

Health Innovation Subcommittee

**Tuesday October 6, 2015
3:30 PM – 5:30 PM
306 HOB**

**Steve Crisafulli
Speaker**

**Kenneth Roberson
Chair**

Committee Meeting Notice

HOUSE OF REPRESENTATIVES

Health Innovation Subcommittee

Start Date and Time: Tuesday, October 06, 2015 03:30 pm
End Date and Time: Tuesday, October 06, 2015 05:30 pm
Location: 306 HOB
Duration: 2.00 hrs

Presentation by the Agency for Health Care Administration on nursing home regulation, certificate of need and the Gold Seal program

NOTICE FINALIZED on 09/29/2015 15:23 by Villar.Melissa

Nursing Home Licensure and Regulation

Presented by Deputy Secretary Molly McKinstry
Florida Agency for Health Care Administration

Health Innovation Subcommittee
October 6, 2015



Nursing Home Oversight

- Certificate of Need
 - Chapter 408, Part I
- State Licensure
 - Chapter 400, Part II
 - Chapter 408, Part II
- Federal Certification
 - Title 42, Code of Federal Regulations



Nursing Home Activities

- Licensure
- Federal Certification
- Plans and Construction Plan Review and Approval
- Risk Management and Adverse Incident Reporting
- Federal Abuse Reporting
- Care Provider Background Screening Clearinghouse
- Statewide Joint Training for Administrators, Providers and Survey Staff
- Consumer Information
 - Florida Health Finder – Facility Locator
 - Nursing Home Guide
- Quality Project Funding
- Governor’s Panel on Excellence in Long Term Care
 - Gold Seal Awards



Nursing Home Activities

- Federal Resident Data Management – Minimum Data Set (MDS)
- Federal Quality Assurance and Performance Improvement (QAPI)
 - Quality Indicator Management – Reduction of Restraints, Anti-psychotic Medication, Falls
 - Partner with Federal Quality Improvement Organization
- Emergency Preparedness and Response – Supporting Partner of Department of Health
- Medicaid Activities
 - Cost Reporting for Rate Setting
 - Pre-Admission Screening and Resident Review



Nursing Homes in Florida

(as of September 28, 2015)

- 681 Active Licensed Nursing Homes (Two Inactive)
- 83,244 Active Licensed Nursing Home Beds (283 Inactive)
- 656 Nursing Homes are Dually Certified
- Two Nursing Homes are Certified Medicaid Only
- 23 Nursing Homes are Certified Medicare Only
- One Nursing Home Not Certified (Private Pay Only)
- 64 Nursing Homes part of Continuing Care Retirement Communities (CCRCs)



Certificate of Need (CON)

- CON Required for a New Nursing Home
- Publish Need for Nursing Home Beds
- Application Cycles Twice per Year
- Competitive Application Process
- Beds Awarded
- Subject to Legal Challenge
- Concluded based on Final Agency Action



Moratorium on New Nursing Home Beds

- 2001 moratorium on nursing home CONs, with certain exceptions, originally for five years
- Goal to contain costs and encourage home and community alternatives
- Moratorium extended twice in 2006 and in 2011
- 2011 provision allowed for the expiration of the moratorium upon implementation of statewide Medicaid managed care



Moratorium on New Nursing Home Beds

- Sheltered nursing home bed facilities (Continuing Care Retirement Community).
- During the moratorium, the only new nursing homes were replacement nursing home facilities or as a result of beds being moved from existing facilities to a new entity to create a new facility.
- Limited number of new facilities based on bed transfers during the 14 year moratorium (average 3 to 4 each year).



Post-Moratorium New Nursing Home Beds

- 2014 Legislative Session (HB 287) repealed moratorium effective July 1, 2014
- Limited growth through July 1, 2017
- Cap new beds after cycle with 3,750 approvals
- 3,373 nursing home beds approved since the moratorium was lifted
- Current need for 620 nursing home beds published on October 2nd



