



Regulatory Affairs Committee

**Wednesday, April 1, 2015
8:00 AM
Sumner Hall (404 HOB)**

MEETING PACKET

**Steve Crisafulli
Speaker**

**Jose Diaz
Chair**

Committee Meeting Notice

HOUSE OF REPRESENTATIVES

Regulatory Affairs Committee

Start Date and Time: Wednesday, April 01, 2015 08:00 am
End Date and Time: Wednesday, April 01, 2015 10:30 am
Location: Sumner Hall (404 HOB)
Duration: 2.50 hrs

Consideration of the following bill(s):

CS/HB 263 Craft Distilleries by Business & Professions Subcommittee, Renuart
CS/HB 307 Mobile Homes by Civil Justice Subcommittee, Latvala
HB 325 Labor Pools by Tobia
CS/HB 373 Public Accountancy by Government Operations Appropriations Subcommittee, Raulerson
CS/HB 401 Public Lodging & Public Food Service Establishments by Business & Professions Subcommittee, Magar
CS/HB 557 Florida Insurance Guaranty Association by Insurance & Banking Subcommittee, Raburn
HB 641 Amusement Games or Machines by Trumbull
HB 677 Reciprocal Insurers by Santiago
CS/HB 703 Regulation of Financial Institutions by Insurance & Banking Subcommittee, Broxson
CS/HB 707 Real Estate Brokers and Appraisers by Business & Professions Subcommittee, Burton
CS/HB 715 Eligibility for Coverage by Citizens Property Insurance Corporation by Insurance & Banking Subcommittee, Raschein
CS/HB 825 Family Trust Companies by Insurance & Banking Subcommittee, Roberson, K.
HB 851 Manatee County by Boyd
CS/HB 927 Title Insurance by Insurance & Banking Subcommittee, Hager
HM 949 Regulation of Carbon Dioxide Emissions from Fossil Fuel-Fired Electric Generating Units by Rodrigues, R.
CS/HB 1053 Motor Vehicle Insurance by Insurance & Banking Subcommittee, Fant
CS/HB 1087 Operations of the Citizens Property Insurance Corporation by Insurance & Banking Subcommittee, Bileca
CS/HB 1133 Division of Insurance Agent and Agency Services by Insurance & Banking Subcommittee, Fant
CS/HB 1151 Residential Master Building Permit Programs by Business & Professions Subcommittee, Ingoglia

Pursuant to rule 7.12, the filing deadline for amendments to bills on the agenda by a member who is not a member of the committee or subcommittee considering the bill is 6:00 p.m., Tuesday, March 31 2015.

By request of the Chair, all Regulatory Affairs Committee members are asked to have amendments to bills on the agenda submitted to staff by 6:00 p.m., Tuesday, March 31, 2015.

NOTICE FINALIZED on 03/30/2015 16:13 by Ellinor.Martha



The Florida House of Representatives

Regulatory Affairs Committee

Steve Crisafulli
Speaker

Jose Diaz
Chair

AGENDA

April 1, 2015

404 HOB

8:00 AM – 10:30 AM

- I. Call to Order and Roll Call
- II. CS/HB 263 by *Business & Professions Subcommittee; Rep. Renuart and others*
Craft Distilleries
- III. CS/HB 307 by *Civil Justice Subcommittee; Rep. Latvala*
Mobile Homes
- IV. HB 325 by *Rep. Tobia*
Labor Pools
- V. CS/HB 373 by *Government Operations Appropriations Subcommittee; Rep. Raulerson*
Public Accountancy
- VI. CS/HB 401 by *Business & Professions Subcommittee; Rep. Magar*
Public Lodging & Public Food Service Establishments
- VII. CS/HB 557 by *Insurance & Banking Subcommittee; Rep. Raburn*
Florida Insurance Guaranty Association
- VIII. HB 641 by *Rep. Trumbull and others*
Amusement Games or Machines

- IX. HB 677 by *Rep. Santiago*
Reciprocal Insurers
- X. CS/HB 703 by *Insurance & Banking Subcommittee; Rep. Broxson*
Regulation of Financial Institutions
- XI. CS/HB 707 by *Business & Professions Subcommittee; Rep. Burton*
Real Estate Brokers and Appraisers
- XII. CS/HB 715 by *Insurance & Banking Subcommittee; Rep. Raschein*
Eligibility for Coverage by Citizens Property Insurance Corporation
- XIII. CS/HB 825 by *Insurance & Banking Subcommittee; Rep. K. Roberson*
Family Trust Companies
- XIV. HB 851 by *Rep. Boyd*
Manatee County
- XV. CS/HB 927 by *Insurance & Banking Subcommittee; Rep. Hager*
Title Insurance
- XVI. HM 949 by *Rep. R. Rodrigues and others*
Regulation of Carbon Dioxide Emissions from Fossil Fuel-Fired
Electric Generating Units
- XVII. CS/HB 1053 by *Insurance & Banking Subcommittee; Rep. Fant*
Motor Vehicle Insurance
- XVIII. CS/HB 1087 by *Insurance & Banking Subcommittee; Rep. Bileca*
Operations of the Citizens Property Insurance Corporation
- XIX. CS/HB 1133 by *Insurance & Banking Subcommittee; Rep. Fant*
Division of Insurance Agent and Agency Services
- XX. CS/HB 1151 by *Business & Professions Subcommittee; Rep. Ingolia*
Residential Master Building Permit Programs
- XXI. ADJOURNMENT

HOUSE OF REPRESENTATIVES STAFF ANALYSIS

BILL #: CS/HB 263 Craft Distilleries
SPONSOR(S): Business & Professions Subcommittee; Renuart and others
TIED BILLS: IDEN./SIM. **BILLS:** CS/SB 596

| REFERENCE | ACTION | ANALYST | STAFF DIRECTOR or BUDGET/POLICY CHIEF |
|--|---------------------|-------------|--|
| 1) Business & Professions Subcommittee | 13 Y, 0 N, As CS | Brown-Blake | Luczynski |
| 2) Regulatory Affairs Committee | | Brown-Blake | Hamon <i>K.W.H.</i> |

SUMMARY ANALYSIS

Florida's Beverage Law provides for a structured three-tier distribution system consisting of the manufacturer, distributor, and vendor. The manufacturer creates the beverages. The distributor obtains the beverages from the manufacturer and delivers them to the vendor. The vendor makes the sale to the consumer.

In 2013, the legislature passed a limited exemption to the three tier system by creating a "craft distillery" designation and permitting a liquor manufacturer that meets the requirements of a craft distillery to sell two sealed containers per year of the distilled spirits it produces on its premises directly to a consumer for personal use. Such sales of the spirits must be made at the distillery souvenir gift shop.

The bill defines the term "branded product" to mean "any distilled spirits product manufactured on site, which requires a federal certificate and label approval by the Federal Alcohol Administration Act or regulations."

Additionally, the bill expands the limit on direct sales by a craft distillery to consumers from two individual containers per person, per calendar year, to two individual containers of each branded product per person, per calendar year.

The bill clarifies that a craft distillery may not ship or arrange to ship any of its distilled spirits to consumers and may only sell and deliver to consumers within the state in a face-to-face transaction at the distillery property.

Finally, the bill clarifies that a craft distillery shall not have its ownership affiliated with another distillery, unless such distillery produces 75,000 or fewer gallons per calendar year of distilled spirits on each of its premises in this state or in another state, territory, or country.

The bill is expected to have a minimal fiscal impact on the Department of Business and Professional Regulation which can be absorbed with existing resources and no fiscal impact on local government.

The bill has an effective date of July 1, 2015.

FULL ANALYSIS

I. SUBSTANTIVE ANALYSIS

A. EFFECT OF PROPOSED CHANGES:

Present situation

Chapters 561-565 and 567-568, F.S., comprise Florida's Beverage Law. The Division of Alcoholic Beverages and Tobacco (Division), in the Department of Business and Professional Regulation (Department), is responsible for the regulation of the alcoholic beverage industry.¹

In general, Florida's Beverage Law provides for a structured three-tier distribution system consisting of the manufacturer, distributor, and vendor. The manufacturer creates the beverages. The distributor obtains the beverages from the manufacturer and delivers them to the vendor. The vendor makes the ultimate sale to the consumer. In the three-tier system, alcoholic beverage excise taxes generally are collected at the distribution level based on inventory depletions and the state sales tax is collected at the retail level.

The three-tier system is deeply rooted in the concept of the perceived evils of the "tied house" in which a bar is owned or operated by a manufacturer or where the manufacturer exercises undue influence over the retail vendor.² Because of the perceived evils, manufacturers and distributors are not permitted to have a financial interest in vendors. The following are some limited exceptions to the three-tier regulatory system:

- A manufacturer of malt beverages may obtain a vendor's license for the sale of alcoholic beverages on property that includes a brewery and promotes tourism;³
- A vendor may obtain a manufacturer's license to manufacture malt beverages if the vendor brews malt beverages at a single location in an amount of no more than 10,000 kegs per year and sells the beverages to consumers for consumption on the premises or consumption on contiguous licensed premises owned by the vendor;⁴
- A licensed winery may obtain up to three vendor's licenses for the sale of alcoholic beverages on a property;⁵ and
- Individuals may bring small quantities of alcohol back from trips out-of-state without being held to distributor requirements.⁶

In 2013, s. 565.03, F.S., was amended to create another exception to the three-tier regulatory system regarding the manufacture and sale of distilled spirits. "Distillery" is defined as "a manufacturer of distilled spirits." "Craft distillery" is defined as a licensed distillery that produces 75,000 or fewer gallons of distilled spirits on its premises and notifies the Division of the desire to operate as a craft distillery. A craft distillery is permitted to sell the distilled spirits it produces to consumers for off-premise consumption. Sales of the spirits must be made on "private property" contiguous to the distillery premises at a souvenir gift shop operated by the distillery. Once a craft distillery's production limitations have been surpassed (75,000 gallons), the craft distillery is required to notify the Division within five days and immediately cease sales to consumers.

¹ Section 561.02, F.S.

² Erik D. Price, *Time to Untie the House? Revisiting the Historical Justifications of Washington's Three-Tier System Challenged by Costco v. Washington State Liquor Control Board*, a copy can be found at: http://www.lanepowell.com/wp-content/uploads/2009/04/pricee_001.pdf (Last visited January 20, 2015).

³ s. 561.221(2), F.S.

⁴ s. 561.221(3), F.S.

⁵ s. 561.221(1), F.S.

⁶ s. 562.16, F.S.

The 2013 amendment prohibits craft distilleries from selling distilled spirits except in face-to-face transactions with consumers making the purchases for personal use and caps the total sales to each consumer at two or less containers per customer per calendar year. In addition, the craft distilleries are prohibited from shipping their distilled spirits to consumers.

The United States Department of Treasury houses the Alcohol and Tobacco Tax and Trade Bureau (TTB), which sets forth labeling and brand registration requirements for alcoholic beverages sold in the United States.⁷ Distillers are not permitted to sell, ship, or deliver for sale or shipment or otherwise introduce into interstate or foreign commerce any distilled spirits in bottles unless the bottles are marked, branded, labeled, or packaged in conformity with ss. 27 C.F.R. 5.31 through 27 C.F.R. 5.42.⁸ Those sections set forth what distillers are required to place on the labels, including manufacturer name, brand name, alcohol content, net contents, class and type of alcohol, and other labeling requirements. Distilled spirits and their labels are required to be “approved” by the TTB prior to being bottled or removed from the manufacturing site.⁹ When the TTB approves the distilled spirit, they provide a Certificate of Label Approval, which includes a copy of the brand name as provided on the application for approval.

Alcoholic beverages cannot be sold or offered for sale in Florida, or moved within or into Florida without the brand/label first being registered with the Division.¹⁰ A brand or label, as referred to in ch. 565, F.S., is a liquor product that is uniquely identified by label registered according to state and federal law.

Effect of the Bill

The bill defines the term “branded product” to mean “any distilled spirits product manufactured on site, which requires a federal certificate and label approval by the Federal Alcohol Administration Act or regulations.” The bill provides that a craft distillery may sell spirits distilled on its premises to consumers at its souvenir gift shop, and expands the limit on direct sales to consumers from two individual containers per person, per calendar year, to two individual containers of each branded product per person, per calendar year.

The bill clarifies that a craft distillery may not ship or arrange to ship any of its distilled spirits to consumers and may only sell and deliver to consumers within the state in a face-to-face transaction at the distillery property.

Finally, the bill clarifies that a craft distillery shall not have its ownership affiliated with another distillery, unless such distillery produces 75,000 or fewer gallons per calendar year of distilled spirits on each of its premises in this state or in another state, territory, or country.

B. SECTION DIRECTORY:

Section 1 amends s. 565.03, F.S., revising the limitation on containers that may be sold by craft distilleries directly to consumers, to include two individual containers of each branded product.

Section 2 provides an effective date of July 1, 2015.

⁷ *What You Should Know About Distilled Spirits Labels* brochure, Department of the Treasury, Alcohol and Tobacco Tax and Trade Bureau, <http://ttb.gov/pdf/brochures/p51902.pdf>.

⁸ 27 C.F.R. § 5.31 (2014).

⁹ 27 C.F.R. § 5.55 (2014).

¹⁰ Department of Business and Professional Regulation website, Alcohol Brand/Label Registration online application, available at https://myfloridalicense.com/CheckListDetail.asp?SID=&xactCode=1030&clientCode=4011&XACT_DEFN_ID=7172.

II. FISCAL ANALYSIS & ECONOMIC IMPACT STATEMENT

A. FISCAL IMPACT ON STATE GOVERNMENT:

1. Revenues:

There does not appear to be a decrease or increase in revenues to state governments.

2. Expenditures:

There does not appear to be a decrease or increase in expenditures to state governments. Monitoring of compliance by the state government is complaint driven. The Division can likely handle any increase in complaints with existing staff and equipment.

B. FISCAL IMPACT ON LOCAL GOVERNMENTS:

1. Revenues:

There does not appear to be a decrease or increase in revenues to local governments.

2. Expenditures:

There does not appear to be a decrease or increase in expenditures to local governments.

C. DIRECT ECONOMIC IMPACT ON PRIVATE SECTOR:

The bill may cause a minor increase in costs for craft distillers by requiring more complex record keeping, as they will be required to track purchases to consumers to ensure that no consumer purchases more than two containers of each branded product per calendar year. This cost will likely be offset by the increased revenue due to an increase in sales of distilled spirits directly to consumers.

D. FISCAL COMMENTS:

None.

III. COMMENTS

A. CONSTITUTIONAL ISSUES:

1. Applicability of Municipality/County Mandates Provision:

Not Applicable. This bill does not appear to affect county or municipal governments.

2. Other:

None.

B. RULE-MAKING AUTHORITY:

None.

C. DRAFTING ISSUES OR OTHER COMMENTS:

None.

IV. AMENDMENTS/ COMMITTEE SUBSTITUTE CHANGES

On March 24, 2015, the Business & Professions Subcommittee considered and adopted a strike-all amendment. The amendment:

- Amended the definition of “branded product” to mean “any distilled spirits product manufactured on site, which requires a federal certificate and label approval by the Federal Alcohol Administration Act or regulations”;
- Clarified that a craft distillery may not ship or arrange to ship any of its distilled spirits to consumers and may only sell and deliver to consumers within the state in a face-to-face transaction at the distillery property;
- Clarified that a craft distillery shall not have its ownership affiliated with another distillery, unless such distillery produces 75,000 or fewer gallons per calendar year of distilled spirits on each of its premises in this state or in another state, territory, or country.

The staff analysis is drafted to reflect the committee substitute.

1 A bill to be entitled
 2 An act relating to craft distilleries; amending s.
 3 565.03, F.S.; defining the term "branded product";
 4 revising the limitation on the number of containers
 5 that may be sold to consumers by craft distilleries;
 6 applying such limitation to individual containers for
 7 each branded product; prohibiting a craft distillery
 8 from shipping or arranging to ship any of its
 9 distilled spirits to consumers; limiting sale and
 10 delivery of distilled spirits; revising a restriction
 11 on certain craft distillery ownership; providing an
 12 effective date.

13
 14 Be It Enacted by the Legislature of the State of Florida:

15
 16 Section 1. Paragraphs (a) and (b) of subsection (1) of
 17 section 565.03, Florida Statutes, are redesignated as paragraphs
 18 (b) and (c), respectively, a new paragraph (a) is added to that
 19 subsection, and paragraph (c) of subsection (2) of that section
 20 is amended, to read:

21 565.03 License fees; manufacturers, distributors, brokers,
 22 sales agents, and importers of alcoholic beverages; vendor
 23 licenses and fees; craft distilleries.—

24 (1) As used in this section, the term:

25 (a) "Branded product" means any distilled spirits product
 26 manufactured on site which requires a federal certificate and

27 label approval by the Federal Alcohol Administration Act or
 28 federal regulations.

29 (2)

30 (c) A craft distillery licensed under this section may
 31 sell to consumers, at its souvenir gift shop, branded products
 32 ~~spirits~~ distilled on its premises in this state in factory-
 33 sealed containers that are filled at the distillery for off-
 34 premises consumption. Such sales are authorized only on private
 35 property contiguous to the licensed distillery premises in this
 36 state and included on the sketch or diagram defining the
 37 licensed premises submitted with the distillery's license
 38 application. All sketch or diagram revisions by the distillery
 39 shall require the division's approval verifying that the
 40 souvenir gift shop location operated by the licensed distillery
 41 is owned or leased by the distillery and on property contiguous
 42 to the distillery's production building in this state. A craft
 43 distillery ~~or licensed distillery~~ may not sell any factory-
 44 sealed individual containers of spirits except in face-to-face
 45 sales transactions with consumers who are making a purchase of
 46 two or fewer individual containers of each branded product,
 47 which ~~that~~ comply with the container limits in s. 565.10, per
 48 calendar year for the consumer's personal use and not for resale
 49 and who are present at the distillery's licensed premises in
 50 this state.

51 1. A craft distillery must report to the division within 5
 52 days after it reaches the production limitations provided in

53 paragraph (1)(b) ~~(1)(a)~~. Any retail sales to consumers at the
 54 craft distillery's licensed premises are prohibited beginning
 55 the day after it reaches the production limitation.

56 2. A craft distillery may not ~~only~~ ship ~~or~~ arrange to
 57 ship, ~~or deliver~~ any of its distilled spirits to consumers and
 58 may sell and deliver only to consumers within the state in a
 59 face-to-face transaction at the distillery property. However, a
 60 craft distiller licensed under this section may ship, arrange to
 61 ship, or deliver such spirits to manufacturers of distilled
 62 spirits, wholesale distributors of distilled spirits, state or
 63 federal bonded warehouses, and exporters.

64 3. Except as provided in subparagraph 4., it is unlawful
 65 to transfer a distillery license for a distillery that produces
 66 75,000 or fewer gallons per calendar year of distilled spirits
 67 on its premises or any ownership interest in such license to an
 68 individual or entity that has a direct or indirect ownership
 69 interest in any distillery licensed in this state; another
 70 state, territory, or country; or by the United States government
 71 to manufacture, blend, or rectify distilled spirits for beverage
 72 purposes.

73 4. A craft distillery shall not have its ownership
 74 affiliated with another distillery, unless such distillery
 75 produces 75,000 or fewer gallons per calendar year of distilled
 76 spirits on each of its premises in this state or in another
 77 state, territory, or country.

78 Section 2. This act shall take effect July 1, 2015.

HOUSE OF REPRESENTATIVES STAFF ANALYSIS

BILL #: CS/HB 307 Mobile Homes
SPONSOR(S): Civil Justice Subcommittee; Latvala
TIED BILLS: None. **IDEN./SIM. BILLS:** SB 662

| REFERENCE | ACTION | ANALYST | STAFF DIRECTOR or BUDGET/POLICY CHIEF |
|---------------------------------|---------------------|--------------------|--|
| 1) Civil Justice Subcommittee | 13 Y, 0 N, As CS | Malcolm | Bond |
| 2) Regulatory Affairs Committee | | Whittier <i>SW</i> | Hamon <i>K.W.H.</i> |

SUMMARY ANALYSIS

The Florida Mobile Home Act (Act) regulates residential tenancies in which a mobile home is placed on a rented or leased lot in a mobile home park with 10 or more lots. The Division of Florida Condominiums, Timeshares, and Mobile Homes within the Department of Business and Professional Regulation (division) enforces the act. The bill incorporates some provisions of the Condominium Act and the Cooperative Act into the Florida Mobile Home Act and makes changes to the Mobile Home Act to address the unique tenancy aspects of mobile home ownership.

Specifically, the bill makes the following changes to the Act:

- The division is required to provide training and educational programs for board members of mobile homeowners' associations and mobile home owners;
- A mobile homeowner must comply with all building permit and construction requirements and is responsible for fines imposed for violating any local codes;
- A mobile homeowner's right to notice of a lot rental increase or reduction in services or utilities may not be waived;
- A homeowners' committee must make a written request for a meeting with the park owner to discuss a proposed lot rental increase or decrease in services or utilities or rule changes;
- A homeowner's spouse may assume an automatically renewable lease; however, this right of assumption may only be exercised once during the term of the lease;
- A member of the board of directors of the Florida Mobile Home Relocation Corporation must be removed immediately upon written request for removal from the association that originally nominated that member;
- Bylaws of a homeowners' association must include specific provisions related to meetings, voting requirements, proxies, amending the articles of incorporation and bylaws, duties of officers and directors, vacancies on the board, and recall of members on the board of directors;
- A board member must either certify that they have read the homeowners' association's organizing documents, rules, and regulations and that they will faithfully discharge their fiduciary responsibility, or complete the division's educational program within one year of taking office; and
- A homeowners' association is required to retain and make available certain specified official records.

The Department of Business and Professional Regulation estimates a fiscal impact of \$176,071 in FY 2015-16 to implement the bill. However, the department can absorb these costs within existing resources. See *Fiscal Impact on State Government* section.

The bill has an effective date of July 1, 2015.

FULL ANALYSIS

I. SUBSTANTIVE ANALYSIS

A. EFFECT OF PROPOSED CHANGES:

Training and Educational Programs for Mobile Home Owners' Association Board Members and Mobile Home Owners

Present Situation

The statutes define a "mobile home" as "a residential structure, transportable in one or more sections, which is 8 body feet or more in width, over 35 body feet in length with the hitch, built on an integral chassis, designed to be used as a dwelling when connected to the required utilities, and not originally sold as a recreational vehicle, and includes the plumbing, heating, air-conditioning, and electrical systems contained therein."¹ Although mobile home ownership is similar in some ways to condominium or cooperative ownership, mobile home ownership differs significantly in that the mobile homeowner does not own the underlying lot on which the home is located. Instead, the homeowner rents or leases the lot from the park owner.

Chapter 723, F.S., the Florida Mobile Home Act, regulates residential tenancies in which a mobile home is placed on a rented or leased lot in a mobile home park with 10 or more lots.² The Division of Florida Condominiums, Timeshares, and Mobile Homes within the Department of Business and Professional Regulation (division) has the authority to promulgate rules under the Mobile Home Act, the Condominium Act, and the Cooperative Act, and to investigate, enforce, and ensure compliance with those rules and the provisions of those acts.³

The division is required under the Condominium Act and the Cooperative Act to provide training and educational programs for association board members and owners.⁴ The division may also approve education and training programs and maintain a list of approved programs and providers. No similar provisions exist in the Mobile Home Act.

Effect of Proposed Changes

The bill amends s. 723.006, F.S., to require the division to provide training and educational provider lists for board members of mobile homeowners' associations and mobile home owners. The cost of the training and educational programs must be borne by the providers of the programs and the division must establish a fee structure for the training programs sufficient to recover any costs it incurs.

The bill also provides that the required information provided to board members and home owners must include the provider of the training programs, price, location, dates, and curriculum for the programs. The curriculum must provide information about statutory and regulatory matters relating to the board of directors of the homeowners' association and their responsibilities. The educational programs may not contain editorial comments.

¹ s. 723.003(3), F.S.

² Section 723.002(1), F.S., provides that the Act does not apply "to any other tenancy, including a tenancy in which both a mobile home and a mobile home lot are rented or leased by the mobile home resident or a tenancy in which a rental space is offered for occupancy by recreational-vehicle-type units which are primarily designed as temporary living quarters for recreational camping or travel use and which either have their own motor power or are mounted on or drawn by another vehicle."

³ ss. 723.005, 723.006, 718.501(1), and 719.501(1), F.S.

⁴ ss. 718.501(1)(j), and 719.501(1)(k), F.S.

Mobile Home Owner's General Obligations

Present Situation

Currently, s. 723.023, F.S., requires a mobile home owner to comply with all building, housing, and health codes; to keep the mobile home lot clean and sanitary; to comply with park rules and regulations and require others on the premises to comply with such regulations; and to conduct themselves in a manner that does not unreasonably disturb other residents of the park.

Effect of Proposed Changes

The bill provides additional requirements for mobile home owners. They must comply with all building permit and construction requirements and keep the mobile home lot neat and maintained in compliance with all local codes. The owner is responsible for all fines imposed for noncompliance with any local codes.

Lot Rental Increases and Homeowners' Committee Negotiations

Present Situation

Section 723.037, F.S., requires mobile home park owners to give written notice to mobile home owners and the board of directors of the homeowners' association at least 90 days prior to any increase in lot rental or reduction in services or utilities provided by the park owner or change in rules and regulations.

A committee of up to five people, designated by a majority of the owners or by the board of directors, and the park owner must meet within 30 days of the notice of change to discuss the reasons for the changes. If the meeting does not resolve the issue, then additional meetings may be requested. If subsequent meetings are unsuccessful, either party may petition the division to initiate mediation. If the mediation does not successfully resolve the dispute, then the parties may file an action in circuit court.⁵

Effect of Proposed Changes

The bill amends s. 723.037, F.S., to provide that a mobile home owner's right to the 90-day notice may not be waived or precluded by an agreement with the park owner. Additionally, the bill provides that the homeowners' committee and the park owner must meet no later than 60 days before the effective date of the change rather than within 30 days after receipt of the notice of change as currently required. The homeowners' committee must make a written request for a meeting with the park owner to discuss the matters in the 90-day notice and may include in the request a list of any other issue the committee intends to discuss at the meeting.

The bill defines the term "mediation" as a process whereby a mediator appointed by the division, or mutually selected by the parties, acts to encourage and facilitate the resolution of a dispute in an informal, nonadversarial process with the objective of helping the disputing parties reach a mutually acceptable agreement. The term "parties" for the purposes of mediation pursuant to ss. 723.037 and 723.038, F.S., is defined to mean a park owner and a homeowners' committee. The bill also defines the term "homeowners' committee" in s. 723.003, F.S., in a manner that is consistent with how the term is currently used and applied in s. 723.037, F.S.

Rights of Purchasers - Assumption of the Lease

Present Situation

⁵ s. 723.0381, F.S.

Section 723.059(5), F.S., provides that lifetime leases to mobile home lots entered into after July 1, 1986, are not assumable unless allowed by the lot rental agreement or unless the transferee is the homeowner's spouse. Additionally, automatically renewable leases are not assumable unless provided for in the lease agreement.

Effect of Proposed Changes

The bill amends s. 723.059(5), F.S., to provide that automatically renewable leases are assumable if the transferee is the homeowner's spouse; however, the right to assume the lease by a spouse may only be exercised once during the term of the lease.

Florida Mobile Home Relocation Corporation - Removal of Members

Present Situation

Section 723.0611, F.S., creates the Florida Mobile Home Relocation Corporation (corporation) to provide assistance to residents of mobile home parks who receive eviction notices due to a change in land use of the mobile home park to either relocate their mobile home or abandon it.⁶ The corporation is administered by a board of directors made up of six members, three of whom are appointed by the Secretary of Business and Professional Regulation (DBPR) from a list of nominees submitted by the largest nonprofit association representing mobile home owners in this state and three of whom are appointed by the Secretary of DBPR from a list of nominees submitted by the largest nonprofit association representing the manufactured housing industry in this state.⁷

Effect of Proposed Changes

The bill amends s. 723.0611, F.S., to provide that a member of the board of directors must be removed by the Secretary of DBPR, with or without cause, immediately after a written request for removal from the association that originally nominated that board member. The nominating entity must include nominees for replacement with the request for removal and the Secretary of DBPR must immediately fill the vacancy created by the removal. The removal process may not occur more than once in a calendar year.

Homeowners' Association Bylaws

Required Bylaw Provisions

Present Situation

Section 723.071(1)(a), F.S., provides that If a mobile home park owner offers a mobile home park for sale, she or he shall notify the officers of the homeowners' association of the offer, stating the price and the terms and conditions of sale.

Section 723.078, F.S., provides that in order for a mobile homeowners' association to exercise its right to purchase a mobile home park pursuant to s. 723.071, F.S., the association's bylaws must contain a number of statutory provisions.

Effect of Proposed Changes

The bill amends s. 723.078, F.S., to remove the requirement that the bylaws contain the enumerated provisions for the association to exercise its right to purchase a mobile home park.

⁶ See s. 723.0612, F.S.; Florida Mobile Home Relocation Corporation Website, <http://www.fmhrc.org/> (last visited Mar. 2, 2015).

⁷ s. 723.0611(1), F.S.

Administration

Present Situation

Section 723.078(2)(a), F.S., provides that the board of directors of a homeowners' association must have a president, secretary, and treasurer; however, it does not indicate how those positions are to be filled. This provision also provides that the board of directors may appoint and designate other officers. The Condominium Act and the Cooperative Act contain similarly worded provisions.⁸

Effect of Proposed Changes

The bill amends s. 723.078(2)(a), F.S., to provide that the board of directors must *elect* a president secretary, and treasurer, and that the board of directors may *elect* and designate other officers.

Quorum; Voting Requirements; and Proxies

Present Situation

Section 723.078(2)(b)1., F.S., currently provides that a majority of the association's members constitutes a quorum.

This section also provides that the association's bylaws must provide for the use of a proxy. Any proxy given must be effective only for the specific meeting for which originally given. A proxy may be valid for up to 120 days after the date of the first meeting for which it was given. Every proxy must also be revocable at any time.

Effect of Proposed Changes

The bill amends s. 723.078(2)(b)1., F.S., to provide that unless otherwise provided in the bylaws, 30 percent of the total membership is required to constitute a quorum.

The bill reduces the number of days a proxy may be valid from 120 days to 90 days. The bill also incorporates a number of proxy provisions found in the Condominium Act and the Cooperative Act.⁹ Specifically, that:

- A member of the association may only vote by limited proxies that conform to a limited proxy form adopted by the division;
- Limited proxies and general proxies may be used to establish a quorum; and
- Limited proxies may be used for votes taken to amend the articles of incorporation or bylaws, and any other matters that ch. 723, F.S., requires or permits a vote of members, except that no proxy may be used in the election of board members.

The bill also provides that a member of the board of directors or a committee may submit in writing his or her agreement or disagreement with any action taken at a meeting that the member did not attend.

Board of Directors and Committee Meetings

Present Situation

Section 723.078(2)(c), F.S., currently requires that meetings of the board of directors must be open to members and notice of meetings must be posted in a conspicuous place on park property at least 48

⁸ ss. 718.112(2)(a)1. and 719.106(1)(a)1., F.S.

⁹ *Id.*

hours in advance, except in an emergency. Notice of any meeting in which assessments are to be considered must contain a statement that assessments will be considered and the nature of such assessments.

Effect of Proposed Changes

The bill provides that the requirement that board and committee meetings be open to the members does not apply to meetings held for the purpose of discussing personnel matters or meetings with the association's attorney where the contents of the discussion would be governed by the attorney-client privilege.

The bill also provides that a board or committee member's participation in a meeting via telephone, videoconference, or similar communication counts toward a quorum, and he or she may vote as if physically present.

The bill provides that members of the board of directors may use e-mail as a means of communication but may not cast a vote via e-mail. The bill also incorporates a number of board of directors and committee meeting provisions found in the Condominium Act and the Cooperative Act.¹⁰

Additionally, the bill provides that the right to attend meetings of the board and its committees includes the right to speak at such meetings; however, the association may adopt reasonable written rules governing members' statements. Any item not included on the notice may be taken up on an emergency basis by at least a majority plus one of the members of the board. Such emergency action must be noticed and ratified at the next regular meeting of the board. Any member may tape record or videotape meetings, and the division must adopt rules governing the tape recording and videotaping of meetings.

Vacancies on the Board of Directors

Present Situation

Currently, ch. 723, F.S., does not provide a procedure to fill vacancies on an association's board of directors.

Effect of Proposed Changes

The bill amends s. 723.078(2)(c), F.S., to provide a procedure to fill vacancies on the association's board of directors. It provides that except in cases of a recall vote,¹¹ a vacancy occurring on the board of directors may be filled by:

- The affirmative vote of the majority of the remaining directors, even if the remaining directors constitute less than a quorum;
- The sole remaining director;
- The members, if no director remains,; or,
- The circuit court of the county in which the registered office of the corporation is located.

The term of a director elected or appointed to fill a vacancy expires at the next annual meeting at which directors are elected. A directorship to be filled by reason of an increase in the number of directors may be filled by the board of directors, but only for the term of office continuing until the next election of directors by the members. A vacancy that will occur at a specific later date, by reason of a resignation effective at a later date, may be filled before the vacancy occurs. However, the new director may not take office until the vacancy occurs.

¹⁰ ss. 718.112(2)(b) and (c) and 719.106(1)(c), F.S.

¹¹ See Recall of Board Members discussion below.

Officer and Director Duties

Present Situation

Section 723.078(2)(i), F.S., currently provides that the officers and directors of a mobile homeowners' association only have a fiduciary relationship to the members.

Effect of Proposed Changes

The bill amends s. 723.078(2), F.S., to expand the duties of officers and directors. The bill requires a director and committee member to discharge his or her duties in good faith, with the care an ordinarily prudent person in a like position would exercise under similar circumstances, and in a manner he or she reasonably believes to be in the best interests of the corporation.¹²

In discharging his or her duties, a director may rely on information, opinions, reports, or statements, if prepared by officers, employees, or any other professionals, such as legal counsel or accountants, who the director reasonably believes to be reliable and competent in the matters presented. However, a director is not acting in good faith if he or she has knowledge concerning the matter in question that makes such reliance unwarranted.

If a director has performed the duties of his or her office in compliance with this provision, he or she is not liable for any action taken as a director, or any failure to take any action.

Member Meetings

Present Situation

Section 723.078(2)(d), F.S., requires annual member meetings during which members of the board of the directors are elected. The association's bylaws may not restrict any member desiring to be a candidate for board membership from being nominated. Written notice of all meetings must be provided at least 14 days in advance of the meeting. Unless waived, the notice of the annual meeting must be sent by mail to each member.

Effect of Proposed Changes

The bill amends s. 723.078(2)(d), F.S., to provide that all nominations must be made at a meeting of the members held at least 30 days before the annual meeting. It also allows for notice of the annual meeting to be hand delivered or electronically transmitted, which is similarly allowed in the in the Condominium Act and the Cooperative Act.¹³ The bill defines "electronic transmission" to mean:

A form of communication, not directly involving the physical transmission or transfer of paper, that creates a record that may be retained, retrieved, and reviewed by a recipient and that may be directly reproduced in a comprehensible and legible paper form by the recipient through an automated process, such as a printer or copy machine. Examples of electronic transmission include, but are not limited to, telegrams, facsimile transmission of images, and text that is sent via e-mail between computers. The term does not include oral communication by telephone.¹⁴

Minutes of Meetings

¹² The Condominium Act contains nearly identical language. See s. 718.111(1)(d), F.S.

¹³ ss. 718.112(2)(c) and 719.106(1)(c), F.S.

¹⁴ This definition is nearly identical to the definition provided in s. 617.01401(8), F.S. (Florida Not for Profit Corporation Act).

Present Situation

Section 723.078(2)(e), F.S., requires the minutes of all meetings of members and of the board of directors to be maintained, available for inspection, and retained for at least 7 years.

Effect of Proposed Changes

The bill requires that the minutes of all meetings of members of the association, the board of directors, and a committee must be maintained in written form and approved by the members, board, or committee, as applicable. It also requires that a vote or abstention from voting on each matter voted upon for each director present at a board meeting must be recorded in the minutes. A similar vote recording requirement is provided in the Condominium Act and the Cooperative Act.¹⁵

Amendment of Articles of Incorporation and Bylaws

Present Situation

Section 723.078(2)(h), F.S., currently requires an association's bylaws to provide a method to amend the bylaws. If the bylaws do not provide a method of amendment, they may be amended by the board of directors and approved by a majority of the membership.

Effect of Proposed Changes

The bill requires that the articles of incorporation as well as the bylaws must provide a method for their amendment. The bill also provides that if the bylaws do not provide a method of amendment, they may be amended by the board of directors and approved by a majority of members at a meeting at which a quorum is present rather than a majority of the membership as is currently required.

Additionally, notwithstanding any other provision of s. 723.078, F.S., if an amendment to the articles of incorporation or the bylaws is required by any federal, state, or local governmental authority or agency, or any law, ordinance, or rule, the board of directors may, by a majority vote, amend the articles of incorporation or bylaws without a vote of the membership.

Recall of Board Members

Present Situation

Currently, s. 723.078(2)(j), F.S., provides a limited procedure for the recall of members of a mobile homeowners' association board of directors. Any member of the board of directors may be recalled and removed from office by the vote or written agreement of a majority of all members.

Effect of Proposed Changes

The bill amends s. 723.078(2), F.S., by incorporating extensive recall provisions similar to those in the Condominium Act and the Cooperative Act.¹⁶ Pursuant to these provisions, a recall may be approved by a majority vote of all members at a meeting or by a written agreement by a majority of all members. If a recall is approved by the members, the board must hold a board meeting to determine whether to certify the recall. If the board does not certify a recall, the members may file a petition for binding arbitration with the division.

A board member who has been recalled must return all records and property of the association in his or her possession within 5 business days. A board member who has been recalled may file a petition for

¹⁵ ss. 718.111(1)(b) and 719.104(8)(b), F.S.

¹⁶ ss. 718.112(2)(j) and 719.106(1)(f), F.S.

binding arbitration with the division¹⁷ challenging the validity of the recall. The petition must be filed within 60 days after the recall.

A vacancy on a board due to a recall may be filled by a vote of a majority of the remaining directors. If a vacancy occurs on a board due to a recall and a majority of the board members are removed, the vacancies will be filled in accordance with rules to be adopted by the division.

The bill also creates s. 723.1255, F.S., which requires the division to adopt rules of procedure that will govern binding recall arbitration proceedings.

Board Member Training Programs

Present Situation

Currently, ch. 723, F.S., does not require board members to attend training related to the association's organizing documents, rules, and statutes.

Effect of Proposed Changes

The bill creates s. 723.0781, F.S., to require board members to sign an affidavit certifying that they have read the association's organizing documents, rules, and regulations; that they will uphold such documents and policies to the best of their ability; and that they will faithfully discharge their fiduciary duty. In lieu of this, board members may complete the division's educational program within one year of taking office. Failure to comply with either requirement would result in a suspension from the board until either requirement is met.

Maintenance of Records

Present Situation

Section 723.079(4), F.S., currently only requires mobile homeowners' associations to maintain and make available for inspection basic accounting records, such as records of all receipts and expenditures and records of assessments and payments by each member.

Effect of Proposed Changes

The bill amends s. 723.079(4), F.S., to require an association to retain and make available an extensive list of official records similar to those currently required in the Condominium Act and the Cooperative Act.¹⁸ The records that must be retained include articles of incorporation, bylaws, meeting minutes, insurance policies, contracts, tax documents, and financial statements. The records must be retained for at least seven years and available for inspection. Failure to provide a member the opportunity to inspect the records may result in damages starting at \$10 per day. The association may develop reasonable rules related to the inspection of documents, including charging fees for copies, and may not allow inspection of documents that are protected by lawyer-client privilege or that would reveal personal identifying information other than a person's name and address.

Other Effects of Proposed Changes

The bill defines "mobile home lot" to mean "a lot described by a park owner pursuant to the requirements of s 723.012, F.S., or in a disclosure statement pursuant to s. 723.013, F.S., as a lot intended for the placement of a mobile home."

¹⁷ *Id.*

¹⁸ ss. 718.111(12) and 719.104(2), F.S.

The bill defines "homeowners' association" for the purposes of ch. 723, F.S., as "A corporation for profit or not for profit, which is formed and operates in compliance with ss. 723.075-723.079; or, in a subdivision the homeowners' association authorized in the subdivision documents in which all home owners must be members as a condition of ownership."

The bill defines "offering circular" to have the same meaning as the term "prospectus."

The bill defines "mobile home owner" to include "mobile homeowner" and "homeowner."

The bill updates cross-references to the changes in ch. 723, F.S., made by the bill.

B. SECTION DIRECTORY:

Section 1. Amends s. 73.072, F.S., relating to compensation for permanent improvements by mobile home owners.

Section 2. Amends s. 723.003, F.S., relating to definitions.

Section 3. Amends s. 723.006, F.S., relating to powers and duties of the division.

Section 4. Amends s. 723.023, F.S., relating to mobile home owner's general obligations.

Section 5. Amends s. 723.031, F.S., relating to mobile home lot rental agreements.

Section 6. Amends s. 723.037, F.S., relating to lot rental increases; reduction in services or utilities; change in rules and regulations; mediation.

Section 7. Amends s. 723.059, F.S., relating to rights of purchasers.

Section 8. Amends s. 723.0611, F.S., relating to the Florida Mobile Home Relocation Corporation.

Section 9. Amends s. 723.078, F.S., relating to bylaws of homeowners' associations.

Section 10. Creates s. 723.1255, F.S., relating to alternative resolution of recall disputes.

Section 11. Creates s. 723.0781, F.S., relating to board member training programs.

Section 12. Amends s. 723.079, F.S., relating to the powers and duties of homeowners' associations.

Section 13. Provides an effective date of July 1, 2015.

II. FISCAL ANALYSIS & ECONOMIC IMPACT STATEMENT

A. FISCAL IMPACT ON STATE GOVERNMENT:

1. Revenues:

The bill does not appear to have any impact on state revenues.

2. Expenditures:

The Department of Business and Professional Regulation estimates a fiscal impact of \$176,071 in FY 2015-16; \$165,301 in FY 2016-17; and \$165,301 in FY 2017-18 to implement the bill. However, the department can absorb these costs within existing resources.

B. FISCAL IMPACT ON LOCAL GOVERNMENTS:

1. Revenues:

The bill does not appear to have any impact on local government revenues.

2. Expenditures:

The bill does not appear to have any impact on local government expenditures.

C. DIRECT ECONOMIC IMPACT ON PRIVATE SECTOR:

Members of a board of directors of a mobile home owners' association who choose to complete the required educational training in lieu of certifying that they have read the association's organizing documents, rules, and regulations may incur costs for such training. The cost for similar educational requirements in the Condominium Act and Cooperative Act range in price from no fee to \$200.¹⁹

D. FISCAL COMMENTS:

None.

III. COMMENTS

A. CONSTITUTIONAL ISSUES:

1. Applicability of Municipality/County Mandates Provision:

Not applicable. This bill does not appear to affect county or municipal governments.

2. Other:

None.

B. RULE-MAKING AUTHORITY:

The bill requires the division to adopt rules related to vacancies on a homeowners' association board of directors due to a recall, including rules of procedure for recall arbitration proceedings.

C. DRAFTING ISSUES OR OTHER COMMENTS:

An incorrect cross-reference on line 165 should be changed from (16) to (17).

IV. AMENDMENTS/ COMMITTEE SUBSTITUTE CHANGES

On February 10, 2015, the Civil Justice Subcommittee adopted three amendments and reported the bill favorably as a committee substitute. The amendments:

- Removed unnecessary language in the bill's title;
- Defined the term "mediation" as a process in which a mediator appointed by the division facilitates the resolution of a dispute in an informal, nonadversarial process; and
- Updated the definition of "mobile home owner" to include "mobile homeowner" and "homeowner."

This analysis is drafted to the committee substitute as passed by the Civil Justice Subcommittee.

¹⁹ List of division approved educational curriculums, Division of Florida Condominiums, Timeshares, and Mobile Homes, Florida Department of Business and Professional Regulation (April 25, 2014) (available at http://www.myfloridalicense.com/dbpr/lsc/documents/CondoListofProviders_000.pdf) (last visited Feb. 25, 2015).

1 A bill to be entitled
2 An act relating to mobile homes; amending s. 73.072,
3 F.S.; conforming a cross-reference; amending s.
4 723.003, F.S.; providing definitions; amending s.
5 723.006, F.S.; requiring the Division of Florida
6 Condominiums, Timeshares, and Mobile Homes to approve
7 training and educational programs for board members of
8 mobile home owners' associations; providing duties of
9 the division; providing requirements for education
10 curriculum information for board member and mobile
11 home owner training; amending s. 723.023, F.S.;
12 revising mobile home owner's general obligations;
13 amending s. 723.031, F.S.; conforming a cross-
14 reference; amending s. 723.037, F.S.; providing and
15 revising requirements for lot rental increases;
16 amending s. 723.059, F.S.; revising provisions
17 relating to rights of purchasers of lifetime leases;
18 amending s. 723.0611, F.S.; providing for the removal
19 of a member of the board of directors under certain
20 conditions; amending s. 723.078, F.S.; revising
21 provisions with respect to the bylaws of homeowners'
22 associations; revising quorum and voting requirements;
23 revising provisions relating to board of directors,
24 committee, and member meetings; providing requirements
25 for meeting minutes; revising requirements for the
26 amendment of articles of incorporation and bylaws;

27 | revising requirements for the recall of board members;
 28 | creating s. 723.1255, F.S.; providing requirements for
 29 | the alternative resolution of recall disputes;
 30 | creating s. 723.0781, F.S.; specifying certification
 31 | or educational requirements for a newly elected or
 32 | appointed board member; amending s. 723.079, F.S.;
 33 | revising and providing requirements relating to the
 34 | official records of the association; providing an
 35 | effective date.

36 |
 37 | Be It Enacted by the Legislature of the State of Florida:
 38 |

39 | Section 1. Subsection (1) of section 73.072, Florida
 40 | Statutes, is amended to read:

41 | 73.072 Mobile home parks; compensation for permanent
 42 | improvements by mobile home owners.—

43 | (1) When all or a portion of a mobile home park as defined
 44 | in s. 723.003 ~~723.003(6)~~ is appropriated under this chapter, the
 45 | condemning authority shall separately determine the compensation
 46 | for any permanent improvements made to each site. This
 47 | compensation shall be awarded to the mobile home owner leasing
 48 | the site if:

49 | (a) The effect of the taking includes a requirement that
 50 | the mobile home owner remove or relocate his or her mobile home
 51 | from the site;

52 | (b) The mobile home owner currently leasing the site has

53 | paid for the permanent improvements to the site; and

54 | (c) The value of the permanent improvements on the site
55 | exceeds \$1,000 as of the date of taking.

56 | Section 2. Section 723.003, Florida Statutes, is amended
57 | to read:

58 | 723.003 Definitions.—As used in this chapter, the term
59 | ~~following words and terms have the following meanings unless~~
60 | ~~clearly indicated otherwise:~~

61 | (1) (14) The term "Discrimination" or "discriminatory"
62 | means that a homeowner is being treated differently as to the
63 | rent charged, the services rendered, or an action for possession
64 | or other civil action being taken by the park owner, without a
65 | reasonable basis for the different treatment.

66 | (2) (1) The term "Division" means the Division of Florida
67 | Condominiums, Timeshares, and Mobile Homes of the Department of
68 | Business and Professional Regulation.

69 | (3) "Electronic transmission" means a form of
70 | communication, not directly involving the physical transmission
71 | or transfer of paper, that creates a record that may be
72 | retained, retrieved, and reviewed by a recipient and that may be
73 | directly reproduced in a comprehensible and legible paper form
74 | by the recipient through an automated process, such as a printer
75 | or copy machine. Examples of electronic transmission include,
76 | but are not limited to, telegrams, facsimile transmission of
77 | images, and text that is sent via e-mail between computers.
78 | Electronic transmission does not include oral communication by

79 telephone.

80 (4) "Homeowners' association" means a corporation for
 81 profit or not for profit, which is formed and operates in
 82 compliance with ss. 723.075-723.079; or, in a subdivision the
 83 homeowners' association authorized in the subdivision documents
 84 in which all home owners must be members as a condition of
 85 ownership.

86 (5) "Homeowners' committee" means a committee, not to
 87 exceed five persons in number, designated by a majority of the
 88 affected homeowners in a mobile home park or a subdivision; or,
 89 if a homeowners' association has been formed, designated by the
 90 board of directors of the association. The homeowners' committee
 91 is designated for the purpose of meeting with the park owner or
 92 park developer to discuss lot rental increases, reduction in
 93 services or utilities, or changes in rules and regulations and
 94 any other matter authorized by the homeowners' association, or
 95 the majority of the affected home owners, and who are authorized
 96 to enter into a binding agreement with the park owner or
 97 subdivision developer, or a binding mediation agreement, on
 98 behalf of the association, its members, and all other mobile
 99 home owners in the mobile home park.

100 (6) ~~(2)~~ The term "Lot rental amount" means all financial
 101 obligations, except user fees, which are required as a condition
 102 of the tenancy.

103 (7) (a) "Mediation" means a process whereby a mediator
 104 appointed by the Division of Florida Condominiums, Timeshares,

105 and Mobile Homes, or mutually selected by the parties, acts to
 106 encourage and facilitate the resolution of a dispute. It is an
 107 informal and nonadversarial process with the objective of
 108 helping the disputing parties reach a mutually acceptable
 109 agreement.

110 (b) For purposes of mediation under ss. 723.037 and
 111 723.038, the term "parties" means a park owner as defined in
 112 subsection (13) and a homeowners' committee selected pursuant to
 113 s. 723.037.

114 (8) (3) The term "Mobile home" means a residential
 115 structure, transportable in one or more sections, which is 8
 116 body feet or more in width, over 35 body feet in length with the
 117 hitch, built on an integral chassis, designed to be used as a
 118 dwelling when connected to the required utilities, and not
 119 originally sold as a recreational vehicle, and includes the
 120 plumbing, heating, air-conditioning, and electrical systems
 121 contained therein.

122 (9) "Mobile home lot" means a lot described by a park
 123 owner pursuant to the requirements of s 723.012, or in a
 124 disclosure statement pursuant to s. 723.013, as a lot intended
 125 for the placement of a mobile home.

126 (10) (4) The term "Mobile home lot rental agreement" or
 127 "rental agreement" means any mutual understanding or lease,
 128 whether oral or written, between a mobile home owner and a
 129 mobile home park owner in which the mobile home owner is
 130 entitled to place his or her mobile home on a mobile home lot

131 for either direct or indirect remuneration of the mobile home
 132 park owner.

133 ~~(11)(5) The term "Mobile home owner," "mobile homeowner,"~~
 134 ~~or "home owner," or "homeowner"~~ means a person who owns a mobile
 135 home and rents or leases a lot within a mobile home park for
 136 residential use.

137 ~~(12)(6) The term "Mobile home park" or "park"~~ means a use
 138 of land in which lots or spaces are offered for rent or lease
 139 for the placement of mobile homes and in which the primary use
 140 of the park is residential.

141 ~~(13)(7) The term "Mobile home park owner" or "park owner"~~
 142 means an owner or operator of a mobile home park.

143 ~~(14)(8) The term "Mobile home subdivision"~~ means a
 144 subdivision of mobile homes where individual lots are owned by
 145 owners and where a portion of the subdivision or the amenities
 146 exclusively serving the subdivision are retained by the
 147 subdivision developer.

148 (15) "Offering circular" has the same meaning as the term
 149 "prospectus" as it is used in this chapter.

150 ~~(16)(9) The term "Operator of a mobile home park"~~ means
 151 either a person who establishes a mobile home park on land that
 152 ~~which~~ is leased from another person or a person who has been
 153 delegated the authority to act as the park owner in matters
 154 relating to the administration and management of the mobile home
 155 park, including, but not limited to, authority to make decisions
 156 relating to the mobile home park.

157 (17) ~~(10)~~ ~~The term~~ "Pass-through charge" means the mobile
 158 home owner's proportionate share of the necessary and actual
 159 direct costs and impact or hookup fees for a governmentally
 160 mandated capital improvement, which may include the necessary
 161 and actual direct costs and impact or hookup fees incurred for
 162 capital improvements required for public or private regulated
 163 utilities.

164 (18) ~~(11)~~ ~~The term~~ "Proportionate share" as used in
 165 subsection (16) ~~(10)~~ means an amount calculated by dividing
 166 equally among the affected developed lots in the park the total
 167 costs for the necessary and actual direct costs and impact or
 168 hookup fees incurred for governmentally mandated capital
 169 improvements serving the recreational and common areas and all
 170 affected developed lots in the park.

171 (19) ~~(15)~~ ~~The term~~ "Resale agreement" means a contract in
 172 which a mobile home owner authorizes the mobile home park owner,
 173 or the park owner's designee, to act as exclusive agent for the
 174 sale of the homeowner's mobile home for a commission or fee.

175 (20) ~~(12)~~ ~~The term~~ "Unreasonable" means arbitrary,
 176 capricious, or inconsistent with this chapter.

177 (21) ~~(13)~~ ~~The term~~ "User fees" means those amounts charged
 178 in addition to the lot rental amount for nonessential optional
 179 services provided by or through the park owner to the mobile
 180 home owner under a separate written agreement between the mobile
 181 home owner and the person furnishing the optional service or
 182 services.

183 Section 3. Subsections (12), (13), and (14) are added to
 184 section 723.006, Florida Statutes, to read:

185 723.006 Powers and duties of division.—In performing its
 186 duties, the division has the following powers and duties:

187 (12) The division shall approve training and educational
 188 programs for board members of mobile home owners' associations
 189 formed and operated pursuant to s. 723.075(1) and mobile home
 190 owners. The training may, at the division's discretion, include
 191 web-based electronic media and live training and seminars in
 192 various locations throughout the state.

193 (13) The division may review and approve educational
 194 curriculum and training programs for board members and mobile
 195 home owners to be offered by providers and shall maintain a
 196 current list of approved programs and providers, and make such
 197 lists available to board members in a reasonable and cost-
 198 effective manner. The cost of such programs shall be borne by
 199 the providers of the programs. The division shall establish a
 200 fee structure for the approved training programs sufficient to
 201 recover any cost incurred by the division in operating this
 202 program.

203 (14) Required education curriculum information for board
 204 member and mobile home owner training shall include:

205 (a) The provider of the training programs, which shall
 206 include the following information regarding its training and
 207 educational programs:

208 1. A price list, if any, for the programs and copies of

209 all materials.

210 2. The physical location where programs will be available,

211 if not web-based.

212 3. Dates when programs will be offered.

213 4. The curriculum of the program to be offered.

214 (b) The programs shall provide information about statutory

215 and regulatory matters relating to the board of directors of the

216 homeowners' association and their responsibilities to the

217 association and to the mobile home owners in the mobile home

218 park.

219 (c) Programs and materials may not contain editorial

220 comments.

221 (d) The division has the right to approve and require

222 changes to such education and training programs.

223 Section 4. Section 723.023, Florida Statutes, is amended

224 to read:

225 723.023 Mobile home owner's general obligations.—A mobile

226 home owner shall at all times:

227 (1) Comply with all obligations imposed on mobile home

228 owners by applicable provisions of building, housing, and health

229 codes, including compliance with all building permits and

230 construction requirements for construction on the mobile home

231 and lot. The home owner is responsible for all fines imposed by

232 the local government for noncompliance with any local codes.

233 (2) Keep the mobile home lot which he or she occupies

234 clean, neat, and sanitary, and maintained in compliance with all

235 local codes.

236 (3) Comply with properly promulgated park rules and
 237 regulations and require other persons on the premises with his
 238 or her consent to comply with such rules ~~therewith~~ and to
 239 conduct themselves, and other persons on the premises with his
 240 or her consent, in a manner that does not unreasonably disturb
 241 other residents of the park or constitute a breach of the peace.

242 Section 5. Paragraph (b) of subsection (5) of section
 243 723.031, Florida Statutes, is amended to read:

244 723.031 Mobile home lot rental agreements.-

245 (5) The rental agreement shall contain the lot rental
 246 amount and services included. An increase in lot rental amount
 247 upon expiration of the term of the lot rental agreement shall be
 248 in accordance with ss. 723.033 and 723.037 or s. 723.059(4),
 249 whichever is applicable, provided that, pursuant to s.
 250 723.059(4), the amount of the lot rental increase is disclosed
 251 and agreed to by the purchaser, in writing. An increase in lot
 252 rental amount shall not be arbitrary or discriminatory between
 253 similarly situated tenants in the park. No lot rental amount may
 254 be increased during the term of the lot rental agreement,
 255 except:

256 (b) For pass-through charges as defined in s. 723.003
 257 ~~723.003(10)~~.

258 Section 6. Subsection (1) and paragraph (a) of subsection
 259 (4) of section 723.037, Florida Statutes, are amended, and
 260 subsection (7) is added to that section, to read:

261 723.037 Lot rental increases; reduction in services or
 262 utilities; change in rules and regulations; mediation.-
 263 (1) A park owner shall give written notice to each
 264 affected mobile home owner and the board of directors of the
 265 homeowners' association, if one has been formed, at least 90
 266 days before ~~prior to~~ any increase in lot rental amount or
 267 reduction in services or utilities provided by the park owner or
 268 change in rules and regulations. The notice shall identify all
 269 other affected homeowners, which may be by lot number, name,
 270 group, or phase. If the affected homeowners are not identified
 271 by name, the park owner shall make the names and addresses
 272 available upon request. The home owner's right to the 90-day
 273 notice may not be waived or precluded by a home owner, or the
 274 homeowners' committee, in an agreement with the park owner.
 275 Rules adopted as a result of restrictions imposed by
 276 governmental entities and required to protect the public health,
 277 safety, and welfare may be enforced prior to the expiration of
 278 the 90-day period but are not otherwise exempt from the
 279 requirements of this chapter. Pass-through charges must be
 280 separately listed as to the amount of the charge, the name of
 281 the governmental entity mandating the capital improvement, and
 282 the nature or type of the pass-through charge being levied.
 283 Notices of increase in the lot rental amount due to a pass-
 284 through charge shall state the additional payment and starting
 285 and ending dates of each pass-through charge. The homeowners'
 286 association shall have no standing to challenge the increase in

287 lot rental amount, reduction in services or utilities, or change
 288 of rules and regulations unless a majority of the affected
 289 homeowners agree, in writing, to such representation.

290 (4) (a) A committee, not to exceed five in number,
 291 designated by a majority of the affected mobile home owners or
 292 by the board of directors of the homeowners' association, if
 293 applicable, and the park owner shall meet, at a mutually
 294 convenient time and place no later than 60 days before the
 295 effective date of the change ~~within 30 days after receipt by the~~
 296 ~~homeowners of the notice of change,~~ to discuss the reasons for
 297 the increase in lot rental amount, reduction in services or
 298 utilities, or change in rules and regulations. The negotiating
 299 committee shall make a written request for a meeting with the
 300 park owner or subdivision developer to discuss those matters
 301 addressed in the 90-day notice, and may include in the request a
 302 listing of any other issue, with supporting documentation, that
 303 the committee intends to raise and discuss at the meeting.

304
 305 This subsection is not intended to be enforced by civil or
 306 administrative action. Rather, the meetings and discussions are
 307 intended to be in the nature of settlement discussions prior to
 308 the parties proceeding to mediation of any dispute.

309 (7) The term "parties," for purposes of mediation under
 310 this section and s. 723.038, means a park owner and a
 311 homeowners' committee selected pursuant to this section.

312 Section 7. Subsection (5) of section 723.059, Florida

313 Statutes, is amended to read:

314 723.059 Rights of purchaser.—

315 (5) Lifetime leases and the renewal provisions in
 316 automatically renewable leases, both those existing and those
 317 entered into after July 1, 1986, are not assumable ~~shall be~~
 318 ~~nonassumable~~ unless otherwise provided in the mobile home lot
 319 rental agreement or unless the transferee is the home owner's
 320 spouse. The right to an assumption of the lease by a spouse may
 321 be exercised only one time during the term of that lease. ~~The~~
 322 ~~renewal provisions in automatically renewable leases, both those~~
 323 ~~existing and those entered into after July 1, 1986, are not~~
 324 ~~assumable unless otherwise provided in the lease agreement.~~

325 Section 8. Subsection (1) of section 723.0611, Florida
 326 Statutes, is amended to read:

327 723.0611 Florida Mobile Home Relocation Corporation.—

328 (1) (a) There is created the Florida Mobile Home Relocation
 329 Corporation. The corporation shall be administered by a board of
 330 directors made up of six members, three of whom shall be
 331 appointed by the Secretary of Business and Professional
 332 Regulation from a list of nominees submitted by the largest
 333 nonprofit association representing mobile home owners in this
 334 state, and three of whom shall be appointed by the Secretary of
 335 Business and Professional Regulation from a list of nominees
 336 submitted by the largest nonprofit association representing the
 337 manufactured housing industry in this state. All members of the
 338 board of directors, including the chair, shall be appointed to

339 | serve for staggered 3-year terms.

340 | (b) A member of the board of directors shall be removed
 341 | from the board by the Secretary of Business and Professional
 342 | Regulation, with or without cause, immediately after the written
 343 | request for removal from the association in paragraph (a) that
 344 | originally nominated that board member. The nominating entity
 345 | must include nominees for replacement with the request for
 346 | removal and the secretary must immediately fill the vacancy
 347 | created by the removal. The removal process may not occur more
 348 | than once in a calendar year.

349 | Section 9. Section 723.078, Florida Statutes, is amended
 350 | to read:

351 | 723.078 Bylaws of homeowners' associations. ~~In order for a~~
 352 | ~~homeowners' association to exercise the rights provided in s.~~
 353 | ~~723.071, the bylaws of the association shall provide for the~~
 354 | ~~following:~~

355 | (1) The directors of the association and the operation
 356 | shall be governed by the bylaws.

357 | (2) The bylaws shall provide and, if they do not, shall be
 358 | deemed to include, the following provisions:

359 | (a) Administration.—The form of administration of the
 360 | association shall be described, providing for the titles of the
 361 | officers and for a board of directors and specifying the powers,
 362 | duties, manner of selection and removal, and compensation, if
 363 | any, of officers and board members. Unless otherwise provided in
 364 | the bylaws, the board of directors shall be composed of five

365 members. The board of directors shall elect ~~have~~ a president,
 366 secretary, and treasurer who shall perform the duties of those
 367 offices customarily performed by officers of corporations, and
 368 these officers shall serve without compensation and at the
 369 pleasure of the board of directors. The board of directors may
 370 elect ~~appoint~~ and designate other officers and grant them those
 371 duties it deems appropriate.

372 (b) Quorum; voting requirements; proxies.-

373 1. Unless otherwise provided in the bylaws, 30 percent of
 374 the total membership is required to constitute a quorum. A
 375 ~~majority of the members shall constitute a quorum. Decisions~~
 376 ~~shall be made by a majority of members represented at a meeting~~
 377 ~~at which a quorum is present. In addition, provision shall be~~
 378 ~~made in the bylaws for definition and use of proxy. Any proxy~~
 379 ~~given shall be effective only for the specific meeting for which~~
 380 ~~originally given and any lawfully adjourned meetings thereof. In~~
 381 ~~no event shall any proxy be valid for a period longer than 120~~
 382 ~~days after the date of the first meeting for which it was given.~~
 383 ~~Every proxy shall be revocable at any time at the pleasure of~~
 384 ~~the member executing it.~~

385 2. A member may not vote by general proxy but may vote by
 386 limited proxies substantially conforming to a limited proxy form
 387 adopted by the division. Limited proxies and general proxies may
 388 be used to establish a quorum. Limited proxies may be used for
 389 votes taken to amend the articles of incorporation or bylaws
 390 pursuant to this section, and any other matters for which this

391 chapter requires or permits a vote of members, except that no
 392 proxy, limited or general, may be used in the election of board
 393 members. Notwithstanding the provisions of this section, members
 394 may vote in person at member meetings.

395 3. A proxy is effective only for the specific meeting for
 396 which originally given and any lawfully adjourned meetings
 397 thereof. In no event shall any proxy be valid for a period
 398 longer than 90 days after the date of the first meeting for
 399 which it was given. Every proxy shall be revocable at any time
 400 at the pleasure of the member executing it.

401 4. A member of the board of directors or a committee may
 402 submit in writing his or her agreement or disagreement with any
 403 action taken at a meeting that the member did not attend. This
 404 agreement or disagreement may not be used as a vote for or
 405 against the action taken and may not be used for the purposes of
 406 creating a quorum.

407 (c) Board of directors' and committee meetings.-

408 1. Meetings of the board of directors and meetings of its
 409 committees at which a quorum is present shall be open to all
 410 members. Notwithstanding any other provision of law, the
 411 requirement that board meetings and committee meetings be open
 412 to the members does not apply to board or committee meetings
 413 held for the purpose of discussing personnel matters or meetings
 414 between the board or a committee and the association's attorney,
 415 with respect to potential or pending litigation, where the
 416 meeting is held for the purpose of seeking or rendering legal

417 advice, and where the contents of the discussion would otherwise
 418 be governed by the attorney-client privilege.~~and~~ Notice of
 419 meetings shall be posted in a conspicuous place upon the park
 420 property at least 48 hours in advance, except in an emergency.
 421 Notice of any meeting in which assessments against members are
 422 to be considered for any reason shall specifically contain a
 423 statement that assessments will be considered and the nature of
 424 such assessments.

425 2. A board or committee member's participation in a
 426 meeting via telephone, real-time videoconferencing, or similar
 427 real-time telephonic, electronic, or video communication counts
 428 toward a quorum, and such member may vote as if physically
 429 present. A speaker shall be used so that the conversation of
 430 those board or committee members attending by telephone may be
 431 heard by the board or committee members attending in person, as
 432 well as by members present at a meeting.

433 3. Members of the board of directors may use e-mail as a
 434 means of communication but may not cast a vote on an association
 435 matter via e-mail.

436 4. The right to attend meetings of the board of directors
 437 and its committees includes the right to speak at such meetings
 438 with reference to all designated agenda items. The association
 439 may adopt reasonable written rules governing the frequency,
 440 duration, and manner of members' statements. Any item not
 441 included on the notice may be taken up on an emergency basis by
 442 at least a majority plus one of the members of the board. Such

443 emergency action shall be noticed and ratified at the next
 444 regular meeting of the board. Any member may tape record or
 445 videotape meetings of the board of directors and its committees.
 446 The division shall adopt reasonable rules governing the tape
 447 recording and videotaping of the meeting.

448 5. Except as provided in s. 723.078(2)(i), a vacancy
 449 occurring on the board of directors may be filled by the
 450 affirmative vote of the majority of the remaining directors,
 451 even though the remaining directors constitute less than a
 452 quorum; by the sole remaining director; if the vacancy is not so
 453 filled or if no director remains, by the members; or, on the
 454 application of any person, by the circuit court of the county in
 455 which the registered office of the corporation is located.

456 6. The term of a director elected or appointed to fill a
 457 vacancy expires at the next annual meeting at which directors
 458 are elected. A directorship to be filled by reason of an
 459 increase in the number of directors may be filled by the board
 460 of directors, but only for the term of office continuing until
 461 the next election of directors by the members

462 7. A vacancy that will occur at a specific later date, by
 463 reason of a resignation effective at a later date, may be filled
 464 before the vacancy occurs. However, the new director may not
 465 take office until the vacancy occurs.

466 8.a. The officers and directors of the association have a
 467 fiduciary relationship to the members.

468 b. A director and committee member shall discharge his or

469 her duties in good faith, with the care an ordinarily prudent
 470 person in a like position would exercise under similar
 471 circumstances, and in a manner he or she reasonably believes to
 472 be in the best interests of the corporation.

473 9. In discharging his or her duties, a director may rely
 474 on information, opinions, reports, or statements, including
 475 financial statements and other financial data, if prepared or
 476 presented by:

477 a. One or more officers or employees of the corporation
 478 who the director reasonably believes to be reliable and
 479 competent in the matters presented;

480 b. Legal counsel, public accountants, or other persons as
 481 to matters the director reasonably believes are within the
 482 persons' professional or expert competence; or

483 c. A committee of the board of directors of which he or
 484 she is not a member if the director reasonably believes the
 485 committee merits confidence.

486 10. A director is not acting in good faith if he or she
 487 has knowledge concerning the matter in question that makes
 488 reliance otherwise permitted by subparagraph 9. unwarranted.

489 11. A director is not liable for any action taken as a
 490 director, or any failure to take any action, if he or she
 491 performed the duties of his or her office in compliance with
 492 this section.

493 (d) Member meetings.—

494 1. Members shall meet at least once each calendar year,

495 and the meeting shall be the annual meeting. All members of the
 496 board of directors shall be elected at the annual meeting unless
 497 the bylaws provide for staggered election terms or for their
 498 election at another meeting. The bylaws shall not restrict any
 499 member desiring to be a candidate for board membership from
 500 being nominated from the floor. All nominations from the floor
 501 must be made at a duly noticed meeting of the members held at
 502 least 30 days before the annual meeting. The bylaws shall
 503 provide the method for calling the meetings of the members,
 504 including annual meetings. The method shall provide at least 14
 505 days' written notice to each member in advance of the meeting
 506 and require the posting in a conspicuous place on the park
 507 property of a notice of the meeting at least 14 days prior to
 508 the meeting. The right to receive written notice of membership
 509 meetings may be waived in writing by a member. Unless waived,
 510 the notice of the annual meeting shall be mailed, hand
 511 delivered, or electronically transmitted ~~sent by mail~~ to each
 512 member, and shall constitute ~~the mailing constitutes~~ notice. An
 513 officer of the association shall provide an affidavit affirming
 514 that the notices were mailed or hand delivered in accordance
 515 with the provisions of this section to each member at the
 516 address last furnished to the corporation. These meeting
 517 requirements do not prevent members from waiving notice of
 518 meetings or from acting by written agreement without meetings,
 519 if allowed by the bylaws.

520 (e) Minutes of meetings.-

521 1. Minutes of all meetings of members of an association,
 522 the board of directors, and a committee must be maintained in
 523 written form and approved by the members, board, or committee,
 524 as applicable. A vote or abstention from voting on each matter
 525 voted upon for each director present at a board meeting must be
 526 recorded in the minutes.

527 2. All approved minutes of all meetings of members,
 528 committees, and of the board of directors shall be kept in a
 529 businesslike manner and shall be available for inspection by
 530 members, or their authorized representatives, and board members
 531 at reasonable times. The association shall retain these minutes
 532 for a period of at least ~~not less than~~ 7 years.

533 (f) Manner of sharing assessments.—The share or percentage
 534 of, and manner of sharing, assessments and expenses for each
 535 member shall be stated.

536 (g) Annual budget.—If the bylaws provide for adoption of
 537 an annual budget by the members, the board of directors shall
 538 mail a meeting notice and copies of the proposed annual budget
 539 of expenses to the members at least ~~not less than~~ 30 days before
 540 ~~prior to~~ the meeting at which the budget will be considered. If
 541 the bylaws provide that the budget may be adopted by the board
 542 of directors, the members shall be given written notice of the
 543 time and place at which the meeting of the board of directors to
 544 consider the budget will be held. The meeting shall be open to
 545 the members. If the bylaws do not provide for adoption of an
 546 annual budget, this paragraph shall not apply.

547 (h) Amendment of articles of incorporation and bylaws.-

548 1. The method by which the articles of incorporation and
 549 bylaws may be amended consistent with the provisions of this
 550 chapter shall be stated. If the bylaws fail to provide a method
 551 of amendment, the bylaws may be amended by the board of
 552 directors and approved by a majority of members at a meeting at
 553 which a quorum is present of the membership. No bylaw shall be
 554 revised or amended by reference to its title or number only.

555 2. Notwithstanding any other provision of this section, if
 556 an amendment to the articles of incorporation or the bylaws is
 557 required by any action of any federal, state, or local
 558 governmental authority or agency, or any law, ordinance, or rule
 559 thereof, the board of directors may, by a majority vote of the
 560 board, at a duly noticed meeting of the board, amend the
 561 articles of incorporation or bylaws without a vote of the
 562 membership.

563 ~~(i) The officers and directors of the association have a~~
 564 ~~fiduciary relationship to the members.~~

565 ~~(j)~~ Recall of board members.-Any member of the board of
 566 directors may be recalled and removed from office with or
 567 without cause by the vote of or agreement in writing by a
 568 majority of all members. A special meeting of the members to
 569 recall a member or members of the board of directors may be
 570 called by 10 percent of the members giving notice of the meeting
 571 as required for a meeting of members, and the notice shall state
 572 the purpose of the meeting. Electronic transmission may not be

573 | used as a method of giving notice of a meeting called in whole
 574 | or in part for this purpose.

575 | 1. If the recall is approved by a majority of all members
 576 | by a vote at a meeting, the recall is effective as provided in
 577 | this paragraph. The board shall duly notice and hold a board
 578 | meeting within 5 full business days after the adjournment of the
 579 | member meeting to recall one or more board members. At the
 580 | meeting, the board shall either certify the recall, in which
 581 | case such member or members shall be recalled effective
 582 | immediately and shall turn over to the board within 5 full
 583 | business days any and all records and property of the
 584 | association in their possession, or shall proceed under
 585 | subparagraph 3.

586 | 2. If the proposed recall is by an agreement in writing by
 587 | a majority of all members, the agreement in writing or a copy
 588 | thereof shall be served on the association by certified mail or
 589 | by personal service in the manner authorized by chapter 48 and
 590 | the Florida Rules of Civil Procedure. The board of directors
 591 | shall duly notice and hold a meeting of the board within 5 full
 592 | business days after receipt of the agreement in writing. At the
 593 | meeting, the board shall either certify the written agreement to
 594 | recall members of the board, in which case such members shall be
 595 | recalled effective immediately and shall turn over to the board,
 596 | within 5 full business days, any and all records and property of
 597 | the association in their possession, or shall proceed as
 598 | described in subparagraph 3.

599 3. If the board determines not to certify the written
 600 agreement to recall members of the board, or does not certify
 601 the recall by a vote at a meeting, the board shall, within 5
 602 full business days after the board meeting, file with the
 603 division a petition for binding arbitration pursuant to the
 604 procedures of s. 723.1255. For purposes of this paragraph, the
 605 members who voted at the meeting or who executed the agreement
 606 in writing shall constitute one party under the petition for
 607 arbitration. If the arbitrator certifies the recall of a member
 608 of the board, the recall shall be effective upon mailing of the
 609 final order of arbitration to the association. If the
 610 association fails to comply with the order of the arbitrator,
 611 the division may take action under s. 723.006. A member so
 612 recalled shall deliver to the board any and all records and
 613 property of the association in the member's possession within 5
 614 full business days after the effective date of the recall.

