



Children, Families & Seniors Subcommittee

**Wednesday, January 7, 2015
1:30 PM - 3:30 PM
12 HOB**

**Steve Crisafulli
Speaker**

**Gayle B. Harrell
Chair**

Committee Meeting Notice

HOUSE OF REPRESENTATIVES

Children, Families & Seniors Subcommittee

Start Date and Time: Wednesday, January 07, 2015 01:30 pm
End Date and Time: Wednesday, January 07, 2015 03:30 pm
Location: 12 HOB
Duration: 2.00 hrs

Presentations of Overviews of:

Department of Elder Affairs
Agency for Persons with Disabilities

NOTICE FINALIZED on 12/19/2014 09:15 by Iseminger.Bobbye

Sam Verghese, Secretary of the Department of Elder Affairs

Sam Verghese was appointed to serve as Secretary of the Department of Elder Affairs by Governor Rick Scott in December 2014. Previously, he served as Governor Scott's External Affairs Director. His previous experience with the State of Florida includes service as the Chief of Staff for the Florida Department of Business and Professional Regulation and as the Staff Director for the Majority Office of the Florida House of Representatives. Verghese received his bachelor's degree from Liberty University.

Department of Elder Affairs

HOUSE CHILDREN, FAMILIES & SENIORS SUBCOMMITTEE

AGENCY OVERVIEW 2015

SECRETARY SAMUEL P. VERGHESE



Department Mission and Vision

- **MISSION:** To foster an environment that promotes well-being for Florida's elders and enables them to remain in their homes and communities
- **VISION:** All Floridians aging with dignity, purpose, and independence



Seniors in Florida

- More than 4.8 million Floridians age 60 and older
- More than 1.6 million Floridians age 75 and older
- Florida ranks 1st in the nation in the percentage of citizens who are elders
- Florida's elders contribute \$2,850 more to the state and local economy than they consume in public services
- In 2012, Florida's elders volunteered more than 205 million hours
- More than 1 million seniors received services funded through Department programs



About DOEA

- Authorized under Article IV, Section 12 of the Florida Constitution
- Designated as the official State Unit of Aging, per the federal Older Americans Act (OAA)
- 94.7% privatized
- 440.5 FTE and 101 OPS employees



Organization

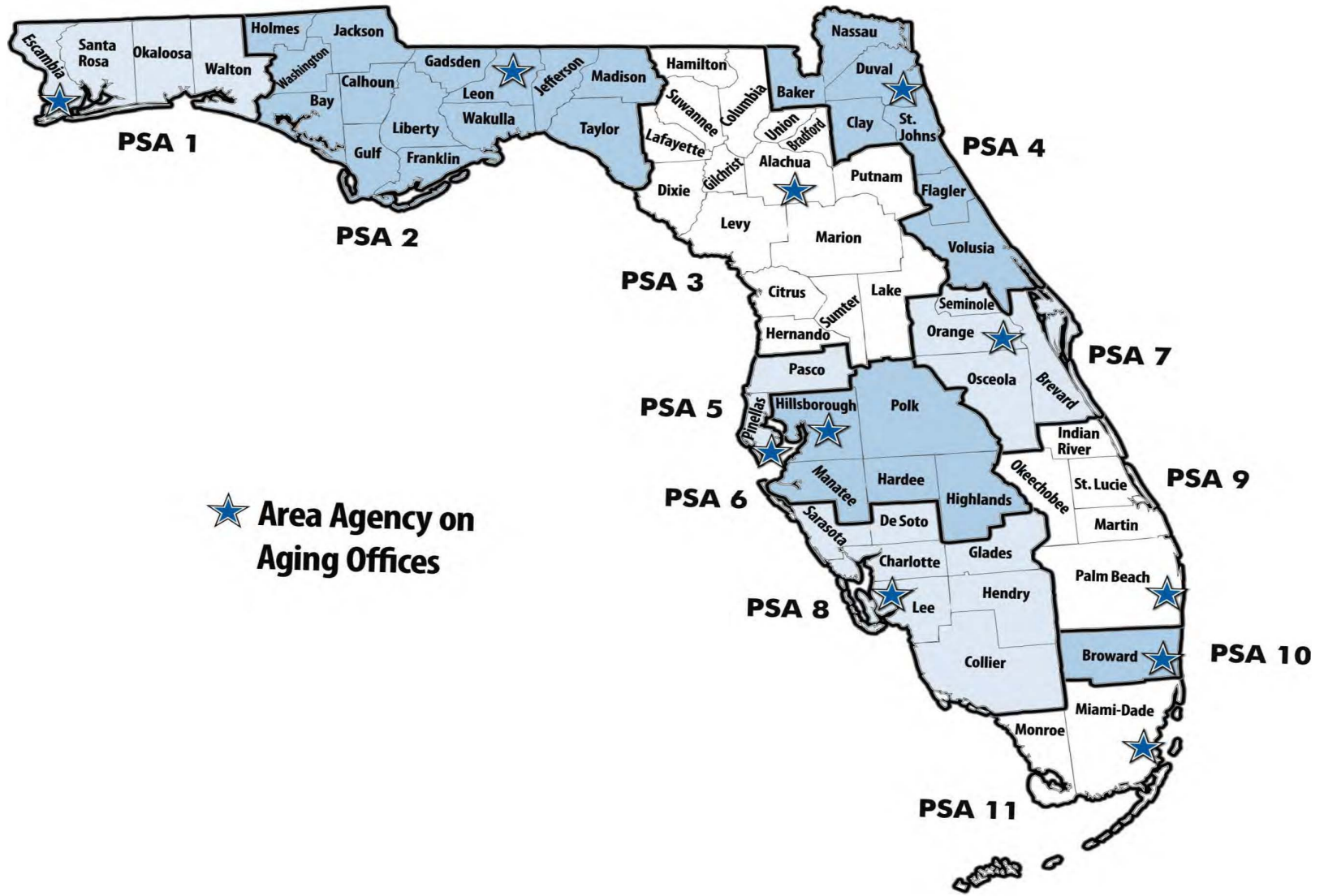
- Executive Direction
- Three divisions:
 - Financial Administration
 - Statewide Community-Based Services
 - Internal and External Affairs
- Statewide Public Guardian Office
- Long-Term Care Ombudsman Office