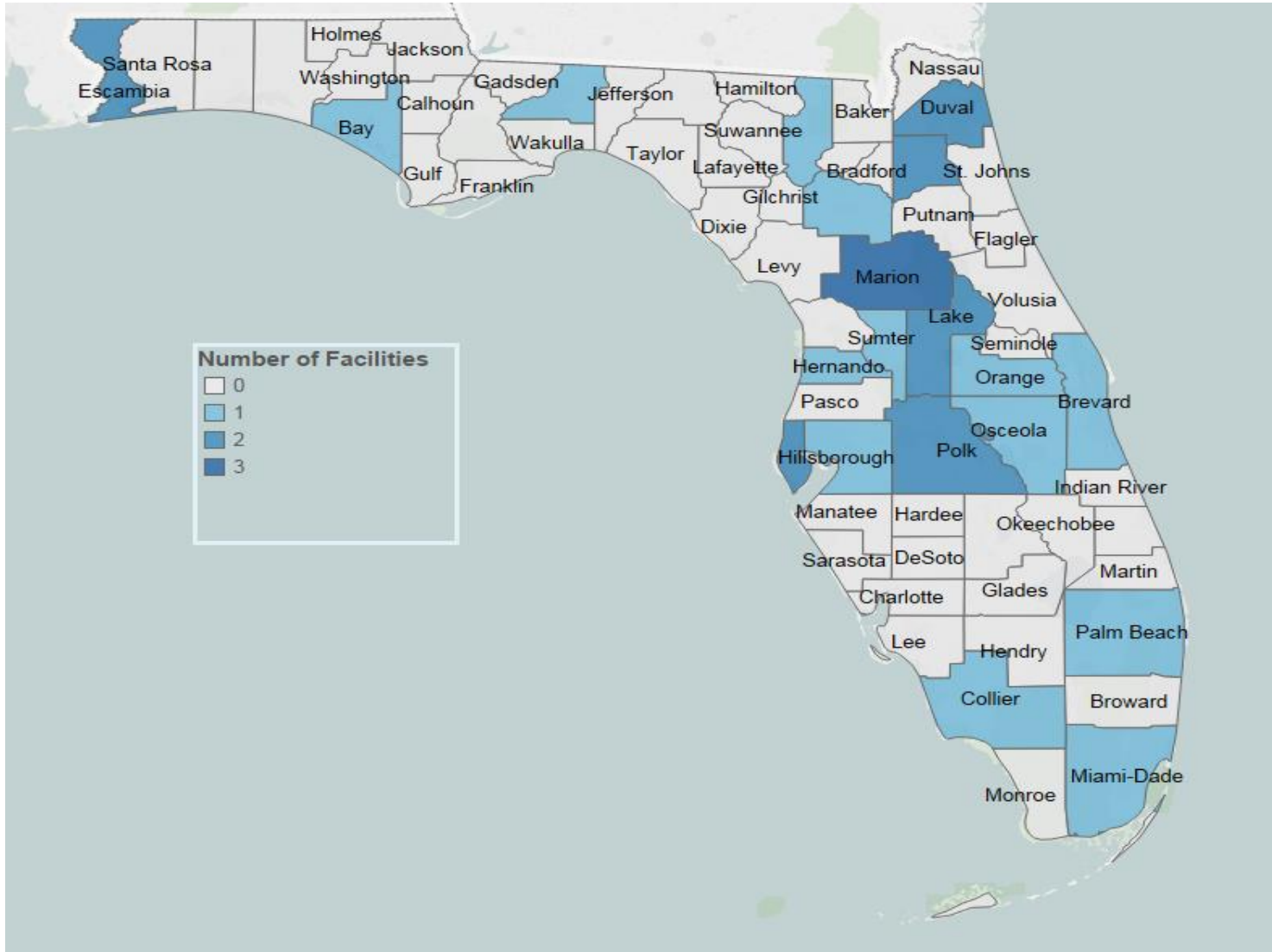
Nursing Home CON Applications since July 2014

	October 2014	April 2015	Expedited Reviews	Exemptions	Total
Bed Need Published	3,115	657			
Decision Date	2/20/2015	8/21/2015			
Notices of Intent Filed	179	28			207
Applications Submitted	87	19			106
Approved Beds	2,447	381	240	305	3,373
Denied Beds	5,827	519			6,346
New Facilities	22	2	2		26
Additions to Existing Facilities	12	8			20

*Excludes one new facility as a result of sheltered beds.



Approved Nursing Home Projects



Nursing Home Inspections

- Biennial Licensure
- Inspections 6-15 Months
- Complaint Inspections
- Follow-up Visits to Verify Correction of Deficiencies
- Monitor Visits



Nursing Home Inspection Process

- Federal process driven – Quality Indicator Survey Process
- Identify residents to include in sample
- Incorporate questions and pathways based on resident outcomes
- Fire / Life safety inspections
- Process includes:
 - Resident/ Family/ Staff interviews
 - Record review
 - Tour and observations

