



Children, Families & Seniors Subcommittee

**Thursday, January 22, 2015
9:00 AM – 11:00 AM
12 HOB**

**Steve Crisafulli
Speaker**

**Gayle B. Harrell
Chair**

Committee Meeting Notice

HOUSE OF REPRESENTATIVES

Children, Families & Seniors Subcommittee

Start Date and Time: Thursday, January 22, 2015 09:00 am
End Date and Time: Thursday, January 22, 2015 11:00 am
Location: 12 HOB
Duration: 2.00 hrs

Overview of the Department of Children & Families

Update on implementing CS/SB 1666 related to child welfare by the Department of Children and Families and the Florida Institute for Child Welfare

NOTICE FINALIZED on 01/15/2015 12:23 by Iseminger.Bobbye

Patty Babcock, Ph.D.

Patty Babcock is the Interim Director of the Florida Institute for Child Welfare housed in the Florida State University College of Social Work.

The Institute is part of the sweeping child welfare legislation passed last year in SB1666. Patty has been the Interim Director of the Institute since August. She has a Ph.D. in Social Work from FSU and is a Licensed Clinical Social Worker.

Prior to coming to the Institute, Patty was the President of System Solutions for Children. Her company provided home-based infant mental health services in Florida's First Judicial Circuit. She was also instrumental in getting the Early Childhood Court program off the ground in the First Circuit last year. In addition to her clinical work, she contracted with the Department of Defense as a consultant and had numerous child welfare training contracts. In her spare time she was a Social Work adjunct professor at the University of Southern California and the University of West Florida.

The Florida Institute for Child Welfare

January 22, 2015

Dr. Patricia Babcock
Interim Director



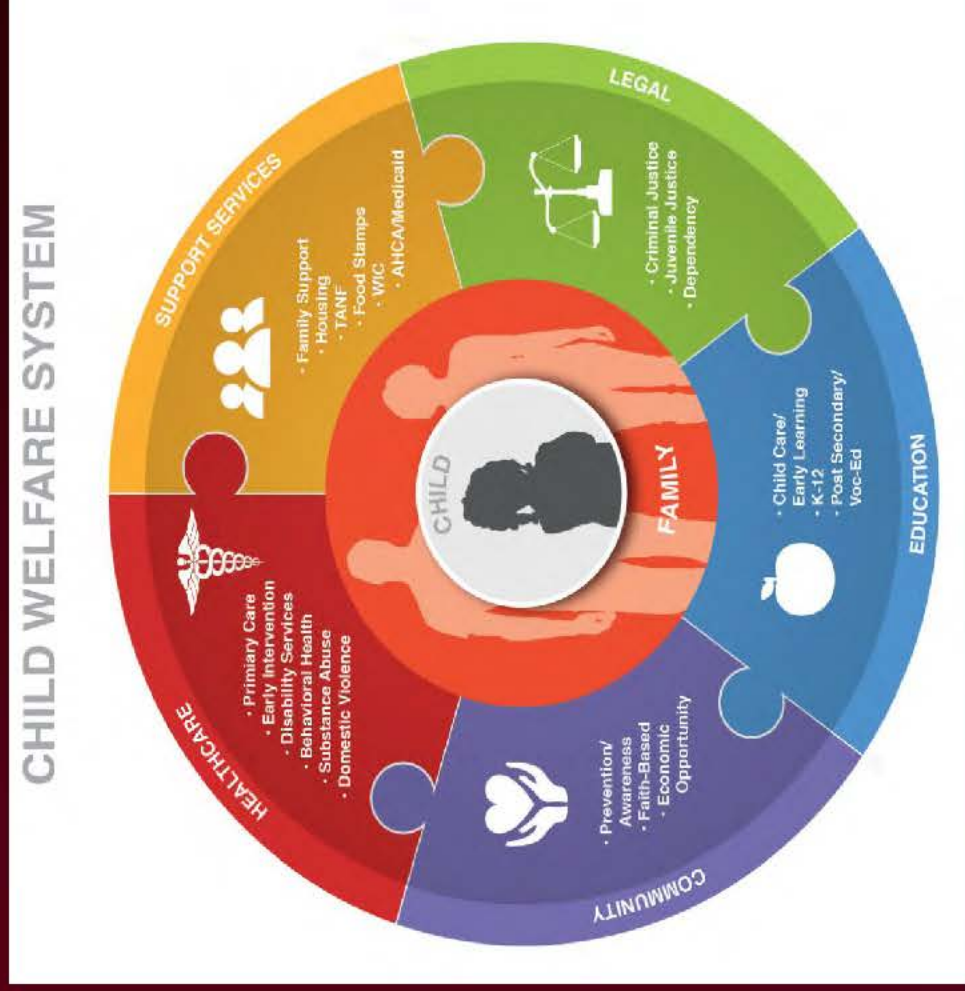
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Intro to Child Welfare

- Why do kids come into care?
- Statutory requirements (federal and state)
- Florida's practice model
 - Investigations (DCF/Sheriff)
 - Case management (CBC's)
- Outcomes
 - Safety, permanency, well-being



Child Welfare System



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Florida Institute for Child Welfare (FICW)

- S. 1004.615 F.S Legislative Intent
 - Advance the well-being of children and families by improving the performance of child protection and child welfare services
 - Research, policy analysis, evaluation, and leadership development
- Consortium of social work programs
- Work with the DCF, CBC's, sheriffs, CBC Provider Organizations, Courts, DJJ, FCADV and other partners



