

# Insurance & Banking Subcommittee

Tuesday, January 23, 2018 12:00 pm Sumner Hall (404 HOB)

### Committee Meeting Notice HOUSE OF REPRESENTATIVES

#### **Insurance & Banking Subcommittee**

Start Date and Time:

Tuesday, January 23, 2018 12:00 pm

**End Date and Time:** 

Tuesday, January 23, 2018 03:00 pm

Location:

Sumner Hall (404 HOB)

**Duration:** 

3.00 hrs

#### Consideration of the following bill(s):

CS/HB 1021 Florida Insurance Code Exemption for Nonprofit Religious Organizations by Health Innovation Subcommittee, Altman

HB 1073 Department of Financial Services by Hager

CS/HB 1127 Pub. Rec. and Meetings/Citizens Property Insurance Corporation by Oversight, Transparency & Administration Subcommittee, Lee

#### Consideration of the following bill(s) with proposed committee substitute(s):

PCS for HB 97 -- Florida Hurricane Catastrophe Fund PCS for HB 465 -- Insurance (Revised 1/19)

Pursuant to Rule 7.11, the deadline for amendments to bills on the agenda by non-appointed members shall be 6:00 p.m., Monday, January 22, 2018.

By request of Chair Burgess, all Insurance & Banking Subcommittee members are asked to have amendments to bills on the agenda submitted to staff by 6:00 p.m., Monday, January 22, 2018.



#### The Florida House of Representatives

### Commerce Committee Insurance & Banking Subcommittee

Richard Corcoran Speaker Danny Burgess Chair

#### **AGENDA**

January 23, 2018 404 House Office Building 12:00 PM – 3:00 PM

- I. Call to Order & Roll Call
- II. Consideration of the following bills:
  - A. CS/HB 1021 Florida Insurance Code Exemption for Nonprofit Religious Organizations by Altman
  - B. HB 1073 Department of Financial Services by Hager
  - C. CS/HB 1127 Pub. Rec. and Meetings/Citizens Property Insurance Corporation by Lee
  - D. PCS for HB 97 Florida Hurricane Catastrophe Fund by Santiago
  - E. PCS for HB 465 Insurance by Santiago
- III. Adjournment

#### HOUSE OF REPRESENTATIVES STAFF ANALYSIS

BILL #: CS/HB 1021 Florida Insurance Code Exemption for Nonprofit Religious Organizations

SPONSOR(S): Health Innovation Subcommittee; Altman and others

TIED BILLS: IDEN./SIM. BILLS: SB 660

REFERENCE	ACTION	ANALYST	STAFF DIRECTOR or BUDGET/POLICY CHIEF
1) Health Innovation Subcommittee	12 Y, 0 N, As CS	Grabowski	Crosier
2) Insurance & Banking Subcommittee		Peterson KP	Luczynski M
3) Health & Human Services Committee			

#### **SUMMARY ANALYSIS**

A health care sharing ministry is an organization that facilitates the sharing of health care expenses among individuals with similar and sincerely held beliefs. These organizations resemble insurance in that members pay monthly membership fees and submit claims when they incur medical bills. However, these organizations are not health insurers in the traditional sense.

Florida law refers to health care sharing ministries as "nonprofit religious organizations." Section 624.1265, F.S. provides nonprofit religious organizations that meet certain conditions with an explicit exemption from the Florida Insurance Code. This exemption has existed since 2008.

The Patient Protection and Affordable Care Act (PPACA) of 2010 established an individual coverage mandate applicable to most Americans. However, the law also provides an exemption from the coverage mandate to participants in health care sharing ministries.

CS/HB 1021 amends s. 624.1265, F.S., to more closely reflect the federal requirements governing operation of health care sharing ministries. The bill allows for participation by individuals "who share a common set of ethical or religious beliefs." This change brings the Florida statute into alignment with PPACA, and also expands the opportunity for participation by removing the requirement that participants adhere to the same religion.

The bill also requires nonprofit religious organizations that provide health care sharing services to specify contribution amounts to prospective participants and to report monthly to participants the amount of qualified needs actually funded in the previous month in accordance with criteria set by the organization. The bill establishes a new audit requirement for these organizations and directs such entities to coordinate an annual audit with an independent certified public accounting firm.

CS/HB 1021 also modifies the standard disclaimer that must be provided by nonprofit religious organizations to prospective participants. The disclaimer indicates that these organizations are not insurers and are exempt from the Florida Insurance Code.

The bill has no fiscal impact to state or local government.

The bill has an effective date of July 1, 2018.

This document does not reflect the intent or official position of the bill sponsor or House of Representatives. STORAGE NAME: h1021b.IBS.DOCX

#### **FULL ANALYSIS**

#### I. SUBSTANTIVE ANALYSIS

#### A. EFFECT OF PROPOSED CHANGES:

#### **Background**

#### Health Care Sharing Ministries

A health care sharing ministry is an organization that facilitates the sharing of health care expenses among individuals with similar and sincerely held beliefs.<sup>1</sup> These organizations resemble insurance in that members pay monthly membership fees and submit claims when they incur medical bills.<sup>2</sup> However, these organizations are not health insurers in the traditional sense; it is unclear whether they maintain cash reserves and they do not guarantee payment of claims. Some health care sharing ministries act as clearinghouses to allow one or more participants to directly pay the medical expenses of another participant. Other health care sharing ministries receive contributions from members, which are then pooled and held in trust for future reimbursements to eligible participants to pay authorized medical expenses.<sup>3</sup>

The federal Patient Protection and Affordable Care Act (PPACA) of 2010<sup>4</sup> defines a "health care sharing ministry" as an organization:

- Which is a non-profit that is tax-exempt under federal law;
- Members of which share a common set of ethical or religious beliefs and share medical
  expenses among members in accordance with those beliefs and without regard to the state in
  which a member resides or is employed;
- Members of which retain membership even after they develop a medical condition;
- Which (or a predecessor of which) has been in existence at all times since December 31, 1999, and medical expenses of its members have been shared continuously and without interruption since at least December 31, 1999; and.
- Which conducts an annual audit performed by an independent certified public accounting firm in accordance with generally accepted accounting principles that is made available to the public upon request.<sup>5</sup>

PPACA grants organizations meeting these criteria special status.<sup>6</sup> PPACA created an individual coverage mandate – meaning that most individuals must obtain health insurance or pay a tax penalty to the federal government.<sup>7</sup> However, individuals participating in a health care sharing ministry are exempt from this penalty and are considered to have met the individual mandate by virtue of their participation.<sup>8</sup>

Nearly half the states in the U.S. have provided these organizations with wholesale exemptions (hereinafter, "safe harbors") from state insurance laws. 10

<sup>&</sup>lt;sup>1</sup> See, e.g., Alliance of Health Care Sharing Ministries, <a href="http://www.healthcaresharing.org/about-us/">http://www.healthcaresharing.org/about-us/</a> (last accessed December 29, 2017).

<sup>&</sup>lt;sup>2</sup> Timothy Stoltzfus Jost, *Loopholes in the Affordable Care Act: Regulatory Gaps and Border Crossing Techniques and How to Address Them*, 5 St. Louis U. J. Health L. & Pol'y 27 (2011). Available at

https://scholarlycommons.law.wlu.edu/cgi/viewcontent.cgi?referer=https://scholar.google.com/&httpsredir=1&article=1265&context=wlufacture=2 (last accessed January 12, 2018).

<sup>&</sup>lt;sup>4</sup> Patient Protection and Affordable Care Act (PPACA), Pub. L. No. 111-148. On March 30, 2010, PPACA was amended by the Health Care and Education Reconciliation Act of 2010, Pub. L. No. 111-152.

<sup>&</sup>lt;sup>5</sup> 26 US Code 5000A(d)(2)(B).

<sup>&</sup>lt;sup>6</sup> Supra note 4.

<sup>&</sup>lt;sup>7</sup> Supra note 5.

<sup>&</sup>lt;sup>8</sup> U.S. Internal Revenue Service, "Individual Shared Responsibility Provision – Exemptions: Claiming or Reporting," Available at <a href="https://www.irs.gov/affordable-care-act/individuals-and-families/aca-individual-shared-responsibility-provision-exemptions">https://www.irs.gov/affordable-care-act/individuals-and-families/aca-individual-shared-responsibility-provision-exemptions</a> (last accessed January 15, 2018).

<sup>&</sup>lt;sup>9</sup> A safe harbor law states that certain types of behavior or activities are not considered violations of law as long as they fall within certain parameters.

<sup>&</sup>lt;sup>10</sup> Benjamin Boyd, *Health Care Sharing Ministries: Scam or Solution*?, 26 J.L. & Health 219 (2013).

#### Health Care Sharing Ministry Regulation in Florida

The regulatory oversight of insurance companies is generally reserved to the states. In Florida, the Office of Insurance Regulation (OIR) is responsible for all activities concerning insurers and other risk bearing entities, including licensing, rates, policy forms, market conduct, claims, issuance of certificates of authority, solvency, viatical settlements, premium financing, and administrative supervision, as provided under the Florida Insurance Code. 11,12

Florida has provided a safe harbor to health care sharing ministries since 2008, expressly stating that such organizations are exempt from regulation as insurers<sup>13</sup> by the OIR.<sup>14</sup> Section 624.1265, F.S., outlines criteria that must be met in order for an entity to be defined as a "nonprofit religious organization" for purposes of the exemption.<sup>15</sup> An entity seeking this designation must:

- Meet the qualifications established under Title 26, s. 501 of the Internal Revenue Code;
- Limit its participants to members of the same religion;
- Act as an organizational clearinghouse for information between participants who have financial, physical, or medical needs and participants who have the ability to pay for the benefit of those participants who have financial, physical, or medical needs;
- Provide for the financial or medical needs of a participant through payments directly from one participant to another participant; and,
- Suggest amounts that participants may voluntarily give with no assumption of risk or promise to pay among the participants or between the participants.<sup>16</sup>

In addition to these requirements, the law gives nonprofit religious organizations certain authority to manage membership. These organizations may establish qualifications of participation relating to the health of a prospective participant.<sup>17</sup> For example, nonprofit religious organizations may exclude individuals with pre-existing or complex health conditions from participation. This practice is known as medical underwriting.<sup>18</sup> Nonprofit religious organizations also may cancel the membership of a participant when he or she indicates unwillingness to participate by virtue of failing to make a payment to another participant for a period in excess of 60 days.<sup>19</sup>

Lastly, current law directs nonprofit religious organizations to provide each participant with written notice indicating that the organization is not an insurance company and is not subject to the regulatory requirements or consumer protections of the Florida Insurance Code.<sup>20</sup>

Available at <a href="http://engagedscholarship.csuohio.edu/jlh/vol26/iss2/4">http://engagedscholarship.csuohio.edu/jlh/vol26/iss2/4</a> (last accessed January 13, 2018).

<sup>&</sup>lt;sup>11</sup> S. 20.121(3)(a)1., F.S. The OIR's commissioner is the agency head for purposes of final agency action, and its rulemaking body is the Financial Services Commission (the Governor and the Cabinet).

<sup>&</sup>lt;sup>12</sup> The Florida Insurance Code consists of Chapters 624-632, 634, 635, 636, 641, 642, 648, and 651, F.S.

<sup>&</sup>lt;sup>13</sup> Over the years, health care sharing ministries have been involved in litigation with state regulators over whether their services are "insurance" for purposes of state insurance codes. *See* Benjamin Boyd, *Health Care Sharing Ministries: Scam or Solution*, 26 J.L. & Health 219 (2013) pp. 233-239 (discussing regulatory issues between health care sharing ministries and various state regulators).

<sup>&</sup>lt;sup>14</sup> S. 624.1265, F.S.

<sup>&</sup>lt;sup>15</sup> The Florida Insurance Code refers to "nonprofit religious organizations" and not "health care sharing ministries". In practice, the terms are equivalent.

<sup>&</sup>lt;sup>16</sup> S. 624.1265(1), F.S.

<sup>&</sup>lt;sup>17</sup> S. 624.1265(2), F.S.

<sup>&</sup>lt;sup>18</sup> See, for example, Gary Claxton, et al. "Pre-existing Conditions and Medical Underwriting in the Individual Insurance Market Prior to the ACA," Henry J. Kaiser Family Foundation, December 12, 2016. Available at <a href="https://www.kff.org/health-reform/issue-brief/pre-existing-conditions-and-medical-underwriting-in-the-individual-insurance-market-prior-to-the-aca/">https://www.kff.org/health-reform/issue-brief/pre-existing-conditions-and-medical-underwriting-in-the-individual-insurance-market-prior-to-the-aca/</a> (last accessed January 13, 2018). <sup>19</sup> S. 624.1265(2). F.S.

<sup>&</sup>lt;sup>20</sup> S. 624.1265(3), F.S.

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#### **Effect of Proposed Changes**

CS/HB 1021 amends S. 624.1265, F.S., to more closely reflect the PPACA. The bill amends the participation requirements associated with nonprofit religious organizations and modifies disclaimers that must be provided to participants.

From a membership perspective, the bill allows for participation by individuals "who share a common set of ethical or religious beliefs". Under current law, participation is limited to individuals "of the same religion," which is a more restrictive standard. This change brings the Florida statute into alignment with PPACA, and also expands the opportunity for participation.

Currently, s. 624.1265, F.S., dictates that the nonprofit religious organizations act as an organizational clearinghouse for information between participants who have financial, physical, or medical needs and participants who have the ability to pay for the benefit of those participants. The bill replaces the term "organizational clearinghouse" with the term "facilitator" to require that the nonprofit religious organization act as a facilitator among participants who have financial, physical, or medical needs<sup>21</sup> to assist those with financial or medical needs in accordance with criteria established by the nonprofit religious organization. There does not seem to be a substantive difference between these terms.

The bill expands existing law to clarify that nonprofit religious organizations may facilitate the sharing of health costs either by pooling contributions from participants or directing payments from one participant to another.

The bill requires that nonprofit religious organizations set contribution levels for participants and to report monthly to participants the amount of qualified needs actually funded in the previous month in accordance with criteria set by the organization.

The bill establishes an annual audit requirement for nonprofit religious organizations that does not currently exist in Florida law. It requires a nonprofit religious organization that provides medical cost sharing services to arrange for an annual audit to be performed by an independent certified public accounting firm in accordance with generally accepted accounting principles. The findings of this audit must be made available to the public by providing a copy upon request or by posting on the nonprofit religious organization's website.

Lastly, the bill amends the disclaimer that must be provided to participants, which explicitly reflects the nonprofit religious organization's exemption from the Florida Insurance Code including its consumer protections.

The bill has an effective date of July 1, 2018.

#### **B. SECTION DIRECTORY:**

Section 1: Amends s. 624.1265, F.S., relating to nonprofit religious organization exemption.

Section 2: Provides for an effective date of July 1, 2018.

#### II. FISCAL ANALYSIS & ECONOMIC IMPACT STATEMENT

#### A. FISCAL IMPACT ON STATE GOVERNMENT:

Revenues:

None.

2. Expenditures:

<sup>&</sup>lt;sup>21</sup> The bill omits the term "physical" from the list of needs that must be addressed by nonprofit religious organizations under the statute. The effects of this change are not entirely clear.

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#### B. FISCAL IMPACT ON LOCAL GOVERNMENTS:

1. Revenues:

None.

2. Expenditures:

None.

C. DIRECT ECONOMIC IMPACT ON PRIVATE SECTOR:

None.

D. FISCAL COMMENTS:

None.

#### III. COMMENTS

#### A. CONSTITUTIONAL ISSUES:

1. Applicability of Municipality/County Mandates Provision:

Not Applicable. This bill does not appear to affect county or municipal governments.

2. Other:

None.

**B. RULE-MAKING AUTHORITY:** 

Not applicable.

C. DRAFTING ISSUES OR OTHER COMMENTS:

None.

#### IV. AMENDMENTS/ COMMITTEE SUBSTITUTE CHANGES

On January 17, 2018, the Health Innovation Subcommittee adopted a strike-all amendment that made several modifications to the bill. The strike-all amendment:

- Reinstated the term "physical" in the list of conditions included in S. 624.1265(1)(c), which requires nonprofit religious organizations to consider such needs for purposes of financial assistance;
- Reflected that nonprofit religious organizations may facilitate medical cost sharing through either the pooling of contributions from participants or direct payments from one participant to another; and.
- Revised the universal disclaimer that must be provided by nonprofit religious organizations to
  prospective participants. This disclaimer specifies that services provided by a nonprofit religious
  organization do not constitute health insurance and are not regulated by the Florida Insurance
  Code.

The bill was reported favorably as a committee substitute. The analysis is drafted to the committee substitute as passed by the Health Innovation Subcommittee.

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#### A bill to be entitled

An act relating to the Florida Insurance Code exemption for nonprofit religious organizations; amending s. 624.1265, F.S.; revising criteria under which a nonprofit religious organization that facilitates the sharing of contributions among its participants for financial, physical, or medical needs is exempt from requirements of the code; revising construction; revising requirements for a notice provided by the organization; providing an effective date.

Be It Enacted by the Legislature of the State of Florida:

Section 1. Section 624.1265, Florida Statutes, is amended to read:

624.1265 Nonprofit religious organization exemption; authority; notice.—

- (1) A nonprofit religious organization is not subject to the requirements of the Florida Insurance Code if the nonprofit religious organization:
- (a) Qualifies under Title 26, s. 501 of the Internal Revenue Code of 1986, as amended;
- (b) Limits its participants to those members who share a common set of ethical or religious beliefs of the same religion;

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(c) Acts as a facilitator among an organizational
clearinghouse for information between participants who have
financial, physical, or medical needs to assist those with
financial or medical needs in accordance with criteria
established by the nonprofit religious organization and
participants who have the ability to pay for the benefit of
those participants who have financial, physical, or medical
needs;

- (d) Provides for the financial or medical needs of a participant through contributions from other participants, or through payments directly from one participant to another participant; and
- (e) Provides amounts that participants may contribute, with no assumption of risk and no promise to pay:
  - 1. Among the participants; or

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- 2. By the nonprofit religious organization to the participants;
- (f) Provides monthly to the participants the total dollar amount of qualified needs actually shared in the previous month in accordance with criteria established by the nonprofit religious organization; and
- (g) Conducts an annual audit that is performed by an independent certified public accounting firm in accordance with generally accepted accounting principles and that is made available to the public by providing a copy upon request or by

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CODING: Words stricken are deletions; words underlined are additions.

posting on the nonprofit religious organization's website suggests amounts that participants may voluntarily give with no assumption of risk or promise to pay among the participants or between the participants.

(2) This section does not prevent:

- (a) The organization described in subsection (1) from acting as a facilitator among participants who have financial or medical needs to assist those with financial or medical needs in accordance with criteria established by the organization; establishing qualifications of participation relating to the health of a prospective participant, does not prevent
- (b) A participant from limiting the financial or medical needs that may be eligible for payment; or, and does not prevent
- (c) The organization from canceling the membership of a participant when such participant indicates his or her unwillingness to participate by failing to meet the conditions of membership make a payment to another participant for a period in excess of 60 days.
- (3) The nonprofit religious organization described in subsection (1) shall provide a written disclaimer on or accompanying all applications and guideline materials distributed by or on behalf of the nonprofit religious organization. The disclaimer must read in substance: "Notice: The organization facilitating the sharing of medical expenses is not an insurance company, and neither its guidelines nor plan of

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92 93 operation is an insurance policy. Membership is not offered through an insurance company, and the organization is not subject to the regulatory requirements or consumer protections of the Florida Insurance Code. Whether anyone chooses to assist you with your medical bills will be totally voluntary because no other participant is compelled by law to contribute toward your medical bills. As such, participation in the organization or a subscription to any of its documents should never be considered to be insurance. Regardless of whether you receive any payments for medical expenses or whether this organization continues to operate, you are always personally responsible for the payment of your own medical bills." each prospective participant in the organizational clearinghouse written notice that the organization is not an insurance company, that membership is not offered through an insurance company, and that the organization is not subject to the regulatory requirements or consumer protections of the Florida Insurance Code.

Section 2. This act shall take effect July 1, 2018.

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CODING: Words stricken are deletions; words underlined are additions.

#### **INSURANCE & BANKING SUBCOMMITTEE**

## CS/HB 1021 by Rep. Altman Florida Insurance Code Exemption for Nonprofit Religious Organizations

#### AMENDMENT SUMMARY January 23, 2018

Amendment 1 by Rep. Altman (Strike-all): The amendment makes a series of minor nonsubstantive changes to clarify the effect of the bill.



