



Postsecondary Education & Workforce Subcommittee

November 15, 2023

10:00 AM

Morris Hall (17 HOB)

Meeting Packet

Committee Meeting Notice

HOUSE OF REPRESENTATIVES

Postsecondary Education & Workforce Subcommittee

Start Date and Time: Wednesday, November 15, 2023 10:00 am

End Date and Time: Wednesday, November 15, 2023 11:30 am

Location: Morris Hall (17 HOB)

Duration: 1.50 hrs

REACH Act implementation update

To submit an electronic appearance form, and for information about attending or testifying at a committee meeting, please see the "Visiting the House" tab at www.myfloridahouse.gov.

NOTICE FINALIZED on 11/08/2023 4:16PM by Pearson.Misty

A light blue silhouette of the state of Florida is centered in the background of the slide.

The R.E.A.C.H. Office Updates

Reimagining Education And Career Help

November 15, 2023



The Reimagining Education and Career Help Office

The REACH Act

The Reimagining Education and Career Help (REACH) Act is a comprehensive blueprint for **enhancing access, alignment, and accountability across the state's workforce development system.**

The REACH Act's goals are to:

- Improve equity and access for all Floridians to have opportunities to achieve self-sufficiency
- Create a system-wide approach to service delivery across multiple state agencies and partners
- Increase the level of collaboration and cooperation among the state's business and education communities
- Provide greater accountability and transparency



Senate Bill 240

SB 240, passed last session, builds upon the success of the REACH Act by:

- Emphasizing the expansion and growth of apprenticeships
- Providing flexibility in the administration of grant programs meant to encourage the growth of apprenticeships
- Strengthening collaboration among private industry, educational institutions and local workforce development boards to encourage work-based learning





Department of Education (DOE)

- Division of Career and Adult Education
- Florida school districts
- Florida College System
- State University System
- Division of Blind Services
- Division of Vocational Rehabilitation
- Preapprenticeship and Apprenticeship programs

Department of Children and Families (DCF)

- Administers Supplemental Nutrition Assistance Program (SNAP) benefits
- Administers Temporary Assistance for Needy Families (TANF) benefits
- HOPE Navigator Program

Department of Commerce (FloridaCommerce)

- Administrative agent for Workforce Innovation and Opportunity Act (WIOA) funding from the U.S. Department of Labor
- Fiscal and compliance monitoring for Florida's 24 Local Workforce Development Boards
- Reemployment Assistance Program

CareerSource Florida (CSF)

- Statewide workforce policy and investment board
- Coordinates Local Workforce Development Board policies
- Quick Response Training Grants
- Incumbent Worker Training Grants



The REACH Office's Statutory Charge

- Align and coordinate Florida's workforce development system
- Create a “no-wrong-door” entry strategy where Floridians may access services from any workforce partner with a common intake form and case management system
- Increase accountability by requiring workforce training services to be performance based
- Coordinate and facilitate workforce data sharing agreements among state agencies to measure performance
- Direct the objectives of the Talent Development Council
- Facilitate coordination among state agencies to develop and expand apprenticeship, preapprenticeship, and other work-based learning models



Prior to the REACH Act

- Each agency operated independently, with little communication with other agencies unless required
- Agencies unsure of what services were provided by agency partners
- Duplication of efforts for some services and programs
- No coordinated oversight of workforce programs in various agencies



After the REACH Act

- Increased collaboration with core agency partners through weekly meetings; buy-in from agency senior leadership
- Branching out to other agencies to brainstorm ways to address the needs of Floridians
 - Department of Health
 - Department of Corrections
 - Agency for Persons with Disabilities
- Greater understanding of agencies' services to better serve Floridians



FL WINS Program

Florida Statute 445.011 - Consumer-First Workforce System

FL WINS is an innovative, consumer-first workforce development system that seeks to provide Floridians improved access to workforce programs and services through interoperable systems and shared integrated data.