Area Agencies on Aging (AAA)

- 11 Area Agencies on Aging throughout the state, serving each Planning and Service Area (PSA)
- Designated private not-for-profit entities that advocate, plan, coordinate, and fund a system of elder support services in their respective PSAs
- The designation of a AAA is in keeping with the Older Americans Act
- AAAs operate Aging and Disability Resource Centers (ADRCs)
 - Provide Information and referral services
 - Assist clients with the Medicaid eligibility application process
 - Triage clients who require assistance
 - Maintain the client waitlists for long-term care programs and services
 - Operate statewide toll-free Elder Helplines





★ Area Agency on Aging Offices

Budget

- FY 2014 – 2015 Budget
- \$294.4 million total budget (\$126.3M General Revenue, \$168.1M Trust Funds)
 - \$256.3 million in Statewide Community Based Services
 - \$18.4 million in Comprehensive Assessment and Review for Long-Term Care Services (CARES)
 - \$9.3 million in Executive Direction and Support Services
 - \$6.5 million for Statewide Public Guardian Program
 - \$3.9 million for Long-Term Care Ombudsman Program
- \$604.9 million for Long-Term Care waiver programs is in the Agency for Health Care Administration's (AHCA) budget



Types of Services Provided

- **Statewide Community Based Services (SCBS):**
- Comprehensive Assessment and Review for Long-Term Care Services (CARES)
 - 80,706 CARES assessments conducted in FY 2013-2014
- Long-Term Care and Support
 - 2,831 individuals served through the Home Care for the Elderly and 12,423 individuals served through the Community Care for the Elderly programs
- Community and Support Services
 - More than 9.6 million meals served to seniors--5.2 million delivered and 4.4 million at congregate meal sites

Types of Services Provided

- **Serving Health Insurance Needs of Elders (SHINE)**
 - 154,435 contacts processed by approximately 520 volunteers
- **Long-Term Care Ombudsman Program (LTCOP)**
 - 6,622 complaints investigated
- **Statewide Public Guardianship Office (SPGO)**
 - 2,671 individuals served
- **Alzheimer’s Disease Initiative (ADI)**
 - 1,832 individuals received support services, including counseling and respite for caregivers
 - 6,560 individuals received services from memory disorder clinics



Contact Information

- Main Line: 850-414-2000
- Elder Helpline: 1-800-96-ELDER (1-800-963-5337)
- Fax: 850-414-2004
- Website: elderaffairs.state.fl.us
- Secretary Samuel P. Verghese
 - 850-414-2039
- Legislative Affairs Director, Jo Morris
 - 850-414-2155 or morrisj@elderaffairs.org



Barbara Palmer, Director of Agency for Persons with Disabilities

Barbara Palmer was appointed director of the Agency for Persons with Disabilities by Governor Rick Scott in August 2012. Previously, she had served as the agency's chief of staff since September 2011.

