



Transportation & Ports Subcommittee

MEETING PACKET

**Wednesday, October 21, 2015
9:00 AM – 11:00 AM
Sumner Hall (404 HOB)**

**Steve Crisafulli
Speaker**

**Patrick Rooney, Jr.
Chair**

Committee Meeting Notice

HOUSE OF REPRESENTATIVES

Transportation & Ports Subcommittee

Start Date and Time: Wednesday, October 21, 2015 09:00 am
End Date and Time: Wednesday, October 21, 2015 11:00 am
Location: Sumner Hall (404 HOB)
Duration: 2.00 hrs

Presentations:

2016 Legislative Proposals- Florida Department of Transportation

Status Report on the Use of Express Lanes- Florida Department of Transportation

Discussion of Rental Car Toll Payment Programs

NOTICE FINALIZED on 10/14/2015 3:37PM by Manning.Karen



Florida Department of
TRANSPORTATION

2016 FDOT LEGISLATIVE PROPOSALS

Jim Boxold, Secretary
Florida Department of Transportation

Florida House of Representatives
Transportation & Ports Subcommittee
October 21, 2015

FDOT FINANCING CORPORATION

This proposal creates the Florida Department of Transportation Financing Corporation (Corporation) which would issue bonds to the Florida Department of Transportation (Department) to finance projects that might not normally be attainable under current funding mechanisms. This essentially provides the Department with an alternative funding source when traditional sources are unavailable or too expensive.

How it works:

- The Corporation would be authorized to issue debt payable from, and secured by, the contractual commitments of the Department and provide the proceeds of the debt to the Department for the purpose of financing these identified transportation projects.
- The proposed change does not affect the state's debt load. When the Corporation approves the issuance of debt, the debt will be recorded by the Division of Bond Finance, in the same way that other debt is recorded. The Department is bound by a statutory 20% cap on its overall debt, and this legislation has no effect on that requirement.
- The proposal will **NOT** change the way projects are selected – they will still be locally based and go through the same MPO selection process.

Why we need it:

- The main advantage of creating the Corporation is that it provides the Department with a mechanism to enter into long-term financing agreements that utilizes favorable terms available to governmental borrowers in the tax exempt municipal bonds market.
- It provides the Department the ability to fund significant and needed transportation projects that might otherwise have to wait for traditional funding to become available.

NEPA DELEGATION

This proposal provides the Department the authority to assume the responsibilities of the United States Department of Transportation (USDOT) with respect to State highway projects under The National Environmental Policy Act (NEPA); consultation or other actions required under federal law pertaining to review or approval of highway projects within the state as described in Title 23 USC 327; rulemaking authority to implement this section and to adopt federal government standards to assume such responsibilities; and waives sovereign immunity to civil suit in federal court limited to compliance, discharge and enforcement of a responsibility assumed by the Department.

How it works:

- Under the proposal, the Department's District Offices would continue to produce Project Development & Environment (PD&E) documents as they currently do; however, the Federal Highway Administration's (FHWA) project review, legal sufficiency and approval authority would be delegated to the Department's Central Office with FHWA retaining program level oversight.
- As part of the proposal, the State would provide a limited waiver of Eleventh Amendment sovereign immunity, which would allow the Department to be sued in federal court for purposes of challenging the Department's NEPA decisions. This waiver is limited to only those actions delegated to the Department by the USDOT and related to carrying out its NEPA duties on state highway projects. **To the extent that a challenger is successful, the remedy is to require additional review, analysis and documentation to support the action.**

Why we need it:

- By assuming the FHWA role in the review and approval of transportation projects, the Department anticipates achieving both time and cost savings in project delivery.
- The proposed assumption of the federal NEPA duties will result in more timely delivery of transportation projects to Florida's citizens and enhancement of infrastructure to support Florida's economic competitiveness.

FSTED FUNDING

This legislative proposal increases the statutory minimum amount of FDOT funding to the FSTED program from \$15 million annually to \$25 million annually.

How it works:

- Through the FSTED process, Florida's 15 seaports look at development projects with a cooperative state-wide focus. This program along with other state funding, provides the means for Florida's seaports to grow shipping, manufacturing and distribution activities that create economic development and jobs throughout the state.

Why we need it:

- Increasing the FSTED statutory annual minimum from \$15 million to \$25 million will increase the funding that is cooperatively prioritized directly by the ports, FDOT and DEO through the FSTED process provided in Chapter 311, Florida Statutes.
- Increased funding results in economic opportunity in the form of jobs and more efficient and cost effective delivery of goods and materials.

TECHNICAL REVISION OF BEELINE & NAVARRE BRIDGE – TOLL REVENUE BONDS

This proposal would remove the Beeline-East Expressway and the Navarre Bridge from the list of state facilities whose toll revenues may be used to fund transportation projects located within the county or counties in which the project is located or contained in the adopted work program of the Department.

How it works:

- Section 338.165(4), F.S., authorizes the Department of Transportation to request the Division of Bond Finance to issue bonds secured by toll revenues collected on the Alligator Alley, the Sunshine Skyway Bridge, the Beeline-East Expressway, the Navarre Bridge, and the Pinellas Bayway to fund transportation projects located within the county or counties in which the project is located and contained in the adopted work program of the department.

Why we need it:

- It's a technical clean-up of statute.
- The Navarre Bridge is county-owned and no longer used for toll revenue.
- The Beeline-East Expressway (re-named the Beachline East Expressway) is now part of the Turnpike Enterprise, pursuant to Chapter 2012-128, Laws of Florida, and as such, can be used to secure this debt type.

DORMANT TOLL ACCOUNTS

This proposal removes the provision in Section 338.231(3)(c), Florida Statutes concerning dormant accounts of tolls customers and their handling as unclaimed property.

How it works:

- The proposal deletes the provision in Section 338.231(3)(c), Florida Statutes, which provides that any prepaid toll account that has remained inactive for 3 years shall be presumed unclaimed and handled by the Department of Financial Services in accordance with the provisions of Chapter 717 relating to the disposition of unclaimed property, and that the prepaid toll account shall be closed by the department.