**CONSUMER
FIRST**



NO WRONG DOOR



**INTEGRATED
DATA**



How Will FL WINS Help Floridians?



Willie the Welder

High school student learning about technical opportunities following graduation



Cindy the Visually Impaired

Individual with overt or covert disability seeking employment assistance



Adrian the Justice Involved Individual (JII)

Former incarcerated individual battling steady job employment and homelessness



Robert the Grand Dad

Low-income senior needing to re-enter the workforce or change careers



Maryanne the Mother

Single mother seeking living assistance and training for better future





Willie the Welder

High school student learning about technical opportunities following graduation

ABOUT

Willie is an 18-year-old senior in high school. Willie is only aware of the traditional college career path but does not enjoy school and does not want to pursue higher education. He enjoys working on cars and completing repairs around the house for his family. Willie wants to identify a career path to provide him with financial stability and upward momentum in the future. Willie is unsure of what opportunities are available to him without a college degree.

“I don’t want to go to college but want to find a career that can support my professional development and provide financial stability.”

NEEDS

- Job exploration and career counseling
- Technical training and education
- Support applying to programs
- On the job experience

GOALS

- Participate in career counseling
- Identify a career he is passionate about
- Complete any necessary training
- Work one job full-time



Willie the Welder

High school student learning about technical opportunities following graduation

POTENTIAL PROGRAMS & SERVICES

COMMERCE



- Work Opportunity Tax Credit Program

CareerSource



- Wagner-Peyser
- Other WIOA Programs



OUTCOME

Willie completes the Apprenticeship program and is able to obtain employment as a welder.



Adrian the Justice Involved Individual

Former Incarcerated individual battling steady job employment and homelessness

ABOUT

Adrian finished serving a brief sentence for a nonviolent crime 2 years ago. While he was able to find and hold a landscaping job when he was released, he recently was let go due to an insufficient amount of work. Now in Tallahassee, Adrian is struggling to find a new job that can support him. He lacks marketable skills for employment and his record has presented serious obstacles to secure full-time employment. Adrian has also begun to struggle with homelessness and is currently living out of his car. Adrian is a hard worker who just needs a second chance. He is open to training for any in-demand profession if he can become employed soon and is applying for unemployment in the meantime.

“I am tired of living out of my car. I just want to be able to relax in my home after a long day of hard work.”

NEEDS

- Needs training in order to find a job that supports him
- Needs counseling to understand where he wants to go in his career and how to get started
- Needs information and help accessing the housing market to find a permanent home

GOALS

- Obtain skills to gain stable employment
- Settle down and find permanent housing
- Leave the justice system behind for good




Adrian the Justice Involved Individual

Former Incarcerated individual battling steady job employment and homelessness


POTENTIAL PROGRAMS & SERVICES

DCF



- Supplemental Nutrition Assistance Program
- Hope Florida

COMMERCE



- Work Opportunity Tax Credit Program
- Federal Bonding Program

CareerSource

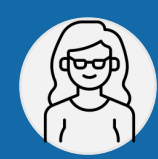


- Adult and Dislocated Worker Program
- Other WIOA Programs
- Wagner-Peyser



OUTCOME

Adrian is able to find permanent housing and stable employment as a groundskeeper.



Cindy the Visually Impaired

Individual with overt disability looking for employment assistance

ABOUT

Cindy has a progressive bilateral visual impairment that makes her vision worse over time. It is becoming more challenging to go about daily life without assistance. She is passionate about art and building design and hopes to one day become an architect. She lacks the requisite qualifications and most potential employers lack the knowledge needed to employ blind individuals. Cindy also struggles to go about daily life in her Tampa Bay, FL neighborhood, where she lives in a sixth story apartment alone.

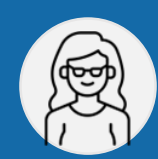
“I need to be able to live independently. I am nervous about my financial situation, and I need help.”