Amendment No. 1

	COMMITTEE/SUBCOMMITTEE ACTION			
	ADOPTED (Y/N)			
	ADOPTED AS AMENDED (Y/N)			
	ADOPTED W/O OBJECTION (Y/N)			
	FAILED TO ADOPT (Y/N)			
	WITHDRAWN (Y/N)			
	other			
1	Committee/Subcommittee hearing bill: Insurance & Banking			
2	Subcommittee			
3	Representative Altman offered the following:			
4				
5	Amendment			
6	Remove everything after the enacting clause and insert:			
7	Section 1. Section 624.1265, Florida Statutes, is amended			
8	to read:			
9	624.1265 Nonprofit religious organization exemption;			
10	authority; notice.—			
11	(1) A nonprofit religious organization is not subject to			
12	the requirements of the Florida Insurance Code if the nonprofit			
13	religious organization <u>:</u>			
14	(a) Qualifies under Title 26, s. 501 of the Internal			
15	Revenue Code of 1986, as amended;			

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(b) Limits its participants to those members who share a



Amendment No. 1

17	common set of ethical or religious beliefs of the same religion;
18	(c) Acts as a facilitator among an organizational
19	clearinghouse for information between participants who have
20	financial, physical, or medical needs to assist those with
21	financial, physical, or medical needs in accordance with
22	criteria established by the nonprofit religious organization and
23	participants who have the ability to pay for the benefit of
24	those participants who have financial, physical, or medical
25	needs;
26	(d) Provides for the financial or medical needs of a
27	participant through contributions from other participants, or
28	through payments directly from one participant to another
29	participant; and
30	(e) Provides amounts that participants may contribute,
31	with no assumption of risk and no promise to pay:
32	1. Among the participants; or
33	2. By the nonprofit religious organization to the
34	participants;
35	(f) Provides a monthly accounting to the participants of
36	the total dollar amount of qualified needs actually shared in
37	the previous month in accordance with criteria established by
38	the nonprofit religious organization; and
39	(g) Conducts an annual audit that is performed by an
40	independent certified public accounting firm in accordance with

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generally accepted accounting principles and that is made



Amendment No. 1

available to the public by providing a copy upon request or by posting on the nonprofit religious organization's website suggests amounts that participants may voluntarily give with no assumption of risk or promise to pay among the participants or between the participants.

- (2) This section does not prevent:
- (a) The organization described in subsection (1) from establishing qualifications of participation relating to the health of a prospective participant, does not prevent A participant from limiting the financial or medical needs that may be eligible for payment; or, and does not prevent
- (b) The <u>nonprofit religious</u> organization from canceling the membership of a participant when such participant indicates his or her unwillingness to participate by failing to <u>meet the conditions of membership make a payment to another participant</u> for a period in excess of 60 days.
- (3) The nonprofit religious organization described in subsection (1) shall provide a written disclaimer on or accompanying all applications and guideline materials distributed by or on behalf of the nonprofit religious organization. The disclaimer must read in substance: "Notice: The organization facilitating the sharing of medical expenses is not an insurance company, and neither its guidelines nor plan of operation is an insurance policy. Membership is not offered through an insurance company, and the organization is not

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Amendment No. 1

Section 2. Section 2. This act shall take effect July 1, 2018.

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#### HOUSE OF REPRESENTATIVES STAFF ANALYSIS

BILL #: HE

HB 1073

Department of Financial Services

SPONSOR(S): Hager

TIED BILLS:

IDEN./SIM. BILLS: SB 1292

REFERENCE	ACTION	ANALYST	STAFF DIRECTOR or BUDGET/POLICY CHIEF
1) Insurance & Banking Subcommittee		Bowen JB	Luczynski NJ
Government Operations & Technology     Appropriations Subcommittee			<del></del>
3) Commerce Committee			

#### **SUMMARY ANALYSIS**

The bill modifies several areas regulated by the Department of Financial Services (DFS), including:

- Deeming electronic images of all records as original documents as used by the Division of Treasury;
- Requiring that financial literacy curriculum be completed before a child may remain in licensed care or receive post-secondary support services. It also requires that financial literacy be addressed in a foster youth's transition plan;
- Exempting qualifying veterans from certain application fees for licensure under the Florida Funeral, Cemetery, and Consumer Services Act;
- Allowing for the transfer of excess funds from the Consumer Protection Trust Fund to be used for operational costs in the Division of Funeral, Cemetery and Consumer Services;
- Changing the managing general agent license to an appointment and allows a general lines agent to obtain a managing general agent appointment;
- Deeming fingerprint submissions to be valid for 48 months for currently licensed individuals seeking additional licensure under ch. 626, F.S., and for bail bond agents under ch. 648, F.S.;
- Reducing the number of insurance policies that can be written each year, with an insurer by an unappointed agent from 24 to 4;
- Eliminating an affidavit requirement for nonresident public and all-lines insurance adjusters;
- Adding that DFS may utilize the Anti-Fraud Reward Program to pay rewards for tips relating to arson;
- Clarifying the terms of members of the Florida Fire and Safety Board;
- Allowing franchisees to operate under the fire equipment dealer license of their parent company;
- Modifying the requirements for the firefighter Special Certificate of Compliance; and
- Allowing fire service providers to employ veterans who have received equivalent training while active in the military.

Regarding the Division of Risk Management (DRM), the bill:

- Makes it mandatory that agency safety coordinators complete the safety coordinator training offered by DFS within one year of being appointed to his or her position;
- Requires agencies to report to DFS on their return-to-work and risk management programs;
- Requires each agency to communicate with DRM about discrepancies in claims and loss records, and about any inquiries identifying conditions or trends that may lead to claims involving the state; and
- Allows DRM to share personal identifying information of individual workers' compensation claims with its
  contracted vendors, for the purpose of ascertaining claimant history to investigate the compensability of a
  claim or to identify and prevent fraud.

The bill does not impact state or local expenditures or local revenues. It has a minimal impact on state government revenues and an indeterminate fiscal impact on the private sector.

The bill has an effective date of July 1, 2018.

This document does not reflect the intent or official position of the bill sponsor or House of Representatives. STORAGE NAME: h1073.IBS.DOCX

#### **FULL ANALYSIS**

#### I. SUBSTANTIVE ANALYSIS

#### A. EFFECT OF PROPOSED CHANGES:

#### Reproductions of Certain Warrants, Records, and Documents (Section 1)

Current law authorizes the Division of Treasury to reproduce documents<sup>1</sup> and deems photographs, microphotographs, or reproductions on film of documents to be original records.<sup>2</sup> Use of these mediums is an obsolete method for fulfilling warrant image requests.

#### Effect of the bill

The bill deems electronic images of warrants, vouchers, or checks to be original records for all purposes. It also replaces the applicable medium from film or print to electronic, in provisions relating to copies and reproductions of records and documents of the division.

#### Financial Literacy for Foster Youth (Sections 3, 4, 6)

Foster care transition plans must be developed during the 180-day period after a child reaches 17 years of age. The transition plan must be developed by the child, with assistance from the Department of Children and Families (DCF) and the community-based care provider, in collaboration with the caregiver and any other individual the child would like to include. The transition plan is in addition to standard case management requirements and must address specific options for the child to use in obtaining services, including housing, health insurance, education, a driver license, and workforce support and employment services.<sup>3</sup>

A child who is living in licensed care on his or her 18<sup>th</sup> birthday and who has not achieved permanency under s. 39.6251, F.S., is eligible to remain in licensed care if he or she is:

- Completing secondary education or a program leading to an equivalent credential;
- Enrolled in an institution that provides postsecondary or vocational education;
- Participating in a program that promotes or eliminates barriers to employment;
- Employed for at least 80 hours a month; or
- Unable to participate in the above programs due to certain circumstances.<sup>4</sup>

The Road-to-Independence Program provides young adults, who were previously living in licensed care, an opportunity to receive postsecondary education services and support if certain conditions are met.<sup>5</sup> Among other conditions, the young adult must have earned a high school diploma, been admitted to a postsecondary educational institution, have reached 18 years of age but is not yet 23 years old, applied for any available scholarship and grants, submitted a Free Application for Federal Student Aid, and signed an agreement to allow DCF to access his or her school records.<sup>6</sup>

#### Effect of the bill

The bill adds a requirement that the transition plan also address financial literacy. It also requires that DCF and the community-based provider provide information for the financial literacy curriculum for

<sup>&</sup>lt;sup>1</sup> s. 17.64(2), F.S.

<sup>&</sup>lt;sup>2</sup> s. 17.64(1), F.S.

<sup>&</sup>lt;sup>3</sup> s. 39.6035(1), F.S.

<sup>&</sup>lt;sup>4</sup> s. 39.6251(2), F.S.

<sup>&</sup>lt;sup>5</sup> s .409.1451, F.S.

<sup>&</sup>lt;sup>6</sup> s. 409.1451(2), F.S.

foster youth offered by DFS and require completion of the curriculum with a passing score before receiving aftercare services or before leaving care.

The bill adds that a child can be eligible to remain in licensed care after his or her 18<sup>th</sup> birthday, if he or she has completed the financial literacy curriculum for foster youth offered by DFS with a passing score.

The bill adds an additional condition that the young adult complete the financial literacy curriculum for foster youth with a passing score in order to receive postsecondary education services and support through the Road-to-Independence Program.

#### **DIVISION OF RISK MANAGEMENT**

The Division of Risk Management (DRM) is responsible for the management of claims reported by or against state agencies and universities for coverage under the self-insurance fund known as the "State Risk Management Trust Fund."<sup>7</sup>

#### Risk Management (Section 5)

Under current law, the head of each department of state government, except the Legislature, must designate a safety coordinator and DFS must provide the appropriate training to the safety coordinators. Currently, there is no requirement that safety coordinators attend the training provided by DFS.

In accordance with s. 284.50(3), F.S., DFS and all agencies employing more than 3,000 full-time employees must maintain return-to-work programs for employees receiving workers' compensation benefits. DFS is required to submit an annual report on the state insurance program, including agency return-to-work programs; however, there is currently no requirement that agencies with return-to-work programs report any program information to DFS. According to DFS, several do not voluntarily provide return-to-work program information, and therefore DFS is not able to provide a complete and accurate report. 11

Additionally, under s. 284.50(4), F.S., DRM is required to evaluate each agency's risk management programs at least once every five years. There is currently no statutory requirement that agencies provide the information DRM needs to perform such evaluation.

DRM routinely sends agencies reports of their claims and losses for review and notifies agencies of any unsafe conditions, trends, incidents, etc., that may lead to accidents or claims involving the state.<sup>12</sup> Currently, agencies are not required to notify DRM of any discrepancies between the reports and their records nor are they required to respond to communications from DRM identifying conditions or trends that may lead to claims involving the state.<sup>13</sup>

In 2017, HB 1107<sup>14</sup> was passed, creating s. 440.1851, F.S., to restrict DFS's sharing of personal identifying information on workers' compensation claims by making the information confidential and exempt from public record disclosure requirements. This change had the unintended consequence of restricting the information that DRM can share with its contracted vendors to perform its duty of

<sup>&</sup>lt;sup>7</sup> DIVISION OF RISK MANAGEMENT, https://myfloridacfo.com/Division/Risk/default.htm (last visited Jan. 19, 2018).

<sup>&</sup>lt;sup>8</sup> s. 284.50(1), F.S.

<sup>&</sup>lt;sup>9</sup> Return-to-work programs aim to enable injured workers to remain at work or return to work to perform job duties within the physical or mental functional limitations and restrictions. s. 284.50(3), F.S.

<sup>&</sup>lt;sup>10</sup> s. 284.42(1), F.S.

<sup>&</sup>lt;sup>11</sup> Department of Financial Services, Agency Analysis of 2018 House Bill 1073, p. 3 (Dec. 29, 2017).

<sup>&</sup>lt;sup>12</sup> *Id*.

<sup>&</sup>lt;sup>13</sup> *Id*.

<sup>&</sup>lt;sup>14</sup> Chapter No. 2017-185, L.O.F. STORAGE NAME: h1073.IBS.DOCX

administering state employee workers' compensation claims. Under s. 440.1851, F.S., DRM's data sharing agreements with vendors, such as Insurance Services Office/Verisk Analytics, may be prohibited and, thus, is keeping DRM from sharing such information with the vendors. This hinders DRM in its efforts to obtain an accurate history of preexisting conditions, investigate compensability, and prevent fraud.

#### Effect of the bill

The bill makes the following changes to the state's safety management programs:

- Makes it mandatory that the safety coordinators complete the safety coordinator training offered by DFS within one year of being appointed to his or her position;
- Requires agencies employing more than 3,000 full-time employees to report return-to-work information to DFS to assist in their mandatory reporting requirement under s. 284.42(1)(b),
- Requires each agency to provide risk management program information to DRM in support of the DRM's requirement to evaluate and report on agency risk management programs as mandated in s. 284.50(4), F.S.;
- Requires each agency to review information provided by DRM on claims and losses and identify and report any discrepancies between the agency's records and DRM's records;
- Requires each agency to respond to communications from DRM identifying conditions or trends that may lead to claims involving the state; and
- Allows DRM to participate in data sharing agreements with its contracted vendors, which will allow DRM to efficiently perform its duties of administering workers' compensation claims.

#### DIVISION OF FUNERAL, CEMETERY, AND CONSUMER SERVICES

The Board of Funeral, Cemetery, and Consumer Services within DFS is charged with regulating cemeteries, funeral directing, embalming, preneed sales, monument establishments, cremation, crematories, and direct disposition under ch. 497, F.S., The Division of Funeral, Cemetery, and Consumer Services (FCCS) within DFS administers the provisions of ch. 497, F.S., on behalf of the board.

#### Exemptions for Members of the United States Armed Forces from Certain Application Fees (Section 8)

Effect of the bill

The bill exempts certain members of the United States Armed Forces or veterans of the United States Armed Forces from the initial application filing fee for certain licenses under FCCS. To qualify for the exemption, a veteran applicant must have been honorably discharged within 24-months before the date of application for licensure. Applicants must provide appropriate identification or documentation as specified in the bill to prove they qualify. The exemption includes licenses for cemetery operators, embalmers, intern embalmers, apprentice embalmers, funeral directors and intern funeral directors.

#### Preneed Funeral Contract Consumer Protection Trust Fund (Section 9)

The Legislature established the Preneed Funeral Contract Consumer Protection Trust Fund (CPTF) to provide restitution for people who entered into a preneed contract and the preneed licensee failed to provide the benefit of the preneed contract. 15 A "preneed contract" is any arrangement or method, of which the provider of funeral merchandise or services has actual knowledge, whereby any person agrees to furnish funeral merchandise or service in the future. Examples of burial or funeral merchandise are caskets, outer burial containers, urns, monuments, flowers, and register books. A

"burial service" is any service offered or provided in connection with the final disposition, memorialization, interment, entombment, or inurnment of human remains or cremated remains.<sup>16</sup>

For each preneed funeral contract written, the preneed licensee pays a fee<sup>17</sup> into the CPTF. The CPTF currently has a balance of approximately \$8,800,000<sup>18</sup> and there is no cap on the amount that may be maintained. In the past 10 years, the CPTF had a maximum annual expenditure of approximately \$202,000.<sup>19</sup> And in six out of the past 10 years the expenditures did not exceed \$100,000.<sup>20</sup> For the past 10 years the annual revenue of the fund has been over \$250,000 per year.<sup>21</sup> The following chart shows the fees, interest, total revenues, and expenditures for the CPTF for the past 10 years.<sup>22</sup>

Fiscal Year	Fees	Interest	Total	Expenditures
FY 2007/2008	\$139,577.63	\$398,485.17	\$538,062.80	\$60,570.72
FY 2008/2009	\$76,708.36	\$201,281.59	\$277,989.95	\$77,228.30
FY 2009/2010	\$94,698.50	\$197,442.18	\$292,140.68	\$64,173.61
FY 2010/2011	\$112,763.95	\$202,032.01	\$314,795.96	\$65,495.47
FY 2011/2012	\$99,041.00	\$197,219.38	\$296,260.38	\$166,814.22
FY 2012/2013	\$100,691.00	\$154,291.34	\$254,982.34	\$92,196.40
FY 2013/2014	\$193,268.00	\$93,228.11	\$286,496.11	\$92,840.13
FY 2014/2015	\$115,475.50	\$136,885.82	\$252,361.32	\$202,471.51
FY 2015/2016	\$117,436.00	\$133,891.42	\$251,327.42	\$149,851.68
FY 2016/2017	\$120,573.45	\$137,720.16	\$258,293.61	\$178,839.87

FCCS is currently using outdated technology and database systems, many of which are unsupported by the DFS's Office of Information Technology. The outdated technology prevents them from, among other things, operating an online application system.<sup>23</sup>

#### Effect of the bill

The bill requires DFS to transfer CPTF funds in excess of \$5 million to the Regulatory Trust Fund for the purpose of providing for the payment of expenses of the licensing authority in carrying out its responsibilities under ch. 497, F.S., and as prescribed by rule.

#### **DIVISION OF AGENT AND AGENCY SERVICES**

The Division of Agent and Agency Services (A&A) regulates and manages the licensure of insurance agents, adjusters, limited surety (bail bond) agents, and other insurance-related entities.<sup>24</sup>

Managing General Agent Licensure (Sections 11, 12, 14, 15, 16, 17, 19, 24, 25, 26, 27, 28, 34, & 45)

A managing general agent (MGA) is defined as any person managing all or part of the insurance business of an insurer, including the management of a separate division, department, or underwriting office, and acting as an agent for the insurer, whether known as a managing general agent, manager,

<sup>&</sup>lt;sup>16</sup> s. 497.005 (7), (9), (61), F.S.

<sup>&</sup>lt;sup>17</sup> The amount paid into the CPTF varies from \$2.50 to \$10 based on the type and price of the preneed contract. s. 497.456(2), F.S.

<sup>&</sup>lt;sup>18</sup> Department of Financial Services, Agency Analysis of 2018 House Bill 1073, p. 4 (Dec. 29, 2017).

<sup>&</sup>lt;sup>19</sup> *Id*.

 $<sup>^{20}</sup>$  *Id*.

<sup>&</sup>lt;sup>21</sup> *Id*.

<sup>&</sup>lt;sup>22</sup> *Id*.

 $<sup>^{23}</sup>$  Id.

<sup>&</sup>lt;sup>24</sup> INSURANCE DIVISION OF AGENT AND AGENCY SERVICES, <a href="https://myfloridacfo.com/Division/Agents/">https://myfloridacfo.com/Division/Agents/</a> (last visited Jan. 19, 2018). **STORAGE NAME**: h1073.IBS.DOCX

or other similar term, who, with or without authority, separately or together with affiliates, produces directly or indirectly, or underwrites an amount of gross direct written premium equal to or more that five percent of the policyholder surplus as reported in the last annual statement of the insurer in any single quarter or year and also adjusts or pays claim and/or negotiates insurance on behalf of the insurer.<sup>25</sup>

A&A currently licenses approximately 150 new MGA licensees per year.<sup>26</sup> To be a MGA requires a MGA license but this license type has no prelicensing requirements or formal examination to determine eligibility.<sup>27</sup> To obtain this license, the only requirements are to complete the application, be eligible to work in the United States, and submit fingerprints for a background evaluation.

Under s. 626.731, F.S., a general lines agent may not hold a MGA license.<sup>28</sup> A general lines agent<sup>29</sup> is one who sells one or more of the following lines of insurance: property;<sup>30</sup> casualty,<sup>31</sup> including commercial liability insurance underwritten by a risk retention group, a commercial self-insurance fund,<sup>32</sup> or a workers' compensation self-insurance fund;<sup>33</sup> surety;<sup>34</sup> health;<sup>35</sup> and, marine.<sup>36</sup> This is inconsistent with the National Association of Insurance Commissioners' Model Act MDL-225, Managing General Agents Act,<sup>37</sup> because the Act states that a person shall not be a MGA without being a licensed agent in the state.

#### Effect of the bill

The bill eliminates the MGA license, but not the role of an MGA. It requires an MGA to be a licensed agent and have a MGA appointment. These changes will clarify some of the inconsistency in the MGA statutes. The bill makes technical changes throughout ch. 626, F.S., to conform terminology to these changes.

#### Fingerprinting Requirements (Sections 18 & 46)

Current law requires a submission of fingerprints and a fingerprint processing fee of \$50 with each application for an insurance license and each application for licensure as a bail bonds agent.<sup>38</sup> A&A currently tracks its licensees against the Florida Clerk's database to identify existing licensees convicted or pleading to felony charges.<sup>39</sup> According to DFS, the fingerprinting requirement is unnecessary for those already licensed because it informs A&A of information they already knew through the Florida Clerk's database.<sup>40</sup>

<sup>&</sup>lt;sup>25</sup> s. 626.015(16)(a), F.S.

<sup>&</sup>lt;sup>26</sup> Department of Financial Services, Agency Analysis of 2018 House Bill 1073, p. 5 (Dec. 29, 2017).

<sup>27</sup> I.A

<sup>&</sup>lt;sup>28</sup> s. 626.731(1)(f), F.S.

<sup>&</sup>lt;sup>29</sup> s. 626.015(5), F.S.

<sup>&</sup>lt;sup>30</sup> s. 624.604, F.S.

<sup>&</sup>lt;sup>31</sup> s. 624.605, F.S.

<sup>&</sup>lt;sup>32</sup> As defined in s. 624.462, F.S.

<sup>&</sup>lt;sup>33</sup> Pursuant to s. 624.4621, F.S.

<sup>&</sup>lt;sup>34</sup> s. 626.606, F.S.