Before coming to APD, Palmer was the assistant secretary for administration of the Department of Children and Families. Palmer served more than 15 years as president and CEO of Palmer, Musick & Associates, where she represented the interests of a variety of issues including athletics, education, mental health, health care, and regulation before state and local governments. She previously served as associate vice-president for governmental relations at Florida State University and was FSU's first women's athletic director. She also served as director of the Division of Hotels and Restaurants in the Florida Department of Business and Professional Regulation.

Palmer earned her bachelor's and master's degrees from Florida State University. She was inducted into the FSU Athletics Hall of Fame in 1990 and also was among the first group of women inducted into the Florida Women's Hall of Fame in 1982.



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Agency for Persons with Disabilities

House Children, Families and Seniors
Subcommittee

January 7, 2015

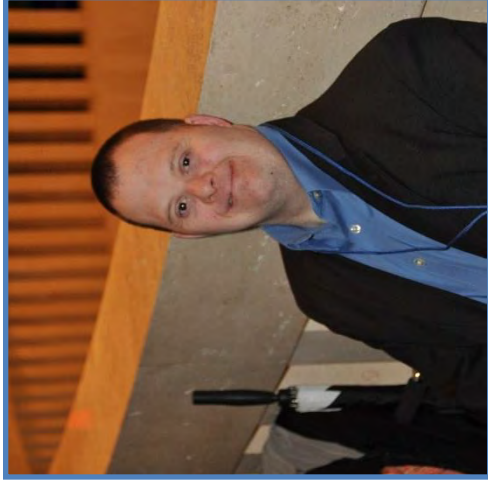
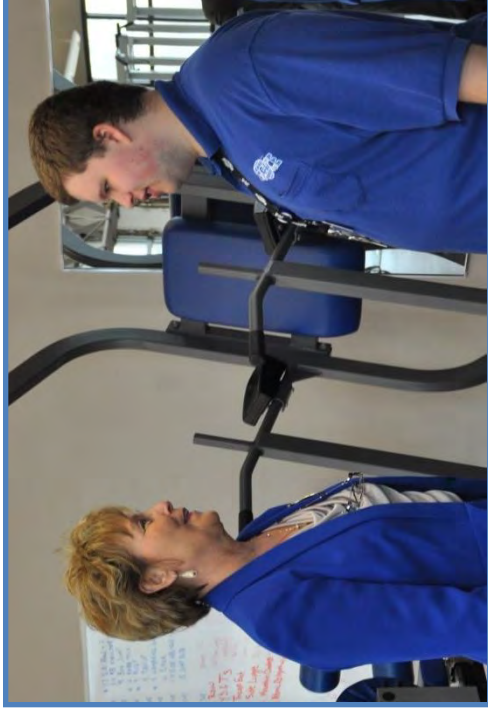
Rick Scott
Governor

Barbara Palmer
Director



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Mission



The Agency Supports Persons with Developmental Disabilities in
Living, Learning, and Working in their Communities.



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Legislative Focus

S. 393.062, F.S.: “ ...the greatest priority shall be given to the development and implementation of community-based services that will enable individuals with developmental disabilities to achieve their greatest potential for independent and productive living, enable them to live in their own homes or in residences located in their own communities, and permit them to be diverted or removed from unnecessary institutional placements....”



