. The  
 1418 agency shall seek or amend federal waivers as necessary to  
 1419 implement this section.

1420 (d) For the purpose of initiating immediate prescreening  
 1421 and diversion assistance for individuals residing in nursing  
 1422 homes and in order to make families aware of alternative long-  
 1423 term care resources so that they may choose a more cost-  
 1424 effective setting for long-term placement, CARES staff shall  
 1425 conduct an assessment and review of a sample of individuals  
 1426 whose nursing home stay is expected to exceed 20 days,  
 1427 regardless of the initial funding source for the nursing home  
 1428 placement. CARES staff shall provide counseling and referral

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1429 services to these individuals regarding choosing appropriate  
 1430 long-term care alternatives. This paragraph does not apply to  
 1431 continuing care facilities licensed under chapter 651 or to  
 1432 retirement communities that provide a combination of nursing  
 1433 home, independent living, and other long-term care services.

1434 (e) By January 15 of each year, the agency shall submit a  
 1435 report to the Legislature describing the operations of the CARES  
 1436 program. The report must describe:

1437 1. Rate of diversion to community alternative programs;

1438 2. CARES program staffing needs to achieve additional  
 1439 diversions;

1440 3. Reasons the program is unable to place individuals in  
 1441 less restrictive settings when such individuals desired such  
 1442 services and could have been served in such settings;

1443 4. Barriers to appropriate placement, including barriers  
 1444 due to policies or operations of other agencies or state-funded  
 1445 programs; and

1446 5. Statutory changes necessary to ensure that individuals  
 1447 in need of long-term care services receive care in the least  
 1448 restrictive environment.

1449 (f) The Department of Elderly Affairs shall track  
 1450 individuals over time who are assessed under the CARES program  
 1451 and who are diverted from nursing home placement. By January 15  
 1452 of each year, the department shall submit to the Legislature a  
 1453 longitudinal study of the individuals who are diverted from  
 1454 nursing home placement. The study must include:

1455 1. The demographic characteristics of the individuals  
 1456 assessed and diverted from nursing home placement, including,

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1457 but not limited to, age, race, gender, frailty, caregiver  
 1458 status, living arrangements, and geographic location;  
 1459 2. A summary of community services provided to individuals  
 1460 for 1 year after assessment and diversion;  
 1461 3. A summary of inpatient hospital admissions for  
 1462 individuals who have been diverted; and  
 1463 4. A summary of the length of time between diversion and  
 1464 subsequent entry into a nursing home or death.

1465  
 1466 This subsection expires October 1, 2013.

1467 (15) ~~(16)~~ (a) The agency shall identify health care  
 1468 utilization and price patterns within the Medicaid program which  
 1469 are not cost-effective or medically appropriate and assess the  
 1470 effectiveness of new or alternate methods of providing and  
 1471 monitoring service, and may implement such methods as it  
 1472 considers appropriate. Such methods may include disease  
 1473 management initiatives, an integrated and systematic approach  
 1474 for managing the health care needs of recipients who are at risk  
 1475 of or diagnosed with a specific disease by using best practices,  
 1476 prevention strategies, clinical-practice improvement, clinical  
 1477 interventions and protocols, outcomes research, information  
 1478 technology, and other tools and resources to reduce overall  
 1479 costs and improve measurable outcomes.

1480 (b) The responsibility of the agency under this subsection  
 1481 shall include the development of capabilities to identify actual  
 1482 and optimal practice patterns; patient and provider educational  
 1483 initiatives; methods for determining patient compliance with  
 1484 prescribed treatments; fraud, waste, and abuse prevention and

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1485 | detection programs; and beneficiary case management programs.

1486 |         1. The practice pattern identification program shall  
 1487 | evaluate practitioner prescribing patterns based on national and  
 1488 | regional practice guidelines, comparing practitioners to their  
 1489 | peer groups. The agency and its Drug Utilization Review Board  
 1490 | shall consult with the Department of Health and a panel of  
 1491 | practicing health care professionals consisting of the  
 1492 | following: the Speaker of the House of Representatives and the  
 1493 | President of the Senate shall each appoint three physicians  
 1494 | licensed under chapter 458 or chapter 459; and the Governor  
 1495 | shall appoint two pharmacists licensed under chapter 465 and one  
 1496 | dentist licensed under chapter 466 who is an oral surgeon. Terms  
 1497 | of the panel members shall expire at the discretion of the  
 1498 | appointing official. The advisory panel shall be responsible for  
 1499 | evaluating treatment guidelines and recommending ways to  
 1500 | incorporate their use in the practice pattern identification  
 1501 | program. Practitioners who are prescribing inappropriately or  
 1502 | inefficiently, as determined by the agency, may have their  
 1503 | prescribing of certain drugs subject to prior authorization or  
 1504 | may be terminated from all participation in the Medicaid  
 1505 | program.

1506 |         2. The agency shall also develop educational interventions  
 1507 | designed to promote the proper use of medications by providers  
 1508 | and beneficiaries.

1509 |         3. The agency shall implement a pharmacy fraud, waste, and  
 1510 | abuse initiative that may include a surety bond or letter of  
 1511 | credit requirement for participating pharmacies, enhanced  
 1512 | provider auditing practices, the use of additional fraud and

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1513 abuse software, recipient management programs for beneficiaries  
 1514 inappropriately using their benefits, and other steps that will  
 1515 eliminate provider and recipient fraud, waste, and abuse. The  
 1516 initiative shall address enforcement efforts to reduce the  
 1517 number and use of counterfeit prescriptions.

1518 4. By September 30, 2002, the agency shall contract with  
 1519 an entity in the state to implement a wireless handheld clinical  
 1520 pharmacology drug information database for practitioners. The  
 1521 initiative shall be designed to enhance the agency's efforts to  
 1522 reduce fraud, abuse, and errors in the prescription drug benefit  
 1523 program and to otherwise further the intent of this paragraph.

1524 5. By April 1, 2006, the agency shall contract with an  
 1525 entity to design a database of clinical utilization information  
 1526 or electronic medical records for Medicaid providers. This  
 1527 system must be web-based and allow providers to review on a  
 1528 real-time basis the utilization of Medicaid services, including,  
 1529 but not limited to, physician office visits, inpatient and  
 1530 outpatient hospitalizations, laboratory and pathology services,  
 1531 radiological and other imaging services, dental care, and  
 1532 patterns of dispensing prescription drugs in order to coordinate  
 1533 care and identify potential fraud and abuse.

1534 6. The agency may apply for any federal waivers needed to  
 1535 administer this paragraph.

1536

1537 This subsection expires October 1, 2014.

1538 (16) ~~(17)~~ An entity contracting on a prepaid or fixed-sum  
 1539 basis shall meet the surplus requirements of s. 641.225. If an  
 1540 entity's surplus falls below an amount equal to the surplus

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1541 requirements of s. 641.225, the agency shall prohibit the entity  
 1542 from engaging in marketing and preenrollment activities, shall  
 1543 cease to process new enrollments, and may not renew the entity's  
 1544 contract until the required balance is achieved. The  
 1545 requirements of this subsection do not apply:

1546 (a) Where a public entity agrees to fund any deficit  
 1547 incurred by the contracting entity; or

1548 (b) Where the entity's performance and obligations are  
 1549 guaranteed in writing by a guaranteeing organization which:

1550 1. Has been in operation for at least 5 years and has  
 1551 assets in excess of \$50 million; or

1552 2. Submits a written guarantee acceptable to the agency  
 1553 which is irrevocable during the term of the contracting entity's  
 1554 contract with the agency and, upon termination of the contract,  
 1555 until the agency receives proof of satisfaction of all  
 1556 outstanding obligations incurred under the contract.

1557

1558 This subsection expires October 1, 2014.

1559 (17) ~~(18)~~ (a) The agency may require an entity contracting  
 1560 on a prepaid or fixed-sum basis to establish a restricted  
 1561 insolvency protection account with a federally guaranteed  
 1562 financial institution licensed to do business in this state. The  
 1563 entity shall deposit into that account 5 percent of the  
 1564 capitation payments made by the agency each month until a  
 1565 maximum total of 2 percent of the total current contract amount  
 1566 is reached. The restricted insolvency protection account may be  
 1567 drawn upon with the authorized signatures of two persons  
 1568 designated by the entity and two representatives of the agency.



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1569 If the agency finds that the entity is insolvent, the agency may  
 1570 draw upon the account solely with the two authorized signatures  
 1571 of representatives of the agency, and the funds may be disbursed  
 1572 to meet financial obligations incurred by the entity under the  
 1573 prepaid contract. If the contract is terminated, expired, or not  
 1574 continued, the account balance must be released by the agency to  
 1575 the entity upon receipt of proof of satisfaction of all  
 1576 outstanding obligations incurred under this contract.

1577 (b) The agency may waive the insolvency protection account  
 1578 requirement in writing when evidence is on file with the agency  
 1579 of adequate insolvency insurance and reinsurance that will  
 1580 protect enrollees if the entity becomes unable to meet its  
 1581 obligations.

1582  
 1583 This subsection expires October 1, 2014.

1584 (18) ~~(19)~~ An entity that contracts with the agency on a  
 1585 prepaid or fixed-sum basis for the provision of Medicaid  
 1586 services shall reimburse any hospital or physician that is  
 1587 outside the entity's authorized geographic service area as  
 1588 specified in its contract with the agency, and that provides  
 1589 services authorized by the entity to its members, at a rate  
 1590 negotiated with the hospital or physician for the provision of  
 1591 services or according to the lesser of the following:

1592 (a) The usual and customary charges made to the general  
 1593 public by the hospital or physician; or

1594 (b) The Florida Medicaid reimbursement rate established  
 1595 for the hospital or physician.

1596

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1597 This subsection expires October 1, 2014.

1598 (19) ~~(20)~~ When a merger or acquisition of a Medicaid  
 1599 prepaid contractor has been approved by the Office of Insurance  
 1600 Regulation pursuant to s. 628.4615, the agency shall approve the  
 1601 assignment or transfer of the appropriate Medicaid prepaid  
 1602 contract upon request of the surviving entity of the merger or  
 1603 acquisition if the contractor and the other entity have been in  
 1604 good standing with the agency for the most recent 12-month  
 1605 period, unless the agency determines that the assignment or  
 1606 transfer would be detrimental to the Medicaid recipients or the  
 1607 Medicaid program. To be in good standing, an entity must not  
 1608 have failed accreditation or committed any material violation of  
 1609 the requirements of s. 641.52 and must meet the Medicaid  
 1610 contract requirements. For purposes of this section, a merger or  
 1611 acquisition means a change in controlling interest of an entity,  
 1612 including an asset or stock purchase. This subsection expires  
 1613 October 1, 2014.

1614 (20) ~~(21)~~ Any entity contracting with the agency pursuant  
 1615 to this section to provide health care services to Medicaid  
 1616 recipients is prohibited from engaging in any of the following  
 1617 practices or activities:

1618 (a) Practices that are discriminatory, including, but not  
 1619 limited to, attempts to discourage participation on the basis of  
 1620 actual or perceived health status.

1621 (b) Activities that could mislead or confuse recipients,  
 1622 or misrepresent the organization, its marketing representatives,  
 1623 or the agency. Violations of this paragraph include, but are not  
 1624 limited to:

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1625 1. False or misleading claims that marketing  
 1626 representatives are employees or representatives of the state or  
 1627 county, or of anyone other than the entity or the organization  
 1628 by whom they are reimbursed.

1629 2. False or misleading claims that the entity is  
 1630 recommended or endorsed by any state or county agency, or by any  
 1631 other organization which has not certified its endorsement in  
 1632 writing to the entity.

1633 3. False or misleading claims that the state or county  
 1634 recommends that a Medicaid recipient enroll with an entity.

1635 4. Claims that a Medicaid recipient will lose benefits  
 1636 under the Medicaid program, or any other health or welfare  
 1637 benefits to which the recipient is legally entitled, if the  
 1638 recipient does not enroll with the entity.

1639 (c) Granting or offering of any monetary or other valuable  
 1640 consideration for enrollment, except as authorized by subsection  
 1641 (23) ~~(24)~~.

1642 (d) Door-to-door solicitation of recipients who have not  
 1643 contacted the entity or who have not invited the entity to make  
 1644 a presentation.

1645 (e) Solicitation of Medicaid recipients by marketing  
 1646 representatives stationed in state offices unless approved and  
 1647 supervised by the agency or its agent and approved by the  
 1648 affected state agency when solicitation occurs in an office of  
 1649 the state agency. The agency shall ensure that marketing  
 1650 representatives stationed in state offices shall market their  
 1651 managed care plans to Medicaid recipients only in designated  
 1652 areas and in such a way as to not interfere with the recipients'

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1653 | activities in the state office.

1654 |       (f) Enrollment of Medicaid recipients.

1655 |

1656 | This subsection expires October 1, 2014.

1657 |       (21) ~~(22)~~ The agency may impose a fine for a violation of  
 1658 | this section or the contract with the agency by a person or  
 1659 | entity that is under contract with the agency. With respect to  
 1660 | any nonwillful violation, such fine shall not exceed \$2,500 per  
 1661 | violation. In no event shall such fine exceed an aggregate  
 1662 | amount of \$10,000 for all nonwillful violations arising out of  
 1663 | the same action. With respect to any knowing and willful  
 1664 | violation of this section or the contract with the agency, the  
 1665 | agency may impose a fine upon the entity in an amount not to  
 1666 | exceed \$20,000 for each such violation. In no event shall such  
 1667 | fine exceed an aggregate amount of \$100,000 for all knowing and  
 1668 | willful violations arising out of the same action. This  
 1669 | subsection expires October 1, 2014.

1670 |       (22) ~~(23)~~ A health maintenance organization or a person or  
 1671 | entity exempt from chapter 641 that is under contract with the  
 1672 | agency for the provision of health care services to Medicaid  
 1673 | recipients may not use or distribute marketing materials used to  
 1674 | solicit Medicaid recipients, unless such materials have been  
 1675 | approved by the agency. The provisions of this subsection do not  
 1676 | apply to general advertising and marketing materials used by a  
 1677 | health maintenance organization to solicit both non-Medicaid  
 1678 | subscribers and Medicaid recipients. This subsection expires  
 1679 | October 1, 2014.

