



Health Innovation Subcommittee

**Wednesday, September 16, 2015
4:00 PM – 6:00 PM
306 HOB**

**Steve Crisafulli
Speaker**

**Kenneth Roberson
Chair**

Committee Meeting Notice

HOUSE OF REPRESENTATIVES

Health Innovation Subcommittee

Start Date and Time: Wednesday, September 16, 2015 04:00 pm
End Date and Time: Wednesday, September 16, 2015 06:00 pm
Location: 306 HOB
Duration: 2.00 hrs

Presentation by the Agency for Health Care Administration on Florida Health Finder, Florida Health Information Exchange, and other agency technology initiatives

NOTICE FINALIZED on 09/09/2015 15:40 by Iseminger.Bobbye

Healthcare Information Technology and Transparency

Presented by Deputy Secretary Molly McKinstry

Florida Agency for Health Care Administration

Health Innovation Subcommittee

September 16, 2015



Better Health Care for All Floridians
AHCA.MyFlorida.com

Agency Health Information and Technology Initiatives

- FloridaHealthFinder.gov – Public Transparency
- Medicaid Electronic Health Record Incentive Program
- Florida Health Information Exchange
- Promotion of e-Prescribing in Florida



Improved Health Care Transparency: Enhanced Data Access and Interaction

The Agency collects, analyzes, and distributes critical health care data and information to improve the transparency of:

- Quality information
- Patient and member satisfaction
- Health service volume, pricing and utilization
- Regulatory and inspection information



Health Data and Information for Consumers and Stakeholders

The screenshot shows the FloridaHealthFinder.gov website. At the top left is the logo "FloridaHealthFinder.gov" with the tagline "Connecting Florida with Health Care Information". To the right are navigation links for "Home" and "Researchers and Professionals", and a help icon with the text "How do I use this website?". The main content area features a large image of a hospital building with a sign that says "EMERGENCY" and "find a facility". Below the image is a list of navigation options: "Hospitals / Ambulatory Surgery Centers / Physicians", "Health Plans", "Medicaid Health Plan Report Card", "Nursing Homes", "Prescription Drug Prices", and "Hospice Providers".

Resources

A comprehensive collection of help and information for consumers.

Health Education

Learn about medical conditions, symptoms, procedures, tests and more.

Locate

Find and learn about Florida health care facilities and providers in your area.

FloridaHealthFinder.gov

Facility and Provider Locator

Updated Nightly!



- Search options – locate facilities, provider type, name, address, city, county, administrator
- Advanced search options by provider type – license status, bed type, specialty license, service areas, special programs/services
- Provides inspection reports, emergency actions and legal actions
- Find driving directions
- Links to quality and performance information
- Provides web addresses and mapping directions



FloridaHealthFinder.gov

Facility Profile: Hospital

BAPTIST HOSPITAL INC

Street Address [Get Directions](#)
 1000 W MORENO ST
 PENSACOLA, FL 32501

Mailing Address
 1000 W MORENO ST
 PENSACOLA, FL 32522
 Phone: (850) 434-4011
 County: Escambia

Website: <http://www.bhcopns.org/>
 Accredited by: Joint Commission

Emergency Actions:
 None

AHCA Reports:
[Inspection Reports](#)

Services/Characteristics:

Emergency Department: Yes, Level 2 Trauma Center

Emergency Services: Anesthesia, Burns, Cardiology, Cardiovascular Surgery, Colon & Rectal Surgery, Emergency Medicine, Endocrinology, Gastroenterology, General Surgery, Gynecology, Hematology, Internal Medicine, Nephrology, Neurology, Neurosurgery, Obstetrics, Ophthalmology, Oral/Maxillo-facial Surgery, Orthopedics, Otolaryngology, Podiatry, Psychiatry, Pulmonary Medicine, Radiology, Thoracic Surgery, Urology, Vascular Surgery

Programs: Level 2 Adult Cardiovascular Services, Primary Stroke Center

Special Services: Adult Open Heart Surgery

Baker Act Receiving Facility: Yes

Legal Actions

Date Imposed	Case #	Case Type	Fine Amount
04/11/2012	2012002751	Fine	\$500.00

The legal actions displayed are issued for the licensee of the facility/provider at the time the case was initiated. If a change of licensee has occurred, "owner since" represents the date the current licensee began. The Final Order displays the name of the appropriate licensee.