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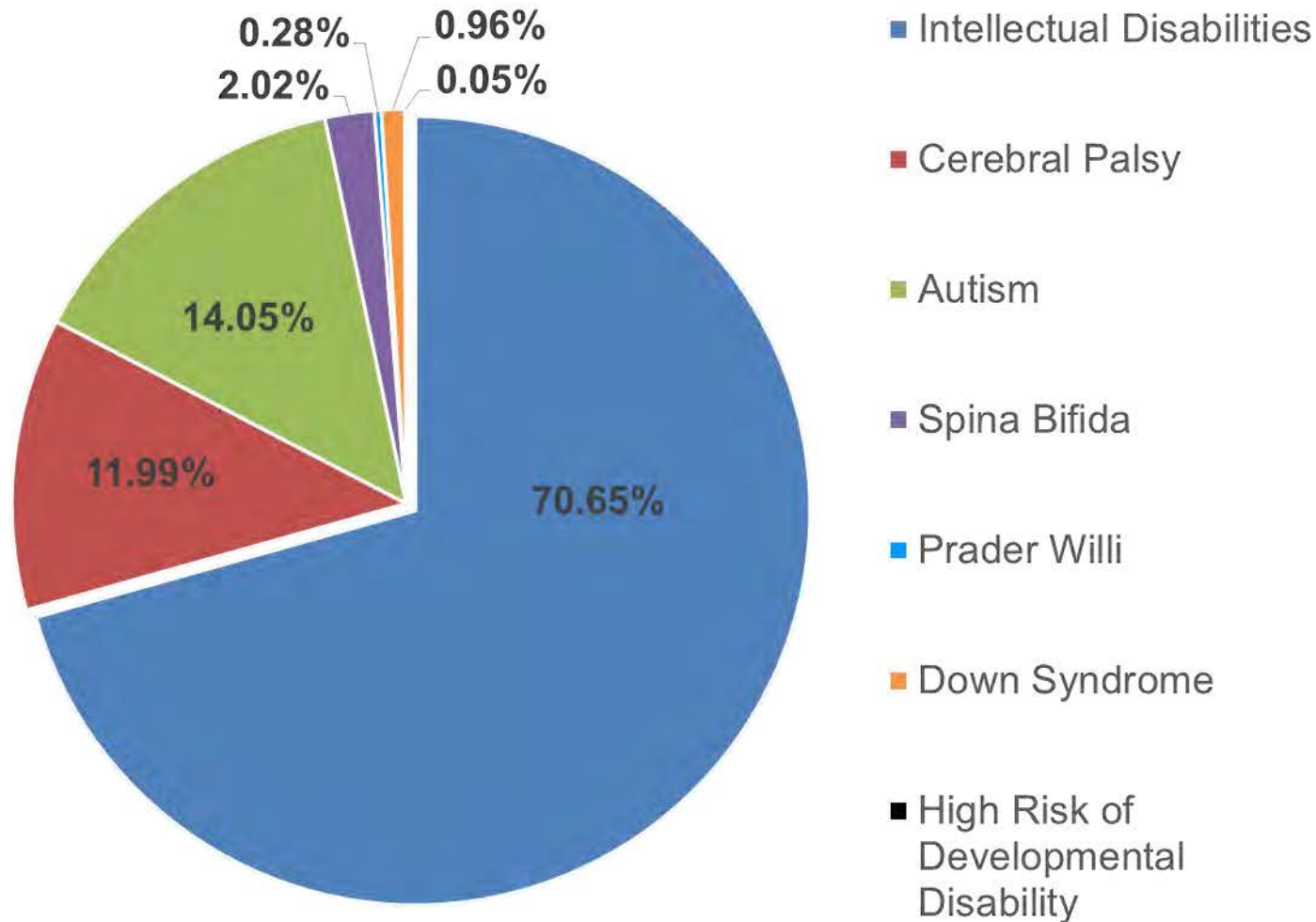
Who Do We Serve?

To be eligible for APD services, a person must have one or more of the following diagnoses:

- Autism
- Cerebral Palsy
- Down syndrome
- Intellectual Disability
- Prader-Willi Syndrome
- Spina Bifida
- High Risk of Developmental Disability (age 3-5)



Who Do We Serve – By Primary Disability



Source: Agency Allocation, Budget and Contract Control (ABC) System
as of October 1, 2014



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Agency Priorities

APD is focused on five priorities and works to meet and exceed these priorities every day:

- **Employment** - People with developmental disabilities who desire work are competitively employed
- **Quality Services** - Measure and track performance to ensure the highest quality care
- **Waiting List** - APD adopts national and local best practices to serve people on the waiting list efficiently and effectively



