

# Insurance, Business & Financial Affairs Policy Committee

Wednesday, March 17, 2010 2:15 PM 212 Knott Bldg.



# The Florida House of Representatives

# **General Government Policy Council**

# Insurance, Business & Financial Affairs Policy Committee

Larry Cretul Speaker Pat Patterson Chair

# **AGENDA**

# March 17, 2010 212 Knott Building

- I. Opening Remarks by Chair
- II. Consideration of the following bill(s):

CS/HB 337 - Condominiums by Civil Justice & Courts Policy Committee, Roberson, Y.

HB 447 – Residential Property Insurance by Rep. Proctor

HB 751 – Automatic Renewal of Service Contracts by Rep. McBurney

HB 885 – Life Insurance by Rep. Tobia

HB 1049 – City of Eustis, Lake County by Rep. Hays

HB 1051 – City of Tavares, Lake County by Rep. Hays

CS/HB 1247 – Hillsborough County by Military & Local Affairs Policy Committee, Ambler

HB 1253 – Continuing Care Facilities by Rep. Proctor

# III. Meeting Adjourned

#### HOUSE OF REPRESENTATIVES STAFF ANALYSIS

BILL #:

CS/HB 337

Condominiums

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SPONSOR(S): Civil Justice & Courts Policy Committee: Roberson

TIED BILLS:

None

IDEN./SIM. BILLS: SB 968

ACTION	ANALYST	STAFF DIRECTOR
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#### **SUMMARY ANALYSIS**

Condominium associations require unit owners to pay assessments to fund the operations of the association. Current law, and the governing documents of a condominium association, imposes certain penalties or restrictions upon a unit owner who is delinquent in payment of assessments necessary to operate the association.

This bill requires a condominium association to provide a detailed notice of delinquency to a delinquent unit owner. No restriction on a unit owner goes into effect until at least 20 days after the unit owner has received notice; and, if the owner objects to the assessment and shows payment, no restriction may go into effect until the objection is resolved.

This bill does not appear to have a fiscal effect on state or local governments.

The bill has an effective date of January 1, 2011.

This document does not reflect the intent or official position of the bill sponsor or House of Representatives.

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#### HOUSE PRINCIPLES

Members are encouraged to evaluate proposed legislation in light of the following guiding principles of the House of Representatives

- Balance the state budget.
- Create a legal and regulatory environment that fosters economic growth and job creation.
- Lower the tax burden on families and businesses.
- Reverse or restrain the growth of government.
- Promote public safety.
- Promote educational accountability, excellence, and choice.
- Foster respect for the family and for innocent human life.
- Protect Florida's natural beauty.

#### **FULL ANALYSIS**

#### I. SUBSTANTIVE ANALYSIS

#### A. EFFECT OF PROPOSED CHANGES:

A condominium association is in effect a partnership between unit owners with a common interest in a condominium building or buildings. To operate, an association must collect regular assessments from the unit owners in order to pay for management, maintenance, insurance, and reserves for anticipated future major expenses. Section 718.116, F.S., provides for the assessment and collection of periodic and special assessments to fund the association.

The governing documents of a condominium association may impose certain penalties or restrictions upon a unit owner who is delinquent in payment of assessments. Condominium law provides that a unit owner may not file to run for a seat on the board of directors if the unit owner is delinquent, s. 718.112(2)(d), F.S., and an officer or director who falls 90 days delinquent is removed from office, s. 718.112(2)(n), F.S.

This bill amends s. 718.116, to require that a notice of delinquency must provide a unit owner with the date, principal balance, affiliated late fees or collection charges, and total of all assessments due.

This bill also provides that no restriction or condition upon a unit owner may go into effect until 20 days after the unit owner receives the detailed notice of delinquency. If the unit owner objects to the claim within the 20 day period and shows that the owner has paid the disputed amount, the restriction or condition may not go into effect until the objection is resolved.

#### **B. SECTION DIRECTORY:**

Section 1 amends s. 718.116, F.S., regarding notice of delinquency for unpaid assessments.

Section 2 provides an effective date of January 1, 2011.

#### II. FISCAL ANALYSIS & ECONOMIC IMPACT STATEMENT

# A. FISCAL IMPACT ON STATE GOVERNMENT:

1. Revenues:

None.

2. Expenditures:

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None.

#### B. FISCAL IMPACT ON LOCAL GOVERNMENTS:

1. Revenues:

None.

2. Expenditures:

None.

C. DIRECT ECONOMIC IMPACT ON PRIVATE SECTOR:

None.

D. FISCAL COMMENTS:

None.

#### III. COMMENTS

#### A. CONSTITUTIONAL ISSUES:

1. Applicability of Municipality/County Mandates Provision:

This bill does not appear to require counties or municipalities to take an action requiring the expenditure of funds, reduce the authority that counties or municipalities have to raise revenue in the aggregate, nor reduce the percentage of state tax shared with counties or municipalities.

2. Other:

None.

**B. RULE-MAKING AUTHORITY:** 

None.

C. DRAFTING ISSUES OR OTHER COMMENTS:

This bill does not make corresponding changes to the similar laws on cooperatives and homeowners associations.

The 20 day notice period in the bill starts upon unit owner <u>receipt</u> of the notice of delinquency. This may be contrasted with notice requirements of intent to foreclose, also found in s. 718.016, F.S., which provides "notice must be given by delivery of a copy of it to the unit owner or by certified or registered mail, return receipt requested ... and <u>upon such mailing</u>, the notice shall be deemed to have been given." Requiring the period to begin upon receipt may cause difficulty in practice where a unit owner refuses mail and evades service of process.

#### IV. AMENDMENTS/COUNCIL OR COMMITTEE SUBSTITUTE CHANGES

On March 9, 2010, the Civil Justice & Courts Policy Committee adopted one amendment to this bill. The amendment requires a unit owner to show proof of payment in order to avoid sanctions while an objection is pending, and moves the effective date back 6 months to January 1, 2011. The bill was then reported favorably as a committee substitute.

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CS/HB 337 2010

A bill to be entitled

An act relating to condominiums; amending s. 718.116, F.S.; providing requirements for a notice of delinquency; prohibiting a condominium association from imposing certain penalties for delinquency during a notice period or while an objection made within such notice period and accompanied by proof of payment of certain assessments or charges is unresolved; providing an effective date.

Be It Enacted by the Legislature of the State of Florida:

Section 1. Subsection (11) is added to section 718.116, Florida Statutes, to read:

718.116 Assessments; liability; lien and priority; interest; collection.—

(11) (a) A notice of delinquency sent to a unit owner shall provide an overall total of assessments claimed and shall specify each assessment or charge that is claimed by the association, listing for each assessment or charge the date of the assessment or charge, the principal balance owed for the assessment or charge, and affiliated late fees or collection charges.

(b) As to any statute or any provision in the governing documents that creates a restriction or condition upon a unit owner related to delinquency in the payment of moneys owed to the association, no such restriction or condition shall be in effect until 20 days after receipt of the delinquency notice by the unit owner. If the unit owner objects to the amount claimed

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within the 20-day period and provides proof of payment of the assessments or charges specified in the notice provided in paragraph (a), no restriction or condition shall be enforced until the objection is resolved. For purposes of this paragraph, a "restriction or condition" includes any restriction on running for office, holding office, serving on a committee, leasing the unit, or using common areas.

Section 2. This act shall take effect January 1, 2011.

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# INSURANCE, BUSINESS & FINANCIAL AFFAIRS POLICY COMMITTEE

# HB 337 by Rep. Y. Roberson Condominiums

# AMENDMENT SUMMARY

March 17, 2010

Amendment 1 (**lines 22-27**) by Rep. Jenne – Adds a requirement for a notice of delinquency to be delivered to the unit owner by hand or by certified or registered mail. Provides that the 20 day period begins to run upon the notice being given, rather than received.

#### Amendment No. 1

COUNCIL/COMMITTEE	<u>ACTION</u>
ADOPTED	(Y/N)
ADOPTED AS AMENDED	(Y/N)
ADOPTED W/O OBJECTION	(Y/N)
FAILED TO ADOPT	(Y/N)
WITHDRAWN	(Y/N)
OTHER	
OTHER	

Council/Committee hearing bill: Insurance, Business & Financial Affairs Policy Committee

Representative(s) Jenne offered the following:

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#### Amendment

Remove lines 22-27 and insert:

charges. The notice must be given by delivery of a copy of it to the unit owner or by certified or registered mail, return receipt requested, addressed to the unit owner at his or her last known address; and, upon such mailing, the notice shall be deemed to have been given.

(b) As to any statute or any provision in the governing documents that creates a restriction or condition upon a unit owner related to delinquency in the payment of moneys owed to the association, no such restriction or condition shall be in effect until 20 days after the delinquency notice is given to

#### HOUSE OF REPRESENTATIVES STAFF ANALYSIS

BILL #:

**HB 447** 

Residential Property Insurance

SPONSOR(S): Proctor and others

**TIED BILLS:** IDEN./SIM. BILLS: SB 876

	REFERENCE	ACTION	ANALYST	STAFF DIRECTOR
1)	Insurance, Business & Financial Affairs Policy Committee		Callaway	Cooper
2)	General Government Policy Council			
3)	4			
4)				
5)				

#### **SUMMARY ANALYSIS**

The bill allows insurers meeting specified criteria to use a rate for personal lines residential and commercial lines residential property insurance that is different than the insurer's filed rate. In order to qualify to use rates different than the filed rate, an insurer must hold a certificate of authority to write property insurance in Florida and not purchase coverage in the Florida Hurricane Catastrophe Fund for the temporary increase in coverage limit options. Under the bill, residential property insurance policies that exclude windstorm coverage or are depopulated from Citizens Property Insurance Corporation (Citizens) cannot have rates different than the insurer's filed rate. The Office of Insurance Regulation (OIR) is only authorized to disapprove a rate different than an insurer's filed rate if the rate is inadequate or uses rating factors that discriminate on the basis of race, color, creed, marital status, sex, or national origin.

The bill requires policyholder notification and acknowledgement before an insurance company can charge rates different than the company's filed rates. Policyholders must also be given a premium estimate for the premium charged by Citizens when offered a policy with rates different than an insurer's filed rates. Insurance companies must give policyholders 180 days' notice of nonrenewal if the company nonrenews a policy which charges rates different than the insurer's filed rates.

The bill makes policyholders insured by Citizens on the day a Citizens Policyholder Surcharge is levied responsible for paying the surcharge when their policy is renewed or cancelled or when they obtain a new policy. Policyholders who obtain insurance from Citizens within 12 months of Citizens' levy of its surcharge or within the surcharge collection period must also pay the surcharge. The bill requires existing or potential Citizen's policyholders to sign an acknowledgment related to potential surcharges that can be imposed on their property insurance policy by Citizens.

The fiscal impact on the private sector is indeterminate because the impact is primarily dependent on the insurance policy rate change resulting from the bill. It is likely insurance policies offered in accordance with the bill will have higher premiums than policies with rates that are fully regulated by the OIR. The private sector fiscal impact is also dependent on the willingness of the voluntary insurance market to assume some of the risks currently insured by Citizens and is dependent on policyholder behavior to the offer of insurance policies with rates different than filed rates. If the bill results in large property insurance premium increases, then Citizens is likely to grow as policyholders opt to move from an insurer in the voluntary market to Citizens due to the policy premium difference. (See Fiscal Analysis for additional information).

There is no fiscal impact on local governments. The OIR does not believe the bill has a fiscal impact on the agency. (See Fiscal Analysis for additional information).

The bill is effective on January 1, 2011.

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#### **HOUSE PRINCIPLES**

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- Reverse or restrain the growth of government.
- Promote public safety.
- Promote educational accountability, excellence, and choice.
- Foster respect for the family and for innocent human life.
- Protect Florida's natural beauty.

#### **FULL ANALYSIS**

#### I. SUBSTANTIVE ANALYSIS

#### A. EFFECT OF PROPOSED CHANGES:

"Property insurance," as defined by s. 624.604, F.S., includes insurance covering personal lines residential risks, commercial lines residential risks, and commercial nonresidential risks as follows:

- Personal lines residential coverage homeowner's, mobile home owner's, dwelling, tenant's, condominium unit owner's, cooperative unit owner's and similar policies,
- Commercial lines residential coverage coverage provided by condominium association, cooperative association, apartment building and similar policies, and
- Commercial nonresidential coverage coverage provided by commercial business policies.<sup>1</sup>

Generally, residential property insurance covers a policyholder's residence, providing reimbursement due to damages sustained by the residence, including windstorm damage.

# Ratemaking Regulation for Property, Casualty, and Surety Insurance

The Rating Law for property, casualty, and surety insurance is located in Part I of ch. 627, F.S., (ss. 627.011 – 627.311, F.S.). The primary purpose of the Rating Law is to ensure insurance rates are not excessive, inadequate, or unfairly discriminatory. This standard applies to every property insurance rate.

Section 627.0645, F.S, requires every property insurance company to make a rate filing with the Office of Insurance Regulation (OIR) each year. The rate filing contains the insurance company's proposed rates. The OIR reviews the rate filing and either approves or disapproves the proposed rates. If an insurance company does not want to change its rates one year, instead of a rate filing, the insurer can file a certification by an actuary that the existing rate level produces rates which are actuarially sound and which are not inadequate.

In determining whether a rate is excessive, inadequate, or unfairly discriminatory, the OIR uses the following statutory factors.<sup>2</sup>

- Past and prospective loss experience in Florida and in other jurisdictions.
- Past and prospective expenses.
- Degree of competition to insure the risk.

s. 627.4025, F.S.

<sup>&</sup>lt;sup>2</sup> s. 627.062(2), F.S.

- Investment income reasonably expected by the insurer.
- Reasonableness of the judgment reflected in the filing.
- Dividends, savings, or unabsorbed premium deposits returned to Florida insureds.
- Adequacy of loss reserves.
- Cost of reinsurance.
- Trend factors, including those for actual losses per insured unit.
- Catastrophe and conflagration hazards, when applicable.
- Projected hurricane losses, when applicable.
- A reasonable margin for underwriting profit and contingencies.
- Cost of medical services, when applicable.
- Other relevant factors impacting frequency and severity of claims or expenses.

#### **Excess Rates**

The consent to rate law (s. 627.171, F.S.) permits an insurer to use a rate in excess of the insurer's filed rate on a specific risk if the insurer obtains the signed, written consent of the insured prior to the policy inception date. The signed consent form must include the filed rate and the excess rate for the risk insured. An insurer may not use excess rates for more than 5 percent of its personal lines insurance policies written or renewed in each calendar year.

# Effect of Proposed Changes Relating to Use of Rates In Excess of an Insurer's Filed Rate

#### Eligibility For Use

The bill allows insurers meeting specified criteria to use a rate for personal lines residential and commercial lines residential property insurance<sup>3</sup> that is different than the insurer's filed rate. The bill does not allow insurance companies to charge rates different than filed rates for commercial nonresidential property insurance policies (i.e. property insurance covering businesses). Rates different than an insurer's filed rate used in accordance with the bill will not count in the insurer's five percent consent to rate limitation.

In order to qualify to use rates different than the filed rate, an insurer must:

- hold a certificate of authority to write property insurance in Florida and
- not purchase coverage in the Florida Hurricane Catastrophe Fund for the temporary increase in coverage limit options (TICL options).<sup>4</sup>

Citizens Property Insurance Corporation (Citizens) will not be able to offer property policies with rates different than the rate filed and approved by OIR because Citizens does not hold a certificate of authority, one of the conditions of eligibility provided in the bill for insurers to use rates higher than their filed rates.<sup>5</sup>

Even if an insurance company meets the eligibility provided in the bill to offer rates different than the insurer's filed rates, not every residential property policy written by the insurer will qualify for these rates. Under the bill, residential property insurance policies that exclude windstorm coverage<sup>6</sup> or are

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<sup>&</sup>lt;sup>3</sup> Personal lines residential property insurance policies include homeowner, mobile homeowner, dwelling, tenant's, condominium unit owner's, and cooperative unit owner's policies. Commercial lines residential property insurance policies include condominium association, cooperative association, apartment building and similar policies.

<sup>&</sup>lt;sup>4</sup> The TICL options allow insurers to purchase reinsurance through the Florida Hurricane Catastrophe Fund in an amount up to \$10 billion in excess of the reinsurance required by law to be purchased through the Fund.

<sup>&</sup>lt;sup>5</sup> Citizens is a governmental entity whose public purpose is to provide property insurance coverage to those unable to find affordable coverage in the voluntary admitted market. It is not an insurance company and thus not required to obtain a certificate of insurance in order to transact insurance. (s. 627.3351(6)(a)1., F.S.)

<sup>&</sup>lt;sup>6</sup> Insurance companies in the private market are only allowed to write property insurance policies that exclude windstorm coverage in the wind-zone areas of Citizens. In these areas, Citizens writes the windstorm coverage and an insurance company in the voluntary market writes the non-windstorm (or other peril) coverage. Insurance companies in the private market are also allowed to write property insurance policies in areas outside the wind-zone areas only if the policyholder opts to exclude windstorm coverage in accordance with s. 627.712(2), F.S. (i.e. written request to exclude windstorm coverage and approval of the property mortgage or lien holder, if any)

depopulated from Citizens<sup>7</sup> cannot have rates different than the insurer's filed rate. Thus, rates on these types of property insurance policies must be approved by the OIR as under current law.

The bill does not require an insurance company to offer property insurance policies with rates different than the insurer's filed rate; the company has the option to offer this type of policy. And if offered by the insurer, the bill does not require the consumer to purchase the policy. The bill, however, also does not require an insurance company to offer policies with regulated rates. Accordingly, it is possible every insurer in the private market eligible to offer policies with rates different than filed rates will do so and will not offer any policies with regulated rates. However, it is also possible no insurer in the private market eligible to offer policies with rates different than their filed rates will offer these policies and all eligible insurers will offer policies with regulated rates. And, it is possible eligible insurers in the private market will offer a number of policies with rates different than their filed rates and a number of policies with regulated rates. Citizens, however, will always offer policies with regulated rates as they are not eligible to offer policies with rates different than their filed rates under the bill and explained previously.

# Review of Rates by the OIR

Although the rates allowed by the bill must be filed with the OIR, the bill does not make these rates subject to the same rate regulation as residential property insurance policies with rates filed with and approved by the OIR. Rather, the OIR is only authorized to disapprove a rate for residential property polices different than the insurer's filed rate if the OIR determines the rate is inadequate or uses rating factors that discriminate on the basis of race, color, creed, marital status, sex, or national origin. It cannot disapprove the rate because the rate is excessive or unfairly discriminatory on the basis of other factors.<sup>8</sup>

# Policyholder Notification and Acknowledgement

Before a property insurance policy with a rate different than the insurer's filed rate can be issued or renewed by an insurer, the insurer must provide notice to the applicant or policyholder in 12-point boldfaced type the policy's rate is not fully regulated by the OIR and may have a higher rate than a policy with a rate that is regulated and approved by the OIR. The notice must also indicate a policy subject to full rate regulation may be purchased. The bill specifies how this notice must be given for policy renewals.

An insurance company writing a policy with a rate different than their filed rate must provide an applicant for new coverage with a premium estimate for a similar policy written by Citizens. This estimate must be given before the effective date of the new policy. Likewise, a premium estimate for a similar policy written by Citizens must be given before renewal to an existing policyholder whose policy is going to have a rate different than the insurer's filed rate at renewal.

An applicant or renewal policyholder must also sign an acknowledgement form relating to review of the required disclosures and premium comparison, an acknowledgement about the deregulated rate applicable to the policy and the availability of a policy with a regulated rate, and a notification about the assessability of the policy for deficits in Citizens. This acknowledgment form must be retained by the insurance company or insurance agent for at least three years. If an insurance company receives a premium payment for a policy with a rate different than the filed rate, the insurer is deemed to comply with the acknowledgment form and premium estimate requirements as long as the company provided the acknowledgement form and premium estimate to the policyholder before the premium payment was remitted.

# Policy Nonrenewal Notification

The bill requires a property insurance company to give a policyholder 180 days written notice of nonrenewal if the policyholder has a policy with the insurer with a rate that is different than the insurer's filed rate. Current law<sup>9</sup> requires a 100 day written notice, or notice by June 1<sup>st</sup>, whichever is earlier, for

<sup>&</sup>lt;sup>7</sup> Section 627.351(6)(q)3., F.S., requires Citizens to adopt a program to reduce new and renewal writings in Citizens (i.e. a depopulation program). The depopulation process for Citizens is further governed by s. 627.3511. F.S.

<sup>&</sup>lt;sup>8</sup> Section 627.062(2)(e), F.S., enumerates what standards the OIR can use under current law to find a rate filing is excessive, inadequate, or unfairly discriminatory.

property insurance policies with rates approved by the OIR and 180 days written notice for policyholders insured by the insurer for the previous five years.

#### Policy Cancellation

Insurers cancelling property insurance policies with rates different than the insurer's filed rate must follow the cancellation protocol listed in current law (s. 627.4133, F.S.) Generally, this protocol requires written notice of cancellation 100 days before the cancellation is effective or by June 1<sup>st</sup>, whichever is earlier, or written notice 180 days before the cancellation's effective date if the policyholder has been insured with the company for the prior five years. Cancellation of a policy for nonpayment of premium only requires a 10 day written notice.

# **Citizens Property Insurance Corporation (Citizens)**

#### Background

Citizens Property Insurance Corporation (Citizens) is a state-created, not-for-profit, tax-exempt governmental entity whose public purpose is to provide property insurance coverage to those unable to find affordable coverage in the voluntary admitted market. It is not a private insurance company. It is not a private insurance company. Citizens' book of business is divided into three separate accounts.

- Personal Lines Account (PLA) Multiperil Policies<sup>13</sup>
   Consists of homeowners, mobile homeowners, dwelling fire, tenants, condominium unit owners and similar policies covering damage to property from windstorm and from other perils.
- 2. Commercial Lines Account (CLA) Multiperil Policies
  Consists of condominium association, apartment building and homeowner's association
  policies covering damage to property from windstorm and from other perils.
- 3. High-Risk Account (HRA) Wind-only<sup>14</sup> and Multiperil Policies
  Consists of personal lines wind-only policies, commercial residential wind-only policies and commercial non-residential wind-only policies issued in limited eligible coastal areas which cover damage to property from windstorm only. Also consists of personal and commercial residential multiperil policies in specified coastal areas (wind-only zones) issued since 2007which cover damage to property from windstorm and from other perils.

Each Citizens' account is a separate statutory account and therefore has separate calculations of surplus and deficits. By statute, assets of each account may not be commingled or used to fund losses in another account.<sup>15</sup>

#### Assessments

In the event Citizens incurs a deficit (i.e. its obligations to pay claims exceeds its capital plus reinsurance recoveries), it may levy assessments on most of Florida's property and casualty insurance policyholders in a specific sequence set by statute. The three Citizens' accounts calculate deficits and resulting assessment needs independently.

<u>Citizens Policyholder Surcharges:</u> If Citizens incurs a deficit, Citizens will first levy surcharges on its policyholders of up to 15% of premium per account in deficit for a maximum total of 45%. This surcharge is collected over twelve months and is collected at the time a new Citizens' policy is written

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<sup>&</sup>lt;sup>10</sup> Admitted market means insurance companies licensed to transact insurance in Florida.

<sup>&</sup>lt;sup>11</sup> s. 627.351(6)(a)1., F.S.

<sup>&</sup>lt;sup>12</sup> s. 627.351(6)(b)2., F.S.

<sup>&</sup>lt;sup>13</sup> A multi-peril policy is defined as a package policy, such as a homeowners or business insurance policy, that provides coverage against several different perils. It also refers to the combination of property and liability coverage in one policy. (http://www2.iii.org/glossary/) Multi-peril property insurance policies include coverage for damage from windstorm and from other perils, such as fire, theft, and liability.

<sup>&</sup>lt;sup>14</sup> A wind-only policy is a property insurance policy that provides coverage against windstorm damage only. Coverage against non-windstorm events such as fire, theft, and liability are available in a separate policy.

<sup>&</sup>lt;sup>15</sup> s. 627.351(6)(b)2.b., F.S.

<sup>&</sup>lt;sup>16</sup> s. 627.351(6)(b)3.a.,d., and i., F.S.

<sup>&</sup>lt;sup>17</sup> s. 627.351(6)(b)3.i., F.S.

or at renewal of an existing Citizens' policy. Thus, a policyholder that is insured by Citizens would be subject to the Citizens Policyholder Surcharge only if the policyholder renewed with Citizens during the 12 month collection period.

Regular Assessments: 18 Upon the exhaustion of the Citizens Policyholder Surcharge for a particular account, Citizens may levy a regular assessment of up to 6% of premium or 6% of the deficit per account, for a maximum total of 18%. The regular assessment is levied on virtually all property and casualty policies in the state but is not levied on Citizens' policies. 19 Mechanically, property casualty insurers with policies subject to the regular assessment "front" the assessment to Citizens and recover it from their policyholders at the issuance of a new policy or at renewal of existing policies. Thus, Citizens will collect funds raised by a regular assessment quickly after the assessment is levied, usually within 30 days after levy.

Emergency Assessments:<sup>20</sup> Upon the exhaustion of the Citizens Policyholder Surcharge and regular assessment for a particular account. Citizens may levy an emergency assessment of up to 10% of premium or 10% of the deficit per account, for a maximum total of 30%. This assessment can be collected for as many years as is necessary to cure a deficit. Emergency assessments are levied on virtually all property and casualty policies in the state, including Citizens' own policies.<sup>21</sup> Mechanically, property and casualty insurers with policies subject to the emergency assessment collect the assessment from policyholders at the issuance of a new policy or at renewal of existing policies and then remit the assessments periodically to Citizens. Thus, Citizens will not collect funds raised by an emergency assessment immediately after the assessment is levied but will collect funds intermittently throughout the collection period as policies are renewed and new policies written.

#### Effect of Proposed Changes to Citizens Policyholder Surcharges

The bill requires insurance agents issuing property insurance in Citizens to obtain an acknowledgement signed by the applicant for insurance relating to the potential surcharges imposed on the policy by Citizens. The agent is also required to obtain the same acknowledgement form for existing Citizens policies before the policy renews with Citizens. Thus, potential and current policyholders of Citizens will be informed about the potential surcharges that can be imposed on their policy. The signed acknowledgement creates a conclusive presumption the potential or current policyholder understood and accepted the Citizens' surcharge liability. Citizens is required to keep a copy of the signed acknowledgement.

The bill makes policyholders insured by Citizens on the day a Citizens Policyholder Surcharge is levied responsible for paying the surcharge when their policy is renewed or cancelled or when they obtain a new policy.<sup>22</sup> Current law requires Citizens to collect the surcharge over 12 months, but does not specify Citizens' policyholders are responsible for paying the surcharge. Current law also does not use the date of the surcharge levy as the date establishing who is responsible for paying the surcharge. Policyholders who renew a Citizens' policy during the 12 month surcharge collection period and policyholders who obtain insurance in Citizens during the 12 month surcharge collection period are responsible for paying the Citizens Policyholder Surcharge.

Under current law, policyholders of Citizens can avoid paving a Citizens Policyholder Surcharge by nonrenewing their Citizens policy during the 12 month surcharge collection period and obtaining property insurance from an insurer in the voluntary market. The bill prevents the avoidance of surcharge payment in this manner by making Citizens' policyholders at the time the surcharge is levied responsible for payment of the surcharge. Citizens can collect the surcharge from unearned premium on the policy for policies that are cancelled by the policyholder before the expiration of the policy term so it is likely Citizens will be able to obtain payment of the surcharge under this circumstance.<sup>23</sup>

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3/16/2010

<sup>&</sup>lt;sup>18</sup> s. 627.351(6)(b)3.a. and b., F.S.

<sup>19</sup> The assessment is not levied on workers' compensation, medical malpractice, accident and health, crop or federal flood insurance policies. <sup>20</sup> s. 627.352(6)(b)3.d., F.S.

<sup>&</sup>lt;sup>21</sup> This assessment is not levied on workers' compensation, medical malpractice, accident and health, crop or federal flood insurance policies. <sup>22</sup> The date the surcharge is levied will not be the date the surcharge starts to be collected and will occur prior to the collection start.

<sup>&</sup>lt;sup>23</sup> Unearned premium is the portion of a premium already received by the insurer under which protection has not yet been provided. The entire premium is not earned until the policy period expires, even though premiums are typically paid in advance. (http://www2.iii.org/glossary/) STORAGE NAME: h0447.IBFA.doc

The bill maintains Citizens' ability to collect a Citizens Policyholder Surcharge from new Citizens' policyholders. Under the bill, policyholders who are not insured by Citizens on the day the surcharge is levied are still responsible for paying the surcharge if they acquire insurance with Citizens within one year of the Citizens' surcharge levy or within the surcharge collection period. Current law is similar in that it allows Citizens to charge new policyholders the surcharge but the time period for charging the new policyholders is different than under the bill. Currently, Citizens is required to collect the surcharge from new Citizens' policyholders for 12 months after the surcharge begins to be collected, whereas, the bill requires the surcharge collection for new policyholders for 12 months after the surcharge is levied.<sup>24</sup>

#### **Effect of Proposed Changes to Regular Assessments**

The bill also clarifies current law relating to the timing of Citizens' levy of regular assessments against insurance companies. The bill does not allow Citizens to levy regular assessments against insurance companies until Citizens levies a Citizens Policyholder Surcharge in the maximum statutorily allowed amount against Citizens' policyholders. According to a representative of Citizens, this is consistent with how Citizens currently levies regular assessments.<sup>25</sup>

#### **B. SECTION DIRECTORY:**

**Section 1:** Amends s. 627.062, F.S. relating to rate standards.

Section 2: Amends s. 627.351, F.S. relating to Citizens Property Insurance Corporation.

**Section 3:** Creates s. 627.7031, F.S. relating to residential property insurance option.

**Section 4:** Provides an effective date of January 1, 2011.

#### II. FISCAL ANALYSIS & ECONOMIC IMPACT STATEMENT

#### A. FISCAL IMPACT ON STATE GOVERNMENT:

1. Revenues:

None.

#### 2. Expenditures:

The OIR submitted the following comments regarding the fiscal impact of the bill on the agency:

HB 447 is proposing to allow, with certain restrictions, an insurer to use a rate for residential property insurance different from an otherwise applicable filed rate. The rate that an insurer used shall be filed with the Office as a separate filing. The Office is given the authority to disapprove a rate for being inadequate or for charging any insured or applicant a higher premium solely because of the race, color, creed, marital status, sex or national origin of the insured or applicant. The Office would not have the authority to disapprove the rate for being excessive or unfairly discriminatory or for violations of other provisions of Florida Statutes, such as the Unfair Insurance Trade Practices Act (other than as stated above). In addition, an insurer would not be subject to the limitations imposed on excess rating by s. 627.171(2) and if an insurer chooses to rate insureds under this new limited-regulation option, they would not qualify to purchase coverage from the Florida Hurricane Catastrophe Fund under the temporary increase in coverage limit option.

The proposed s. 627.062(2)(1)1. states that an insurer may use a rate "different from the otherwise applicable filed rate". This implies that the

<sup>25</sup> Conversation with a representative of Citizens on March 9, 2010.

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<sup>&</sup>lt;sup>24</sup> The surcharge levy date will always be earlier than the date in which the surcharges begin to be collected because surcharges have to be levied before they can be collected. Thus, the bill makes the surcharge collection period start earlier than under current law.

insurer would have to have a filed and approved rating plan (under full rate regulation) in place from which they would be deviating. When they wish to deviate, they would also have to file the new rates to the Office for a "less regulated" review. This may result in an increased workload rather than decreasing the workload of the Office since both the full rate regulation rates and limited regulation rates would have to be filed for each insurer.

With companies responding to recent legislative changes and to the everevolving marketplace, we have seen an unprecedented increase in the number of filings made by insurance companies. In 2008, PCPR<sup>26</sup> received 84% more rate filings than were received in 2004, as shown in the chart below.

Year	Rate	
	Filings	
2009*	6,132	
2008	7,332	
2007	7,522	
2006	5,635	
2005	4,236	
2004	3,974	
2003	4,431	
2002	3,854	

\*2009 values estimated based on filing counts as of September 3, 2009.

Every year since 2004, PCPR has viewed this increasing workload as a temporary phenomenon. We have recruited employees with other core responsibilities to lend a hand and have postponed carrying out some of our other responsibilities within OIR in order to handle the filing workload. However, although we initially viewed it as temporary, the filing counts continue to increase, indicating that this is not a temporary phenomenon.

Currently PCPR has 24 positions directly responsible for reviewing rate filings, including seven actuaries. Rate analysts reviewed on average 172 filings per year during 2002-2005. During 2006-2008, each rate analyst reviewed 285 filings on average per year. If each analyst handled the same number of filings on average in 2006-2008 as they did in 2002-2005, PCPR would need sixteen additional rate analysts to handle the extra workload.

It is not anticipated that this bill would result in a fiscal impact. Should HB 447 be enacted, there might be a slight reduction in the number of residential property filings subject to full rate regulation but there is also a possibility of an increased workload. Even if the bill were to result in a slightly decreased workload, this would only provide relief for the additional requirements placed on PCPR by the increases in filing counts and may allow PCPR to resume its other responsibilities within OIR, including working with Legal Services (analyzing data and filings to ensure compliance with applicable statutes and rules), Property and Casualty Financial Oversight (collecting and analyzing data to support solvency regulation), Market Investigations and Examinations (reporting suspected issues that arise during filing review for follow-up), and Market Research (providing data to stakeholders and interested parties), as

STORAGE NAME: DATE:

<sup>&</sup>lt;sup>26</sup> PCPR refers to the Property and Casualty Product Review Unit of the OIR. (footnote added by staff of the Insurance, Business & Financial Affairs Policy Committee)

well as providing risk management and insurance services to other government entities as outlined in law.

#### B. FISCAL IMPACT ON LOCAL GOVERNMENTS:

1. Revenues:

None.

2. Expenditures:

None.

#### C. DIRECT ECONOMIC IMPACT ON PRIVATE SECTOR:

Property policies with rates different than the insurer's filed rates are likely to have higher premiums than those property policies with rates that are fully regulated by the OIR, but some homeowners may be willing to pay the higher premium in exchange for obtaining a policy from a particular insurer.

The number of policies in Citizens may increase as a result of this bill. If property insurance premiums increase as insurer's offer policies with rates different than their filed rates and if the premium increases make the premium for a policy from the insurance company in the voluntary market over 15 percent higher than a comparable policy from Citizens, then some policyholders of insurers in the voluntary market may opt to cancel their existing property insurance policy and obtain a policy from Citizens due to the premium difference in the policies. The actual number of policies that may move from the voluntary market to Citizens cannot be calculated as that number is dependent on the premium increases made by voluntary market insurers and the resulting behavior of their policyholders. Policyholders who buy property insurance based solely on price are more likely to move their policy to Citizens under this scenario. However, policyholders who base their property insurance purchase on loyalty to an insurer or being insured by a particular insurer may opt to stay with their insurer in the private market even if that company increases the rate on the policy as allowed by the bill and regardless of the price difference between that policy and a Citizens policy.

The bill may incent insurance companies in the private market to write multi-peril policies<sup>27</sup> currently written by Citizens. If the private market insurer determines it is advantageous for the company to write these policies at rates different than their filed rates, then private market insurers will write multi-peril policies currently written by Citizens. However, the policyholder would have to choose to move from Citizens to the private market insurer. As stated previously, policyholders who buy property insurance based solely on price may choose not move their policy to the private market insurer if that insurer charges more than Citizens does. However, policyholders who base their property insurance purchase on being insured by an insurer in the private market may opt to move to the private market insurer for the multi-peril policy currently written by Citizen even if that company charges more for the policy than the price of the Citizens' policy.

The bill may also incent insurance companies in the private market to assume the wind coverage on wind-only policies<sup>28</sup> currently written by Citizens. In this case, the private market insurer will write a multi-peril policy. If the bill's allowance for private market insurers to charge rates different than their filed rates results in insurers in the private market determining it is advantageous for the company to write the wind portion of policies currently in Citizens as wind-only policies, then some of the wind-only policies currently written by Citizens could be written by the private market. However, the policyholder would have to choose to move from Citizens to the private market insurer. As stated previously, policyholders who buy property insurance based solely on price may not move their policy to the private market insurer if that insurer charges more than they currently pay for a policy with non-wind coverage from the insurer plus a policy with wind only coverage from Citizens. However, policyholders who base

<sup>28</sup> A wind-only policy is a property insurance policy that provides coverage against windstorm damage only. Coverage against non-windstorm events such as fire, theft, and liability is available in a separate policy.

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<sup>&</sup>lt;sup>27</sup> A multi-peril policy is defined as a package policy, such as a homeowners or business insurance policy, that provides coverage against several different perils. It also refers to the combination of property and liability coverage in one policy. (http://www2.iii.org/glossary/) Multi-peril property insurance policies include coverage for damage from windstorm and from other perils, such as fire, theft, and liability.

their property insurance purchase on being insured by a particular insurer or that want one property insurance policy may opt to move to the private market insurer for a property insurance policy with wind and non-wind coverage even if that company charges more for the policy than the price of the Citizens wind-only policy added to the price of the private insurer's non-wind coverage.

#### D. FISCAL COMMENTS:

None.

#### III. COMMENTS

#### A. CONSTITUTIONAL ISSUES:

1. Applicability of Municipality/County Mandates Provision:

Not applicable. This bill does not appear to: require counties or municipalities to spend funds or take an action requiring the expenditure of funds; reduce the authority that counties or municipalities have to raise revenues in the aggregate; or reduce the percentage of a state tax shared with counties or municipalities.

2. Other:

None.

#### **B. RULE-MAKING AUTHORITY:**

None provided in the bill.

#### C. DRAFTING ISSUES OR OTHER COMMENTS:

Citizens' position regarding the bill's provision requiring Citizens' surcharge to attach on the date of levy is that for those policyholders who nonrenew their Citizens' policy during the 12 month period after the surcharge levy and obtain coverage in the voluntary market, this provision requires the insurer in the voluntary market to collect the Citizens Policyholder Surcharge before coverage for the former Citizens policyholder can be issued.<sup>29</sup>

The OIR submitted the following comments in their agency bill analysis:

# The Office is opposed to this proposal.

#### Reinsurance:

While this legislation does not permit insurers using the rate deregulation provision to purchase coverage under the TICL reinsurance option of the FHCF. the legislation does not prohibit the purchase of FHCF coverage in its entirety.

An insurer exempt from rate regulation and review will benefit from lower cost reinsurance from the FHCF, thus increasing the insurer's profit margin. The purpose of the FHCF is to provide low cost reinsurance to insurers doing business in Florida, thus lowering the premium paid by consumers. To allow insurers to benefit from this reinsurance program and not pass through that savings to policyholders is antithetical to the purpose of this program.

Insurers filing under this provision should be prohibited from purchasing reinsurance from the FHCF to reinsure these policies.