FICW Duties

- Maintain a program of research
- Advise DCF and other organizations about the scientific evidence
- Provide advice regarding management practices and administrative processes
- Assess the performance of child welfare services based on specified outcome measures
- Evaluate the educational/training requirements



FICW Duties

- Develop a program of training/consulting
- Identify and communicate effective policies and promising practices
- Develop a definition of a child or family at high risk of abuse or neglect
- Evaluate the provisions of Senate Bill 1666; make recommendations for improvements
- Recommend improvements in the state's child welfare system



FICW Staffing FSU & Consortium Affiliates



- FSU Employees
- Affiliations
 - Program
 - Faculty
 - Ph.D. Student
- 14 Public/ Private Programs
- Social Work/Community Partnerships



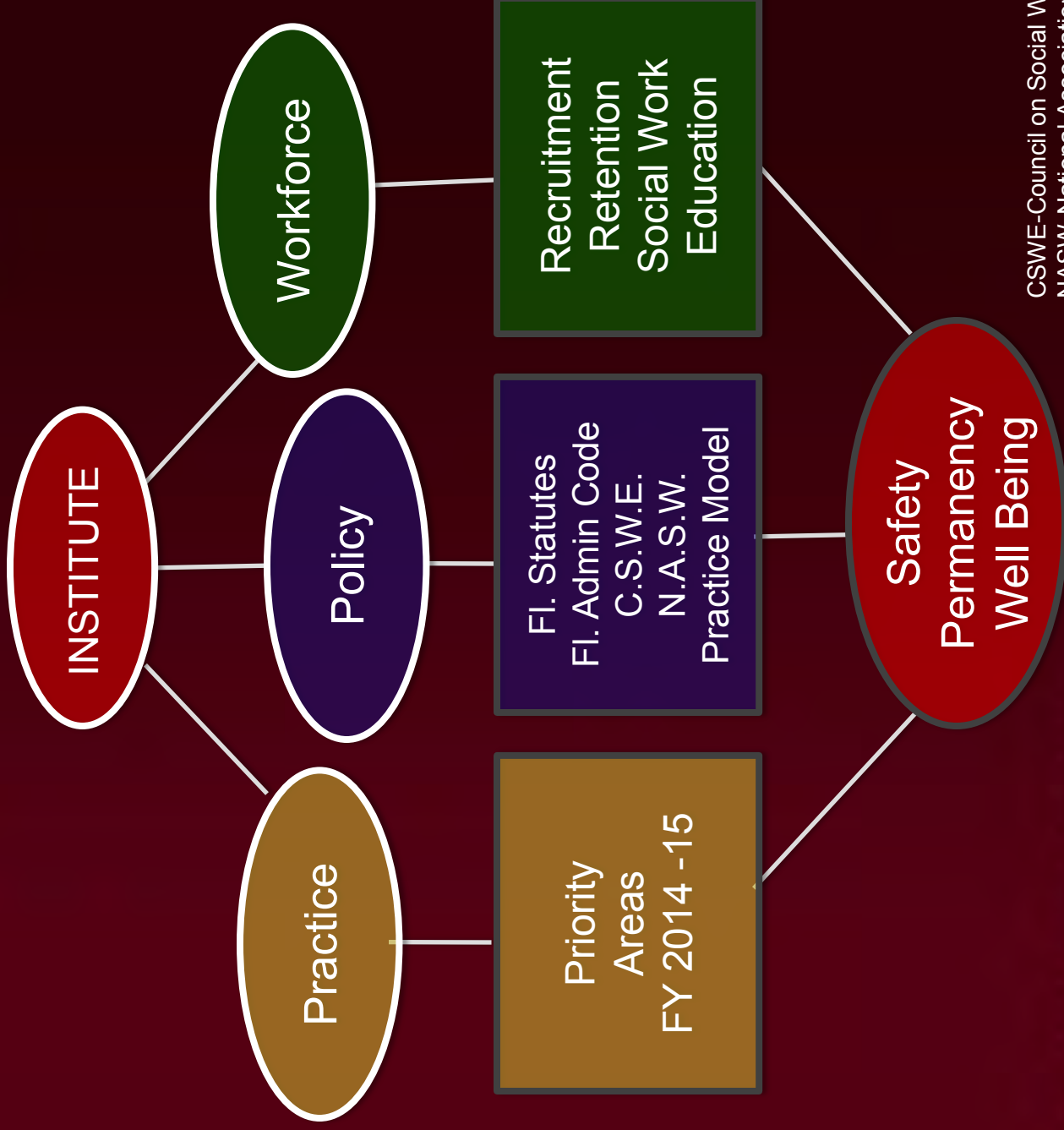
FICW Budget



- Budget--\$1million recurring
- FY 2014-15 Budget:
 - Institute Administration \$200,000
 - On-Going Research & Evaluation Activities \$175,000
 - Subcontracts \$625,000



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Practice Priorities

- Innovative/promising child welfare practices
- Enhancing collaborative relationships in child welfare practice
- Child welfare evidence-based practice (EBP) replication projects