<sup>&</sup>lt;sup>35</sup> ss. 624.603 and 627.6482, F.S.

<sup>&</sup>lt;sup>36</sup> s. 624.607, F.S.

<sup>&</sup>lt;sup>37</sup> http://www.naic.org/store/free/MDL-225.pdf (last visited Jan. 21, 2018).

<sup>&</sup>lt;sup>38</sup> ss. 626.202 and 648.34(4), F.S.

<sup>&</sup>lt;sup>39</sup> Department of Financial Services, Agency Analysis of 2018 House Bill 1073, p. 5 (Dec. 29, 2017).

<sup>40</sup> Id.

#### Effect of the bill

Under the bill, an individual who is currently licensed under ch. 626, F.S., or ch. 648, F.S., and has submitted fingerprints in the past 48 months is not required to resubmit fingerprints or pay the fingerprint processing fee when applying for an additional license.<sup>41</sup>

The bill also waives the fingerprint submission requirement for members of the United States Armed Forces and veterans who were honorably discharged within 24 months.

#### All-lines Adjuster Examination Requirements (Section 20)

Under s. 626.221, F.S., DFS may not issue any license as an agent or adjuster to any individual who has not taken and passed a written examination. However, there are exemptions from examination, including for applicants who have certain professional designations or certificates.<sup>42</sup>

#### Effect of the bill

The bill adds Claims Adjuster Certified Professional from WebCE, Inc. to the list of professional designations that exempt an applicant from the all-lines adjuster licensure exam requirement.

#### **Credit and Character Reports** (Section 22)

Credit and character reports must be secured from an established and reputable independent reporting service. They must be secured and kept on file by the appointing insurer or employer for first-time applicants as agents, services representatives, customer representatives, or managing general agents, in the state.<sup>43</sup> If a credit and character report is requested by DFS, it must be completed on a form furnished by DFS.<sup>44</sup>

#### Effect of the bill

The bill clarifies language and changes the time at which a credit and character report must be completed to before appointment rather than before licensure because the licensure process does not involve appointing entities.

The bill removes the requirement that a credit and character report request by DFS be completed on a form furnished by DFS. It also removes the requirement that the credit and character report be done by an "established and reputable independent reporting service" because there are no standards to determine "established and reputable independent reporting service;" hence, it is unenforceable. Additionally, the appointing insurer or employer is required to certify to DFS that the licensee is of good moral character and reputation, and is fit to engage in the insurance business.<sup>45</sup>

#### Exchange of Business (Sections 13, 29 & 30)

Under current "exchange of business" or "excess or rejected business" laws, brokering agents<sup>46</sup> are permitted to write up to 24 policies for an insurer each year without being appointed by the insurer.<sup>47</sup> Once an agent has written more than 24 policies, the insurer must report them to DFS under the

<sup>&</sup>lt;sup>41</sup> DFS may still require fingerprints if they have reason to believe that the applicant has been found guilty of, or pleaded nolo contendere to, a felony or crime related to the business of insurance.

<sup>&</sup>lt;sup>42</sup> s. 626.221(2)(j), F.S.

<sup>&</sup>lt;sup>43</sup> s. 626.521, F.S.

<sup>&</sup>lt;sup>44</sup> s. 626.521(2), F.S.

<sup>&</sup>lt;sup>45</sup> s. 626.451(2), F.S.

<sup>&</sup>lt;sup>46</sup> Brokering agent is defined in s. 626.751(1)(a), F.S., as "an originating general lines agent placing business with a company with which he or she is not appointed."

<sup>&</sup>lt;sup>47</sup> s. 626.752, F.S.

exchange of business appointment type.<sup>48</sup> This appointment type costs \$30 per year.<sup>49</sup> Under s. 626.451(3), F.S., an appointment of an agent by an insurer is a certification to DFS that the insurer is willing to be bound by the acts of the agent, within the scope of the licensee's employment or appointment.

Brokering agents are required to maintain a "bound journal" to record chronologically numbered insurance transactions.

#### Effect of the bill

The bill changes the requirement from "bound journal" to "permanent record of" to allow for electronic recordkeeping.

The bill reduces the number of policies that can be written each year by a brokering agent from 24 to four. The change should help DFS to better protect consumers by increasing the number of policies written by agents that have been appointed by an insurer and are therefore bound by the acts of the agent.

#### Nonresident Public and All-lines Adjuster's Qualifications (Sections 32 & 33)

Current law requires nonresident public and nonresident all-lines adjusters, wishing to do business in Florida, to submit an affidavit certifying that the licensee is familiar with and understands the insurance code, administrative rules of the state, and the provisions of the contracts negotiated or to be negotiated as a condition precedent to the issuance, continuation, reinstatement, or renewal of appointment.<sup>50</sup> Insurance companies who appoint licensees are already required to certify to A&A that the licensee is of good moral character and is fit to engage in the insurance business.<sup>51</sup>

#### Effect of the bill

The bill eliminates the affidavit requirement for non-resident public and all-lines adjusters because it is duplicative with the certification of good moral character and fitness by the appointing insurance company.

#### Origination, Acceptance, and Placement of Surplus Line Business (Section 36)

Surplus lines insurance refers to a category of insurance for which the admitted market is unable or unwilling to provide coverage.<sup>52</sup> Surplus lines insurers are not "authorized" insurers as defined in the Insurance Code,<sup>53</sup> which means they do not obtain a certificate of authority from OIR to transact insurance in Florida.<sup>54</sup> Rather, surplus lines insurers are "unauthorized" insurers,<sup>20</sup> but may transact surplus lines insurance if they are made eligible by OIR. A surplus lines agent is an individual licensed to handle the placement of insurance coverages with unauthorized insurers and to place such coverages with authorized insurers as to which the licensee is not licensed as an agent.<sup>55</sup>

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<sup>&</sup>lt;sup>48</sup> s. 626.752(5), F.S.

<sup>&</sup>lt;sup>49</sup> s. 624.501(19)(e), F.S.

<sup>&</sup>lt;sup>50</sup> ss. 626.8732(5) and 626.8734(4), F.S.

<sup>&</sup>lt;sup>51</sup> s. 626.451(2), F.S.

<sup>&</sup>lt;sup>52</sup> The admitted market is comprised of insurance companies licensed to transact insurance in Florida. The administration of surplus lines insurance business is managed by the Florida Surplus Lines Services Office. s. 626.921, F.S.

<sup>&</sup>lt;sup>53</sup> The Insurance Code is chapters 624-632, 634, 635, 636, 641, 642, 648, and 651, F.S. s. 624.01, F.S.

<sup>&</sup>lt;sup>54</sup> s. 624.09(1), F.S.

<sup>&</sup>lt;sup>20</sup> s. 624.09(2), F.S.

<sup>&</sup>lt;sup>55</sup> s. 62.914(1), F.S.

#### Effect of the bill

The bill allows a MGA to be appointed as a surplus lines agent without being licensed. DFS has noted this as a drafting error and has indicated their intention to remedy it. See Drafting Issues or Other Comments Section below.

#### **DIVISION OF STATE FIRE MARSHAL**

The Florida State Fire Marshal is dedicated to protecting life, property and the environment from the devastation of fire. Their focus and efforts foster a fire safe environment through engineering, education and enforcement. The Division of State Fire Marshall (SFM) is comprised of the Bureau of Fire Prevention and the Bureau of Fire Standards and Training.

#### Anti-Fraud Reward Program (Section 38)

The Anti-Fraud Reward Program authorizes DFS to pay rewards of up to \$25,000 to persons providing information leading to the arrest and conviction of persons committing various crimes relating to insurance fraud. <sup>56</sup> DFS may pay for tips relating to crimes involving, among others, explosives and arson resulting in injury to another. <sup>57</sup>

#### Effect of the bill

The bill adds that DFS may also utilize the Anti-Fraud Reward Program to pay rewards for tips leading to the arrest and conviction of persons committing the crime of arson.

#### Florida Fire Safety Board (Section 39)

The Florida Fire Safety Board (Board) consists of seven members that act as an advisory board for the SFM. They advise on administrative rules, codes, standards, and training.<sup>58</sup> Currently, one member of the Board must be appointed for a term of one year, one member for a term of two years, two members for a term of three years, and two members for a term of four years.<sup>59</sup>

#### Effect of the bill

The bill provides for each member to serve a four-year term after the completion of the initial appointment term. This is expected to help reduce vacancies and retain qualified members on the board.<sup>60</sup>

#### Fire Suppression Equipment; License to Install or Maintain (Sections 40 & 41)

Current law allows a person with a valid fire equipment dealer license to maintain their license in an inactive status for four years or when the license is renewed, whichever comes first.<sup>61</sup> Fire equipment dealer licenses are renewed every two years,<sup>62</sup> making this language contradictory.

Individuals performing the work of servicing, recharging, repairing, hydrotesting, installing, testing, or inspecting fire extinguishers or preengineered systems must possess a valid and subsisting permit.<sup>63</sup>

<sup>&</sup>lt;sup>56</sup> s. 626.9892(2), F.S.

<sup>&</sup>lt;sup>57</sup> *Id*.

<sup>&</sup>lt;sup>58</sup> s. 633.302(4), F.S.

<sup>&</sup>lt;sup>59</sup> s. 633.302(3), F.S.

<sup>&</sup>lt;sup>60</sup> Department of Financial Services, Agency Analysis of 2018 House Bill 1073, p. 9 (Dec. 29, 2017).

<sup>&</sup>lt;sup>61</sup> s. 633.304(2), F.S.

<sup>&</sup>lt;sup>62</sup> Department of Financial Services, Agency Analysis of 2018 House Bill 1073, p. 6 (Dec. 29, 2017).

<sup>&</sup>lt;sup>63</sup> s. 633.304(3), F.S.

These permittees must be employees of a fire equipment dealer licensee.<sup>64</sup> Current law does not allow a franchisee to operate under the license of their parent company, the franchisee is required to obtain its own license.

Fire equipment dealers and fire protection system contractors are required to submit to the SFM proof of insurance providing coverage for comprehensive general liability for bodily injury and property damage, products liability, completed operations, and contractual liability. The SFM may require proof of such insurance on a form provided by the SFM.

#### Effect of the bill

The bill clarifies ambiguous language to allow an inactive fire equipment dealers to maintain their license in an inactive status for up to four years. It also allows franchisees to operate under the license of their parent company.

The bill also deletes the requirement that fire equipment dealer and fire protection system contractors furnish proof of insurance on a form provided by the SFM. According to DFS, industry practice is to use Accord forms to show proof of insurance and this change reflects that practice.<sup>67</sup>

#### Firefighter and Volunteer Firefighter Training and Certification (Sections 42 & 43)

Under current law, the SFM may establish requirements to be issued a Firefighter Certificate of Compliance, a Volunteer Firefighter Certificate of Compliance, and a Special Certificate of Compliance. A Special Certificate of Compliance only authorizes an individual to serve as an administrative and command head of a fire service provider.

Additionally, a fire service provider may not employ an individual unless they have a valid Firefighter Certificate of Compliance.<sup>70</sup>

#### Effect of the bill

The bill adds the following requirements for the Special Certificate of Compliance:

- Requires that an individual who is employed as a fire chief, coordinator, director, or administrator must obtain certification within one year;
- Prohibits an individual from serving as a command officer or in a position dictating incident outcomes or objectives before achieving certification; and
- Requires that retention requirements must be similar to those for firefighters and volunteer firefighters.

The bill also allows a fire service provider to employ individuals who have received equivalent training while active in the United States Department of Defense. The individual must obtain a Firefighter Certificate of Compliance within two years of employment.

<sup>&</sup>lt;sup>64</sup> *Id*.

<sup>65</sup> ss. 633.304(4)(d)(3) and 633.318(7), F.S.

<sup>&</sup>lt;sup>66</sup> Id

<sup>&</sup>lt;sup>67</sup> Department of Financial Services, Agency Analysis of 2018 House Bill 1073, p. 9 (Dec. 29, 2017).

<sup>68</sup> s. 633.408, F.S.

<sup>&</sup>lt;sup>69</sup> s. 633.408(6)(b), F.S.

<sup>&</sup>lt;sup>70</sup> s. 633.416(1)(a), F.S.

#### Miscellaneous

#### Effect of the bill

#### The bill:

- Makes a technical change to fix an incorrect reference to the Department of Economic
   Opportunity with the Department of Education in a list of entities to which a public assistance
   recipient may be required to provide written consent for certain investigative inquiries (Section 7);
- The bill renames the Bureau of Fire and Arson Investigations as the Bureau of Fire, Arson, and Explosives Investigations. It also creates the Bureau of Insurance Fraud and the Bureau of Workers' Compensation Fraud (Section 2);
- Clarifies terminology related to insurance agents (Section 10);
- Deletes requirement that law enforcement or the state attorney's office notify DFS of criminal actions against licensees because monthly data matching between DFS and the clerks of courts system has made it unnecessary (Section 21);
- Makes a technical change to delete a contradiction and no longer applicable qualification for a general lines agent license (Section 23);
- Clarifies requirements for licensing of surplus lines agents and deletes an examination exemption that is no longer applicable (Section 35);
- Clarifies that surplus lines agents shall maintain their records in either his or her general lines agency office or managing general agency office (Section 37); and
- Deletes the responsibility of the SFM to develop a staffing and funding formula for the Florida State Fire College because it was delegated to Marion County through a memorandum of agreement in 2008 (Section 44).

#### **B. SECTION DIRECTORY:**

- **Section 1:** Amends s. 17.64, F.S., relating to Division of Treasury to make reproductions of certain warrants, records, and documents.
- Section 2: Amends s. 20.121, F.S., relating to Department of Financial Services.
- Section 3: Amends s. 39.6035, F.S., relating to transition plan.
- Section 4: Amends s. 39.6251, F.S., relating to continuing care for young adults.
- **Section 5:** Amends s. 284.50, F.S., relating to Loss prevention program; safety coordinators; Interagnecy Advisory Council on Loss Prevention; employee recognition program.
- Section 6: Amends s. 409.1451, F.S., relating to the Road-to-Independence Program.
- Section 7: Amends s. 414.411, F.S., relating to public assistance fraud.
- **Section 8:** Amends s. 497.168, F.S., relating to member of Armed Forces in good standing with administrative boards.
- **Section 9:** Amends s. 497.456, F.S., relating to Preneed Funeral Contract Consumer Protection Trust Fund.
- **Section 10:** Amends s. 624.317, F.S., relating to investigation of agents, adjusters, administrators, service companies, and others.
- **Section 11:** Amends s. 624.34, F.S., relating to authority of Department of Law Enforcement to accept fingerprints of, and exchange criminal history records with respect to, certain persons.
- Section 12: Amends s. 624.4094, F.S., relating to bail bond premiums.
- Section 13: Amends s. 624.501, F.S., relating to filing, license, appointment, and miscellaneous fees.
- Section 14: Amends s. 624.509, F.S., relating to premium tax; rate and computation.
- Section 15: Amends s. 625.071, F.S., relating to special reserve for bail and judicial bonds.

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- **Section 16:** Amends s. 626.112, F.S., relating to license and appointment required; agents, customer representatives, adjusters, insurance agencies, service representatives, managing general agents.
- **Section 17:** Amends s. 626.171, F.S., relating to application for license as an agent, customer representative, adjuster, service representative, managing general agent, or reinsurance intermediary.
- **Section 18:** Amends s. 626.202, F.S., relating to fingerprinting requirements.
- **Section 19:** Amends s. 626.207, F.S., relating to disqualification of applicants and licensees; penalties against licensees; rulemaking authority.
- Section 20: Amends s. 626.221, F.S., relating to examination requirement; exemptions.
- Section 21: Amends s. 626.451, F.S., relating to appointment of agent or other representative.
- Section 22: Amends s. 626.521, F.S., relating to character, credit reports.
- Section 23: Amends s. 626.731, F.S., relating to qualifications for general lines agent's license.
- Section 24: Amends s. 626.7351, F.S., relating to qualifications for customer representative's license.
- **Section 25:** Amends s. 626.744, F.S., relating to service representatives, managing general agents; application for license.
- **Section 26:** Amends s. 626.745, F.S., relating to service representatives, managing general agents; managers; activities.
- Section 27: Amends s. 626.7451, F.S., relating to managing general agents; required contract provisions.
- Section 28: Amends s. 626.7455, F.S., relating to managing general agent; responsibility of insurer.
- Section 29: Amends s. 626.752, F.S., relating to exchange of business.
- **Section 30:** Amends s. 626.793, F.S., relating to excess or rejected business.
- Section 31: Amends s. 626.837, F.S., relating to excess or rejected business.
- Section 32: Amends s. 626.8732, F.S., relating to nonresident public adjuster's qualifications, bond.
- **Section 33:** Amends s. 626.8734, F.S., relating to nonresident all-lines adjuster license qualifications.
- Section 34: Amends s. 626.88, F.S., relating to definitions.
- Section 35: Amends s. 626.927, F.S., relating to licensing of surplus lines agent.
- **Section 36:** Amends s. 626.929, F.S., relating to origination, acceptance, placement of surplus lines business.
- Section 37: Amends s. 626.930, F.S., relating to records of surplus lines agent.
- **Section 38:** Amends s. 626.9892, F.S., relating to Anti-Fraud Reward Program; reporting of insurance fraud.
- **Section 39:** Amends s. 633.302, F.S., relating to Florida Fire Safety Board; membership; duties; meetings; officers; quorum; compensation; seal.
- **Section 40:** Amends s. 633.304, F.S., relating to fire suppression equipment; license to install or maintain.
- **Section 41:** Amends s. 633.318, F.S., relating to certificate application and issuance; permit issuance; examination and investigation of applicant.
- **Section 42:** Amends s. 633.408, F.S., relating to firefighter and volunteer firefighter training and certification.
- **Section 43:** Amends s. 633.416, F.S., relating to firefighter employment and volunteer firefighter service; saving clause.
- Section 44: Amends s. 633.444, F.S., relating to Division powers and duties; Florida State Fire College.

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Section 45: Amends s. 648.27, F.S., relating to licenses and appointments; general.

Section 46: Amends s. 648.34, F.S., relating to bail bond agents; qualifications.

Section 47: Reenacts s. 626.8734, F.S., relating to nonresident all-lines adjuster license qualifications.

Section 48: Provides an effective date of July 1, 2018.

#### II. FISCAL ANALYSIS & ECONOMIC IMPACT STATEMENT

#### A. FISCAL IMPACT ON STATE GOVERNMENT:

#### 1. Revenues:

The fiscal impact on state government revenues is unknown. The Florida Department of Law Enforcement has indicated that changing the managing general agent license to an appointment could result in a loss of revenue because they will no longer be required to undergo a state and national criminal history record check.71

2. Expenditures:

None.

#### B. FISCAL IMPACT ON LOCAL GOVERNMENTS:

1. Revenues:

None.

2. Expenditures:

None.

#### C. DIRECT ECONOMIC IMPACT ON PRIVATE SECTOR:

The direct economic impact is indeterminate. The bill provides for some minor cost savings for various licenses and could potentially result in minor increases for insurers when agents who are not appointed by the insurers make sales under the exchange of business laws.

D. FISCAL COMMENTS:

None.

#### **III. COMMENTS**

#### A. CONSTITUTIONAL ISSUES:

1. Applicability of Municipality/County Mandates Provision:

Not applicable. This PCS does not appear to affect county or municipal governments.

2. Other:

None

#### **B. RULE-MAKING AUTHORITY:**

The bill does not grant any new rulemaking authority. However, several sections of the bill will require DFS to make minor amendments to existing rules.

#### C. DRAFTING ISSUES OR OTHER COMMENTS:

DFS has indicated that the inclusion of Section 36 was a drafting error. The sponsor has expressed his intention to remedy the error in an amendment.