DATE:

<sup>&</sup>lt;sup>29</sup> The insurance company will also have to remit the surcharge it collects for Citizens to Citizens. Additionally, some sort of notification to insurers in the voluntary market of the names of Citizens' policyholders who nonrenew during the 12 month surcharge collection period would be required. STORAGE NAME: h0447.IBFA.doc PAGE: 10 3/16/2010

# Impact on Property Insurance Rates:

The Office is concerned that this change will yield dramatic rate increases for consumers – a concern bolstered by previous experience in Florida when motor vehicle insurance rates were "deregulated" in the 1960's and again when the change to consent to rate laws led to dramatic increases in condominium association rates in the early years of this decade.

# IV. AMENDMENTS/COUNCIL OR COMMITTEE SUBSTITUTE CHANGES

None.

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A bill to be entitled

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An act relating to residential property insurance; amending s. 627.062, F.S.; authorizing certain insurers to use a rate different from otherwise applicable filed rates; prohibiting the consideration of certain policies when making a specified calculation; preserving the authority of the Office of Insurance Regulation to disapprove rates as inadequate or disapprove a rate filing for using certain rating factors; authorizing the office to direct an insurer to make a specified type of rate filing under certain circumstances; amending s. 627.351, F.S.; providing requirements for attachment and payment of the Citizens policyholder surcharge; prohibiting the corporation from levying certain regular assessments until after levying the full amount of a Citizens policyholder surcharge; requiring the corporation's plan of operation to require agents to obtain an acknowledgement of potential surcharge and assessment liability from applicants and policyholders; requiring the corporation to permanently retain a copy of such acknowledgments; specifying that the acknowledgement creates a conclusive presumption of understanding and acceptance by the policyholder; creating s. 627.7031, F.S.; authorizing certain insurers to offer or renew policies at rates established under certain circumstances; prohibiting certain insurers from purchasing TICL option coverage from the Florida Hurricane Catastrophe Fund under certain circumstances; requiring that certain policies contain a

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specified rate notice; requiring insurers to offer applicants or insureds an estimate of the premium for a policy from Citizens Property Insurance Corporation reflecting similar coverage, limits, and deductibles; requiring applicants or insureds to provide a signed premium comparison acknowledgement; specifying criteria for insurer compliance with certain requirements; specifying acknowledgement contents; requiring insurers and agents to retain a copy of the acknowledgement for a specified time; specifying a presumption created by a signed acknowledgement; specifying types of residential property insurance policies that are not eligible for certain rates or subject to other requirements; requiring written notice of certain nonrenewals; preserving insurer authority to cancel policies; specifying a criterion for what constitutes an offer to renew a policy; providing an effective date.

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Be It Enacted by the Legislature of the State of Florida:

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- Section 1. Paragraph (1) is added to subsection (2) of section 627.062, Florida Statutes, to read:
  - 627.062 Rate standards.-
    - (2) As to all such classes of insurance:
- (1)1. An insurer complying with the requirements of s. 627.7031 may use a rate for residential property insurance, as defined in s. 627.4025, different from the otherwise applicable filed rate as provided in this paragraph.

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2. Policies subject to this paragraph may not be counted in the calculation under s. 627.171(2).

- 3. Such rates shall be filed with the office as a separate filing.
- 4. This paragraph does not affect the authority of the office to disapprove a rate as inadequate or to disapprove a rate filing for charging any insured or applicant a higher premium solely because of the insured's or applicant's race, color, creed, marital status, sex, or national origin. Upon finding that an insurer has used any such factor in charging an insured or applicant a higher premium, the office may direct the insurer to make a new filing for a new rate that does not use such factor.

The provisions of this subsection shall not apply to workers' compensation and employer's liability insurance and to motor vehicle insurance.

Section 2. Paragraphs (g) through (ff) of subsection (6) of section 627.351, Florida Statutes, are redesignated as paragraphs (f) through (ee), respectively, present paragraph (f) of that subsection is redesignated as paragraph (ff), and paragraphs (b) and (c) of subsection (6) of section 627.351, Florida Statutes, are amended to read:

627.351 Insurance risk apportionment plans.-

- (6) CITIZENS PROPERTY INSURANCE CORPORATION.-
- (b)1. All insurers authorized to write one or more subject lines of business in this state are subject to assessment by the corporation and, for the purposes of this subsection, are

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referred to collectively as "assessable insurers." Insurers writing one or more subject lines of business in this state pursuant to part VIII of chapter 626 are not assessable insurers, but insureds who procure one or more subject lines of business in this state pursuant to part VIII of chapter 626 are subject to assessment by the corporation and are referred to collectively as "assessable insureds." An authorized insurer's assessment liability shall begin on the first day of the calendar year following the year in which the insurer was issued a certificate of authority to transact insurance for subject lines of business in this state and shall terminate 1 year after the end of the first calendar year during which the insurer no longer holds a certificate of authority to transact insurance for subject lines of business in this state.

- 2.a. All revenues, assets, liabilities, losses, and expenses of the corporation shall be divided into three separate accounts as follows:
- (I) A personal lines account for personal residential policies issued by the corporation or issued by the Residential Property and Casualty Joint Underwriting Association and renewed by the corporation that provide comprehensive, multiperil coverage on risks that are not located in areas eligible for coverage in the Florida Windstorm Underwriting Association as those areas were defined on January 1, 2002, and for such policies that do not provide coverage for the peril of wind on risks that are located in such areas;
- (II) A commercial lines account for commercial residential and commercial nonresidential policies issued by the corporation

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or issued by the Residential Property and Casualty Joint Underwriting Association and renewed by the corporation that provide coverage for basic property perils on risks that are not located in areas eligible for coverage in the Florida Windstorm Underwriting Association as those areas were defined on January 1, 2002, and for such policies that do not provide coverage for the peril of wind on risks that are located in such areas; and

(III) A high-risk account for personal residential policies and commercial residential and commercial nonresidential property policies issued by the corporation or transferred to the corporation that provide coverage for the peril of wind on risks that are located in areas eligible for coverage in the Florida Windstorm Underwriting Association as those areas were defined on January 1, 2002. The corporation may offer policies that provide multiperil coverage and the corporation shall continue to offer policies that provide coverage only for the peril of wind for risks located in areas eligible for coverage in the high-risk account. In issuing multiperil coverage, the corporation may use its approved policy forms and rates for the personal lines account. An applicant or insured who is eligible to purchase a multiperil policy from the corporation may purchase a multiperil policy from an authorized insurer without prejudice to the applicant's or insured's eligibility to prospectively purchase a policy that provides coverage only for the peril of wind from the corporation. An applicant or insured who is eligible for a corporation policy that provides coverage only for the peril of wind may elect to purchase or retain such policy and also purchase or retain

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coverage excluding wind from an authorized insurer without prejudice to the applicant's or insured's eligibility to prospectively purchase a policy that provides multiperil coverage from the corporation. It is the goal of the Legislature that there would be an overall average savings of 10 percent or more for a policyholder who currently has a wind-only policy with the corporation, and an ex-wind policy with a voluntary insurer or the corporation, and who then obtains a multiperil policy from the corporation. It is the intent of the Legislature that the offer of multiperil coverage in the high-risk account be made and implemented in a manner that does not adversely affect the tax-exempt status of the corporation or creditworthiness of or security for currently outstanding financing obligations or credit facilities of the high-risk account, the personal lines account, or the commercial lines account. The high-risk account must also include quota share primary insurance under subparagraph (c) 2. The area eligible for coverage under the high-risk account also includes the area within Port Canaveral, which is bordered on the south by the City of Cape Canaveral, bordered on the west by the Banana River, and bordered on the north by Federal Government property.

b. The three separate accounts must be maintained as long as financing obligations entered into by the Florida Windstorm Underwriting Association or Residential Property and Casualty Joint Underwriting Association are outstanding, in accordance with the terms of the corresponding financing documents. When the financing obligations are no longer outstanding, in accordance with the terms of the corresponding financing

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documents, the corporation may use a single account for all revenues, assets, liabilities, losses, and expenses of the corporation. Consistent with the requirement of this subparagraph and prudent investment policies that minimize the cost of carrying debt, the board shall exercise its best efforts to retire existing debt or to obtain approval of necessary parties to amend the terms of existing debt, so as to structure the most efficient plan to consolidate the three separate accounts into a single account. By February 1, 2007, the board shall submit a report to the Financial Services Commission, the President of the Senate, and the Speaker of the House of Representatives which includes an analysis of consolidating the accounts, the actions the board has taken to minimize the cost of carrying debt, and its recommendations for executing the most efficient plan.

c. Creditors of the Residential Property and Casualty
Joint Underwriting Association and of the accounts specified in
sub-sub-subparagraphs a.(I) and (II) may have a claim against,
and recourse to, the accounts referred to in sub-subsubparagraphs a.(I) and (II) and shall have no claim against, or
recourse to, the account referred to in sub-sub-subparagraph
a.(III). Creditors of the Florida Windstorm Underwriting
Association shall have a claim against, and recourse to, the
account referred to in sub-sub-subparagraph a.(III) and shall
have no claim against, or recourse to, the accounts referred to
in sub-sub-subparagraphs a.(I) and (II).

d. Revenues, assets, liabilities, losses, and expenses not attributable to particular accounts shall be prorated among the accounts.

- e. The Legislature finds that the revenues of the corporation are revenues that are necessary to meet the requirements set forth in documents authorizing the issuance of bonds under this subsection.
- f. No part of the income of the corporation may inure to the benefit of any private person.
  - 3. With respect to a deficit in an account:

- a. After accounting for the Citizens policyholder surcharge imposed under sub-subparagraph i., when the remaining projected deficit incurred in a particular calendar year is not greater than 6 percent of the aggregate statewide direct written premium for the subject lines of business for the prior calendar year, the entire deficit shall be recovered through regular assessments of assessable insurers under paragraph (p) and assessable insureds.
- b. After accounting for the Citizens policyholder surcharge imposed under sub-subparagraph i., when the remaining projected deficit incurred in a particular calendar year exceeds 6 percent of the aggregate statewide direct written premium for the subject lines of business for the prior calendar year, the corporation shall levy regular assessments on assessable insurers under paragraph (p) and on assessable insureds in an amount equal to the greater of 6 percent of the deficit or 6 percent of the aggregate statewide direct written premium for the subject lines of business for the prior calendar year. Any

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remaining deficit shall be recovered through emergency assessments under sub-subparagraph d.

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- Each assessable insurer's share of the amount being assessed under sub-subparagraph a. or sub-subparagraph b. shall be in the proportion that the assessable insurer's direct written premium for the subject lines of business for the year preceding the assessment bears to the aggregate statewide direct written premium for the subject lines of business for that year. The assessment percentage applicable to each assessable insured is the ratio of the amount being assessed under sub-subparagraph a. or sub-subparagraph b. to the aggregate statewide direct written premium for the subject lines of business for the prior year. Assessments levied by the corporation on assessable insurers under sub-subparagraphs a. and b. shall be paid as required by the corporation's plan of operation and paragraph (p). Assessments levied by the corporation on assessable insureds under sub-subparagraphs a. and b. shall be collected by the surplus lines agent at the time the surplus lines agent collects the surplus lines tax required by s. 626.932 and shall be paid to the Florida Surplus Lines Service Office at the time the surplus lines agent pays the surplus lines tax to the Florida Surplus Lines Service Office. Upon receipt of regular assessments from surplus lines agents, the Florida Surplus Lines Service Office shall transfer the assessments directly to the corporation as determined by the corporation.
- d. Upon a determination by the board of governors that a deficit in an account exceeds the amount that will be recovered through regular assessments under sub-subparagraph a. or sub-

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subparagraph b., plus the amount that is expected to be recovered through surcharges under sub-subparagraph i., as to the remaining projected deficit the board shall levy, after verification by the office, emergency assessments, for as many years as necessary to cover the deficits, to be collected by assessable insurers and the corporation and collected from assessable insureds upon issuance or renewal of policies for subject lines of business, excluding National Flood Insurance policies. The amount of the emergency assessment collected in a particular year shall be a uniform percentage of that year's direct written premium for subject lines of business and all accounts of the corporation, excluding National Flood Insurance Program policy premiums, as annually determined by the board and verified by the office. The office shall verify the arithmetic calculations involved in the board's determination within 30 days after receipt of the information on which the determination was based. Notwithstanding any other provision of law, the corporation and each assessable insurer that writes subject lines of business shall collect emergency assessments from its policyholders without such obligation being affected by any credit, limitation, exemption, or deferment. Emergency assessments levied by the corporation on assessable insureds shall be collected by the surplus lines agent at the time the surplus lines agent collects the surplus lines tax required by s. 626.932 and shall be paid to the Florida Surplus Lines Service Office at the time the surplus lines agent pays the surplus lines tax to the Florida Surplus Lines Service Office. The emergency assessments so collected shall be transferred

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directly to the corporation on a periodic basis as determined by the corporation and shall be held by the corporation solely in the applicable account. The aggregate amount of emergency assessments levied for an account under this sub-subparagraph in any calendar year may, at the discretion of the board of governors, be less than but may not exceed the greater of 10 percent of the amount needed to cover the deficit, plus interest, fees, commissions, required reserves, and other costs associated with financing of the original deficit, or 10 percent of the aggregate statewide direct written premium for subject lines of business and for all accounts of the corporation for the prior year, plus interest, fees, commissions, required reserves, and other costs associated with financing the deficit.

e. The corporation may pledge the proceeds of assessments, projected recoveries from the Florida Hurricane Catastrophe
Fund, other insurance and reinsurance recoverables, policyholder surcharges and other surcharges, and other funds available to the corporation as the source of revenue for and to secure bonds issued under paragraph (p), bonds or other indebtedness issued under subparagraph (c)3., or lines of credit or other financing mechanisms issued or created under this subsection, or to retire any other debt incurred as a result of deficits or events giving rise to deficits, or in any other way that the board determines will efficiently recover such deficits. The purpose of the lines of credit or other financing mechanisms is to provide additional resources to assist the corporation in covering claims and expenses attributable to a catastrophe. As used in this subsection, the term "assessments" includes regular assessments

under sub-subparagraph a., sub-subparagraph b., or subparagraph (p)1. and emergency assessments under sub-subparagraph d.

Emergency assessments collected under sub-subparagraph d. are not part of an insurer's rates, are not premium, and are not subject to premium tax, fees, or commissions; however, failure to pay the emergency assessment shall be treated as failure to pay premium. The emergency assessments under sub-subparagraph d. shall continue as long as any bonds issued or other indebtedness incurred with respect to a deficit for which the assessment was imposed remain outstanding, unless adequate provision has been made for the payment of such bonds or other indebtedness pursuant to the documents governing such bonds or other indebtedness.

f. As used in this subsection for purposes of any deficit incurred on or after January 25, 2007, the term "subject lines of business" means insurance written by assessable insurers or procured by assessable insureds for all property and casualty lines of business in this state, but not including workers' compensation or medical malpractice. As used in the subsubparagraph, the term "property and casualty lines of business" includes all lines of business identified on Form 2, Exhibit of Premiums and Losses, in the annual statement required of authorized insurers by s. 624.424 and any rule adopted under this section, except for those lines identified as accident and health insurance and except for policies written under the National Flood Insurance Program or the Federal Crop Insurance Program. For purposes of this sub-subparagraph, the term

"workers' compensation" includes both workers' compensation insurance and excess workers' compensation insurance.

- g. The Florida Surplus Lines Service Office shall determine annually the aggregate statewide written premium in subject lines of business procured by assessable insureds and shall report that information to the corporation in a form and at a time the corporation specifies to ensure that the corporation can meet the requirements of this subsection and the corporation's financing obligations.
- h. The Florida Surplus Lines Service Office shall verify the proper application by surplus lines agents of assessment percentages for regular assessments and emergency assessments levied under this subparagraph on assessable insureds and shall assist the corporation in ensuring the accurate, timely collection and payment of assessments by surplus lines agents as required by the corporation.
- $i.\underline{(I)}$  If a deficit is incurred in any account in 2008 or thereafter, the board of governors shall levy a Citizens policyholder surcharge against all policyholders of the corporation.
- (II) The policyholder's liability for the Citizens policyholder surcharge attaches on the date of the order levying the surcharge or upon the initial issuance of a policy within the first 12 months after the date of the order. The Citizens policyholder surcharge is payable upon cancellation or termination of the policy, upon renewal of the policy, or upon issuance of a new policy within the first 12 months after the date of the levy.

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(III) The Citizens policyholder surcharge for a 12-month period, which shall be <u>levied</u> collected at the time of issuance or renewal of a policy, as a uniform percentage of the premium for the policy of up to 15 percent of such premium, which funds shall be used to offset the deficit.

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- (IV) The corporation may not levy any regular assessments under paragraph (q) pursuant to sub-subparagraph a. or sub-subparagraph b. with respect to a particular year's deficit until the corporation has first levied a Citizens policyholder surcharge under this sub-subparagraph in the full amount authorized by this sub-subparagraph.
- (V) Citizens policyholder surcharges under this subsubparagraph are not considered premium and are not subject to commissions, fees, or premium taxes. However, failure to pay such surcharges shall be treated as failure to pay premium.
- j. If the amount of any assessments or surcharges collected from corporation policyholders, assessable insurers or their policyholders, or assessable insureds exceeds the amount of the deficits, such excess amounts shall be remitted to and retained by the corporation in a reserve to be used by the corporation, as determined by the board of governors and approved by the office, to pay claims or reduce any past, present, or future plan-year deficits or to reduce outstanding debt.
  - (c) The plan of operation of the corporation:
- 1. Must provide for adoption of residential property and casualty insurance policy forms and commercial residential and nonresidential property insurance forms, which forms must be

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approved by the office prior to use. The corporation shall adopt the following policy forms:

- a. Standard personal lines policy forms that are comprehensive multiperil policies providing full coverage of a residential property equivalent to the coverage provided in the private insurance market under an HO-3, HO-4, or HO-6 policy.
- b. Basic personal lines policy forms that are policies similar to an HO-8 policy or a dwelling fire policy that provide coverage meeting the requirements of the secondary mortgage market, but which coverage is more limited than the coverage under a standard policy.
- c. Commercial lines residential and nonresidential policy forms that are generally similar to the basic perils of full coverage obtainable for commercial residential structures and commercial nonresidential structures in the admitted voluntary market.
- d. Personal lines and commercial lines residential property insurance forms that cover the peril of wind only. The forms are applicable only to residential properties located in areas eligible for coverage under the high-risk account referred to in sub-subparagraph (b)2.a.
- e. Commercial lines nonresidential property insurance forms that cover the peril of wind only. The forms are applicable only to nonresidential properties located in areas eligible for coverage under the high-risk account referred to in sub-subparagraph (b) 2.a.

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f. The corporation may adopt variations of the policy forms listed in sub-subparagraphs a.-e. that contain more restrictive coverage.

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- 2.a. Must provide that the corporation adopt a program in which the corporation and authorized insurers enter into quota share primary insurance agreements for hurricane coverage, as defined in s. 627.4025(2)(a), for eligible risks, and adopt property insurance forms for eligible risks which cover the peril of wind only. As used in this subsection, the term:
- "Quota share primary insurance" means an arrangement in which the primary hurricane coverage of an eligible risk is provided in specified percentages by the corporation and an authorized insurer. The corporation and authorized insurer are each solely responsible for a specified percentage of hurricane coverage of an eligible risk as set forth in a quota share primary insurance agreement between the corporation and an authorized insurer and the insurance contract. The responsibility of the corporation or authorized insurer to pay its specified percentage of hurricane losses of an eligible risk, as set forth in the quota share primary insurance agreement, may not be altered by the inability of the other party to the agreement to pay its specified percentage of hurricane losses. Eligible risks that are provided hurricane coverage through a quota share primary insurance arrangement must be provided policy forms that set forth the obligations of the corporation and authorized insurer under the arrangement, clearly specify the percentages of quota share primary insurance provided by the corporation and authorized insurer, and

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conspicuously and clearly state that neither the authorized insurer nor the corporation may be held responsible beyond its specified percentage of coverage of hurricane losses.

- (II) "Eligible risks" means personal lines residential and commercial lines residential risks that meet the underwriting criteria of the corporation and are located in areas that were eligible for coverage by the Florida Windstorm Underwriting Association on January 1, 2002.
- b. The corporation may enter into quota share primary insurance agreements with authorized insurers at corporation coverage levels of 90 percent and 50 percent.
- c. If the corporation determines that additional coverage levels are necessary to maximize participation in quota share primary insurance agreements by authorized insurers, the corporation may establish additional coverage levels. However, the corporation's quota share primary insurance coverage level may not exceed 90 percent.
- d. Any quota share primary insurance agreement entered into between an authorized insurer and the corporation must provide for a uniform specified percentage of coverage of hurricane losses, by county or territory as set forth by the corporation board, for all eligible risks of the authorized insurer covered under the quota share primary insurance agreement.
- e. Any quota share primary insurance agreement entered into between an authorized insurer and the corporation is subject to review and approval by the office. However, such agreement shall be authorized only as to insurance contracts

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entered into between an authorized insurer and an insured who is already insured by the corporation for wind coverage.

- f. For all eligible risks covered under quota share primary insurance agreements, the exposure and coverage levels for both the corporation and authorized insurers shall be reported by the corporation to the Florida Hurricane Catastrophe Fund. For all policies of eligible risks covered under quota share primary insurance agreements, the corporation and the authorized insurer shall maintain complete and accurate records for the purpose of exposure and loss reimbursement audits as required by Florida Hurricane Catastrophe Fund rules. The corporation and the authorized insurer shall each maintain duplicate copies of policy declaration pages and supporting claims documents.
- g. The corporation board shall establish in its plan of operation standards for quota share agreements which ensure that there is no discriminatory application among insurers as to the terms of quota share agreements, pricing of quota share agreements, incentive provisions if any, and consideration paid for servicing policies or adjusting claims.
- h. The quota share primary insurance agreement between the corporation and an authorized insurer must set forth the specific terms under which coverage is provided, including, but not limited to, the sale and servicing of policies issued under the agreement by the insurance agent of the authorized insurer producing the business, the reporting of information concerning eligible risks, the payment of premium to the corporation, and arrangements for the adjustment and payment of hurricane claims

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incurred on eligible risks by the claims adjuster and personnel of the authorized insurer. Entering into a quota sharing insurance agreement between the corporation and an authorized insurer shall be voluntary and at the discretion of the authorized insurer.

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May provide that the corporation may employ or otherwise contract with individuals or other entities to provide administrative or professional services that may be appropriate to effectuate the plan. The corporation shall have the power to borrow funds, by issuing bonds or by incurring other indebtedness, and shall have other powers reasonably necessary to effectuate the requirements of this subsection, including, without limitation, the power to issue bonds and incur other indebtedness in order to refinance outstanding bonds or other indebtedness. The corporation may, but is not required to, seek judicial validation of its bonds or other indebtedness under chapter 75. The corporation may issue bonds or incur other indebtedness, or have bonds issued on its behalf by a unit of local government pursuant to subparagraph (p)2., in the absence of a hurricane or other weather-related event, upon a determination by the corporation, subject to approval by the office, that such action would enable it to efficiently meet the financial obligations of the corporation and that such financings are reasonably necessary to effectuate the requirements of this subsection. The corporation is authorized to take all actions needed to facilitate tax-free status for any such bonds or indebtedness, including formation of trusts or other affiliated entities. The corporation shall have the

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authority to pledge assessments, projected recoveries from the Florida Hurricane Catastrophe Fund, other reinsurance recoverables, market equalization and other surcharges, and other funds available to the corporation as security for bonds or other indebtedness. In recognition of s. 10, Art. I of the State Constitution, prohibiting the impairment of obligations of contracts, it is the intent of the Legislature that no action be taken whose purpose is to impair any bond indenture or financing agreement or any revenue source committed by contract to such bond or other indebtedness.

4.a. Must require that the corporation operate subject to the supervision and approval of a board of governors consisting of eight individuals who are residents of this state, from different geographical areas of this state. The Governor, the Chief Financial Officer, the President of the Senate, and the Speaker of the House of Representatives shall each appoint two members of the board. At least one of the two members appointed by each appointing officer must have demonstrated expertise in insurance. The Chief Financial Officer shall designate one of the appointees as chair. All board members serve at the pleasure of the appointing officer. All members of the board of governors are subject to removal at will by the officers who appointed them. All board members, including the chair, must be appointed to serve for 3-year terms beginning annually on a date designated by the plan. However, for the first term beginning on or after July 1, 2009, each appointing officer shall appoint one member of the board for a 2-year term and one member for a 3year term. Any board vacancy shall be filled for the unexpired

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term by the appointing officer. The Chief Financial Officer shall appoint a technical advisory group to provide information and advice to the board of governors in connection with the board's duties under this subsection. The executive director and senior managers of the corporation shall be engaged by the board and serve at the pleasure of the board. Any executive director appointed on or after July 1, 2006, is subject to confirmation by the Senate. The executive director is responsible for employing other staff as the corporation may require, subject to review and concurrence by the board.

The board shall create a Market Accountability Advisory Committee to assist the corporation in developing awareness of its rates and its customer and agent service levels in relationship to the voluntary market insurers writing similar coverage. The members of the advisory committee shall consist of the following 11 persons, one of whom must be elected chair by the members of the committee: four representatives, one appointed by the Florida Association of Insurance Agents, one by the Florida Association of Insurance and Financial Advisors, one by the Professional Insurance Agents of Florida, and one by the Latin American Association of Insurance Agencies; three representatives appointed by the insurers with the three highest voluntary market share of residential property insurance business in the state; one representative from the Office of Insurance Regulation; one consumer appointed by the board who is insured by the corporation at the time of appointment to the committee; one representative appointed by the Florida Association of Realtors; and one representative appointed by the

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Florida Bankers Association. All members must serve for 3-year terms and may serve for consecutive terms. The committee shall report to the corporation at each board meeting on insurance market issues which may include rates and rate competition with the voluntary market; service, including policy issuance, claims processing, and general responsiveness to policyholders, applicants, and agents; and matters relating to depopulation.

5. Must provide a procedure for determining the eliqibility of a risk for coverage, as follows:

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Subject to the provisions of s. 627.3517, with respect to personal lines residential risks, if the risk is offered coverage from an authorized insurer at the insurer's approved rate under either a standard policy including wind coverage or, if consistent with the insurer's underwriting rules as filed with the office, a basic policy including wind coverage, for a new application to the corporation for coverage, the risk is not eligible for any policy issued by the corporation unless the premium for coverage from the authorized insurer is more than 15 percent greater than the premium for comparable coverage from the corporation. If the risk is not able to obtain any such offer, the risk is eligible for either a standard policy including wind coverage or a basic policy including wind coverage issued by the corporation; however, if the risk could not be insured under a standard policy including wind coverage regardless of market conditions, the risk shall be eligible for a basic policy including wind coverage unless rejected under subparagraph 8. However, with regard to a policyholder of the corporation or a policyholder removed from the corporation

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through an assumption agreement until the end of the assumption period, the policyholder remains eligible for coverage from the corporation regardless of any offer of coverage from an authorized insurer or surplus lines insurer. The corporation shall determine the type of policy to be provided on the basis of objective standards specified in the underwriting manual and based on generally accepted underwriting practices.

- (I) If the risk accepts an offer of coverage through the market assistance plan or an offer of coverage through a mechanism established by the corporation before a policy is issued to the risk by the corporation or during the first 30 days of coverage by the corporation, and the producing agent who submitted the application to the plan or to the corporation is not currently appointed by the insurer, the insurer shall:
- (A) Pay to the producing agent of record of the policy, for the first year, an amount that is the greater of the insurer's usual and customary commission for the type of policy written or a fee equal to the usual and customary commission of the corporation; or
- (B) Offer to allow the producing agent of record of the policy to continue servicing the policy for a period of not less than 1 year and offer to pay the agent the greater of the insurer's or the corporation's usual and customary commission for the type of policy written.

If the producing agent is unwilling or unable to accept appointment, the new insurer shall pay the agent in accordance with sub-sub-sub-subparagraph (A).

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(II) When the corporation enters into a contractual agreement for a take-out plan, the producing agent of record of the corporation policy is entitled to retain any unearned commission on the policy, and the insurer shall:

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- (A) Pay to the producing agent of record of the corporation policy, for the first year, an amount that is the greater of the insurer's usual and customary commission for the type of policy written or a fee equal to the usual and customary commission of the corporation; or
- (B) Offer to allow the producing agent of record of the corporation policy to continue servicing the policy for a period of not less than 1 year and offer to pay the agent the greater of the insurer's or the corporation's usual and customary commission for the type of policy written.

If the producing agent is unwilling or unable to accept appointment, the new insurer shall pay the agent in accordance with sub-sub-sub-subparagraph (A).

b. With respect to commercial lines residential risks, for a new application to the corporation for coverage, if the risk is offered coverage under a policy including wind coverage from an authorized insurer at its approved rate, the risk is not eligible for any policy issued by the corporation unless the premium for coverage from the authorized insurer is more than 15 percent greater than the premium for comparable coverage from the corporation. If the risk is not able to obtain any such offer, the risk is eligible for a policy including wind coverage issued by the corporation. However, with regard to a

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policyholder of the corporation or a policyholder removed from the corporation through an assumption agreement until the end of the assumption period, the policyholder remains eligible for coverage from the corporation regardless of any offer of coverage from an authorized insurer or surplus lines insurer.

- (I) If the risk accepts an offer of coverage through the market assistance plan or an offer of coverage through a mechanism established by the corporation before a policy is issued to the risk by the corporation or during the first 30 days of coverage by the corporation, and the producing agent who submitted the application to the plan or the corporation is not currently appointed by the insurer, the insurer shall:
- (A) Pay to the producing agent of record of the policy, for the first year, an amount that is the greater of the insurer's usual and customary commission for the type of policy written or a fee equal to the usual and customary commission of the corporation; or
- (B) Offer to allow the producing agent of record of the policy to continue servicing the policy for a period of not less than 1 year and offer to pay the agent the greater of the insurer's or the corporation's usual and customary commission for the type of policy written.

If the producing agent is unwilling or unable to accept appointment, the new insurer shall pay the agent in accordance with sub-sub-sub-subparagraph (A).

(II) When the corporation enters into a contractual agreement for a take-out plan, the producing agent of record of

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the corporation policy is entitled to retain any unearned commission on the policy, and the insurer shall:

- (A) Pay to the producing agent of record of the corporation policy, for the first year, an amount that is the greater of the insurer's usual and customary commission for the type of policy written or a fee equal to the usual and customary commission of the corporation; or
- (B) Offer to allow the producing agent of record of the corporation policy to continue servicing the policy for a period of not less than 1 year and offer to pay the agent the greater of the insurer's or the corporation's usual and customary commission for the type of policy written.

709 If the producing agent is unwilling or unable to accept
710 appointment, the new insurer shall pay the agent in accordance

c. For purposes of determining comparable coverage under sub-subparagraphs a. and b., the comparison shall be based on those forms and coverages that are reasonably comparable. The corporation may rely on a determination of comparable coverage and premium made by the producing agent who submits the application to the corporation, made in the agent's capacity as the corporation's agent. A comparison may be made solely of the premium with respect to the main building or structure only on the following basis: the same coverage A or other building limits; the same percentage hurricane deductible that applies on an annual basis or that applies to each hurricane for commercial residential property; the same percentage of ordinance and law

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with sub-sub-subparagraph (A).

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coverage, if the same limit is offered by both the corporation and the authorized insurer; the same mitigation credits, to the extent the same types of credits are offered both by the corporation and the authorized insurer; the same method for loss payment, such as replacement cost or actual cash value, if the same method is offered both by the corporation and the authorized insurer in accordance with underwriting rules; and any other form or coverage that is reasonably comparable as determined by the board. If an application is submitted to the corporation for wind-only coverage in the high-risk account, the premium for the corporation's wind-only policy plus the premium for the ex-wind policy that is offered by an authorized insurer to the applicant shall be compared to the premium for multiperil coverage offered by an authorized insurer, subject to the standards for comparison specified in this subparagraph. If the corporation or the applicant requests from the authorized insurer a breakdown of the premium of the offer by types of coverage so that a comparison may be made by the corporation or its agent and the authorized insurer refuses or is unable to provide such information, the corporation may treat the offer as not being an offer of coverage from an authorized insurer at the insurer's approved rate.

- 6. Must include rules for classifications of risks and rates therefor.
- 7. Must provide that if premium and investment income for an account attributable to a particular calendar year are in excess of projected losses and expenses for the account attributable to that year, such excess shall be held in surplus

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in the account. Such surplus shall be available to defray deficits in that account as to future years and shall be used for that purpose prior to assessing assessable insurers and assessable insureds as to any calendar year.

- 8. Must provide objective criteria and procedures to be uniformly applied for all applicants in determining whether an individual risk is so hazardous as to be uninsurable. In making this determination and in establishing the criteria and procedures, the following shall be considered:
- a. Whether the likelihood of a loss for the individual risk is substantially higher than for other risks of the same class; and
- b. Whether the uncertainty associated with the individual risk is such that an appropriate premium cannot be determined.

The acceptance or rejection of a risk by the corporation shall be construed as the private placement of insurance, and the provisions of chapter 120 shall not apply.

- 9. Must provide that the corporation shall make its best efforts to procure catastrophe reinsurance at reasonable rates, to cover its projected 100-year probable maximum loss as determined by the board of governors.
- 10. The policies issued by the corporation must provide that, if the corporation or the market assistance plan obtains an offer from an authorized insurer to cover the risk at its approved rates, the risk is no longer eligible for renewal through the corporation, except as otherwise provided in this subsection.

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11. Corporation policies and applications must include a notice that the corporation policy could, under this section, be replaced with a policy issued by an authorized insurer that does not provide coverage identical to the coverage provided by the corporation. The notice shall also specify that acceptance of corporation coverage creates a conclusive presumption that the applicant or policyholder is aware of this potential.

- 12. May establish, subject to approval by the office, different eligibility requirements and operational procedures for any line or type of coverage for any specified county or area if the board determines that such changes to the eligibility requirements and operational procedures are justified due to the voluntary market being sufficiently stable and competitive in such area or for such line or type of coverage and that consumers who, in good faith, are unable to obtain insurance through the voluntary market through ordinary methods would continue to have access to coverage from the corporation. When coverage is sought in connection with a real property transfer, such requirements and procedures shall not provide for an effective date of coverage later than the date of the closing of the transfer as established by the transferor, the transferee, and, if applicable, the lender.
- 13. Must provide that, with respect to the high-risk account, any assessable insurer with a surplus as to policyholders of \$25 million or less writing 25 percent or more of its total countrywide property insurance premiums in this state may petition the office, within the first 90 days of each calendar year, to qualify as a limited apportionment company. A

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regular assessment levied by the corporation on a limited apportionment company for a deficit incurred by the corporation for the high-risk account in 2006 or thereafter may be paid to the corporation on a monthly basis as the assessments are collected by the limited apportionment company from its insureds pursuant to s. 627.3512, but the regular assessment must be paid in full within 12 months after being levied by the corporation. A limited apportionment company shall collect from its policyholders any emergency assessment imposed under subsubparagraph (b)3.d. The plan shall provide that, if the office determines that any regular assessment will result in an impairment of the surplus of a limited apportionment company, the office may direct that all or part of such assessment be deferred as provided in subparagraph (p)4. However, there shall be no limitation or deferment of an emergency assessment to be collected from policyholders under sub-subparagraph (b) 3.d.

- 14. Must provide that the corporation appoint as its licensed agents only those agents who also hold an appointment as defined in s. 626.015(3) with an insurer who at the time of the agent's initial appointment by the corporation is authorized to write and is actually writing personal lines residential property coverage, commercial residential property coverage, or commercial nonresidential property coverage within the state.
- 15. Must provide, by July 1, 2007, a premium payment plan option to its policyholders which allows at a minimum for quarterly and semiannual payment of premiums. A monthly payment plan may, but is not required to, be offered.

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16. Must limit coverage on mobile homes or manufactured homes built prior to 1994 to actual cash value of the dwelling rather than replacement costs of the dwelling.

- 17. May provide such limits of coverage as the board determines, consistent with the requirements of this subsection.
- 18. May require commercial property to meet specified hurricane mitigation construction features as a condition of eligibility for coverage.
- 19.a. Shall require the agent to obtain from any applicant for coverage the following acknowledgement, signed by the applicant, and shall require the agent of record to obtain the following acknowledgment from each corporation policyholder, signed by the policyholder, prior to the policy's first renewal after the effective date of this act:

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# ACKNOWLEDGEMENT OF POTENTIAL SURCHARGE AND ASSESSMENT LIABILITY:

1. I UNDERSTAND, AS A CITIZENS PROPERTY
INSURANCE CORPORATION POLICYHOLDER, THAT IF THE
CORPORATION SUSTAINS A DEFICIT AS A RESULT OF
HURRICANE LOSSES OR FOR ANY OTHER REASON, MY POLICY
COULD BE SUBJECT TO CITIZENS POLICYHOLDER SURCHARGES,
WHICH WOULD BE DUE AND PAYABLE UPON RENEWAL,
CANCELLATION, OR TERMINATION OF THE POLICY, AND THAT
THE SURCHARGES COULD BE AS HIGH AS 15 PERCENT OF MY
PREMIUM FOR DEFICITS IN EACH OF THREE CITIZENS
ACCOUNTS, OR A DIFFERENT AMOUNT AS ESTABLISHED BY THE
FLORIDA LEGISLATURE.

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863	2. I ALSO UNDERSTAND THAT I MAY BE SUBJECT TO									
864	EMERGENCY ASSESSMENTS TO THE SAME EXTENT AS									
865	POLICYHOLDERS OF OTHER INSURANCE COMPANIES.									
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867	b. The corporation shall permanently maintain a signed									
868	copy of the signed acknowledgement required by this									
869	subparagraph, and the agent may also retain a copy.									
870	c. The signed acknowledgement form creates a conclusive									
871	presumption that the policyholder understood and accepted his or									
872	her potential surcharge and assessment liability as a Citizens									
873	policyholder.									
874	Section 3. Section 627.7031, Florida Statutes, is created									
875	to read:									
876	627.7031 Residential property insurance option.									
877	(1) An insurer holding a certificate of authority to write									
878	property insurance in this state may offer or renew policies at									
879	rates established in accordance with s. 627.062(2)(1), subject									
880	to all of the requirements and prohibitions of this section.									
881	(2) An insurer offering or renewing policies at rates									
882	established in accordance with s. 627.062(2)(1) may not purchase									
883	coverage from the Florida Hurricane Catastrophe Fund under the									
884	temporary increase in coverage limit option under s.									
885	215.555(17).									
886	(3)(a) Before the effective date of a newly issued or									
887	renewal policy at rates established in accordance with s.									
888	627.062(2)(1), the applicant or insured must be given the									
889	following notice, printed in at least 12-point boldfaced type:									
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THE RATE FOR THIS POLICY IS NOT SUBJECT TO FULL RATE

REGULATION BY THE FLORIDA OFFICE OF INSURANCE REGULATION AND MAY

BE HIGHER THAN RATES APPROVED BY THAT OFFICE. A RESIDENTIAL

PROPERTY POLICY SUBJECT TO FULL RATE REGULATION REQUIREMENTS MAY

BE AVAILABLE FROM THIS INSURER, ANOTHER INSURER, OR CITIZENS

PROPERTY INSURANCE CORPORATION. PLEASE DISCUSS YOUR POLICY

OPTIONS WITH AN INSURANCE AGENT WHO CAN PROVIDE A CITIZENS

QUOTE. YOU MAY WISH TO VIEW THE OFFICE OF INSURANCE REGULATION'S

WEBSITE AT WWW.SHOPANDCOMPARERATES.COM FOR MORE INFORMATION

ABOUT CHOICES AVAILABLE TO YOU.