1680 |       (23) ~~(24)~~ Upon approval by the agency, health maintenance

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1681 organizations and persons or entities exempt from chapter 641  
 1682 that are under contract with the agency for the provision of  
 1683 health care services to Medicaid recipients may be permitted  
 1684 within the capitation rate to provide additional health benefits  
 1685 that the agency has found are of high quality, are practicably  
 1686 available, provide reasonable value to the recipient, and are  
 1687 provided at no additional cost to the state. This subsection  
 1688 expires October 1, 2014.

1689 (24) ~~(25)~~ The agency shall utilize the statewide health  
 1690 maintenance organization complaint hotline for the purpose of  
 1691 investigating and resolving Medicaid and prepaid health plan  
 1692 complaints, maintaining a record of complaints and confirmed  
 1693 problems, and receiving disenrollment requests made by  
 1694 recipients. This subsection expires October 1, 2014.

1695 (25) ~~(26)~~ The agency shall require the publication of the  
 1696 health maintenance organization's and the prepaid health plan's  
 1697 consumer services telephone numbers and the "800" telephone  
 1698 number of the statewide health maintenance organization  
 1699 complaint hotline on each Medicaid identification card issued by  
 1700 a health maintenance organization or prepaid health plan  
 1701 contracting with the agency to serve Medicaid recipients and on  
 1702 each subscriber handbook issued to a Medicaid recipient. This  
 1703 subsection expires October 1, 2014.

1704  
 1705 (26) ~~(27)~~ The agency shall establish a health care quality  
 1706 improvement system for those entities contracting with the  
 1707 agency pursuant to this section, incorporating all the standards  
 1708 and guidelines developed by the Medicaid Bureau of the Health

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1709 Care Financing Administration as a part of the quality assurance  
 1710 reform initiative. The system shall include, but need not be  
 1711 limited to, the following:

1712 (a) Guidelines for internal quality assurance programs,  
 1713 including standards for:

- 1714 1. Written quality assurance program descriptions.
- 1715 2. Responsibilities of the governing body for monitoring,  
 1716 evaluating, and making improvements to care.
- 1717 3. An active quality assurance committee.
- 1718 4. Quality assurance program supervision.
- 1719 5. Requiring the program to have adequate resources to  
 1720 effectively carry out its specified activities.
- 1721 6. Provider participation in the quality assurance  
 1722 program.
- 1723 7. Delegation of quality assurance program activities.
- 1724 8. Credentialing and recredentialing.
- 1725 9. Enrollee rights and responsibilities.
- 1726 10. Availability and accessibility to services and care.
- 1727 11. Ambulatory care facilities.
- 1728 12. Accessibility and availability of medical records, as  
 1729 well as proper recordkeeping and process for record review.
- 1730 13. Utilization review.
- 1731 14. A continuity of care system.
- 1732 15. Quality assurance program documentation.
- 1733 16. Coordination of quality assurance activity with other  
 1734 management activity.
- 1735 17. Delivering care to pregnant women and infants; to  
 1736 elderly and disabled recipients, especially those who are at

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1737 risk of institutional placement; to persons with developmental  
 1738 disabilities; and to adults who have chronic, high-cost medical  
 1739 conditions.

1740 (b) Guidelines which require the entities to conduct  
 1741 quality-of-care studies which:

1742 1. Target specific conditions and specific health service  
 1743 delivery issues for focused monitoring and evaluation.

1744 2. Use clinical care standards or practice guidelines to  
 1745 objectively evaluate the care the entity delivers or fails to  
 1746 deliver for the targeted clinical conditions and health services  
 1747 delivery issues.

1748 3. Use quality indicators derived from the clinical care  
 1749 standards or practice guidelines to screen and monitor care and  
 1750 services delivered.

1751 (c) Guidelines for external quality review of each  
 1752 contractor which require: focused studies of patterns of care;  
 1753 individual care review in specific situations; and followup  
 1754 activities on previous pattern-of-care study findings and  
 1755 individual-care-review findings. In designing the external  
 1756 quality review function and determining how it is to operate as  
 1757 part of the state's overall quality improvement system, the  
 1758 agency shall construct its external quality review organization  
 1759 and entity contracts to address each of the following:

1760 1. Delineating the role of the external quality review  
 1761 organization.

1762 2. Length of the external quality review organization  
 1763 contract with the state.

1764 3. Participation of the contracting entities in designing

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- 1765 external quality review organization review activities.
- 1766 4. Potential variation in the type of clinical conditions
- 1767 and health services delivery issues to be studied at each plan.
- 1768 5. Determining the number of focused pattern-of-care
- 1769 studies to be conducted for each plan.
- 1770 6. Methods for implementing focused studies.
- 1771 7. Individual care review.
- 1772 8. Followup activities.

1773

1774 This subsection expires October 1, 2016.

1775 (27) ~~(28)~~ In order to ensure that children receive health

1776 care services for which an entity has already been compensated,

1777 an entity contracting with the agency pursuant to this section

1778 shall achieve an annual Early and Periodic Screening, Diagnosis,

1779 and Treatment (EPSDT) Service screening rate of at least 60

1780 percent for those recipients continuously enrolled for at least

1781 8 months. The agency shall develop a method by which the EPSDT

1782 screening rate shall be calculated. For any entity which does

1783 not achieve the annual 60 percent rate, the entity must submit a

1784 corrective action plan for the agency's approval. If the entity

1785 does not meet the standard established in the corrective action

1786 plan during the specified timeframe, the agency is authorized to

1787 impose appropriate contract sanctions. At least annually, the

1788 agency shall publicly release the EPSDT Services screening rates

1789 of each entity it has contracted with on a prepaid basis to

1790 serve Medicaid recipients. This subsection expires October 1,

1791 2014.

1792 (28) ~~(29)~~ The agency shall perform enrollments and



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1793 disenrollments for Medicaid recipients who are eligible for  
 1794 MediPass or managed care plans. Notwithstanding the prohibition  
 1795 contained in paragraph (21) (f), managed care plans may perform  
 1796 preenrollments of Medicaid recipients under the supervision of  
 1797 the agency or its agents. For the purposes of this section, the  
 1798 term "preenrollment" means the provision of marketing and  
 1799 educational materials to a Medicaid recipient and assistance in  
 1800 completing the application forms, but does not include actual  
 1801 enrollment into a managed care plan. An application for  
 1802 enrollment may not be deemed complete until the agency or its  
 1803 agent verifies that the recipient made an informed, voluntary  
 1804 choice. The agency, in cooperation with the Department of  
 1805 Children and Family Services, may test new marketing initiatives  
 1806 to inform Medicaid recipients about their managed care options  
 1807 at selected sites. The agency may contract with a third party to  
 1808 perform managed care plan and MediPass enrollment and  
 1809 disenrollment services for Medicaid recipients and may adopt  
 1810 rules to administer such services. The agency may adjust the  
 1811 capitation rate only to cover the costs of a third-party  
 1812 enrollment and disenrollment contract, and for agency  
 1813 supervision and management of the managed care plan enrollment  
 1814 and disenrollment contract. This subsection expires October 1,  
 1815 2014.

1816 (29) ~~(30)~~ Any lists of providers made available to  
 1817 Medicaid recipients, MediPass enrollees, or managed care plan  
 1818 enrollees shall be arranged alphabetically showing the  
 1819 provider's name and specialty and, separately, by specialty in  
 1820 alphabetical order. This subsection expires October 1, 2014.

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1821            (30) ~~(31)~~ The agency shall establish an enhanced managed  
 1822 care quality assurance oversight function, to include at least  
 1823 the following components:

1824            (a) At least quarterly analysis and followup, including  
 1825 sanctions as appropriate, of managed care participant  
 1826 utilization of services.

1827            (b) At least quarterly analysis and followup, including  
 1828 sanctions as appropriate, of quality findings of the Medicaid  
 1829 peer review organization and other external quality assurance  
 1830 programs.

1831            (c) At least quarterly analysis and followup, including  
 1832 sanctions as appropriate, of the fiscal viability of managed  
 1833 care plans.

1834            (d) At least quarterly analysis and followup, including  
 1835 sanctions as appropriate, of managed care participant  
 1836 satisfaction and disenrollment surveys.

1837            (e) The agency shall conduct regular and ongoing Medicaid  
 1838 recipient satisfaction surveys.

1839  
 1840 The analyses and followup activities conducted by the agency  
 1841 under its enhanced managed care quality assurance oversight  
 1842 function shall not duplicate the activities of accreditation  
 1843 reviewers for entities regulated under part III of chapter 641,  
 1844 but may include a review of the finding of such reviewers. This  
 1845 subsection expires October 1, 2014.

1846            (31) ~~(32)~~ Each managed care plan that is under contract  
 1847 with the agency to provide health care services to Medicaid  
 1848 recipients shall annually conduct a background check with the

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1849 Department of Law Enforcement of all persons with ownership  
 1850 interest of 5 percent or more or executive management  
 1851 responsibility for the managed care plan and shall submit to the  
 1852 agency information concerning any such person who has been found  
 1853 guilty of, regardless of adjudication, or has entered a plea of  
 1854 nolo contendere or guilty to, any of the offenses listed in s.  
 1855 435.04. This subsection expires October 1, 2014.

1856 (32) ~~(33)~~ The agency shall, by rule, develop a process  
 1857 whereby a Medicaid managed care plan enrollee who wishes to  
 1858 enter hospice care may be disenrolled from the managed care plan  
 1859 within 24 hours after contacting the agency regarding such  
 1860 request. The agency rule shall include a methodology for the  
 1861 agency to recoup managed care plan payments on a pro rata basis  
 1862 if payment has been made for the enrollment month when  
 1863 disenrollment occurs. This subsection expires October 1, 2014.

1864 (33) ~~(34)~~ The agency and entities that contract with the  
 1865 agency to provide health care services to Medicaid recipients  
 1866 under this section or ss. 409.91211 and 409.9122 must comply  
 1867 with the provisions of s. 641.513 in providing emergency  
 1868 services and care to Medicaid recipients and MediPass  
 1869 recipients. Where feasible, safe, and cost-effective, the agency  
 1870 shall encourage hospitals, emergency medical services providers,  
 1871 and other public and private health care providers to work  
 1872 together in their local communities to enter into agreements or  
 1873 arrangements to ensure access to alternatives to emergency  
 1874 services and care for those Medicaid recipients who need  
 1875 nonemergent care. The agency shall coordinate with hospitals,  
 1876 emergency medical services providers, private health plans,

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1877 capitated managed care networks as established in s. 409.91211,  
 1878 and other public and private health care providers to implement  
 1879 the provisions of ss. 395.1041(7), 409.91255(3)(g), 627.6405,  
 1880 and 641.31097 to develop and implement emergency department  
 1881 diversion programs for Medicaid recipients. This subsection  
 1882 expires October 1, 2014.

1883 (34) ~~(35)~~ All entities providing health care services to  
 1884 Medicaid recipients shall make available, and encourage all  
 1885 pregnant women and mothers with infants to receive, and provide  
 1886 documentation in the medical records to reflect, the following:

1887 (a) Healthy Start prenatal or infant screening.

1888 (b) Healthy Start care coordination, when screening or  
 1889 other factors indicate need.

1890 (c) Healthy Start enhanced services in accordance with the  
 1891 prenatal or infant screening results.

1892 (d) Immunizations in accordance with recommendations of  
 1893 the Advisory Committee on Immunization Practices of the United  
 1894 States Public Health Service and the American Academy of  
 1895 Pediatrics, as appropriate.

1896 (e) Counseling and services for family planning to all  
 1897 women and their partners.

1898 (f) A scheduled postpartum visit for the purpose of  
 1899 voluntary family planning, to include discussion of all methods  
 1900 of contraception, as appropriate.

1901 (g) Referral to the Special Supplemental Nutrition Program  
 1902 for Women, Infants, and Children (WIC).

1903

1904 This subsection expires October 1, 2014.

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1905            (35) ~~(36)~~ Any entity that provides Medicaid prepaid health  
 1906 plan services shall ensure the appropriate coordination of  
 1907 health care services with an assisted living facility in cases  
 1908 where a Medicaid recipient is both a member of the entity's  
 1909 prepaid health plan and a resident of the assisted living  
 1910 facility. If the entity is at risk for Medicaid targeted case  
 1911 management and behavioral health services, the entity shall  
 1912 inform the assisted living facility of the procedures to follow  
 1913 should an emergent condition arise. This subsection expires  
 1914 October 1, 2014.

1915            ~~(37) The agency may seek and implement federal waivers~~  
 1916 ~~necessary to provide for cost-effective purchasing of home~~  
 1917 ~~health services, private duty nursing services, transportation,~~  
 1918 ~~independent laboratory services, and durable medical equipment~~  
 1919 ~~and supplies through competitive bidding pursuant to s. 287.057.~~  
 1920 ~~The agency may request appropriate waivers from the federal~~  
 1921 ~~Health Care Financing Administration in order to competitively~~  
 1922 ~~bid such services. The agency may exclude providers not selected~~  
 1923 ~~through the bidding process from the Medicaid provider network.~~

1924            (36) ~~(38)~~ The agency shall enter into agreements with not-  
 1925 for-profit organizations based in this state for the purpose of  
 1926 providing vision screening. This subsection expires October 1,  
 1927 2014.