615 4. If the board fails to duly notice and hold a board
 616 meeting within 5 full business days after service of an
 617 agreement in writing or within 5 full business days after the
 618 adjournment of the members' recall meeting, the recall shall be
 619 deemed effective and the board members so recalled shall
 620 immediately turn over to the board all records and property of
 621 the association.

622 5. If the board fails to duly notice and hold the required
 623 meeting or fails to file the required petition, the member's
 624 representative may file a petition pursuant to s. 723.1255

625 challenging the board's failure to act. The petition must be
 626 filed within 60 days after expiration of the applicable 5-full-
 627 business-day period. The review of a petition under this
 628 subparagraph is limited to the sufficiency of service on the
 629 board and the facial validity of the written agreement or
 630 ballots filed.

631 6. If a vacancy occurs on the board as a result of a
 632 recall and less than a majority of the board members are
 633 removed, the vacancy may be filled by the affirmative vote of a
 634 majority of the remaining directors, notwithstanding any other
 635 provision of this chapter. If vacancies occur on the board as a
 636 result of a recall and a majority or more of the board members
 637 are removed, the vacancies shall be filled in accordance with
 638 procedural rules to be adopted by the division, which rules need
 639 not be consistent with this chapter. The rules must provide
 640 procedures governing the conduct of the recall election as well
 641 as the operation of the association during the period after a
 642 recall but before the recall election.

643 7. A board member who has been recalled may file a
 644 petition pursuant to s. 723.1255 challenging the validity of the
 645 recall. The petition must be filed within 60 days after the
 646 recall is deemed certified. The association and the member's
 647 representative shall be named as the respondents.

648 8. The division may not accept for filing a recall
 649 petition, whether or not filed pursuant to this subsection, and
 650 regardless of whether the recall was certified, when there are

651 | 60 or fewer days until the scheduled reelection of the board
 652 | member sought to be recalled or when 60 or fewer days have not
 653 | elapsed since the election of the board member sought to be
 654 | recalled.

655 | (3) The bylaws may provide the following:

656 | (a) A method of adopting and of amending administrative
 657 | rules and regulations governing the details of the operation and
 658 | use of the park property.

659 | (b) Restrictions on, and requirements respecting, the use
 660 | and maintenance of mobile homes located within the park, and the
 661 | use of the park property, which restrictions and requirements
 662 | are not inconsistent with the articles of incorporation.

663 | (c) Other provisions not inconsistent with this chapter or
 664 | with other documents governing the park property or mobile homes
 665 | located therein.

666 | (d) The board of directors may, in any event, propose a
 667 | budget to the members at a meeting of members or in writing,
 668 | and, if the budget or proposed budget is approved by the members
 669 | at the meeting or by a majority of their whole number in
 670 | writing, that budget shall be adopted.

671 | (e) The manner of collecting from the members their shares
 672 | of the expenses for maintenance of the park property shall be
 673 | stated. Assessments shall be made against members not less
 674 | frequently than quarterly, in amounts no less than are required
 675 | to provide funds in advance for payments of all of the
 676 | anticipated current operating expenses and for all of the unpaid

677 | operating expense previously incurred.

678 | (4) No amendment may change the proportion or percentage
679 | by which members share in the assessments and expenses as
680 | initially established unless all the members affected by such
681 | change approve the amendment.

682 | (5) Upon purchase of the mobile home park, the association
683 | organized under this chapter may convert to a condominium,
684 | cooperative, or subdivision. The directors shall have the
685 | authority to amend and restate the articles of incorporation and
686 | bylaws in order to comply with the requirements of chapter 718,
687 | chapter 719, or other applicable sections of the Florida
688 | Statutes.

689 | (6) Notwithstanding the provisions of s. 723.075(1), upon
690 | purchase of the park by the association, and conversion of the
691 | association to a condominium, cooperative, or subdivision, the
692 | mobile home owners who were members of the association prior to
693 | the conversion and who no longer meet the requirements for
694 | membership, as established by the amended or restated articles
695 | of incorporation and bylaws, shall no longer be members of the
696 | converted association. Mobile home owners, as defined in this
697 | chapter, who no longer are eligible for membership in the
698 | converted association may form an association pursuant to s.
699 | 723.075.

700 | Section 10. Section 723.1255, Florida Statutes, is created
701 | to read:

702 | 723.1255 Alternative resolution of recall disputes.—The

703 Division of Florida Condominiums, Timeshares, and Mobile Homes
704 of the Department of Business and Professional Regulation shall
705 adopt rules of procedure to govern binding recall arbitration
706 proceedings.

707 Section 11. Section 723.0781, Florida Statutes, is created
708 to read:

709 723.0781 Board member training programs.—Within 90 days
710 after being elected or appointed to the board, a newly elected
711 or appointed director shall certify by an affidavit in writing
712 to the secretary of the association that he or she has read the
713 association's current articles of incorporation, bylaws, and the
714 mobile home park's prospectus, rental agreement, rules,
715 regulations, and written policies; that he or she will work to
716 uphold such documents and policies to the best of his or her
717 ability; and that he or she will faithfully discharge his or her
718 fiduciary responsibility to the association's members. In lieu
719 of this written certification, within 90 days after being
720 elected or appointed to the board, the newly elected or
721 appointed director may submit a certificate of having
722 satisfactorily completed the educational curriculum approved by
723 the division within 1 year before or 90 days after the date of
724 election or appointment. The educational certificate is valid
725 and does not have to be resubmitted as long as the director
726 serves on the board without interruption. A director who fails
727 to timely file the written certification or educational
728 certificate is suspended from service on the board until he or

729 she complies with this section. The board may temporarily fill
 730 the vacancy during the period of suspension. The secretary of
 731 the association shall retain a director's written certification
 732 or educational certificate for inspection by the members for 5
 733 years after the director's election or the duration of the
 734 director's uninterrupted tenure, whichever is longer. Failure to
 735 have such written certification or educational certificate on
 736 file does not affect the validity of any board action.

737 Section 12. Section 723.079, Florida Statutes, is amended
 738 to read:

739 723.079 Powers and duties of homeowners' association.—

740 (1) An association may contract, sue, or be sued with
 741 respect to the exercise or nonexercise of its powers. For these
 742 purposes, the powers of the association include, but are not
 743 limited to, the maintenance, management, and operation of the
 744 park property.

745 (2) The powers and duties of an association include those
 746 set forth in this section and ss. 723.075 and 723.077 and those
 747 set forth in the articles of incorporation and bylaws and any
 748 recorded declarations or restrictions encumbering the park
 749 property, if not inconsistent with this chapter.

750 (3) An association has the power to make, levy, and
 751 collect assessments and to lease, maintain, repair, and replace
 752 the common areas upon purchase of the mobile home park.

753 (4) The association shall maintain the following items,
 754 when applicable, which constitute the official records of the

755 association:

756 (a) A copy of the association's articles of incorporation
 757 and each amendment to the articles of incorporation.

758 (b) A copy of the bylaws of the association and each
 759 amendment to the bylaws.

760 (c) A copy of the written rules or policies of the
 761 association and each amendment to the written rules or policies.

762 (d) The approved minutes of all meetings of the members,
 763 the board of directors, and committees of the board, which
 764 minutes must be retained within the state for at least 7 years.

765 (e) A current roster of all members and their mailing
 766 addresses and lot identifications. The association shall also
 767 maintain the e-mail addresses and the numbers designated by
 768 members for receiving notice sent by electronic transmission of
 769 those members consenting to receive notice by electronic
 770 transmission. The e-mail addresses and numbers provided by
 771 members to receive notice by electronic transmission shall be
 772 removed from association records when consent to receive notice
 773 by electronic transmission is revoked. However, the association
 774 is not liable for an erroneous disclosure of the e-mail address
 775 or the number for receiving electronic transmission of notices.

776 (f) All of the association's insurance policies or copies
 777 thereof, which must be retained for at least 7 years.

778 (g) A copy of all contracts or agreements to which the
 779 association is a party, including, without limitation, any
 780 written agreements with the park owner, lease, or other

781 | agreements or contracts under which the association or its
 782 | members has any obligation or responsibility, which must be
 783 | retained for at least 7 years.

784 | (h) The financial and accounting records of the
 785 | association, kept according to good accounting practices. All
 786 | financial and accounting records must be maintained for a period
 787 | of at least 7 years. The financial and accounting records must
 788 | include:

789 | 1. Accurate, itemized, and detailed records of all
 790 | receipts and expenditures.

791 | 2. A current account and a periodic statement of the
 792 | account for each member, designating the name and current
 793 | address of each member who is obligated to pay dues or
 794 | assessments, the due date and amount of each assessment or other
 795 | charge against the member, the date and amount of each payment
 796 | on the account, and the balance due.

797 | 3. All tax returns, financial statements, and financial
 798 | reports of the association.

799 | 4. Any other records that identify, measure, record, or
 800 | communicate financial information.

801 | (i) All other written records of the association not
 802 | specifically included in the foregoing which are related to the
 803 | operation of the association.

804 | (5) The official records shall be maintained within the
 805 | state for at least 7 years and shall be made available to a
 806 | member for inspection or photocopying within 10 business days

807 after receipt by the board or its designee of a written request
808 submitted by certified mail, return receipt requested. The
809 requirements of this subsection are satisfied by having a copy
810 of the official records available for inspection or copying in
811 the park or, at the option of the association, by making the
812 records available to a member electronically via the Internet or
813 by allowing the records to be viewed in electronic format on a
814 computer screen and printed upon request. If the association has
815 a photocopy machine available where the records are maintained,
816 it must provide a member with copies on request during the
817 inspection if the entire request is no more than 25 pages. An
818 association shall allow a member or his or her authorized
819 representative to use a portable device, including a smartphone,
820 tablet, portable scanner, or any other technology capable of
821 scanning or taking photographs, to make an electronic copy of
822 the official records in lieu of the association's providing the
823 member or his or her authorized representative with a copy of
824 such records. The association may not charge a fee to a member
825 or his or her authorized representative for the use of a
826 portable device.

827 (a) The failure of an association to provide access to the
828 records within 10 business days after receipt of a written
829 request submitted by certified mail, return receipt requested,
830 creates a rebuttable presumption that the association willfully
831 failed to comply with this subsection.

832 (b) A member who is denied access to official records is

833 entitled to the actual damages or minimum damages for the
834 association's willful failure to comply with this subsection.
835 The minimum damages are to be \$10 per calendar day up to 10
836 days, the calculation to begin on the 11th business day after
837 receipt of the written request, submitted by certified mail,
838 return receipt requested.

839 (c) The association may adopt reasonable written rules
840 governing the frequency, time, location, notice, records to be
841 inspected, and manner of inspections, but may not require a
842 member to demonstrate a proper purpose for the inspection, state
843 a reason for the inspection, or limit a member's right to
844 inspect records to less than 1 business day per month. The
845 association may impose fees to cover the costs of providing
846 copies of the official records, including the costs of copying
847 and for personnel to retrieve and copy the records if the time
848 spent retrieving and copying the records exceeds 30 minutes and
849 if the personnel costs do not exceed \$20 per hour. Personnel
850 costs may not be charged for records requests that result in the
851 copying of 25 or fewer pages. The association may charge up to
852 25 cents per page for copies made on the association's
853 photocopier. If the association does not have a photocopy
854 machine available where the records are kept, or if the records
855 requested to be copied exceed 25 pages in length, the
856 association may have copies made by an outside duplicating
857 service and may charge the actual cost of copying, as supported
858 by the vendor invoice. The association shall maintain an

859 adequate number of copies of the recorded governing documents,
860 to ensure their availability to members and prospective members.
861 Notwithstanding this paragraph, the following records are not
862 accessible to members or home owners:

863 1. A record protected by the lawyer-client privilege as
864 described in s. 90.502 and a record protected by the work-
865 product privilege, including, but not limited to, a record
866 prepared by an association attorney or prepared at the
867 attorney's express direction which reflects a mental impression,
868 conclusion, litigation strategy, or legal theory of the attorney
869 or the association and which was prepared exclusively for civil
870 or criminal litigation, for adversarial administrative
871 proceedings, or in anticipation of such litigation or
872 proceedings until the conclusion of the litigation or
873 proceedings.

874 2. E-mail addresses, telephone numbers, facsimile numbers,
875 emergency contact information, any addresses for a home owner
876 other than as provided for association notice requirements, and
877 other personal identifying information of any person, excluding
878 the person's name, lot designation, mailing address, and
879 property address. Notwithstanding the restrictions in this
880 subparagraph, an association may print and distribute to home
881 owners a directory containing the name, park address, and
882 telephone number of each home owner. However, a home owner may
883 exclude his or her telephone number from the directory by so
884 requesting in writing to the association. The association is not

885 liable for the disclosure of information that is protected under
 886 this subparagraph if the information is included in an official
 887 record of the association and is voluntarily provided by a home
 888 owner and not requested by the association.

889 3. A electronic security measure that is used by the
 890 association to safeguard data, including passwords.

891 4. The software and operating system used by the
 892 association which allows the manipulation of data, even if the
 893 home owner owns a copy of the same software used by the
 894 association. The data is part of the official records of the
 895 association.

896 (6) An outgoing board or committee member must relinquish
 897 all official records and property of the association in his or
 898 her possession or under his or her control to the incoming board
 899 within 5 days after the election or removal. An association
 900 ~~shall maintain accounting records in the county where the~~
 901 ~~property is located, according to good accounting practices. The~~
 902 ~~records shall be open to inspection by association members or~~
 903 ~~their authorized representatives at reasonable times, and~~
 904 ~~written summaries of such records shall be supplied at least~~
 905 ~~annually to such members or their authorized representatives.~~
 906 ~~The failure of the association to permit inspection of its~~
 907 ~~accounting records by members or their authorized~~
 908 ~~representatives entitles any person prevailing in an enforcement~~
 909 ~~action to recover reasonable attorney's fees from the person in~~
 910 ~~control of the books and records who, directly or indirectly,~~

911 ~~knowingly denied access to the books and records for inspection.~~

912 ~~The records shall include, but shall not be limited to:~~

913 ~~(a) A record of all receipts and expenditures.~~

914 ~~(b) An account for each member, designating the name and~~

915 ~~current mailing address of the member, the amount of each~~

916 ~~assessment, the dates on which and amounts in which the~~

917 ~~assessments come due, the amount paid upon the account, and the~~

918 ~~balance due.~~

919 (7)~~(5)~~ An association has the power to purchase lots in
 920 the park and to acquire, hold, lease, mortgage, and convey them.

921 (8)~~(6)~~ An association shall use its best efforts to obtain
 922 and maintain adequate insurance to protect the association and
 923 the park property upon purchase of the mobile home park. A copy
 924 of each policy of insurance in effect shall be made available
 925 for inspection by owners at reasonable times.

926 (9)~~(7)~~ An association has the authority, without the
 927 joinder of any home owner, to modify, move, or create any
 928 easement for ingress and egress or for the purpose of utilities
 929 if the easement constitutes part of or crosses the park property
 930 upon purchase of the mobile home park. This subsection does not
 931 authorize the association to modify or move any easement created
 932 in whole or in part for the use or benefit of anyone other than
 933 the members, or crossing the property of anyone other than the
 934 members, without his or her consent or approval as required by
 935 law or the instrument creating the easement. Nothing in this
 936 subsection affects the rights of ingress or egress of any member

937 of the association.

938 (10)~~(8)~~ Any mobile home owners' association or group of
 939 residents of a mobile home park as defined in this chapter may
 940 conduct bingo games as provided in s. 849.0931.

941 (11)~~(9)~~ An association organized under this chapter may
 942 offer subscriptions, for the purpose of raising the necessary
 943 funds to purchase, acquire, and operate the mobile home park, to
 944 its members or other owners of mobile homes within the park.
 945 Subscription funds collected for the purpose of purchasing the
 946 park shall be placed in an association or other escrow account
 947 prior to purchase, which funds shall be held according to the
 948 terms of the subscription agreement. The directors shall
 949 maintain accounting records according to generally accepted
 950 accounting practices and shall, upon written request by a
 951 subscriber, furnish an accounting of the subscription fund
 952 escrow account within 60 days of the purchase of the park or the
 953 ending date as provided in the subscription agreement, whichever
 954 occurs first.

955 (12)~~(10)~~ For a period of 180 days after the date of a
 956 purchase of a mobile home park by the association, the
 957 association shall not be required to comply with the provisions
 958 of part V of chapter 718, ~~or~~ part V of chapter 719, or part II
 959 of chapter 720, as to mobile home owners or persons who have
 960 executed contracts to purchase mobile homes in the park.

961 (13)~~(11)~~ The provisions of subsections ~~subsection~~ (4) and
 962 (7) shall not apply to records relating to subscription funds

CS/HB 307

2015

963 | collected pursuant to subsection (11) ~~(9)~~.

964 | Section 13. This act shall take effect July 1, 2015.

HOUSE OF REPRESENTATIVES STAFF ANALYSIS

BILL #: HB 325 Labor Pools
SPONSOR(S): Tobia
TIED BILLS: IDEN./SIM. BILLS: SB 456

| REFERENCE | ACTION | ANALYST | STAFF DIRECTOR or BUDGET/POLICY CHIEF |
|--|-----------|-------------|--|
| 1) Business & Professions Subcommittee | 13 Y, 0 N | Butler | Luczynski |
| 2) Economic Development & Tourism Subcommittee | 13 Y, 0 N | Collins | Duncan |
| 3) Regulatory Affairs Committee | | Butler jBSB | Hamon <i>K.W.H.</i> |

SUMMARY ANALYSIS

The Labor Pool Act (the Act) protects the health, safety and well-being of day laborers throughout Florida by outlining uniform standards of conduct and practices by labor pools. The Act provides that the wages of day laborers may only be paid in either cash or through a negotiable instrument, generally a check or money order.

The bill amends the Act to authorize labor pools to pay the wages of day laborers by payroll debit card or electronic fund transfer to a financial institution designated by the day laborer, in addition to cash or negotiable instrument. The day laborer must be given the option to elect to be paid in cash or negotiable instrument. The labor pool is subject to certain limitations and notice requirements.

The bill has no impact on state or local funds.

The bill has an effective date of July 1, 2015.

FULL ANALYSIS

I. SUBSTANTIVE ANALYSIS

A. EFFECT OF PROPOSED CHANGES:

Current Situation

Part II of ch. 448, F.S., also known as the Labor Pool Act¹ (the Act), was enacted in 1995 to protect the health, safety and well-being of day laborers throughout Florida. The Act outlines uniform standards of conduct and practices for labor pools. Section 448.22(1), F.S., defines a labor pool as a business entity that operates a labor hall by one or more of the following methods:

- Contracting with third-party users to supply day laborers to them on a temporary basis;
- Hiring, employing, recruiting, or contracting with workers to fulfill these temporary labor contracts for day labor; or
- Fulfilling any contracts for day labor in accordance with this subsection, even if the entity also conducts other business.

Labor pools are limited in the methods that they may use to pay the wages of a day laborer by s. 448.24, F.S. Under the Act, a labor pool shall compensate day laborers for work performed in the form of cash, or commonly accepted negotiable instruments that are payable in cash, on demand at a financial institution, and without discount.

Although not defined within the Act, a “negotiable instrument” is defined by s. 673.1041(1), F.S., part of the Florida Uniform Commercial Code, to mean:

[A]n unconditional promise or order to pay a fixed amount of money, with or without interest or other charges described in the promise or order, if it:

- (a) Is payable to bearer or to order at the time it is issued or first comes into possession of a holder;
- (b) Is payable on demand or at a definite time; and
- (c) Does not state any other undertaking or instruction by the person promising or ordering payment to do any act in addition to the payment of money, but the promise or order may contain

There are several types of negotiable instruments; the most common is a “check,” which is defined by s. 673.1041(6), F.S., as:

[A] draft, other than a documentary draft, payable on demand and drawn on a bank or a cashier's check or teller's check. An instrument may be a check even though it is described on its face by another term, such as “money order.”

Payroll debit cards are also regulated at the Federal level by the Electronic Fund Transfer Act.² According to the Consumer Financial Protection Bureau, an employer may not mandate that an employee receive wages only on a payroll debit card.³ An employer may require direct deposit through electronic means; however, the employee must be able to choose the institution that will receive the direct deposit.

Further, while a payroll debit card must be payable in cash, on demand, without discount by s. 532.01, F.S., for at least the initial withdrawal of each pay period, the institution “cashing” the payroll debit card may charge a fee for doing so, so long as it is not the institution that issued the payroll debit card.

¹ ss. 448.20-448.26, F.S.

² See generally, 15 U.S.C. 1693 (2012).

³ CFPB Bulletin 2013-10 (Sept. 12, 2013).

After the first withdrawal following a pay period, the institution who issued the payroll debit card may charge a fee for each subsequent transaction.

Effect of the Bill

The bill amends s. 448.24, F.S., to allow labor pools to pay wages by payroll debit card or electronic fund transfer to a financial institution designated by the day laborer, in addition to by cash or negotiable instrument, subject to certain limitations and requirements.

The bill amends s. 448.24(2)(a), F.S., to authorize labor pools to pay wages in:

- Cash;
- Commonly accepted negotiable instruments that are payable in cash, on demand at a financial institution, and without discount;
- Payroll debit card; or
- Electronic funds transfer which must be made to a financial institution designated by the day laborer.

The bill creates s. 448.24(2)(b), F.S., to provide several limitations and requirements for labor pools in regards to the selection of payroll method.

The bill requires a labor pool, prior to the first pay period, to provide notice of the method the labor pool intends to use for payroll and the employee's options with regards to electing their payment method.

The bill also requires a labor pool to allow an employee to elect to not receive their wages by either payroll debit card or electronic fund transfer.

If the labor pool and employee both elect to transfer wages through payroll debit card, the bill requires the labor pool to provide an employee with:

- The option to receive their wage through electronic fund transfer to a financial institution designated by the day laborer.
- A list of each location and address of each business within close proximity to the labor pool that provides the ability to withdraw the contents of the payroll debit card without fee.

Finally, the bill allows a labor pool to deliver a written itemized statement showing in detail each deduction made from payment of wages electronically upon written request from the day laborer.

B. SECTION DIRECTORY:

Section 1 amends s. 448.24, F.S., revising methods by which a labor pool may compensate day laborers; requiring labor pools to offer payment by electronic fund transfer in certain circumstances; providing employee protections should a labor pool elect payroll debit or electronic fund transfer cards to pay wages; allowing a labor pool to deliver an electronic wage statement upon employee request.

Section 2 provides an effective date of July 1, 2015.

II. FISCAL ANALYSIS & ECONOMIC IMPACT STATEMENT

A. FISCAL IMPACT ON STATE GOVERNMENT:

1. Revenues:

None.

2. Expenditures:

None.

B. FISCAL IMPACT ON LOCAL GOVERNMENTS:

1. Revenues:

None.

2. Expenditures:

None.

C. DIRECT ECONOMIC IMPACT ON PRIVATE SECTOR:

None.

D. FISCAL COMMENTS:

None.

III. COMMENTS

A. CONSTITUTIONAL ISSUES:

1. Applicability of Municipality/County Mandates Provision:

Not Applicable. This bill does not appear to affect county or municipal governments.

2. Other:

None.

B. RULE-MAKING AUTHORITY:

None.

C. DRAFTING ISSUES OR OTHER COMMENTS:

None.

IV. AMENDMENTS/ COMMITTEE SUBSTITUTE CHANGES

HB 325

2015

1 A bill to be entitled
 2 An act relating to labor pools; amending s. 448.24,
 3 F.S.; revising methods by which a labor pool is
 4 required to compensate day laborers; requiring a labor
 5 pool to provide certain notice before a day laborer's
 6 first pay period; specifying requirements for a labor
 7 pool that selects to compensate a day laborer by
 8 payroll debit card; authorizing a labor pool to
 9 deliver a wage statement electronically upon request
 10 by the day laborer; providing an effective date.

11
 12 Be It Enacted by the Legislature of the State of Florida:

13
 14 Section 1. Subsection (2) of section 448.24, Florida
 15 Statutes, is amended to read:

16 448.24 Duties and rights.—

17 (2) A labor pool shall:

18 (a) Select one of the following methods of payment to
 19 compensate a day laborer ~~laborers~~ for work performed; ~~in the~~
 20 ~~form of~~

21 1. Cash. ~~or~~

22 2. Commonly accepted negotiable instruments that are
 23 payable in cash, on demand at a financial institution, and
 24 without discount.

25 3. Payroll debit card.

26 4. Electronic funds transfer, which must be made to a

27 financial institution designated by the day laborer.

28 (b) Before a day laborer's first pay period, provide
 29 notice to the day laborer of the method of payment that the
 30 labor pool intends to use for payroll and the day laborer's
 31 options to elect a different method of payment, and authorize
 32 the day laborer to elect not to be paid by payroll debit card or
 33 electronic funds transfer.

34 (c) If selecting to compensate a day laborer by payroll
 35 debit card:

36 1. Offer the day laborer the option to elect payment by
 37 electronic funds transfer; and

38 2. Before selecting payroll debit card, provide the day
 39 laborer with a list, including the address, of a business that
 40 is in close proximity to the labor pool and that does not charge
 41 a fee to withdraw the contents of the payroll debit card.

42 (d) ~~(b)~~ Compensate day laborers at or above the minimum
 43 wage, in conformance with ~~the provision of~~ s. 448.01. ~~In no~~
 44 event shall any Deductions, other than those authorized
 45 ~~permitted~~ by federal or state law, may not bring the worker's
 46 pay below minimum wage for the hours worked.

47 (e) ~~(e)~~ Comply with all requirements of chapter 440.

48 (f) ~~(d)~~ Insure any motor vehicle owned or operated by the
 49 labor hall and used for the transportation of workers pursuant
 50 to Florida Statutes.

51 (g) ~~(e)~~ At the time of each payment of wages, furnish each
 52 worker a written itemized statement showing in detail each

53 | deduction made from such wages. A labor pool may deliver this
 54 | statement electronically upon written request of the day
 55 | laborer.

56 | (h)~~(f)~~ Provide each worker with an annual earnings summary
 57 | within a reasonable period of time after the end of the
 58 | preceding calendar year, but no later than February 1.

59 | Section 2. This act shall take effect July 1, 2015.

HOUSE OF REPRESENTATIVES STAFF ANALYSIS

BILL #: CS/HB 373 Public Accountancy

SPONSOR(S): Government Operations Appropriations Subcommittee; Raulerson

TIED BILLS: IDEN./SIM. **BILLS:** SB 636

| REFERENCE | ACTION | ANALYST | STAFF DIRECTOR or BUDGET/POLICY CHIEF |
|--|---------------------|-------------------|--|
| 1) Business & Professions Subcommittee | 13 Y, 0 N | Butler | Luczynski |
| 2) Government Operations Appropriations Subcommittee | 10 Y, 0 N, As CS | White | Topp |
| 3) Regulatory Affairs Committee | | Butler <i>BSB</i> | Hamon <i>K.W.H.</i> |

SUMMARY ANALYSIS

Certified Public Accountants (CPA) and firms who perform accounting services are licensed in Florida and regulated by the Board of Accountancy within the Department of Business and Professional Regulation.

The bill amends the definition of licensed firm or public accounting firm to mean a sole proprietor, partnership, corporation, limited liability company, firm, or other legal entity licensed under s. 473.3101, F.S. The bill further clarifies the practice requirements for partnerships, corporations, limited liability companies, and other business entities practicing public accounting.

The bill amends s. 473.3101, F.S., to clarify who must hold a license under this section:

- Any firm with an office in this state which performs services as defined in s. 473.302(8)(a), F.S.
- Any firm with an office in this state which uses the title "CPA," "CPA firm," or any other title, designation, words, letters, abbreviations, or device tending to indicate that it is a CPA firm. The board shall define by rule what constitutes a CPA firm.
- Any firm that does not have an office in this state but performs the services described in s. 473.3141(4), F.S., for a client having its home office in this state. The board shall define by rule what constitutes an office.

The bill provides that an applicant for licensure under this section must file an application for licensure with the department and supply the information the board requires. An application must be made upon the affidavit of a sole proprietor, general partner, shareholder, or member who is a certified public accountant.

The bill also amends the definition of "quality review" to clearly reference and include a "peer review," which is defined in s. 473.3125, F.S.

The bill has an insignificant negative fiscal impact on the Board of Accountancy due to a potential decrease in revenues from the reduction of the number of firm licenses issued due to the clarification of the definition of "licensed firm and public accounting firm."

The bill provides an effective date of July 1, 2015.

FULL ANALYSIS

I. SUBSTANTIVE ANALYSIS

A. EFFECT OF PROPOSED CHANGES:

Current Situation

The Board of Accountancy (Board) within the Department of Business and Professional Regulation (Department) is the agency charged with regulating the practice of public accountancy. The Division of Certified Public Accounting (Division) performs for the Board all services concerning the enforcement of ch. 473, F.S., including, but not limited to, recordkeeping services, examination services, legal services, investigative services, and those services in ch. 455, F.S., necessary to perform the Board's duties under the chapter. The offices of the Division are located in Gainesville pursuant to statute.

Public Accounting Licensure

A certified public accountant (CPA) is defined as a person who offers to perform services that are described in s. 473.302(8)(a), F.S., which define the actual practice of public accounting to mean:

Offering to perform or performing for the public one or more types of services involving the expression of an opinion on financial statements, the attestation as an expert in accountancy to the reliability or fairness of presentation of financial information, the utilization of any form of opinion or financial statements that provide a level of assurance, the utilization of any form of disclaimer of opinion which conveys an assurance of reliability as to matters not specifically disclaimed, or the expression of an opinion on the reliability of an assertion by one party for the use by a third party;

To engage in the practice of public accounting in Florida and offer to perform the above services, each individual, corporation, or firm in Florida must obtain a license, provided by s. 473.3101, F.S.

A firm must also obtain a license provided by s. 473.3101, F.S., if the firm uses a title such as "CPA" or "CPA Firm" or "any other title, designation, words, letters, abbreviations, or device tending to indicate that the firm practices public accounting."¹ Further, Florida law explicitly defines both a "licensed audit firm" and a "public accounting firm" as firms that are licensed under s. 473.3101, F.S.²

Quality Review

A quality review is defined by s. 473.316, F.S., as a:

[S]tudy, appraisal, or review of one or more aspects of the professional work of an accountant in the practice of public accountancy which is conducted by a professional organization for the purpose of evaluating quality assurance required by professional standards, including a quality assurance or peer review.

Effect of the Bill

The bill clarifies that the definition of "licensed firm" or "public accounting firm" in s. 473.302, F.S., means a sole proprietor, partnership, corporation, limited liability company, firm, or other legal entity licensed under s. 473.3101, F.S.

¹ s. 473.3101(1)(b), F.S.

² s. 473.302(7), F.S.

The bill amends s. 473.309, F.S., relating to the practice requirements for partnerships, corporations, limited liability companies, and other business entities, specifying the criteria for such entities to engage in the practice of public accounting or use the title CPA firm or titles tending to indicate that it is a CPA firm.

The bill amends s. 473.3101, F.S., to clarify who must hold a license under this section:

- Any firm with an office in this state which performs services as defined in s. 473.302(8)(a), F.S.
- Any firm with an office in this state which uses the title "CPA," "CPA firm," or any other title, designation, words, letters, abbreviations, or device tending to indicate that it is a CPA firm. The board shall define by rule what constitutes a CPA firm.
- Any firm that does not have an office in this state but performs the services described in s. 473.3141(4), F.S., for a client having its home office in this state. The board shall define by rule what constitutes an office.

The bill provides that an applicant for licensure under this section must file an application for licensure with the Department and supply the information the board requires. An application must be made upon the affidavit of a sole proprietor, general partner, shareholder, or member who is a certified public accountant.

The bill amends s. 473.316, F.S., to clarify that the definition of "quality review" includes a "peer review," which is defined in s. 473.3125, F.S., as "the study, appraisal, or review by one or more independent certified public accountants of one or more aspects of the professional work of a licensee."

The bill amends s. 473.3125, F.S., to clarify the definition of a licensee as a licensed firm or public accounting firm as defined in s. 473.302(7), F.S., and engaged in the practice of public accounting as defined in s. 473.302(8)(a), F.S., that is required to be licensed under s. 473.3101, F.S.

The bill amends s. 473.322, F.S., to change references from "licensed audit firm" to "licensed firm."

B. SECTION DIRECTORY:

Section 1 amends s. 473.302, F.S., to clarify the definition of "licensed firm" and "public accounting firm."

Section 2 amends s. 473.309, F.S., to clarify practice requirements for partnerships, corporations, limited liability companies, and other business entities practicing public accounting.

Section 3 amends s. 473.3101, F.S., to clarify who must hold a license under this section.

Section 4 amends s. 473.316, F.S., to clarify that a "quality review" includes a "peer review."

Section 5 amends s. 473.3125, F.S., to clarify the definition of a licensee as a licensed firm or public accounting firm.

Section 6 amends s. 473.322, F.S., to change references from "licensed audit firm" to "licensed firm."

Section 7 provides an effective date of July 1, 2015.

II. FISCAL ANALYSIS & ECONOMIC IMPACT STATEMENT

A. FISCAL IMPACT ON STATE GOVERNMENT:

1. Revenues:

The bill has an insignificant negative fiscal impact on the Board of Accountancy within the Department of Business and Professional Regulation. The bill potentially reduces the number of accountancy firms subject to the licensing fee and those subject to fines imposed by the Board of Accountancy. The Department of Business and Professional Regulation estimates the projected revenue loss as a result of the bill between \$36,127 and \$47,094.³

2. Expenditures:

None.

B. FISCAL IMPACT ON LOCAL GOVERNMENTS:

1. Revenues:

None.

2. Expenditures:

None.

C. DIRECT ECONOMIC IMPACT ON PRIVATE SECTOR:

None.

D. FISCAL COMMENTS:

None.

III. COMMENTS

A. CONSTITUTIONAL ISSUES:

1. Applicability of Municipality/County Mandates Provision:

Not Applicable. This bill does not appear to affect county or municipal governments.

2. Other:

None.

B. RULE-MAKING AUTHORITY:

The bill directs the Board to define by rule what constitutes a CPA firm.

C. DRAFTING ISSUES OR OTHER COMMENTS:

None.

³ Email from the Department of Business and Professional Regulation on file with the House Government Operation Appropriations Subcommittee (Mar. 6, 2015).

IV. AMENDMENTS/ COMMITTEE SUBSTITUTE CHANGES

On March 10, 2015, the Government Operations Appropriations Subcommittee adopted a strike-all amendment and reported the bill favorably as a committee substitute. The amendment:

- Amends the definition of licensed firm or public accounting firm to mean a sole proprietor, partnership, corporation, limited liability company, firm, or other legal entity licensed under s. 473.3101, F.S.
- Clarifies when partnerships, corporations, limited liability companies, and other business entities may use the title "CPA Firm" or titles tending to indicate that it is a CPA firm.
- Amends s. 473.3101, F.S., to clarify who must hold a license under this section:
 - Any firm with an office in this state which performs services as defined in s. 473.302(8)(a), F.S.
 - Any firm with an office in this state which uses the title "CPA," "CPA firm," or any other title, designation, words, letters, abbreviations, or device tending to indicate that it is a CPA firm. The board shall define by rule what constitutes a CPA firm.
 - Any firm that does not have an office in this state but performs the services described in s. 473.3141(4), F.S., for a client having its home office in this state. The board shall define by rule what constitutes an office.
- Provides that an applicant for licensure under this section must file an application for licensure with the department and supply the information the board requires. An application must be made upon the affidavit of a sole proprietor, general partner, shareholder, or member who is a certified public accountant.
- Amends s. 473.3125, F.S., to clarify the definition of a licensee as a licensed firm or public accounting firm as defined in s. 473.302(7), F.S., and engaged in the practice of public accounting as defined in s. 473.302(8)(a), F.S., that is required to be licensed under s. 473.3101, F.S.
- Amends s. 473.322, F.S., to change references from "licensed audit firm" to "licensed firm."

This analysis is drafted to the committee substitute as passed by the Government Operations Appropriations Subcommittee.

CS/HB 373

2015

1 A bill to be entitled

2 An act relating to public accountancy; amending s.
3 473.302, F.S.; revising the definition of the term
4 "licensed audit firm"; amending s. 473.309, F.S.;
5 revising practice requirements for partnerships,
6 corporations, and limited liability companies;
7 amending s. 473.3101, F.S.; revising provisions
8 relating to the licensure of firms and public
9 accounting firms; amending s. 473.316, F.S.; revising
10 the definition of the term "quality review" to include
11 a peer review; amending ss. 473.3125 and 473.322,
12 F.S.; conforming provisions to changes made by the
13 act; providing an effective date.

14
15 Be It Enacted by the Legislature of the State of Florida:

16
17 Section 1. Subsection (7) of section 473.302, Florida
18 Statutes, is amended to read:

19 473.302 Definitions.—As used in this chapter, the term:
20 (7) "Licensed ~~audit~~ firm" or "public accounting firm"
21 means a sole proprietorship, partnership, corporation, limited
22 liability company, firm, or any other legal entity ~~a firm~~
23 licensed under s. 473.3101.

24
25 However, these terms shall not include services provided by the
26 American Institute of Certified Public Accountants or the

27 Florida Institute of Certified Public Accountants, or any full
 28 service association of certified public accounting firms whose
 29 plans of administration have been approved by the board, to
 30 their members or services performed by these entities in
 31 reviewing the services provided to the public by members of
 32 these entities.

33 Section 2. Section 473.309, Florida Statutes, is amended
 34 to read:

35 473.309 Practice requirements for partnerships,
 36 corporations, and limited liability companies; business entities
 37 practicing public accounting.—

38 (1) A partnership may not engage in the practice of public
 39 accounting, as defined in s. 473.302(8)(a), or meet the
 40 requirements of s. 473.3101(1)(b), unless:

41 (a) It is a form of partnership recognized by Florida law.

42 (b) Partners owning at least 51 percent of the financial
 43 interest and voting rights of the partnership are certified
 44 public accountants in some state. However, each partner who is a
 45 certified public accountant in another state and is domiciled in
 46 this state must be a certified public accountant of this state
 47 and hold an active license.

48 (c) At least one general partner is a certified public
 49 accountant of this state and holds an active license or, in the
 50 case of a firm that must have a license pursuant to s.
 51 473.3101(1)(c) ~~473.3101(1)(a)2.~~, at least one general partner is
 52 a certified public accountant in some state and meets the

53 requirements of s. 473.3141(1) or (2) ~~473.3141(1)(a) or (b)~~.

54 (d) All partners who are not certified public accountants
55 in any state are engaged in the business of the partnership as
56 their principal occupation.

57 (e) It is in compliance with rules adopted by the board
58 pertaining to minimum capitalization, letters of credit, and
59 adequate public liability insurance.

60 (f) It is currently licensed as required by s. 473.3101.

61 (2) A corporation may not engage in the practice of public
62 accounting, as defined in s. 473.302(8)(a), or meet the
63 requirements of s. 473.3101(1)(b), unless:

64 (a) It is a corporation duly organized in this or some
65 other state.

66 (b) Shareholders of the corporation owning at least 51
67 percent of the financial interest and voting rights of the
68 corporation are certified public accountants in some state and
69 are principally engaged in the business of the corporation.
70 However, each shareholder who is a certified public accountant
71 in another state and is domiciled in this state must be a
72 certified public accountant of this state and hold an active
73 license.

74 (c) The principal officer of the corporation is a
75 certified public accountant in some state.

76 (d) At least one shareholder of the corporation is a
77 certified public accountant and holds an active license in this
78 state or, in the case of a firm that must have a license

79 | pursuant to s. 473.3101(1)(c) ~~473.3101(1)(a)2.~~, at least one
 80 | shareholder is a certified public accountant in some state and
 81 | meets the requirements of s. 473.3141(1) or (2) ~~473.3141(1)(a)~~
 82 | ~~or (b)~~.

83 | (e) All shareholders who are not certified public
 84 | accountants in any state are engaged in the business of the
 85 | corporation as their principal occupation.

86 | (f) It is in compliance with rules adopted by the board
 87 | pertaining to minimum capitalization, letters of credit, and
 88 | adequate public liability insurance.

89 | (g) It is currently licensed as required by s. 473.3101.

90 | (3) A limited liability company may not engage in the
 91 | practice of public accounting, as defined in s. 473.302(8)(a),
 92 | or meet the requirements of s. 473.3101(1)(b), unless:

93 | (a) It is a limited liability company duly organized in
 94 | this or some other state.

95 | (b) Members of the limited liability company owning at
 96 | least 51 percent of the financial interest and voting rights of
 97 | the company are certified public accountants in some state.
 98 | However, each member who is a certified public accountant in
 99 | some state and is domiciled in this state must be a certified
 100 | public accountant of this state and hold an active license.

101 | (c) At least one member of the limited liability company
 102 | is a certified public accountant and holds an active license in
 103 | this state or, in the case of a firm that must have a license
 104 | pursuant to s. 473.3101(1)(c) ~~473.3101(1)(a)2.~~, at least one

105 member is a certified public accountant in some state and meets
 106 the requirements of s. 473.3141(1) or (2) ~~473.3141(1)(a) or (b)~~.

107 (d) All members who are not certified public accountants
 108 in any state are engaged in the business of the company as their
 109 principal occupation.

110 (e) It is in compliance with rules adopted by the board
 111 pertaining to minimum capitalization, letters of credit, and
 112 adequate public liability insurance.

113 (f) It is currently licensed as required by s. 473.3101.

114 (4) A partnership, corporation, limited liability company,
 115 or any other firm is engaged in the practice of public
 116 accounting if its employees are engaged in the practice of
 117 public accounting. Notwithstanding any other provision of law, a
 118 licensed ~~audit~~ firm may own all or part of another licensed
 119 ~~audit~~ firm.

120 Section 3. Section 473.3101, Florida Statutes, is amended
 121 to read:

122 473.3101 Licensure of firms or public accounting firms
 123 ~~sole proprietors, partnerships, corporations, limited liability~~
 124 ~~companies, and other legal entities.-~~

125 (1) The following must hold a license issued under this
 126 section: ~~Each sole proprietor, partnership, corporation, limited~~
 127 ~~liability company, or any other firm seeking to engage in the~~
 128 ~~practice of public accounting, as defined in s. 473.302(8)(a),~~
 129 ~~in this state must file an application for licensure with the~~
 130 ~~department and supply the information the board requires. An~~

131 ~~application must be made upon the affidavit of a sole~~
 132 ~~proprietor, general partner, shareholder, or member who is a~~
 133 ~~certified public accountant.~~

134 (a) Any firm with an office in this state which performs
 135 services as defined in s. 473.302(8)(a); ~~The following must hold~~
 136 ~~a license issued under this section.~~

137 (b)1- Any firm with an office in this state which uses the
 138 title "CPA," "CPA firm," or any other title, designation, words,
 139 letters, abbreviations, or device tending to indicate that it is
 140 a CPA firm. The board shall define by rule what constitutes a
 141 CPA firm; or the firm practices public accounting.

142 (c)2- Any firm that does not have an office in this state
 143 but performs the services described in s. 473.3141(4) for a
 144 client having its home office in this state. The board shall
 145 define by rule what constitutes an office.

146 (2) An applicant for licensure under this section must
 147 file an application for licensure with the department and supply
 148 the information that the board requires. An application must be
 149 made upon the affidavit of a sole proprietor, general partner,
 150 shareholder, or member who is a certified public accountant.

151 (3)(b) A firm that is not subject to the requirements of
 152 paragraph (1)(c) subparagraph (a)2- may perform other
 153 professional services while using the title "CPA," "CPA firm,"
 154 or any other title, designation, words, letters, abbreviations,
 155 or device tending to indicate that the firm practices public
 156 accounting in this state without a license issued under this

157 section only if:

158 (a)1. It performs such services through an individual with
 159 practice privileges granted under s. 473.3141; and

160 (b)2. It can lawfully do so in the state where the
 161 individual with practice privileges has his or her principal
 162 place of business.

163 (4)2. The board shall determine whether the firm or
 164 public accounting ~~sole proprietor, partnership, corporation,~~
 165 ~~limited liability company, or any other~~ firm meets the
 166 requirements for practice and, pending that determination, may
 167 certify to the department the firm or public accounting firm
 168 ~~partnership, corporation, or limited liability company~~ for
 169 provisional licensure.

170 (5)3. Each license must be renewed every 2 years. Each
 171 firm or public accounting ~~sole proprietor, partnership,~~
 172 ~~corporation, limited liability company, or any other~~ firm
 173 licensed under this section must notify the department within 1
 174 month after any change in the information contained in the
 175 application on which its license is based.

176 Section 4. Paragraph (d) of subsection (1) of section
 177 473.316, Florida Statutes, is amended to read:

178 473.316 Communications between the accountant and client
 179 privileged.—

180 (1) For purposes of this section:

181 (d) A "quality review" is a study, appraisal, or review of
 182 one or more aspects of the professional work of an accountant in

183 the practice of public accountancy which is conducted by a
 184 professional organization for the purpose of evaluating quality
 185 assurance required by professional standards, including a
 186 quality assurance ~~or peer~~ review. The term includes a peer
 187 review as defined in s. 473.3125.

188 Section 5. Paragraph (a) of subsection (1) and subsection
 189 (4) of section 473.3125, Florida Statutes, are amended to read:
 190 473.3125 Peer review.—

191 (1) As used in this section, the term:

192 (a) "Licensee" means a licensed firm or public accounting
 193 ~~sole proprietor, partnership, corporation, limited liability~~
 194 ~~company, or any other firm~~ as defined in s. 473.302(7) and
 195 engaged in the practice of public accounting as defined in s.
 196 473.302(8)(a) that is required to be licensed under s. 473.3101.

197 (4) Effective January 1, 2015, a licensed firm or public
 198 accounting ~~sole proprietor, partnership, corporation, limited~~
 199 ~~liability company, or other~~ firm as defined in s. 473.302(7) and
 200 licensed under s. 473.3101 and engaged in the practice of public
 201 accounting as defined in s. 473.302(8)(a), except for the
 202 performance of compilations and reviews as those terms are
 203 defined by the board, must be enrolled in a peer review program.

204 Section 6. Paragraph (c) of subsection (1) of section
 205 473.322, Florida Statutes, is amended to read:

206 473.322 Prohibitions; penalties.—

207 (1) A person may not knowingly:

208 (c) Perform or offer to perform any services described in

209 s. 473.302(8)(a) unless such person holds an active license
 210 under this chapter and is a licensed ~~audit~~ firm, provides such
 211 services through a licensed ~~audit~~ firm, or complies with ss.
 212 473.3101 and 473.3141. This paragraph does not prohibit the
 213 performance by persons other than certified public accountants
 214 of other services involving the use of accounting skills,
 215 including the preparation of tax returns and the preparation of
 216 financial statements without expression of opinion thereon;

217 Section 7. This act shall take effect July 1, 2015.

HOUSE OF REPRESENTATIVES STAFF ANALYSIS

BILL #: CS/HB 401 Public Lodging & Public Food Service Establishments
SPONSOR(S): Business & Professions Subcommittee; Magar
TIED BILLS: IDEN./SIM. BILLS: SB 558

| REFERENCE | ACTION | ANALYST | STAFF DIRECTOR or BUDGET/POLICY CHIEF |
|--|------------------|-----------------------------|---------------------------------------|
| 1) Business & Professions Subcommittee | 11 Y, 0 N, As CS | Gonzalez | Luczynski |
| 2) Government Operations Appropriations Subcommittee | 10 Y, 0 N | Topp | Topp |
| 3) Regulatory Affairs Committee | | Gonzalez <i>[Signature]</i> | Hamon <i>K.W.H.</i> |

SUMMARY ANALYSIS

The Division of Hotels and Restaurants ("Division") within the Department of Business and Professional Regulation ("Department"), enforces the provisions of chapter 509, F.S., and all other applicable laws relating to the license, inspection and regulation of public lodging establishments and public food service establishments.

Under current law, public food service establishments are inspected one to four times per year, based on a risk-based inspection frequency. Establishments' inspection frequency is determined annually. This bill enables the Division to reassess a public food service establishment's inspection frequency more than once annually.

Currently, the Department is required to provide each inspected establishment operator and event sponsor of proposed temporary food service events with the food-recovery brochure. The bill requires the Department only to notify the inspected establishment or temporary event sponsor of the food-recovery brochure.

Public food service establishments holding current licenses from the Division may operate at temporary food service events without obtaining a separate license only if the event is three days or less in duration. The bill allows public food service establishments holding current licenses to operate at all temporary food service events without a separate license, regardless of the duration of the event.

The bill allows the Division to deliver electronic copies of lodging and food service establishment inspection reports to operators. Also, the bill requires operators to make copies of inspection reports available to the Division at the time of inspection. Thus, according to the Department, the bill allows operators to maintain the inspection report in any format, including electronic, on the premises, so long as the inspection report can be readily retrieved upon public request or inspection by the Division.

The bill sets a flat rate delinquent license renewal fee of \$50 for all license renewals within 60 days after expiration.

The bill has a negative fiscal impact to the State. The estimated reduction in annual revenue to the Department's Hotels and Restaurants Trust Fund (Trust Fund) is \$461,420. However, the Department estimates that the fiscal year-end balance of the Trust Fund (including the impact of CS/HB 401) will maintain a surplus positive cash balance of: \$13.9 million in FY 2015-16, \$17.2 million in FY 2016-17, and \$20.6 million in FY 2017-18.

This bill provides an effective date of July 1, 2015.

FULL ANALYSIS

I. SUBSTANTIVE ANALYSIS

A. EFFECT OF PROPOSED CHANGES:

Present Situation - Public Food Service Establishment Inspections

The Division of Hotels and Restaurants (“Division”) within the Department of Business and Professional Regulation (“Department”), is charged with enforcing the provisions of chapter 509, F.S., and all other applicable laws relating to the inspection and regulation of public lodging establishments and public food service establishments for the purpose of protecting the public health, safety, and welfare. The Division licenses public food service establishments within the state, and is responsible for inspections and quality assurance.¹

Public food service establishments do not include eating places maintained by schools for student and faculty use; eating places maintained by a church or religious organization, eating places on airplanes, trains, buses, or watercrafts; places certified or licensed by the Agency for Health Care Administration or the Department of Agriculture and Consumer Services; or movie theatre concession stands, and other places which serve beverages, popcorn, and other prepackaged food without additions or preparation.

The Division conducted 108,248 public food services inspections in fiscal year 2013-2014.²

In 2008, OPPAGA reviewed Florida’s food safety programs and recommended that “the Legislature direct the agencies to adopt a consistent methodology for measuring performance and authorize DBPR to use a risk-based approach to target its resources to restaurants that pose the greatest threat to public health.”³ In a 2010 follow-up report, OPPAGA restated its recommendation and noted that “Risk-based inspection frequency models consider the risk posed by different types of facilities, and enable regulators to target limited resources to the highest risk facilities.”⁴

Effective, January 1, 2013, the Division adopted provisions of the 2009 Food and Drug Administration (“FDA”) Food Code, which establishes provisions for reducing risk factors known to cause or contribute to foodborne illness. The new risk designations for Food Code provisions establish a three-tiered system which replaces the designations of “critical” or “non-critical” violations. The new designations include “High Priority,” “Intermediate,” and “Basic.”

Currently, public food service establishments are inspected between one to four times per year, based on a risk-based inspection frequency classification. Establishments’ risk-based inspection frequency is determined annually based on the risk presented by the establishment’s type of food and food preparation processes, type of service, and compliance history.

The classification guidelines for determining the minimum number of annual inspections are presented in the following table:⁵

¹ s. 509.032, F.S.

² Division of Hotels and Restaurants, Annual Report: FY 2013-2014, pg. 14.

³ State Food Safety Programs Should Improve Performance and Financial Self-Sufficiency, OPPAGA Report No. 08-67, December 2008.

⁴ State Food Safety Programs Should Improve Performance and Financial Self-Sufficiency, OPPAGA Report No. 10-44, December 2010.

⁵ Rule 61C-1.002, F.A.C.

| Classification | Public Food Service Establishment Classification Guidelines | Minimum Annual Inspections |
|----------------|--|----------------------------|
| Level 1 | Establishments licensed as annual temporary public food service establishments or vending machines; or Establishments that: <ul style="list-style-type: none"> • Do not cook raw animal food; or • Cook raw animal food, but do not cool any cooked or heated foods. | 1 |
| Level 2 | Establishments that: <ul style="list-style-type: none"> • Cook raw animal food and cool any cooked or heated foods; or • Conduct a special process as described in 3-502.11 or 3-502.12, Food Code, as adopted by reference in Rule 61C-1.001, F.A.C.; or • Serve a raw or undercooked animal food that requires a consumer advisory under 3-603.11, Food Code, as adopted by reference in Rule 61C-1.001, F.A.C. or Rule 61C-4.010, F.A.C. | 2 |
| Level 3 | Establishments with a history of non-compliance resulting in three or more disciplinary Final Orders filed with the Agency Clerk within the previous two annual inspection cycles; or Establishments that serve a highly susceptible population as defined in the Food Code, as adopted by reference in Rule 61C-1.001, F.A.C. | 3 |
| Level 4 | Establishments with a confirmed foodborne illness within the previous calendar year as reported by the Florida Department of Health. | 4 |

Effect of the Bill

The bill enables the Division to reassess a public food service establishment’s inspection frequency in real-time upon identifying a change in the risk level, rather than waiting for the next annual reassessment. Such risk-based frequency categories and minimum annual reassessment are designed to support the development of data to classify establishments within the correct frequency category in real-time based upon public health risk and to allow the Division to focus its resources on establishments that pose higher risks.

The bill does not change the Division’s authority to perform inspections at such other times as the Division determines is necessary to ensure the public’s health, safety, and welfare, as well as to investigate complaints.

Present Situation - Food-Recovery Brochure

The food-recovery brochure was developed pursuant to s. 595.420(7), F.S., for public information purposes. The brochure is required to be updated annually and details the need for food recovery programs, the benefit of food recovery programs, the manner in which organizations may become involved in food recovery programs, the protection afforded to such programs, and the food recovery entities or food banks that exist in the state.

In inspecting public food service establishments, the Department is required to provide each inspected establishment with the food-recovery brochure.⁶ The Department is also required to provide the brochure along with other educational materials to event sponsors of proposed temporary food service events.⁷

⁶ s. 509.032(2)(g), F.S.

⁷ s. 509.032(3)(c)2., F.S.

The Florida Department of Agriculture and Consumer Services (“DACS”) develops and prints the food-recovery brochure, but prints a limited number of copies and does not provide brochures to the Division for dissemination. The food-recovery brochure is available on the DACS website in a PDF format.

Effect of the Bill

The bill revises the duties with respect to distribution of the food-recovery brochure. Rather than requiring the Department to provide each inspected establishment or temporary food service event sponsor with the food-recovery brochure, the Department is only required to notify the inspected establishments and event sponsors of the brochure.

Present Situation - Temporary Food Service Events

The Division licenses and inspects public food service establishments and food vendors at temporary food service events, defined as “any event of 30 or fewer consecutive days in duration ... where food is prepared, served or sold to the general public.”⁸ In FY 2013-2014, the Division licensed and inspected 7,718 public food service establishments and food vendors at temporary food service events.

Public food service establishments and other food service vendors are required to obtain an individual or annual license from the Division for temporary food service events.⁹ There are two types of individual event licenses for temporary food service events: 1-3 day event licenses at a cost of \$91 and 4-30 day event licenses at a cost of \$105, per event. A temporary food service event annual license, which entitles the licensee to participate in an unlimited number of food service events during the license period, can also be purchased for \$456.¹⁰

Currently, public food service establishments holding current licenses from the Division may operate under the regulations of such a license at temporary food service events if the event is of three days or less in duration.¹¹ The licensees may operate at a temporary food service event without having to obtain a separate temporary food service event license, but are still subject to inspections at the event.

Effect of the Bill

The bill allows public food service establishments holding current licenses to operate at temporary food service events without a separate license, regardless of the duration of the temporary food service event. This bill does not change the definition of temporary food service event, which is limited to 30 days or fewer.

Present Situation - Public Food Service Establishment Inspection Reports

Notices served by the Division are required to be in writing and delivered personally to the operator of the public lodging establishment or public food service establishment.¹² If the operator of an establishment refuses to accept service or evades service or the agent is otherwise unable to effect service after due diligence, the Division may post such notice in a conspicuous place at the establishment.

⁸ Rule 61C-1.001(31), F.A.C.

⁹ s. 509.032(3), F.S.

¹⁰ Rule 61C-1.008, F.A.C.

¹¹ s. 509.032(3)(c)3.b., F.S.

¹² s. 509.091, F.S.

Division inspectors record inspection results electronically on personal digital assistants (PDAs) or manually on paper inspection forms. Inspection results are uploaded to DBPR's Single Licensing System and made available for public review on DBPR's website.

Public food service establishment and public lodging establishment operators are required to maintain the latest inspection report or a copy on the premises of the establishment.¹³ Operators are required to make such reports or copies available to the public upon request.

Effect of the Bill

The bill provides the Division the option to deliver electronic inspection reports to licensees. The Division may continue to provide hard copies of inspection reports upon request of the licensee. The bill requires operators of establishments to make copies of inspection reports available to the Division at the time of inspection of the establishment.

Present Situation - Delinquent Fees for License Renewal of Public Lodging Establishments

Public food service establishments and public lodging establishments are required to renew their licenses annually.¹⁴ If the license is not renewed by the expiration date, the licensee is assessed a delinquent fee.¹⁵ The Division is required to adopt delinquent fees by rule. Statute prescribes a maximum late fee of \$50 for licenses renewed within 30 days of the expiration date and a maximum of \$100 for licenses renewed more than 30 days, but less than 60 days, after the expiration date.

Effect of the Bill

The bill reduces the license renewal fee for delinquent licenses by setting a flat rate of \$50 instead of two separate rates. The maximum fee of \$100 for licenses more than 30 days late is removed, and a flat rate of \$50 is set for any late renewal from 1-60 days. Licensed expired more than 60 days will still be subject to an administrative complaint as prescribed in rule.

B. SECTION DIRECTORY:

Section 1: Amends s. 509.032, F.S., relating to inspections for licensed public food service establishments and the food-recovery brochure.

Section 2: Amends s. 509.091, F.S., relating to electronic lodging inspection reports and food service inspection reports.

Section 3: Amends s. 509.101, F.S., relating to copies of food service inspection reports to be maintained by operators of food service establishments.

Section 4: Amends s. 509.251, F.S., relating to delinquent fees for license renewal.

Section 5: Provides an effective date of July 1, 2015.

¹³ s. 509.101, F.S.

¹⁴ s. 509.241, F.S.

¹⁵ s. 509.251, F.S.

II. FISCAL ANALYSIS & ECONOMIC IMPACT STATEMENT

A. FISCAL IMPACT ON STATE GOVERNMENT:

1. Revenues:

The bill will reduce the Department's annual revenue to the Hotels and Restaurants Trust Fund by approximately \$461,420 per year. Section 1 reduces revenue by eliminating separate licenses for temporary food service events for licensed public food service establishments, which accounts for a reduction of \$130,620. Section 4 reduces revenue by reducing the delinquent fee, from \$100 to \$50, for licenses expired 30-60 days, which accounts for a reduction of \$330,880.

The Department's forecast of the Hotels and Restaurants Trust Fund with the revenue impact of HB 401 included for FY 2015-16 and thereafter:¹⁶

Hotels and Restaurants Trust Fund

| | FY 2014-15 | FY 2015-16 | FY 2016-17 | FY 2017-18 |
|-------------------------------|--------------|--------------|--------------|--------------|
| July 1 Beginning Fund Balance | 10,006,359 | 13,202,787 | 13,983,727 | 17,277,993 |
| Estimated Revenues | 30,988,150 | 30,574,676 | 30,586,391 | 30,635,805 |
| Estimated Expenditures | (27,791,722) | (29,793,737) | (27,292,124) | (27,293,528) |
| June 30 Year-End Balance | 13,202,787 | 13,983,727 | 17,277,993 | 20,620,269 |

The Department estimates that the fiscal year-end balance of the Trust Fund (including the impact of CS/HB 401) will maintain a surplus positive cash balance of: \$13.9 million in FY 2015-16, \$17.2 million in FY 2016-17, and \$20.6 million in FY 2017-18.

The reduction in revenue will reduce the Service Charge to General Revenue by approximately \$36,914 annually.¹⁷

2. Expenditures:

Uncertain. The bill will reduce the Department's expenditures by reducing the amount of thermal paper used per year, by an unknown amount, as a result of electronic transmittal of inspection reports. A 1% reduction of thermal paper use would result in savings of \$509.87, 5% reduction will lead to \$2,549.34 in savings, 10% reduction will lead to \$5,098.68 in savings, and 15% reduction will lead to \$7,648.02 in savings.

B. FISCAL IMPACT ON LOCAL GOVERNMENTS:

1. Revenues:

None.

2. Expenditures:

None.

¹⁶ Department of Business and Professional Regulation, Operating Account forecast of Hotels and Restaurants Trust Fund, emailed to staff of the Government Operations Appropriations Subcommittee, March 2, 2015.

¹⁷ Department of Business and Professional Regulation, Operating Account forecast of Hotels and Restaurants Trust Fund, emailed to staff of the Government Operations Appropriations Subcommittee, March 2, 2015.

C. DIRECT ECONOMIC IMPACT ON PRIVATE SECTOR:

The bill will reduce expenditures for licensed public food service establishments that operate at temporary food service events by eliminating the cost of obtaining a separate license. Per establishment savings depend upon the type of license obtained, ranging from \$105 per 4-30 day event to \$456 for an annual license. Also, any establishment with a license expired more than 30 days would pay a reduced delinquent fee, saving \$50 per establishment. Total private sector expenditure reductions would be equivalent to the Division's revenue reduction.

D. FISCAL COMMENTS:

None.

III. COMMENTS

A. CONSTITUTIONAL ISSUES:

1. Applicability of Municipality/County Mandates Provision:

Not Applicable. This bill does not appear to affect county or municipal governments.

2. Other:

None.

B. RULE-MAKING AUTHORITY:

The Division would be required to adopt procedures for electronic transmittal of the inspection reports and rules relating to how often the Division reassesses public food service establishment inspection frequencies. Also, the Division would need to amend the rules adopting the delinquent fee and disciplinary guidelines relating to operating on an expired license.

C. DRAFTING ISSUES OR OTHER COMMENTS:

Performance Measures

Currently, the Division measures performance based on the percentage of statutorily required inspections completed each year. The Division may want to establish a performance measure that determines the effectiveness of the inspection process based on its ability to increase compliance with food service establishments.

IV. AMENDMENTS/ COMMITTEE SUBSTITUTE CHANGES

On March 3, 2015, the Business & Professions Subcommittee adopted one amendment which amends the portion of the bill that removes the minimum and maximum inspections required per year. The bill preserves the current risk-based inspection frequency for public food service establishments requiring one to four inspections per establishment annually.

The staff analysis is drafted to reflect the committee substitute.

1 A bill to be entitled

2 An act relating to public lodging and public food
 3 service establishments; amending s. 509.032, F.S.;
 4 revising the frequency at which the Division of Hotels
 5 and Restaurants of the Department of Business and
 6 Professional Regulation must reassess the inspection
 7 frequency of public food service establishments;
 8 revising the department's duties with respect to
 9 distribution of a specified food-recovery brochure;
 10 deleting a restriction on the length of time that a
 11 licensed public food service establishment may operate
 12 at a temporary food service event; amending s.
 13 509.091, F.S.; authorizing the division to deliver
 14 lodging inspection reports and food service inspection
 15 reports electronically; amending s. 509.101, F.S.;
 16 requiring operators of public food service
 17 establishments to maintain copies of food service
 18 inspection reports and make them available to the
 19 division; amending s. 509.251, F.S.; revising certain
 20 delinquent fees for license renewal; providing an
 21 effective date.

22
 23 Be It Enacted by the Legislature of the State of Florida:

24
 25 Section 1. Paragraphs (a) and (g) of subsection (2) and
 26 paragraph (c) of subsection (3) of section 509.032, Florida

27 Statutes, are amended to read:
 28 509.032 Duties.—
 29 (2) INSPECTION OF PREMISES.—
 30 (a) The division has jurisdiction and is responsible for
 31 all inspections required by this chapter. The division is
 32 responsible for quality assurance. The division shall inspect
 33 each licensed public lodging establishment at least biannually,
 34 except for transient and nontransient apartments, which shall be
 35 inspected at least annually. Each establishment licensed by the
 36 division shall be inspected at such other times as the division
 37 determines is necessary to ensure the public's health, safety,
 38 and welfare. The division shall, ~~by no later than July 1, 2014,~~
 39 adopt by rule a risk-based inspection frequency for each
 40 licensed public food service establishment. The rule must
 41 require at least one, but not more than four, routine
 42 inspections that must be performed annually, and may include
 43 guidelines that consider the inspection and compliance history
 44 of a public food service establishment, the type of food and
 45 food preparation, and the type of service. The division shall
 46 ~~annually~~ reassess the inspection frequency of all licensed
 47 public food service establishments at least annually. Public
 48 lodging units classified as vacation rentals or timeshare
 49 projects are not subject to this requirement but shall be made
 50 available to the division upon request. If, during the
 51 inspection of a public lodging establishment classified for
 52 renting to transient or nontransient tenants, an inspector

53 identifies vulnerable adults who appear to be victims of
 54 neglect, as defined in s. 415.102, or, in the case of a building
 55 that is not equipped with automatic sprinkler systems, tenants
 56 or clients who may be unable to self-preserve in an emergency,
 57 the division shall convene meetings with the following agencies
 58 as appropriate to the individual situation: the Department of
 59 Health, the Department of Elderly Affairs, the area agency on
 60 aging, the local fire marshal, the landlord and affected tenants
 61 and clients, and other relevant organizations, to develop a plan
 62 that improves the prospects for safety of affected residents
 63 and, if necessary, identifies alternative living arrangements
 64 such as facilities licensed under part II of chapter 400 or
 65 under chapter 429.

66 (g) In inspecting public food service establishments, the
 67 department shall notify ~~provide~~ each inspected establishment of
 68 the availability of ~~with~~ the food-recovery brochure developed
 69 under s. 595.420.

70 (3) SANITARY STANDARDS; EMERGENCIES; TEMPORARY FOOD
 71 SERVICE EVENTS.—The division shall:

72 (c) Administer a public notification process for temporary
 73 food service events and distribute educational materials that
 74 address safe food storage, preparation, and service procedures.

75 1. Sponsors of temporary food service events shall notify
 76 the division not less than 3 days before the scheduled event of
 77 the type of food service proposed, the time and location of the
 78 event, a complete list of food service vendors participating in

79 | the event, the number of individual food service facilities each
80 | vendor will operate at the event, and the identification number
81 | of each food service vendor's current license as a public food
82 | service establishment or temporary food service event licensee.
83 | Notification may be completed orally, by telephone, in person,
84 | or in writing. A public food service establishment or food
85 | service vendor may not use this notification process to
86 | circumvent the license requirements of this chapter.

87 | 2. The division shall keep a record of all notifications
88 | received for proposed temporary food service events and shall
89 | provide appropriate educational materials to the event sponsors
90 | and notify the event sponsors of the availability of,~~including~~
91 | the food-recovery brochure developed under s. 595.420.

92 | 3.a. A public food service establishment or other food
93 | service vendor must obtain one of the following classes of
94 | license from the division: an individual license, for a fee of
95 | no more than \$105, for each temporary food service event in
96 | which it participates; or an annual license, for a fee of no
97 | more than \$1,000, that entitles the licensee to participate in
98 | an unlimited number of food service events during the license
99 | period. The division shall establish license fees, by rule, and
100 | may limit the number of food service facilities a licensee may
101 | operate at a particular temporary food service event under a
102 | single license.

103 | b. Public food service establishments holding current
104 | licenses from the division may operate under the regulations of

105 such a license at temporary food service events ~~of 3 days or~~
 106 ~~less in duration.~~

107 Section 2. Section 509.091, Florida Statutes, is amended
 108 to read:

109 509.091 Notices; form and service.—

110 (1) Each notice served by the division pursuant to this
 111 chapter must be in writing and must be delivered personally by
 112 an agent of the division or by registered letter to the operator
 113 of the public lodging establishment or public food service
 114 establishment. If the operator refuses to accept service or
 115 evades service or the agent is otherwise unable to effect
 116 service after due diligence, the division may post such notice
 117 in a conspicuous place at the establishment.

118 (2) Notwithstanding subsection (1), the division may
 119 deliver lodging inspection reports and food service inspection
 120 reports to the operator of the public lodging establishment or
 121 public food service establishment by electronic means.

122 Section 3. Subsection (1) of section 509.101, Florida
 123 Statutes, is amended to read:

124 509.101 Establishment rules; posting of notice; food
 125 service inspection report; maintenance of guest register; mobile
 126 food dispensing vehicle registry.—

127 (1) Any operator of a public lodging establishment or a
 128 public food service establishment may establish reasonable rules
 129 and regulations for the management of the establishment and its
 130 guests and employees; and each guest or employee staying,

131 | sojourning, eating, or employed in the establishment shall
 132 | conform to and abide by such rules and regulations so long as
 133 | the guest or employee remains in or at the establishment. Such
 134 | rules and regulations shall be deemed to be a special contract
 135 | between the operator and each guest or employee using the
 136 | services or facilities of the operator. Such rules and
 137 | regulations shall control the liabilities, responsibilities, and
 138 | obligations of all parties. Any rules or regulations established
 139 | pursuant to this section shall be printed in the English
 140 | language and posted in a prominent place within such public
 141 | lodging establishment or public food service establishment. In
 142 | addition, any operator of a public food service establishment
 143 | shall maintain a copy of the latest food service inspection
 144 | ~~report or a duplicate copy on premises~~ and shall make it
 145 | available to the division at the time of any division inspection
 146 | of the establishment and to the public, upon request.

147 | Section 4. Subsections (1) and (2) of section 509.251,
 148 | Florida Statutes, are amended to read:

149 | 509.251 License fees.—

150 | (1) The division shall adopt, by rule, a schedule of fees
 151 | to be paid by each public lodging establishment as a
 152 | prerequisite to issuance or renewal of a license. Such fees
 153 | shall be based on the number of rental units in the
 154 | establishment. The aggregate fee per establishment charged any
 155 | public lodging establishment may ~~shall~~ not exceed \$1,000;
 156 | however, the fees described in paragraphs (a) and (b) may not be

157 included as part of the aggregate fee subject to this cap.
 158 Vacation rental units or timeshare projects within separate
 159 buildings or at separate locations but managed by one licensed
 160 agent may be combined in a single license application, and the
 161 division shall charge a license fee as if all units in the
 162 application are in a single licensed establishment. The fee
 163 schedule shall require an establishment which applies for an
 164 initial license to pay the full license fee if application is
 165 made during the annual renewal period or more than 6 months
 166 before ~~prior to~~ the next such renewal period and one-half of the
 167 fee if application is made 6 months or less before ~~prior to~~ such
 168 period. The fee schedule shall include fees collected for the
 169 purpose of funding the Hospitality Education Program, pursuant
 170 to s. 509.302, which are payable in full for each application
 171 regardless of when the application is submitted.

172 (a) Upon making initial application or an application for
 173 change of ownership, the applicant shall pay to the division a
 174 fee as prescribed by rule, not to exceed \$50, in addition to any
 175 other fees required by law, which shall cover all costs
 176 associated with initiating regulation of the establishment.

177 (b) A license renewal filed with the division ~~within 30~~
 178 ~~days~~ after the expiration date shall be accompanied by a
 179 delinquent fee as prescribed by rule, not to exceed \$50, in
 180 addition to the renewal fee and any other fees required by law.
 181 ~~A license renewal filed with the division more than 30 but not~~
 182 ~~more than 60 days after the expiration date shall be accompanied~~

183 | ~~by a delinquent fee as prescribed by rule, not to exceed \$100,~~
 184 | ~~in addition to the renewal fee and any other fees required by~~
 185 | ~~law.~~

186 | (2) The division shall adopt, by rule, a schedule of fees
 187 | to be paid by each public food service establishment as a
 188 | prerequisite to issuance or renewal of a license. The fee
 189 | schedule shall prescribe a basic fee and additional fees based
 190 | on seating capacity and services offered. The aggregate fee per
 191 | establishment charged any public food service establishment may
 192 | not exceed \$400; however, the fees described in paragraphs (a)
 193 | and (b) may not be included as part of the aggregate fee subject
 194 | to this cap. The fee schedule shall require an establishment
 195 | which applies for an initial license to pay the full license fee
 196 | if application is made during the annual renewal period or more
 197 | than 6 months before ~~prior to~~ the next such renewal period and
 198 | one-half of the fee if application is made 6 months or less
 199 | before ~~prior to~~ such period. The fee schedule shall include fees
 200 | collected for the purpose of funding the Hospitality Education
 201 | Program, pursuant to s. 509.302, which are payable in full for
 202 | each application regardless of when the application is
 203 | submitted.

204 | (a) Upon making initial application or an application for
 205 | change of ownership, the applicant shall pay to the division a
 206 | fee as prescribed by rule, not to exceed \$50, in addition to any
 207 | other fees required by law, which shall cover all costs
 208 | associated with initiating regulation of the establishment.