NEEDS

- Professional training
- Career counseling and job search support
- Transportation services
- Support applying for programs and services
- Employer training on how to employ blind individuals

GOALS

- Achieve total independence at home and at work
- Become fully employed
- Turn her passion into a full-time profession



Cindy the Visually Impaired

Individual with overt disability looking for employment assistance

POTENTIAL PROGRAMS & SERVICES



- Rehab Center for the Blind and Visually Impaired
- Deaf, Hard of Hearing & Deafblind Services
- Business Enterprise Program
- Braille & Talking Book Library
- Employer Training Services



OUTCOME

Cindy is able to complete training, find full-time employment and live independently.



Maryanne the Mother

Single Mother Seeking Living Assistance and Training

ABOUT

Maryanne is a single mother of two children under the age of 10 living in an apartment building in Miami, FL. She had her first daughter as a senior in high school but was still able to earn her GED®. She is struggling to meet her expenses and is interested in SNAP benefits to feed her family and Temporary Cash Assistance to help pay rent.

Maryanne is currently a substitute teacher, which does not require any certifications but dreams of acquiring the skills necessary to become a Registered Nurse. She has no child support, works 30 hours a week, has a work exemption and makes less than \$40k a year. She is looking to build a better future for herself and her daughters.

“I need to be able to provide a better life for my daughters, and I’ve always dreamt of being a nurse. I need help to get there.”

NEEDS

- Registered Nurse certification
- Additional career training and counseling after her certification
- Childcare Support
- Transportation Support
- Job search support

GOALS

- Become a Registered Nurse
- Reduce/eliminate her reliance on benefits over time
- Become fully employed to provide for her daughters



Maryanne the Mother

Single Mother Seeking Living Assistance and Training

POTENTIAL PROGRAMS & SERVICES

DCF



- Temporary Assistance for Needy Families
- Supplemental Nutrition Assistance Program
- Hope Florida

CareerSource

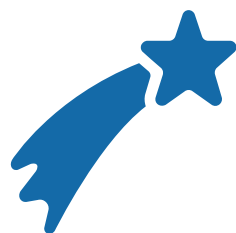


- Other WIOA Programs
- Wagner-Peyser

DOE



- School Readiness
- Career & Tech Ed Services



OUTCOME

Maryanne is able to attend nursing school. Working with the local workforce development board in Miami she is able to find employment as a nurse at a local hospital.



Robert the Grand Dad

Low-Income Senior needing to re-enter the workforce or change careers

ABOUT

Robert is a 66-year-old grandfather who is very active in his family life. He loves taking his 3 grandsons to the beach. He retired from a long career as a lobby steward in a large office building in Jacksonville, FL. After two years in retirement, spiraling inflation, and rising housing costs, Robert is quickly burning through the modest amount of retirement savings he has. In order to avoid relying on his two adult daughters for financial assistance they cannot afford, Robert is looking to re-enter the workforce but does not have skills that are in demand. He also has a slight hearing disability that makes it difficult for him to participate in conversations and presents a barrier to new employment.

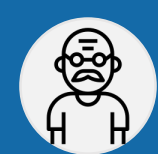
“I want to work in my later years with dignity, have time to spend with my grandchildren and feel good about the work I am doing.”

NEEDS

- Career counseling, needs help determining a new career path
- Career training to acquire new skills
- Food and housing assistance, retirement funds are drying up
- Hearing aids

GOALS

- Become fully employed in a new career
- Earn enough to be financially independent
- Receive support from agency staff to reach goals
- Choose an occupation that suits elderly employees