#### IV. AMENDMENTS/ COMMITTEE SUBSTITUTE CHANGES

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A bill to be entitled

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An act relating to the Department of Financial Services; amending s. 17.64, F.S.; providing that electronic images of warrants, vouchers, or checks in the Division of Treasury are deemed to be original records; revising the applicable medium, from film or print to electronic, in provisions relating to copies and reproductions of records and documents of the division; amending s. 20.121, F.S.; renaming the Bureau of Fire and Arson Investigations within the Division of Investigative and Forensic Services as the Bureau of Fire, Arson, and Explosives Investigations; creating the Bureau of Insurance Fraud and the Bureau of Workers' Compensation Fraud within the division; amending s. 39.6035, F.S.; requiring certain child transition plans to address financial literacy; specifying requirements for the Department of Children and Families and community-based providers relating to a certain financial literacy curriculum offered by the department; amending s. 39.6251, F.S.; revising conditions under which certain children are eligible to remain in licensed care; amending s. 284.50, F.S.; requiring safety coordinators of state governmental departments to complete, within a certain timeframe, safety coordinator training offered by the department;

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requiring certain agencies to report certain returnto-work information to the department; authorizing the department to disclose certain personal identifying information of injured or deceased employees which is exempt from disclosure under the Workers' Compensation Law to department-contracted vendors for certain purposes; requiring agencies to provide certain risk management program information to the Division of Risk Management for certain purposes; specifying requirements for agencies in reviewing and responding to certain information and communications provided by the division; amending s. 409.1451, F.S.; revising conditions under which a young adult is eligible for postsecondary education services and support under the Road-to-Independence Program; amending s. 414.411, F.S.; replacing the Department of Economic Opportunity with the Department of Education in a list of entities to which a public assistance recipient may be required to provide written consent for certain investigative inquiries; amending s. 497.168, F.S.; providing an exemption from specified application fees for members and certain veterans of the United States Armed Forces; requiring such members and veterans to provide certain documentation of good standing or honorable discharge; amending s. 497.456, F.S.; specifying the

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date when the department must annually review the status of the Preneed Funeral Contract Consumer Protection Trust Fund; requiring the department to transfer, for certain purposes, trust fund sums in excess of a specified amount to the Regulatory Trust Fund each year; amending s. 624.317, F.S.; authorizing the department to conduct investigations of any, rather than specified, agents subject to its jurisdiction; amending ss. 624.34, 624.4094, 624.501, 624.509, and 625.071, F.S.; conforming provisions to changes made by the act; amending s. 626.112, F.S.; requiring a managing general agent to hold a currently effective producer license rather than a managing general agent license; amending s. 626.171, F.S.; deleting applicability of licensing provisions as to managing general agents; making a technical change; amending s. 626.202, F.S.; providing that certain applicants are not required to resubmit fingerprints to the department under certain circumstances; authorizing the department to require these applicants to file fingerprints under certain circumstances; providing an exemption from fingerprinting requirements for members and certain veterans of the United States Armed Forces; requiring such members and veterans to provide certain documentation of good

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standing or honorable discharge; amending s. 626.207, F.S.; conforming a provision to changes made by the act; amending s. 626.221, F.S.; adding a designation that exempts applicants for licensure as an all-lines adjuster from an examination requirement; amending s. 626.451, F.S.; deleting a requirement for law enforcement agencies and state attorney's offices to notify the department or the Office of Insurance Regulation of certain felony dispositions; deleting a requirement for the state attorney to provide the department or office a certified copy of an information or indictment against a managing general agent; conforming a provision to changes made by the act; amending s. 626.521, F.S.; revising requirements for credit and character reports secured and kept by insurers or employers appointing certain insurance representatives; amending s. 626.731, F.S.; deleting a certain qualification for licensure as a general lines agent; amending s. 626.7351, F.S.; revising a qualification for licensure as a customer representative; amending s. 626.744, F.S.; conforming a provision to changes made by the act; amending s. 626.745, F.S.; revising conditions under which service representatives and managing general agents may engage in certain activities; amending ss. 626.7451 and

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101 626.7455, F.S.; conforming provisions to changes made 102 by the act; amending s. 626.752, F.S.; revising a 103 requirement for the Brokering Agent's Register 104 maintained by brokering agents; revising the limit on 105 certain personal lines risks an insurer may receive 106 from an agent within a specified timeframe before the 107 insurer must comply with certain reporting 108 requirements for that agent; amending s. 626.793, 109 F.S.; revising the limit on certain risks that certain 110 insurers may receive from a life agent within a 111 specified timeframe before the insurer must comply 112 with certain reporting requirements for that agent; 113 amending s. 626.837, F.S.; revising the limit on 114 certain risks that certain insurers may receive from a 115 health agent within a specified timeframe before the 116 insurer must comply with certain reporting 117 requirements for that agent; amending s. 626.8732, 118 F.S.; deleting a requirement for a licensed 119 nonresident public adjuster to submit a certain annual 120 affidavit to the department; amending s. 626.8734, 121 F.S.; deleting a requirement for a nonresident 122 independent adjuster to submit a certain annual 123 affidavit to the department; amending s. 626.88, F.S.; 124 conforming a provision to changes made by the act; 125 amending s. 626.927, F.S.; revising conditions under

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126 which an individual may be licensed as a surplus lines 127 agent solely for the purpose of placing certain 128 coverages with surplus lines insurers; amending s. 129 626.929, F.S.; revising a condition under which a 130 managing general agent may accept and place certain 131 surplus lines business and compensate certain agents; 132 amending s. 626.930, F.S.; revising a requirement 133 relating to the location of a surplus lines agent's 134 surplus lines business records; amending s. 626.9892, 135 F.S.; authorizing the department to pay a specified 136 amount of rewards under the Anti-Fraud Reward Program 137 for information leading to the arrest and conviction 138 of persons guilty of arson; amending s. 633.302, F.S.; 139 providing for an additional 4-year term for members of 140 the Florida Fire Safety Board after their initial terms; amending s. 633.304, F.S.; revising 141 142 circumstances under which an inactive fire equipment 143 dealer license is void; specifying the timeframe when 144 an inactive license must be reactivated; specifying 145 that permittees performing certain work on fire 146 equipment may be contracted rather than employed; 147 revising a requirement for a certain proof-of-148 insurance form to be provided by the insurer rather than the State Fire Marshal; amending s. 633.318, 149 150 F.S.; revising a requirement for a certain proof-of-

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151 insurance form to be provided by the insurer rather than the State Fire Marshal; amending s. 633.408, F.S.; specifying prerequisites and retention requirements for a Special Certificate of Compliance that authorizes an individual to serve as an 155 administrative and command head of a fire service 156 157 provider; amending s. 633.416, F.S.; authorizing fire service providers to employ individuals who received 158 159 equivalent training while active in the United States Department of Defense; requiring the Division of State 161 Fire Marshal to verify the equivalency of such 162 training before the individual begins employment; 163 requiring such individual to obtain a Firefighter 164 Certificate of Compliance within a specified 165 timeframe; making a technical change; amending s. 633.444, F.S.; deleting a requirement for the Division 166 167 of State Fire Marshal to develop a staffing and 168 funding formula for the Florida State Fire College; 169 amending s. 648.27, F.S.; revising conditions under 170 which a managing general agent must also be licensed 171 as a bail bond agent; conforming a provision to 172 changes made by the act; amending s. 648.34, F.S.; 173 providing that individuals applying for bail bond agent licensure are not required to resubmit 174 175 fingerprints to the department under certain

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circumstances; authorizing the department to require such individuals to file fingerprints under certain circumstances; reenacting s. 626.8734(1)(b), F.S., relating to nonresident all-lines adjuster license qualifications, to incorporate the amendment made to s. 626.221, F.S., in a reference thereto; providing an effective date.

Be It Enacted by the Legislature of the State of Florida:

Section 1. Section 17.64, Florida Statutes, is amended to read:

17.64 Division of Treasury to make reproductions of certain warrants, records, and documents.—

(1) Electronic images, photographs, microphotographs, or reproductions on film of warrants, vouchers, or checks are shall be deemed to be original records for all purposes; and any copy or reproduction thereof made from such original film, duly certified by the Division of Treasury as a true and correct copy or reproduction made from such film, is shall be deemed to be a transcript, exemplification, or certified copy of the original warrant, voucher, or check such copy represents, and must shall in all cases and in all courts and places be admitted and received in evidence with the like force and effect as the original thereof might be.

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(2) The Division of Treasury may electronically
photograph, microphotograph, or reproduce on film, all records
and documents of the division, as the Chief Financial Officer,
in his or her discretion, selects; and the division may destroy
any such documents or records after they have been <a href="reproduced">reproduced</a>
electronically photographed and filed and after audit of the
division has been completed for the period embracing the dates
of such documents and records.

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- the form of film or prints of any records made in compliance with the provisions of this section shall have the same force and effect as the originals thereof would have, and must shall be treated as originals for the purpose of their admissibility in evidence. Duly certified or authenticated reproductions of such electronic images must photographs or microphotographs shall be admitted in evidence equally with the original electronic images photographs or microphotographs.
- Section 2. Paragraph (e) of subsection (2) of section 20.121, Florida Statutes, is amended to read:
- 20.121 Department of Financial Services.—There is created a Department of Financial Services.
- (2) DIVISIONS.—The Department of Financial Services shall consist of the following divisions and office:
- (e) The Division of Investigative and Forensic Services\_\_ which shall function as a criminal justice agency for purposes

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of ss. 943.045-943.08. The division may conduct investigations within or outside of this state as it deems necessary. If, during an investigation, the division has reason to believe that any criminal law of this state has or may have been violated, it shall refer any records tending to show such violation to state or federal law enforcement or prosecutorial agencies and shall provide investigative assistance to those agencies as required. The division shall include the following bureaus and office:

1. The Bureau of Forensic Services;

- 2. The Bureau of Fire, and Arson, and Explosives Investigations; and
- 3. The Office of Fiscal Integrity, which shall have a separate budget; -
  - 4. The Bureau of Insurance Fraud; and
  - 5. The Bureau of Workers' Compensation Fraud.
- Section 3. Subsection (1) of section 39.6035, Florida Statutes, is amended to read:
  - 39.6035 Transition plan.-
- (1) During the 180-day period after a child reaches 17 years of age, the department and the community-based care provider, in collaboration with the caregiver and any other individual whom the child would like to include, shall assist the child in developing a transition plan. The required transition plan is in addition to standard case management requirements. The transition plan must address specific options

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for the child to use in obtaining services, including housing, health insurance, education, <u>financial literacy</u>, a driver license, and workforce support and employment services. The plan must also consider establishing and maintaining naturally occurring mentoring relationships and other personal support services. The transition plan may be as detailed as the child chooses. In developing the transition plan, the department and the community-based provider shall:

- (a) Provide the child with the documentation required pursuant to s. 39.701(3); and
- (b) Coordinate the transition plan with the independent living provisions in the case plan and, for a child with disabilities, the Individuals with Disabilities Education Act transition plan; and.
- (c) Provide information for the financial literacy curriculum for foster youth offered by the Department of Financial Services, and require completion of the curriculum with a passing score before receiving aftercare services or before leaving care as attested by the child's guardian ad litem.

Section 4. Subsection (2) of section 39.6251, Florida Statutes, is amended to read:

- 39.6251 Continuing care for young adults.-
- (2) The primary goal for a child in care is permanency. A child who is living in licensed care on his or her 18th birthday

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and who has not achieved permanency under s. 39.621 is eligible to remain in licensed care under the jurisdiction of the court and in the care of the department. A child is eligible to remain in licensed care if he or she  $\frac{1}{100}$ :

- (a) <u>Is</u> completing secondary education or a program leading to an equivalent credential;
- (b) <u>Is</u> enrolled in an institution that provides postsecondary or vocational education;

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- (c) <u>Is</u> participating in a program or activity designed to promote or eliminate barriers to employment;
  - (d) Is employed for at least 80 hours per month; or
- (e) Has completed the financial literacy curriculum for foster youth offered by the Department of Financial Services with a passing score; or

<u>(f) (e)</u> Is unable to participate in programs or activities listed in paragraphs (a)-(d) full time due to a physical, intellectual, emotional, or psychiatric condition that limits participation. Any such barrier to participation must be supported by documentation in the child's case file or school or medical records of a physical, intellectual, or psychiatric condition that impairs the child's ability to perform one or more life activities.

Section 5. Section 284.50, Florida Statutes, is amended to read:

284.50 Loss prevention program; safety coordinators;

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Interagency Advisory Council on Loss Prevention; employee recognition program; return-to-work programs; disclosure of certain workers' compensation-related information by the Department of Financial Services; risk management programs.—

- (1) The head of each department of state government, except the Legislature, shall designate a safety coordinator. Such safety coordinator must be an employee of the department and must hold a position which has responsibilities comparable to those of an employee in the Senior Management System. The Department of Financial Services shall provide appropriate training to the safety coordinators to permit them to effectively perform their duties within their respective departments. Within 1 year after being appointed by his or her department head, the safety coordinator shall complete safety coordinator training offered by the Department of Financial Services. Each safety coordinator shall, at the direction of his or her department head:
- (a) Develop and implement the loss prevention program, a comprehensive departmental safety program which shall include a statement of safety policy and responsibility.
- (b) Provide for regular and periodic facility and equipment inspections.
- (c) Investigate job-related employee accidents of his or her department.
  - (d) Establish a program to promote increased safety

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awareness among employees.

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- There shall be an Interagency Advisory Council on Loss Prevention composed of the safety coordinators from each department and representatives designated by the Division of State Fire Marshal and the Division of Risk Management. The chair of the council is <del>shall be</del> the Director of the Division of Risk Management or his or her designee. The council shall meet at least quarterly to discuss safety problems within state government, to attempt to find solutions for these problems, and, when possible, to assist in the implementation of the solutions. If the safety coordinator of a department or office is unable to attend a council meeting, an alternate, selected by the department head or his or her designee, shall attend the meeting to represent and provide input for that department or office on the council. The council is further authorized to provide for the recognition of employees, agents, and volunteers who make exceptional contributions to the reduction and control of employment-related accidents. The necessary expenses for the administration of this program of recognition shall be considered an authorized administrative expense payable from the State Risk Management Trust Fund.
- (3) The Department of Financial Services and all agencies that are provided workers' compensation insurance coverage by the State Risk Management Trust Fund and employ more than 3,000 full-time employees shall establish and maintain return-to-work

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programs for employees who are receiving workers' compensation benefits. The programs <u>must</u> <u>shall</u> have the primary goal of enabling injured workers to remain at work or return to work to perform job duties within the physical or mental functional limitations and restrictions established by the workers' treating physicians. If no limitation or restriction is established in writing by a worker's treating physician, the worker <u>is</u> <u>shall</u> <u>be</u> deemed to be able to fully perform the same work duties he or she performed before the injury. <u>Agencies</u> employing more than 3,000 full-time employees shall report return-to-work information to the Department of Financial Services' mandatory reporting requirements on agency return-to-work efforts under s. 284.42(1)(b).

- (4) Notwithstanding s. 440.1851, the Department of Financial Services may disclose the personal identifying information of an injured or deceased employee to a department-contracted vendor for the purpose of ascertaining a claimant's claims history to investigate the compensability of a claim or to identify and prevent fraud.
- (5)(4) The Division of Risk Management shall evaluate each agency's risk management programs, including, but not limited to, return-to-work, safety, and loss prevention programs, at least once every 5 years. Reports, including, but not limited to, any recommended corrective action, resulting from such

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evaluations <u>must shall</u> be provided to the head of the agency being evaluated, the Chief Financial Officer, and the director of the Division of Risk Management. The agency head must provide to the Division of Risk Management a response to all report recommendations within 45 days and a plan to implement any corrective action to be taken as part of the response. If the agency disagrees with any final report recommendations, including, but not limited to, any recommended corrective action, or if the agency fails to implement any recommended corrective action within a reasonable time, the division shall submit the evaluation report to the legislative appropriations committees. <u>Each agency shall provide risk management program information to the Division of Risk Management to support the Division of Risk Management to support the Division of Risk Management to subsection.</u>

(6) Each agency shall:

- (a) Review information provided by the Division of Risk Management on claims and losses;
- (b) Identify any discrepancies between the Division of Risk Management's records and the agency's records and report such discrepancies to the Division of Risk Management in writing; and
- (c) Review and respond to communications from the Division of Risk Management identifying unsafe or inappropriate conditions, policies, procedures, trends, equipment, or actions

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or incidents that have led or may lead to accidents or claims involving the state.

Section 6. Paragraph (a) of subsection (2) of section 409.1451, Florida Statutes, is amended to read:

409.1451 The Road-to-Independence Program.-

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- (2) POSTSECONDARY EDUCATION SERVICES AND SUPPORT.-
- (a) A young adult is eligible for services and support under this subsection if he or she:
- 1. Was living in licensed care on his or her 18th birthday or is currently living in licensed care; or was at least 16 years of age and was adopted from foster care or placed with a court-approved dependency guardian after spending at least 6 months in licensed care within the 12 months immediately preceding such placement or adoption;
- 2. Spent at least 6 months in licensed care before reaching his or her 18th birthday;
- 3. Earned a standard high school diploma pursuant to s. 1002.3105(5), s. 1003.4281, or s. 1003.4282, or its equivalent pursuant to s. 1003.435;
- 4. Has been admitted for enrollment as a full-time student or its equivalent in an eligible postsecondary educational institution as provided in s. 1009.533. For purposes of this section, the term "full-time" means 9 credit hours or the vocational school equivalent. A student may enroll part-time if he or she has a recognized disability or is faced with another

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challenge or circumstance that would prevent full-time attendance. A student needing to enroll part-time for any reason other than having a recognized disability must get approval from his or her academic advisor;

- 5. Has reached 18 years of age but is not yet 23 years of age;
- 6. Has applied, with assistance from the young adult's caregiver and the community-based lead agency, for any other grants and scholarships for which he or she may qualify;
- 7. Submitted a Free Application for Federal Student Aid which is complete and error free; and
- 8. Signed an agreement to allow the department and the community-based care lead agency access to school records; and-
- 9. Has completed with a passing score the financial literacy curriculum for foster youth offered by the Department of Financial Services.

Section 7. Subsection (1) of section 414.411, Florida Statutes, is amended to read:

414.411 Public assistance fraud.-

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(1) The Department of Financial Services shall investigate all public assistance provided to residents of the state or provided to others by the state. In the course of such investigation the department shall examine all records, including electronic benefits transfer records and make inquiry of all persons who may have knowledge as to any irregularity

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incidental to the disbursement of public moneys, food assistance, or other items or benefits authorizations to recipients. All public assistance recipients, as a condition precedent to qualification for public assistance under chapter 409, chapter 411, or this chapter, must first give in writing, to the Agency for Health Care Administration, the Department of Health, the Department of Education Economic Opportunity, and the Department of Children and Families, as appropriate, and to the Department of Financial Services, consent to make inquiry of past or present employers and records, financial or otherwise.

Section 8. Subsection (3) is added to section 497.168, Florida Statutes, to read:

497.168 Members of Armed Forces in good standing with administrative boards.—

veteran of the United States Armed Forces or a veteran of the United States Armed Forces who was honorably discharged within the 24-month period before the date of an application for licensure is exempt from the initial application filling fees under ss. 497.263(2)(r), 497.281(1), 497.368(1), 497.369(1), 497.370(1), 497.371, 497.373(1), 497.374(1), and 497.375(1)(a). A qualified individual shall provide a copy of a military identification card, military dependent identification card, military service record, military personnel file, veteran record, Form DD-214, NGB Form 22, or separation document that indicates such member or veteran of the United States Armed

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477 discharged. Section 9. Subsection (12) of section 497.456, Florida 478 479 Statutes, is amended to read: 497.456 Preneed Funeral Contract Consumer Protection Trust 480 481 Fund.-482 Notwithstanding the fee structure in subsection (2), 483 the department shall review the status of the trust fund on or 484 before August 31 of each year annually, and if it determines 485 that the amount in the trust fund exceeds \$5 million, the 486 department must transfer any funds in excess of this amount to 487 the Regulatory Trust Fund for the purpose of providing for the 488 payment of expenses of the licensing authority in carrying out 489 its responsibilities under this chapter and as prescribed by 490 rule. Additionally, if the department determines that the 491 uncommitted trust fund balance exceeds \$1 million, the licensing

Forces is currently in good standing or was honorably

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Section 10. Subsection (1) of section 624.317, Florida Statutes, is amended to read:

fund to an amount not less than \$1 per preneed contract.

authority may by rule lower the required payments to the trust

624.317 Investigation of agents, adjusters, administrators, service companies, and others.—If it has reason to believe that any person has violated or is violating any provision of this code, or upon the written complaint signed by any interested person indicating that any such violation may

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(1) The department shall conduct such investigation as it deems necessary of the accounts, records, documents, and transactions pertaining to or affecting the insurance affairs of any general agent, surplus lines agent, adjuster, managing general agent, insurance agent, insurance agency, customer representative, service representative, or other person subject to its jurisdiction, subject to the requirements of s. 626.601.

Section 11. Subsection (2) of section 624.34, Florida Statutes, is amended to read:

- 624.34 Authority of Department of Law Enforcement to accept fingerprints of, and exchange criminal history records with respect to, certain persons.—
- (2) The Department of Law Enforcement may accept fingerprints of individuals who apply for a license as an agent, customer representative, adjuster, service representative, or navigator, or managing general—agent or the fingerprints of the majority owner, sole proprietor, partners, officers, and directors of a corporation or other legal entity that applies for licensure with the department or office under the Florida Insurance Code.

Section 12. Subsection (1) of section 624.4094, Florida Statutes, is amended to read:

624.4094 Bail bond premiums.-

(1) The Legislature finds that a significant portion of

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bail bond premiums is retained by the licensed bail bond agents or appointed <del>licensed</del> managing general agents. For purposes of reporting in financial statements required to be filed with the office pursuant to s. 624.424, direct written premiums for bail bonds by a domestic insurer in this state shall be reported net of any amounts retained by licensed bail bond agents or appointed licensed managing general agents. However, in no case shall the direct written premiums for bail bonds be less than 6.5 percent of the total consideration received by the agent for all bail bonds written by the agent. This subsection also applies to any determination of compliance with s. 624.4095. Section 13. Paragraph (e) of subsection (19) of section 624.501, Florida Statutes, is amended to read: 624.501 Filing, license, appointment, and miscellaneous fees. - The department, commission, or office, as appropriate, shall collect in advance, and persons so served shall pay to it in advance, fees, licenses, and miscellaneous charges as follows: (19) Miscellaneous services: Insurer's registration fee for agent exchanging business more than four 24 times in a calendar year under s. 626.752, s. 626.793, or s. 626.837, registration fee per agent

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Section 14. Subsection (1) of section 624.509, Florida

per year.....\$30.00

CODING: Words stricken are deletions; words underlined are additions.