Compare Quality and/or Pricing:
[Compare Care - Hospitals and Ambulatory Surgical Centers](#)

Consumer Brochures:

[A Patient's Guide to a Hospital Stay](#)
[Patient Safety](#)
[Health Care Advance Directives](#)

Facility/Provider Type: Hospital
 Chief Executive Officer: DAVID WILDEBRANDT
 Owner: BAPTIST HOSPITAL INC
 Owner Since: 7/1/1991
 Profit Status: Not-For-Profit
 Licensed Beds: 492

Bed Types:

Acute Care : 402
 Adult Psychiatric : 64
 Child Psychiatric : 26

AHCA Number (File Number): 100093
 AHCA Region: 01
 License Number: 4456
 Current License Effective: 12/21/2012
 License Expires: 6/30/2013
 License Status: ACTIVE

Legal Actions

Date Imposed	Case #	Case Type	Fine Amount
04/11/2012	2012002751	Fine	\$500.00

FloridaHealthFinder.gov

Access to Performance, Quality, and Pricing Information
For Hospitals and Ambulatory Surgery Centers



- Service utilization and volume data
- Infection, complication, and mortality rates
- Potentially preventable readmissions
- Data on more than 150 conditions and procedures, updated quarterly



FloridaHealthFinder.gov

Comparison Tools

Health Outcome, Pricing and Performance Information for:

- **Hospitals and Ambulatory Surgery Centers** –utilization, quality indicators, pricing information, and physician key procedure volume
- **Health Plans** – quality performance and member satisfaction survey results
- **Nursing Homes** – performance/inspection ratings and general information
- **Assisted Living Facilities** – *Coming November 1st*
- **Hospice Providers** – family satisfaction scores
- **Prescription Drug Prices** – www.MyFloridaRx.com



FloridaHealthFinder.gov

Comparative Information for Hospitals

Health Encyclopedia

[List of Topics](#)[Bones and Joints](#)[Joint Replacement](#)

Search the Health Encyclopedia

Go

Hip joint replacement

Definition

Hip joint replacement is surgery to replace all or part of the hip joint with a man-made (artificial) joint. The artificial joint is called a prosthesis.

Alternative Names

Hip arthroplasty; Total hip replacement; Hip hemiarthroplasty

Description

Your hip joint is made up of two major parts. One or both parts may be replaced during surgery:

- ▶ The hip socket (a part of the pelvic bone called the acetabulum)
- ▶ The upper end of the thighbone (called the femoral head)

The new hip that replaces the old one is made up of these parts:

- ▶ A socket, which is usually made of strong metal
- ▶ A liner, which fits inside the socket. It is usually plastic, but some surgeons are now trying other materials, like ceramic and metal. The liner allows the hip to move smoothly.
- ▶ A metal or ceramic ball that will replace the round head (top) of your thigh bone.
- ▶ A metal stem that is attached to the thigh bone to make the joint more stable.

FloridaHealthFinder.gov

Health Outcome Data

Hospitalizations, length of stay, charges, and readmission rate for *Hip Replacement*

- ▶ All Adults, Ages 18+
- ▶ Adult, Ages 18 - 64
- ▶ Adult, Seniors Ages 65+
- ▶ *Hip Replacement Mortality Rate*

Care Points

Bathroom safety - adults
Getting your home ready - knee or hip surgery

FloridaHealthFinder.gov

Compare Hospitals

Complication Rates

Age Group: Age 18 years and older

Time Period: January 2013 through December 2013

Directions:

View the results below or if you would like to change the "sort-by-column" use the drop-down box, then click "View Results". To learn more about the data, click the column heading. To learn more about the facility, click the facility name. For the Health Encyclopedia References for Complication Rates [click here](#).

- Sort by Column - Ascending (A-Z, 0-9) Descending (Z-A, 9-0)

View Results

Facility / City	<u>Pressure Ulcer</u>	<u>Iatrogenic Pneumothorax</u>	<u>Postoperative Hip Fracture</u>	<u>Postoperative Pulmonary Embolism or Deep Vein Thrombosis</u>
BAPTIST HOSPITAL INC - 100093 PENSACOLA	★★	★★	★★	★★
SACRED HEART HOSPITAL - 100025 PENSACOLA	★★	★★★	★★	★★★
WEST FLORIDA HOSPITAL - 100231 PENSACOLA	★★	★★	★★	★★

All copyrights in and to 3M™ APR™ DRGs and 3M™ EAPGs™ Classification System and 3M™ PPR™ Software are owned by 3M. All rights reserved.

Disclaimer: Please note the risk adjusted quality measures includes an adjustment for the Present on Admission (POA) indicator. The POA indicator identifies instances in which a condition was present on admission (i.e. pre-existing condition) and those that occur during the hospital stay. The POA indicator enables conditions present on admission to be identified and excluded from the quality measures when appropriate.