- (b) For policies renewed at a rate established in accordance with s. 627.062(2)(1), the notice described in paragraph (a) must be provided in writing at the same time as the renewal notice on a document separate from the renewal notice, but may be contained within the same mailing as the renewal notice.
- (4) Before the effective date of a newly issued policy at rates established in accordance with s. 627.062(2)(1), or before the effective date of the first renewal at rates established in accordance with s. 627.062(2)(1) of a policy originally issued before the effective date of this section, the applicant or insured must:
- (a) Be provided or offered, for comparison purposes, an estimate of the premium for a policy from Citizens Property

  Insurance Corporation reflecting substantially similar coverages, limits, and deductibles to the extent available.
  - (b) Provide the insurer or agent with a signed copy of the

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following acknowledgement form, which must be retained by the insurer or agent for at least 3 years. If the acknowledgement form is signed by the insured or if the insured remits payment in the amount of the rate established in accordance with s. 627.062(2)(1) after being mailed or otherwise provided the acknowledgement form specified in this paragraph, and after being mailed, otherwise provided, or offered the comparison specified in paragraph (a), an insurer renewing a policy at such rate shall be deemed to comply with this section, and it is presumed that the insured has been informed and understands the information contained in the comparison and acknowledgement forms:

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#### ACKNOWLEDGEMENT

- 1. I HAVE REVIEWED THE REQUIRED DISCLOSURES AND THE REQUIRED PREMIUM COMPARISON.
- 2. I UNDERSTAND THAT THE RATE FOR THIS RESIDENTIAL

  PROPERTY INSURANCE POLICY IS NOT SUBJECT TO FULL RATE REGULATION

  BY THE FLORIDA OFFICE OF INSURANCE REGULATION AND MAY BE HIGHER

  THAN RATES APPROVED BY THAT OFFICE.
- 3. I UNDERSTAND THAT A RESIDENTIAL PROPERTY INSURANCE POLICY SUBJECT TO FULL RATE REGULATION REQUIREMENTS MAY BE AVAILABLE FROM CITIZENS PROPERTY INSURANCE CORPORATION.
- 4. I UNDERSTAND THAT THE FLORIDA OFFICE OF INSURANCE
  REGULATION'S WEBSITE WWW.SHOPANDCOMPARERATES.COM CONTAINS
  RESIDENTIAL PROPERTY INSURANCE RATE COMPARISON INFORMATION.
- 5. I UNDERSTAND THAT IF CITIZENS PROPERTY INSURANCE

  CORPORATION INCURS A DEFICIT BECAUSE OF HURRICANE LOSSES OR

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OTHER LOSSES, I MAY BE REQUIRED TO PAY AN ASSESSMENT BASED UPON
THE PREMIUM FOR THIS POLICY AND THAT A POLICYHOLDER OF CITIZENS
PROPERTY INSURANCE CORPORATION MAY BE REQUIRED TO PAY A
DIFFERENT ASSESSMENT.

- (5) The following types of residential property insurance policies are not eligible for rates established in accordance with s. 627.062(2)(1) and are not subject to the other provisions of this section:
- (a) Residential property insurance policies that exclude coverage for the perils of windstorm or hurricane.
- (b) Residential property insurance policies that are subject to a consent decree, agreement, understanding, or other arrangement between the insurer and the office relating to rates or premiums for policies removed from Citizens Property Insurance Corporation.
- (6) Notwithstanding s. 627.4133, an insurer that has issued a policy under this section shall provide the named insured written notice of nonrenewal at least 180 days before the effective date of the nonrenewal as to subsequent nonrenewals. However, this subsection does not prohibit an insurer from cancelling a policy as permitted under s. 627.4133. The offer of a policy at rates authorized by this section constitutes an offer to renew the policy at the rates specified in the offer and does not constitute a nonrenewal.
  - Section 4. This act shall take effect January 1, 2011.

## INSURANCE, BUSINESS & FINANCIAL AFFAIRS POLICY COMMITTEE

## HB 447 by Rep. Proctor

### **Residential Property Insurance**

# AMENDMENT SUMMARY March 17, 2010

**Amendment 1** by Rep. Proctor is a strike-all amendment. New provisions are added to the bill on the following issues:

- Extension of the medical malpractice exemption from the assessment base of the Florida Hurricane Catastrophe Fund.
- Increased surplus required for certain property insurance companies to obtain a certificate of insurance to transact insurance.
- Increased surplus required for certain property insurance companies to keep a certificate of insurance to transact insurance.
- Publication date of and contents of insurance company report cards prepared by the Insurance Consumer Advocate.
- Payment of acquisition costs by insurance companies.
- Effect of additional information provided by an insurance company on the required CEO/actuary certification required for rate filings.
- Repeal of specified information on the website of residential property insurance rate filings maintained by the Office of Insurance Regulation.
- Allowance for insurance companies' base rates to account for the impact of mitigation discounts on reductions in revenue of insurance companies.
- Allowance for use of mitigation debits.
- Repeal of the correlation of mitigation discounts to the uniform home grading scale.
- Implementation of a program allowing consumers to compare homeowners' insurance, contingent on an appropriation.
- Reduction of the wind-only zones in Citizens Property Insurance Corporation (Citizens) due to the insufficient reduction in Citizens' probable maximum loss.
- Reduced policyholder notice of nonrenewal for nonrenewals due to an insurance company's problematic financial condition.
- Procedure and payment timing related to payment of replacement costs to policyholders.
- Venue for collateral actions of delinquency proceedings.
- Repeal of the sinkhole database.

The originally filed version of HB 447 is also included in the strike-all amendment but with the following major change:

• Rates used by insurance companies that are different from the company's filed rates are limited to a 5% statewide average increase over the filed rate for the first year the different rate is used, are limited to a 10% statewide average increase the second year, and a 15% statewide average increase the third year.

Amendment #1A to the Strike-All Amendment by Rep. Nelson (Line 1676): Amends several statutory provisions relating to sinkholes claims. Changes relate to the time frame for policyholders to enter into contracts to repair sinkhole damage, presumption of correctness that applies to sinkhole reports, filing of the sinkhole report and certification with the clerk of court, disclosure of sinkhole claims by property sellers, availability of the sinkhole neutral evaluation process, interaction of the sinkhole neutral evaluation process and the appraisal clause, disqualification of neutral evaluators for cause, use of an additional neutral evaluator, ability of the neutral evaluator to order additional sinkhole testing, contents of the neutral evaluator's report, insurer action required if the insurer agrees with the neutral evaluation report, and insurer's responsibility for attorney's fees.

Amendment #1B to the Strike-All Amendment by Rep. Nelson (Line 1678): Adds a provision allowing insurance companies to change the terms of an insurance policy at renewal if specified conditions are met.

	COUNCIL/COMMITTEE ACTION												
	ADOPTED $\underline{\hspace{1cm}}$ (Y/N)												
	ADOPTED AS AMENDED (Y/N)												
	ADOPTED W/O OBJECTION (Y/N)												
	FAILED TO ADOPT (Y/N)												
	WITHDRAWN (Y/N)												
	OTHER												
1	Council/Committee hearing bill: Insurance, Business & Financial												
2	Affairs Policy Committee												
3	Representative Proctor offered the following:												
4													
5	Amendment (with title amendment)												
6	Remove everything after the enacting clause and insert:												
7	Section 1. Paragraph (b) of subsection (6) of section												
8	215.555, Florida Statutes, is amended to read:												
9	215.555 Florida Hurricane Catastrophe Fund												
10	(6) REVENUE BONDS.—												
11	(b) Emergency assessments.—												
12	1. If the board determines that the amount of revenue												
13	produced under subsection (5) is insufficient to fund the												
14	obligations, costs, and expenses of the fund and the												
15	corporation, including repayment of revenue bonds and that												
16	portion of the debt service coverage not met by reimbursement												
17	premiums, the board shall direct the Office of Insurance												
18	Regulation to levy, by order, an emergency assessment on direct												
19	premiums for all property and casualty lines of business in this												

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state, including property and casualty business of surplus lines insurers regulated under part VIII of chapter 626, but not including any workers' compensation premiums or medical malpractice premiums. As used in this subsection, the term "property and casualty business" includes all lines of business identified on Form 2, Exhibit of Premiums and Losses, in the annual statement required of authorized insurers by s. 624.424 and any rule adopted under this section, except for those lines identified as accident and health insurance and except for policies written under the National Flood Insurance Program. The assessment shall be specified as a percentage of direct written premium and is subject to annual adjustments by the board in order to meet debt obligations. The same percentage shall apply to all policies in lines of business subject to the assessment issued or renewed during the 12-month period beginning on the effective date of the assessment.

2. A premium is not subject to an annual assessment under this paragraph in excess of 6 percent of premium with respect to obligations arising out of losses attributable to any one contract year, and a premium is not subject to an aggregate annual assessment under this paragraph in excess of 10 percent of premium. An annual assessment under this paragraph shall continue as long as the revenue bonds issued with respect to which the assessment was imposed are outstanding, including any bonds the proceeds of which were used to refund the revenue bonds, unless adequate provision has been made for the payment of the bonds under the documents authorizing issuance of the bonds.

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- 3. Emergency assessments shall be collected from policyholders. Emergency assessments shall be remitted by insurers as a percentage of direct written premium for the preceding calendar quarter as specified in the order from the Office of Insurance Regulation. The office shall verify the accurate and timely collection and remittance of emergency assessments and shall report the information to the board in a form and at a time specified by the board. Each insurer collecting assessments shall provide the information with respect to premiums and collections as may be required by the office to enable the office to monitor and verify compliance with this paragraph.
- With respect to assessments of surplus lines premiums, each surplus lines agent shall collect the assessment at the same time as the agent collects the surplus lines tax required by s. 626.932, and the surplus lines agent shall remit the assessment to the Florida Surplus Lines Service Office created by s. 626.921 at the same time as the agent remits the surplus lines tax to the Florida Surplus Lines Service Office. The emergency assessment on each insured procuring coverage and filing under s. 626.938 shall be remitted by the insured to the Florida Surplus Lines Service Office at the time the insured pays the surplus lines tax to the Florida Surplus Lines Service Office. The Florida Surplus Lines Service Office shall remit the collected assessments to the fund or corporation as provided in the order levied by the Office of Insurance Regulation. The Florida Surplus Lines Service Office shall verify the proper application of such emergency assessments and shall assist the

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board in ensuring the accurate and timely collection and remittance of assessments as required by the board. The Florida Surplus Lines Service Office shall annually calculate the aggregate written premium on property and casualty business, other than workers' compensation and medical malpractice, procured through surplus lines agents and insureds procuring coverage and filing under s. 626.938 and shall report the information to the board in a form and at a time specified by the board.

- 5. Any assessment authority not used for a particular contract year may be used for a subsequent contract year. If, for a subsequent contract year, the board determines that the amount of revenue produced under subsection (5) is insufficient to fund the obligations, costs, and expenses of the fund and the corporation, including repayment of revenue bonds and that portion of the debt service coverage not met by reimbursement premiums, the board shall direct the Office of Insurance Regulation to levy an emergency assessment up to an amount not exceeding the amount of unused assessment authority from a previous contract year or years, plus an additional 4 percent provided that the assessments in the aggregate do not exceed the limits specified in subparagraph 2.
- 6. The assessments otherwise payable to the corporation under this paragraph shall be paid to the fund unless and until the Office of Insurance Regulation and the Florida Surplus Lines Service Office have received from the corporation and the fund a notice, which shall be conclusive and upon which they may rely without further inquiry, that the corporation has issued bonds

and the fund has no agreements in effect with local governments under paragraph (c). On or after the date of the notice and until the date the corporation has no bonds outstanding, the fund shall have no right, title, or interest in or to the assessments, except as provided in the fund's agreement with the corporation.

- 7. Emergency assessments are not premium and are not subject to the premium tax, to the surplus lines tax, to any fees, or to any commissions. An insurer is liable for all assessments that it collects and must treat the failure of an insured to pay an assessment as a failure to pay the premium. An insurer is not liable for uncollectible assessments.
- 8. When an insurer is required to return an unearned premium, it shall also return any collected assessment attributable to the unearned premium. A credit adjustment to the collected assessment may be made by the insurer with regard to future remittances that are payable to the fund or corporation, but the insurer is not entitled to a refund.
- 9. When a surplus lines insured or an insured who has procured coverage and filed under s. 626.938 is entitled to the return of an unearned premium, the Florida Surplus Lines Service Office shall provide a credit or refund to the agent or such insured for the collected assessment attributable to the unearned premium prior to remitting the emergency assessment collected to the fund or corporation.
- 10. The exemption of medical malpractice insurance premiums from emergency assessments under this paragraph is repealed May 31, 2013 2010, and medical malpractice insurance

premiums shall be subject to emergency assessments attributable to loss events occurring in the contract years commencing on June 1, 2013  $\frac{2010}{100}$ .

Section 2. Subsection (1) of section 624.407, Florida Statutes, is amended to read:

- 624.407 Capital funds required; new insurers.-
- (1) To receive authority to transact any one kind or combinations of kinds of insurance, as defined in part V of this chapter, an insurer applying for its original certificate of authority in this state after the effective date of this section shall possess surplus as to policyholders not less than the greater of:
- (a) Except as otherwise provided in this subsection, \$5 five million dollars for a property and casualty insurer, or \$2.5 million for any other insurer;
- (b) For life insurers, 4 percent of the insurer's total liabilities;
- (c) For life and health insurers, 4 percent of the insurer's total liabilities, plus 6 percent of the insurer's liabilities relative to health insurance; or
- (d) For all insurers other than life insurers and life and health insurers, 10 percent of the insurer's total liabilities; or
- (e) For a domestic insurer initially licensed on or after July 1, 2010, that transacts residential property insurance and is not a wholly owned subsidiary of an insurer domiciled in any other state, \$15 million; however, this paragraph does not apply

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however, a domestic insurer that transacts residential property insurance and is a wholly owned subsidiary of an insurer domiciled in any other state shall possess surplus as to policyholders of at least \$50 million, but no insurer shall be required under this subsection to have surplus as to policyholders greater than \$100 million.

Section 3. Subsection (1) of section 624.408, Florida Statutes, is amended to read:

- 624.408 Surplus as to policyholders required; new and existing insurers.—
- (1) (a) To maintain a certificate of authority to transact any one kind or combinations of kinds of insurance, as defined in part V of this chapter, an insurer in this state shall at all times maintain surplus as to policyholders not less than the greater of:
- (a) 1. Except as provided in paragraphs (e) and (f) subparagraph 5. and paragraph (b), \$1.5 million;
- (b) 2. For life insurers, 4 percent of the insurer's total liabilities;
- (c) 3. For life and health insurers, 4 percent of the insurer's total liabilities plus 6 percent of the insurer's liabilities relative to health insurance; or
- (d) 4. For all insurers other than mortgage guaranty insurers, life insurers, and life and health insurers, 10 percent of the insurer's total liabilities:

- $\underline{\text{(e)}}$  5. Except as provided in paragraph (f), for property and casualty insurers, \$4 million; or-
- (f) For a domestic insurer initially licensed on or after July 1, 2010, that transacts residential property insurance and is not a wholly owned subsidiary of an insurer domiciled in any other state, \$12 million; however, this paragraph does not apply to a domestic insurer that is a subsidiary or affiliate of a domestic property insurer that was licensed before July 1, 2010.
- (b) For any property and casualty insurer holding a certificate of authority on December 1, 1993, the following amounts apply instead of the \$4 million required by subparagraph (a) 5.:
- 1. On December 31, 2001, and until December 30, 2002, \$3
- 2. On December 31, 2002, and until December 30, 2003, \$3.25 million.
- 3. On December 31, 2003, and until December 30, 2004, \$3.6
  - 4. On December 31, 2004, and thereafter, \$4 million.
- Section 4. Subsection (4) of section 627.0613, Florida Statutes, is amended to read:
- 627.0613 Consumer advocate.—The Chief Financial Officer must appoint a consumer advocate who must represent the general public of the state before the department and the office. The consumer advocate must report directly to the Chief Financial Officer, but is not otherwise under the authority of the department or of any employee of the department. The consumer advocate has such powers as are necessary to carry out the

duties of the office of consumer advocate, including, but not limited to, the powers to:

- (4) (a) By June 1, 2012, and each June 1 thereafter, prepare an annual report card for each authorized personal residential property insurer, on a form and using a letter-grade scale developed by the commission by rule, which objectively grades each insurer based on the following factors:
- $\underline{1.(a)}$  The number and nature of  $\underline{\text{valid}}$  consumer complaints, as a market share ratio, received by the department against the insurer.
- $\underline{2.(b)}$  The disposition of all  $\underline{\text{valid}}$  complaints received by the department.
- 3.(c) The average length of time for payment of claims by the insurer.
- 4.(d) Any other <u>measurable and objective</u> factors the commission identifies as <u>capable of</u> assisting policyholders in making informed choices about homeowner's insurance.
- (b) For purposes of this subsection, the term "valid consumer complaint" means a written communication from a consumer which expresses dissatisfaction with a specific personal residential property insurer whose conduct as described in the communication is found to constitute a violation of the insurance laws of this state by the Division of Consumer Services of the Department of Financial Services.

Section 5. Paragraphs (i) and (k) of subsection (2) of section 627.062, Florida Statutes, are amended, paragraph (1) is added to subsection (2), and paragraph (e) is added to subsection (9) of that section, to read:

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627.062 Rate standards.

- (2) As to all such classes of insurance:
- (i) 1. Except as otherwise specifically provided in this chapter, the office may shall not, directly or indirectly, prohibit any insurer, including any residual market plan or joint underwriting association, from paying acquisition costs based on the full amount of premium, as defined in s. 627.403, applicable to any policy, or prohibit, directly or indirectly, any such insurer from including the full amount of acquisition costs in a rate filing.
- 2. The office may not, directly or indirectly, impede, abridge, or otherwise compromise an insurer's right to acquire policyholders, advertise, or appoint agents, including, but not limited to, the calculation, manner, or amount of such agent commissions, if any.
- (k)1. An insurer may make a separate filing limited solely to an adjustment of its rates for reinsurance or financing costs incurred in the purchase of reinsurance or financing products to replace or finance the payment of the amount covered by the Temporary Increase in Coverage Limits (TICL) portion of the Florida Hurricane Catastrophe Fund including replacement reinsurance for the TICL reductions made pursuant to s. 215.555(17)(e); the actual cost paid due to the application of the TICL premium factor pursuant to s. 215.555(17)(f); and the actual cost paid due to the application of the cash build-up factor pursuant to s. 215.555(5)(b) if the insurer:
- a. Elects to purchase financing products such as a liquidity instrument or line of credit, in which case the cost

included in the filing for the liquidity instrument or line of credit may not result in a premium increase exceeding 3 percent for any individual policyholder. All costs contained in the filing may not result in an overall premium increase of more than 10 percent for any individual policyholder.

- b. Includes in the filing a copy of all of its reinsurance, liquidity instrument, or line of credit contracts; proof of the billing or payment for the contracts; and the calculation upon which the proposed rate change is based demonstrates that the costs meet the criteria of this section and are not loaded for expenses or profit for the insurer making the filing.
  - c. Includes no other changes to its rates in the filing.
- d. Has not implemented a rate increase within the 6 months immediately preceding the filing.
- e. Does not file for a rate increase under any other paragraph within 6 months after making a filing under this paragraph.
- f. That purchases reinsurance or financing products from an affiliated company in compliance with this paragraph does so only if the costs for such reinsurance or financing products are charged at or below charges made for comparable coverage by nonaffiliated reinsurers or financial entities making such coverage or financing products available in this state.
- 2. An insurer may only make one filing in any 12-month period under this paragraph.
- 3. An insurer that elects to implement a rate change under this paragraph must file its rate filing with the office at

least 45 days before the effective date of the rate change. After an insurer submits a complete filing that meets all of the requirements of this paragraph, the office has 45 days after the date of the filing to review the rate filing and determine if the rate is excessive, inadequate, or unfairly discriminatory.

- (1)1. On or after January 1, 2011, an insurer complying with the requirements of s. 627.7031 may use a rate for residential property insurance, as defined in s. 627.4025, different from the otherwise applicable filed rate as provided in this paragraph.
- 2. Policies subject to this paragraph may not be counted in the calculation under s. 627.171(2).
- 3. Such rates shall be filed with the office as a separate filing. The initial rates used by an insurer under this paragraph may not provide for rates that represent more than a 5-percent statewide average rate increase over the most recently filed and approved rate. A rate filing under this paragraph submitted in the first year following the year of implementation of such initial rates may not provide for rates that represent more than a 10-percent statewide average rate increase in a year over the rates in effect under this paragraph at the time of the filing. A rate filing under this paragraph submitted in the second year following the ear of implementation of such initial rates or in a subsequent year may not provide for rates that represent more than a 15-percent statewide average rate increase in a year over the rates in effect under this paragraph at the time of the filing.

4. This paragraph does not affect the authority of the office to disapprove a rate as inadequate or to disapprove a rate filing for charging any insured or applicant a higher premium solely because of the insured's or applicant's race, color, creed, marital status, sex, or national origin. Upon finding that an insurer has used any such factor in charging an insured or applicant a higher premium, the office may direct the insurer to make a new filing for a new rate that does not use such factor.

The provisions of this subsection shall not apply to workers' compensation and employer's liability insurance and to motor vehicle insurance.

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(e) A certification under this subsection is not rendered false when, after making the subject rate filing, the insurer provides the office with additional or supplementary information or clarification pursuant to a formal or informal request from the office or for any other reason.

Section 6. Section 627.0621, Florida Statutes, is amended to read:

- 627.0621 Transparency in rate regulation.-
- (1) DEFINITIONS. As used in this section, the term:
- (a) "Rate filing" means any original or amended rate residential property insurance filing.
- (b) "Recommendation" means any proposed, preliminary, or final recommendation from an office actuary reviewing a rate filing with respect to the issue of approval or disapproval of

the rate filing or with respect to rate indications that the office would consider acceptable.

- (2) WEBSITE FOR PUBLIC ACCESS TO RATE FILING INFORMATION .-
- (1)(a) With respect to any residential property rate filing, the office shall provide the following information on a publicly accessible Internet website:
  - (a) 1. The overall rate change requested by the insurer.
- $\underline{\text{(b)}_{2}}$ . The rate change approved by the office along with all of the actuary's assumptions and recommendations forming the basis of the office's decision.
- 3. Certification by the office's actuary that, based on the actuary's knowledge, his or her recommendations are consistent with accepted actuarial principles.
- (2)(b) For any rate filing, whether or not the filing is subject to a public hearing, the office shall provide on its website a means for any policyholder who may be affected by a proposed rate change to send an e-mail regarding the proposed rate change. Such e-mail must be accessible to the actuary assigned to review the rate filing.
- Section 7. Subsections (1) and (5) of section 627.0629, Florida Statutes, are amended, and subsection (10) is added to that section, to read:
  - 627.0629 Residential property insurance; rate filings.
- (1) (a) It is the intent of the Legislature that insurers must provide the most accurate pricing signals available savings to encourage consumers who install or implement windstorm damage mitigation techniques, alterations, or solutions to their properties to prevent windstorm losses. It is also the intent of

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the Legislature that implementation of mitigation discounts not result in a loss of income to the insurers granting the discounts, so that the aggregate of mitigation discounts should not exceed the aggregate of the expected reduction in loss that is attributable to the mitigation efforts for which discounts are granted. A rate filing for residential property insurance must include actuarially reasonable discounts, credits, debits, or other rate differentials, or appropriate reductions in deductibles, that provide the proper pricing for all properties. The rate filing must take into account the presence or absence of on which fixtures or construction techniques demonstrated to reduce the amount of loss in a windstorm have been installed or implemented. The fixtures or construction techniques shall include, but not be limited to, fixtures or construction techniques that which enhance roof strength, roof covering performance, roof-to-wall strength, wall-to-floor-to-foundation strength, opening protection, and window, door, and skylight strength. Credits, debits, discounts, or other rate differentials, or appropriate reductions or increases in deductibles, that recognize the presence or absence of for fixtures and construction techniques that which meet the minimum requirements of the Florida Building Code must be included in the rate filing. If an insurer demonstrates that the aggregate of its mitigation discounts results in a reduction to revenue that exceeds the reduction of the aggregate loss that is expected to result from the mitigation, the insurer may recover the lost revenue through an increase in its base rates. All insurance companies must make a rate filing which includes the

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eredits, discounts, or other rate differentials or reductions in deductibles by February 28, 2003. By July 1, 2007, the office shall reevaluate the discounts, credits, other rate differentials, and appropriate reductions in deductibles for fixtures and construction techniques that meet the minimum requirements of the Florida Building Code, based upon actual experience or any other loss relativity studies available to the office. The office shall determine the discounts, credits, debits, other rate differentials, and appropriate reductions or increases in deductibles that reflect the full actuarial value of such revaluation, which may be used by insurers in rate fillings.

(b) By February 1, 2011, the Office of Insurance Regulation, in consultation with the Department of Financial Services and the Department of Community Affairs, shall develop and make publicly available a proposed method for insurers to establish discounts, credits, or other rate differentials for hurricane mitigation measures which directly correlate to the numerical rating assigned to a structure pursuant to the uniform home grading scale adopted by the Financial Services Commission pursuant to s. 215.55865, including any proposed changes to the uniform home grading scale. By October 1, 2011, the commission shall adopt rules requiring insurers to make rate filings for residential property insurance which revise insurers' discounts, credits, or other rate differentials for hurricane mitigation measures so that such rate differentials correlate directly to the uniform home grading scale. The rules may include such changes to the uniform home grading scale as the commission

determines are necessary, and may specify the minimum required discounts, credits, or other rate differentials. Such rate differentials must be consistent with generally accepted actuarial principles and wind-loss mitigation studies. The rules shall allow a period of at least 2 years after the effective date of the revised mitigation discounts, credits, or other rate differentials for a property owner to obtain an inspection or otherwise qualify for the revised credit, during which time the insurer shall continue to apply the mitigation credit that was applied immediately prior to the effective date of the revised credit. Discounts, credits, and other rate differentials established for rate filings under this paragraph shall supersede, after adoption, the discounts, credits, and other rate differentials included in rate filings under paragraph (a).

(5) In order to provide an appropriate transition period, an insurer may, in its sole discretion, implement an approved rate filing for residential property insurance over a period of years. An insurer electing to phase in its rate filing must provide an informational notice to the office setting out its schedule for implementation of the phased-in rate filing. An insurer may include in its rate the actual cost of private market reinsurance that corresponds to available coverage of the Temporary Increase in Coverage Limits, TICL, from the Florida Hurricane Catastrophe Fund. The insurer may also include the cost of reinsurance to replace the TICL reduction implemented pursuant to s. 215.555(17)(d)9. However, this cost for reinsurance may not include any expense or profit load or result in a total annual base rate increase in excess of 10 percent.

- implement this subsection, in order to enhance the ability of consumers to compare premiums and to increase the accuracy and usefulness of rate and product comparison information for homeowners' insurance, the office shall develop or contract with a private entity to develop a comprehensive program for providing the consumer with all available information necessary to make an informed purchase of the insurance product that best serves the needs of the individual.
- (b) In developing the comprehensive program, the office shall rely as much as is practical on information that is currently available and shall consider:
- 1. The most efficient means for developing, hosting, and operating a separate website that consolidates all consumer information for price comparisons, filed complaints, financial strength, underwriting, and receivership information and other data useful to consumers.
- 2. Whether all admitted insurers should be required to submit additional information to populate the composite website and how often such submissions must be made.
- 3. Whether all admitted insurers should be required to provide links from the website into each individual insurer's website in order to enable consumers to access product rate information and apply for quotations.
- 4. Developing a plan to publicize the existence, availability, and value of the website.
- 5. Any other provision that would make relevant homeowners' insurance information more readily available so that

consumers can make informed product comparisons and purchasing decisions.

- (c) Before establishing the program or website, the office shall conduct a cost-benefit analysis to determine the most effective approach for establishing and operating the program and website. Based on the results of the analysis, the office shall submit a proposed implementation plan for review and approval by the Financial Services Commission. The implementation plan shall include an estimated timeline for establishing the program and website; a description of the data and functionality to be provided by the site; a strategy for publicizing the website to consumers; a recommended approach for developing, hosting, and operating the website; and an estimate of all major nonrecurring and recurring costs required to establish and operate the website. Upon approval of the plan, the office may initiate the establishment of the program.
- Section 8. Paragraphs (b), (c), (y), (z), (aa), (bb), (cc), (dd), (ee), and (ff) of subsection (6) of section 627.351, Florida Statutes, are amended to read:
  - 627.351 Insurance risk apportionment plans.
  - (6) CITIZENS PROPERTY INSURANCE CORPORATION.
- (b)1. All insurers authorized to write one or more subject lines of business in this state are subject to assessment by the corporation and, for the purposes of this subsection, are referred to collectively as "assessable insurers." Insurers writing one or more subject lines of business in this state pursuant to part VIII of chapter 626 are not assessable insurers, but insureds who procure one or more subject lines of

business in this state pursuant to part VIII of chapter 626 are subject to assessment by the corporation and are referred to collectively as "assessable insureds." An authorized insurer's assessment liability shall begin on the first day of the calendar year following the year in which the insurer was issued a certificate of authority to transact insurance for subject lines of business in this state and shall terminate 1 year after the end of the first calendar year during which the insurer no longer holds a certificate of authority to transact insurance for subject lines of business in this state.

- 2.a. All revenues, assets, liabilities, losses, and expenses of the corporation shall be divided into three separate accounts as follows:
- (I) A personal lines account for personal residential policies issued by the corporation or issued by the Residential Property and Casualty Joint Underwriting Association and renewed by the corporation that provide comprehensive, multiperil coverage on risks that are not located in areas eligible for coverage in the Florida Windstorm Underwriting Association as those areas were defined on January 1, 2002, and for such policies that do not provide coverage for the peril of wind on risks that are located in such areas;
- (II) A commercial lines account for commercial residential and commercial nonresidential policies issued by the corporation or issued by the Residential Property and Casualty Joint Underwriting Association and renewed by the corporation that provide coverage for basic property perils on risks that are not located in areas eligible for coverage in the Florida Windstorm

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Underwriting Association as those areas were defined on January 1, 2002, and for such policies that do not provide coverage for the peril of wind on risks that are located in such areas; and

(III) A high-risk account for personal residential policies and commercial residential and commercial nonresidential property policies issued by the corporation or transferred to the corporation that provide coverage for the peril of wind on risks that are located in areas eligible for coverage in the Florida Windstorm Underwriting Association as those areas were defined on January 1, 2002. The corporation may offer policies that provide multiperil coverage and the corporation shall continue to offer policies that provide coverage only for the peril of wind for risks located in areas eligible for coverage in the high-risk account. In issuing multiperil coverage, the corporation may use its approved policy forms and rates for the personal lines account. An applicant or insured who is eligible to purchase a multiperil policy from the corporation may purchase a multiperil policy from an authorized insurer without prejudice to the applicant's or insured's eligibility to prospectively purchase a policy that provides coverage only for the peril of wind from the corporation. An applicant or insured who is eligible for a corporation policy that provides coverage only for the peril of wind may elect to purchase or retain such policy and also purchase or retain coverage excluding wind from an authorized insurer without prejudice to the applicant's or insured's eligibility to prospectively purchase a policy that provides multiperil coverage from the corporation. It is the goal of the Legislature

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that there would be an overall average savings of 10 percent or more for a policyholder who currently has a wind-only policy with the corporation, and an ex-wind policy with a voluntary insurer or the corporation, and who then obtains a multiperil policy from the corporation. It is the intent of the Legislature that the offer of multiperil coverage in the high-risk account be made and implemented in a manner that does not adversely affect the tax-exempt status of the corporation or creditworthiness of or security for currently outstanding financing obligations or credit facilities of the high-risk account, the personal lines account, or the commercial lines account. The high-risk account must also include quota share primary insurance under subparagraph (c)2. The area eligible for coverage under the high-risk account also includes the area within Port Canaveral, which is bordered on the south by the City of Cape Canaveral, bordered on the west by the Banana River, and bordered on the north by Federal Government property.

b. The three separate accounts must be maintained as long as financing obligations entered into by the Florida Windstorm Underwriting Association or Residential Property and Casualty Joint Underwriting Association are outstanding, in accordance with the terms of the corresponding financing documents. When the financing obligations are no longer outstanding, in accordance with the terms of the corresponding financing documents, the corporation may use a single account for all revenues, assets, liabilities, losses, and expenses of the corporation. Consistent with the requirement of this subparagraph and prudent investment policies that minimize the

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cost of carrying debt, the board shall exercise its best efforts to retire existing debt or to obtain approval of necessary parties to amend the terms of existing debt, so as to structure the most efficient plan to consolidate the three separate accounts into a single account. By February 1, 2007, the board shall submit a report to the Financial Services Commission, the President of the Senate, and the Speaker of the House of Representatives which includes an analysis of consolidating the accounts, the actions the board has taken to minimize the cost of carrying debt, and its recommendations for executing the most efficient plan.

- c. Creditors of the Residential Property and Casualty
  Joint Underwriting Association and of the accounts specified in
  sub-sub-subparagraphs a.(I) and (II) may have a claim against,
  and recourse to, the accounts referred to in sub-subsubparagraphs a.(I) and (II) and shall have no claim against, or
  recourse to, the account referred to in sub-sub-subparagraph
  a.(III). Creditors of the Florida Windstorm Underwriting
  Association shall have a claim against, and recourse to, the
  account referred to in sub-sub-subparagraph a.(III) and shall
  have no claim against, or recourse to, the accounts referred to
  in sub-sub-subparagraphs a.(I) and (II).
- d. Revenues, assets, liabilities, losses, and expenses not attributable to particular accounts shall be prorated among the accounts.
- e. The Legislature finds that the revenues of the corporation are revenues that are necessary to meet the

requirements set forth in documents authorizing the issuance of bonds under this subsection.

- f. No part of the income of the corporation may inure to the benefit of any private person.
  - 3. With respect to a deficit in an account:
- a. After accounting for the Citizens policyholder surcharge imposed under sub-subparagraph i., when the remaining projected deficit incurred in a particular calendar year is not greater than 6 percent of the aggregate statewide direct written premium for the subject lines of business for the prior calendar year, the entire deficit shall be recovered through regular assessments of assessable insurers under paragraph (p) and assessable insureds.
- b. After accounting for the Citizens policyholder surcharge imposed under sub-subparagraph i., when the remaining projected deficit incurred in a particular calendar year exceeds 6 percent of the aggregate statewide direct written premium for the subject lines of business for the prior calendar year, the corporation shall levy regular assessments on assessable insurers under paragraph (p) and on assessable insureds in an amount equal to the greater of 6 percent of the deficit or 6 percent of the aggregate statewide direct written premium for the subject lines of business for the prior calendar year. Any remaining deficit shall be recovered through emergency assessments under sub-subparagraph d.
- c. Each assessable insurer's share of the amount being assessed under sub-subparagraph a. or sub-subparagraph b. shall be in the proportion that the assessable insurer's direct

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written premium for the subject lines of business for the year preceding the assessment bears to the aggregate statewide direct written premium for the subject lines of business for that year. The assessment percentage applicable to each assessable insured is the ratio of the amount being assessed under sub-subparagraph a. or sub-subparagraph b. to the aggregate statewide direct written premium for the subject lines of business for the prior year. Assessments levied by the corporation on assessable insurers under sub-subparagraphs a. and b. shall be paid as required by the corporation's plan of operation and paragraph (p). Assessments levied by the corporation on assessable insureds under sub-subparagraphs a. and b. shall be collected by the surplus lines agent at the time the surplus lines agent collects the surplus lines tax required by s. 626.932 and shall be paid to the Florida Surplus Lines Service Office at the time the surplus lines agent pays the surplus lines tax to the Florida Surplus Lines Service Office. Upon receipt of regular assessments from surplus lines agents, the Florida Surplus Lines Service Office shall transfer the assessments directly to the corporation as determined by the corporation.

d. Upon a determination by the board of governors that a deficit in an account exceeds the amount that will be recovered through regular assessments under sub-subparagraph a. or sub-subparagraph b., plus the amount that is expected to be recovered through surcharges under sub-subparagraph i., as to the remaining projected deficit the board shall levy, after verification by the office, emergency assessments, for as many years as necessary to cover the deficits, to be collected by

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assessable insurers and the corporation and collected from assessable insureds upon issuance or renewal of policies for subject lines of business, excluding National Flood Insurance policies. The amount of the emergency assessment collected in a particular year shall be a uniform percentage of that year's direct written premium for subject lines of business and all accounts of the corporation, excluding National Flood Insurance Program policy premiums, as annually determined by the board and verified by the office. The office shall verify the arithmetic calculations involved in the board's determination within 30 days after receipt of the information on which the determination was based. Notwithstanding any other provision of law, the corporation and each assessable insurer that writes subject lines of business shall collect emergency assessments from its policyholders without such obligation being affected by any credit, limitation, exemption, or deferment. Emergency assessments levied by the corporation on assessable insureds shall be collected by the surplus lines agent at the time the surplus lines agent collects the surplus lines tax required by s. 626.932 and shall be paid to the Florida Surplus Lines Service Office at the time the surplus lines agent pays the surplus lines tax to the Florida Surplus Lines Service Office. The emergency assessments so collected shall be transferred directly to the corporation on a periodic basis as determined by the corporation and shall be held by the corporation solely in the applicable account. The aggregate amount of emergency assessments levied for an account under this sub-subparagraph in any calendar year may, at the discretion of the board of

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governors, be less than but may not exceed the greater of 10 percent of the amount needed to cover the deficit, plus interest, fees, commissions, required reserves, and other costs associated with financing of the original deficit, or 10 percent of the aggregate statewide direct written premium for subject lines of business and for all accounts of the corporation for the prior year, plus interest, fees, commissions, required reserves, and other costs associated with financing the deficit.

The corporation may pledge the proceeds of assessments, projected recoveries from the Florida Hurricane Catastrophe Fund, other insurance and reinsurance recoverables, policyholder surcharges and other surcharges, and other funds available to the corporation as the source of revenue for and to secure bonds issued under paragraph (p), bonds or other indebtedness issued under subparagraph (c)3., or lines of credit or other financing mechanisms issued or created under this subsection, or to retire any other debt incurred as a result of deficits or events giving rise to deficits, or in any other way that the board determines will efficiently recover such deficits. The purpose of the lines of credit or other financing mechanisms is to provide additional resources to assist the corporation in covering claims and expenses attributable to a catastrophe. As used in this subsection, the term "assessments" includes regular assessments under sub-subparagraph a., sub-subparagraph b., or subparagraph (p) 1. and emergency assessments under sub-subparagraph d. Emergency assessments collected under sub-subparagraph d. are not part of an insurer's rates, are not premium, and are not subject to premium tax, fees, or commissions; however, failure

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to pay the emergency assessment shall be treated as failure to pay premium. The emergency assessments under sub-subparagraph d. shall continue as long as any bonds issued or other indebtedness incurred with respect to a deficit for which the assessment was imposed remain outstanding, unless adequate provision has been made for the payment of such bonds or other indebtedness pursuant to the documents governing such bonds or other indebtedness.