1928            (37) ~~(39)~~ (a) The agency shall implement a Medicaid  
 1929 prescribed-drug spending-control program that includes the  
 1930 following components:

- 1931            1. A Medicaid preferred drug list, which shall be a
- 1932 listing of cost-effective therapeutic options recommended by the

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1933 Medicaid Pharmacy and Therapeutics Committee established  
 1934 pursuant to s. 409.91195 and adopted by the agency for each  
 1935 therapeutic class on the preferred drug list. At the discretion  
 1936 of the committee, and when feasible, the preferred drug list  
 1937 should include at least two products in a therapeutic class. The  
 1938 agency may post the preferred drug list and updates to the  
 1939 preferred drug list on an Internet website without following the  
 1940 rulemaking procedures of chapter 120. Antiretroviral agents are  
 1941 excluded from the preferred drug list. The agency shall also  
 1942 limit the amount of a prescribed drug dispensed to no more than  
 1943 a 34-day supply unless the drug products' smallest marketed  
 1944 package is greater than a 34-day supply, or the drug is  
 1945 determined by the agency to be a maintenance drug in which case  
 1946 a 100-day maximum supply may be authorized. The agency is  
 1947 authorized to seek any federal waivers necessary to implement  
 1948 these cost-control programs and to continue participation in the  
 1949 federal Medicaid rebate program, or alternatively to negotiate  
 1950 state-only manufacturer rebates. The agency may adopt rules to  
 1951 implement this subparagraph. The agency shall continue to  
 1952 provide unlimited contraceptive drugs and items. The agency must  
 1953 establish procedures to ensure that:

1954       a. There is a response to a request for prior consultation  
 1955 by telephone or other telecommunication device within 24 hours  
 1956 after receipt of a request for prior consultation; and

1957       b. A 72-hour supply of the drug prescribed is provided in  
 1958 an emergency or when the agency does not provide a response  
 1959 within 24 hours as required by sub-subparagraph a.

1960       2. Reimbursement to pharmacies for Medicaid prescribed

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1961 | drugs shall be set at the lesser of: the average wholesale price  
 1962 | (AWP) minus 16.4 percent, the wholesaler acquisition cost (WAC)  
 1963 | plus 4.75 percent, the federal upper limit (FUL), the state  
 1964 | maximum allowable cost (SMAC), or the usual and customary (UAC)  
 1965 | charge billed by the provider.

1966 |         3. The agency shall develop and implement a process for  
 1967 | managing the drug therapies of Medicaid recipients who are using  
 1968 | significant numbers of prescribed drugs each month. The  
 1969 | management process may include, but is not limited to,  
 1970 | comprehensive, physician-directed medical-record reviews, claims  
 1971 | analyses, and case evaluations to determine the medical  
 1972 | necessity and appropriateness of a patient's treatment plan and  
 1973 | drug therapies. The agency may contract with a private  
 1974 | organization to provide drug-program-management services. The  
 1975 | Medicaid drug benefit management program shall include  
 1976 | initiatives to manage drug therapies for HIV/AIDS patients,  
 1977 | patients using 20 or more unique prescriptions in a 180-day  
 1978 | period, and the top 1,000 patients in annual spending. The  
 1979 | agency shall enroll any Medicaid recipient in the drug benefit  
 1980 | management program if he or she meets the specifications of this  
 1981 | provision and is not enrolled in a Medicaid health maintenance  
 1982 | organization.

1983 |         4. The agency may limit the size of its pharmacy network  
 1984 | based on need, competitive bidding, price negotiations,  
 1985 | credentialing, or similar criteria. The agency shall give  
 1986 | special consideration to rural areas in determining the size and  
 1987 | location of pharmacies included in the Medicaid pharmacy  
 1988 | network. A pharmacy credentialing process may include criteria

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1989 | such as a pharmacy's full-service status, location, size,  
 1990 | patient educational programs, patient consultation, disease  
 1991 | management services, and other characteristics. The agency may  
 1992 | impose a moratorium on Medicaid pharmacy enrollment when it is  
 1993 | determined that it has a sufficient number of Medicaid-  
 1994 | participating providers. The agency must allow dispensing  
 1995 | practitioners to participate as a part of the Medicaid pharmacy  
 1996 | network regardless of the practitioner's proximity to any other  
 1997 | entity that is dispensing prescription drugs under the Medicaid  
 1998 | program. A dispensing practitioner must meet all credentialing  
 1999 | requirements applicable to his or her practice, as determined by  
 2000 | the agency.

2001 |         5. The agency shall develop and implement a program that  
 2002 | requires Medicaid practitioners who prescribe drugs to use a  
 2003 | counterfeit-proof prescription pad for Medicaid prescriptions.  
 2004 | The agency shall require the use of standardized counterfeit-  
 2005 | proof prescription pads by Medicaid-participating prescribers or  
 2006 | prescribers who write prescriptions for Medicaid recipients. The  
 2007 | agency may implement the program in targeted geographic areas or  
 2008 | statewide.

2009 |         6. The agency may enter into arrangements that require  
 2010 | manufacturers of generic drugs prescribed to Medicaid recipients  
 2011 | to provide rebates of at least 15.1 percent of the average  
 2012 | manufacturer price for the manufacturer's generic products.  
 2013 | These arrangements shall require that if a generic-drug  
 2014 | manufacturer pays federal rebates for Medicaid-reimbursed drugs  
 2015 | at a level below 15.1 percent, the manufacturer must provide a  
 2016 | supplemental rebate to the state in an amount necessary to



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2017 | achieve a 15.1-percent rebate level.

2018 |         7. The agency may establish a preferred drug list as

2019 | described in this subsection, and, pursuant to the establishment

2020 | of such preferred drug list, it is authorized to negotiate

2021 | supplemental rebates from manufacturers that are in addition to

2022 | those required by Title XIX of the Social Security Act and at no

2023 | less than 14 percent of the average manufacturer price as

2024 | defined in 42 U.S.C. s. 1936 on the last day of a quarter unless

2025 | the federal or supplemental rebate, or both, equals or exceeds

2026 | 29 percent. There is no upper limit on the supplemental rebates

2027 | the agency may negotiate. The agency may determine that specific

2028 | products, brand-name or generic, are competitive at lower rebate

2029 | percentages. Agreement to pay the minimum supplemental rebate

2030 | percentage will guarantee a manufacturer that the Medicaid

2031 | Pharmaceutical and Therapeutics Committee will consider a

2032 | product for inclusion on the preferred drug list. However, a

2033 | pharmaceutical manufacturer is not guaranteed placement on the

2034 | preferred drug list by simply paying the minimum supplemental

2035 | rebate. Agency decisions will be made on the clinical efficacy

2036 | of a drug and recommendations of the Medicaid Pharmaceutical and

2037 | Therapeutics Committee, as well as the price of competing

2038 | products minus federal and state rebates. The agency is

2039 | authorized to contract with an outside agency or contractor to

2040 | conduct negotiations for supplemental rebates. For the purposes

2041 | of this section, the term "supplemental rebates" means cash

2042 | rebates. Effective July 1, 2004, value-added programs as a

2043 | substitution for supplemental rebates are prohibited. The agency

2044 | is authorized to seek any federal waivers to implement this

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2045 initiative.  
 2046 8. The Agency for Health Care Administration shall expand  
 2047 home delivery of pharmacy products. To assist Medicaid patients  
 2048 in securing their prescriptions and reduce program costs, the  
 2049 agency shall expand its current mail-order-pharmacy diabetes-  
 2050 supply program to include all generic and brand-name drugs used  
 2051 by Medicaid patients with diabetes. Medicaid recipients in the  
 2052 current program may obtain nondiabetes drugs on a voluntary  
 2053 basis. This initiative is limited to the geographic area covered  
 2054 by the current contract. The agency may seek and implement any  
 2055 federal waivers necessary to implement this subparagraph.

2056 9. The agency shall limit to one dose per month any drug  
 2057 prescribed to treat erectile dysfunction.

2058 10.a. The agency may implement a Medicaid behavioral drug  
 2059 management system. The agency may contract with a vendor that  
 2060 has experience in operating behavioral drug management systems  
 2061 to implement this program. The agency is authorized to seek  
 2062 federal waivers to implement this program.

2063 b. The agency, in conjunction with the Department of  
 2064 Children and Family Services, may implement the Medicaid  
 2065 behavioral drug management system that is designed to improve  
 2066 the quality of care and behavioral health prescribing practices  
 2067 based on best practice guidelines, improve patient adherence to  
 2068 medication plans, reduce clinical risk, and lower prescribed  
 2069 drug costs and the rate of inappropriate spending on Medicaid  
 2070 behavioral drugs. The program may include the following  
 2071 elements:

2072 (I) Provide for the development and adoption of best

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2073 practice guidelines for behavioral health-related drugs such as  
 2074 antipsychotics, antidepressants, and medications for treating  
 2075 bipolar disorders and other behavioral conditions; translate  
 2076 them into practice; review behavioral health prescribers and  
 2077 compare their prescribing patterns to a number of indicators  
 2078 that are based on national standards; and determine deviations  
 2079 from best practice guidelines.

2080 (II) Implement processes for providing feedback to and  
 2081 educating prescribers using best practice educational materials  
 2082 and peer-to-peer consultation.

2083 (III) Assess Medicaid beneficiaries who are outliers in  
 2084 their use of behavioral health drugs with regard to the numbers  
 2085 and types of drugs taken, drug dosages, combination drug  
 2086 therapies, and other indicators of improper use of behavioral  
 2087 health drugs.

2088 (IV) Alert prescribers to patients who fail to refill  
 2089 prescriptions in a timely fashion, are prescribed multiple same-  
 2090 class behavioral health drugs, and may have other potential  
 2091 medication problems.

2092 (V) Track spending trends for behavioral health drugs and  
 2093 deviation from best practice guidelines.

2094 (VI) Use educational and technological approaches to  
 2095 promote best practices, educate consumers, and train prescribers  
 2096 in the use of practice guidelines.

2097 (VII) Disseminate electronic and published materials.

2098 (VIII) Hold statewide and regional conferences.

2099 (IX) Implement a disease management program with a model  
 2100 quality-based medication component for severely mentally ill

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2101 individuals and emotionally disturbed children who are high  
 2102 users of care.

2103 11.a. The agency shall implement a Medicaid prescription  
 2104 drug management system. The agency may contract with a vendor  
 2105 that has experience in operating prescription drug management  
 2106 systems in order to implement this system. Any management system  
 2107 that is implemented in accordance with this subparagraph must  
 2108 rely on cooperation between physicians and pharmacists to  
 2109 determine appropriate practice patterns and clinical guidelines  
 2110 to improve the prescribing, dispensing, and use of drugs in the  
 2111 Medicaid program. The agency may seek federal waivers to  
 2112 implement this program.

2113 b. The drug management system must be designed to improve  
 2114 the quality of care and prescribing practices based on best  
 2115 practice guidelines, improve patient adherence to medication  
 2116 plans, reduce clinical risk, and lower prescribed drug costs and  
 2117 the rate of inappropriate spending on Medicaid prescription  
 2118 drugs. The program must:

2119 (I) Provide for the development and adoption of best  
 2120 practice guidelines for the prescribing and use of drugs in the  
 2121 Medicaid program, including translating best practice guidelines  
 2122 into practice; reviewing prescriber patterns and comparing them  
 2123 to indicators that are based on national standards and practice  
 2124 patterns of clinical peers in their community, statewide, and  
 2125 nationally; and determine deviations from best practice  
 2126 guidelines.

2127 (II) Implement processes for providing feedback to and  
 2128 educating prescribers using best practice educational materials

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2129 and peer-to-peer consultation.

2130 (III) Assess Medicaid recipients who are outliers in their

2131 use of a single or multiple prescription drugs with regard to

2132 the numbers and types of drugs taken, drug dosages, combination

2133 drug therapies, and other indicators of improper use of

2134 prescription drugs.

2135 (IV) Alert prescribers to patients who fail to refill

2136 prescriptions in a timely fashion, are prescribed multiple drugs

2137 that may be redundant or contraindicated, or may have other

2138 potential medication problems.

2139 (V) Track spending trends for prescription drugs and

2140 deviation from best practice guidelines.

2141 (VI) Use educational and technological approaches to

2142 promote best practices, educate consumers, and train prescribers

2143 in the use of practice guidelines.

2144 (VII) Disseminate electronic and published materials.

2145 (VIII) Hold statewide and regional conferences.

2146 (IX) Implement disease management programs in cooperation

2147 with physicians and pharmacists, along with a model quality-

2148 based medication component for individuals having chronic

2149 medical conditions.

2150 12. The agency is authorized to contract for drug rebate

2151 administration, including, but not limited to, calculating

2152 rebate amounts, invoicing manufacturers, negotiating disputes

2153 with manufacturers, and maintaining a database of rebate

2154 collections.

2155 13. The agency may specify the preferred daily dosing form

2156 or strength for the purpose of promoting best practices with

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2157 regard to the prescribing of certain drugs as specified in the  
 2158 General Appropriations Act and ensuring cost-effective  
 2159 prescribing practices.

2160 14. The agency may require prior authorization for  
 2161 Medicaid-covered prescribed drugs. The agency may, but is not  
 2162 required to, prior-authorize the use of a product:

- 2163 a. For an indication not approved in labeling;
- 2164 b. To comply with certain clinical guidelines; or
- 2165 c. If the product has the potential for overuse, misuse,  
 2166 or abuse.

2167  
 2168 The agency may require the prescribing professional to provide  
 2169 information about the rationale and supporting medical evidence  
 2170 for the use of a drug. The agency may post prior authorization  
 2171 criteria and protocol and updates to the list of drugs that are  
 2172 subject to prior authorization on an Internet website without  
 2173 amending its rule or engaging in additional rulemaking.

2174 15. The agency, in conjunction with the Pharmaceutical and  
 2175 Therapeutics Committee, may require age-related prior  
 2176 authorizations for certain prescribed drugs. The agency may  
 2177 preauthorize the use of a drug for a recipient who may not meet  
 2178 the age requirement or may exceed the length of therapy for use  
 2179 of this product as recommended by the manufacturer and approved  
 2180 by the Food and Drug Administration. Prior authorization may  
 2181 require the prescribing professional to provide information  
 2182 about the rationale and supporting medical evidence for the use  
 2183 of a drug.