Why we need it:

- With multi-state toll interoperability already implemented, and national toll interoperability mandated by federal law, prepaid customers may live outside Florida and use their Florida prepaid toll account only when vacationing or otherwise visiting the state. Prepaid accounts having no transactions for long periods of time no longer are as likely to mean that the account holders have abandoned the account.
- The proposal ensures continued sound accounting by the Department of customer prepaid accounts for tolls, and represents the desire to provide the best customer service for Florida citizens and visitors.

PORT OF ENTRY

This proposal allows commercial motor vehicles that are not registered to legally operate in Florida, but legally registered in another jurisdiction, to obtain temporary registration permits and temporary international fuel tax agreement permits that will allow them to operate legally in the state.

How it works:

- The proposal allows the Department to identify dedicated Ports-of-Entry and designate routes to these locations for carriers to obtain temporary registration permits and temporary international fuel tax agreement permits in order to operate legally in Florida, prior to obtaining a citation for being non-permitted.

Why we need it:

- This proposal promotes a business friendly Florida and will result in significant cost savings for the trucking industry via fewer citations for non-permitted trucks.

BUSINESS DEVELOPMENT PROGRAM

This proposal would establish a program to support the Department's efforts to increase competition, lower prices, and increase support to meet its contracting needs. The program is designed to provide more opportunities and support for small businesses to move from subcontracting and subconsulting to prime contracting and consulting roles.

How it works:

- Due to the rising cost of bids and limited competition between majority prime contractors and consultants between 2004 and 2006, the Florida Department of Transportation (FDOT) implemented a Business Development Initiative pilot project in part as a prudent business decision and also through the authority provided by Section 337.025 Florida Statutes for innovative contracting.
- This proposal will allow the Department to continue its efforts to utilize and grow small businesses without relying on the innovative contracting statute that has an annual \$120 million limit. The Department is currently at \$113,777,507 of the \$120 million limit for Fiscal Year 2016 which includes \$24,320,195 Business Development Initiative Construction and Maintenance projects.

Why we need it:

- The Department believes that this type of program is beneficial in assisting small businesses and in lowering the prices paid for our contracts, resulting in more efficient use of tax dollars.
- The proposal will facilitate small business development.



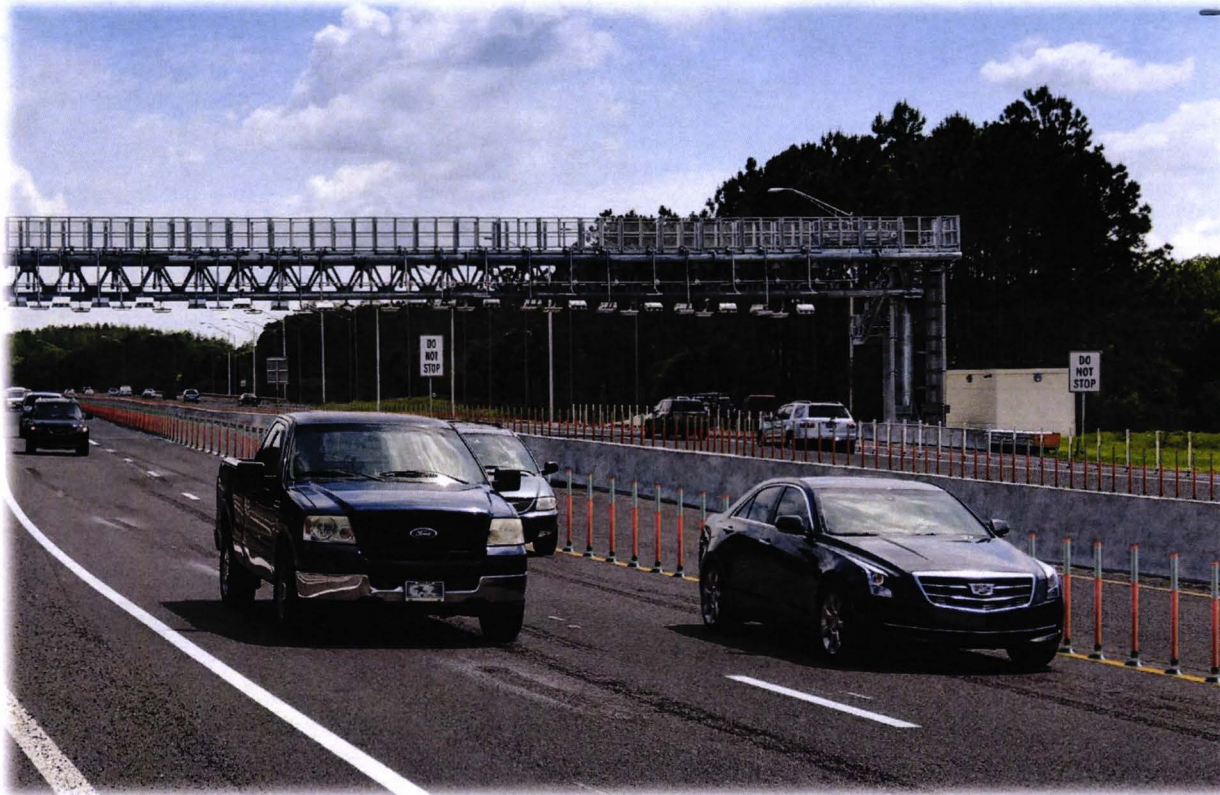
2016 Legislative Proposals

QUESTIONS?