- f. As used in this subsection for purposes of any deficit incurred on or after January 25, 2007, the term "subject lines of business" means insurance written by assessable insurers or procured by assessable insureds for all property and casualty lines of business in this state, but not including workers' compensation or medical malpractice. As used in the subsubparagraph, the term "property and casualty lines of business" includes all lines of business identified on Form 2, Exhibit of Premiums and Losses, in the annual statement required of authorized insurers by s. 624.424 and any rule adopted under this section, except for those lines identified as accident and health insurance and except for policies written under the National Flood Insurance Program or the Federal Crop Insurance Program. For purposes of this sub-subparagraph, the term "workers' compensation" includes both workers' compensation insurance and excess workers' compensation insurance.
- g. The Florida Surplus Lines Service Office shall determine annually the aggregate statewide written premium in subject lines of business procured by assessable insureds and shall report that information to the corporation in a form and

at a time the corporation specifies to ensure that the corporation can meet the requirements of this subsection and the corporation's financing obliquations.

- h. The Florida Surplus Lines Service Office shall verify the proper application by surplus lines agents of assessment percentages for regular assessments and emergency assessments levied under this subparagraph on assessable insureds and shall assist the corporation in ensuring the accurate, timely collection and payment of assessments by surplus lines agents as required by the corporation.
- i. (I) If a deficit is incurred in any account in 2008 or thereafter, the board of governors shall levy a Citizens policyholder surcharge against all policyholders of the corporation.
- (II) The policyholder's liability for the Citizens policyholder surcharge attaches on the date of the order levying the surcharge. The Citizens policyholder surcharge is payable upon cancellation or termination of the policy, upon renewal of the policy, or upon issuance of a new policy by Citizens within the first 12 months after the date of the levy or the period of time necessary to fully collect the Citizens policyholder surcharge amount.
- (III) The Citizens policyholder surcharge for a 12-month period, which shall be levied collected at the time of issuance or renewal of a policy, as a uniform percentage of the premium for the policy of up to 15 percent of such premium, which funds shall be used to offset the deficit.

- (IV) The corporation may not levy any regular assessments under sub-subparagraph a. or sub-subparagraph b. with respect to a particular year's deficit until the corporation has first levied a Citizens policyholder surcharge under this sub-subparagraph in the full amount authorized by this sub-subparagraph.
- (V) Citizens policyholder surcharges under this subsubparagraph are not considered premium and are not subject to commissions, fees, or premium taxes. However, failure to pay such surcharges shall be treated as failure to pay premium.
- j. If the amount of any assessments or surcharges collected from corporation policyholders, assessable insurers or their policyholders, or assessable insureds exceeds the amount of the deficits, such excess amounts shall be remitted to and retained by the corporation in a reserve to be used by the corporation, as determined by the board of governors and approved by the office, to pay claims or reduce any past, present, or future plan-year deficits or to reduce outstanding debt.
  - (c) The plan of operation of the corporation:
- 1. Must provide for adoption of residential property and casualty insurance policy forms and commercial residential and nonresidential property insurance forms, which forms must be approved by the office prior to use. The corporation shall adopt the following policy forms:
- a. Standard personal lines policy forms that are comprehensive multiperil policies providing full coverage of a

residential property equivalent to the coverage provided in the private insurance market under an HO-3, HO-4, or HO-6 policy.

- b. Basic personal lines policy forms that are policies similar to an HO-8 policy or a dwelling fire policy that provide coverage meeting the requirements of the secondary mortgage market, but which coverage is more limited than the coverage under a standard policy.
- c. Commercial lines residential and nonresidential policy forms that are generally similar to the basic perils of full coverage obtainable for commercial residential structures and commercial nonresidential structures in the admitted voluntary market.
- d. Personal lines and commercial lines residential property insurance forms that cover the peril of wind only. The forms are applicable only to residential properties located in areas eligible for coverage under the high-risk account referred to in sub-subparagraph (b) 2.a.
- e. Commercial lines nonresidential property insurance forms that cover the peril of wind only. The forms are applicable only to nonresidential properties located in areas eligible for coverage under the high-risk account referred to in sub-subparagraph (b)2.a.
- f. The corporation may adopt variations of the policy forms listed in sub-subparagraphs a.-e. that contain more restrictive coverage.
- 2.a. Must provide that the corporation adopt a program in which the corporation and authorized insurers enter into quota share primary insurance agreements for hurricane coverage, as

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defined in s. 627.4025(2)(a), for eligible risks, and adopt property insurance forms for eligible risks which cover the peril of wind only. As used in this subsection, the term:

- "Quota share primary insurance" means an arrangement in which the primary hurricane coverage of an eligible risk is provided in specified percentages by the corporation and an authorized insurer. The corporation and authorized insurer are each solely responsible for a specified percentage of hurricane coverage of an eligible risk as set forth in a quota share primary insurance agreement between the corporation and an authorized insurer and the insurance contract. The responsibility of the corporation or authorized insurer to pay its specified percentage of hurricane losses of an eligible risk, as set forth in the quota share primary insurance agreement, may not be altered by the inability of the other party to the agreement to pay its specified percentage of hurricane losses. Eligible risks that are provided hurricane coverage through a quota share primary insurance arrangement must be provided policy forms that set forth the obligations of the corporation and authorized insurer under the arrangement, clearly specify the percentages of quota share primary insurance provided by the corporation and authorized insurer, and conspicuously and clearly state that neither the authorized insurer nor the corporation may be held responsible beyond its specified percentage of coverage of hurricane losses.
- (II) "Eligible risks" means personal lines residential and commercial lines residential risks that meet the underwriting criteria of the corporation and are located in areas that were

eligible for coverage by the Florida Windstorm Underwriting Association on January 1, 2002.

- b. The corporation may enter into quota share primary insurance agreements with authorized insurers at corporation coverage levels of 90 percent and 50 percent.
- c. If the corporation determines that additional coverage levels are necessary to maximize participation in quota share primary insurance agreements by authorized insurers, the corporation may establish additional coverage levels. However, the corporation's quota share primary insurance coverage level may not exceed 90 percent.
- d. Any quota share primary insurance agreement entered into between an authorized insurer and the corporation must provide for a uniform specified percentage of coverage of hurricane losses, by county or territory as set forth by the corporation board, for all eligible risks of the authorized insurer covered under the quota share primary insurance agreement.
- e. Any quota share primary insurance agreement entered into between an authorized insurer and the corporation is subject to review and approval by the office. However, such agreement shall be authorized only as to insurance contracts entered into between an authorized insurer and an insured who is already insured by the corporation for wind coverage.
- f. For all eligible risks covered under quota share primary insurance agreements, the exposure and coverage levels for both the corporation and authorized insurers shall be reported by the corporation to the Florida Hurricane Catastrophe

Fund. For all policies of eligible risks covered under quota share primary insurance agreements, the corporation and the authorized insurer shall maintain complete and accurate records for the purpose of exposure and loss reimbursement audits as required by Florida Hurricane Catastrophe Fund rules. The corporation and the authorized insurer shall each maintain duplicate copies of policy declaration pages and supporting claims documents.

- g. The corporation board shall establish in its plan of operation standards for quota share agreements which ensure that there is no discriminatory application among insurers as to the terms of quota share agreements, pricing of quota share agreements, incentive provisions if any, and consideration paid for servicing policies or adjusting claims.
- h. The quota share primary insurance agreement between the corporation and an authorized insurer must set forth the specific terms under which coverage is provided, including, but not limited to, the sale and servicing of policies issued under the agreement by the insurance agent of the authorized insurer producing the business, the reporting of information concerning eligible risks, the payment of premium to the corporation, and arrangements for the adjustment and payment of hurricane claims incurred on eligible risks by the claims adjuster and personnel of the authorized insurer. Entering into a quota sharing insurance agreement between the corporation and an authorized insurer shall be voluntary and at the discretion of the authorized insurer.

3. May provide that the corporation may employ or
otherwise contract with individuals or other entities to provide
administrative or professional services that may be appropriate
to effectuate the plan. The corporation shall have the power to
borrow funds, by issuing bonds or by incurring other
indebtedness, and shall have other powers reasonably necessary
to effectuate the requirements of this subsection, including,
without limitation, the power to issue bonds and incur other
indebtedness in order to refinance outstanding bonds or other
indebtedness. The corporation may, but is not required to, seek
judicial validation of its bonds or other indebtedness under
chapter 75. The corporation may issue bonds or incur other
indebtedness, or have bonds issued on its behalf by a unit of
local government pursuant to subparagraph (p)2., in the absence
of a hurricane or other weather-related event, upon a
determination by the corporation, subject to approval by the
office, that such action would enable it to efficiently meet the
financial obligations of the corporation and that such
financings are reasonably necessary to effectuate the
requirements of this subsection. The corporation is authorized
to take all actions needed to facilitate tax-free status for any
such bonds or indebtedness, including formation of trusts or
other affiliated entities. The corporation shall have the
authority to pledge assessments, projected recoveries from the
Florida Hurricane Catastrophe Fund, other reinsurance
recoverables, market equalization and other surcharges, and
other funds available to the corporation as security for bonds
or other indebtedness. In recognition of s. 10. Art. I of the

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State Constitution, prohibiting the impairment of obligations of contracts, it is the intent of the Legislature that no action be taken whose purpose is to impair any bond indenture or financing agreement or any revenue source committed by contract to such bond or other indebtedness.

Must require that the corporation operate subject to the supervision and approval of a board of governors consisting of eight individuals who are residents of this state, from different geographical areas of this state. The Governor, the Chief Financial Officer, the President of the Senate, and the Speaker of the House of Representatives shall each appoint two members of the board. At least one of the two members appointed by each appointing officer must have demonstrated expertise in insurance. The Chief Financial Officer shall designate one of the appointees as chair. All board members serve at the pleasure of the appointing officer. All members of the board of governors are subject to removal at will by the officers who appointed them. All board members, including the chair, must be appointed to serve for 3-year terms beginning annually on a date designated by the plan. However, for the first term beginning on or after July 1, 2009, each appointing officer shall appoint one member of the board for a 2-year term and one member for a 3year term. Any board vacancy shall be filled for the unexpired term by the appointing officer. The Chief Financial Officer shall appoint a technical advisory group to provide information and advice to the board of governors in connection with the board's duties under this subsection. The executive director and senior managers of the corporation shall be engaged by the board

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and serve at the pleasure of the board. Any executive director appointed on or after July 1, 2006, is subject to confirmation by the Senate. The executive director is responsible for employing other staff as the corporation may require, subject to review and concurrence by the board.

The board shall create a Market Accountability Advisory Committee to assist the corporation in developing awareness of its rates and its customer and agent service levels in relationship to the voluntary market insurers writing similar coverage. The members of the advisory committee shall consist of the following 11 persons, one of whom must be elected chair by the members of the committee: four representatives, one appointed by the Florida Association of Insurance Agents, one by the Florida Association of Insurance and Financial Advisors, one by the Professional Insurance Agents of Florida, and one by the Latin American Association of Insurance Agencies; three representatives appointed by the insurers with the three highest voluntary market share of residential property insurance business in the state; one representative from the Office of Insurance Regulation; one consumer appointed by the board who is insured by the corporation at the time of appointment to the committee; one representative appointed by the Florida Association of Realtors; and one representative appointed by the Florida Bankers Association. All members must serve for 3-year terms and may serve for consecutive terms. The committee shall report to the corporation at each board meeting on insurance market issues which may include rates and rate competition with the voluntary market; service, including policy issuance, claims

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processing, and general responsiveness to policyholders, applicants, and agents; and matters relating to depopulation.

- 5. Must provide a procedure for determining the eligibility of a risk for coverage, as follows:
- Subject to the provisions of s. 627.3517, with respect to personal lines residential risks, if the risk is offered coverage from an authorized insurer at the insurer's approved rate under either a standard policy including wind coverage or, if consistent with the insurer's underwriting rules as filed with the office, a basic policy including wind coverage, for a new application to the corporation for coverage, the risk is not eligible for any policy issued by the corporation unless the premium for coverage from the authorized insurer is more than 15 percent greater than the premium for comparable coverage from the corporation. If the risk is not able to obtain any such offer, the risk is eligible for either a standard policy including wind coverage or a basic policy including wind coverage issued by the corporation; however, if the risk could not be insured under a standard policy including wind coverage regardless of market conditions, the risk shall be eligible for a basic policy including wind coverage unless rejected under subparagraph 8. However, with regard to a policyholder of the corporation or a policyholder removed from the corporation through an assumption agreement until the end of the assumption period, the policyholder remains eligible for coverage from the corporation regardless of any offer of coverage from an authorized insurer or surplus lines insurer. The corporation shall determine the type of policy to be provided on the basis

of objective standards specified in the underwriting manual and based on generally accepted underwriting practices.

- (I) If the risk accepts an offer of coverage through the market assistance plan or an offer of coverage through a mechanism established by the corporation before a policy is issued to the risk by the corporation or during the first 30 days of coverage by the corporation, and the producing agent who submitted the application to the plan or to the corporation is not currently appointed by the insurer, the insurer shall:
- (A) Pay to the producing agent of record of the policy, for the first year, an amount that is the greater of the insurer's usual and customary commission for the type of policy written or a fee equal to the usual and customary commission of the corporation; or
- (B) Offer to allow the producing agent of record of the policy to continue servicing the policy for a period of not less than 1 year and offer to pay the agent the greater of the insurer's or the corporation's usual and customary commission for the type of policy written.

If the producing agent is unwilling or unable to accept appointment, the new insurer shall pay the agent in accordance with sub-sub-sub-subparagraph (A).

(II) When the corporation enters into a contractual agreement for a take-out plan, the producing agent of record of the corporation policy is entitled to retain any unearned commission on the policy, and the insurer shall:

- (A) Pay to the producing agent of record of the corporation policy, for the first year, an amount that is the greater of the insurer's usual and customary commission for the type of policy written or a fee equal to the usual and customary commission of the corporation; or
- (B) Offer to allow the producing agent of record of the corporation policy to continue servicing the policy for a period of not less than 1 year and offer to pay the agent the greater of the insurer's or the corporation's usual and customary commission for the type of policy written.

If the producing agent is unwilling or unable to accept appointment, the new insurer shall pay the agent in accordance with sub-sub-sub-subparagraph (A).

b. With respect to commercial lines residential risks, for a new application to the corporation for coverage, if the risk is offered coverage under a policy including wind coverage from an authorized insurer at its approved rate, the risk is not eligible for any policy issued by the corporation unless the premium for coverage from the authorized insurer is more than 15 percent greater than the premium for comparable coverage from the corporation. If the risk is not able to obtain any such offer, the risk is eligible for a policy including wind coverage issued by the corporation. However, with regard to a policyholder of the corporation or a policyholder removed from the corporation through an assumption agreement until the end of the assumption period, the policyholder remains eligible for

coverage from the corporation regardless of any offer of coverage from an authorized insurer or surplus lines insurer.

- (I) If the risk accepts an offer of coverage through the market assistance plan or an offer of coverage through a mechanism established by the corporation before a policy is issued to the risk by the corporation or during the first 30 days of coverage by the corporation, and the producing agent who submitted the application to the plan or the corporation is not currently appointed by the insurer, the insurer shall:
- (A) Pay to the producing agent of record of the policy, for the first year, an amount that is the greater of the insurer's usual and customary commission for the type of policy written or a fee equal to the usual and customary commission of the corporation; or
- (B) Offer to allow the producing agent of record of the policy to continue servicing the policy for a period of not less than 1 year and offer to pay the agent the greater of the insurer's or the corporation's usual and customary commission for the type of policy written.

If the producing agent is unwilling or unable to accept appointment, the new insurer shall pay the agent in accordance with sub-sub-sub-subparagraph (A).

(II) When the corporation enters into a contractual agreement for a take-out plan, the producing agent of record of the corporation policy is entitled to retain any unearned commission on the policy, and the insurer shall:

- (A) Pay to the producing agent of record of the corporation policy, for the first year, an amount that is the greater of the insurer's usual and customary commission for the type of policy written or a fee equal to the usual and customary commission of the corporation; or
- (B) Offer to allow the producing agent of record of the corporation policy to continue servicing the policy for a period of not less than 1 year and offer to pay the agent the greater of the insurer's or the corporation's usual and customary commission for the type of policy written.

If the producing agent is unwilling or unable to accept appointment, the new insurer shall pay the agent in accordance with sub-sub-sub-subparagraph (A).

c. For purposes of determining comparable coverage under sub-subparagraphs a. and b., the comparison shall be based on those forms and coverages that are reasonably comparable. The corporation may rely on a determination of comparable coverage and premium made by the producing agent who submits the application to the corporation, made in the agent's capacity as the corporation's agent. A comparison may be made solely of the premium with respect to the main building or structure only on the following basis: the same coverage A or other building limits; the same percentage hurricane deductible that applies on an annual basis or that applies to each hurricane for commercial residential property; the same percentage of ordinance and law coverage, if the same limit is offered by both the corporation and the authorized insurer; the same mitigation credits, to the

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extent the same types of credits are offered both by the corporation and the authorized insurer; the same method for loss payment, such as replacement cost or actual cash value, if the same method is offered both by the corporation and the authorized insurer in accordance with underwriting rules; and any other form or coverage that is reasonably comparable as determined by the board. If an application is submitted to the corporation for wind-only coverage in the high-risk account, the premium for the corporation's wind-only policy plus the premium for the ex-wind policy that is offered by an authorized insurer to the applicant shall be compared to the premium for multiperil coverage offered by an authorized insurer, subject to the standards for comparison specified in this subparagraph. If the corporation or the applicant requests from the authorized insurer a breakdown of the premium of the offer by types of coverage so that a comparison may be made by the corporation or its agent and the authorized insurer refuses or is unable to provide such information, the corporation may treat the offer as not being an offer of coverage from an authorized insurer at the insurer's approved rate.

- 6. Must include rules for classifications of risks and rates therefor.
- 7. Must provide that if premium and investment income for an account attributable to a particular calendar year are in excess of projected losses and expenses for the account attributable to that year, such excess shall be held in surplus in the account. Such surplus shall be available to defray deficits in that account as to future years and shall be used

for that purpose prior to assessing assessable insurers and assessable insureds as to any calendar year.

- 8. Must provide objective criteria and procedures to be uniformly applied for all applicants in determining whether an individual risk is so hazardous as to be uninsurable. In making this determination and in establishing the criteria and procedures, the following shall be considered:
- a. Whether the likelihood of a loss for the individual risk is substantially higher than for other risks of the same class; and
- b. Whether the uncertainty associated with the individual risk is such that an appropriate premium cannot be determined.

The acceptance or rejection of a risk by the corporation shall be construed as the private placement of insurance, and the provisions of chapter 120 shall not apply.

- 9. Must provide that the corporation shall make its best efforts to procure catastrophe reinsurance at reasonable rates, to cover its projected 100-year probable maximum loss as determined by the board of governors.
- 10. The policies issued by the corporation must provide that, if the corporation or the market assistance plan obtains an offer from an authorized insurer to cover the risk at its approved rates, the risk is no longer eligible for renewal through the corporation, except as otherwise provided in this subsection.
- 11. Corporation policies and applications must include a notice that the corporation policy could, under this section, be

replaced with a policy issued by an authorized insurer that does not provide coverage identical to the coverage provided by the corporation. The notice shall also specify that acceptance of corporation coverage creates a conclusive presumption that the applicant or policyholder is aware of this potential.

- 12. May establish, subject to approval by the office, different eligibility requirements and operational procedures for any line or type of coverage for any specified county or area if the board determines that such changes to the eligibility requirements and operational procedures are justified due to the voluntary market being sufficiently stable and competitive in such area or for such line or type of coverage and that consumers who, in good faith, are unable to obtain insurance through the voluntary market through ordinary methods would continue to have access to coverage from the corporation. When coverage is sought in connection with a real property transfer, such requirements and procedures shall not provide for an effective date of coverage later than the date of the closing of the transfer as established by the transferor, the transferee, and, if applicable, the lender.
- 13. Must provide that, with respect to the high-risk account, any assessable insurer with a surplus as to policyholders of \$25 million or less writing 25 percent or more of its total countrywide property insurance premiums in this state may petition the office, within the first 90 days of each calendar year, to qualify as a limited apportionment company. A regular assessment levied by the corporation on a limited apportionment company for a deficit incurred by the corporation

for the high-risk account in 2006 or thereafter may be paid to the corporation on a monthly basis as the assessments are collected by the limited apportionment company from its insureds pursuant to s. 627.3512, but the regular assessment must be paid in full within 12 months after being levied by the corporation. A limited apportionment company shall collect from its policyholders any emergency assessment imposed under subsubparagraph (b)3.d. The plan shall provide that, if the office determines that any regular assessment will result in an impairment of the surplus of a limited apportionment company, the office may direct that all or part of such assessment be deferred as provided in subparagraph (p)4. However, there shall be no limitation or deferment of an emergency assessment to be collected from policyholders under sub-subparagraph (b)3.d.

- 14. Must provide that the corporation appoint as its licensed agents only those agents who also hold an appointment as defined in s. 626.015(3) with an insurer who at the time of the agent's initial appointment by the corporation is authorized to write and is actually writing personal lines residential property coverage, commercial residential property coverage, or commercial nonresidential property coverage within the state.
- 15. Must provide, by July 1, 2007, a premium payment plan option to its policyholders which allows at a minimum for quarterly and semiannual payment of premiums. A monthly payment plan may, but is not required to, be offered.
- 16. Must limit coverage on mobile homes or manufactured homes built prior to 1994 to actual cash value of the dwelling rather than replacement costs of the dwelling.

- 17. May provide such limits of coverage as the board determines, consistent with the requirements of this subsection.
- 18. May require commercial property to meet specified hurricane mitigation construction features as a condition of eligibility for coverage.
- 19.a. Shall require the agent to obtain from any applicant for coverage the following acknowledgement, signed by the applicant, and shall require the agent of record to obtain the following acknowledgment from each corporation policyholder prior to the policy's first renewal after the effective date of this act:

## ACKNOWLEDGEMENT OF POTENTIAL SURCHARGE AND ASSESSMENT LIABILITY:

- 1. I UNDERSTAND, AS A CITIZENS PROPERTY
  INSURANCE CORPORATION POLICYHOLDER, THAT IF THE
  CORPORATION SUSTAINS A DEFICIT AS A RESULT OF
  HURRICANE LOSSES OR FOR ANY OTHER REASON, MY POLICY
  COULD BE SUBJECT TO CITIZENS POLICYHOLDER SURCHARGES,
  WHICH WOULD BE DUE AND PAYABLE UPON ISSUANCE, RENEWAL,
  CANCELLATION, OR TERMINATION OF THE POLICY, AND THAT
  THE SURCHARGES COULD BE AS HIGH AS 15 PERCENT OF MY
  PREMIUM FOR DEFICITS IN EACH OF THREE CITIZENS
  ACCOUNTS, OR A DIFFERENT AMOUNT AS ESTABLISHED BY THE
  FLORIDA LEGISLATURE.
- 2. I ALSO UNDERSTAND THAT I MAY BE SUBJECT TO

  EMERGENCY ASSESSMENTS TO THE SAME EXTENT AS

  POLICYHOLDERS OF OTHER INSURANCE COMPANIES.

b. The corporation shall permanently maintain a signed copy of the signed acknowledgement required by this subparagraph, and the agent may also retain a copy.

presumption that the policyholder understood and accepted his or her potential surcharge and assessment liability as a Citizens policyholder.

(y) It is the intent of the Legislature that the amendments to this subsection enacted in 2002 should, over time,

The signed acknowledgement form creates a conclusive

reduce the probable maximum windstorm losses in the residual
markets and should reduce the potential assessments to be levied
on property insurers and policyholders statewide. In furtherance

of this intent:

1. The board shall, on or before February 1 of each year, provide a report to the President of the Senate and the Speaker of the House of Representatives showing the reduction or increase in the 100-year probable maximum loss attributable to wind-only coverages and the quota share program under this subsection combined, as compared to the benchmark 100-year probable maximum loss of the Florida Windstorm Underwriting Association. For purposes of this paragraph, the benchmark 100-year probable maximum loss of the Florida Windstorm Underwriting Association shall be the calculation dated February 2001 and based on November 30, 2000, exposures. In order to ensure comparability of data, the board shall use the same methods for calculating its probable maximum loss as were used to calculate the benchmark probable maximum loss.

2. Beginning December 1, 2010, if the report under subparagraph 1. for any year indicates that the 100-year probable maximum loss attributable to wind-only coverages and the quota share program combined does not reflect a reduction of at least 25 percent from the benchmark, the board shall reduce the boundaries of the high-risk area eligible for wind-only coverages under this subsection in a manner calculated to reduce such probable maximum loss to an amount at least 25 percent below the benchmark.

3. Beginning February 1, 2015, if the report under subparagraph 1. for any year indicates that the 100-year probable maximum loss attributable to wind-only coverages and the quota share program combined does not reflect a reduction of at least 50 percent from the benchmark, the boundaries of the high-risk area eligible for wind-only coverages under this subsection shall be reduced by the elimination of any area that is not seaward of a line 1,000 feet inland from the Intracoastal Waterway.

(y)(z) In enacting the provisions of this section, the Legislature recognizes that both the Florida Windstorm Underwriting Association and the Residential Property and Casualty Joint Underwriting Association have entered into financing arrangements that obligate each entity to service its debts and maintain the capacity to repay funds secured under these financing arrangements. It is the intent of the Legislature that nothing in this section be construed to compromise, diminish, or interfere with the rights of creditors under such financing arrangements. It is further the intent of

the Legislature to preserve the obligations of the Florida
Windstorm Underwriting Association and Residential Property and
Casualty Joint Underwriting Association with regard to
outstanding financing arrangements, with such obligations
passing entirely and unchanged to the corporation and,
specifically, to the applicable account of the corporation. So
long as any bonds, notes, indebtedness, or other financing
obligations of the Florida Windstorm Underwriting Association or
the Residential Property and Casualty Joint Underwriting
Association are outstanding, under the terms of the financing
documents pertaining to them, the governing board of the
corporation shall have and shall exercise the authority to levy,
charge, collect, and receive all premiums, assessments,
surcharges, charges, revenues, and receipts that the
associations had authority to levy, charge, collect, or receive
under the provisions of subsection (2) and this subsection,
respectively, as they existed on January 1, 2002, to provide
moneys, without exercise of the authority provided by this
subsection, in at least the amounts, and by the times, as would
be provided under those former provisions of subsection (2) or
this subsection, respectively, so that the value, amount, and
collectability of any assets, revenues, or revenue source
pledged or committed to, or any lien thereon securing such
outstanding bonds, notes, indebtedness, or other financing
obligations will not be diminished, impaired, or adversely
affected by the amendments made by this act and to permit
compliance with all provisions of financing documents pertaining
to such bonds, notes, indebtedness, or other financing

obligations, or the security or credit enhancement for them, and any reference in this subsection to bonds, notes, indebtedness, financing obligations, or similar obligations, of the corporation shall include like instruments or contracts of the Florida Windstorm Underwriting Association and the Residential Property and Casualty Joint Underwriting Association to the extent not inconsistent with the provisions of the financing documents pertaining to them.

(z) (aa) The corporation shall not require the securing of flood insurance as a condition of coverage if the insured or applicant executes a form approved by the office affirming that flood insurance is not provided by the corporation and that if flood insurance is not secured by the applicant or insured in addition to coverage by the corporation, the risk will not be covered for flood damage. A corporation policyholder electing not to secure flood insurance and executing a form as provided herein making a claim for water damage against the corporation shall have the burden of proving the damage was not caused by flooding. Notwithstanding other provisions of this subsection, the corporation may deny coverage to an applicant or insured who refuses to execute the form described herein.

<u>(aa) (bb)</u> A salaried employee of the corporation who performs policy administration services subsequent to the effectuation of a corporation policy is not required to be licensed as an agent under the provisions of s. 626.112.

(bb)(cc) By February 1, 2007, the corporation shall submit a report to the President of the Senate, the Speaker of the House of Representatives, the minority party leaders of the

Senate and the House of Representatives, and the chairs of the standing committees of the Senate and the House of Representatives having jurisdiction over matters relating to property and casualty insurance. In preparing the report, the corporation shall consult with the Office of Insurance Regulation, the Department of Financial Services, and any other party the corporation determines appropriate. The report must include all findings and recommendations on the feasibility of requiring authorized insurers that issue and service personal and commercial residential policies and commercial nonresidential policies that provide coverage for basic property perils except for the peril of wind to issue and service for a fee personal and commercial residential policies and commercial nonresidential policies providing coverage for the peril of wind issued by the corporation. The report must include:

- 1. The expense savings to the corporation of issuing and servicing such policies as determined by a cost-benefit analysis.
- 2. The expenses and liability to authorized insurers associated with issuing and servicing such policies.
- 3. The effect on service to policyholders of the corporation relating to issuing and servicing such policies.
- 4. The effect on the producing agent of the corporation of issuing and servicing such policies.
- 5. Recommendations as to the amount of the fee which should be paid to authorized insurers for issuing and servicing such policies.

6. The effect that issuing and servicing such policies will have on the corporation's number of policies, total insured value, and probable maximum loss.

(cc) (dd) There shall be no liability on the part of, and no cause of action of any nature shall arise against, producing agents of record of the corporation or employees of such agents for insolvency of any take-out insurer.

(dd) (ee) The assets of the corporation may be invested and managed by the State Board of Administration.

(ee) (ff) The office may establish a pilot program to offer optional sinkhole coverage in one or more counties or other territories of the corporation for the purpose of implementing s. 627.706, as amended by s. 30, chapter 2007-1, Laws of Florida. Under the pilot program, the corporation is not required to issue a notice of nonrenewal to exclude sinkhole coverage upon the renewal of existing policies, but may exclude such coverage using a notice of coverage change.

Section 9. Paragraph (b) of subsection (2) of section 627.4133, Florida Statutes, is amended to read:

627.4133 Notice of cancellation, nonrenewal, or renewal premium.—

(2) With respect to any personal lines or commercial residential property insurance policy, including, but not limited to, any homeowner's, mobile home owner's, farmowner's, condominium association, condominium unit owner's, apartment building, or other policy covering a residential structure or its contents:

- (b) The insurer shall give the named insured written notice of nonrenewal, cancellation, or termination at least 100 days prior to the effective date of the nonrenewal, cancellation, or termination. However, the insurer shall give at least 100 days' written notice, or written notice by June 1, whichever is earlier, for any nonrenewal, cancellation, or termination that would be effective between June 1 and November 30. The notice must include the reason or reasons for the nonrenewal, cancellation, or termination, except that:
- 1. The insurer shall give the named insured written notice of nonrenewal, cancellation, or termination at least 180 days prior to the effective date of the nonrenewal, cancellation, or termination for a named insured whose residential structure has been insured by that insurer or an affiliated insurer for at least a 5-year period immediately prior to the date of the written notice.
- 2. When cancellation is for nonpayment of premium, at least 10 days' written notice of cancellation accompanied by the reason therefor shall be given. As used in this subparagraph, the term "nonpayment of premium" means failure of the named insured to discharge when due any of her or his obligations in connection with the payment of premiums on a policy or any installment of such premium, whether the premium is payable directly to the insurer or its agent or indirectly under any premium finance plan or extension of credit, or failure to maintain membership in an organization if such membership is a condition precedent to insurance coverage. "Nonpayment of premium" also means the failure of a financial institution to

honor an insurance applicant's check after delivery to a licensed agent for payment of a premium, even if the agent has previously delivered or transferred the premium to the insurer. If a dishonored check represents the initial premium payment, the contract and all contractual obligations shall be void ab initio unless the nonpayment is cured within the earlier of 5 days after actual notice by certified mail is received by the applicant or 15 days after notice is sent to the applicant by certified mail or registered mail, and if the contract is void, any premium received by the insurer from a third party shall be refunded to that party in full.

- 3. When such cancellation or termination occurs during the first 90 days during which the insurance is in force and the insurance is canceled or terminated for reasons other than nonpayment of premium, at least 20 days' written notice of cancellation or termination accompanied by the reason therefor shall be given except where there has been a material misstatement or misrepresentation or failure to comply with the underwriting requirements established by the insurer.
- 4. The requirement for providing written notice of nonrenewal by June 1 of any nonrenewal that would be effective between June 1 and November 30 does not apply to the following situations, but the insurer remains subject to the requirement to provide such notice at least 100 days prior to the effective date of nonrenewal:
- a. A policy that is nonrenewed due to a revision in the coverage for sinkhole losses and catastrophic ground cover

collapse pursuant to s. 627.706, as amended by s. 30, chapter 2007-1, Laws of Florida.

- b. A policy that is nonrenewed by Citizens Property
  Insurance Corporation, pursuant to s. 627.351(6), for a policy
  that has been assumed by an authorized insurer offering
  replacement or renewal coverage to the policyholder.
- 5. Notwithstanding any other provision of law, an insurer may cancel or nonrenew a property insurance policy upon a minimum of 45 days' notice if the office finds that the early cancellation of some or all of the insurer's policies is necessary to protect the best interests of the public or policyholders and the office approves the insurer's plan for early cancellation or nonrenewal of some or all of its policies. The office may base such a finding upon the financial condition of the insurer, lack of adequate reinsurance coverage for hurricane risk, or other relevant factors. The office may condition its finding on the consent of the insurer to be placed in administrative supervision pursuant to s. 624.81 or consent to the appointment of a receiver under chapter 631.

After the policy has been in effect for 90 days, the policy shall not be canceled by the insurer except when there has been a material misstatement, a nonpayment of premium, a failure to comply with underwriting requirements established by the insurer within 90 days of the date of effectuation of coverage, or a substantial change in the risk covered by the policy or when the cancellation is for all insureds under such policies for a given

class of insureds. This paragraph does not apply to individually rated risks having a policy term of less than 90 days.

Section 10. Subsection (3) of section 627.7011, Florida Statutes, is amended to read:

- 627.7011 Homeowners' policies; offer of replacement cost coverage and law and ordinance coverage.—
- personal property is insured on the basis of replacement costs, the insurer shall <u>initially</u> pay <u>only</u> the depreciated value for structure and contents repair or replacement, or shall pay 40 percent of the replacement cost value, whichever is higher, and shall thereafter pay the remaining cost for repair or replacement of covered property up to the total replacement cost as the insured submits invoices or receipts for completed repairs or replacement of covered property the replacement cost without reservation or holdback of any depreciation in value, whether or not the insured replaces or repairs the dwelling or property.
- Section 11. Effective January 1, 2011, section 627.7031, Florida Statutes, is created to read:
  - 627.7031 Residential property insurance option.
- (1) An insurer holding a certificate of authority to write property insurance in this state may offer or renew policies at rates established in accordance with s. 627.062(2)(1), subject to all of the requirements and prohibitions of this section.
- (2) An insurer offering or renewing policies at rates established in accordance with s. 627.062(2)(1) may not purchase coverage from the Florida Hurricane Catastrophe Fund under the

temporary increase in coverage limit option under s. 215.555(17).

(3) (a) Before the effective date of a newly issued policy at rates established in accordance with s. 627.062(2)(1) or before the effective date of a renewal policy at rates established in accordance with s. 627.062(2)(k), the applicant or insured must be given the following notice, printed in at least 12-point boldfaced type:

THE RATE FOR THIS POLICY IS NOT SUBJECT TO FULL RATE

REGULATION BY THE FLORIDA OFFICE OF INSURANCE REGULATION AND MAY

BE HIGHER THAN RATES APPROVED BY THAT OFFICE. A RESIDENTIAL

PROPERTY POLICY SUBJECT TO FULL RATE REGULATION REQUIREMENTS MAY

BE AVAILABLE FROM THIS INSURER, ANOTHER INSURER, OR CITIZENS

PROPERTY INSURANCE CORPORATION. PLEASE DISCUSS YOUR POLICY

OPTIONS WITH AN INSURANCE AGENT WHO CAN PROVIDE A CITIZENS

QUOTE. YOU MAY WISH TO VIEW THE OFFICE OF INSURANCE REGULATION'S

WEBSITE AT WWW.SHOPANDCOMPARERATES.COM FOR MORE INFORMATION

ABOUT CHOICES AVAILABLE TO YOU.

- (b) For policies renewed at a rate established in accordance with s. 627.062(2)(1), the notice described in paragraph (a) must be provided in writing at the same time as the renewal notice on a document separate from the renewal notice, but may be contained within the same mailing as the renewal notice.
- (4) Before the effective date of a newly issued policy at rates established in accordance with s. 627.062(2)(1), or before

the effective date of the first renewal at rates established in accordance with s. 627.062(2)(1) of a policy originally issued before the effective date of this section, the applicant or insured must:

- (a) Be provided or offered, for comparison purposes, an estimate of the premium for a policy from Citizens Property

  Insurance Corporation reflecting substantially similar coverages, limits, and deductibles to the extent available.
- (b) Provide the insurer or agent with a signed copy of the following acknowledgement form, which must be retained by the insurer or agent for at least 3 years. If the acknowledgement form is signed by the insured or if the insured remits payment in the amount of the rate established in accordance with s.

  627.062(2)(1) after being mailed, otherwise provided, or offered the comparison specified in paragraph (a), an insurer renewing a policy at such rate shall be deemed to comply with this section, and it is presumed that the insured has been informed and understands the information contained in the comparison and acknowledgement forms:

# 1623 ACKNOWLEDGEMENT

- 1. I HAVE REVIEWED THE REQUIRED DISCLOSURES AND THE REQUIRED PREMIUM COMPARISON.
- 2. I UNDERSTAND THAT THE RATE FOR THIS RESIDENTIAL

  PROPERTY INSURANCE POLICY IS NOT SUBJECT TO FULL RATE REGULATION

  BY THE FLORIDA OFFICE OF INSURANCE REGULATION AND MAY BE HIGHER

  THAN RATES APPROVED BY THAT OFFICE.

3	. I	UND	ERST	CAND	THAT	A	RES]	DENTI	AL E	PROPE	RTY	INSUF	ANCE
POLICY	SUB	JECT	ТО	FULL	RATE	F	REGUI	ATION	REÇ	UIRE	MENT	S MAY	BE
AVAILA	BLE	FROM	CIT	CIZEN	S PRO	PE	RTY	INSUR	ANCE	COR	PORA	TION.	