Statutes, is amended to read:

624.509 Premium tax; rate and computation.-

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- (1) In addition to the license taxes provided for in this chapter, each insurer shall also annually, and on or before March 1 in each year, except as to wet marine and transportation insurance taxed under s. 624.510, pay to the Department of Revenue a tax on insurance premiums, premiums for title insurance, or assessments, including membership fees and policy fees and gross deposits received from subscribers to reciprocal or interinsurance agreements, and on annuity premiums or considerations, received during the preceding calendar year, the amounts thereof to be determined as set forth in this section, to wit:
- (a) An amount equal to 1.75 percent of the gross amount of such receipts on account of life and health insurance policies covering persons resident in this state and on account of all other types of policies and contracts, except annuity policies or contracts taxable under paragraph (b) and bail bond policies or contracts taxable under paragraph (c), covering property, subjects, or risks located, resident, or to be performed in this state, omitting premiums on reinsurance accepted, and less return premiums or assessments, but without deductions:
  - 1. For reinsurance ceded to other insurers;
- 2. For moneys paid upon surrender of policies or certificates for cash surrender value;
  - 3. For discounts or refunds for direct or prompt payment

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576 of premiums or assessments; and

- 4. On account of dividends of any nature or amount paid and credited or allowed to holders of insurance policies; certificates; or surety, indemnity, reciprocal, or interinsurance contracts or agreements;
- (b) An amount equal to 1 percent of the gross receipts on annuity policies or contracts paid by holders thereof in this state; and
- (c) An amount equal to 1.75 percent of the direct written premiums for bail bonds, excluding any amounts retained by licensed bail bond agents or appointed licensed managing general agents.

Section 15. Section 625.071, Florida Statutes, is amended to read:

625.071 Special reserve for bail and judicial bonds.—In lieu of the unearned premium reserve required on surety bonds under s. 625.051, the office may require any surety insurer or limited surety insurer to set up and maintain a reserve on all bail bonds or other single-premium bonds without definite expiration date, furnished in judicial proceedings, equal to the lesser of 35 percent of the bail premiums in force or \$7 per \$1,000 of bail liability. Such reserve shall be reported as a liability in financial statements required to be filed with the office. Each insurer shall file a supplementary schedule showing bail premiums in force and bail liability and the associated

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special reserve for bail and judicial bonds with financial statements required by s. 624.424. Bail premiums in force do not include amounts retained by licensed bail bond agents or appointed licensed managing general agents, but may not be less than 6.5 percent of the total consideration received for all bail bonds in force.

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Section 16. Subsection (5) of section 626.112, Florida Statutes, is amended to read:

- 626.112 License and appointment required; agents, customer representatives, adjusters, insurance agencies, service representatives, managing general agents.—
- (5) A No person may not shall be, act as, or represent or hold himself or herself out to be a managing general agent unless he or she then holds a currently effective producer license and a managing general agent license and appointment.

Section 17. Section 626.171, Florida Statutes, is amended to read:

- 626.171 Application for license as an agent, customer representative, adjuster, service representative, managing general agent, or reinsurance intermediary.—
- (1) The department may not issue a license as agent, customer representative, adjuster, service representative, managing general agent, or reinsurance intermediary to any person except upon written application filed with the department, meeting the qualifications for the license applied

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for as determined by the department, and payment in advance of all applicable fees. The application must be made under the oath of the applicant and be signed by the applicant. An applicant may permit a third party to complete, submit, and sign an application on the applicant's behalf, but is responsible for ensuring that the information on the application is true and correct and is accountable for any misstatements or misrepresentations. The department shall accept the uniform application for nonresident agent licensing. The department may adopt revised versions of the uniform application by rule.

- (2) In the application, the applicant shall set forth:
- (a) His or her full name, age, social security number, residence address, business address, mailing address, contact telephone numbers, including a business telephone number, and email address.
- (b) A statement indicating the method the applicant used or is using to meet any required prelicensing education, knowledge, experience, or instructional requirements for the type of license applied for.
- (c) Whether he or she has been refused or has voluntarily surrendered or has had suspended or revoked a license to solicit insurance by the department or by the supervising officials of any state.
- (d) Whether any insurer or any managing general agent claims the applicant is indebted under any agency contract or

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otherwise and, if so, the name of the claimant, the nature of the claim, and the applicant's defense thereto, if any.

- (e) Proof that the applicant meets the requirements for the type of license for which he or she is applying.
  - (f) The applicant's gender (male or female).
  - (g) The applicant's native language.

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examinations.

- (h) The highest level of education achieved by the applicant.
- (i) The applicant's race or ethnicity (African American, white, American Indian, Asian, Hispanic, or other).
- (j) Such other or additional information as the department may deem proper to enable it to determine the character, experience, ability, and other qualifications of the applicant to hold himself or herself out to the public as an insurance representative.

However, the application must contain a statement that an applicant is not required to disclose his or her race or ethnicity, gender, or native language, that he or she will not be penalized for not doing so, and that the department will use this information exclusively for research and statistical purposes and to improve the quality and fairness of the

(3) Each application  $\underline{\text{must}}$  shall be accompanied by payment of any applicable fee.

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An applicant for a license as an agent, customer representative, adjuster, service representative, managing general agent, or reinsurance intermediary must submit a set of the individual applicant's fingerprints, or, if the applicant is not an individual, a set of the fingerprints of the sole proprietor, majority owner, partners, officers, and directors, to the department and must pay the fingerprint processing fee set forth in s. 624.501. Fingerprints must shall be used to investigate the applicant's qualifications pursuant to s. 626.201. The fingerprints must shall be taken by a law enforcement agency, designated examination center, or other department-approved entity. The department shall require all designated examination centers to have fingerprinting equipment and to take fingerprints from any applicant or prospective applicant who pays the applicable fee. The department may not approve an application for licensure as an agent, customer service representative, adjuster, service representative, managing general agent, or reinsurance intermediary if fingerprints have not been submitted.

- (5) The application for license filing fee prescribed in s. 624.501 is not subject to refund.
- (6) Members of the United States Armed Forces and their spouses, and veterans of the United States Armed Forces who have retired within 24 months before application for licensure, are exempt from the application filing fee prescribed in s. 624.501.

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Qualified individuals must provide a copy of a military identification card, military dependent identification card, military service record, military personnel file, veteran record, discharge paper, or separation document, or a separation document that indicates such members of the United States Armed Forces are currently in good standing or were honorably discharged.

(7) Pursuant to the federal Personal Responsibility and Work Opportunity Reconciliation Act of 1996, each party is required to provide his or her social security number in accordance with this section. Disclosure of social security numbers obtained through this requirement <u>must shall</u> be limited to the purpose of administration of the Title IV-D program for child support enforcement.

Section 18. Section 626.202, Florida Statutes, is amended to read:

626.202 Fingerprinting requirements.-

(1) The requirements for completion and submission of fingerprints under this chapter are deemed to be met when an individual currently licensed under this chapter seeks additional licensure and has previously submitted fingerprints to the department within the past 48 months. However, the department may require the individual to file fingerprints if it has reason to believe that an applicant or licensee has been found guilty of, or pleaded guilty or nolo contendere to, a

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felony or a crime related to the business of insurance in this state or any other state or jurisdiction.

- (2) The requirements for completion and submission of fingerprints under this chapter are waived for members of the United States Armed Forces and veterans of the United States

  Armed Forces who were honorably discharged within the 24-month period before the date of an application for licensure. A qualified individual shall provide a copy of a military identification card, military service record, military personnel file, veteran record, Form DD-214, NGB Form 22, or separation document that indicates such member or veteran of the United States Armed Forces is currently in good standing or was honorably discharged.
- entity licensed under this chapter, or if a new partner, officer, or director is employed or appointed, a set of fingerprints of the new owner, partner, officer, or director must be filed with the department or office within 30 days after the change. The acquisition of 10 percent or more of the voting securities of a licensed entity is considered a change of ownership or control. The fingerprints must be taken by a law enforcement agency or other department-approved entity and be accompanied by the fingerprint processing fee in s. 624.501.

Section 19. Subsection (9) of section 626.207, Florida Statutes, is amended to read:

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626.207 Disqualification of applicants and licensees; penalties against licensees; rulemaking authority.—

- (9) Section 112.011 does not apply to any applicants for licensure under the Florida Insurance Code, including, but not limited to, agents, agencies, adjusters, adjusting firms, or customer representatives, or managing general agents.
- Section 20. Paragraph (j) of subsection (2) of section 626.221, Florida Statutes, is amended to read:
  - 626.221 Examination requirement; exemptions.-
- (2) However, an examination is not necessary for any of the following:
- (j) An applicant for license as an all-lines adjuster who has the designation of Accredited Claims Adjuster (ACA) from a regionally accredited postsecondary institution in this state, Associate in Claims (AIC) from the Insurance Institute of America, Professional Claims Adjuster (PCA) from the Professional Career Institute, Professional Property Insurance Adjuster (PPIA) from the HurriClaim Training Academy, Certified Adjuster (CA) from ALL LINES Training, Certified Claims Adjuster (CCA) from AE21 Incorporated, Claims Adjuster Certified Professional (CACP) from WebCE, Inc., or Universal Claims Certification (UCC) from Claims and Litigation Management Alliance (CLM) whose curriculum has been approved by the department and which includes comprehensive analysis of basic property and casualty lines of insurance and testing at least

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equal to that of standard department testing for the all-lines adjuster license. The department shall adopt rules establishing standards for the approval of curriculum.

Section 21. Present subsections (6) and (7) of section 626.451, Florida Statutes, are redesignated as subsections (5) and (6), respectively, and subsections (1) and (5) and present subsection (6) of that section are amended, to read:

626.451 Appointment of agent or other representative.-

- (1) Each appointing entity or person designated by the department to administer the appointment process appointing an agent, adjuster, service representative, customer representative, or managing general agent in this state shall file the appointment with the department or office and, at the same time, pay the applicable appointment fee and taxes. Every appointment is shall be subject to the prior issuance of the appropriate agent's, adjuster's, service representative's, or customer representative's, or managing general agent's license.
- (5) Any law enforcement agency or state attorney's office that is aware that an agent, adjuster, service representative, customer representative, or managing general agent has pleaded guilty or nolo contendere to or has been found guilty of a felony shall notify the department or office of such fact.
- (5)(6) Upon the filing of an information or indictment against an agent, adjuster, service representative, or customer representative, or managing general agent, the state attorney

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shall immediately furnish the department or office a certified copy of the information or indictment.

Section 22. Section 626.521, Florida Statutes, is amended to read:

626.521 Character, Credit and character reports.-

- (1) <u>Before appointing</u> As to each applicant who for the first time in this state <u>an</u> is applying and qualifying for a license as agent, adjuster, service representative, customer representative, or managing general agent, the appointing insurer or <u>employer shall</u> its manager or general agent in this state, in the case of agents, or the appointing general lines agent, in the case of customer representatives, or the employer, in the case of service representatives and of adjusters who are not to be self-employed, shall coincidentally with such appointment or employment secure and thereafter keep on file a full detailed credit and character report made by an established and reputable independent reporting service, relative to the individual so appointed or employed.
- (2) If requested by the department, the insurer, manager, general agent, general lines agent, or employer, as the case may be, must shall furnish to the department, on a form adopted and furnished by the department, such information as it reasonably requires relative to such individual and investigation.
- (3) As to an applicant for an adjuster's or reinsurance intermediary's license who is to be self-employed, the

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department may secure, at the cost of the applicant, a full detailed credit and character report made by an established and reputable independent reporting service relative to the applicant.

- 4) Each person who for the first time in this state is applying and qualifying for a license as a reinsurance intermediary shall file with her or his application for license a full, detailed credit and character report for the 5-year period immediately prior to the date of application for license, made by an established and reputable independent reporting service, relative to the individual if a partnership or sole proprietorship, or the officers if a corporation or other legal entity.
- (3) (5) Information contained in credit or character reports furnished to or secured by the department under this section is confidential and exempt from the provisions of s. 119.07(1).
- Section 23. Paragraph (f) of subsection (1) of section 626.731, Florida Statutes, is amended to read:
  - 626.731 Qualifications for general lines agent's license.-
- (1) The department shall not grant or issue a license as general lines agent to any individual found by it to be untrustworthy or incompetent or who does not meet each of the following qualifications:
  - (f) The applicant is not a service representative, a

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managing general agent in this state, or a special agent or similar service representative of a health insurer which also transacts property, casualty, or surety insurance; except that the president, vice president, secretary, or treasurer, including a member of the board of directors, of a corporate insurer, if otherwise qualified under and meeting the requirements of this part, may be licensed and appointed as a local resident agent.

Section 24. Subsection (6) of section 626.7351, Florida Statutes, is amended to read:

626.7351 Qualifications for customer representative's license.—The department shall not grant or issue a license as customer representative to any individual found by it to be untrustworthy or incompetent, or who does not meet each of the following qualifications:

(6) Upon the issuance of the license applied for, the applicant is not an agent  $\underline{\text{or}_{7}}$  a service representative, or a managing general agent.

Section 25. Section 626.744, Florida Statutes, is amended to read:

626.744 Service representatives, managing general agents; application for license.—The application for a license as service representative <u>must</u> or the application for a license as managing general agent shall show the applicant's name, residence address, name of employer, position or title, type of

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work to be performed by the applicant in this state, and any additional information which the department may reasonably require.

Section 26. Section 626.745, Florida Statutes, is amended to read:

626.745 Service representatives, managing general agents; managers; activities.—Individuals employed by insurers or their managers, general agents, or representatives as service representatives, and as managing general agents employed for the purpose of or engaged in assisting agents in negotiating and effecting contracts of insurance, shall engage in such activities when, and only when licensed as or, accompanied by a general lines an agent duly licensed and appointed as a resident licensee—and appointee under this code.

Section 27. Subsection (11) of section 626.7451, Florida Statutes, is amended to read:

626.7451 Managing general agents; required contract provisions.—No person acting in the capacity of a managing general agent shall place business with an insurer unless there is in force a written contract between the parties which sets forth the responsibility for a particular function, specifies the division of responsibilities, and contains the following minimum provisions:

(11) An appointed A licensed managing general agent, when placing business with an insurer under this code, may charge a

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per-policy fee not to exceed \$25. In no instance shall The aggregate of per-policy fees for a placement of business authorized under this section, when combined with any other per-policy fee charged by the insurer, may not result in per-policy fees that which exceed the aggregate amount of \$25. The per-policy fee must shall be a component of the insurer's rate filing and must shall be fully earned.

For the purposes of this section and ss. 626.7453 and 626.7454, the term "controlling person" or "controlling" has the meaning set forth in s. 625.012(5)(b)1., and the term "controlled person" or "controlled" has the meaning set forth in s. 625.012(5)(b)2.

Section 28. Subsection (1) of section 626.7455, Florida Statutes, is amended to read:

626.7455 Managing general agent; responsibility of insurer.—

agreement with any person to manage the business written in this state by the general lines agents appointed by the insurer or appointed by the managing general agent on behalf of the insurer unless the person is properly licensed as an agent and appointed as a managing general agent in this state. An insurer is shall be responsible for the acts of its managing general agent when the agent acts within the scope of his or her authority.

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Section 29. Paragraph (e) of subsection (3) and subsection (5) of section 626.752, Florida Statutes, are amended to read: 626.752 Exchange of business.—

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- (e) The brokering agent shall maintain an appropriate and permanent Brokering Agent's Register, which must shall be a permanent record of bound journal in which chronologically numbered transactions that are entered no later than the day in which the brokering agent's application bearing the same number is signed by the applicant. The numbers must shall reflect an annual aggregate through numerical sequence and be preceded by the last two digits of the current year. The initial entry must shall contain the number of the transaction, date, time, date of binder, date on which coverage commences, name and address of applicant, type of coverage desired, name of insurer binding the risk or to whom the application is to be submitted, and the amount of any premium collected therefor. By no later than the date following policy delivery, the policy number and coverage expiration date must shall be added to the register.
- (5) Within 15 days after the last day of each month, any insurer accepting business under this section shall report to the department the name, address, telephone number, and social security number of each agent from which the insurer received more than <u>four 24</u> personal lines risks during the calendar year, except for risks being removed from the Citizens Property

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Insurance Corporation and placed with that insurer by a brokering agent. Once the insurer has reported pursuant to this subsection an agent's name to the department, additional reports on the same agent shall not be required. However, the fee set forth in s. 624.501 <u>must shall</u> be paid for the agent by the insurer for each year until the insurer notifies the department that the insurer is no longer accepting business from the agent pursuant to this section. The insurer may require that the agent reimburse the insurer for the fee.

Section 30. Subsection (4) of section 626.793, Florida Statutes, is amended to read:

626.793 Excess or rejected business.-

(4) Within 15 days after the last day of each month, any insurer accepting business under this section shall report to the department the name, address, telephone number, and social security number of each agent from which the insurer received more than <u>four</u> 24 risks during the calendar year. Once the insurer has reported an agent's name to the department pursuant to this subsection, additional reports on the same agent shall not be required. However, the fee set forth in s. 624.501 <u>must shall</u> be paid for the agent by the insurer for each year until the insurer notifies the department that the insurer is no longer accepting business from the agent pursuant to this section. The insurer may require that the agent reimburse the insurer for the fee.

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Section 31. Subsection (5) of section 626.837, Florida Statutes, is amended to read:

626.837 Excess or rejected business.-

insurer accepting business under this section shall report to the department the name, address, telephone number, and social security number of each agent from which the insurer received more than <u>four 24</u> risks during the calendar year. Once the insurer has reported pursuant to this subsection an agent's name to the department, additional reports on the same agent shall not be required. However, the fee set forth in s. 624.501 <u>must shall</u> be paid for the agent by the insurer for each year until the insurer notifies the department that the insurer is no longer accepting business from the agent pursuant to this section. The insurer may require that the agent reimburse the insurer for the fee.

Section 32. Subsection (5) of section 626.8732, Florida Statutes, is amended to read:

626.8732 Nonresident public adjuster's qualifications, bond.—

(5) After licensure as a nonresident public adjuster, as a condition of doing business in this state, the licensee must annually on or before January 1, on a form prescribed by the department, submit an affidavit certifying that the licensee is familiar with and understands the insurance code and rules

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1001 adopted thereunder and the provisions of the contracts 1002 negotiated or to be negotiated. Compliance with this filing 1003 requirement is a condition precedent to the issuance, 1004 continuation, reinstatement, or renewal of a nonresident public 1005 adjuster's appointment. 1006 Section 33. Subsection (4) of section 626.8734, Florida 1007 Statutes, is amended to read: 1008 626.8734 Nonresident all-lines adjuster license 1009 qualifications.-1010 (4) As a condition of doing business in this state as a nonresident independent adjuster, the appointee must submit an 1011 1012 affidavit to the department certifying that the licensee is 1013 familiar with and understands the insurance laws and 1014 administrative rules of this state and the provisions of the 1015 contracts negotiated or to be negotiated. Compliance with this 1016 filing requirement is a condition precedent to the issuance, 1017 continuation, reinstatement, or renewal of a nonresident 1018 independent adjuster's appointment. 1019 Section 34. Paragraph (h) of subsection (1) of section 1020 626.88, Florida Statutes, is amended to read: 1021 626.88 Definitions.—For the purposes of this part, the 1022 term: 1023 "Administrator" is any person who directly or 1024 indirectly solicits or effects coverage of, collects charges or 1025 premiums from, or adjusts or settles claims on residents of this

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state in connection with authorized commercial self-insurance funds or with insured or self-insured programs which provide life or health insurance coverage or coverage of any other expenses described in s. 624.33(1) or any person who, through a health care risk contract as defined in s. 641.234 with an insurer or health maintenance organization, provides billing and collection services to health insurers and health maintenance organizations on behalf of health care providers, other than any of the following persons:

- (h) A person <u>appointed licensed</u> as a managing general agent in this state, whose activities are limited exclusively to the scope of activities conveyed under such <u>appointment license</u>.
- A person who provides billing and collection services to health insurers and health maintenance organizations on behalf of health care providers shall comply with the provisions of ss. 627.6131, 641.3155, and 641.51(4).
- Section 35. Subsection (2) of section 626.927, Florida Statutes, is amended to read:
  - 626.927 Licensing of surplus lines agent.-
- (2) Any individual, while licensed as and appointed as a managing general agent as defined in s. 626.015, or service representative as defined in s. 626.015, and who otherwise possesses all of the other qualifications of a general lines agent under this code, and who has a minimum of 1 year of year's

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experience working for a licensed surplus lines agent or who has successfully completed 60 class hours in surplus and excess lines in a course approved by the department, may, upon taking and successfully passing a written examination as to surplus lines, as given by the department, be licensed as a surplus lines agent solely for the purpose of placing with surplus lines insurers property, marine, casualty, or surety coverages originated by general lines agents; except that no examination as for a general lines agent's license shall be required of any managing general agent or service representative who held a Florida surplus lines agent's license as of January 1, 1959.