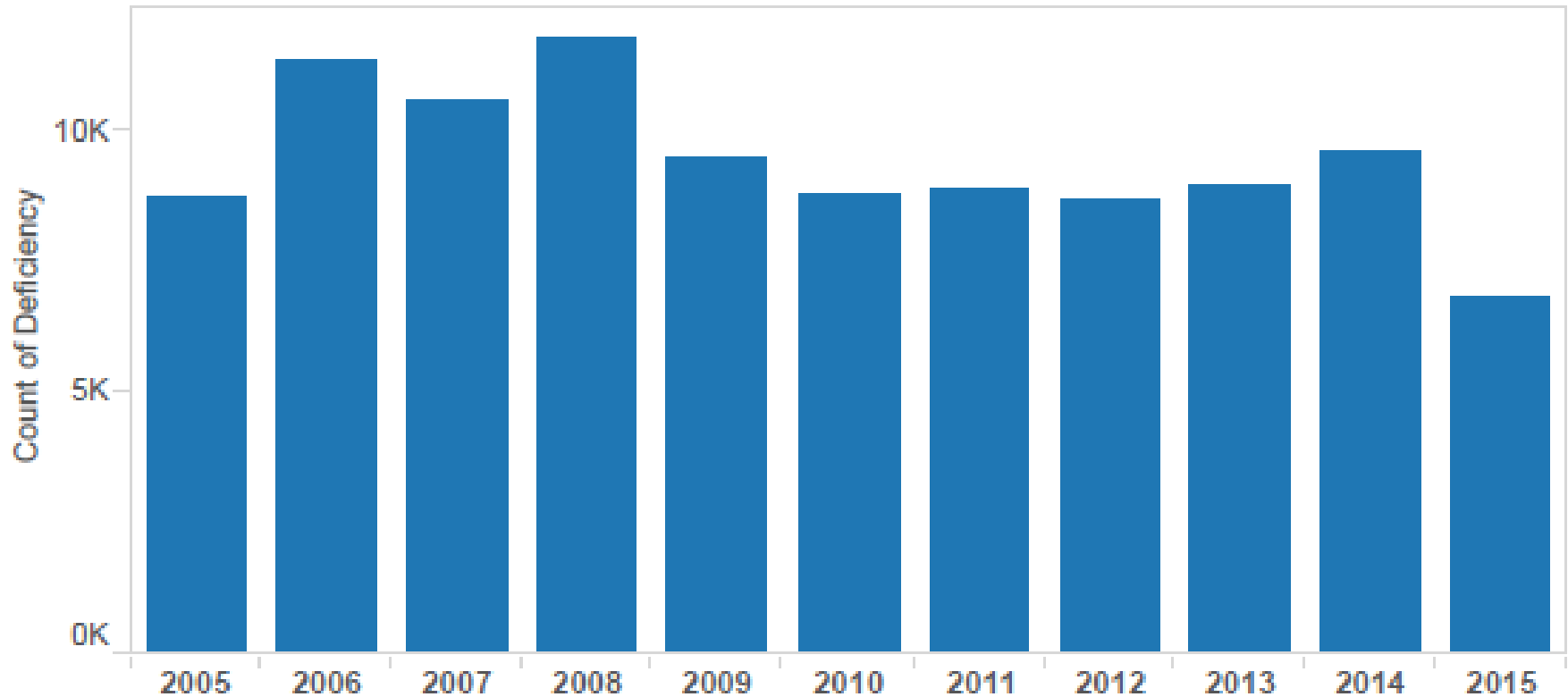


Deficiencies

- Deficiencies are cited for non-compliance
- Federal scope and severity assigned
- Four levels – Minor Non-Compliance to Immediate Jeopardy
- State classification assigned – Class 1,2,3, or 4
- Generally minor deficiencies do not result in sanctions unless uncorrected