**Status Report on the
Use of Express Lanes -
FDOT**



Florida Department of
TRANSPORTATION



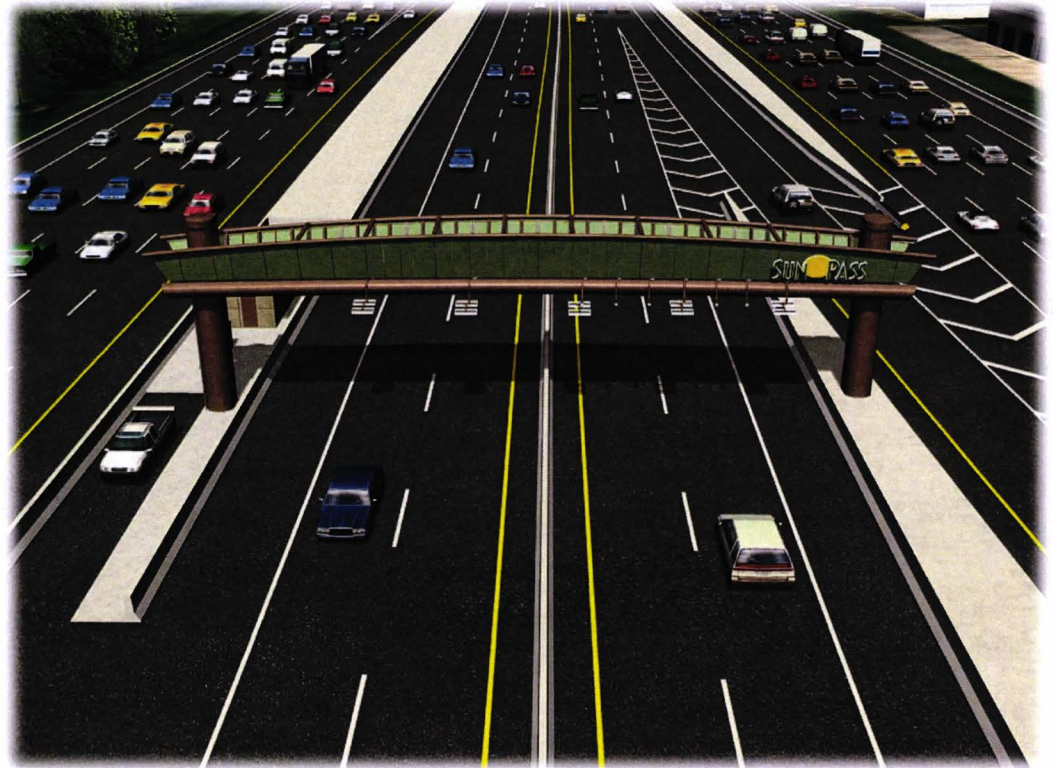
FLORIDA DOT's MANAGED LANE PROGRAM

October 21, 2015

FLORIDA DOT'S MANAGED LANE PROGRAM

TYPES OF MANAGED LANES

- Express Lanes
- Reversible Lanes
- Express Bus Lanes



FLORIDA DOT's MANAGED LANE PROGRAM

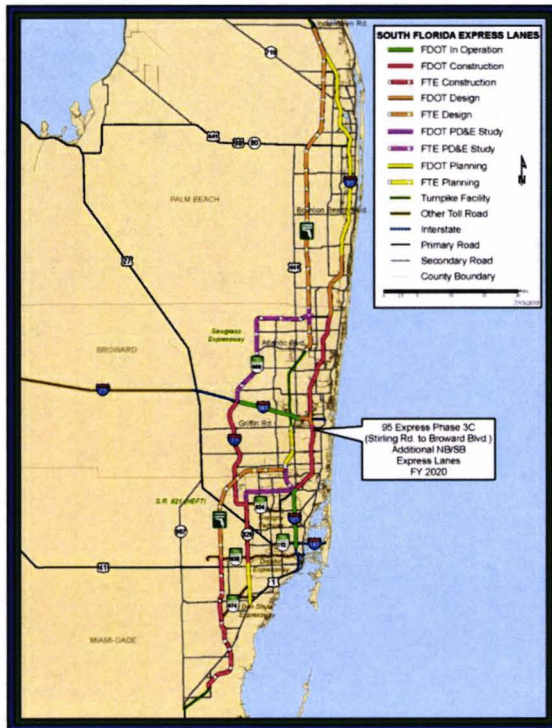
Florida DOT's application:

- Express Lanes
 - I-95
 - I-75
 - Palmetto Expressway
 - I-4
 - I-295
 - I-275
 - Florida's Turnpike Homestead Extension and Veteran's Expressway
- Reversible Lanes
 - I-595

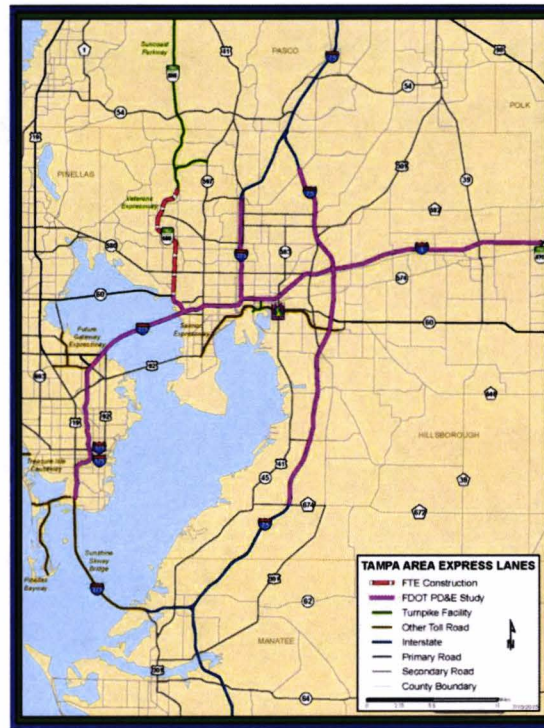
FLORIDA DOT's MANAGED LANE PROGRAM

- Creation of Regional Concept of Transportation Operations (RCTO) Task Teams
 - South Florida RCTO
 - West Florida RCTO
 - Northeast Florida RCTO
- RCTO purpose is to develop the network concept focusing on a consistent set of operational rules within a single network.
- RCTO includes all regional partners to current and future opportunities to expand the network.