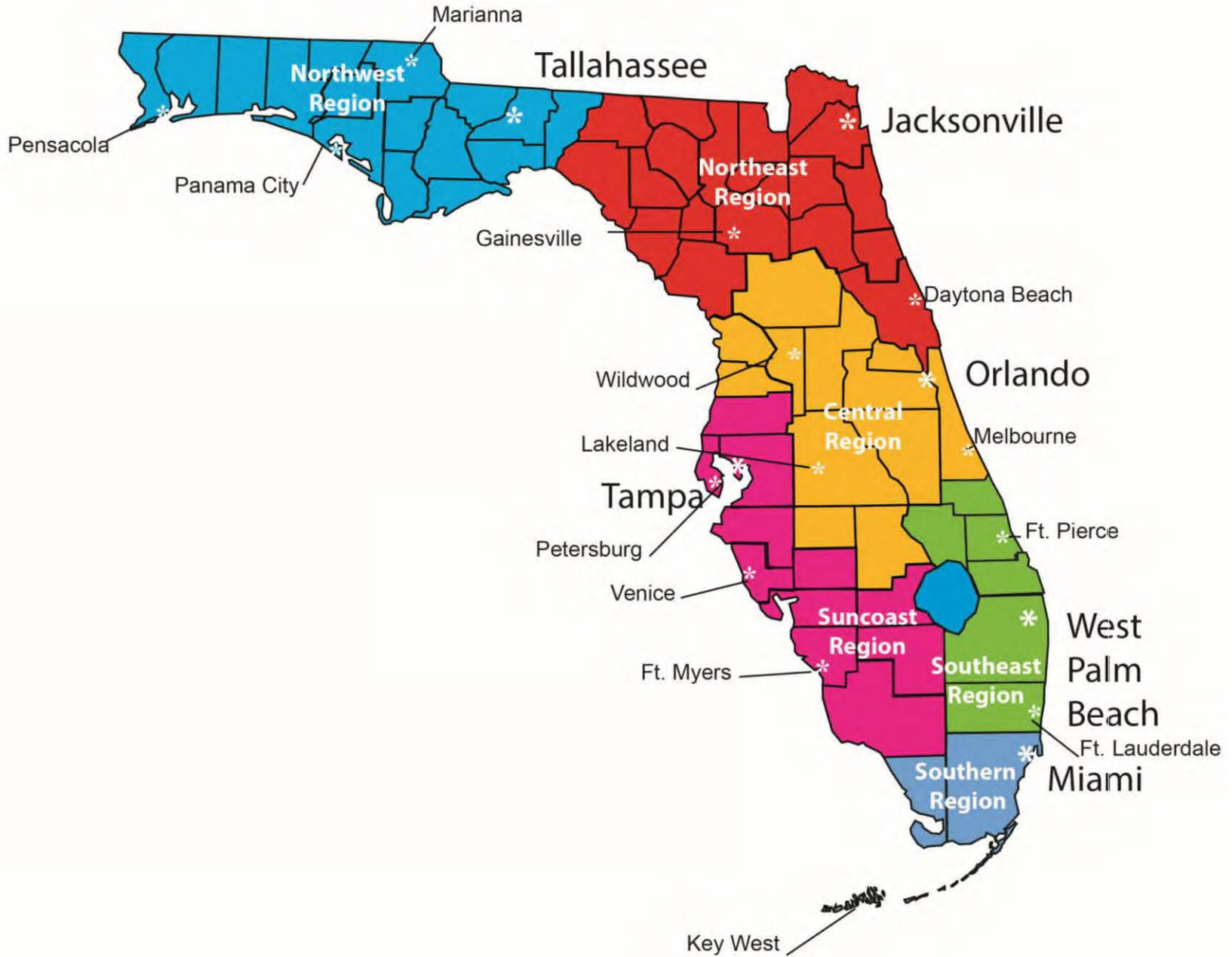
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Agency Priorities, Continued