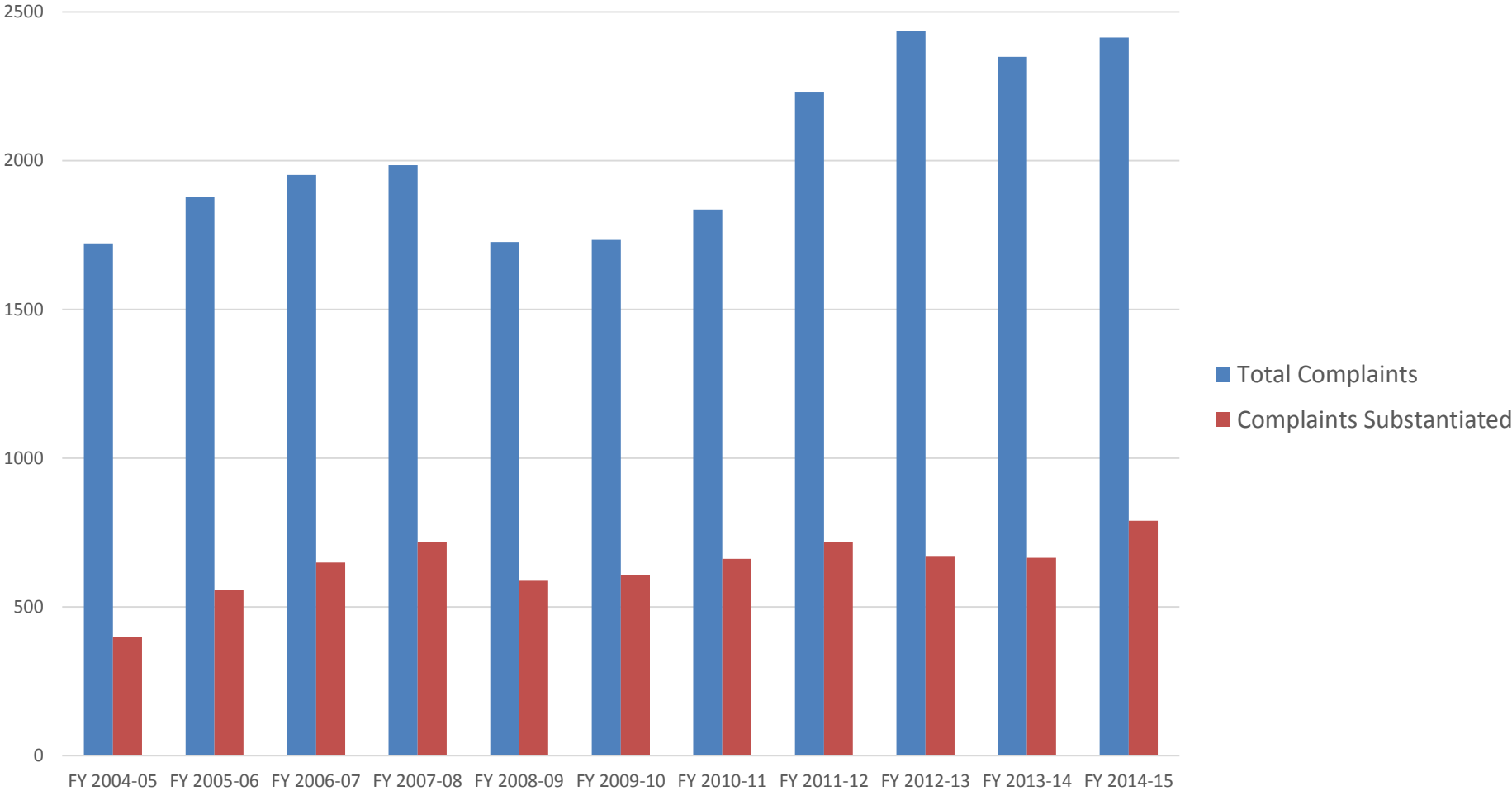
Nursing Home Deficiencies



Top Ten Health Deficiency Citations January 1, 2014 - December 31, 2014

Rank	Tag	Description
1	F0441	Infection Control, Prevent Spread, Linens (483.65 C.F.R.)
2	F0371	Food Procure, Store/Prepare/Serve - Sanitary (483.35(I) C.F.R.)
3	F0282	Services By Qualified Persons/Per Care Plan (483.20(K)(3)(Ii) C.F.R)
4	F0309	Provide Care/Services For Highest Well Being (483.25 C.F.R.)
5	F0431	Drug Records, Label/Store Drugs & Biologicals (483.60(B), (D), (E) C.F.R.)
6	F0253	Housekeeping & Maintenance Services (483.15(H)(2) C.F.R.)
7	F0323	Free Of Accident Hazards/Supervision/Devices (483.25(H) C.F.R.)
8	F0241	Dignity And Respect Of Individuality (483.15)(A) (C.F.R.)
9	F0329	Drug Regimen Is Free From Unnecessary Drugs (483.25(L) C.F.R.)
10	F0514	Resident Records-Complete/Accurate/Accessible (483.75)(L) (1) (C.F.R.)

Nursing Home Complaints



Top Ten Allegations for Substantiated Complaints - 2014

Category of Allegation	Number of Substantiated Complaints
Quality of Care	292
Resident Rights	77
Administration/Personnel	65
Resident Assessment	60
Nursing Services	56
Physical Environment	48
Admission, Transfer, Discharge	35
Infection Control	27
Dietary Services	20
Resident Abuse	14



Enforcement Options

State Sanctions

- Fines
- Conditional License (Watch List)
- Six-Month Survey Cycle (Two Years)
- Revocation/ Denial
- Emergency Action – Moratorium on New Admissions / Suspension

Federal Sanctions (Medicare/Medicaid Certification)