2184 16. The agency shall implement a step-therapy prior

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2185 authorization approval process for medications excluded from the  
 2186 preferred drug list. Medications listed on the preferred drug  
 2187 list must be used within the previous 12 months prior to the  
 2188 alternative medications that are not listed. The step-therapy  
 2189 prior authorization may require the prescriber to use the  
 2190 medications of a similar drug class or for a similar medical  
 2191 indication unless contraindicated in the Food and Drug  
 2192 Administration labeling. The trial period between the specified  
 2193 steps may vary according to the medical indication. The step-  
 2194 therapy approval process shall be developed in accordance with  
 2195 the committee as stated in s. 409.91195(7) and (8). A drug  
 2196 product may be approved without meeting the step-therapy prior  
 2197 authorization criteria if the prescribing physician provides the  
 2198 agency with additional written medical or clinical documentation  
 2199 that the product is medically necessary because:

2200 a. There is not a drug on the preferred drug list to treat  
 2201 the disease or medical condition which is an acceptable clinical  
 2202 alternative;

2203 b. The alternatives have been ineffective in the treatment  
 2204 of the beneficiary's disease; or

2205 c. Based on historic evidence and known characteristics of  
 2206 the patient and the drug, the drug is likely to be ineffective,  
 2207 or the number of doses have been ineffective.

2208  
 2209 The agency shall work with the physician to determine the best  
 2210 alternative for the patient. The agency may adopt rules waiving  
 2211 the requirements for written clinical documentation for specific  
 2212 drugs in limited clinical situations.

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2213 |           17. The agency shall implement a return and reuse program  
 2214 | for drugs dispensed by pharmacies to institutional recipients,  
 2215 | which includes payment of a \$5 restocking fee for the  
 2216 | implementation and operation of the program. The return and  
 2217 | reuse program shall be implemented electronically and in a  
 2218 | manner that promotes efficiency. The program must permit a  
 2219 | pharmacy to exclude drugs from the program if it is not  
 2220 | practical or cost-effective for the drug to be included and must  
 2221 | provide for the return to inventory of drugs that cannot be  
 2222 | credited or returned in a cost-effective manner. The agency  
 2223 | shall determine if the program has reduced the amount of  
 2224 | Medicaid prescription drugs which are destroyed on an annual  
 2225 | basis and if there are additional ways to ensure more  
 2226 | prescription drugs are not destroyed which could safely be  
 2227 | reused. The agency's conclusion and recommendations shall be  
 2228 | reported to the Legislature by December 1, 2005.

2229 |           (b) The agency shall implement this subsection to the  
 2230 | extent that funds are appropriated to administer the Medicaid  
 2231 | prescribed-drug spending-control program. The agency may  
 2232 | contract all or any part of this program to private  
 2233 | organizations.

2234 |           (c) The agency shall submit quarterly reports to the  
 2235 | Governor, the President of the Senate, and the Speaker of the  
 2236 | House of Representatives which must include, but need not be  
 2237 | limited to, the progress made in implementing this subsection  
 2238 | and its effect on Medicaid prescribed-drug expenditures.

2239 |           (38) ~~(40)~~ Notwithstanding the provisions of chapter 287,  
 2240 | the agency may, at its discretion, renew a contract or contracts



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2241 for fiscal intermediary services one or more times for such  
 2242 periods as the agency may decide; however, all such renewals may  
 2243 not combine to exceed a total period longer than the term of the  
 2244 original contract.

2245 (39) ~~(41)~~ The agency shall provide for the development of  
 2246 a demonstration project by establishment in Miami-Dade County of  
 2247 a long-term-care facility licensed pursuant to chapter 395 to  
 2248 improve access to health care for a predominantly minority,  
 2249 medically underserved, and medically complex population and to  
 2250 evaluate alternatives to nursing home care and general acute  
 2251 care for such population. Such project is to be located in a  
 2252 health care condominium and colocated with licensed facilities  
 2253 providing a continuum of care. The establishment of this project  
 2254 is not subject to the provisions of s. 408.036 or s. 408.039.  
 2255 This subsection expires October 1, 2013.

2256 ~~(42) The agency shall develop and implement a utilization~~  
 2257 ~~management program for Medicaid-eligible recipients for the~~  
 2258 ~~management of occupational, physical, respiratory, and speech~~  
 2259 ~~therapies. The agency shall establish a utilization program that~~  
 2260 ~~may require prior authorization in order to ensure medically~~  
 2261 ~~necessary and cost-effective treatments. The program shall be~~  
 2262 ~~operated in accordance with a federally approved waiver program~~  
 2263 ~~or state plan amendment. The agency may seek a federal waiver or~~  
 2264 ~~state plan amendment to implement this program. The agency may~~  
 2265 ~~also competitively procure these services from an outside vendor~~  
 2266 ~~on a regional or statewide basis.~~

2267 (40) ~~(43)~~ The agency shall ~~may~~ contract on a prepaid or  
 2268 fixed-sum basis with appropriately licensed prepaid dental

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2269 health plans to provide dental services. This subsection  
 2270 expires October 1, 2014.

2271 (41) ~~(44)~~ The Agency for Health Care Administration shall  
 2272 ensure that any Medicaid managed care plan as defined in s.  
 2273 409.9122(2)(f), whether paid on a capitated basis or a shared  
 2274 savings basis, is cost-effective. For purposes of this  
 2275 subsection, the term "cost-effective" means that a network's  
 2276 per-member, per-month costs to the state, including, but not  
 2277 limited to, fee-for-service costs, administrative costs, and  
 2278 case-management fees, if any, must be no greater than the  
 2279 state's costs associated with contracts for Medicaid services  
 2280 established under subsection (3), which may be adjusted for  
 2281 health status. The agency shall conduct actuarially sound  
 2282 adjustments for health status in order to ensure such cost-  
 2283 effectiveness and shall annually publish the results on its  
 2284 Internet website. Contracts established pursuant to this  
 2285 subsection which are not cost-effective may not be renewed.  
 2286 This subsection expires October 1, 2014.

2287 (42) ~~(45)~~ Subject to the availability of funds, the agency  
 2288 shall mandate a recipient's participation in a provider lock-in  
 2289 program, when appropriate, if a recipient is found by the agency  
 2290 to have used Medicaid goods or services at a frequency or amount  
 2291 not medically necessary, limiting the receipt of goods or  
 2292 services to medically necessary providers after the 21-day  
 2293 appeal process has ended, for a period of not less than 1 year.  
 2294 The lock-in programs shall include, but are not limited to,  
 2295 pharmacies, medical doctors, and infusion clinics. The  
 2296 limitation does not apply to emergency services and care

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2297 provided to the recipient in a hospital emergency department.  
 2298 The agency shall seek any federal waivers necessary to implement  
 2299 this subsection. The agency shall adopt any rules necessary to  
 2300 comply with or administer this subsection. This subsection  
 2301 expires October 1, 2014.

2302 (43) ~~(46)~~ The agency shall seek a federal waiver for  
 2303 permission to terminate the eligibility of a Medicaid recipient  
 2304 who has been found to have committed fraud, through judicial or  
 2305 administrative determination, two times in a period of 5 years.

2306 ~~(47) The agency shall conduct a study of available~~  
 2307 ~~electronic systems for the purpose of verifying the identity and~~  
 2308 ~~eligibility of a Medicaid recipient. The agency shall recommend~~  
 2309 ~~to the Legislature a plan to implement an electronic~~  
 2310 ~~verification system for Medicaid recipients by January 31, 2005.~~

2311 (44) ~~(48)~~ (a) A provider is not entitled to enrollment in  
 2312 the Medicaid provider network. The agency may implement a  
 2313 Medicaid fee-for-service provider network controls, including,  
 2314 but not limited to, competitive procurement and provider  
 2315 credentialing. If a credentialing process is used, the agency  
 2316 may limit its provider network based upon the following  
 2317 considerations: beneficiary access to care, provider  
 2318 availability, provider quality standards and quality assurance  
 2319 processes, cultural competency, demographic characteristics of  
 2320 beneficiaries, practice standards, service wait times, provider  
 2321 turnover, provider licensure and accreditation history, program  
 2322 integrity history, peer review, Medicaid policy and billing  
 2323 compliance records, clinical and medical record audit findings,  
 2324 and such other areas that are considered necessary by the agency

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2325 | to ensure the integrity of the program.

2326 |         (b) The agency shall limit its network of durable medical  
 2327 | equipment and medical supply providers. For dates of service  
 2328 | after January 1, 2009, the agency shall limit payment for  
 2329 | durable medical equipment and supplies to providers that meet  
 2330 | all the requirements of this paragraph.

2331 |         1. Providers must be accredited by a Centers for Medicare  
 2332 | and Medicaid Services deemed accreditation organization for  
 2333 | suppliers of durable medical equipment, prosthetics, orthotics,  
 2334 | and supplies. The provider must maintain accreditation and is  
 2335 | subject to unannounced reviews by the accrediting organization.

2336 |         2. Providers must provide the services or supplies  
 2337 | directly to the Medicaid recipient or caregiver at the provider  
 2338 | location or recipient's residence or send the supplies directly  
 2339 | to the recipient's residence with receipt of mailed delivery.  
 2340 | Subcontracting or consignment of the service or supply to a  
 2341 | third party is prohibited.

2342 |         3. Notwithstanding subparagraph 2., a durable medical  
 2343 | equipment provider may store nebulizers at a physician's office  
 2344 | for the purpose of having the physician's staff issue the  
 2345 | equipment if it meets all of the following conditions:

2346 |             a. The physician must document the medical necessity and  
 2347 | need to prevent further deterioration of the patient's  
 2348 | respiratory status by the timely delivery of the nebulizer in  
 2349 | the physician's office.

2350 |             b. The durable medical equipment provider must have  
 2351 | written documentation of the competency and training by a  
 2352 | Florida-licensed registered respiratory therapist of any durable

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2353 | medical equipment staff who participate in the training of  
 2354 | physician office staff for the use of nebulizers, including  
 2355 | cleaning, warranty, and special needs of patients.

2356 |       c. The physician's office must have documented the  
 2357 | training and competency of any staff member who initiates the  
 2358 | delivery of nebulizers to patients. The durable medical  
 2359 | equipment provider must maintain copies of all physician office  
 2360 | training.

2361 |       d. The physician's office must maintain inventory records  
 2362 | of stored nebulizers, including documentation of the durable  
 2363 | medical equipment provider source.

2364 |       e. A physician contracted with a Medicaid durable medical  
 2365 | equipment provider may not have a financial relationship with  
 2366 | that provider or receive any financial gain from the delivery of  
 2367 | nebulizers to patients.

2368 |       4. Providers must have a physical business location and a  
 2369 | functional landline business phone. The location must be within  
 2370 | the state or not more than 50 miles from the Florida state line.  
 2371 | The agency may make exceptions for providers of durable medical  
 2372 | equipment or supplies not otherwise available from other  
 2373 | enrolled providers located within the state.

2374 |       5. Physical business locations must be clearly identified  
 2375 | as a business that furnishes durable medical equipment or  
 2376 | medical supplies by signage that can be read from 20 feet away.  
 2377 | The location must be readily accessible to the public during  
 2378 | normal, posted business hours and must operate at least 5 hours  
 2379 | per day and at least 5 days per week, with the exception of  
 2380 | scheduled and posted holidays. The location may not be located

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2381 within or at the same numbered street address as another  
 2382 enrolled Medicaid durable medical equipment or medical supply  
 2383 provider or as an enrolled Medicaid pharmacy that is also  
 2384 enrolled as a durable medical equipment provider. A licensed  
 2385 orthotist or prosthetist that provides only orthotic or  
 2386 prosthetic devices as a Medicaid durable medical equipment  
 2387 provider is exempt from this paragraph.

2388         6. Providers must maintain a stock of durable medical  
 2389 equipment and medical supplies on site that is readily available  
 2390 to meet the needs of the durable medical equipment business  
 2391 location's customers.

2392         7. Providers must provide a surety bond of \$50,000 for  
 2393 each provider location, up to a maximum of 5 bonds statewide or  
 2394 an aggregate bond of \$250,000 statewide, as identified by  
 2395 Federal Employer Identification Number. Providers who post a  
 2396 statewide or an aggregate bond must identify all of their  
 2397 locations in any Medicaid durable medical equipment and medical  
 2398 supply provider enrollment application or bond renewal. Each  
 2399 provider location's surety bond must be renewed annually and the  
 2400 provider must submit proof of renewal even if the original bond  
 2401 is a continuous bond. A licensed orthotist or prosthetist that  
 2402 provides only orthotic or prosthetic devices as a Medicaid  
 2403 durable medical equipment provider is exempt from the provisions  
 2404 in this paragraph.

2405         8. Providers must obtain a level 2 background screening,  
 2406 in accordance with chapter 435 and s. 408.809, for each provider  
 2407 employee in direct contact with or providing direct services to  
 2408 recipients of durable medical equipment and medical supplies in

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2409 their homes. This requirement includes, but is not limited to,  
 2410 repair and service technicians, fitters, and delivery staff. The  
 2411 provider shall pay for the cost of the background screening.

2412 9. The following providers are exempt from subparagraphs  
 2413 1. and 7.:

2414 a. Durable medical equipment providers owned and operated  
 2415 by a government entity.

2416 b. Durable medical equipment providers that are operating  
 2417 within a pharmacy that is currently enrolled as a Medicaid  
 2418 pharmacy provider.

2419 c. Active, Medicaid-enrolled orthopedic physician groups,  
 2420 primarily owned by physicians, which provide only orthotic and  
 2421 prosthetic devices.

2422 (45) ~~(49)~~ The agency shall contract with established  
 2423 minority physician networks that provide services to  
 2424 historically underserved minority patients. The networks must  
 2425 provide cost-effective Medicaid services, comply with the  
 2426 requirements to be a MediPass provider, and provide their  
 2427 primary care physicians with access to data and other management  
 2428 tools necessary to assist them in ensuring the appropriate use  
 2429 of services, including inpatient hospital services and  
 2430 pharmaceuticals.

2431 (a) The agency shall provide for the development and  
 2432 expansion of minority physician networks in each service area to  
 2433 provide services to Medicaid recipients who are eligible to  
 2434 participate under federal law and rules.

2435 (b) The agency shall reimburse each minority physician  
 2436 network as a fee-for-service provider, including the case

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2437 management fee for primary care, if any, or as a capitated rate  
 2438 provider for Medicaid services. Any savings shall be shared with  
 2439 the minority physician networks pursuant to the contract.