Robert the Grand Dad

Low-Income Senior needing to re-enter the workforce or change careers

POTENTIAL PROGRAMS & SERVICES

DCF



- Supplemental Nutrition Assistance Program
- Hope Florida

COMMERCE



- Work Opportunity Tax Credit Program

CareerSource



- Adult and Dislocated Worker Program
- Other WIOA Programs
- Wagner-Peyser

DOE



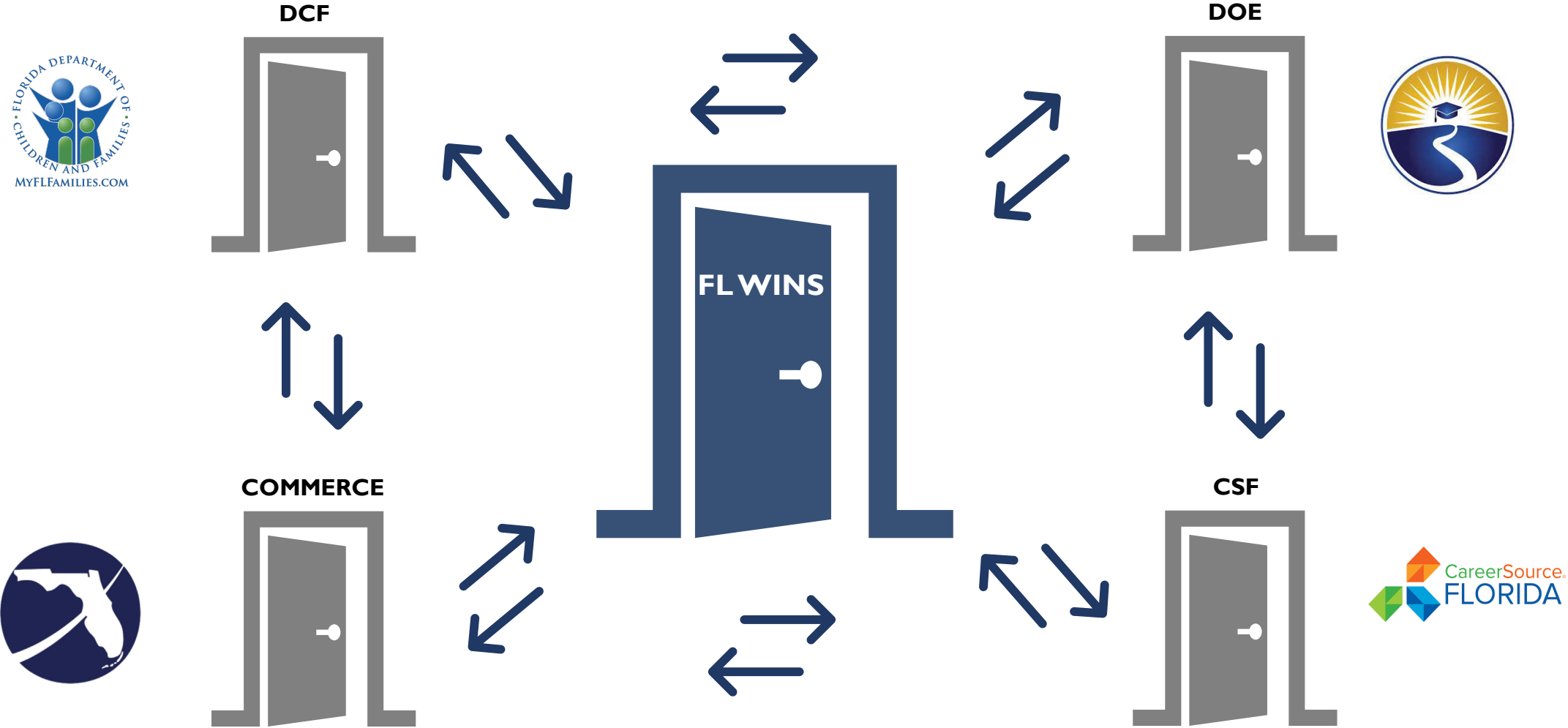
- Vocational Rehabilitation Hearing Services



OUTCOME

Robert works with Vocational Rehabilitation to create an Individualized Employment Plan and obtains hearing services. He obtains training and job search help from the local workforce development board.