What the Complication rate means:

- ★★★ - Fewer complications than expected given how sick patients were (Better than expected)
- ★★ - Expected number of complications/infections given how sick patients were (As expected)
- ★ - More complications/infections than expected given how sick patients were (Worse than Expected)
- N/A - Not enough data to calculate.

Educate

[How to Select a Nursing Home](#)

[Find a Nursing Home](#)

[The Nursing Home Stay](#)

[Alternatives to Nursing Homes](#)

AHCA Resources

[Compare Inspection Ratings](#)

[Gold Seal Facilities](#)

[Nursing Home Watch List](#)

[Find Emergency Actions](#)

[Civil Money Penalty \(CMP\) Projects](#)

Other Resources

[File a Complaint](#)

[Important Links & Numbers](#)

[Protection from Financial Exploitation](#)

Nursing Home Guide



Find a Nursing Home

Locate a Nursing Home by Gold Seal Award, watch list, room type, languages spoken, religious affiliation, or special programs/services.

Nursing Home Care in Florida

This guide provides information to help you choose a nursing home.

FloridaHealthFinder.gov

Compare Nursing Homes

Nursing Home Inspection Ratings

Selected Florida Counties: Bay

Rating Time Period: January 2013 - June 2015

Last Updated: August 2015

Directions:

View the results below or if you would like to change the "sort-by-column" use the drop-down box, then click "View Results".

- Sort by Column - Ascending (A-Z, 0-9) Descending (Z-A, 9-0)

[View Results](#)

Facility / City	Region	Inspection				Inspection Components				
		Overall Inspection	Quality of Care	Quality of Life	Administration	Nutrition & Hydration	Restraints & Abuse	Pressure Ulcers	Decline	Dignity
BAY CENTER PANAMA CITY ⓘ	Region 2 Tallahassee	★★	★★★★	★	★★★	★★★★★	★★★★★	★★★★★	★★★★★	★★
CLIFFORD CHESTER SIMS STATE VETERANS NURSING HOME PANAMA CITY ⓘ	Region 2 Tallahassee	★★★★★	★★★★★	★★★★★	★★★★	★★★★★	★★★★★	★★★★★	★★★★★	★★★★★
COMMUNITY HEALTH AND REHABILITATION CENTER PANAMA CITY ⓘ	Region 2 Tallahassee	★★★★★	★★★★★	★★★★	★★★★	★★★★★	★★★★★	★★★★★	★★★★★	★★★★★
EMERALD SHORES HEALTH AND REHABILITATION CALLAWAY ⓘ	Region 2 Tallahassee	★★★	★★★	★★★★	★★★	★★★★★	★★★★★	★	★★	★★★
GLENCOVE HEALTH AND REHABILITATION CENTER PANAMA CITY ⓘ	Region 2 Tallahassee	★★	★★	★★★★	★★	★★★★★	★★★★★	★	★★	★★★★★

Educate

[What are Assisted Living Facilities](#)

[Find an Assisted Living Facility](#)

[Frequently Asked Questions](#)

[Alternatives to ALFs](#)

AHCA Resources

[Search Agency Public Records](#)

[Review Sanction History](#)

[Find Emergency Actions](#)

Other Resources

[File a Complaint](#)

[Financial Resources](#)

[Important Links & Numbers](#)

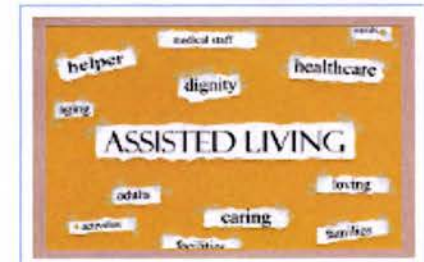
[Protection from Financial Exploitation](#)

Assisted Living Facilities (ALFs)



**Guide to Assisted Living
in Florida**

Español ▶



Find an Assisted Living Facility

Find Assisted Living Facilities with emergency actions, ECC and OSS beds, limited mental health services, limited nursing services, Medicaid services, and much more.

Glossary

Health Plans

Educate

[Health Plan Consumer Information](#)

[Find A Health Plan](#)

[Florida Medicaid Program](#)

[Insurance Resources](#)

AHCA Resources

[Compare Health Plans](#)

[Medicaid Health Plan Report Card](#)

[Bureau of Managed Health Care](#)

[Statewide Medicaid Managed Care](#)

[Medicaid Quality Issue Briefs](#)

AHCA.myflorida.com



Medical Insurance
*is your child's primary coverage. All registered campers
hile at camp.*

Name of the Insuran
Address of Insuran

Compare Health Plans



Health Plan Information

In this tool you can view quality of care performance data and data from a survey of member satisfaction with their health plan. This information is not designed to recommend a specific health plan, and is only one avenue to assist you in making well-informed health care decisions. The Agency for Health Care Administration recommends that consumers contact an insurance broker or agent, or the individual companies themselves, for more information. (See [Glossary](#) and [Methodology](#))

Directions:

To begin your search for information, click on a button below to choose information you want to view and follow further directions. For further assistance see [Using Compare Health Plans](#).