- 4. I UNDERSTAND THAT THE FLORIDA OFFICE OF INSURANCE
  REGULATION'S WEBSITE WWW.SHOPANDCOMPARERATES.COM CONTAINS
  RESIDENTIAL PROPERTY INSURANCE RATE COMPARISON INFORMATION.
- 5. I UNDERSTAND THAT IF CITIZENS PROPERTY INSURANCE

  CORPORATION INCURS A DEFICIT BECAUSE OF HURRICANE LOSSES OR

  OTHER LOSSES, I MAY BE REQUIRED TO PAY AN ASSESSMENT BASED UPON

  THE PREMIUM FOR THIS POLICY AND THAT A POLICYHOLDER OF CITIZENS

  PROPERTY INSURANCE CORPORATION MAY BE REQUIRED TO PAY A

  DIFFERENT ASSESSMENT.
- (5) The following types of residential property insurance policies are not eligible for rates established in accordance with s. 627.062(2)(1) and are not subject to the other provisions of this section:
- (a) Residential property insurance policies that exclude coverage for the perils of windstorm or hurricane.
- (b) Residential property insurance policies that are subject to a consent decree, agreement, understanding, or other arrangement between the insurer and the office relating to rates or premiums for policies removed from Citizens Property Insurance Corporation.
- (6) Notwithstanding s. 627.4133, an insurer that has issued a policy under this section shall provide the named insured written notice of nonrenewal at least 180 days before the effective date of the nonrenewal as to subsequent

Amendment	No	
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nonrenewals. However, this subsection does not prohibit an
insurer from canceling a policy as permitted under s. 627.4133.
The offer of a policy at rates authorized by this section
constitutes an offer to renew the policy at the rates specified
in the offer and does not constitute a nonrenewal.

Section 12. Subsection (2) of section 631.021, Florida Statutes, is amended to read:

- 631.021 Jurisdiction of delinquency proceeding; venue; change of venue; exclusiveness of remedy; appeal.—
- proceeding against a domestic, foreign, or alien insurer shall be in the Circuit Court of Leon County. The Circuit Court of Leon County is also the venue for any collateral actions against an insurer's affiliate, including, but not limited to, voidable or fraudulent transfers made by an insurer or affiliate; actions that constitute a breach of fiduciary duty by an officer, director, or agent; or misreporting or misrepresenting what is property, funds, or assets of the insurer, including premium and unearned commissions.

Section 13. <u>Section 627.7065</u>, Florida Statutes, is repealed.

Section 14. Except as otherwise specifically provided in this act, this act shall take effect July 1, 2010.

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TITLE AMENDMENT

Remove the entire title and insert:

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An act relating to property insurance; amending s. 215.555, F.S.; extending a repeal date for an exemption of medical malpractice insurance premiums from emergency assessments; amending s. 624.407, F.S.; specifying an additional surplus requirement for certain domestic insurers; amending s. 624.408, F.S.; specifying an additional surplus requirement for certain domestic insurers; deleting obsolete surplus requirement provisions; amending s. 627.0613, F.S.; revising annual reporting requirements for the consumer advocate; providing a definition; amending s. 627.062, F.S.; prohibiting the Office of Insurance Regulation from interfering with certain insurer rights; revising provisions relating to separate filings limited to adjustments of rates for reinsurance or financing costs; authorizing certain insurers to use a rate different from otherwise applicable filed rates; prohibiting the consideration of certain policies when making a specified calculation; preserving the authority of the Office of Insurance Regulation to disapprove rates as inadequate or disapprove a rate filing for using certain rating factors; authorizing the office to direct an insurer to make a specified type of rate filing under certain circumstances; providing construction relating to certifications; amending s. 627.0621, F.S.; revising provisions relating to transparency in rate regulation; amending s. 627.0629, F.S.; revising legislative intent relating to residential property insurance rate filings; deleting a requirement that the office develop and make available a method for insurers to establish discounts, credits, or rate differentials for certain hurricane mitigation measures;

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revising restrictions relating to including the cost of reinsurance for certain purposes; requiring the office to contract with a private entity to develop a comprehensive consumer information program; specifying program criteria; requiring the office to conduct a cost benefit analysis on a program implementation plan; requiring review and approval by the Financial Services Commission; amending s. 627.351, F.S.; providing requirements for attachment and payment of the Citizens policyholder surcharge; prohibiting the corporation from levying certain regular assessments until after levying the full amount of a Citizens policyholder surcharge; requiring the corporation's plan of operation to require agents to obtain an acknowledgement of potential surcharge and assessment liability from applicants and policyholders; requiring the corporation to permanently retain a copy of such acknowledgments; specifying that the acknowledgement creates a conclusive presumption of understanding and acceptance by the policyholder; deleting an obsolete legislative intent provision; amending s. 627.4133, F.S.; authorizing an insurer to cancel or nonrenew property insurance policies under certain circumstances; specifying duties of the office; amending s. 627.7011, F.S.; specifying criteria for payment of dwelling and personal property replacement costs; creating s. 627.7031, F.S.; authorizing certain insurers to offer or renew policies at rates established under certain circumstances; prohibiting certain insurers from purchasing TICL option coverage from the Florida Hurricane Catastrophe Fund under certain circumstances; requiring that certain policies contain a specified rate notice; requiring

# COUNCIL/COMMITTEE AMENDMENT Bill No. HB 447 (2010)

# Amendment No.

insurers to offer applicants or insureds an estimate of the
premium for a policy from Citizens Property Insurance
Corporation reflecting similar coverage, limits, and
deductibles; requiring applicants or insureds to provide a
signed premium comparison acknowledgement; specifying criteria
for insurer compliance with certain requirements; specifying
acknowledgement contents; requiring insurers and agents to
retain a copy of the acknowledgement for a specified time;
specifying a presumption created by a signed acknowledgement;
specifying types of residential property insurance policies that
are not eligible for certain rates or subject to other
requirements; requiring written notice of certain nonrenewals;
preserving insurer authority to cancel policies; specifying a
criterion for what constitutes an offer to renew a policy;
amending s. 631.021, F.S.; specifying additional venue criteria
for the Circuit Court of Leon County; repealing s. 627.7065,
F.S., relating to database of information relating to sinkholes,
the Department of Financial Services, and the Department of
Environmental Protection; providing effective dates.

COUNCIL/COMMITTEE	ACTION
ADOPTED	(Y/N)
ADOPTED AS AMENDED	(Y/N)
ADOPTED W/O OBJECTION	(Y/N)
FAILED TO ADOPT	(Y/N)
WITHDRAWN	(Y/N)
OTHER	***************************************

Council/Committee hearing bill: Insurance, Business & Financial Affairs Policy Committee

Representative Nelson offered the following:

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# Amendment to Amendment (32458) by Representative Proctor (with title amendment)

Between lines 1676 and 1677, insert:

- Section 13. Subsection (1), paragraph (b) of subsection (2), and subsections (5), (7), and (8) of section 627.707, Florida Statutes, are amended to read:
- 627.707 Standards for investigation of sinkhole claims by insurers; nonrenewals.—Upon receipt of a claim for a sinkhole loss, an insurer must meet the following standards in investigating a claim:
- (1) The insurer must make an inspection of the insured's premises to determine if there has been physical damage to the structure which is consistent with may be the result of sinkhole loss activity.

- (2) Following the insurer's initial inspection, the insurer shall engage a professional engineer or a professional geologist to conduct testing as provided in s. 627.7072 to determine the cause of the loss within a reasonable professional probability and issue a report as provided in s. 627.7073, if:
- (b) The policyholder demands testing in accordance with this section or s. 627.7072 and coverage under the policy is available if sinkhole loss is verified.
- (5)(a) Subject to paragraph (b), if a sinkhole loss is verified, the insurer shall pay to stabilize the land and building and repair the foundation in accordance with the recommendations of the professional engineer as provided under s. 627.7073, with notice to and in consultation with the policyholder, subject to the coverage and terms of the policy. The insurer shall pay for other repairs to the structure and contents in accordance with the terms of the policy.
- (b) The insurer may limit its payment to the actual cash value of the sinkhole loss, not including underpinning or grouting or any other repair technique performed below the existing foundation of the building, until the policyholder enters into a contract for the performance of building stabilization or foundation repairs. After the policyholder enters into the contract, the insurer shall pay the amounts necessary to begin and perform such repairs as the work is performed and the expenses are incurred. The insurer may not require the policyholder to advance payment for such repairs. If repair covered by a personal lines residential property insurance policy has begun and the professional engineer

Amendment No. 1A selected or approved by the insurer determines that the repair cannot be completed within the policy limits, the insurer must either complete the professional engineer's recommended repair or tender the policy limits to the policyholder without a reduction for the repair expenses incurred.

- 1. The policyholder shall enter into such contract for repairs within 90 days after the insurance company approves coverage for a sinkhole loss to prevent additional damage to the building or structure. The 90-day time period may be extended for an additional reasonable time period if the policyholder is unable to find a qualified person or entity to contract for such repairs within the 90-day time period based upon factors beyond the policyholder's control.
- 2. The stabilization and all other repairs to the structure and contents must be completed within 12 months after entering into the contract for repairs as described in subparagraph 1. unless there is a mutual agreement between the insurer and the insured, the stabilization and all other repairs cannot be completed due to factors beyond the control of the insured which reasonably prevent completion, the claim is involved with the neutral evaluation process under s. 627.7074 or the claim is in litigation.
- (c) Upon the insurer's obtaining the written approval of the policyholder and any lienholder, the insurer may make payment directly to the persons selected by the policyholder to perform the land and building stabilization and foundation repairs. The decision by the insurer to make payment to such persons does not hold the insurer liable for the work performed.

- (7) If the insurer obtains, pursuant to s. 627.7073, written certification that there is no sinkhole loss or that the cause of the damage was not sinkhole activity, and if the policyholder has submitted the sinkhole claim without good faith grounds for submitting such claim, the policyholder shall reimburse the insurer for 50 percent of the actual costs of the analyses and services provided under ss. 627.7072 and 627.7073; however, a policyholder is not required to reimburse an insurer more than \$2,500 with respect to any claim. A policyholder is required to pay reimbursement under this subsection only if the insurer, prior to ordering the analysis under s. 627.7072, informs the policyholder in writing of the policyholder's potential liability for reimbursement and gives the policyholder the opportunity to withdraw the claim.
- (8) No insurer shall nonrenew any policy of property insurance on the basis of filing of claims for partial loss caused by sinkhole damage or clay shrinkage as long as the total of such payments does not exceed the current policy limits of coverage for property damage for the policy in effect on the date of the loss, and provided the insured has repaired the structure in accordance with the engineering recommendations upon which any payment or policy proceeds were based.

Section 14. Section 627.7073, Florida Statutes, is amended to read:

627.7073 Sinkhole reports.-

(1) Upon completion of testing as provided in s. 627.7072, the professional engineer or professional geologist shall issue a report and certification to the insurer, with an additional

copy and certification for the insurer to forward to and the policyholder as provided in this section.

- (a) Sinkhole loss is verified if, based upon tests performed in accordance with s. 627.7072, a professional engineer or a professional geologist issues a written report and certification stating:
- 1. That the cause of the actual physical and structural damage is sinkhole activity within a reasonable professional probability.
- 2. That the analyses conducted were of sufficient scope to identify sinkhole activity as the cause of damage within a reasonable professional probability.
  - 3. A description of the tests performed.
- 4. A recommendation by the professional engineer of methods for stabilizing the land and building and for making repairs to the foundation.
- (b) If sinkhole activity is eliminated as the cause of damage to the structure, the professional engineer or professional geologist shall issue a written report and certification to the policyholder and the insurer stating:
- 1. That the cause of the damage is not sinkhole activity within a reasonable professional probability.
- 2. That the analyses and tests conducted were of sufficient scope to eliminate sinkhole activity as the cause of damage within a reasonable professional probability.
- 3. A statement of the cause of the damage within a reasonable professional probability.
  - 4. A description of the tests performed.

- (c) The respective findings, opinions, and recommendations of the professional engineer or professional geologist as to the cause of distress to the property and the findings, opinions, and recommendations of the professional engineer as to land and building stabilization and foundation repair as required by s. 627.707(2), shall be presumed correct. The presumption of correctness is based upon the public policy concerns relating to the availability and affordability of sinkhole coverage, to provide consistency in claims handling and reduce the number of disputed sinkhole claims and is therefore a presumption shifting the burden of proof by clear and convincing evidence under s. 90.304.
- (2)(a) Any insurer that has paid a claim for a sinkhole loss shall file a copy of the report and certification, prepared pursuant to subsection (1), including the legal description of the real property and the name of the property owner and the amount paid by the insurer, with the county clerk of court, who shall record the report and certification. The insurer shall also file a copy of any report prepared on behalf of the insured or their representative that indicates that sinkhole loss caused the damage claimed. The insurer shall bear the cost of filing and recording of one or more reports the report and certification. There shall be no cause of action or liability against an insurer for compliance with this section. The recording of the report and certification does not:
- 1. Constitute a lien, encumbrance, or restriction on the title to the real property or constitute a defect in the title to the real property;

- 2. Create any cause of action or liability against any grantor of the real property for breach of any warranty of good title or warranty against encumbrances; or
- 3. Create any cause of action or liability against any title insurer that insures the title to the real property.
- (b) The seller of real property upon which a sinkhole claim has been made by the seller and paid by the insurer shall disclose to the buyer of such property that a claim has been paid, the amount of the payment, and whether or not the full amount of the proceeds were used to repair the sinkhole damage. The seller shall also provide to the buyer a copy of both the report prepared pursuant to subsection (1) or any report prepared on behalf of the insured.

Section 15. Section 627.7074, Florida Statutes, is amended to read:

- 627.7074 Alternative procedure for resolution of disputed sinkhole insurance claims.—
  - (1) As used in this section, the term:
- (a) "Neutral evaluation" means the alternative dispute resolution provided for in this section.
- (b) "Neutral evaluator" means a professional engineer or a professional geologist who has completed a course of study in alternative dispute resolution designed or approved by the department for use in the neutral evaluation process, who is determined to be fair and impartial.
- (2)(a) The department shall certify and maintain a list of persons who are neutral evaluators.

- (b) The department shall prepare a consumer information pamphlet for distribution by insurers to policyholders which clearly describes the neutral evaluation process and includes information and forms necessary for the policyholder to request a neutral evaluation.
- sinkhole report has been issued pursuant to s. 627.7073.

  Following the receipt of the report provided under s. 627.7073 or the denial of a claim for a sinkhole loss, the insurer shall notify the policyholder of his or her right to participate in the neutral evaluation program under this section. Neutral evaluation supersedes the alternative dispute resolution process under s. 627.7015 but does not supersede the appraisal clause, if provided by the insurance policy. The insurer shall provide to the policyholder the consumer information pamphlet prepared by the department pursuant to paragraph (2)(b).
- (4) Neutral evaluation is nonbinding, but mandatory if requested by either party. A request for neutral evaluation may be filed with the department by the policyholder or the insurer on a form approved by the department. The request for neutral evaluation must state the reason for the request and must include an explanation of all the issues in dispute at the time of the request. Filing a request for neutral evaluation tolls the applicable time requirements for filing suit for a period of 60 days following the conclusion of the neutral evaluation process or the time prescribed in s. 95.11, whichever is later.
- (5) Neutral evaluation shall be conducted as an informal process in which formal rules of evidence and procedure need not

be observed. A party to neutral evaluation is not required to attend neutral evaluation if a representative of the party attends and has the authority to make a binding decision on behalf of the party. All parties shall participate in the evaluation in good faith.

- (6) The insurer shall pay the costs associated with the neutral evaluation.
- (7) Upon receipt of a request for neutral evaluation, the department shall provide the parties a list of certified neutral evaluators. The parties shall mutually select a neutral evaluator from the list and promptly inform the department. If the parties cannot agree to a neutral evaluator within 10 business days, the department shall allow the parties to submit requests to disqualify neutral evaluators on the list for cause. For purposes of this subsection, a ground for cause is only required to be found by the department when:
- (a) A familial relationship exists between the neutral evaluator and either party or their representatives within the third degree;
- (b) The proposed neutral evaluator has, in a professional capacity, previously represented either party or their representatives in the same or a substantially related matter;
- (c) The proposed neutral evaluator has, in a professional capacity, represented another person in the same or a substantially related matter and that person's interests are materially adverse to the interests of the parties; or
- (d) The proposed neutral evaluator works in the same firm or corporation as a person who has, in a professional capacity,

previously represented either party or their respective representatives in the same or a substantially related matter.

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The department shall appoint a neutral evaluator from the department list and if requested by either party, shall appoint a neutral evaluator who can determine both causation and method of repair. The department shall allow each party to disqualify one neutral evaluator without cause. Upon selection or appointment, the department shall promptly refer the request to the neutral evaluator. Within 5 business days after the referral, the neutral evaluator shall notify the policyholder and the insurer of the date, time, and place of the neutral evaluation conference. The conference may be held by telephone, if feasible and desirable. The neutral evaluation conference shall be held within 45 days after the receipt of the request by the department. For purposes of this paragraph, the term "substantially related matter" means participation by the neutral evaluator on the same claim, property, or any adjacent property.

- (8) The department shall adopt rules of procedure for the neutral evaluation process.
- (9) For policyholders not represented by an attorney, a consumer affairs specialist of the department or an employee designated as the primary contact for consumers on issues relating to sinkholes under s. 20.121 shall be available for consultation to the extent that he or she may lawfully do so.
- (10) Evidence of an offer to settle a claim during the neutral evaluation process, as well as any relevant conduct or

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statements made in negotiations concerning the offer to settle a claim, is inadmissible to prove liability or absence of liability for the claim or its value, except as provided in subsection (13).

- (11) Regardless of when invoked, any court proceeding related to the subject matter of the neutral evaluation shall be stayed pending completion of the neutral evaluation and for 5 days after the filing of the neutral evaluator's report with the court.
- If the neutral evaluator, based upon his or her (12)professional training and credentials, is only qualified to determine the causation issue or the method of repair issue, the department shall allow the neutral evaluator to enlist the assistance of another professional from the qualified neutral evaluators list, not previously stricken by parties with respect to the subject evaluation, who, based upon his or her professional training and credentials, is able to provide an opinion as to the other disputed issue. Any professional who, if appointed as the neutral evaluator would be disqualified for any reason enumerated in subsection (7), must be disqualified. In addition, the neutral evaluator may use the service of other experts or professionals on the qualified neutral evaluators list as necessary to ensure that all items in dispute are addressed in order to complete the neutral evaluation. The neutral evaluator may request that the entity that performed testing pursuant to s. 627.7072 perform such additional reasonable testing deemed necessary in the professional opinion of the neutral evaluator to complete the neutral evaluation.

(13)(12) For all matters that are not resolved by the parties at the conclusion of the neutral evaluation, the neutral evaluator shall prepare a report stating that in his or her opinion the sinkhole loss has been verified or eliminated within a reasonable degree of professional probability and, if verified, whether the sinkhole loss has caused any structural or cosmetic damage to the building and, if so, the need for and estimated costs of stabilizing the land and any covered structures or buildings and other appropriate remediation or structural repairs that are necessary due to the sinkhole loss. The evaluator's report shall be sent to all parties in attendance at the neutral evaluation and to the department.

(14)(13) The recommendation of the neutral evaluator is not binding on any party, and the parties retain access to court. The neutral evaluator's written recommendation is admissible in any subsequent action or proceeding relating to the claim or to the cause of action giving rise to the claim.

(15)(14) If the neutral evaluator first verifies the existence of a sinkhole and, second, recommends the need for and estimates costs of stabilizing the land and any covered structures or buildings and other appropriate remediation or structural repairs, which costs exceed the amount that the insurer has offered to pay the policyholder, the insurer is liable to the policyholder for up to \$2,500 in attorney's fees for the attorney's participation in the neutral evaluation process. For purposes of this subsection, the term "offer to pay" means a written offer signed by the insurer or its legal representative and delivered to the policyholder within 10 days

Amendment No. 1A 326 after the insure

after the insurer receives notice that a request for neutral evaluation has been made under this section.

(16)(15) If the insurer timely agrees in writing to comply and timely complies with the recommendation of the neutral evaluator, but the policyholder declines to resolve the matter in accordance with the recommendation of the neutral evaluator pursuant to this section:

- (a) The insurer is not liable for extracontractual damages related to a claim for a sinkhole loss but only as related to the issues determined by the neutral evaluation process. This section does not affect or impair claims for extracontractual damages unrelated to the issues determined by the neutral evaluation process contained in this section; and
- (b) The actions of the insurer are not a confession of judgment or an admission of liability and the insurer shall is not be liable for attorney's fees under s. 627.428 or other provisions of the insurance code unless the policyholder obtains a judgment that is more favorable than the recommendation of the neutral evaluator.
- (17) If the insurer agrees to comply with the neutral evaluator's report, payment for stabilizing the land and building and repairing the foundation shall be made in accordance with the terms and conditions of the applicable insurance policy.

TITLE AMENDMENT

# COUNCIL/COMMITTEE AMENDMENT

Bill No. HB 447 (2010)

	Amendment No. 1A
354	Remove line 1757 and insert:
355	for the Circuit Court of Leon county; amending s. 627.707, F.S.;
356	amending s. 627.7073, F.S.; amending s. 627.7074, F.S.;
357	repealing s. 627.7065,

	COUNCIL/COMMITTEE ACTION							
	ADOPTED (Y/N)							
	ADOPTED AS AMENDED (Y/N)							
	ADOPTED W/O OBJECTION (Y/N)							
	FAILED TO ADOPT (Y/N)							
	WITHDRAWN (Y/N)							
	OTHER							
-								
1	Council/Committee hearing bill: Insurance, Business & Financial							
2	Affairs Policy Committee							
3	Representative Nelson offered the following:							
4								
5	Amendment to Amendment (32458) by Representative Proctor							
6	(with title amendment)							
7	Between lines 1678 and 1679, insert:							
8	Section 1. Section 627.41341, Florida Statutes, is created							
9	to read:							
10	627.41341 Notice of Change in Policy Terms							
11	(1) As used in this section, the term:							
12	(a) "Change in Policy Terms" means the modification,							
13	addition or deletion of any term, coverage, duty or condition							
14	from the prior policy. The correction of typographical or							
15	scrivener's errors, or mandated legislative changes, is not a							
16	"change in policy terms".							
17	(b) "Policy" means a written contract of personal lines							
18	insurance or written agreement for or effecting insurance, or							
19	the certificate thereof, by whatever name called, and includes							

- all clauses, riders, endorsements, and papers which are a part thereof. The term "policy" does not include a binder as defined in s. 627.420 unless the duration of the binder period exceeds 60 days.
- insurer of a policy superseding at the end of the policy period a policy previously issued and delivered by the same insurer, or the issuance and delivery of a certificate or notice extending the term of a policy beyond its policy period or term. Any policy with a policy period or term of less than 6 months or any policy with no fixed expiration date shall for the purpose of this section be considered as if written for successive policy periods or terms of 6 months.
- (2) A renewal policy may contain a change in policy terms. If a renewal policy contains a change in policy terms, the insurer shall give the named insured a written Notice of Change in Policy Terms that shall be enclosed with the written notice of renewal premium required by s. 627.4133 and s. 627.728.
- (3) While not required, United States postal proof of mailing or registered mailing of the Notice of Change in Policy Terms to the named insured at the address shown in the policy shall be sufficient proof of notice.
- (4) Receipt of payment of the premium for the renewal policy by the insurer shall be deemed to be acceptance of the new policy terms by the named insured.
- (5) If an insurer fails to provide the Notice of Change in Policy Terms required under this section, the original policy terms shall remain in effect until the next renewal and the

Amendment No. 1B

proper service of the Notice of Change in Policy Terms or until

the effective date of replacement coverage obtained by the named insured, whichever occurs first.

(6) The intent of this section is:

(a) To allow an insurer to make a change in policy terms without nonrenewing policyholders that the insurer wishes to continue insuring.

- (b) To alleviate the concern and confusion to the policyholders caused by the required policy nonrenewal for the limited issue when an insurer intends to renew the insurance policy but the new policy contains a change in policy terms.
- (c) To encourage policyholders to discuss their coverages with their insurance agent.

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## TITLE AMENDMENT

Remove line(s) 1760 and insert: Environmental Protection; creating s. 627.41341, F.S.; providing effective dates.

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## HOUSE OF REPRESENTATIVES STAFF ANALYSIS

BILL #:

HB 751

Automatic Renewal of Service Contracts

SPONSOR(S): McBurnev TIED BILLS:

IDEN./SIM. BILLS: CS/SB 1332

	REFERENCE	ACTION	ANALYST	STAFF DIRECTOR
1)	Insurance, Business & Financial Affairs Policy Committee		Vickroy L	Cooper (MC
2)	Civil Justice & Courts Policy Committee	The state of the s		
3)	General Government Policy Council			
4)		The state of the s		
5)				

## **SUMMARY ANALYSIS**

Contracts with automatic renewal provisions are designed to continuously renew unless a party takes an action to cancel the contract. The burden is generally placed on the consumer, who may not always notice the provisions, to terminate the contract. Therefore, consumers may ultimately contract for a period longer than anticipated.

Federal law provides protection against unfair or deceptive contract provisions under the Federal Trade Commission Act (FTC Act), and state law provides similar protection under the Florida Deceptive and Unfair Trade Practices Act (FDUTP Act); however, state law does not explicitly regulate the notification of automatic renewal provisions to consumers.

The bill provides that an automatic renewal provision must be clearly and conspicuously disclosed in service contracts where the provision renews a contract for more than one month and where the provision causes the contract to be in effect more than six months after the contract was initiated. It also provides that where the service contract is for twelve months or longer, and the renewal is for a period of one month or longer, the seller must provide either written or electronic notification to the consumer no more than sixty and no less than thirty days prior to the cancellation deadline provided in the service contract.

The bill makes automatic renewal provisions void and unenforceable if any notification requirements are not met, except under certain circumstances. It also provides exemptions from the notification requirements for:

- financial institutions:
- health studios:
- insurance providers;
- warranty associations;
- electric utilities:
- private companies providing certain local or municipal services; and
- certain types of healthcare organizations and programs.

The bill has no fiscal impact on state or local government.

The bill would go into effect July 1, 2010 and would only apply to service contracts entered into on or after the effective date.

This document does not reflect the intent or official position of the bill sponsor or House of Representatives.

STORAGE NAME:

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DATE:

#### HOUSE PRINCIPLES

Members are encouraged to evaluate proposed legislation in light of the following guiding principles of the House of Representatives

- Balance the state budget.
- Create a legal and regulatory environment that fosters economic growth and job creation.
- Lower the tax burden on families and businesses.
- Reverse or restrain the growth of government.
- Promote public safety.
- Promote educational accountability, excellence, and choice.
- Foster respect for the family and for innocent human life.
- Protect Florida's natural beauty.

#### **FULL ANALYSIS**

#### I. SUBSTANTIVE ANALYSIS

# A. EFFECT OF PROPOSED CHANGES:

# Background:

An automatic renewal provision allows an agreement to continuously renew unless either party to the agreement gives notice of his or her intention to terminate the contract within a specified period of time before the renewal deadline.<sup>1</sup> In some instances, consumers do not realize a service contract contains a renewal provision and may ultimately contract with the seller for a period longer than anticipated or desired.

The Federal Trade Commission Act (FTC Act) provides protection against unfair or deceptive contract provisions, thus, automatic renewal provisions not disclosed prominently may be prohibited under federal law. The FTC Act provides that, "unfair or deceptive acts or practices in or affecting commerce" are unlawful.<sup>2</sup> Similarly, the Florida Deceptive and Unfair Trade Practices Act (FDUTP Act) provides protection for consumers against unfair methods of competition, or deceptive or unfair acts or practices in the conduct of any trade or commerce.<sup>3</sup> Furthermore, the FDUTP Act is expressly intended to provide consistent protection with the FTC Act,<sup>4</sup> and does not purport to list every offense which may constitute unfair or deceptive practices.<sup>5</sup> A violation of this Act may result in a civil penalty of up to \$10,000 for each violation.<sup>6</sup> Thus, state law may provide protection for deceptive or undisclosed automatic renewal provisions.

Several states provide express regulation of automatic renewal provisions. For example, California, New York, Rhode Island, Illinois, and North Carolina law provide specific requirements for automatic renewal provisions.<sup>7</sup>

<sup>&</sup>lt;sup>1</sup> US Legal Definitions, Automatic Renewal Clause Law and Legal Definition, http://definitions.uslegal.com/a/automatic-renewal-clause/ (last visited March 15, 2010).

<sup>&</sup>lt;sup>2</sup> 15 U.S.C.A. § 45.

<sup>&</sup>lt;sup>3</sup> Section 501.202(2), F.S.

<sup>&</sup>lt;sup>4</sup> Section 501.202(3), F.S.

<sup>&</sup>lt;sup>5</sup> F.A.C. 2-2.001.

<sup>&</sup>lt;sup>6</sup> Section 501.2075, F.S.

<sup>&</sup>lt;sup>7</sup> ElfaOnline, State Laws Regulating Automatic Renewal Clauses in Tangible Personal Property Lease Contracts, available at: www.elfaonline.org/pub/advocacy/state/.../AutoRenewalLaws.pdf

Florida law currently provides limitations on certain types of contracts. For example, dance studio<sup>8</sup> and health studio services<sup>9</sup> are limited to thirty-six months and may only be renewed annually. Similarly, warranty contracts must allow the consumer to cancel the contract at any time.<sup>10</sup>

# **Effect of Purposed Changes:**

#### Notification Requirements:

The bill requires sellers<sup>11</sup> to clearly and conspicuously disclose automatic renewal provisions to consumers<sup>12</sup> when the provision renews a contract for more than one month and causes the contract to stay in effect for more than six months after the contract was initiated. The bill does not define clearly and conspicuously; however, states with similar statutes sometimes define this term based on the size of the font, typeface, and whether a reasonable person would notice the disclosure.<sup>13</sup>

In addition, the bill further requires sellers of contracts with a term of twelve months or more, which contain an automatic renewal provision that renews the contract for more than one month to provide written or electronic notification to consumers no more than sixty and no less than thirty days prior to the cancellation deadline provided in the service contract.<sup>14</sup> This notification must clearly and conspicuously inform the consumer that the contract will automatically renew unless it is cancelled by the consumer. It must also provide methods for the consumer to obtain details of the automatic renewal provision and cancellation procedure.

# Consequences for Failure to Comply:

The bill provides that a seller who fails to comply with the notification requirements will render the contract void and unenforceable. This may result in sellers being required to reimburse consumers for the unwanted or unknown additional extension of a service contract.

However, the bill also provides that if the seller can demonstrate the following, the contract will not be void and unenforceable:

- It has established and implemented written procedures to comply with and enforce the requirements as part of its routine business practice;
- The failure to comply was the result of error;
- It has provided, as a part of routine business practice, for a refund for the unearned portion of the contract starting from the date the seller is notified of the error.

It is somewhat unclear whether the seller is required to demonstrate all three elements of this list, or whether demonstration of one or more of the elements is sufficient.

<sup>&</sup>lt;sup>8</sup> Section 501.143(4)(g), F.S.

<sup>&</sup>lt;sup>9</sup> Section 501.017(1)(e), F.S.

<sup>&</sup>lt;sup>10</sup> See Section 634.12195), F.S. (governing motor vehicle service agreements); section 634.414, F.S. (governing home warranties); and section 634.312(8), F.S. (governing service warranties).

<sup>&</sup>quot;Seller" is defined as any person, firm, partnership, association, or corporation engaged in commerce that sells, leases, or offers to sell or lease any service to a consumer pursuant to a service contract. "Service contract" means any written contract for performance of services over a certain period of time or for a specific duration.

<sup>&</sup>lt;sup>12</sup> "Individual" is defined in section 501.603(7), F.S. as "a single human being and does not mean a firm, association of individuals, corporation, partnership, joint venture, sole proprietorship, or any other entity."

For example, California's disclosure law defines clearly and conspicuously to mean, "in larger type than the surrounding text, or in contrasting type, font, or color to the surrounding text of the same size...in a matter that clearly calls attention to the language." Section 17601(5)(c), CA Stat. Anon.

<sup>&</sup>lt;sup>14</sup> See supra note 10 (defining "service contract").

## **Exemptions from the Notification Requirements:**

The bill exempts the following entities from the notification requirements:

- Federal and state financial institutions and any subsidiary or affiliate thereof;<sup>15</sup>
- health studios:<sup>16</sup>
- insurance providers;<sup>17</sup>
- warranty associations;<sup>18</sup>
- healthcare service organizations and programs; 19
- electric utilities;<sup>20</sup> and
- private companies providing certain types of municipal services.<sup>21</sup>

The warranty association exemption includes an exemption for motor vehicle service agreement companies, home warranty associations, and service warranty associations.<sup>22</sup> The exemption for healthcare service organizations and programs include: prepaid limited health service organizations, discount medical plan organizations, <sup>23</sup> health maintenance organizations, prepaid health clinics, and healthcare services.<sup>24</sup>

The exemption for private companies providing municipal services includes any company authorized to construct or operate water works systems, sewerage systems, sewage treatment works, garbage collection, and garbage disposal plants.<sup>25</sup> It also encompasses any other service enumerated in ch. 180, F.S. that may be performed by private companies, including:

- · cleaning and improving street channels or other bodies of water;
- regulating the flow of streams;
- providing water and alternative water supplies;
- collecting and disposing of sewage or garbage;
- constructing, maintaining, operating, or repairing hospitals, jails, and golf courses; and
- constructing, operating, or maintaining gas plants.<sup>26</sup>

## **B. SECTION DIRECTORY:**

**Section 1** provides that automatic renewal provisions must be clearly and conspicuously disclosed and that certain contracts require the seller to provide written or electronic notification to the consumer before the deadline of the contract. It also provides for the requirements for notification and exemptions of certain licensed entities, financial institutions, and private companies.

**Section 2** provides an effective date of July 1, 2010 and that the requirements would only apply to service contracts entered into on or after the effective date.

## II. FISCAL ANALYSIS & ECONOMIC IMPACT STATEMENT

## A. FISCAL IMPACT ON STATE GOVERNMENT:

<sup>&</sup>lt;sup>15</sup> See section 655.005(1)9h), F.S.; and 12 U.S.C.A. § 1813(c)(2).

<sup>&</sup>lt;sup>16</sup> See Section 501.0125(1), F.S.

<sup>&</sup>lt;sup>17</sup> See Ch. 624, F.S.; and ch. 627, F.S.

<sup>&</sup>lt;sup>18</sup> See Ch. 634, F.S.

<sup>&</sup>lt;sup>19</sup> See Ch. 636, F.S.; and ch. 641, F.S.

<sup>&</sup>lt;sup>20</sup> See Section 366.02(2), F.S.

<sup>&</sup>lt;sup>21</sup> See Section 180.05, F.S.

<sup>&</sup>lt;sup>22</sup> See Ch. 634, F.S.

<sup>&</sup>lt;sup>23</sup> See Ch. 636, F.S.

<sup>&</sup>lt;sup>24</sup> See Ch, 641, F.S.

<sup>&</sup>lt;sup>25</sup> Section 180.05, F.S.

<sup>&</sup>lt;sup>26</sup> Section 180.06, F.S.

	1.	Revenues: None.
	2.	Expenditures: None.
B.	FIS	SCAL IMPACT ON LOCAL GOVERNMENTS:
	1.	Revenues: None.
	2.	Expenditures: None.
C.	DIF	RECT ECONOMIC IMPACT ON PRIVATE SECTOR:
		e bill may have a negative impact on sellers who must provide refunds to consumers when they ve not complied with the notification requirements of the bill.
D.	FIS	SCAL COMMENTS:
	No	ne.
		III. COMMENTS
A.	CC	DNSTITUTIONAL ISSUES:
		Applicability of Municipality/County Mandates Provision: None.
	2. (	Other:
1		None.
В.	RL	ILE-MAKING AUTHORITY:
	No	ne.
C.	DR	AFTING ISSUES OR OTHER COMMENTS:
		ction 501.603, F.S. does not specifically define "consumer." It does define "consumer goods or vices" and "individual," but it does not provide a definition of "consumer" as is stated within the bill.
		IV. AMENDMENTS/COUNCIL OR COMMITTEE SUBSTITUTE CHANGES

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A bill to be entitled

An act relating to automatic renewal of service contracts; providing definitions; requiring sellers that sell, lease, or offer to sell or lease any services to consumers pursuant to certain contracts to disclose automatic renewal provisions; providing disclosure requirements; providing exceptions to the disclosure requirements; providing that certain violations will render an automatic renewal provision void and unenforceable; providing applicability; providing an effective date.

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Be It Enacted by the Legislature of the State of Florida:

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Section 1. (1) DEFINITIONS.—As used in this section:

(a) "Automatic renewal provision" means a provision under

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which a service contract is renewed for a specified period of more than 1 month if the renewal causes the service contract to

be in effect more than 6 months after the day of the initiation of the service contract. Such renewal is effective unless the

consumer gives notice to the seller of the consumer's intention to terminate the service contract.

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(b) "Consumer" means an individual, as defined in s. 501.603, Florida Statutes, receiving service, maintenance, or

repair under a service contract. The term does not include an

individual engaged in business or employed by or otherwise

26 acting on behalf of a governmental entity if the individual

enters into the service contract as part of or ancillary to the

individual's business activities or on behalf of the business or

Page 1 of 4

29 governmental entity.

- (c) "Seller" means any person, firm, partnership, association, or corporation engaged in commerce that sells, leases, or offers to sell or lease any service to a consumer pursuant to a service contract.
- (d) "Service contract" means a written contract for the performance of services over a fixed period of time or for a specified duration.
  - (2) SERVICE CONTRACTS WITH AUTOMATIC RENEWAL PROVISIONS.-
- (a) Any seller that sells, leases, or offers to sell or lease any service to a consumer pursuant to a service contract that automatically renews for a specified period of more than 1 month, unless the consumer cancels the contract, shall disclose the automatic renewal provision clearly and conspicuously in the contract or contract offer.
- (b) Any seller that sells or offers to sell any service to a consumer pursuant to a service contract the term of which is a specified period of 12 months or more and that automatically renews for a specified period of more than 1 month, unless the consumer cancels the contract, shall provide the consumer with written or electronic notification of the automatic renewal provision. Notification shall be provided to the consumer no less than 30 days or no more than 60 days before the cancellation deadline pursuant to the automatic renewal provision. Such notification shall disclose clearly and conspicuously:
- 1. That unless the consumer cancels the contract the contract will automatically renew.

Page 2 of 4

2. Methods by which the consumer may obtain details of the automatic renewal provision and cancellation procedure, whether by contacting the seller at a specified telephone number or address, by referring to the contract, or by any other method.

- (c) A seller that fails to comply with the requirements of this subsection is in violation of this subsection unless the seller demonstrates that:
- 1. As part of the seller's routine business practice, the seller has established and implemented written procedures to comply with this section and enforces compliance with the procedures.
- 2. Any failure to comply with this subsection is the result of error.
- 3. As part of the seller's routine business practice, where an error has caused the failure to comply with this subsection, the unearned portion of the contract subject to the automatic renewal provision is refunded as of the date on which the seller is notified of the error.
  - (d) This subsection does not apply to:
- 1. A financial institution as defined in s. 655.005(1)(h), Florida Statutes, or any depository institution as defined in 12 U.S.C. s. 1813(c)(2).
- 2. A foreign bank maintaining a branch or agency licensed under the laws of any state of the United States.
- 3. Any subsidiary or affiliate of an entity described in subparagraph 1. or subparagraph 2.
- 4. A health studio as defined in s. 501.0125(1), Florida Statutes.