FL-WINS: The Future State Vision

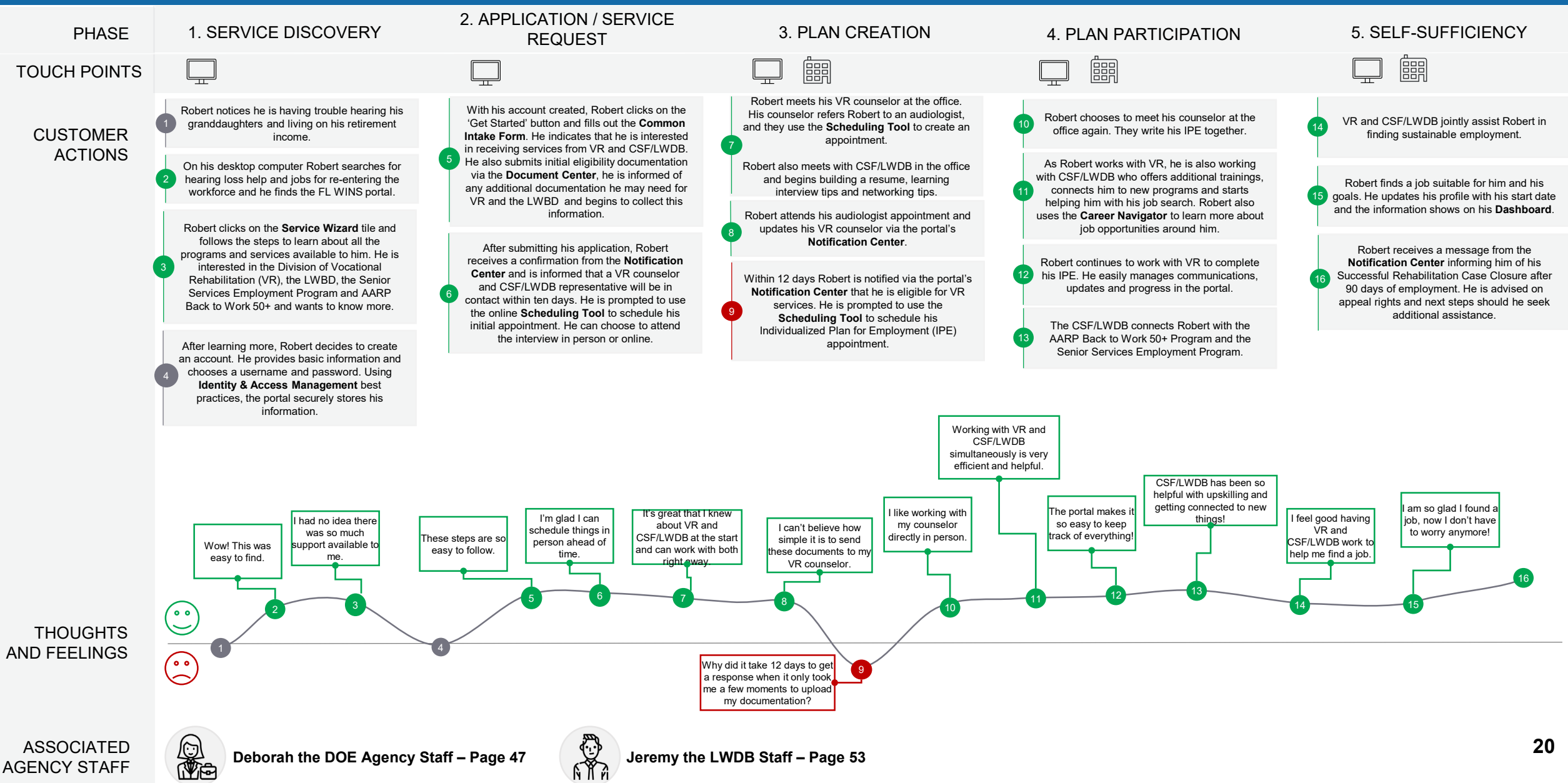


**No Wrong Door
for Floridians**



Robert the Grand Dad

Future State Journey





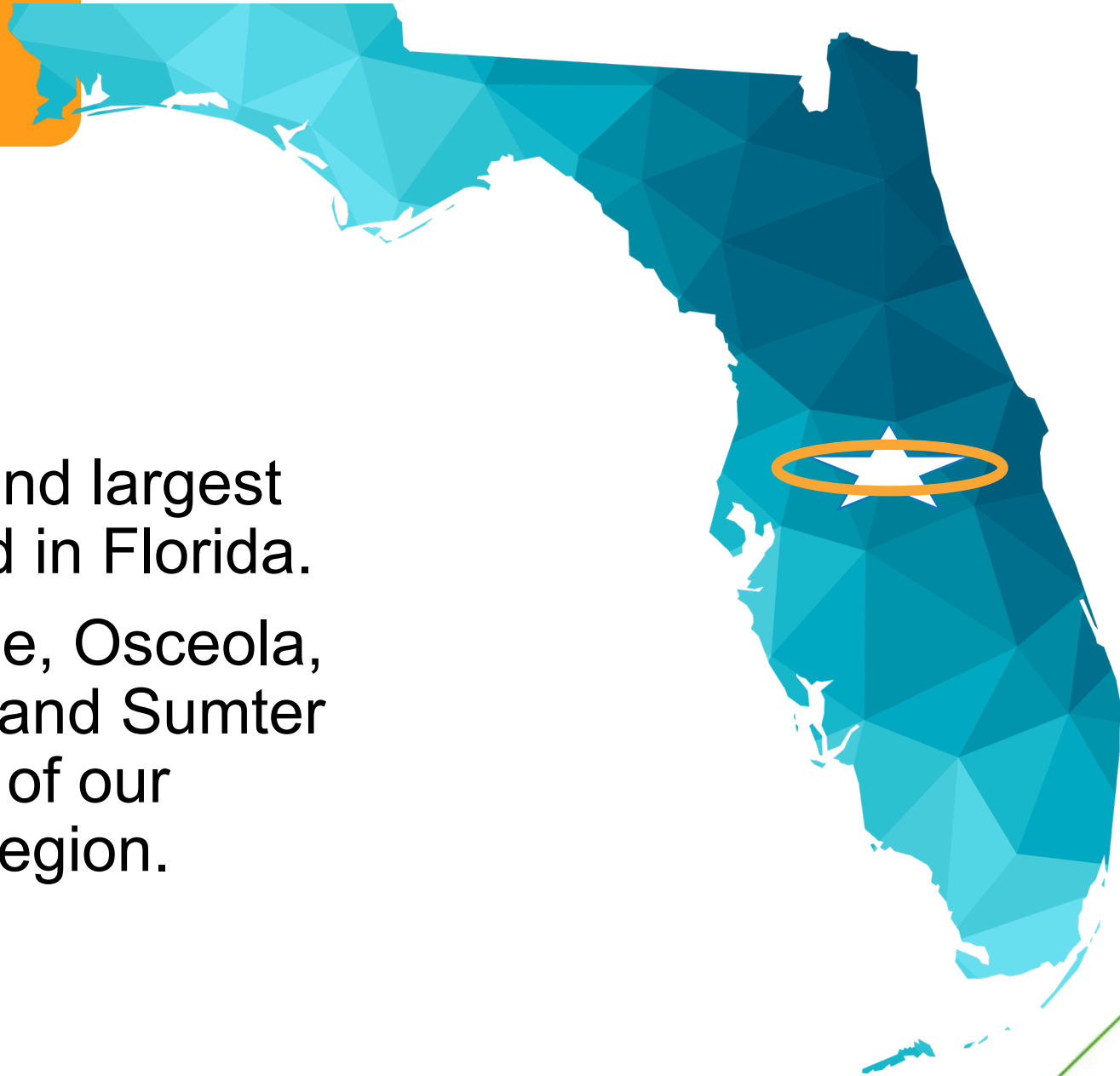
HOPE PARTNERSHIP

CareerSource Central Florida



WHO WE ARE REGION 12

We are the second largest Workforce Board in Florida.
We serve Orange, Osceola, Seminole, Lake and Sumter counties as part of our Central Florida region.