Please select one of the following

- Health Plans in Your County** - Includes Profile, Enrollment & Accreditation Status.
- Medicaid Health Plan Report Card**
- Quality of Care Indicators** - Compare health plan quality performance.
- Member Satisfaction for Adults** - Data from a 2014 survey. Please also visit [Compare Medicare Health Plans](#)
- Member Satisfaction for Parent and Child** - Data from a 2014 survey.

Continue

Quality of Care Indicators - Ratings

All Florida Counties

Plan Type: Medicaid Health Plans

Data are for services received in 2013

Medicaid Health Plan Report Card

To view individual measures in a category, click one of the following:

- Pregnancy-related Care
- Keeping Adults Healthy
- Keeping Kids Healthy
- Living with Illness
- Children's Dental Care
- Mental Health Care

Sorting Options:

Sort By Column Ascending (A-Z, 0-9) Descending (Z-A, 9-0)

[View Results](#)

Statewide Information for Plans Currently Operating in Florida Counties

Health Plan Type	Plan Name	Pregnancy-related Care	Keeping Kids Healthy	Children's Dental Care	Keeping Adults Healthy	Living with Illness	Mental Health Care
Medicaid Health Plan	Amerigroup Florida, Inc.	★★★★☆	★★★★☆	N/A	★★★★☆	★★★★☆	★★★★☆
Medicaid Health Plan	Better Health, LLC	★★★★☆	★★★★☆	★★★☆☆	★★★★☆	★★★★☆	★★★★☆
Medicaid Health Plan	Children's Medical Services	N/A	★★★★☆	★★★★☆	★★★★☆	★★★★☆	★★★★☆
Medicaid Health Plan	Clear Health Alliance	N/A	N/A	N/A	★★★★☆	★★★★☆	★★★☆☆
Medicaid Health Plan	Coventry Health Care of Florida	★★★★☆	★★★★☆	N/A	★★★★☆	★★★★☆	★★★★☆
Medicaid Health Plan	Florida MHS (Magellan)	N/A	N/A	N/A	N/A	N/A	N/A
Medicaid Health Plan	Freedom Health, Inc.	★★★★☆	★★★★☆	★★★☆☆	★★★★☆	★★★★☆	★★★★☆
Medicaid Health Plan	Humana Medical Plan, Inc.	★★★★☆	★★★★☆	★★★☆☆	★★★★☆	★★★★☆	★★★★☆
Medicaid Health Plan	Integral Quality Care	★★★★☆	★★★★☆	★★★☆☆	★★★★☆	★★★★☆	★★★★☆
Medicaid Health Plan	Molina Healthcare of Florida, Inc.	★★★★☆	★★★★☆	★★★☆☆	★★★★☆	★★★★☆	★★★★☆

FloridaHealthFinder.gov

Facility Locator Smartphone App

Search by:

- Facility Type
- Facility/Provider Name
- Location/Proximity
 - County, City, Zip Code
- Owner/Administrator
- License Number

Smartphone Apps

Find facilities and providers faster. Our facility locator app allows you to find and learn about Florida health care facilities and providers.