2440 (c) For purposes of this subsection, the term "cost-  
 2441 effective" means that a network's per-member, per-month costs to  
 2442 the state, including, but not limited to, fee-for-service costs,  
 2443 administrative costs, and case-management fees, if any, must be  
 2444 no greater than the state's costs associated with contracts for  
 2445 Medicaid services established under subsection (3), which shall  
 2446 be actuarially adjusted for case mix, model, and service area.  
 2447 The agency shall conduct actuarially sound audits adjusted for  
 2448 case mix and model in order to ensure such cost-effectiveness  
 2449 and shall annually publish the audit results on its Internet  
 2450 website. Contracts established pursuant to this subsection which  
 2451 are not cost-effective may not be renewed.

2452 (d) The agency may apply for any federal waivers needed to  
 2453 implement this subsection.

2454  
 2455 This subsection expires October 1, 2014.

2456 (46) ~~(50)~~ To the extent permitted by federal law and as  
 2457 allowed under s. 409.906, the agency shall provide reimbursement  
 2458 for emergency mental health care services for Medicaid  
 2459 recipients in crisis stabilization facilities licensed under s.  
 2460 394.875 as long as those services are less expensive than the  
 2461 same services provided in a hospital setting.

2462 (47) ~~(51)~~ The agency shall work with the Agency for  
 2463 Persons with Disabilities to develop a home and community-based  
 2464 waiver to serve children and adults who are diagnosed with



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2465 familial dysautonomia or Riley-Day syndrome caused by a mutation  
 2466 of the IKBKAP gene on chromosome 9. The agency shall seek  
 2467 federal waiver approval and implement the approved waiver  
 2468 subject to the availability of funds and any limitations  
 2469 provided in the General Appropriations Act. The agency may adopt  
 2470 rules to implement this waiver program.

2471 (48) ~~(52)~~ The agency shall implement a program of all-  
 2472 inclusive care for children. The program of all-inclusive care  
 2473 for children shall be established to provide in-home hospice-  
 2474 like support services to children diagnosed with a life-  
 2475 threatening illness and enrolled in the Children's Medical  
 2476 Services network to reduce hospitalizations as appropriate. The  
 2477 agency, in consultation with the Department of Health, may  
 2478 implement the program of all-inclusive care for children after  
 2479 obtaining approval from the Centers for Medicare and Medicaid  
 2480 Services.

2481 (49) ~~(53)~~ Before seeking an amendment to the state plan  
 2482 for purposes of implementing programs authorized by the Deficit  
 2483 Reduction Act of 2005, the agency shall notify the Legislature.

2484 Section 11. Subsection (4) of section 409.91195, Florida  
 2485 Statutes, is amended to read:

2486 409.91195 Medicaid Pharmaceutical and Therapeutics  
 2487 Committee.—There is created a Medicaid Pharmaceutical and  
 2488 Therapeutics Committee within the agency for the purpose of  
 2489 developing a Medicaid preferred drug list.

2490 (4) Upon recommendation of the committee, the agency shall  
 2491 adopt a preferred drug list as described in s. 409.912 (37)  
 2492 ~~(39)~~. To the extent feasible, the committee shall review all

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2493 drug classes included on the preferred drug list every 12  
 2494 months, and may recommend additions to and deletions from the  
 2495 preferred drug list, such that the preferred drug list provides  
 2496 for medically appropriate drug therapies for Medicaid patients  
 2497 which achieve cost savings contained in the General  
 2498 Appropriations Act.

2499 Section 12. Subsection (1) of section 409.91196, Florida  
 2500 Statutes, is amended to read:

2501 409.91196 Supplemental rebate agreements; public records  
 2502 and public meetings exemption.—

2503 (1) The rebate amount, percent of rebate, manufacturer's  
 2504 pricing, and supplemental rebate, and other trade secrets as  
 2505 defined in s. 688.002 that the agency has identified for use in  
 2506 negotiations, held by the Agency for Health Care Administration  
 2507 under s. 409.912 (37) ~~(39)~~(a)7. are confidential and exempt from  
 2508 s. 119.07(1) and s. 24(a), Art. I of the State Constitution.

2509 Section 13. Section 409.91207, Florida Statutes, is  
 2510 repealed.

2511 Section 14. Effective October 1, 2014, section 409.91211,  
 2512 Florida Statutes, is repealed.

2513 Section 15. Section 409.9122, Florida Statutes, is amended  
 2514 to read:

2515 409.9122 Mandatory Medicaid managed care enrollment;  
 2516 programs and procedures.—

2517 (1) It is the intent of the Legislature that the MediPass  
 2518 program be cost-effective, provide quality health care, and  
 2519 improve access to health services, and that the program be  
 2520 statewide. This subsection expires October 1, 2014.

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2521 (2) (a) The agency shall enroll in a managed care plan or  
 2522 MediPass all Medicaid recipients, except those Medicaid  
 2523 recipients who are: in an institution; enrolled in the Medicaid  
 2524 medically needy program; or eligible for both Medicaid and  
 2525 Medicare. Upon enrollment, individuals will be able to change  
 2526 their managed care option during the 90-day opt out period  
 2527 required by federal Medicaid regulations. The agency is  
 2528 authorized to seek the necessary Medicaid state plan amendment  
 2529 to implement this policy. However, to the extent permitted by  
 2530 federal law, the agency may enroll in a managed care plan or  
 2531 MediPass a Medicaid recipient who is exempt from mandatory  
 2532 managed care enrollment, provided that:

2533 1. The recipient's decision to enroll in a managed care  
 2534 plan or MediPass is voluntary;

2535 2. If the recipient chooses to enroll in a managed care  
 2536 plan, the agency has determined that the managed care plan  
 2537 provides specific programs and services which address the  
 2538 special health needs of the recipient; and

2539 3. The agency receives any necessary waivers from the  
 2540 federal Centers for Medicare and Medicaid Services.

2541  
 2542 ~~The agency shall develop rules to establish policies by which~~  
 2543 ~~exceptions to the mandatory managed care enrollment requirement~~  
 2544 ~~may be made on a case-by-case basis. The rules shall include the~~  
 2545 ~~specific criteria to be applied when making a determination as~~  
 2546 ~~to whether to exempt a recipient from mandatory enrollment in a~~  
 2547 ~~managed care plan or MediPass. School districts participating in~~  
 2548 the certified school match program pursuant to ss. 409.908(21)

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2549 and 1011.70 shall be reimbursed by Medicaid, subject to the  
 2550 limitations of s. 1011.70(1), for a Medicaid-eligible child  
 2551 participating in the services as authorized in s. 1011.70, as  
 2552 provided for in s. 409.9071, regardless of whether the child is  
 2553 enrolled in MediPass or a managed care plan. Managed care plans  
 2554 shall make a good faith effort to execute agreements with school  
 2555 districts regarding the coordinated provision of services  
 2556 authorized under s. 1011.70. County health departments  
 2557 delivering school-based services pursuant to ss. 381.0056 and  
 2558 381.0057 shall be reimbursed by Medicaid for the federal share  
 2559 for a Medicaid-eligible child who receives Medicaid-covered  
 2560 services in a school setting, regardless of whether the child is  
 2561 enrolled in MediPass or a managed care plan. Managed care plans  
 2562 shall make a good faith effort to execute agreements with county  
 2563 health departments regarding the coordinated provision of  
 2564 services to a Medicaid-eligible child. To ensure continuity of  
 2565 care for Medicaid patients, the agency, the Department of  
 2566 Health, and the Department of Education shall develop procedures  
 2567 for ensuring that a student's managed care plan or MediPass  
 2568 provider receives information relating to services provided in  
 2569 accordance with ss. 381.0056, 381.0057, 409.9071, and 1011.70.

2570 (b) A Medicaid recipient shall not be enrolled in or  
 2571 assigned to a managed care plan or MediPass unless the managed  
 2572 care plan or MediPass has complied with the quality-of-care  
 2573 standards specified in paragraphs (3)(a) and (b), respectively.

2574 (c) Medicaid recipients shall have a choice of managed  
 2575 care plans or MediPass. The Agency for Health Care  
 2576 Administration, the Department of Health, the Department of

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2577 Children and Family Services, and the Department of Elderly  
 2578 Affairs shall cooperate to ensure that each Medicaid recipient  
 2579 receives clear and easily understandable information that meets  
 2580 the following requirements:

- 2581 1. Explains the concept of managed care, including  
 2582 MediPass.
- 2583 2. Provides information on the comparative performance of  
 2584 managed care plans and MediPass in the areas of quality,  
 2585 credentialing, preventive health programs, network size and  
 2586 availability, and patient satisfaction.
- 2587 3. Explains where additional information on each managed  
 2588 care plan and MediPass in the recipient's area can be obtained.
- 2589 4. Explains that recipients have the right to choose their  
 2590 managed care coverage at the time they first enroll in Medicaid  
 2591 and again at regular intervals set by the agency. However, if a  
 2592 recipient does not choose a managed care plan or MediPass, the  
 2593 agency will assign the recipient to a managed care plan or  
 2594 MediPass according to the criteria specified in this section.
- 2595 5. Explains the recipient's right to complain, file a  
 2596 grievance, or change managed care plans or MediPass providers if  
 2597 the recipient is not satisfied with the managed care plan or  
 2598 MediPass.

2599 (d) The agency shall develop a mechanism for providing  
 2600 information to Medicaid recipients for the purpose of making a  
 2601 managed care plan or MediPass selection. Examples of such  
 2602 mechanisms may include, but not be limited to, interactive  
 2603 information systems, mailings, and mass marketing materials.  
 2604 Managed care plans and MediPass providers are prohibited from

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2605 providing inducements to Medicaid recipients to select their  
 2606 plans or from prejudicing Medicaid recipients against other  
 2607 managed care plans or MediPass providers.

2608 (e) Medicaid recipients who are already enrolled in a  
 2609 managed care plan or MediPass shall be offered the opportunity  
 2610 to change managed care plans or MediPass providers on a  
 2611 staggered basis, as defined by the agency. All Medicaid  
 2612 recipients shall have 30 days in which to make a choice of  
 2613 managed care plans or MediPass providers. Those Medicaid  
 2614 recipients who do not make a choice shall be assigned in  
 2615 accordance with paragraph (f). To facilitate continuity of care,  
 2616 for a Medicaid recipient who is also a recipient of Supplemental  
 2617 Security Income (SSI), prior to assigning the SSI recipient to a  
 2618 managed care plan or MediPass, the agency shall determine  
 2619 whether the SSI recipient has an ongoing relationship with a  
 2620 MediPass provider or managed care plan, and if so, the agency  
 2621 shall assign the SSI recipient to that MediPass provider or  
 2622 managed care plan. Those SSI recipients who do not have such a  
 2623 provider relationship shall be assigned to a managed care plan  
 2624 or MediPass provider in accordance with paragraph (f).

2625 (f) If a Medicaid recipient does not choose a managed care  
 2626 plan or MediPass provider, the agency shall assign the Medicaid  
 2627 recipient to a managed care plan or MediPass provider. Medicaid  
 2628 recipients eligible for managed care plan enrollment who are  
 2629 subject to mandatory assignment but who fail to make a choice  
 2630 shall be assigned to managed care plans until an enrollment of  
 2631 35 percent in MediPass and 65 percent in managed care plans, of  
 2632 all those eligible to choose managed care, is achieved. Once

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2633 | this enrollment is achieved, the assignments shall be divided in  
 2634 | order to maintain an enrollment in MediPass and managed care  
 2635 | plans which is in a 35 percent and 65 percent proportion,  
 2636 | respectively. Thereafter, assignment of Medicaid recipients who  
 2637 | fail to make a choice shall be based proportionally on the  
 2638 | preferences of recipients who have made a choice in the previous  
 2639 | period. Such proportions shall be revised at least quarterly to  
 2640 | reflect an update of the preferences of Medicaid recipients. The  
 2641 | agency shall disproportionately assign Medicaid-eligible  
 2642 | recipients who are required to but have failed to make a choice  
 2643 | of managed care plan or MediPass, ~~including children, and who~~  
 2644 | ~~would be assigned to the MediPass program to children's networks~~  
 2645 | ~~as described in s. 409.912(4)(g),~~ Children's Medical Services  
 2646 | Network as defined in s. 391.021, exclusive provider  
 2647 | organizations, provider service networks, minority physician  
 2648 | networks, and pediatric emergency department diversion programs  
 2649 | authorized by this chapter or the General Appropriations Act, in  
 2650 | such manner as the agency deems appropriate, until the agency  
 2651 | has determined that the networks and programs have sufficient  
 2652 | numbers to be operated economically. For purposes of this  
 2653 | paragraph, when referring to assignment, the term "managed care  
 2654 | plans" includes health maintenance organizations, exclusive  
 2655 | provider organizations, provider service networks, minority  
 2656 | physician networks, Children's Medical Services Network, and  
 2657 | pediatric emergency department diversion programs authorized by  
 2658 | this chapter or the General Appropriations Act. When making  
 2659 | assignments, the agency shall take into account the following  
 2660 | criteria:

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2661 | 1. A managed care plan has sufficient network capacity to  
2662 | meet the need of members.

2663 | 2. The managed care plan or MediPass has previously  
2664 | enrolled the recipient as a member, or one of the managed care  
2665 | plan's primary care providers or MediPass providers has  
2666 | previously provided health care to the recipient.

2667 | 3. The agency has knowledge that the member has previously  
2668 | expressed a preference for a particular managed care plan or  
2669 | MediPass provider as indicated by Medicaid fee-for-service  
2670 | claims data, but has failed to make a choice.

2671 | 4. The managed care plan's or MediPass primary care  
2672 | providers are geographically accessible to the recipient's  
2673 | residence.

2674 | (g) When more than one managed care plan or MediPass  
2675 | provider meets the criteria specified in paragraph (f), the  
2676 | agency shall make recipient assignments consecutively by family  
2677 | unit.

2678 | (h) The agency may not engage in practices that are  
2679 | designed to favor one managed care plan over another or that are  
2680 | designed to influence Medicaid recipients to enroll in MediPass  
2681 | rather than in a managed care plan or to enroll in a managed  
2682 | care plan rather than in MediPass. This subsection does not  
2683 | prohibit the agency from reporting on the performance of  
2684 | MediPass or any managed care plan, as measured by performance  
2685 | criteria developed by the agency.