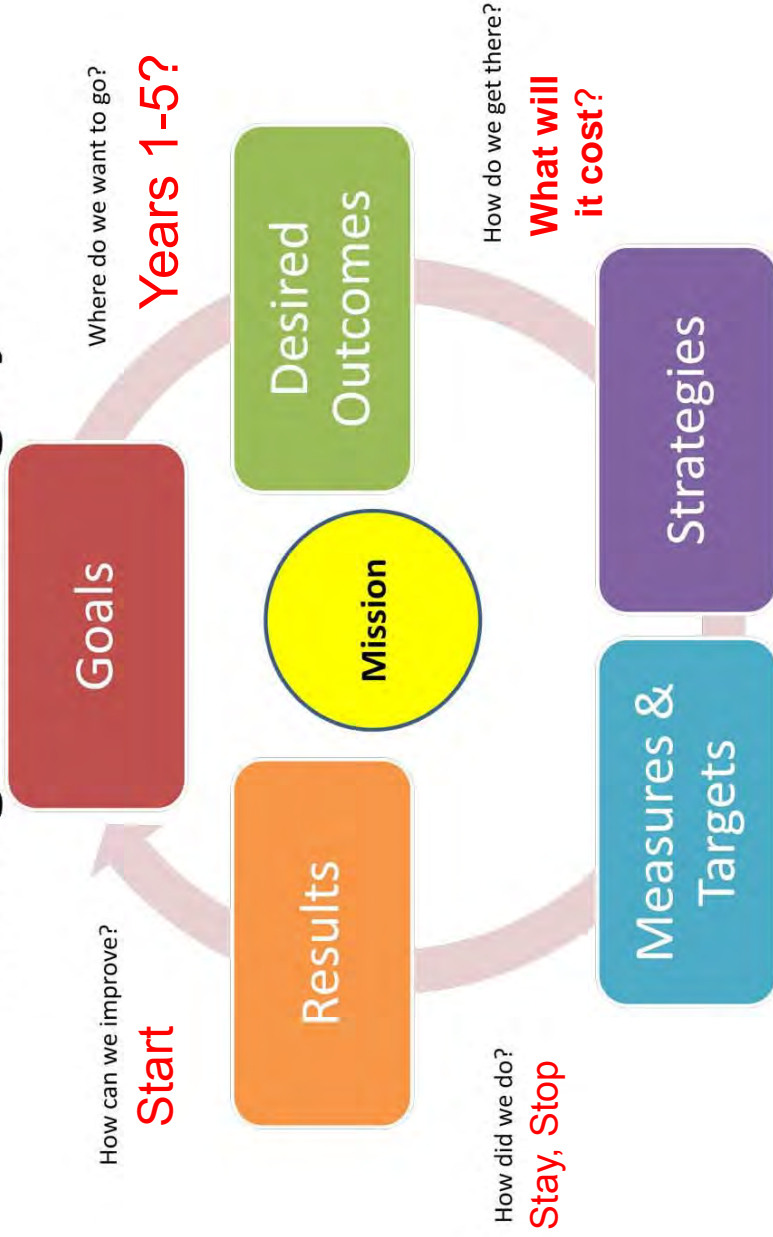
Practice Priorities

- Evidence-based services for children birth to five
- Group home quality
- Youth specific issues - pregnant and parenting teens, DJJ “lock-outs” and crossovers
- Human trafficking
- Diversion services for kids safe but at high risk or very high risk
- Integration/co-location of mental health, substance abuse, and/or domestic violence services with protective investigations and/or case management
- Evidence-based services for medically complex children

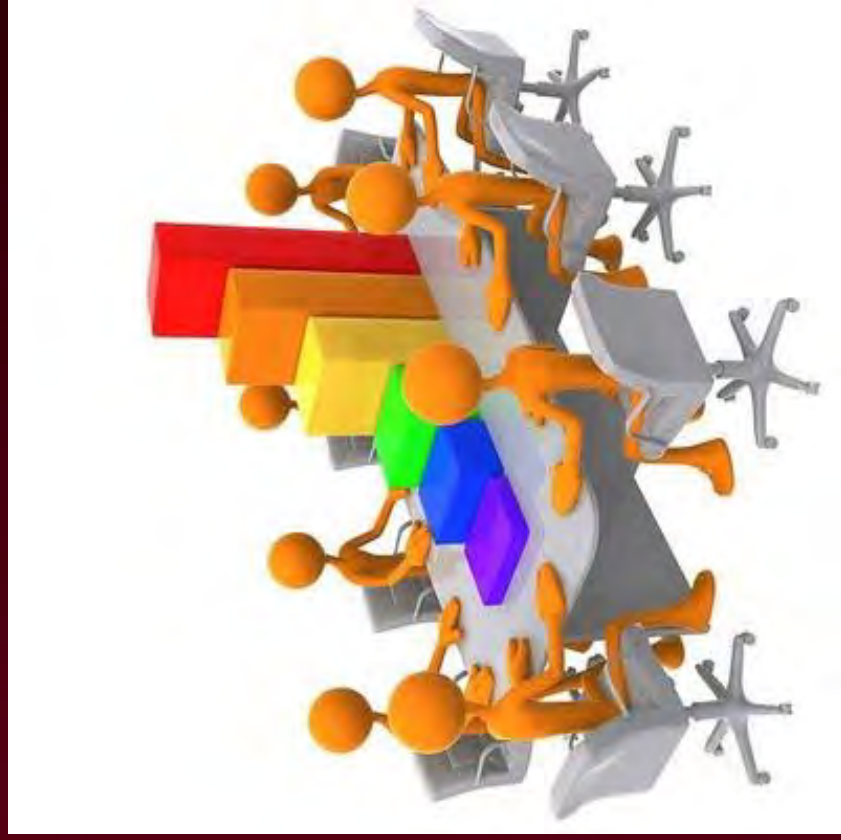


Accountability

Strategic Planning Cycle



Next Steps



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The Florida Institute for Child Welfare

QUESTIONS/COMMENTS



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Secretary Mike Carroll

Mike Carroll has more than 24 years of service with the Department of Children and Families overseeing programs ranging from substance abuse and mental health to family safety and adult protective services to economic self-sufficiency programs. Most recently, he served as the Regional Managing Director for the 11-county SunCoast Region which spans from Pasco to Collier County since 2006.