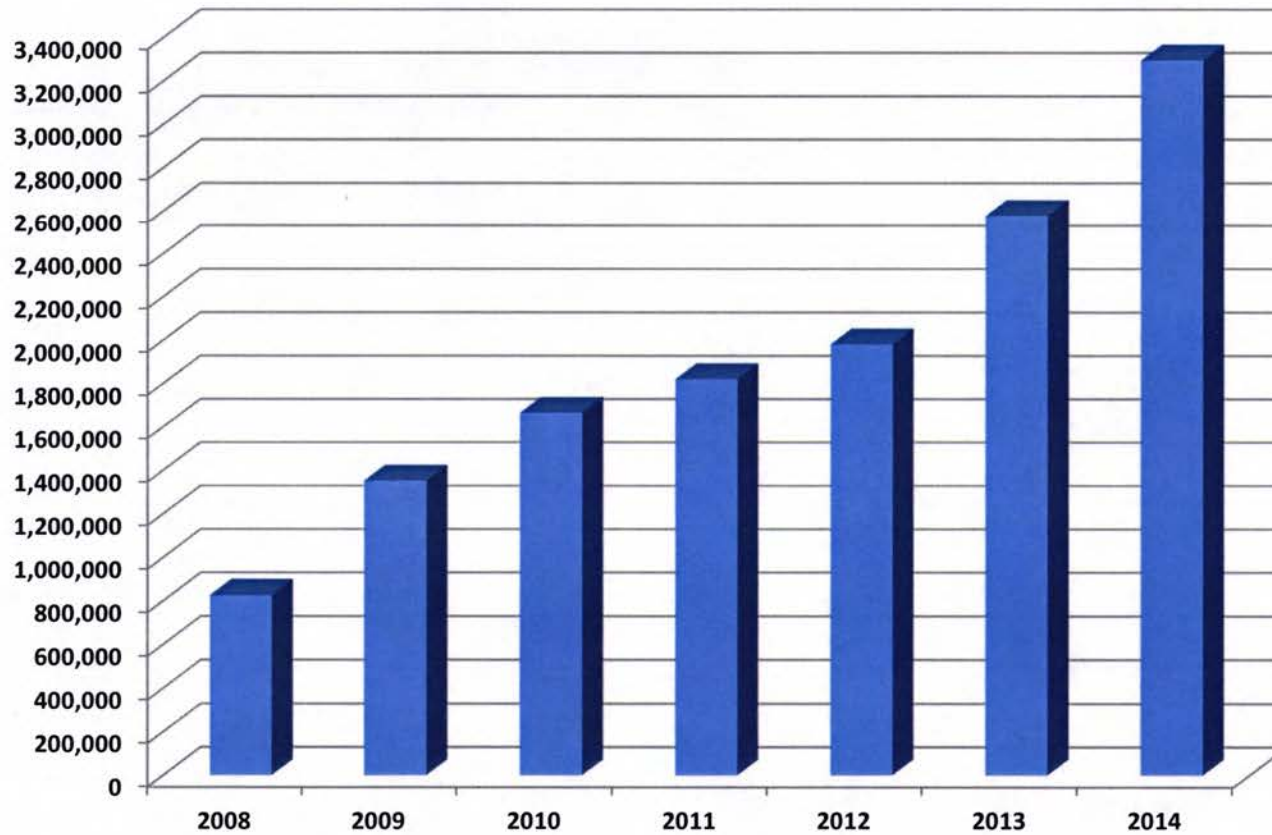
Apple™



Android™



Visits to FloridaHealthFinder.gov 2008 – 2014



Year	Number of Visits
2008	825,764
2009	1,351,713
2010	1,664,872
2011	1,820,047
2012	1,980,022
2013	2,578,443
2014	3,295,662



Medicaid Electronic Health Record Incentive Program

- The Agency administers the Medicaid Electronic Health Record (EHR) Incentive program
- Provides financial incentives to eligible hospitals and professionals for the adoption and Meaningful Use of EHRs



EHR Incentive Program

Meaningful Use of Health IT

- Documentation and management of health information
- Tracking of key clinical conditions
- Communication of health information to providers and patients
- Improved care coordination
- Improved clinical decision support
- Engagement of patients and families as health care consumers
- Reporting of clinical quality measures
- Reporting of public health information



EHR Incentive Program Metrics

Eligible Professionals	Measure	July 2015
	Total Payments	10,715
	Unique Payments	7,124
	Total Amount (in millions)	\$180.6

Eligible Hospitals	Measure	July 2015
	Total Payments	492
	Unique Payments	177
	Total Amount (in millions)	\$307.7

