

LEGISLATIVE ACTION

Senate House

Floor: 3/AD/2R 04/29/2010 11:11 AM

Senator Bennett moved the following:

Senate Amendment (with directory and title amendments)

Delete lines 1956 - 1980 and insert:

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(1) Using a form prescribed by the Office of Insurance Regulation, the insurer shall clearly notify the applicant or policyholder of any personal lines residential property insurance policy, at the time of the issuance of the policy and at each renewal, of the availability and the range of each premium discount, credit, other rate differential, or reduction in deductibles, and combinations of discounts, credits, rate differentials, or reductions in deductibles, for properties on which fixtures or construction techniques demonstrated to reduce

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the amount of loss in a windstorm can be or have been installed or implemented. The prescribed form shall describe generally what actions the policyholders may be able to take to reduce their windstorm premium. The prescribed form and a list of such ranges approved by the office for each insurer licensed in the state and providing such discounts, credits, other rate differentials, or reductions in deductibles for properties described in this subsection shall be available for electronic viewing and download from the Department of Financial Services' or the Office of Insurance Regulation's Internet website. The Financial Services Commission may adopt rules to implement this subsection.

(2)(a) By July 1, 2007, The Financial Services Commission shall develop by rule a uniform mitigation verification inspection form that shall be used by all insurers when submitted by policyholders for the purpose of factoring discounts for wind insurance. In developing the form, the commission shall seek input from insurance, construction, and building code representatives. Further, the commission shall provide guidance as to the length of time the inspection results are valid. An insurer shall accept as valid a uniform mitigation verification form certified by the Department of Financial Services or signed by the following authorized mitigation inspectors:

 $1.\frac{(a)}{(a)}$ A home inspector licensed under s. 468.8314 who has completed at least 3 hours of hurricane mitigation training that includes hurricane mitigation techniques and compliance with the uniform mitigation verification form and completion of a proficiency exam. Thereafter, home inspectors licensed under s.

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468.8314 must complete at least 2 hours of continuing education as part of the existing licensure renewal requirements each year related to mitigation inspection and the uniform mitigation form hurricane mitigation inspector certified by the My Safe Florida Home program;

- 2.(b) A building code inspector certified under s. 468.607;
- 3.(c) A general, building, or residential contractor licensed under s. 489.111;
- 4.(d) A professional engineer licensed under s. 471.015 who has passed the appropriate equivalency test of the building code training program as required by s. 553.841;
- 5.(e) A professional architect licensed under s. 481.213; or
- 6.(f) Any other individual or entity recognized by the insurer as possessing the necessary qualifications to properly complete a uniform mitigation verification form.
- (b) An insurer may, but is not required to, accept a form from any other person possessing qualifications and experience acceptable to the insurer.
- (3) A person who is authorized to sign a mitigation verification form must inspect the structures referenced by the form personally, not through employees or other persons, and must certify or attest to personal inspection of the structures referenced by the form. However, licensees under s. 489.111 or s. 471.051 may authorize a direct employee who is not an independent contractor and who possesses the requisite skill, knowledge, and experience to conduct a mitigation verification inspection. Insurers shall have the right to request and obtain information from the authorized mitigation inspector under s.

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489.111 or s. 471.051 regarding any authorized employee's qualifications prior to accepting a mitigation verification form performed by an employee who is not licensed under s. 489.111 or s. 471.051.

- (4) An authorized mitigation inspector who signs a uniform mitigation form and a direct employee authorized to conduct mitigation verification inspections under subsection (3) may not commit misconduct in performing hurricane mitigation inspections or in completing a uniform mitigation form which causes financial harm to a customer or the customer's insurer or jeopardizes a customer's health and safety. Misconduct occurs when an authorized mitigation inspector signs a uniform mitigation verification form that:
- (a) Falsely indicates that he or she personally inspected the structures referenced by the form;
- (b) Falsely indicates the existence of a feature entitling an insured to a mitigation discount that the inspector knows does not exist or that the inspector did not personally inspect;
- (c) Contains erroneous information due to the gross negligence of the inspector; or
- (d) Contains a pattern of demonstrably false information regarding the existence of mitigation features which could give an insured a false evaluation of the ability of the structure to withstand major damage from a hurricane and endangering the safety of the insured's life and property.
- (5) The licensing board of an authorized mitigation inspector who violates subsection (4) may commence disciplinary proceedings and impose administrative fines and other sanctions authorized under the authorized mitigation inspector's licensing

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act. Authorized mitigation inspectors licensed under s. 489.111 or s. 471.051 shall be directly liable for the acts of employees who violate subsection (4) as if the authorized mitigation inspector personally performed the inspection.

(6) An insurer, person, or other entity obtaining evidence of fraud or evidence that an authorized mitigation inspector or an employee authorized to conduct mitigation verification inspections under subsection (3) has made false statements in the completion of a mitigation inspection form shall file a report with the Division of Insurance Fraud within the Department of Financial Services, along with all of the evidence in its possession which supports the allegation of fraud or falsity. An insurer, person, or other entity making the report is immune from liability in accordance with s. 626.989(4) for any statements made in the report, during the investigation, or in connection with the report. The Division of Insurance Fraud shall issue an investigative report if it finds that probable cause exists to believe that the authorized mitigation inspector, or an employee authorized to conduct mitigation verification inspections under subsection (3), made intentionally false or fraudulent statements in the inspection form. Upon conclusion of the investigation and a finding of probable cause that a violation has occurred, the Division of Insurance Fraud shall send a copy of the investigative report to the office and a copy to the agency responsible for the professional licensure of the authorized mitigation inspector, whether or not a prosecutor takes action based upon the report.

(7) An individual or entity who knowingly provides or utters a false or fraudulent mitigation verification form with



the intent to obtain or receive a discount on an insurance premium to which the individual or entity is not entitled commits a misdemeanor of the first degree, punishable as provided in s. 775.082 or s. 775.083.

(8) At its expense, the insurer may require that any uniform mitigation verification form provided by an authorized mitigation inspector or inspection company be independently verified by an inspector, inspection company, or an independent third-party quality assurance provider that possesses a quality assurance program prior to accepting the uniform mitigation verification form as valid.

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===== D I R E C T O R Y C L A U S E A M E N D M E N T ====== And the directory clause is amended as follows:

144 Delete lines 1952 - 1953

145 and insert:

> Section 45. Section 627.711, Florida Statutes, is amended to read:

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> ======= T I T L E A M E N D M E N T ========= And the title is amended as follows:

Delete line 217

152 and insert:

> specified number of hours of mitigation training, completion of a proficiency exam, and continuing education; authorizing an insurer to accept a mitigation verification form from any other person possessing qualifications and experience that are acceptable to the insurer; requiring that a person

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authorized to sign such form personally inspect the structures referenced in the form; providing that certain licensees may authorize a direct employee to conduct an inspection; prohibiting misconduct in performing hurricane mitigation inspections or in completing a uniform mitigation form; authorizing licensing boards to discipline mitigation inspectors and impose fines and other sanctions if there is misconduct; requiring that the Division of Insurance Fraud within the Department of Financial Services issue an investigative report if probable cause exists that false or fraudulent statements have been made in the inspection form; providing that the insurer may require that a uniform mitigation verification form be independently verified at its own expense;