As Regional Managing Director, Mr. Carroll committed himself to developing innovative and significant system improvements—many of which have become models for statewide implementation. He is recognized as a skilled organizational and systems assessor. He was integral in the regional implementation of the Managing Entity concept in substance abuse and mental health, transitioning to a community-based system of care in child welfare, and redesigning the economic self-sufficiency delivery system. His previous management experience includes foster care and child care licensing, strategic planning, quality assurance, economic self-sufficiency eligibility programs, and special programs including one focused on reintegrating ex-felons into the community.

Mr. Carroll has served on the Florida Sterling Board of Examiners for 13 years, and is currently a master examiner and facilitator for the Governor's Sterling Award process. He has a Bachelor of Science in Business Administration from Boston College and is a Certified Public Manager.

Mr. Carroll is married to Debra and has two children, Samantha and Jason. He is active in the local community and has served as a youth coach and mentor for more than 25 years.



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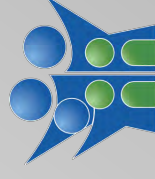
Department of Children and Families Overview

House Children, Families & Seniors Subcommittee

January 22, 2015

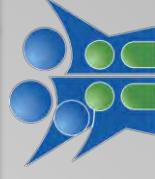
Our Mission

To work in partnership with local communities to protect the vulnerable, promote strong and economically self-sufficient families, and advance personal and family recovery and resiliency