5.	Any	entity	licens	sed	under	chapter	624,	chapter	627,
chapter	634,	chapter	636,	or	chapte	r 641,	Florid	la Statui	tes.

6. Any electric utility as defined in s. 366.02(2), Florida Statutes.

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- 7. Any private company as defined in s. 180.05, Florida
  Statutes, providing services described in chapter 180, Florida
  Statutes, that is competing against a governmental entity or has a governmental entity providing billing services on its behalf.
- (e) A violation of this subsection renders the automatic renewal provision void and unenforceable.
- Section 2. This act shall take effect July 1, 2010, and applies only to contracts entered into on or after that date.

## INSURANCE, BUSINESS & FINANCIAL AFFAIRS POLICY COMMITTEE

## HB 751 by Rep. McBurney Automatic Renewal of Service Contracts

## **AMENDMENT SUMMARY**

March 17, 2010

Amendment 1 (lines 40-69) by Rep. McBurney. Deletes requirement that a service contract be renewed for a specified period of more than one month. Clarifies what the seller must demonstrate to prevent a service contract from becoming void and unenforceable.

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Bill No. **751** 

- 1	
	COUNCIL/COMMITTEE ACTION
	ADOPTED (Y/N)
	ADOPTED AS AMENDED (Y/N)
	ADOPTED W/O OBJECTION (Y/N)
	FAILED TO ADOPT (Y/N)
	WITHDRAWN (Y/N)
	OTHER
1	Council/Committee hearing bill: Insurance, Business & Financial
2	Affairs Policy Committee
3	Representative(s) McBurney offered the following:
4	
5	Amendment (with directory and title amendments)
6	Delete line(s) 40 to 69 insert:

that has an automatic renewal provision, unless the consumer cancels that contract, shall disclose the automatic renewal provision clearly and conspicuously in the contract or contract offer.

(b) Any seller that sells or offers to sell any service to a comsumer pursuant to a service contract the term of which is a specified period of 12 months or more and that automatically renews for a specified period of more than 1 month, unless the consumer cancels the contract, shall provide the consumer with written or electronic notification of the automatic renewal provision. Notification shall be provided to the consumer no less than 30 days or no more than 60 days before the cancellation deadline pursuant to the automatic renewal

- provision. Such notification shall disclose clearly and conspicuously:
- 1. That unless the consumer cancels the contract the contract will automatically renew.
- 2. Methods by which the consumer may obtain details of the automatic renewal provision and cancellation procedure, whether by contracting the seller at a specified telephone number or address, by referring to the contract, or by any other method.
- (c) A seller that fails to comply with the requirements of this subsection is in violation of this subsection unless the seller demonstrates that:
- 1. As part of the seller's routine business practice, the seller has established and implemented written procedures to comply with this section and enforces compliance with the procedures.
- 2. Any failure to comply with this subsection is the result of error; and

## HOUSE OF REPRESENTATIVES STAFF ANALYSIS

BILL #:

HB 885

Life Insurance

**TIED BILLS:** 

SPONSOR(S): Tobia

IDEN./SIM. BILLS: SB 1364

	REFERENCE	ACTION	ANALYST	STAFF DIRECTOR
1)	Insurance, Business & Financial Affairs Policy Committee		Reilly Rg/	Cooper PC
2)	Policy Council		<i></i>	
3)	General Government Policy Council			
4)	••			
5)				

#### SUMMARY ANALYSIS

An insurer that sells a life insurance policy that will replace an existing policy owned by a person must send notice of the replacement policy to the current insurer. House Bill 885 provides that an insurer is not required to send notice of replacement of a life insurance policy to the current insurer when the replacement policy is issued by the same insurer or an affiliated insurer of the policy that is to be replaced. Specifically, such notice is not required for transactions involving:

- An application to the current insurer that issued the current policy when a contractual change or conversion privilege is being exercised.
- A current policy is being replaced by the same insurer pursuant to a program approved by the Office of Insurance Regulation.
- A term conversion privilege is being exercised among corporate affiliates.

Under current law, an employee covered by a group life insurance policy may insure their spouse and/or dependent children under the policy for up to 50% of the amount for which the employee is insured. The bill removes this cap, and allows coverage of spouses and dependent children under a group life insurance policy up to the amount for which the employee is insured under the policy.

The bill takes effect upon becoming law and does not appear to have a fiscal impact on state or local governments.

This document does not reflect the intent or official position of the bill sponsor or House of Representatives.

STORAGE NAME:

h0885.IBFA.doc 3/12/2010

DATE:

#### **HOUSE PRINCIPLES**

Members are encouraged to evaluate proposed legislation in light of the following guiding principles of the House of Representatives

- Balance the state budget.
- Create a legal and regulatory environment that fosters economic growth and job creation.
- Lower the tax burden on families and businesses.
- Reverse or restrain the growth of government.
- Promote public safety.
- Promote educational accountability, excellence, and choice.
- Foster respect for the family and for innocent human life.
- Protect Florida's natural beauty.

## **FULL ANALYSIS**

## I. SUBSTANTIVE ANALYSIS

## A. EFFECT OF PROPOSED CHANGES:

## Replacement of Life Insurance

An insurer that sells a life insurance policy that will replace an existing policy owned by a person must send notice of the replacement policy to the current insurer, among other responsibilities.<sup>1</sup> The notice is intended to give the current insurer the opportunity to contact the policyholder to discuss the current policy before it is canceled.<sup>2</sup>

House Bill 885 creates s. 627.4605, F.S. The section provides that an insurer is not required to send notice of replacement life insurance to the current insurer when the replacement policy is issued by the same insurer or an affiliate of the insurer of the policy that is to be replaced. Specifically, notice of replacement life insurance does not need to be sent to the current insurer for transactions involving:

- An application to the current insurer that issued the current policy when a contractual change or conversion privilege is being exercised.
- A current policy is being replaced by the same insurer pursuant to a program approved by the Office of Insurance Regulation.
- A term conversion privilege is being exercised among corporate affiliates.

This section is consistent with model standards adopted by the National Association of Insurance Commissioners (NAIC).<sup>3</sup>

STORAGE NAME:

h0885.IBFA.doc

PAGE: 2

<sup>&</sup>lt;sup>1</sup> Rule 690-151.007, F.A.C., implementing ss. 624.307(1), 626.9521, 626.9541, 626.9641, 626.99, F.S. The insurer is also required to provide certain information to the prospective purchaser of the replacement policy.

<sup>&</sup>lt;sup>2</sup> Correspondence between representatives of the life insurance industry (Paul Sanford) and staff of the Insurance, Business & Financial Affairs (IBFA) Policy Committee. On file with the IBFA Policy Committee.

<sup>&</sup>lt;sup>3</sup> National Association of Insurance Commissioners, "Life Insurance and Annuities Replacement Regulation" (July 2006). Available from the NAIC website: <a href="http://www.naic.org">http://www.naic.org</a>.

## Dependent Coverage under Group Life Insurance Policies

Thirty-five states have statutory provisions relating to coverage of spouses and dependent children under group life insurance policies.<sup>4</sup> Twenty of these states do not specify a coverage limitation;<sup>5</sup> 12 allow coverage up to the amount for which the employee is insured under the group policy;<sup>6</sup> and three states, including Florida under s. 627.5575(3), F.S., <sup>7</sup> allow coverage of up to 50% of the amount for which the employee is insured under the group life insurance policy. The NAIC model, which was adopted in the 1980s, limits coverage for spouses and dependent children under group life insurance policies to 50% of the amount for which the employee is insured.<sup>8</sup>

The bill removes the 50% cap, and allows spouses and dependent children to be insured under a group life insurance policy up to the amount for which the employee is insured.

## **B. SECTION DIRECTORY:**

Section 1. Creates s. 627,4605, F.S., "Replacement notice,"

Section 2. Amends s. 627.5575, F.S., "Group life insurance for dependents."

Section 3. Provides for the bill to become effective upon becoming law.

## II. FISCAL ANALYSIS & ECONOMIC IMPACT STATEMENT

## A. FISCAL IMPACT ON STATE GOVERNMENT:

1. Revenues:

None.

2. Expenditures:

None.

## **B. FISCAL IMPACT ON LOCAL GOVERNMENTS:**

1. Revenues:

None.

2. Expenditures:

None.

## C. DIRECT ECONOMIC IMPACT ON PRIVATE SECTOR:

The bill may make increased coverage available to spouses and dependent children under group life insurance policies.

STORAGE NAME: DATE:

<sup>&</sup>lt;sup>4</sup> See American Council of Life Insurers, "Law Survey: Dependent Caps on Group Life Insurance" (July 2009). A copy of the survey is on file with the IBFA Policy Committee.

<sup>&</sup>lt;sup>5</sup> Arkansas, Delaware, Georgia, Idaho, Indiana, Iowa, Kentucky, Louisiana, Maine, Missouri, Montana, New Hampshire, New Mexico, North Carolina, Ohio, Oklahoma, Pennsylvania, South Carolina, South Dakota, and Utah.

<sup>&</sup>lt;sup>6</sup> Arizona, California, Hawaii, Illinois, Maryland, New Jersey, Texas, Vermont, Virginia, Washington, and West Virginia. New York permits the spouse to be insured for up to 100% of the amount for which the employee is insured under the group life policy, but limits coverage for a dependent child to a maximum of \$25,000.

<sup>&</sup>lt;sup>7</sup> Kansas and Nebraska also provide a 50% limitation.

<sup>&</sup>lt;sup>8</sup> Correspondence between representatives of the life insurance industry (Paul Sanford) and IBFA Policy Committee staff. On file with the IBFA Policy Committee.

D. FISCAL COMMENTS: None.

## III. COMMENTS

## A. CONSTITUTIONAL ISSUES:

1. Applicability of Municipality/County Mandates Provision:

This bill does not require counties or municipalities to spend funds or take an action requiring the expenditure of funds. The bill does not reduce the percentage of a state tax shared with counties or municipalities. The bill does not reduce the authority that municipalities have to raise revenue.

- 2. Other:
- **B. RULE-MAKING AUTHORITY:**

None.

C. DRAFTING ISSUES OR OTHER COMMENTS:

IV. AMENDMENTS/COUNCIL OR COMMITTEE SUBSTITUTE CHANGES

STORAGE NAME: DATE:

h0885.IBFA.doc 3/12/2010 HB 885 2010

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A bill to be entitled

An act relating to life insurance; creating s. 627.4605, F.S.; specifying nonapplication of a required notice to a current insurer of a policy replacement under certain circumstances; amending s. 627.5575, F.S.; revising the limitation on the amount of insurance for spouses of dependent children of employees of members under a group life insurance policy; providing an effective date.

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Be It Enacted by the Legislature of the State of Florida:

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Section 1. Section 627.4605, Florida Statutes, is created to read:

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627.4605 Replacement notice.—A notice to a current insurer of a replacement of a current life insurance policy is not required in a transaction involving:

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(1) An application to the current insurer that issued the current policy or contract when a contractual change or conversion privilege is being exercised;

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(2) A current policy or contract is being replaced by the same insurer pursuant to a program filed with and approved by the office; or

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(3) A term conversion privilege is being exercised among corporate affiliates.

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Section 2. Subsection (3) of section 627.5575, Florida Statutes, is amended to read:

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627.5575 Group life insurance for dependents.—Except for a policy issued under s. 627.553, a group life insurance policy

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Page 1 of 2

CODING: Words stricken are deletions; words underlined are additions.

HB 885 2010

may be extended to insure the employees or members against loss due to the deaths of their spouses and dependent children or any class or classes thereof, subject to the following:

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- (3) The amounts of insurance for any covered spouse or dependent child under the policy may not exceed 50 percent of the amount of insurance for which the employee or member is insured.
  - Section 3. This act shall take effect upon becoming a law.

Page 2 of 2

## HOUSE OF REPRESENTATIVES LOCAL BILL STAFF ANALYSIS

BILL #:

HB 1049

City of Eustis, Lake County

TIED BILLS:

SPONSOR(S): Hays

(O). 11ays

IDEN./SIM. BILLS:

	REFERENCE	ACTION	ANALYST	STAFF DIRECTOR
1)	Military & Local Affairs Policy Committee	10 Y, 1 N	Noriega	Hoagland
2)	Insurance, Business & Financial Affairs Policy Committee		Livingston	Cooper V
3)	Economic Development & Community Affairs Policy Council	· · · · · · · · · · · · · · · · · · ·		
4)				eveneuro esta esta esta esta esta esta esta esta
5)				

## **SUMMARY ANALYSIS**

The Division of Alcoholic Beverages and Tobacco (division) of the Department of Business and Professional Regulation (DBPR) is responsible for enforcement of the beverage law. Section 561.422, F.S., authorizes nonprofit civic organizations to apply for up to three temporary alcoholic beverage permits for a period not to exceed 3 days, subject to any other state, municipal, or county ordinance regulating the time for selling alcoholic beverages. The permit requires that the alcoholic beverages may only be consumed on the premises.

This bill authorizes the division to issue temporary alcoholic beverages permits to nonprofit organizations holding outdoor events in the downtown area of the City of Eustis in Lake County.

An organization may be issued up to 15 temporary permits per calendar year, valid for up to three days, in addition to the three temporary permits currently authorized by law. The division is required to adopt rules on or before October 1, 2010, to administer the act.

The division has indicated that it can handle the provisions of this bill with existing resources.

The bill takes effect upon becoming law.

Pursuant to House Rule 5.5(b), a local bill that provides an exemption from general law may not be placed on the Special Order Calendar in any section reserved for the expedited consideration of local bills. The provisions of House Rule 5.5(b) appear to apply to this bill.

This document does not reflect the intent or official position of the bill sponsor or House of Representatives.

STORAGE NAME: DATE: h1049b.IBFA.doc 3/11/2010

## **HOUSE PRINCIPLES**

Members are encouraged to evaluate proposed legislation in light of the following guiding principles of the House of Representatives

- Balance the state budget.
- Create a legal and regulatory environment that fosters economic growth and job creation.
- Lower the tax burden on families and businesses.
- Reverse or restrain the growth of government.
- Promote public safety.
- Promote educational accountability, excellence, and choice.
- Foster respect for the family and for innocent human life.
- Protect Florida's natural beauty.

## **FULL ANALYSIS**

## I. SUBSTANTIVE ANALYSIS

## A. EFFECT OF PROPOSED CHANGES:

## **Present Situation**

Chapters 561-568, F.S., comprise Florida's beverage law. The Division of Alcoholic Beverages and Tobacco (division) is responsible for the enforcement of these statutes. Section 561.422, F.S., authorizes "nonprofit civic organizations" to apply for up to three temporary alcoholic beverage permits for a period not to exceed three days, subject to any other state, municipal, or county ordinance regulating the time for selling alcoholic beverages. The permit requires that the alcoholic beverages may only be consumed on the premises.

Upon the filing of an application, the nonprofit civic organization must present a local building or zoning permit, and pay a fee of \$25 per permit. All net profits from sales of alcoholic beverages collected during the permit period must be retained by the nonprofit civic organization. Individual nonprofit civic organizations are limited to three permits per calendar year.

According to the division, there are currently 165 nonprofit civic organizations in the City of Eustis.<sup>2</sup>

## **Effect of Proposed Changes**

This bill authorizes the division to issue temporary permits authorizing nonprofit organizations to sell alcoholic beverages for consumption on the premises at outdoor events on public right-of-way in the downtown area, as specifically described in the bill, of the City of Eustis in Lake County.

A nonprofit civic organization may be issued up to 15 temporary permits per calendar year, valid for up to three days, in addition to the three temporary permits authorized by s. 561.422, F.S. The

STORAĞE NAME:

h1049b.IBFA.doc 3/11/2010

<sup>&</sup>lt;sup>1</sup> Section 561.02, F.S.

<sup>&</sup>lt;sup>2</sup> Impact estimates were provided by the DBPR, Office of Legislative Affairs, 2010 Legislative Analysis Form, dated February, 2010, HB 1049 and cite Guidestar.org (internet provider connecting people with nonprofit information) as the source for the number of nonprofit civic organizations in Eustis.

organization must provide a valid street-closure permit issued by the City of Eustis, and must comply with all other requirements of s. 561.422, F.S., in obtaining the temporary permits authorized by the bill.

This bill requires the division to adopt rules on or before October 1, 2010, to administer the act.

## **B. SECTION DIRECTORY:**

<u>Section 1</u>. Provides for the issuance of temporary alcoholic beverages permits to nonprofit civic organizations for event activities conducted in the City of Eustis in Lake County.

Section 2. Effective date – upon becoming a law.

## II. NOTICE/REFERENDUM AND OTHER REQUIREMENTS

## A. NOTICE PUBLISHED? Yes [X] No []

IF YES, WHEN? January 14, 2010.

WHERE? The *Daily Commercial*, a daily newspaper of general circulation published in Lake County, Florida.

B. REFERENDUM(S) REQUIRED? Yes [] No [X]

IF YES, WHEN? Not applicable.

- C. LOCAL BILL CERTIFICATION FILED? Yes, attached [X] No []
- D. ECONOMIC IMPACT STATEMENT FILED? Yes, attached [X] No []

According to the Economic Impact Statement, this bill will provide economic revitalization to downtown Eustis. Also, nonprofit organizations will have a new funding source and additional public events will attract more visitors to downtown Eustis.

#### III. COMMENTS

## A. CONSTITUTIONAL ISSUES:

None.

#### **B. RULE-MAKING AUTHORITY:**

The bill requires the division to adopt rules to administer this act. The division has indicated that this bill does not address what would occur if a rule challenge were to be initiated and rules could not be adopted by the date specified in the bill.

#### C. DRAFTING ISSUES OR OTHER COMMENTS:

House Rule 5.5(b) states that a local bill that provides an exemption from general law may not be placed on the Special Order Calendar in any section reserved for the expedited consideration of local bills. This bill appears to provide an exemption to s. 561.422, F.S.

## IV. AMENDMENTS/COUNCIL OR COMMITTEE SUBSTITUTE CHANGES

STORAGE NAME: DATE:

h1049b.IBFA.doc 3/11/2010

# HOUSE OF REPRESENTATIVES 2010 LOCAL BILL CERTIFICATION FORM

BILL#:	1049
SPONSOR(S):	Hays
RELATING TO:	City of Eustis Lake County [Indicate Area Affected (City, County or Special District) and Subject]
NAME OF DELEG	ATION: Lake
CONTACT PERSO	on: Pool Runk
PHONE NO.: 4	66-0348 E-Mail: Paul. Fun h Dmyfloridahouse.
supsequent (	bill policy requires that three things occur before a council or a committee of the House considers a the members of the local legislative delegation must certify that the purpose of the bill cannot be d at the local level; (2) the legislative delegation must hold a public hearing in the area affected for of considering the local bill issue(s); and (3) the bill must be approved by a majority of the legislative of a higher threshold if so required by the rules of the delegation, at the public hearing or at a delegation meeting. Please submit this completed, original form to the Military & Local Affairs Policy is soon as possible after a bill is filed.
(1) Does to ordinan YES	ne delegation certify that the purpose of the bill cannot be accomplished by ce of a local governing body without the legal need for a referendum?
YES	delegation conduct a public hearing on the subject of the bill?  NO $\phantom{aaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaa$
Locati	on: Lake-Simfor Community College
	is bill formally approved by a majority of the delegation members?
II. Article III, Se seek enactm conditioned t	ction 10 of the State Constitution prohibits passage of any special act unless notice of intention to ent of the bill has been published as provided by general law (s. 11.02, F. S.) or the act is take effect only upon approval by referendum vote of the electors in the area affected.
Has this c	onstitutional notice requirement been met?
Notice	published: YES NO DATE 1-11-2010
Where	published: YES NO DATE 1-11-2010 ? Daily Communical County Lake
Refere	ndum in lieu of publication: YES NO
Date o	f Referendum

11.	changing the authorized millage rate for an existing special taxing district, unless the bill subjects the taxing provision to approval by referendum vote of the electors in the area affected.
	(1) Does the bill create a special district and authorize the district to impose an ad valorem tax?
	YES NO NOT APPLICABLE
	(2) Does this bill change the authorized ad valorem millage rate for an existing special district?
	YES NO NOT APPLICABLE
	If the answer to question (1) or (2) is YES, does the bill require voter approval of the ad valorem tax provision(s)?
	YES NO
No	te: House policy also requires that an Economic Impact Statement for local bills be prepared at the local level and submitted to the Military & Local Affairs Policy Committee.
	J. Marlene O Toolo       3-1-2010         Delegation Chair (Original Signature)       Date
	<u> J. MA Plene O'Too /e</u> Printed Name of Delegation Chair

## **HOUSE OF REPRESENTATIVES**

## 2009 ECONOMIC IMPACT STATEMENT FORM

House local bill policy requires that economic impact statements for local bills be prepared at the LOCAL LEVEL. It is the policy of the House of Representatives that no bill will be considered by a council or a committee without an original Economic Impact Statement. This form must be completed whether or not there is an economic impact. Please submit this form to the Military & Local Affairs Policy Committee as soon as possible after the bill is filed.

		,	
BILL #: SPONSOR(S): RELATING TO:	Hays  City of Evstis, Lake Coun  [Indicate Area Affected (City, County or Special District	t) and Subject]	
I. ESTIMAT Expenditu	TED COST OF ADMINISTRATION, IMPLEMENT ITES:	TATION, AND ENFO <u>FY 09-10</u> <i>2000</i>	PRCEMENT: FY 10-11 6000
II. ANTICIPA Federal: State:	ATED SOURCE(S) OF FUNDING:	FY 09-10	FY 10-11
Local:  III. ANTICIPA  Revenues	ATED NEW, INCREASED, OR DECREASED RE	/69,000 EVENUES: FY 09-10 /0,000	189,000 FY 10-11 30,000
	ED ECONOMIC IMPACT ON INDIVIDUALS, BU es: The economic revitalizations main benefit of passing this izations will have a new function will have a new function as a second attra- ages:	_) \	· Suchis

Special wents have proven to be a successful way of promoting the downtown and key to the revitalization process. Local restaurants and shops are very supportive of special events and are direct beneficiaries. Typically, these events bring 2,500 to 7,500 to downtown. It is not competitive with local brisiness, but nather a means to their success.

VI. DATA AND METHOD USED IN MAKING ESTIMATES [INCLUDE SOURCE(S) OF DATA]:

The data is based on Eustis Main Street history and discussions with other local non profits.

PREPARED BY: | Quil factor | 12/17/09

[Must be signed by Freparer] Date

TITLE: Executive Director

REPRESENTING: Exstis Main Street, Suc

PHONE: 352 357-8555

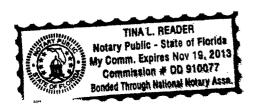
E-Mail Address: Wayne Carter @ Eastis Main Street, Duc.

## Affidavit of Publication

## Daily Commercial

Leesburg, Lake County, Florida

Case No
STATE OF FLORIDA COUNTY OF LAKE
Before the undersigned authority personally appeared Ro Wallace who on oath says that he is the Publisher of the Dail Commercial, a daily newspaper published at Leesburg in Lak County, Florida, that the attached copy of advertisement, being
in the matter of Notice.
in theCourt
was Inserted in said newspaper in the issues of
Affiant further says that the said Daily Commercial is a newspape published in said Leesburg, in said Lake County, Florida, and that the said newspaper has heretofore been continuously published it said Lake County, Florida each day and has been entered as second class matter at the post office in Leesburg in said Lake County Florida, for a period of one year preceding the first publication of the attached copy of advertisement; and affiant further says that he has neither paid nor promised any person, firm or corporation any discount, rebate, commission or refund for the purpose of securing this advertisement for publication in said newspaper.  Signed  Ron Wallace, Publisher
Sworn to and subscribed before me thisday of



Tina Reader, Notary Public

Publisher, who is personally known to me.

(Seal)

## NOTICE OF LEGISLATION

TO WHOM IT MAY CON-CERN's Notice is hereby given of intent to apply to the 2010. Eegislature for passage of an act relating to the City of Eustis. Lake County, relating to temporary permits for alcohol sales by nonprofit cyto-for genizations, at outdoor events in Eustis, the act shall take affect upon becoming law.

Ad No.: 195349 Jan. 14, 2010

HB 1049 2010

A bill to be entitled

An act relating to the City of Eustis, Lake County; authorizing the Division of Alcoholic Beverages and Tobacco of the Department of Business and Professional Regulation to issue up to a specified number of temporary permits to a nonprofit civic organization to sell alcoholic beverages for consumption on the premises at outdoor events on public right-of-way in the downtown area of Eustis; providing that such events require a street-closure permit from the City of Eustis; providing that the permits authorized by the act are in addition to certain other authorized temporary permits; requiring the nonprofit civic organization to comply with certain statutory requirements in obtaining the permits authorized by the act; requiring the division to adopt rules; providing an effective date.

Be It Enacted by the Legislature of the State of Florida:

Section 1. (1) Notwithstanding any other provision of law, the Division of Alcoholic Beverages and Tobacco of the Department of Business and Professional Regulation may issue to a bona fide nonprofit civic organization, upon application and presentation of a valid street-closure permit issued by the City of Eustis, a temporary permit authorizing the sale of alcoholic beverages for consumption on the premises at outdoor events on public right-of-way in the downtown area of Eustis. Any such nonprofit civic organization may be issued up to 15 temporary

Page 1 of 3

HB 1049 2010

permits per calendar year and each temporary permit is valid for up to 3 days. For purposes of this act, the downtown area of Eustis is described as follows:

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Begin at the Western Right-of-Way of Northshore Drive at the intersection of the Northern Right-of-Way of Wilt Avenue; thence run East along the Northern Rightof-Way of Wilt Avenue to the Eastern Right-of-Way of North Grove Street; thence run South along the eastern Right-of-Way of North Grove Street (a/k/a SR 19 North) to the Northern Right-of-Way of Bates Avenue; thence run East along the Norther Right-of-Way Bates Avenue to the Eastern Right-of-Way of Dewey Street to the Southern Right-of-Way of Citrus Avenue; thence run West along the Southern Right-of-Way of Citrus Avenue to the Eastern Right-of-Way of North Grove Street (a/k/a SR 19 North); thence run South along the Eastern Right-of-Way of North Grove Street (a/k/a SR 19 North) to the Southern Right of Way of Ward Street to the Eastern Right-of-Way of West Woodward Avenue; thence run West along the Southern Right-of-Way of West Woodward Avenue to Lake Eustis; thence run North along the waters edge of Lake Eustis and landward to the intersection of the Western Right-of-Way of Northshore Drive and the Northern Right-of-Way of Wilt Avenue and the point of beginning.

(2) The temporary permits authorized by this act are in addition to the three temporary permits authorized per year for a nonprofit civic organization pursuant to section 561.422,

Page 2 of 3

HB 1049 2010

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- (3) The nonprofit civic organization shall comply with all other requirements of section 561.422, Florida Statutes, in obtaining the temporary permits authorized by this act.
- (4) On or before October 1, 2010, the Division of
  Alcoholic Beverages and Tobacco of the Department of Business
  and Professional Regulation shall adopt rules pursuant to
  chapter 120, Florida Statutes, to administer this act. Such
  rules shall include permitting procedures and application forms.

Section 2. This act shall take effect upon becoming a law.

## HOUSE OF REPRESENTATIVES LOCAL BILL STAFF ANALYSIS

BILL #:

HB 1051

City of Tavares, Lake County

SPONSOR(S): Hays TIED BILLS:

IDEN./SIM. BILLS:

	REFERENCE	ACTION	ANALYST	STAFF DIRECTOR
1)	Military & Local Affairs Policy Committee	10 Y, 1 N	Noriega	Hoagland
2)	Insurance, Business & Financial Affairs Policy Committee	where the common the common that the common th	Livingsion	Cooper W
3)	Economic Development & Community Affairs Policy Council		The second secon	
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## **SUMMARY ANALYSIS**

The Division of Alcoholic Beverages and Tobacco (division) of the Department of Business and Professional Regulation (DBPR) is responsible for enforcement of the Beverage Law. Section 561.422, F.S., authorizes nonprofit civic organizations to apply for up to three temporary alcoholic beverage permits for a period not to exceed 3 days, subject to any other state, municipal, or county ordinance regulating the time for selling alcoholic beverages. The permit requires that the alcoholic beverages may only be consumed on the premises.

This bill authorizes the division to issue temporary alcoholic beverages permits to nonprofit organizations holding outdoor events in the downtown area of the City of Tavares in Lake County.

An organization may be issued up to 15 temporary permits per calendar year, valid for up to three days, in addition to the three temporary permits currently authorized by law. The division is required to adopt rules on or before October 1, 2010, to administer the act.

The division has indicated that it can handle the provisions of this bill with existing resources.

The bill takes effect upon becoming law.

Pursuant to House Rule 5.5(b), a local bill that provides an exemption from general law may not be placed on the Special Order Calendar in any section reserved for the expedited consideration of local bills. The provisions of House Rule 5.5(b) appear to apply to this bill.

This document does not reflect the intent or official position of the bill sponsor or House of Representatives.

STORAGE NAME:

h1051b,ibfa.doc

DATE:

3/12/2010

## **HOUSE PRINCIPLES**

Members are encouraged to evaluate proposed legislation in light of the following guiding principles of the House of Representatives

- · Balance the state budget.
- Create a legal and regulatory environment that fosters economic growth and job creation.
- Lower the tax burden on families and businesses.
- Reverse or restrain the growth of government.
- Promote public safety.
- Promote educational accountability, excellence, and choice.
- Foster respect for the family and for innocent human life.
- Protect Florida's natural beauty.

## **FULL ANALYSIS**

## I. SUBSTANTIVE ANALYSIS

## A. EFFECT OF PROPOSED CHANGES:

## **Present Situation**

Chapters 561-568, F.S., comprise Florida's beverage law. The Division of Alcoholic Beverages and Tobacco (division) is responsible for the enforcement of these statutes. Section 561.422, F.S., authorizes "nonprofit civic organizations" to apply for up to three temporary alcoholic beverage permits for a period not to exceed three days, subject to any other state, municipal, or county ordinance regulating the time for selling alcoholic beverages. The permit requires that the alcoholic beverages may only be consumed on the premises.

Upon the filing of an application, the nonprofit civic organization must present a local building or zoning permit, and pay a fee of \$25 per permit. All net profits from sales of alcoholic beverages collected during the permit period must be retained by the nonprofit civic organization. Individual nonprofit civic organizations are limited to three permits per calendar year.

According to the division, there are currently 100 nonprofit civic organizations in the City of Tavares.<sup>2</sup>

## **Effect of Proposed Changes**

This bill authorizes the division to issue temporary permits authorizing nonprofit organizations to sell alcoholic beverages for consumption on the premises at outdoor events on public right-of-way in the downtown area, as specifically described in the bill, of the City of Tavares in Lake County.

A nonprofit civic organization may be issued up to 15 temporary permits per calendar year, valid for up to three days, in addition to the three temporary permits authorized by s. 561.422, F.S. The

STORAGE NAME:

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<sup>&</sup>lt;sup>1</sup> Section 561.02, F.S.

<sup>&</sup>lt;sup>2</sup> Impact estimates were provided by the DBPR, Office of Legislative Affairs, 2010 Legislative Analysis Form, dated February, 2010, HB 1051 and cite Guidestar.org (internet provider connecting people with nonprofit information) as the source for the number of nonprofit civic organizations in Tavares.

organization must provide a valid street-closure permit issued by the City of Tavares, and must comply with all other requirements of s. 561.422, F.S., in obtaining the temporary permits authorized by the bill.

This bill requires the division to adopt rules on or before October 1, 2010, to administer the act.

## **B. SECTION DIRECTORY:**

<u>Section 1</u>. Provides for the issuance of temporary alcoholic beverages permits to nonprofit civic organizations for event activities conducted in the City of Tavares in Lake County.

Section 2. Effective date – upon becoming a law.

## II. NOTICE/REFERENDUM AND OTHER REQUIREMENTS

A. NOTICE PUBLISHED? Yes [X] No []

IF YES, WHEN? January 14, 2010.

WHERE? The *Daily Commercial*, a daily newspaper of general circulation published in Lake County, Florida.

B. REFERENDUM(S) REQUIRED? Yes [] No [X]

IF YES, WHEN? Not applicable.

- C. LOCAL BILL CERTIFICATION FILED? Yes, attached [X] No []
- D. ECONOMIC IMPACT STATEMENT FILED? Yes, attached [X] No []

According to the Economic Impact Statement, this bill will offer not-for-profit groups additional opportunities to sell alcoholic beverages and to raise additional funds for local charities.

## III. COMMENTS

A. CONSTITUTIONAL ISSUES:

None.

**B. RULE-MAKING AUTHORITY:** 

The bill requires the division to adopt rules to administer this act. The division has indicated that this bill does not address what would occur if a rule challenge were to be initiated and rules could not be adopted by the stated time.

C. DRAFTING ISSUES OR OTHER COMMENTS:

## **Other Comments**

The division has indicated that it can handle the provisions of this bill within existing resources.

House Rule 5.5(b) states that a local bill that provides an exemption from general law may not be placed on the Special Order Calendar in any section reserved for the expedited consideration of local bills. This bill appears to provide an exemption to s. 561.422, F.S.

## V. AMENDMENTS/COUNCIL OR COMMITTEE SUBSTITUTE CHANGES

STORAGE NAME: DATE:

# HOUSE OF REPRESENTATIVES 2010 LOCAL BILL CERTIFICATION FORM

BILL#: 105/
sponsor(s): 1tays
RELATING TO: City of Towards, Lake County  [Indicate Area Affected (City, County or Special District) and Subject]/
NAME OF DELEGATION: Lake
CONTACT PERSON: Paul Rink
PHONE NO.: 486-0348 E-Mail: Paul. Vunk (wmy florida house
1. House local bill policy requires that three things occur before a council or a committee of the House considers a local bill: (1) the members of the local legislative delegation must certify that the purpose of the bill cannot be accomplished at the local level; (2) the legislative delegation must hold a public hearing in the area affected for the purpose of considering the local bill issue(s); and (3) the bill must be approved by a majority of the legislative delegation, or a higher threshold if so required by the rules of the delegation, at the public hearing or at a subsequent delegation meeting. Please submit this completed, original form to the Military & Local Affairs Policy Committee as soon as possible after a bill is filed.
(1) Does the delegation certify that the purpose of the bill cannot be accomplished by ordinance of a local governing body without the legal need for a referendum?  YES NO NO
(2) Did the delegation conduct a public hearing on the subject of the bill?  YES NO
Date hearing held: 9-30-2009
Location: Lake Suntor Community College
(3) Was this bill formally approved by a majority of the delegation members?
YES NO
II. Article III, Section 10 of the State Constitution prohibits passage of any special act unless notice of intention to seek enactment of the bill has been published as provided by general law (s. 11.02, F. S.) or the act is conditioned to take effect only upon approval by referendum vote of the electors in the area affected.
Has this constitutional notice requirement been met?
Notice published: YES NO DATE 1-14-7010
Notice published: YES NO DATE 1-14-ZC/O  Where? Daily Communial County Lake  Referendum in lieu of publication: YES NO NO
Referendum in lieu of publication: YES NO
Date of Referendum

III. Article VII, Section 9(b) of the State Constitution prohibits passage of any bill creating a special taxing district, or changing the authorized millage rate for an existing special taxing district, unless the bill subjects the taxing provision to approval by referendum vote of the electors in the area affected.
(1) Does the bill create a special district and authorize the district to impose an ad valorem tax?
YES NO NOT APPLICABLE
(2) Does this bill change the authorized ad valorem millage rate for an existing special district?
YES NO NOT APPLICABLE
If the answer to question (1) or (2) is YES, does the bill require voter approval of the ad valorem tax provision(s)?
YES NO
Note: House policy also requires that an Economic Impact Statement for local bills be prepared at the local level and submitted to the Military & Local Affairs Policy Committee.
7. Marlene Offo ( Delegation Chair (Original Signature)  3-1-2016  Date
7. MARIENE O'TOOL Printed Name of Delegation Chair

## **HOUSE OF REPRESENTATIVES**

## 2009 ECONOMIC IMPACT STATEMENT FORM

House local bill policy requires that economic impact statements for local bills be prepared at the LOCAL LEVEL. It is the policy of the House of Representatives that no bill will be considered by a council or a committee without an original Economic Impact Statement. This form must be completed whether or not there is an economic impact. Please submit this form to the Military & Local Affairs Policy Committee as soon as possible after the bill is filed.

BILL #: SPONSOR(S): RELATING TO:	105/ Hays City of Toware [Indicate Area Affected (Cit	5 Lake Canh ty, County or Special District) and S	Subject]					
I. ESTIMA	TED COST OF ADMINISTR	ATION, IMPLEMENTATIO	ON, AND ENFO	RCEMENT:				
Expendi	tures:		FY 09-10	FY 10-11				
			\$100	\$100				
II. ANTICII	PATED SOURCE(S) OF FUN	DING:	FY 09-10	FY 10-11				
State:								
Local:			\$100	\$100				
III. ANTICI	NTICIPATED NEW, INCREASED, OR DECREASED REVENUES: FY 09-10 FY 10-11							
Revenue	es:		\$1,000	\$1,000				
IV. ESTIMA	TED ECONOMIC IMPACT C	ON INDIVIDUALS, BUSIN	ESS, OR GOV	ERNMENTS:				
Advanta	ges: Will offer not-for	-profit groups additional	opportunities					
	to sell beverage	s and raise additional fu	nds for local c	harities.				
Disadva	ntages:							
	None.	· ·						

V.	<b>ESTIMATED</b>	<b>IMPACT</b>	<b>UPON</b>	COMPETITION	AND	THE	<b>OPEN</b>	<b>MARKET</b>	FOR
	EMPLOYME	NT:							

None.

VI. DATA AND METHOD USED IN MAKING ESTIMATES [INCLUDE SOURCE(S) OF DATA]:

Source of data is based on past events.

PREPARED BY:	Deer	New	12/17/09
[M	ust be signed b	y Preparer]	Date
TITLE: Di	rector	of Econom	uc Development
REPRESENTING: _	City o	& Toward	
PHONE: 3	52-742-	-6402	and the state of t
E-Mail Address:	Bneron	@ tavare	5.019

# -Affidavit of Publication

# **Daily Commercial**

Leesburg, Lake County, Florida

Case No
STATE OF FLORIDA COUNTY OF LAKE
Before the undersigned authority personally appeared Ron Wallace who on oath says that he is the Publisher of the Daily Commercial, a daily newspaper published at Leesburg in Lake County, Florida, that the attached copy of advertisement, being
in the matter of NOTICE.
in theCourt,
Affiant further says that the said Daily Commercial is a newspaper oublished in said Leesburg, in said Lake County, Florida, and that the said newspaper has heretofore been continuously published in said Lake County, Florida each day and has been entered as second class matter at the post office in Leesburg in said Lake County, Florida, for a period of one year preceding the first publication of the attached copy of advertisement; and affiant further says that he has neither paid nor promised any person, firm or corporation any dis-
count, rebate, commission or refund for the purpose of securing this advertisement for publication in said newspaper.
Ron Wallace, Publisher
Sworn to and subscribed before me this
Publisher, who is personally known to me.
(Seal)  Tina Reader, Notary Public

TINA L. READER Notary Public - State of Florida My Comm. Expires Nov 19, 2013 Commission # DD 910077 Bonded Through National Hotary Assn.