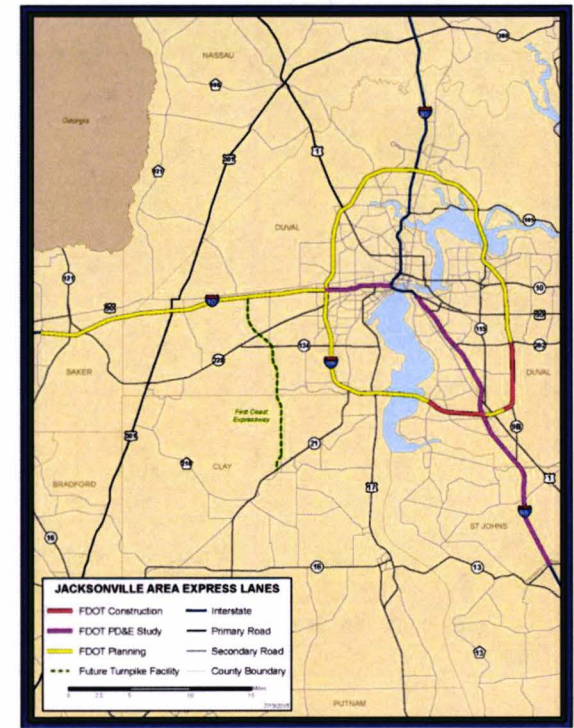
FLORIDA DOT'S MANAGED LANE PROGRAM



South Florida RCTO



West Florida RCTO



Northeast Florida RCTO



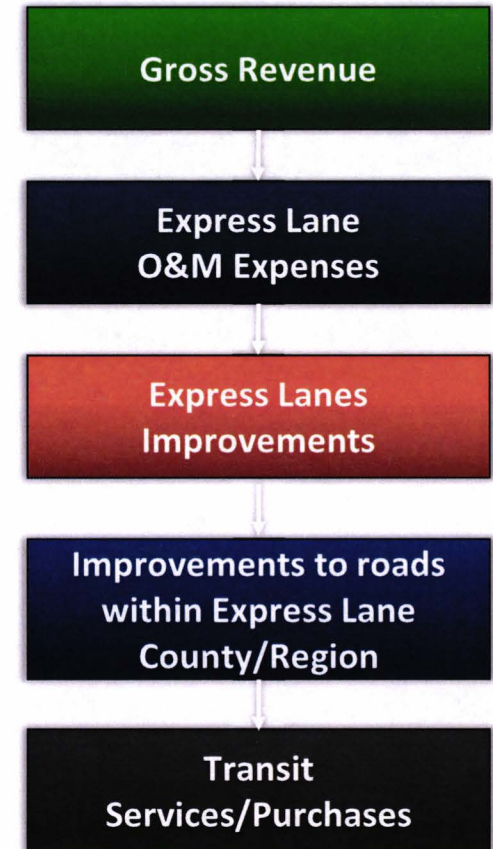
FLORIDA DOT'S MANAGED LANE PROGRAM

- **LANES ARE DYNAMICALLY PRICED**
 - Pricing is based on the demand in the express lane
 - Goal is to maintain a speed of not less than 45 mph
- **RULES FOR ENTRY**
 - Two-axle vehicles and buses are permitted in the express lane
 - Vehicles must be outfitted with a SunPass or other interoperable transponder
- **AVERAGE TOLL IN PEAK HOURS (FY 2015)**
 - Northbound Average: \$4.14
 - Southbound Average: \$2.60

FLORIDA DOT'S MANAGED LANE PROGRAM

Revenue Allocation

1. Net revenues available for projects which support express lane use in the county in which it was generated.
2. Operations and maintenance of the express lanes
3. Improvements to express lanes or associated system
4. Support express bus services on the facilities where the toll revenues were collected



FLORIDA DOT's MANAGED LANE PROGRAM

Thank You!



Florida Department of Transportation



**Discussion of Rental
Car Toll Payment
Programs**

Rental Car Toll Payment Programs (SUNPASS lanes)

Florida Rental Cars – Optional Toll Payment Services

Company	Opt-In, or Automatic If Toll Incurred?	Tolls Included?	Fee /	Per /	Applied to	Fee cap /	Per
Enterprise / Alamo / National	Automatic if toll incurred	No	\$3.95	Day	Only those days toll actually incurred	\$19.75	Rental Period
Avis / Budget	Automatic if toll incurred	No	\$3.95	Day	Every rental day	\$16.95	Rental Month
Hertz / Firefly / Advantage	Automatic if toll incurred	No	\$4.95	Day	Every rental day	\$24.75	Rental Month
Dollar / Thrifty	Opt-In (Decline)	Yes (No)	\$10.49 (\$15)	Day (Toll)	Every rental day (Every toll)	\$52.49 (\$105)	Rental Week (Rental Period)
Penske Truck	Automatic if toll incurred	No	\$15.00	Toll	Every toll	No Cap	Rental period
Ryder	Automatic if toll incurred	No	\$15.00	Toll	Every toll	No Cap	Rental period
Fox	Opt-In (Decline)	Yes (Yes)	\$8.99 (\$13.99)	Day (Day)	Every rental day (Every rental day)	No Cap	Rental period

Personal Passenger Vehicle Rates (Non-rental) – Collected by Toll Agency

	<u>Toll Rate</u>	<u>Administrative Fee</u>
<u>SUNPASS Transponder</u>	\$0.25 Discount (Off Cash Rate)	None
<u>TOLL-BY-PLATE</u>	Cash rate	\$2.50 per month



Helpful Information

[Frequently Asked Questions](#)[Helpful Links](#)[Participating SunPass Agencies](#)[SunPass Service Center Hours](#)[Contact SunPass](#)[Toll Rate Calculator](#)[Find a SunPass Retailer](#)[Pay Documents with Cash](#)[Privacy Policy](#)[SunPass User Manual](#)[Customer Agreement](#)[News](#)

Rental Cars

RENTAL CAR TOLL PAYMENT SOLUTIONS FOR FLORIDA'S TOLL ROADS



"SunPass Only"/"E-PASS Only"/"LeeWay Only" Lanes- These lanes were initially installed exclusively for SunPass, E-PASS & LeeWay customers with electronic toll collection devices installed in their vehicles, and therefore are not equipped with toll attendants or coin-operated toll baskets. As a rental car customer, enrolled in these programs with these car rental agencies, you have the ability to drive straight through these lanes at speeds up to 25 mph.