209 (b) A license renewal filed with the division ~~within 30~~
 210 ~~days~~ after the expiration date shall be accompanied by a
 211 delinquent fee as prescribed by rule, not to exceed \$50, in
 212 addition to the renewal fee and any other fees required by law.
 213 ~~A license renewal filed with the division more than 30 but not~~
 214 ~~more than 60 days after the expiration date shall be accompanied~~
 215 ~~by a delinquent fee as prescribed by rule, not to exceed \$100,~~
 216 ~~in addition to the renewal fee and any other fees required by~~
 217 ~~law.~~

218 Section 5. This act shall take effect July 1, 2015.

HOUSE OF REPRESENTATIVES STAFF ANALYSIS

BILL #: CS/HB 557 Florida Insurance Guaranty Association
SPONSOR(S): Insurance & Banking Subcommittee; Raburn
TIED BILLS: IDEN./SIM. **BILLS:** CS/SB 836

| REFERENCE | ACTION | ANALYST | STAFF DIRECTOR or BUDGET/POLICY CHIEF |
|-------------------------------------|---------------------|--------------------|--|
| 1) Insurance & Banking Subcommittee | 12 Y, 0 N, As CS | Peterson | Cooper |
| 2) Finance & Tax Committee | 16 Y, 0 N | Pewitt | Langston |
| 3) Regulatory Affairs Committee | | Peterson <i>KP</i> | Hamon <i>K.W.H.</i> |

SUMMARY ANALYSIS

The bill revises the process for insurers to pay and recoup Florida Insurance Guaranty Association (FIGA) assessments. FIGA is the guaranty association for property and casualty insurance. If FIGA lacks adequate funds to pay claims of an insolvent insurer, it can levy an assessment on other member insurers. Under current law, insurers must pay regular assessments within 30 days of the levy, although FIGA, at its discretion, may authorize emergency assessments to be paid in monthly installments. Once the assessment is paid to FIGA, the insurance company may begin to recoup the payment from policyholders at policy issuance or renewal. The amount of an insurance company's assessment is determined based on its premiums written in the calendar year preceding the assessment, regardless of the value of premiums in effect at the time recoupment occurs. Thus, if an insurance company's book of business decreases during that period, it may need to apply and collect the recoupment factor for more than 12 months to recoup the full amount of an assessment paid. Insurance companies that did not write the type of insurance affected by the assessment in the prior year are not subject to the assessment.

The bill revises the assessment and collection procedure to:

- Create a uniform assessment percentage to be collected from all policyholders.
- Authorize FIGA to require payment of assessments by advance payment, prior to an insurer's recoupment of payment from a policyholder; monthly installment; or a combination of both.
- Require an insurer who did not write the affected line of insurance in the preceding year to pay an assessment based on an estimate of premiums it will write in the assessment year.
- Require an insurer to submit a reconciliation report that reflects actual collections as compared to the initial payment.
- Provide for payment of excess collections to FIGA.
- Provide for credits to an insurer against future assessments for collections that are less than an insurer's payment.
- Exempt regular assessments from insurance premiums tax.

The bill allows insurers to recognize FIGA assessments that are subject to recoupment as an admissible asset, thereby codifying current practice of the Office of Insurance Regulation.

Because regular assessments occur on an irregular basis, the Revenue Estimating Conference estimated the bill has a negative indeterminate impact on state general revenues.

The bill has a July 1, 2015 effective date.

FULL ANALYSIS

I. SUBSTANTIVE ANALYSIS

A. EFFECT OF PROPOSED CHANGES:

Florida Insurance Guaranty Association (FIGA)

Current Situation

Part II of chapter 631, F.S., governs the operations of the Florida Insurance Guaranty Association (FIGA). FIGA is a nonprofit corporation that was created to pay covered claims,¹ including unearned premiums,² to policyholders of insolvent property and casualty insurers. Current law requires property and casualty insurance companies doing business in Florida to be a member of FIGA as a condition of their authority to transact insurance.³ When a property and casualty insurance company becomes insolvent, FIGA assumes the claims of the insurer and pays the claims of its policyholders, which include claims on residential and commercial property insurance, automobile insurance, and liability insurance, among others. This ensures that policyholders who have paid premiums for insurance are not left with valid, yet unpaid claims. Generally, the maximum claim amount FIGA will cover is \$300,000, but certain special limits may apply.⁴

In order to pay claims and to maintain the operations of an insolvent insurer, FIGA has several potential funding sources. FIGA's primary funding source is from the liquidation of assets of insolvent insurance companies domiciled in Florida.⁵ In addition, FIGA obtains funds from the liquidation of assets of insolvent insurers domiciled in other states, but having claims in Florida.

In the event the insolvent insurer's assets are insufficient to pay all claims, FIGA can issue two types of post-insolvency assessments against property and casualty insurance companies to raise funds to pay claims. FIGA is divided into two accounts: the auto liability and auto physical damage account; and the account for all other included insurance lines (the all-other account).⁶ FIGA may levy an assessment for either of its two accounts of up to 2% of an insurer's net direct written premium⁷ in Florida, in the preceding calendar year, for insurance within the account.⁸ This assessment is known as the "regular assessment." The second type of assessment is an emergency assessment, which may only be used to pay covered claims of an insurer that is rendered insolvent due to a hurricane. The emergency assessment is also capped at 2% of an insurer's net direct written premium in Florida in the preceding calendar year.⁹ The Office of Insurance Regulation (OIR) may exempt an insurer from an assessment if the assessment would cause the insurer's financial statement to reflect an amount of capital or surplus that is less than the minimum required to transact business.¹⁰

¹ Section 631.54(3), F.S., provides, in relevant part: "Covered claim" means an unpaid claim, including one of unearned premiums, which arises out of, and is within the coverage, and not in excess of, the applicable limits of an insurance policy to which this part applies, issued by an insurer, if such insurer becomes an insolvent insurer and the claimant is a resident of this state at the time of the insured event or the property from which the claim arises is permanently located in this state.

² The portion of a premium already received by the insurer under which protection has not yet been provided. The entire premium is not earned until the policy period expires, even though premiums are typically paid in advance. INSURANCE INFORMATION INSTITUTE, *Glossary*, <http://www.iii.org/services/glossary/u/> (last visited Feb. 17, 2015).

³ s. 631.55(1), F.S.

⁴ s. 631.57(1)(a), F.S. For damages to structure and contents in homeowners' claims, FIGA covers an additional \$200,000, for a total of \$500,000. For condominium and homeowners' association claims, FIGA covers the lesser of policy limits or \$100,000 multiplied by the number of units in the association.

⁵ Typically, insurers are placed into liquidation when the company is insolvent. The goal of liquidation is to dissolve the insurance company. *See s. 631.061, F.S.*, for the grounds for liquidation.

⁶ s. 631.55(2), F.S.

⁷ "Net direct written premiums" means direct gross premiums written in this state on insurance policies to which this part applies, less return premiums thereon and dividends paid or credited to policyholders on such direct business. "Net direct written premiums" does not include premiums on contracts between insurers or reinsurers. s. 631.54(8), F.S.

⁸ s. 631.57(3)(a), F.S.

⁹ s. 631.57(3)(e), F.S.

¹⁰ s. 631.57(4), F.S.

FIGA last levied a regular assessment in November 2012 with payment due from insurers by December 31, 2012. This assessment amount was 0.9% of an insurer's net direct written premiums for 2011 for insurance written in the all-other account. The last emergency assessment FIGA levied was in 2006 and was for the full 2%.¹¹

The procedure used by FIGA to levy an assessment and the procedure used by insurers to recoup the assessment are generally the same for both regular and emergency assessments, as follows:¹²

- FIGA's board determines an assessment is needed to pay claims or administration costs, or to pay bonds issued by FIGA.
- FIGA certifies the need for an assessment levy to the OIR.
- The OIR reviews the certification and, if it is sufficient, issues an order to all insurance companies subject to the assessment instructing the companies to pay their assessment to FIGA.
- Regular assessments must be paid by the insurance company within 30 days of the levy. Emergency assessments may be paid either in one payment or in 12 monthly installments, at the option of FIGA, with the first payment due at the end of the month after the assessment is levied.
- If an insurer intends to recoup the assessment from policyholders, it must make a rate filing with the OIR. The filing reflects the rate factor the insurer determines will recoup the assessment when applied over the next 12 months, unless the insurer opts to recoup the assessment over a longer period, as policies are issued or renewed.¹³ If an insurer's book of business declines during the recoupment period, the assessment factor may be insufficient to recoup the total amount of assessment paid to FIGA. In those circumstances, the insurance company may continue to collect the assessment from policyholders beyond 12 months, until the assessment is recouped in full.
- If the insurer collects more than the assessment it paid, the insurer either remits the excess to FIGA (if the excess amount is 15 percent or less than the total assessment paid by the insurer) or refunds it to policyholders (if the excess amount exceeds 15 percent of the total assessment paid).

Effect of the Bill

The bill revises the process for insurers to remit regular and emergency assessments to FIGA, as follows.

The bill requires the OIR to specify in the order levying the assessment the percentage to be collected uniformly from all assessable policyholders and the start of the assessment year. The bill defines "assessment year" as a 12-month period that may start on the first day of a calendar quarter. The initial collection start date must be at least 90 days after the FIGA board certifies the need for an assessment.

An insurer that wrote insurance in the preceding calendar year must submit an initial payment to FIGA based on the insurer's net direct written premiums of the prior year multiplied by the uniform percentage. An insurer that did not write in the prior calendar year must submit an initial payment based on a good faith estimate of premiums it will write during the assessment year multiplied by the uniform percentage. In both cases, the initial payment is due from the insurer before the beginning of the assessment year on or before the date specified in the order.

The bill eliminates the informational filing with the OIR currently required to recoup the FIGA assessment from policyholders. Instead, the bill requires that within 45 days after the end of the assessment year, an insurer must submit a reconciliation report that reflects actual collections as

¹¹ FLORIDA INSURANCE GUARANTY ASSOCIATION, *Assessments*, <http://www.figafacts.com/assessments> (last visited Feb. 17, 2015).

¹² s. 631.57(3), F.S.

¹³ See also OFFICE OF INSURANCE REGULATION, *Frequently Asked Questions for FIGA Recoupment Filings*, available at <http://www.figafacts.com/media/files/FAQs%20OIR-FIGA%20Assessment.pdf> (last visited Feb. 17, 2015).

compared to the initial payment. If an insurer collects more than its initial payment to FIGA, the insurer remits the excess amount to FIGA. If an insurer collects less than its initial payment to FIGA, FIGA credits the amount to the insurer against future assessments. Consumers will pay a uniform percentage of premium, however, the amount will vary depending on the premium charged.

If FIGA's cash flow is sufficient—adequate to pay claims for the next 6 months—FIGA may authorize insurers to collect an assessment monthly. This option differs from the monthly payment option for emergency assessments currently in statute in that it would not require an insurer to advance funds to FIGA. Instead, an insurer would only pay FIGA the insurer's actual collections from policyholders, which would be the uniform percentage multiplied by the net direct written premiums during the assessment year. FIGA may also utilize the monthly installment method in combination with the method requiring insurers to make an initial payment to FIGA and subsequently recoup that payment from policyholders.

The bill expands current law that defines when the OIR may exempt an insurer from an assessment. Today, an insurer may be exempted if the assessment would result in the insurer's financial statement reflecting an amount of capital or surplus less than the sum required by any jurisdiction in which the insurer is authorized to transact insurance.¹⁴ The bill broadens this authority to allow the OIR not just to exempt, but also to temporarily defer an assessment, and expands the basis for either a deferral or an exemption to include a finding that the insurer is impaired or insolvent.

The bill requires charges or recoupments for FIGA assessments to be delineated separately from premium in the policyholder's insurance bill and does not allow insurers to include FIGA assessments in rates.

Accounting for FIGA Assessments

Current Situation

Most insurers authorized to do business in the U.S. and its territories are required to prepare statutory financial statements to their state insurance regulators in accordance with statutory accounting principles (SAP),¹⁵ which differ from generally acceptable accounting principles (GAAP) in a number of ways. While GAAP provides information useful to investors and other users of financial reporting (such as banks, credit rating agencies, and the U.S. Securities & Exchange Commission), SAP is developed in accordance with the concepts of consistency, recognition and conservatism, and assists state insurance departments with the regulation of the solvency of insurance companies. The ultimate objective of solvency regulation is to ensure that policyholder, contract holder and other legal obligations are met when they come due and that companies maintain capital and surplus at all times and in such forms as required by statute to provide a margin of safety. With the objective of solvency regulation, SAP focuses on the balance sheet, rather than the income statement, and emphasizes insurers' liquidity.¹⁶

Under both GAAP and SAP, an insurer recognizes a liability when a FIGA assessment is imposed (which reduces the insurer's surplus and net worth). However, a timing difference exists between the two principles for the recognition of an asset relating to the future recoveries of policy surcharges:

- GAAP does not treat the assessments recoverable from future premium writings as an asset, and thus results in an immediate reduction in equity and earnings in the period a FIGA assessment is billed. However, the equity reduction is eliminated the following year as the assessments are recouped from policyholders.
- On the other hand, SAP allows insurers to recognize the assessment amount likely to be recovered from future premium surcharges as an asset, which in turn offsets or eliminates the

¹⁴ s. 631.57(4), F.S.

¹⁵ The OIR requires insurers to file annual SAP statements and independently audited financial reports. (s. 624.424, F.S.)

¹⁶ NAIC & CENTER FOR INSURANCE POLICY AND RESEARCH, *Statutory Accounting Principles*, http://www.naic.org/cipr_topics/topic_statutory_accounting_principles.htm (last visited Feb. 17, 2015). Section 625.01115, F.S., provides that "statutory accounting principles" means accounting principles as defined in the National Association of Insurance Commissioners Accounting Practices and Procedures Manual as of March 2002 and subsequent amendments thereto if the amendments remains substantially consistent.

negative effect on statutory surplus, subject to certain conditions. SAP does not permit an asset to be recognized if the assessment is to be recovered from future rate structures, and limits asset recognition for accrued assessment liabilities to the extent that amount to be recovered is from in-force premiums only.¹⁷

Effect of the Bill

The bill provides that a FIGA assessment that is paid by an insurer under subparagraph (f)1., which is the procedure requiring a lump-sum payment from insurers before the assessment year begins, are paid *before* policy surcharges are collected and results in a receivable for surcharges that will be collected in the future. The amount is an admissible asset¹⁸ under SAP, to the extent the receivable is likely to be realized. This codifies a practice of the OIR,¹⁹ and eliminates the negative effect FIGA assessments have on statutory surplus. The bill requires the insurer to establish and record the asset separately from the liability and to reduce the amount recorded if it cannot be fully recouped because of a reduction in writings or withdrawal from the market.

For assessments that are paid *after* policy surcharges are collected, pursuant to the monthly installment option created by the bill, recognition of assets is based on actual premium written offset by the obligation to FIGA.

Insurance Premium Tax

Current Situation

Florida requires insurance companies to pay tax on:²⁰

- Insurance premiums;
- Premiums for title insurance;
- Assessments, including membership fees, policy fees, and gross deposits received from subscribers to reciprocal or interinsurance agreements; and
- Annuity premiums or considerations.

Florida applies the premium tax to premiums written in Florida at the following rates:²¹

- Gross property and casualty premiums, less reinsurance and returned premiums; life premiums; accident and health premiums; and prepaid limited health premiums, 1.75 percent.
- Commercial self-insurance; group self-insurance; medical malpractice self-insurance; and assessable mutual insurance, 1.6 percent.
- Annuities, 1 percent.

The law authorizes numerous insurance premium tax credits and deductions that allow insurance companies to reduce their premium tax liability.²² The state distributes revenue from the insurance premium tax to the General Revenue Fund.²³

¹⁷ Statements of Statutory Accounting Principles, No. 35R, Guaranty Fund and Other Assessments (SSAP 35R); *see also* Thomas Howell Ferguson, P.A., *Accounting Implications of Proposed Statutory Changes for FIGA Assessments*, Jan. 2, 2013 (on file with the House Insurance and Banking Subcommittee).

¹⁸ NAIC Statement of Statutory Accounting Principles No. 4.

¹⁹ OFFICE OF INSURANCE REGULATION, Supplemental Memorandum to Information Memorandum OIR-06-023M (Dec. 1, 2006). <http://www.floir.com/siteDocuments/SupplementalMemo.pdf> (last visited Feb. 18, 2015).

²⁰ s. 624.509(1), F.S.

²¹ ss. 624.46226, 624.4625, 624.475, 624.509(1), and 627.357, F.S.; *see also* FLORIDA REVENUE ESTIMATING CONFERENCE, 2014 Florida Tax Handbook, available at <http://www.edr.state.fl.us/Content/revenues/reports/tax-handbook/index.cfm> (last visited Feb. 18, 2015).

²² Credit for payments to the Municipal Firefighters' Pension Fund (s. 175.141, F.S.) and Municipal Police Officers' Retirement Fund (s. 185.12, F.S.); Corporate Income Tax Credit (s. 624.509(4), F.S.); Florida Employees' Salary Credit (s. 624.509(5), F.S.); New Markets Tax Credit (s. 288.9916, F.S.); Capital Investment Tax Credit (s. 220.191, F.S.); Community Contribution Tax Credit (s. 624.5105, F.S.); Child Care Tax Credit (s. 624.5107, F.S.); Credit for Contributions to Scholarship-Funding Organizations (s. 624.51055, F.S.); Credit for Workers' Compensation Assessments (440.51, F.S.); and Credit for Florida Life and Health Insurance Guaranty Association Assessments (s. 631.72, F.S.).

²³ s. 624.509(3), F.S.

Regular assessments levied by FIGA for insolvencies occurring on or after July 1, 2010 are considered premium for premium tax purposes and thus subject to the premium tax.²⁴ Emergency assessments levied by FIGA, however, are exempt.²⁵

Effect of the Bill

The bill repeals current law subjecting FIGA regular assessments to the premium tax. Thus, regular assessments will be treated like emergency assessments and exempt from the premium tax.

B. SECTION DIRECTORY:

Section 1: Amends s. 631.54, F.S., relating to definitions.

Section 2: Amends s. 631.57, F.S., relating to powers and duties of FIGA.

Section 3: Amends s. 631.64, F.S., relating to recognition of assessments in rates.

Section 4: Amends s. 627.727, F.S., relating to motor vehicle insurance; uninsured and underinsured vehicle coverage; insolvent insurer protection, to conform a cross reference.

Section 5: Amends s. 631.55, F.S., relating to creation of the association, to conform a cross reference.

Section 6: Provides an effective date of July 1, 2015.

II. FISCAL ANALYSIS & ECONOMIC IMPACT STATEMENT

A. FISCAL IMPACT ON STATE GOVERNMENT:

1. Revenues:

The Revenue Estimating Conference met on February 26, 2015 and estimated that this bill will have a negative indeterminate impact on state general revenues as a result of the bill exempting FIGA regular assessments from insurance premiums tax. The impact is indeterminate because the size and frequency of future regular assessments is unknown.

It is not clear how the new collection procedure may affect FIGA cash flow or its ability to project the amount of an assessment that may be necessary to meet its statutory obligations. Today, the amount of an assessment is fixed at the time it is levied and FIGA can budget based on that amount, subject to any exemptions that may be granted. The bill still provides for advance payments based on the prior year's net direct written premiums, but it creates a reconciliation process that would have insurers pay all excess amounts to FIGA and have FIGA credit insurers any shortfalls in collections against future assessments. Further, the bill extends an assessment to insurers who did not write the affected line of insurance in the preceding year, which will result in collections from policyholders which were not factored into the assessment percentage. Thus, the value of the assessment is not fixed until after collections are recouped from policyholders.

2. Expenditures:

None.

B. FISCAL IMPACT ON LOCAL GOVERNMENTS:

1. Revenues:

None.

²⁴ s. 631.57(3)(g), F.S.

²⁵ s. 631.57(3)(e)1.e., F.S.

2. Expenditures:

None.

C. DIRECT ECONOMIC IMPACT ON PRIVATE SECTOR:

Under current law, the assessment levied is based on an insurer's premiums in the calendar year preceding the assessment and the total value of the assessment is fixed at the time it is paid. The insurer recoups the amount from its policyholders by applying a separate recoupment factor, which the insurer selects based on the probability that it will recoup the amount paid. If an insurer writes less in the current year than the prior year, it will have to recoup the full amount from fewer policyholders. If an insurer collects more than it paid, the excess is either paid to FIGA or refunded to policyholders, depending on the amount of the excess. An insurer that did not write the type of insurance subject to the assessment in the prior year, but is currently writing it, is not subject to the assessment. Thus, its policyholders do not pay toward the assessment at all.

The bill establishes a uniform assessment percentage that is to be recouped from all policyholders and extends an assessment to insurers who did not write in the calendar year preceding the assessment. This means that policyholders will all pay the same percentage toward the assessment regardless of any changes in market conditions, for example, if the insurer's market share or rates increase or decrease. The insurer has no discretion to adjust the percentage. If the amount collected (paid by policyholders) is higher than the amount needed to offset the assessment, the excess would be paid to FIGA. The bill does not authorize a refund to policyholders.

The bill's clarification of statutory accounting for FIGA assessments should mitigate the impact of assessments on an insurer's financial statement.

D. FISCAL COMMENTS:

None.

III. COMMENTS

A. CONSTITUTIONAL ISSUES:

1. Applicability of Municipality/County Mandates Provision:

Not applicable. This bill does not appear to: require counties or municipalities to spend funds or take an action requiring the expenditure of funds; reduce the authority that counties or municipalities have to raise revenues in the aggregate; or reduce the percentage of a state tax shared with counties or municipalities.

2. Other:

None.

B. RULE-MAKING AUTHORITY:

None provided by the bill.

C. DRAFTING ISSUES OR OTHER COMMENTS:

None.

IV. AMENDMENTS/ COMMITTEE SUBSTITUTE CHANGES

On March 3, 2015, the Insurance & Banking Subcommittee adopted one amendment and reported the bill favorably as a committee substitute. The amendment removed one of two deadlines for filing the

reconciliation report which conflicted with each other. The remaining deadline is 90 days after the end of the assessment year.

The staff analysis is drafted to reflect the committee substitute as passed by the Insurance & Banking Subcommittee.

1 A bill to be entitled

2 An act relating to the Florida Insurance Guaranty
 3 Association; amending s. 631.54, F.S.; defining the
 4 term "assessment year"; amending s. 631.57, F.S.;
 5 revising provisions relating to the levy of
 6 assessments on insurers by the Florida Insurance
 7 Guaranty Association; specifying conditions under
 8 which such assessments are paid; revising procedures
 9 and timeframes for the levying of the assessments;
 10 revising provisions relating to assessments that are
 11 premium and not subject to the premium tax; limiting
 12 an insurer's liability for uncollectible emergency
 13 assessments; deleting the requirement to file a final
 14 accounting report documenting the recoupment; revising
 15 an exemption for assessments; amending s. 631.64,
 16 F.S.; requiring charges or recoupments to be displayed
 17 separately on premium statements to policyholders and
 18 prohibiting their inclusion in rates; amending ss.
 19 627.727 and 631.55, F.S.; conforming cross-references;
 20 providing an effective date.

21
 22 Be It Enacted by the Legislature of the State of Florida:

23
 24 Section 1. Subsections (2) through (9) of section 631.54,
 25 Florida Statutes, are renumbered as subsections (3) through
 26 (10), respectively, and a new subsection (2) is added to that

27 section to read:

28 631.54 Definitions.—As used in this part:

29 (2) "Assessment year" means the 12-month period, which may
 30 begin on the first day of any calendar quarter, whether January
 31 1, April 1, July 1, or October 1, as specified in an order
 32 issued by the office directing insurers to pay an assessment to
 33 the association.

34 Section 2. Subsections (3) and (4) of section 631.57,
 35 Florida Statutes, are amended to read:

36 631.57 Powers and duties of the association.—

37 (3)(a) To the extent necessary to secure ~~the~~ funds for the
 38 respective accounts for the payment of covered claims, to pay
 39 the reasonable costs to administer such accounts ~~the same~~, and
 40 ~~to the extent necessary~~ to secure ~~the~~ funds for the account
 41 specified in s. 631.55(2)(b) or to retire indebtedness,
 42 including, without limitation, the principal, redemption
 43 premium, if any, and interest on, and related costs of issuance
 44 of, bonds issued under s. 631.695 and the funding of ~~any~~
 45 reserves and other payments required under the bond resolution
 46 or trust indenture pursuant to which such bonds have been
 47 issued, the office, upon certification of the board of
 48 directors, shall levy assessments, in accordance with
 49 subparagraphs (f)1. or 2., initially estimated in the proportion
 50 that each insurer's net direct written premiums in this state in
 51 the classes protected by the account bears to the total of said
 52 net direct written premiums received in this state by all such

53 | insurers for the preceding calendar year for the kinds of
 54 | insurance included within such account. Assessments shall be
 55 | remitted to and administered by the board of directors in the
 56 | manner specified by the approved plan and paragraph (f). Each
 57 | insurer so assessed shall have at least 30 days' written notice
 58 | as to the date the initial assessment payment is due and
 59 | payable. Every assessment shall be ~~made as~~ a uniform percentage
 60 | ~~applicable to the net direct written premiums of each insurer in~~
 61 | ~~the kinds of insurance included within the account in which the~~
 62 | ~~assessment is made~~. The assessments levied against any insurer
 63 | may ~~shall~~ not exceed in any one calendar year more than 2
 64 | percent of that insurer's net direct written premiums in this
 65 | state for the kinds of insurance included within such account
 66 | ~~during the calendar year next preceding the date of such~~
 67 | ~~assessments~~.

68 | (b) If sufficient funds from such assessments, together
 69 | with funds previously raised, are not available in any one year
 70 | in the respective account to make all the payments or
 71 | reimbursements then owing to insurers, the funds available shall
 72 | be prorated and the unpaid portion ~~shall be~~ paid as soon
 73 | ~~thereafter~~ as funds become available.

74 | (c) The Legislature finds and declares that all
 75 | assessments paid by an insurer or insurer group as a result of a
 76 | levy by the office, including assessments levied pursuant to
 77 | paragraph (a) and emergency assessments levied pursuant to
 78 | paragraph (e), constitute advances of funds from the insurer to

79 | the association. An insurer may fully recoup such advances by
 80 | applying the uniform assessment percentage levied by the office
 81 | to all a separate recoupment factor to the premium of policies
 82 | of the same kind or line as were considered by the office in
 83 | determining the assessment liability of the insurer or insurer
 84 | group as set forth in paragraph (f).

85 | 1. Assessments levied under subparagraph (f)1. are paid
 86 | before policy surcharges are collected and result in a
 87 | receivable for policy surcharges collected in the future. This
 88 | amount, to the extent it is likely that it will be realized,
 89 | meets the definition of an admissible asset as specified in the
 90 | National Association of Insurance Commissioners' Statement of
 91 | Statutory Accounting Principles No. 4. The asset shall be
 92 | established and recorded separately from the liability
 93 | regardless of whether it is based on a retrospective or
 94 | prospective premium-based assessment. If an insurer is unable to
 95 | fully recoup the amount of the assessment because of a reduction
 96 | in writings or withdrawal from the market, the amount recorded
 97 | as an asset shall be reduced to the amount reasonably expected
 98 | to be recouped.

99 | 2. Assessments levied under subparagraph (f)2. are paid
 100 | after policy surcharges are collected so that the recognition of
 101 | assets is based on actual premium written offset by the
 102 | obligation to the association.

103 | (d) ~~No State funds may not of any kind shall~~ be allocated
 104 | or paid to the said association or any of its accounts.

105 (e)1.~~a.~~ In addition to assessments ~~otherwise~~ authorized in
 106 paragraph (a), and to the extent necessary to secure the funds
 107 for the account specified in s. 631.55(2)(b) for the direct
 108 payment of covered claims of insurers rendered insolvent by the
 109 effects of a hurricane and to pay the reasonable costs to
 110 administer such claims, or to retire indebtedness, including,
 111 without limitation, the principal, redemption premium, if any,
 112 and interest on, and related costs of issuance of, bonds issued
 113 under s. 631.695 and the funding of any reserves and other
 114 payments required under the bond resolution or trust indenture
 115 pursuant to which such bonds have been issued, the office, upon
 116 certification of the board of directors, shall levy emergency
 117 assessments upon insurers holding a certificate of authority.
 118 The emergency assessments levied against ~~payable under this~~
 119 ~~paragraph by~~ any insurer may ~~shall~~ not exceed in any one
 120 calendar ~~single~~ year more than 2 percent of that insurer's net
 121 ~~direct~~ written premiums, ~~net of refunds,~~ in this state ~~during~~
 122 ~~the preceding calendar year~~ for the kinds of insurance within
 123 the account specified in s. 631.55(2)(b).

124 2.b. ~~Any~~ Emergency assessments authorized under this
 125 paragraph shall be levied by the office upon insurers in
 126 accordance with subparagraph (f) ~~referred to in sub-subparagraph~~
 127 ~~a.~~, upon certification as to the need for such assessments by
 128 the board of directors. If ~~In the event~~ the board ~~of directors~~
 129 participates in the issuance of bonds in accordance with s.
 130 631.695, emergency assessments shall be levied in each year that

131 | bonds issued under s. 631.695 and secured by such emergency
 132 | assessments are outstanding, ~~in such~~ amounts up to such 2-
 133 | percent limit as required in order to provide for the full and
 134 | timely payment of the principal of, redemption premium, if any,
 135 | and interest on, and related costs of issuance of, such bonds.
 136 | The emergency assessments ~~provided for in this paragraph~~ are
 137 | assigned and pledged to the municipality, county, or legal
 138 | entity issuing bonds under s. 631.695 for the benefit of the
 139 | holders of such bonds, ~~in order to enable such municipality,~~
 140 | ~~county, or legal entity~~ to provide for the payment of the
 141 | principal of, redemption premium, if any, and interest on such
 142 | bonds, the cost of issuance of such bonds, and the funding of
 143 | any reserves and other payments required under the bond
 144 | resolution or trust indenture pursuant to which such bonds have
 145 | been issued, without ~~the necessity of any~~ further action by the
 146 | association, the office, or any other party. If ~~To the extent~~
 147 | bonds are issued under s. 631.695 and the association determines
 148 | to secure such bonds by a pledge of revenues received from the
 149 | emergency assessments, such bonds, upon such pledge of revenues,
 150 | shall be secured by and payable from the proceeds of such
 151 | emergency assessments, and the proceeds of emergency assessments
 152 | levied under this paragraph shall be remitted directly to and
 153 | administered by the trustee or custodian appointed for such
 154 | bonds.

155 | 3.e. Emergency assessments used to defease bonds issued
 156 | under this part ~~paragraph~~ may be payable in a single payment or,

157 | at the option of the association, may be payable in 12 monthly
 158 | installments with the first installment being due and payable at
 159 | the end of the month after an emergency assessment is levied and
 160 | subsequent installments being due by ~~not later than~~ the end of
 161 | each succeeding month.

162 | 4.d. If emergency assessments are imposed, the report
 163 | required by s. 631.695(7) must ~~shall~~ include an analysis of the
 164 | revenues generated from the emergency assessments imposed under
 165 | this paragraph.

166 | 5.e. If emergency assessments are imposed, the references
 167 | in sub-subparagraph (1)(a)3.b. and s. 631.695(2) and (7) to
 168 | assessments levied under paragraph (a) must ~~shall~~ include
 169 | emergency assessments imposed under this paragraph.

170 | 6.2. If the board of directors participates in the
 171 | issuance of bonds in accordance with s. 631.695, an annual
 172 | assessment under this paragraph shall continue while the bonds
 173 | issued with respect to which the assessment was imposed are
 174 | outstanding, including any bonds the proceeds of which were used
 175 | to refund bonds issued pursuant to s. 631.695, unless adequate
 176 | provision has been made for the payment of the bonds in the
 177 | documents authorizing the issuance of such bonds.

178 | ~~3. Emergency assessments under this paragraph are not~~
 179 | ~~premium and are not subject to the premium tax, to any fees, or~~
 180 | ~~to any commissions. An insurer is liable for all emergency~~
 181 | ~~assessments that the insurer collects and shall treat the~~
 182 | ~~failure of an insured to pay an emergency assessment as a~~

183 ~~failure to pay the premium. An insurer is not liable for~~
 184 ~~uncollectible emergency assessments.~~

185 (f) ~~The recoupment factor applied to policies in~~
 186 ~~accordance with paragraph (c) shall be selected by the insurer~~
 187 ~~or insurer group so as to provide for the probable recoupment of~~
 188 ~~both assessments levied pursuant to paragraph (a) and emergency~~
 189 ~~assessments over a period of 12 months, unless the insurer or~~
 190 ~~insurer group, at its option, elects to recoup the assessment~~
 191 ~~over a longer period. The recoupment factor shall apply to all~~
 192 ~~policies of the same kind or line as were considered by the~~
 193 ~~office in determining the assessment liability of the insurer or~~
 194 ~~insurer group issued or renewed during a 12-month period. If the~~
 195 ~~insurer or insurer group does not collect the full amount of the~~
 196 ~~assessment during one 12-month period, the insurer or insurer~~
 197 ~~group may apply recalculated recoupment factors to policies~~
 198 ~~issued or renewed during one or more succeeding 12-month~~
 199 ~~periods. If, at the end of a 12-month period, the insurer or~~
 200 ~~insurer group has collected from the combined kinds or lines of~~
 201 ~~policies subject to assessment more than the total amount of the~~
 202 ~~assessment paid by the insurer or insurer group, the excess~~
 203 ~~amount shall be disbursed as follows:~~

204 1. The association, office, and insurers remitting
 205 emergency assessments pursuant to paragraph (a) or paragraph (e)
 206 must comply with the following:

207 a. In the order levying an assessment, the office shall
 208 specify the actual percentage amount to be collected uniformly

209 from all the policyholders of insurers subject to the assessment
 210 and the date on which the assessment year begins, which may not
 211 begin before 90 days after the association board certifies such
 212 an assessment.

213 b. Insurers shall make an initial payment to the
 214 association before the beginning of the assessment year on or
 215 before the date specified in the order of the office.

216 c. Insurers that have written insurance in the calendar
 217 year before the year in which the assessment is certified by the
 218 board shall make an initial payment based on the net direct
 219 written premium amount from the previous calendar year as set
 220 forth in the insurers annual statement, multiplied by the
 221 uniform percentage of premium specified in the order issued by
 222 the office. Insurers that have not written insurance in the
 223 previous calendar year in any of the lines under the account
 224 which are being assessed, but which are writing insurance as of,
 225 or after, the date the board certifies the assessment to the
 226 office, shall pay an amount based on a good faith estimate of
 227 the amount of net direct written premium anticipated to be
 228 written in the subject lines of business for the assessment
 229 year, multiplied by the uniform percentage of premium specified
 230 in the order issued by the office.

231 d. Insurers shall file a reconciliation report with the
 232 association which indicates the amount of the initial payment to
 233 the association before the assessment year, whether such amount
 234 was based on net direct written premium contained in a previous

235 | calendar year annual statement or a good faith projection, the
 236 | amount actually collected during the assessment year, and such
 237 | other information contained on a form adopted by the association
 238 | and provided to the insurers in advance. If the insurer
 239 | collected from policyholders more than the amount initially
 240 | paid, the insurer shall pay the excess amount to the
 241 | association. If the insurer collected from policyholders an
 242 | amount which is less than the amount initially paid to the
 243 | association, the association shall credit the insurer that
 244 | amount against future assessments. Such payment reconciliation
 245 | report, and any payment of excess amounts collected from
 246 | policyholders, shall be completed and remitted to the
 247 | association within 90 days after the end of the assessment year.
 248 | The association shall send a final reconciliation report on all
 249 | insurers to the office within 120 days after each assessment
 250 | year.

251 | e. Insurers remitting reconciliation reports under this
 252 | paragraph to the association are subject to s. 626.9541(1)(e).
 253 | ~~If the excess amount does not exceed 15 percent of the total~~
 254 | ~~assessment paid by the insurer or insurer group, the excess~~
 255 | ~~amount shall be remitted to the association within 60 days after~~
 256 | ~~the end of the 12-month period in which the excess recoupment~~
 257 | ~~charges were collected.~~

258 | 2. For assessments required under paragraph (a) or
 259 | paragraph (e), the association may use a monthly installment
 260 | method instead of the method described in sub-subparagraphs 1.b.

261 and c. or in combination thereof based on the association's
 262 projected cash flow. If the association projects that it has
 263 cash on hand for the payment of anticipated claims in the
 264 applicable account for at least 6 months, the board may make an
 265 estimate of the assessment needed and may recommend to the
 266 office the assessment percentage that may be collected as a
 267 monthly assessment. The office may, in the order levying the
 268 assessment on insurers, specify that the assessment is due and
 269 payable monthly as the funds are collected from insureds
 270 throughout the assessment year, in which case the assessment
 271 shall be a uniform percentage of premium collected during the
 272 assessment year and shall be collected from all policyholders
 273 with policies in the classes protected by the account. All
 274 insurers shall collect the assessment without regard to whether
 275 the insurers reported premium in the year preceding the
 276 assessment. Insurers are not required to advance funds if the
 277 association and the office elect to use the monthly installment
 278 option. All funds collected shall be retained by the association
 279 for the payment of current or future claims. This subparagraph
 280 does not alter the obligation of an insurer to remit assessments
 281 levied pursuant to this subsection to the association. ~~If the~~
 282 ~~excess amount exceeds 15 percent of the total assessment paid by~~
 283 ~~the insurer or insurer group, the excess amount shall be~~
 284 ~~returned to the insurer's or insurer group's current~~
 285 ~~policyholders by refunds or premium credits. The association~~
 286 ~~shall use any remitted excess recoupment amounts to reduce~~

287 ~~future assessments.~~

288 (g) ~~Amounts recouped pursuant to this subsection for~~
 289 ~~assessments levied under paragraph (a) due to insolvencies on or~~
 290 ~~after July 1, 2010, are considered premium solely for premium~~
 291 ~~tax purposes and are not subject to fees or commissions.~~

292 ~~However,~~ Insurers shall treat the failure of an insured to pay a
 293 recoupment charge as a failure to pay the premium.

294 (h) Assessments levied under this subsection are levied
 295 upon insurers. This subsection does not create a cause of action
 296 by a policyholder with respect to the levying of, or a
 297 policyholder's duty to pay, such assessments.

298 (i) Assessments levied under this subsection are not
 299 premium and are not subject to the premium tax, to any fees, or
 300 to any commissions. An insurer is liable for any emergency
 301 assessments that the insurer collects and shall treat the
 302 failure of an insured to pay an emergency assessment as a
 303 failure to pay the premium. An insurer is not liable for
 304 uncollectible emergency assessments.

305 ~~(h) At least 15 days before applying the recoupment factor~~
 306 ~~to any policies, the insurer or insurer group shall file with~~
 307 ~~the office a statement for informational purposes only setting~~
 308 ~~forth the amount of the recoupment factor and an explanation of~~
 309 ~~how the recoupment factor will be applied. Such statement shall~~
 310 ~~include documentation of the assessment paid by the insurer or~~
 311 ~~insurer group and the arithmetic calculations supporting the~~
 312 ~~recoupment factor. The insurer or insurer group may use the~~

313 ~~recoupment factor at any time after the expiration of the 15-day~~
 314 ~~period. The insurer or insurer group need submit only one~~
 315 ~~informational statement for all lines of business using the same~~
 316 ~~recoupment factor.~~

317 ~~(i) No later than 90 days after the insurer or insurer~~
 318 ~~group has completed the recoupment process, the insurer or~~
 319 ~~insurer group shall file with the office, for information~~
 320 ~~purposes only, a final accounting report documenting the~~
 321 ~~recoupment. The report shall provide the amounts of assessments~~
 322 ~~paid by the insurer or insurer group, the amounts and~~
 323 ~~percentages recouped by year from each affected line of~~
 324 ~~business, and the direct written premium subject to recoupment~~
 325 ~~by year. The insurer or insurer group need submit only one~~
 326 ~~report for all lines of business using the same recoupment~~
 327 ~~factor.~~

328 (4) The office department may exempt or temporarily defer
 329 any insurer from any regular or emergency assessment if the
 330 office finds that the insurer is impaired or insolvent or if an
 331 assessment would result in such insurer's financial statement
 332 reflecting an amount of capital or surplus less than the sum of
 333 the minimum amount required by any jurisdiction in which the
 334 insurer is authorized to transact insurance.

335 Section 3. Section 631.64, Florida Statutes, is amended to
 336 read:

337 631.64 Recognition of assessments ~~in rates.~~ Charges or
 338 recoupments shall be separately displayed on premium statements

339 to enable policyholders to determine the amount charged for
 340 association assessments but may not be included in rates filed
 341 and approved by the office. ~~The rates and premiums charged for~~
 342 ~~insurance policies to which this part applies may include~~
 343 ~~amounts sufficient to recoup a sum equal to the amounts paid to~~
 344 ~~the association by the member insurer less any amounts returned~~
 345 ~~to the member insurer by the association, and such rates shall~~
 346 ~~not be deemed excessive because they contain an amount~~
 347 ~~reasonably calculated to recoup assessments paid by the member~~
 348 ~~insurer.~~

349 Section 4. Subsection (5) of section 627.727, Florida
 350 Statutes, is amended to read:

351 627.727 Motor vehicle insurance; uninsured and
 352 underinsured vehicle coverage; insolvent insurer protection.-

353 (5) Any person having a claim against an insolvent insurer
 354 as defined in s. 631.54(6) ~~under the provisions of this section~~
 355 shall present such claim for payment to the Florida Insurance
 356 Guaranty Association only. In the event of a payment to a any
 357 person in settlement of a claim arising under ~~the provisions of~~
 358 this section, the association is not subrogated or entitled to
 359 ~~any~~ recovery against the claimant's insurer. The association,
 360 however, has the rights of recovery as set forth in chapter 631
 361 in the proceeds recoverable from the assets of the insolvent
 362 insurer.

363 Section 5. Subsection (1) of section 631.55, Florida
 364 Statutes, is amended to read:

365 631.55 Creation of the association.—
 366 (1) There is created a nonprofit corporation to be known
 367 as the "Florida Insurance Guaranty Association, Incorporated."
 368 All insurers defined as member insurers in s. 631.54(7) shall be
 369 members of the association as a condition of their authority to
 370 transact insurance in this state, and, further, as a condition
 371 of such authority, an insurer must ~~shall~~ agree to reimburse the
 372 association for all claim payments the association makes on the
 373 ~~said~~ insurer's behalf if such insurer is subsequently
 374 rehabilitated. The association shall perform its functions under
 375 a plan of operation established and approved under s. 631.58 and
 376 shall exercise its powers through a board of directors
 377 established under s. 631.56. The corporation shall have all
 378 those powers granted or permitted nonprofit corporations, as
 379 provided in chapter 617.
 380 Section 6. This act shall take effect July 1, 2015.

HOUSE OF REPRESENTATIVES STAFF ANALYSIS

BILL #: HB 641 Amusement Games or Machines
SPONSOR(S): Trumbull and others
TIED BILLS: IDEN./SIM. **BILLS:** CS/SB 268

| REFERENCE | ACTION | ANALYST | STAFF DIRECTOR or BUDGET/POLICY CHIEF |
|---------------------------------|--------|-------------------|--|
| 1) Regulatory Affairs Committee | | Anstead <i>Ja</i> | Hamon <i>K.W.H.</i> |
| 2) Appropriations Committee | | | |

SUMMARY ANALYSIS

The bill creates s. 546.10, F. S., the "Family Amusement Games Act," to provide for the use and activation of amusement games and machines, the award of points, coupons or prizes, limits on prize values, and locations authorized for the operation of amusement games and machines.

The bill provides that in addition to the use of a coin, an amusement game may be activated by currency, card, coupon, slug, token, or similar device and may be played if the person playing or operating the game or machine controls the outcome of the game by application of skill.

The bill excludes certain games and devices from the definition of "amusement game or machine," and specifically does not authorize certain types of games, such as video poker and other casino style games.

The bill authorizes the person playing the game or machine to receive points or coupons that may be redeemed for onsite merchandise under certain conditions. It also authorizes direct merchandise games, such as "claw" machines.

The bill only authorizes amusement games or machines at certain locations, including arcade amusement centers or truck stops (as currently authorized), certain bowling centers, hotels, restaurants, and on the premises of certain retailers.

The bill increases the maximum redemption value of points or coupons a player may receive for a single game played from 75 cents to \$5.25 and increases the maximum wholesale value of merchandise dispensed directly to 10 times that amount (\$52.50). The caps will be adjusted annually, based on changes in the consumer price index.

The bill repeals s. 849.161, F.S., relating to amusement games or machines.

The bill does not appear to have a fiscal impact on state or local governments.

The bill provides an effective date of July 1, 2015.

FULL ANALYSIS

I. SUBSTANTIVE ANALYSIS

A. EFFECT OF PROPOSED CHANGES:

Current Situation:

There is a general prohibition against gambling in Florida. Chapter 849, F.S., prohibits keeping a gambling house, running a lottery, and the manufacture, sale, lease, play, or possession of slot machines. Certain exceptions to these prohibitions have been authorized, with restrictions on permitted locations, operators, and prizes, including penny-ante games, bingo, cardrooms, charitable drawings, game promotions (sweepstakes), bowling tournaments, and amusement games and machines.¹

Section 849.161, F.S., currently titled "Amusement Games or Machines; When Chapter Inapplicable," provides that gambling laws do not prohibit amusement games or machines that:

- Are activated by insertion of a coin;
- May entitle a player, by application of skill, to receive points or coupons - the cost value of which does not exceed 75 cents on any game played - that may be exchanged for merchandise; and
- Are located at either an arcade amusement center with at least 50 coin-operated amusement games or machines or at a truck stop.

Current law specifically distinguishes and excludes the following games from the exemption for authorized amusement games or machines:²

- Casino-style games in which the outcome is determined by factors "unpredictable by the player";
- Games in which the player does not control the outcome through skill;
- Any game or device defined as a gambling device in 15 U.S.C. s. 1171, unless excluded under 15 U.S.C. 1178;³ or
- Video poker games or any other game or machine that may be construed as a gambling device under Florida law.

Whether a game is "unpredictable by the player" has been interpreted by the Florida Supreme Court. In a case challenging whether a miniature bowling alley game was a slot machine, the Court held that a miniature bowling game was not a prohibited game under the slot machine statute because the element of unpredictability was not inherent in the machine. It found that if the element of unpredictability is "inherent in the machine," it would be prohibited. Slot machines were defined at the time as devices that operated, as a result of the insertion of a coin, based on "any element of chance" or other outcome unpredictable by the player, and allowed the player to receive any "thing of value." The Court determined that the element of unpredictability cannot simply be based on a player who may "not be sure what score he can accomplish." In addressing whether a device would be removed from a "standing of respectability and legality to one of one-armed banditry," the Court stated "[w]e all know full well the vicious devices [s. 849.16, F.S.] was calculated to destroy, but we know also that a too drastic

¹ s. 849.161, F.S.

² s. 849.161(1)(a), and (4), F.S.

³ Slot machines which deliver or entitle a player to money or property as the result of the application of chance are defined as gambling devices pursuant to 15 U.S.C. s. 1171. Exclusions include: pari-mutuel betting machinery for use at a racetrack, a coin-operated bowling alley, a shuffleboard, marble machine or pinball machine, or mechanical gun, if they are not designed and manufactured primarily for gambling, and which when operated do not deliver any money or property, or entitle a person to receive any money or property, and any so-called claw, crane, or digger machine and similar device which are not operated by coin, are actuated by a crank, and are designed and manufactured primarily for use at carnivals or county or state fairs, are excluded pursuant to 15 U.S.C. s. 1178.

and intolerant interpretation of an act of this kind may well result in undermining its true and lofty purpose.”⁴

Section 212.02(24), F.S., defines coin-operated amusement machines as those operated by coin, slug, token, coupon, or similar device “for the purposes of entertainment or amusement.” Operators of coin-operated pinball machines, music machines, juke boxes, mechanical games, video games, arcade games, billiard tables, moving picture viewers, shooting galleries, and all other similar amusement devices, must pay for and conspicuously display a certificate authorizing the operation of a specified number of machines.⁵ A certificate must be obtained before machines are first operated in the state and by July 1 of each year thereafter. The annual fee is based on the number of machines multiplied by \$30.

A four percent tax is imposed on charges for the use of coin-operated amusement machines. If a machine is activated by a slug, token, coupon, or any similar device which has been purchased by a user, the four percent tax is imposed on the purchase price amount.⁶

Section 849.21, F.S., provides that any person may petition in circuit court for a writ of injunction against a nuisance created through the use, manufacture, ownership, storage, possession, sale, lease, transport, or operation of a “slot machine or device” outside of eligible facilities.⁷ However, such activities related to certain eligible pari-mutuel facilities defined in ss. 551.102, F.S., or the facilities of manufacturers or distributors as provided in s. 551.109(2)(a), F.S., are not prohibited nuisances, and are regulated under ch. 551, F.S.

Current law also provides that no bond is required when petitioning for a temporary injunction and that the judge may issue a restraining order to prevent removal or interference with the offending equipment.

In March 2013, a three-year, multi-state, multi-agency investigation into the operations of illegal gambling at so-called Internet cafes affiliated with Allied Veterans of the World concluded with the arrest of 57 people.⁸ Charges included racketeering and money laundering.⁹

During the 2013 Regular Session, ch. 2013-2, L.O.F. was enacted. This bill made several changes to s. 849.0935, F.S., s. 849.094, F.S., s. 849.16, F.S. and s. 849.161, F.S., to address the growing problem of casino-style games at Internet cafes and senior arcades that existed in many parts of Florida. The definition of slot machine in s. 849.16(1), F.S., was amended to include operation by a user “whether by application of skill or by reason of any element of chance or of any other outcome of such operation unpredictable by the user him or her”¹⁰

After the 2013 Regular Session, third parties cited s. 849.21, F.S., in petitions for injunctions against amusement arcades, including Chuck E. Cheese’s, Dave & Buster’s, and Festival Fun Parks (Boomers!).¹¹ Two cases remain pending.¹²

⁴ *Deeb v. Stoutamire*, 53 So.2d 873, 874 (Fla. 1951).

⁵ See s. 212.05(1)(h)3.a. and b., F.S.

⁶ See s. 212.05(1)(h)1, F.S.

⁷ See ss. 849.15 to 849.23, F.S.

⁸ Mary Ellen Klas, *Bill Banning Internet Cafes Becomes Law in Florida*, *Governing*, The States and Localities (April 11, 2013), <http://www.governing.com/news/state/mct-bill-banning-internet-cafes-becomes-law-in-florida.html>.

⁹ Larry Hannan, *Trial Begins for Jacksonville Attorney Accused of Masterminding Allied Gambling Ring*, *The Florida Time Union* (Sept. 19, 2013), <http://jacksonville.com/news/crime/2013-09-19/story/trial-begins-jacksonville-attorney-accused-masterminding-allied-gambling>.

¹⁰ Section 4, ch. 2013-2, L.O.F.

¹¹ Mary Ellen Klas, *Senior Arcades Suing to Have Dave & Buster’s, Boomers Shut Down*, *Miami Herald* (July 2, 2013), <http://www.miamiherald.com/news/local/community/miami-dade/article1952948.html>.

¹² *Nebb v. CEC Entertainment, Inc., d/b/a Chuck E. Cheese*, Case No. CACE-13-024356 (03), Broward County Circuit Court; and *DeVarona v. Dave & Buster’s*, Case No. CACE-13-016547 (09), Broward County Circuit Court.

Effect of Proposed Changes:

The bill amends ch. 546, F.S., titled "Amusement Facilities," to address various issues associated with the operation of authorized amusement games and machines (amusement machines) in the state. The bill provides that the act may be cited as the "Family Amusement Games Act."

The bill:

- Updates activation methods for amusement machines, in addition to coins;
- Expands the locations authorized for the operation of amusement machines;
- Clarifies authorized methods for the redemption of points and coupons and the dispensation of prizes to players;
- Updates the maximum value for points and coupons that may be redeemed by a player, and specifies a maximum value for the wholesale cost of merchandise that may be received by a player under certain conditions; and
- Provides a method for the Department of Revenue to calculate annual adjustments to the maximum value for the redemption of points and coupons.

The bill creates s. 546.10, F.S., titled "Amusement games or machines."

The bill defines "amusement game or machine" to include coin-operated machines, and machines activated by insertion of currency, cards, coupons, slugs, tokens, or similar devices.

The bill includes the current law provisions that amusement games or machines do not include casino-style games or "games in which the player does not control the outcome of the game through skill." The bill expands the current definition of amusement machine by repeating language from current law that authorized games do not include:

- Video poker games or any other game or machine that may be construed as a gambling device under Florida law; or
- Any game or device defined as a gambling device in 15 U.S.C. s. 1171, unless excluded under s. 1178.

The bill includes the current law definition in s. 849.161(1)(b), F.S., for "arcade amusement center," requiring 50 amusement games or machines. The definition includes the current law provision that the amusement center be operated for the entertainment of the general public.

The bill amends the definition of "merchandise" to specifically exclude cash equivalents, specifically, gift cards and certificates,¹³ alcoholic beverages, cards, coupons, points, slugs, tokens, or similar devices that can be used to activate an amusement game or machine, and points or coupons with a redemption value higher than the maximum legal value. The maximum legal value is currently 75 cents, but is proposed to be adjusted for inflation to \$5.25 with annual adjustments by the Department of Revenue.

The bill creates requirements for the award to a player of free replays, redeemable points or coupons, and prizes dispensed directly from an amusement machine. It provides the requirements for an amusement machine to allow a player (by application of skill) to win free replays. The provisions in current law that an amusement machine cannot accumulate more than 15 free replays or make a permanent record of free replays are not changed.

¹³ Section 501.95(1)(b), F.S., defines "gift certificate" as a certificate, gift card, stored value card, or similar instrument purchased for monetary consideration when the certificate, card, or similar instrument is redeemable for merchandise, food, or services regardless of whether any cash may be paid to the owner of the certificate, card, or instrument as part of the redemption transaction, but this term shall not include tickets as specified in s. 717.1355, F.S., or manufacturer or retailer discounts and coupons.

The bill also provides the requirements for an amusement machine to allow a player, by application of skill, to receive points or coupons that can be redeemed onsite for merchandise, subject to the following conditions:

- The amusement machine is located at an arcade amusement center or truck stop, as authorized under current law, or at a bowling center, public lodging or hotel, or public food service establishment or restaurant;¹⁴
- Points or coupons have no value other than for redemption onsite for merchandise;
- The redemption value¹⁵ of points or coupons a person receives for a single game played does not exceed the cap specified in subsection (7), which is set at \$5.25 initially and adjusted for inflation annually; and
- The redemption value of points or coupons a person receives for playing multiple games simultaneously or competing against others in a multi-player game, does not exceed the cap specified in subsection (7).

The bill provides requirements for an amusement machine, like a claw machine, to allow a player, by application of skill, to receive merchandise directly,¹⁶ provided:

- The amusement game or machine is located at an arcade amusement center, truck stop, bowling center, hotel, restaurant, or on the premises of a retailer as defined in s. 212.02, F.S.;¹⁷ and
- The wholesale cost of the merchandise does not exceed 10 times the cap, which is set at \$5.25.

However, the cap on the redemption value of points or coupons, which is set at \$5.25 initially, will be adjusted for inflation annually. The bill provides that the Department of Revenue will annually adjust the cap based on the change in the Consumer Price Index for All Urban Consumers, U.S. City Average, and the new cap will take effect July 1. The adjusted cap will be published in a brochure accessible from the Department of Revenue's website relating to sales and use tax on amusement machines.¹⁸

The bill provides that "notwithstanding any other provision of law, an action to enjoin the operation of any game or machine at any location listed" - arcade amusement center, truck stop, bowling center, hotel, restaurant, or on the premises of a retailer - is limited for filing by the following:

- The Attorney General;
- The state attorney of the circuit where the amusement machine is located;
- Any federally recognized tribal government with sovereign powers and rights of self-government that is a party to a compact with the state; or
- The Department of Agriculture and Consumer Services or the Department of Business and Professional Regulation, in the case of a duty to enforce an alleged violation of law.

The bill repeals s. 849.161, F.S., the current "Amusement games or machines" regulation.

¹⁴ The bill expands the places where an authorized amusement machine may be located to include bowling centers defined in s. 849.141, F.S., a public lodging establishment or public food service facility licensed by the Department of Business and Professional Regulation pursuant to ch. 509, F.S.

¹⁵ The bill defines "redemption value" as the imputed value of coupons or points, based on the wholesale cost of merchandise for which those coupons or points may be redeemed.

¹⁶ An amusement machine that dispenses merchandise with "an unpredictable outcome or chance which is inherent in the machine" qualifies as a slot machine. *See* 89-05 Fla. Op. Att'y Gen. 1 (1989)(An opinion by the Florida's Attorney General determined that a "coin operated crane game having an unpredictable outcome or chance which is inherent in the machine qualifies as a 'slot machine' within the meaning of s. 849.15(1), F.S.").

¹⁷ The bill allows for amusement machines that give points or coupons at all of the same locations that claw machines are permitted except for retailers.

¹⁸ The Florida Department of Revenue, *Sales and Use Tax on Amusement Machines* (March 2015),

<http://dor.myflorida.com/dor/forms/current/gt800020.pdf>.

B. SECTION DIRECTORY:

Section 1 cites the Act as the "Family Amusement Games Act."

Section 2 creates s. 546.10, F.S., to provide definitions for terms, authorize amusement games or machines in conformance with specified provisions, authorize direct receipt of merchandise under certain circumstances, provide a cap on the redemption value of points or coupons, require the Department of Revenue to recalculate and publish the cap annually, and provide for enforcement actions.

Section 3 amends s. 551.102, F.S., to conform a cross-reference.

Section 4 repeals s. 849.161, F.S., relating to amusement games or machines.

Section 5 provides an effective date of July 1, 2015.

II. FISCAL ANALYSIS & ECONOMIC IMPACT STATEMENT

A. FISCAL IMPACT ON STATE GOVERNMENT:

1. Revenues:

None.

2. Expenditures:

The bill requires the Department of Revenue to annually recalculate the maximum cap on the redemption value of a coupon or a point received by a player and to publish the cap, as adjusted, in a brochure accessible on its website relating to sales and use tax on amusement games or machines.

B. FISCAL IMPACT ON LOCAL GOVERNMENTS:

1. Revenues:

None.

2. Expenditures:

None.

C. DIRECT ECONOMIC IMPACT ON PRIVATE SECTOR:

This bill does not have a significant private sector impact. The law currently requires registration with the Department of Revenue of all amusement machine operators as defined in s. 212.05(1)(h)2., F.S., and registration of all amusement machines by location.

D. FISCAL COMMENTS:

None.

III. COMMENTS

A. CONSTITUTIONAL ISSUES:

1. Applicability of Municipality/County Mandates Provision:

Not applicable. This bill does not appear to affect county or municipal governments.

2. Other:

None.

B. RULE-MAKING AUTHORITY:

None.

C. DRAFTING ISSUES OR OTHER COMMENTS:

In order to further limit the use, operation and definition of such machines, the definition of "amusement games or machines" could be amended to include "no material element of chance inherent in the game or machine" or "no outcome is determined by factors unpredictable by the player."

The term "card" is used and a card is authorized to be used to operate an amusement machine. However, it is not defined and could be interpreted to mean that a credit card could be used.

The current limitation on the places that can operate amusement games and machines does not take into account all of the places currently operating such machines.

A cap is set on the redemption value for each play of the machine, but a cap is not set on the maximum accumulated value of a prize that could be received after the accumulation of points and coupons from play nor is there a limitation of how much can be charged for one play.

The section setting a maximum value of points and coupons per game played at \$5.25 does not reference points and coupons specifically nor limit the definition of maximum value to the issuance of points or coupons to players.

The limitation provided on who can bring an action to enjoin the operation of any game or machine has been limited to the Attorney General, the state attorney, Indian tribes, the Department of Business and Professional Regulation and the Department of Agriculture and Consumer Services without specific regard for the types of potential suits or persons harmed by the operation of such machines.

Conforming amendments of cross references in the Florida Statutes that include the terms "amusement machine" and "coin-operated" should be considered.

Currently, there is not a limitation on whether the machine could be made to manipulate the level of difficulty of the game without the players' knowledge, thus making the game too difficult for any person to win.

The sponsor has agreed to make these changes regarding these issues via amendment to the current version of the bill.

IV. AMENDMENTS/ COMMITTEE SUBSTITUTE CHANGES

1 A bill to be entitled
 2 An act relating to amusement games or machines;
 3 creating the "Family Amusement Games Act"; creating s.
 4 546.10, F.S.; providing definitions; providing
 5 applicability; authorizing amusement games or machines
 6 in conformance with specified provisions; authorizing
 7 direct receipt of merchandise under certain
 8 circumstances; providing a cap on the redemption value
 9 of points or coupons; requiring the Department of
 10 Revenue to recalculate and publish the cap annually;
 11 providing for enforcement actions; amending s.
 12 551.102, F.S.; conforming a cross-reference; repealing
 13 s. 849.161, F.S., relating to amusement games or
 14 machines; providing an effective date.

15

16 Be It Enacted by the Legislature of the State of Florida:

17

18 Section 1. This act may be cited as the "Family Amusement
 19 Games Act."

20 Section 2. Section 546.10, Florida Statutes, is created to
 21 read:

22 546.10 Amusement games or machines.-

23 (1) As used in this section, the term:

24 (a) "Amusement game or machine" means a game or machine
 25 operated only for the bona fide entertainment of the general
 26 public which a person activates by inserting currency or a coin,

27 card, coupon, slug, token, or similar device, and, by
 28 application of skill, the person playing or operating the game
 29 or machine controls the outcome of the game. The term does not
 30 include:

31 1. Casino-style games in which the outcome of the game is
 32 determined by factors unpredictable by the player.

33 2. Games in which the player does not control the outcome
 34 of the game through skill.

35 3. Video poker games or any other games or machines that
 36 may be construed as a gambling device under the laws of this
 37 state.

38 4. Any game or device defined as a gambling device in 15
 39 U.S.C. s. 1171, unless excluded under s. 1178.

40 (b) "Arcade amusement center" means a place of business
 41 having at least 50 amusement games or machines on premises which
 42 is operated for the entertainment of the general public and
 43 tourists as a bona fide amusement facility.

44 (c) "Game played" means the event beginning with
 45 activation of the amusement game or machine and ending when the
 46 results of play are determined without the insertion of any
 47 additional currency, coin, card, coupon, slug, token, or similar
 48 device to continue play. Free replays are not separate games
 49 played.

50 (d) "Merchandise" means noncash prizes, including toys and
 51 novelties. The term does not include:

52 1. Cash equivalents, including gift cards or certificates.

53 2. Alcoholic beverages.

54 3. Cards, coupons, points, slugs, tokens, or similar
 55 devices that can be used to activate an amusement game or
 56 machine.

57 4. Points or coupons that have a redemption value greater
 58 than the maximum value determined under subsection (7).

59 (e) "Redemption value" means the imputed value of coupons
 60 or points, based on the wholesale cost of onsite merchandise for
 61 which those coupons or points may be redeemed.

62 (f) "Truck stop" means a dealer registered pursuant to
 63 chapter 212, excluding marinas, which:

64 1. Declared its primary fuel business to be the sale of
 65 diesel fuel; and

66 2. Operates a minimum of six functional diesel fuel pumps.

67 (2) Notwithstanding chapter 551, chapter 849, or any other
 68 provision of law, amusement games or machines may be operated as
 69 provided in this section.

70 (3) This section applies only to amusement games or
 71 machines as defined in subsection (1) and does not authorize:

72 (a) Casino-style games in which the outcome of the game is
 73 determined by factors unpredictable by the player.

74 (b) Games in which the player does not control the outcome
 75 of the game through skill.

76 (c) Video poker games or any other game or machine that
 77 may be construed as a gambling device under the laws of this
 78 state.

79 (d) Any game or device defined as a gambling device in 15
 80 U.S.C. s. 1171, unless excluded under s. 1178.

81 (4) An amusement game or machine may entitle or enable a
 82 person, by application of skill, to replay the game or device
 83 without the insertion of any additional currency, coin, card,
 84 coupon, slug, token, or similar device, if:

85 (a) The amusement game or machine can accumulate and react
 86 to no more than 15 such replays.

87 (b) The amusement game or machine can be discharged of
 88 accumulated replays only by reactivating the game or device for
 89 one additional play for each accumulated replay.

90 (c) The amusement game or machine cannot make a permanent
 91 record, directly or indirectly, of any free replay.

92 (5) An amusement game or machine may entitle or enable a
 93 person, by application of skill, to receive points or coupons
 94 that may only be redeemed onsite for merchandise, if:

95 (a) The amusement game or machine is located at an arcade
 96 amusement center, truck stop, bowling center as defined in s.
 97 849.141, or public lodging establishment or public food service
 98 establishment licensed pursuant to chapter 509;

99 (b) The points or coupons have no value other than for
 100 redemption onsite for merchandise;

101 (c) The redemption value of the points or coupons a person
 102 receives for a single game played does not exceed the maximum
 103 value determined under subsection (7); and

104 (d) The redemption value of points or coupons that a
 105 person receives for playing multiple games simultaneously or
 106 competing against others in a multiplayer game does not exceed
 107 the maximum value determined under subsection (7).

108 (6) An amusement game or machine that allows the player to
 109 manipulate a claw or similar device within an enclosure may
 110 entitle or enable a person, by application of skill, to receive
 111 merchandise directly from the game or machine, if:

112 (a) The amusement game or machine is located at an arcade
 113 amusement center, truck stop, bowling center as defined in s.
 114 849.141, public lodging establishment or public food service
 115 establishment licensed pursuant to chapter 509, or on the
 116 premises of a retailer as defined in s. 212.02; and

117 (b) The wholesale cost of the merchandise does not exceed
 118 10 times the maximum value determined under subsection (7).

119 (7) For purposes of this section, the maximum value is
 120 \$5.25. Beginning July 1, 2016, and annually thereafter, the
 121 Department of Revenue shall adjust the maximum value by
 122 multiplying the value by the sum of 1 plus the percentage change
 123 in the Consumer Price Index for All Urban Consumers, U.S. City
 124 Average, or a successor index as calculated by the United States
 125 Department of Labor, for the most recent 12-month period ending
 126 March 31, and rounding the product to the nearest cent. The
 127 Department of Revenue shall publish the maximum value, as
 128 adjusted, in a brochure accessible from its website relating to
 129 sales and use tax on amusement machines.

130 (8) Notwithstanding any other provision of law, an action
 131 to enjoin the operation of any game or machine at any location
 132 listed in paragraph (6) (a) pursuant to or for an alleged
 133 violation of chapter 849 may be brought only by the Attorney
 134 General, the state attorney for the circuit in which the game or
 135 machine is located, any federally recognized tribal government
 136 possessing sovereign powers and rights of self-government that
 137 is a party to a compact with the state or, in the case of an
 138 alleged violation of statutes that they are charged with
 139 enforcing, the Department of Agriculture and Consumer Services
 140 or the Department of Business and Professional Regulation.

141 Section 3. Subsection (8) of section 551.102, Florida
 142 Statutes, is amended to read:

143 551.102 Definitions.—As used in this chapter, the term:

144 (8) "Slot machine" means any mechanical or electrical
 145 contrivance, terminal that may or may not be capable of
 146 downloading slot games from a central server system, machine, or
 147 other device that, upon insertion of a coin, bill, ticket,
 148 token, or similar object or upon payment of any consideration
 149 whatsoever, including the use of any electronic payment system
 150 except a credit card or debit card, is available to play or
 151 operate, the play or operation of which, whether by reason of
 152 skill or application of the element of chance or both, may
 153 deliver or entitle the person or persons playing or operating
 154 the contrivance, terminal, machine, or other device to receive
 155 cash, billets, tickets, tokens, or electronic credits to be

HB 641

2015

156 exchanged for cash or to receive merchandise or anything of
 157 value whatsoever, whether the payoff is made automatically from
 158 the machine or manually. The term includes associated equipment
 159 necessary to conduct the operation of the contrivance, terminal,
 160 machine, or other device. Slot machines may use spinning reels,
 161 video displays, or both. A slot machine is not a "coin-operated
 162 amusement machine" as defined in s. 212.02(24) or an amusement
 163 game or machine as described in s. 546.10 ~~849.161~~, and slot
 164 machines are not subject to the tax imposed by s. 212.05(1)(h).

165 Section 4. Section 849.161, Florida Statutes, is repealed.

166 Section 5. This act shall take effect July 1, 2015.

HOUSE OF REPRESENTATIVES STAFF ANALYSIS

BILL #: HB 677 Reciprocal Insurers
SPONSOR(S): Santiago
TIED BILLS: IDEN./SIM. **BILLS:** CS/SB 678

| REFERENCE | ACTION | ANALYST | STAFF DIRECTOR or BUDGET/POLICY CHIEF |
|-------------------------------------|-----------|-----------|--|
| 1) Insurance & Banking Subcommittee | 12 Y, 0 N | Haston | Cooper |
| 2) Regulatory Affairs Committee | | Haston SH | Hamon <i>K.W.H.</i> |

SUMMARY ANALYSIS

A reciprocal insurer is a risk-pooling aggregation of participants, known as subscribers, who share risk equally through a person who is authorized to perform transactions on behalf of the subscribers. Reciprocal insurers can transact any kind of insurance other than life or title.

Under current law, a reciprocal insurer can return to its subscribers any unused premiums, savings, or credits accruing to their accounts. Such distributions cannot unfairly discriminate between classes of risks, or policies, or between subscribers, but may vary as to classes of subscribers based on the experience of such classes. Currently, if a reciprocal insurer wants to make a distribution of surplus to its subscribers, it must establish and maintain subscriber savings accounts.

Under current Florida law, a domestic reciprocal insurer who does not maintain subscriber savings accounts does not have explicit authority to make distributions of surplus to its subscribers.

The bill would clarify that a domestic reciprocal insurer does not need to maintain subscriber savings accounts to make distributions of surplus to its subscribers. The bill provides a domestic reciprocal insurer with an additional method by which it can return surplus funds to its subscribers. The bill gives a domestic reciprocal insurer the option of paying to its subscribers up to ten percent of its unassigned funds (surplus), capping distribution at fifty percent of its net income from the previous calendar year. The bill requires the Office of Insurance Regulation to approve in writing such distributions. Further, the distributions cannot unfairly discriminate between classes of risks, or policies, or between subscribers, but may vary as to classes of subscribers based on the experience of such classes. The bill gives a domestic reciprocal insurer the option to return surplus funds to its subscribers without the administrative costs associated with subscriber savings accounts.

The bill does not appear to have a fiscal impact on state government or local governments. The bill may have a positive economic impact on the private sector.

This bill provides an effective date of July 1, 2015.

FULL ANALYSIS

I. SUBSTANTIVE ANALYSIS

A. EFFECT OF PROPOSED CHANGES:

Background Information on Reciprocal Insurance

Reciprocal insurance is a risk-pooling alternative to stock or mutual insurance.¹ Reciprocal insurance involves an exchange of reciprocal agreements of indemnity among participants who are known as "subscribers."² The subscribers generally have something in common; for example, USAA is a well-known reciprocal insurer for U.S. military service members and their families.³

The agreements of indemnity are exchanged through an attorney in fact, whose powers are set forth by the subscribers.⁴ "In general, the attorney in fact manages the reciprocal's finances and handles underwriting, claims administration and investments."⁵

Twenty-five or more persons domiciled in Florida may organize a domestic reciprocal insurer and apply to the Office of Insurance Regulation (OIR) for authority to transact insurance.⁶ Reciprocal insurers may transact any kind of insurance other than life or title.⁷

Current Situation

Under Florida law, reciprocal insurers must have and maintain surplus funds of at least \$250,000 and an expendable surplus of at least \$750,000.⁸ Currently, a reciprocal insurer can return to its subscribers any unused premiums, savings, or credits accruing to the subscribers' accounts.⁹ Any such distribution cannot unfairly discriminate between classes of risks, or policies, or between subscribers, but such distribution may vary as to classes of subscribers based on the experience of such classes.¹⁰ If a reciprocal insurer wants to make a distribution to its subscribers, it must establish and maintain subscriber savings accounts.¹¹

In practice, not all domestic reciprocal insurers maintain subscriber savings accounts; these accounts can be expensive for smaller-sized reciprocal insurers to maintain.¹² However, current Florida law does not provide domestic reciprocal insurers who do not maintain subscriber savings accounts with explicit authority to return surplus to its subscribers.

Effect of Bill

This bill would clarify that a domestic reciprocal insurer does not have to maintain subscriber savings accounts in order to make distributions to its subscribers. The bill adds a subsection to s. 629.271, F.S., providing a domestic reciprocal insurer with another method by which it can make distributions to its

¹ See Kevin Moriarty, *Twenty Things You'd Always Wanted to Know about Reciprocals (But May Not Have Thought to Ask)*, THE RISK RETENTION REPORTER, July 2003.

² ss. 629.011 and 629.021, F.S.

³ See USAA, <http://www.usaa.com> (last visited Feb. 26, 2015).

⁴ ss. 629.011 and 629.101, F.S.

⁵ See Kevin Moriarty, *Twenty Things You'd Always Wanted to Know about Reciprocals (But May Not Have Thought to Ask)*, THE RISK RETENTION REPORTER, July 2003.

⁶ s. 629.081(1), F.S.

⁷ s. 629.041, F.S.

⁸ s. 629.071, F.S.

⁹ s. 629.271, F.S.

¹⁰ s. 629.271, F.S.

¹¹ Florida Office of Insurance Regulation, Agency Analysis of 2015 House Bill 677, p. 2 (Feb. 12, 2015).

¹² Information obtained from Star & Shield Insurance Exchange, 2/24/15 (e-mail communication on file with House Insurance & Banking Subcommittee).

subscribers. The proposed language allows a domestic reciprocal insurer to pay to its subscribers up to ten percent of its unassigned funds (surplus), capping distribution at fifty percent of its net income from the previous calendar year. Such distribution would require written approval from OIR and may not unfairly discriminate between classes of risks, or policies, or between subscribers, but may vary as to classes of subscribers based on the experience of such classes.

The alternate method for distribution provided by this bill gives a domestic reciprocal insurer the option to return surplus funds to the subscribers without the administrative costs associated with subscriber savings accounts.¹³

This bill also makes technical changes to the language of s. 629.271, F.S.

B. SECTION DIRECTORY:

Section 1. Amends s. 629.271, F.S., relating to distribution of savings.

Section 2. Provides an effective date of July 1, 2015.

II. FISCAL ANALYSIS & ECONOMIC IMPACT STATEMENT

A. FISCAL IMPACT ON STATE GOVERNMENT:

1. Revenues:

None.

2. Expenditures:

None.

B. FISCAL IMPACT ON LOCAL GOVERNMENTS:

1. Revenues:

None.

2. Expenditures:

None.

C. DIRECT ECONOMIC IMPACT ON PRIVATE SECTOR:

To the extent that domestic reciprocal insurers who do not maintain subscriber savings accounts would now have the option to make distributions of surplus to its subscribers, there may be a positive economic impact on those subscribers.