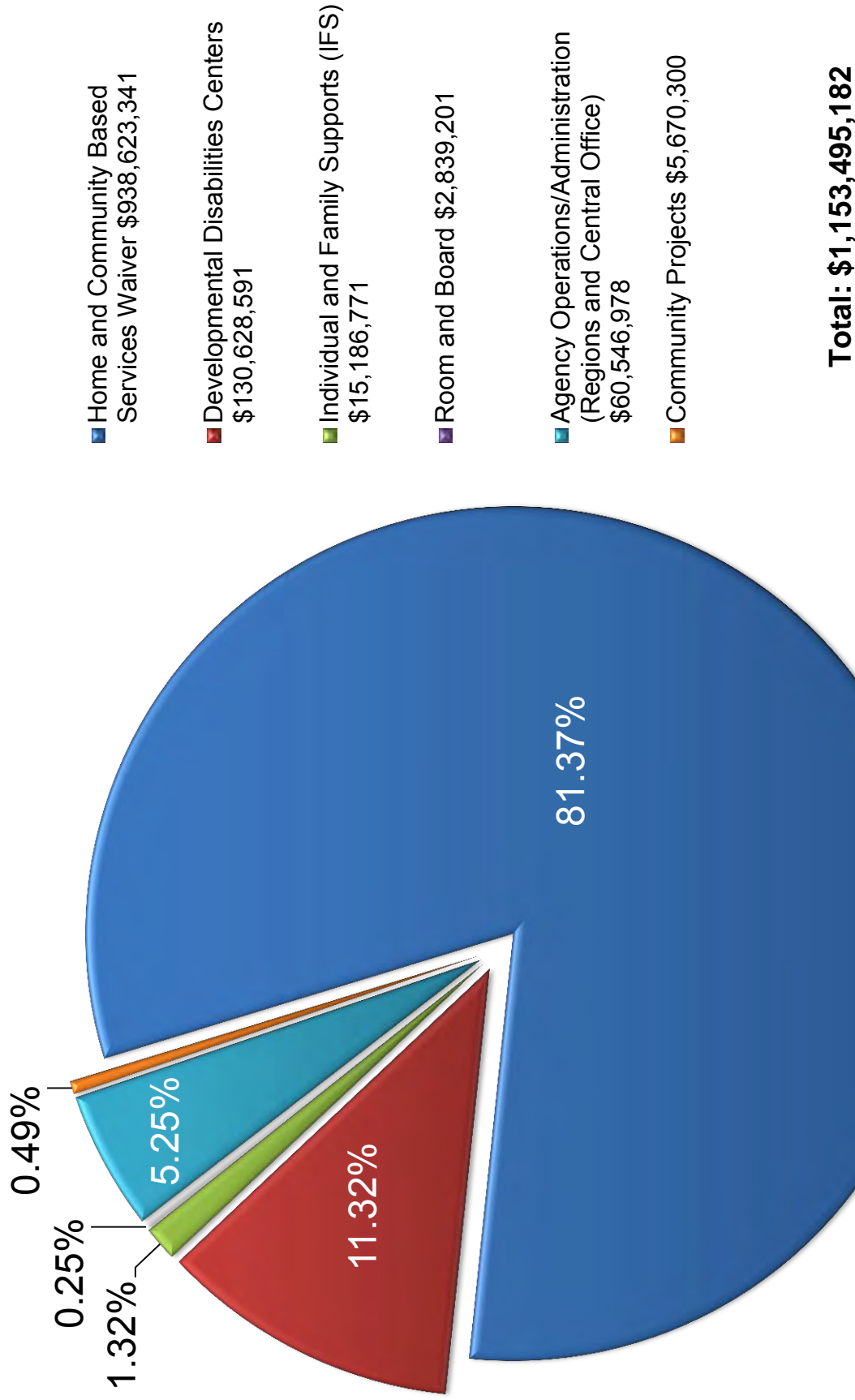
APD is focused on five priorities and works to meet and exceed these priorities every day:

- **Fiscal Accountability** - APD operates within the limits set forth in the General Appropriations Act
- **Thriving Providers/Businesses** - Review rates, evaluate, and reduce regulatory hurdles to enable providers to serve customers with the highest standards of health and safety

APD Regional Map



Agency Appropriations – FY 2014-15



Source: Fiscal Year 2014-15 General Appropriations Act,
Chapter 2014-51, Laws of Florida



Medicaid Home and Community-Based Services Waiver

- Provides services in the community in lieu of more restrictive and expensive institutional programs
 - Individuals reside in family homes, group homes or their own home
 - Examples of services are therapies, respite, personal supports, companion, support coordination, residential services, and supplies and equipment
 - Individuals may work or gain job-related skills through supported employment or adult day training
- State matches the federal Medicaid dollars
 - 40.44% state dollars to 59.56% federal dollars