SunPass/E-PASS Express Lanes - Express Lanes allow SunPass, E-PASS, LeeWay and enrolled rental car customers to travel safely at highway speeds while overhead gantries record the toll transactions.

Most major rental car companies now offer their customers the option of including tolls with the credit card used to rent the vehicle. These rental car customers can use Florida's toll roads and not worry about carrying cash or stopping to pay for tolls. They can breeze through the **SunPass ONLY, E-PASS ONLY and LeeWay ONLY** toll lanes throughout the Sunshine State.

How does it work? Cameras take a photo of the rental car's license plate as it goes through the toll lane and sends a bill for the tolls to the rental company's tolling program vendor. The vendor collects the toll plus applicable service fees from the customer's credit card, and pays the toll to the road agency. The service fees are retained by the vendor, not the toll road.

Using Rental Cars in SunPass, E-PASS and LeeWay Lanes

For more information on specific rental car programs, please contact your local rental car agency as each agency has separate programs and fees associated with electronic toll usage.

SunPass Customers:

SunPass customers using a rental vehicle may have their tolls applied to their SunPass account. Customers with SunPass Portable transponders may use their transponders in their rental vehicles. (It is strongly recommended that SunPass customers access their online SunPass accounts or contact the SunPass Customer Service Center to add the rental vehicle subscription to their account for the rental period.) **If the transponder is not in your vehicle or functioning properly, tolls from other agencies will not be posted to your SunPass account, and may be charged to you by the rental Service Provider.** Please remember to remove your transponder upon return of the vehicle. SunPass customers that do not have their transponders in the vehicle are subject to the tolls, fees and charges set forth below and in their rental agreements.

SunPass Customer Service Center: 1-888-TOLL-FLA (1-888-865-5352)



**Rent-A-Toll
(Pass24): Penske and
Ryder:**



Cost for Use of Roadway

Rental Car Company Options	Cost Per Day	Cost Per Rental Period	Opt-In Requirements For Using Toll Road
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Customers are clearly notified of the potential of the \$15.00 Admin fee when they decline.

Penske
 Every Penske truck is pre-enrolled, no advance commitment/contract required. Renters/Lessees are expected to have a valid active SunPass or use CASH Lanes. This is a VIOLATION AVOIDANCE PROGRAM. All tolls paid by Rent A Toll (RTL) if the transponder is invalid, not read or not in vehicle. Customers receive a bill from Penske Fleet Services. RTL charges the toll plus an administrative fee for the service. Direct all inquiries to RTL

Customer Service @ 1-877-509-9506.

Ryder
 Every Ryder truck is pre-enrolled, no advance commitment/contract required. Renters/Lessees are expected to have a valid active SunPass or use CASH Lanes. This is a VIOLATION AVOIDANCE PROGRAM. All tolls paid by Rent A Toll (RTL) if the transponder is invalid, not read or not in vehicle. Customers receive bill from Ryder. RTL charges the toll plus an administrative fee for the service. Direct all inquiries to RTL

Customer Service @ 1-877-509-9506.

*All tolls are included in the listed cost and billed to the rental agreement.

**American Traffic Solutions (PlatePass):
 Hertz and Advantage:**



Cost for Use of Roadway

Rental Car Company Options	Cost Per Day and Rental Period	Opt-In Requirements For Using Toll Road
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Hertz	\$4.95 fee per rental day plus tolls (at posted cash/TOLL-BY-PLATE rates)	Opt-in decision is made when the driver elects to use EXPRESS, SunPass ONLY, E-PASS ONLY or LeeWay ONLY lanes.
Advantage	\$24.75 maximum fee per rental month (30 days) plus tolls (at posted cash/TOLL-BY-PLATE rates)	
Firefly		Nothing to decide at time of rental.

PlatePass® Customer Service: 1-877-411-4300
 Firefly/PlatePass Customer Service: 1-877-411-4300
 Hertz Customer Service: 1-800-654-3131
 Advantage Customer Service: 1-888-333-0754

American Traffic Solutions (PlatePass All-Inclusive Tolling): Dollar, Thrifty, Fox





Cost for Use of Roadway

Rental Car Company Options	Cost Per Day	Cost Per Rental Period	Opt-In Requirements For Using Toll Road
Dollar	\$10.49 flat fee per rental day	\$52.49 maximum weekly fee. PlatePass® All-Inclusive Tolling must be sold for the length of the rental contract. It cannot be purchased only on certain days. PlatePass®	Customer must either OPT-IN or DECLINE at time of reservation, or at the rental counter. All daily charges are included on their receipt when they return the car. No billing is done after the fact unless they fail to select the tolling option and still uses SunPass. EPASS or LeeWay ONLY Lanes.
Thrifty	rental day	All-Inclusive Tolling is a duration-based model and provides unlimited toll road access for a low daily fee per the length of the rental agreement.	If not enrolled at time of reservation or at the rental counter, and user incurred toll charges by utilizing a dedicated or express lane, a \$15.00 administrative fee + toll is assessed for each infraction to a maximum fee of \$105.00. These fees and tolls are charged separately after the completion of the rental.
Fox	\$8.99 flat fee per rental day	This fee is applicable to each day of the rental and cannot be purchased only on certain days. There is no weekly rate (or cap).	If not enrolled at time of reservation or at the rental counter, and user incurred toll charges by utilizing a dedicated or express lane, a higher \$13.99 flat fee per rental day will be incurred. These fees and tolls are charged separately after the completion of the rental. Customers may add the service when they return their vehicle for the original daily rate, but they must do so by returning to the rental counter BEFORE the rental agreement has closed.