Section 36. Subsection (2) of section 626.929, Florida

Statutes, is amended to read:

626.929 Origination, acceptance, placement of surplus lines business.—

(2) A managing general agent, while <u>also licensed-and</u> appointed as a surplus lines agent under this part, may accept and place solely such surplus lines business as is originated by a Florida-licensed general lines agent appointed and licensed as to the kinds of insurance involved and may compensate such agent therefor.

Section 37. Subsection (3) of section 626.930, Florida Statutes, is amended to read:

626.930 Records of surplus lines agent.-

(3) Each surplus lines agent shall maintain all surplus

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lines business records in his or her general lines agency office, if licensed as a general lines agent, or in his or her managing general agency office, if licensed as a managing general agent or the full-time salaried employee of such general agent.

Section 38. Subsection (2) of section 626.9892, Florida

Section 38. Subsection (2) of section 626.9892, Florida Statutes, is amended to read:

626.9892 Anti-Fraud Reward Program; reporting of insurance fraud.—

(2) The department may pay rewards of up to \$25,000 to persons providing information leading to the arrest and conviction of persons committing crimes investigated by the department arising from violations of s. 440.105, s. 624.15, s. 626.9541, s. 626.989, s. 790.164, s. 790.165, s. 790.166, s. 806.01, s. 806.031, s. 806.10, s. 806.111, s. 817.233, or s. 817.234.

Section 39. Subsection (3) of section 633.302, Florida Statutes, is amended to read:

633.302 Florida Fire Safety Board; membership; duties; meetings; officers; quorum; compensation; seal.—

(3) The State Fire Marshal's term on the board, or that of her or his designee, <u>must shall</u> coincide with the State Fire Marshal's term of office. Of the other six members of the board, one member <u>must shall</u> be appointed for <u>an initial a term of 1</u> year, one member for an initial a term of 2 years, two members

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for <u>initial</u> terms of 3 years, and two members for <u>initial</u> terms of 4 years. After the initial term, each member will have a 4-year term. All terms expire on June 30 of the last year of the term. When the term of a member expires, the State Fire Marshal shall appoint a member to fill the vacancy for a term of 4 years. The State Fire Marshal may remove any appointed member for cause. A vacancy in the membership of the board for any cause <u>must shall</u> be filled by appointment by the State Fire Marshal for the balance of the unexpired term.

Section 40. Subsection (2), paragraph (a) of subsection (3), and paragraphs (b), (c), and (d) of subsection (4) of section 633.304, Florida Statutes, are amended to read:

633.304 Fire suppression equipment; license to install or maintain.—

- (2) A person who holds a valid fire equipment dealer license may maintain such license in an inactive status during which time he or she may not engage in any work under the definition of the license held. An inactive status license is shall be void after 4 years or when the license is renewed, whichever comes first. However, an inactive status license must be reactivated before December 31 of each odd-numbered year. An inactive status license may not be reactivated unless the continuing education requirements of this chapter have been fulfilled.
  - (3) Each individual actually performing the work of

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servicing, recharging, repairing, hydrotesting, installing, testing, or inspecting fire extinguishers or preengineered systems must possess a valid and subsisting permit issued by the division. Permittees are limited as to specific type of work performed to allow work no more extensive than the class of license held by the licensee under whom the permittee is working. Permits will be issued by the division as follows:

(a) Portable permit: "Portable permittee" means a person who is limited to performing work no more extensive than the employing or contractually related licensee in the servicing, recharging, repairing, installing, or inspecting all types of portable fire extinguishers.

Any fire equipment permittee licensed pursuant to this subsection who does not want to engage in servicing, inspecting, recharging, repairing, hydrotesting, or installing halon equipment must file an affidavit on a form provided by the division so stating. Permits will be issued by the division to show the work authorized thereunder. It is unlawful, unlicensed activity for a person or firm to falsely hold himself or herself out to perform any service, inspection, recharge, repair, hydrotest, or installation except as specifically described in the permit.

(4)

(b) After initial licensure, each licensee or permittee

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must successfully complete a course or courses of continuing education for fire equipment technicians of at least 16 hours. A license or permit may not be renewed unless the licensee or permittee produces documentation of the completion of at least 16 hours of continuing education for fire equipment technicians during the biennial licensure period. A person who is both a licensee and a permittee shall be required to complete 16 hours of continuing education during each renewal period. Each licensee shall ensure that all permittees in his or her employment or through a contractual agreement meet their continuing education requirements. The State Fire Marshal shall adopt rules describing the continuing education requirements and shall have the authority upon reasonable belief, to audit a fire equipment dealer to determine compliance with continuing education requirements.

applications therefor <u>must shall</u> be prescribed by the State Fire Marshal; in addition to such other information and data as that officer determines is appropriate and required for such forms, there <u>must shall</u> be included in such forms the following matters. Each such application must be in such form as to provide that the data and other information set forth therein shall be sworn to by the applicant or, if a corporation, by an officer thereof. An application for a permit must include the name of the licensee employing, or contractually related to,

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such permittee, and the permit issued in pursuance of such application must also set forth the name of such licensee. A permit is valid solely for use by the holder thereof in his or her employment by, or contractual relationship with, the licensee named in the permit.

- (d) A license of any class may not be issued or renewed by the division and a license of any class does not remain operative unless:
- 1. The applicant has submitted to the State Fire Marshal evidence of registration as a Florida corporation or evidence of compliance with s. 865.09.
- 2. The State Fire Marshal or his or her designee has by inspection determined that the applicant possesses the equipment required for the class of license sought. The State Fire Marshal shall give an applicant a reasonable opportunity to correct any deficiencies discovered by inspection. To obtain such inspection, an applicant with facilities located outside this state must:
- a. Provide a notarized statement from a professional engineer licensed by the applicant's state of domicile certifying that the applicant possesses the equipment required for the class of license sought and that all such equipment is operable; or
- b. Allow the State Fire Marshal or her or his designee to inspect the facility. All costs associated with the State Fire

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Marshal's inspection <u>must</u> shall be paid by the applicant. The State Fire Marshal, in accordance with s. 120.54, may adopt rules to establish standards for the calculation and establishment of the amount of costs associated with any inspection conducted by the State Fire Marshal under this section. Such rules <u>must</u> shall include procedures for invoicing and receiving funds in advance of the inspection.

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The applicant has submitted to the State Fire Marshal proof of insurance providing coverage for comprehensive general liability for bodily injury and property damage, products liability, completed operations, and contractual liability. The State Fire Marshal shall adopt rules providing for the amounts of such coverage, but such amounts may not be less than \$300,000 for Class A or Class D licenses, \$200,000 for Class B licenses, and \$100,000 for Class C licenses; and the total coverage for any class of license held in conjunction with a Class D license may not be less than \$300,000. The State Fire Marshal may, at any time after the issuance of a license or its renewal, require upon demand, and in no event more than 30 days after notice of such demand, the licensee to provide proof of insurance, on the insurer's a form provided by the State Fire Marshal, containing confirmation of insurance coverage as required by this chapter. Failure, for any length of time, to provide proof of insurance coverage as required must shall result in the immediate suspension of the license until proof of proper insurance is

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provided to the State Fire Marshal. An insurer that which provides such coverage shall notify the State Fire Marshal of any change in coverage or of any termination, cancellation, or nonrenewal of any coverage.

- 4. The applicant applies to the State Fire Marshal, provides proof of experience, and successfully completes a prescribed training course offered by the State Fire College or an equivalent course approved by the State Fire Marshal. This subparagraph does not apply to any holder of or applicant for a permit under paragraph (g) or to a business organization or a governmental entity seeking initial licensure or renewal of an existing license solely for the purpose of inspecting, servicing, repairing, marking, recharging, and maintaining fire extinguishers used and located on the premises of and owned by such organization or entity.
- 5. The applicant has a current retestor identification number that is appropriate for the license for which the applicant is applying and that is listed with the United States Department of Transportation.
- 6. The applicant has passed, with a grade of at least 70 percent, a written examination testing his or her knowledge of the rules and statutes governing the activities authorized by the license and demonstrating his or her knowledge and ability to perform those tasks in a competent, lawful, and safe manner. Such examination must shall be developed and administered by the

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State Fire Marshal, or his or her designee in accordance with policies and procedures of the State Fire Marshal. An applicant shall pay a nonrefundable examination fee of \$50 for each examination or reexamination scheduled. A reexamination may not be scheduled sooner than 30 days after any administration of an examination to an applicant. An applicant may not be permitted to take an examination for any level of license more than a total of four times during 1 year, regardless of the number of applications submitted. As a prerequisite to licensure of the applicant, he or she:

a. Must be at least 18 years of age.

**I** 

- b. Must have 4 years of proven experience as a fire equipment permittee at a level equal to or greater than the level of license applied for or have a combination of education and experience determined to be equivalent thereto by the State Fire Marshal. Having held a permit at the appropriate level for the required period constitutes the required experience.
- c. Must not have been convicted of a felony or a crime punishable by imprisonment of 1 year or more under the law of the United States or of any state thereof or under the law of any other country. "Convicted" means a finding of guilt or the acceptance of a plea of guilty or nolo contendere in any federal or state court or a court in any other country, without regard to whether a judgment of conviction has been entered by the court having jurisdiction of the case. If an applicant has been

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convicted of any such felony, the applicant <u>is shall be</u> excluded from licensure for a period of 4 years after expiration of sentence or final release by the Florida Commission on Offender Review unless the applicant, before the expiration of the 4-year period, has received a full pardon or has had her or his civil rights restored.

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This subparagraph does not apply to any holder of or applicant for a permit under paragraph (g) or to a business organization or a governmental entity seeking initial licensure or renewal of an existing license solely for the purpose of inspecting, servicing, repairing, marking, recharging, hydrotesting, and maintaining fire extinguishers used and located on the premises of and owned by such organization or entity.

Section 41. Subsection (7) of section 633.318, Florida Statutes, is amended to read:

633.318 Certificate application and issuance; permit issuance; examination and investigation of applicant.—

(7) The State Fire Marshal may, at any time subsequent to the issuance of the certificate or its renewal, require, upon demand and in no event more than 30 days after notice of the demand, the certificateholder to provide proof of insurance coverage on the insurer's a form provided by the State Fire Marshal containing confirmation of insurance coverage as required by this chapter. Failure to provide proof of insurance

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coverage as required, for any length of time, shall result in the immediate suspension of the certificate until proof of insurance is provided to the State Fire Marshal.

Section 42. Paragraph (b) of subsection (6) of section 633.408, Florida Statutes, is amended to read:

633.408 Firefighter and volunteer firefighter training and certification.—

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- (b) A Special Certificate of Compliance only authorizes an individual to serve as an administrative and command head of a fire service provider.
- 1. An individual desiring to obtain a Special Certificate of Compliance may not be employed as a fire chief, fire coordinator, fire director, or fire administrator for a period of more than 1 year without obtaining certification.
- 2. An individual desiring to obtain a Special Certificate of Compliance may not serve as a command officer or function in a position dictating incident outcomes or objectives before achieving certification.
- 3. Retention requirements for a Special Certificate of Compliance must be similar to those provided in s. 633.414.

Section 43. Subsection (1) of section 633.416, Florida Statutes, is amended, present subsections (7) and (8) of that section are redesignated as subsections (8) and (9), respectively, and a new subsection (7) is added to that section,

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1326	to read:
1327	633.416 Firefighter employment and volunteer firefighter
1328	service; saving clause
1329	(1) A fire service provider may not employ an individual
1330	to:
1331	(a) Extinguish fires for the protection of life or
1332	property or to supervise individuals who perform such services
1333	unless the individual holds a current and valid Firefighter
1334	Certificate of Compliance; or
1335	(b) Serve as the administrative and command head of a fire
1336	service provider for a period in excess of 1 year unless the
1337	individual holds a current and valid Firefighter Certificate of
1338	Compliance or Special Certificate of Compliance pursuant to s.
1339	<u>633.408</u> .
1340	(7) A fire service provider may employ individuals who
1341	have received equivalent training while active in the United
1342	States Department of Defense. The standard of equivalency of
1343	training must be verified by the division before such an
1344	individual's employment begins. Such individual must obtain a
1345	Firefighter Certificate of Compliance within 24 months after
1346	employment.
1347	Section 44. Paragraph (e) of subsection (1) of section
1348	633.444, Florida Statutes, is amended to read:
1349	633.444 Division powers and duties; Florida State Fire
1350	College

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The division, in performing its duties related to the

purposes.

Florida State Fire College, specified in this part, shall:

(e) Develop a staffing and funding formula for the Florida State Fire College. The formula must include differential funding levels for various types of programs, must be based on the number of full-time equivalent students and information obtained from scheduled attendance counts taken the first day of each program, and must provide the basis for the legislative budget request. As used in this section, a full-time equivalent student is equal to a minimum of 900 hours in a technical certificate program and 400 hours in a degree-seeking program. The funding formula must be as prescribed pursuant to s.

1011.62, must include procedures to document daily attendance, and must require that attendance records be retained for audit

Section 45. Subsection (8) of section 648.27, Florida Statutes, is amended to read:

648.27 Licenses and appointments; general.-

(8) An application for a managing general agent's license must be made by an insurer who proposes to employ or appoint an individual, partnership, association, or corporation as a managing general agent. Such application shall contain the information required by s. 626.744, and the applicant shall pay the same fee as a managing general agent licensed pursuant to that section. An individual who is appointed as a managing

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general agent to supervise or manage bail bond business written in this state must also be licensed as a bail bond agent. In the case of an entity, at least one owner, officer, or director at each office location must be licensed as a bail bond agent.

Section 46. Present subsection (6) of section 648.34, Florida Statutes, is redesignated as subsection (7), and a new subsection (6) is added to that section, to read:

648.34 Bail bond agents; qualifications.-

required by this chapter are deemed to be met when an individual has previously submitted fingerprints to the department in support of an application for licensure under this chapter within the past 48 months. However, the department may require the individual to file fingerprints if it has reason to believe that an applicant or licensee has been found guilty of, or pleaded guilty or nolo contendere to, a felony or a crime related to the business of insurance in this or any other state or jurisdiction.

Section 47. For the purpose of incorporating the amendment made by this act to section 626.221, Florida Statutes, in a reference thereto, paragraph (b) of subsection (1) of section 626.8734, Florida Statutes, is reenacted to read:

626.8734 Nonresident all-lines adjuster license qualifications.-

(1) The department shall issue a license to an applicant

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for a nonresident all-lines adjuster license upon determining that the applicant has paid the applicable license fees required under s. 624.501 and:

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- (b) Has passed to the satisfaction of the department a written Florida all-lines adjuster examination of the scope prescribed in s. 626.241(6); however, the requirement for the examination does not apply to:
- 1. An applicant who is licensed as an all-lines adjuster in his or her home state if that state has entered into a reciprocal agreement with the department;
- 2. An applicant who is licensed as a nonresident all-lines adjuster in a state other than his or her home state and a reciprocal agreement with the appropriate official of the state of licensure has been entered into with the department; or
- 3. An applicant who holds a certification set forth in s. 626.221(2)(j).
  - Section 48. This act shall take effect July 1, 2018.

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#### **INSURANCE & BANKING SUBCOMMITTEE**

#### HB 1073 by Rep. Hager Department of Financial Services

#### AMENDMENT SUMMARY January 23, 2018

#### Amendment 1 by Rep. Hager (Strike-all): The strike all:

- Makes a technical amendment to update a cross reference related to an exception where a child in licensed care (e.g., foster care) may continue receiving care despite not meeting certain requirements.
- Removes the application fee waiver for cemetery operator licensure and adds additional application fee waivers under the Florida Funeral, Cemetery, and Consumer Services Act for members or veterans of the United States Armed Forces.
- Changes the provisions for the transfer of funds from the Preneed Funeral Contract Consumer Protection Trust Fund (CPTF) to the Regulatory Trust Fund to be an initial one-time transfer of up to \$2 million and to annually transfer the accrued interest from the preceding fiscal year for five years starting in 2018.
- Clarifies what the transferred funds from the CPTF may be used to fund and provides that the authority to transfer funds expires on August 31, 2022.
- Adds that former officers and directors of insolvent insurers may not have direct or indirect control over the selection of officers or directors of an admitted insurer.
- Adds that the requirements for credit and character reports do not apply to licensees who self-appoint.
- Clarifies requirements for maintaining an inactive fire equipment dealer license.
- Clarifies that members of the Florida Fire Safety Board shall serve four year terms.
- Makes various technical changes.



Bill No. HB 1073 (2018)

Amendment No. 1

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	COMMITTEE/SUBCOMMITTEE ACTION
	ADOPTED (Y/N)
	ADOPTED AS AMENDED (Y/N)
	ADOPTED W/O OBJECTION (Y/N)
	FAILED TO ADOPT (Y/N)
	WITHDRAWN (Y/N)
	OTHER
1	Committee/Subcommittee hearing bill: Insurance & Banking
2	Subcommittee
3	Representative Hager offered the following:
4	
5	Amendment (with title amendment)
6	Remove everything after the enacting clause and insert:
7	Section 1. Section 17.64, Florida Statutes, is amended to
8	read:
9	17.64 Division of Treasury to make reproductions of
10	certain warrants, records, and documents.—
11	(1) Electronic images, photographs, microphotographs, or
12	reproductions on film of warrants, vouchers, or checks <u>are</u> shall
13	be deemed to be original records for all purposes; and any copy
14	or reproduction thereof made from such original film, duly
15	certified by the Division of Treasury as a true and correct copy
16	or reproduction <del>made from such film</del> , is <del>shall be</del> deemed to be a

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Amendment No. 1

 transcript, exemplification, or certified copy of the original warrant, voucher, or check such copy represents, and <u>must shall</u> in all cases and in all courts and places be admitted and received in evidence with the like force and effect as the original thereof might be.

- photograph, microphotograph, or reproduce on film, all records and documents of the division, as the Chief Financial Officer, in his or her discretion, selects; and the division may destroy any such documents or records after they have been reproduced electronically photographed and filed and after audit of the division has been completed for the period embracing the dates of such documents and records.
- the form of film or prints of any records made in compliance with the provisions of this section shall have the same force and effect as the originals thereof would have, and must shall be treated as originals for the purpose of their admissibility in evidence. Duly certified or authenticated reproductions of such electronic images must photographs or microphotographs shall be admitted in evidence equally with the original electronic images photographs or microphotographs.

Section 2. Paragraph (e) of subsection (2) of section 20.121, Florida Statutes, is amended to read:

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Bill No. HB 1073 (2018)

#### Amendment No. 1

	20.121	Department of	Financial	Services.—There	is	created
a	Department	of Financial	Services.			

- (2) DIVISIONS.—The Department of Financial Services shall consist of the following divisions and office:
- (e) The Division of Investigative and Forensic Services, which shall function as a criminal justice agency for purposes of ss. 943.045-943.08. The division may conduct investigations within or outside of this state as it deems necessary. If, during an investigation, the division has reason to believe that any criminal law of this state has or may have been violated, it shall refer any records tending to show such violation to state or federal law enforcement or prosecutorial agencies and shall provide investigative assistance to those agencies as required. The division shall include the following bureaus and office:
  - 1. The Bureau of Forensic Services;
- 2. The Bureau of Fire, and Arson, and Explosives
  Investigations; and
- 3. The Office of Fiscal Integrity, which shall have a separate budget;
  - 4. The Bureau of Insurance Fraud; and
  - 5. The Bureau of Workers' Compensation Fraud.
- Section 3. Subsection (1) of section 39.6035, Florida Statutes, is amended to read:
  - 39.6035 Transition plan.-

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#### Amendment No. 1

(1) During the 180-day period after a child reaches 17
years of age, the department and the community-based care
provider, in collaboration with the caregiver and any other
individual whom the child would like to include, shall assist
the child in developing a transition plan. The required
transition plan is in addition to standard case management
requirements. The transition plan must address specific options
for the child to use in obtaining services, including housing,
health insurance, education, financial literacy, a driver
license, and workforce support and employment services. The plan
must also consider establishing and maintaining naturally
occurring mentoring relationships and other personal support
services. The transition plan may be as detailed as the child
chooses. In developing the transition plan, the department and
the community-based provider shall:

- (a) Provide the child with the documentation required pursuant to s. 39.701(3); and
- (b) Coordinate the transition plan with the independent living provisions in the case plan and, for a child with disabilities, the Individuals with Disabilities Education Act transition plan; and—
- (c) Provide information for the financial literacy curriculum for foster youth offered by the Department of Financial Services, and require completion of the curriculum with a passing score before receiving aftercare services or

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Bill No. HB 1073 (2018)

Amendment No. 1

90	continuing care services as attested by the child's guardian ad
91	<u>litem.</u>
92	Section 4. Subsection (2) of section 39.6251, Florida
93	Statutes, is amended to read:
94	39.6251 Continuing care for young adults.—
95	(2) The primary goal for a child in care is permanency. A
96	child who is living in licensed care on his or her 18th birthday
97	and who has not achieved permanency under s. 39.621 is eligible
98	to remain in licensed care under the jurisdiction of the court
99	and in the care of the department. A child is eligible to remain
100	in licensed care if he or she is:
101	(a) Completing secondary education or a program leading to
102	an equivalent credential;
103	(b) Enrolled in an institution that provides postsecondary
104	or vocational education;
105	(c) Participating in a program or activity designed to
106	promote or eliminate barriers to employment;
107	(d) Employed for at least 80 hours per month; <del>or</del>
108	(e) Completing the financial literacy curriculum for
109	foster youth offered by the Department of Financial Services; or
110	$\underline{\text{(f)}}$ (e) Unable to participate in programs or activities
111	listed in paragraphs $\frac{(a)-(e)}{(a)-(d)}$ full time due to a

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physical, intellectual, emotional, or psychiatric condition that

limits participation. Any such barrier to participation must be

supported by documentation in the child's case file or school or



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condi	tion	that	impa	airs	the	chil	d's	ability	to	perform	one	or
more	life	activ	itie	es.								