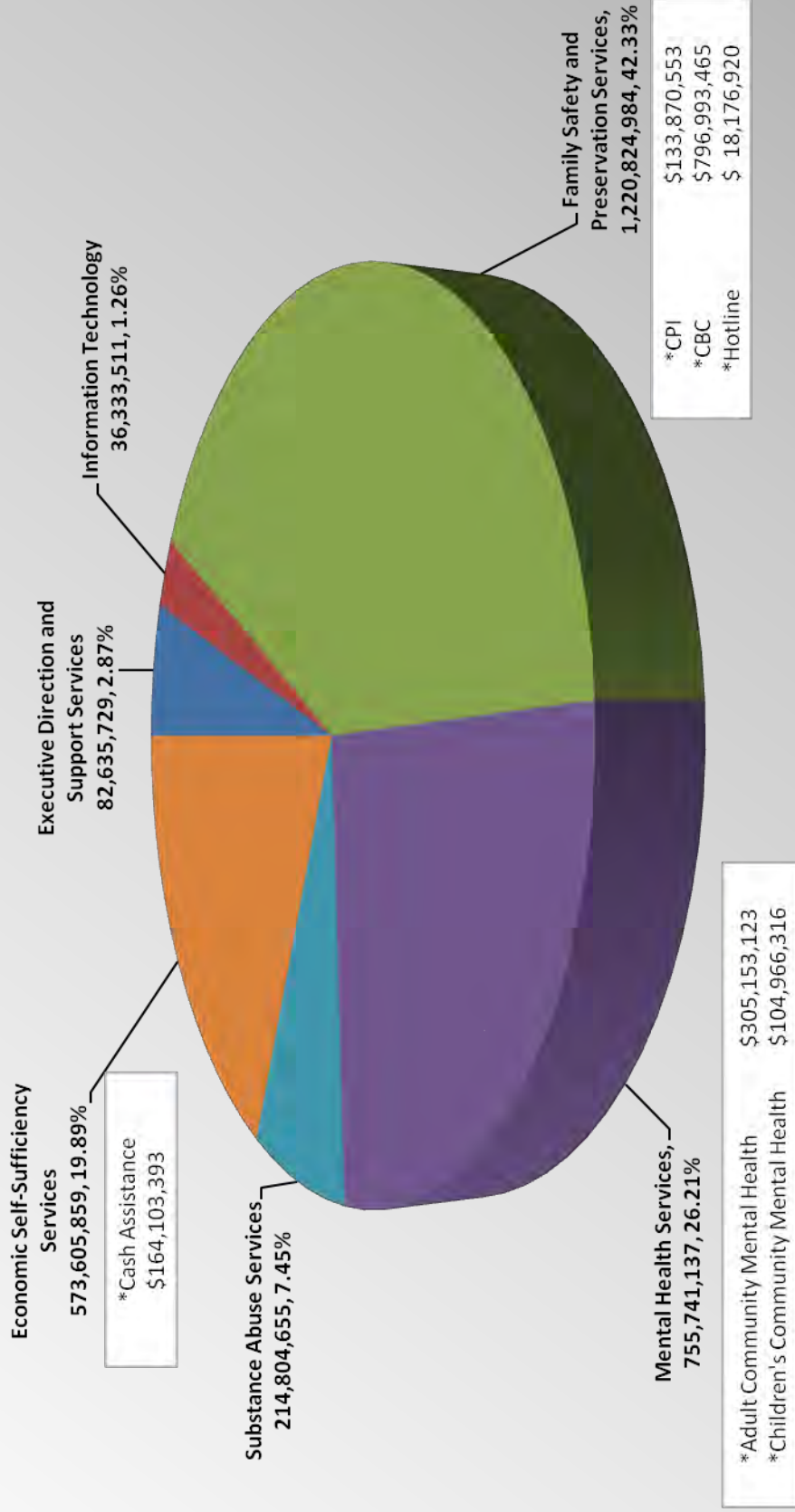


Program Overview

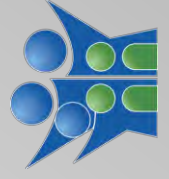
Economic Self-Sufficiency	Substance Abuse and Mental Health	Adult Protective Services	Child Welfare
Child Care Regulation	Domestic Violence	Refugee Services	Homeless Services



Agency Budget



Total Budget: \$2.9B

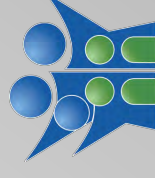


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Economic Self-Sufficiency

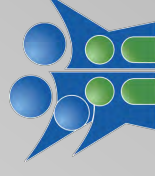
- Determines eligibility for public assistance for:
 - Food assistance (SNAP)
 - 4,892,058 clients
 - Temporary Cash Assistance
 - 194,595 recipient families
 - Medicaid
 - 3,327,397 enrollees

Note: FY 13-14 data



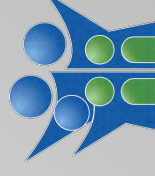
Economic Self-Sufficiency

- Advanced web-based system has become the benchmark for rest of the nation
 - \$7 million bonus received for accuracy in processing food assistance applications (2nd lowest error rate in nation)
 - \$681 million saved over 10 years by identifying efficiencies to reduce cost per application
- Successfully transitioned Medicaid eligibility system on time and on budget



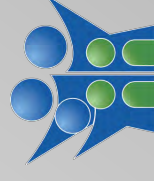
Substance Abuse & Mental Health

- Community Mental Health and Substance Abuse
 - Administers and manages the publicly-funded community mental health and substance abuse system
 - Contracts with privatized behavioral health managing entities for the provision of services
 - 322,173 served in community mental health and substance abuse programs in FY 2014-15



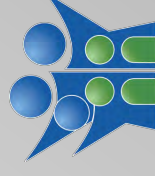
Substance Abuse & Mental Health

- Institutional Mental Health
 - Provides services for civil and forensic commitment programs
 - In FY 13-14:
 - 1,848 adults in civil commitment
 - 2,390 adults in forensic commitment
- Sexually Violent Predator Program
 - Administers program for statutorily defined sexual predators
 - 702 convicted sexual predators served in FY 13-14



Adult Protective Services

- Investigates allegations of abuse, neglect, self-neglect, or exploitation of vulnerable adults
- 47,032 adult protective investigations in FY 13-14 (10.5 percent verified)
- Investigations are conducted in community and institutional settings.

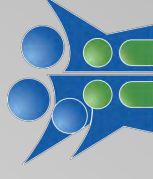


Adult Protective Services

- Supports adults with disabilities 18-59 years old who need assistance to remain in their homes or their communities
- Scope of services include protective investigations, protective supervision and intervention services

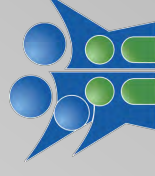
Child Welfare

- The Florida Abuse Hotline receives reports concerning alleged abuse or neglect.
 - Florida law sets mandatory reporting requirements.
 - 486,926 Abuse Hotline contacts in FY 13-14
 - Approximately 54 percent of contacts met criteria for abuse/neglect .
- DCF conducts child protective investigations in 61 counties.
 - Staffing includes 1,283 child protective investigators and 228 supervisors.
 - Sheriff's offices provide this service in Hillsborough, Broward, Manatee, Pinellas, Seminole and Pasco Counties.
 - 183,872 child protective investigations in FY 13-14



Child Welfare

- Legislature required provision of foster care and related child welfare services by community-based care (CBC) lead agencies
 - 20 contracts with 17 community-based care lead agencies
 - CBC lead agencies are governed by local boards who engage community partners to design local systems of care.
 - 39,700 families received services and resources in FY 13-14



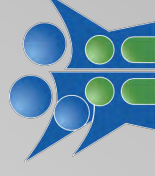
Child Welfare

- Scope of CBC Services
 - Supervise placement of children removed from their homes
 - Identify and report to the courts permanency options available to each child who has been removed from a parent
 - Provide pre- and post-adoption services for children adopted from foster care and provide maintenance adoption subsidies to adoptive families

Family and Community Services

Programs

- Child Care Regulation
 - 24,869 inspections of 4,593 child care facilities and 1,647 family child care homes in FY13-14
- Domestic Violence
 - Administers state and federal funding for prevention and intervention
 - 49,308 victims served in FY 13-14