- Drive by a Period of Non-Compliance
- Civil Monetary Penalties
- Denial of Payment for New Admission (DPNA)
- Termination from Medicare/Medicaid



Educate

[How to Select a Nursing Home](#)

[Find a Nursing Home](#)

[The Nursing Home Stay](#)

[Alternatives to Nursing Homes](#)

AHCA Resources

[Compare Inspection Ratings](#)

[Gold Seal Facilities](#)

[Nursing Home Watch List](#)

[Find Emergency Actions](#)

[Civil Money Penalty \(CMP\) Projects](#)

Other Resources

[File a Complaint](#)

[Important Links & Numbers](#)

[Protection from Financial Exploitation](#)

Nursing Home Guide



Find a Nursing Home

Locate a Nursing Home by Gold Seal Award, watch list, room type, languages spoken, religious affiliation, or special programs/services.

Nursing Home Care in Florida

This guide provides information to help you choose a nursing home.

Compare Nursing Homes

Nursing Home Inspection Ratings

Selected Florida Counties: Bay

Rating Time Period: January 2013 - June 2015

Last Updated: August 2015

Directions:

View the results below or if you would like to change the "sort-by-column" use the drop-down box, then click "View Results".

- Sort by Column - ▾

Ascending (A-Z, 0-9)

Descending (Z-A, 9-0)

[View Results](#)

Facility / City	Region	Inspection				Inspection Components				
		Overall Inspection	Quality of Care	Quality of Life	Administration	Nutrition & Hydration	Restraints & Abuse	Pressure Ulcers	Decline	Dignity
BAY CENTER PANAMA CITY ⓘ	Region 2 Tallahassee	★★	★★★★	★	★★★	★★★★★	★★★★★	★★★★★	★★★★★	★★
CLIFFORD CHESTER SIMS STATE VETERANS NURSING HOME PANAMA CITY ⓘ	Region 2 Tallahassee	★★★★★	★★★★★	★★★★★	★★★★	★★★★★	★★★★★	★★★★★	★★★★★	★★★★★
COMMUNITY HEALTH AND REHABILITATION CENTER PANAMA CITY ⓘ	Region 2 Tallahassee	★★★★★	★★★★★	★★★★	★★★★	★★★★★	★★★★★	★★★★★	★★★★★	★★★★★
EMERALD SHORES HEALTH AND REHABILITATION CALLAWAY ⓘ	Region 2 Tallahassee	★★★	★★★	★★★★	★★★	★★★★★	★★★★★	★	★★	★★★
GLENCOVE HEALTH AND REHABILITATION CENTER PANAMA CITY ⓘ	Region 2 Tallahassee	★★	★★	★★★★	★★	★★★★★	★★★★★	★	★★	★★★★★



FloridaHealthFinder.gov

TIERRA PINES CENTER

Street Address

7380 ULMERTON RD
LARGO, FL 33771
Phone: (727) 535-9833
County: Pinellas

Get Directions

Mailing Address

7380 ULMERTON RD
LARGO, FL 33771
Phone: (727) 535-9833
County: Pinellas

Website:

<http://www.opistierrapinescenter.com>

Emergency Actions:

None

AHCA Reports:

[Inspection Reports](#)
[Inspection Details](#)

Services/Characteristics:

Facility/Provider Type: Nursing Home
Administrator: KAYLEIGH SAALFIELD
Owner: TIERRA PINES CENTER, LLC
Owner Since: 5/1/2003
Profit Status: For-Profit
Licensed Beds: 120

Bed Types:

Community Beds	: 120
Sheltered Beds	: 0
Pediatric Beds	: 0
Private Rooms	: 0
2-Bed Rooms	: 60
3-Bed Rooms	: 0
4-Bed Rooms	: 0

AHCA Number (File Number): 55253
AHCA Field Office: 05
License Number: 15580961
Current License Effective: 5/1/2015
License Expires: 4/30/2017
License Status: LICENSED

Gold Seal 1/1/2015 - 12/31/2016



Gold Seal Award Recipient :

Current Daily Rate (\$) of Semi-Private Room : \$240.00

Occupancy Rate : 98.44%

Languages Spoken : Filipino, German, Sign Language, Spanish

Payment Forms Accepted : Insurance and/or HMO, Medicaid, Medicare

Special Programs and Services : Alzheimer's, HIV Care, Hospice Care, Pet Therapy, Respite, Tracheotomy

Compare Quality and/or Pricing:

[Nursing Home Guide](#) and [Federal Nursing Home Compare](#)

Consumer Guides:

[Long-Term Care](#)
[Patient Safety](#)
[Health Care Advance Directives](#)
[Nursing Home Care in Florida](#)



Inspection Reports

Click 'Select' to display a document.