D. FISCAL COMMENTS:

None.

III. COMMENTS

A. CONSTITUTIONAL ISSUES:

¹³ Information obtained from Star & Shield Insurance Exchange, 2/24/15 (e-mail communication on file with House Insurance & Banking Subcommittee).

1. Applicability of Municipality/County Mandates Provision:

Not applicable. This bill does not appear to: require counties or municipalities to spend funds or take an action requiring the expenditure of funds; reduce the authority that counties or municipalities have to raise revenues in the aggregate; or reduce the percentage of a state tax shared with counties or municipalities.

2. Other:

None.

B. RULE-MAKING AUTHORITY:

None.

C. DRAFTING ISSUES OR OTHER COMMENTS:

None.

IV. AMENDMENTS/ COMMITTEE SUBSTITUTE CHANGES

HB 677

2015

1 A bill to be entitled
2 An act relating to reciprocal insurers; amending s.
3 629.271, F.S.; authorizing domestic reciprocal
4 insurers to return a portion of unassigned funds to
5 their subscribers; providing limitations; providing an
6 effective date.

7
8 Be It Enacted by the Legislature of the State of Florida:

9
10 Section 1. Section 629.271, Florida Statutes, is amended
11 to read:

12 629.271 Distribution of savings.-

13 (1) A reciprocal insurer may ~~from time to time~~ return to
14 its subscribers any unused premiums, savings, or credits
15 accruing to their accounts. ~~Any~~ Such distribution may ~~shall~~ not
16 unfairly discriminate between classes of risks, or policies, or
17 between subscribers, but ~~such distribution~~ may vary as to
18 classes of subscribers based on ~~upon~~ the experience of such
19 classes.

20 (2) In addition to the option provided in subsection (1),
21 a domestic reciprocal insurer may, upon the prior written
22 approval of the office, pay to its subscribers a portion of
23 unassigned funds of up to 10 percent of surplus with
24 distribution limited to 50 percent of net income from the
25 previous calendar year. Such distribution may not unfairly
26 discriminate between classes of risks, or policies, or between

HB 677


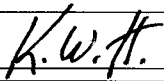
2015

27 | subscribers, but may vary as to classes of subscribers based on
28 | the experience of such classes.

29 | Section 2. This act shall take effect July 1, 2015.

HOUSE OF REPRESENTATIVES STAFF ANALYSIS

BILL #: CS/HB 703 Regulation of Financial Institutions
SPONSOR(S): Insurance & Banking Subcommittee; Broxson
TIED BILLS: IDEN./SIM. **BILLS:** CS/SB 806

| REFERENCE | ACTION | ANALYST | STAFF DIRECTOR or BUDGET/POLICY CHIEF |
|---|---------------------|---|---|
| 1) Insurance & Banking Subcommittee | 11 Y, 0 N, As CS | Bauer | Cooper |
| 2) Government Operations Appropriations Subcommittee | 11 Y, 0 N | Keith | Topp |
| 3) Regulatory Affairs Committee | | Bauer  | Hamon  |

SUMMARY ANALYSIS

The Office of Financial Regulation (OFR) charters and regulates banks, trust companies, credit unions, and other financial institutions pursuant to the Financial Institutions Codes ("Codes"), chapters 655 to 667, Florida Statutes. The OFR ensures Florida-chartered financial institutions' compliance with state and federal requirements for safety and soundness.

The bill makes a number of minor clarifying changes to the Codes and streamlines several OFR regulatory processes. Specifically, the bill:

- Amends the definition of a financial institution "main office";
- Authorizes the electronic payment of assessments and clarifies payment deadlines;
- Eliminates the requirement that appraisal costs be approved by the OFR;
- Clarifies the definition of "executive officer";
- Corrects a cross-reference for trust service offices; and
- Provides a uniform due date for annual certifications of capital accounts required of international banking corporations.

The bill has an insignificant fiscal impact on state revenues and expenditures, and may have a positive impact on the private sector.

The bill provides an effective date of October 1, 2015.

FULL ANALYSIS

I. SUBSTANTIVE ANALYSIS

A. EFFECT OF PROPOSED CHANGES:

Current Situation

The Florida Office of Financial Regulation (OFR)'s Division of Financial Institutions charters and regulates entities that engage in financial institution business in Florida, in accordance with the Florida Financial Institutions Codes (Codes), and the Florida Financial Institutions Rules, adopted by the Financial Services Commission.¹ The specific chapters under the Codes are:

- Chapter 655, F.S. – Financial Institutions Generally
- Chapter 657, F.S. – Credit Unions
- Chapter 658, F.S. – Banks and Trust Companies
- Chapter 660, F.S. – Trust Business
- Chapter 663, F.S. – International Banking
- Chapter 665, F.S. – Capital Stock Associations
- Chapter 667, F.S. – Savings Banks

As of June 30, 2014, the Division of Financial Institutions licenses and regulates 254 state-chartered financial institutions for safety and soundness.²

- 132 banks
- 72 credit unions
- 25 international bank offices
- 12 trust companies

Under the U.S. dual banking system, banks may be chartered under either state or federal law:

- *National banks* are chartered under federal law (the National Bank Act). Their primary federal regulator is the Office of the Comptroller of the Currency (OCC), an independent agency within the U.S. Department of the Treasury.
 - With the enactment of the federal Dodd-Frank Wall Street Reform and Consumer Protection Act of 2010, the Office of Thrift Supervision (formerly the primary federal regulator for savings banks and savings and loans associations), was merged into other federal banking agencies on July 21, 2011.³ Since then, the Office of the Comptroller of the Currency has assumed primary federal regulatory responsibility over *savings banks and savings and loans associations*, in addition to nationally-chartered banks.
- *State-chartered banks* are chartered under the laws of the state in which the bank is headquartered.
 - The primary federal regulator for state banks that are members of the Federal Reserve System is the Board of Governors of the Federal Reserve System (FRB).
 - The primary federal regulator for non-member state banks is the Federal Deposit Insurance Corporation (FDIC).⁴

¹ Chs. 69U-100 through 69U-150, Fla. Admin. Code. Pursuant to s. 20.121(3)(a), F.S., the Financial Services Commission (the Governor and Cabinet) serves as the agency head for purposes of rulemaking and appoints the OFR's Commissioner, who serves as the agency head for purposes of final agency action for all areas within the OFR's regulatory authority.

² OFFICE OF FINANCIAL REGULATION, *Fast Facts* (2nd ed., Dec. 2014), <http://flofr.com/StaticPages/documents/FastFacts2015.pdf>

³ 12 U.S.C. §5412-5413.

⁴ 12 U.S.C. §1813(q).

Credit unions may also be chartered under either state or federal law. *Federal credit unions* are chartered under the Federal Credit Union Act of 1934. Their primary federal regulator is the National Credit Union Administration (NCUA), which also operates and manages the National Credit Union Share Insurance Fund, which insures deposits for account holders in all federal credit unions and most state-chartered credit unions.⁵

Additionally, *international banking entities* enable depository institutions in the United States to offer deposit and loan services to foreign residents and institutions, and are subject to the jurisdiction of the Board of Governors of the Federal Reserve. The OFR does not regulate institutions that are chartered and regulated by foreign institutions, except to the extent those foreign institutions seek to engage in the business of banking or trust business in Florida, which requires a Florida charter and compliance with the provisions of chapter 663 of the Codes. Chapter 663 of the Codes set forth a variety of business models, each of which must be separately licensed by the OFR and abide by the permissible activities accorded to each license type.

Effect of the Bill

The bill clarifies and streamlines several regulatory processes in the Codes for Florida-chartered financial institutions:

Main Office Designation

Currently, s. 665.005(1)(q), F.S., defines the “main office” or “principal office” of a financial institution to mean only the location designated in a financial institution’s articles of incorporation or bylaws. When a financial institution seeks to re-designate the location of its main office, it must file an amendment to its articles of incorporation or bylaws and obtain the OFR’s approval.⁶ Additionally, banks and trust companies must obtain the OFR’s approval to relocate their main offices.⁷

The bill amends the definition of “main office” to include a subsequently re-designated location by way of a relocation application filed with the OFR, and thus eliminates the need to refile or amend its articles of incorporation and provide those to the OFR for approval. According to the OFR, this change would provide an easier, streamlined process for re-designating an institution’s main office.⁸

It is noted that this change does not affect state-chartered credit unions. Current law provides that a credit union may change its “principal place of business” by filing an amendment to its bylaws and obtaining the OFR’s approval. Credit unions are not required to file relocation applications with the OFR.⁹

Assessments

Currently, s. 655.047, F.S., requires every state financial institution to pay semiannual assessments to the OFR to cover the costs of regulation and supervision. Assessments are based on each institution’s total assets reflected on the statement of condition on the last business day in December and the last

⁵ NATIONAL CREDIT UNION ADMINISTRATION, *Share Information Fund Information, Reports, and Statements: FAQs*, <http://www.ncua.gov/DataApps/Pages/SI-FAQs.aspx> (last visited Feb. 22, 2015).

⁶ ss. 655.043 and 658.23(6), F.S. (banks and trust companies). Banks and trust corporations may be formed as corporations or, under specified conditions, as limited liability companies in this state. *See* s. 658.16, F.S. Credit unions do not use articles of incorporations since they are cooperative, nonprofit associations, as opposed to corporations. *See* s. 657.003, F.S.

⁷ Section 658.26(2), F.S., and Rules 69U-105.208 and 69U-105.406, F.A.C., set forth the requirements and procedures for relocating the main office of a bank or trust company.

⁸ Office of Financial Regulation, Agency Analysis of 2015 House Bill 703, p. 4 (Feb. 19, 2015). It is noted that the Florida Business Corporation Act (ch. 607, F.S.) separately requires every corporation authorized to transact business in this state to designate its principal office in its articles of incorporation, and thereafter kept current in a sworn annual report filed with the Department of State. *See* ss. 607.01401(20) and 607.1622, F.S.

⁹ ss. 657.008(1) and 657.0061, F.S. and Rule 69U-110.006(4), Fla. Admin. Code.

business day in June every year.¹⁰ Currently, the Codes do not recognize the ability to pay semiannual assessments electronically, by wire transfer or automated clearinghouse, although the OFR does currently provide this benefit to its chartered financial institutions.¹¹ In addition, the Codes specify that semiannual assessments paid by mail must be postmarked on or before January 31 and July 31 each year.

Because most of the semiannual assessment payments are made to the OFR electronically, the bill codifies this practice into s. 655.047(2), F.S., and clarifies that the due date of *receipt* of these payments is on or before January 31 and July 31 of each year, rather than “postmarked by” such date. The bill retains the option to mail payments to the OFR, but specifies that mailed payments must also be *received* by January 31 and July 31 every year, not postmarked.

Appraisals

Currently, s. 655.60, F.S., authorizes the OFR to require a financial institution to complete an appraisal of real estate or other property held by any state financial institution for certain reasons, such as when specific facts or information (with respect to real estate or other property held, secured loans, or lending), or in the OFR’s opinion, the state financial institution’s policies, practices, operating results, and trends give evidence that the state financial institution’s appraisals or evaluations of ability to make payments may be excessive. Other indicators that could trigger a mandatory appraisal include evidence that the institution’s lending or investment may be marginal, or that real estate held by the or assets secured by real estate are overvalued. If the OFR requires an appraisal, then the statute requires that the appraisal must be made by a licensed or certified appraiser selected by the OFR (unless otherwise ordered by the OFR), and also requires the OFR to first approve a statement of costs for such appraisal before the financial institution may pay for it.

However, in many situations, the OFR has found the requirement for regulatory approval of appraisal costs to be burdensome for financial institutions because of the resulting delay to the appraisal process. Additionally, financial institutions would likely have already contracted for the appraisal by the time the OFR reviews the statement of costs.¹²

The bill removes the requirement that the OFR pre-approve appraisal costs. This is consistent with the goals of s. 655.001(2)(h), F.S., which states that the Codes should promote the opportunity of financial institutions’ management to exercise their business judgment in conducting the affairs of the institution. However, the bill does *not* modify the requirements that the financial institution still furnish copies of required appraisals to the OFR and that the appraisals be conducted by licensed or certified appraisers. Additionally, the bill retains the statutory authority for the OFR to accept appraisals required by other regulatory or insuring agencies or corporations.

Applications for authority to organize banks or trust companies

Currently, the Codes’ general definition of “executive officer” contains a presumption that certain named executives, including the president and the chief executive officer are executive officers, unless excluded from major policymaking functions by board resolution or by the institution’s bylaws, as well as actual non-participation in those major policymaking functions by the individual.¹³

One of the requirements to apply for authority to organize a state bank or trust company is to provide the OFR with certain financial, business, and biographical information of each proposed director, *chief*

¹⁰ Assessment amounts and related matters are addressed in the following statutes and rules: s. 658.73(1), F.S. and Rule 69U-120.730, F.A.C. (banks and trust companies); s. 657.053, F.S. and Rule 69U-110.053, F.A.C. (credit unions); s. 663.12(2), F.S. and Rule 69U-140.020, F.A.C. (international banks).

¹¹ Office of Financial Regulation, Agency Analysis of 2015 House Bill 703, pp. 2, 4 (Feb. 19, 2015).

¹² *Id.* at p. 3; 2015 Legislative Proposal from OFR Division of Financial Institutions, p. 5 (Dec. 16, 2014).

¹³ s. 655.005(1)(g), F.S.

executive officer (if other than the president), and trust officer.¹⁴ Because the listing of non-president chief executive officer is confusing and duplicative of the Codes' general definition of "executive officer," the bill removes these terms from s. 658.19(1)(f), F.S., and replaces them with the term "executive officer," which includes both president and chief executive officer.

Trust service offices

Section 660.33(1), F.S., authorizes trust companies to maintain one or more trust service offices at the location of any state or federally chartered bank, association, or credit union that is organized under Florida or federal law and with its principal place of doing business in Florida. However, this provision contains an obsolete cross-reference to s. 660.32, F.S., which was repealed in 1992.¹⁵

The bill replaces that obsolete cross-reference with s. 658.26, F.S., which is the applicable cross-reference that authorizes trust companies to have principal offices and branch trust companies.

Certification of capital accounts for international banking corporations

Currently, s. 663.08, F.S., requires licensed international banking corporations with offices in Florida to certify its capital accounts both before opening an office in this state and annually thereafter so long as a bank office is maintained in this state. However, the statute does not contain a specific due date for these annual certifications. This results in the OFR receiving the annual certifications at various times throughout the year and causes confusion for the institutions.¹⁶

The bill amends this statute to set a uniform annual deadline of "on or before June 30" for all international banking corporations to submit their required certification of capital accounts. The change provides clarity to international banking corporations, and will allow the OFR to better manage its review of certifications.¹⁷

Reenactments

For the purpose of incorporating the changes made by the bill, the bill reenacts the following provisions of the Florida Statutes:

- Section 8 of the bill reenacts subsection 655.960(8), F.S.
- Section 9 of the bill reenacts paragraph 663.302(1)(a), F.S.
- Section 10 of the bill reenacts subsection 658.165(1), F.S.
- Section 11 of the bill reenacts subsection 665.013(3), F.S.
- Section 12 of the bill reenacts subsection 667.003(3), F.S.
- Section 13 of the bill reenacts subsection 658.12(4), F.S.

B. SECTION DIRECTORY:

Section 1: Amends s. 655.005, F.S., relating to definitions.

Section 2: Amends s. 655.047, F.S., relating to assessments; financial institutions.

Section 3: Amends s. 655.60, F.S., relating to appraisals.

Section 4: Amends s. 658.19, F.S., relating to application for authority to organize a bank or trust company.

¹⁴ s. 658.19(1)(f), F.S.

¹⁵ Ch. 92-303, Laws of Fla.

¹⁶ Office of Financial Regulation, Agency Analysis of 2015 House Bill 703. (Feb. 19, 2015)

¹⁷ *Id.*

Section 5: Amends s. 660.33, F.S., relating to trust service offices.

Section 6: Amends s. 663.08, F.S., relating to certification of capital accounts.

Section 7: Reenacts s. 655.960, F.S., relating to definitions.

Section 8: Reenacts s. 663.302, F.S., relating to applicability of state banking laws.

Section 9: Reenacts s. 655.165, F.S., relating to banker's banks; formation; applicability of financial institutions codes; exceptions.

Section 10: Reenacts s. 665.013, F.S., relating to applicability of chapter 658.

Section 11: Reenacts s. 667.003, F.S., relating to applicability of chapter 658.

Section 12: Reenacts s. 658.12, F.S., relating to definitions.

Section 13: Provides an effective date of October 1, 2015.

II. FISCAL ANALYSIS & ECONOMIC IMPACT STATEMENT

A. FISCAL IMPACT ON STATE GOVERNMENT:

1. Revenues:

According to the OFR, the bill may have an insignificant negative fiscal impact on revenues deposited into the Financial Institutions Regulatory Trust Fund. The bill clarifies the date that statutorily required financial assessments are due. The OFR indicates that the clarification of the due date will likely create a potential reduction in fine collection from non-compliance.¹⁸ However, the loss in revenue would likely not exceed \$9,900 in any given year. Fines collected from late filed financial institution assessments from 2012 through 2014 are as follows:¹⁹

| Semi-Annual Assessment Date | Number of Late Filed Financial Institution Assessments | Revenue Collection |
|-----------------------------|--|--------------------|
| June 30, 2012 | 10 | \$ 6,100 |
| December 31, 2012 | 5 | \$ 3,800 |
| June 30, 2013 | 3 | \$ 2,100 |
| December 31, 2013 | 3 | \$ 3,900 |
| June 30, 2014 | 4 | \$ 2,000 |
| December 31, 2014 | 4 | \$ 1,200 |

2. Expenditures:

The OFR indicates the bill has a potential positive, yet indeterminate fiscal impact on state expenditures caused by the streamlining of processes, resulting in potential savings of staff time within the OFR.

B. FISCAL IMPACT ON LOCAL GOVERNMENTS:

1. Revenues:

None.

¹⁸ *Id.*

¹⁹ Email correspondence with the Office of Financial Regulation (Mar. 3, 2015) on file with the Government Operations Appropriations Subcommittee.

2. Expenditures:

None.

C. DIRECT ECONOMIC IMPACT ON PRIVATE SECTOR:

The bill may have an indeterminate positive impact on the private sector due to process improvements, reduction in paperwork requirements and costs, and decreased compliance costs and fines due to bill's clarification of several provisions.²⁰

D. FISCAL COMMENTS:

None.

III. COMMENTS

A. CONSTITUTIONAL ISSUES:

1. Applicability of Municipality/County Mandates Provision:

Not applicable. This bill does not appear to: require counties or municipalities to spend funds or take an action requiring the expenditure of funds; reduce the authority that counties or municipalities have to raise revenues in the aggregate; or reduce the percentage of a state tax shared with counties or municipalities.

2. Other:

None.

B. RULE-MAKING AUTHORITY:

None provided by the bill. However, passage of the bill will require the Financial Services Commission to amend or update the following administrative rules to implement the bill's changes: Rule 69U-110.021, F.A.C.; Chapters 69U-100, 69U-105, 69U-120, and 69-140, Fla. Admin. Code.

C. DRAFTING ISSUES OR OTHER COMMENTS:

None.

IV. AMENDMENTS/ COMMITTEE SUBSTITUTE CHANGES

On March 3, 2015, the Insurance & Banking Subcommittee considered and adopted one amendment and reported the bill favorably as a committee substitute. The amendment removed the original bill's section 4, which created a new statute requiring credit unions to notify OFR of certain newly elected or appointed personnel, due to a similar requirement already in current law.

The staff analysis has been updated to reflect the committee substitute as passed by the Insurance & Banking Subcommittee.

27 references thereto; reenacting s. 658.12(4), F.S., to
 28 incorporate the amendment made to s. 660.33, F.S., in
 29 references thereto; providing an effective date.
 30

31 Be It Enacted by the Legislature of the State of Florida:
 32

33 Section 1. Paragraph (q) of subsection (1) of section
 34 655.005, Florida Statutes, is amended to read:

35 655.005 Definitions.—

36 (1) As used in the financial institutions codes, unless
 37 the context otherwise requires, the term:

38 (q) "Main office" or "principal office" of a financial
 39 institution means the main business office designated in its
 40 articles of incorporation or bylaws, or redesignated in a
 41 relocation application filed with the office, at an identified
 42 location approved by the office in the case of a state financial
 43 institution, or by the appropriate federal regulatory agency in
 44 the case of a federal financial institution. With respect to the
 45 trust department of a bank or association that has trust powers,
 46 the terms mean the office or place of business of the trust
 47 department at an identified location, which need not be the same
 48 location as the main office of the bank or association, approved
 49 by the office in the case of a state bank or association, or by
 50 the appropriate federal regulatory agency in the case of a
 51 national bank or federal association. The "main office" or
 52 "principal office" of a trust company means the office

53 designated or provided for in its articles of incorporation, at
 54 an identified location as approved by the relevant chartering
 55 authority.

56 Section 2. Subsection (2) of section 655.047, Florida
 57 Statutes, is amended to read:

58 655.047 Assessments; financial institutions.—

59 (2) If mailed, the ~~mailing of a~~ semiannual assessment must
 60 be received by the office postmarked on or before January 31 and
 61 July 31 of each year. If transmitted through a wire transfer, an
 62 automated clearinghouse, or other electronic means approved by
 63 the office, the semiannual assessment must be transmitted to the
 64 office on or before January 31 and July 31 of each year. The
 65 office may levy a late payment penalty of up to \$100 per day or
 66 part thereof that a semiannual assessment payment is overdue,
 67 unless it is excused for good cause. However, for intentional
 68 late payment of a semiannual assessment, the office shall levy
 69 an administrative fine of up to \$1,000 a day for each day the
 70 semiannual assessment is overdue.

71 Section 3. Subsection (1) of section 655.60, Florida
 72 Statutes, is amended to read:

73 655.60 Appraisals.—

74 (1) The office is authorized to cause appraisals to be
 75 made ~~appraisals~~ of real estate or other property held by a ~~any~~
 76 state financial institution, subsidiary, or service corporation
 77 or securing the assets of the state financial institution,
 78 subsidiary, or service corporation if ~~when~~ specific facts or

79 | information with respect to real estate or other property held,
 80 | secured loans, or lending, or when in its opinion the state
 81 | financial institution's policies, practices, operating results,
 82 | and trends give evidence that the state financial institution's
 83 | appraisals or evaluations of ability to make payments may be
 84 | excessive, that lending or investment may be of a marginal
 85 | nature, that appraisal policies and loan practices may not
 86 | conform with generally accepted and established professional
 87 | standards, or that real estate or other property held by the
 88 | state financial institution, subsidiary, or service corporation
 89 | or assets secured by real estate or other property are
 90 | overvalued. In lieu of causing such appraisals to be made, the
 91 | office may accept any appraisal caused to be made by an
 92 | appropriate state or federal regulatory agency or other insuring
 93 | agency or corporation of a state financial institution. Unless
 94 | otherwise ordered by the office, an appraisal of real estate or
 95 | other property pursuant to this section must be made by a
 96 | licensed or certified appraiser ~~or appraisers selected by the~~
 97 | ~~office, and the cost of such appraisal shall be paid promptly by~~
 98 | ~~such state financial institution, subsidiary, or service~~
 99 | ~~corporation directly to such appraiser or appraisers upon~~
 100 | ~~receipt by the state financial institution of a statement of~~
 101 | ~~such cost bearing the written approval of the office.~~ A copy of
 102 | the report of each appraisal caused to be made by the office
 103 | pursuant to this section shall be furnished to the state
 104 | financial institution, subsidiary, or service corporation within

105 a reasonable time, not exceeding 60 days, following the
 106 completion of the ~~such~~ appraisal and may be furnished to the
 107 insuring agency or corporation or federal or state regulatory
 108 agency.

109 Section 4. Paragraph (f) of subsection (1) of section
 110 658.19, Florida Statutes, is amended to read:

111 658.19 Application for authority to organize a bank or
 112 trust company.—

113 (1) A written application for authority to organize a
 114 banking corporation or a trust company shall be filed with the
 115 office by the proposed directors and shall include:

116 (f) Such detailed financial, business, and biographical
 117 information as the commission or office may reasonably require
 118 for each proposed director, ~~president, chief~~ executive officer
 119 ~~(if other than the president)~~, and, if applicable, trust officer
 120 ~~(if applicable)~~.

121 Section 5. Subsection (1) of section 660.33, Florida
 122 Statutes, is amended to read:

123 660.33 Trust service offices.—

124 (1) In addition to its principal office and any branch
 125 trust company authorized under s. 658.26 ~~s. 660.32~~, a trust
 126 company or a trust department with its principal place of doing
 127 business in this state may maintain one or more trust service
 128 offices at the location of any bank, association, or credit
 129 union that ~~which~~ is organized under the laws of this state or
 130 under the laws of the United States with its principal place of

131 | doing business in this state. However, a trust service office
 132 | may be established only after the trust company or ~~the~~ trust
 133 | department has secured the consent of a majority of the
 134 | stockholders or members entitled to vote on such proposal at a
 135 | meeting of stockholders or members, and of a majority of the
 136 | board of directors, of the bank, association, or credit union at
 137 | which a trust service office is proposed to be maintained, and
 138 | after a certificate of authorization has been issued to the
 139 | trust company or ~~the~~ trust department by the office.

140 | Section 6. Section 663.08, Florida Statutes, is amended to
 141 | read:

142 | 663.08 Certification of capital accounts.—Before opening
 143 | an office in this state, and annually thereafter so long as a
 144 | bank office is maintained in this state, an international
 145 | banking corporation licensed pursuant to ss. 663.01-663.14 shall
 146 | certify to the office the amount of its capital accounts,
 147 | expressed in the currency of the jurisdiction of its
 148 | incorporation. The dollar equivalent of these amounts, as
 149 | determined by the office, shall be deemed to be the amount of
 150 | its capital accounts. The annual certification of capital
 151 | accounts must be received by the office on or before June 30 of
 152 | each year.

153 | Section 7. For the purpose of incorporating the amendment
 154 | made by this act to section 655.005, Florida Statutes, in a
 155 | reference thereto, subsection (8) of section 655.960, Florida
 156 | Statutes, is reenacted to read:

157 655.960 Definitions; ss. 655.960-655.965.—As used in this
 158 section and ss. 655.961-655.965, unless the context otherwise
 159 requires:

160 (8) "Financial institution office" means a main office or
 161 principal office, as defined in s. 655.005, and a branch or
 162 branch office as defined in s. 658.12(4).

163 Section 8. For the purpose of incorporating the amendment
 164 made by this act to section 655.005, Florida Statutes, in a
 165 reference thereto, paragraph (a) of subsection (1) of section
 166 663.302, Florida Statutes, is reenacted to read:

167 663.302 Applicability of state banking laws.—

168 (1)(a) International development banks shall be subject to
 169 the following provisions of chapter 655 as though such
 170 international development banks were state banks:

- 171 1. Section 655.005, relating to definitions.
- 172 2. Section 655.012, relating to general supervisory powers
 173 of the office.
- 174 3. Section 655.016, relating to liability.
- 175 4. Section 655.031, relating to administrative enforcement
 176 guidelines.
- 177 5. Section 655.032, relating to investigations; etc.
- 178 6. Section 655.0321, relating to hearings and proceedings.
- 179 7. Section 655.033, relating to cease and desist orders.
- 180 8. Section 655.034, relating to injunctions.
- 181 9. Section 655.037, relating to removal of financial
 182 institution-affiliated party.

183 10. Section 655.041, relating to administrative fines.

184 11. Section 655.043, relating to articles of
185 incorporation.

186 12. Section 655.044, relating to accounting practices.

187 13. Section 655.045, relating to examinations, reports,
188 and internal audits.

189 14. Section 655.049, relating to deposit of fees and
190 assessments.

191 15. Section 655.057, relating to records.

192 16. Section 655.071, relating to international banking
193 facilities.

194 17. Section 655.50, relating to reports of transactions
195 involving currency.

196 Section 9. For the purpose of incorporating the amendment
197 made by this act to section 658.19, Florida Statutes, in a
198 reference thereto, subsection (1) of section 658.165, Florida
199 Statutes, is reenacted to read:

200 658.165 Banker's banks; formation; applicability of
201 financial institutions codes; exceptions.—

202 (1) If authorized by the office, a corporation may be
203 formed under the laws of this state for the purpose of becoming
204 a banker's bank. An application for authority to organize a
205 banker's bank is subject to ss. 658.19, 658.20, and 658.21,
206 except that s. 658.20(1)(b) and (c) and the minimum stock
207 ownership requirements for the organizing directors provided in
208 s. 658.21(2) do not apply.

209 Section 10. For the purpose of incorporating the amendment
 210 made by this act to section 658.19, Florida Statutes, in a
 211 reference thereto, subsection (3) of section 665.013, Florida
 212 Statutes, is reenacted to read:

213 665.013 Applicability of chapter 658.—The following
 214 sections of chapter 658, relating to banks and trust companies,
 215 are applicable to an association to the same extent as if the
 216 association were a "bank" operating thereunder:

217 (3) Section 658.19, relating to application for authority
 218 to organize a bank or trust company.

219 Section 11. For the purpose of incorporating the amendment
 220 made by this act to section 658.19, Florida Statutes, in a
 221 reference thereto, subsection (3) of section 667.003, Florida
 222 Statutes, is reenacted to read:

223 667.003 Applicability of chapter 658.—Any state savings
 224 bank is subject to all the provisions, and entitled to all the
 225 privileges, of the financial institutions codes except where it
 226 appears, from the context or otherwise, that such provisions
 227 clearly apply only to banks or trust companies organized under
 228 the laws of this state or the United States. Without limiting
 229 the foregoing general provisions, it is the intent of the
 230 Legislature that the following provisions apply to a savings
 231 bank to the same extent as if the savings bank were a "bank"
 232 operating under such provisions:

233 (3) Section 658.19, relating to application for authority
 234 to organize a bank or trust company.

235 Section 12. For the purpose of incorporating the amendment
 236 made by this act to section 660.33, Florida Statutes, in a
 237 references thereto, subsection (4) of section 658.12, Florida
 238 Statutes, is reenacted to read:

239 658.12 Definitions.—Subject to other definitions contained
 240 in the financial institutions codes and unless the context
 241 otherwise requires:

242 (4) "Branch" or "branch office" of a bank means any office
 243 or place of business of a bank, other than its main office and
 244 the facilities and operations authorized by ss. 658.26(4) and
 245 660.33, at which deposits are received, checks are paid, or
 246 money is lent. With respect to a bank that has a trust
 247 department, the terms have the meanings herein ascribed to a
 248 branch or a branch office of a trust company and mean any office
 249 or place of business of a trust company, other than its main
 250 office and its trust service offices established pursuant to s.
 251 660.33, where trust business is transacted with its customers.

252 Section 13. This act shall take effect October 1, 2015.

HOUSE OF REPRESENTATIVES STAFF ANALYSIS

BILL #: CS/HB 707 Real Estate Brokers and Appraisers
SPONSOR(S): Business & Professions Subcommittee; Burton
TIED BILLS: IDEN./SIM. **BILLS:** CS/SB 608

| REFERENCE | ACTION | ANALYST | STAFF DIRECTOR or BUDGET/POLICY CHIEF |
|---|---------------------|-------------------|--|
| 1) Business & Professions Subcommittee | 13 Y, 0 N, As CS | Butler | Luczynski |
| 2) Government Operations Appropriations Subcommittee | 12 Y, 0 N | White | Topp |
| 3) Regulatory Affairs Committee | | Butler <i>BSB</i> | Hamon <i>K.W.H.</i> |

SUMMARY ANALYSIS

This bill amends Florida's Real Estate law related to real estate licensure, rulemaking, and appraisers.

The bill requires the Florida Real Estate Commission to adopt rules to allow a brokerage to register a temporary broker in an emergency situation when the sole broker of a brokerage office dies or unexpectedly cannot remain a broker.

The bill extends the current pre-licensing and post-licensing education exemption for real estate salesperson and broker applicants who hold a four-year degree in real estate to also include applicants who hold a degree in real estate greater than a four-year degree, such as a Master's or Doctorate Degree.

The bill grants authority to the Florida Real Estate Commission to adopt rules to reinstate a license that has become null and void, under certain circumstances. The Commission may reinstate such a license if the request for reinstatement is within six months of the license becoming null and void, and the applicant was unable to comply due to illness or economic hardship.

The bill clarifies several records retention requirements for appraisers and appraisal management companies, to align Florida's retention requirements with the Federal requirements. The bill deletes a limited exception to the restriction on the Department's authority to inspect or copy the records of an appraisal management company and provides full authority to inspect such records.

To conduct federally related appraisal transactions, an appraiser, in any state, must be certified by a state licensure board that meets the federal minimum appraisal standards, one of which is a requirement that the state offer reciprocity to any appraiser licensed or certified by another state, so long as the other state's licensure requirements meet or exceed the host state's requirements. Appraisers nationwide complete two examinations for certification, a national-level generalized exam and a state-specific exam.

In order to comply with federal reciprocity requirements, the bill removes the authority for the Florida Real Estate Appraisal Board to have a "mutual agreement" with another state for an out-of-state appraiser to become licensed in Florida without having to fulfill all of Florida's education, experience, and examination requirements for licensure. Florida will only require out of state certified appraisers to complete the Florida specific examination to become certified in Florida.

The bill has a minimal negative fiscal impact on the Department of Business and Professional Regulation; however, the impact can be handled with existing resources. There is no fiscal impact on local funds.

The bill has an effective date of July 1, 2015.

This document does not reflect the intent or official position of the bill sponsor or House of Representatives.

STORAGE NAME: h0707d.RAC.DOCX

DATE: 3/27/2015

FULL ANALYSIS

I. SUBSTANTIVE ANALYSIS

A. EFFECT OF PROPOSED CHANGES:

Current Situation

The Florida Real Estate Commission (FREC), within the Division of Real Estate (Division), within the Department of Business and Professional Regulation (Department) administers and enforces the real estate license law, ch. 475, Part 1, F.S. The FREC is also empowered to adopt rules that enable it to implement its statutorily authorized duties and responsibilities. The rules are contained in ch. 61J2, F.A.C.

The Florida Real Estate Appraisal Board (FREAB), within the Division of the Department, administers and enforces the real estate appraiser license law within Florida, in conjunction with standards promulgated by the Appraisal Foundation. The FREAB is empowered to pass rules that enable it to implement its statutorily authorized duties and responsibilities to properly protect the health, safety, and welfare of the general public.

The Appraisal Foundation is composed of over eighty organizations, corporations, and government agencies that provide guidelines for uniform standards for appraisers and appraisals. The Appraisal Standards Board within the Foundation adopts the Uniform Standards of Professional Appraisal Practice (USPAP) which is recognized throughout the nation as the generally accepted standards of professional appraisal practice.

The rules of the FREAB, along with the licensing requirements of the FREC, and the standards of the USPAP, provide guidance for appraisers, appraisals, and appraisal management companies (AMC) throughout the nation.

Real Estate Brokerage Registration Requirements

In order for a real estate brokerage to act as a real estate broker in Florida, at least one active member of the brokerage must be licensed or registered as a broker at all times. If the real estate firm does not have at least one broker within the firm, the registration of the firm, usually a corporation, limited liability company, limited liability partnership, or partnership, is canceled automatically during the period of time that no broker is registered.¹ Additionally, all sales associates registered under the brokerage must stop all work during the period when a brokerage has no member broker. The FREC does not have any statutory authority to establish rules regarding vacancies at a real estate firm, should a firm suddenly lose its only broker.

Real Estate Broker Education Requirements

Individuals with a four-year degree in real estate from an accredited institution of higher learning are exempt from the pre-licensing and post-licensing education requirements of licensure as a broker or sales associate.²

This statute allows individuals to avoid retaking real estate education courses if the individual already has a higher education degree focused on real estate; however, if an individual does not have a four-year real estate degree, but has a higher degree, such as a Masters or a Doctorate degree in real estate, that individual is unable to take advantage of this exemption.³

¹ s. 475.15, F.S.

² s. 475.17(6), F.S.

³ Department of Business and Professional Regulation, Agency Analysis of 2015 Senate Bill 680, p. 2 (Feb. 26, 2015) (Senate Bill 608 is identical to House Bill 707).

Reinstatement of Null and Void License

A license is considered in involuntary inactive status when the license is not renewed at the end of the license period prescribed by the Department.⁴ The license may subsequently be renewed only if the licensee meets the educational and other qualifications specified in s. 475.183, F.S. Section 475.183(2)(b), F.S., provides that any license that has been involuntarily inactive for more than two years shall automatically expire and become null and void without further action.

Additionally, a license for a sales associate or broker can become null and void if the sales associate or broker does not complete the post licensure education requirements prior to the first renewal following initial licensure.⁵

Once a license becomes null and void, the licensee is required to re-apply for licensure and meet the initial requirements that a new applicant is required to complete: a new application, fees, fingerprints, pre-licensing education, and successful completion of the state exam.

Appraiser Records Retention

An appraiser or AMC must retain original and true copies of contracts, appraisal reports, supporting documentation, and other documents involved in engaging an appraiser's services for five years or longer, if required by the USPAP.

These documents must be made available to the Department for inspection and copying; however, the Department may only inspect or copy such documents of an AMC if there is a pending investigation or complaint against the AMC.

The Department may inspect the offices of individual appraisers and firms offering appraisal services to determine if the provisions of law governing the practice of appraisers are being upheld.

Mutual Agreements with Other States

The FREAB may enter into written agreements with other states that have similar licensing requirements as Florida to provide out-of-state licensees an opportunity to become licensed in Florida without having to go through the entirety of Florida's licensing process. Absent one of these "mutual agreements," an out-of-state licensee must meet all of Florida's education, experience, and examination requirements to become licensed in Florida as an appraiser.

As part of the Federal reform of financial services, the Dodd-Frank Wall Street Reform and Consumer Protection Act (Dodd-Frank Act) requires that states offer reciprocity to any appraiser licensed or certified by another state, so long as the other state's licensure requirements meet or exceed the host state's requirements.⁶

To conduct federally related appraisal transactions, an appraiser, in any state, must be certified by a state licensure board that meets the federal minimum appraisal standards. Appraisers nationwide complete two examinations for certification, a national-level generalized exam and a state-specific exam.

⁴ s. 475.01(g), F.S.

⁵ ss. 475.17(3)(c) & 475.17(4)(c), F.S.

⁶ Dodd-Frank Wall Street Reform and Consumer Protection Act, PL 111-203, July 21, 2010, 124 Stat 1376.

Licensed or Certified Appraisers

The Appraisal Subcommittee (ASC) of the Federal Financial Institutions Examination Council, who are charged with monitoring the states' appraisal regulatory programs, have established two title designations for appraisers, "state licensed" and "state certified." The ASC strongly urges states to use these federally-recognized designations or titles in order to decrease confusion among the states' different regulatory programs.

Since July 1, 2003, Florida does not issue new credentials for "licensed" appraisers. Further, the Appraiser Qualifications Board (AQB) of the Appraisal Foundation, who establishes the minimum education, experience, and examination requirements for appraisers, no longer permits "licensed" appraisers to supervise trainee appraisers. Only "certified" appraisers may act as supervisors of trainee appraisers.

Chapter 2013-144, Laws of Florida, amended Florida law to align with the AQB, and removed "licensed" appraisers from the definition of "supervisor appraiser." Consequently, only "certified" appraisers are recognized to be a "supervisor appraiser" in Florida law.

Effect of the Bill

Real Estate Brokerage Registration Requirements

The bill provides authority for the FREC to adopt rules that will allow a real estate brokerage firm to register a broker on a temporary, emergency basis, when the sole broker of a brokerage dies or is unexpectedly unable to remain a broker.

The rules adopted in accordance with this authority should allow businesses and licensees to operate the business without interruption during a period of unexpected loss of its licensed broker.

Real Estate Broker Education Requirements

The bill provides authority for license applicants to be exempt from pre-licensing education requirements and allows licensees to be exempt from the post-licensing education requirement if the applicant holds a degree that is considered higher than a four-year degree, such as a Master or Doctorate degree. Such degree must be in real estate from an accredited institution of higher education.

Reinstatement of Null and Void License

The bill allows the FREC to reinstate the license of an individual whose license has become null and void, if the commission determines that the individual failed to comply within the time requirements and his delay was because of illness or economic hardship. The FREC will define "illness or economic hardship" by rule.

The individual must apply for reinstatement within six months of the license becoming null and void. The bill requires that the individual also meet all continuing education requirements, pay appropriate licensing fees, and otherwise be eligible for renewal of licensure.

Appraiser Records Retention

The bill clarifies what documents, and in what form, an appraiser or AMC must retain records and other specified documents. The bill requires that each appraiser or AMC prepare and retain a work file for each appraisal, appraisal review, or appraisal consulting agreement. The work file must be maintained for at least five years, or for a greater period if specified by the USPAP.

The retained work file shall contain:

- Original or true copies of any contracts engaging the appraiser or AMC's services;
- Appraisal reports;
- Supporting data assembled and formulated by the appraiser or company in preparing appraisal reports or engaging in appraisal management services; and
- All other data, information, and documentation required by the standards for the development or communication of a real estate appraisal as approved and adopted by the Appraisal Standards Board of the Appraisal Foundation, as established by rule of the FREAB.

Additionally, the bill requires that, in accordance with administrative rules adopted by the FREAB, AMCs shall also retain:

- company accounts;
- correspondence;
- memoranda;
- papers;
- books; and
- other records.

There are pending Federal rules that impose these requirements on AMCs. The proposed language will ensure that Florida is in compliance with Federal law. Failure to comply with the requirements of Federal law could result in sanctions that could prohibit appraisers licensed in Florida from conducting federally related appraisal transactions.

The bill removes the requirement that the Department must have a pending investigation or complaint in order to inspect or copy, upon reasonable notice, any of the above specified records that are retained by an AMC. Further, the bill affirmatively includes AMCs in the list of appraiser offices that employees of the Department may inspect at reasonable hours for the purpose of determining if any provision of statute or rule is being violated.

Mutual Agreements with Other States

In order to comply with federal reciprocity requirements, the bill removes the authority for the Florida Real Estate Appraisal Board to have a "mutual agreement" with another state for an out-of-state appraiser to become licensed in Florida without having to fulfill all of Florida's education, experience, and examination requirements for licensure. Florida will only require out of state certified appraisers to complete the Florida specific examination to become certified in Florida.

These changes would bring Florida's appraiser laws in line with the federal requirements of the Dodd-Frank Act, and allow Florida licensed appraisers to continue to conduct federally related appraisal transactions.

Licensed or Certified Appraisers

The bill removes several cross-references to "licensed" appraisers in s. 475.611, F.S. These changes are in line with the requirements of the AQB for a trainee appraiser to be supervised by a "certified" appraiser and not a "licensed" appraiser, and with prior statutory updates in 2013.⁷

B. SECTION DIRECTORY:

Section 1 amends s. 475.15, F.S., requires the FREC to adopt rules to allow a brokerage to register a broker on a temporary, emergency basis, when the sole broker is unexpectedly unable to do so.

Section 2 amends s. 475.17(6), F.S., allows applicants with real estate degrees greater than a four-year degree to be exempt from pre-licensing and post-licensing education requirements.

Section 3 amends s. 475.183, F.S., creates a new subsection (4) to allow the FREC to reinstate an individual with a null and void license under certain conditions.

Section 4 amends s. 476.611, F.S., to clarify the supervision requirements of trainee appraisers.

Section 5 amends s. 475.612(5), F.S., to clarify the supervision requirements of trainee appraisers.

Section 6 amends s. 475.621(2), F.S., to clarify where the annual fee for persons who seek to perform federally related transactions is sent.

Section 7 amends s. 475.629, F.S., to clarify records retention requirements for appraisers and AMCs, and to align with Federal retention requirements.

Section 8 amends s. 475.6295, F.S., to include AMCs in the list of licensees that the Department may inspect at any reasonable time.

Section 9 amends s. 473.631, F.S., to remove the requirements that out-of-state appraisers must be licensed in a state with a mutual agreement with Florida in order to bypass the new licensee education, experience and exam requirements.

Section 10 provides an effective date of July 1, 2015.

II. FISCAL ANALYSIS & ECONOMIC IMPACT STATEMENT

A. FISCAL IMPACT ON STATE GOVERNMENT:

1. Revenues:

None.

2. Expenditures:

None.

B. FISCAL IMPACT ON LOCAL GOVERNMENTS:

1. Revenues:

None.

2. Expenditures:

This bill has a minimal negative fiscal impact on the Department of Business and Professional Regulation that can be handled with existing resources.⁸

C. DIRECT ECONOMIC IMPACT ON PRIVATE SECTOR:

This bill may prevent a brokerage which would otherwise need to close due to the death or unexpected loss of its only broker from closing by appointing a new, temporary broker in his place. The actual economic impact of such an event is indeterminable.

⁸ Department of Business and Professional Regulation, Agency Analysis of 2015 Senate Bill 680, p. 7-8 (Feb. 26, 2015) (Senate Bill 608 is identical to House Bill 707).
STORAGE NAME: h0707d.RAC.DOCX
DATE: 3/27/2015

D. FISCAL COMMENTS:

None.

III. COMMENTS

A. CONSTITUTIONAL ISSUES:

1. Applicability of Municipality/County Mandates Provision:

Not Applicable. This bill does not appear to affect county or municipal governments.

2. Other:

None.

B. RULE-MAKING AUTHORITY:

Section 1 would allow the FREC to establish procedures by rule, and allow the amendment of the existing rule. A prior rule was created prior to more stringent rulemaking requirements and the FREC has been unable to amend it. This section would also likely require the FREC to adopt rules to allow a brokerage to register a broker on a temporary basis.

Section 2 would likely require the FREC to amend rules to review and consider education transcripts of graduate degrees in real estate in place of the pre-licensing and post-licensing education requirements of sales associates and brokers.

Section 3 allows the FREC to amend its rules to accommodate licensees that did not previously have the ability to request reinstatement of null and void licenses due to hardship. It will also likely require the commission to adopt a reinstatement fee and define "illness or economic hardship."

Section 7 would require the FREAB to amend its rules to incorporate any finalized federal regulations.

C. DRAFTING ISSUES OR OTHER COMMENTS:

None.

IV. AMENDMENTS/ COMMITTEE SUBSTITUTE CHANGES

On March 10, 2015, the Business & Professions Subcommittee adopted three amendments. The amendments clarify the supervision requirements for trainee appraisers, clarify the documents required in an appraiser's work file, and clarify the legislative intent for rulemaking related to reinstating a real estate broker or salesperson license that is null and void. The bill was reported favorably as a committee substitute.

The staff analysis is drafted to reflect the committee substitute.

A bill to be entitled

An act relating to real estate brokers and appraisers; amending s. 475.15, F.S.; requiring the Florida Real Estate Commission to adopt certain rules pertaining to broker registration on a temporary, emergency basis; amending s. 475.17, F.S.; clarifying education requirements that apply to postlicensure and initial real estate licensure; amending s. 475.183, F.S.; providing that the commission may reinstate the license of an individual in certain circumstances; amending s. 475.611, F.S.; revising the definition of the term "registered trainee appraiser"; amending s. 475.612, F.S.; revising supervision requirements for specified graduate students; amending s. 475.621, F.S.; revising requirements related to certain annual fees required to be collected by the Department of Business and Professional Regulation; amending s. 475.629, F.S.; requiring an appraiser to prepare and retain a work file in certain circumstances; requiring the work file to be retained for a specified period; requiring the work file to contain certain data, information, and documentation; requiring appraisal management companies to retain certain items; removing a prohibition that the department may not inspect or copy the records except in certain circumstances; amending s. 475.6295, F.S.; providing that duly

27 | authorized agents and employees of the department may
 28 | inspect an appraisal management company at all
 29 | reasonable hours; amending s. 475.631, F.S.; removing
 30 | the board's authority to enter into written agreements
 31 | with similar licensing or certification authorities;
 32 | providing an effective date.

33 |

34 | Be It Enacted by the Legislature of the State of Florida:

35 |

36 | Section 1. Section 475.15, Florida Statutes, is amended to
 37 | read:

38 | 475.15 Registration and licensing of general partners,
 39 | members, officers, and directors of a firm.—Each partnership,
 40 | limited liability partnership, limited liability company, or
 41 | corporation which acts as a broker shall register with the
 42 | commission and shall renew the licenses or registrations of its
 43 | members, officers, and directors for each license period.
 44 | However, if the partnership is a limited partnership, only the
 45 | general partners must be licensed brokers or brokerage
 46 | corporations registered pursuant to this part. If the license or
 47 | registration of at least one active broker member is not in
 48 | force, the registration of a corporation, limited liability
 49 | company, limited liability partnership, or partnership is
 50 | canceled automatically during that period of time. The
 51 | commission shall adopt rules that allow a brokerage to register
 52 | a broker on a temporary, emergency basis if a sole broker of a

53 brokerage dies or is unexpectedly unable to remain a broker.

54 Section 2. Subsection (6) of section 475.17, Florida
 55 Statutes, is amended to read:

56 475.17 Qualifications for practice.—

57 (6) The postlicensure education requirements of this
 58 section, and the education course requirements for one to become
 59 initially licensed, do not apply to any applicant or licensee
 60 who has received a 4-year degree, or higher, in real estate from
 61 an accredited institution of higher education.

62 Section 3. Subsection (4) is added to section 475.183,
 63 Florida Statutes, to read:

64 475.183 Inactive status.—

65 (4) The commission may reinstate the license of an
 66 individual whose license has become void if the commission
 67 determines that the individual failed to comply because of
 68 illness or economic hardship, as defined by rule. The individual
 69 must apply to the commission for reinstatement within 6 months
 70 after the date that the license becomes void. Such individual
 71 must meet all continuing education requirements prescribed by
 72 law, pay appropriate licensing fees, and otherwise be eligible
 73 for renewal of licensure under this section.

74 Section 4. Paragraph (r) of subsection (1) of section
 75 475.611, Florida Statutes, is amended to read:

76 475.611 Definitions.—

77 (1) As used in this part, the term:

78 (r) "Registered trainee appraiser" means a person who is

79 registered with the department as qualified to perform appraisal
 80 services only under the direct supervision of a ~~licensed or~~
 81 certified appraiser. A registered trainee appraiser may accept
 82 appraisal assignments only from her or his primary or secondary
 83 supervisory appraiser.

84 Section 5. Subsection (5) of section 475.612, Florida
 85 Statutes, is amended to read:

86 475.612 Certification, licensure, or registration
 87 required.-

88 (5) This section does not apply to any full-time graduate
 89 student who is enrolled in a degree program in appraising at a
 90 college or university in this state, if the student is acting
 91 under the direct supervision of a certified ~~or licensed~~
 92 appraiser and is engaged only in appraisal activities related to
 93 the approved degree program. Any appraisal report by the student
 94 must be issued in the name of the supervising individual who is
 95 responsible for the report's content.

96 Section 6. Subsection (2) of section 475.621, Florida
 97 Statutes, is amended to read:

98 475.621 Registry of licensed and certified appraisers.-

99 (2) The department shall collect from such individuals who
 100 perform or seek to perform appraisals in federally related
 101 transactions, an annual fee as set by and transmitted to the
 102 appraisal subcommittee ~~to be transmitted to the Federal~~
 103 ~~Financial Institutions Examinations Council on an annual basis.~~

104 Section 7. Section 475.629, Florida Statutes, is amended

105 to read:

106 475.629 Retention of records.—An appraiser registered,
 107 licensed, or certified under this part or an appraisal
 108 management company registered under this part shall prepare and
 109 retain a work file for each appraisal, appraisal review, or
 110 appraisal consulting assignment. This work file shall be
 111 retained⁷ for 5 years or the period specified in the Uniform
 112 Standards of Professional Appraisal Practice, whichever is
 113 greater. The work file shall contain⁷ original or true copies of
 114 any contracts engaging the appraiser's or appraisal management
 115 company's services, appraisal reports, and supporting data
 116 assembled and formulated by the appraiser or company in
 117 preparing appraisal reports or engaging in appraisal management
 118 services and all other data, information, and documentation
 119 required by the standards for the development or communication
 120 of a real estate appraisal as approved and adopted by the
 121 Appraisal Standards Board of The Appraisal Foundation, as
 122 established by rule of the board. Except as otherwise specified
 123 in the Uniform Standards of Professional Appraisal Practice, the
 124 period for retention of the records applicable to each
 125 engagement of the services of the appraiser or appraisal
 126 management company runs from the date of the submission of the
 127 appraisal report to the client. Appraisal management companies
 128 shall also retain the company accounts, correspondence,
 129 memoranda, papers, books, and other records in accordance with
 130 administrative rules adopted by the board. These records must be

131 made available by the appraiser or appraisal management company
 132 for inspection and copying by the department upon reasonable
 133 notice to the appraiser or company. ~~However, the department may~~
 134 ~~not inspect or copy the records of an appraisal management~~
 135 ~~company except in connection with a pending investigation or~~
 136 ~~complaint.~~ If an appraisal has been the subject of or has served
 137 as evidence for litigation, reports and records must be retained
 138 for at least 2 years after the trial or the period specified in
 139 the Uniform Standards of Professional Appraisal Practice,
 140 whichever is greater.

141 Section 8. Section 475.6295, Florida Statutes, is amended
 142 to read:

143 475.6295 Authority to inspect.—Duly authorized agents and
 144 employees of the department shall have the power to inspect in a
 145 lawful manner at all reasonable hours any appraisal management
 146 company, appraiser or appraisal office certified, registered, or
 147 licensed under this chapter, for the purpose of determining if
 148 any of the provisions of this chapter, chapter 455, or any rule
 149 promulgated under authority of either chapter is being violated.

150 Section 9. Section 475.631, Florida Statutes, is amended
 151 to read:

152 475.631 Nonresident licenses and certifications.—
 153 ~~(1) Notwithstanding the requirements for certification set~~
 154 ~~forth in ss. 475.615 and 475.616, the board may enter into~~
 155 ~~written agreements with similar licensing or certification~~
 156 ~~authorities of other states, territories, or jurisdictions of~~

157 ~~the United States to ensure for state-certified appraisers~~
 158 ~~nonresident licensure or certification opportunities comparable~~
 159 ~~to those afforded to nonresidents by this section. Whenever the~~
 160 ~~board determines that another jurisdiction does not offer~~
 161 ~~nonresident licensure or certification to state-certified~~
 162 ~~appraisers substantially comparable to those afforded to~~
 163 ~~certified appraisers or licensees of that jurisdiction by this~~
 164 ~~section, the board shall require certified appraisers or~~
 165 ~~licensees of that jurisdiction who apply for nonresident~~
 166 ~~certification to meet education, experience, and examination~~
 167 ~~requirements substantially comparable to those required by that~~
 168 ~~jurisdiction with respect to state-certified appraisers who seek~~
 169 ~~nonresident licensure or certification, not to exceed such~~
 170 ~~requirements as are prescribed in ss. 475.615 and 475.616.~~

171 (1)~~(2)~~(a) Any resident state-certified appraiser who
 172 becomes a nonresident shall, within 60 days, notify the board of
 173 the change in residency and comply with nonresident
 174 requirements. Failure to notify and comply is a violation of the
 175 license law, subject to the penalties in s. 475.624.

176 (2)~~(b)~~ All nonresident applicants, certified appraisers,
 177 and licensees shall comply with all requirements of board rules
 178 and this part. The board may adopt rules pursuant to ss.
 179 120.536(1) and 120.54 necessary for the regulation of
 180 nonresident certified appraisers and licensees.

181 Section 10. This act shall take effect July 1, 2015.

HOUSE OF REPRESENTATIVES STAFF ANALYSIS

BILL #: CS/HB 715 Eligibility for Coverage by Citizens Property Insurance Corporation
SPONSOR(S): Insurance & Banking Subcommittee; Raschein
TIED BILLS: IDEN./SIM. **BILLS:** CS/SB 842

| REFERENCE | ACTION | ANALYST | STAFF DIRECTOR or BUDGET/POLICY CHIEF |
|-------------------------------------|---------------------|--------------------|--|
| 1) Insurance & Banking Subcommittee | 12 Y, 0 N, As CS | Peterson | Cooper |
| 2) Regulatory Affairs Committee | | Peterson <i>KP</i> | Hamon <i>K.W.H.</i> |

SUMMARY ANALYSIS

Citizens Property Insurance Corporation (Citizens) is a state-created, not-for-profit, tax-exempt governmental entity whose public purpose is to provide property insurance coverage to those unable to find affordable coverage in the voluntary admitted market. It is not a private insurance company. Current law provides an eligibility restriction for insurance in Citizens based on the location of the property. The current restriction based on property location prevents a major structure that is newly-constructed or substantially-improved pursuant to a building permit applied for on or after July 1, 2015, from obtaining insurance in Citizens if the structure is located seaward of the coastal construction control line or within the Coastal Barrier Resources System. A substantial improvement generally encompasses any repair, reconstruction, rehabilitation, or improvement to a structure that costs 50% or more of the market value of the structure. A property owner who incurs a catastrophic loss likely would exceed the threshold in rebuilding the property.

The bill removes the prohibition on coverage for any major structure that is substantially improved pursuant to a building permit applied for on or after July 1, 2015, but retains the prohibition on new construction of a major structure. A major structure that is rebuilt, repaired, restored, or remodeled to increase the total square footage of finished area by more than 25 percent pursuant to a permit applied for after July 1, 2015 is also ineligible for coverage from Citizens.

The bill has no fiscal impact on state or local governments. Owners of major structures in certain coastal areas will be able to repair, remodel, or rebuild their properties and remain eligible for insurance through Citizens provided the square footage of finished area is not increased by 25% or more.

The bill is effective July 1, 2015.

FULL ANALYSIS

I. SUBSTANTIVE ANALYSIS

A. EFFECT OF PROPOSED CHANGES:

Citizens Property Insurance Corporation

Citizens Property Insurance Corporation (Citizens) is a state-created, not-for-profit, tax-exempt governmental entity whose public purpose is to provide property insurance coverage to those unable to find affordable coverage in the voluntary admitted market. It is not a private insurance company.

As of January 22, 2015, Citizens is the largest property insurer in Florida with over 660,000 policies extending approximately \$202 billion of property coverage to Floridians.¹ Citizens insures over 282,000 residential and commercial policies in Florida's coastal areas and over 370,000 residential policies in Florida's non-coastal areas. The remaining policies are commercial policies insured in Florida's non-coastal areas.

Citizens was created statutorily in 2002 when the Legislature combined the state's two insurers of last resort, the Florida Residential Property and Casualty Joint Underwriting Association (FRPCJUA) and the Florida Windstorm Underwriting Association (FWUA). The FRPCJUA provided full-coverage personal and commercial residential property policies in all counties of Florida, while the FWUA provided personal and commercial residential property wind-only coverage in designated territories.

Citizens writes property insurance in three separate accounts:²

- Personal Lines Account – personal residential³ multiperil⁴ policies
 - With wind coverage, on properties located outside the Coastal Account area; and
 - Without wind coverage, on properties located within the Coastal Account Area.
- Commercial Lines Account – commercial residential⁵ and commercial non-residential policies
 - With wind coverage, on properties located outside the Coastal Account area; and
 - Without wind coverage, on properties located within the Coastal Account Area.
- Coastal Account – personal residential, commercial residential, and commercial non-residential wind-only⁶ and multiperil policies⁷ for properties in limited eligible coastal areas.⁸

Eligibility for Insurance in Citizens

Current law provides specific eligibility requirements for property to be insured by Citizens which are based on premium amount,⁹ value of the property insured,¹⁰ and the location of the property.¹¹ Property not meeting the statutory eligibility requirements cannot be insured by Citizens.

¹ <https://www.citizensfla.com/about/bookofbusiness/> (last viewed March 17, 2015).

² s. 627.351(6)(b)2., F.S.

³ Personal residential policies include homeowners, mobile homeowners, dwelling fire, tenants, condominium unit owners, and similar policies.

⁴ A multiperil policy is defined as a package policy, such as a homeowners or business insurance policy that provides coverage against several different perils. It also refers to the combination of property and liability coverage in one policy. Multiperil property insurance policies may include coverage for damage from windstorm and from other perils, such as fire, theft, and liability.

⁵ Commercial residential policies include condominium association, apartment building, homeowner's association policies

⁶ A wind-only policy is a property insurance policy that provides coverage against windstorm damage only. Coverage against non-windstorm events such as fire, theft, and liability are available in a separate policy.

⁷ Effective July 1, 2014, Citizens may no longer offer new commercial residential policies providing multiperil coverage, but may continue to renew existing policies. (s. 627.351(6)(b)2.a.(III), F.S.)

⁸ These include areas eligible for coverage by the FWUA as those areas were defined on January 1, 2002. (s. 627.351(6)(a)2., F.S.)

⁹ s. 627.351(6)(c)5.a. and b., F.S.

¹⁰ s. 627.351(6)(a)3., F.S.

¹¹ s. 627.351(6)(a)5.b., F.S.

The current restriction based on property location prevents a major structure that is newly-constructed or substantially-improved pursuant to a building permit applied for on or after July 1, 2015, from obtaining insurance in Citizens if the structure is located seaward of the coastal construction control line¹² or within the Coastal Barrier Resources System (CBRS).¹³ The definition of “major structure”¹⁴ is broad, encompassing all residential and commercial buildings. The definition of “substantial improvement”¹⁵ generally encompasses any repair, reconstruction, rehabilitation, or improvement to a structure that costs 50% or more of the market value of the structure. A property owner who incurs a catastrophic loss likely would exceed the threshold in rebuilding the property.

Statewide Impact of Citizens’ Eligibility Based on Location of Property

Using county property appraiser data collected by the Department of Revenue, Citizens identified approximately 89,000 statewide parcels of improved residential land and 23,000 statewide parcels of vacant land within the CBRS or seaward of the coastal construction control line. Citizens does not insure any of the 23,000 vacant parcels because property insurance cannot be purchased to insure vacant land. It only insures structures and contents in structures located on land. Citizens currently insures 19,000 - 55,000 of the 89,000 residential parcels. Thus, any substantial improvement to property located on one of the 89,000 parcels where a building permit is applied for on or after July 1, 2015 would render the property ineligible for new or renewed coverage by Citizens. The homeowner would have to find insurance in the private voluntary or surplus lines market.¹⁶

In addition, Citizens currently writes a minimum of over 4,000 and a maximum of almost 13,000 policies insuring commercial buildings and condominium associations in the affected coastal areas. Thus, any substantial improvement to the property insured by these 4,000 - 13,000 policies where a building permit is applied for on or after July 1, 2015 would render the property ineligible for coverage by Citizens and these business owners and condominium associations currently insured by Citizens would have to find insurance in the private voluntary or surplus lines market.

¹² A coastal construction control line (CCCL) is an upland jurisdictional line defining the portion of the beach and dune system that is subject to severe fluctuations caused by a 100-year storm surge, storm waves, or other forces such as wind, wave, or water level changes. The CCCL permitting program regulates construction activities on Florida’s beach-dune system. Its purpose is to preserve and protect beaches from imprudent construction that can jeopardize the stability of the beach-dune system, accelerate erosion, provide inadequate protection to upland structures, endanger adjacent properties, or interfere with public beach access. The CCCL is not a setback line or line of prohibition for construction. Rather, new construction, as well as additions, remodeling, and repairs to existing structures are allowed seaward of the control line; however, such structures and activities, unless exempt by rule or law, require a CCCL permit from the Florida Department of Environmental Protection. (*see* ch. 62B-33-005(1), F.A.C.; s. 161.053(1)(a), F.S., and part III of chapter 161, F. S. An interactive map is available at <http://www.dep.state.fl.us/beaches/> (last visited March 17, 2015).

¹³ The Coastal Barrier Resources Act (CBRA or Act) was passed in 1982 and reauthorized in 1990, 2000 and 2005. Under CBRA, some undeveloped land located on coastal barriers is designated by the Secretary of the Interior as CBRA units in the Coastal Barrier Resource System. The Act does not prohibit or regulate development of land in the CBRS, it simply precludes land owners from obtaining federal financial assistance for development of coastal barrier land. The Act encourages the conservation of hurricane prone, biologically rich coastal barriers by restricting federal expenditures that encourage development, such as federal flood insurance, road building, disaster relief, and wastewater systems. Areas within the CBRS can be developed if the private developer or other non-federal party bears the full cost of development. The U.S. Fish and Wildlife Service is the federal agency responsible for implementing CBRA. Florida has 128 units in the CBRS totaling 680,915 acres, and 414 shoreline miles. The CBRS boundaries are depicted on U.S. Geological Survey topographic quadrangle maps. With three exceptions, only Congress has the authority to change CBRA boundaries to include or exclude specific property. The exceptions allow the Secretary of the Interior to change the boundaries for (1) voluntary additions to the CBRS by property owners, (2) additions of excess federal property to the CBRS, and (3) the required CBRA 5-year review that solely considers changes to the CBRS by natural forces such as erosion or accretion. (*see generally* U.S.FISH AND WILDLIFE SERVICE, *Coastal Barrier Resources Act*, <http://www.fws.gov/CBRA/index.html> (last visited March 5, 2015).

¹⁴ A “major structure” means houses, mobile homes, apartment buildings, condominiums, motels, hotels, restaurants, and other types of construction having the potential for substantial impact on coastal zones. (s. 161.54(6), F.S.)

¹⁵ A “substantial improvement” means any repair, reconstruction, rehabilitation, or improvement of a structure when the cost of the improvement or repair to pre-damage condition is 50 percent or more of the market value before construction begins or the damage occurred, as applicable. (*see* s. 161.54(12), F.S.)

¹⁶ Numbers reflect properties and policies as of September 30, 2014. Original data on file with the House Insurance & Banking Subcommittee.

Effect of Proposed Changes Related to Citizens' Eligibility Based on Location of Property

The bill revises eligibility for insurance with Citizens based on location of the property. It removes the prohibition on coverage for any major structure that is substantially improved pursuant to a building permit applied for on or after July 1, 2015, but retains the prohibition on new construction of a major structure. The bill revises the prohibition applicable to existing structures. A major structure that is rebuilt, repaired, restored, or remodeled to increase the total square footage of finished area¹⁷ by more than 25 percent pursuant to a permit applied for after July 1, 2015 is ineligible for coverage from Citizens. A property owner who incurs a catastrophic loss would be able to rebuild and retain eligibility for Citizens coverage provided the total square footage of finished space is not increased beyond the threshold.

B. SECTION DIRECTORY:

Section 1: Amends s. 627.351, F.S., relating to insurance risk apportionment plans.

Section 2: Provides an effective date of July 1, 2015.

II. FISCAL ANALYSIS & ECONOMIC IMPACT STATEMENT

A. FISCAL IMPACT ON STATE GOVERNMENT:

1. Revenues:

None.

2. Expenditures:

None.

B. FISCAL IMPACT ON LOCAL GOVERNMENTS:

1. Revenues:

None.

2. Expenditures:

None.

C. DIRECT ECONOMIC IMPACT ON PRIVATE SECTOR:

Owners of structures in certain coastal areas will be able to improve or repair or rebuild their properties and remain eligible for insurance through Citizens provided the total square footage of finished area is not increased by more than 25%.

D. FISCAL COMMENTS:

None.

III. COMMENTS

¹⁷ The bill does not define "finished space." However, the American National Standard Institute, Inc. has defined the term in the residential setting to include "an enclosed area in a house that is suitable for year-round use, embodying walls, floors, and ceilings that are similar to the rest of the house." *American National Standard for Single-Family Residential Buildings, Square Footage-Method for Calculating: ANSI Z765-2003, 1* (November 2003) (on file with the House Insurance & Banking Subcommittee). The American National Standards Institute is a voluntary, consensus standard setting organization. Its standards are subject to periodic review and revision.

A. CONSTITUTIONAL ISSUES:

1. Applicability of Municipality/County Mandates Provision:

Not applicable. The bill does not appear to: require counties or municipalities to spend funds or take an action requiring the expenditure of funds; reduce the authority that counties or municipalities have to raise revenues in the aggregate; or reduce the percentage of a state tax shared with counties or municipalities.

2. Other:

None.

B. RULE-MAKING AUTHORITY:

None provided by the bill.

C. DRAFTING ISSUES OR OTHER COMMENTS:

None.

IV. AMENDMENTS/ COMMITTEE SUBSTITUTE CHANGES

On March 10, 2015, the Insurance & Banking Subcommittee adopted one amendment and reported the bill favorably as a committee substitute. The amendment corrected a drafting error related to the prohibition on eligibility for existing properties that are rebuilt or remodeled to give effect to the prohibition, and changed the threshold for the prohibition from an increase of 25% or more of original square footage to an increase of more than 25% of total square footage of finished area. The amendment also narrowed the title to an act relating to Eligibility for Coverage by Citizens Property Insurance Corporation.

The staff analysis is drafted to reflect the committee substitute as passed by the Insurance & Banking Subcommittee.

1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25
26

A bill to be entitled
An act relating to eligibility for coverage by
Citizens Property Insurance Corporation; amending s.
627.351, F.S.; deleting a provision prohibiting
certain improvements to major structures from being
eligible for coverage by Citizens Property Insurance
Corporation; revising provisions with respect to
prohibitions on coverage for major structures that
have undergone specified changes after a specified
permit application date; reenacting s. 627.712(1),
F.S., relating to residential windstorm coverage, to
incorporate the amendment made by this act to s.
627.351, F.S., in a reference thereto; providing an
effective date.

Be It Enacted by the Legislature of the State of Florida:

Section 1. Paragraph (a) of subsection (6) of section
627.351, Florida Statutes, is amended to read:

627.351 Insurance risk apportionment plans.—

(6) CITIZENS PROPERTY INSURANCE CORPORATION.—

(a) The public purpose of this subsection is to ensure
that there is an orderly market for property insurance for
residents and businesses of this state.

1. The Legislature finds that private insurers are
unwilling or unable to provide affordable property insurance

27 coverage in this state to the extent sought and needed. The
28 absence of affordable property insurance threatens the public
29 health, safety, and welfare and likewise threatens the economic
30 health of the state. The state therefore has a compelling public
31 interest and a public purpose to assist in assuring that
32 property in the state is insured and that it is insured at
33 affordable rates so as to facilitate the remediation,
34 reconstruction, and replacement of damaged or destroyed property
35 in order to reduce or avoid the negative effects otherwise
36 resulting to the public health, safety, and welfare, to the
37 economy of the state, and to the revenues of the state and local
38 governments which are needed to provide for the public welfare.
39 It is necessary, therefore, to provide affordable property
40 insurance to applicants who are in good faith entitled to
41 procure insurance through the voluntary market but are unable to
42 do so. The Legislature intends, therefore, that affordable
43 property insurance be provided and that it continue to be
44 provided, as long as necessary, through Citizens Property
45 Insurance Corporation, a government entity that is an integral
46 part of the state, and that is not a private insurance company.
47 To that end, the corporation shall strive to increase the
48 availability of affordable property insurance in this state,
49 while achieving efficiencies and economies, and while providing
50 service to policyholders, applicants, and agents which is no
51 less than the quality generally provided in the voluntary
52 market, for the achievement of the foregoing public purposes.

53 | Because it is essential for this government entity to have the
54 | maximum financial resources to pay claims following a
55 | catastrophic hurricane, it is the intent of the Legislature that
56 | the corporation continue to be an integral part of the state and
57 | that the income of the corporation be exempt from federal income
58 | taxation and that interest on the debt obligations issued by the
59 | corporation be exempt from federal income taxation.

60 | 2. The Residential Property and Casualty Joint
61 | Underwriting Association originally created by this statute
62 | shall be known as the Citizens Property Insurance Corporation.
63 | The corporation shall provide insurance for residential and
64 | commercial property, for applicants who are entitled, but, in
65 | good faith, are unable to procure insurance through the
66 | voluntary market. The corporation shall operate pursuant to a
67 | plan of operation approved by order of the Financial Services
68 | Commission. The plan is subject to continuous review by the
69 | commission. The commission may, by order, withdraw approval of
70 | all or part of a plan if the commission determines that
71 | conditions have changed since approval was granted and that the
72 | purposes of the plan require changes in the plan. For the
73 | purposes of this subsection, residential coverage includes both
74 | personal lines residential coverage, which consists of the type
75 | of coverage provided by homeowner, mobile home owner, dwelling,
76 | tenant, condominium unit owner, and similar policies; and
77 | commercial lines residential coverage, which consists of the
78 | type of coverage provided by condominium association, apartment

79 building, and similar policies.

80 3. With respect to coverage for personal lines residential
81 structures:

82 a. Effective January 1, 2014, a structure that has a
83 dwelling replacement cost of \$1 million or more, or a single
84 condominium unit that has a combined dwelling and contents
85 replacement cost of \$1 million or more is not eligible for
86 coverage by the corporation. Such dwellings insured by the
87 corporation on December 31, 2013, may continue to be covered by
88 the corporation until the end of the policy term. The office
89 shall approve the method used by the corporation for valuing the
90 dwelling replacement cost for the purposes of this subparagraph.
91 If a policyholder is insured by the corporation before being
92 determined to be ineligible pursuant to this subparagraph and
93 such policyholder files a lawsuit challenging the determination,
94 the policyholder may remain insured by the corporation until the
95 conclusion of the litigation.

96 b. Effective January 1, 2015, a structure that has a
97 dwelling replacement cost of \$900,000 or more, or a single
98 condominium unit that has a combined dwelling and contents
99 replacement cost of \$900,000 or more, is not eligible for
100 coverage by the corporation. Such dwellings insured by the
101 corporation on December 31, 2014, may continue to be covered by
102 the corporation only until the end of the policy term.

103 c. Effective January 1, 2016, a structure that has a
104 dwelling replacement cost of \$800,000 or more, or a single

105 condominium unit that has a combined dwelling and contents
 106 replacement cost of \$800,000 or more, is not eligible for
 107 coverage by the corporation. Such dwellings insured by the
 108 corporation on December 31, 2015, may continue to be covered by
 109 the corporation until the end of the policy term.

110 d. Effective January 1, 2017, a structure that has a
 111 dwelling replacement cost of \$700,000 or more, or a single
 112 condominium unit that has a combined dwelling and contents
 113 replacement cost of \$700,000 or more, is not eligible for
 114 coverage by the corporation. Such dwellings insured by the
 115 corporation on December 31, 2016, may continue to be covered by
 116 the corporation until the end of the policy term.