Section 5. Section 284.40, Florida Statutes, is amended to read:

- 284.40 Division of Risk Management; disclosure of certain workers' compensation-related information by the Department of Financial Services.—
- (1) It shall be the responsibility of the Division of Risk Management of the Department of Financial Services to administer this part and the provisions of s. 287.131.
- (2) The claim files maintained by the Division of Risk Management shall be confidential, shall be only for the usage by the Department of Financial Services in fulfilling its duties and responsibilities under this part, and shall be exempt from the provisions of s. 119.07(1).
- (3) Upon certification by the division director or his or her designee to the custodian of any records maintained by the Department of Children and Families, Department of Health, Agency for Health Care Administration, or Department of Elderly Affairs that such records are necessary to investigate a claim against the Department of Children and Families, Department of Health, Agency for Health Care Administration, or Department of Elderly Affairs being handled by the Division of Risk Management, the records shall be released to the division

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#### Amendment No. 1

subject to the provisions of subsection (2), any conflicting provisions as to the confidentiality of such records notwithstanding.

- (4) Notwithstanding s. 440.1851, the Department of Financial Services may disclose the personal identifying information of an injured or deceased employee to a department-contracted vendor for the purpose of ascertaining a claimant's claims history to investigate the compensability of a claim or to identify and prevent fraud.
- Section 6. Section 284.50, Florida Statutes, is amended to read:
- 284.50 Loss prevention program; safety coordinators; Interagency Advisory Council on Loss Prevention; employee recognition program; return-to-work programs; risk management programs.—
- (1) The head of each department of state government, except the Legislature, shall designate a safety coordinator. Such safety coordinator must be an employee of the department and must hold a position which has responsibilities comparable to those of an employee in the Senior Management System. The Department of Financial Services shall provide appropriate training to the safety coordinators to permit them to effectively perform their duties within their respective departments. Within 1 year after being appointed by his or her department head, the safety coordinator shall complete safety

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Bill No. HB 1073 (2018)

#### Amendment No. 1

<u>coordinator training offered by the Department of Financial</u>
<u>Services.</u> Each safety coordinator shall, at the direction of his or her department head:

- (a) Develop and implement the loss prevention program, a comprehensive departmental safety program which shall include a statement of safety policy and responsibility.
- (b) Provide for regular and periodic facility and equipment inspections.
- (c) Investigate job-related employee accidents of his or her department.
- (d) Establish a program to promote increased safety awareness among employees.
- Prevention composed of the safety coordinators from each department and representatives designated by the Division of State Fire Marshal and the Division of Risk Management. The chair of the council is shall be the Director of the Division of Risk Management or his or her designee. The council shall meet at least quarterly to discuss safety problems within state government, to attempt to find solutions for these problems, and, when possible, to assist in the implementation of the solutions. If the safety coordinator of a department or office is unable to attend a council meeting, an alternate, selected by the department head or his or her designee, shall attend the meeting to represent and provide input for that department or

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#### Amendment No. 1

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office on the council. The council is further authorized to provide for the recognition of employees, agents, and volunteers who make exceptional contributions to the reduction and control of employment-related accidents. The necessary expenses for the administration of this program of recognition shall be considered an authorized administrative expense payable from the State Risk Management Trust Fund.

The Department of Financial Services and all agencies (3) that are provided workers' compensation insurance coverage by the State Risk Management Trust Fund and employ more than 3,000 full-time employees shall establish and maintain return-to-work programs for employees who are receiving workers' compensation benefits. The programs must shall have the primary goal of enabling injured workers to remain at work or return to work to perform job duties within the physical or mental functional limitations and restrictions established by the workers' treating physicians. If no limitation or restriction is established in writing by a worker's treating physician, the worker is shall be deemed to be able to fully perform the same work duties he or she performed before the injury. Agencies employing more than 3,000 full-time employees shall report return-to-work information to the Department of Financial Services to support the Department of Financial Services' mandatory reporting requirements on agency return-to-work efforts under s. 284.42(1)(b).

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#### Amendment No. 1

(4) The Division of Risk Management shall evaluate each
agency's risk management programs, including, but not limited
to, return-to-work, safety, and loss prevention programs, at
least once every 5 years. Reports, including, but not limited
to, any recommended corrective action, resulting from such
evaluations <u>must</u> shall be provided to the head of the agency
being evaluated, the Chief Financial Officer, and the director
of the Division of Risk Management. The agency head must provide
to the Division of Risk Management a response to all report
recommendations within 45 days and a plan to implement any
corrective action to be taken as part of the response. If the
agency disagrees with any final report recommendations,
including, but not limited to, any recommended corrective
action, or if the agency fails to implement any recommended
corrective action within a reasonable time, the division shall
submit the evaluation report to the legislative appropriations
committees. Each agency shall provide risk management program
information to the Division of Risk Management to support the
Division of Risk Management's mandatory evaluation and reporting
requirements in this subsection.

- (5) Each agency shall:
- (a) Review information provided by the Division of Risk Management on claims and losses;
- (b) Identify any discrepancies between the Division of Risk Management's records and the agency's records and report

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240	such discrepancies to the Division of Risk Management in
241	writing; and
242	(c) Review and respond to communications from the Division
243	of Risk Management identifying unsafe or inappropriate
244	conditions, policies, procedures, trends, equipment, or actions
245	or incidents that have led or may lead to accidents or claims
246	involving the state.
247	Section 7. Paragraph (a) of subsection (2) and paragraph
248	(b) of subsection (3) of section 409.1451, Florida Statutes, are
249	amended to read:
250	409.1451 The Road-to-Independence Program.—
251	(2) POSTSECONDARY EDUCATION SERVICES AND SUPPORT
252	(a) A young adult is eligible for services and support
253	under this subsection if he or she:
254	1. Was living in licensed care on his or her 18th birthday
255	or is currently living in licensed care; or was at least 16
256	years of age and was adopted from foster care or placed with a
257	court-approved dependency guardian after spending at least 6
258	months in licensed care within the 12 months immediately
259	preceding such placement or adoption;
260	2. Spent at least 6 months in licensed care before
261	reaching his or her 18th birthday;
262	3. Earned a standard high school diploma pursuant to s.

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pursuant to s. 1003.435;

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1002.3105(5), s. 1003.4281, or s. 1003.4282, or its equivalent



#### Amendment No. 1

4. Has been admitted for enrollment as a full-time student
or its equivalent in an eligible postsecondary educational
institution as provided in s. 1009.533. For purposes of this
section, the term "full-time" means 9 credit hours or the
vocational school equivalent. A student may enroll part-time if
he or she has a recognized disability or is faced with another
challenge or circumstance that would prevent full-time
attendance. A student needing to enroll part-time for any reason
other than having a recognized disability must get approval from
his or her academic advisor;

- 5. Has reached 18 years of age but is not yet 23 years of age;
- 6. Has applied, with assistance from the young adult's caregiver and the community-based lead agency, for any other grants and scholarships for which he or she may qualify;
- 7. Submitted a Free Application for Federal Student Aid which is complete and error free; and
- 8. Signed an agreement to allow the department and the community-based care lead agency access to school records; and-
- 9. Has completed with a passing score the financial literacy curriculum for foster youth offered by the Department of Financial Services.
  - (3) AFTERCARE SERVICES.—
- (b) Aftercare services include, but are not limited to, the following:

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290 1. Mentoring and tutoring.

291	2. Mental health services and substance abuse counseling.
292	3. Life skills classes, including credit management and
293	preventive health activities.
294	4. Parenting classes.
295	5. Job and career skills training.
296	6. Counselor consultations.
297	7. Temporary financial assistance for necessities,
298	including, but not limited to, education supplies,
299	transportation expenses, security deposits for rent and
300	utilities, furnishings, household goods, and other basic living
301	expenses.
302	8. Financial literacy skills training pursuant to s.
303	39.6035(1)(c).
304	
305	The specific services to be provided under this paragraph shall
306	be determined by an assessment of the young adult and may be
307	provided by the community-based care provider or through
308	referrals in the community.
309	Section 8. Subsections (1) and (3) of section 414.411,
310	Florida Statutes, are amended to read:
311	414.411 Public assistance fraud.—
312	(1) The Department of Financial Services shall investigate
313	all public assistance provided to residents of the state or
314	provided to others by the state. In the course of such
- 1	

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investigation the department shall examine all records, including electronic benefits transfer records and make inquiry of all persons who may have knowledge as to any irregularity incidental to the disbursement of public moneys, food assistance, or other items or benefits authorizations to recipients. All public assistance recipients, as a condition precedent to qualification for public assistance under chapter 409, chapter 411, or this chapter, must first give in writing, to the Agency for Health Care Administration, the Department of Health, the Department of Education Economic Opportunity, and the Department of Children and Families, as appropriate, and to the Department of Financial Services, consent to make inquiry of past or present employers and records, financial or otherwise.

(3) The results of such investigation shall be reported by the Department of Financial Services to the appropriate legislative committees, the Agency for Health Care Administration, the Department of Health, the Department of Education Economic Opportunity, and the Department of Children and Families, and to such others as the department may determine.

Section 9. Subsection (3) is added to section 497.168, Florida Statutes, to read:

497.168 Members of Armed Forces in good standing with administrative boards.—

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339	(3) A member of the United States Armed Forces or a
340	veteran of the United States Armed Forces who was honorably
341	discharged within the 24-month period before the date of an
342	initial application for licensure is exempt from the initial
343	application filing fees under ss. 497.281(1), 497.368(1)(a),
344	497.369(1)(a), 497.369(5), 497.370(1), 497.371, 497.373(1)(a),
345	497.373(3), 497.374(1)(a), 497.374(5), and 497.375(1)(a).
346	Section 10. Subsection (14) is added to section 497.456,
347	Florida Statutes, to read:
348	497.456 Preneed Funeral Contract Consumer Protection Trust
349	Fund. $-$
350	(14)(a) On or before August 31, 2018, the department may
351	transfer up to \$2 million from the Preneed Funeral Contract
352	Consumer Protection Trust Fund to the Regulatory Trust Fund for
353	the purpose of acquiring information technology infrastructure
354	and payment of related expenses of the licensing authority in
355	carrying out its responsibilities under this chapter and as
356	prescribed by rule.
357	(b) On or before August 31 of each year, the department
358	may transfer any interest accrued or earned from investment of
359	the funds in the Preneed Funeral Contract Consumer Protection
360	Trust Fund during the prior fiscal year of the state, as defined
361	in s. 216.011(1)(o), to the Regulatory Trust Fund for the

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purpose of providing for the payment of expenses of the



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363	licensing authority in carrying out its responsibilities under
364	this chapter and as prescribed by rule.
365	(c) This subsection expires on August 31, 2022.
366	Section 11. Subsection (1) of section 624.317, Florida
367	Statutes, is amended to read:
368	624.317 Investigation of agents, adjusters,
369	administrators, service companies, and others.—If it has reason
370	to believe that any person has violated or is violating any
371	provision of this code, or upon the written complaint signed by
372	any interested person indicating that any such violation may
373	exist:
374	(1) The department shall conduct such investigation as it
375	deems necessary of the accounts, records, documents, and
376	transactions pertaining to or affecting the insurance affairs of
377	any <del>general</del> agent, <del>surplus lines agent,</del> adjuster, <del>managing</del>
378	general agent, insurance agent, insurance agency, customer
379	representative, service representative, or other person subject
380	to its jurisdiction, subject to the requirements of s. 626.601.
381	Section 12. Subsection (2) of section 624.34, Florida
382	Statutes, is amended to read:
383	624.34 Authority of Department of Law Enforcement to
384	accept fingerprints of, and exchange criminal history records
385	with respect to, certain persons.—
386	(2) The Department of Law Enforcement may accept

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fingerprints of individuals who apply for a license as an agent,



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customer representative, adjuster, service representative, or
navigator, or managing general agent or the fingerprints of the
majority owner, sole proprietor, partners, officers, and
directors of a corporation or other legal entity that applies
for licensure with the department or office under the Florida
Insurance Code.

Section 13. Section 624.4073, Florida Statutes, is amended to read:

624.4073 Officers and directors of insolvent insurers.—Any person who was an officer or director of an insurer doing business in this state and who served in that capacity within the 2-year period <u>before prior to</u> the date the insurer became insolvent, for any insolvency that occurs on or after July 1, 2002, may not thereafter serve as an officer or director of an insurer authorized in this state <u>or have direct or indirect control over the selection or appointment of an officer or director through contract, trust, or by operation of law, unless the officer or director demonstrates that his or her personal actions or omissions were not a significant contributing cause to the insolvency.</u>

Section 14. Subsection (1) of section 624.4094, Florida Statutes, is amended to read:

624.4094 Bail bond premiums.

(1) The Legislature finds that a significant portion of bail bond premiums is retained by the licensed bail bond agents

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413	or appointed licensed managing general agents. For purposes of
414	reporting in financial statements required to be filed with the
415	office pursuant to s. 624.424, direct written premiums for bail
416	bonds by a domestic insurer in this state shall be reported net
417	of any amounts retained by licensed bail bond agents or
418	appointed licensed managing general agents. However, in no case
419	shall the direct written premiums for bail bonds be less than
420	6.5 percent of the total consideration received by the agent for
421	all bail bonds written by the agent. This subsection also
422	applies to any determination of compliance with s. 624.4095.
423	Section 15. Paragraph (e) of subsection (19) of section
424	624.501, Florida Statutes, is amended to read:
425	624.501 Filing, license, appointment, and miscellaneous
426	fees.—The department, commission, or office, as appropriate,
427	shall collect in advance, and persons so served shall pay to it
428	in advance, fees, licenses, and miscellaneous charges as
429	follows:
430	(19) Miscellaneous services:
431	(e) Insurer's registration fee for agent exchanging
432	business more than four $24$ times in a calendar year under s.
433	626.752, s. 626.793, or s. 626.837, registration fee per agent
434	per year\$30.00
435	Section 16. Subsection (1) of section 624.509, Florida
436	Statutes, is amended to read:
437	624.509 Premium tax; rate and computation.—

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(1) In addition to the license taxes provided for in this
chapter, each insurer shall also annually, and on or before
March 1 in each year, except as to wet marine and transportation
insurance taxed under s. 624.510, pay to the Department of
Revenue a tax on insurance premiums, premiums for title
insurance, or assessments, including membership fees and policy
fees and gross deposits received from subscribers to reciprocal
or interinsurance agreements, and on annuity premiums or
considerations, received during the preceding calendar year, the
amounts thereof to be determined as set forth in this section,
to wit:

- (a) An amount equal to 1.75 percent of the gross amount of such receipts on account of life and health insurance policies covering persons resident in this state and on account of all other types of policies and contracts, except annuity policies or contracts taxable under paragraph (b) and bail bond policies or contracts taxable under paragraph (c), covering property, subjects, or risks located, resident, or to be performed in this state, omitting premiums on reinsurance accepted, and less return premiums or assessments, but without deductions:
  - 1. For reinsurance ceded to other insurers;
- 2. For moneys paid upon surrender of policies or certificates for cash surrender value;
- 3. For discounts or refunds for direct or prompt payment of premiums or assessments; and

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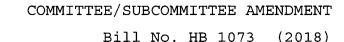
4. On account of dividends of any nature or amount paid
and credited or allowed to holders of insurance policies;
certificates; or surety, indemnity, reciprocal, or
interinsurance contracts or agreements;

- (b) An amount equal to 1 percent of the gross receipts on annuity policies or contracts paid by holders thereof in this state; and
- (c) An amount equal to 1.75 percent of the direct written premiums for bail bonds, excluding any amounts retained by licensed bail bond agents or appointed licensed managing general agents.

Section 17. Section 625.071, Florida Statutes, is amended to read:

625.071 Special reserve for bail and judicial bonds.—In lieu of the unearned premium reserve required on surety bonds under s. 625.051, the office may require any surety insurer or limited surety insurer to set up and maintain a reserve on all bail bonds or other single-premium bonds without definite expiration date, furnished in judicial proceedings, equal to the lesser of 35 percent of the bail premiums in force or \$7 per \$1,000 of bail liability. Such reserve shall be reported as a liability in financial statements required to be filed with the office. Each insurer shall file a supplementary schedule showing bail premiums in force and bail liability and the associated special reserve for bail and judicial bonds with financial

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statements required by s. 624.424. Bail premiums in force do not include amounts retained by licensed bail bond agents or appointed licensed managing general agents, but may not be less than 6.5 percent of the total consideration received for all bail bonds in force.

Section 18. Subsection (5) of section 626.112, Florida Statutes, is amended to read:

- 626.112 License and appointment required; agents, customer representatives, adjusters, insurance agencies, service representatives, managing general agents.—
- (5) A No person may not shall be, act as, or represent or hold himself or herself out to be a managing general agent unless he or she then holds a currently effective producer license and a managing general agent license and appointment.

Section 19. Section 626.171, Florida Statutes, is amended to read:

- 626.171 Application for license as an agent, customer representative, adjuster, service representative, managing general agent, or reinsurance intermediary.—
- (1) The department may not issue a license as agent, customer representative, adjuster, service representative, managing general agent, or reinsurance intermediary to any person except upon written application filed with the department, meeting the qualifications for the license applied for as determined by the department, and payment in advance of

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all applicable fees. The application must be made under the oath of the applicant and be signed by the applicant. An applicant may permit a third party to complete, submit, and sign an application on the applicant's behalf, but is responsible for ensuring that the information on the application is true and correct and is accountable for any misstatements or misrepresentations. The department shall accept the uniform application for nonresident agent licensing. The department may adopt revised versions of the uniform application by rule.

- (2) In the application, the applicant shall set forth:
- (a) His or her full name, age, social security number, residence address, business address, mailing address, contact telephone numbers, including a business telephone number, and e-mail address.
- (b) A statement indicating the method the applicant used or is using to meet any required prelicensing education, knowledge, experience, or instructional requirements for the type of license applied for.
- (c) Whether he or she has been refused or has voluntarily surrendered or has had suspended or revoked a license to solicit insurance by the department or by the supervising officials of any state.
- (d) Whether any insurer or any managing general agent claims the applicant is indebted under any agency contract or

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otherwise	and,	if so,	the name	of the	claimant,	the nature	of
the claim	, and	the app	olicant's	defense	thereto,	if any.	

- (e) Proof that the applicant meets the requirements for the type of license for which he or she is applying.
  - (f) The applicant's gender (male or female).
  - (g) The applicant's native language.
- (h) The highest level of education achieved by the applicant.
- (i) The applicant's race or ethnicity (African American, white, American Indian, Asian, Hispanic, or other).
- (j) Such other or additional information as the department may deem proper to enable it to determine the character, experience, ability, and other qualifications of the applicant to hold himself or herself out to the public as an insurance representative.

However, the application must contain a statement that an applicant is not required to disclose his or her race or

ethnicity, gender, or native language, that he or she will not be penalized for not doing so, and that the department will use

this information exclusively for research and statistical

purposes and to improve the quality and fairness of the examinations.

(3) Each application <u>must</u> shall be accompanied by payment of any applicable fee.

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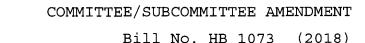


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(4) An applicant for a license as an agent, customer
representative, adjuster, service representative, managing
general agent, or reinsurance intermediary must submit a set of
the individual applicant's fingerprints, or, if the applicant is
not an individual, a set of the fingerprints of the sole
proprietor, majority owner, partners, officers, and directors,
to the department and must pay the fingerprint processing fee
set forth in s. 624.501. Fingerprints <u>must</u> shall be used to
investigate the applicant's qualifications pursuant to s.
626.201. The fingerprints $\underline{\text{must}}$ $\underline{\text{shall}}$ be taken by a law
enforcement agency, designated examination center, or other
department-approved entity. The department shall require all
designated examination centers to have fingerprinting equipment
and to take fingerprints from any applicant or prospective
applicant who pays the applicable fee. The department may not
approve an application for licensure as an agent, customer
service representative, adjuster, service representative,
managing general agent, or reinsurance intermediary if
fingerprints have not been submitted.