[Export Results](#)
[Understanding Inspection Reports](#)
[Inspection Details for This Provider](#)
 (Inspection Data from January 1, 2008 to present)
FloridaHealthFinder.gov

Search Criteria Selected:

Provider Name: MELBOURNE TERRACE REHABILITATION CENTER

Provider Type: Nursing Home

This website utilizes popup windows that may not open correctly if blocked.
 Please check your browser popup blocker settings if you have trouble viewing documents.

[1](#) [2](#) [3](#) [4](#) [5](#) [6](#)

	Inspection Type	Document Type	Visit Date	Pages	Inspection Status
Select	Complaint	Statement of Deficiencies	06/02/2015	3	No Deficiencies
Select	Fire/Life/Safety	Statement of Deficiencies	10/14/2014	3	Deficiencies Corrected
Select	Standard	Statement of Deficiencies	09/05/2014	5	No Deficiencies
Select	Fire/Life/Safety	Statement of Deficiencies	09/03/2014	5	Deficiencies Cited
Select	Fire/Life/Safety	Statement of Deficiencies	09/03/2014	7	Deficiencies Cited
Select	Complaint	Statement of Deficiencies	07/16/2014	3	No Deficiencies
Select	Complaint	Statement of Deficiencies	04/21/2014	3	No Deficiencies
Select	Complaint	Statement of Deficiencies	09/03/2013	3	No Deficiencies
Select	Standard	Statement of Deficiencies	08/30/2013	2	Deficiencies Corrected
Select	Standard	Statement of Deficiencies	07/31/2013	8	Deficiencies Cited

[1](#) [2](#) [3](#) [4](#) [5](#) [6](#)

Survey Date	Inspection Type	Deficiency	Severity and Scope	Class	Requirement Description
06/02/2015	Complaint	None	None	None	None
09/05/2014	Standard	None	None	None	None
09/03/2014	Fire/Life/Safety	K0049	D	3	ELECTRICAL SAFETY
09/03/2014	Fire/Life/Safety	K0147	D	3	LIFE SAFETY CODE STANDARD
07/16/2014	Complaint	None	None	None	None
04/21/2014	Complaint	None	None	None	None
09/03/2013	Complaint	None	None	None	None
07/31/2013	Standard	F0332	D		FREE OF MEDICATION ERROR RATES OF 5% OR MORE
07/31/2013	Standard	F0431	D		DRUG RECORDS, LABEL/STORE DRUGS & BIOLOGICALS

Agency for Health Care Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11967154	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED 10/14/2011
NAME OF PROVIDER OR SUPPLIER GUARDIAN HOME HEALTH INC		STREET ADDRESS, CITY, STATE, ZIP CODE 12452 BARROW STREET SPRING HILL, FL 34609		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
A 000	Initial Comments An unannounced Licensure Survey was conducted on 10/14/2011. Deficiencies were identified as a result of the survey. Guardian Home Health Inc was not in compliance with Chapters 429, Part I & 408, Part II, FS and 58A-5, FAC.	A 000		
A 051 SS=D	58A-5.0185(2) FAC Medication - Pill Organizers (2) PILL ORGANIZERS. (a) A "pill organizer" means a container which is designed to hold solid doses of medication and is divided according to day and time increments. (b) A resident who self-administers medications may use a pill organizer. (c) A nurse may manage a pill organizer to be used only by residents who self-administer medications. The nurse is responsible for instructing the resident in the proper use of the pill organizer. The nurse shall manage the pill organizer in the following manner: 1. Obtain the labeled medication container from the storage area or the resident; 2. Transfer the medication from the original container into a pill organizer, labeled with the resident's name, according to the day and time increments as prescribed; 3. Return the medication container to the storage area or resident; and 4. Document the date and time the pill organizer was filled in the resident's record. (d) If there is a determination that the resident is not taking medications as prescribed after the medicinal benefits are explained, it shall be noted in the resident's record and the facility shall consult with the resident concerning providing assistance with self-administration or the administration of medications if such services are offered by the facility. The facility shall contact the	A 051		



Legal Final Orders

Legal Orders

Statement of Deficiencies

Final Orders

"Final Orders" are legal orders that decide a case or claim on a final basis. Final Orders made available through this web page may not always reflect the final disposition of a matter since they may have been appealed and the appeal may not yet be finalized. Please see our [information document](#) for Final Orders. If you need more information on the status of a particular matter, please contact the Agency Clerk's Office at (850) 412-3630.