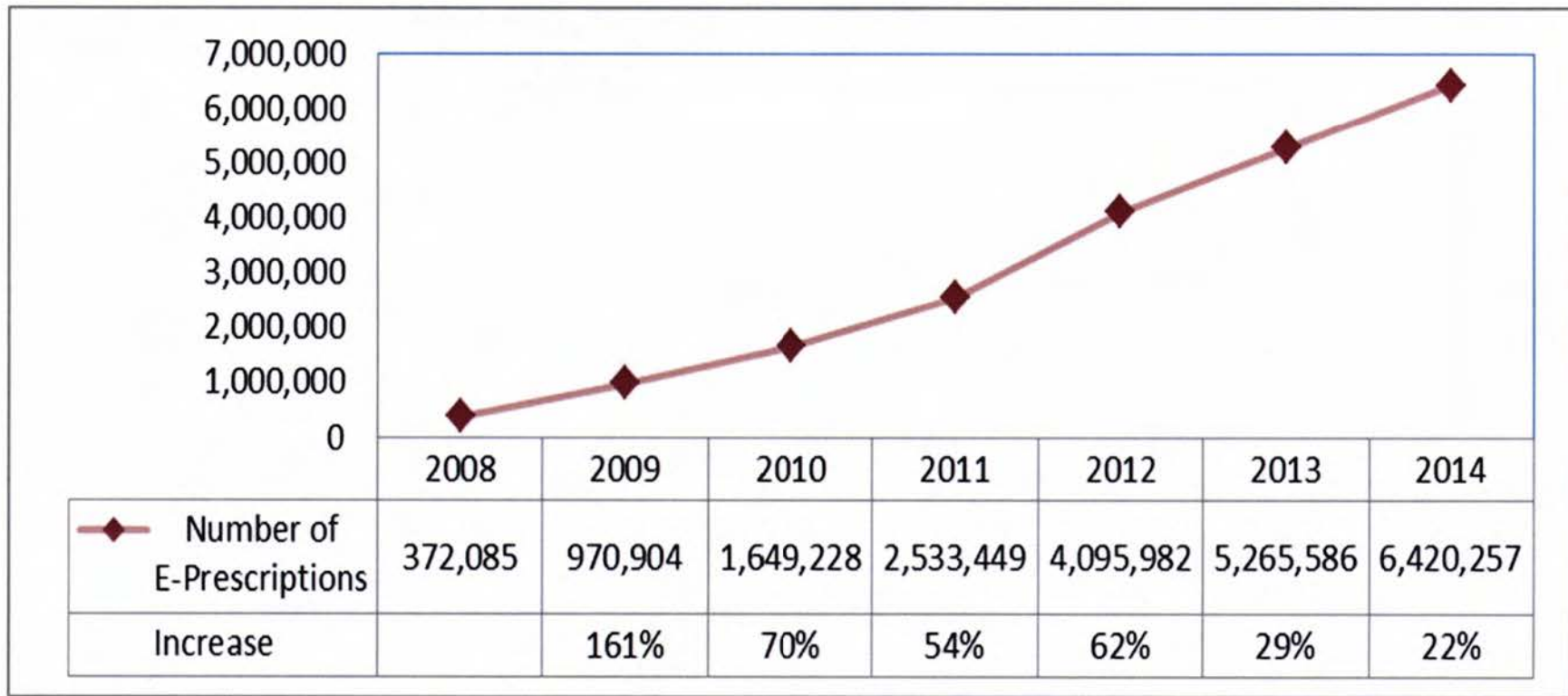


e-Prescribing

- e-Prescribing: the electronic transmission of prescriptions and access to a patient's medication history by prescribing physicians at the point of care
- The Agency produces a quarterly dashboard of metrics
 - Provides statewide adoption and use trending
 - Shows comparison of Florida to national e-prescribing rates



Average Number of Electronic Prescriptions Per Month 2008 to 2014



The Florida Health Information Exchange (FL-HIE)



Better Health Care for All Floridians
AHCA.MyFlorida.com



FL-HIE Governance

- The Agency is the governing body of the FL-HIE and vets participants
- Harris Corporation operates the FL-HIE services and the gateway to the eHealth Exchange
- Sustained by user fees



FL-HIE Services

Patient Look Up

- Connects existing health care provider networks to exchange health information across a statewide information highway
- A *Hybrid* version is available to connect to the network through Direct Messaging.

Direct Messaging Service

- HIPAA-compliant email service allows participants to send and receive messages and attachments containing a patient's clinical data
- Providers do not need to have an active HER program to use this service

Event Notification Service

- Provides alerts to health plans about their members' hospital encounters
- The health plan then notifies the patient's primary care provider for care coordination



FL-HIE

Patient Look-Up (PLU) Service

- PLU connects regional HIEs through a federated model
- Provides transport only - no centralized database
- Each participating organization:
 - maintains its own records
 - ensures required safeguards are in place
 - is responsible for vetting user access
- Participants can audit to verify that users of the PLU service are in compliance with the consent policy



FL-HIE

PLU Participants

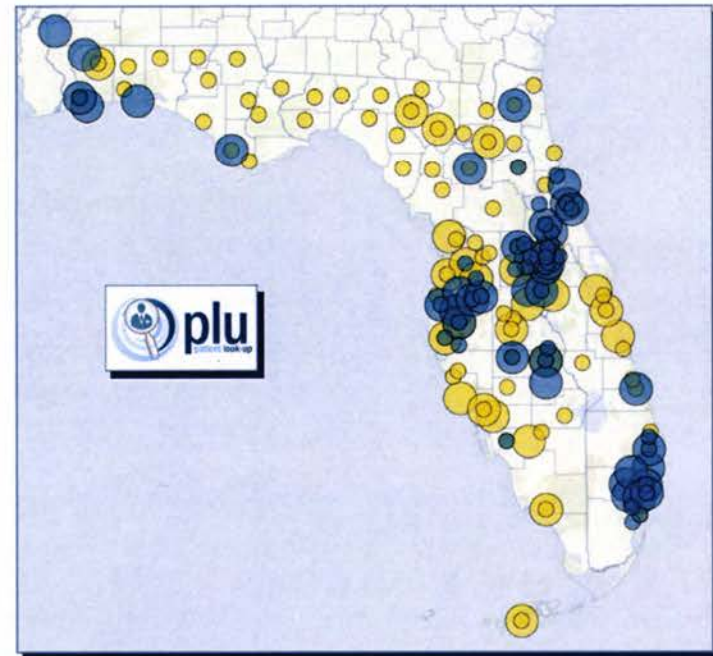
- Ten health care provider systems - reaching 22% of hospital beds in Florida.
- An additional four health care provider systems are in the process of joining
- Includes hospitals, clinics, and long-term post-acute care providers
- Enables cost effective participation in nationwide eHealth Exchange