117
 118 The requirements of sub-subparagraphs b.-d. do not apply in
 119 counties where the office determines there is not a reasonable
 120 degree of competition. In such counties a personal lines
 121 residential structure that has a dwelling replacement cost of
 122 less than \$1 million, or a single condominium unit that has a
 123 combined dwelling and contents replacement cost of less than \$1
 124 million, is eligible for coverage by the corporation.

125 4. It is the intent of the Legislature that policyholders,
 126 applicants, and agents of the corporation receive service and
 127 treatment of the highest possible level but never less than that
 128 generally provided in the voluntary market. It is also intended
 129 that the corporation be held to service standards no less than
 130 those applied to insurers in the voluntary market by the office

131 with respect to responsiveness, timeliness, customer courtesy,
 132 and overall dealings with policyholders, applicants, or agents
 133 of the corporation.

134 5.a. Effective January 1, 2009, a personal lines
 135 residential structure that is located in the "wind-borne debris
 136 region," as defined in s. 1609.2, International Building Code
 137 (2006), and that has an insured value on the structure of
 138 \$750,000 or more is not eligible for coverage by the corporation
 139 unless the structure has opening protections as required under
 140 the Florida Building Code for a newly constructed residential
 141 structure in that area. A residential structure is deemed to
 142 comply with this sub-subparagraph if it has shutters or opening
 143 protections on all openings and if such opening protections
 144 complied with the Florida Building Code at the time they were
 145 installed.

146 b. Any major structure, as defined in s. 161.54(6)(a),
 147 that is newly constructed, or rebuilt, repaired, restored, or
 148 remodeled to increase the total square footage of finished area
 149 by more than 25 percent, pursuant to ~~for which~~ a permit ~~is~~
 150 ~~applied for~~ en ~~or~~ after July 1, 2015, ~~for new construction or~~
 151 ~~substantial improvement as defined in s. 161.54(12)~~ is not
 152 eligible for coverage by the corporation if the structure is
 153 seaward of the coastal construction control line established
 154 pursuant to s. 161.053 or is within the Coastal Barrier
 155 Resources System as designated by 16 U.S.C. ss. 3501-3510.

156 6. With respect to wind-only coverage for commercial lines

157 residential condominiums, effective July 1, 2014, a condominium
 158 shall be deemed ineligible for coverage if 50 percent or more of
 159 the units are rented more than eight times in a calendar year
 160 for a rental agreement period of less than 30 days.

161 Section 2. For the purpose of incorporating the amendment
 162 made by this act to section 627.351, Florida Statutes, in a
 163 reference thereto, subsection (1) of s. 627.712, Florida
 164 Statutes, is reenacted to read:

165 627.712 Residential windstorm coverage required;
 166 availability of exclusions for windstorm or contents.—

167 (1) An insurer issuing a residential property insurance
 168 policy must provide windstorm coverage. Except as provided in
 169 paragraph (2)(c), this section does not apply to risks that are
 170 eligible for wind-only coverage from Citizens Property Insurance
 171 Corporation under s. 627.351(6), and risks that are not eligible
 172 for coverage from Citizens Property Insurance Corporation under
 173 s. 627.351(6)(a)3. or 5. A risk ineligible for coverage by the
 174 corporation under s. 627.351(6)(a)3. or 5. is exempt from this
 175 section only if the risk is located within the boundaries of the
 176 coastal account of the corporation.

177 Section 3. This act shall take effect July 1, 2015.

HOUSE OF REPRESENTATIVES STAFF ANALYSIS

BILL #: CS/HB 825 Family Trust Companies
SPONSOR(S): Insurance & Banking Subcommittee; Roberson
TIED BILLS: IDEN./SIM. **BILLS:** CS/SB 568

| REFERENCE | ACTION | ANALYST | STAFF DIRECTOR or BUDGET/POLICY CHIEF |
|-------------------------------------|---------------------|-----------------|--|
| 1) Insurance & Banking Subcommittee | 12 Y, 0 N, As CS | Bauer | Cooper |
| 2) Regulatory Affairs Committee | | Bauer <i>JB</i> | Hamon <i>K.W.H.</i> |

SUMMARY ANALYSIS

In 2014, the Florida Legislature created the Florida Family Trust Company Act (ch. 662, F.S., "the Act"). Effective October 1, 2015, the Act allows families to form unlicensed, licensed, and foreign licensed private family trust companies (FTCs), subject to certain regulatory requirements. The Act will be enforced by the Office of Financial Regulation (OFR), which charters and regulates entities engaging in financial institution business in Florida, including public, commercial trust companies.

The bill modifies and clarifies a number of the Act's requirements of licensed FTCs, unlicensed FTCs, and foreign licensed FTCs. The bill:

- Provides that OFR must conduct an examination of a licensed FTC every 36 months instead of the current 18 months;
- Removes the requirement that OFR conduct examinations of unlicensed FTCs;
- Requires that judicial determination of a breach of fiduciary duty or trust before the OFR may enter a cease and desist order, and clarifies that a FTC has an opportunity for an administrative hearing before the OFR may revoke a FTC's license;
- Requires all FTCs in operation on October 1, 2015, to either apply for the appropriate FTC license or registration, or cease doing business in this state by December 30, 2015;
- Clarifies that OFR is responsible for the regulation, supervision, and examinations of licensed FTCs, but limits the OFR's role over unlicensed or foreign FTCs to ensuring that services provided by such companies are provided only to family members and to determining conformity with the Act;
- Requires the management of a licensed FTC to have at least three directors or managers and requires that at least one of those directors or managers be a Florida resident;
- Provides that a FTC registration application must state that trust operations will comply with statutory provisions relating to organizational documents, minimum capital requirements, and segregated books, records, and assets;
- Provides that the designated relatives in a licensed FTC may not have a common ancestor within three generations, instead of the current five generations;
- Requires that a registration application for a foreign licensed FTC must provide proof that the company is in compliance with the FTC laws and regulations of its principal jurisdiction;
- Requires amendments to certificates of formation or certificates of organization to be submitted to the OFR at least 30 days before it is filed or effective; and
- Allows FTCs to file annual renewal applications within 45 days of the end of each calendar year.

The bill does not appear to have a fiscal impact on state and local governments. The bill may have a positive impact on the private sector.

The bill is effective October 1, 2015.

FULL ANALYSIS

I. SUBSTANTIVE ANALYSIS

A. EFFECT OF PROPOSED CHANGES:

Trusts

A trust is generally defined as, "a fiduciary relationship with respect to property, subjecting the person by whom the title to the property is held to equitable duties to deal with the property for the benefit of another person, which arises as a result of a manifestation of an intention to create it."¹ A trust must have three interest holders - a settlor (also called a "grantor"), a trustee, and a beneficiary. The settlor is the party creating the trust. The beneficiary has an equitable interest in property subject to trust, enjoying the benefit of the administration of the trust by a trustee.² The trustee holds legal title to the property held in trust for the benefit of the beneficiary.³ A bank with trust powers or a trust company may offer its services to the general public to serve as trustee of private trusts.

Background: Florida Family Trust Company Act

In 2014, the Florida Legislature created the Florida Family Trust Company Act (ch. 662, F.S., "the Act").⁴ Effective October 1, 2015, the Act allows families to form unlicensed, licensed, and foreign licensed private family trust companies (FTCs), subject to certain regulatory requirements that will be enforced by the Office of Financial Regulation (OFR), which charters and regulates entities engaging in financial institution business in Florida, which include public, commercial trust companies, in accordance with the Florida Financial Institutions Codes (Codes).⁵

Families may prefer to form a private FTC (instead of using individual or institutional trustees) for a variety of reasons, such as tax and regulatory advantages, privacy, flexibility, and self-governance of the family's financial affairs. At least 14 other states currently have statutes governing the organization and operation of FTCs.

In general, an FTC is an entity which provides trust services similar to those provided by an individual or an institutional trustee. This includes serving as a trustee of trusts held for the benefit of the family members, as well as providing other fiduciary, investment advisory, wealth management, and administrative services to the family. A Florida FTC must be owned exclusively by family members and may not provide fiduciary services to the public.⁶ The Act's three FTC types are:⁷

1. (Unlicensed) Family trust company

A FTC is a corporation or limited liability company exclusively owned by one or more family members, organized or qualified to do business in Florida, and acts as a fiduciary for one or more family members. A FTC may not serve as a fiduciary for a non-family member, except that it may provide such fiduciary services for up to 35 individuals who are not family members, but who are current or former employees of the FTC or of trusts, companies, or other entities that are family members.

2. Foreign licensed family trust company

A foreign licensed FTC has its principal place of business outside of Florida, and is licensed, operating, and supervised by a state other than Florida or by the District of Columbia, and is not owned by or a

¹ 55A Fla.Jur.2d Trusts s.1; *see also* s. 731.201(38), F.S.

² *Id.*

³ 55A Fla.Jur.2d Trusts s.1.

⁴ Ch. 2014-97, Laws of Fla.

⁵ The Codes consist of ch. 655 (Financial Institutions), ch. 657 (Credit Unions), ch. 658 (Banks and Trust Companies), ch. 660 (Trust Business), ch. 663 (International Banking), ch. 665 (Associations), and ch. 667 (Savings Banks), F.S.

⁶ s. 662.102, F.S.

⁷ s. 662.111(12), (15), and 16), F.S.

subsidiary of a business entity that is organized in or licensed by any foreign country as defined by the international banking chapter of the Codes.⁸

3. *Licensed family trust company*

A licensed FTC operates under a current (not revoked or suspended) license issued by the OFR.

The Act contains regulatory requirements relating to:

- Initial and renewal licensure and registration,
- Acts authorizing the OFR to take action against a FTC's license or registration, including cease and desist authority,
- Qualifications for directors, officers, managers or managerial members of any FTC type,
- Organizational and management authority for FTCs,
- Capital requirements for FTCs with a principal place of business in Florida, and
- Investigation, examination, and enforcement authority by the OFR, including cease and desist authority.

Current Situation

According to proponents of the Act and the bill, a number of family offices in Florida have indicated that the Act is not workable in its current form, namely due to the Act's examination requirements that would be intrusive into private family arrangements, and may exceed what is minimally required to avoid triggering the application of certain federal securities laws.⁹ Currently, the Act requires that OFR conduct an examination of all FTC types at least once every 18 months.¹⁰

Deficiencies in the Act for unlicensed FTCs and foreign licensed FTCs

Section 662.141(1), F.S., requires OFR to conduct mandatory examinations of each unlicensed FTC once every 18 months in order to determine that it is operating as an unlicensed FTC within the meaning of the Act. It is unclear how OFR will conduct such examinations, but each review of an unlicensed FTC will necessarily require a review of private family trust instruments and financial arrangements. The majority of FTCs in existence in other jurisdictions choose to organize as unlicensed, unregulated FTCs, due to the desire to keep family arrangements private and to avoid being subjected to intrusive examinations. Examinations of unlicensed FTCs are inconsistent with the purpose of the Act, which provides that "unlike trust companies formed under chapter 658, there is no public interest to be served outside of ensuring that fiduciary activities performed by a family trust company are restricted to family members."¹¹ If unlicensed FTCs are subject to mandatory OFR examinations, then Florida's comparatively intrusive examination requirements may deter unlicensed FTCs located in other states, as well as family offices currently operating in Florida, from organizing as an unlicensed FTC in Florida.¹²

Deficiencies in the Act for licensed FTCs

According to the proponents, there is no public interest served by having OFR regulate FTCs. Nevertheless, a small number of FTCs may desire OFR supervision for any of a number of reasons including family governance issues, federal income tax considerations and exemption from SEC regulation under the federal Investment Adviser Act of 1940. A family office may need to register with the SEC as an "investment adviser" if it does not fit within the SEC's definition of "family office."¹³ An "investment adviser" is any person who, for compensation, engages in the business of advising others, either directly or through

⁸ See s. 663.01(3), F.S.

⁹ Real Property, Probate and Trust Law Section (RPPTL) of the Florida Bar, *White Paper on Proposed Changes to the Florida Family Trust Company Act*, pp. 2-3 (on file with the Insurance & Banking Subcommittee staff).

¹⁰ s. 662.141(1), F.S.

¹¹ s. 662.102, F.S.

¹² RPPTL White Paper, pp. 3-4.

¹³ 15 U.S.C. §80-2(a)(11).

publications or writings, as to the value of securities or as to the advisability of investing in, purchasing, or selling securities.¹⁴ However, the SEC has somewhat restrictively defined “family office,” and for many families this definition would exclude certain in-laws, aunts and uncles, and cousins. Thus, a family office serving those individuals would typically fail the SEC’s “family office” definition, subjecting it to burdensome SEC registration as an investment adviser.

SEC registration requirements and regulations may include: (1) filing a Form ADV with the SEC, which must be kept current with periodic updates; (2) annual filings with the SEC of an audited balance sheet; (3) undergoing an annual surprise examination by an independent public accountant to verify client assets; and (4) inspections and examinations by SEC staff.¹⁵ While the 1940 Investment Adviser Act generally protects the disclosure of client identity, investments or affairs and the fact of examination or investigation by the SEC, it does make public information contained in registration applications, reports, and amendments thereto filed with the SEC, unless the SEC “finds that public disclosure is neither necessary nor appropriate in the public interest or for the protection of investors.”¹⁶

The Act was written with the intention that a licensed FTC would not be required to register as an “investment adviser” under the 1940 Investment Advisers Act. In addition to exempting family offices, the 1940 Act excludes “banks” from the definition of “investment adviser,” and includes “trust company[ies]... doing a substantial portion of the business which consists of receiving deposits or exercising fiduciary powers similar to those permitted to national banks....and which is supervised and examined by State or Federal authority having supervision over banks...and which is not operated for the purpose of evading the provisions of this subchapter”¹⁷ (emphasis added). It was believed that OFR regulation of licensed FTCs under the Act would be sufficient to constitute “supervised and examined” within the meaning of this so-called “bank exemption” from SEC regulation under the 1940 Act.

The view of SEC regulation experts regarding whether state “supervision and examination” is sufficient to allow an FTC to qualify for the “bank exemption” has evolved since the enactment of chapter 662. Currently, the Act requires OFR to examine licensed FTCs once every 18 months, but only for compliance with very specific provisions of the Act.¹⁸ Moreover, licensed FTCs may be able to satisfy examination requirements through the submission of audits conducted by certified public accounting firms. Experts in the field of SEC regulation now believe that in order to qualify for the “bank exemption,” a licensed FTC must be regulated and examined in substantially the same manner as a public trust company, although not necessarily with the same frequency.¹⁹ The regulation and examination of licensed FTCs under the current Act falls short of this standard, which would make them unlikely to qualify for the “bank exemption” from investment advisor registration requirements.²⁰

Effect of the Bill

In addition to addressing the deficiencies in the Act’s examination requirements as discussed above, the bill clarifies a number of other provisions in the Act.

Examinations of FTCs

Section 1 of the bill amends 662.102, F.S., which describes the purpose of the Act, to clarify that OFR will regulate, supervise and examine only those FTCs which choose to organize as licensed FTCs.

¹⁴ 15 U.S.C. §80b-2(a)(11).

¹⁵ 15 U.S.C. §§80b-3 and 80b-4; *see also* SECURITIES & EXCHANGE COMMISSION, *How to Register as an Investment Adviser*, at <http://www.sec.gov/divisions/investment/iaregulation/regia.htm> (last viewed Mar. 1, 2015).

¹⁶ 15 U.S.C. §80b-10.

¹⁷ *See* 15 U.S.C. §80b-2(a)(11)(A) (definition of “investment adviser”) and 15 U.S.C. §80b-2(a)(2)(C) (definition of “bank”).

¹⁸ s. 662.141, F.S.

¹⁹ Section 655.045(1), F.S., requires the OFR to examine each state financial institution at least every 18 months. While OFR may accept an examination from an appropriate federal regulator or conduct joint or concurrent examinations with federal regulators, OFR must conduct its own independent examination at least once during each 36-month period beginning July 1, 2014.

²⁰ RPPTL White Paper, pp. 4-6.

Section 3 of the bill creates s. 662.113, F.S., to clarify that the financial institutions codes do not apply to FTCs unless otherwise indicated in the Act, although it does not limit the OFR's ability to investigate any entity to ensure that it is not in violation with the Act or the Codes. The Act is intended to be a stand-alone framework for FTC governance.

Section 11 of the bill amends s. 662.141, F.S., to expand the scope of OFR examinations of *licensed FTCs* to make them sufficiently similar to examinations of public trust companies in order for to qualify for the "bank exemption" from SEC regulation under the 1940 Act. Although examinations of licensed FTCs will be more rigorous, the bill provides that they will occur only once every 36 months rather than once every 18 months. The bill also clarifies that *unlicensed FTCs and foreign licensed FTCs* are subject to OFR examinations to the extent necessary to determine whether they have engaged in certain prohibited activities or have advertised services to the general public, and makes some drafting changes to reorder subsections.

Licensure, Registration, and Regulation of FTCs

Section 5 of the bill amends s. 662.1215, F.S., to specify that the OFR's initial investigation of applicants seeking to become licensed FTCs includes a confirmation that the proposed FTC's management structure complies with s. 662.125, F.S., which contains requirements for directors and officers.

Section 6 of the bill amends s. 662.122, F.S., to add cross-references (regarding organizational documents and minimum capital requirements) for the registration process for unlicensed FTCs and foreign licensed FTCs. It also adds a requirement to this statute that every foreign licensed FTC provide proof it is in compliance with the FTC laws and regulations of its principal jurisdiction.

Section 7 of the bill amends s. 662.1225, F.S., to clarify that a foreign licensed FTC must be in compliance with the FTC laws and regulations of its principal jurisdiction as a condition to operating in this state. The bill also provides that companies operating as a FTC as of October 1, 2015, must apply for licensure or registration on or before December 30, 2015, or cease doing business in this state.

Section 9 of the bill amends s. 662.128, F.S., to allow FTCs to file their annual renewals within 45 days after the end of the calendar year, rather than the 30 days currently required in statute. The annual renewal application is anticipated to be a somewhat complex document requiring more than 30 days to prepare. The bill also clarifies that the license renewal application's verified statement be made by the FTC's authorized representative.

Section 12 of the bill amends s. 662.142, F.S., which sets forth the grounds for revocation of a licensed FTC's license by OFR, including an act of commission or omission that is determined by a court of competent jurisdiction to be a breach of trust or fiduciary duty. If OFR finds that an FTC has committed an act constituting a breach of trust or fiduciary duty, OFR may enter an order immediately revoking the FTCs license. The bill modifies s. 662.142, F.S., to account for the licensed FTC's administrative hearing rights under the Administrative Procedure Act (ch. 120, F.S.), and clarifies that the OFR may enter an order of revocation after a hearing has not been timely requested pursuant to ss. 120.569 and 120.57 or if a hearing is held and it has been determined that the licensed FTC has committed any violations enumerated in subsection (1).

Section 13 of the bill amends s. 662.143, F.S., allows OFR to issue a cease and desist order upon an FTC in the event of certain violations of the Act, including an act of commission or omission that OFR has reason to believe constitutes a breach of trust or a breach of fiduciary duty. The bill modifies s. 662.143, F.S., to require that an act of commission or omission be judicially determined to be a breach of trust or fiduciary duty prior to OFR issuing a cease and desist order.

Section 17 of the bill amends s. 662.151, F.S., to relocate existing language to s. 662.1225, F.S. (which is amended by Section 7 of the bill), regarding general FTC requirements. The language requires that an FTC that is in operation prior to October 1, 2015 must apply for licensure as a licensed FTC or register as

an unlicensed FTC within 90 days of the Act's effective date (i.e., January 1, 2016), or cease doing business in this state. The bill clarifies that FTCs in operation as of October 1, 2015 must, on or before December 30, 2015, apply for the appropriate FTC licensure or registration.

FTC Organization & Operation

Section 2 of the bill amends s. 662.111, F.S., is the definition of "officer," and includes non-director individuals who participate in the FTC's major policymaking functions. The definition contains a presumption that certain officers, such as the president, the chief financial officer, etc., are *executive* officers, unless excluded from major policymaking function by board resolution, bylaws, or operating agreement, as well as actual non-participation in those major policymaking functions by the individual. The bill amends this definition to eliminate reference to an "executive" officer.

Section 4 of the bill amends s. 662.120(2), F.S., which limits licensed FTCs to two "designated relatives," so long as the designated relatives do not have a common ancestor within five generations. The bill amends this provision to prohibit the two designated relatives from having a common ancestor within *three* generations.

Section 8 of the bill amends s. 662.123, F.S., sets forth certain requirements for organizational documents for an FTC and requires an FTC to submit any proposed changes to its articles of incorporation, articles of organization, bylaws, or articles of organization of a limited liability company to OFR for review at least 30 days before an amendment is to become effective. The bill adds certificates of formation or certificates of organization to these organizational documents requiring OFR's preapproval, but eliminates bylaws and articles of organization. According to the proponents, amendments to a FTC's bylaws or articles of organization should not require approval from OFR, because the overwhelming majority of such instruments typically involve ministerial acts of day-to-day governance.²¹

Section 10 of the bill amends s. 662.132, F.S., which sets forth restrictions on the purchases of bonds or other security instruments by an FTC from an affiliate of the FTC. The bill deletes the reference with the term "affiliate" in order to avoid confusion with the defined term "family affiliate" in s. 662.111, F.S. The bill substitutes "parent or subsidiary company" in place of the term "affiliate." Additionally, the bill substitutes the more legally accurate term "broker-dealer" instead of "distributor" to describe permissible investment transactions for FTCs.

Section 14 of the bill amends s. 662.143, F.S., to provide procedures for reinstating a FTC license or registration through the filing of a renewal application and payment of fees and fines.

Sections 15 and 16 of the bill make technical changes to ss. 662.145 and 662.150, F.S.

B. SECTION DIRECTORY:

Section 1. Amends s. 662.102, F.S., relating to the purpose of the Family Trust Company Act.

Section 2. Amends s. 662.111, F.S., relating to definitions.

Section 3. Creates s. 662.113, F.S., relating to applicability of other chapters of the financial institutions codes.

Section 4. Amends s. 662.120, F.S., relating to maximum number of designated relatives.

Section 5. Amends s. 662.1215, F.S., relating to investigation of license applicants.

Section 6. Amends s. 662.122, F.S., relating to registration of a family trust company or a foreign licensed family trust company.

Section 7. Amends s. 662.1225, F.S., relating to requirements for a family trust company, licensed family trust company, and foreign licensed family trust company.

Section 8. Amends s. 662.123, F.S., relating to organizational documents; use of term "family trust" in name.

Section 9. Amends s. 662.128, F.S., relating to annual renewal.

Section 10. Amends s. 662.132, F.S., relating to investments.

Section 11. Amends s. 662.141, F.S., relating to examination, investigations, and fees.

Section 12. Amends s. 662.142, F.S., relating to revocation of license.

Section 13. Amends s. 662.143, F.S., relating to cease and desist authority.

Section 14. Amends s. 662.144, F.S., relating to failure to submit required report; fines.

Section 15. Amends s. 662.145, F.S., relating to grounds for removal.

Section 16. Amends s. 662.150, F.S., relating to domestication of a foreign family trust company.

Section 17. Amends s. 662.151, F.S., relating to registration of a foreign licensed family trust company.

Section 18. Provides an effective date of October 1, 2015.

II. FISCAL ANALYSIS & ECONOMIC IMPACT STATEMENT

A. FISCAL IMPACT ON STATE GOVERNMENT:

1. Revenues:

According to the bill's proponents, the bill should not have a fiscal impact on state and local governments. The bill's elimination and simplification of OFR examination requirements on licensed and non-licensed FTCs, respectively, should be revenue neutral or revenue positive. The application fees for establishing FTCs, annual certification and other fees are anticipated to offset OFR's costs in regulating licensed FTCs.²²

OFR does not anticipate that the bill will have a fiscal impact to state government.²³

2. Expenditures:

See Revenues, above.

B. FISCAL IMPACT ON LOCAL GOVERNMENTS:

1. Revenues:

None.

²² RPPTL White Paper, p. 10.

²³ Office of Financial Regulation, Agency Analysis of 2015 House Bill 825, p. 5 (Mar. 3, 2015).

2. Expenditures:

None.

C. DIRECT ECONOMIC IMPACT ON PRIVATE SECTOR:

According to the proponents, the bill should help attract high net worth families to choose Florida as a jurisdiction to establish family trust companies.²⁴

D. FISCAL COMMENTS:

See above.

III. COMMENTS

A. CONSTITUTIONAL ISSUES:

1. Applicability of Municipality/County Mandates Provision:

Not applicable. This bill does not appear to: require counties or municipalities to spend funds or take an action requiring the expenditure of funds; reduce the authority that counties or municipalities have to raise revenues in the aggregate; or reduce the percentage of a state tax shared with counties or municipalities.

2. Other:

None.

B. RULE-MAKING AUTHORITY:

The bill does not provide any new rulemaking authority. The bill reorganizes s. 662.141, F.S., to move existing rulemaking authority to the Financial Services Commission in subsection (3) (regarding records and requirements necessary to demonstrate conformity with the Act) to subsection (6).

C. DRAFTING ISSUES OR OTHER COMMENTS:

None.

IV. AMENDMENTS/ COMMITTEE SUBSTITUTE CHANGES

On March 10, 2015, the Insurance Banking & Subcommittee considered and adopted a strike-all amendment and reported the bill favorably as a committee substitute. The amendment made the bill identical to the Senate companion bill (CS/SB 658) to include additional clarifying changes to the Act:

- Clarifies that OFR may investigate any entity to ensure that it is not in violation with the Act or the financial institutions codes.
- Clarifies and reorganizes language requiring family trust companies to apply for licensure or registration on or before December 30, 2015, or cease operating in this state.
- Substitutes the more legally accurate term of "broker-dealer" instead of "distributor" to describe permissible investments for FTCs.
- Clarifies that unlicensed and foreign FTCs are subject to OFR examinations to the extent necessary to determine whether they have engaged in certain prohibited activities or have advertised services to the general public.
- Expands the scope of OFR examinations of licensed family trust companies so that such examinations are comparable to OFR examinations of public trust companies.
- Provides procedures for reinstatement of a family trust company upon filing of renewal application and payment of fees and fines.

²⁴ *Id.*

- Provides that any family trust company that fails to renew or reinstate must wind up its affairs by a date certain.

The staff analysis has been updated to reflect the committee substitute as passed by the Insurance & Banking Subcommittee.

1 A bill to be entitled
2 An act relating to family trust companies; amending s.
3 662.102, F.S.; revising the purposes of the Family
4 Trust Company Act; providing legislative findings;
5 amending s. 662.111, F.S.; redefining the term
6 "officer"; creating s. 662.113, F.S.; specifying the
7 applicability of other chapters of the financial
8 institutions codes to family trust companies;
9 providing that the section does not limit the
10 authority of the Office of Financial Regulation to
11 investigate an entity to ensure that it does not
12 violate of chapter 662, F.S., or applicable provisions
13 of the financial institutions codes; amending s.
14 662.120, F.S.; revising the ancestry requirements for
15 designated relatives of a licensed family trust
16 company; amending s. 662.1215, F.S.; revising the
17 requirements for investigations of license applicants
18 by the Office of Financial Regulation; amending s.
19 662.122, F.S.; revising the requirements for
20 registration of a family trust company and a foreign
21 licensed family trust company; amending s. 662.1225,
22 F.S.; requiring a foreign licensed family trust
23 company to be in compliance with the family trust laws
24 and regulations in its jurisdiction; specifying the
25 date by which family trust companies must be
26 registered or licensed or, if not registered or

27 licensed, cease doing business in this state; amending
28 s. 662.123, F.S.; revising the types of amendments to
29 organizational documents which must have prior
30 approval by the office; amending s. 662.128, F.S.;
31 extending the deadline for the filing of, and revising
32 the requirements for, specified license and
33 registration renewal applications; amending s.
34 662.132, F.S.; revising the authority of specified
35 family trust companies while acting as fiduciaries to
36 purchase certain bonds and securities; revising the
37 prohibition against the purchase of certain bonds or
38 securities by specified family trust companies;
39 amending s. 662.141, F.S.; revising the purposes for
40 which the office may examine or investigate a family
41 trust company that is not licensed and a foreign
42 licensed family trust company; deleting the
43 requirement that the office examine a family trust
44 company that is not licensed and a foreign licensed
45 family trust company; providing that the office may
46 rely upon specified documentation that identifies the
47 qualifications of beneficiaries as permissible
48 recipients of family trust company services; deleting
49 a provision that authorizes the office to accept an
50 audit by a certified public accountant in lieu of an
51 examination by the office; authorizing the Financial
52 Services Commission to adopt rules establishing

53 | specified requirements for family trust companies;
 54 | amending s. 662.142, F.S.; deleting a provision that
 55 | authorizes the office to immediately revoke the
 56 | license of a licensed family trust company under
 57 | certain circumstances; revising the circumstances
 58 | under which the office may enter an order revoking the
 59 | license of a licensed family trust company; amending
 60 | s. 662.143, F.S.; revising the acts that may result in
 61 | the entry of a cease and desist order against
 62 | specified family trust companies and affiliated
 63 | parties; amending s. 662.144, F.S.; authorizing a
 64 | family trust company to have its terminated
 65 | registration or revoked license reinstated under
 66 | certain circumstances; revising the timeframe for a
 67 | family trust company to wind up its affairs under
 68 | certain circumstances; requiring the deposit of
 69 | certain fees and fines in the Financial Institutions'
 70 | Regulatory Trust Fund; amending s. 662.145, F.S.;
 71 | revising the office's authority to suspend a family
 72 | trust company-affiliated party who is charged with a
 73 | specified felony or to restrict or prohibit the
 74 | participation of such party in certain financial
 75 | institutions; s. 662.150, F.S.; making a technical
 76 | change; amending s. 662.151, F.S.; conforming a
 77 | provision to changes made by the act; providing an
 78 | effective date.

79
80
81
82
83
84
85
86
87
88
89
90
91
92
93
94
95
96
97
98
99
100
101
102
103
104

Be It Enacted by the Legislature of the State of Florida:

Section 1. Section 662.102, Florida Statutes, is amended to read:

662.102 Purposes; findings Purpose.—The purposes ~~purpose~~ of the Family Trust Company Act are ~~is~~ to establish requirements for licensing family trust companies, to regulate ~~provide~~ ~~regulation of these~~ persons who provide fiduciary services to family members of no more than two families and their related interests as a family trust company, and to establish the degree of regulatory oversight required of the Office of Financial Regulation over such companies. The ~~Unlike trust companies formed under chapter 658, there is no public interest to be served by this chapter is to ensure~~ ~~outside of ensuring~~ that fiduciary activities performed by a family trust company are restricted to family members and their related interests and as otherwise provided ~~for~~ in this chapter. Therefore, the Legislature finds that:

(1) A family trust company is ~~companies are not a~~ financial institution ~~institutions~~ within the meaning of the financial institutions codes, ~~and~~ Licensure of such a company ~~these companies~~ pursuant to chapters 658 and 660 is ~~should not~~ ~~be~~ required as it would not promote the purposes of the codes specified as set forth in s. 655.001.

(2) A family trust company may elect to be a licensed

105 family trust company under this chapter if the company desires
 106 to be subject to the regulatory oversight of the office, as
 107 provided in this chapter, notwithstanding that the company
 108 restricts its services to family members.

109 (3) With respect to: Consequently, the office

110 (a) A licensed of Financial Regulation is not responsible
 111 for regulating family trust company, the office is responsible
 112 for regulating, supervising, and examining the company as
 113 provided under this chapter.

114 (b) A family trust company that does not elect to be
 115 licensed and a foreign licensed family trust company, companies
 116 to ensure their safety and soundness, and the responsibility of
 117 the office's role office is limited to ensuring that fiduciary
 118 services provided by the company such companies are restricted
 119 to family members and authorized related interests and not to
 120 the general public. The office is not responsible for examining
 121 a family trust company or a foreign licensed family trust
 122 company regarding the safety or soundness of its operations.

123 Section 2. Subsection (19) of section 662.111, Florida
 124 Statutes, is amended to read:

125 662.111 Definitions.—As used in this chapter, the term:

126 (19) "Officer" of a family trust company means an
 127 individual, regardless of whether the individual has an official
 128 title or receives a salary or other compensation, who may
 129 participate in the major policymaking functions of a family
 130 trust company, other than as a director. The term does not

131 include an individual who may have an official title and
 132 exercise discretion in the performance of duties and functions,
 133 but who does not participate in determining the major policies
 134 of the family trust company and whose decisions are limited by
 135 policy standards established by other officers, regardless of
 136 whether the policy standards have been adopted by the board of
 137 directors. The chair of the board of directors, the president,
 138 the chief officer, the chief financial officer, the senior trust
 139 officer, and all executive vice presidents of a family trust
 140 company, and all managers if organized as a limited liability
 141 company, are presumed to be ~~executive~~ officers unless such
 142 officer is excluded, by resolution of the board of directors or
 143 members or by the bylaws or operating agreement of the family
 144 trust company, other than in the capacity of a director, from
 145 participating in major policymaking functions of the family
 146 trust company, and such excluded officer does not actually
 147 participate therein.

148 Section 3. Section 662.113, Florida Statutes, is created
 149 to read:

150 662.113 Applicability of other chapters of the financial
 151 institutions codes.—If a family trust company, licensed family
 152 trust company, or foreign licensed family trust company limits
 153 its activities to the activities authorized under this chapter,
 154 the provisions of other chapters of the financial institutions
 155 codes do not apply to the trust company unless otherwise
 156 expressly provided in this chapter. This section does not limit

157 the office's authority to investigate an entity to ensure that
 158 it does not violate this chapter or applicable provisions of the
 159 financial institutions codes.

160 Section 4. Subsection (2) of section 662.120, Florida
 161 Statutes, is amended to read:

162 662.120 Maximum number of designated relatives.—

163 (2) A licensed family trust company may ~~not~~ have up to
 164 ~~more than~~ two designated relatives., ~~and~~ The designated
 165 relatives may not have a common ancestor within three ~~five~~
 166 generations.

167 Section 5. Paragraph (e) is added to subsection (2) of
 168 section 662.1215, Florida Statutes, to read:

169 662.1215 Investigation of license applicants.—

170 (2) Upon filing an application for a license to operate as
 171 a licensed family trust company, the office shall conduct an
 172 investigation to confirm:

173 (e) That the management structure of the proposed company
 174 complies with s. 662.125.

175 Section 6. Paragraph (b) of subsection (1) and paragraphs
 176 (a) and (c) of subsection (2) of section 662.122, Florida
 177 Statutes, are amended to read:

178 662.122 Registration of a family trust company or a
 179 foreign licensed family trust company.—

180 (1) A family trust company that is not applying under s.
 181 662.121 to become a licensed family trust company must register
 182 with the office before beginning operations in this state. The

183 registration application must:

184 (b) State that the family trust company is a family trust
 185 company as defined under this chapter and that its operations
 186 will comply with ss. 662.1225, 662.123(1), 662.124, 662.125,
 187 662.127, 662.131, and 662.134.

188 (2) A foreign licensed family trust company must register
 189 with the office before beginning operations in this state.

190 (a) The registration application must state that its
 191 operations will comply with ss. 662.1225, 662.125, 662.127,
 192 662.131, and 662.134 and that it is currently in compliance with
 193 the family trust company laws and regulations of its principal
 194 jurisdiction.

195 (c) The registration must include a certified copy of a
 196 certificate of good standing, or an equivalent document,
 197 authenticated by the official having custody of records in the
 198 jurisdiction where the foreign licensed family trust company is
 199 organized, along with satisfactory proof, as determined by the
 200 office, that the company is organized in a manner similar to a
 201 family trust company as defined under this chapter and is in
 202 compliance with the family trust company laws and regulations of
 203 its principal jurisdiction.

204 Section 7. Subsection (2) of section 662.1225, Florida
 205 Statutes, is amended, and subsection (3) is added to that
 206 section, to read:

207 662.1225 Requirements for a family trust company, licensed
 208 family trust company, and foreign licensed family trust

209 company.—

210 (2) In order to operate in this state, a foreign licensed
 211 family trust company must be in good standing in its principal
 212 jurisdiction, must be in compliance with the family trust
 213 company laws and regulations of its principal jurisdiction, and
 214 must maintain:

215 (a) An office physically located in this state where
 216 original or true copies of all records and accounts of the
 217 foreign licensed family trust company pertaining to its
 218 operations in this state may be accessed and made readily
 219 available for examination by the office in accordance with this
 220 chapter.

221 (b) A registered agent who has an office in this state at
 222 the street address of the registered agent.

223 (c) All applicable state and local business licenses,
 224 charters, and permits.

225 (d) A deposit account with a state-chartered or national
 226 financial institution that has a principal or branch office in
 227 this state.

228 (3) A company in operation as of October 1, 2015, which
 229 meets the definition of a family trust company, must, on or
 230 before December 30, 2015, apply for licensure as a licensed
 231 family trust company, register as a family trust company or
 232 foreign licensed family trust company, or cease doing business
 233 in this state.

234 Section 8. Subsection (2) of section 662.123, Florida

235 Statutes, is amended to read:

236 662.123 Organizational documents; use of term "family
237 trust" in name.—

238 (2) A proposed amendment to the articles of incorporation,
239 articles of organization, certificate of formation, or
240 certificate of organization, bylaws, or articles of organization
241 of a ~~limited liability company,~~ family trust company, or
242 licensed family trust company must be submitted to the office
243 for review at least 30 days before it is filed or effective. An
244 amendment is not considered filed or effective if the office
245 issues a notice of disapproval with respect to the proposed
246 amendment.

247 Section 9. Subsections (1) through (4) of section 662.128,
248 Florida Statutes, are amended to read:

249 662.128 Annual renewal.—

250 (1) Within 45 ~~30~~ days after the end of each calendar year,
251 a family trust company ~~companies,~~ licensed family trust company
252 ~~companies,~~ or and foreign licensed family trust company
253 ~~companies~~ shall file its ~~their~~ annual renewal application with
254 the office.

255 (2) The license renewal application filed by a licensed
256 family trust company must include a verified statement by an
257 authorized representative of the trust company that:

258 (a) The licensed family trust company operated in full
259 compliance with this chapter, chapter 896, or similar state or
260 federal law, or any related rule or regulation. The application

261 must include proof acceptable to the office that the company is
 262 a family trust company as defined under this chapter.

263 (b) Describes any material changes to its operations,
 264 principal place of business, directors, officers, managers,
 265 members acting in a managerial capacity, and designated
 266 relatives since the end of the preceding calendar year.

267 (3) The registration renewal application filed by a family
 268 trust company must include:

269 (a) A verified statement by an authorized representative
 270 ~~officer~~ of the trust company that it is a family trust company
 271 as defined under this chapter and that its operations are in
 272 compliance with ss. 662.1225, 662.123(1), 662.124, 662.125,
 273 662.127, 662.131, and 662.134, ~~+~~ chapter 896, ~~+~~ or similar state
 274 or federal law, ~~+~~ or ~~any~~ related rule or regulation.

275 (b) ~~and include~~ The name of the company's ~~its~~ designated
 276 relative or relatives, if applicable, and the street address for
 277 its principal place of business.

278 (4) The registration renewal application filed by a
 279 foreign licensed family trust company must include a verified
 280 statement by an authorized representative of the trust company
 281 that its operations are in compliance with ss. 662.1225,
 282 662.125, 662.131, and 662.134 and in compliance with the family
 283 trust company laws and regulations of its principal
 284 jurisdiction. It must also provide:

285 (a) The current telephone number and street address of the
 286 physical location of its principal place of business in its

287 principal jurisdiction.

288 (b) The current telephone number and street address of the
 289 physical location in this state of its principal place of
 290 operations where its books and records pertaining to its
 291 operations in this state are maintained.

292 (c) The current telephone number and address of the
 293 physical location of any other offices located in this state.

294 (d) The name and current street address in this state of
 295 its registered agent.

296 (e) Documentation satisfactory to the office that the
 297 foreign licensed family trust company is in compliance with the
 298 family trust company laws and regulations of its principal
 299 jurisdiction.

300 Section 10. Subsections (4) and (7) of section 662.132,
 301 Florida Statutes, are amended to read:

302 662.132 Investments.—

303 (4) Notwithstanding any other law, a family trust company
 304 or licensed family trust company may, while acting as a
 305 fiduciary, purchase directly from underwriters or broker-dealers
 306 ~~distributors~~ or in the secondary market:

307 (a) Bonds or other securities underwritten or brokered
 308 ~~distributed~~ by:

- 309 1. The family trust company or licensed family trust
 310 company;
- 311 2. A family affiliate; or
- 312 3. A syndicate, including the family trust company,

313 licensed family trust company, or family affiliate.

314 (b) Securities of an investment company, including a
 315 mutual fund, closed-end fund, or unit investment trust, as
 316 defined under the federal Investment Company Act of 1940, for
 317 which the family trust company or licensed family trust company
 318 acts as an advisor, custodian, distributor, manager, registrar,
 319 shareholder servicing agent, sponsor, or transfer agent.

320 (7) Notwithstanding subsections (1)-(6), a family trust
 321 company or licensed family trust company may not, while acting
 322 as a fiduciary, purchase a bond or security issued by the
 323 company or its parent, or a subsidiary company ~~an affiliate~~
 324 thereof or its parent, unless:

325 (a) The family trust company or licensed family trust
 326 company is expressly authorized to do so by:

- 327 1. The terms of the instrument creating the trust;
- 328 2. A court order;
- 329 3. The written consent of the settlor of the trust for
 330 which the family trust company or licensed family trust company
 331 is serving as trustee; or

332 4. The written consent of every adult qualified
 333 beneficiary of the trust who, at the time of such purchase, is
 334 entitled to receive income under the trust or who would be
 335 entitled to receive a distribution of principal if the trust
 336 were terminated; and

337 (b) The purchase of the security is at a fair price and
 338 complies with:

339 1. The prudent investor rule in s. 518.11~~7~~, or other
 340 prudent investor or similar rule under other applicable law,
 341 unless ~~such~~ compliance is waived in accordance with s. 518.11 or
 342 other applicable law.

343 2. The terms of the instrument, judgment, decree, or order
 344 establishing the fiduciary relationship.

345 Section 11. Section 662.141, Florida Statutes, is amended
 346 to read:

347 662.141 Examination, investigations, and fees.—The office
 348 may conduct an examination or investigation of a ~~family trust~~
 349 ~~company~~, licensed family trust company, ~~or foreign licensed~~
 350 ~~family trust company~~ at any time it deems necessary to determine
 351 whether ~~the a family trust company~~, licensed family trust
 352 company, ~~foreign licensed family trust company~~, or licensed
 353 family trust company-affiliated party thereof ~~person~~ has
 354 violated or is about to violate any provision of this chapter,
 355 ~~or rules adopted by the commission pursuant to this chapter, or~~
 356 any applicable provision of the financial institution codes, or
 357 any rule ~~rules~~ adopted by the commission pursuant to this
 358 chapter or the ~~such~~ codes. The office may conduct an examination
 359 or investigation of a family trust company or foreign licensed
 360 family trust company at any time it deems necessary to determine
 361 whether the family trust company or foreign licensed family
 362 trust company has engaged in any act prohibited under s. 662.131
 363 or s. 662.134 and, if a family trust company or a foreign
 364 licensed family trust company has engaged in such act, to

365 determine whether any applicable provision of the financial
 366 institution codes has been violated.

367 (1) The office may rely upon a certificate of trust, trust
 368 summary, or written statement from the trust company which
 369 identifies the qualified beneficiaries of any trust or estate
 370 for which a family trust company, licensed family trust company,
 371 or foreign licensed family trust company serves as a fiduciary
 372 and the qualifications of such beneficiaries as permissible
 373 recipients of company services.

374 (2) The office shall conduct an examination of a licensed
 375 family trust company, ~~family trust company, and foreign licensed~~
 376 ~~family trust company~~ at least once every 36 ~~18~~ months.

377 ~~(2) In lieu of an examination by the office, the office~~
 378 ~~may accept an audit of a family trust company, licensed family~~
 379 ~~trust company, or foreign licensed family trust company by a~~
 380 ~~certified public accountant licensed to practice in this state~~
 381 ~~who is independent of the company, or other person or entity~~
 382 ~~acceptable to the office. If the office accepts an audit~~
 383 ~~pursuant to this subsection, the office shall conduct the next~~
 384 ~~required examination.~~

385 ~~(3) The office shall examine the books and records of a~~
 386 ~~family trust company or licensed family trust company as~~
 387 ~~necessary to determine whether it is a family trust company or~~
 388 ~~licensed family trust company as defined in this chapter, and is~~
 389 ~~operating in compliance with this chapter ss. 662.1225, 662.125,~~
 390 ~~662.126, 662.131, and 662.134, as applicable. The office may~~

391 ~~rely upon a certificate of trust, trust summary, or written~~
392 ~~statement from the trust company identifying the qualified~~
393 ~~beneficiaries of any trust or estate for which the family trust~~
394 ~~company serves as a fiduciary and the qualification of the~~
395 ~~qualified beneficiaries as permissible recipients of company~~
396 ~~services. The commission may establish by rule the records to be~~
397 ~~maintained or requirements necessary to demonstrate conformity~~
398 ~~with this chapter as a family trust company or licensed family~~
399 ~~trust company.~~

400 (3)~~(4)~~ The office shall examine the books and records of a
401 foreign licensed family trust company as necessary to determine
402 if it is a foreign licensed trust company as defined in this
403 chapter and is in compliance with ss. 662.1225, 662.125,
404 662.130(2), 662.131, and 662.134. In connection with an
405 examination of the books and records of the company, the office
406 may rely upon the most recent examination report or review or
407 certification letters or similar documentation issued by the
408 regulatory agency to which the foreign licensed family trust
409 company is subject to supervision. ~~The commission may establish~~
410 ~~by rule the records to be maintained or requirements necessary~~
411 ~~to demonstrate conformity with this chapter as a foreign~~
412 ~~licensed family trust company.~~ The office's examination of the
413 books and records of a foreign licensed family trust company is,
414 to the extent practicable, limited to books and records of the
415 operations in this state.

416 (4)~~(5)~~ For each examination of the books and records of a

417 family trust company, licensed family trust company, or foreign
 418 licensed family trust company as authorized under this chapter,
 419 the trust company shall pay a fee for the costs of the
 420 examination by the office. As used in this section, the term
 421 "costs" means the salary and travel expenses of field staff
 422 which are directly attributable to the examination of the trust
 423 company and the travel expenses of any supervisory and ~~or~~
 424 support staff required as a result of examination findings. The
 425 mailing of payment for costs incurred must be postmarked within
 426 30 days after the receipt of a notice stating that the ~~such~~
 427 costs are due. The office may levy a late payment of up to \$100
 428 per day or part thereof that a payment is overdue, unless waived
 429 for good cause. However, if the late payment of costs is
 430 intentional, the office may levy an administrative fine of up to
 431 \$1,000 per day for each day the payment is overdue.

432 (5)~~(6)~~ All fees collected under this section must be
 433 deposited into the Financial Institutions' Regulatory Trust Fund
 434 pursuant to s. 655.049 for the purpose of administering this
 435 chapter.

436 (6) The commission may establish by rule the records to be
 437 maintained or requirements necessary to demonstrate conformity
 438 with this chapter as a family trust company, licensed family
 439 trust company, or foreign licensed family trust company.

440 Section 12. Section 662.142, Florida Statutes, is amended
 441 to read:

442 662.142 Revocation of license.--

443 (1) Any of the following acts constitute ~~or conduct~~
 444 ~~constitutes~~ grounds for the revocation by the office of the
 445 license of a licensed family trust company:
 446 (a) The company is not a family trust company as defined
 447 in this chapter.†
 448 (b) A violation of s. 662.1225, s. 662.123(1)(a), s.
 449 662.125(2), s. 662.126, s. 662.127, s. 662.128, s. 662.130, s.
 450 662.131, s. 662.134, or s. 662.144.†
 451 (c) A violation of chapter 896, relating to financial
 452 transactions offenses, or a ~~any~~ similar state or federal law or
 453 ~~any~~ related rule or regulation.†
 454 (d) A violation of any rule of the commission.†
 455 (e) A violation of any order of the office.†
 456 (f) A breach of any written agreement with the office.†
 457 (g) A prohibited act or practice under s. 662.131.†
 458 (h) A failure to provide information or documents to the
 459 office upon written request.† ~~or~~
 460 (i) An act of commission or omission which ~~that~~ is
 461 judicially determined by a court of competent jurisdiction to be
 462 a breach of trust or ~~of~~ fiduciary duty ~~pursuant to a court of~~
 463 ~~competent jurisdiction.~~
 464 (2) If the office finds ~~Upon a finding~~ that a licensed
 465 family trust company has committed any of the acts specified ~~set~~
 466 ~~forth~~ in subsection (1) ~~paragraphs (1)(a)-(h)~~, the office may
 467 enter an order suspending the company's license and provide
 468 notice of its intention to revoke the license and of the

469 opportunity for a hearing pursuant to ss. 120.569 and 120.57.
 470 (3) If a hearing is not timely requested pursuant to ss.
 471 120.569 and 120.57 or if a hearing is held and it has been
 472 determined that the licensed family trust company has committed
 473 any of the acts specified in subsection (1) ~~there has been a~~
 474 ~~commission or omission under paragraph (1)(i),~~ the office may
 475 immediately enter an order revoking the company's license. A ~~The~~
 476 licensed family trust company has ~~shall have~~ 90 days to wind up
 477 its affairs after license revocation. If after 90 days the
 478 company is still in operation, the office may seek an order from
 479 the circuit court for the annulment or dissolution of the
 480 company.

481 Section 13. Subsection (1) of section 662.143, Florida
 482 Statutes, is amended to read:

483 662.143 Cease and desist authority.—

484 (1) The office may issue and serve upon a family trust
 485 company, licensed family trust company, ~~or~~ foreign licensed
 486 family trust company, or ~~upon a~~ family trust company-affiliated
 487 party, a complaint stating charges if the office has reason to
 488 believe that such company, family trust company-affiliated
 489 party, or individual named therein is engaging in or has engaged
 490 in any of the following acts ~~conduct that~~:

491 (a) ~~Indicates that~~ The company is not a family trust
 492 company or foreign licensed family trust company as defined in
 493 this chapter. ~~+~~

494 (b) ~~Is~~ A violation of s. 662.1225, s. 662.123(1)(a), s.

495 | 662.125(2), s. 662.126, s. 662.127, s. 662.128, s. 662.130, or
 496 | s. 662.134.~~+~~
 497 | (c) ~~Is~~ A violation of any rule of the commission.~~+~~
 498 | (d) ~~Is~~ A violation of any order of the office.~~+~~
 499 | (e) ~~Is~~ A breach of any written agreement with the office.~~+~~
 500 | (f) ~~Is~~ A prohibited act or practice pursuant to s.
 501 | 662.131.~~+~~
 502 | (g) ~~Is~~ A willful failure to provide information or
 503 | documents to the office upon written request.~~+~~
 504 | (h) ~~Is~~ An act of commission or omission that is judicially
 505 | determined by ~~or a court of competent jurisdiction practice that~~
 506 | ~~the office has reason to be believe is~~ a breach of trust or ~~of~~
 507 | fiduciary duty.~~+~~ ~~or~~
 508 | (i) ~~Is~~ A violation of chapter 896 or similar state or
 509 | federal law or any related rule or regulation.
 510 | Section 14. Section 662.144, Florida Statutes, is amended
 511 | to read:
 512 | 662.144 Failure to submit required report; fines.—If a
 513 | family trust company, licensed family trust company, or foreign
 514 | licensed family trust company fails to submit within the
 515 | prescribed period its annual renewal or any other report
 516 | required by this chapter or any rule, the office may impose a
 517 | fine of up to \$100 for each day that the annual renewal or
 518 | report is overdue. Failure to provide the annual renewal within
 519 | 60 days after the end of the calendar year shall automatically
 520 | result in termination of the registration of a family trust

521 company or foreign licensed family trust company or revocation
 522 of the license of a licensed family trust company. A family
 523 trust company may have its registration or license automatically
 524 reinstated by submitting to the office, on or before August 31
 525 of the calendar year in which the renewal application is due,
 526 the company's annual renewal application and fee required under
 527 s. 662.128, a \$500 late fee, and the amount of any fine imposed
 528 by the office under this section. A family ~~The~~ trust company
 529 that fails to renew or reinstate its registration or license
 530 must ~~shall thereafter have 90 days to~~ wind up its affairs on or
 531 before November 30 of the calendar year in which such failure
 532 occurs. Fees and fines collected under this section shall be
 533 deposited into the Financial Institutions' Regulatory Trust Fund
 534 pursuant to s. 655.049 for the purpose of administering this
 535 chapter.

536 Section 15. Paragraph (a) of subsection (6) of section
 537 662.145, Florida Statutes, is amended to read:

538 662.145 Grounds for removal.—

539 (6) The chief executive officer, or the person holding the
 540 equivalent office, of a family trust company or licensed family
 541 trust company shall promptly notify the office if he or she has
 542 actual knowledge that a family trust company-affiliated party is
 543 charged with a felony in a state or federal court.

544 (a) If a family trust company-affiliated party is charged
 545 with a felony in a state or federal court, or is charged with an
 546 offense in a court ~~the courts~~ of a foreign country with which

547 the United States maintains diplomatic relations which involves
 548 a violation of law relating to fraud, currency transaction
 549 reporting, money laundering, theft, or moral turpitude and the
 550 charge is equivalent to a felony charge under state or federal
 551 law, the office may enter an emergency order suspending the
 552 family trust company-affiliated party or restricting or
 553 prohibiting participation by such ~~company-affiliated~~ party in
 554 the affairs of that particular family trust company or licensed
 555 family trust company or any state financial institution,
 556 subsidiary, or service corporation, upon service of the order
 557 upon the company and ~~the~~ family trust company-affiliated party
 558 ~~se~~ charged.

559 Section 16. Paragraph (b) of subsection (1) of section
 560 662.150, Florida Statutes, is amended to read:

561 662.150 Domestication of a foreign family trust company.—

562 (1) A foreign family trust company lawfully organized and
 563 currently in good standing with the state regulatory agency in
 564 the jurisdiction where it is organized may become domesticated
 565 in this state by:

566 (b) Filing an application for a license to begin
 567 operations as a licensed family trust company in accordance with
 568 s. 662.121, which must first be approved by the office, or by
 569 filing the prescribed form with the office to register as a
 570 family trust company to begin operations in accordance with s.
 571 662.122.

572 Section 17. Subsection (3) of section 662.151, Florida

573 Statutes, is amended to read:

574 662.151 Registration of a foreign licensed family trust
 575 company to operate in this state.—A foreign licensed family
 576 trust company lawfully organized and currently in good standing
 577 with the state regulatory agency in the jurisdiction under the
 578 law of which it is organized may qualify to begin operations in
 579 this state by:

580 ~~(3) A company in operation as of the effective date of~~
 581 ~~this act that meets the definition of a family trust company~~
 582 ~~shall have 90 days from the effective date of this act to apply~~
 583 ~~for licensure as a licensed family trust company, register as a~~
 584 ~~family trust company or foreign licensed family trust company,~~
 585 ~~or cease doing business in this state.~~

586 Section 18. This act shall take effect October 1, 2015.

HOUSE OF REPRESENTATIVES LOCAL BILL STAFF ANALYSIS

BILL #: HB 851 Manatee County
SPONSOR(S): Boyd
TIED BILLS: None. **IDEN./SIM. BILLS:** None.

| REFERENCE | ACTION | ANALYST | STAFF DIRECTOR or BUDGET/POLICY CHIEF |
|--|-----------|--------------------|---------------------------------------|
| 1) Local Government Affairs Subcommittee | 12 Y, 0 N | Darden | Miller |
| 2) Regulatory Affairs Committee | | Whittier <i>SW</i> | Hamon <i>K.W.H.</i> |

SUMMARY ANALYSIS

Under ch. 153, F.S., unpaid water and sewer bills to county governments create a lien on the property or parcel serviced. Counties are able to initiate foreclosure proceedings to collect on this lien. The Manatee County Utility System (utility system) was authorized by a special act that not did create a lien on parcels or property for unpaid utility bills.

The bill amends Chapter 63-1598, Laws of Florida, to place a lien on property for unpaid utility bills to Manatee County. The bill does not allow the county to foreclose on the property solely on the basis of this lien.

The Economic Impact Statement, signed by an employee of the Manatee County Board of County Commissioners, stated the bill would have no fiscal impact. However, the utility system has written off over \$6,000,000 in bad debt over the five most recent fiscal years.

The bill provides that the act shall take effect upon becoming law.

FULL ANALYSIS

I. SUBSTANTIVE ANALYSIS

A. EFFECT OF PROPOSED CHANGES:

Present Situation

General Law

To address an historic lack of water and sewer systems in unincorporated areas, the Legislature authorized counties to construct such systems.¹ Counties are required to set a schedule of rates, fees, and other charges for water and sewer service.² These fees must be sufficient, when combined with other county funds appropriated for the purpose, to fund the operation and maintenance expenses of the water system, including the payment of principal and interest on revenue bonds issued for the system.³

To help ensure prompt payment, the statute provides that any unpaid balance and all interest accruing on that balance creates a lien on the parcel or property receiving service.⁴ This lien has priority over the interests of any owner, lessee, tenant, mortgagee, or other person.⁵ The lien is considered to be on the same level as that of any outstanding taxes owed to the county.⁶ If the unpaid balance is greater than thirty days old, the county may file a civil action to recover the balance, interest, and any attorney fees and court costs associated with the action.⁷ The county may foreclose upon this lien as the foreclosure of a mortgage on real property.⁸

Manatee County

The Manatee County Utility System does not fall under the auspices of ch. 153, F.S., since it was created by special act.⁹ The act authorized the county to construct a water and sewer system.¹⁰ The county may charge “fees, rental, and other charges” according to a schedule of rates set by the Manatee County Board of County Commissioners.¹¹

Under current law, the only tool available to the county to collect unpaid utility bills is to discontinue and shut off services for nonpayment.¹² The county is allowed to shut off services until the debtor has paid the outstanding balance in full, including interest and any disconnection fees.¹³ The county may also file suit in a court of competent jurisdiction for the recovery of fees, plus any reasonable attorney’s fees.¹⁴

The county currently charges a late fee for past due bills and sends a final notice to a debtor if the account balance is over \$200.¹⁵ After final notice is sent, the county turns off water service and requires

¹ S. 153.51, F.S.

² S. 153.64(1), F.S.

³ *Id.*

⁴ S. 153.67, F.S.

⁵ *Id.*

⁶ *Id.*

⁷ *Id.*

⁸ *Id.*

⁹ Ch. 63-1598, Laws of Fla.

¹⁰ Ch. 63-1598, s. 7(1), Laws of Fla.

¹¹ Ch. 63-1598, s. 7(4), Laws of Fla.

¹² Ch. 63-1598, s. 14, Laws of Fla.

¹³ *Id.*

¹⁴ *Id.*

¹⁵ “Manatee County Utility Delinquent Account Collection Process Overview,” provided in an email from Cari Roth, Dean Mead, Re: HB 851, March 21, 2015. A copy of the Collection Process Overview is attached as Appendix A.

a \$50 reconnection fee and the payment of the past due amount to restore service.¹⁶ If the debtor is a tenant, the county closes the account and the landowner is notified and established as a new customer until an account is established in the name of a new tenant.¹⁷ The county makes attempts throughout this process to identify the debtor to collect the past due amount.¹⁸

The inability to effectively recover unpaid utility fees has placed a financial burden on the county. According to figures provided by the Manatee County Utility System, the System wrote off \$875,080 in bad debt during Fiscal Year 2014 and has written off almost \$6,000,000 in bad debt over the course of the five most recent fiscal years.¹⁹ The adopted Manatee County utility budget for Fiscal Year 2014 was \$99,140,723²⁰ and the utility system had total bonded debt outstanding of \$121,205,000.²¹

Effect of Proposed Changes

The bill amends Chapter 63-1598, Laws of Florida, to make unpaid fees, rentals, rates, or other charges to the Manatee County Utility System a lien upon the property serviced. The bill would enable the county to enforce the lien on the property, pursuant to s. 153.67, F.S., which allows county water and sewer districts to enforce liens for unpaid fees. The bill would not, however, allow Manatee County to initiate a foreclosure action solely on the basis of the utility lien created by this bill.

The bill would improve the financial situation of the Manatee County Utility System by giving the county an additional enforcement tool to collect unpaid fees.²² The bill would also benefit utility customers who make prompt payments, by reducing the extent to which they face higher fees to make up shortfalls caused by the non-payment of others.²³

The county has made a commitment to conduct public hearings to evaluate, discuss, and consider the utility lien collections process before implementation of the provisions of the bill.²⁴

B. SECTION DIRECTORY:

Section 1: Amends Chapter 63-1598, Laws of Florida, authorizing the Manatee County Utility System to place a lien on property for unpaid fees.

Section 2: Provides that the act shall take effect upon becoming law.

II. NOTICE/REFERENDUM AND OTHER REQUIREMENTS

A. NOTICE PUBLISHED? Yes No

IF YES, WHEN? December 15, 2014

¹⁶ *Id.*

¹⁷ *Id.*

¹⁸ *Id.*

¹⁹ Email from Cari Roth, Dean Mean, RE: Info on Manatee County Utilities HB 851 (03/09/15). Email retained by House Local Government Affairs Subcommittee staff.

²⁰ Manatee County, *Fiscal Year 2015 Adopted Budget*, at 178, available at <http://www.mymanatee.org/home/government/departments/financial-management/budget-downloads.html> (accessed 3/13/15).

²¹ *Id.*

²² Economic Impact Statement for HB 851 (2015).

²³ *Id.*

²⁴ Letter from Betsy Benac, Chair of the Manatee County Commission to Rep. Steube, as chair of Manatee County local delegation, March 19, 2015. A copy of this letter is attached as Appendix B.

WHERE? Bradenton Herald, a daily newspaper published in Manatee County, Florida.

B. REFERENDUM(S) REQUIRED? Yes No

IF YES, WHEN?

C. LOCAL BILL CERTIFICATION FILED? Yes, attached No

D. ECONOMIC IMPACT STATEMENT FILED? Yes, attached No

III. COMMENTS

A. CONSTITUTIONAL ISSUES:

None.

B. RULE-MAKING AUTHORITY:

This bill does not provide authority or require executive branch rulemaking.

C. DRAFTING ISSUES OR OTHER COMMENTS:

None.

IV. AMENDMENTS/ COMMITTEE SUBSTITUTE CHANGES

None.

APPENDIX A: Manatee County Utility Delinquent Account Collection Process Overview

The Manatee County Utilities Department provides and bills for water, sewer and garbage collection. The Utilities Department has 95,348 water metered accounts, 59 sewer only accounts, 264 garbage and sewer only accounts, and 8,187 garbage accounts with no water or sewer service.

The Utility Department makes every effort to collect unpaid fees and service charges, but some remain uncollectible. When utility bills are unpaid and collection efforts fail, these charges are written-off and the cost is ultimately borne by the paying customers. A lien provides another tool for collection. Any outstanding charges that are collected benefit other Utility customers and ensure a fair distribution of the system cost among rate paying customers.

The existing collections process for utility accounts is based on the Utility's special act, specifically Section 14 of Chapter 63-1598, and Sec. 2-31-266 of the County's Code (Ord. No. 07-62, § 1, 8-7-07; Ord. No. 10-69, §§ 18, 19, 11-9-10; Ord. No. 14-09, § 12, 1-29-14)

Existing Collection Process: (Utility system customers are notified of their responsibilities for payment and procedures for collection of past due accounts when opening an account.)

- Customer is billed and given 21 days to make payment.
- On the 23rd day, a late charge of \$5 is assessed to the account.
- Between the 23rd day and the 31st day, the customer is called for collection.
- **A payment arrangement may be entered into, allowing for regularly scheduled payments of the past due amount.**
- If the balance on the account is \$200 or more a final notice is sent.
- On the 32nd day, a turn-off service order is initiated if the past due account balance exceeds \$200. Turn-off orders are only issued for accounts receiving water service and are usually processed in a few business days.
- The turn-off will often generate a phone call from the customer at which time full payment of past due amounts are required to have service restored.
- A reconnection fee of \$50.00 is charged to the account.
- Tenants with discontinued service due to delinquency will have their accounts closed and the owner according to the public records will be notified and established as the customer and will be billed monthly customer base charges until an account is established in the name of a new tenant.
- The account remains in active status until the Utility is notified that ownership has transferred to another or that a new tenant has moved in and established service.
- **Attempts are made throughout this time to verify correct address, phone number, etc. in order to contact customer to collect past due funds.**

Upon reaching inactive status the account will be sent to a collection agency. (Accounts are transferred daily after they have been inactive for a total of 60 days past the final bill due date.) The collection agency retains 18% of funds collected.

APPENDIX B: Benac Letter of 3/19/2015



**MANATEE COUNTY
FLORIDA**

March 19, 2015

The Honorable Greg Steube
State Representative, District 73
204 House Office Building
402 South Monroe Street
Tallahassee, FL 32399-1300

Dear Chairman Steube:

As you know, HB 851, Manatee County's utility lien bill will provide our utility system with a new ability to pursue a collection process on a relatively small number of unpaid accounts. Currently, these unpaid accounts are liabilities that are ultimately passed along to prompt paying customers in the form of higher rates. We view this ability to collect on unpaid accounts as a fairness issue, and for the past three years the bill has been a legislative priority of the County Commission.

As the governing body of our public utility system, the Manatee Board of County Commissioners has the responsibility over the utility system and all collections procedures. In the event HB 851 is approved by the Florida Legislature, I want to assure you that the County Commission will have a public hearing to evaluate, discuss and consider the utility lien collections process. The hearing will be advertised and noticed in hopes of generating public feedback that may improve our process. Our goal is to encourage good communication with and prompt payment from our utility customers.

We value our delegation and the work that you do for our community and shared constituents. We also welcome and value your unique perspective as a property owner and real estate attorney. If you have suggestions on how we may structure our utility lien procedure, or any other utility collection procedure, we would be happy to receive them. Please feel free to contact me with any questions.

Thank you again,

Betsy Benac
Chairman, Manatee County Commission

Board of County Commissioners
1112 Manatee Avenue West, Bradenton, FL 34205
Website: www.myanatee.org * Phone: 941.745.3700 * FAX: 941.745.3790

LARRY BUSTLE * CHARLES B. SMITH * JOHN R. CHAPPIE * ROBIN DISABATINO * VANESSA BAUGH * CAROL WHITMORE * BETSY BENAC
District 1 District 2 District 3 District 4 District 5 District 6 District 7

BRADENTON HERALD

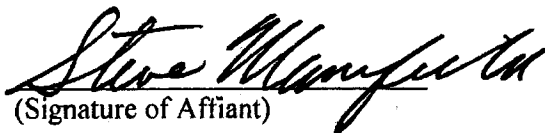
WWW.BRADENTON.COM
P.O. Box 921
Bradenton, FL 34206-0921
102 Manatee Avenue West
Bradenton, FL 34205-8894
941-745-7066

Bradenton Herald
Published Daily
Bradenton, Manatee County, Florida

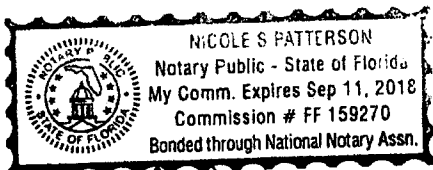
STATE OF FLORIDA
COUNTY OF MANATEE

Before the undersigned authority personally appeared Steve Mansfield, who, on oath, says that he is a Legal Advertising Representative of The Bradenton Herald, a daily newspaper published at Bradenton in Manatee County, Florida; that the attached copy of the advertisement, being a Legal Advertisement in the matter of **Manatee County Utility System Special Act, Notice of Legal Legislation** was published in said newspaper in the issue(s) of 12/15/2014.

Affidavit further says that the said publication is a newspaper published at Bradenton, in said Manatee County, Florida, and that the said newspaper has heretofore been continuously published in said Manatee County, Florida, each day and has been entered as second-class mail matter at the post office in Bradenton, in said Manatee County, Florida, for a period of one year next preceding the first publication of the attached copy of advertisement; and affiant further says that she has neither paid nor promised any person, firm or corporation any discount, rebate, commission or refund for the purpose of securing this advertisement for publication in the said newspaper.


(Signature of Affiant)

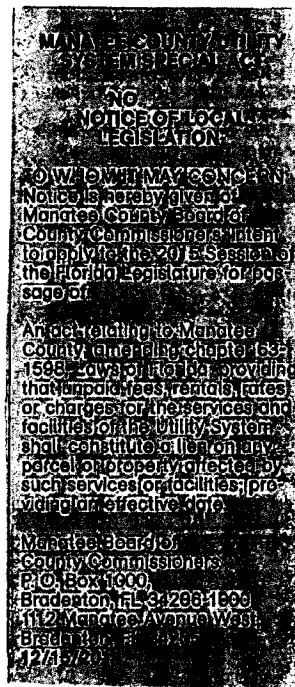
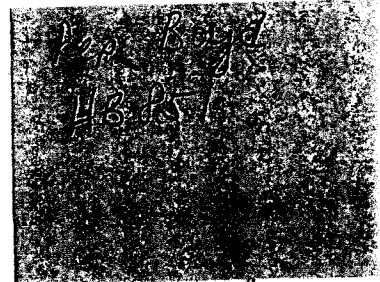
Sworn to and subscribed before me this
15 Day of Dec, 2014





SEAL & Notary Public

Personally Known OR Produced Identification
Type of Identification Produced _____



**HOUSE OF REPRESENTATIVES
2015 LOCAL BILL CERTIFICATION FORM**

BILL #: 851
SPONSOR(S): The Honorable State Representative Jim Boyd
RELATING TO: Manatee County Utility System -- Lien priority
[Indicate Area Affected (City, County, or Special District) and Subject]
NAME OF DELEGATION: Manatee County
CONTACT PERSON: Cari Roth
PHONE NO.: (850) 999-4100 **E-Mail:** croth@deanmead.com

I. *House local bill policy requires that three things occur before a committee or subcommittee of the House considers a local bill: (1) The members of the local legislative delegation must certify that the purpose of the bill cannot be accomplished at the local level; (2) the legislative delegation must hold a public hearing in the area affected for the purpose of considering the local bill issue(s); and (3) the bill must be approved by a majority of the legislative delegation, or a higher threshold if so required by the rules of the delegation, at the public hearing or at a subsequent delegation meeting. Please submit this completed, original form to the Local Government Affairs Subcommittee as soon as possible after a bill is filed.*

(1) Does the delegation certify that the purpose of the bill cannot be accomplished by ordinance of a local governing body without the legal need for a referendum?

YES NO []

(2) Did the delegation conduct a public hearing on the subject of the bill?

YES NO []

Date hearing held: Nov. 14, 2014

Location: Selby Auditorium, USF Sarasota-Manatee Campus

(3) Was this bill formally approved by a majority of the delegation members?

YES NO []

II. *Article III, Section 10 of the State Constitution prohibits passage of any special act unless notice of intention to seek enactment of the bill has been published as provided by general law (s. 11.02, F. S.) or the act is conditioned to take effect only upon approval by referendum vote of the electors in the area affected.*

Has this constitutional notice requirement been met?

Notice published: YES [x] NO [] **DATE** December 15, 2014

Where? Bradenton Herald County Manatee

Referendum in lieu of publication: YES [] NO [x]

Date of Referendum _____

III. Article VII, Section 9(b) of the State Constitution prohibits passage of any bill creating a special taxing district, or changing the authorized millage rate for an existing special taxing district, unless the bill subjects the taxing provision to approval by referendum vote of the electors in the area affected.

(1) Does the bill create a special district and authorize the district to impose an ad valorem tax?

YES [] NO NOT APPLICABLE []

(2) Does this bill change the authorized ad valorem millage rate for an existing special district?

YES [] NO NOT APPLICABLE []

If the answer to question (1) or (2) is YES, does the bill require voter approval of the ad valorem tax provision(s)?

YES [] NO []

Note: House policy requires that an Economic Impact Statement for local bills be prepared at the local level and be submitted to the Local Government Affairs Subcommittee.


Delegation Chair (Original Signature)

3-19-15
Date

W. Greg Steube
Printed Name of Delegation Chair

HOUSE OF REPRESENTATIVES
2015 ECONOMIC IMPACT STATEMENT FORM

Read all instructions carefully.

House local bill policy requires that no local bill will be considered by a committee or a subcommittee without an Economic Impact Statement. This form must be prepared at the LOCAL LEVEL by an individual who is qualified to establish fiscal data and impacts, and has personal knowledge of the information given (for example, a chief financial officer of a particular local government). Please submit this completed, original form to the Local Government Affairs Subcommittee as soon as possible after a bill is filed. Additional pages may be attached as necessary.

BILL #: HB 851
SPONSOR(S): The Honorable State Representative Jim Boyd
RELATING TO: Manatee County Utility System - Lien Priority
[Indicate Area Affected (City, County or Special District) and Subject]

I. REVENUES:

These figures are new revenues that would not exist but for the passage of the bill. The term "revenue" contemplates, but is not limited to, taxes, fees and special assessments. For example, license plate fees may be a revenue source. If the bill will add or remove property or individuals from the tax base, include this information as well.

| | <u>FY 15-16</u> | <u>FY 16-17</u> |
|-------------------------------|-----------------|-----------------|
| Revenue decrease due to bill: | \$ n/a | \$ n/a |
| Revenue increase due to bill: | \$ n/a | \$ n/a |

II. COST:

Include all costs, both direct and indirect, including start-up costs. If the bill repeals the existence of a certain entity, state the related costs, such as satisfying liabilities and distributing assets.

Expenditures for Implementation, Administration and Enforcement:

| | <u>FY 15-16</u> | <u>FY 16-17</u> |
|--|-----------------|-----------------|
| | \$ n/a | \$ n/a |

Please include explanations and calculations regarding how each dollar figure was determined in reaching total cost.

The County's request to amend Chapter 63-1598, the Special Act that created the Manatee County Utility System, will allow the Utility to recoup a portion of receivable payments, the entirety of which is currently absorbed by the Utility System and passed along to prompt-paying customers in the form of higher utility rates.

III. FUNDING SOURCE(S):

State the specific source from which funding will be received, for example, license plate fees, state funds, borrowed funds or special assessments.