Emergency Orders

"Emergency Orders" are orders that place temporary restrictions on a facility or provider due to the presence of conditions that constitute an immediate danger to the health, safety and welfare of patients or residents at that facility. The temporary restrictions may be lifted once the facility or provider has taken the necessary steps to eliminate the presence of those conditions, although further disciplinary action may be taken by the Agency.

The Agency has Emergency Orders from 2004 to the present available on the website. Please note that such orders may or may not still be in effect. To find out whether a particular facility or provider has a current emergency order in place, you can check the [Florida Health Finder website](#).

Questions may be submitted to [AHCA Communications](#); requests for documentation may be submitted to [Public Records](#).

Please enter search criteria

Select: All Licensing/Regulation Medicaid Medicaid Sanctioned Providers*

Order Type: ALL

Party Name:

Date Rendered: Begin Date: End Date:

AHCA Case Number:

Formal/Informal Case Number:



Proposed Federal Regulation Examples

- Nursing home operations and actions must focus on a resident centered approach.
- Explicit requirements for transitions of care when a resident is transferred to the hospital or another nursing home.
- Cardiopulmonary Resuscitation (CPR) must be provided in accordance with the resident's advanced directive.



Governor's Panel on Excellence in Long-Term Care

Gold Seal Award Program



Gold Seal Award Program

- The Gold Seal program was developed and implemented in 2002 by the Governor's Panel on Excellence in Long-Term Care under the authority of the Office of the Governor.
- 50 facilities have held the award.



Governor's Panel

- The Panel is composed of 13 persons appointed by:
 - The Governor's Office (3)
 - Department of Elder Affairs (3)
 - Florida Life Care Residents Association (1)
 - Department of Health (1)
 - Agency for Health Care Administration (2)
 - Florida Association of Homes and Services for the Aging (Leading Age) (1)
 - Florida Health Care Association (1)
 - State Long-Term Care Ombudsman (1)
- The appointing Agency is responsible for the reimbursement of travel expenses for its representative.
- S. 400.235, F.S., does not specify term limits for panel members.



Gold Seal Criteria

- Licensed and operating for 30 months
- Nursing Home Guide Stars: top 10% in their region or top 15 % in the state and be a 5-star facility overall
- Have no Class I or II deficiencies within 30 months
- Evidence financial soundness and stability
- Participate in a consumer satisfaction process involving residents, family members and guardians
- Evidence involvement of families and members of the community
- Stable workforce
- No verified Ombudsman complaints resulting in a citation in past 30 months
- Provide targeted in-service training to meet training needs



Currently 26 Gold Seal Nursing Homes

- Alpine Health and Rehabilitation Center, St. Petersburg
- Bridgeview Center, Ormond Beach
- Brooksville Healthcare Center, Brooksville
- Chateau at Moorings Park (The), Naples
- Clifford Chester Sims State Veterans Nursing Home, Panama City
- Concordia Manor, St. Petersburg
- Conway Lakes Health and Rehabilitation Center, Orlando
- Delaney Park Health and Rehabilitation Center, Orlando
- Florida Presbyterian Homes, Inc. , Lakeland
- Highland Lake Center, Lakeland
- Joseph L. Morse Geriatric Center, Haverhill
- Lakeview Terrace Skilled Nursing Facility, Altoona
- Macclenny Nursing and Rehab Center, Macclenny
- Mayflower Healthcare Center (The), Winter Park
- Melbourne Terrace Rehabilitation Center, Melbourne
- Pavilion for Health Care, Penney Farms
- Quality Health of North Port, North Port
- River Garden Hebrew Home for the Aged, Jacksonville
- Riverwood Center, Jacksonville
- Royal Oaks Nursing and Rehab Center, Titusville
- Shoal Cree Rehabilitation Center, Crestview
- Sunnyside Nursing Home, Sarasota
- Tierra Pines Center, Largo
- Tuskawilla Nursing and Rehab Center, Winter Springs
- Vicar's Landing Nursing Home, Ponte Vedra Beach
- Village on the Green, Longwood



Nursing Home Consumer Information

- Florida Health Finder
- Nursing Home Guide
- Nursing Home Watch List
- Federal Nursing Home Compare
- Quality Indicators
- Staffing
- Deficiencies (excludes Life-Safety)



Partner Agencies

- Department of Children and Families
 - Adult Protective Services
 - Substance Abuse and Mental Health Program
- Department of Health
- Emergency Management
 - Infectious Disease
- Department of Elder Affairs
 - Long-Term Care Ombudsman Program
 - Comprehensive Assessment and Review for Long-Term Care Services (CARES)