HB 1051 2010

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A bill to be entitled

An act relating to the City of Tavares, Lake County; authorizing the Division of Alcoholic Beverages and Tobacco of the Department of Business and Professional Regulation to issue up to a specified number of temporary permits to a nonprofit civic organization to sell alcoholic beverages for consumption on the premises at outdoor events on public right-of-way in the downtown area of Tavares; providing that such events require a street-closure permit from the City of Tavares; providing that the permits authorized by the act are in addition to certain other authorized temporary permits; requiring the nonprofit civic organization to comply with certain statutory requirements in obtaining the permits authorized by the act; requiring the division to adopt rules; providing an effective date.

Be It Enacted by the Legislature of the State of Florida:

Section 1. (1) Notwithstanding any other provision of law, the Division of Alcoholic Beverages and Tobacco of the Department of Business and Professional Regulation may issue to a bona fide nonprofit civic organization, upon application and presentation of a valid street-closure permit issued by the City of Tavares, a temporary permit authorizing the sale of alcoholic beverages for consumption on the premises at outdoor events on public right-of-way in the downtown area of Tavares. Any such nonprofit civic organization may be issued up to 15 temporary

Page 1 of 2

HB 1051 2010

permits per calendar year and each temporary permit is valid for up to 3 days. For purposes of this act, the downtown area of Tavares is that area bounded by U.S. Highway 441 on the North; St. Clair Abrams Avenue on the East; State Road 19 on the West; and Lake Dora on the South.

- (2) The temporary permits authorized by this act are in addition to the three temporary permits authorized per year for a nonprofit civic organization pursuant to section 561.422, Florida Statutes.
- (3) The nonprofit civic organization shall comply with all other requirements of section 561.422, Florida Statutes, in obtaining the temporary permits authorized by this act.
- (4) On or before October 1, 2010, the Division of

  Alcoholic Beverages and Tobacco of the Department of Business
  and Professional Regulation shall adopt rules pursuant to
  chapter 120, Florida Statutes, to administer this act. Such
  rules shall include permitting procedures and application forms.
  - Section 2. This act shall take effect upon becoming a law.

#### HOUSE OF REPRESENTATIVES LOCAL BILL STAFF ANALYSIS

BILL #:

CS/HB 1247

Hillsborough County

SPONSOR(S): Military & Local Affairs Policy Committee and Ambler

TIED BILLS:

None

IDEN./SIM. BILLS: SB 2510

	REFERENCE	ACTION	ANALYST	STAFF DIRECTOR
1)	Military & Local Affairs Policy Committee	11 Y, 1 N, As CS	Noriega	Hoagland
2)	Insurance, Business & Financial Affairs Policy Committee		Livingsin	Cooper W
3)	Economic Development & Community Affairs Policy Council			
4)				
5)				

#### **SUMMARY ANALYSIS**

The Division of Alcoholic Beverages and Tobacco (division) in the Department of Business and Professional Regulation (DBPR) is responsible for regulating the conduct, management, and operation of the manufacturing, packaging, distribution, and sale within the state of all alcoholic beverages. Florida's alcoholic beverage law provides for a structured three-tiered distribution system; manufacturer, wholesaler, and retailer. The retailer makes the ultimate sale to the consumer. Alcoholic beverage excise taxes are collected at the wholesale level and the state "sales tax" is collected at the retail level.

This bill authorizes the division to issue a special alcoholic beverage license for use within the Children's Museum of Tampa, Inc., (Museum) and on its adjoining grounds. The bill provides that the Museum must pay the applicable license fee and that this license may only be used for special events.

The license authorized by this bill allows the Museum to sell alcoholic beverages for consumption within Museum grounds, but not off the premises. Further, the bill allows the Museum to transfer the license to qualified applicants authorized by contract with the Museum to provide food services on the premises.

According to the Economic Impact Statement, this bill may result in additional state revenues in the form of alcoholic beverage taxes from an increase in sales by the license holder.

The division has indicated that the provisions of this bill will result in annual revenues of \$1,820 to the agency. In addition, the division has indicated that it can handle the provisions of this bill within existing resources.

This bill has an effective date of upon becoming law.

Pursuant to House Rule 5.5(b), a local bill that provides an exemption from general law may not be placed on the Special Order Calendar in any section reserved for the expedited consideration of local bills. The provisions of House Rule 5.5(b) appear to apply to this bill.

#### **HOUSE PRINCIPLES**

Members are encouraged to evaluate proposed legislation in light of the following guiding principles of the House of Representatives

- Balance the state budget.
- Create a legal and regulatory environment that fosters economic growth and job creation.
- Lower the tax burden on families and businesses.
- Reverse or restrain the growth of government.
- Promote public safety.
- Promote educational accountability, excellence, and choice.
- Foster respect for the family and for innocent human life.
- Protect Florida's natural beauty.

#### **FULL ANALYSIS**

#### I. SUBSTANTIVE ANALYSIS

# A. EFFECT OF PROPOSED CHANGES:

# **Present Situation**

Chapters 561-565 and 567-568 F.S., comprise Florida's beverage law. The Division of Alcoholic Beverages and Tobacco (division) in the Department of Business and Professional Regulation (DBPR) is responsible for regulating the conduct, management, and operation of the manufacturing, packaging, distribution, and sale within the state of alcoholic beverages. Florida's alcoholic beverage law provides for a structured three-tiered distribution system: manufacturer, wholesaler, and retailer (vendor). The retailer makes the ultimate sale to the consumer. Alcoholic beverage excise taxes are collected at the wholesale level based on inventory depletions and the state sales tax is collected at the retail level.

Florida's retail alcoholic beverage licensing system is generally built around the quota license structure with other retail licenses that allow the sale of liquor enacted as exceptions to the quota limitation. Section 561.20(1), F.S., provides for a quota or limitation on the number of liquor licenses which may be issued in a county based on population: one license for each 7,500 residents. There are no statutory limitations on the number of retail beer and wine licenses which may be issued in a county.

Section 565.02(1)(b), F.S., specifies annual fees that a vendor must pay. If a vendor operates a place of business where consumption on the premises is permitted in a county having a population of over 100,000 the fee is \$1,820. Section s. 186.901, F.S., addresses population census determinations. According to the University of Florida's Bureau of Economic and Business Research (BEBR), the April 1, 2009, population estimate for Hillsborough County is 1,196,892. Therefore, the license fee of \$1,820 listed in s. 565.02(1)(b), F.S., would apply to the Museum.

There are numerous statutory exceptions to the quota limitation which allow for the issuance of liquor licenses to various entities meeting specified conditions, e.g., hotels or motels, civic center authorities, golf clubs, restaurants, etc.

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Unless sold by the package for consumption off the licensed premises, the sale and consumption of alcoholic beverages by the drink is limited to the "licensed premises" of a retail establishment over which the licensee has dominion or control. The beverage law does not allow a patron to leave an establishment with an open alcoholic beverage or enter another licensed premises with an alcoholic beverage.

No alcoholic beverage license is currently issued to the Children's Museum of Tampa, Inc., a not-forprofit corporation. Over time, similar legislation has been adopted for the following Tampa Bay area locations:

- the Museum of Science and Industry (MOSI):1
- the University Area Community Development Corporation (UACDC);<sup>2</sup>
- the Lowry Park Zoo;3 and
- the Tampa Bay History Center.4

# **Effect of Proposed Changes**

Notwithstanding the limitations contained in the beverage law, this bill authorizes the division to issue a special alcoholic beverage license for use within the Children's Museum of Tampa, Inc., (Museum) and on its adjoining grounds.

The bill provides that the Museum must pay the applicable license fee provided in s. 565.02, F.S., and that this license may only be used for special events.

The license authorized by this bill allows the Museum to sell alcoholic beverages for consumption within Museum grounds, but not off the premises.

Further, the bill allows the Museum to transfer the license to qualified applicants authorized by contract with the Museum to provide food services on the premises. However, upon termination of a transferee's authorization or contract, the license automatically reverts to the Museum by operation of law.

According to the University of Florida's Bureau of Economic and Business Research (BEBR), the April 1, 2009, population estimate for Hillsborough County is 1,196,892. Therefore, the license fee of \$1,820 listed in s. 565.02(1)(b), F.S., would apply to the Museum.

# **B. SECTION DIRECTORY:**

- Authorizes the division to issue an alcoholic beverage license to the Museum in Section 1. accordance with s. 561.17, F.S., upon application and payment of the appropriate license fee.
- Section 2. Authorizes the sale of alcoholic beverages to be consumed on Museum premises; provides that the license may not permit the sale of alcoholic beverages in sealed containers for consumption off the premises.
- Section 3. Authorizes the transfer of the license and provides for subsequent reversion of the license under certain circumstances.
- Section 4. Effective date - upon becoming a law.

DATE:

3/15/2010

Chapter 98-449, Laws of Florida.

Chapter 2003-355, Laws of Florida.

Chapter 94-464, Laws of Florida.

Chapter 2007-303, Laws of Florida. STORAGE NAME: h1247b.IBFA.doc

#### II. NOTICE/REFERENDUM AND OTHER REQUIREMENTS

A. NOTICE PUBLISHED? Yes [X] No []

IF YES, WHEN? January 25, 2010.

WHERE? The *Tampa Tribune*, a daily newspaper of general circulation published in Hillsborough County, Florida.

B. REFERENDUM(S) REQUIRED? Yes [] No [X]

IF YES, WHEN? Not applicable.

- C. LOCAL BILL CERTIFICATION FILED? Yes, attached [X] No []
- D. ECONOMIC IMPACT STATEMENT FILED? Yes, attached [X] No []

According to the Economic Impact Statement, this bill may result in additional state revenues in the form of alcoholic beverage taxes from an increase in sales by the license holder. In addition, the Museum would have the potential to increase facility rentals to generate revenue for its community programs.

#### III. COMMENTS

A. CONSTITUTIONAL ISSUES:

None.

B. RULE-MAKING AUTHORITY:

None.

C. DRAFTING ISSUES OR OTHER COMMENTS:

# **Other Comments**

The division has indicated that the provisions of this bill will result in annual revenues of \$1,820 to the agency. In addition, the division has indicated that it can handle the provisions of this bill within existing resources.

House Rule 5.5(b) states that a local bill that provides an exemption from general law may not be placed on the Special Order Calendar in any section reserved for the expedited consideration of local bills. This bill appears to provide an exemption to s. 561.17, F.S.

#### IV. AMENDMENTS/COUNCIL OR COMMITTEE SUBSTITUTE CHANGES

On March 10, 2010, the Military & Local Affairs Policy Committee adopted one amendment and reported the bill favorably as a Committee Substitute.

This amendment deleted language allowing the removal of opened, partially consumed containers of alcoholic beverages from museum premises. This language is inconsistent with local ordinances, so it was deleted to avoid a conflict between state and local laws.

This analysis reflects the amendment adopted by the Military & Local Affairs Policy Committee.

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CS/HB 1247 2010

A bill to be entitled

An act relating to Hillsborough County; authorizing the Division of Alcoholic Beverages and Tobacco of the Department of Business and Professional Regulation to issue an alcoholic beverage license to the Children's Museum of Tampa, Inc., to use within the museum's building and on its grounds; providing that the license may be used only for special events; providing for payment of the license fee; providing for sale of beverages for consumption within the museum's building and on its grounds; prohibiting sales for consumption off premises; authorizing transfer and providing for subsequent reversion of the license under certain circumstances; providing an effective date.

Be It Enacted by the Legislature of the State of Florida:

Section 1. Notwithstanding any other provision of law, the Division of Alcoholic Beverages and Tobacco of the Department of Business and Professional Regulation is authorized, upon application, to issue an alcoholic beverage license in accordance with section 561.17, Florida Statutes, to the Children's Museum of Tampa, Inc., (the "museum"), 110 W. Gasparilla Plaza, Tampa, a not-for-profit corporation, for use within the building known as the Children's Museum of Tampa, Inc., and on its adjoining grounds. The museum shall pay the applicable license fee provided in section 565.02, Florida Statutes. The license may be used only for special events.

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Section 2. Alcoholic beverages may be sold by the licensee for consumption within the building and on the grounds of the museum. The license issued pursuant to this act does not permit the sale of alcoholic beverages in sealed containers for consumption outside the building and its grounds.

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Section 3. The museum may transfer the license from time to time to qualified applicants who are either authorized by or under contract with the museum to provide food services at the museum. Upon termination of a transferee's authorization or contract, the license automatically reverts by operation of law to the museum.

Section 4. This act shall take effect upon becoming a law.

#### HOUSE OF REPRESENTATIVES STAFF ANALYSIS

BILL #:

HB 1253

SPONSOR(S): Proctor

Continuing Care Facilities

TIED BILLS:

IDEN./SIM. BILLS: SB 2030

	REFERENCE	ACTION	ANALYST	STAFF DIRECTOR
1)	Insurance, Business & Financial Affairs Policy Committee	•	Cooper @C	Cooper PC
2)	Elder & Family Services Policy Committee			
3)	Full Appropriations Council on Education & Economic Development			
4)	General Government Policy Council			
5)		<del>-</del>		

# **SUMMARY ANALYSIS**

Continuing Care Retirement Communities (CCRCs), also known as life-care facilities, are retirement facilities that furnish residents with shelter and health care for an entrance fee and monthly payments. In Florida, CCRCs are regulated by the Department of Financial Services, the Agency for Health Care Administration and the Office of Insurance Regulation (OIR); the latter primarily through chapter 651, F.S. The OIR authorizes and monitors a facility's' operation as well as determines the facility's financial status and the management capabilities of its managers and owners. The OIR is also empowered to discipline a facility for violations of residents' rights. Currently there are 70 CCRCs in the state, which are home to approximately 25,000 residents.

This bill clarifies and updates several provisions in chapter 651, F.S., many of which are reflective of current practices in CCRCs. Among its key provisions, the bill:

- Increases fees for certificates of authority as well as allowable provider cancellation processing fees.
- Adds new content requirements for annual reports.
- Clarifies that a provider may assess a non-refundable application processing fee.
- Clarifies that the taxes and insurance that must be factored into the escrow account as a debt service reserve pertain to "property."
- Clarifies that if a prospective resident signs a contract but delays moving into the community, he or she is considered to have occupied a unit in the facility when he or she pays an entrance fee, or any portion thereof, and has begun paying a monthly fee. The proposed language also reiterates that such resident has 7 days from the date of signing the contract to cancel without financial penalty.
- Adds new requirements for the residents' council regarding providing notice to residents.
- Gives residents the right to receive memos and announcements from the residents' council as well as unrestricted access to the council.
- Increases the availability and distribution of certain information and reports to residents and prospective residents.
- Changes OIR inspections from "at least once every 3 years" to "at least once every 5 years" to conform to requirements for other entities regulated by OIR.
- Requires the Continuing Care Advisory Council to report annually the Council's findings and recommendations concerning continuing care facilities to the Governor and the Commissioner of OIR.
- Requires OIR to disclose to Council members specified information regarding complaints filed with DFS and to notify the Council regarding rule changes and scheduled rule workshops/hearings.
- Repeals current law regarding provisional certificates issued under prior law.

Increasing fees will result in additional revenues to the state and negatively impact the private sector; both in an indeterminate amount. The OIR indicates that any additional workload requirements generated by the bill can be absorbed within current resources. The bill's effective date is July 1, 2010.

This document does not reflect the intent or official position of the bill sponsor or House of Representatives.

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DATE:

3/16/2010

#### **HOUSE PRINCIPLES**

Members are encouraged to evaluate proposed legislation in light of the following guiding principles of the House of Representatives

- Balance the state budget.
- Create a legal and regulatory environment that fosters economic growth and job creation.
- Lower the tax burden on families and businesses.
- Reverse or restrain the growth of government.
- Promote public safety.
- Promote educational accountability, excellence, and choice.
- Foster respect for the family and for innocent human life.
- · Protect Florida's natural beauty.

#### **FULL ANALYSIS**

# I. SUBSTANTIVE ANALYSIS

# A. EFFECT OF PROPOSED CHANGES:

# Background

Continuing Care Retirement Communities (CCRCs), also known as life-care facilities, are retirement facilities that furnish residents with shelter and health care for an entrance fee and monthly payments. A major benefit of joining a CCRC is that residents are provided a continuum of care in an environment familiar to them, close to family and friends. Residents are offered a variety of social and medical services while residing in independent living or assisted living arrangements or nursing homes. Currently there are 70 CCRCs in the state, which are home to approximately 25,000 residents.<sup>2</sup>

With the rather unique nature of CCRCs, oversight responsibility of these entities is shared among several state agencies. The Department of Financial Services may become involved after a contractual agreement has been signed by both parties or during the mediation process. These matters are usually initially addressed through the Department's Consumer Helpline. On the other hand, the Agency for Health Care Administration regulates other CCRC aspects, such as assisted living, skilled nursing care, quality-of-care, and concerns with medical facilities.

Because residents pay, in some cases, considerable amounts in entrance fees and ongoing monthly fees, there is a need to ensure that CCRCs are in the proper financial and managerial position to provide service not only in the present but also in the future. Accordingly, the Office of Insurance Regulation (OIR) is given primary responsibility to authorize and monitor the operation of facilities and to determine facilities' financial status and the management capabilities of their managers and owners. The OIR is also empowered to discipline a facility for violations of residents' rights. These rights include: a right to live in a safe and decent living environment, free from abuse and neglect; freedom to participate in and benefit from community services and activities and to achieve the highest possible level of independence, autonomy, and interaction within the community; present grievances and recommend changes in policies, procedures, and services to the staff of the facility, governing officials, or any other person without restraint, interference, coercion, discrimination, or reprisal.

STORAGE NAME:

h1253.IBFA.doc 3/16/2010

<sup>&</sup>lt;sup>1</sup> Long-Term Care: A Guide for Consumers, Florida Department of Financial Services, p.18 at http://www.myfloridacfo.com/Consumers/Guides/Health/index.htm (Last viewed on March 15, 2010).

<sup>&</sup>lt;sup>2</sup> Presentation to the Governor's Continuing Care Advisory Council Advisory Council November 3, 2009 at <a href="http://www.floir.com/pdf/2009CouncilPresentation.pdf">http://www.floir.com/pdf/2009CouncilPresentation.pdf</a> (Last viewed on March 15, 2010).

<sup>&</sup>lt;sup>3</sup> ss. 651.021, and 651.023, F.S.

<sup>&</sup>lt;sup>4</sup> s. 651.083, F.S.

<sup>&</sup>lt;sup>5</sup> Id.

In order to operate a CCRC in Florida a provider must obtain from OIR a certificate of authority predicated upon first receiving a provisional certificate. The application process involves submitting a market feasibility study and various financial information, including projected revenues and expenses, current assets and liabilities of the applicant, and expectations of the financial condition of the project.<sup>6</sup>

As part of the ongoing monitoring of the facility, current law requires providers to submit annual reports to OIR, which must include information to assess the financial viability of the provider. Current law also provides for the scrutinizing of provider escrow accounts and the maintaining by providers of specified minimum liquid reserves. Also, each continuing care contract must be submitted and approved by OIR prior to its use in the state.<sup>7</sup>

Regarding examinations and inspections, OIR may at any time, and must at least once every 3 years, examine the business of any applicant for a certificate of authority and any provider engaged in the execution of care contracts or engaged in the performance of obligations under such contracts, in the same manner as is provided for examination of insurance companies pursuant to s.624.316, F.S.<sup>8</sup>The OIR is also authorized to discipline facilities for violations of a plethora of regulatory requirements by denying, suspending, or revoking certificates of authority or, in lieu thereof, to levy a fine not to exceed \$1,000 per violation. However, if it is found that the provider knowingly and willfully violated a lawful order of OIR or a provision of chapter 651, F.S, the office may impose a fine in an amount not to exceed \$10,000 for each such violation.<sup>9</sup>

Current law also addresses issues related to meetings and communications between a provider and residents. Quarterly meetings are required and residents' organizations may be represented at such meetings. <sup>10</sup> Also, there has been created in statute the Continuing Care Advisory Council, which acts in an advisory capacity to OIR, meeting at least once a year to recommend to the office needed changes in statutes and rules and upon the request of OIR to assist with any corrective action, rehabilitation or cessation of the business plan of a provider. <sup>11</sup>

# **Proposed Changes in the Bill**

#### Certificates of Authority

The bill increases the filing fee for a certificate of authority and a provisional certificate of authority from \$75 and \$50, respectively, to \$5,000, as, according to the bill's proponents, originally requested by OIR. Subsequently, the office noted that these fee increases are in excess of the \$1,500 now charged to insurance companies for a certificate of authority and have suggested that if a reasonable fee increase is appropriate to reflect costs associated with regulation of CCRCs, it may be reasonable to set the fee at \$1,500.

The bill also increases the threshold for identifying persons named in the application for a provisional certificate of authority who are associated with a business entity that provides goods, services, or a lease to the continuing care facility from \$500 or more to \$10,000 or more. Also regarding the applications for a provisional certificate it adds wait list contracts to the list of contract forms that must be approved by OIR if they are used by a provider.

<sup>&</sup>lt;sup>6</sup> ss. 651.021-651.023, F.S.

s. 651.026, F.S., s.651.033, F.S., s.651.035, F.S. and s.651.055, F.S.

<sup>8</sup> s. 651.105, F.S.

ss. 651.106 and 651.108, F.S.

<sup>&</sup>lt;sup>10</sup> s. 651.085,F.S.

<sup>&</sup>lt;sup>11</sup> s. 651.121, F.S.

# **Annual Reports**

The bill expands financial statement requirements to require supplemental financial information and cash flow information from any additional licensed facility or operations that are not part of the licensed facility. Current law requires that if a provider has multiple licensed facilities the provider must provide a separate statement of operations for each facility. The proposed change will require that any provider with multiple licensed facilities also provide a balance sheet, statement of cash flows, and a statement of changes in equity for each licensed facility.

The bill also specifies that if financial terms change based on revisions to generally accepted principles, the new terminology will be required in the annual report, opinion, and schedules.

# **Escrow Accounts and Minimum Liquid Reserves**

The bill clarifies that a provider may assess a non-refundable application processing fee on a prospective resident, which is separate from an entrance fee, and that the taxes and insurance that must be factored into the escrow account as a debt service reserve pertain to "property." It also deletes obsolete language related to a phase-in of reserve requirements.

#### Contracts

Regarding contracts between providers and residents, the bill clarifies that if a prospective resident signs a contract but delays moving into the community, he or she is considered to have occupied a unit in the facility when he or she pays an entrance fee, or any portion thereof, and has begun paying a monthly fee. The proposed language also reiterates that such resident has 7 days from the date of signing the contract to cancel without financial penalty. Proponents of the bill indicate that some people enter into a contract and pay fees strictly for insurance purposes and don't move in until they need services. Current law does not address this situation, which, according to the bill's proponents, was not anticipated in previous re-writes of chapter 651, F.S.

The bill also clarifies conditions under which a processing fee may be charged and increases the allowable processing fee from 4% to 5% in the event of cancellation. The bill further clarifies that a person who postpones moving into the facility but takes possession of a unit and begins paying fees is a resident for the purpose of refunds to which prospective residents are entitled if they die or become ill before moving in.

# Residents' Council/Rights/Meetings

The bill requires that within 30 days after an election a newly elected president or chair of the residents' council shall be provided a copy of chapter 651, F.S., and rules or be provided direction to a public website to obtain the information. It also clarifies that residents have the right to receive memos or announcements from or approved for distribution by the residents' council and that a provider may not restrict a resident's access to the residents' council.

Regarding the current requirement for quarterly meetings between residents and the governing body of the provider, the bill requires that the president or chair of the residents' council be provided a written summary of reasons why a monthly maintenance fee is to be increased and permits a "designated representative" of the provider to attend council meetings.

# Availability and Distribution of Reports

The bill specifies that a management company is an agent of the provider when it comes to disclosing information to residents as required by law. It expands the list of items that must be provided to the president or chair of the residents' council to include a summary of entrance fees collected and refunds made for the period covered in the annual report, a copy of the annual statement, a copy of the quarterly annual statement if one is required, and a copy of newly approved continuing care contracts when requested.

# **Examinations and Inspections**

The bill changes the requirement for OIR to conduct an examination of each CCRC from "at least once every 3 years" to "at least once every 5 years". This change in examination and inspections conforms to the same timeframes for other entities regulated by OIR. The bill also states that the examinations shall include confirmation that all disclosure requirements to the president or chair of the residents' council have been made.

# Continuing Care Advisory Council

The bill creates a new requirement for the Advisory Council chair to report the Council's findings and recommendations annually to the Governor and OIR. It also requires OIR, on an annual basis, to provide the Council with a summary and comparison of data on CCRCs based on information submitted in the two most recent annual reports. The OIR is also to provide a summary of the number, type and status of complaints related to CCRCs that have been filed with the DFS. Because, according to the Office, it has been providing this information to the Council, the requirement does not represent a new responsibility or role for the Office. Finally the bill creates a new subsection to require the Office to notify the Advisory Council of proposed rule changes or scheduled rule workshops and hearings related to the administration of chapter 651. F.S.

# Provisional Certificates Issued Under Prior Law

The bill repeals s.651.133, F.S., which, according to OIR, is obsolete and no longer enforced.

#### B. SECTION DIRECTORY:

Section 1. Amends s. 651.011, F.S., relating to definitions.

Section 2. Amends s. 651.012, F.S., relating to exempted facility; written disclosure of exemption.

Section 3. Amends s. 651.015, F.S., relating to administration; forms; fees; rules; fines.

Section 4. Amends s. 651.022, F.S., relating to provisional certificate of authority; application.

Section 5. Amends s. 651.0235, F.S., relating to validity of provisional certificates of authority and certificates of authority.

Section 6. Amends s. 651.026, F.S., relating to annual reports.

Section 7. Amends s. 651.033, F.S., relating to escrow accounts.

Section 8. Amends s. 651.035. F.S., relating to minimum liquid reserve requirements.

Section 9. Amends s. 651.055, F.S., relating to contracts; right to rescind.

Section 10. Amends s. 651.081, F.S., relating to resident's council.

Section 11. Amends s. 651.083, F.S., relating to residents' rights.

Section 12. Amends s. 651.085, F.S., relating to quarterly meetings between residents and the governing body of the provider; resident representation before the governing body of the provider.

Section 13. Amends s. 651.091, F.S., relating to availability, distribution, and posting of reports and records; requirement of full disclosure.

- Section 14. Amends s. 651.105(1), F.S., relating to examination and inspections.
- Section 15. Amends s. 651.114, F.S., relating to delinquency proceedings; remedial rights.
- Section 16. Amends s. 651.1151, F.S., relating to administrative, vendor, and management contracts.
- Section 17. Amends s. 651.121, F.S., relating to Continuing Care Advisory Council.
- Section 18. Repeals s. 651.133. F.S., relating to provisional certificates issued under prior law.
- Section 19. Amends s. 628.4615, F.S., relating to specialty insurers; acquisition of controlling stock, ownership interest, assets, or control; merger or consolidation
- Section 20. Provides an effective date of July 1, 2010.

#### II. FISCAL ANALYSIS & ECONOMIC IMPACT STATEMENT

# A. FISCAL IMPACT ON STATE GOVERNMENT:

#### 1. Revenues:

As written, the fee for a certificate of authority is increased from \$75 to \$5,000; and the fee for a provisional certificate of authority is increased from \$50 to \$5,000. This fee would not apply to existing CCRCs and the number of new applications for either provisional certificates of authority or certificates of authority cannot be determined. However, as of November 3, 2009 there were 3 CCRCs with a provisional certificate of authority. The sponsor of the bill has indicated he will be offering an amendment to eliminate the fee increase.

# 2. Expenditures:

According to OIR, the legislation will result in an anticipated increase in contract and form filings with the office. However, OIR states that "the operational requirements of administration and enforcement can be absorbed within current resources."

#### B. FISCAL IMPACT ON LOCAL GOVERNMENTS:

1. Revenues:

None.

2. Expenditures:

None.

# C. DIRECT ECONOMIC IMPACT ON PRIVATE SECTOR:

Residents who cancel their contracts with CCRCs will be subject to an increase in the the allowable processing fee from 4% to 5%.

<sup>&</sup>lt;sup>12</sup> Office of Insurance Regulation 2010—Bill analysis, HB 1253, March 12, 2010. (On file with the Insurance, Business & Financial Affairs Policy Committee.

#### D. FISCAL COMMENTS:

None.

#### III. COMMENTS

# A. CONSTITUTIONAL ISSUES:

1. Applicability of Municipality/County Mandates Provision:

This bill does not require counties or municipalities to spend funds or take an action requiring the expenditure of funds. It does not reduce the percentage of a state tax shared with counties or municipalities. The bill also does not reduce the authority that municipalities have to raise revenue.

2. Other:

None

# **B. RULE-MAKING AUTHORITY:**

No additional authority necessary. However, OIR notes that "Rule 69O-193.002(17) – definition of CCRC 'occupancy' will need to be amended to conform to this legislation." <sup>13</sup>

# C. DRAFTING ISSUES OR OTHER COMMENTS:

In their analysis of HB 1253, OIR raised what they characterized as a technical concern.

"The legislation affects the form and substance of audited financial statements. The July 1, 2010 date, occurs in that period when auditors are preparing provider financial statements actually filed in July. The Office recommends the effective date for changes to financial statements become effective October 1, 2010."

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IV. AMENDMENTS/COUNCIL OR COMMITTEE SUBSTITUTE CHANGES

<sup>13</sup> Id.

<sup>14</sup> Id.

A bill to be entitled

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An act relating to continuing care facilities; amending s. 651.011, F.S.; revising definitions relating to ch. 651, F.S.; amending s. 651.012, F.S.; conforming crossreferences; amending s. 651.015, F.S.; increasing the fees for a certificate of authority and a provisional certificate of authority to operate a continuing care facility; amending s. 651.022, F.S.; increasing the threshold amount for businesses that must be identified in an application for a provisional certificate of authority; adding wait-list contracts to the forms that must be submitted with the application; amending s. 651.0235, F.S.; conforming provisions to changes made by the act; amending s. 651.026, F.S.; revising the financial information that must be submitted annually for each certified facility; requiring the annual report to reflect any changes in accounting principle terminology; amending s. 651.033, F.S.; authorizing a provider to assess a separate, nonrefundable fee for processing an application for continuing care; amending s. 651.035, F.S.; clarifying that the amounts maintained in escrow relating to taxes refer to property taxes; deleting an obsolete provision; amending s. 651.055, F.S.; providing that a resident is deemed to be occupying a unit upon the payment of certain fees; providing a timeframe for rescinding a contract; increasing the application processing fee; conforming provisions to changes made by the act; amending s. 651.081, F.S.; renaming residents' organizations as

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residents' councils; requiring the provider to provide a newly elected chair of a council with a copy of ch. 651, F.S., and related rules; amending s. 651.083, F.S.; clarifying that a resident has a right to receive residents' council memos and announcements; prohibiting a provider from restricting a resident's access to the council; amending s. 651.085, F.S.; requiring the provider to provide the reasons for increasing the maintenance fee to the chair of the residents' council; allowing a designated representative to represent the provider at meetings; amending s. 651.091, F.S.; specifying that a management company or operator is an agent of the provider for the purposes of disclosing certain information to residents; expanding the list of items that must be provided to the chair of the residents' council; requiring the provider to provide a copy of s. 651.071, F.S., relating to receivership or liquidation, to all prospective residents; amending s. 651.105, F.S.; increasing the amount of time that the Office of Insurance Regulation has to inspect a facility; requiring the office to determine if all disclosures have been made to the chair of the residents' council; amending ss. 651.114 and 651.1151, F.S.; conforming provisions to changes made by the act; amending s. 651.121, F.S.; conforming provisions to changes made by the act; requiring the chair of the Continuing Care Advisory Council to report the council's findings and recommendations to the Governor and the Commissioner of Insurance Regulation; requiring the office

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to provide certain information to the council; repealing s. 651.133, F.S., relating to provisional certificates under prior law; amending s. 628.4615, F.S.; conforming cross-references; providing an effective date.

Be It Enacted by the Legislature of the State of Florida:

Section 1. Section 651.011, Florida Statutes, is reordered and amended to read:

651.011 Definitions.—For the purposes of this chapter, the term:

- (3)(1) "Continuing Care Advisory Council" or "advisory council" means the Continuing Care Advisory council established in by s. 651.121.
- (2) "Continuing care" or "care" means, furnishing pursuant to a contract, furnishing shelter and either nursing care or personal services as defined in s. 429.02, whether such nursing care or personal services are provided in the facility or in another setting designated by the contract for continuing care, to an individual not related by consanguinity or affinity to the provider furnishing such care, upon payment of an entrance fee. Other personal services provided <u>must shall</u> be designated in the continuing care contract. Contracts to provide continuing care include agreements to provide care for any duration, including contracts that are terminable by either party.
- $\underline{(4)}$  "Entrance fee" means an initial or deferred payment of a sum of money or property made as full or partial payment to assure the resident a place in a facility. An accommodation fee,

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admission fee, or other fee of similar form and application <u>are</u> shall be considered to be an entrance fee.

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- (5)(4) "Facility" means a place that provides in which it is undertaken to provide continuing care.
- (8) "Licensed" means that the provider has obtained a certificate of authority from the department.
- (9) (6) "Provider" means the owner or operator, whether a natural person, partnership or other unincorporated association, however organized, trust, or corporation, of an institution, building, residence, or other place, whether operated for profit or not, which owner or operator provides undertakes to provide continuing care for a fixed or variable fee, or for any other remuneration of any type, whether fixed or variable, for the period of care, payable in a lump sum or lump sum and monthly maintenance charges or in installments, but does not mean an any entity that has existed and continuously operated a facility located on at least no less than 63 acres in this state providing residential lodging to members and their spouses for at least 66 years on or before July 1, 1989, and such facility has the residential capacity of 500 persons, is directly or indirectly owned or operated by a nationally recognized fraternal organization, is not open to the public, and accepts only its members and their spouses as residents at such a facility.
- (10) "Records" means the permanent financial, directory, and personnel information and data maintained by a provider pursuant to this chapter.
  - (11) (8) "Resident" means a purchaser of, or a nominee of,

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or a subscriber to, a continuing care agreement. Such an agreement does may not be construed to give the resident a part ownership of the facility in which the resident is to reside, unless expressly provided for in the agreement.

- (6)(9) "Generally accepted accounting principles" means those accounting principles and practices adopted by the Financial Accounting Standards Board and the American Institute of Certified Public Accountants, including Statement of Position 90-8 with respect to any full year to which the statement applies.
- (7) "Insolvency" means the condition in which the provider is unable to pay its obligations as they come due in the normal course of business.
- (1)(11) "Advertising" means the dissemination of any written, visual, or electronic information by a provider, or any person affiliated with or controlled by a provider, to potential residents or their representatives for the purpose of inducing such persons to subscribe to or enter into a contract to reside in a continuing care community that is subject to this chapter covered by this act.
- Section 2. Section 651.012, Florida Statutes, is amended to read:
- 651.012 Exempted facility; written disclosure of exemption.—Any facility exempted under ss. 632.637(1)(e) and 651.011(9) 651.011(6) must provide written disclosure of such exemption to each person admitted to the facility after October 1, 1996. This disclosure must be written using language likely to be understood by the person and must briefly explain the

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141 exemption provisions of ss. 632.637(1)(e) and 651.011(6).

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- Section 3. Subsection (2) of section 651.015, Florida
  143 Statutes, is amended to read:
  - 651.015 Administration; forms; fees; rules; fines.—The administration of this chapter is vested in the commission, office, and department, which shall:
  - (2) Collect in advance, and the applicant shall pay in advance, the following fees:
  - (a) At the time of filing an application for a certificate of authority, an application fee in the amount of \$5,000 \$75 for each facility.
  - (b) At the time of filing the annual report required by s. 651.026, a fee in the amount of \$100 for each year or part thereof for each facility.
  - (c) A late fee not to exceed \$50 per a day for each day of noncompliance.
  - (d) A fee to cover the actual cost of a credit report and fingerprint processing.
  - (e) At the time of filing an application for a provisional certificate of authority, a fee  $\frac{1}{2}$  in the amount of \$5,000 \$50.
  - Section 4. Paragraph (b) of subsection (2) of section 651.022, Florida Statutes, is amended, paragraph (g) is added to that subsection, and paragraphs (i) and (j) of subsection (3) of that section are amended, to read:
- 165 651.022 Provisional certificate of authority; 166 application.—
  - (2) The application for a provisional certificate of authority shall be on a form prescribed by the commission and

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shall contain the following information:

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- (b) The full names, residences, and business addresses of:
- 1. The proprietor, if the applicant or provider is an individual.
- 2. Every partner or member, if the applicant or provider is a partnership or other unincorporated association, however organized, having fewer than 50 partners or members, together with the business name and address of the partnership or other organization.
- 3. The principal partners or members, if the applicant or provider is a partnership or other unincorporated association, however organized, having 50 or more partners or members, together with the business name and business address of the partnership or other organization. If such unincorporated organization has officers and a board of directors, the full name and business address of each officer and director may be set forth in lieu of the full name and business address of its principal members.
- 4. The corporation and each officer and director thereof, if the applicant or provider is a corporation.
- 5. Every trustee and officer, if the applicant or provider is a trust.
- 6. The manager, whether an individual, corporation, partnership, or association.
- 7. Any stockholder holding at least a 10 percent 10percent interest in the operations of the facility in which the care is to be offered.
  - 8. Any person whose name is required to be provided in the

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CODING: Words stricken are deletions; words underlined are additions.

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application under the provisions of this paragraph and who owns any interest in or receives any remuneration from, either directly or indirectly, any professional service firm, association, trust, partnership, or corporation providing goods, leases, or services to the facility for which the application is made, with a real or anticipated value of \$10,000 \$500 or more, and the name and address of the professional service firm, association, trust, partnership, or corporation in which such interest is held. The applicant shall describe such goods, leases, or services and the probable cost to the facility or provider and shall describe why such goods, leases, or services should not be purchased from an independent entity.

- 9. Any person, corporation, partnership, association, or trust owning land or property leased to the facility, along with a copy of the lease agreement.
- 10. Any affiliated parent or subsidiary corporation or partnership.
- (g) The forms of the continuing care residency contracts, reservation contracts, escrow agreements, and wait list contracts, if applicable, which are proposed to be used by the provider in the furnishing of care. If the office finds that the continuing care contracts and escrow agreements comply with ss. 651.023(1)(c), 651.033, and 651.055, it shall approve them. Thereafter, no other form of contract or agreement may be used by the provider until it has been submitted to the office and approved.
- (3) In addition to the information required in subsection(2), an applicant for a provisional certificate of authority

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shall submit a market feasibility study. The market feasibility study shall include at least the following information:

- (i) The application for a provisional certificate of authority shall be accompanied by the forms of the continuing care residency and reservation contracts and escrow agreements proposed to be used by the provider in the furnishing of care. If the office finds that the continuing care contracts and escrow agreements comply with ss. 651.023(1)(c), 651.033, and 651.055, it shall approve them. Thereafter, no other form of contract or agreement may be used by the provider until it has been submitted to the office and approved.
- (i)(j) The name of the person who prepared the feasibility study and the experience of such person in preparing similar studies or otherwise consulting in the field of continuing care.
- Section 5. Subsection (2) of section 651.0235, Florida Statutes, is amended to read:
- 651.0235 Validity of provisional certificates of authority and certificates of authority.—
- (2) If the provider fails to meet the requirements of this chapter for a provisional certificate of authority or a certificate of authority, the office may notify the provider of any deficiencies and require the provider to correct such deficiencies within a period to be determined by the office. If such deficiencies are not corrected within 20 days after the notice to the provider, or within less time at the discretion of the office, the office shall notify the Continuing Care Advisory Council, which may assist the facility in formulating a remedial plan to be submitted to the office within no later than 60 days

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after from the date of notification. The time period for correcting the granted to correct deficiencies may be extended upon submission of a plan for corrective action approved by the office. If such deficiencies have not been cleared by the expiration of such time period, as extended, the office shall petition for a delinquency proceeding or pursue such other relief as is provided for under this chapter, as the circumstances may require.