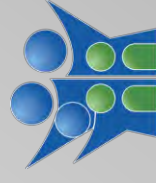
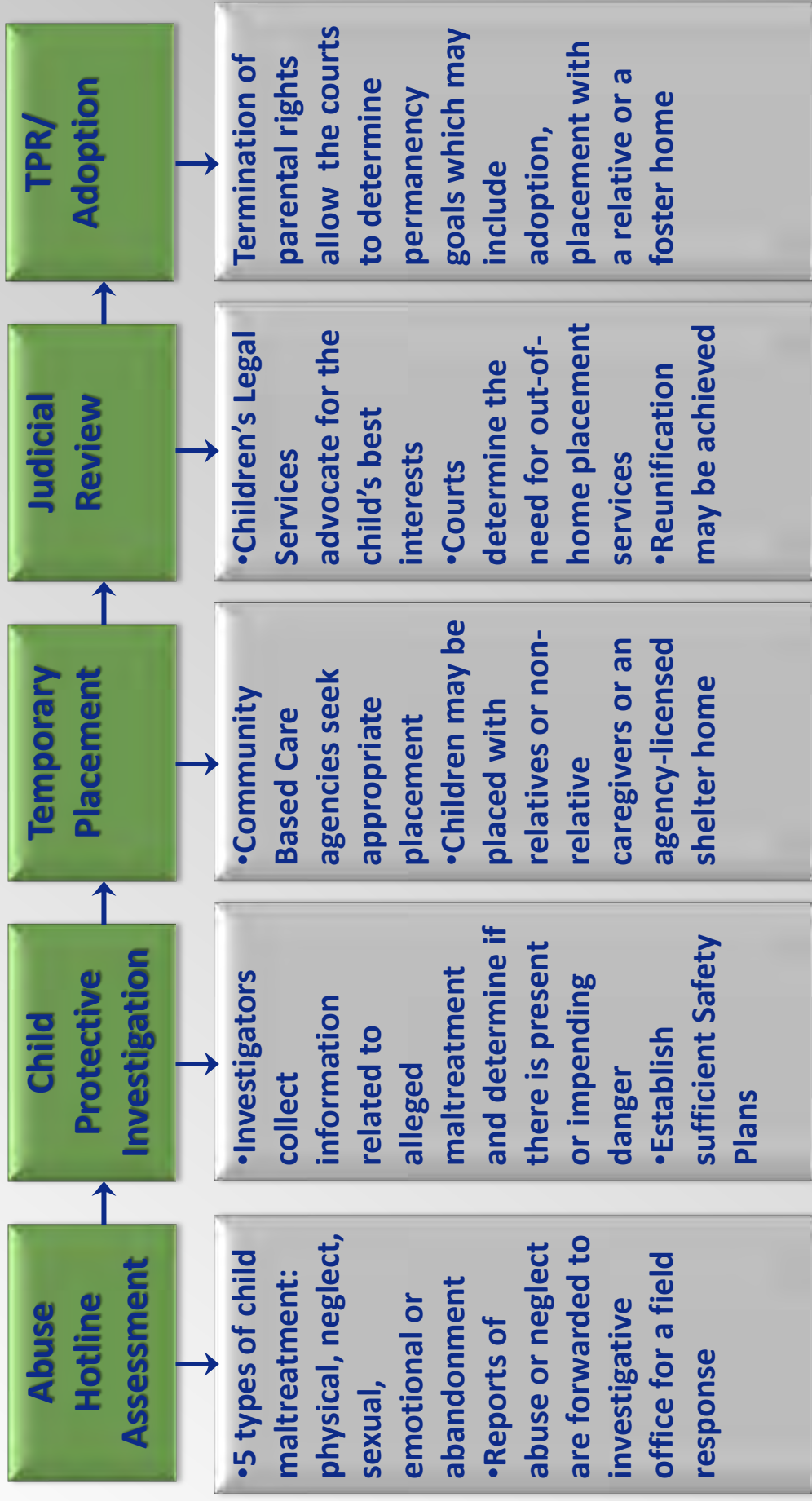


Family and Community Services

Programs

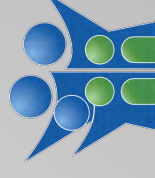
- Refugee Services
 - Federally-funded program that assists refugees in obtaining self-sufficiency
 - 59,047 served in FY13-14
- Homelessness
 - Coordinates with state and local agencies to serve those experiencing or at-risk of homelessness

Child-Centered Continuum of Care



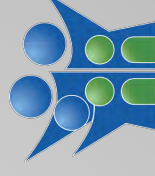
Department Priorities

- Eliminate preventable child fatalities
- Roll out Safety Methodology in all regions
- Improve quality of Rapid Safety Feedback reviews
- Hire additional CPIs, reduce CPI caseloads
- Recruit and retain quality foster parents



Department Priorities

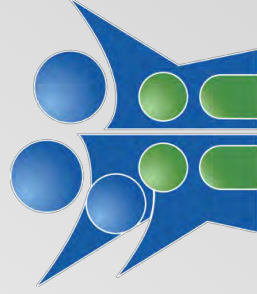
- Improve customer satisfaction with Economic Self-Sufficiency programs
- Develop SAMH data warehouse
- Implement SAMH Care Coordination model



Mike Carroll, Secretary

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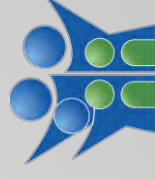
Update on Implementation of S.B. 1666

**House Children, Families & Seniors
Subcommittee**

January 22, 2015

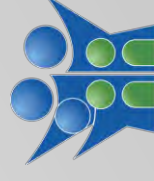
SB 1666: Key Elements

- Assistant Secretary for Child Welfare
- Workforce Recruitment & Training
- Loan forgiveness and tuition exemption for child welfare personnel
- Critical Incident Rapid Response Team
- Results-Oriented Accountability System