WHAT WE DO

CAREER SEEKERS

Career coaching, job training, upskilling, job readiness, employment connections and much more.

We support a variety of programs, including Veterans, youth, individuals with disabilities, TANF/SNAP participants, laid off workers and low-income individuals.

BUSINESSES

We work with businesses across the region to recruit talent, find valuable talent, and offer training and support services.



THE PARTNERSHIP

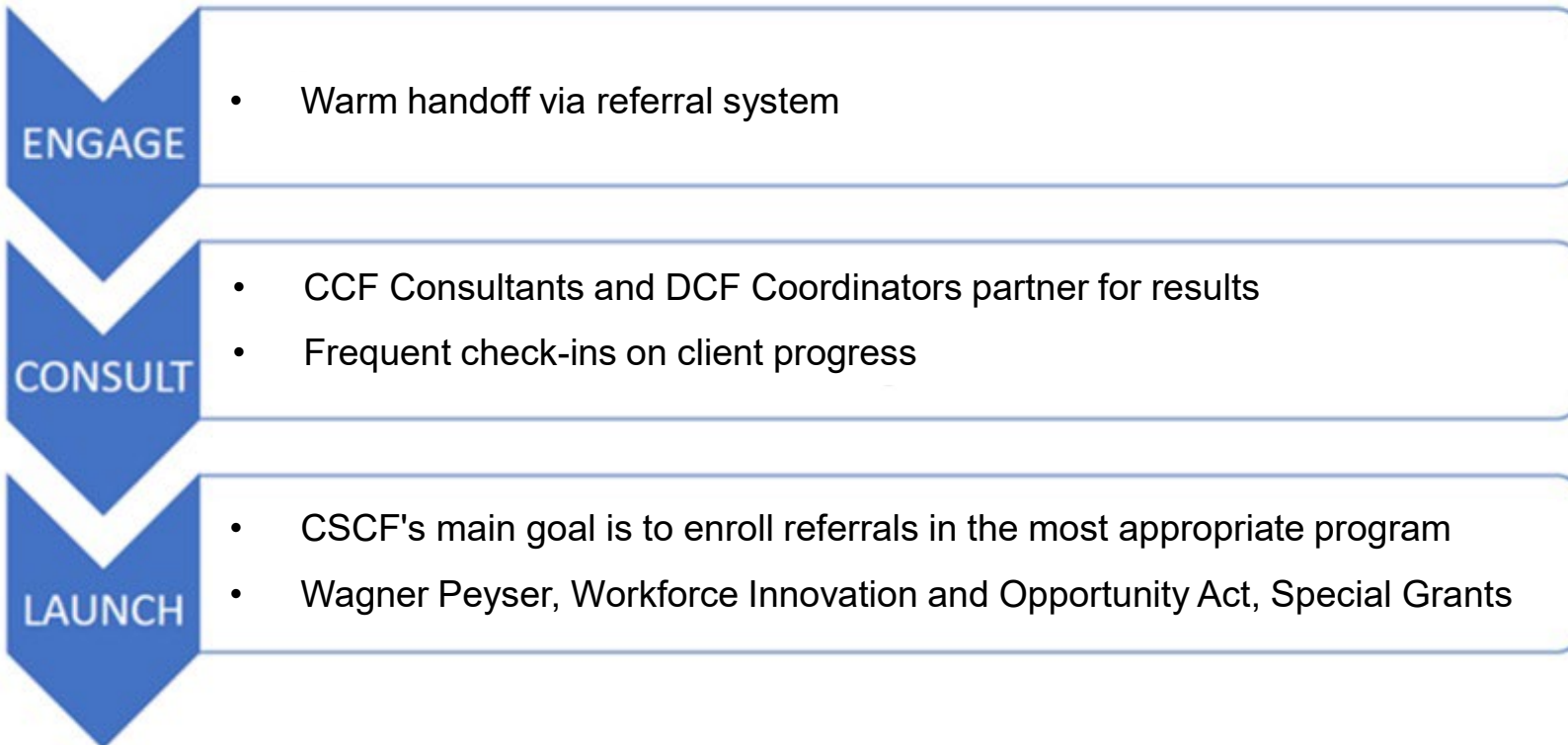
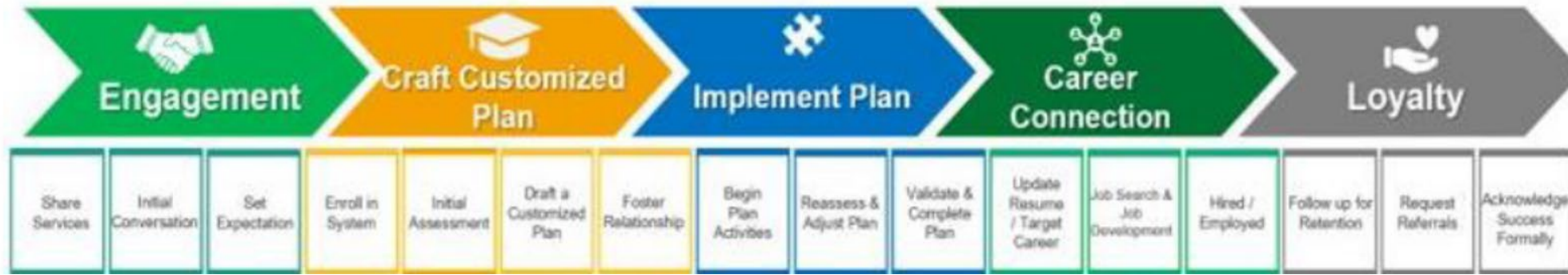
CareerSource Central Florida (CSCF) has always been dedicated to providing exceptional experiences and support to individuals in need.