If certain funding changes are anticipated to occur beyond the following two fiscal years, explain the change and at what rate taxes, fees or assessments will be collected in those years.

| | FY 15-16 | <u>FY 16-17</u> |
|----------|----------|-----------------|
| Local: | \$ n/a | <u>\$ n/a</u> |
| State: | \$ n/a | <u>\$ n/a</u> |
| Federal: | \$ n/a | <u>\$ n/a</u> |

III. ECONOMIC IMPACT:

Potential Advantages:

Include all possible outcomes linked to the bill, such as increased efficiencies, and positive or negative changes to tax revenue. If an act is being repealed or an entity dissolved, include the increased or decreased efficiencies caused thereby.

Include specific figures for anticipated job growth.

1. Advantages to Individuals: Prompt-paying utility customers will no longer bear the burden of absorbing the cost for utility customers who do not pay their bills.

2. Advantages to Businesses: n/a

3. Advantages to Government: Manatee County Utility System will have a new tool to collect unpaid utility accounts, putting our Utility System on par with most other Florida Utility Systems that have the ability as defined under F S 15367.

Potential Disadvantages:

Include all possible outcomes linked to the bill, such as inefficiencies, shortages, or market changes anticipated.

Include reduced business opportunities, such as reduced access to capital or training.

State any decreases in tax revenue as a result of the bill.

1. Disadvantages to Individuals: n/a

2. Disadvantages to Businesses: n a

3. Disadvantages to Government: n a

IV. ESTIMATED IMPACT UPON COMPETITION AND THE OPEN MARKET FOR EMPLOYMENT:

Include all changes for market participants, such as suppliers, employers, retailers and laborers. If the answer is "None," explain the reasons why. Also, state whether the bill may require a governmental entity to reduce the services it provides.

1. Impact on Competition:

None.

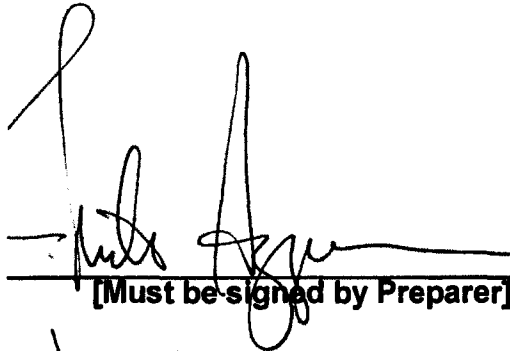
2. Impact on the Open Market for Employment:

None. The requested amendment will simply extend to Manatee County Utility System the same lien authority already granted to Florida's county and municipally owned utility systems under Section 153.67, Florida Statutes.

V. SPECIFIC DATA USED IN REACHING ESTIMATES:

Include the type(s) and source(s) of data used, percentages, dollar figures, all assumptions made, history of the industry/issue affected by the bill, and any audits.

PREPARED BY:


[Must be signed by Preparer]

Print preparer's name:

Nick Azzara

Nov. 26, 2014

Date

TITLE (such as Executive Director, Actuary, Chief Accountant, or Budget Director):

Information Outreach Manager

REPRESENTING:

Manatee Board of County Commissioners

PHONE:

(941) 745-3771

E-MAIL ADDRESS:

nicholas.azzara@mymanatee.org

1 A bill to be entitled
 2 An act relating to Manatee County; amending chapter
 3 63-1598, Laws of Florida; providing that unpaid
 4 rentals, rates, or charges for services and facilities
 5 of the utility system constitute a lien on any parcel
 6 or property affected by such services or facilities;
 7 providing an effective date.

8
 9 Be It Enacted by the Legislature of the State of Florida:

10
 11 Section 1. Section 14 of chapter 63-1598, Laws of Florida,
 12 is amended to read:

13 Section 14. Collection of Charges; Unpaid Fees to
 14 Constitute Lien.

15 (a) In the event that the fees, rentals, or other charges
 16 for the services and facilities of said Utility System are ~~shall~~
 17 not be paid when due, the County may discontinue and shut off
 18 the supply of the services and facilities of said Utility System
 19 and of any other undertaking, utility, or public works owned,
 20 operated, and controlled by the County, the person, firm,
 21 corporation, or other body, public or private, so supplied with
 22 such services or facilities, until such fees, rentals, or other
 23 charges, including interest, penalties, and charges for the
 24 shutting off and discontinuance or the restoration of such
 25 services or facilities are fully paid, and for such purposes may
 26 enter on any lands, water, and premises of such person, firm,

HB 851

2015

27 corporation, or other body, public or private, within or without
28 the boundaries of the County. Such delinquent fees, rentals, or
29 other charges, together with interest, penalties, and charges
30 for the shutting off and discontinuance or the restoration of
31 such services or facilities, and reasonable attorneys' fees and
32 other expenses, may be recovered by the County by suit in a
33 court of competent jurisdiction. The County may also enforce
34 payments of such delinquent fees, rentals, or other charges by
35 any other lawful method of enforcement.

36 (b) In the event that the fees, rentals, rates, or charges
37 for the services and facilities of said Utility System are not
38 paid when due, any unpaid balance thereof and all interest
39 accruing thereon shall be a lien on any parcel or property
40 affected thereby. Such liens may be enforced in the same manner
41 as liens of a county water and sewer district pursuant to s.
42 153.67, Florida Statutes; however, such a lien may not serve as
43 the sole basis upon which a foreclosure action is initiated.
44 Such liens shall be equal in rank and dignity with the lien of
45 all state, County, district, or municipal tax liens and shall be
46 superior in rank and dignity to all other liens, titles, and
47 claims until paid.

48 Section 2. This act shall take effect upon becoming a law.

HOUSE OF REPRESENTATIVES STAFF ANALYSIS

BILL #: CS/HB 927 Title Insurance
SPONSOR(S): Insurance & Banking Subcommittee; Hager
TIED BILLS: IDEN./SIM. **BILLS:** CS/SB 1136

| REFERENCE | ACTION | ANALYST | STAFF DIRECTOR or BUDGET/POLICY CHIEF |
|--|------------------|-----------------|---------------------------------------|
| 1) Insurance & Banking Subcommittee | 12 Y, 0 N, As CS | Lloyd | Cooper |
| 2) Government Operations Appropriations Subcommittee | 9 Y, 0 N | Keith | Topp |
| 3) Regulatory Affairs Committee | | Lloyd <i>ew</i> | Hamon <i>K.W.H.</i> |

SUMMARY ANALYSIS

Title insurance insures owners of real property or others having an interest in real property, such as lenders, against loss by: encumbrance; defective title; invalidity; or adverse claim to title. The Office of Insurance Regulation (OIR) licenses title insurers and establishes their rates. The Department of Financial Services (DFS) manages insolvent title insurers, in its role as "receiver," either through liquidation or rehabilitation. Since liquidation requires policy cancellation and unforeseen costs to property owners and lenders, such insolvencies are handled through rehabilitation.

The insolvency claim costs and expenses are funded through assessments on active title insurers (three assessments to date) and recovered through surcharges on title insurance policies issued in the state. A \$3.28 surcharge per policy is currently in force. Surcharges are retained by the insurer until they recover their assessment payments. Excess surcharges are paid to the Insurance Regulatory Trust Fund (IRTF). Excess surcharge collections do not reduce future assessments or assist insurers that are slow to recover their assessment payments. The surcharges cease once all insurers recover their assessment payment. There is uncertainty over when the surcharges end on account of how the assessment methodology assigns the amount due from each title insurer.

The bill changes the administration process regarding assessment recovery surcharges. Specifically, the bill:

- removes language limiting the surcharge to one per insolvent company, permitting the receiver to adjust the surcharge amount related to a particular company;
- requires transaction settlement statements to specify that the surcharge amount is a "surcharge" and provide that the surcharge is not premium;
- requires any insurer that was not subject to a given assessment, regardless of their activity in the previous calendar year, to collect and remit the surcharge to the receiver as an excess surcharge;
- establishes an excess surcharge account for use as specified in the bill and described below;
- allows the OIR to end surcharges after all actively writing title insurers have recovered the assessment;
- rolls unused excess surcharges held by the receiver into the IRTF after certain conditions are met, rather than immediately upon receipt; and
- grants specific rulemaking authority.

The bill has an indeterminate fiscal impact on state revenues and a potential positive fiscal impact on state expenditures. To date, no excess surcharges have been remitted for deposit into the IRTF within the DFS. However, given the approximate amount of 1,000,000 title insurance policies written each year, and the current \$3.28 surcharge which began in September of 2014, the surcharge will generate approximately \$3,280,000 per year. Total assessments to date equal \$2,536,348. These figures lead to an approximate amount of excess surcharges of \$743,652 that could soon be deposited into the IRTF. The bill would reduce this expected revenue to the IRTF by redirecting the funds into an excess surcharge account retained by the DFS, as receiver, to exclusively service the needs of insolvent title insurer estates, potential estates, and title insurers that have yet to recover their assessment payments. This excess surcharge account will maintain the funds until there are either no active title insurer receiverships for twelve consecutive months, or there are no payable claims for 60 consecutive months, at which time the excess surcharge funds will be deposited into the IRTF.

The bill is effective July 1, 2015.

FULL ANALYSIS

I. SUBSTANTIVE ANALYSIS

A. EFFECT OF PROPOSED CHANGES:

Background

Title Insurance

Title insurance insures owners of real property or others having an interest in real property, such as lenders, against loss by: encumbrance; defective title; invalidity; or adverse claim to title.¹ Title insurance is a policy issued by a title insurer that, after evaluating a search of title, insures against certain covered risks including: forgery; fraud; liens; and encumbrances on a title. It is usually taken out by the purchaser of property or an entity that is loaning money on a mortgage.

Purchasers of real property and lenders utilize title insurance to protect themselves against claims by others that claim to be the rightful owner of the property. Most lenders require title insurance when they underwrite loans for real property. Title insurance provides a duty to defend against adverse claims on the subject property's title, and also promises to indemnify the policyholder for damage to the lender's security interest created by a cloud on title, unmarketable title, or adverse title that was not discovered by the insurer.²

Regulation in Florida

Two entities provide regulatory oversight of the title insurance industry in Florida: the Department of Financial Services (DFS or receiver), which regulates title insurance agents and acts as receiver of insolvent title insurer estates; and the Office of Insurance Regulation (OIR), which licenses title insurers. Title insurance forms must be filed and approved by the OIR prior to usage³ and premium rates charged by title insurers are specified by rule by the Financial Services Commission (FSC).⁴ Title insurers may petition the OIR for an order authorizing a specific deviation from the premium established by rule.⁵

In Florida, title insurers operate on a monoline basis, meaning that the insurer can only transact title insurance and cannot transact any other type of insurance.⁶ Eighteen title insurers are authorized and actively writing title insurance in the state.⁷

Pursuant to s. 627.782, F.S., the FSC is mandated to adopt a rule specifying the premium to be charged by title insurers for the respective types of title insurance contracts and, for policies issued through agents or agencies, the percentage of such premium required to be retained by the title insurer.⁸ The FSC must review the premium not less than once every three years.

Title insurers and title insurance agencies are required to submit to the OIR, on or before May 31 of each year, revenue, loss, and expense data for the most recently concluded year that are determined necessary to assist in the analysis of premium rates, title search costs, and the condition of the Florida title insurance industry.

¹ Section 624.608, F.S. Title insurance is also insurance of owners and secured parties of the existence, attachment, perfection and priority of security interests in personal property under the Uniform Commercial Code.

² See, e.g., the website of the American Land Title Association (ALTA), <http://www.alta.org> (Last accessed: March 12, 2015). ALTA is the national trade association of the abstract and title insurance industry. There are currently six basic ALTA policies of title insurance: Lenders, Lenders Leasehold, Owners, Owners Leasehold, Residential, and Construction Loan Policies.

³ Section 627.777, F.S.

⁴ Section 627.782, F.S.

⁵ Section 627.783, F.S.

⁶ Section 627.786, F.S.

⁷ Florida Office of Insurance Regulation, <http://www.floir.com/CompanySearch/> (last accessed March 12, 2015). Search for "Title Insurance" under "Company Type."

⁸ A minimum 30 percent of premium must be retained by the title insurer. Section 627.782, F.S.

Insurer Insolvency: Rehabilitation and Liquidation

Chapter 631, F.S., relates to insurer insolvency and guaranty payments. It governs the receivership process for insurance companies in Florida. Federal law specifies that insurance companies cannot file for bankruptcy.⁹ Instead, they are either "rehabilitated" or "liquidated" by the state. In Florida, the Division of Rehabilitation and Liquidation of the DFS is responsible for rehabilitating or liquidating insurance companies as the "receiver."¹⁰ This process involves the initiation of a delinquency proceeding and the placement of an insurer under the control of the receiver. Insolvencies are handled before the Circuit Court of Leon County, i.e., the 2nd Judicial Circuit.¹¹

Foreign Title Insurers in Receivership¹²

When a foreign title insurer with policies in Florida is placed in receivership by its domiciliary state, the DFS may apply to the court for an order appointing it as ancillary receiver for the purpose of making assessments. The proceeds of such assessments may be used for the payment of claims, to acquire reinsurance, or otherwise provide for the assumption of Florida policy obligations by another insurer. If the assets in Florida are insufficient to pay the administrative costs of the ancillary receivership, the receiver may request additional funds from the Insurance Regulatory Trust Fund (IRTF).

Liquidation

When the DFS determines that a Florida-domiciled insurer is insolvent or is operating in a financially hazardous manner, it petitions the court for an order requiring the insurer to show cause why it should not be placed into liquidation.¹³ If the insurer's board of directors either joins in the petition or consents, a liquidation order is issued appointing the DFS as receiver to liquidate the insurer; otherwise, a hearing is held to determine whether the petition should be granted.

Under the court's supervision, the receiver as liquidator is charged with gathering (marshaling) the company's assets, converting them into cash, and distributing the cash to the insurer's claimants in accordance with the priority for claims payment established by statute.

After issuance of the liquidation order, the DFS takes possession of the insurer's offices, equipment, records and assets. A notice is sent to all potential claimants advising them of the liquidation and the process to follow to perfect their claim against the insurer's estate. All property and casualty insurance policies are cancelled within 30 days of the liquidation order.

After all assets have been converted to cash, claims prioritized and valued, and any objections to the valuation of claims resolved, the receiver will file a petition with the court asking for authority to distribute the cash according to the priorities set in statute.¹⁴

Liquidation of title insurers is disfavored because it results in the cancellation of the insurer's policies. This would eliminate the insurance covering the lender's interest in the title and require the owner to obtain new title insurance or refinance the mortgage at unexpected additional cost. According to the DFS, they have never liquidated a title insurer in the state.

⁹ The Bankruptcy Code expressly provides that "a domestic insurance company" may not be the subject of a federal bankruptcy proceeding. 11 U.S.C. § 109(b)(2). The exclusion of insurers from the federal bankruptcy court process is consistent with federal policy generally allowing states to regulate the business of insurance. See 15 U.S.C. § 1012 (McCarran-Ferguson Act).

¹⁰ Typically, insurers are put into liquidation when the company is insolvent whereas insurers are put into rehabilitation for numerous reasons, one of which is an unsound financial condition. The goal of rehabilitation is to return the insurer to a sound financial condition. The goal of liquidation, however, is to dissolve the insurer. See s. 631.051, F.S., for the grounds for rehabilitation and s. 631.061, F.S., for the grounds for liquidation.

¹¹ Section 631.021, F.S.

¹² "Foreign insurer" is defined in s. 624.06, F.S., as an insurer formed under the laws of any state, district, territory, or commonwealth of the United States other than Florida.

¹³ The grounds for liquidation are set forth in s. 631.061, F.S.

¹⁴ Section 631.271, F.S.

Rehabilitation

The receiver of an impaired insurer, as the rehabilitator, prepares a plan to assist an insurer to resolve its difficulties and is responsible for taking actions necessary to correct the conditions that necessitated the receivership, as the court may direct. Generally, the receiver suspends all powers of the company's directors, officers, and managers.

By statute and court order, for insurers generally, the receiver:

- Is authorized to conduct all business of the insurer.
- Directs, manages, hires, and discharges employees.
- Is authorized to manage the property and assets of the insurer as it deems necessary.
- Files for release of the company from receivership if rehabilitation efforts are successful and grounds for receivership no longer exist.

By statute, for title insurers, the receiver reviews the insurer's condition and files a rehabilitation plan, subject to court approval, that provides for the following:¹⁵

- Title insurance policies covering real property in Florida are to remain in force, unless assessments on other title insurers would be insufficient to pay the insurer's claims in the ordinary course of business.
- Title insurance policies covering real property in other states ("out-of-state policies") that do not statutorily provide for payment of future losses of title insurers in receivership may be cancelled as of a date proposed by the receiver (if approved by the court); with a claims filing deadline proposed for out-of-state policies that are cancelled.
- A proposed percentage of the remaining estate assets to fund out-of-state claims where policies have been cancelled, with any unused funds returned to the general assets of the insurer's estate.
- A proposed percentage of the remaining estate assets to fund out-of-state claims where policies remain in force.
- That funds allocated to pay claims on out-of-state policies are to be based on the pro-rata share of premiums written in each state over each of the 5 calendar years preceding the date of the order of rehabilitation.

If the receiver determines that further attempts to rehabilitate the insurer are futile or if continued rehabilitation would increase the risk of loss to policyholders, the receiver may file for liquidation of the insurer. However, as noted above, liquidation of title insurance companies is disfavored.

Title Insurers in Rehabilitation

There are two title insurers in rehabilitation: National Title Insurance Company (National) and K.E.L. Title Insurance Group, Inc. (K.E.L.).¹⁶ According to the DFS, these two are the only title insurers to go into receivership in the state. Both cases resulted in assessments¹⁷ and the collection of surcharges.

Assessments¹⁸

As a condition of doing business in the state, title insurers are liable for an assessment to pay all unpaid title insurance claims on policies covering real property in Florida, and the expenses of administering

¹⁵ Section 631.400, F.S.

¹⁶ See State of Florida, ex rel., the Department of Financial Services of the State of Florida v. National Title Insurance Company, Case No. 2009-CA-2577 (Fla. Cir. Ct.), and State of Florida, ex rel., the Department of Financial Services of the State of Florida v. K.E.L. Title Insurance Group, Inc., Case No. 2012-CA-3514 (Fla. Cir. Ct.). Detailed information can be obtained from the Department of Financial Services at http://www.myfloridacfo.com/Division/Receiver/Companies/CompaniesinRehabilitation.htm#.VQGU1qPD_cv. (Last accessed on March 12, 2015.)

¹⁷ See 2012 Title Insurance Assessment for National Title Insurance Company Rehabilitation, Office of Insurance Regulation Case No. 127302-12, 2014 Title Insurance Assessment for National Title Insurance Company Rehabilitation, Office of Insurance Regulation Case No. 162723-14, and 2014 Title Insurance Assessment for K.E.L. Title Insurance Group Rehabilitation, Office of Insurance Regulation Case No. 150289-14.

¹⁸ Section 631.400, F.S.

and settling such claims, of a title insurer ordered into rehabilitation. The OIR, upon request of the receiver, is required to order an annual assessment in an amount the receiver considers sufficient to pay known claims, loss adjustment expenses, and the cost of administration of rehabilitation expenses. In requesting an assessment, the receiver is required to consider the remaining assets of the insurer in receivership. Annual assessments may be made until the insurer in rehabilitation does not have any policies in force or the potential for future liability has been satisfied. Assessments are to be based on each title insurer's pro-rata share of direct title insurance premiums written in Florida in the previous calendar year as reported to the OIR.

The assessment levied against a title insurer cannot exceed three percent of an insurer's surplus to policyholders at the end of the previous calendar year or ten percent of an insurer's surplus to policyholders over any consecutive five-year period. The ten percent limitation is to be calculated as the sum of the percentages of surplus to policyholders assessed in each of those five years. An emergency assessment may also be ordered, if requested by the receiver. However, the total of the emergency assessment and any annual assessment to be paid by a title insurer in a single calendar year cannot exceed the cap applicable to the annual assessment alone. The OIR may exempt a title insurer from, or limit payment of, the assessment when such payment would reduce the insurer's surplus to policyholders below the minimum required for the insurer to maintain its certificate of authority in another state. Assessments are payable within 90 days or under a quarterly installment plan approved by the receiver, accompanied by applicable finance charges.

Proceeds of assessments may be used by the receiver in an effort to keep in force title policies on Florida real property, including purchasing reinsurance or otherwise providing for the assumption of policy obligations by another insurer. When an assessment has been ordered, the insurer in rehabilitation is barred from issuing new title insurance policies until it is released from rehabilitation. An insurer may not be released from rehabilitation until all title insurers have received full reimbursement for assessments paid. However, because an insurer may become inactive in the interim, it may be impossible to meet this condition.

Surcharges

To reimburse title insurers for assessments paid, the OIR is required to order a surcharge on all subsequently issued title insurance policies on Florida real property. The surcharge cannot exceed \$25 per transaction for each impaired title insurer and the surcharge must be in an amount estimated to be sufficient to recover all amounts assessed within 7 years. The surcharge is to be paid by the party responsible for payment of the title insurance premium, unless otherwise agreed between the parties.

If additional title insurers become impaired, the OIR is required to order an increase in the surcharge amount to reflect the aggregate surcharge. However, the statute does not permit the OIR to alter the surcharge related to a particular insolvency. The OIR may authorize one surcharge per insolvency, but a particular surcharge cannot be adjusted as additional claim and expenses develop. Because of the nature of title insurance, it is very difficult to estimate the development of claims and expenses over the long term.

Title insurance agents and agencies are required to collect and remit the surcharges to the title insurer upon which a policy is written within 60 days. No surcharge is due or owing as to any policy of insurance issued at the simultaneous issue rate. The surcharge is to be considered a separate governmental assessment to be separately stated on any settlement statement, and is not subject to premium tax or reserve requirements. Title insurers are required to provide the OIR with an accounting, by March 1st of each year, of assessments paid and surcharges collected during the previous calendar year. Any surcharges collected by an insurer in excess of the assessment paid are payable to the IRTF.

The OIR may only order the collection of surcharges ceased after all title insurers that paid the assessment fully recover the amount that they paid on account of the assessment.¹⁹ Because the assessment is set as a pro rata share of direct written premium, but the surcharge is collected on a per

policy basis, title insurers with a high average premium but a low policy volume may require an exceptionally long period of time to fully recover their assessment payment. Additionally, title insurers that paid the assessment may become inactive prior to recovering their assessment payments. So, the condition precedent to ceasing the surcharge may be impossible to meet.

Current Assessments and Surcharges

To date, the OIR, at the request of the receiver, has ordered three assessments.²⁰ Two are related to National (\$212,478 in 2012 and \$300,000 in 2014) and one is related to K.E.L. (\$2,023,870 in 2014). Seventeen title insurers were ordered to pay the 2012 assessment. Fifteen title insurers were ordered to pay the 2014 assessments. There is a difference between the number assessed because K.E.L. became insolvent and another company became inactive prior to the 2014 assessments. The OIR reports that the first two assessments have been fully paid and that compliance on the last is ongoing.

Together, the total authorized surcharge on all title insurance policies written in the state is \$3.28 (\$0.28 related to National and \$3.00 related to K.E.L.). Title insurers began collecting surcharges in September 2014. Excess surcharge collections have not yet occurred.

Effect of the Bill

The bill removes language limiting the surcharge to one per insolvent company. This permits the receiver to adjust the surcharge amount related to a particular company as claims and expenses develop. Currently, the surcharge related to National is set at \$0.28 per policy. To date, there has been only \$512,478 in claims and expenses converted into assessments in the matter. If higher claim activity occurs, the surcharge related to National cannot be adjusted in response. When one considers that the assessment related to K.E.L., which only held 0.27 percent of the Florida market in 2011, was over \$2,000,000, it becomes apparent that far higher claim activity could occur in the National case. The bill allows the flexibility to react to actual claim development, as it occurs.

Currently, the amount of the surcharge is required to be listed on title transaction settlement statements. The bill requires the settlement statement to specify that the amount is a "surcharge." Also, the surcharge is not subject to the insurance premium tax. The bill specifically states that the surcharge does not qualify as premium.

Title insurers who did not write title insurance policies in the previous calendar year are required to collect and remit surcharges if they begin writing policies. The bill clarifies this provision to require any insurer that was not subject to a given assessment, when issued, to collect and remit the surcharge for any policies it writes while the assessment is in effect. These surcharge collections are entirely excess surcharges (because these companies did not pay the assessment) and are remitted to the excess surcharge account maintained by the receiver, as established by the bill.

While no excess surcharges have been collected and remitted, statute requires excess surcharges to be paid into the IRTF. The bill establishes an excess surcharge account under the receiver (i.e., the Department of Financial Services). The receiver is allowed to use the excess surcharge funds only to:

- Reduce or eliminate the amount of a future assessment related to a title insurer in receivership at the time of the assessment or one that later enters receivership, or
- Reduce the amount of time that a surcharge for the recovery of assessment is in effect, by transferring excess surcharge collections to title insurers that have not yet recovered the amount of assessment the paid.

The OIR shall order the end of surcharge collections once all title insurers that paid the assessment have recovered their payment. The bill allows the OIR to order title insurers to stop collecting the surcharges once all title insurers that wrote policies in the previous year have fully recovered their assessment payment. This allows the collection of surcharges, including excess surcharges, to end at

²⁰ See footnote 16, above.

the earliest opportunity. If any title insurers are unable to recover their assessment payment, they will be able to claim recovery against the excess surcharge account provided for in the bill.

The bill rolls over excess surcharges held in the account to the IRTF if there are no active title insurer receiverships for twelve consecutive months or there are no payable claims for 60 consecutive months. This allows the receiver to continue to use the excess surcharge collections to fund the claims and expenses of title insurers in receivership as long as at least one title insurer is in receivership with ongoing payable claims activity. This avoids sending excess surcharges to the IRTF while those funds could be used for ongoing or developing title insurer insolvencies. This is expected to minimize the value of additional assessments and the value and term of the aggregate surcharges.

The Financial Services Commission, as the agency head for the OIR, is given specific rulemaking authority to adopt rules governing the collection, use, and transfer of surcharges, including excess surcharges. Specific rulemaking authority is also given to the DFS, Division of Rehabilitation and Liquidation, to oversee the claiming and distribution of funds from the excess surcharge account.

B. SECTION DIRECTORY:

Section 1: Amends s. 631.401, F.S., relating to recovery of assessments and assumed policy obligations.

Section 2: Provides an effective date of July 1, 2015.

II. FISCAL ANALYSIS & ECONOMIC IMPACT STATEMENT

A. FISCAL IMPACT ON STATE GOVERNMENT:

1. Revenues:

The bill has an indeterminate fiscal impact on revenues that could be deposited into the Insurance Regulatory Trust Fund (IRTF) within the Department of Financial Services (DFS). Currently, no excess surcharges have been remitted for deposit into the IRTF. However, the OIR has stated that there are approximately 1,000,000 title insurance policies written each year.²¹ Given the approximate amount of 1,000,000 title insurance policies written each year, and the current \$3.28 surcharge which began in September of 2014, the surcharge will generate approximately \$3,280,000 per year. Total assessments to date equal \$2,536,348. These figures lead to an approximate amount of excess surcharges of \$743,652 that could soon be deposited into the IRTF. The bill would reduce this expected revenue to the IRTF by redirecting the funds into an excess surcharge account retained by the DFS, as receiver, to exclusively service the needs of insolvent title insurer estates, potential estates, and title insurers that have yet to recover their assessment payments. This excess surcharge account will maintain the funds until there are either no active title insurer receiverships for twelve consecutive months, or there are no payable claims for 60 consecutive months, at which time the excess surcharge funds will be deposited into the IRTF within the DFS.

2. Expenditures:

The bill potentially has a positive impact on state government expenditures to the extent that the state is a purchaser of title insurance and the value and term of surcharges will be minimized as a result of this legislation.

²¹ Email correspondence with the Office of Insurance Regulation (March 12, 2015) on file with the Government Operations Appropriations Subcommittee.

B. FISCAL IMPACT ON LOCAL GOVERNMENTS:

1. Revenues:

None.

2. Expenditures:

The bill potentially has a positive impact on local government expenditures to the extent that they are purchasers of title insurance and the value and term of surcharges will be minimized as a result of this legislation.

C. DIRECT ECONOMIC IMPACT ON PRIVATE SECTOR:

The bill is expected to have an indeterminate but positive impact on the private sector. It will minimize the value of assessments and value and duration of surcharges to recover assessments that fund the claims and expenses of insolvent title insurers.

D. FISCAL COMMENTS:

The bill authorizes the receiver to expend excess surcharges remitted under the statute and bill for purposes specified by the bill. This includes distributing funds to title insurers that are not claimants to receivership estates. These expenditures are outside of and are not the asset of any insolvent estate. It is unclear if this activity is subject court order, or solely within the discretion of the receiver to expend.

III. COMMENTS

A. CONSTITUTIONAL ISSUES:

1. Applicability of Municipality/County Mandates Provision:

Not applicable. This bill does not appear to: require counties or municipalities to spend funds or take an action requiring the expenditure of funds; reduce the authority that counties or municipalities have to raise revenues in the aggregate; or reduce the percentage of a state tax shared with counties or municipalities.

2. Other:

None.

B. RULE-MAKING AUTHORITY:

The bill grants specific rulemaking authority to the Financial Services Commission, as agency head of the OIR, to establish the processes for collecting, using, and transferring surcharges, including excess surcharges. It also grants specific rulemaking authority to the DFS, Division of Rehabilitation and Liquidation, to establish a process to claim and distribute funds from the excess surcharge account established by the bill.

C. DRAFTING ISSUES OR OTHER COMMENTS:

None.

IV. AMENDMENTS/ COMMITTEE SUBSTITUTE CHANGES

On March 10, 2015, the Insurance & Banking Subcommittee considered the bill, adopted three amendments and reported the bill favorably with a committee substitute. The amendments made the following changes:

- Revised a provision of the bill to allow the OIR to end the collection of assessment recovery surcharges once all active title insurers have recovered their assessment payment, rather than

continuing the surcharges until all title insurers that paid the assessment have recovered their payment.

- Restructured a provision to clarify that excess surcharges can only be used to fund the claims and expenses of insolvent title insurers or to fund the unpaid assessment recovery balance of title insurers that are slow to recover their assessment payments due to the nature of their business.
- Corrected the entity receiving rulemaking authority under the bill to reflect the Financial Services Commission as the agency head of the OIR; added rulemaking authority for the DFS, Division of Rehabilitation and Liquidation to allow it to create a process to claim against and distribute funds from the excess surcharge account created by the bill; and revised the condition precedent to paying the excess surcharges held by the receiver (DFS) into the Insurance Regulatory Trust Fund and clarifies rulemaking authority granted by the bill.

The staff analysis has been updated to reflect the committee substitute.

1 A bill to be entitled

2 An act relating to title insurance; amending s.
 3 631.401, F.S.; revising procedures and requirements
 4 relating to the recovery of assessments from title
 5 insurers through surcharges assessed on policies;
 6 revising provisions relating to surcharges collected
 7 in excess of the assessments paid by title insurers;
 8 revising requirements for the payment of excess
 9 surcharges to the Insurance Regulatory Trust Fund;
 10 authorizing the Financial Services Commission to adopt
 11 rules for certain purposes; authorizing the Division
 12 of Rehabilitation and Liquidation to adopt rules for
 13 certain purposes; providing an effective date.

14
 15 Be It Enacted by the Legislature of the State of Florida:

16
 17 Section 1. Section 631.401, Florida Statutes, is amended
 18 to read:

19 631.401 Recovery of assessments and assumed policy
 20 obligations.—

21 (1) Upon the making of any assessment allowed by s.
 22 631.400, the office shall order a surcharge or, if a surcharge
 23 is currently in effect, an additional surcharge amount on each
 24 title insurance policy thereafter issued insuring an interest in
 25 real property in this state. The office shall set the per
 26 transaction surcharge at an amount estimated to generate

27 sufficient funds to recover the amount assessed over a period of
 28 not more than 7 years. The amount of the surcharge ordered under
 29 this section may not exceed \$25 per transaction for each
 30 impaired title insurer. ~~If additional surcharges are occasioned~~
 31 ~~by additional title insurers becoming impaired, the office shall~~
 32 ~~order an increase in the amount of the surcharge to reflect the~~
 33 ~~aggregate surcharge.~~

34 (2) The party responsible for the payment of title
 35 insurance premium, unless otherwise agreed between the parties,
 36 shall be responsible for the payment of the surcharge. No
 37 surcharge will be due or owing as to any policy of title
 38 insurance subject to issued at the simultaneous issue premium
 39 ~~rate. For all other purposes,~~ The surcharge will be considered a
 40 governmental assessment to be separately stated on any
 41 settlement statement as a surcharge. The surcharge is not
 42 premium and is not subject to premium tax or reserve
 43 requirements under chapter 625.

44 (3) Title insurers doing business in this state which are
 45 not subject to a given assessment ~~writing no premiums in the~~
 46 ~~prior calendar year~~ shall collect the same per transaction
 47 surcharge as provided by this section. Such surcharge collected
 48 shall be paid to the receiver within 60 days after receipt to be
 49 maintained in an excess surcharge account and used only as
 50 provided in subsection (6) from the title agent or agency.

51 (4) Each title insurance agent, agency, or direct title
 52 operation shall collect the surcharge as to each title insurance

53 | policy written and remit those surcharges ~~along with the~~
 54 | ~~policies and premiums~~ within 60 days to the title insurer on
 55 | which ~~whom~~ the policy was written.

56 | (5) A title insurer may not retain more in surcharges ~~for~~
 57 | ~~an ordered assessment~~ than the amount of aggregate assessments
 58 | paid by the assessment that title insurer paid. Any surcharges
 59 | collected in excess of the amount of the aggregate assessments
 60 | paid by a title insurer shall be paid as provided in subsection
 61 | (6). As used in this section, the term "aggregate assessments"
 62 | means the total amount of assessments ordered by the office
 63 | under s. 631.400.

64 | (6) Each title insurer collecting surcharges shall
 65 | promptly notify the office when it has collected surcharges
 66 | equal to the amount of the aggregate assessments ~~assessment~~ paid
 67 | pursuant to s. 631.400. The office shall notify all companies,
 68 | including those collecting surcharges as required by subsection
 69 | (3), to cease collecting surcharges when notified that all
 70 | aggregate assessments have been recovered by the title insurers
 71 | that wrote policies in the state during the previous calendar
 72 | year. Any surcharges collected by a title insurer in excess of
 73 | the total amount it was assessed for aggregate assessments shall
 74 | be paid quarterly to the receiver to be maintained in the excess
 75 | surcharge account by the receiver. Excess surcharges may be used
 76 | by the receiver for the following purposes only:

77 | (a) To reduce or eliminate the amount of a future
 78 | assessment for a title insurer in receivership at the time of

79 the assessment or that later enters receivership; or
 80 (b) To reduce the amount of time that consumers in the
 81 state are subject to surcharges by transferring excess
 82 surcharges to title insurers that have not fully collected
 83 surcharges equal to the amount of the aggregate assessments paid
 84 by title insurers pursuant to s. 631.400.

85 (7) In conjunction with the filing of each quarterly
 86 financial statement, each title insurer shall provide the office
 87 with an accounting of assessments paid and surcharges collected
 88 during the period.

89 (8) If the receiver has no active title insurer
 90 receiverships for 12 consecutive months, or there have been no
 91 payable claims against any title insurer receivership for 60
 92 consecutive months, all excess surcharges held by the receiver
 93 under this section ~~Any surcharges collected in excess of the~~
 94 ~~amount assessed~~ shall be paid into ~~to~~ the Insurance Regulatory
 95 Trust Fund.

96 (9) The Financial Services Commission may adopt rules
 97 specifying procedures for the collection, use, and transfer of
 98 surcharges, including excess surcharges.

99 (10) The Division of Rehabilitation and Liquidation may
 100 adopt rules specifying procedures for claiming, distributing,
 101 and using excess surcharge account funds held by the receiver
 102 under this section and for the purposes specified in subsection

103 (6).


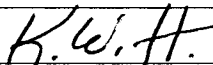
104 Section 2. This act shall take effect July 1, 2015.

HOUSE OF REPRESENTATIVES STAFF ANALYSIS

BILL #: HM 949 Regulation of Carbon Dioxide Emissions from Fossil Fuel-Fired Electric Generating Units

SPONSOR(S): Rodrigues and others

TIED BILLS: None. **IDEN./SIM. BILLS:** SM 1228

| REFERENCE | ACTION | ANALYST | STAFF DIRECTOR or BUDGET/POLICY CHIEF |
|--------------------------------------|-----------|---|---|
| 1) Energy & Utilities Subcommittee | 9 Y, 3 N | Keating | Keating |
| 2) Local & Federal Affairs Committee | 12 Y, 5 N | Kiner | Kiner |
| 3) Regulatory Affairs Committee | | Keating  | Hamon  |

SUMMARY ANALYSIS

On June 18, 2014, the U.S. Environmental Protection Agency (EPA), pursuant to section 111(d) of the federal Clean Air Act (CAA), published a proposed rule to address greenhouse gas emissions from existing power plants (the "Clean Power Plan"). In its proposed rule, the EPA proposes state-specific, rate-based goals for carbon emissions from existing plants and guidelines for states to follow in developing plans to achieve the goals. The EPA is currently processing public comments on the proposed rule and plans to issue a final rule this summer (2015).

Under the proposed Clean Power Plan, each state, by June 30, 2016, must submit to the EPA a plan to implement the guidelines set forth in the rule. With respect to Florida, the EPA's proposed rule requires a 38 percent reduction in carbon emissions from 2012 rates by 2030, with much of the reduction required by 2020 to meet the EPA's interim compliance schedule. Under the proposed rule, a state may request a one-year extension if it demonstrates a need for additional time to submit a complete plan or a two-year extension to develop a multi-state plan. The provisions of the proposed rule are subject to change in the final rule.

This memorial urges the United States Congress to direct the EPA to revise its proposed Clean Power Plan as follows:

- Extend by 1 year the date by which states are required to submit a state plan to the EPA, thereby providing more time to finalize technical work and state legislative and rulemaking activities.
- Decrease the proposed interim and final state goals expressed as adjusted output for the weighted average emission rates for all affected electric generating units in Florida.
- Extend by 5 years the interim plan compliance schedule for meeting the proposed state goals for reductions in carbon dioxide emission rates.
- Extend by 5 years the date by which final goals for carbon dioxide emission rates must be reached.
- Prohibit retirement of an electric generating unit before the end of its engineering lifetime unless the affected utility has fully recovered the costs of construction and financing of the unit, the state has sufficient replacement capacity, and grid reliability is maintained.

Copies of the memorial must be dispatched to the President of the United States, the President of the United States Senate, the Speaker of the United States House of Representatives, the Administrator of the EPA, and each member of the Florida delegation to the United States Congress.

FULL ANALYSIS

I. SUBSTANTIVE ANALYSIS

A. EFFECT OF PROPOSED CHANGES:

Present Situation

The U.S. Environmental Protection Agency (EPA) regulates air emissions from stationary and mobile sources under the authority of the Clean Air Act (CAA).¹ Under section 109 of the CAA, the EPA must set National Ambient Air Quality Standards (NAAQS) for air pollutants deemed hazardous to the public health or welfare.² The EPA has set NAAQS for six common pollutants referred to as “criteria pollutants”: ozone, particulate matter, carbon monoxide, sulfur dioxide, nitrogen dioxide, and lead.³ Section 110 of the CAA requires each state to adopt a plan (state implementation plan or SIP) that provides for enforcement of the NAAQS.⁴ In addition, Section 112 of the CAA authorizes the EPA to set emission standards for sources of specified pollutants referred to as “hazardous air pollutants.”⁵

Section 111(b) of the CAA authorizes the EPA to establish standards of performance for a *new or modified* stationary source of air pollution that “causes, or contributes significantly to, air pollution which may reasonably be anticipated to endanger public health or welfare.”⁶ Standards of performance are set by category of stationary sources, and each category is set by the EPA.⁷ The standard for each category must be based on “the degree of emission limitation achievable through the application of the best system of emission reduction which (taking into account the cost of achieving such reduction and any nonair quality health and environmental impact and energy requirements) the [EPA] determines has been adequately demonstrated.”⁸

When the EPA establishes standards of performance for a new or modified source under section 111(b) of the CAA, each state must develop a plan for enforcing the standards for such new sources located in the state.⁹ Further, section 111(d) of the CAA mandates that the EPA prescribe regulations that require each state to establish standards of performance for any *existing* source to which the EPA standards would apply if it were a new source, provided that the pollutant at issue is not already regulated as a criteria pollutant or a hazardous air pollutant.¹⁰ Standards for existing sources are set through a process that includes the establishment of federal guidelines followed by the development of state plans to meet the federal guidelines.¹¹ To reflect technology differences between new and existing sources, the standards established by states for existing sources may be less stringent than those established by the EPA for new sources.¹² Further, the state may take into account, among other factors, the remaining useful life of the existing source to which the standard applies.¹³ State standards and implementation plans are subject to EPA review and approval.¹⁴

¹ U.S. Environmental Protection Agency, Summary of the Clean Air Act, available at <http://www2.epa.gov/laws-regulations/summary-clean-air-act> (last accessed March 10, 2015).

² 42 U.S.C. § 7409.

³ U.S. Environmental Protection Agency, Clean Air Act Requirements and History, available at <http://www.epa.gov/air/caa/requirements.html> (last accessed March 10, 2015).

⁴ 42 U.S.C. § 7410. SIPs are subject to review and approval by the EPA. The Florida Department of Environmental Protection is responsible for implementing air pollution programs in Florida that are in compliance with federal requirements.

⁵ 42 U.S.C. § 7412.

⁶ 42 U.S.C. § 7411(b)(1).

⁷ *Id.*

⁸ 42 U.S.C. § 7411(a)(1).

⁹ 42 U.S.C. § 7411(c).

¹⁰ 42 U.S.C. § 7411(d).

¹¹ U.S. Environmental Protection Agency, What EPA is Doing: Reducing carbon pollution from the power sector, available at <http://www2.epa.gov/carbon-pollution-standards/what-epa-is-doing> (last accessed March 10, 2015).

¹² *Id.*

¹³ 42 U.S.C. § 7411(d).

¹⁴ *Id.*

Under the authority granted in section 111(b) of the CAA,¹⁵ the EPA, on April 13, 2012, proposed rules setting forth performance standards for carbon emissions¹⁶ from new electric power plants.¹⁷ The adoption of performance standards for this new source triggered the development of federal guidelines and state standards under section 111(d) of the CAA for carbon emissions from existing power plants.

On June 25, 2013, President Barack Obama issued a Presidential Memorandum which recognized that the EPA had begun rulemaking for new power plants and directed the EPA to issue standards, regulations, or guidelines, as appropriate, that address carbon emissions from existing power plants pursuant to its authority under the CAA.¹⁸ The Presidential Memorandum requested that the EPA issue such guidelines for existing plants by June 1, 2014, issue final guidelines for existing plants by June 1, 2015, and require submission of state implementation plans and standards by June 30, 2016.

On June 18, 2014, the EPA published a proposed rule to address greenhouse gas emissions from existing power plants (the "Clean Power Plan").¹⁹ In its proposed rule, the EPA proposes state-specific, rate-based goals for carbon emissions from existing plants and guidelines for states to follow in developing plans to achieve the goals. The proposed rule requires Florida to reduce carbon emissions from its 2012 rate of 1,238 pounds per megawatt-hour to a rate of 740 pounds per megawatt-hour by 2030, a 38 percent reduction. The proposed rule establishes an interim goal of 794 pounds per megawatt-hour, with much of the reduction required by 2020 to meet the EPA's interim compliance schedule.²⁰

The EPA invited public comment on the proposed rule. The Public Service Commission, Department of Environmental Protection, Office of Public Counsel, Department of Agriculture and Consumer Services, and the Attorney General (jointly with other state attorneys general) each submitted comments in response to the proposed rule.²¹ The EPA is currently processing these comments and all other public comments submitted on the proposed Clean Power Plan and plans to issue final rules this summer (2015) related to both new power plants and existing power plants.

Under the proposed rule, each state, by June 30, 2016, must submit to the EPA a plan to implement the guidelines set forth in the rule. The EPA intends to develop federal plans to apply to states that do not submit a state plan. Under the proposed rule, a state may request a one year extension if it needs additional time to submit a complete plan. To obtain an extension, the state must submit an initial plan by June 30, 2016, that contains certain required components. The initial state plan must also

¹⁵ In *Am. Elec. Power Co., Inc. v. Connecticut*, 131 S. Ct. 2527 (2011), the U.S. Supreme Court affirmed the EPA's authority to regulate stationary sources of greenhouse gases (like electric power plants), so long as the EPA made an "endangerment finding" to justify the regulation.

¹⁶ According to the EPA's website, carbon dioxide is a greenhouse gas that is naturally present in the atmosphere as part of the Earth's carbon cycle (the natural circulation of carbon among the atmosphere, oceans, soil, plants, and animals). The main human activity that emits carbon dioxide is the combustion of fossil fuels (coal, natural gas, and oil) for energy and transportation. The combustion of fossil fuels to generate electricity is the largest single source of carbon dioxide emissions in the nation, accounting for about 38 percent of total U.S. carbon dioxide emissions and 32 percent of total U.S. greenhouse gas emissions in 2011. The type of fossil fuel used to generate electricity will emit different amounts of carbon dioxide, but to produce a given amount of electricity, burning coal will produce more carbon dioxide than oil or natural gas. See <http://www.epa.gov/climatechange/ghgemissions/gases/co2.html> (last accessed March 10, 2015).

¹⁷ Notice of Proposed Rulemaking entitled "Standards of Performance for Greenhouse Gas Emissions for New Stationary Sources: Electric Utility Generating Units"; Docket ID No. EPA-HQ-OAR-2013-0495.

¹⁸ Memorandum to the Environmental Protection Agency from President Barak Obama, (June 25, 2013), *available at* <http://www.whitehouse.gov/the-press-office/2013/06/25/presidential-memorandum-power-sector-carbon-pollution-standards> (last accessed March 10, 2015).

¹⁹ "Carbon Pollution Emission Guidelines for Existing Stationary Sources: Electric Utility Generating Units"; Docket ID No. EPA-HQ-OAR-2013-0602. See <https://federalregister.gov/a/2014-13726> (last accessed March 10, 2015).

²⁰ Presentation by the Department of Environmental Protection to the Energy & Utilities Subcommittee, Florida House of Representatives, on March 4, 2015.

²¹ Presentation by the Public Service Commission to the Energy & Utilities Subcommittee, Florida House of Representatives, on March 4, 2015.

document the reasons the state needs more time and include commitments to concrete steps that will ensure that the state will submit a complete plan by June 30, 2017. The proposed rule identifies the following “approvable” justifications for seeking an extension beyond 2016: a state’s required schedule for legislative approval and administrative rulemaking; the need for multi-state coordination in the development of an individual state plan; or the process and coordination necessary to develop a multi-state plan. A state may request an extension through June 30, 2018, if it is working with other states to develop a multi-state plan.

As with other components of the proposed rule, the proposed timelines for development of state plans are subject to change in the final rule. The EPA notes in the proposed rule that its framework regulations (40 CFR 60.23) require that state plans be submitted to the EPA within nine months of promulgation of the emission guidelines, unless the EPA specifies otherwise.

As compared to other sections of the CAA, the EPA rarely has used section 111(d). Thus, there are limited precedents for how the EPA will or should implement performance standards for carbon emissions under section 111(d) of the CAA.²²

Effect of Proposed Changes

This memorial urges the United States Congress to direct the EPA to revise its proposed Clean Power Plan as follows:

- Extend by 1 year the date by which states are required to submit a state plan to the EPA, thereby providing more time to finalize technical work and state legislative and rulemaking activities.
- Decrease the proposed interim and final state goals expressed as adjusted output for the weighted average emission rates for all affected electric generating units in Florida.
- Extend by 5 years the interim plan compliance schedule for meeting the proposed state goals for reductions in carbon dioxide emission rates.
- Extend by 5 years the date by which final goals for carbon dioxide emission rates must be reached.
- Prohibit retirement of an electric generating unit before the end of its engineering lifetime unless the affected utility has fully recovered the costs of construction and financing of the unit, the state has sufficient replacement capacity, and grid reliability is maintained.

The memorial provides that copies thereof be dispatched to the President of the United States, the President of the United States Senate, the Speaker of the United States House of Representatives, the Administrator of the EPA, and each member of the Florida delegation to the United States Congress.

B. SECTION DIRECTORY:

Not applicable.

II. FISCAL ANALYSIS & ECONOMIC IMPACT STATEMENT

A. FISCAL IMPACT ON STATE GOVERNMENT:

1. Revenues:

None.

2. Expenditures:

None.

²² Pew Center on Global Climate Change, GHG New Source Performance Standards for the Power Section: Options for EPA and the States, at p.5, available at <http://www.c2es.org/docUploads/EPA-HQ-OAR-2011-0090-2950.1.pdf> (last accessed March 10, 2015).

B. FISCAL IMPACT ON LOCAL GOVERNMENTS:

1. Revenues:

None.

2. Expenditures:

None.

C. DIRECT ECONOMIC IMPACT ON PRIVATE SECTOR:

None.

D. FISCAL COMMENTS:

None.

III. COMMENTS

A. CONSTITUTIONAL ISSUES:

1. Applicability of Municipality/County Mandates Provision:

Not applicable.

2. Other:

None.

B. RULE-MAKING AUTHORITY:

Not applicable.

C. DRAFTING ISSUES OR OTHER COMMENTS:

None.

IV. AMENDMENTS/ COMMITTEE SUBSTITUTE CHANGES

House Memorial

A memorial to the Congress of the United States,
 urging Congress to direct the United States
 Environmental Protection Agency to revise the proposed
 regulations that address carbon dioxide emissions from
 existing fossil fuel-fired electric generating units.

WHEREAS, a reliable and affordable electricity supply is
 vital to the economic growth, jobs, and overall well-being of
 the nation and the citizens of each state, and

WHEREAS, emanating from each state's sovereignty and the
 protections of the Tenth Amendment to the United States
 Constitution, each state has the exclusive authority to regulate
 the provision of electricity to ensure a reliable and affordable
 supply of electricity for its citizens, and

WHEREAS, environmental regulations should be based on sound
 science and a transparent and comprehensive program that
 addresses environmental issues, the nation's broader economic
 prosperity, and long-term energy affordability for citizens, and

WHEREAS, the regulation of the retail sale and local
 distribution of electricity is a function of sovereign states
 that federal agencies have a duty to respect and preserve, and

WHEREAS, on June 25, 2013, the President of the United
 States issued a memorandum to the Administrator of the United
 States Environmental Protection Agency (EPA) directing the EPA
 to develop guidelines to control greenhouse gas emissions from

HM 949

2015

27 existing fossil fuel-fired power plants under section 111(d) of
 28 the federal Clean Air Act and to seek input from the states, and

29 WHEREAS, pursuant to section 111(d) of the Clean Air Act,
 30 the EPA issued proposed regulations and guidelines limiting
 31 carbon dioxide emissions from existing fossil fuel-fired
 32 electric generating units (EGUs) on June 2, 2014, and published
 33 the regulations for comment in the Federal Register on June 18,
 34 2014, and

35 WHEREAS, the EPA, by its proposed regulations and
 36 guidelines, has asserted authority over greenhouse gas emissions
 37 to regulate carbon dioxide performance standards for existing
 38 fossil fuel-fired EGUs despite that those plants are already
 39 regulated under the air toxics program under section 112 of the
 40 Clean Air Act, and

41 WHEREAS, since the Clean Air Act does not authorize the EPA
 42 to regulate emissions beyond the physical boundaries of an
 43 individual EGU, the EPA cannot mandate that EGUs reduce demand
 44 for electricity by customers and cannot require EGUs to increase
 45 their reliance on natural gas or renewable energy sources
 46 because each of those activities is exclusively within the
 47 police powers of the state, and

48 WHEREAS, the proposed regulations are based on the EPA's
 49 assessment of each state's ability to improve the efficiency of
 50 the existing fossil fuel-fired EGUs, revise operations or retire
 51 coal-fired EGUs, substantially increase the use of natural gas,
 52 significantly increase reliance on renewable energy sources, and

53 substantially reduce the use of electricity by consumers, all in
 54 a plan and on a schedule that are neither achievable nor
 55 workable, and

56 WHEREAS, the Attorney General of Florida, the Florida
 57 Public Service Commission, and the Florida Department of
 58 Environmental Protection have each sent comments to the EPA
 59 expressing concerns about implementation of the proposed
 60 regulations, and

61 WHEREAS, the proposed regulations, if enacted, would
 62 effectively amount to a federal takeover of the electricity
 63 generation system of the United States, and

64 WHEREAS, the proposed regulations, by the EPA's own
 65 estimates, would have a major impact on the economy of each
 66 state and significant consequences for electricity generation,
 67 transmission, distribution, and use within this state, NOW,
 68 THEREFORE,

69

70 Be It Resolved by the Legislature of the State of Florida:

71

72 That the United States Congress is urged to direct the
 73 United States Environmental Protection Agency to revise the
 74 proposed regulations to:

75 (1) Extend by 1 year the date by which states would be
 76 required to submit a state plan to the EPA, thereby providing
 77 more time to finalize technical work and state legislative and
 78 rulemaking activities.

79 (2) Decrease the proposed interim and final state goals
80 expressed as adjusted output for the weighted average emission
81 rates for all affected EGUs in Florida.

82 (3) Extend by 5 years the interim plan compliance schedule
83 for meeting the proposed state goals for reductions in carbon
84 dioxide emission rates.

85 (4) Extend by 5 years the date by which final goals for
86 carbon dioxide emission rates must be reached.

87 (5) Prohibit retirement of an EGU before the end of its
88 engineering lifetime unless the affected utility has fully
89 recovered the costs of construction and financing of the EGU,
90 the state has sufficient replacement capacity, and grid
91 reliability is maintained.

92 BE IT FURTHER RESOLVED that copies of this memorial be
93 dispatched to the President of the United States, to the
94 President of the United States Senate, to the Speaker of the
95 United States House of Representatives, to the Administrator of
96 the United States Environmental Protection Agency, and to each
97 member of the Florida delegation to the United States Congress.

HOUSE OF REPRESENTATIVES STAFF ANALYSIS

BILL #: CS/HB 1053 Motor Vehicle Insurance
SPONSOR(S): Insurance & Banking Subcommittee; Fant
TIED BILLS: IDEN./SIM. **BILLS:** SB 1250

| REFERENCE | ACTION | ANALYST | STAFF DIRECTOR or BUDGET/POLICY CHIEF |
|-------------------------------------|------------------|--------------------|---------------------------------------|
| 1) Insurance & Banking Subcommittee | 13 Y, 0 N, As CS | Lloyd | Cooper |
| 2) Regulatory Affairs Committee | | Lloyd <i>Be...</i> | Hamon <i>R.W.H.</i> |

SUMMARY ANALYSIS

Private passenger motor vehicle insurance is written to individuals, and family members in the same household, for coverage of automobiles that are not used for commercial purposes. The bill makes four changes regarding motor vehicle insurance.

The Florida Automobile Joint Underwriting Association (Auto JUA) provides motor vehicle insurance to individuals who cannot obtain coverage in the voluntary market. Motor vehicle insurers, including the Auto JUA, are limited regarding the cancellation of insurance policies. An insurer may not cancel a policy within 60 days of the effective date of the policy, except for non-payment of premium. The bill gives specific authority to the Auto JUA to cancel motor vehicle policies within the first 60 days for non-payment and prohibits an insured from cancelling their coverage in the first 90 days of the policy, except if the vehicle is destroyed, ownership of the insured vehicle is transferred, or upon the purchase of a policy elsewhere. This guarantees three month's premium revenue to the Auto JUA, while allowing cancellation of policies for non-payment.

Statute requires insurers who offer bodily injury liability coverage to also offer Uninsured Motorist (UM) coverage in the same amount as any policy limits applying to the bodily injury liability policy. However, an insured may waive UM coverage, select a lower limit, or select "non-stacking" UM coverage, upon signing a waiver form approved by the Office of Insurance Regulation. The form must include a specified warning statement in 12-point bold type. The bill allows the form to be presented and signed electronically. When it is provided electronically, the required statement will be larger than the surrounding text.

Florida's Motor Vehicle No-Fault Law requires motorists to carry at least \$10,000 of personal injury protection (PIP) insurance. It provides medical, surgical, funeral, and disability insurance benefits without regard to who is at fault in a motor vehicle accident. Payments for PIP related medical services utilize the Medicare fee schedule in effect on March 1 of the year the service is rendered. The fee schedule in effect on March 1 applies for the remainder of that year. The bill aligns the period in which services were rendered with the year the applicable fee schedule is in effect and states precisely the beginning and end of the year (Mar 1 – Feb 29).

Under current law, motor vehicle insurers are required to conduct preinsurance motor vehicle inspections. There are exemptions from the preinsurance inspections for "purchased" cars, if certain documents are provided. The bill adds leased vehicles to the specified exemptions; allows insurers to elect to receive the documents, rather than requiring their delivery; revises the types of documents that insurers may require; and, limits claim reimbursement and coverage suspension based on the timing of document delivery.

The bill has no fiscal impact on state or local government expenditures. The bill should have a positive impact on the private sector.

The bill is effective July 1, 2015.

FULL ANALYSIS

I. SUBSTANTIVE ANALYSIS

A. EFFECT OF PROPOSED CHANGES:

Private passenger motor vehicle insurance¹ is casualty coverage² within the personal lines³ segment of insurance business. Insurers issue it to individuals, or related individuals in the same household, for coverage of private passenger automobiles that are not used as public conveyances, for rental to others, or in the occupation, profession, or business of the insured (excluding farm business use).⁴ Commercial motor vehicles are those that are not private passenger motor vehicles.⁵ Motor vehicle⁶ owners in the state are required to maintain proof of coverage for Personal Injury Protection⁷ (PIP) under the Florida Motor Vehicle No-Fault Law⁸ and financial responsibility, under the Financial Responsibility Law,⁹ for damages arising due to the operation of a motor vehicle.

Cancellation of Florida Automobile Joint Underwriting Association Policies

Insurers¹⁰ that offer motor vehicle insurance in the state must participate in the Florida Automobile Joint Underwriting Association (Auto JUA).¹¹ The Auto JUA exists to provide motor vehicle insurance to individuals who cannot obtain such coverage in the voluntary insurance market. The Auto JUA distributes this risk among its members. It is subject to various limitations regarding issuance and cancellation of coverage, and provision of premium credits/discounts to protect its solvency, the coverage of its insureds, and to avoid Auto JUA policies being competitive with the voluntary market.

Motor vehicle insurers, including the Auto JUA, are limited regarding the cancellation of insurance policies.¹² An insurer may not cancel a policy within 60 days of the effective date of the policy, except for non-payment of premium.¹³ The bill gives the Auto JUA the specific authority to cancel private passenger and commercial motor vehicle policies within the first 60 days of coverage for non-payment, if the reason is the payment check is dishonored for any reason or if any other payment type is rejected or deemed invalid (e.g., credit or debit card transactions). The bill also prohibits someone covered by the Auto JUA from cancelling their coverage in the first 90 days of the policy period, unless the vehicle is destroyed, they transfer ownership of the insured vehicle, or they purchase a voluntary market policy for the insured vehicle.¹⁴ This provision guarantees the Auto JUA a minimum of three months of premium revenue on each policy, while allowing the cancellation of policies for non-payment.

Electronic Delivery/Signature of Uninsured Motorist Insurance Waivers

Uninsured Motorist (UM) coverage protects insureds against injuries caused by owners or operators of uninsured or underinsured motor vehicles. The law requires insurers who offer bodily injury liability coverage to also offer UM coverage in the same amount as any policy limits applying to the bodily injury liability policy.¹⁵

¹ Section 627.041, F.S.

² Section 627.021(3), F.S.

³ Personal lines insurance is property and casualty insurance sold to individuals and families for non-commercial purposes. S. 626.015(15), F.S.

⁴ Sections 627.041(8) and 627.728(1)(a), F.S.

⁵ Section 627.732(3)(a), F.S.

⁶ Section 627.732(3), F.S.

⁷ Section 627.736, F.S.

⁸ Sections 627.730-627.7405, F.S.

⁹ Chapter 324, F.S.

¹⁰ Section 624.03, F.S.

¹¹ Section 627.311, F.S.

¹² Section 627.7295 and 627.728, F.S.

¹³ Section 627.7295(4), F.S.

¹⁴ Proof of such coverage is required by statute. Section 627.311(3)(l), F.S.

¹⁵ Section 627.727(1), F.S.

Conventional UM insurance is “stackable.” This means that if one family member purchases one UM policy for one vehicle, that coverage extends to every resident and every vehicle in the household, whether or not those residents or vehicles are covered by their own UM policies. Moreover, if a family purchases UM coverage for multiple vehicles, any resident in the household may “stack” the UM benefits and recover the combined policy limits from each insured vehicle.

However, s. 627.727, F.S., allows an insured individual to waive this insurance, select a lower limit, or select “non-stacking” UM coverage if the named insured signs a policy waiver form approved by the Office of Insurance Regulation (OIR). The approved form must include a heading in 12-point bold type stating, “You are electing not to purchase certain valuable coverage which protects you and your family or you are purchasing uninsured motorist limits less than your bodily injury liability limits when you sign this form. Please read carefully.”¹⁶

The Federal Electronic Signatures in Global and National Commerce Act (E-SIGN) applies to electronic transactions involving interstate commerce.¹⁷ Insurance is specifically included in E-SIGN.¹⁸ E-SIGN provides contracts formed using electronic signatures on electronic records will not be denied legal effect only because they are electronic. However, E-SIGN requires consumer disclosure and consent to electronic records in certain instances before electronic records will be given legal effect. Under E-SIGN, if a statute requires information to be provided or made available to a consumer in writing, the use of an electronic record to provide or make the information available to the consumer will satisfy the statute’s requirement of writing if the consumer affirmatively consents to use of an electronic record. The consumer must also be provided with a statement notifying the consumer of the right to have the electronic information made available in a paper format and of the right to withdraw consent to electronic records, among other notifications.

In addition, s. 668.50, F.S., Florida’s Uniform Electronic Transaction Act (UETA), is similar to the federal E-SIGN law. UETA specifically applies to insurance and provides a requirement in statute that information that must be delivered in writing to another person can be satisfied by delivering the information electronically if the parties have agreed to conduct a transaction by electronic means.

The bill allows electronic presentation and signature of the required UM waiver form. If it is presented electronically, the required header statement must be greater in size than the surrounding text, rather than in 12-point bold.¹⁹ The OIR has the authority to approve the form, including the electronic version, and has the obligation to ensure that the consumer has ready and reasonable access to the required notification based on the display characteristics of the electronic form being approved.

Personal Injury Protection Insurance

Florida’s Motor Vehicle No-Fault Law (No-Fault Law)²⁰ requires motorists to carry at least \$10,000 of no-fault insurance, known as personal injury protection (PIP) coverage. The purpose of PIP insurance under the No-Fault Law is to provide for medical, surgical, funeral, and disability insurance benefits without regard to who is responsible for a motor vehicle accident. In return for assuring payment of

¹⁶ Id.

¹⁷ Section 101, Electronic Signatures in Global and National Commerce Act, Pub. L. no. 106-229, 114 Stat 464 (2000). Many of the provisions of E-SIGN took effective October 1, 2000.

¹⁸ Id.

¹⁹ The specified point size of type is a measure of physical size on a printed page. It is related to typeface printing and the characteristics of type set text. It does not necessarily identify the physical size of the character itself. Rather, it describes a maximum height parameter within the complete font type collection. One point in physical type face is 1/72 of an inch, thus 12-point font is 12/72 of an inch. Point size does not directly translate to graphical display size in electronics. Electronic display size is measured in picture elements, popularly known as pixels. Different size displays contain different numbers of pixels. Accordingly, specifying the point size of electronic text presents challenges that can require a high degree of technical precision. See <http://www.thomasphinney.com/2011/03/point-size/>. (Last accessed March 13, 2015.)

²⁰ Sections 627.730-627.7405, F.S.

these benefits, the No-Fault Law provides limitations on the right to bring lawsuits arising from motor vehicle accidents. Florida motorists are required to carry a minimum of \$10,000 of PIP insurance.²¹

PIP insurance benefits are payable as follows.

- Up to a limit of \$10,000, 80 percent of reasonable medical expenses for:
 - 1) Initial services and care lawfully provided, supervised, ordered or prescribed by a medical doctor, osteopathic physician, chiropractic physician or that are provided in a hospital or in a facility that owns, or is wholly owned by a hospital. Initial services and care may also be provided for emergency transport and treatment.
 - 2) Upon referral by any of the above-listed providers, follow-up services and care consistent with the underlying medical diagnosis, which may be provided, supervised, ordered, or prescribed only by a medical doctor, osteopathic physician, chiropractic physician, or dentist, or, to the extent permitted under applicable law and under the supervision of such provider, by a physician assistant or advanced registered nurse practitioner. Follow-up services and care may also be provided by:
 - a) A licensed hospital or ambulatory surgical center.
 - b) An entity wholly owned²² by a medical doctor, osteopathic physician, chiropractic physician, or by such practitioner(s) and specified family members.
 - c) An entity that owns or is wholly owned, directly or indirectly, by a hospital or hospitals.
 - d) A licensed physical therapist, based upon a referral by a provider listed in 2).
 - e) A licensed health care clinic that meets specified criteria.
 - 3) Reimbursement for services and care pursuant to 1) or 2) of up to \$10,000 if a medical doctor, osteopathic physician, dentist, physician assistant, or an advanced registered nurse practitioner determines that the injured person had an emergency medical condition.
- Up to a limit of \$2,500, 80 percent of reasonable medical expenses when a provider listed in 1) or 2) determines that the injured person did not have an emergency medical condition.

Medical benefits do not include massages or acupuncture, regardless of the provider that performs the service. Massage therapists and acupuncturists are not eligible for reimbursement under PIP.

Medical providers and entities may charge the insurer and injured party only a reasonable amount for services and care rendered. Insurers that provide reimbursement under the schedule of charges may use all Medicare coding policies and CMS payment methodologies, including applicable modifiers, to determine the appropriate amount of reimbursement for medical services, supplies, or care, if such coding policy or payment methodology does not constitute a utilization limit. Effective July 1, 2012, insurers that want to utilize the PIP schedule of maximum charges must amend their forms to include the schedule.

House Bill 119, the personal injury protection insurance (PIP) reform bill enacted in 2012,²³ amended s. 627.736(5)(a)2., F.S., by establishing the date on which changes to the Medicare fee schedule or payment limitation are effective. The legislation provides in part that:

[T]he applicable fee schedule or payment limitation under Medicare is the fee schedule or payment limitation in effect on March 1 of the year in which the services, supplies, or care is rendered...*and the applicable fee schedule or payment limitation applies throughout the remainder of that year* [italics added for emphasis]. . . .”

²¹ Section 627.7275, F.S. Under Florida’s Financial Responsibility Law (ch. 324, F.S.), motorists must also provide proof of ability to pay monetary damages for bodily injury and property damage liability at the time of motor vehicle accidents or when serious traffic violations occur. The Financial Responsibility Law requires \$10,000, per person, and \$20,000, per incident, of bodily injury coverage, and \$10,000 of property damage liability coverage.

²² As defined in the bill, “entity wholly owned” means a proprietorship, group practice, partnership, or corporation that provides health care services rendered by licensed health care practitioners and in which licensed health care practitioners are the business owners of all aspects of the business entity. . . .

²³ Ch. 2012-151, L.O.F.

The above-emphasized language created uncertainty as to whether the Medicare fee schedule in place on March 1st applied through the end of the calendar year (through December 31st) or whether it applied through the end of February of the following year. On November 6, 2012, the OIR issued Informational Memorandum OIR-12-06M,²⁴ stating that the plain language of the section requires the fee schedule in place on March 1st to apply throughout the following 365 days, or until the following March 1st.

The bill amends s. 627.736(5)(a)2., F.S., to define a “service year” for rendered services, supplies, or care. For this purpose, a “service year” is from March 1 through the end of the following February. The period for the applicable Medicare fee schedule is then applied to this same period. This provides certainty that reimbursement for any medical services, supplies, or care under PIP will be reimbursed based on the applicable Medicare fee schedule in effect on the preceding March 1.

Preinsurance Inspection of Private Passenger Motor Vehicles

Section 627.744, F.S., requires insurers to perform preinsurance inspections of private passenger motor vehicles. It also provides various exemptions from the required preinsurance inspection, including for new, unused motor vehicles “purchased” from a licensed motor vehicle dealer or leasing company when the insurer is provided with the bill of sale, buyer’s order, or copy of the title and certain other documentation.

Despite the exemptions, an insurer may require a preinsurance inspection of any motor vehicle as a condition of issuance of physical damage coverage. Physical damage coverage may not be suspended during the policy period due to the applicant’s failure to provide the required documents. However, claim payments are conditioned upon, and are not payable until, the required documents are received by the insurer. Applicants for insurance may be required to pay the cost of the preinsurance inspection, not to exceed five dollars.

The bill adds an exemption from preinsurance inspection for new, unused “leased” motor vehicles to the existing exemption for “purchased” vehicles, if the vehicle is leased from a licensed motor vehicle dealer or leasing company. If the insurer waives its right to a preinsurance inspection, it also provides an insurer the discretion to require persons who purchase or lease a new, unused motor vehicle to submit certain documents. Currently, such documents are required to be provided whenever the exemption is utilized. Persons who do not submit the required documentation, upon request, at the time the policy is issued are required to submit the document before any physical damage loss is payable under the policy. The bill amends the list of documents that an insurer may require to include the vehicle registration in addition to the existing option of providing the vehicle title along with the window sticker and deletes from the list of documents the detailed dealer’s invoice. Failure of the insurer to request the documentation is added to the prohibition on suspending coverage due to the insured’s failure to provide documentation. Finally, the condition on claim payment pending receipt of documentation is revised to apply only if the carrier exercised its option to require the documentation.

B. SECTION DIRECTORY:

Section 1: Amends s. 627.727, F.S., relating to motor vehicle insurance; uninsured and underinsured vehicle coverage; insolvent insurer protection.

Section 2: Amends s. 627.736, F.S., relating to required personal injury protection benefits; exclusions; priority; claims.

Section 3: Amends s. 627.744, F.S., relating to required preinsurance inspection of private passenger motor vehicles.

Section 4: Provides an effective date of July 1, 2015.

²⁴ Available at <http://www.floir.com/Sections/PandC/ProductReview/PIPInfo.aspx> (last accessed: January 23, 2015).

II. FISCAL ANALYSIS & ECONOMIC IMPACT STATEMENT

A. FISCAL IMPACT ON STATE GOVERNMENT:

1. Revenues:

None.

2. Expenditures:

None.

B. FISCAL IMPACT ON LOCAL GOVERNMENTS:

1. Revenues:

None.

2. Expenditures:

None.

C. DIRECT ECONOMIC IMPACT ON PRIVATE SECTOR:

The bill should have a positive impact on the private sector by creating savings through the use of electronic notifications and allowing the insurer to limit costs related to preinsurance inspections that they may elect to forego. The extent of this benefit has not been calculated. However, any savings realized by insurers should be passed through to policyholders.

D. FISCAL COMMENTS:

None.

III. COMMENTS

A. CONSTITUTIONAL ISSUES:

1. Applicability of Municipality/County Mandates Provision:

Not applicable. This bill does not appear to: require counties or municipalities to spend funds or take an action requiring the expenditure of funds; reduce the authority that counties or municipalities have to raise revenues in the aggregate; or reduce the percentage of a state tax shared with counties or municipalities.

2. Other:

None.

B. RULE-MAKING AUTHORITY:

None.

C. DRAFTING ISSUES OR OTHER COMMENTS:

None.

IV. AMENDMENTS/ COMMITTEE SUBSTITUTE CHANGES

On March 18, 2015, the Insurance & Banking Subcommittee considered the bill, adopted two amendments and reported the bill favorably with a committee substitute. The amendments made the following changes:

- Revised a provision to provide that the applicable Medicare schedule in effect on March 1 would apply to PIP medical services, supplies, and care rendered from March 1 through the end of February of the following year and to provide a definition of "service year" to facilitate reimbursements, and
- Added a new section to the bill revising s. 627.311, F.S., related to the Automotive Joint Underwriters Association (Auto JUA), to allow the Auto JUA to cancel personal or commercial motor vehicle policies in the first 60 days of coverage, in certain circumstances, and to prohibit the insured from cancelling the coverage within the first 90 days, except in certain circumstances.

The staff analysis has been updated to reflect the committee substitute.

27 | option not to require certain documents; authorizing a
 28 | payment of a claim to be conditioned if the insurer
 29 | requires a document under certain circumstances;
 30 | providing an effective date.

31 |

32 | Be It Enacted by the Legislature of the State of Florida:

33 |

34 | Section 1. Paragraph (m) is added to subsection (3) of
 35 | section 627.311, Florida Statutes, to read:

36 | 627.311 Joint underwriters and joint reinsurers; public
 37 | records and public meetings exemptions.—

38 | (3) The office may, after consultation with insurers
 39 | licensed to write automobile insurance in this state, approve a
 40 | joint underwriting plan for purposes of equitable apportionment
 41 | or sharing among insurers of automobile liability insurance and
 42 | other motor vehicle insurance, as an alternate to the plan
 43 | required in s. 627.351(1). All insurers authorized to write
 44 | automobile insurance in this state shall subscribe to the plan
 45 | and participate therein. The plan shall be subject to continuous
 46 | review by the office which may at any time disapprove the entire
 47 | plan or any part thereof if it determines that conditions have
 48 | changed since prior approval and that in view of the purposes of
 49 | the plan changes are warranted. Any disapproval by the office
 50 | shall be subject to the provisions of chapter 120. The Florida
 51 | Automobile Joint Underwriting Association is created under the
 52 | plan. The plan and the association:

53 (m) May cancel personal lines or commercial policies
 54 issued by the plan within the first 60 days after the effective
 55 date of the policy or binder for nonpayment of premium if the
 56 reason for cancellation is the issuance of a check for the
 57 premium that is dishonored for any reason or any other type of
 58 premium payment that is rejected or deemed invalid. An insured
 59 may not cancel a policy or binder within the first 90 days, or
 60 within a lesser period as required by the plan, after the
 61 effective date of the policy or binder, except:

- 62 1. Upon total destruction of the insured motor vehicle;
- 63 2. Upon transfer of ownership of the insured motor
 64 vehicle; or
- 65 3. After purchase of another policy or binder covering the
 66 motor vehicle that was covered under the policy being canceled.