2686 | (i) After a recipient has made his or her selection or has  
2687 | been enrolled in a managed care plan or MediPass, the recipient  
2688 | shall have 90 days to exercise the opportunity to voluntarily



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2689 disenroll and select another managed care plan or MediPass.  
 2690 After 90 days, no further changes may be made except for good  
 2691 cause. Good cause includes, but is not limited to, poor quality  
 2692 of care, lack of access to necessary specialty services, an  
 2693 unreasonable delay or denial of service, or fraudulent  
 2694 enrollment. The agency shall develop criteria for good cause  
 2695 disenrollment for chronically ill and disabled populations who  
 2696 are assigned to managed care plans if more appropriate care is  
 2697 available through the MediPass program. The agency must make a  
 2698 determination as to whether cause exists. However, the agency  
 2699 may require a recipient to use the managed care plan's or  
 2700 MediPass grievance process prior to the agency's determination  
 2701 of cause, except in cases in which immediate risk of permanent  
 2702 damage to the recipient's health is alleged. The grievance  
 2703 process, when utilized, must be completed in time to permit the  
 2704 recipient to disenroll by the first day of the second month  
 2705 after the month the disenrollment request was made. If the  
 2706 managed care plan or MediPass, as a result of the grievance  
 2707 process, approves an enrollee's request to disenroll, the agency  
 2708 is not required to make a determination in the case. The agency  
 2709 must make a determination and take final action on a recipient's  
 2710 request so that disenrollment occurs no later than the first day  
 2711 of the second month after the month the request was made. If the  
 2712 agency fails to act within the specified timeframe, the  
 2713 recipient's request to disenroll is deemed to be approved as of  
 2714 the date agency action was required. Recipients who disagree  
 2715 with the agency's finding that cause does not exist for  
 2716 disenrollment shall be advised of their right to pursue a

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2717 Medicaid fair hearing to dispute the agency's finding.  
 2718 (j) The agency shall apply for a federal waiver from the  
 2719 Centers for Medicare and Medicaid Services to lock eligible  
 2720 Medicaid recipients into a managed care plan or MediPass for 12  
 2721 months after an open enrollment period. After 12 months'  
 2722 enrollment, a recipient may select another managed care plan or  
 2723 MediPass provider. However, nothing shall prevent a Medicaid  
 2724 recipient from changing primary care providers within the  
 2725 managed care plan or MediPass program during the 12-month  
 2726 period.  
 2727 (k) When a Medicaid recipient does not choose a managed  
 2728 care plan or MediPass provider, the agency shall assign the  
 2729 Medicaid recipient to a managed care plan, except in those  
 2730 counties in which there are fewer than two managed care plans  
 2731 accepting Medicaid enrollees, in which case assignment shall be  
 2732 to a managed care plan or a MediPass provider. Medicaid  
 2733 recipients in counties with fewer than two managed care plans  
 2734 accepting Medicaid enrollees who are subject to mandatory  
 2735 assignment but who fail to make a choice shall be assigned to  
 2736 managed care plans until an enrollment of 35 percent in MediPass  
 2737 and 65 percent in managed care plans, of all those eligible to  
 2738 choose managed care, is achieved. Once that enrollment is  
 2739 achieved, the assignments shall be divided in order to maintain  
 2740 an enrollment in MediPass and managed care plans which is in a  
 2741 35 percent and 65 percent proportion, respectively. For purposes  
 2742 of this paragraph, when referring to assignment, the term  
 2743 "managed care plans" includes exclusive provider organizations,  
 2744 provider service networks, Children's Medical Services Network,

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2745 minority physician networks, and pediatric emergency department  
 2746 diversion programs authorized by this chapter or the General  
 2747 Appropriations Act. When making assignments, the agency shall  
 2748 take into account the following criteria:

2749 1. A managed care plan has sufficient network capacity to  
 2750 meet the need of members.

2751 2. The managed care plan or MediPass has previously  
 2752 enrolled the recipient as a member, or one of the managed care  
 2753 plan's primary care providers or MediPass providers has  
 2754 previously provided health care to the recipient.

2755 3. The agency has knowledge that the member has previously  
 2756 expressed a preference for a particular managed care plan or  
 2757 MediPass provider as indicated by Medicaid fee-for-service  
 2758 claims data, but has failed to make a choice.

2759 4. The managed care plan's or MediPass primary care  
 2760 providers are geographically accessible to the recipient's  
 2761 residence.

2762 5. The agency has authority to make mandatory assignments  
 2763 based on quality of service and performance of managed care  
 2764 plans.

2765 (1) Notwithstanding the provisions of chapter 287, the  
 2766 agency may, at its discretion, renew cost-effective contracts  
 2767 for choice counseling services once or more for such periods as  
 2768 the agency may decide. However, all such renewals may not  
 2769 combine to exceed a total period longer than the term of the  
 2770 original contract.

2771

2772 This subsection expires October 1, 2014.

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2773 (3) (a) The agency shall establish quality-of-care  
 2774 standards for managed care plans. These standards shall be based  
 2775 upon, but are not limited to:

2776 1. Compliance with the accreditation requirements as  
 2777 provided in s. 641.512.

2778 2. Compliance with Early and Periodic Screening,  
 2779 Diagnosis, and Treatment screening requirements.

2780 3. The percentage of voluntary disenrollments.

2781 4. Immunization rates.

2782 5. Standards of the National Committee for Quality  
 2783 Assurance and other approved accrediting bodies.

2784 6. Recommendations of other authoritative bodies.

2785 7. Specific requirements of the Medicaid program, or  
 2786 standards designed to specifically assist the unique needs of  
 2787 Medicaid recipients.

2788 8. Compliance with the health quality improvement system  
 2789 as established by the agency, which incorporates standards and  
 2790 guidelines developed by the Medicaid Bureau of the Health Care  
 2791 Financing Administration as part of the quality assurance reform  
 2792 initiative.

2793 (b) For the MediPass program, the agency shall establish  
 2794 standards which are based upon, but are not limited to:

2795 1. Quality-of-care standards which are comparable to those  
 2796 required of managed care plans.

2797 2. Credentialing standards for MediPass providers.

2798 3. Compliance with Early and Periodic Screening,  
 2799 Diagnosis, and Treatment screening requirements.

2800 4. Immunization rates.

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2801           5. Specific requirements of the Medicaid program, or  
 2802 standards designed to specifically assist the unique needs of  
 2803 Medicaid recipients.

2804  
 2805 This subsection expires October 1, 2014.

2806           (4) (a) Each female recipient may select as her primary  
 2807 care provider an obstetrician/gynecologist who has agreed to  
 2808 participate as a MediPass primary care case manager.

2809           (b) The agency shall establish a complaints and grievance  
 2810 process to assist Medicaid recipients enrolled in the MediPass  
 2811 program to resolve complaints and grievances. The agency shall  
 2812 investigate reports of quality-of-care grievances which remain  
 2813 unresolved to the satisfaction of the enrollee.

2814  
 2815 This subsection expires October 1, 2014.

2816           (5) (a) The agency shall work cooperatively with the Social  
 2817 Security Administration to identify beneficiaries who are  
 2818 jointly eligible for Medicare and Medicaid and shall develop  
 2819 cooperative programs to encourage these beneficiaries to enroll  
 2820 in a Medicare participating health maintenance organization or  
 2821 prepaid health plans.

2822           (b) The agency shall work cooperatively with the  
 2823 Department of Elderly Affairs to assess the potential cost-  
 2824 effectiveness of providing MediPass to beneficiaries who are  
 2825 jointly eligible for Medicare and Medicaid on a voluntary choice  
 2826 basis. If the agency determines that enrollment of these  
 2827 beneficiaries in MediPass has the potential for being cost-  
 2828 effective for the state, the agency shall offer MediPass to

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2829 | these beneficiaries on a voluntary choice basis in the counties  
 2830 | where MediPass operates.

2831 |

2832 | This subsection expires October 1, 2014.

2833 |         (6) MediPass enrolled recipients may receive up to 10  
 2834 | visits of reimbursable services by participating Medicaid  
 2835 | physicians licensed under chapter 460 and up to four visits of  
 2836 | reimbursable services by participating Medicaid physicians  
 2837 | licensed under chapter 461. Any further visits must be by prior  
 2838 | authorization by the MediPass primary care provider. However,  
 2839 | nothing in this subsection may be construed to increase the  
 2840 | total number of visits or the total amount of dollars per year  
 2841 | per person under current Medicaid rules, unless otherwise  
 2842 | provided for in the General Appropriations Act. This subsection  
 2843 | expires October 1, 2014.

2844 |         ~~(7) The agency shall investigate the feasibility of~~  
 2845 | ~~developing managed care plan and MediPass options for the~~  
 2846 | ~~following groups of Medicaid recipients:~~

- 2847 | ~~—— (a) Pregnant women and infants.~~
- 2848 | ~~—— (b) Elderly and disabled recipients, especially those who~~  
 2849 | ~~are at risk of nursing home placement.~~
- 2850 | ~~—— (c) Persons with developmental disabilities.~~
- 2851 | ~~—— (d) Qualified Medicare beneficiaries.~~
- 2852 | ~~—— (e) Adults who have chronic, high-cost medical conditions.~~
- 2853 | ~~—— (f) Adults and children who have mental health problems.~~
- 2854 | ~~—— (g) Other recipients for whom managed care plans and~~  
 2855 | ~~MediPass offer the opportunity of more cost-effective care and~~  
 2856 | ~~greater access to qualified providers.~~

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2857 ~~—— (8) (a) The agency shall encourage the development of~~  
 2858 ~~public and private partnerships to foster the growth of health~~  
 2859 ~~maintenance organizations and prepaid health plans that will~~  
 2860 ~~provide high-quality health care to Medicaid recipients.~~

2861 ~~—— (b) Subject to the availability of moneys and any~~  
 2862 ~~limitations established by the General Appropriations Act or~~  
 2863 ~~chapter 216, the agency is authorized to enter into contracts~~  
 2864 ~~with traditional providers of health care to low-income persons~~  
 2865 ~~to assist such providers with the technical aspects of~~  
 2866 ~~cooperatively developing Medicaid prepaid health plans.~~

2867 ~~—— 1. The agency may contract with disproportionate share~~  
 2868 ~~hospitals, county health departments, federally initiated or~~  
 2869 ~~federally funded community health centers, and counties that~~  
 2870 ~~operate either a hospital or a community clinic.~~

2871 ~~—— 2. A contract may not be for more than \$100,000 per year,~~  
 2872 ~~and no contract may be extended with any particular provider for~~  
 2873 ~~more than 2 years. The contract is intended only as seed or~~  
 2874 ~~development funding and requires a commitment from the~~  
 2875 ~~interested party.~~

2876 ~~—— 3. A contract must require participation by at least one~~  
 2877 ~~community health clinic and one disproportionate share hospital.~~

2878 (7) ~~(9)~~ (a) The agency shall develop and implement a  
 2879 comprehensive plan to ensure that recipients are adequately  
 2880 informed of their choices and rights under all Medicaid managed  
 2881 care programs and that Medicaid managed care programs meet  
 2882 acceptable standards of quality in patient care, patient  
 2883 satisfaction, and financial solvency.

2884 (b) The agency shall provide adequate means for informing

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2885 patients of their choice and rights under a managed care plan at  
 2886 the time of eligibility determination.

2887 (c) The agency shall require managed care plans and  
 2888 MediPass providers to demonstrate and document plans and  
 2889 activities, as defined by rule, including outreach and followup,  
 2890 undertaken to ensure that Medicaid recipients receive the health  
 2891 care service to which they are entitled.

2892  
 2893 This subsection expires October 1, 2014.

2894 (8) ~~(10)~~ The agency shall consult with Medicaid consumers  
 2895 and their representatives on an ongoing basis regarding  
 2896 measurements of patient satisfaction, procedures for resolving  
 2897 patient grievances, standards for ensuring quality of care,  
 2898 mechanisms for providing patient access to services, and  
 2899 policies affecting patient care. This subsection expires  
 2900 October 1, 2014.

2901 (9) ~~(11)~~ The agency may extend eligibility for Medicaid  
 2902 recipients enrolled in licensed and accredited health  
 2903 maintenance organizations for the duration of the enrollment  
 2904 period or for 6 months, whichever is earlier, provided the  
 2905 agency certifies that such an offer will not increase state  
 2906 expenditures. This subsection expires October 1, 2013.

2907 (10) ~~(12)~~ A managed care plan that has a Medicaid contract  
 2908 shall at least annually review each primary care physician's  
 2909 active patient load and shall ensure that additional Medicaid  
 2910 recipients are not assigned to physicians who have a total  
 2911 active patient load of more than 3,000 patients. As used in this  
 2912 subsection, the term "active patient" means a patient who is



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2913 | seen by the same primary care physician, or by a physician  
 2914 | assistant or advanced registered nurse practitioner under the  
 2915 | supervision of the primary care physician, at least three times  
 2916 | within a calendar year. Each primary care physician shall  
 2917 | annually certify to the managed care plan whether or not his or  
 2918 | her patient load exceeds the limits established under this  
 2919 | subsection and the managed care plan shall accept such  
 2920 | certification on face value as compliance with this subsection.  
 2921 | The agency shall accept the managed care plan's representations  
 2922 | that it is in compliance with this subsection based on the  
 2923 | certification of its primary care physicians, unless the agency  
 2924 | has an objective indication that access to primary care is being  
 2925 | compromised, such as receiving complaints or grievances relating  
 2926 | to access to care. If the agency determines that an objective  
 2927 | indication exists that access to primary care is being  
 2928 | compromised, it may verify the patient load certifications  
 2929 | submitted by the managed care plan's primary care physicians and  
 2930 | that the managed care plan is not assigning Medicaid recipients  
 2931 | to primary care physicians who have an active patient load of  
 2932 | more than 3,000 patients. This subsection expires October 1,  
 2933 | 2014.