FL-HIE

PLU Participants as of July 2015

- Atlantic Coast HIE
- Bethesda Health
- Broward Health
- Florida Hospital/Adventist
- Martin Health System
- Orlando Health
- Senior Home Care
- Strategic Health Intelligence
- Tampa Bay HIE
- UF Health



FL-HIE

Direct Messaging

- A simple standards-based way to send and receive authenticated and encrypted health information over the Internet, regardless of location or HER system in use by exchanging parties
- Direct messaging is now an integral component of Stage 2 Meaningful Use objectives and measures that eligible providers must meet to receive payments
- Certified EHRs support direct exchange



FL-HIE

Direct Messaging Service

- Operated by Inpriva under contract with Harris Corporation for the FL-HIE
 - Inpriva is accredited by Direct Trust
- Enables exchange of messages by users of any Direct Trust accredited vendor
- EHR integration is available



FL-HIE

Event Notification Service

- The Event Notification Service (ENS) provides timely notice of a patient's hospital encounter to the patient's health plan
- ENS can benefit hospitals, patients, and health plans
 - Enhanced post-discharge care coordination (including contact information for follow-up)
 - Supports efforts to shift the setting of care for non-urgent conditions from the emergency department to primary care
 - Reduced readmissions rates for hospitals



FL-HIE

How ENS Works

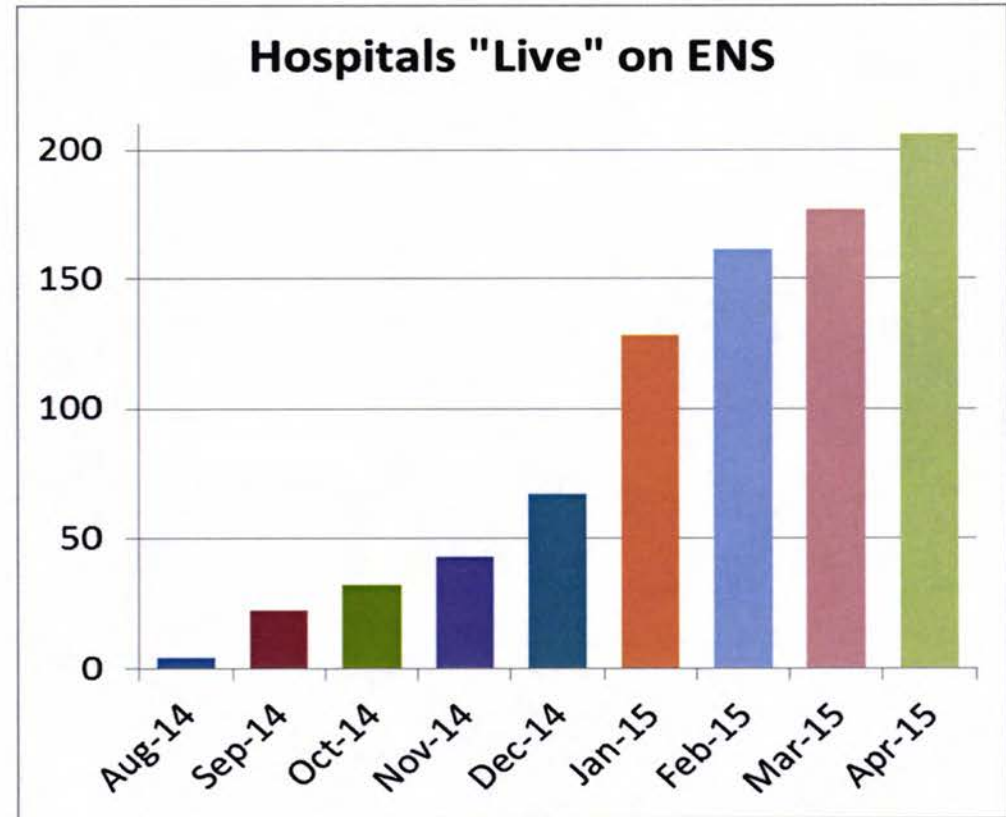
- Participating hospitals provide the FL-HIE with notice of patient hospital encounters as they occur
- Health plans subscribe by providing the FL-HIE with a list of active members for whom they'd like notifications
- ENS compares hospital notices to the health plan member lists; if a match is made, notice of the patient's hospital encounter is securely delivered to the subscribing plan
 - Matching is based on patient demographics (name, DOB, etc.), not self-reported health plan membership
 - No database exists for ENS – either the notice passes through to the subscribing plan or the notice is discarded