67 Section 2. Subsection (1) of section 627.727, Florida
 68 Statutes, is amended to read:

69 627.727 Motor vehicle insurance; uninsured and
 70 underinsured vehicle coverage; insolvent insurer protection.—

71 (1) A ~~No~~ motor vehicle liability insurance policy that
 72 ~~which~~ provides bodily injury liability coverage may not shall be
 73 delivered or issued for delivery in this state with respect to a
 74 ~~any~~ specifically insured or identified motor vehicle registered
 75 or principally garaged in this state unless uninsured motor
 76 vehicle coverage is provided therein or supplemental thereto for
 77 the protection of persons insured by the policy ~~thereunder~~ who
 78 are legally entitled to recover damages from owners or operators

79 of uninsured motor vehicles because of bodily injury, sickness,
 80 or disease, including death, resulting therefrom. However, the
 81 coverage required under this section is not applicable if ~~when,~~
 82 ~~or to the extent that,~~ an insured named in the policy makes a
 83 written rejection of the coverage on behalf of all insureds
 84 under the policy. If ~~When~~ a motor vehicle is leased for a period
 85 of 1 year or longer and the lessor of the ~~such~~ vehicle, by the
 86 terms of the lease contract, provides liability coverage on the
 87 leased vehicle, the lessee of the ~~such~~ vehicle has ~~shall have~~
 88 the sole privilege to reject uninsured motorist coverage or to
 89 select lower limits than the bodily injury liability limits,
 90 regardless of whether the lessor is qualified as a self-insurer
 91 pursuant to s. 324.171. Unless an insured, or lessee having the
 92 privilege of rejecting uninsured motorist coverage, requests
 93 such coverage or requests higher uninsured motorist limits in
 94 writing, the coverage or the ~~such~~ higher uninsured motorist
 95 limits are ~~need~~ not required to be provided in or supplemental
 96 to any other policy that ~~which~~ renews, extends, changes,
 97 supersedes, or replaces an existing policy with the same bodily
 98 injury liability limits when an insured or lessee had rejected
 99 the coverage. If ~~When~~ an insured or lessee ~~has~~ initially
 100 selected limits of uninsured motorist coverage lower than her or
 101 his bodily injury liability limits, higher limits of uninsured
 102 motorist coverage are ~~need~~ not required to be provided in or
 103 supplemental to any other policy that ~~which~~ renews, extends,
 104 changes, supersedes, or replaces an existing policy with the

105 same bodily injury liability limits unless an insured requests
 106 higher uninsured motorist coverage in writing. The rejection or
 107 selection of lower limits must ~~shall~~ be made on a form approved
 108 by the office. The form must ~~shall~~ fully advise the applicant of
 109 the nature of the coverage and must ~~shall~~ state that the
 110 coverage is equal to bodily injury liability limits unless lower
 111 limits are requested or the coverage is rejected. The heading of
 112 the form shall be in 12-point bold type and shall state: "You
 113 are electing not to purchase certain valuable coverage which
 114 protects you and your family or you are purchasing uninsured
 115 motorist limits less than your bodily injury liability limits
 116 when you sign this form. Please read carefully." If this form is
 117 signed by a named insured, it will be conclusively presumed that
 118 there was an informed, knowing rejection of coverage or election
 119 of lower limits on behalf of all insureds. The form may be
 120 provided electronically to and may be signed electronically by
 121 the applicant. If the form is provided electronically, the
 122 requirement for 12-point bold type does not apply but the
 123 heading of the form must be of greater size than the surrounding
 124 text. The insurer must ~~shall~~ notify the named insured at least
 125 annually of her or his options as to the coverage required by
 126 this section. Such notice must ~~shall~~ be part of, and attached
 127 to, the notice of premium, must ~~shall~~ provide for a means to
 128 allow the insured to request such coverage, and must ~~shall~~ be
 129 given in a manner approved by the office. Receipt of this notice
 130 does not constitute an affirmative waiver of the insured's right

131 to uninsured motorist coverage where the insured has not signed
 132 a selection or rejection form. The coverage described under this
 133 section must ~~shall~~ be over and above, but may ~~shall~~ not
 134 duplicate, the benefits available to an insured under any
 135 workers' compensation law, personal injury protection benefits,
 136 disability benefits law, or similar law; under any automobile
 137 medical expense coverage; under any motor vehicle liability
 138 insurance coverage; or from the owner or operator of the
 139 uninsured motor vehicle or any other person or organization
 140 jointly or severally liable together with such owner or operator
 141 for the accident; and such coverage must ~~shall~~ cover the
 142 difference, if any, between the sum of such benefits and the
 143 damages sustained, up to the maximum amount of such coverage
 144 provided under this section. The amount of coverage available
 145 under this section may ~~shall~~ not be reduced by a setoff against
 146 any coverage, including liability insurance. Such coverage may
 147 ~~shall~~ not inure directly or indirectly to the benefit of a ~~any~~
 148 workers' compensation or disability benefits carrier or a ~~any~~
 149 person or organization qualifying as a self-insurer under a ~~any~~
 150 workers' compensation or disability benefits law or similar law.

151 Section 3. Paragraph (a) of subsection (5) of section
 152 627.736, Florida Statutes, is amended to read:

153 627.736 Required personal injury protection benefits;
 154 exclusions; priority; claims.—

155 (5) CHARGES FOR TREATMENT OF INJURED PERSONS.—

156 (a) A physician, hospital, clinic, or other person or

157 institution lawfully rendering treatment to an injured person
 158 for a bodily injury covered by personal injury protection
 159 insurance may charge the insurer and injured party only a
 160 reasonable amount pursuant to this section for the services and
 161 supplies rendered, and the insurer providing such coverage may
 162 pay for such charges directly to such person or institution
 163 lawfully rendering such treatment if the insured receiving such
 164 treatment or his or her guardian has countersigned the properly
 165 completed invoice, bill, or claim form approved by the office
 166 upon which such charges are to be paid for as having actually
 167 been rendered, to the best knowledge of the insured or his or
 168 her guardian. However, such a charge may not exceed the amount
 169 the person or institution customarily charges for like services
 170 or supplies. In determining whether a charge for a particular
 171 service, treatment, or otherwise is reasonable, consideration
 172 may be given to evidence of usual and customary charges and
 173 payments accepted by the provider involved in the dispute,
 174 reimbursement levels in the community and various federal and
 175 state medical fee schedules applicable to motor vehicle and
 176 other insurance coverages, and other information relevant to the
 177 reasonableness of the reimbursement for the service, treatment,
 178 or supply.

179 1. The insurer may limit reimbursement to 80 percent of
 180 the following schedule of maximum charges:

181 a. For emergency transport and treatment by providers
 182 licensed under chapter 401, 200 percent of Medicare.

183 b. For emergency services and care provided by a hospital
 184 licensed under chapter 395, 75 percent of the hospital's usual
 185 and customary charges.

186 c. For emergency services and care as defined by s.
 187 395.002 provided in a facility licensed under chapter 395
 188 rendered by a physician or dentist, and related hospital
 189 inpatient services rendered by a physician or dentist, the usual
 190 and customary charges in the community.

191 d. For hospital inpatient services, other than emergency
 192 services and care, 200 percent of the Medicare Part A
 193 prospective payment applicable to the specific hospital
 194 providing the inpatient services.

195 e. For hospital outpatient services, other than emergency
 196 services and care, 200 percent of the Medicare Part A Ambulatory
 197 Payment Classification for the specific hospital providing the
 198 outpatient services.

199 f. For all other medical services, supplies, and care, 200
 200 percent of the allowable amount under:

201 (I) The participating physicians fee schedule of Medicare
 202 Part B, except as provided in sub-sub-subparagraphs (II) and
 203 (III).

204 (II) Medicare Part B, in the case of services, supplies,
 205 and care provided by ambulatory surgical centers and clinical
 206 laboratories.

207 (III) The Durable Medical Equipment Prosthetics/Orthotics
 208 and Supplies fee schedule of Medicare Part B, in the case of

209 durable medical equipment.

210

211 However, if such services, supplies, or care is not reimbursable
 212 under Medicare Part B, as provided in this sub-subparagraph, the
 213 insurer may limit reimbursement to 80 percent of the maximum
 214 reimbursable allowance under workers' compensation, as
 215 determined under s. 440.13 and rules adopted thereunder which
 216 are in effect at the time such services, supplies, or care is
 217 provided. Services, supplies, or care that is not reimbursable
 218 under Medicare or workers' compensation is not required to be
 219 reimbursed by the insurer.

220 2. For purposes of subparagraph 1., the applicable fee
 221 schedule or payment limitation under Medicare is the fee
 222 schedule or payment limitation in effect on March 1 of the
 223 service year in which the services, supplies, or care is
 224 rendered and for the area in which such services, supplies, or
 225 care is rendered, and the applicable fee schedule or payment
 226 limitation applies to services, supplies, or care rendered
 227 during throughout the remainder of that service year,
 228 notwithstanding any subsequent change made to the fee schedule
 229 or payment limitation, except that it may not be less than the
 230 allowable amount under the applicable schedule of Medicare Part
 231 B for 2007 for medical services, supplies, and care subject to
 232 Medicare Part B. For purposes of this subparagraph, the term
 233 "service year" means the period from March 1 through the end of
 234 February of the following year.

235 3. Subparagraph 1. does not allow the insurer to apply any
 236 limitation on the number of treatments or other utilization
 237 limits that apply under Medicare or workers' compensation. An
 238 insurer that applies the allowable payment limitations of
 239 subparagraph 1. must reimburse a provider who lawfully provided
 240 care or treatment under the scope of his or her license,
 241 regardless of whether such provider is entitled to reimbursement
 242 under Medicare due to restrictions or limitations on the types
 243 or discipline of health care providers who may be reimbursed for
 244 particular procedures or procedure codes. However, subparagraph
 245 1. does not prohibit an insurer from using the Medicare coding
 246 policies and payment methodologies of the federal Centers for
 247 Medicare and Medicaid Services, including applicable modifiers,
 248 to determine the appropriate amount of reimbursement for medical
 249 services, supplies, or care if the coding policy or payment
 250 methodology does not constitute a utilization limit.

251 4. If an insurer limits payment as authorized by
 252 subparagraph 1., the person providing such services, supplies,
 253 or care may not bill or attempt to collect from the insured any
 254 amount in excess of such limits, except for amounts that are not
 255 covered by the insured's personal injury protection coverage due
 256 to the coinsurance amount or maximum policy limits.

257 5. ~~Effective July 1, 2012,~~ An insurer may limit payment as
 258 authorized by this paragraph only if the insurance policy
 259 includes a notice at the time of issuance or renewal that the
 260 insurer may limit payment pursuant to the schedule of charges

261 specified in this paragraph. A policy form approved by the
 262 office satisfies this requirement. If a provider submits a
 263 charge for an amount less than the amount allowed under
 264 subparagraph 1., the insurer may pay the amount of the charge
 265 submitted.

266 Section 4. Paragraphs (a) and (b) of subsection (2) of
 267 section 627.744, Florida Statutes, are amended to read:

268 627.744 Required preinsurance inspection of private
 269 passenger motor vehicles.—

270 (2) This section does not apply:

271 (a) To a policy for a policyholder who has been insured
 272 for 2 years or longer, without interruption, under a private
 273 passenger motor vehicle policy that ~~which~~ provides physical
 274 damage coverage for any vehicle, if the agent of the insurer
 275 verifies the previous coverage.

276 (b) To a new, unused motor vehicle purchased or leased
 277 from a licensed motor vehicle dealer or leasing company. ~~if~~ The
 278 insurer may require ~~is provided with~~:

279 1. A bill of sale, ~~or~~ buyer's order, or lease agreement
 280 that ~~which~~ contains a full description of the motor vehicle,
 281 ~~including all options and accessories; or~~

282 2. A copy of the title or registration that ~~which~~
 283 establishes transfer of ownership from the dealer or leasing
 284 company to the customer and a copy of the window sticker ~~or the~~
 285 ~~dealer invoice showing the itemized options and equipment and~~
 286 ~~the total retail price of the vehicle.~~

287
 288 For the purposes of this paragraph, the physical damage coverage
 289 on the motor vehicle may not be suspended during the term of the
 290 policy due to the applicant's failure to provide or the
 291 insurer's option not to require the required documents. However,
 292 if the insurer requires a document under this paragraph at the
 293 time the policy is issued, payment of a claim may be ~~is~~
 294 conditioned upon the receipt by the insurer of the required
 295 documents, and no physical damage loss occurring after the
 296 effective date of the coverage is payable until the documents
 297 are provided to the insurer.

298 Section 5. This act shall take effect July 1, 2015.

HOUSE OF REPRESENTATIVES STAFF ANALYSIS

BILL #: CS/HB 1087 Operations of Citizens Property Insurance Corporation
SPONSOR(S): Insurance & Banking Subcommittee; Bileca
TIED BILLS: IDEN./SIM. **BILLS:** CS/SB 1006

| REFERENCE | ACTION | ANALYST | STAFF DIRECTOR or BUDGET/POLICY CHIEF |
|-------------------------------------|---------------------|--------------------|--|
| 1) Insurance & Banking Subcommittee | 11 Y, 0 N, As CS | Peterson | Cooper |
| 2) Regulatory Affairs Committee | | Peterson <i>KP</i> | Hamon <i>K.W.H.</i> |

SUMMARY ANALYSIS

Citizens Property Insurance Corporation (Citizens) is a state-created, not-for-profit, tax-exempt governmental entity whose public purpose is to provide property insurance coverage to those unable to find affordable coverage in the voluntary admitted market. It is not a private insurance company.

By law, Citizens is required to adopt programs to reduce the number of new and renewal policies it writes. The depopulation program, as it is known, encourages insurance companies licensed in Florida to assume policies currently covered by Citizens, thus reducing Citizens' policy count and exposure. During the three-year period beginning January 1, 2012 and ending December 31, 2014, more than 1 million policies insuring properties valued at more than \$300 billion have been taken out of Citizens through the depopulation program.

The bill requires a series of reforms to the depopulation program to increase consumer choice; provide consumers and agents with more information regarding takeout offers and standardize the information; and improve consumer satisfaction with the depopulation process.

- *Consumer Choice*
The bill requires that the consumer, working with the agent of record, be given the option to choose from among competing offers. This applies to takeouts occurring after January 1, 2016.
- *Transparency*
The bill prohibits any policy from being taken out from Citizens after January 1, 2016 unless the agent of record receives an offer of insurance containing the amount of the estimated renewal premium, the renewal coverage, and a comparison of both the premium and coverage to the premium and coverage of the Citizens renewal policy. The agent is required to communicate the offer to the policyholder. Citizens is directed to develop a uniform format for required communications, which would include information related to premium, coverage, and policies on a takeout company's wish list.
- *Consumer Satisfaction*
Effective July 1, 2015, the bill allows a consumer to elect not to be solicited for takeout more than once in a six-month period. In addition, the bill allows a consumer to retain eligibility for Citizens insurance through the Clearinghouse if the insurer increases its initial premium more than 10 percent above its original estimate or increases the rate on the policy more than 10 percent per year during the 36 months following takeout.

Citizens operates under the direction of a nine-member Board of Governors (board). By law, board members with the required insurance expertise can maintain employment in the private sector in jobs involving business with Citizens without violating the conflict of interest statute because the board member is required by law to have insurance expertise in order to sit on the board. There is also a consumer representative on the board who is appointed by the Governor. The bill provides the consumer representative on the Citizens' board with the same exemption from the conflict of interest statute as is provided in current law to the board members with insurance expertise.

The bill has no fiscal impact on state or local government expenditures and should have a positive impact on the private sector. The bill is effective July 1, 2015.

This document does not reflect the intent or official position of the bill sponsor or House of Representatives.

STORAGE NAME: h1087a.RAC.DOCX

DATE: 3/29/2015

FULL ANALYSIS

I. SUBSTANTIVE ANALYSIS

A. EFFECT OF PROPOSED CHANGES:

Citizens Property Insurance Corporation

Background

Citizens Property Insurance Corporation (Citizens) is a state-created, not-for-profit, tax-exempt governmental entity whose public purpose is to provide property insurance coverage to those unable to find affordable coverage in the voluntary admitted market. It is not a private insurance company.

As of March 12, 2015, Citizens is the largest property insurer in Florida with over 630,000 policies extending approximately \$197 billion of property coverage to Floridians.¹ Citizens insures over 278,000 residential and commercial policies in Florida's coastal areas and over 350,000 residential policies in Florida's non-coastal areas. The remaining policies are commercial policies insured in Florida's non-coastal areas.

Citizens was created in 2002 when the Legislature combined the state's two insurers of last resort, the Florida Residential Property and Casualty Joint Underwriting Association (FRPCJUA) and the Florida Windstorm Underwriting Association (FWUA). The FRPCJUA provided full-coverage personal and commercial residential property policies in all counties of Florida, while the FWUA provided personal and commercial residential property wind-only coverage in designated territories.

Citizens writes property insurance in three separate accounts:²

- Personal Lines Account – personal residential³ multiperil⁴ policies.
 - With wind coverage, on properties located outside the Coastal Account area; and
 - Without wind coverage, on properties located within the Coastal Account Area.
- Commercial Lines Account – commercial residential⁵ and commercial non-residential policies.
 - With wind coverage, on properties located outside the Coastal Account area; and
 - Without wind coverage, on properties located within the Coastal Account Area.
- Coastal Account – personal residential, commercial residential, and commercial non-residential wind-only⁶ and multiperil policies⁷ for properties in limited eligible coastal areas.⁸

At the time of its creation, Citizens handled approximately 602,000 policies. The policy count peaked in November 2012 at nearly 1.5 million—about 26% of the Florida residential market.⁹ Factors that drove the increase included the catastrophic hurricane season of 2004-2005,¹⁰ subsequent changes in law authorizing broader coverage and expanded eligibility for Citizens coverage (thereby placing it in more

¹ CITIZENS PROPERTY INSURANCE CORPORATION, *Book of Business: Policies in Force*, <https://www.citizensfla.com/about/bookofbusiness/> (last visited March 20, 2015).

² s. 627.351(6)(b)2., F.S.

³ Personal residential policies include homeowners, mobile homeowners, dwelling fire, tenants, condominium unit owners, and similar policies.

⁴ A multiperil policy is defined as a package policy, such as a homeowners or business insurance policy, that provides coverage against several different perils. It also refers to the combination of property and liability coverage in one policy. Multiperil property insurance policies may include coverage for damage from windstorm and from other perils, such as fire, theft, and liability.

⁵ Commercial residential policies include condominium association, apartment building, and homeowner's association policies

⁶ A wind-only policy is a property insurance policy that provides coverage against windstorm damage only. Coverage against non-windstorm events such as fire, theft, and liability are available in a separate policy.

⁷ Effective July 1, 2014, Citizens may no longer offer new commercial residential policies providing multiperil coverage, but may continue to renew existing policies. (s. 627.351(6)(b)2.a.(III), F.S.)

⁸ These include areas eligible for coverage by the FWUA as those areas were defined on January 1, 2002. (s. 627.351(6)(a)2., F.S.)

⁹ CITIZENS PROPERTY INSURANCE CORPORATION, *Press Release: How low can it go? Citizens is at its smallest since its creation in 2002* (March 18, 2015) (on file with the House Insurance & Banking Subcommittee).

¹⁰ Four hurricanes hit Florida in each year resulting in \$39 billion in estimated gross losses.

direct competition with the voluntary market)¹¹ and granting agents and policyholders greater control in programs implemented by Citizens to reduce its policy count; and a court order requiring Citizens to assume policies from three insolvent companies.

Citizens Clearinghouse

The Legislature created the Clearinghouse in 2013¹² to ensure that new applications for insurance through Citizens and policies that are coming up for renewal are assessed to determine if appropriate coverage is available in the private market. By law, a new policy is ineligible for coverage in Citizens if a private company offers comparable coverage with a premium that is up to 15% higher than the Citizens premium. A policy is ineligible for renewal coverage through Citizens if a private company offers comparable coverage at or below Citizens' premium. A policy that is taken out of Citizens at renewal through the Clearinghouse is eligible to return through the Clearinghouse if, during the 36 months after takeout, the new insurer increases the policyholder's rate more than 10% in any year. Under this provision, a policyholder would then return to Citizens, unless the policyholder receives a new offer in the private market at or below Citizens' rate.

History of Depopulation¹³

By law, Citizens is required to adopt programs to reduce the number of insured properties and to decrease its financial exposure.¹⁴ The depopulation program, as it is known, encourages insurance companies licensed in Florida to assume policies currently covered by Citizens, thus reducing Citizens' policy count and exposure.¹⁵

Initially, the Citizens depopulation program paid insurers either dollar amount or percentage bonuses for the removal of policies. The bonus program ended in 2006, however, when the Legislature restricted the bonus amount to \$100 per policy and required the insurer to renew the policy for at least five years. In 2007, the Legislature amended the law to allow policyholders to remain eligible for coverage with Citizens, even if they received an offer of coverage from another insurer. As a result, a policyholder remains eligible for coverage through the end of the assumption period, which enables the policyholder, in effect, to "opt-out" of any assumption.¹⁶ The 2007 Legislature also clarified the authority of a policyholder to retain his or her agent regardless of any takeout offer.¹⁷ An agent must be appointed by the insurer for the insurer to assume a policy. If a policyholder's agent declines appointment, the policy cannot be assumed.

The depopulation programs for personal and commercial residential policies in place now were adopted by the Citizens board and approved by the Office of Insurance Regulation (OIR) in 2008.¹⁸ A program for commercial nonresidential was adopted in 2012. All programs are non-bonus and specify the number of policies an insurer must takeout during the contract period and require the insurer to retain the policy for a minimum of three years. To create further incentive for insurers to participate in the program, Citizens revised the plans in 2012 to remove the requirement that insurers pay Citizens the 16% ceding commission.¹⁹

¹¹ FLORIDA HOUSE OF REPRESENTATIVES, *Staff Analysis HB 7077, 7* (March 26, 2007), available at <http://myfloridahouse.gov/Sections/Bills/billsdetail.aspx?BillId=36814> (last visited March 20, 2015).

¹² See ch. 2013-60, s. 10, Laws of Fla.

¹³ CITIZENS PROPERTY INSURANCE CORPORATION, *History of Depopulation* (Feb. 2012), available at https://www.citizensfla.com/about/mDetails_boardmtgs.cfm?show=PDF&link=/bnc_meet/docs/431/01A_Historical_Report_of_Depopulation_Activity.pdf&event=431&when=Past (last visited March 20, 2015).

¹⁴ s. 627.351(q)3.a., F.S.

¹⁵ See generally s. 627.3511, F.S.

¹⁶ See ch. 2007-90, s. 11, Laws of Fla.; s. 627.351(6)(c)5., F.S.

¹⁷ See ch. 2007-90, s. 14, Laws of Fla.; s. 627.3517, F.S.

¹⁸ The OIR has responsibility for the financial oversight and regulation of assumptions and the approval of new insurers to assume policies.

¹⁹ A fee charged by a reinsurance company to the original issuer of a policy or group of policies being ceded to the reinsurer to cover business and administrative costs and a percentage of the profits from the premiums collected. INVESTORWORDS, *Ceding Commission* http://www.investorwords.com/19018/ceding_commission.html (last visited March 20, 2015).

The following reflects the history of policies removed since 2003.

| Citizens Depopulation Policy Types and Exposure Removed (2003 – to present*) | | | | | | | |
|--|------------------|----------------|----------------|---------------|-------------------|---------------------|---------------------------|
| | PLA PRM | Coastal PRM | Coastal PRW | CLA CRM | Coastal CNRW, CRW | Total # of Policies | |
| Year | # of Policies | # of Policies | # of Policies | # of Policies | # of Policies | # of Policies | Exposure Removed |
| 2003 | 28,219 | | - | | | 28,219 | \$ 8,140,681,906 |
| 2004 | 145,959 | | 12,457 | | | 158,416 | \$ 30,663,076,480 |
| 2005 | 218,128 | | 75,556 | | | 293,684 | \$ 53,658,840,059 |
| 2006 | 26,225 | | 41,628 | | | 67,853 | \$ 15,637,589,369 |
| 2007 | 247,887 | | - | | | 247,887 | \$ 68,259,426,361 |
| 2008 | 362,964 | 21,519 | - | 601 | | 385,084 | \$ 106,870,490,165 |
| 2009 | 132,803 | 16,842 | - | - | | 149,645 | \$ 37,784,506,743 |
| 2010 | 57,561 | 2,231 | - | - | | 59,792 | \$ 13,888,913,857 |
| 2011 | 45,827 | 7,750 | - | - | | 53,577 | \$ 14,473,700,490 |
| 2012 | 252,968 | 24,034 | - | - | | 277,002 | \$ 75,927,165,347 |
| 2013 | 301,383 | 37,368 | 19,567 | - | 7,449 | 365,767 | \$ 112,265,410,122 |
| 2014 | 323,167 | 44,779 | 43,686 | 2,493 | 2,498 | 416,623 | \$ 117,530,082,371 |
| *2015 | 66,785 | 14,867 | 13,368 | 387 | - | 95,407 | \$ 19,186,004,850 |
| TOTAL | 2,209,876 | 169,390 | 206,262 | 3,481 | 9,947 | 2,598,956 | \$ 674,285,888,120 |

*As of February 19, 2015

Depopulation Procedure

The depopulation programs are administered on a monthly cycle according to the following sequence of events:

- The OIR issues a consent order approving authorized admitted carriers to participate in a specific assumption.²⁰
- Citizens provides a data file of policies in force to an approved carrier (takeout company or TOC) to use to select policies for assumption.
- The TOC solicits new agent appointments or notifies appointed agents if the TOC wishes to assume any of an agent's policies.²¹
- The TOC provides Citizens with the list of policies it has selected to assume and a list of policies assigned to agents who did not respond to the TOC's solicitation or declined to be appointed.
- Citizens reviews the takeout lists of the participating TOCs and sends each TOC the policy selections it is assigned to assume. If more than one TOC has selected the same policy for removal, Citizens uses an algorithm²² to assign the duplicate selections.
- Each TOC reviews and may reweight²³ its list. The TOC sends the reweighted list to Citizens.

²⁰ To assume policies from Citizens, admitted carriers must submit documentation to the OIR verifying that they meet required standards and have the financial resources and business plan in place to properly pay claims.

²¹ Agents are not required to contact the policyholder regarding the offer and are not permitted to opt out of an assumption on the policyholder's behalf.

²² The depopulation algorithm attempts to allocate the policies to the various takeout companies by a methodology that groups the duplicates based on the number of companies that has selected them; sorts the policies within each batch by policy form, zip code, and total premium; and assigns each policy to one of the TOCs that has selected it in a way that equitably allocates premium among the companies. (CITIZENS PROPERTY INSURANCE COMPANY, *Depopulation Algorithm Allocation* (Nov. 15, 2013), available at <https://www.citizensfla.com/about/depoinfo.cfm?type=links&show=pdf&link=/shared/depop/documents/AlgorithmAllocationExplanation.pdf> (last visited March 20, 2015)).

- Citizens then sends a letter of encouragement²⁴ to all policyholders on a TOC's final mailing list and notifies those policyholders whose agents did not respond to the TOC's solicitation or declined to be appointed.
- The TOC then sends a letter in a form approved by the OIR to policyholders indicating that the TOC is extending an offer to assume the policyholder's coverage and notifying the policyholder of the right to reject or opt out of the offer. The letter may include a link to a coverage comparison chart on the OIR's website.

A policyholder selected for a takeout does not need to take any additional action to be assumed by the takeout company. If the policyholder takes no action, the policyholder and the policyholder's mortgage company, if any, will receive a Notice of Assumption and Nonrenewal and Certificate of Assumption verifying that the policy has been assumed by the takeout company and that the takeout company will make a renewal offer before the current policy expires. Currently, 59 percent of private-market offers are accepted for takeout.

A policyholder who wishes to remain with Citizens must take action to opt out of the assumption by returning the opt out form provided with the takeout offer to the TOC. A policyholder has 30 days prior to and following an assumption to complete the opt out process.

A Citizens policy that is assumed by a TOC is, as of the date of assumption, direct insurance issued by the TOC. The TOC is liable to pay any claims that may arise, although Citizens continues to service the policy. During the period before the policy expires, Citizens pays to the TOC unearned premiums on the policy that it has received adjusted to reflect any changes in coverage or conditions as may occur during the period. Forty-five days before the Citizens policy expires, the TOC issues the initial offer on renewal coverage with the premium amount. At this time (or any time after the assumption and prior to the policy's expiration) the policyholder may return to Citizens, unless the Clearinghouse presents an offer of coverage with a premium equal to or less than the Citizens renewal premium.²⁵

The TOC is required to offer renewals with substantially similar coverage as the assumed policies. The TOC's renewal rate must be filed and approved by the OIR and may be higher than what Citizens charged for the assumed policy. Citizens encourages TOCs "to assume policies for which the renewal rate is expected to be at or lower than the [Citizens] rate; thereby increasing insured participation in the assumption."²⁶

Consumer Complaints Related to Depopulation²⁷

In 2014, 595,738 takeout offer letters were mailed to consumers. During the same time period Citizens received 10,195 depopulation related phone calls from consumers, 242 written complaints and 1,072 written inquiries (not expressing dissatisfaction, which is the statutory definition of a complaint). The result is a total of 11,510 consumer contacts in response to 595,738 offers mailed. This represents less than a 2% complaint/inquiry ratio on the takeout offers made.

²³ If the list does not have a desirable ratio of policies, for example is too heavily weighted in one geographic area, the TOC may remove policies from the list. This process is called reweighting.

²⁴ Prior to February 2015, Citizens sent the letter of encouragement after the TOC had sent its offer letter. When some policyholders received the offer letter, they discarded the letter without reading it, since the letter was not from a person or company familiar to the policyholder. In other cases, the policyholder may have read the TOC letter, but not understood the significance of the opt out requirement. As a result, Citizens changed the timing of its letter of encouragement.

²⁵ CITIZENS PROPERTY INSURANCE CORPORATION, *Agent Technical Bulletin: New Process for Returning a Risk to Citizens After Assumption/Depopulation/Takeout*, ATB # 014-14 (September 16, 2014), available at https://www.citizensfla.com/agent/ac_techbulletins.cfm?show=pdf&year=2014&link=/shared/IE/IE002-14.pdf (last visited March 21, 2015).

²⁶ CITIZENS PROPERTY INSURANCE CORPORATION, *Depopulation Guide for Takeout Companies*, (Feb. 20, 2013) (on file with the House Insurance & Banking Subcommittee).

²⁷ E-mail from Christine Turner Ashburn, Vice President for Communications, Legislative and External Affairs, Citizens Property Insurance Corporation, RE: Takeout complaints (March 18, 2015) (on file with the House Insurance & Banking Subcommittee).

Depopulation Work Group

In December 2014, Citizens established a depopulation work group as one of a series of changes to the depopulation program to provide policyholders with more information in deciding whether to accept a TOC offer or to remain with Citizens. The work group includes representatives from the OIR, insurance agents, private insurers, and consumer advocates. In its preliminary meeting, the work group discussed options for increasing consumer choice; providing consumers and agents with more information regarding takeout offers and standardizing the information; and improving consumer satisfaction.

Effect of the Bill on Depopulation

The bill requires Citizens to revise the depopulation program to address a series of issues identified by the work group and others which are aimed at maximizing the free market principles of competition and consumer choice and encouraging full participation by insurers, policyholders, and agents.

- *Transparency*

Currently, TOCs are required to provide consumers with information about the premium amount, but may do so either by including the estimate in the takeout letter or providing the consumer with a telephone number to call for more information. Coverage information is made available through links to the OIR website. Currently, the information TOCs provide to agents about policies they may wish to assume is not provided in a standard format.

The bill prohibits any policy from being taken out from Citizens after January 1, 2016 unless the agent of record receives an offer of insurance containing the amount of the estimated renewal premium, the renewal coverage, and a comparison of both the premium and coverage to the premium and coverage of the Citizens renewal policy. The agent is required to communicate the offer to the policyholder. Citizens is directed to develop a uniform format for required communications, which would include information related to premium, coverage, and policies on a TOC's wish list.

- *Consumer Choice*

Currently, a consumer is not given the opportunity to choose from among TOCs when more than one has indicated an interest in assuming the consumer's policy. Instead, Citizens assigns the policy to one TOC using an algorithm and only that company solicits the consumer.

The bill requires that the consumer, working with the agent of record, be given the option to choose from among competing offers. This applies to takeouts occurring after January 1, 2016.

- *Consumer Satisfaction*

Because the depopulation process cycles each month, a single policyholder may receive more than one offer from different companies in any given year. This can be confusing and can result in "takeout fatigue," thereby reducing the chances that a consumer who has opted out once will accept a subsequent takeout offer. In addition, some reported takeout offers are substantially higher than Citizens renewal rates. A consumer who fails to opt out, particularly a consumer whose insurance is paid from escrow by a mortgage holder, may lose Citizens coverage and incur substantial costs for some period of time before realizing the full consequences of what has happened.

Effective July 1, 2015, the bill allows a consumer to elect not to be solicited for takeout more than once in a six-month period. In addition, the bill allows a consumer to retain eligibility for Citizens insurance through the Clearinghouse if the insurer increases its initial premium more than 10 percent above its original estimate or increases the rate on the policy more than 10 percent during the 36 months following takeout. The effect is to extend the same rate protection that applies to takeouts through the Clearinghouse to takeouts through the depopulation program.

Board of Governors of Citizens Property Insurance Corporation

Citizens operates under the direction of a nine-member Board of Governors (board). The board members are not Citizens' employees and are not paid. The Governor, Chief Financial Officer, Senate President, and Speaker of the House of Representatives each appoint two members of the board, with one member appointed chair by the Chief Financial Officer. Board members serve three-year staggered terms.

At least one of the two board members appointed by each appointing officer must have demonstrated expertise in insurance. By law, board members with the required insurance expertise fall within the exemption in the conflicting employment or contractual relationship statute that applies to public officers and agency employees.²⁸ Thus, these board members can maintain employment in the private sector in jobs involving business with Citizens without violating the conflict of interest statute because the board member is required by law to have insurance expertise in order to sit on the board.

There is also a consumer representative on the board that is appointed by the Governor.

The Impact of the Bill on the Composition of the Citizens Board

The bill provides the consumer representative on the Citizens' board with the same exemption from the conflicting employment or contractual relationship statute for public officers and agency employees as is provided in current law to the board members with insurance expertise.

B. SECTION DIRECTORY:

Section 1: Amends s. 627.351, F.S., relating to insurance risk apportionment plans.

Section 2: Provides an effective date of July 1, 2015.

II. FISCAL ANALYSIS & ECONOMIC IMPACT STATEMENT

A. FISCAL IMPACT ON STATE GOVERNMENT:

1. Revenues:

None.

2. Expenditures:

None.

B. FISCAL IMPACT ON LOCAL GOVERNMENTS:

1. Revenues:

None.

2. Expenditures:

None.

C. DIRECT ECONOMIC IMPACT ON PRIVATE SECTOR:

²⁸ Board members of Citizens fall under the definition of "public officer" in s. 112.313(1), F.S., because that definition includes any person appointed to hold office in any agency, including serving on an advisory board. "Agency" is defined in s. 112.312, F.S.

The provision in the bill that allows properties to remain eligible for Citizens coverage if a TOC increases its initial premium more than 10% above its original estimate or increases its rate more than 10% during the 36 months after takeout will limit the risk of consumers experiencing substantial and unanticipated rate increases in their insurance coverage.

D. FISCAL COMMENTS:

None.

III. COMMENTS

A. CONSTITUTIONAL ISSUES:

1. Applicability of Municipality/County Mandates Provision:

Not applicable. The bill does not appear to: require counties or municipalities to spend funds or take an action requiring the expenditure of funds; reduce the authority that counties or municipalities have to raise revenues in the aggregate; or reduce the percentage of a state tax shared with counties or municipalities.

2. Other:

None.

B. RULE-MAKING AUTHORITY:

None.

C. DRAFTING ISSUES OR OTHER COMMENTS:

None.

IV. AMENDMENTS/ COMMITTEE SUBSTITUTE CHANGES

On March 25, 2015, the Insurance & Banking Subcommittee considered a proposed committee substitute, and reported the bill favorably as a committee substitute. The committee substitute reflects multiple changes, as follows:

- Removed a provision that required Citizens to obtain written consent from a policyholder before a policy may be assumed by a private carrier.
- Required that the information related to premium and coverage be provided to the agent of record, then transmitted to the consumer.
- Added language that allows a policyholder to select from among competing offers.
- Added language that allows a policyholder to elect not to be solicited more than once every six months.
- Added a provision that allows properties to remain eligible for Citizens coverage if the insurer increases the initial premium more than 10% above its original estimate or increases its rate more than 10% during the 36 months after takeout.

- Added a provision that extends to the consumer representative on the Citizens board the same exemption from the conflict of interest statute that applies to the board members with insurance expertise.

The staff analysis has been updated to reflect the committee substitute.

1 A bill to be entitled

2 An act relating to operations of the Citizens Property
 3 Insurance Corporation; amending s. 627.351, F.S.;
 4 specifying that a consumer representative appointed by
 5 the Governor to the Citizens Property Insurance
 6 Corporation's board of governors is not prohibited
 7 from practicing in a certain profession if required or
 8 permitted by law or ordinance; prohibiting a policy,
 9 after a specified date, from being taken out from the
 10 corporation unless an agent of record receives certain
 11 information; requiring that all offers of coverage be
 12 provided to such agent; providing policyholder
 13 procedures for accepting or rejecting take-out offers;
 14 requiring the corporation to develop uniform formats
 15 for certain information; allowing a policyholder to
 16 elect to limit the frequency of solicitations for
 17 take-out offers; providing circumstances under which a
 18 policyholder whose policy was taken out to be
 19 considered a renewal policyholder for certain rate
 20 increase purposes; providing an effective date.

21
 22 Be It Enacted by the Legislature of the State of Florida:

23
 24 Section 1. Paragraph (c) of subsection (6) of section
 25 627.351, Florida Statutes, is amended and paragraph (ii) is
 26 added to that subsection, to read:

27 627.351 Insurance risk apportionment plans.—
 28 (6) CITIZENS PROPERTY INSURANCE CORPORATION.—
 29 (c) The corporation's plan of operation:
 30 1. Must provide for adoption of residential property and
 31 casualty insurance policy forms and commercial residential and
 32 nonresidential property insurance forms, which must be approved
 33 by the office before use. The corporation shall adopt the
 34 following policy forms:
 35 a. Standard personal lines policy forms that are
 36 comprehensive multiperil policies providing full coverage of a
 37 residential property equivalent to the coverage provided in the
 38 private insurance market under an HO-3, HO-4, or HO-6 policy.
 39 b. Basic personal lines policy forms that are policies
 40 similar to an HO-8 policy or a dwelling fire policy that provide
 41 coverage meeting the requirements of the secondary mortgage
 42 market, but which is more limited than the coverage under a
 43 standard policy.
 44 c. Commercial lines residential and nonresidential policy
 45 forms that are generally similar to the basic perils of full
 46 coverage obtainable for commercial residential structures and
 47 commercial nonresidential structures in the admitted voluntary
 48 market.
 49 d. Personal lines and commercial lines residential
 50 property insurance forms that cover the peril of wind only. The
 51 forms are applicable only to residential properties located in
 52 areas eligible for coverage under the coastal account referred

53 to in sub-subparagraph (b)2.a.

54 e. Commercial lines nonresidential property insurance
 55 forms that cover the peril of wind only. The forms are
 56 applicable only to nonresidential properties located in areas
 57 eligible for coverage under the coastal account referred to in
 58 sub-subparagraph (b)2.a.

59 f. The corporation may adopt variations of the policy
 60 forms listed in sub-subparagraphs a.-e. which contain more
 61 restrictive coverage.

62 g. Effective January 1, 2013, the corporation shall offer
 63 a basic personal lines policy similar to an HO-8 policy with
 64 dwelling repair based on common construction materials and
 65 methods.

66 2. Must provide that the corporation adopt a program in
 67 which the corporation and authorized insurers enter into quota
 68 share primary insurance agreements for hurricane coverage, as
 69 defined in s. 627.4025(2)(a), for eligible risks, and adopt
 70 property insurance forms for eligible risks which cover the
 71 peril of wind only.

72 a. As used in this subsection, the term:

73 (I) "Quota share primary insurance" means an arrangement
 74 in which the primary hurricane coverage of an eligible risk is
 75 provided in specified percentages by the corporation and an
 76 authorized insurer. The corporation and authorized insurer are
 77 each solely responsible for a specified percentage of hurricane
 78 coverage of an eligible risk as set forth in a quota share

79 primary insurance agreement between the corporation and an
 80 authorized insurer and the insurance contract. The
 81 responsibility of the corporation or authorized insurer to pay
 82 its specified percentage of hurricane losses of an eligible
 83 risk, as set forth in the agreement, may not be altered by the
 84 inability of the other party to pay its specified percentage of
 85 losses. Eligible risks that are provided hurricane coverage
 86 through a quota share primary insurance arrangement must be
 87 provided policy forms that set forth the obligations of the
 88 corporation and authorized insurer under the arrangement,
 89 clearly specify the percentages of quota share primary insurance
 90 provided by the corporation and authorized insurer, and
 91 conspicuously and clearly state that the authorized insurer and
 92 the corporation may not be held responsible beyond their
 93 specified percentage of coverage of hurricane losses.

94 (II) "Eligible risks" means personal lines residential and
 95 commercial lines residential risks that meet the underwriting
 96 criteria of the corporation and are located in areas that were
 97 eligible for coverage by the Florida Windstorm Underwriting
 98 Association on January 1, 2002.

99 b. The corporation may enter into quota share primary
 100 insurance agreements with authorized insurers at corporation
 101 coverage levels of 90 percent and 50 percent.

102 c. If the corporation determines that additional coverage
 103 levels are necessary to maximize participation in quota share
 104 primary insurance agreements by authorized insurers, the

105 corporation may establish additional coverage levels. However,
106 the corporation's quota share primary insurance coverage level
107 may not exceed 90 percent.

108 d. Any quota share primary insurance agreement entered
109 into between an authorized insurer and the corporation must
110 provide for a uniform specified percentage of coverage of
111 hurricane losses, by county or territory as set forth by the
112 corporation board, for all eligible risks of the authorized
113 insurer covered under the agreement.

114 e. Any quota share primary insurance agreement entered
115 into between an authorized insurer and the corporation is
116 subject to review and approval by the office. However, such
117 agreement shall be authorized only as to insurance contracts
118 entered into between an authorized insurer and an insured who is
119 already insured by the corporation for wind coverage.

120 f. For all eligible risks covered under quota share
121 primary insurance agreements, the exposure and coverage levels
122 for both the corporation and authorized insurers shall be
123 reported by the corporation to the Florida Hurricane Catastrophe
124 Fund. For all policies of eligible risks covered under such
125 agreements, the corporation and the authorized insurer must
126 maintain complete and accurate records for the purpose of
127 exposure and loss reimbursement audits as required by fund
128 rules. The corporation and the authorized insurer shall each
129 maintain duplicate copies of policy declaration pages and
130 supporting claims documents.

131 g. The corporation board shall establish in its plan of
 132 operation standards for quota share agreements which ensure that
 133 there is no discriminatory application among insurers as to the
 134 terms of the agreements, pricing of the agreements, incentive
 135 provisions if any, and consideration paid for servicing policies
 136 or adjusting claims.

137 h. The quota share primary insurance agreement between the
 138 corporation and an authorized insurer must set forth the
 139 specific terms under which coverage is provided, including, but
 140 not limited to, the sale and servicing of policies issued under
 141 the agreement by the insurance agent of the authorized insurer
 142 producing the business, the reporting of information concerning
 143 eligible risks, the payment of premium to the corporation, and
 144 arrangements for the adjustment and payment of hurricane claims
 145 incurred on eligible risks by the claims adjuster and personnel
 146 of the authorized insurer. Entering into a quota sharing
 147 insurance agreement between the corporation and an authorized
 148 insurer is voluntary and at the discretion of the authorized
 149 insurer.

150 3. May provide that the corporation may employ or
 151 otherwise contract with individuals or other entities to provide
 152 administrative or professional services that may be appropriate
 153 to effectuate the plan. The corporation may borrow funds by
 154 issuing bonds or by incurring other indebtedness, and shall have
 155 other powers reasonably necessary to effectuate the requirements
 156 of this subsection, including, without limitation, the power to

157 | issue bonds and incur other indebtedness in order to refinance
 158 | outstanding bonds or other indebtedness. The corporation may
 159 | seek judicial validation of its bonds or other indebtedness
 160 | under chapter 75. The corporation may issue bonds or incur other
 161 | indebtedness, or have bonds issued on its behalf by a unit of
 162 | local government pursuant to subparagraph (q)2. in the absence
 163 | of a hurricane or other weather-related event, upon a
 164 | determination by the corporation, subject to approval by the
 165 | office, that such action would enable it to efficiently meet the
 166 | financial obligations of the corporation and that such
 167 | financings are reasonably necessary to effectuate the
 168 | requirements of this subsection. The corporation may take all
 169 | actions needed to facilitate tax-free status for such bonds or
 170 | indebtedness, including formation of trusts or other affiliated
 171 | entities. The corporation may pledge assessments, projected
 172 | recoveries from the Florida Hurricane Catastrophe Fund, other
 173 | reinsurance recoverables, policyholder surcharges and other
 174 | surcharges, and other funds available to the corporation as
 175 | security for bonds or other indebtedness. In recognition of s.
 176 | 10, Art. I of the State Constitution, prohibiting the impairment
 177 | of obligations of contracts, it is the intent of the Legislature
 178 | that no action be taken whose purpose is to impair any bond
 179 | indenture or financing agreement or any revenue source committed
 180 | by contract to such bond or other indebtedness.

181 | 4. Must require that the corporation operate subject to
 182 | the supervision and approval of a board of governors consisting

183 of nine individuals who are residents of this state and who are
184 from different geographical areas of the state, one of whom is
185 appointed by the Governor and serves solely to advocate on
186 behalf of the consumer. The appointment of a consumer
187 representative by the Governor is deemed to be within the scope
188 of the exemption provided in s. 112.313(7)(b) and is in addition
189 to the appointments authorized under sub-subparagraph a.

190 a. The Governor, the Chief Financial Officer, the
191 President of the Senate, and the Speaker of the House of
192 Representatives shall each appoint two members of the board. At
193 least one of the two members appointed by each appointing
194 officer must have demonstrated expertise in insurance and be
195 deemed to be within the scope of the exemption provided in s.
196 112.313(7)(b). The Chief Financial Officer shall designate one
197 of the appointees as chair. All board members serve at the
198 pleasure of the appointing officer. All members of the board are
199 subject to removal at will by the officers who appointed them.
200 All board members, including the chair, must be appointed to
201 serve for 3-year terms beginning annually on a date designated
202 by the plan. However, for the first term beginning on or after
203 July 1, 2009, each appointing officer shall appoint one member
204 of the board for a 2-year term and one member for a 3-year term.
205 A board vacancy shall be filled for the unexpired term by the
206 appointing officer. The Chief Financial Officer shall appoint a
207 technical advisory group to provide information and advice to
208 the board in connection with the board's duties under this

209 subsection. The executive director and senior managers of the
 210 corporation shall be engaged by the board and serve at the
 211 pleasure of the board. Any executive director appointed on or
 212 after July 1, 2006, is subject to confirmation by the Senate.
 213 The executive director is responsible for employing other staff
 214 as the corporation may require, subject to review and
 215 concurrence by the board.

216 b. The board shall create a Market Accountability Advisory
 217 Committee to assist the corporation in developing awareness of
 218 its rates and its customer and agent service levels in
 219 relationship to the voluntary market insurers writing similar
 220 coverage.

221 (I) The members of the advisory committee consist of the
 222 following 11 persons, one of whom must be elected chair by the
 223 members of the committee: four representatives, one appointed by
 224 the Florida Association of Insurance Agents, one by the Florida
 225 Association of Insurance and Financial Advisors, one by the
 226 Professional Insurance Agents of Florida, and one by the Latin
 227 American Association of Insurance Agencies; three
 228 representatives appointed by the insurers with the three highest
 229 voluntary market share of residential property insurance
 230 business in the state; one representative from the Office of
 231 Insurance Regulation; one consumer appointed by the board who is
 232 insured by the corporation at the time of appointment to the
 233 committee; one representative appointed by the Florida
 234 Association of Realtors; and one representative appointed by the

235 Florida Bankers Association. All members shall be appointed to
 236 3-year terms and may serve for consecutive terms.

237 (II) The committee shall report to the corporation at each
 238 board meeting on insurance market issues which may include rates
 239 and rate competition with the voluntary market; service,
 240 including policy issuance, claims processing, and general
 241 responsiveness to policyholders, applicants, and agents; and
 242 matters relating to depopulation.

243 5. Must provide a procedure for determining the
 244 eligibility of a risk for coverage, as follows:

245 a. Subject to s. 627.3517, with respect to personal lines
 246 residential risks, if the risk is offered coverage from an
 247 authorized insurer at the insurer's approved rate under a
 248 standard policy including wind coverage or, if consistent with
 249 the insurer's underwriting rules as filed with the office, a
 250 basic policy including wind coverage, for a new application to
 251 the corporation for coverage, the risk is not eligible for any
 252 policy issued by the corporation unless the premium for coverage
 253 from the authorized insurer is more than 15 percent greater than
 254 the premium for comparable coverage from the corporation.

255 Whenever an offer of coverage for a personal lines residential
 256 risk is received for a policyholder of the corporation at
 257 renewal from an authorized insurer, if the offer is equal to or
 258 less than the corporation's renewal premium for comparable
 259 coverage, the risk is not eligible for coverage with the
 260 corporation. If the risk is not able to obtain such offer, the

261 risk is eligible for a standard policy including wind coverage
 262 or a basic policy including wind coverage issued by the
 263 corporation; however, if the risk could not be insured under a
 264 standard policy including wind coverage regardless of market
 265 conditions, the risk is eligible for a basic policy including
 266 wind coverage unless rejected under subparagraph 8. However, a
 267 policyholder removed from the corporation through an assumption
 268 agreement remains eligible for coverage from the corporation
 269 until the end of the assumption period. The corporation shall
 270 determine the type of policy to be provided on the basis of
 271 objective standards specified in the underwriting manual and
 272 based on generally accepted underwriting practices.

273 (I) If the risk accepts an offer of coverage through the
 274 market assistance plan or through a mechanism established by the
 275 corporation other than a plan established by s. 627.3518, before
 276 a policy is issued to the risk by the corporation or during the
 277 first 30 days of coverage by the corporation, and the producing
 278 agent who submitted the application to the plan or to the
 279 corporation is not currently appointed by the insurer, the
 280 insurer shall:

281 (A) Pay to the producing agent of record of the policy for
 282 the first year, an amount that is the greater of the insurer's
 283 usual and customary commission for the type of policy written or
 284 a fee equal to the usual and customary commission of the
 285 corporation; or

286 (B) Offer to allow the producing agent of record of the

287 policy to continue servicing the policy for at least 1 year and
 288 offer to pay the agent the greater of the insurer's or the
 289 corporation's usual and customary commission for the type of
 290 policy written.

291
 292 If the producing agent is unwilling or unable to accept
 293 appointment, the new insurer shall pay the agent in accordance
 294 with sub-sub-sub-subparagraph (A).

295 (II) If the corporation enters into a contractual
 296 agreement for a take-out plan, the producing agent of record of
 297 the corporation policy is entitled to retain any unearned
 298 commission on the policy, and the insurer shall:

299 (A) Pay to the producing agent of record, for the first
 300 year, an amount that is the greater of the insurer's usual and
 301 customary commission for the type of policy written or a fee
 302 equal to the usual and customary commission of the corporation;
 303 or

304 (B) Offer to allow the producing agent of record to
 305 continue servicing the policy for at least 1 year and offer to
 306 pay the agent the greater of the insurer's or the corporation's
 307 usual and customary commission for the type of policy written.

308
 309 If the producing agent is unwilling or unable to accept
 310 appointment, the new insurer shall pay the agent in accordance
 311 with sub-sub-sub-subparagraph (A).

312 b. With respect to commercial lines residential risks, for

313 a new application to the corporation for coverage, if the risk
 314 is offered coverage under a policy including wind coverage from
 315 an authorized insurer at its approved rate, the risk is not
 316 eligible for a policy issued by the corporation unless the
 317 premium for coverage from the authorized insurer is more than 15
 318 percent greater than the premium for comparable coverage from
 319 the corporation. Whenever an offer of coverage for a commercial
 320 lines residential risk is received for a policyholder of the
 321 corporation at renewal from an authorized insurer, if the offer
 322 is equal to or less than the corporation's renewal premium for
 323 comparable coverage, the risk is not eligible for coverage with
 324 the corporation. If the risk is not able to obtain any such
 325 offer, the risk is eligible for a policy including wind coverage
 326 issued by the corporation. However, a policyholder removed from
 327 the corporation through an assumption agreement remains eligible
 328 for coverage from the corporation until the end of the
 329 assumption period.

330 (I) If the risk accepts an offer of coverage through the
 331 market assistance plan or through a mechanism established by the
 332 corporation other than a plan established by s. 627.3518, before
 333 a policy is issued to the risk by the corporation or during the
 334 first 30 days of coverage by the corporation, and the producing
 335 agent who submitted the application to the plan or the
 336 corporation is not currently appointed by the insurer, the
 337 insurer shall:

338 (A) Pay to the producing agent of record of the policy,

339 for the first year, an amount that is the greater of the
 340 insurer's usual and customary commission for the type of policy
 341 written or a fee equal to the usual and customary commission of
 342 the corporation; or

343 (B) Offer to allow the producing agent of record of the
 344 policy to continue servicing the policy for at least 1 year and
 345 offer to pay the agent the greater of the insurer's or the
 346 corporation's usual and customary commission for the type of
 347 policy written.

348

349 If the producing agent is unwilling or unable to accept
 350 appointment, the new insurer shall pay the agent in accordance
 351 with sub-sub-sub-subparagraph (A).

352 (II) If the corporation enters into a contractual
 353 agreement for a take-out plan, the producing agent of record of
 354 the corporation policy is entitled to retain any unearned
 355 commission on the policy, and the insurer shall:

356 (A) Pay to the producing agent of record, for the first
 357 year, an amount that is the greater of the insurer's usual and
 358 customary commission for the type of policy written or a fee
 359 equal to the usual and customary commission of the corporation;
 360 or

361 (B) Offer to allow the producing agent of record to
 362 continue servicing the policy for at least 1 year and offer to
 363 pay the agent the greater of the insurer's or the corporation's
 364 usual and customary commission for the type of policy written.

365
 366 If the producing agent is unwilling or unable to accept
 367 appointment, the new insurer shall pay the agent in accordance
 368 with sub-sub-sub-subparagraph (A).
 369 c. For purposes of determining comparable coverage under
 370 sub-subparagraphs a. and b., the comparison must be based on
 371 those forms and coverages that are reasonably comparable. The
 372 corporation may rely on a determination of comparable coverage
 373 and premium made by the producing agent who submits the
 374 application to the corporation, made in the agent's capacity as
 375 the corporation's agent. A comparison may be made solely of the
 376 premium with respect to the main building or structure only on
 377 the following basis: the same coverage A or other building
 378 limits; the same percentage hurricane deductible that applies on
 379 an annual basis or that applies to each hurricane for commercial
 380 residential property; the same percentage of ordinance and law
 381 coverage, if the same limit is offered by both the corporation
 382 and the authorized insurer; the same mitigation credits, to the
 383 extent the same types of credits are offered both by the
 384 corporation and the authorized insurer; the same method for loss
 385 payment, such as replacement cost or actual cash value, if the
 386 same method is offered both by the corporation and the
 387 authorized insurer in accordance with underwriting rules; and
 388 any other form or coverage that is reasonably comparable as
 389 determined by the board. If an application is submitted to the
 390 corporation for wind-only coverage in the coastal account, the

391 premium for the corporation's wind-only policy plus the premium
 392 for the ex-wind policy that is offered by an authorized insurer
 393 to the applicant must be compared to the premium for multiperil
 394 coverage offered by an authorized insurer, subject to the
 395 standards for comparison specified in this subparagraph. If the
 396 corporation or the applicant requests from the authorized
 397 insurer a breakdown of the premium of the offer by types of
 398 coverage so that a comparison may be made by the corporation or
 399 its agent and the authorized insurer refuses or is unable to
 400 provide such information, the corporation may treat the offer as
 401 not being an offer of coverage from an authorized insurer at the
 402 insurer's approved rate.

403 6. Must include rules for classifications of risks and
 404 rates.

405 7. Must provide that if premium and investment income for
 406 an account attributable to a particular calendar year are in
 407 excess of projected losses and expenses for the account
 408 attributable to that year, such excess shall be held in surplus
 409 in the account. Such surplus must be available to defray
 410 deficits in that account as to future years and used for that
 411 purpose before assessing assessable insurers and assessable
 412 insureds as to any calendar year.

413 8. Must provide objective criteria and procedures to be
 414 uniformly applied to all applicants in determining whether an
 415 individual risk is so hazardous as to be uninsurable. In making
 416 this determination and in establishing the criteria and

417 | procedures, the following must be considered:

418 | a. Whether the likelihood of a loss for the individual
419 | risk is substantially higher than for other risks of the same
420 | class; and

421 | b. Whether the uncertainty associated with the individual
422 | risk is such that an appropriate premium cannot be determined.

423 |

424 | The acceptance or rejection of a risk by the corporation shall
425 | be construed as the private placement of insurance, and the
426 | provisions of chapter 120 do not apply.

427 | 9. Must provide that the corporation make its best efforts
428 | to procure catastrophe reinsurance at reasonable rates, to cover
429 | its projected 100-year probable maximum loss as determined by
430 | the board of governors.

431 | 10. The policies issued by the corporation must provide
432 | that if the corporation or the market assistance plan obtains an
433 | offer from an authorized insurer to cover the risk at its
434 | approved rates, the risk is no longer eligible for renewal
435 | through the corporation, except as otherwise provided in this
436 | subsection.

437 | 11. Corporation policies and applications must include a
438 | notice that the corporation policy could, under this section, be
439 | replaced with a policy issued by an authorized insurer which
440 | does not provide coverage identical to the coverage provided by
441 | the corporation. The notice must also specify that acceptance of
442 | corporation coverage creates a conclusive presumption that the

443 applicant or policyholder is aware of this potential.

444 12. May establish, subject to approval by the office,
 445 different eligibility requirements and operational procedures
 446 for any line or type of coverage for any specified county or
 447 area if the board determines that such changes are justified due
 448 to the voluntary market being sufficiently stable and
 449 competitive in such area or for such line or type of coverage
 450 and that consumers who, in good faith, are unable to obtain
 451 insurance through the voluntary market through ordinary methods
 452 continue to have access to coverage from the corporation. If
 453 coverage is sought in connection with a real property transfer,
 454 the requirements and procedures may not provide an effective
 455 date of coverage later than the date of the closing of the
 456 transfer as established by the transferor, the transferee, and,
 457 if applicable, the lender.

458 13. Must provide that, with respect to the coastal
 459 account, any assessable insurer with a surplus as to
 460 policyholders of \$25 million or less writing 25 percent or more
 461 of its total countrywide property insurance premiums in this
 462 state may petition the office, within the first 90 days of each
 463 calendar year, to qualify as a limited apportionment company. A
 464 regular assessment levied by the corporation on a limited
 465 apportionment company for a deficit incurred by the corporation
 466 for the coastal account may be paid to the corporation on a
 467 monthly basis as the assessments are collected by the limited
 468 apportionment company from its insureds, but a limited

469 | apportionment company must begin collecting the regular
 470 | assessments not later than 90 days after the regular assessments
 471 | are levied by the corporation, and the regular assessments must
 472 | be paid in full within 15 months after being levied by the
 473 | corporation. A limited apportionment company shall collect from
 474 | its policyholders any emergency assessment imposed under sub-
 475 | subparagraph (b)3.d. The plan must provide that, if the office
 476 | determines that any regular assessment will result in an
 477 | impairment of the surplus of a limited apportionment company,
 478 | the office may direct that all or part of such assessment be
 479 | deferred as provided in subparagraph (q)4. However, an emergency
 480 | assessment to be collected from policyholders under sub-
 481 | subparagraph (b)3.d. may not be limited or deferred.

482 | 14. Must provide that the corporation appoint as its
 483 | licensed agents only those agents who also hold an appointment
 484 | as defined in s. 626.015(3) with an insurer who at the time of
 485 | the agent's initial appointment by the corporation is authorized
 486 | to write and is actually writing personal lines residential
 487 | property coverage, commercial residential property coverage, or
 488 | commercial nonresidential property coverage within the state.

489 | 15. Must provide a premium payment plan option to its
 490 | policyholders which, at a minimum, allows for quarterly and
 491 | semiannual payment of premiums. A monthly payment plan may, but
 492 | is not required to, be offered.

493 | 16. Must limit coverage on mobile homes or manufactured
 494 | homes built before 1994 to actual cash value of the dwelling

495 rather than replacement costs of the dwelling.

496 17. Must provide coverage for manufactured or mobile home
 497 dwellings. Such coverage must also include the following
 498 attached structures:

499 a. Screened enclosures that are aluminum framed or
 500 screened enclosures that are not covered by the same or
 501 substantially the same materials as those of the primary
 502 dwelling;

503 b. Carports that are aluminum or carports that are not
 504 covered by the same or substantially the same materials as those
 505 of the primary dwelling; and

506 c. Patios that have a roof covering that is constructed of
 507 materials that are not the same or substantially the same
 508 materials as those of the primary dwelling.

509
 510 The corporation shall make available a policy for mobile homes
 511 or manufactured homes for a minimum insured value of at least
 512 \$3,000.

513 18. May provide such limits of coverage as the board
 514 determines, consistent with the requirements of this subsection.

515 19. May require commercial property to meet specified
 516 hurricane mitigation construction features as a condition of
 517 eligibility for coverage.

518 20. Must provide that new or renewal policies issued by
 519 the corporation on or after January 1, 2012, which cover
 520 sinkhole loss do not include coverage for any loss to

521 appurtenant structures, driveways, sidewalks, decks, or patios
 522 that are directly or indirectly caused by sinkhole activity. The
 523 corporation shall exclude such coverage using a notice of
 524 coverage change, which may be included with the policy renewal,
 525 and not by issuance of a notice of nonrenewal of the excluded
 526 coverage upon renewal of the current policy.

527 21. As of January 1, 2012, must require that the agent
 528 obtain from an applicant for coverage from the corporation an
 529 acknowledgment signed by the applicant, which includes, at a
 530 minimum, the following statement:

531 ACKNOWLEDGMENT OF POTENTIAL SURCHARGE
 532 AND ASSESSMENT LIABILITY:

533 1. AS A POLICYHOLDER OF CITIZENS PROPERTY INSURANCE
 534 CORPORATION, I UNDERSTAND THAT IF THE CORPORATION SUSTAINS A
 535 DEFICIT AS A RESULT OF HURRICANE LOSSES OR FOR ANY OTHER REASON,
 536 MY POLICY COULD BE SUBJECT TO SURCHARGES, WHICH WILL BE DUE AND
 537 PAYABLE UPON RENEWAL, CANCELLATION, OR TERMINATION OF THE
 538 POLICY, AND THAT THE SURCHARGES COULD BE AS HIGH AS 45 PERCENT
 539 OF MY PREMIUM, OR A DIFFERENT AMOUNT AS IMPOSED BY THE FLORIDA
 540 LEGISLATURE.

541 2. I UNDERSTAND THAT I CAN AVOID THE CITIZENS POLICYHOLDER
 542 SURCHARGE, WHICH COULD BE AS HIGH AS 45 PERCENT OF MY PREMIUM,
 543 BY OBTAINING COVERAGE FROM A PRIVATE MARKET INSURER AND THAT TO
 544 BE ELIGIBLE FOR COVERAGE BY CITIZENS, I MUST FIRST TRY TO OBTAIN
 545 PRIVATE MARKET COVERAGE BEFORE APPLYING FOR OR RENEWING COVERAGE
 546 WITH CITIZENS. I UNDERSTAND THAT PRIVATE MARKET INSURANCE RATES

547 ARE REGULATED AND APPROVED BY THE STATE.

548 3. I UNDERSTAND THAT I MAY BE SUBJECT TO EMERGENCY
 549 ASSESSMENTS TO THE SAME EXTENT AS POLICYHOLDERS OF OTHER
 550 INSURANCE COMPANIES, OR A DIFFERENT AMOUNT AS IMPOSED BY THE
 551 FLORIDA LEGISLATURE.

552 4. I ALSO UNDERSTAND THAT CITIZENS PROPERTY INSURANCE
 553 CORPORATION IS NOT SUPPORTED BY THE FULL FAITH AND CREDIT OF THE
 554 STATE OF FLORIDA.

555 a. The corporation shall maintain, in electronic format or
 556 otherwise, a copy of the applicant's signed acknowledgment and
 557 provide a copy of the statement to the policyholder as part of
 558 the first renewal after the effective date of this subparagraph.

559 b. The signed acknowledgment form creates a conclusive
 560 presumption that the policyholder understood and accepted his or
 561 her potential surcharge and assessment liability as a
 562 policyholder of the corporation.

563 (ii) For the depopulation programs adopted pursuant to
 564 sub-subparagraph (q)3.a:

565 1. After January 1, 2016, a policy may not be taken out
 566 from the corporation unless the agent of record receives an
 567 offer of insurance containing the amount of the estimated
 568 premium, a description of the coverage, and a comparison of the
 569 premium and coverage offered by the insurer to the premium and
 570 coverage provided by the corporation. If more than one insurer
 571 makes an offer for coverage, all offers shall be provided to the
 572 agent of record. The agent of record shall communicate to the

573 policyholder all offers received. The policyholder may accept an
574 offer or reject all offers. If the policyholder takes no action,
575 the policy may be taken out by an insurer according to the
576 depopulation procedure. The corporation shall develop a uniform
577 format for the premium and coverage information required by this
578 subparagraph.

579 2. Effective July 1, 2015, a policyholder may elect to not
580 be solicited for take-out offers more than once in a 6-month
581 period. A policyholder whose policy was taken out by an insurer
582 in the previous 36 months is considered a renewal policyholder
583 under s. 627.3518 if the corporation determines that the insurer
584 continues to insure the policyholder and that the first offer
585 exceeded the estimated premium by more than 10 percent or the
586 insurer has increased the rate on the policy in excess of the
587 increase allowed for the corporation under s. 627.351(6)(n)6.

588 Section 2. This act shall take effect July 1, 2015.

HOUSE OF REPRESENTATIVES STAFF ANALYSIS

BILL #: CS/HB 1133 Division of Insurance Agent and Agency Services

SPONSOR(S): Insurance & Banking Subcommittee; Fant

TIED BILLS: IDEN./SIM. **BILLS:** CS/SB 1222

| REFERENCE | ACTION | ANALYST | STAFF DIRECTOR or BUDGET/POLICY CHIEF |
|-------------------------------------|---------------------|--------------------------|--|
| 1) Insurance & Banking Subcommittee | 12 Y, 0 N, As CS | Lloyd | Cooper |
| 2) Regulatory Affairs Committee | | Lloyd <i>[Signature]</i> | Hamon <i>[Signature]</i> |

SUMMARY ANALYSIS

The Department of Financial Services is the state agency responsible for regulation and licensure of insurance agents and agencies. The bill amends the insurance agent and agency licensure laws. The following changes are among the major provisions of the bill:

- removing the general lines agent's limitation to only sell health insurance when that health insurance is from an insurer that the agent represents for property and casualty insurance. An agent can now transact health insurance with any health insurer under the agent's general lines license.
- reducing the number of lines that the agent in charge must be licensed to transact. The agent in charge is required to be licensed in at least two of the location's lines, rather than all of the location's lines, except that if the location only handles one line, the agent in charge must be licensed in that line of insurance.
- eliminating the examination for customer representative licensing. Applicants for such licensure will qualify if they have achieved certain specified professional designations or a qualifying academic degree within 4 years prior to application.
- allowing the general lines agent, personal lines agent, and all-lines adjuster license applicants an exemption from the required examination, upon certain conditions, including obtaining certain professional designations or a qualifying academic degree.
- removing any examination exemption limitations applicable to license transferees from other states.
- allowing non-resident agent applicants to receive an examination exemption if they hold a comparable license in another state with similar examination requirements.
- requiring attendees to complete 75 percent of course hours in prelicensure courses for applicants to receive credit. This replaces a rule requirement that was repealed for lack of rulemaking authority.
- revising various knowledge, experience, or instruction requirements governing applicants for licensure as a general lines agent, personal lines agent, life agent, or health agent.
- establishing a mandatory five year records retention requirement for insurance agents following expiration of a policy.
- defining the term "surrender" for purposes of agent recommended surrenders of an annuity or life insurance policy; requiring issuance of the statutory informational notice 14-days before the surrender occurs; and eliminating a required form concerning the information notice required prior to agent recommended annuity surrender, while revising, but maintaining, statutory notice criteria.
- removing or revising various terminologies to adjust to current usage in the insurance industry.
- deleting references to correspondence courses to allow a greater variety of instruction methods.

The bill does not impact state or local government revenues or expenditures. The bill has an indeterminate positive impact on the private sector.

The bill is effective July 1, 2015.

FULL ANALYSIS

I. SUBSTANTIVE ANALYSIS

A. EFFECT OF PROPOSED CHANGES:

General Lines Agent

A general lines agent¹ is one who sells the following lines of insurance: property;² casualty,³ including commercial liability insurance underwritten by a risk retention group, a commercial self-insurance fund,⁴ or a workers' compensation self-insurance fund;⁵ surety;⁶ health;⁷ and, marine.⁸ The general lines agent may only transact health insurance for an insurer that the general lines agent also represents for property and casualty insurance. If the general lines agent wishes to represent health insurers that are not also property and casualty insurers, they must be licensed as a health insurance agent.⁹

The bill removes the general lines agent's limitation to only sell health insurance under their general lines license when that health insurance is from an insurer that the agent represents for property and casualty insurance. An agent can transact health insurance under the agent's general lines license with any health insurer that appoints them for this purpose.

Agent in Charge

In 2014, HB 633¹⁰ created s. 626.0428(4), F.S., defining the term "agent in charge"¹¹ and establishing the agent in charge's role, duties, and accountability. An insurance agency¹² must designate an agent in charge for each location where it conducts business.¹³ An agency may designate the same agent in charge for multiple locations. The agency must file with the Department of Financial Services (DFS) the name and license number of the agent in charge and physical location of the place(s) of business that the designated agent in charge will have the responsibility for overseeing. With proper notice to the DFS, the agency can change its designation at will. If an agency has not designated an agent in charge for a location, or comes to lack such a designated agent, the location cannot conduct business until this condition is corrected. The agent in charge is responsible for violations of the Insurance Code¹⁴ committed by licensees, agents, and any person under their supervision.¹⁵

An agent in charge must be licensed for each line of insurance that the particular location of the agency handles.¹⁶ Prior to the 2014 law change, the agent in charge was not required to maintain a license in

¹ Section 626.015(5), F.S.

² Section 624.604, F.S.

³ Section 624.605, F.S.

⁴ As defined in s. 624.462, F.S.

⁵ Pursuant to s. 624.4621, F.S.

⁶ Section 626.606, F.S.

⁷ Sections 624.603 and 627.6482, F.S.

⁸ Section 624.607, F.S.

⁹ Section 626.829, F.S.

¹⁰ Chapter No. 2014-123, L.O.F.

¹¹ An "agent in charge" is the licensed and appointed agent who is responsible for the supervision of all individuals within an insurance agency location, regardless of whether the agent in charge handles a specific transaction or deals with the general public in the solicitation or negotiation of insurance contracts or the collection or accounting of moneys. Section 626.0428(4)(d), F.S.

¹² "Insurance agency" means a business location at which an individual, firm, partnership, corporation, association, or other entity, other than an employee of the individual, firm, partnership, corporation, association, or other entity and other than an insurer as defined by s. 624.03 or an adjuster as defined by subsection (1), engages in any activity or employs individuals to engage in any activity which by law may be performed only by a licensed insurance agent. Section 626.015(8), F.S.

¹³ Section 626.0428(4), F.S.

¹⁴ Chapters 624-632, 634, 635, 636, 641, 642, 648, and 651 constitute the "Florida Insurance Code." Section 624.01, F.S.

¹⁵ An agent in charge is only criminally liable for violations occurring under their supervision if they personally committed the act or knew or should have known of the act and related facts amounting to a violation of Ch. 626, F.S. Section 626.0428(4)(e), F.S.

¹⁶ Section 626.0428(4)(a), F.S.

every line that the location was handling. The DFS reports that this requirement has proven unrealistic and unnecessary. The bill reduces the number of lines that the agent in charge must be licensed to transact in order to qualify for the designation. The agent in charge is required to be licensed in at least two of the location's lines, except that if the location only handles one line, the agent in charge must be licensed in that line of insurance. The bill results in a larger number of insurance agents eligible to fulfill the agent in charge role.

Customer Representatives

The customer representative license is unique to our state. A "customer representative" is an individual appointed by a general lines agent or agency to assist that agent or agency in transacting the business of insurance from the office of that agent or agency.¹⁷ Customer representatives are not agents.¹⁸ They must be licensed¹⁹ by the DFS and appointed by an insurer or employer.²⁰ Since this license is unique to Florida, there is no licensing reciprocity for this credential with other states.

An individual can become licensed as a customer representative upon application to the DFS either through satisfactory performance on an examination²¹ or by achieving a professional designation specified in statute.²² The following designations facilitate licensure as a customer representative without examination:

- Chartered Property and Casualty Underwriter (CPCU) from the American Institute for Property and Liability Underwriters,
- Accredited Advisor in Insurance (AAI) from the Insurance Institute of America,
- Certified Insurance Counselor (CIC) from the Society of Certified Insurance Service Counselors,
- Accredited Customer Service Representative (ACSR) from the Independent Insurance Agents of America,
- Certified Professional Service Representative (CPSR) from the National Foundation for Certified Professional Service Representatives,
- Certified Insurance Service Representative (CISR) from the Society of Certified Insurance Service Representatives, or
- Certified Insurance Representative (CIR) from the National Association of Christian Catastrophe Insurance Adjusters.