SB 1666: Key Elements

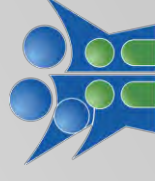
- Specialized training for medical neglect investigations
- Non-relative Caregiver support payments
- Child fatality website
- Florida Institute for Child Welfare



Assistant Secretary for Child Welfare

Law requires:

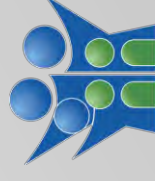
- Seven years' experience working in organizations that deliver child protective or child welfare services



Assistant Secretary for Child Welfare

DCF Action:

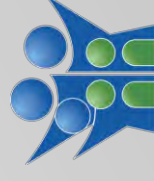
- Position filled on July 1, 2014
- Responsible for
 - Expanding and developing the workforce
 - Implementing new training
 - Engaging stakeholders
 - Implementing new program initiatives



Assistant Secretary for Child Welfare

DCF Action, continued:

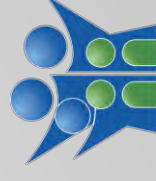
- Also oversees:
 - Office of Child Welfare
 - Florida Abuse Hotline
 - Office of Domestic Violence
 - Office of Child Care Regulation
 - Interstate Compact for Placement of Children



CPI Workforce Recruitment & Training

GAA:

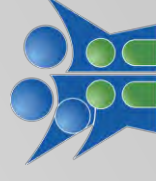
- GAA funded and authorized 270 new positions
 - 172 new child protective investigators (CPI)
 - 36 to create six paired CPI units
 - 28 new Senior CPIs
 - 37 new child protective field support consultants
 - 33 new CPI Supervisors



CPI Workforce Recruitment & Training

Law requires:

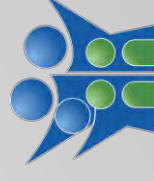
- Preference for:
 - Social work degrees
 - Human-services related degrees



CPI Workforce Recruitment & Training

DCF Action:

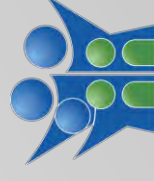
- As of January 14, 2015
 - Of the 246 new positions hired:
 - 30 have a BSW/MSW
 - 77 have another legislatively prescribed preferential degree
 - Current Investigative Workforce: 1,450 positions
 - 201 have a BSW/MSW
 - 460 have another legislatively prescribed preferential degree



CPI Workforce Recruitment & Training

DCF Action:

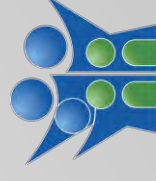
- Of the 246 new positions, the following are filled:
 - 157 of the 172 child protective investigators (CPI)
 - 24 of the 28 Senior CPIs
 - 32 of the 37 child protective field support consultants
 - 33 of the 33 CPI Supervisors
- As we promote investigators to supervisors and field support consultants, vacancies are created and naturally, turnover continues
 - Therefore we still have 130 CPI and Senior CPI vacancies statewide
 - Since we started out to fill 200 new CPIs and Senior CPI positions, this means that we have only achieved 35% of our goal of having a full CPI workforce



CPI Workforce Recruitment & Training

DCF Action, continued :

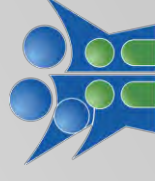
- Hired 6 recruiters (one for each region) to recruit candidates and assist with hiring process
- Contracted to develop web-based assessment process for candidates based on characteristics of successful CPI's and supervisors



Loan Forgiveness and Tuition Exemption Programs

Law requires:

- **Loan Forgiveness Program**
 - Must be a high-performing child protective investigator (CPI) or case manager with bachelor's (BSW) or master's (MSW) degree in social work from an accredited program
- **Tuition Exemption Program**
 - Affords current child welfare and child protection personnel the opportunity to pursue a graduate degree in social work or a graduate certificate in child welfare

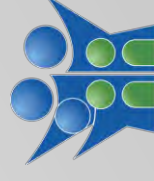


Loan Forgiveness and Tuition Exemption Programs

DCF Action:

- Developed program policies and procedures
- Preliminarily approved 72 staff for loan forgiveness
 - 117 applications denied due to various reasons
 - Of those, 53 percent denied because applicant does not possess BSW or MSW

Next application period closes Jan. 23; payments for initial applicants anticipated March 2015



Critical Incident Rapid Response Team (CIRRT)

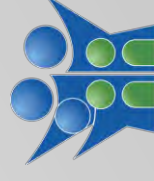
Law requires:

- Immediate multiagency investigation of certain child deaths or other serious incidents
 - Must include children who died and had a verified abuse report within the last 12 months

Critical Incident Rapid Response Team (CIRRT)

DCF Action:

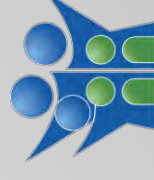
- Deployed nine-member team to Bell, FL, in Gilchrist County
 - Lessons learned from Bell CIRRT findings led DCF to review 272 additional investigations and take action
 - Helped inform development of CIRRT policy, protocol and training
- Trained 74 child welfare professionals to serve as CIRRT members
 - Include staff from DCF, CBC's, Community Drug & Alcohol Council, Community Treatment Providers, Sheriff, Florida Institute for Child Welfare and DOH
 - Additional members will be trained in February 2015
 - In addition previously mentioned agencies, representation is anticipated from Substance Abuse, Mental Health, LCSWs, Healthy Start and CPTs