PlatePass® All-Inclusive Tolling Customer Service: 1-877-411-4300

HTA (eToll): Avis and Budget:



Cost for Use of Roadway

Rental Car Company Options	Cost Per Day	Cost Per Rental Period	Opt-In Requirements For Using Toll Road
Avis	\$3.95 fee per rental day plus tolls (at posted cash/TOLL-BY-PLATE rates)	\$16.75 maximum fee per rental month (30 days) plus tolls (at posted cash/TOLL-BY-PLATE rates)	Automatically opted-in
Budget	\$3.95 fee per rental day plus tolls (at posted cash/TOLL-BY-PLATE rates)		

Avis/Budget Customer Service: 1-800-482-0159 or 1-866-642-2000

HTA TollPass: National, Alamo and Enterprise:





Cost for Use of Roadway

Rental Car Company Options	Cost Per Day	Cost Per Rental Period	Opt-In Requirements For Using Toll Road
National	\$3.95 fee per usage day (24 hr. interval) that customer incurs tolls, plus tolls (at posted cash/TOLL-BY-PLATE rates)		Participation is automatic.
Alamo	\$3.95 fee per usage day (24 hr. interval) that customer incurs tolls, plus tolls (at posted cash/TOLL-BY-PLATE rates)	\$19.75 maximum fee per rental period plus tolls (at posted cash/TOLL-BY-PLATE rates)	Opt-in decision is made when the driver elects to use EXPRESS, SunPass ONLY, E-PASS ONLY or LeeWay ONLY lanes.
Enterprise	\$3.95 fee per usage day (24 hr. interval) that customer incurs tolls, plus tolls (at posted cash/TOLL-BY-PLATE rates)		Nothing to decide at time of rental.

National Customer Service: 1-877-860-1283
 Alamo Customer Service: 1-877-860-1284
 Enterprise Customer Service: 1-877-860-1258



Helpful Information

- Toll Savings
- FAQs

Customer Service

- Contact SunPass
- Customer Agreement
- SunPass Mobile

Security & Privacy

- Privacy Policy
- Safe and Secure Shopping

SunPass

- Transfer of Ownership
- New Account Application



Under Florida law, e-mail addresses are public records. If you do not want your e-mail address released in response to a public records request, do not send electronic mail to this entity. Instead, contact this office by phone or in writing.

SunPass® is a registered trademark of the Florida Department of Transportation.



[All-Electronic Tolling](#) [FAQs](#) [SunPass](#) [TOLL-BY-PLATE](#) [Construction Info](#) [News and Events](#)

[Contact Us](#)



All-Electronic Tolling ... Paying a Toll

Use the tabs below to get information about paying tolls, whether you travel in your personal vehicle, a rental car or an out-of-state vehicle.

< **All-Electronic Tolling**

- How it Works
- Incurring a Toll
- Locations and Toll Rates
- Paying a Toll
 - Personal Vehicle
 - Rental Car
 - Out-of-State Vehicle

< **FAQs**

< **SunPass**

< **TOLL-BY-PLATE**

< **Construction Info**

< **News and Events**

< **Related Links**

< **Contact Us**

All-electronic, no-cash tolling means there are no cash tollbooths to slow you down and everyone has the convenience of paying tolls without stopping. You can drive any lane on Florida's Turnpike in southern Broward and Miami-Dade counties, the Sawgrass Expressway in Broward County, and the Veterans Expressway and I-4 Connector in the Tampa Bay area, where all-electronic tolling is in place. Cash tollbooths are available on the rest of the Turnpike.

- Personal Vehicle
- Rental Car
- Out-of-State Vehicle

You have two toll payment options when driving a rental vehicle where all-electronic, no cash tolling is in effect:

1. A convenient option is to use your rental car company's tolling program. Most companies offer programs that allow their customers to include tolls in the rental agreement. Some have programs that use license plate photos and others have programs that use SunPass transponders in their vehicles. Some companies charge a daily, weekly or monthly fee plus the tolls incurred. Others provide unlimited toll usage for a set per day or per week amount. Each company has a different payment arrangement, so be sure to check with your rental company for all fees and review your rental agreement carefully. For information about participating rental car companies, [click here](#).)
2. If you already are a SunPass customer, it's easy to use SunPass with your rental car. Just go to [SunPass.com](#) and add the license plate of the rental vehicle to your account, along with the start and end dates you plan to use it. Don't forget to remove the transponder from the vehicle when you return it!



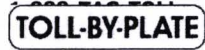
Not yet a SunPass customer, but would like to purchase a SunPass transponder for use with a rental vehicle? Click on a SunPass link below to purchase online or find a retail location. You may also call SunPass at 1-888-TOLL-FLA from 7 a.m. to 7 p.m. Monday through Friday.



The TOLL-BY-PLATE invoice option is not available for customers in rental cars; invoices are sent to the registered owner of the vehicle, not the driver.



No-Cash Tolling and Rental
Find out more about rental car
companies and their tolling
programs.
Rental car FAQs



[Return to the Florida's Turnpike Enterprise Website](#) | [Contact Us](#)

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Florida's Turnpike

All-Electronic, No-Cash Tolling Frequently Asked Questions

January 2014

Florida's Turnpike Enterprise (FTE) has implemented all-electronic, no-cash tolling — a safer, more efficient, seamless method of collecting tolls from customers — on the Turnpike in Miami-Dade County.

FTE has always been a leader in the worldwide toll industry, and new technologies now allow the agency to collect tolls electronically from both SunPass and non-SunPass customers while providing a safe, cost effective and efficient transportation system for residents, businesses and visitors.

Q. What is all-electronic, no-cash tolling?

A. All-electronic, no-cash tolling is a set of technologies that allow for the payment of tolls electronically, using special equipment located on overhead gantries. Simply put, it refers to a toll road without cash tollbooths, where traffic flows unimpeded at ramp or highway speeds. Tolls are collected through a SunPass transponder or through TOLL-BY-PLATE — a system that captures images of license plates and bills customers. All-electronic toll collection provides added convenience for drivers who no longer have to slow down or stop to pay a toll.