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iBudget

Simplicity, Equity, Self-Direction, Sustainability

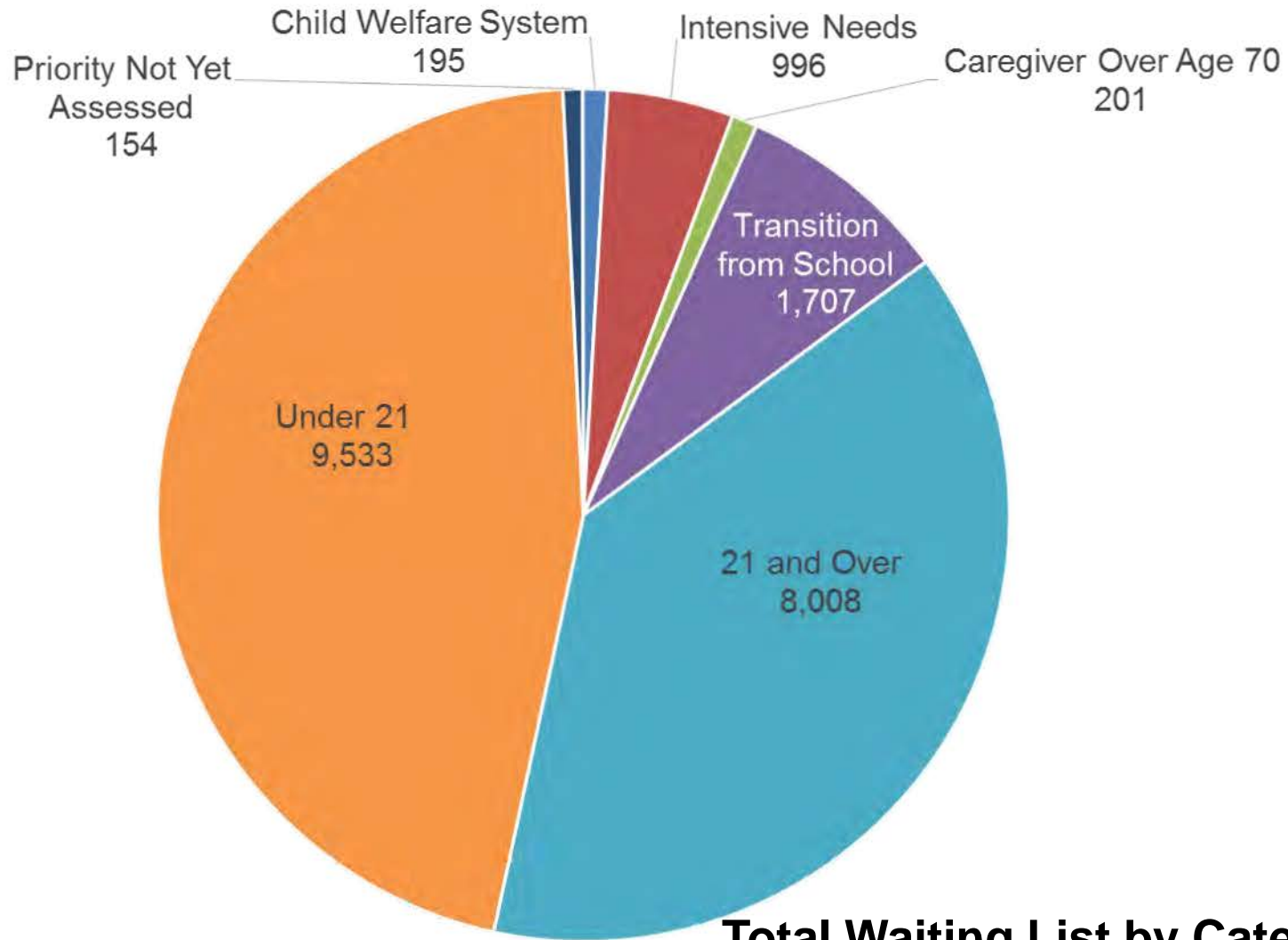
- HCBS waiver program created by the Legislature and approved by the federal government
- Provides for predictable spending within the agency's legislative appropriation
- Offers customers wider choices, more control, and greater flexibility in spending their yearly budget to best meet their needs



Waiver Support Coordinator

- Assists each individual on waiver to:
 - Create a personalized support plan
 - Identify personal goals and needed services
 - Manage their iBudget by creating service authorizations and contacting providers
 - Submit information to the agency about additional service needs or additional funding requests
- Meets regularly with the individual to ensure services are delivered properly

Waiver Waiting List Overview



**Total Waiting List by Category
Total = 20,794**

Source: APD Agency Allocation, Budget, and Contract Control (ABC) System as of October 1, 2014



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Individual and Family Supports

- Primary funding source to provide critical, temporary or emergency services to individuals on the waiting list
- Funding sources are federal Social Services Block Grant and General Revenue dollars





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Developmental Disability Centers (DDCs)

- State-operated Intermediate Care Facilities for the Developmentally Disabled that are funded by the Medicaid program
- Forensic programs that are funded by State Funds
- DDCs include Sunland, Tacachale, and the Developmental Disabilities Defendant Program