Results-Oriented Accountability Program

Law requires:

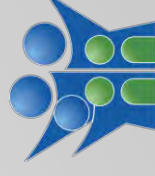
- System of data analysis, research review, evaluation, and quality improvement to monitor:
 - Use of resources
 - Quality and amount of services provided
 - Child and family outcomes
- Contract for system plan development
 - Plan due Feb. 1, 2015



Results-Oriented Accountability

DCF Action:

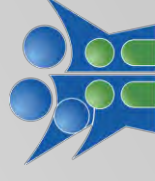
- Selected North Highland as consultant
- Worked with technical advisory group
- Plan to be submitted Feb. 1, 2015



Medical Neglect Investigations

Law requires:

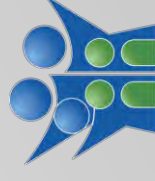
- Investigations conducted by investigators with specialized training
- Prompt notification of the Child Protection Team (CPT) regarding medical neglect allegations
- CPT consultations with physician with experience treating child's condition
- Staffing for the case to include Children's Legal Services, the CPI, Children's Medical Services, the community-based care organization and AHCA



Medical Neglect Investigations

DCF Action:

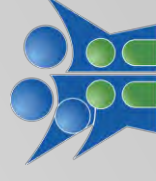
- Communicated requirement to region leadership to ensure timely staffing on all medical neglect investigations
- Held Medical Neglect Workshop – Summit 2014
- Central Region developed medical neglect training for investigators through a Region-CPT partnership
 - Region Model selected for statewide replication; currently in process



Expansion of Caregiver Program to Nonrelatives

Law requires:

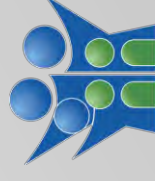
- Expansion of the Relative Caregiver Program to include financial assistance payments to nonrelative caregivers



Expansion of Caregiver Program to Nonrelatives

DCF Action:

- Established financial assistance application, policy and eligibility criteria
 - Eligibility criteria is modeled after the relative portion of the program
- Hired two OPS staff to operate program
- As of December 2014:
 - 885 children have received at least one financial assistance payment
 - \$702,827 spent; trends suggest approximately \$2 million will be spent
- Program will experience growth from year-to-year as additional children become enrolled



Child Fatality Web Posting

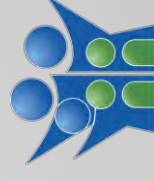
Law requires:

- Prompt posting to DCF website of child fatalities reported to the Florida Abuse Hotline involving a child with a verified abuse report in the last 12 months

Child Fatality Web Posting

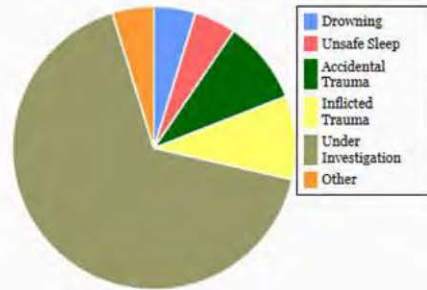
DCF Action:

- Designed and implemented website
 - DCF staff created website
 - Costs for site absorbed within existing budget
 - Website includes data for past 6 years
 - Provides for analysis of data
- Hired statewide child fatality specialist to:
 - Coordinate the flow of information onto the site
 - Work with the six regional child fatality specialists to accurately perform quality assurance reviews and analysis on death investigations

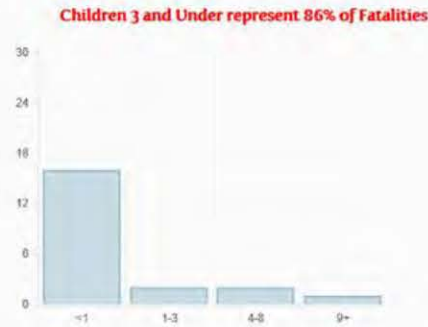


Total Child Fatalities 2015: 21

Fatalities By Causal Factor



Age at Death



Verified Prior with Family in Past 12 Months



10% Prior (2)
90% No Prior (19)

Prior Involvement with Deceased Child



24% Prior (5)
76% No Prior (16)

Prior Involvement with Family in Past 5 Years



38% Prior (8)
62% No Prior (13)

Minimum Age Range:

Maximum Age Range:

Select Year:

Causal Factor:

Verified Prior with Family in Past 12 Months:

Show only Verified Fatalities:

Click to [View Statewide Results](#)

Florida Institute for Child Welfare

DCF Action:

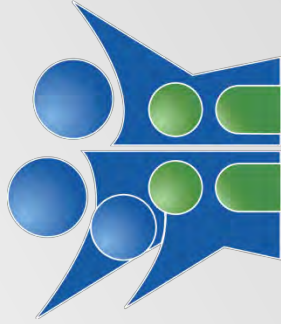
- Developed interagency agreement between DCF and FICW
- Involved FICW Interim Director in:
 - Pilot Critical Incident Rapid Response Team
 - Results Oriented Accountability Advisory Committee
- Held routine meetings between FICW Interim Director and Assistant Secretary for Child Welfare
- Discussed establishing an on-site research laboratory, staffed with graduate students, to be housed with the Office of Child Welfare at the Department’s headquarters



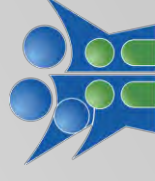
Mike Carroll Secretary

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