2934 | (13) Effective July 1, 2003, the agency shall adjust the  
 2935 | enrollee assignment process of Medicaid managed prepaid health  
 2936 | plans for those Medicaid managed prepaid plans operating in  
 2937 | Miami-Dade County which have executed a contract with the agency  
 2938 | for a minimum of 8 consecutive years in order for the Medicaid  
 2939 | managed prepaid plan to maintain a minimum enrollment level of  
 2940 | 15,000 members per month. When assigning enrollees pursuant to

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2941 | this subsection, the agency shall give priority to providers  
 2942 | that initially qualified under this subsection until such  
 2943 | providers reach and maintain an enrollment level of 15,000  
 2944 | members per month. A prepaid health plan that has a statewide  
 2945 | Medicaid enrollment of 25,000 or more members is not eligible  
 2946 | for enrollee assignments under this subsection. This subsection  
 2947 | expires October 1, 2014.

2948 |  
 2949 |        (11) ~~(14)~~ The agency shall include in its calculation of  
 2950 | the hospital inpatient component of a Medicaid health  
 2951 | maintenance organization's capitation rate any special payments,  
 2952 | including, but not limited to, upper payment limit or  
 2953 | disproportionate share hospital payments, made to qualifying  
 2954 | hospitals through the fee-for-service program. The agency may  
 2955 | seek federal waiver approval or state plan amendment as needed  
 2956 | to implement this adjustment.

2957 |        (12) The agency shall develop a process to enable any  
 2958 | recipient with access to employer sponsored health care coverage  
 2959 | to opt out of all eligible plans in the Medicaid program and to  
 2960 | use Medicaid financial assistance to pay for the recipient's  
 2961 | share of cost in any such employer-sponsored coverage.  
 2962 | Contingent on federal approval, the agency shall also enable  
 2963 | recipients with access to other insurance or related products  
 2964 | providing access to health care services created pursuant to  
 2965 | state law, including any plan or product available pursuant to  
 2966 | the Florida Health Choices Program or any health exchange, to  
 2967 | opt out. The amount of financial assistance provided for each

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2968 recipient shall not exceed the amount of the Medicaid premium  
 2969 that would have been paid to a plan for that recipient.

2970 (13) The agency shall maintain and operate the Medicaid  
 2971 Encounter Data System to collect, process, store, and report on  
 2972 covered services provided to all Florida Medicaid recipients  
 2973 enrolled in prepaid managed care plans.

2974 (a) Prepaid managed care plans shall submit encounter data  
 2975 electronically in a format that complies with the Health  
 2976 Insurance Portability and Accountability Act provisions for  
 2977 electronic claims and in accordance with deadlines established  
 2978 by the agency. Prepaid managed care plans must certify that the  
 2979 data reported is accurate and complete.

2980 (b) The agency is responsible for validating the data  
 2981 submitted by the plans. The agency shall develop methods and  
 2982 protocols for ongoing analysis of the encounter data that  
 2983 adjusts for differences in characteristics of prepaid plan  
 2984 enrollees to allow comparison of service utilization among plans  
 2985 and against expected levels of use. The analysis shall be used  
 2986 to identify possible cases of systemic under-utilization or  
 2987 denials of claims and inappropriate service utilization such as  
 2988 higher-than-expected emergency department encounters. The  
 2989 analysis shall provide periodic feedback to the plans and enable  
 2990 the agency to establish corrective action plans when necessary.  
 2991 One of the focus areas for the analysis shall be the use of  
 2992 prescription drugs.

2993 (14) The agency may establish a per-member per-month  
 2994 payment for Medicare Advantage Special Needs members that are  
 2995 also eligible for Medicaid as a mechanism for meeting the

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2996 state's cost sharing obligation. The agency may also develop a  
 2997 per-member per-month payment for Medicaid only covered services  
 2998 for which the state is responsible. The agency shall develop a  
 2999 mechanism to ensure that such per-member per-month payment  
 3000 enhances the value to the state and enrolled members by limiting  
 3001 cost sharing, enhancing the scope of Medicare supplemental  
 3002 benefits that are equal to or greater than Medicaid coverage for  
 3003 select services, and improving care coordination.

3004 (15) The agency shall establish, and managed care plans  
 3005 shall use, a uniform method of accounting for and reporting  
 3006 medical and nonmedical costs. The agency shall make such  
 3007 information available to the public.

3008 (16) The agency may, on a case-by-case basis, exempt a  
 3009 recipient from mandatory enrollment in a managed care plan when  
 3010 the recipient has a unique, time-limited disease or condition-  
 3011 related circumstance and managed care enrollment will interfere  
 3012 with ongoing care because the recipient's provider does not  
 3013 participate in the managed care plans available in the  
 3014 recipient's area.

3015 (17) The agency shall contract with a single provider  
 3016 service network to function as a third party administrator and  
 3017 managing entity for the MediPass program in all counties with  
 3018 less two prepaid plans. The contractor may earn an  
 3019 administrative fee, provided that fee is less than any savings  
 3020 determined by the reconciliation process pursuant to s.  
 3021 409.912(4)(d)(1). This subsection shall expire October 1, 2014  
 3022 or upon full implementation of the managed medical assistance  
 3023 program whichever is sooner.

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3024 Section 16. Subsection (15) of section 430.04, Florida  
 3025 Statutes, is amended to read:  
 3026 430.04 Duties and responsibilities of the Department of  
 3027 Elderly Affairs.—The Department of Elderly Affairs shall:  
 3028 (15) Administer all Medicaid waivers and programs relating  
 3029 to elders and their appropriations. The waivers include, but are  
 3030 not limited to:  
 3031 ~~(a) The Alzheimer's Dementia-Specific Medicaid Waiver as~~  
 3032 ~~established in s. 430.502(7), (8), and (9).~~  
 3033 (a) ~~(b)~~ The Assisted Living for the Frail Elderly Waiver.  
 3034 (b) ~~(c)~~ The Aged and Disabled Adult Waiver.  
 3035 (c) ~~(d)~~ The Adult Day Health Care Waiver.  
 3036 (d) ~~(e)~~ The Consumer-Directed Care Plus Program as  
 3037 defined in s. 409.221.  
 3038 (e) ~~(f)~~ The Program of All-inclusive Care for the  
 3039 Elderly.  
 3040 (f) ~~(g)~~ The Long-Term Care Community-Based Diversion  
 3041 Pilot Project as described in s. 430.705.  
 3042 (g) ~~(h)~~ The Channeling Services Waiver for Frail Elders.  
 3043  
 3044 The department shall develop a transition plan for recipients  
 3045 receiving services in long-term care Medicaid waivers for elders  
 3046 or disabled adults on the date eligible plans become available  
 3047 in each recipient's region defined in s. 409.981(2) to enroll  
 3048 those recipients in eligible plans. This subsection expires  
 3049 October 1, 2013.  
 3050

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3051 Section 17. Section 430.2053, Florida Statutes, is amended  
 3052 to read:

3053 430.2053 Aging resource centers.—

3054 (1) The department, in consultation with the Agency for  
 3055 Health Care Administration and the Department of Children and  
 3056 Family Services, shall develop pilot projects for aging resource  
 3057 centers. ~~By October 31, 2004, the department, in consultation~~  
 3058 ~~with the agency and the Department of Children and Family~~  
 3059 ~~Services, shall develop an implementation plan for aging~~  
 3060 ~~resource centers and submit the plan to the Governor, the~~  
 3061 ~~President of the Senate, and the Speaker of the House of~~  
 3062 ~~Representatives. The plan must include qualifications for~~  
 3063 ~~designation as a center, the functions to be performed by each~~  
 3064 ~~center, and a process for determining that a current area agency~~  
 3065 ~~on aging is ready to assume the functions of an aging resource~~  
 3066 ~~center.~~

3067 (2) ~~Each area agency on aging shall develop, in~~  
 3068 ~~consultation with the existing community care for the elderly~~  
 3069 ~~lead agencies within their planning and service areas, a~~  
 3070 ~~proposal that describes the process the area agency on aging~~  
 3071 ~~intends to undertake to transition to an aging resource center~~  
 3072 ~~prior to July 1, 2005, and that describes the area agency's~~  
 3073 ~~compliance with the requirements of this section. The proposals~~  
 3074 ~~must be submitted to the department prior to December 31, 2004.~~  
 3075 ~~The department shall evaluate all proposals for readiness and,~~  
 3076 ~~prior to March 1, 2005, shall select three area agencies on~~  
 3077 ~~aging which meet the requirements of this section to begin the~~  
 3078 ~~transition to aging resource centers. Those area agencies on~~

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3079 ~~aging which are not selected to begin the transition to aging~~  
 3080 ~~resource centers shall, in consultation with the department and~~  
 3081 ~~the existing community care for the elderly lead agencies within~~  
 3082 ~~their planning and service areas, amend their proposals as~~  
 3083 ~~necessary and resubmit them to the department prior to July 1,~~  
 3084 ~~2005. The department may transition additional area agencies to~~  
 3085 ~~aging resource centers as it determines that area agencies are~~  
 3086 ~~in compliance with the requirements of this section.~~

3087 ~~—— (3) The Auditor General and the Office of Program Policy~~  
 3088 ~~Analysis and Government Accountability (OPPAGA) shall jointly~~  
 3089 ~~review and assess the department's process for determining an~~  
 3090 ~~area agency's readiness to transition to an aging resource~~  
 3091 ~~center.~~

3092 ~~—— (a) The review must, at a minimum, address the~~  
 3093 ~~appropriateness of the department's criteria for selection of an~~  
 3094 ~~area agency to transition to an aging resource center, the~~  
 3095 ~~instruments applied, the degree to which the department~~  
 3096 ~~accurately determined each area agency's compliance with the~~  
 3097 ~~readiness criteria, the quality of the technical assistance~~  
 3098 ~~provided by the department to an area agency in correcting any~~  
 3099 ~~weaknesses identified in the readiness assessment, and the~~  
 3100 ~~degree to which each area agency overcame any identified~~  
 3101 ~~weaknesses.~~

3102 ~~—— (b) Reports of these reviews must be submitted to the~~  
 3103 ~~appropriate substantive and appropriations committees in the~~  
 3104 ~~Senate and the House of Representatives on March 1 and September~~  
 3105 ~~1 of each year until full transition to aging resource centers~~  
 3106 ~~has been accomplished statewide, except that the first report~~

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3107 | ~~must be submitted by February 1, 2005, and must address all~~  
 3108 | ~~readiness activities undertaken through December 31, 2004. The~~  
 3109 | ~~perspectives of all participants in this review process must be~~  
 3110 | ~~included in each report.~~

3111 |       (2) ~~(4)~~ The purposes of an aging resource center shall  
 3112 | be:

3113 |           (a) To provide Florida's elders and their families with a  
 3114 | locally focused, coordinated approach to integrating information  
 3115 | and referral for all available services for elders with the  
 3116 | eligibility determination entities for state and federally  
 3117 | funded long-term-care services.

3118 |           (b) To provide for easier access to long-term-care  
 3119 | services by Florida's elders and their families by creating  
 3120 | multiple access points to the long-term-care network that flow  
 3121 | through one established entity with wide community recognition.

3122 |       (3) ~~(5)~~ The duties of an aging resource center are to:

3123 |           (a) Develop referral agreements with local community  
 3124 | service organizations, such as senior centers, existing elder  
 3125 | service providers, volunteer associations, and other similar  
 3126 | organizations, to better assist clients who do not need or do  
 3127 | not wish to enroll in programs funded by the department or the  
 3128 | agency. The referral agreements must also include a protocol,  
 3129 | developed and approved by the department, which provides  
 3130 | specific actions that an aging resource center and local  
 3131 | community service organizations must take when an elder or an  
 3132 | elder's representative seeking information on long-term-care  
 3133 | services contacts a local community service organization prior  
 3134 | to contacting the aging resource center. The protocol shall be



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3135 | designed to ensure that elders and their families are able to  
 3136 | access information and services in the most efficient and least  
 3137 | cumbersome manner possible.

3138 |         (b) Provide an initial screening of all clients who  
 3139 | request long-term-care services to determine whether the person  
 3140 | would be most appropriately served through any combination of  
 3141 | federally funded programs, state-funded programs, locally funded  
 3142 | or community volunteer programs, or private funding for  
 3143 | services.

3144 |         (c) Determine eligibility for the programs and services  
 3145 | listed in subsection (9) ~~(11)~~ for persons residing within the  
 3146 | geographic area served by the aging resource center and  
 3147 | determine a priority ranking for services which is based upon  
 3148 | the potential recipient's frailty level and likelihood of  
 3149 | institutional placement without such services.

3150 |         (d) Manage the availability of financial resources for the  
 3151 | programs and services listed in subsection (11) for persons  
 3152 | residing within the geographic area served by the aging resource  
 3153 | center.

3154 |         (e) When financial resources become available, refer a  
 3155 | client to the most appropriate entity to begin receiving  
 3156 | services. The aging resource center shall make referrals to lead  
 3157 | agencies for service provision that ensure that individuals who  
 3158 | are vulnerable adults in need of services pursuant to s.  
 3159 | 415.104(3)(b), or who are victims of abuse, neglect, or  
 3160 | exploitation in need of immediate services to prevent further  
 3161 | harm and are referred by the adult protective services program,  
 3162 | are given primary consideration for receiving community-care-

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3163 | for-the-elderly services in compliance with the requirements of  
 3164 | s. 430.205(5) (a) and that other referrals for services are in  
 3165 | compliance with s. 430.205(5) (b) .

3166 |       (f) Convene a work group to advise in the planning,  
 3167 | implementation, and evaluation of the aging resource center. The  
 3168 | work group shall be comprised of representatives of local  
 3169 | service providers, Alzheimer's Association chapters, housing  
 3170 | authorities, social service organizations, advocacy groups,  
 3171 | representatives of clients receiving services through the aging  
 3172 | resource center, and any other persons or groups as determined  
 3173 | by the department. The aging resource center, in consultation  
 3174 | with the work group, must develop annual program improvement  
 3175 | plans that shall be submitted to the department for  
 3176 | consideration. The department shall review each annual  
 3177 | improvement plan and make recommendations on how to implement  
 3178 | the components of the plan.