Section 6. Subsection (2) of section 651.026, Florida Statutes, is amended to read:

651.026 Annual reports.-

- (2) The annual report shall be in such form as the commission prescribes and shall contain at least the following:
- (a) Any change in status with respect to the information required to be filed under s. 651.022(2).
- (b) Financial statements audited by an independent certified public accountant, which <u>must shall</u> contain, for two or more periods if the facility has been in existence that long, all of the following:
- 1. An accountant's opinion and, in accordance with generally accepted accounting principles:
  - a. A balance sheet;
  - b. A statement of income and expenses;
  - c. A statement of equity or fund balances; and
  - d. A statement of changes in cash flows.; and
- 2. Notes to the financial statements considered customary or necessary <u>for</u> to full disclosure or adequate understanding of the financial statements, financial condition, and operation.

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281 (c) The following financial information:

- 1. A detailed listing of the assets maintained in the liquid reserve as required  $\underline{\text{under}}$  in s. 651.035 and in accordance with part II of chapter 625;
- 2. A schedule giving additional information relating to property, plant, and equipment having an original cost of at least \$25,000, so as to show in reasonable detail with respect to each separate facility original costs, accumulated depreciation, net book value, appraised value or insurable value and date thereof, insurance coverage, encumbrances, and net equity of appraised or insured value over encumbrances. Any property not used in continuing care <u>must shall</u> be shown separately from property used in continuing care;
- 3. The level of participation in Medicare or Medicaid programs, or both;
- 4. A statement of all fees required of residents, including, but not limited to, a statement of the entrance fee charged, the monthly service charges, the proposed application of the proceeds of the entrance fee by the provider, and the plan by which the amount of the entrance fee is determined if the entrance fee is not the same in all cases; and
- 5. Any change or increase in fees <u>if</u> when the provider changes <u>either</u> the scope of, or the rates for, care or services, regardless of whether the change involves the basic rate or only those services available at additional costs to the resident.
- 6.a. If the provider has more than one certificated facility, or has operations that are not licensed under this chapter, it shall submit a balance sheet, statement of income

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and expenses, statement of equity or fund balances, and

statement of cash flows statement of operations for each

facility licensed under this chapter as supplemental information

to the audited financial statements required under paragraph (b)

as part of the annual report.

- b. If the provider has operations that are not Florida certificated facilities, the provider shall also submit as supplemental information to the audited financial statements, balance sheets, statements of changes in equity, and statements of cash flows for each Florida certificated facility.
- (d) Such other reasonable data, financial statements, and pertinent information as the commission or office may require with respect to the provider or the facility, or its directors, trustees, members, branches, subsidiaries, or affiliates, to determine the financial status of the facility and the management capabilities of its managers and owners.
- (e) Each facility shall file with the office annually, together with the annual report required by this section, a computation of its minimum liquid reserve calculated in accordance with s. 651.035 on a form prescribed by the commission.
- (f) If, due to a change in generally accepted accounting principles, the balance sheet, statement of income and expenses, statement of equity or fund balances, or statement of cash flows is known by any other name or title, the annual report must contain financial statements using the changed names or titles that most closely correspond to a balance sheet, statement of income and expenses, statement of equity or fund balances, and

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337 statement of changes in cash flows.

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Section 7. Paragraph (d) of subsection (1) of section 651.033, Florida Statutes, is amended, and paragraph (d) is added to subsection (3) of that section, to read:

651.033 Escrow accounts.-

- (1) When funds are required to be deposited in an escrow account pursuant to s. 651.022, s. 651.023, s. 651.035, or s. 651.055:
- (d) All funds deposited in an escrow account, if invested, shall be invested as set forth in part II of chapter 625; however, such investment may shall not diminish the funds held in escrow below the amount required by this chapter. All Funds deposited in an escrow account are shall not be subject to any charges by the escrow agent except escrow agent fees associated with administering the accounts, or subject to any liens, judgments, garnishments, creditor's claims, or other encumbrances against the provider or facility except as provided in s. 651.035(1) 651.035(2).
- (3) In addition, when entrance fees are required to be deposited in an escrow account pursuant to s. 651.022, s. 651.023, or s. 651.055:
- (d) A provider may assess a nonrefundable fee, which is separate from the entrance fee, for processing a prospective resident's application for continuing care.
- Section 8. Section 651.035, Florida Statutes, is amended to read:
  - 651.035 Minimum liquid reserve requirements.-
- 364 (1) A provider shall maintain in escrow a minimum liquid

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reserve consisting of the <u>following reserves</u>, <u>as</u> applicable: <u>reserves specified in subsection (2)</u>.

- (2)(a) Each A provider shall maintain in escrow as a debt service reserve an amount equal to the aggregate amount of all principal and interest payments due during the fiscal year on any mortgage loan or other long-term financing of the facility, including property taxes as recorded in the audited financial statements required under s. 651.026. The amount must shall include any leasehold payments and all costs related to such payments. If principal payments are not due during the fiscal year, the provider shall maintain in escrow as a minimum liquid reserve an amount equal to interest payments due during the next 12 months on any mortgage loan or other long-term financing of the facility, including property taxes.
- (b) A provider that which has outstanding indebtedness that which requires what is normally referred to as a "debt service reserve" to be held in escrow pursuant to a trust indenture or mortgage lien on the facility and for which the debt service reserve may only be used to pay principal and interest payments on the debt that which the debtor is obligated to pay, and which may include property taxes and insurance, may include such debt service reserve in computing the its computation of its minimum liquid reserve needed to satisfy this subsection if, provided that the provider furnishes to the office a copy of the agreement under which such debt service is held, together with a statement of the amount being held in escrow for the debt service reserve, certified by the lender or trustee and the provider to be correct. The trustee shall

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provide the office with any information concerning the debt service reserve account upon request of the provider or the office.  $^{\sim}$ 

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Each provider shall maintain in escrow an operating reserve in an amount equal to 30 percent of the total operating expenses projected in the feasibility study required by s. 651.023 for the first 12 months of operation. Thereafter, each provider shall maintain in escrow an operating reserve in an amount equal to 15 percent of the total operating expenses in the annual report filed pursuant to s. 651.026. If Where a provider has been in operation for more than 12 months, the total annual operating expenses shall be determined by averaging the total annual operating expenses reported to the office by the number of annual reports filed with the office within the immediate preceding 3-year period subject to adjustment if in the event there is a change in the number of facilities owned. For purposes of this subsection, total annual operating expenses shall include all expenses of the facility except: depreciation and amortization; interest and property taxes included in paragraph (a) subsection (1); extraordinary expenses that which are adequately explained and documented in accordance with generally accepted accounting principles; liability insurance premiums in excess of those paid in calendar year 1999; and changes in the obligation to provide future services to current residents. For providers initially licensed during or after calendar year 1999, liability insurance shall be included in the total operating expenses in an amount not to exceed the premium paid during the first 12 months of facility operation. Beginning

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January 1, 1993, the operating reserves required under this subsection shall be in an unencumbered account held in escrow for the benefit of the residents. Such funds may not be encumbered or subject to any liens or charges by the escrow agent or judgments, garnishments, or creditors' claims against the provider or facility. However, if a facility had a lien, mortgage, trust indenture, or similar debt instrument in place before prior to January 1, 1993, which encumbered all or any part of the reserves required by this subsection and such funds were used to meet the requirements of this subsection, then such arrangement may be continued, unless a refinancing or acquisition has occurred, and the provider shall be in compliance with this subsection.

(d) Each provider shall maintain in escrow a renewal and replacement reserve in an amount equal to 15 percent of the total accumulated depreciation based on the audited financial statement required to be filed pursuant to s. 651.026, not to exceed 15 percent of the facility's average operating expenses for the past 3 fiscal years based on the audited financial statements for each of those such years. For a provider who is an operator of a facility but is not the owner and depreciation is not included as part of the provider's financial statement, the renewal and replacement reserve required by this paragraph must shall equal 15 percent of the total operating expenses of the provider, as described in this section. Each provider licensed before prior to October 1, 1983, shall be required to fully fund the renewal and replacement reserve by October 1, 2003, by multiplying the difference between the former escrow

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requirement and the present escrow requirement by the number of years the facility has been in operation after October 1, 1983.

- (3) In lieu of fulfilling the escrow requirements provided in subsections (1) and (2), each facility licensed prior to October 1, 1983, shall be required to maintain in escrow the minimum liquid reserve that would have been required under this section as it existed on October 1, 1982, plus 5 percent of the difference between the former escrow requirement and the present escrow requirement multiplied by the number of years the facility has been in operation after October 1, 1983. Beginning October 1, 2003, the escrow requirements provided in subsections (1) and (2) shall apply in full to facilities licensed before October 1, 1983.
- (2)(4)(a) In facilities where not all residents are under continuing care contracts, the reserve requirements of subsection (1) (2) shall be computed only with respect to the proportional share of operating expenses which are that is applicable to residents as defined in s. 651.011. For purposes of this calculation, the proportional share shall be based upon the ratio of residents under continuing care contracts to those residents who do not hold such contracts.
- (b) In facilities that which have voluntarily and permanently discontinued marketing continuing care contracts, the office may allow a reduced debt service reserve as required in subsection (1) based upon the ratio of residents under continuing care contracts to those residents who do not hold such contracts if the office finds that such reduction is not inconsistent with the security protections intended by this

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chapter. In making this determination, the office may consider such factors as the financial condition of the facility, the provisions of the outstanding continuing care contracts, the ratio of residents under continuing care agreements to those residents who do not hold a continuing care contract, current occupancy rates, previous sales and marketing efforts, life expectancy of the remaining contract holders, and the written policies of the board of directors of the provider or a similar board.

- (3)(5) If When principal and interest payments are paid to a trust that which is beneficially held by the residents as described in s. 651.023(5), the office may waive all or any portion of the escrow requirements for mortgage principal and interest contained in subsection (1) if the office finds that such waiver is not inconsistent with the security protections intended by this chapter.
- (4)(6) The office, upon approval of a plan for fulfilling the requirements of this section and upon demonstration by the facility of an annual increase in liquid reserves, may extend the time for compliance.
- (5)(7)(a) A provider may satisfy the minimum liquid reserve requirements of this section by acquiring from a financial institution, as specified in paragraph (b), a clean, unconditional irrevocable letter of credit in an amount equal to the requirements of this section.
- (a) The letter of credit <u>must shall</u> be issued by a financial institution participating in the State of Florida Treasury Certificate of Deposit Program, and <u>must be approved by</u>

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the letter of credit shall be subject to the approval of the office <u>before</u> prior to issuance and <u>before</u> prior to any renewal or modification thereof. At a minimum, the letter of credit <u>must shall</u> provide for:

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- 1. Ninety days' prior written notice to both the provider and the office of the financial institution's determination not to renew or extend the term of the letter of credit.
- 2. Unless otherwise arranged by the provider to the satisfaction of the office, deposit by the financial institution of such letter of credit funds in an account designated by the office no later than 30 days before prior to the expiration of the letter of credit.
- 3. Deposit by the financial institution of such letter of credit funds in an account designated by the office within no later than 4 business days following written instructions from the office that, in the sole judgment of the office, funding of the minimum liquid reserve is required.
- (b) The terms of the such letter of credit must shall be approved by the office and the long-term debt of the financial institution providing such letter of credit must shall be rated in one of their top three long-term debt rating categories by either Moody's Investors Service, Standard & Poor's Corporation, or a recognized securities rating agency acceptable to the office.
- (c) The letter of credit  $\underline{\text{must}}$   $\underline{\text{shall}}$  name the office as beneficiary.
- (d) Notwithstanding any other provision of this section, a provider <u>using</u> utilizing a letter of credit pursuant to this

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subsection shall, at all times, have and maintain in escrow an operating cash reserve equal to 2 months' operating expenses as determined pursuant to s. 651.026.

- (e) If In the event the issuing financial institution no longer participates in the State of Florida Treasury Certificate of Deposit Program, such financial institution shall deposit as collateral with the department eligible securities, as prescribed by s. 625.52, having a market value equal to or greater than 100 percent of the stated amount of the letter of credit.
- (6)(8)(a) Each fiscal year, a provider may withdraw up to 33 percent of the total renewal and replacement reserve available. The reserve available is equal to the market value of the invested reserves at the end of the provider's prior fiscal year. The withdrawal <u>must</u> is to be used for capital items or major repairs., and
- (a) Before any funds are eligible for withdrawal, the provider must obtain written permission from the office by submitting the following information:
- 1. The amount of the withdrawal and the intended use of the proceeds.
- 2. A board resolution and sworn affidavit signed by two officers or general partners of the provider which indicates approval of the withdrawal and use of the funds.
- 3. Proof that the provider has met all funding requirements for the operating, debt service, and renewal and replacement reserves computed for the previous fiscal year.
  - 4. Anticipated payment schedule for refunding the renewal

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561 and replacement reserve fund.

(b) Within 30 days after the withdrawal of funds from the renewal and replacement reserve fund, the provider must begin refunding the reserve account in equal monthly payments that which allow for a complete funding of the such withdrawal within 36 months. If the payment schedule required under subparagraph (a)4. has changed, the provider must update the office with the new payment schedule. If the provider fails to make a required monthly payment or the payment is late, the provider must notify the office within 5 days after the due date of the payment. No additional withdrawals from the renewal and replacement reserve will be allowed until all scheduled payments are current.

Section 9. Paragraphs (d) and (g) of subsection (1) and subsections (2) and (5) of section 651.055, Florida Statutes, are amended to read:

651.055 Contracts; right to rescind.-

- (1) Each continuing care contract and each addendum to such contract shall be submitted to and approved by the office prior to its use in this state. Thereafter, no other form of contract shall be used by the provider unless it has been submitted to and approved by the office. Each contract shall:
- (d) Describe the health and financial conditions required for a person to be accepted as a resident and to continue as a resident, once accepted, including the effect of any change in the health or financial condition of the a person between the date of submitting an application for admission to the facility and entering into a continuing care contract and the date of taking occupancy in a unit. If a prospective resident signs a

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contract but postpones moving into the facility, the individual is deemed to be occupying a unit at the facility when he or she pays the entrance fee or any portion of the fee, other than a reservation deposit, and begins making monthly maintenance fee payments. Such resident may rescind the contract and receive a full refund of any funds paid, without penalty or forfeiture, within 7 days after executing the contract as specified in subsection (2).

- (g) Provide that the contract may be canceled by upon the giving at least 30 days' of written notice of cancellation of at least 30 days by the provider, the resident, or the person who provided the transfer of property or funds for the care of such resident; however, if a contract is canceled because there has been a good faith determination that a resident is a danger to himself or herself or others, only such notice as is reasonable under the circumstances is shall be required.
- 1. The contract <u>must also</u> shall further provide in clear and understandable language, in print no smaller than the largest type used in the body of the contract, the terms governing the refund of any portion of the entrance fee.
- 2. For a resident whose contract with the facility provides that the resident does not receive a transferable membership or ownership right in the facility, and who has occupied his or her unit, the refund shall be calculated on a pro rata basis with the facility retaining up to no more than 2 percent per month of occupancy by the resident and up to a 5 percent no more than a 4-percent fee for processing fee. Such refund must shall be paid within no later than 120 days after

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the giving the of notice of intention to cancel.

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- 3. In addition to a processing fee, if the contract provides for the facility to retain up to no more than 1 percent per month of occupancy by the resident, it may provide that such refund will be paid from the proceeds of the next entrance fees received by the provider for units for which there are no prior claims by any resident until paid in full or, if the provider has discontinued marketing continuing care contracts, within 200 days after the date of notice.
- Unless the provisions of subsection (5) applies apply, for any prospective resident, regardless of whether or not such a resident receives a transferable membership or ownership right in the facility, who cancels the contract before prior to occupancy of the unit, the refund shall be the entire amount paid toward the entrance fee shall be refunded, less a processing fee of up to 5 percent not to exceed 4 percent of the entire entrance fee; however, the but in no event shall such processing fee may not exceed the amount paid by the prospective resident. Such refund must shall be paid within no later than 60 days after the giving the of notice of intention to cancel. For a resident who has occupied his or her unit and who has received a transferable membership or ownership right in the facility, the foregoing refund provisions do shall not apply but are shall be deemed satisfied by the acquisition or receipt of a transferable membership or an ownership right in the facility. The provider may shall not charge any fee for the transfer of membership or sale of an ownership right.
  - (2) A resident has the right to rescind a continuing care Page 23 of 38

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contract and receive a full refund of any funds paid, without penalty or forfeiture, within 7 days after executing the contract. A resident <u>may shall</u> not be required to move into the facility designated in the contract before the expiration of the 7-day period. <u>During the 7-day period</u>, the resident's funds must be held in an escrow account unless otherwise requested by the resident pursuant to s. 651.033(3)(c).

- (5) Except for a resident who postpones moving into the facility but is deemed to have occupied a unit as described in paragraph (1)(d), if a prospective resident dies before occupying the facility or, through illness, injury, or incapacity, is precluded from becoming a resident under the terms of the continuing care contract, the contract is automatically canceled, and the prospective resident or his or her the resident's legal representative shall receive a full refund of all moneys paid to the facility, except those costs specifically incurred by the facility at the request of the prospective resident and set forth in writing in a separate addendum, signed by both parties, to the contract.
- Section 10. Section 651.081, Florida Statutes, is amended to read:
- 651.081 Continuing care facilities Residents' council organizations.
- (1) Residents living in a facility holding a valid certificate of authority under this chapter have the right of self-organization, the right to be represented by an individual of their own choosing, and the right to engage in concerted activities for the purpose of keeping informed on the operation

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of the facility that which is caring for them or for the purpose of other mutual aid or protection.

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A residents' council <del>organization</del> created for the purpose of representing residents on matters set forth in s. 651.085 may be established through an election in which the residents, as defined in s. 651.011 this chapter, vote by ballot, either physically or by proxy. If the election is to be held during a meeting, a notice of the organizational meeting must be provided to all residents of the community at least 10 business days before the meeting. Notice may be given through internal mailboxes, communitywide newsletters, bulletin boards, in-house television stations, and other similar means of communication. An election for creating a residents' council organization is valid if at least 40 percent of the total resident population participates in the election and a majority of the participants vote affirmatively for the council organization. The initial residents' council organization created under this section is valid for at least 12 months. A residents' organization formalized by If the facility has a residents' association, residents' council, or similarly organized body with bylaws and elected officials, such organization must be recognized as the residents' council organization under this section and s. 651.085. Within 30 days after the election of a newly elected president or chair of the residents' council, the provider shall give the president or chair a copy of this chapter and rules adopted thereunder, or direct him or her to the appropriate public website to obtain this information. There shall be Only one residents' council may

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<del>organization to</del> represent residents before the governing body of the provider as described in s. 651.085(2).

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Section 11. Paragraphs (c) and (f) of subsection (1) of section 651.083, Florida Statutes, are amended, present subsection (5) of that section is redesignated as subsection (6), and a new subsection (5) is added to that section, to read: 651.083 Residents' rights.—

- (1) No resident of any facility shall be deprived of any civil or legal rights, benefits, or privileges guaranteed by law, by the State Constitution, or by the United States Constitution solely by reason of status as a resident of a facility. Each resident of a facility has the right to:
- (c) Unrestricted private communication, including receiving and sending unopened correspondence. This includes the right to receive memos or announcements from or approved for distribution by the residents' council.
- (f) Present grievances and recommend changes in policies, procedures, and services to the staff of the facility, governing officials, or any other person without restraint, interference, coercion, discrimination, or reprisal. This right includes access to ombudsman volunteers and advocates and the right to be a member of, and active in, and to associate with, advocacy or special interest groups or associations.
- (5) The provider may not restrict a resident's access to the residents' council.
- Section 12. Subsections (1) and (2) of section 651.085, Florida Statutes, are amended to read:
  - 651.085 Quarterly meetings between residents and the

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governing body of the provider; resident representation before the governing body of the provider.

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The governing body of a provider, or the designated representative of the provider, shall hold quarterly meetings with the residents of the continuing care facility for the purpose of free discussion of subjects including, but not limited to, income, expenditures, and financial trends and problems as they apply to the facility, as well as a discussion on proposed changes in policies, programs, and services. At quarterly meetings where monthly maintenance fee increases are discussed, a summary of the reasons for raising the fee as specified in subsection (4) must be provided in writing to the president or chair of the residents' council. Upon request of the residents' council organization, a member of the governing body of the provider, such as a board member, a general partner, or a principal owner, or designated representative shall attend such meetings. Residents are <del>shall be</del> entitled to at least 7 days' advance notice of each quarterly meeting. An agenda and any materials that will be distributed by the governing body or representative of the provider shall be posted in a conspicuous place at the facility and shall be available upon request to residents of the facility. The office shall request verification from a facility that quarterly meetings are held and open to all residents if when it receives a complaint from the residents' council that a facility is not in compliance with the provisions of this subsection. In addition, a facility shall report to the office in the annual report required under s. 651.026 the dates on which quarterly meetings were held during the reporting

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A residents' council organization formed pursuant to s. 651.081, members of which are elected by the residents, may designate a resident to represent them before the governing body of the provider or organize a meeting or ballot election of the residents of the facility to determine whether to elect a resident to represent them before the governing body of the provider. If a residents' council <del>organization as described in</del> s. 651.081 does not exist, any resident may organize a meeting or ballot election of the residents of the facility to determine whether to elect a resident to represent them before the governing body and, if applicable, elect the representative. The residents' council organization, or the resident that organizes a meeting or ballot election to elect a representative, shall give all residents of the facility notice at least 10 business days before the meeting or election. Notice may be given through internal mailboxes, communitywide newsletters, bulletin boards, in-house television stations, and other similar means of communication. An election of the representative is valid if at least 40 percent of the total resident population participates in the election and a majority of the participants vote affirmatively for the representative. The initial designated representative elected under this section shall be elected to serve for a period of at least 12 months.

Section 13. Section 651.091, Florida Statutes, is amended to read:

651.091 Availability, distribution, and posting of reports and records; requirement of full disclosure.—

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(1) Each continuing care facility shall maintain as public information, available upon request, records of all cost and inspection reports pertaining to that facility which that have been filed with or issued by any governmental agency. A copy of each such report shall be retained in such records for at least not less than 5 years after from the date the report is filed or issued. Each facility shall also maintain as public information, available upon request, all annual statements that have been filed with the office. For purposes of this section, a management company or operator is considered an agent of the provider.

(2) Every continuing care facility shall:

- (a) Display the certificate of authority in a conspicuous place inside the facility.
- (b) Post in a prominent position in the facility which is so as to be accessible to all residents and to the general public a concise summary of the last examination report issued by the office, with references to the page numbers of the full report noting any deficiencies found by the office, and the actions taken by the provider to rectify such deficiencies, indicating in such summary where the full report may be inspected in the facility.
- (c) Post in a prominent position in the facility which is so as to be accessible to all residents and to the general public a summary of the latest annual statement, indicating in the summary where the full annual statement may be inspected in the facility. A listing of any proposed changes in policies, programs, and services <u>must shall</u> also be posted.

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(d) Distribute a copy of the full annual statement to the president or chair of the residents' council within 30 days after the filing of the annual report with the office, and designate a staff person to provide explanation thereof.

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- (e) Notify the residents' council of any plans filed with the office to obtain new financing, additional financing, or refinancing for the facility and of any applications to the office for any expansion of the facility.
- (f) Deliver to the president or chair of the residents' council a summary of entrance fees collected and refunds made during the time period covered in the annual report and the refund balances due at the end of the report period.
- (g) Deliver to the president or chair of the residents' council a copy of each quarterly statement within 30 days after the quarterly statement is filed with the office if the facility is required to file quarterly.
- (h) Upon request, deliver to the president or chair of the residents' council a copy of any newly approved continuing care contract within 30 days after approval by the office.
- (3) Before entering into a contract to furnish continuing care, the provider undertaking to furnish the care, or the agent of the provider, shall make full disclosure, and provide copies of the disclosure documents to the prospective resident or his or her legal representative, of the following information:
  - (a) The contract to furnish continuing care.
  - (b) The summary listed in paragraph (2)(b).
- (c) All ownership interests and lease agreements, including information specified in s. 651.022(2)(b)8.

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(d) In keeping with the intent of this subsection relating to disclosure, the provider shall make available for review, master plans approved by the provider's governing board and any plans for expansion or phased development, to the extent that the availability of such plans will not put at risk real estate, financing, acquisition, negotiations, or other implementation of operational plans and thus jeopardize the success of negotiations, operations, and development.

- (e) Copies of the rules and regulations of the facility and an explanation of the responsibilities of the resident.
- (f) The policy of the facility with respect to admission to and discharge from the various levels of health care offered by the facility.
- (g) The amount and location of any reserve funds required by this chapter, and the name of the person or entity having a claim to such funds in the event of a bankruptcy, foreclosure, or rehabilitation proceeding.
  - (h) A copy of s. 651.071.

- $\underline{\text{(i)}}$  (h) A copy of the resident's rights as described in s. 651.083.
- (4) A true and complete copy of the full disclosure document to be used <u>must shall</u> be filed with the office <u>before</u> prior to its use. A resident or prospective resident or his or her legal representative <u>may shall be permitted to</u> inspect the full reports referred to in paragraph (2)(b); the charter or other agreement or instrument required to be filed with the office pursuant to s. 651.022(2), together with all amendments thereto; and the bylaws of the corporation or association, if

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any. Upon request, copies of the reports and information shall be provided to the individual requesting them if the individual agrees to pay a reasonable charge to cover copying costs.

Section 14. Subsection (1) of section 651.105, Florida Statutes, is amended, and subsection (5) is added to that section, to read:

651.105 Examination and inspections.

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The office may at any time, and shall at least once every  $5 \div 3$  years, examine the business of any applicant for a certificate of authority and any provider engaged in the execution of care contracts or engaged in the performance of obligations under such contracts, in the same manner as is provided for the examination of insurance companies pursuant to s. 624.316. Such examinations shall be made by a representative or examiner designated by the office, whose compensation will be fixed by the office pursuant to s. 624.320. Routine examinations may be made by having the necessary documents submitted to the office; and, for this purpose, financial documents and records conforming to commonly accepted accounting principles and practices, as required under s. 651.026, are will be deemed adequate. The final written report of each such examination must shall be filed with the office and, when so filed, constitutes will constitute a public record. Any provider being examined shall, upon request, give reasonable and timely access to all of its records. The representative or examiner designated by the office may at any time examine the records and affairs and inspect the physical property of any provider, whether in connection with a formal examination or not.

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(5) At the time of the routine examination, the office shall determine if all disclosures required under this chapter have been made to the president or chair of the residents' council.

Section 15. Subsections (1) through (4) of section 651.114, Florida Statutes, are amended to read:

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- 651.114 Delinquency proceedings; remedial rights.-
- (1) Upon determination by the office that a provider is not in compliance with this chapter, the office may notify the chair of the <u>Continuing Care</u> Advisory Council, who may assist the office in formulating a corrective action plan.
- (2) A provider shall make available to the advisory council, within no later than 30 days after being requested to do so by the advisory council, a plan for obtaining compliance or solvency.
- (3) <u>Within</u> The council shall, no later than 30 days after notification, the advisory council shall:
- (a) Consider and evaluate the plan submitted by the provider.
  - (b) Discuss the problem and solutions with the provider.
  - (c) Conduct such other business as is necessary.
- (d) Report its findings and recommendations to the office, which may require additional modification of the plan.
- (4) (a) After receiving Upon approval of a plan by the office, the provider shall submit monthly a progress report monthly to the advisory council or the office, or both, in a manner prescribed by the office.
  - (b) After a period of 3 months, or at any earlier time

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deemed necessary, the council shall evaluate the progress by the provider and shall advise the office of its findings.

Section 16. Subsection (3) of section 651.1151, Florida Statutes, is amended to read:

651.1151 Administrative, vendor, and management contracts.

(3) Any contract with an affiliate, an entity controlled by the provider, or an entity controlled by an affiliate of the provider for administrative, vendor, or management services entered into or renewed after October 1, 1991, must include shall contain a provision that the contract will shall be canceled upon issuance of an order by the office pursuant to this section. A copy of the current management services contract, pursuant to this section, if any, must be on file in the marketing office or other area accessible area to residents and the appropriate residents' council resident organizations.

Section 17. Section 651.121, Florida Statutes, is amended to read:

# 651.121 Continuing Care Advisory Council.-

- (1) The Continuing Care Advisory Council to the office is created to consist of 10 members who are residents of this state appointed by the Governor and geographically representative of this state. Three members shall be administrators of facilities that which hold valid certificates of authority under this chapter and shall have been actively engaged in the offering of continuing care agreements in this state for 5 years before appointment. The remaining members shall include:
  - (a) A representative of the business community whose

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953 expertise is in the area of management.

- (b) A representative of the financial community who is not a facility owner or administrator.
  - (c) A certified public accountant.
  - (d) An attorney.

- (e) Three residents who hold continuing care agreements with a facility certified in this state.
- (2) The term of office for each member shall be 3 years, or until the member's successor has been appointed and qualifies.
- (3) The council members shall serve without pay, but shall be reimbursed for per diem and travel expenses by the office in accordance with s. 112.061.
- (4) Each prospective council member shall submit to the appointing officer a statement detailing any financial interest of 10 percent or more in one or more continuing care facilities, including, but not limited to, ownership interest in a facility, property leased to a facility, and ownership in any company providing goods or services to a facility. This statement shall include the name and address of each facility involved and the extent and character of the financial interest of the applicant. Upon appointment of the council member, this statement shall become a public document.
  - (5) The council shall:
- (a) Meet at least once a year and, at such annual meeting, elect a chair from their number and elect or appoint a <u>vice</u> chair secretary, each of whom shall hold office for 1 year and thereafter until a successor is elected and qualified.

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(b) Hold other meetings at such times and places as the office or the chair of the council may direct.

- (c) Keep a record of its proceedings. The books and records of the council shall be prima facie evidence of all matters reported therein and, except for proceedings conducted under s. 651.018, shall be open to inspection at all times.
- (d) Act in an advisory capacity to the office <u>on matters</u> pertaining to the operation and regulation of continuing care <u>facilities</u>.
- (e) Recommend to the office needed changes in statutes and rules.
- (f) Upon the request of the office, assist, with any corrective action, rehabilitation or cessation of business plan of a provider.
- (6) A provider shall furnish to the council, no later than 14 business days after being requested to do so by the council, all documents and information reasonably requested by the council.
- (7) The council chair shall report annually the council's findings and recommendations concerning continuing care facilities to the Executive Office of the Governor and the Commissioner of Insurance Regulation.
- (8) At the council's annual meeting, the office shall provide members with a summary and comparison of data on continuing care facilities submitted in the most recent two annual reports and a summary of the number, type, and status of complaints related to continuing care facilities which were filed with the Division of Consumer Services in the Department

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of Financial Services during the preceding fiscal year.

- (9) The office shall notify the council by written memorandum or electronic means of proposed rule changes and scheduled rule workshops and hearings related to the administration of this chapter.
- Section 18. <u>Section 651.133, Florida Statutes, is</u> repealed.
- Section 19. Subsection (1) of section 628.4615, Florida Statutes, is amended to read:
- 628.4615 Specialty insurers; acquisition of controlling stock, ownership interest, assets, or control; merger or consolidation.—
- (1) For the purposes of this section, the term "specialty insurer" means any person holding a license or certificate of authority as:
- (a) A motor vehicle service agreement company authorized to issue motor vehicle service agreements as those terms are defined in s. 634.011;
- (b) A home warranty association authorized to issue "home warranties" as those terms are defined in s. 634.301(3) and (4);
- (c) A service warranty association authorized to issue "service warranties" as those terms are defined in s. 634.401(13) and (14);
- (d) A prepaid limited health service organization authorized to issue prepaid limited health service contracts, as those terms are defined in chapter 636;
- (e) An authorized health maintenance organization operating pursuant to s. 641.21;

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1037	(f) An authorized prepaid health clinic operating pursuant
1038	to s. 641.405;
1039	(g) A legal expense insurance corporation authorized to
1040	engage in a legal expense insurance business pursuant to s.
1041	642.021;
1042	(h) A provider that which is licensed to operate a
1043	facility that which undertakes to provide continuing care as
1044	those terms are defined in s. $651.011 + (2)$ , $(4)$ , $(5)$ , and $(6)$ ;
1045	(i) A multiple-employer welfare arrangement operating
1046	pursuant to ss. 624.436-624.446;
1047	(j) A premium finance company authorized to finance
1048	insurance premiums pursuant to s. 627.828; or
1049	(k) A corporation authorized to accept donor annuity
1050	agroments pursuant to a 627 491

- agreements pursuant to s. 627.481.
- 1051 Section 20. This act shall take effect July 1, 2010.

# INSURANCE, BUSINESS & FINANCIAL AFFAIRS POLICY COMMITTEE

# HB 1253 by Rep. Proctor Continuing Care Facilities

# **AMENDMENT SUMMARY**

March 17, 2010

Amendment 1 (lines 142-160) by Rep. Proctor. Removes the fee increases for applications for certificates of authority and provisional certificates of authority.

Amendment No.

	COUNCIL/COMMITTEE ACTION					
	ADOPTED (Y/N)					
	ADOPTED AS AMENDED (Y/N)					
	ADOPTED W/O OBJECTION (Y/N)					
	FAILED TO ADOPT (Y/N)					
	WITHDRAWN (Y/N)					
	OTHER					
1	Council/Committee hearing bill: Insurance, Business & Financial					
2	Affairs Policy Committee					
3	Representative Proctor offered the following:					
4						
5	Amendment (with title amendment)					
6	Remove lines 142-160					
7						
8						
9						
10	TITLE AMENDMENT					
11	Remove lines 5-8 and insert:					
12	references; amending s. 651.022, F.S.; increasing the					



# Insurance, Business & Financial Affairs Policy Committee

Wednesday, March 17, 2010 2:15 PM 212 Knott Bldg

**ADDENDUM A** 

# INSURANCE, BUSINESS & FINANCIAL AFFAIRS POLICY COMMITTEE

HB 447 by Rep. Proctor

**Residential Property Insurance** 

AMENDMENT SUMMARY March 17, 2010

Amendment #1C to the Strike All Amendment by Rep. Nehr (Line 1676): The amendment allows insurance companies, upon approval by the OIR, to obtain reinsurance credit for financing contracts that provide funding for catastrophe losses but are not traditional reinsurance contracts.

### Amendment No. 1C

COUNCIL/COMMITTEE 2	ACTION
ADOPTED	(Y/N)
ADOPTED AS AMENDED	(Y/N)
ADOPTED W/O OBJECTION	(Y/N)
FAILED TO ADOPT	(Y/N)
WITHDRAWN	(Y/N)
OTHER	

Council/Committee hearing bill: Insurance, Business & Financial Affairs Policy Committee

Representative(s) Nehr offered the following:

# 

# Amendment to Amendment (32458) by Representative Proctor (with title amendment)

Between lines 1676 and 1677, insert:

Section 13. Section 624.611, Florida Statutes, is created to read:

# 624.611 Catastrophe Contracts. --

An insurer may annually submit a plan to the office in advance of the hurricane season, to use financial contracts other than reinsurance contracts to provide catastrophe loss funding. In the plan, the insurer must demonstrate that the coverage, together with its reinsurance program, will provide adequate protection for policyholders in the event of a natural catastrophe. If the contract does not provide for coverage that is highly correlated with the actual losses of the insurer, the insurer must demonstrate its ability to cover the basis risk

Amendment No. 1C

20 created by this lack of correlation. If the office approves the

21 plan, the insurer may purchase the contracts and take credit for

22 reinsurance for amounts expected or due from other parties to

23 the contracts in accordance with any terms, conditions, or

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TITLE AMENDMENT

for the Circuit Court of Leon County; creating s. 624.611, F.S., allowing the use of specified financial contracts to provide catastrophe loss funding; providing requirements for the use of

such contracts; providing for credit for reinsurance for use of

such contracts; repealing s. 627.7065,

limitations established by the office.

Remove line 1757 and insert:

# INSURANCE, BUSINESS & FINANCIAL AFFAIRS POLICY COMMITTEE

HB 447 by Rep. Proctor

# **Residential Property Insurance**

# AMENDMENT SUMMARY March 17, 2010

Amendment #1D to the Strike All Amendment by Rep. Hays (Line 1676): Requires a notification to be put on the declarations page or on the renewal notice of every insurance policy that is subject to assessments by Citizens Property Insurance Corporation (Citizens) or the Florida Hurricane Catastrophe Fund (FHCF). The notification relates to the potential assessments that can be charged the policyholder to offset the deficits of Citizens or the FHCF.

## Amendment No. 1D

COUNCIL/COMMITTEE	ACTION	
ADOPTED	(Y/N)	
ADOPTED AS AMENDED	(Y/N)	
ADOPTED W/O OBJECTION	(Y/N)	
FAILED TO ADOPT	(Y/N)	
WITHDRAWN	(Y/N)	
OTHER	***************************************	

Council/Committee hearing bill: Insurance, Business & Financial Affairs Policy Committee

Representative(s) Hays offered the following:

5

# Amendment to Amendment (32458) by Representative Proctor (with title amendment)

Between lines 1676 and 1677, insert:

Section 13. In the interest of full disclosure and transparency to insurance policy owners and since most insurance policies sold in this state are subject to assessments to make up for the funding deficiencies of the Citizens Property Insurance Corporation or the Florida Hurricane Catastrophe Fund, the following warning shall be printed in bold type of not less than 16 points and shall be displayed on the declarations page or on the renewal notice of every insurance policy sold or issued in this state that is or may be subject to assessment by the Citizens Property Insurance Corporation or the Florida Hurricane Catastrophe Fund:

Amendment No. 1D

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### WARNING

The premium you are about to pay may NOT be the full cost of this insurance policy. If a hurricane strikes Florida, you may be forced to pay additional moneys to offset the inability of the state-owned Citizens Property Insurance Corporation or the Florida Hurricane Catastrophe Fund to pay claims resulting from the losses due to the hurricane.

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35 36 TITLE AMENDMENT

Remove line 1757 and insert:

for the Circuit Court of Leon County; specifying a required notice for insurance policies issued or renewed in this state; providing notice requirements; repealing s. 627.7065,