Through a dynamic partnership, CSCF and Hope Florida unite to jointly manage individuals in need. CSCF provides career exploration and support that results in work experiences or career opportunities that lead to vocational trainings and other impactful opportunities.

Hope Florida Pathway:

CareerSource Central Florida and DCF Partnership – Referral Process





This model is also a feeder for the Get There Faster-At-Risk Floridians grant to provide Career Exploration to job seekers who are unsure about their next career move.

The Outcomes

Since September 2020, received 2,200+ referrals from the Department of Children and Families

Approximately 100 individuals enrolled in training/work experience

152 individuals enrolled in career consulting

27 individuals connected through online training

91 individuals were referred to employment services information

33 individuals earned Florida Ready to Work credentials

Supported justice-involved and self-sufficiency support individuals

Utilized Vocational Rehabilitation Technology within classroom settings and with guest speakers

Faces of Hope - Meet Aitync



- Aitync moved from New York to Florida looking for a fresh start for herself and her daughter
- Aitync enrolled in the Industry Career Exploration Academy, an initiative of the Hope Partnership
- She earned her Florida Ready to Work Soft Skills Credentials
- She obtained an internship with Stateline Contractors, Inc. as a construction appointment setter
- She received a full-time employment offer and in a short time was promoted to Project Manager



THANK YOU

A light blue silhouette of the state of Florida is centered on the slide. The word "Questions ?" is written in a bold, yellow, sans-serif font across the middle of the map.

Questions ?

Katie Crofoot
Director, REACH Office



The Reimagining Education and Career Help Office