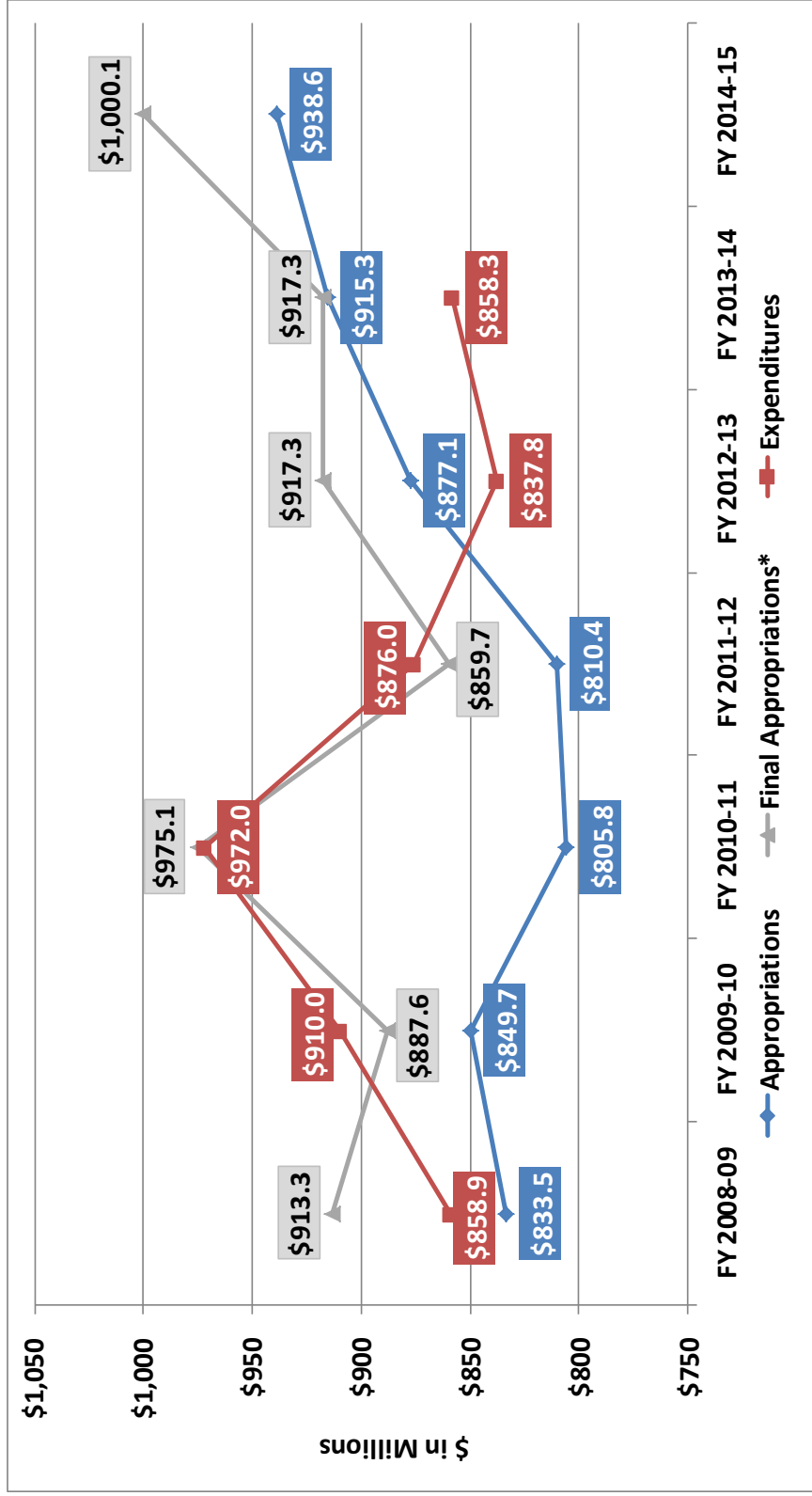
Intermediate Care Facility/ Developmental Disability

- Privately operated and funded by Medicaid program, and licensed and administered by Agency for Health Care Administration
- APD authorizes admissions, determines the level of care of each resident, and performs continued stay reviews every six months



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Waiver Expenditures vs. Appropriations



* Final appropriations include any supplemental appropriations and budget amendments. Updated as of 12/22/14.



FY 2014-15 Budget

Eliminates Critical Needs Portion of Waiting List

- Governor recommended and Legislature approved
 - \$8.1 million in General Revenue, \$11.9 million in Trust Funds = \$20 million total funds
- Enrolled on the waiver approximately 1,200 individuals on the waiting list with critical needs:
 - Intensive behavioral and/or medical needs
 - Cared for by caregivers with health limitations
- APD estimates all individuals with critical needs waiting as of July 1, 2014, were offered waiver enrollment



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Resource Directory

Great Tool for Individuals and Families

- Link: www.apdcares.org/resourcedirectory
- About 200 hits per day – over 115,500 visitors so far
- Includes over 7,300 resources
- Top 5 keyword searches last month: Group Homes, Adult Day Programs, Independent and Supported Living Services, In-Home Support, Respite
- Includes an events calendar where individuals can look up disability related events, seminars, and recreational activities in their communities. Over 1,900 local events added to the calendar.



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Thank you

Barbara Palmer, Director
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apdcares.org