Q. Why is Florida's Turnpike Enterprise transitioning to all-electronic toll collection?

A. Since SunPass was launched in 1999, the Turnpike's goal has been to eliminate cash toll collection on its roads because electronic tolling is the safest, most convenient and most efficient way to pay tolls. Today, 81 percent of all toll transactions on the entire Turnpike System of roads are done with SunPass, and the numbers keep growing. Now that the technology to collect all tolls electronically is here, FTE is moving forward to ensure that its customers receive the best value for their trip in the form of safety, service and convenience now and in the future.

Q. What are the benefits of all-electronic tolling?

A.

- **Safety** – Eliminates a driver's need to make a decision at the toll collection point, thereby removing traffic conflicts between cash customers and SunPass customers.
- **Convenience** – No customer will need to slow down or stop to pay tolls, which will be collected electronically through SunPass pre-paid accounts or through TOLL-BY-PLATE.
- **Environment** – Because no customers are slowing down and stopping to pay tolls, the amount of noise and auto emissions is reduced at the tolling locations, which results in less air pollution and less traffic noise for nearby residents.
- **Savings** – It will help customers reduce fuel consumption by eliminating stop-and-go driving, saving on gas. Cash customers who sign up for SunPass will save money, on average 25 percent, by using SunPass to pay their tolls.

Q. Which Turnpike toll plazas were converted to all-electronic tolling?

A. In the Miami area, all-electronic tolling on Florida's Turnpike is in effect at Golden Glades (Milepost 0X) and from Florida City (Milepost 0) to County Line Road (Milepost 47). Cash tolls have been removed from all ramp and mainline tolling locations, and all tolls are collected electronically.

Q. What about the rest of the Turnpike, when will it be converted to no-cash tolling?

A. All-electronic tolling will be extended north into other segments of the Turnpike and other Turnpike System roads. The Sawgrass Expressway west of Fort Lauderdale and the Veterans Expressway in the Tampa Bay area

are scheduled for conversion in the spring of 2014. The Turnpike's Hollywood Boulevard (Exit 49) and Griffin Road (Exit 53) interchanges in southern Broward County are currently scheduled for conversion in late 2015.

Q. How will the construction at the Turnpike's Golden Glades interchange affect my drive?

A. Florida's Turnpike makes efforts to minimize construction impacts on the public. For the most part, you may encounter lane closures, ramp closures and detours at night and on weekends. Electronic signs will be placed on the road days in advance of any lane closures, to advise the public. You may also call 5-1-1 or visit www.fl511.com before traveling, for real-time traffic information.

Q. Are there other all-electronic, no-cash roads in Florida besides the Turnpike?

A. The Miami-Dade Expressway Authority (MDX), has eliminated cash toll collections on three of its expressways—State Road 924, State Road 874 and State Road 878. The Tampa-Hillsborough Expressway Authority (THEA) has eliminated cash toll collection on its Selmon Expressway.

SUNPASS

Q. I already have a SunPass. Does this change affect me?

A. No, you are good to go. Just make sure your SunPass account information is up to date, as well as the address on your vehicle registration (license plate) and driver license. To update your vehicle registration or driver license visit the Department of Highway Safety and Motor Vehicles (DHSMV) at www.flhsmv.gov. To update your SunPass account info, visit www.SunPass.com or call **1-888-TOLL-FLA** (888-865-5352) from 7 a.m. to 7 p.m. Monday through Friday.

Q. Do I have to get a SunPass if I want to drive on the Turnpike and other toll roads that have no-cash tolling?

A. While people are not obligated to purchase a SunPass, it is highly recommended. Having a SunPass account provides the following benefits:

- Savings of approximately 25 cents at all Turnpike System toll plazas. SunPass can be used on all toll roads and nearly all toll bridges in the state of Florida.
- **SunPass Plus** customers can use their transponders to pay the parking fees at the Tampa, Miami, Fort Lauderdale-Hollywood, Orlando and Palm Beach airports.

For those infrequent users who don't wish to have a SunPass, there is a program called TOLL-BY-PLATE.

Q. Do I need to have a credit card or debit card to use SunPass?

A. No, a card is not needed. Currently, customers may use cash to reload their SunPass and check their account balance at thousands of retail locations throughout Florida. Visit <https://www.sunpass.com/cashReplenishment> for details and to find a location near you.

A SunPass Customer Service Center, where customers may also pay Turnpike TOLL-BY-PLATE invoices using cash, is now open at Snapper Creek Service Plaza. It is located at the Turnpike's Milepost 19 in Miami-Dade County, between the Kendall Drive (Exit 20) and Southwest 120th Street (Exit 19) interchanges. Other replenishment locations where cash is accepted are the SunPass Customer Service Center on Glades Road in Boca Raton; the Garcon Point Bridge in Milton; the Pinellas Bayway in St. Petersburg; and the Mid-Bay Bridge in Niceville.

In addition, SunPass customers may still replenish their accounts with cash, check or money order at any Wells Fargo branch in Florida. But to do so, they must have a SunPass deposit ticket with their account number (which SunPass will provide upon request).

Q. Do I need to be a Florida resident to be a SunPass customer?

A. You do not need to be a Florida resident. Anyone can be a SunPass customer.

Q. Can I use E-ZPass to pay for tolls in Florida?

A. No. E-ZPass and SunPass are not compatible at this time but Florida's Turnpike is working on an interoperability solution with the E-ZPass toll operators.

Q. Will a SunPass Mini transponder interfere with the operation of my E-ZPass?

A. No, your SunPass Mini will not interfere. The transponders have different protocols and will not register the tolls outside their jurisdiction.

TOLL-BY-PLATE

Q. How does TOLL-BY-PLATE work?

A. TOLL-BY-PLATE is a tolling system that works by capturing an image of a vehicle's license plate as the vehicle passes under a toll gantry and matching that license plate with the registered owner of the vehicle. The customer will receive a TOLL-BY-PLATE invoice for the tolls incurred over a 30-day period, plus a \$2.50 administrative charge per monthly invoice. The invoice will include information on how to pay online, via telephone or by mail. The TOLL-BY-PLATE toll rate is approximately 25 cents higher than the SunPass rate.