FL-HIE

ENS Hospital Participants

- 206 hospitals are providing patient hospital encounter data through ENS
- ENS covers over 80% of all Florida hospital beds

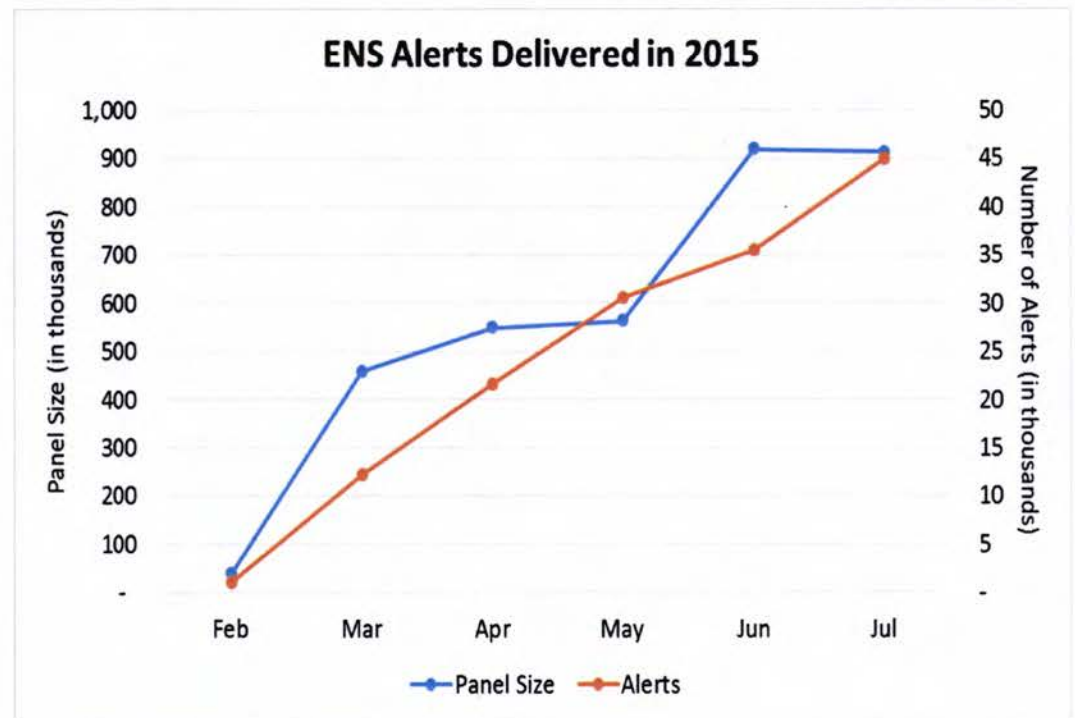


FL-HIE

ENS Health Plan Subscribers

- Nearly 1 million patients are currently being served through the connections made by subscribed Florida's health plans and Accountable Care Organizations (ACO)

- Integral
- Molina
- Sunshine State
- WellCare Health Plans
- Primary Partners ACO
- Palm Beach ACO
- Aledade ACO



eHealth Exchange

- Formerly the Nationwide Health Information Network
 - An initiative for the national exchange of health care information
- The FL-HIE is connected to the eHealth Exchange
 - Health care providers participating in the FL-HIE can exchange health information with eHealth Exchange participants for disability determination or access to records for emergency department patients
- Florida law requires explicit consent to access certain patient information; eHealth Exchange partners must comply with this requirement



Telemedicine Services

- Telemedicine services are available to Medicaid recipients in the Managed Medical Assistance (MMA) and fee-for-service programs for the following services:
 - Behavioral health
 - Dental
 - Physician
 - Interpretation of diagnostic testing results by Florida licensed physicians.
- MMA plans are allowed to offer telemedicine for most covered services with Agency approval
- Significant provider innovations within existing regulations – reducing readmissions, transitions of care



THANK YOU

Resources

www.FloridaHealthFinder.gov

www.Florida-HIE.net

www.FHIN.net