3179 |       (g) Enhance the existing area agency on aging in each  
 3180 | planning and service area by integrating, either physically or  
 3181 | virtually, the staff and services of the area agency on aging  
 3182 | with the staff of the department's local CARES Medicaid ~~nursing~~  
 3183 | ~~home~~ preadmission screening unit and a sufficient number of  
 3184 | staff from the Department of Children and Family Services'  
 3185 | Economic Self-Sufficiency Unit necessary to determine the  
 3186 | financial eligibility for all persons age 60 and older residing  
 3187 | within the area served by the aging resource center that are  
 3188 | seeking Medicaid services, Supplemental Security Income, and  
 3189 | food assistance.

3190 |       (h) Assist clients who request long-term care services in

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3191 being evaluated for eligibility for enrollment in the Medicaid  
 3192 long-term care managed care program as eligible plans become  
 3193 available in each of the regions pursuant to s. 409.981(2).

3194 (i) Provide choice counseling for the Medicaid long-term  
 3195 care managed care program by integrating, either physically or  
 3196 virtually, choice counseling staff and services as eligible  
 3197 plans become available in each of the regions pursuant to s.  
 3198 409.981(2). Pursuant to s. 409.984(1), the agency may contract  
 3199 directly with the aging resource center to provide choice  
 3200 counseling services or may contract with another vendor if the  
 3201 aging resource center does not choose to provide such services.

3202 (j) Assist Medicaid recipients enrolled in the Medicaid  
 3203 long-term care managed care program with informally resolving  
 3204 grievances with a managed care network and assist Medicaid  
 3205 recipients in accessing the managed care network's formal  
 3206 grievance process as eligible plans become available in each of  
 3207 the regions defined in s. 409.981(2).

3208 (4) ~~(6)~~ The department shall select the entities to  
 3209 become aging resource centers based on each entity's readiness  
 3210 and ability to perform the duties listed in subsection (3) ~~(5)~~  
 3211 and the entity's:

3212 (a) Expertise in the needs of each target population the  
 3213 center proposes to serve and a thorough knowledge of the  
 3214 providers that serve these populations.

3215 (b) Strong connections to service providers, volunteer  
 3216 agencies, and community institutions.

3217 (c) Expertise in information and referral activities.

3218 (d) Knowledge of long-term-care resources, including

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3219 resources designed to provide services in the least restrictive  
3220 setting.

3221 (e) Financial solvency and stability.

3222 (f) Ability to collect, monitor, and analyze data in a  
3223 timely and accurate manner, along with systems that meet the  
3224 department's standards.

3225 (g) Commitment to adequate staffing by qualified personnel  
3226 to effectively perform all functions.

3227 (h) Ability to meet all performance standards established  
3228 by the department.

3229 (5) ~~(7)~~ The aging resource center shall have a governing  
3230 body which shall be the same entity described in s. 20.41(7),  
3231 and an executive director who may be the same person as  
3232 described in s. 20.41(7). The governing body shall annually  
3233 evaluate the performance of the executive director.

3234 (6) ~~(8)~~ The aging resource center may not be a provider  
3235 of direct services other than choice counseling as eligible  
3236 plans become available in each of the regions defined in s.  
3237 409.981(2), information and referral services, and screening.

3238 (7) ~~(9)~~ The aging resource center must agree to allow the  
3239 department to review any financial information the department  
3240 determines is necessary for monitoring or reporting purposes,  
3241 including financial relationships.

3242 (8) ~~(10)~~ The duties and responsibilities of the community  
3243 care for the elderly lead agencies within each area served by an  
3244 aging resource center shall be to:

3245 (a) Develop strong community partnerships to maximize the  
3246 use of community resources for the purpose of assisting elders

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3247 | to remain in their community settings for as long as it is  
 3248 | safely possible.

3249 | (b) Conduct comprehensive assessments of clients that have  
 3250 | been determined eligible and develop a care plan consistent with  
 3251 | established protocols that ensures that the unique needs of each  
 3252 | client are met.

3253 | (9) ~~(11)~~ The services to be administered through the  
 3254 | aging resource center shall include those funded by the  
 3255 | following programs:

3256 | (a) Community care for the elderly.

3257 | (b) Home care for the elderly.

3258 | (c) Contracted services.

3259 | (d) Alzheimer's disease initiative.

3260 | (e) Aged and disabled adult Medicaid waiver. This  
 3261 | paragraph expires October 1, 2013.

3262 | (f) Assisted living for the frail elderly Medicaid waiver.  
 3263 | This paragraph expires October 1, 2013.

3264 | (g) Older Americans Act.

3265 | (10) ~~(12)~~ The department shall, prior to designation of an  
 3266 | aging resource center, develop by rule operational and quality  
 3267 | assurance standards and outcome measures to ensure that clients  
 3268 | receiving services through all long-term-care programs  
 3269 | administered through an aging resource center are receiving the  
 3270 | appropriate care they require and that contractors and  
 3271 | subcontractors are adhering to the terms of their contracts and  
 3272 | are acting in the best interests of the clients they are  
 3273 | serving, consistent with the intent of the Legislature to reduce  
 3274 | the use of and cost of nursing home care. The department shall

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3275 | by rule provide operating procedures for aging resource centers,  
 3276 | which shall include:

3277 |       (a) Minimum standards for financial operation, including  
 3278 | audit procedures.

3279 |       (b) Procedures for monitoring and sanctioning of service  
 3280 | providers.

3281 |       (c) Minimum standards for technology utilized by the aging  
 3282 | resource center.

3283 |       (d) Minimum staff requirements which shall ensure that the  
 3284 | aging resource center employs sufficient quality and quantity of  
 3285 | staff to adequately meet the needs of the elders residing within  
 3286 | the area served by the aging resource center.

3287 |       (e) Minimum accessibility standards, including hours of  
 3288 | operation.

3289 |       (f) Minimum oversight standards for the governing body of  
 3290 | the aging resource center to ensure its continuous involvement  
 3291 | in, and accountability for, all matters related to the  
 3292 | development, implementation, staffing, administration, and  
 3293 | operations of the aging resource center.

3294 |       (g) Minimum education and experience requirements for  
 3295 | executive directors and other executive staff positions of aging  
 3296 | resource centers.

3297 |       (h) Minimum requirements regarding any executive staff  
 3298 | positions that the aging resource center must employ and minimum  
 3299 | requirements that a candidate must meet in order to be eligible  
 3300 | for appointment to such positions.

3301 |       (11) ~~(13)~~ In an area in which the department has  
 3302 | designated an area agency on aging as an aging resource center,

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3303 the department and the agency shall not make payments for the  
 3304 services listed in subsection (9) ~~(11)~~ and the Long-Term Care  
 3305 Community Diversion Project for such persons who were not  
 3306 screened and enrolled through the aging resource center. The  
 3307 department shall cease making payments for recipients in  
 3308 eligible plans as eligible plans become available in each of the  
 3309 regions defined in s. 409.981(2).

3310 (12) ~~(14)~~ Each aging resource center shall enter into a  
 3311 memorandum of understanding with the department for  
 3312 collaboration with the CARES unit staff. The memorandum of  
 3313 understanding shall outline the staff person responsible for  
 3314 each function and shall provide the staffing levels necessary to  
 3315 carry out the functions of the aging resource center.

3316 (13) ~~(15)~~ Each aging resource center shall enter into a  
 3317 memorandum of understanding with the Department of Children and  
 3318 Family Services for collaboration with the Economic Self-  
 3319 Sufficiency Unit staff. The memorandum of understanding shall  
 3320 outline which staff persons are responsible for which functions  
 3321 and shall provide the staffing levels necessary to carry out the  
 3322 functions of the aging resource center.

3323 (14) As eligible plans become available in each of the  
 3324 regions defined in s. 409.981(2), if an aging resource center  
 3325 does not contract with the agency to provide Medicaid long-term  
 3326 care managed care choice counseling pursuant to s. 409.984(1),  
 3327 the aging resource center shall enter into a memorandum of  
 3328 understanding with the agency to coordinate staffing and  
 3329 collaborate with the choice counseling vendor. The memorandum of  
 3330 understanding shall identify the staff responsible for each

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3331 function and shall provide the staffing levels necessary to  
 3332 carry out the functions of the aging resource center.

3333 (15) ~~(16)~~ If any of the state activities described in this  
 3334 section are outsourced, either in part or in whole, the contract  
 3335 executing the outsourcing shall mandate that the contractor or  
 3336 its subcontractors shall, either physically or virtually,  
 3337 execute the provisions of the memorandum of understanding  
 3338 instead of the state entity whose function the contractor or  
 3339 subcontractor now performs.

3340 (16) ~~(17)~~ In order to be eligible to begin transitioning  
 3341 to an aging resource center, an area agency on aging board must  
 3342 ensure that the area agency on aging which it oversees meets all  
 3343 of the minimum requirements set by law and in rule.

3344 ~~(18) The department shall monitor the three initial~~  
 3345 ~~projects for aging resource centers and report on the progress~~  
 3346 ~~of those projects to the Governor, the President of the Senate,~~  
 3347 ~~and the Speaker of the House of Representatives by June 30,~~  
 3348 ~~2005. The report must include an evaluation of the~~  
 3349 ~~implementation process.~~

3350 (17) ~~(19)~~ (a) Once an aging resource center is operational,  
 3351 the department, in consultation with the agency, may develop  
 3352 capitation rates for any of the programs administered through  
 3353 the aging resource center. Capitation rates for programs shall  
 3354 be based on the historical cost experience of the state in  
 3355 providing those same services to the population age 60 or older  
 3356 residing within each area served by an aging resource center.  
 3357 Each capitated rate may vary by geographic area as determined by  
 3358 the department.



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3359 (b) The department and the agency may determine for each  
 3360 area served by an aging resource center whether it is  
 3361 appropriate, consistent with federal and state laws and  
 3362 regulations, to develop and pay separate capitated rates for  
 3363 each program administered through the aging resource center or  
 3364 to develop and pay capitated rates for service packages which  
 3365 include more than one program or service administered through  
 3366 the aging resource center.

3367 (c) Once capitation rates have been developed and  
 3368 certified as actuarially sound, the department and the agency  
 3369 may pay service providers the capitated rates for services when  
 3370 appropriate.

3371 (d) The department, in consultation with the agency, shall  
 3372 annually reevaluate and recertify the capitation rates,  
 3373 adjusting forward to account for inflation, programmatic  
 3374 changes.

3375 ~~(20) The department, in consultation with the agency,~~  
 3376 ~~shall submit to the Governor, the President of the Senate, and~~  
 3377 ~~the Speaker of the House of Representatives, by December 1,~~  
 3378 ~~2006, a report addressing the feasibility of administering the~~  
 3379 ~~following services through aging resource centers beginning July~~  
 3380 ~~1, 2007:~~

3381 ~~—— (a) Medicaid nursing home services.~~

3382 ~~—— (b) Medicaid transportation services.~~

3383 ~~—— (c) Medicaid hospice care services.~~

3384 ~~—— (d) Medicaid intermediate care services.~~

3385 ~~—— (e) Medicaid prescribed drug services.~~

3386 ~~—— (f) Medicaid assistive care services.~~

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3387 ~~— (g) Any other long term care program or Medicaid service.~~

3388 (18) ~~(21)~~ This section shall not be construed to allow an  
 3389 aging resource center to restrict, manage, or impede the local  
 3390 fundraising activities of service providers.

3391 Section 18. Subsection (4) of section 641.386, Florida  
 3392 Statutes, is amended to read:

3393 641.386 Agent licensing and appointment required;  
 3394 exceptions.—

3395 (4) All agents and health maintenance organizations shall  
 3396 comply with and be subject to the applicable provisions of ss.  
 3397 641.309 and 409.912 (20) ~~(21)~~, and all companies and entities  
 3398 appointing agents shall comply with s. 626.451, when marketing  
 3399 for any health maintenance organization licensed pursuant to  
 3400 this part, including those organizations under contract with the  
 3401 Agency for Health Care Administration to provide health care  
 3402 services to Medicaid recipients or any private entity providing  
 3403 health care services to Medicaid recipients pursuant to a  
 3404 prepaid health plan contract with the Agency for Health Care  
 3405 Administration.

3406 Section 19. Effective October 1, 2013, sections 430.701,  
 3407 430.702, 430.703, 430.7031, 430.704, 430.705, 430.706, 430.707,  
 3408 430.708, and 430.709 Florida Statutes, are repealed.

3409 Section 20. Sections 409.9301, 409.942, 409.944, 409.945,  
 3410 409.946, 409.953, and 409.9531, Florida Statutes, are renumbered  
 3411 as sections 402.81, 402.82, 402.83, 402.84, 402.85, 402.86, and  
 3412 402.87, Florida Statutes, respectively.

3413 Section 21. Paragraph (a) of subsection (1) of section  
 3414 443.111, Florida Statutes, is amended to read:

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3415 443.111 Payment of benefits.—

3416 (1) MANNER OF PAYMENT.—Benefits are payable from the fund  
 3417 in accordance with rules adopted by the Agency for Workforce  
 3418 Innovation, subject to the following requirements:

3419 (a) Benefits are payable by mail or electronically.  
 3420 Notwithstanding s. 402.84(4) ~~s. 409.942(4)~~, the agency may  
 3421 develop a system for the payment of benefits by electronic funds  
 3422 transfer, including, but not limited to, debit cards, electronic  
 3423 payment cards, or any other means of electronic payment that the  
 3424 agency deems to be commercially viable or cost-effective.  
 3425 Commodities or services related to the development of such a  
 3426 system shall be procured by competitive solicitation, unless  
 3427 they are purchased from a state term contract pursuant to s.  
 3428 287.056. The agency shall adopt rules necessary to administer  
 3429 the system.

3430 Section 22. The Agency for Health Care Administration  
 3431 shall develop a plan for implementing s. 409.975(8) and shall  
 3432 immediately seek federal approval to implement the subsection.  
 3433 The plan shall include a preliminary calculation of actuarially  
 3434 sound rates and estimated fiscal impact.

3435 Section 23. Except as otherwise expressly provided in this  
 3436 act, this act shall take effect July 1, 2011, if PCB HHSC 11-01  
 3437 or similar legislation is adopted in the same legislative  
 3438 session or an extension thereof and becomes law.