Customers may also establish a prepaid TOLL-BY-PLATE account and have Turnpike tolls charged directly to a major credit or debit card by visiting **www.tollbyplate.com** or calling **1-888-TAG-TOLL** (888-824-8655) from 7 a.m. to 7 p.m. Monday through Friday.

Q. Where on the Turnpike is TOLL-BY-PLATE available?

A. TOLL-BY-PLATE is available on the Turnpike from Milepost 0 to Milepost 47 and at Milepost 0X in Miami-Dade County. When a vehicle without SunPass travels on this segment of the Turnpike, the tolling equipment takes a photo of the license plate and invoices the registered vehicle owner. If you are not a SunPass customer, you must use the cash lanes at all other Turnpike locations.

The Miami-Dade and Tampa-Hillsborough expressway authorities have their own toll-by-plate programs. For information, go to **www.MDXORT.com** and **www.saveontolls.com**.

Q. Is TOLL-BY-PLATE available on 95 Express in Miami-Dade County?

A. No. To travel on 95 Express, motorists must have a valid SunPass transponder or be a registered toll exempt customer. Go to **http://www.95express.com** for more information.

Q. What about vehicles with out-of-state license plates?

A. The TOLL-BY-PLATE program is available for customers with out-of-state license plates. You may visit **www.tollbyplate.com** or call **1-888-TAG-TOLL** (888-824-8655) between 7 a.m. and 7 p.m. Monday through Friday to register a prepaid TOLL-BY-PLATE account. Or just drive and you will receive an invoice in the mail.

Q. What if I am driving a loaner or if someone uses my vehicle and goes through the toll?

A. The TOLL-BY-PLATE bill will be mailed to the registered owner of the vehicle. You should advise the owner that you drove on a toll road and that he/she will receive a bill in the mail. At the same time, you are responsible for the toll payment if someone uses your vehicle.

Q. TOLL-BY-PLATE seems easy and convenient, so why should I get a SunPass?

A. Having a SunPass offers additional benefits. SunPass customers pay the lowest toll rates, with savings of approximately 25 cents at each location compared to TOLL-BY-PLATE customers who also may be subject to administrative charges. SunPass can be used to pay tolls on all toll roads and nearly all bridges throughout

Florida, and to pay for parking at several major airports. Getting a SunPass is a breeze. Just go to www.sunpass.com to purchase online or find a retail location near you.

Q. Do I need to have a credit card or debit card to use TOLL-BY-PLATE?

A. No, a card is not needed. Customers are able to use cash to pay for TOLL-BY-PLATE at many retail locations. Visit <https://www.sunpass.com/cashReplenishment> for details and to find a location near you.

A SunPass Customer Service Center, where customers may also pay Turnpike TOLL-BY-PLATE invoices and prepaid accounts using cash, is now open at the Snapper Creek Service Plaza. It is located at the Turnpike's Milepost 19 in Miami-Dade County, between the Kendall Drive (Exit 20) and Southwest 120th Street (Exit 19) interchanges. Other replenishment locations where cash is accepted are the SunPass Customer Service Center on Glades Road in Boca Raton; the Garcon Point Bridge in Milton; the Pinellas Bayway in St. Petersburg; and the Mid-Bay Bridge in Niceville.

RENTAL CARS

Q. What happens if I am in a rental car?

A. Florida's Turnpike Enterprise has entered into agreements with companies that offer rental car customers an easier way to travel Florida's toll roads. Under the agreements, the companies provide the Turnpike with constantly updated lists of rental car fleet license plate numbers so that the Turnpike can bill the companies. Each company has a different payment arrangement so be sure to review your rental agreement carefully.

Q. What if I rented a car out of state?

A. It is no different than renting a car in Florida. If renting from a participating company, the Turnpike will bill the company for the tolls.

Q. Which rental car companies offer toll programs?

A. Car rental companies participating at this time include **Advantage, Avis, Alamo, Budget, Dollar, Enterprise, Firefly, Hertz, National, Sunshine, Thrifty, Champion, Penske Truck Leasing and Ryder.** Some companies charge a daily or weekly fee, plus the toll incurred. Others provide unlimited toll usage for a set per day or per week amount. We strongly recommend that customers check with their rental car company for all fees and that they read their car rental agreement carefully. For information about participating rental car companies, go to www.SunPass.com/rentalcar. More rental car companies offer tolling programs than are listed on the SunPass website. Most of the companies not listed are regional or local. Be sure to ask your rental car agent if a tolling program is available.

Q. What happens if I don't sign up for a rental agency's toll program?

A. A bill for the toll will be sent to the rental car company, who will match the toll charges with the person renting the car. The rental car agency will pay the toll bill on your behalf and charge you extra fees for their time and service, based on your car rental agreement. We strongly recommend that customers check with their rental car company for all fees and that they review the rental agreement carefully.

Q. What happens if I rent a car from a company that does not offer a toll program?

A. An image of the vehicle license plate will be captured on camera and a bill will be issued to the registered owner of the vehicle. The rental company will pay the toll bill on your behalf and charge you extra fees for their time and service. We strongly recommend that customers check with their rental car company for all fees and that they review the rental agreement carefully.

Q. What if I am in a rental truck, like U-Haul?

A. An image of the truck or trailer license plate will be captured on camera and a bill will be issued to the registered owner of the vehicle. Again, the truck leasing company will pay the bill on your behalf and charge

you extra fees for their time and service. We strongly recommend that customers check with their leasing company for all fees and that they review the rental agreement carefully.

ADDITIONAL INFORMATION

Q. Where can I get more information and updates?

A. For information and updates, you may:

- Check the project Web pages at **www.FloridasTurnpike.com/all-electronic tolling**
- Contact Sonyha Rodriguez-Miller, Public Information Officer, at 954-934-1276, 1-800-749-PIKE (7453) or **Sonyha.Rodriguez-Miller@dot.state.fl.us**