Quality of Long-Term Care Facility Improvement Trust Fund

- Authorized in s. 400.0239, F.S.
- Funded with punitive damages from civil litigation
- Federal funds must follow sections 1819 and 1919 of the Social Security Act
- Federal civil monetary penalties
- Improve long-term care resident quality of life and quality of care



Trust Fund State Defined Uses

- Mentoring programs that increase the competence, professionalism, and career preparation of long-term care facility direct care staff.
- Specialized training programs for long-term care staff who care for residents with Alzheimer's disease and other dementias, residents at risk of developing pressure sores, and residents with special nutrition and hydration needs.
- Areas of deficient practice identified through regulation or state monitoring.
- Incentives to enhance the staff stability and career development of the nursing home staff.
- Support for resident and family councils in the improvement of nursing home care.
- Evaluation of special residents' needs in long-term care facilities.
- Other initiatives authorized by the Centers for Medicare and Medicaid Services for the use of federal civil monetary penalties.



Federal Civil Monetary Penalty Fund Uses

- Activities that benefit residents, including assistance to support and protect residents of a facility that closes (voluntarily or involuntarily) or is decertified (including offsetting costs of relocating residents to home and community-based settings or another facility).
- Projects that support resident and family councils and other consumer involvement in assuring quality care in facilities.
- Facility improvement initiatives including joint training of facility staff and surveyors, technical assistance for facilities implementing quality assurance programs, the appointment of temporary management firms, and other activities.



Examples

- **Culture Change:** "Culture change" is the common name given to the national movement for the transformation of older adult services, based on person-directed values and practices where the voices of elders and those working with them are considered and respected. Core person-directed values are choice, dignity, respect, self-determination and purposeful living. CMP funds may be used to promote culture change in projects that involve multiple nursing homes. Examples:
- **Resident or Family Councils:** CMP funds may be used for projects by not-for-profit resident advocacy organizations that:
 - Assist in the development of new independent family councils;
 - Assist resident and family councils in effective advocacy on their family members' behalf;
 - Develop materials and training sessions for resident and family councils on state implementation of new federal or state legislation;
- **Direct Improvements to Quality of Care:** CMP funds may be used for projects designed to directly improve care processes for nursing home residents of multiple nursing homes.
- **Consumer Information:** CMP funds may be used to develop and disseminate information that is directly useful to nursing home residents and their families in becoming knowledgeable about their rights, nursing home care processes, and other information useful to a resident.



Examples

- Use CMP funds to develop and distribute printed and Web-based toolkits for residents, families and caregivers on how to identify mental health issues, such as depression and anxiety, and treatment options so that individuals can overcome stigma, understand their options and take control of their mental health care.
- **Resident Transition due to Facility Closure or Downsizing:** CMP funds may be considered for use for the temporary support and/or protection of residents of a facility that closes or is decertified (including offsetting costs of relocating residents to home and community-based settings or another facility), or to transition residents to alternate settings for a facility downsizing that requires a reduction in facility census.
- **Training:** CMP funds may be considered for training in facility improvement initiatives that are open to multiple nursing homes, including joint training of facility staff and surveyors, technical assistance for facilities implementing quality assurance programs, training for resident and/or family councils, LTC ombudsman or advocacy organizations and other activities approved by CMS. For example, this effort might include a statewide pressure ulcer or fall prevention collaborative that includes joint training of surveyors and facility staff from multiple nursing homes that are committed to implementing effective fall prevention programs.



2015 Florida Projects

- ***Children's Comprehensive Care Center***

“Experience & Growth through Assistive Technology” - This program involves the purchasing of assistive technology equipment to improve the quality of life for the pediatric clientele. By increasing ease of access to the internet and the ability to control his or her environment, the residents are bestowed the opportunity for a greater independence, enhanced functional performance, enriched experiences, and additional opportunities for enriched developmental growth.

- ***Palatka Health Care Center***

The proposed project for the grant is “Community Courtyard Wellness Enhancement Project” which will renovate three existing courtyards that are underused and transform them into areas for residents and visitors to stimulate their five senses, promote relaxation, decrease anxiety and enjoy being outside, which is good for the mind and body and will promote wellness. Goals include growing organic vegetables to promote physical and mental health.

- ***American Medical Directors Association***

Will develop and implement an educational curriculum using a three-pronged training strategy to improve the medical and behavioral management of younger adult Long-Term Care residents (under age 65). The three-pronged training will consist of a core (primary) online component, a face-to-face component at state meetings taught by AMDA faculty, and virtually, in a learning collaborative.



Administrative Efficiencies

- Electronic Document Management
- Online License Renewal
- Emergency Preparedness and Response Online System
- Care Provider Background Screening Clearinghouse



Resources

ahca.myflorida.com

FloridaHealthFinder.gov