Also, an examination exemption is available to an applicant for license as a customer representative who has earned an associate degree or bachelor's degree from an accredited college or university and has completed at least 9 academic hours of property and casualty insurance curriculum, or the equivalent, or has earned one of the following the designations:

- Certified Customer Service Representative (CCSR) from the Florida Association of Insurance Agents,
- Registered Customer Service Representative (RCSR) from a regionally accredited postsecondary institution in this state, or
- Professional Customer Service Representative (PCSR) from the Professional Career Institute.

The DFS reports that 99.85 percent²³ of customer representative licenses issued in 2014 were attained by achieving one of the designations listed above.

¹⁷ Section 626.015(4), F.S.

¹⁸ Section 626.015(2), F.S.

¹⁹ Section 626.112, F.S.

²⁰ Section 626.112(3), F.S. "Appointment" means the authority given by an insurer or employer to a licensee to transact insurance or adjust claims on behalf of an insurer or employer. Section 626.015(3), F.S.

²¹ The scope of the examination is described in s. 626.241, F.S.

²² Section 626.221, F.S.

²³ There were 3,979 customer representative applicants in 2014 and only 6 qualified by examination. (3,973 / 3,979 = 99.85 percent)

The bill eliminates the examination for customer representative licensing. Applicants for such licensure will qualify if they have achieved the following designations within 4 years prior to application:

- from the Insurance Institute of America:
 - Accredited Advisor in Insurance (AAI),
 - Associate in General Insurance (AINS), or
 - Accredited Customer Service Representative (ACSR);
- Certified Insurance Counselor (CIC) from the Society of Certified Insurance Service Counselors;
- Certified Professional Service Representative (CPSR) from the National Foundation for CPSR;
- Certified Insurance Service Representative (CISR) from the Society of Certified Insurance Service Representatives;
- Certified Insurance Representative (CIR) from All-Lines Training;
- Professional Customer Service Representative (PCSR) from the Professional Career Institute; or
- Registered Customer Service Representative (RCSR) from a regionally accredited postsecondary institution in the state whose curriculum is approved by the department and includes comprehensive analysis of basic property and casualty lines of insurance and testing which demonstrates mastery of the subject.

The applicant can also satisfy the designation requirement with a degree from an accredited institution of higher learning, approved by the department, when the degree includes a minimum of 9 credit hours of insurance instruction, including specific instruction in the areas of property, casualty, and inland marine insurance.

The bill also corrects the names of credentialing entities specified in statute that have changed their names since they were named therein.

Exemptions from Examination

As mentioned above, an applicant may attain licensure without examination upon attainment of certain designations. This is true for applicants for life and health agents,²⁴ general lines agents,²⁵ adjusters,²⁶ resident or nonresident all-lines adjusters,²⁷ license transferees from another state,²⁸ and non-resident agents,²⁹ too. The bill allows the following license applicants to qualify for an exemption from the required examination, upon the conditions specified below:

- general lines agents, personal lines agents,³⁰ or all-lines adjusters who receive the CPCU designation from the American Institute for Chartered Property Casualty Underwriters.
- general lines agents or all-lines adjusters earning a degree in insurance from an accredited institution of higher learning approved by the department. Qualifying degrees must indicate a minimum of 18 credit hours of insurance instruction, including specific instruction in the areas of property, casualty, health, and commercial insurance.
- personal lines agents earning a degree from an accredited institution of higher learning approved by the department. Qualifying degrees must indicate a minimum of 9 credit hours of insurance instruction, including specific instruction in the areas of property, casualty, and inland marine insurance.

²⁴ Section 626.221(g), F.S.

²⁵ Section 626.221(h), F.S.

²⁶ Id.

²⁷ Section 626.221(j), F.S.

²⁸ Section 626.221(k), F.S.

²⁹ Section 626.211(l), F.S.

³⁰ "Personal lines agent" means a general lines agent who is limited to transacting business related to property and casualty insurance sold to individuals and families for noncommercial purposes. Section 626.015(15), F.S.

The bill removes any examination exemption limitations applicable to license transferees from other states. Also, non-resident agent applicants receive an examination exemption if they hold a comparable license in another state with similar examination requirements.

Examination Requirements

Currently, there is not a minimum course completion requirement to qualify for educational course credit. In 2014, the DFS repealed a rule, for lack of rulemaking authority, that required prelicensure course attendees to complete 75 percent of the course hours to receive credit. The bill places this former rule requirement into statute. It requires attendees to complete 75 percent of course hours in required prelicensure courses for applicants to receive credit. This provides a uniform course completion standard for course providers.

Knowledge, Experience, or Instruction Requirements

General Lines Agent and Personal Lines Agent Applicants

Currently, general lines agent applicants must meet specified knowledge and experience requirements within the four years preceding their application. These requirements are waived if the applicant holds the CPCU designation. The bill eliminates some requirements and revises others. The bill requires general lines agent applicants that satisfy their knowledge requirement through coursework to complete 200 aggregate hours of DFS approved coursework in the following areas of insurance: property, casualty, surety, health, and marine. These subjects are consistent with the areas of insurance business that a general lines agent may transact. The DFS asserts that this conforms to current administrative requirements for coursework hours applicable to this license. The bill eliminates the option to meet this requirement by correspondence course and six-months of relevant work experience. General lines agent applicants can claim experience credit if they have 1 year of relevant experience as service representative³¹ or personal lines agent.

Similarly, personal lines agent applicants must meet specified knowledge and experience requirements within the four years preceding their application. These requirements are waived if the applicant holds the CPCU designation. The bill eliminates some requirements and revises others. The bill requires personal lines agent applicants that satisfy their knowledge requirement through coursework to complete 60 aggregate hours, rather than 52 hours, of DFS approved coursework in the following areas of insurance: property, casualty, and inland marine. These subjects are consistent with the areas of insurance business that a personal lines agent may transact. The bill eliminates the option to meet this requirement by correspondence course and six-months of relevant work experience. Personal lines agent applicants can claim experience credit if they have six months of relevant experience as a service representative.

Life Agent Applicants

Currently, life agent³² applicants must meet specified knowledge and experience requirements within the four years preceding their application. These requirements are waived if the applicant holds the Chartered Life Underwriter (CLU) designation. The bill eliminates some requirements and revises others. It specifies that whoever satisfies their knowledge requirement through coursework must do so in the subjects of life insurance, annuities, and variable contracts, rather than simply insurance. A life

³¹ "Service representative" means an individual employed by an insurer or managing general agent for the purpose of assisting a general lines agent in negotiating and effecting insurance contracts when accompanied by a licensed general lines agent. A service representative shall not be simultaneously licensed as a general lines agent in this state. This subsection does not apply to life insurance. Section 626.015(17), F.S.

³² "Life agent" means an individual representing an insurer as to life insurance and annuity contracts, or acting as a viatical settlement broker as defined in s. 626.9911, including agents appointed to transact life insurance, fixed-dollar annuity contracts, or variable contracts by the same insurer. Section 626.015(10), F.S.

agent applicant may satisfy their knowledge requirement by earning or maintaining one of the following designations in the four years prior to application:

- Chartered Financial Consultant (ChFC) from the American College of Financial Services,
- Fellow, Life Management Institute (FLMI) from the Life Management Institute, or
- Certified Financial Planner (CFP) from the Certified Financial Planner Board of Standards.

The bill permits a life agent applicant to qualify for licensure if they have completed at least 60 hours of coursework in multiple lines of insurance, including life insurance, annuities, and variable contracts.³³ The coursework must include instruction in unauthorized insurance entities and three hours of ethics training. The bill also allows those applicants that rely on prior employment with the DFS or the Office of Insurance Regulation (OIR) to claim credit for their employment experience for four years following their separation from employment, rather than only 90 days.

Health Agent Applicants

Currently, health agent³⁴ applicants must meet specified knowledge and experience requirements within the four years preceding their application. These requirements are waived if the applicant holds the Chartered Life Underwriter (CLU) designation. The bill eliminates some requirements and revises others. It specifies that whoever satisfies their knowledge requirement through coursework must do so in the subject of health insurance, rather than simply insurance. A health agent applicant may satisfy their knowledge requirement by earning or maintaining one of the following designations in the four years prior to application:

- from the American College of Financial Services:
 - Registered Health Underwriter (RHU),
 - Chartered Healthcare Consultant (ChHC), or
 - Registered Employee Benefits Consultant (REBC),
- Certified Employee Benefit Specialist (CEBS) from the Wharton School of the University of Pennsylvania,
- Health Insurance Associate (HIA) from America's Health Insurance Plans, or
- Certified Financial Planner (CFP) from the Certified Financial Planner Board of Standards.

The bill permits a health agent applicant to qualify for licensure if they have completed at least 60 hours of coursework in multiple areas of insurance, including health insurance. The coursework must include instruction in unauthorized insurance entities and three hours of ethics training. The bill also allows those applicants that rely on prior employment with the DFS or the OIR to claim credit for their employment experience for four years following their separation from employment, rather than only 90 days.

Retention of Records by Agents

Currently, there is no records retention requirement applicable to insurance agents. The bill requires agents to retain records for at least five years following policy expiration.

Recommendations to Surrender Annuities

Under current law, an insurance agent or insurance agency (if no agent is involved), including persons performing agent activities under a licensing exemption, is required to provide certain information to persons surrendering an annuity or life insurance policy (i.e., cashing out the value of the annuity or life insurance policy) on the recommendation of the agent or agency. The law applies if the agent or agency is not recommending that the annuity proceeds be used to purchase another annuity or a life

³³ "Variable contracts" means indeterminate value contracts for which assets are held in a separate account. Section 627.8015(2), F.S.

³⁴ "Health agent" means an agent representing a health maintenance organization or, as to health insurance only, an insurer transacting health insurance. Section 626.015(6), F.S.

insurance policy. Upon the occurrence of these conditions, the required information notice must be provided to the annuity owner or life insurance owner before the annuity is surrendered. The agent must disclose information including the amount of the surrender charge, the loss of minimum interest rate guarantees, the tax consequences, the amount of the forfeited death benefit, and the value of any other investment performance guarantees that result from the surrender of the annuity. This information is required to be presented on a form that meets informational standards established by rule.

The bill eliminates DFS rulemaking authority concerning the content of the form used to deliver the required information. The required notice will solely be governed by the standards specified in s. 627.4553, F.S. The bill requires the notice to be in writing, but does not remove or increase any of the elements already specified in law. The bill requires the agent to maintain a record of the notice that it delivers to the surrendering annuity owner.

The bill also requires the informational notice to be provided at least 14-days before the surrender occurs and that the surrender be terminated, if requested by the owner. It defines the term "surrender."³⁵

Miscellaneous

The bill:

- strikes a defunct term from s. 626.2817, F.S., which regulates educational courses and providers.
- eliminates a DFS prescribed affidavit form. Interested parties will now provide an attestation in the format of their choosing.
- deletes out of date educational course subject matter requirements.³⁶
- removes references to correspondence courses that currently satisfy knowledge requirements so that various methods of course delivery may be used for these purposes.
- revises the provision allowing the collection of the exact amount of a credit card facility fee to make the provision applicable without regard to any other provision of law. This is out of the apparent concern that the prohibition in s. 501.0117, F.S., on collecting a surcharge for accepting payment by credit card is a limitation on an agent's authority to collect the credit card facility fee allowed to agents under s. 626.9541(o), F.S.
- allows electronic return receipt delivery of required insurer insolvency notices to policy holders. This required notice is triggered when an agent is unable to replace a policyholder's coverage upon the insolvency of their insurer.
- makes various technical and grammatical changes to accommodate changes in terminologies presently used in the insurance industry.

B. SECTION DIRECTORY:

Section 1: Amends s. 626.015, F.S., relating to definitions applicable to the Licensing Procedures Law.

Section 2: Amends s. 626.0428, F.S., relating to agency personnel powers, duties, and limitations.

³⁵ "Surrender" is defined as "the voluntary total surrender, by the owner's request, of the annuity or life insurance policy before its maturity date, in exchange for the policy's current total cash surrender value which results in termination of the policy or contract. The term excludes any involuntary termination that is otherwise required by the terms of the policy contract and excludes all transactions other than a total surrender, such as maturity, policy loan, lapse for nonpayment of premium, partial surrender, or partial withdrawal of policy or contract values, annuitization, or exercise of reduced-paid-up or extended-term nonforfeiture options." CS/HB 1133, lines 866-878.

³⁶ Specifically, coursework concerning the Florida Nonprofit Multiple-Employer Welfare Arrangement Act and the Employee Retirement Income Security Act, 29 U.S.C. ss. 1001 et seq., as it relates to the provision and regulation of health insurance by employers is eliminated.

Section 3: Amends s. 626.221, F.S., relating to examination requirement; exemptions.

Section 4: Amends s. 626.241, F.S., relating to scope of examination.

Section 5: Amends s. 626.2817, F.S., relating to regulation of course providers, instructors, and school officials, and monitor groups involved in prelicensure education for insurance agents and other licensees.

Section 6: Amends s. 626.311, F.S., relating to scope of license.

Section 7: Amends s. 626.732, F.S., relating to requirement as to knowledge, experience, or instruction.

Section 8: Amends s. 626.7351, F.S., relating to qualifications for customer representative's license.

Section 9: Amends s. 626.748, F.S., relating to agent's records.

Section 10: Amends s. 626.7851, F.S., relating to requirement as to knowledge, experience, or instruction.

Section 11: Amends s. 626.8311, F.S., relating to requirement as to knowledge, experience, or instruction.

Section 12: Amends s. 626.9541, F.S., relating to unfair methods of competition and unfair or deceptive acts or practices defined.

Section 13: Amends s. 627.4553, F.S., relating to recommendations to surrender.

Section 14: Amends s. 631.341, F.S., relating to notice of insolvency to policyholders by insurer, general agent, or agent.

Section 15: Provides an effective date of July 1, 2015.

II. FISCAL ANALYSIS & ECONOMIC IMPACT STATEMENT

A. FISCAL IMPACT ON STATE GOVERNMENT:

1. Revenues:

None.

2. Expenditures:

None.

B. FISCAL IMPACT ON LOCAL GOVERNMENTS:

1. Revenues:

None.

2. Expenditures:

None.

C. DIRECT ECONOMIC IMPACT ON PRIVATE SECTOR:

The bill will have a positive impact on insurance agents and agencies by increasing the pool of agents that qualify for agent in charge designations and facilitating the licensure of qualified applicants. It will have a negative impact on them by requiring record retention for five years following the expiration of a policy.

D. FISCAL COMMENTS:

None.

III. COMMENTS

A. CONSTITUTIONAL ISSUES:

1. Applicability of Municipality/County Mandates Provision:

Not applicable. This PCS does not appear to: require counties or municipalities to spend funds or take an action requiring the expenditure of funds; reduce the authority that counties or municipalities have to raise revenues in the aggregate; or reduce the percentage of a state tax shared with counties or municipalities.

2. Other:

None.

B. RULE-MAKING AUTHORITY:

The bill does not grant any new rulemaking authority. The bill eliminates DFS rulemaking authority to implement the requirements of s. 627.4553, F.S., by rule.

C. DRAFTING ISSUES OR OTHER COMMENTS:

None.

IV. AMENDMENTS/ COMMITTEE SUBSTITUTE CHANGES

On March 18, 2015, the Insurance & Banking Subcommittee considered the bill, adopted two amendments and reported the bill favorably with a committee substitute. The amendments made the following changes:

- Created examination exemptions for personal lines agent, life agent, and health agent applicants with qualifying academic degrees and restores current law regarding the examination exemption for all-lines adjusters.
- Revised the knowledge, experience, or instruction requirements applicable to life agent and health agent applicants and deleted section 12 of the bill, which would have created knowledge, experience, or instruction requirements applicable to all-lines adjusters.
- Created a definition of the term "surrender" for purposes of the surrender of an annuity or life insurance policy and established a 14-day notice period prior to effectuating surrenders.
- Removed sections 16 and 17 of the bill that revised training requirements for bail bond agents.

The staff analysis has been updated to reflect the committee substitute.

27 revising qualifications for a customer
 28 representative's license; amending s. 626.748, F.S.;
 29 requiring agents to maintain certain records for a
 30 specified time period after policy expiration;
 31 amending ss. 626.7851 and 626.8311, F.S.; revising
 32 requirements relating to the knowledge, experience, or
 33 instruction for life agents and health agents,
 34 respectively; amending s. 626.9541, F.S.; providing
 35 that certain provisions relating to illegal dealings
 36 in premiums are applicable notwithstanding any other
 37 provision of law; amending s. 627.4553, F.S.;
 38 requiring an insurance agent to provide and retain
 39 certain information upon surrender of an annuity or
 40 life insurance policy under certain circumstances;
 41 prohibiting surrender under certain circumstances;
 42 defining the term "surrender"; amending s. 631.341,
 43 F.S.; authorizing certain notices of insolvency to be
 44 delivered to policyholders by certain methods;
 45 providing an effective date.

46
 47 Be It Enacted by the Legislature of the State of Florida:

48
 49 Section 1. Paragraph (d) of subsection (5) of section
 50 626.015, Florida Statutes, is amended to read:

51 626.015 Definitions.—As used in this part:

52 (5) "General lines agent" means an agent transacting any

53 one or more of the following kinds of insurance:

54 (d) Health insurance, ~~when transacted by an insurer also~~
 55 ~~represented by the same agent as to property or casualty or~~
 56 ~~surety insurance.~~

57 Section 2. Paragraph (a) of subsection (4) of section
 58 626.0428, Florida Statutes, is amended to read:

59 626.0428 Agency personnel powers, duties, and
 60 limitations.—

61 (4)(a) Each place of business established by an agent or
 62 agency, firm, corporation, or association must be in the active
 63 full-time charge of a licensed and appointed agent holding the
 64 required agent licenses to transact at least two of the lines of
 65 insurance being handled at the location. If only one line of
 66 insurance is handled at the location, the agent in charge must
 67 hold the required agent license to transact that line of
 68 insurance.

69 Section 3. Paragraphs (k) and (l) of subsection (2) of
 70 section 626.221, Florida Statutes, are redesignated as
 71 paragraphs (n) and (o), respectively, and amended, subsection
 72 (1) and paragraphs (g) through (l) of subsection (2) are
 73 amended, and new paragraphs (k), (l), and (m) are added to
 74 subsection (2) of that section, to read:

75 626.221 Examination requirement; exemptions.—

76 (1) The department shall not issue any license as agent,
 77 ~~customer representative,~~ or adjuster to any individual who has
 78 not qualified for, taken, and passed to the satisfaction of the

79 department a written examination of the scope prescribed in s.
80 626.241.

81 (2) However, an examination is not necessary for any of
82 the following:

83 (g) An applicant for a license as a life or health agent
84 who has received the designation of chartered life underwriter
85 (CLU) from the American College of Financial Services Life
86 ~~Underwriters and has been engaged in the insurance business~~
87 ~~within the past 4 years~~, except that the applicant may be
88 examined on pertinent provisions of this code.

89 (h) An applicant for license as a general lines agent,
90 personal lines agent, or all-lines customer representative, or
91 adjuster who has received the designation of chartered property
92 and casualty underwriter (CPCU) from the American Institute for
93 Chartered Property Casualty and Liability Underwriters and has
94 ~~been engaged in the insurance business within the past 4 years~~,
95 except that the applicant may be examined on pertinent
96 provisions of this code.

97 (i) An applicant for license as a general lines agent or
98 an all-lines adjuster who has received a degree in insurance
99 from an accredited institution of higher learning approved by
100 the department, except that the applicant may be examined on
101 pertinent provisions of this code. Qualifying degrees must
102 indicate a minimum of 18 credit hours of insurance instruction,
103 including specific instruction in the areas of property,
104 casualty, health, and commercial insurance ~~customer~~

105 ~~representative who has earned the designation of Accredited~~
 106 ~~Advisor in Insurance (AAI) from the Insurance Institute of~~
 107 ~~America, the designation of Certified Insurance Counselor (CIC)~~
 108 ~~from the Society of Certified Insurance Service Counselors, the~~
 109 ~~designation of Accredited Customer Service Representative (ACSR)~~
 110 ~~from the Independent Insurance Agents of America, the~~
 111 ~~designation of Certified Professional Service Representative~~
 112 ~~(CPSR) from the National Foundation for Certified Professional~~
 113 ~~Service Representatives, the designation of Certified Insurance~~
 114 ~~Service Representative (CISR) from the Society of Certified~~
 115 ~~Insurance Service Representatives, or the designation of~~
 116 ~~Certified Insurance Representative (CIR) from the National~~
 117 ~~Association of Christian Catastrophe Insurance Adjusters. Also,~~
 118 ~~an applicant for license as a customer representative who has~~
 119 ~~earned an associate degree or bachelor's degree from an~~
 120 ~~accredited college or university and has completed at least 9~~
 121 ~~academic hours of property and casualty insurance curriculum, or~~
 122 ~~the equivalent, or has earned the designation of Certified~~
 123 ~~Customer Service Representative (CCSR) from the Florida~~
 124 ~~Association of Insurance Agents, or the designation of~~
 125 ~~Registered Customer Service Representative (RCSR) from a~~
 126 ~~regionally accredited postsecondary institution in this state,~~
 127 ~~or the designation of Professional Customer Service~~
 128 ~~Representative (PCSR) from the Professional Career Institute,~~
 129 ~~whose curriculum has been approved by the department and which~~
 130 ~~includes comprehensive analysis of basic property and casualty~~

131 ~~lines of insurance and testing at least equal to that of~~
 132 ~~standard department testing for the customer representative~~
 133 ~~license. The department shall adopt rules establishing standards~~
 134 ~~for the approval of curriculum.~~

135 (j) An applicant for license as an ~~a resident or~~
 136 ~~nonresident~~ all-lines adjuster who has the designation of
 137 Accredited Claims Adjuster (ACA) from a regionally accredited
 138 postsecondary institution in this state, Associate in Claims
 139 (AIC) from the Insurance Institute of America, Professional
 140 Claims Adjuster (PCA) from the Professional Career Institute,
 141 Professional Property Insurance Adjuster (PPIA) from the
 142 HurriClaim Training Academy, Certified Adjuster (CA) from ALL
 143 LINES Training, or Certified Claims Adjuster (CCA) from AE21
 144 incorporated the Association of Property and Casualty Claims
 145 ~~Professionals~~ whose curriculum has been approved by the
 146 department and which includes comprehensive analysis of basic
 147 property and casualty lines of insurance and testing at least
 148 equal to that of standard department testing for the all-lines
 149 adjuster license. The department shall adopt rules establishing
 150 standards for the approval of curriculum.

151 (k) An applicant for license as a personal lines agent who
 152 has received a degree from an accredited institution of higher
 153 learning approved by the department, except that the applicant
 154 may be examined on pertinent provisions of this code. Qualifying
 155 degrees must indicate a minimum of 9 credit hours of insurance
 156 instruction, including specific instruction in the areas of

157 property, casualty, and inland marine insurance.

158 (l) An applicant for license as a life agent who has
 159 received a degree from an accredited institution of higher
 160 learning approved by the department, except that the applicant
 161 may be examined on pertinent provisions of this code. Qualifying
 162 degrees must indicate a minimum of 9 credit hours of insurance
 163 instruction, including specific instruction in the areas of life
 164 insurance, annuities, and variable insurance products.

165 (m) An applicant for license as a health agent who has
 166 received a degree from an accredited institution of higher
 167 learning approved by the department, except that the applicant
 168 may be examined on pertinent provisions of this code. Qualifying
 169 degrees must indicate a minimum of 9 credit hours of insurance
 170 instruction, including specific instruction in the area of
 171 health insurance products.

172 (n) ~~(k)~~ An applicant qualifying for a license transfer
 173 under s. 626.292 ~~if the applicant:~~

174 1. ~~Has successfully completed the prelicensing examination~~
 175 ~~requirements in the applicant's previous home state which are~~
 176 ~~substantially equivalent to the examination requirements in this~~
 177 ~~state, as determined by the department;~~

178 2. ~~Has received the designation of chartered property and~~
 179 ~~casualty underwriter (CPCU) from the American Institute for~~
 180 ~~Property and Liability Underwriters and been engaged in the~~
 181 ~~insurance business within the past 4 years if applying to~~
 182 ~~transfer a general lines agent license; or~~

183 ~~3. Has received the designation of chartered life~~
 184 ~~underwriter (CLU) from the American College of Life Underwriters~~
 185 ~~and been engaged in the insurance business within the past 4~~
 186 ~~years if applying to transfer a life or health agent license.~~

187 (o)(1) An applicant for a license as a nonresident agent
 188 if the applicant holds a comparable license in another state
 189 with similar examination requirements as this state;

190 ~~1. Has successfully completed prelicensing examination~~
 191 ~~requirements in the applicant's home state which are~~
 192 ~~substantially equivalent to the examination requirements in this~~
 193 ~~state, as determined by the department, as a requirement for~~
 194 ~~obtaining a resident license in his or her home state;~~

195 ~~2. Held a general lines agent license, life agent license,~~
 196 ~~or health agent license before a written examination was~~
 197 ~~required;~~

198 ~~3. Has received the designation of chartered property and~~
 199 ~~casualty underwriter (CPCU) from the American Institute for~~
 200 ~~Property and Liability Underwriters and has been engaged in the~~
 201 ~~insurance business within the past 4 years, if an applicant for~~
 202 ~~a nonresident license as a general lines agent; or~~

203 ~~4. Has received the designation of chartered life~~
 204 ~~underwriter (CLU) from the American College of Life Underwriters~~
 205 ~~and been in the insurance business within the past 4 years, if~~
 206 ~~an applicant for a nonresident license as a life agent or health~~
 207 ~~agent.~~

208 Section 4. Subsections (1), (2), (3), and (8) of section

209 626.241, Florida Statutes, are amended to read:

210 626.241 Scope of examination.—

211 (1) Each examination for a license as an agent, ~~customer~~
 212 ~~representative~~, or adjuster shall be of such scope as is deemed
 213 by the department to be reasonably necessary to test the
 214 applicant's ability and competence and knowledge of the kinds of
 215 insurance and transactions to be handled under the license
 216 applied for, of the duties and responsibilities of such a
 217 licensee, and of the pertinent provisions of the laws of this
 218 state.

219 (2) Examinations given applicants for license as a general
 220 lines agent ~~or customer representative~~ shall cover all property,
 221 casualty, and surety insurances, except as provided in
 222 subsection (5) relative to limited licenses.

223 (3) Examinations given applicants for a life agent's
 224 license shall cover life insurance, annuities, and variable
 225 contracts ~~annuities~~.

226 (8) An examination for licensure as a personal lines agent
 227 ~~shall consist of 100 questions and~~ shall be limited in scope to
 228 the kinds of business transacted under such license.

229 Section 5. Section 626.2817, Florida Statutes, is amended
 230 to read:

231 626.2817 Regulation of course providers, instructors, and
 232 school officials, ~~and monitor groups~~ involved in prelicensure
 233 education for insurance agents and other licensees.—

234 (1) Any course provider, instructor, or school official,

235 ~~or monitor group~~ must be approved by and registered with the
 236 department before offering prelicensure education courses for
 237 insurance agents and other licensees.

238 (2) The department shall adopt rules establishing
 239 standards for the approval, registration, discipline, or removal
 240 from registration of course providers, instructors, and school
 241 officials, ~~and monitor groups~~. The standards must be designed to
 242 ensure that such persons have the knowledge, competence, and
 243 integrity to fulfill the educational objectives of the
 244 prelicensure requirements of this chapter and chapter 648 and to
 245 assure that insurance agents and licensees are competent to
 246 engage in the activities authorized under the license.

247 (3) A course provider shall not grant completion credit to
 248 any student who has not completed at least 75 percent of the
 249 required course hours of a department approved prelicensure
 250 course.

251 (4) The department shall adopt rules to establish a
 252 process for determining compliance with the prelicensure
 253 requirements of this chapter and chapter 648. The department
 254 shall adopt rules prescribing the forms necessary to administer
 255 the prelicensure requirements.

256 Section 6. Subsection (1) of section 626.311, Florida
 257 Statutes, is amended to read:

258 626.311 Scope of license.—

259 (1) Except as to personal lines agents and limited
 260 licenses, a general lines agent or customer representative shall

261 | qualify for all property, marine, casualty, and surety lines
 262 | except bail bonds which require a separate license under chapter
 263 | 648. The license of a general lines agent ~~may~~ also covers ~~cover~~
 264 | health insurance ~~if health insurance is included in the agent's~~
 265 | ~~appointment by an insurer as to which the licensee is also~~
 266 | ~~appointed as agent for property or casualty or surety insurance.~~
 267 | The license of a customer representative shall provide, in
 268 | substance, that it covers all of such classes of insurance that
 269 | his or her appointing general lines agent or agency is currently
 270 | so authorized to transact under the general lines agent's
 271 | license and appointments. No such license shall be issued
 272 | limited to particular classes of insurance except for bail bonds
 273 | which require a separate license under chapter 648 or for
 274 | personal lines agents. Personal lines agents are limited to
 275 | transacting business related to property and casualty insurance
 276 | sold to individuals and families for noncommercial purposes.

277 | Section 7. Subsections (1) through (5) of section 626.732,
 278 | Florida Statutes, are amended to read:

279 | 626.732 Requirement as to knowledge, experience, or
 280 | instruction.—

281 | (1) Except as provided in subsection (4), an applicant for
 282 | a license as a general lines agent, except for a chartered
 283 | property and casualty underwriter (CPCU), may not be qualified
 284 | or licensed unless, within the 4 years immediately preceding the
 285 | date the application for license is filed with the department,
 286 | the applicant has:

287 (a) Taught or successfully completed 200 hours of
 288 coursework in property, casualty, surety, health, and marine
 289 insurance approved by the department ~~classroom courses in~~
 290 ~~insurance~~, 3 hours of which must be on the subject matter of
 291 ethics, ~~at a school, college, or extension division thereof,~~
 292 ~~approved by the department;~~

293 ~~(b) Completed a correspondence course in insurance, 3~~
 294 ~~hours of which must be on the subject matter of ethics, which is~~
 295 ~~regularly offered by accredited institutions of higher learning~~
 296 ~~in this state or extensions thereof and approved by the~~
 297 ~~department, and have at least 6 months of responsible insurance~~
 298 ~~duties as a substantially full-time bona fide employee in all~~
 299 ~~lines of property and casualty insurance set forth in the~~
 300 ~~definition of general lines agent under s. 626.015;~~

301 (b)(e) Completed at least 1 year in responsible insurance
 302 duties as a substantially full-time bona fide employee in all
 303 lines of property and casualty insurance as set forth in the
 304 definition of a general lines agent under s. 626.015, but
 305 without the education requirement described in paragraph (a) ~~or~~
 306 ~~paragraph (b); or~~

307 (c)(d) Completed at least 1 year of responsible insurance
 308 duties as a licensed and appointed customer representative,
 309 service representative, or personal lines agent ~~or limited~~
 310 ~~customer representative in commercial or personal lines of~~
 311 ~~property and casualty insurance~~ and 40 hours of coursework
 312 ~~classroom courses~~ approved by the department covering the areas

313 of property, casualty, surety, health, and marine insurance; ~~or~~
 314 ~~(e) Completed at least 1 year of responsible insurance~~
 315 ~~duties as a licensed and appointed service representative in~~
 316 ~~commercial or personal lines of property and casualty insurance~~
 317 ~~and 80 hours of classroom courses approved by the department~~
 318 ~~covering the areas of property, casualty, surety, health, and~~
 319 ~~marine insurance.~~

320 (2) Except as provided under subsection (4), an applicant
 321 for a license as a personal lines agent, except for a chartered
 322 property and casualty underwriter (CPCU), may not be qualified
 323 or licensed unless, within the 4 years immediately preceding the
 324 date the application for license is filed with the department,
 325 the applicant has:

326 (a) Taught or successfully completed 60 hours of
 327 coursework in property, casualty, and inland marine insurance
 328 approved by the department ~~classroom courses in insurance, 3~~
 329 ~~hours of which must be on the subject matter of ethics, at a~~
 330 ~~school, college, or extension division thereof, approved by the~~
 331 ~~department. To qualify for licensure, the applicant must~~
 332 ~~complete a total of 52 hours of classroom courses in insurance;~~

333 ~~(b) Completed a correspondence course in insurance, 3~~
 334 ~~hours of which must be on the subject matter of ethics, which is~~
 335 ~~regularly offered by accredited institutions of higher learning~~
 336 ~~in this state or extensions thereof and approved by the~~
 337 ~~department, and completed at least 3 months of responsible~~
 338 ~~insurance duties as a substantially full-time employee in the~~

339 ~~area of property and casualty insurance sold to individuals and~~
 340 ~~families for noncommercial purposes;~~

341 (b) ~~(e)~~ Completed at least 6 months of responsible
 342 insurance duties as a substantially full-time employee in the
 343 area of property and casualty insurance sold to individuals and
 344 families for noncommercial purposes, but without the education
 345 requirement described in paragraph (a) ~~or paragraph (b)~~; or

346 (c) ~~(d)~~ Completed at least 6 months of responsible
 347 insurance duties as a licensed and appointed customer
 348 representative, ~~or~~ limited customer representative, or service
 349 representative in property and casualty insurance ~~sold to~~
 350 ~~individuals and families for noncommercial purposes and 20 hours~~
 351 ~~of classroom courses approved by the department which are~~
 352 ~~related to property and casualty insurance sold to individuals~~
 353 ~~and families for noncommercial purposes;~~

354 ~~(e)~~ Completed at least 6 months of responsible insurance
 355 duties as a licensed and appointed service representative in
 356 property and casualty insurance sold to individuals and families
 357 for noncommercial purposes and 40 hours of classroom courses
 358 approved by the department related to property and casualty
 359 insurance sold to individuals and families for noncommercial
 360 purposes; ~~or~~

361 ~~(f)~~ Completed at least 3 years of responsible duties as a
 362 licensed and appointed customer representative in property and
 363 casualty insurance sold to individuals and families for
 364 noncommercial purposes.

365 (3) If an applicant's qualifications as required under
 366 subsection (1) or subsection (2) are based in part upon periods
 367 of employment in responsible insurance duties, the applicant
 368 shall submit with the license application, ~~on a form prescribed~~
 369 ~~by the department,~~ an attestation affidavit of his or her
 370 employment ~~employer~~ setting forth the period of such employment,
 371 ~~that the employment was substantially full-time,~~ and giving a
 372 brief abstract of the nature of the duties performed ~~by the~~
 373 applicant.

374 (4) An individual who was or became qualified to sit for
 375 an agent's, ~~customer representative's,~~ or adjuster's examination
 376 at or during the time he or she was employed by the department
 377 or office and who, while so employed, was employed in
 378 responsible insurance duties as a full-time bona fide employee
 379 may take an examination if application for such examination is
 380 made within 4 years ~~90 days~~ after the date of termination of
 381 employment with the department or office.

382 (5) ~~Classroom and correspondence~~ Courses under subsections
 383 (1) and (2) must include instruction on the subject matter of
 384 unauthorized entities engaging in the business of insurance. ~~The~~
 385 ~~scope of the topic of unauthorized entities must include the~~
 386 ~~Florida Nonprofit Multiple Employer Welfare Arrangement Act and~~
 387 ~~the Employee Retirement Income Security Act, 29 U.S.C. ss. 1001~~
 388 ~~et seq., as it relates to the provision of health insurance by~~
 389 ~~employers and the regulation thereof.~~

390 Section 8. Subsections (3) and (7) of section 626.7351,

391 Florida Statutes, are amended to read:

392 626.7351 Qualifications for customer representative's
 393 license.—The department shall not grant or issue a license as
 394 customer representative to any individual found by it to be
 395 untrustworthy or incompetent, or who does not meet each of the
 396 following qualifications:

397 (3) Within 4 ~~the 2~~ years ~~next~~ preceding the date that the
 398 application for license was filed with the department, the
 399 applicant has earned the designation of Accredited Advisor in
 400 Insurance (AAI), Associate in General Insurance (AINS), or
 401 Accredited Customer Service Representative (ACSR) from the
 402 Insurance Institute of America; the designation of Certified
 403 Insurance Counselor (CIC) from the Society of Certified
 404 Insurance Service Counselors; the designation of Certified
 405 Professional Service Representative (CPSR) from the National
 406 Foundation for CPSR; the designation of Certified Insurance
 407 Service Representative (CISR) from the Society of Certified
 408 Insurance Service Representatives; the designation of Certified
 409 Insurance Representative (CIR) from All-Lines Training; the
 410 designation of Professional Customer Service Representative
 411 (PCSR) from the Professional Career Institute; the designation
 412 of Registered Customer Service Representative (RCSR) from a
 413 regionally accredited postsecondary institution in the state
 414 whose curriculum is approved by the department and includes
 415 comprehensive analysis of basic property and casualty lines of
 416 insurance and testing which demonstrates mastery of the subject;

417 or a degree from an accredited institution of higher learning
 418 approved by the department when the degree includes a minimum of
 419 9 credit hours of insurance instruction, including specific
 420 instruction in the areas of property, casualty, and inland
 421 marine insurance. The department shall adopt rules establishing
 422 standards for the approval of curriculum ~~completed a course in~~
 423 ~~insurance, 3 hours of which shall be on the subject matter of~~
 424 ~~ethics, approved by the department or has had at least 6 months'~~
 425 ~~experience in responsible insurance duties as a substantially~~
 426 ~~full-time employee. Courses must include instruction on the~~
 427 ~~subject matter of unauthorized entities engaging in the business~~
 428 ~~of insurance. The scope of the topic of unauthorized entities~~
 429 ~~shall include the Florida Nonprofit Multiple-Employer Welfare~~
 430 ~~Arrangement Act and the Employee Retirement Income Security Act,~~
 431 ~~29 U.S.C. ss. 1001 et seq., as such acts relate to the provision~~
 432 ~~of health insurance by employers and the regulation of such~~
 433 ~~insurance.~~

434 ~~(7) The applicant has passed any required examination for~~
 435 ~~license required under s. 626.221.~~

436 Section 9. Section 626.748, Florida Statutes, is amended
 437 to read:

438 626.748 Agent's records.—Every agent transacting any
 439 insurance policy must maintain in his or her office, or have
 440 readily accessible by electronic or photographic means, for a
 441 period of at least 5 years after policy expiration, such records
 442 of policies transacted by him or her as to enable the

443 policyholders and department to obtain all necessary
 444 information, including daily reports, applications, change
 445 endorsements, or documents signed or initialed by the insured
 446 concerning such policies.

447 Section 10. Section 626.7851, Florida Statutes, is amended
 448 to read:

449 626.7851 Requirement as to knowledge, experience, or
 450 instruction.—An ~~No~~ applicant for a license as a life agent,
 451 except for a chartered life underwriter (CLU), shall not be
 452 qualified or licensed unless within the 4 years immediately
 453 preceding the date the application for a license is filed with
 454 the department he or she has:

455 (1) Successfully completed 40 hours of coursework
 456 ~~classroom courses~~ in life insurance, annuities, and variable
 457 contracts approved by the department, 3 hours of which shall be
 458 on the subject matter of ethics, ~~satisfactory to the department~~
 459 ~~at a school or college, or extension division thereof, or other~~
 460 ~~authorized course of study, approved by the department.~~ Courses
 461 must include instruction on the subject matter of unauthorized
 462 entities engaging in the business of insurance, ~~to include the~~
 463 ~~Florida Nonprofit Multiple Employer Welfare Arrangement Act and~~
 464 ~~the Employee Retirement Income Security Act, 29 U.S.C. ss. 1001~~
 465 ~~et seq., as it relates to the provision of life insurance by~~
 466 ~~employers to their employees and the regulation thereof;~~

467 (2) Successfully completed a minimum of 60 hours of
 468 coursework in multiple areas of insurance, which included life

469 insurance, annuities, and variable contracts, approved by the
 470 department, 3 hours of which shall be on the subject matter of
 471 ethics. Courses must include instruction on the subject matter
 472 of unauthorized entities engaging in the business of insurance;
 473 (3) Earned or maintained an active designation as
 474 Chartered Financial Consultant (ChFC) from the American College
 475 of Financial Services; or Fellow, Life Management Institute
 476 (FLMI) from the Life Management Institute ~~Successfully completed~~
 477 ~~a correspondence course in insurance, 3 hours of which shall be~~
 478 ~~on the subject matter of ethics, satisfactory to the department~~
 479 ~~and regularly offered by accredited institutions of higher~~
 480 ~~learning in this state or by independent programs of study,~~
 481 ~~approved by the department. Courses must include instruction on~~
 482 ~~the subject matter of unauthorized entities engaging in the~~
 483 ~~business of insurance, to include the Florida Nonprofit~~
 484 ~~Multiple Employer Welfare Arrangement Act and the Employee~~
 485 ~~Retirement Income Security Act, 29 U.S.C. ss. 1001 et seq., as~~
 486 ~~it relates to the provision of life insurance by employers to~~
 487 ~~their employees and the regulation thereof;~~
 488 (4) ~~(3)~~ Held an active license in life, ~~or life and health,~~
 489 insurance in another state. This provision may not be used
 490 ~~utilized~~ unless the other state grants reciprocal treatment to
 491 licensees formerly licensed in the state Florida; or
 492 (5) ~~(4)~~ Been employed by the department or office for at
 493 least 1 year, full time in life ~~or life and health~~ insurance
 494 regulatory matters and who was not terminated for cause, and

495 application for examination is made within 4 years ~~90 days~~ after
 496 the date of termination of his or her employment with the
 497 department or office.

498 Section 11. Section 626.8311, Florida Statutes, is amended
 499 to read:

500 626.8311 Requirement as to knowledge, experience, or
 501 instruction.—An ~~No~~ applicant for a license as a health agent,
 502 except for a chartered life underwriter (CLU), shall not be
 503 qualified or licensed unless within the 4 years immediately
 504 preceding the date the application for license is filed with the
 505 department he or she has:

506 (1) Successfully completed 40 hours of coursework
 507 ~~classroom courses~~ in health insurance, approved by the
 508 department, 3 hours of which shall be on the subject matter of
 509 ~~ethics, satisfactory to the department at a school or college,~~
 510 ~~or extension division thereof, or other authorized course of~~
 511 ~~study, approved by the department.~~ Courses must include
 512 instruction on the subject matter of unauthorized entities
 513 engaging in the business of insurance, to include the Florida
 514 Nonprofit Multiple-Employer Welfare Arrangement Act and the
 515 Employee Retirement Income Security Act, 29 U.S.C. ss. 1001 et
 516 seq., as it relates to the provision of health insurance by
 517 employers to their employees and the regulation thereof;

518 (2) Successfully completed a minimum of 60 hours of
 519 coursework in multiple areas of insurance, which included health
 520 insurance, approved by the department, 3 hours of which shall be

521 on the subject matter of ethics. Courses must include
 522 instruction on the subject matter of unauthorized entities
 523 engaging in the business of insurance;
 524 (3) Earned or maintained an active designation as a
 525 Registered Health Underwriter (RHU), Chartered Healthcare
 526 Consultant (ChHC), or Registered Employee Benefits Consultant
 527 (REBC) from the American College of Financial Services;
 528 Certified Employee Benefit Specialist (CEBS) from the Wharton
 529 School of the University of Pennsylvania; or Health Insurance
 530 Associate (HIA) from America's Health Insurance Plans
 531 ~~Successfully completed a correspondence course in insurance, 3~~
 532 ~~hours of which shall be on the subject matter of ethics,~~
 533 ~~satisfactory to the department and regularly offered by~~
 534 ~~accredited institutions of higher learning in this state or by~~
 535 ~~independent programs of study, approved by the department.~~
 536 ~~Courses must include instruction on the subject matter of~~
 537 ~~unauthorized entities engaging in the business of insurance, to~~
 538 ~~include the Florida Nonprofit Multiple Employer Welfare~~
 539 ~~Arrangement Act and the Employee Retirement Income Security Act,~~
 540 ~~29 U.S.C. ss. 1001 et seq., as it relates to the provision of~~
 541 ~~health insurance by employers to their employees and the~~
 542 ~~regulation thereof;~~
 543 (4)(3) Held an active license in health, or life and
 544 health, insurance in another state. This provision may not be
 545 utilized unless the other state grants reciprocal treatment to
 546 licensees formerly licensed in Florida; or

547 (5)~~(4)~~ Been employed by the department or office for at
 548 least 1 year, full time in health insurance regulatory matters
 549 and who was not terminated for cause, and application for
 550 examination is made within 4 years ~~90 days~~ after the date of
 551 termination of his or her employment with the department or
 552 office.

553 Section 12. Paragraph (o) of subsection (1) of section
 554 626.9541, Florida Statutes, is amended to read:

555 626.9541 Unfair methods of competition and unfair or
 556 deceptive acts or practices defined.—

557 (1) UNFAIR METHODS OF COMPETITION AND UNFAIR OR DECEPTIVE
 558 ACTS.—The following are defined as unfair methods of competition
 559 and unfair or deceptive acts or practices:

560 (o) Illegal dealings in premiums; excess or reduced
 561 charges for insurance.—

562 1. Knowingly collecting any sum as a premium or charge for
 563 insurance, which is not then provided, or is not in due course
 564 to be provided, subject to acceptance of the risk by the
 565 insurer, by an insurance policy issued by an insurer as
 566 permitted by this code.

567 2. Knowingly collecting as a premium or charge for
 568 insurance any sum in excess of or less than the premium or
 569 charge applicable to such insurance, in accordance with the
 570 applicable classifications and rates as filed with and approved
 571 by the office, and as specified in the policy; or, in cases when
 572 classifications, premiums, or rates are not required by this

573 code to be so filed and approved, premiums and charges collected
 574 from a Florida resident in excess of or less than those
 575 specified in the policy and as fixed by the insurer.

576 Notwithstanding any other provision of law, this provision shall
 577 not be deemed to prohibit the charging and collection, by
 578 surplus lines agents licensed under part VIII of this chapter,
 579 of the amount of applicable state and federal taxes, or fees as
 580 authorized by s. 626.916(4), in addition to the premium required
 581 by the insurer or the charging and collection, by licensed
 582 agents, of the exact amount of any discount or other such fee
 583 charged by a credit card facility in connection with the use of
 584 a credit card, as authorized by subparagraph (q)3., in addition
 585 to the premium required by the insurer. This subparagraph shall
 586 not be construed to prohibit collection of a premium for a
 587 universal life or a variable or indeterminate value insurance
 588 policy made in accordance with the terms of the contract.

589 3.a. Imposing or requesting an additional premium for a
 590 policy of motor vehicle liability, personal injury protection,
 591 medical payment, or collision insurance or any combination
 592 thereof or refusing to renew the policy solely because the
 593 insured was involved in a motor vehicle accident unless the
 594 insurer's file contains information from which the insurer in
 595 good faith determines that the insured was substantially at
 596 fault in the accident.

597 b. An insurer which imposes and collects such a surcharge
 598 or which refuses to renew such policy shall, in conjunction with

599 the notice of premium due or notice of nonrenewal, notify the
 600 named insured that he or she is entitled to reimbursement of
 601 such amount or renewal of the policy under the conditions listed
 602 below and will subsequently reimburse him or her or renew the
 603 policy, if the named insured demonstrates that the operator
 604 involved in the accident was:

- 605 (I) Lawfully parked;
- 606 (II) Reimbursed by, or on behalf of, a person responsible
 607 for the accident or has a judgment against such person;
- 608 (III) Struck in the rear by another vehicle headed in the
 609 same direction and was not convicted of a moving traffic
 610 violation in connection with the accident;
- 611 (IV) Hit by a "hit-and-run" driver, if the accident was
 612 reported to the proper authorities within 24 hours after
 613 discovering the accident;
- 614 (V) Not convicted of a moving traffic violation in
 615 connection with the accident, but the operator of the other
 616 automobile involved in such accident was convicted of a moving
 617 traffic violation;
- 618 (VI) Finally adjudicated not to be liable by a court of
 619 competent jurisdiction;
- 620 (VII) In receipt of a traffic citation which was dismissed
 621 or nolle prossed; or
- 622 (VIII) Not at fault as evidenced by a written statement
 623 from the insured establishing facts demonstrating lack of fault
 624 which are not rebutted by information in the insurer's file from

625 | which the insurer in good faith determines that the insured was
 626 | substantially at fault.

627 | c. In addition to the other provisions of this
 628 | subparagraph, an insurer may not fail to renew a policy if the
 629 | insured has had only one accident in which he or she was at
 630 | fault within the current 3-year period. However, an insurer may
 631 | nonrenew a policy for reasons other than accidents in accordance
 632 | with s. 627.728. This subparagraph does not prohibit nonrenewal
 633 | of a policy under which the insured has had three or more
 634 | accidents, regardless of fault, during the most recent 3-year
 635 | period.

636 | 4. Imposing or requesting an additional premium for, or
 637 | refusing to renew, a policy for motor vehicle insurance solely
 638 | because the insured committed a noncriminal traffic infraction
 639 | as described in s. 318.14 unless the infraction is:

640 | a. A second infraction committed within an 18-month
 641 | period, or a third or subsequent infraction committed within a
 642 | 36-month period.

643 | b. A violation of s. 316.183, when such violation is a
 644 | result of exceeding the lawful speed limit by more than 15 miles
 645 | per hour.

646 | 5. Upon the request of the insured, the insurer and
 647 | licensed agent shall supply to the insured the complete proof of
 648 | fault or other criteria which justifies the additional charge or
 649 | cancellation.

650 | 6. No insurer shall impose or request an additional

651 premium for motor vehicle insurance, cancel or refuse to issue a
 652 policy, or refuse to renew a policy because the insured or the
 653 applicant is a handicapped or physically disabled person, so
 654 long as such handicap or physical disability does not
 655 substantially impair such person's mechanically assisted driving
 656 ability.

657 7. No insurer may cancel or otherwise terminate any
 658 insurance contract or coverage, or require execution of a
 659 consent to rate endorsement, during the stated policy term for
 660 the purpose of offering to issue, or issuing, a similar or
 661 identical contract or coverage to the same insured with the same
 662 exposure at a higher premium rate or continuing an existing
 663 contract or coverage with the same exposure at an increased
 664 premium.

665 8. No insurer may issue a nonrenewal notice on any
 666 insurance contract or coverage, or require execution of a
 667 consent to rate endorsement, for the purpose of offering to
 668 issue, or issuing, a similar or identical contract or coverage
 669 to the same insured at a higher premium rate or continuing an
 670 existing contract or coverage at an increased premium without
 671 meeting any applicable notice requirements.

672 9. No insurer shall, with respect to premiums charged for
 673 motor vehicle insurance, unfairly discriminate solely on the
 674 basis of age, sex, marital status, or scholastic achievement.

675 10. Imposing or requesting an additional premium for motor
 676 vehicle comprehensive or uninsured motorist coverage solely

677 because the insured was involved in a motor vehicle accident or
 678 was convicted of a moving traffic violation.

679 11. No insurer shall cancel or issue a nonrenewal notice
 680 on any insurance policy or contract without complying with any
 681 applicable cancellation or nonrenewal provision required under
 682 the Florida Insurance Code.

683 12. No insurer shall impose or request an additional
 684 premium, cancel a policy, or issue a nonrenewal notice on any
 685 insurance policy or contract because of any traffic infraction
 686 when adjudication has been withheld and no points have been
 687 assessed pursuant to s. 318.14(9) and (10). However, this
 688 subparagraph does not apply to traffic infractions involving
 689 accidents in which the insurer has incurred a loss due to the
 690 fault of the insured.

691 Section 13. Section 627.4553, Florida Statutes, is amended
 692 to read:

693 627.4553 Recommendations to surrender.-

694 (1) If an insurance agent recommends the surrender of an
 695 annuity or life insurance policy containing a cash value and
 696 does not recommend that the proceeds from the surrender be used
 697 to fund or purchase another annuity or life insurance policy,
 698 before execution of the surrender, the insurance agent, ~~or~~
 699 ~~insurance company if no agent is involved,~~ shall provide written
 700 ~~, on a form that satisfies the requirements of the rule adopted~~
 701 ~~by the department,~~ information relating to the annuity or policy
 702 to be surrendered. The written information must be delivered at

703 or after the time of the recommendation but no later than 14
 704 days before the surrender of the annuity or life insurance
 705 policy. If the owner requests to terminate the surrender before
 706 the surrender being effectuated, the surrender must be
 707 cancelled. Such information shall include, but is not limited
 708 to, the amount of any estimated surrender charge, the loss of
 709 any minimum interest rate guarantees, the possibility ~~amount~~ of
 710 ~~any~~ tax consequences ~~resulting from the transaction~~, the
 711 estimated amount of any forfeited death benefit, and a
 712 description of ~~the value of~~ any other investment performance
 713 guarantees being forfeited as a result of the transaction. The
 714 agent shall maintain a copy of the information and the date that
 715 the information was provided to the owner. This section also
 716 applies to a person performing insurance agent activities
 717 pursuant to an exemption from licensure under this part.

718 (2) For purposes of this section, the term "surrender"
 719 means the voluntary total surrender, by the owner's request, of
 720 the annuity or life insurance policy before its maturity date,
 721 in exchange for the policy's current total cash surrender value
 722 which results in termination of the policy or contract. The term
 723 excludes any involuntary termination that is otherwise required
 724 by the terms of the policy contract and excludes all
 725 transactions other than a total surrender, such as maturity,
 726 policy loan, lapse for nonpayment of premium, partial surrender,
 727 or partial withdrawal of policy or contract values,

728 annuitization, or exercise of reduced-paid-up or extended-term
 729 nonforfeiture options.

730 Section 14. Subsection (2) of section 631.341, Florida
 731 Statutes, is amended to read:

732 631.341 Notice of insolvency to policyholders by insurer,
 733 general agent, or agent.—

734 (2) Unless, within 15 days subsequent to the date of such
 735 notice, all agents referred to in subsection (1) have either
 736 replaced or reinsured in a solvent authorized insurer the
 737 insurance coverages placed by or through such agent in the
 738 delinquent insurer, such agents shall then, by registered or
 739 certified mail, or by e-mail with delivery receipt required,
 740 send to the last known address of any policyholder a written
 741 notice of the insolvency of the delinquent insurer.

742 Section 15. This act shall take effect July 1, 2015.

HOUSE OF REPRESENTATIVES STAFF ANALYSIS

BILL #: CS/HB 1151 Residential Master Building Permit Programs
SPONSOR(S): Business & Professions Subcommittee; Ingoglia
TIED BILLS: IDEN./SIM. **BILLS:** SB 1486

| REFERENCE | ACTION | ANALYST | STAFF DIRECTOR or BUDGET/POLICY CHIEF |
|--|---------------------|-------------|--|
| 1) Business & Professions Subcommittee | 13 Y, 0 N, As CS | Brown-Blake | Luczynski |
| 2) Regulatory Affairs Committee | | Brown-Blake | Hamon <i>K. Witt</i> |

SUMMARY ANALYSIS

The bill creates s. 553.794, F.S., which provides that if a local building code administrator licensed pursuant to ch. 468, Part XII, F.S., receives a written request from a general, building, or residential contractor licensed pursuant to ch. 489, F.S., requesting the creation of a master building permit program, the local government that employs the recipient building code administrator shall create a residential master building permit program within 6 months of receipt of the written request. The program is designed to achieve standardization and reduce the time spent by local building departments during the site-specific building permit application process.

In order to obtain a master building permit, builders must submit certain documents, including a general construction plan, to the local building department for review and approval. The local building department must review the general construction plan to determine compliance with the building code and approve or deny the master building permit application within 120 days after receiving a complete application.

If the master building permit application is approved, the builder shall receive a master building permit and permit number. To build one of the buildings approved under the master building permit, the builder must apply for a site-specific building permit and include the master building permit number with the application. The builder may submit the master building permit number an unlimited number of times with the site-specific building permit applications so long as the builder uses the model design contained in the master building permit and the permit is valid. Approved master building permits are valid until the Florida Building Code is updated as provided in s. 553.73, F.S.

The governing bodies of local governments shall set fees pursuant to s. 553.80(7), F.S.

A builder or design professional who willfully violates this provision shall be fined \$10,000 for each dwelling or townhome built under the master building permit that does not conform to the master building permit on file with the local building department.

The bill permits local government to adopt procedures to provide master building permit program guidelines and requirements.

The bill is expected to have a minimal fiscal impact on counties depending upon what the county chooses to charge for fees, which should be absorbed with existing resources and no fiscal impact on state government.

The bill has an effective date of July 1, 2015.

FULL ANALYSIS

I. SUBSTANTIVE ANALYSIS

A. EFFECT OF PROPOSED CHANGES:

Present Situation

Part IV of ch. 553, F.S., is known as the "Florida Building Codes Act (Act)." The purpose and intent of the Act is to provide a mechanism for the uniform adoption, updating, amendment, interpretation, and enforcement of a single, unified state building code. The Florida Building Code must be applied, administered, and enforced uniformly and consistently from jurisdiction to jurisdiction. It is the intent of the Legislature that local governments have the power to inspect all buildings, structures, and facilities within their jurisdictions in protection of the public's health, safety, and welfare.

Section 553.79(1), F.S., provides that it is unlawful for any person, firm, corporation, or governmental entity to construct, erect, alter, modify, repair, or demolish any building without first obtaining a permit from the appropriate enforcing agency or from such persons delegated the authority to issue permits, upon the payment of fees adopted by the enforcing agency. Typically the appropriate enforcing agency is the local building department in the county or municipality in which the property is located. The builder is required to obtain a site-specific building permit for each individual site-specific building intended to be constructed, even if the builder expects to build multiple identical structures on a repetitive basis.

A builder is required to provide building plans and specifications at the time of application¹ for site-specific building permit, along with a structural inspection plan² and additional supporting documents sufficient for the building code administrator or inspector to determine whether the building will be built according to the Florida Building Code. The specific documents required to be submitted with the site-specific building permit application can vary depending upon the county or municipality reviewing the documents. The City of Tallahassee requests the following documents with the application for site-specific building permit:

- Completed permit application, signed by the contractor;
- Affidavit of the owner, designating contractor as the agent;
- Disclosure statement if the owner is acting as his or her own contractor;
- Affidavit of occupancy;
- Florida Lien law form if the owner is acting as his or her own contractor;
- Certified copy of recorded Notice of Commencement;
- Two sets of construction plans, including floor plan, elevations, foundation plan or floor framing plan, wall sections, roof plan, two gas diagrams, manufacturer's truss layout, and fire resistance framing plan;
- Two engineered wind analyses, if the structure is over 400 square feet, has openings within three feet of a corner, or is two stories; The engineer must have the subdivision name, lot, and block or complete address;
- Environmental information, including a site plan, information regarding whether the property is located in a FIRM flood zone "A", street name, lot dimensions, setback dimensions, north arrow, easements and restrictions, location and size of all protected trees, limits of clearing and location for placement of sediment and erosion control measures, clearly labeled existing and proposed structures, existing and proposed two-foot contour lines labeled accordingly; all grading or other methods of storm-water conveyance; and finished floor elevation;
- 2010 Florida Building Code, Energy Conservation Form 402 or 405;
- EPL Display card signed by the builder with the date and address of the home;

¹ See s. 553.79(1), F.S.

² s. 553.79(2), F.S.

- Manual J form with the HVAC load sizing summary for residential buildings signed by the preparer;
- Soil test, signed by an engineer with subdivision name, lot and block or complete address; and
- Completed driveway connection application.³

Along with the application and listed documents, the builder submits a fee to cover both the review of the submitted documents and any inspection costs. The fees are based on a schedule adopted by the local government pursuant to s. 553.80(7), F.S., which provides:

The governing bodies of local governments may provide a schedule of reasonable fees, as authorized by s. 125.56(2) or s. 166.222 and this section, for enforcing this part. These fees, and any fines or investment earnings related to the fees, shall be used solely for carrying out the local government's responsibilities in enforcing the Florida Building Code. When providing a schedule of reasonable fees, the total estimated annual revenue derived from fees, and the fines and investment earnings related to the fees, may not exceed the total estimated annual costs of allowable activities. Any unexpended balances shall be carried forward to future years for allowable activities or shall be refunded at the discretion of the local government. The basis for a fee structure for allowable activities shall relate to the level of service provided by the local government and shall include consideration for refunding fees due to reduced services based on services provided as prescribed by s. 553.791, but not provided by the local government. Fees charged shall be consistently applied.

(a) As used in this subsection, the phrase "enforcing the Florida Building Code" includes the direct costs and reasonable indirect costs associated with review of building plans, building inspections, reinspections, and building permit processing; building code enforcement; and fire inspections associated with new construction. The phrase may also include training costs associated with the enforcement of the Florida Building Code and enforcement action pertaining to unlicensed contractor activity to the extent not funded by other user fees.

Effect of the Bill

The bill creates s. 553.794, F.S., which provides that if a local building code administrator licensed pursuant to ch. 468, Part XII, F.S., receives a written request from a general, building, or residential contractor licensed pursuant to ch. 489, F.S., requesting the creation of a master building permit program, the local government that employs the recipient building code administrator shall create a residential master building permit program within 6 months of receipt of the written request. The program is designed to achieve standardization and reduce the time spent by local building departments during the site-specific building permit application process.

In order to obtain a master building permit, builders must submit the following to the local building department:

- A completed master building permit application;
- A general construction plan that complies with the requirements of subsection (4) of the bill;
- All general construction plan pages, documents, and drawings, including structural calculations if required by the local building department, signed and sealed by the licensed architect or engineer;
- Written acknowledgement from the licensed architect or engineer that the plan pages, documents, and drawings contained within the application will be used for future site-specific building permit applications;

³ City of Tallahassee Applications and Forms, *Combination Residential Building, Environmental & Driveway Permit Application* (Oct. 17, 2012) http://www.talgov.com/Uploads/Public/Documents/growth/pdf/forms/combo_residential_bldg_env_permit_appl.pdf.
STORAGE NAME: h1151b.RAC.DOCX **PAGE:** 3
DATE: 3/30/2015

- Truss specifications signed and sealed by the engineer; and
- An energy performance calculation for all building orientations that considers the worst-case scenarios for the relevant climate zone and includes component and cladding product approvals for windows, pedestrian and garage doors, glazed opening impact protection devices, truss anchors, roof underlayments, and roof coverings.

The bill provides that the general construction plan:

- May be submitted in electronic or paper format, as required by the local building department; paper plans must be 36 inches by 48 inches or must comply with local building department requirements;
- Shall include left-hand and right-hand building orientations including floor plans;
- Shall include a model design with up to four exterior elevations; the model design:
 - May not contain more than three alternate garage layouts, with each garage limited to accommodating no more than three cars;
 - Must include a foundation plan;
 - Must contain a truss layout sheet for each exterior elevation compatible with the roof plan;
- Must show typical wall sections from the foundation to the roof;
- Must contain a complete set of applicable electrical, plumbing, fuel gas, and mechanical plans;
- Must contain window, door, and glaze opening impact protection device schedules, if applicable; and
- Must meet any other local building department requirements.

The local building department must review the general construction plan to determine compliance with the building code. The local building department must approve or deny the master building permit application within 120 days after receiving a completed application, unless waived by the applicant.

If the local building department approves the general building plan and all documents provided with the master building permit application are verified, the builder shall receive a master building permit and permit number.

In order to build one of the buildings approved under the master building permit, the builder must apply for a site-specific building permit and include the master building permit number with the application. The bill provides that the local building department may only require the builder to submit the following documents for a site-specific building permit for a single-family or two-family dwelling or townhome after approving a master building permit application:

- A complete site-specific building permit application with the master building permit number, identifying the model design to be built, including elevation and garage style;
- Three signed and sealed copies of the lot or parcel survey or site plan, indicating the Federal Emergency Management Agency flood zone, based flood elevation, and minimum finish floor elevation. The survey or site plan must conform to local zoning regulations and lot or parcel drainage indicators must be shown with site elevations;
- An affidavit by the licensed engineer of record affirming the master building permit is a true and correct copy of the master building permit on file with the local building department, referencing the master building permit number and affirming that the master building permit will conform to soil conditions on the specific site;
- Complete mechanical drawings of the model design, including HVAC heating and cooling load calculations and equipment specifications; and
- Specific information not included in the master building permit application addressing the HVAC system design, including duct design and heating and cooling load calculations.

The builder may submit the master building permit number an unlimited number of times with the site-specific building permit applications so long as the builder uses the model design contained in the master building permit and the permit is valid. Approved master building permits are valid until the Florida Building Code is updated as provided in s. 553.73, F.S.

Once a local building department has approved a master building permit, the local building department may:

- Not allow structural revisions to the building;
- Allow limited nonstructural revisions to the building so long as any revised floor plan is submitted to and approved by the local building department;
- Accept limited field revisions, as determined by the local building department.

The governing bodies of local governments shall set fees pursuant to s. 553.80(7), F.S.

A builder or design professional who willfully violates this provision shall be fined \$10,000 for each dwelling or townhome built under the master building permit that does not conform to the master building permit on file with the local building department.

The bill permits local government to adopt procedures to provide master building permit program guidelines and requirements.

B. SECTION DIRECTORY:

Section 1 creates s. 553.794, F.S., directing each local government to create a residential master building permit program, if a written request is received from certain types of licensed contractors, by a specific date to assist builders who construct certain dwellings and townhomes on a repetitive basis.

Section 2 provides an effective date of July 1, 2015.

II. FISCAL ANALYSIS & ECONOMIC IMPACT STATEMENT

A. FISCAL IMPACT ON STATE GOVERNMENT:

1. Revenues:

None.

2. Expenditures:

None.

B. FISCAL IMPACT ON LOCAL GOVERNMENTS:

1. Revenues:

The bill requires local governments to determine what the fees will be; therefore, whether revenues increase or decrease will be determined by the local government.

2. Expenditures:

Any cost in developing the program and reviewing master building permit applications should be offset by the reduced requirements for reviewing site-specific building permit applications.

C. DIRECT ECONOMIC IMPACT ON PRIVATE SECTOR:

The building permit program should reduce the time spent by local building departments during the site-specific building permit application process, which should result in faster permit review times for all builders. This should make Florida more attractive for development and could result in increased private economic activity.

D. FISCAL COMMENTS

None.

III. COMMENTS

A. CONSTITUTIONAL ISSUES:

1. Applicability of Municipality/County Mandates Provision:

Not Applicable. This bill does not appear to require counties or municipalities to spend funds or take action requiring the expenditures of funds; reduce the authority that counties or municipalities have to raise revenues in the aggregate; or reduce the percentage of state tax shared with counties or municipalities.

2. Other:

None.

B. RULE-MAKING AUTHORITY:

No rulemaking. Local governments are directed to adopt procedures to provide master building permit program guidelines and requirements for the submission and approval of materials and applications.

C. DRAFTING ISSUES OR OTHER COMMENTS:

None.

IV. AMENDMENTS/ COMMITTEE SUBSTITUTE CHANGES

On March 24, 2015, the Business & Professions Subcommittee considered and adopted two amendments. These amendments:

- Provided that if a local building official licensed pursuant to ch. 468, Part XII, F.S., receives a written request from a general, building, or residential contractor licensed pursuant to ch. 489, F.S., requesting the creation of a master building permit program, the local government that employs the recipient building official shall create a residential master building permit program within 6 months of receipt of the written request; and
- Required the governing bodies of local governments to set fees pursuant to s. 553.80(7), F.S.

The staff analysis is drafted to reflect the committee substitute.

27 Be It Enacted by the Legislature of the State of Florida:

28

29 Section 1. Section 553.794, Florida Statutes, is created
30 to read:

31 553.794 Local government residential master building
32 permit program.—

33 (1) MASTER BUILDING PERMIT PROGRAM CREATION.—If a local
34 building code administrator licensed under part XII of chapter
35 468 receives a written request from a general, building, or
36 residential contractor licensed under chapter 489 requesting the
37 creation of a master building permit program, the applicable
38 local government shall create such program within 6 months after
39 receipt of the written request. The master building permit
40 program is intended for use by builders who expect to construct
41 identical single-family or two-family dwellings or townhomes on
42 a repetitive basis. The master building permit program must be
43 designed to achieve standardization and consistency during the
44 permitting process and to reduce the time spent by local
45 building departments during the site-specific building permit
46 application process.

47 (2) DEFINITIONS.—For purposes of this section, the term:

48 (a) "Building orientation" means the placement of a
49 building on a parcel of land with respect to weathering elements
50 such as sun, wind, and rain and environmental factors like
51 topography.

52 (b) "Elevation" means a construction drawing that is drawn

53 | to scale and depicts the external face of the dwelling or
 54 | townhome to be constructed.

55 | (3) MASTER BUILDING PERMIT APPLICATION.—To obtain a master
 56 | building permit, a builder must submit the following information
 57 | to the local building department:

58 | (a) A completed master building permit application.

59 | (b) A general construction plan that complies with
 60 | subsection (4).

61 | (c) All general construction plan pages, documents, and
 62 | drawings, including structural calculations if required by the
 63 | local building department, signed and sealed by the design
 64 | professional of record, along with a written acknowledgement
 65 | from the design professional that the plan pages, documents, and
 66 | drawings contained within the master building permit application
 67 | will be used for future site-specific building permit
 68 | applications. The design professional of record must be a
 69 | licensed engineer or architect.

70 | (d) Truss specifications, signed and sealed by the truss
 71 | design engineer. The design professional of record must stamp
 72 | and sign the truss layout sheet as reviewed and approved for
 73 | each model design.

74 | (e) Energy performance calculations for all building
 75 | orientations. The calculations must consider worst-case
 76 | scenarios for the relevant climate zone and must include
 77 | component and cladding product approvals for all windows,
 78 | pedestrian doors, garage doors, glazed opening impact protection

79 devices, truss anchors, roof underlayments, and roof coverings.
 80 The design professional of record must stamp and sign all
 81 product approvals as reviewed and approved for use with each
 82 model design.

83 (4) GENERAL CONSTRUCTION PLAN.—The general construction
 84 plan submitted as part of a master building permit application:

85 (a) May be submitted in electronic or paper format, as
 86 required by the local building department. A plan submitted in
 87 paper format must be a minimum of 36 inches by 48 inches or must
 88 comply with requirements of the local building department.

89 (b) Shall include left-hand and right-hand building
 90 orientations, including floor plans.

91 (c) Shall include a model design which may include up to
 92 four alternate exterior elevations, each containing the same
 93 living space footprint. The model design:

94 1. May not contain more than three alternate garage
 95 layouts, with each garage layout limited to accommodating no
 96 more than three cars.

97 2. Must include a foundation plan.

98 3. Must contain a truss layout sheet for each exterior
 99 elevation that is compatible with the roof plan.

100 (d) Must show typical wall sections from the foundation to
 101 the roof.

102 (e) Must contain a complete set of applicable electrical,
 103 plumbing, fuel gas, and mechanical plans.

104 (f) Must contain window, door, and glazed opening impact

105 protection device schedules, if applicable.

106 (g) Must meet any other requirements of the local building
 107 department.

108 (5) MASTER BUILDING PERMIT APPLICATION APPROVAL PROCESS.—

109 (a) A builder may submit to the local building department
 110 a master building permit application that contains the
 111 information identified in subsection (3). Once a master building
 112 permit application is approved as provided in this subsection,
 113 the local building department may only require the builder to
 114 submit the documents identified in subsection (7) for each site-
 115 specific building permit application for a single-family or two-
 116 family dwelling or townhome.

117 (b) The local building department shall review the general
 118 construction plan submitted as part of the master building
 119 permit application to determine compliance with existing
 120 building code requirements. If the general construction plan is
 121 approved and all documents provided pursuant to subsections (3)
 122 and (4) are verified, the builder shall receive a master
 123 building permit and permit number.

124 (c) The local building department must approve or deny a
 125 master building permit application within 120 days after the
 126 local building department receives a completed application,
 127 unless the applicant agrees to a longer period.

128 (d) A builder may submit the master building permit number
 129 an unlimited number of times, and such number applies to each
 130 subsequent dwelling or townhome to be built as long as the

131 builder uses the model design contained in the master building
 132 permit and meets the requirement of paragraph (e).

133 (e) An approved master building permit remains valid until
 134 the Florida Building Code is updated as provided in s. 553.73.

135 (6) REVISIONS TO MASTER BUILDING PERMIT.—Once a master
 136 building permit has been approved, a local building department:

137 (a) May not allow structural revisions to the master
 138 building.

139 (b) May allow limited nonstructural revisions to the
 140 master building so long as any revised floor plan is submitted
 141 to and approved by the local building department.

142 (c) May accept limited field revisions, as determined by
 143 the local building department.

144 (7) SITE-SPECIFIC BUILDING PERMIT APPLICATIONS.—Once a
 145 master building permit is approved, the builder is only required
 146 to submit the following information for each site-specific
 147 building permit application for a single-family or two-family
 148 dwelling or townhome:

149 (a) A completed site-specific building permit application
 150 that includes the master building permit number and identifies
 151 the model design to be built, including elevation and garage
 152 style.

153 (b) Three signed and sealed copies of the lot or parcel
 154 survey or site plan, as applicable. The survey or site plan must
 155 indicate the Federal Emergency Management Agency flood zone,
 156 base flood elevation, and minimum finished floor elevation and

157 must conform to local zoning regulations. Lot or parcel drainage
 158 indicators must be shown along with site elevations.

159 (c) An affidavit by the licensed engineer of record
 160 affirming that the master building permit is a true and correct
 161 copy of the master building permit on file with the local
 162 building department. The affidavit must reference the master
 163 building permit number. The licensed engineer of record must
 164 affirm that the master building permit will conform to soil
 165 conditions on the specific site.

166 (d) Complete mechanical drawings of the model design,
 167 including HVAC heating and cooling load calculations and
 168 equipment specifications.

169 (e) Specific information that was not included in the
 170 master building permit application addressing the HVAC system
 171 design, including duct design and heating and cooling load
 172 calculations.

173 (8) FEES.—The governing body of the applicable local
 174 government shall set fees pursuant to s. 553.80(7).

175 (9) PENALTIES.—In addition to any other penalty provided
 176 by law, a builder or design professional who willfully violates
 177 this section shall be fined \$10,000 for each dwelling or
 178 townhome that is built under the master building permit that
 179 does not conform to the master building permit on file with the
 180 local building department.

181 (10) PROGRAM GUIDELINES.—Each local government may adopt
 182 procedures to provide master building permit program guidelines

CS/HB 1151

2015

183 | and requirements for the submission and approval of materials
184 | and applications.

185 | Section 2. This act shall take effect July 1, 2015.