- (5) The application for license filing fee prescribed in s. 624.501 is not subject to refund.
- (6) Members of the United States Armed Forces and their spouses, and veterans of the United States Armed Forces who have retired within 24 months before application for licensure, are exempt from the application filling fee prescribed in s. 624.501.

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Qualified individuals must provide a copy of a military identification card, military dependent identification card, military service record, military personnel file, veteran record, discharge paper, or separation document, or a separation document that indicates such members of the United States Armed Forces are currently in good standing or were honorably discharged.

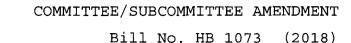
(7) Pursuant to the federal Personal Responsibility and Work Opportunity Reconciliation Act of 1996, each party is required to provide his or her social security number in accordance with this section. Disclosure of social security numbers obtained through this requirement <u>must shall</u> be limited to the purpose of administration of the Title IV-D program for child support enforcement.

Section 20. Section 626.202, Florida Statutes, is amended to read:

626.202 Fingerprinting requirements.-

(1) The requirements for completion and submission of fingerprints under this chapter are deemed to be met when an individual currently licensed under this chapter seeks additional licensure and has previously submitted fingerprints to the department within the past 48 months. However, the department may require the individual to file fingerprints if it has reason to believe that an applicant or licensee has been found guilty of, or pleaded guilty or nolo contendere to, a

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felony or a crime related to the business of insurance in this state or any other state or jurisdiction.

- (2) The requirements for completion and submission of fingerprints under this chapter are waived for members of the United States Armed Forces and veterans of the United States Armed Forces who were honorably discharged within the 24-month period before the date of an application for licensure. A qualified individual shall provide a copy of a military identification card, military service record, military personnel file, veteran record, Form DD-214, NGB Form 22, or separation document that indicates such member or veteran of the United States Armed Forces is currently in good standing or was honorably discharged.
- (3) If there is a change in ownership or control of any entity licensed under this chapter, or if a new partner, officer, or director is employed or appointed, a set of fingerprints of the new owner, partner, officer, or director must be filed with the department or office within 30 days after the change. The acquisition of 10 percent or more of the voting securities of a licensed entity is considered a change of ownership or control. The fingerprints must be taken by a law enforcement agency or other department-approved entity and be accompanied by the fingerprint processing fee in s. 624.501.

Section 21. Subsection (9) of section 626.207, Florida Statutes, is amended to read:

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626.207 Disqualification of applicants and licensees; penalties against licensees; rulemaking authority.—

(9) Section 112.011 does not apply to any applicants for licensure under the Florida Insurance Code, including, but not limited to, agents, agencies, adjusters, adjusting firms, or customer representatives, or managing general agents.

Section 22. Paragraph (j) of subsection (2) of section 626.221, Florida Statutes, is amended to read:

626.221 Examination requirement; exemptions.-

- (2) However, an examination is not necessary for any of the following:
- (j) An applicant for license as an all-lines adjuster who has the designation of Accredited Claims Adjuster (ACA) from a regionally accredited postsecondary institution in this state, Associate in Claims (AIC) from the Insurance Institute of America, Professional Claims Adjuster (PCA) from the Professional Career Institute, Professional Property Insurance Adjuster (PPIA) from the HurriClaim Training Academy, Certified Adjuster (CCA) from ALL LINES Training, Certified Claims Adjuster (CCA) from AE21 Incorporated, Claims Adjuster Certified Professional (CACP) from WebCE, Inc., or Universal Claims Certification (UCC) from Claims and Litigation Management Alliance (CLM) whose curriculum has been approved by the department and which includes comprehensive analysis of basic property and casualty lines of insurance and testing at least

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equal to that of standard department testing for the all-lines adjuster license. The department shall adopt rules establishing standards for the approval of curriculum.

Section 23. Subsection (7) of section 626.451, Florida Statutes, is renumbered as subsection (6), and subsections (1) and (5) and present subsection (6) of that section are amended, to read:

- 626.451 Appointment of agent or other representative.
- (1) Each appointing entity or person designated by the department to administer the appointment process appointing an agent, adjuster, service representative, customer representative, or managing general agent in this state shall file the appointment with the department or office and, at the same time, pay the applicable appointment fee and taxes. Every appointment <u>is shall be</u> subject to the prior issuance of the appropriate agent's, adjuster's, service representative's, <u>or</u> customer representative's, <u>or managing general agent's</u> license.
- (5) Any law enforcement agency or state attorney's office that is aware that an agent, adjuster, service representative, customer representative, or managing general agent has pleaded guilty or nolo contendere to or has been found guilty of a felony shall notify the department or office of such fact.
- (5) (6) Upon the filing of an information or indictment against an agent, adjuster, service representative, or customer representative, or managing general agent, the state attorney

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shall immediately furnish the department or office a certified copy of the information or indictment.

Section 24. Section 626.521, Florida Statutes, is amended to read:

626.521 Character, Credit and character reports.-

- (1) Before appointing As to each applicant who for the first time in this state an is applying and qualifying for a license as agent, adjuster, service representative, customer representative, or managing general agent, the appointing insurer or employer shall its manager or general agent in this state, in the case of agents, or the appointing general lines agent, in the case of customer representatives, or the employer, in the case of service representatives and of adjusters who are not to be self-employed, shall coincidentally with such appointment or employment secure and thereafter keep on file a full detailed credit and character report made by an established and reputable independent reporting service, relative to the individual so appointed or employed. This subsection does not apply to licensees who self-appoint pursuant to s. 624.501.
- (2) If requested by the department, the insurer, manager, general agent, general lines agent, or employer, as the case may be, must shall furnish to the department, on a form adopted and furnished by the department, such information as it reasonably requires relative to such individual and investigation.

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(3) As to an applicant for an adjuster's or reinsurance
intermediary's license who is to be self employed, the
department may secure, at the cost of the applicant, a full
detailed credit and character report made by an established and
reputable independent reporting service relative to the
applicant.
(4) Each person who for the first time in this state is
applying and qualifying for a license as a reinsurance

- applying and qualifying for a license as a reinsurance intermediary shall file with her or his application for license a full, detailed credit and character report for the 5-year period immediately prior to the date of application for license, made by an established and reputable independent reporting service, relative to the individual if a partnership or sole proprietorship, or the officers if a corporation or other legal entity.
- (3) (5) Information contained in credit or character reports furnished to or secured by the department under this section is confidential and exempt from the provisions of s. 119.07(1).

Section 25. Paragraph (f) of subsection (1) of section 626.731, Florida Statutes, is amended to read:

- 626.731 Qualifications for general lines agent's license.-
- (1) The department shall not grant or issue a license as general lines agent to any individual found by it to be

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untrustwort	hy or	incompetent	or	who	does	not	meet	each	of	the
following q	ualif:	ications:								
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- (f) The applicant is not a service representative, a managing general agent in this state, or a special agent or similar service representative of a health insurer which also transacts property, casualty, or surety insurance; except that the president, vice president, secretary, or treasurer, including a member of the board of directors, of a corporate insurer, if otherwise qualified under and meeting the requirements of this part, may be licensed and appointed as a local resident agent.
- Section 26. Subsection (6) of section 626.7351, Florida Statutes, is amended to read:
- 626.7351 Qualifications for customer representative's license.—The department shall not grant or issue a license as customer representative to any individual found by it to be untrustworthy or incompetent, or who does not meet each of the following qualifications:
- (6) Upon the issuance of the license applied for, the applicant is not an agent  $or_{\tau}$  a service representative, or a managing general agent.
- Section 27. Section 626.744, Florida Statutes, is amended to read:
- 626.744 Service representatives, managing general agents; application for license.—The application for a license as

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service representative <u>must</u> or the application for a license as managing general agent shall show the applicant's name, residence address, name of employer, position or title, type of work to be performed by the applicant in this state, and any additional information which the department may reasonably require.

Section 28. Section 626.745, Florida Statutes, is amended to read:

626.745 Service representatives, managing general agents; managers; activities.—Individuals employed by insurers or their managers, general agents, or representatives as service representatives, and as managing general agents employed for the purpose of or engaged in assisting agents in negotiating and effecting contracts of insurance, shall engage in such activities when, and only when licensed as or, accompanied by a general lines an agent duly licensed and appointed as a resident licensee and appointee under this code.

Section 29. Subsection (11) of section 626.7451, Florida Statutes, is amended to read:

626.7451 Managing general agents; required contract provisions.—No person acting in the capacity of a managing general agent shall place business with an insurer unless there is in force a written contract between the parties which sets forth the responsibility for a particular function, specifies

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the division of responsibilities, and contains the following minimum provisions:

(11) An appointed A licensed managing general agent, when placing business with an insurer under this code, may charge a per-policy fee not to exceed \$25. In no instance shall The aggregate of per-policy fees for a placement of business authorized under this section, when combined with any other per-policy fee charged by the insurer, may not result in per-policy fees that which exceed the aggregate amount of \$25. The per-policy fee must shall be a component of the insurer's rate filing and must shall be fully earned.

For the purposes of this section and ss. 626.7453 and 626.7454, the term "controlling person" or "controlling" has the meaning set forth in s. 625.012(5)(b)1., and the term "controlled person" or "controlled" has the meaning set forth in s. 625.012(5)(b)2.

Section 30. Subsection (1) of section 626.7455, Florida Statutes, is amended to read:

626.7455 Managing general agent; responsibility of insurer.—

(1) An insurer may not No insurer shall enter into an agreement with any person to manage the business written in this state by the general lines agents appointed by the insurer or appointed by the managing general agent on behalf of the insurer

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unless the person is properly licensed <u>as an agent</u> and appointed as a managing general agent in this state. An insurer <u>is</u> <del>shall</del> be responsible for the acts of its managing general agent when the agent acts within the scope of his or her authority.

Section 31. Paragraph (e) of subsection (3) and subsection (5) of section 626.752, Florida Statutes, are amended to read: 626.752 Exchange of business.—

(3)

- (e) The brokering agent shall maintain an appropriate and permanent Brokering Agent's Register, which must shall be a permanent record of bound journal in which chronologically numbered transactions that are entered no later than the day in which the brokering agent's application bearing the same number is signed by the applicant. The numbers must shall reflect an annual aggregate through numerical sequence and be preceded by the last two digits of the current year. The initial entry must shall contain the number of the transaction, date, time, date of binder, date on which coverage commences, name and address of applicant, type of coverage desired, name of insurer binding the risk or to whom the application is to be submitted, and the amount of any premium collected therefor. By no later than the date following policy delivery, the policy number and coverage expiration date must shall be added to the register.
- (5) Within 15 days after the last day of each month, any insurer accepting business under this section shall report to

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the department the name, address, telephone number, and social security number of each agent from which the insurer received more than <u>four</u> 24 personal lines risks during the calendar year, except for risks being removed from the Citizens Property Insurance Corporation and placed with that insurer by a brokering agent. Once the insurer has reported pursuant to this subsection an agent's name to the department, additional reports on the same agent shall not be required. However, the fee set forth in s. 624.501 <u>must shall</u> be paid for the agent by the insurer for each year until the insurer notifies the department that the insurer is no longer accepting business from the agent pursuant to this section. The insurer may require that the agent reimburse the insurer for the fee.

Section 32. Subsection (4) of section 626.793, Florida Statutes, is amended to read:

626.793 Excess or rejected business.-

(4) Within 15 days after the last day of each month, any insurer accepting business under this section shall report to the department the name, address, telephone number, and social security number of each agent from which the insurer received more than four 24 risks during the calendar year. Once the insurer has reported an agent's name to the department pursuant to this subsection, additional reports on the same agent shall not be required. However, the fee set forth in s. 624.501 must shall be paid for the agent by the insurer for each year until

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 the insurer notifies the department that the insurer is no longer accepting business from the agent pursuant to this section. The insurer may require that the agent reimburse the insurer for the fee.

Section 33. Subsection (5) of section 626.837, Florida Statutes, is amended to read:

626.837 Excess or rejected business.-

insurer accepting business under this section shall report to the department the name, address, telephone number, and social security number of each agent from which the insurer received more than <u>four</u> 24 risks during the calendar year. Once the insurer has reported pursuant to this subsection an agent's name to the department, additional reports on the same agent shall not be required. However, the fee set forth in s. 624.501 <u>must shall</u> be paid for the agent by the insurer for each year until the insurer notifies the department that the insurer is no longer accepting business from the agent pursuant to this section. The insurer may require that the agent reimburse the insurer for the fee.

Section 34. Subsection (5) of section 626.8732, Florida Statutes, is amended to read:

 $\,$  626.8732 Nonresident public adjuster's qualifications, bond.—

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(5) After licensure as a nonresident public adjuster, as a
condition of doing business in this state, the licensee must
annually on or before January 1, on a form prescribed by the
department, submit an affidavit certifying that the licensee is
familiar with and understands the insurance code and rules
adopted thereunder and the provisions of the contracts
negotiated or to be negotiated. Compliance with this filing
requirement is a condition precedent to the issuance,
continuation, reinstatement, or renewal of a nonresident public
adjuster's appointment.
Section 35. Subsection (4) of section 626.8734, Florida
Statutes, is amended to read:
626.8734 Nonresident all-lines adjuster license
qualifications.—
(4) As a condition of doing business in this state as a
nonresident independent adjuster, the appointee must submit an
affidavit to the department certifying that the licensee is
familiar with and understands the insurance laws and
administrative rules of this state and the provisions of the
contracts negotiated or to be negotiated. Compliance with this

Section 36. Paragraph (h) of subsection (1) of section 626.88, Florida Statutes, is amended to read:

filing requirement is a condition precedent to the issuance,

continuation, reinstatement, or renewal of a nonresident

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independent adjuster's appointment.



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909	term:
910	(1) "Administrator" is any person who directly or
911	indirectly solicits or effects coverage of, collects charges or
912	premiums from, or adjusts or settles claims on residents of this
913	state in connection with authorized commercial self-insurance
914	funds or with insured or self-insured programs which provide
915	life or health insurance coverage or coverage of any other
916	expenses described in s. 624.33(1) or any person who, through a
917	health care risk contract as defined in s. 641.234 with an
918	insurer or health maintenance organization, provides billing and
919	collection services to health insurers and health maintenance
920	organizations on behalf of health care providers, other than any
921	of the following persons:
922	(h) A person appointed licensed as a managing general
923	agent in this state, whose activities are limited exclusively to
924	the scope of activities conveyed under such appointment license.
925	

626.88 Definitions.—For the purposes of this part, the

insurers and health maintenance organizations on behalf of health care providers shall comply with the provisions of ss. 627.6131, 641.3155, and 641.51(4).

A person who provides billing and collection services to health

Section 37. Subsection (2) of section 626.927, Florida Statutes, is amended to read:

626.927 Licensing of surplus lines agent.—

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#### Amendment No. 1

(2) Any individual <u>,</u> while licensed <u>as</u> <del>and appointed as a</del>
managing general agent as defined in s. 626.015, or service
representative as defined in s. 626.015, and who otherwise
possesses all of the other qualifications of a general lines
agent under this code, and who has a minimum of 1 year of year's
experience working for a licensed surplus lines agent or who has
successfully completed 60 class hours in surplus and excess
lines in a course approved by the department, may, upon taking
and successfully passing a written examination as to surplus
lines, as given by the department, be licensed as a surplus
lines agent solely for the purpose of placing with surplus lines
insurers property, marine, casualty, or surety coverages
originated by general lines agents; except that no examination
as for a general lines agent's license shall be required of any
managing general agent or service representative who held a
Florida surplus lines agent's license as of January 1, 1959.
Section 38. Subsection (3) of section 626.930, Florida
Statutes, is amended to read:

626.930 Records of surplus lines agent.—

(3) Each surplus lines agent shall maintain all surplus lines business records in his or her general lines agency office, if licensed as a general lines agent, or in his or her managing general agency office, if licensed as a managing general agent or the full-time salaried employee of such general agent.

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958	Section 39. Subsection (2) of section 626.9892, Florida
959	Statutes, is amended to read:
960	626.9892 Anti-Fraud Reward Program; reporting of insurance
961	fraud.—
962	(2) The department may pay rewards of up to \$25,000 to
963	persons providing information leading to the arrest and
964	conviction of persons committing crimes investigated by the
965	department arising from violations of s. 440.105, s. 624.15, s.
966	626.9541, s. 626.989, s. 790.164, s. 790.165, s. 790.166, <u>s.</u>
967	806.01, s. 806.031, s. 806.10, s. 806.111, s. 817.233, or s.
968	817.234.
969	Section 40. Subsection (3) of section 633.302, Florida
970	Statutes, is amended to read:
971	633.302 Florida Fire Safety Board; membership; duties;
972	meetings; officers; quorum; compensation; seal.—
973	(3) The State Fire Marshal's term on the board, or that of
974	her or his designee, shall coincide with the State Fire
975	Marshal's term of office. Of the other six members of the board,
976	one member shall be appointed for a term of 1 year, one member
977	for a term of 2 years, two members for terms of 3 years, and two
978	members for terms of 4 years. All terms are for 4 years and
979	expire on June 30 of the last year of the term. When the term of
980	a member expires, the State Fire Marshal shall appoint a member
981	to fill the vacancy for a term of 4 years. The State Fire
982	Marshal may remove any appointed member for cause. A vacancy in

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the membership of the board for any cause  $\underline{\text{must}}$  shall be filled by appointment by the State Fire Marshal for the balance of the unexpired term.

Section 41. Subsection (2), paragraph (a) of subsection (3), and paragraphs (b), (c), and (d) of subsection (4) of section 633.304, Florida Statutes, are amended to read:

633.304 Fire suppression equipment; license to install or maintain.—

- (2) A person who holds a valid fire equipment dealer license may maintain such license in an inactive status during which time he or she may not engage in any work under the definition of the license held. An inactive status license is shall be void after 4 years after the approval date of the inactive status application. To maintain inactive status, the inactive licensee must submit proof of continuing education and the inactive status fee before December 31 of each odd-numbered year or when the license is renewed, whichever comes first. An inactive status license may not be reactivated unless the continuing education requirements of this chapter have been fulfilled.
- (3) Each individual actually performing the work of servicing, recharging, repairing, hydrotesting, installing, testing, or inspecting fire extinguishers or preengineered systems must possess a valid and subsisting permit issued by the division. Permittees are limited as to specific type of work

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performed to allow work no more extensive than the class of license held by the licensee under whom the permittee is working. Permits will be issued by the division as follows:

(a) Portable permit: "Portable permittee" means a person who is limited to performing work no more extensive than the employing or contractually related licensee in the servicing, recharging, repairing, installing, or inspecting all types of portable fire extinguishers.

Any fire equipment permittee licensed pursuant to this subsection who does not want to engage in servicing, inspecting, recharging, repairing, hydrotesting, or installing halon equipment must file an affidavit on a form provided by the division so stating. Permits will be issued by the division to show the work authorized thereunder. It is unlawful, unlicensed activity for a person or firm to falsely hold himself or herself out to perform any service, inspection, recharge, repair, hydrotest, or installation except as specifically described in the permit.

(4)

(b) After initial licensure, each licensee or permittee must successfully complete a course or courses of continuing education for fire equipment technicians of at least 16 hours. A license or permit may not be renewed unless the licensee or permittee produces documentation of the completion of at least

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16 hours of continuing education for fire equipment technicians during the biennial licensure period. A person who is both a licensee and a permittee shall be required to complete 16 hours of continuing education during each renewal period. Each licensee shall ensure that all permittees in his or her employment or through a contractual agreement meet their continuing education requirements. The State Fire Marshal shall adopt rules describing the continuing education requirements and shall have the authority upon reasonable belief, to audit a fire equipment dealer to determine compliance with continuing education requirements.

applications therefor <u>must shall</u> be prescribed by the State Fire Marshal; in addition to such other information and data as that officer determines is appropriate and required for such forms, there <u>must shall</u> be included in such forms the following matters. Each such application must be in such form as to provide that the data and other information set forth therein shall be sworn to by the applicant or, if a corporation, by an officer thereof. An application for a permit must include the name of the licensee employing, or contractually related to, such permittee, and the permit issued in pursuance of such application must also set forth the name of such licensee. A permit is valid solely for use by the holder thereof in his or

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her employment by, or contractual relationship with, the licensee named in the permit.

- (d) A license of any class may not be issued or renewed by the division and a license of any class does not remain operative unless:
- 1. The applicant has submitted to the State Fire Marshal evidence of registration as a Florida corporation or evidence of compliance with s. 865.09.
- 2. The State Fire Marshal or his or her designee has by inspection determined that the applicant possesses the equipment required for the class of license sought. The State Fire Marshal shall give an applicant a reasonable opportunity to correct any deficiencies discovered by inspection. To obtain such inspection, an applicant with facilities located outside this state must:
- a. Provide a notarized statement from a professional engineer licensed by the applicant's state of domicile certifying that the applicant possesses the equipment required for the class of license sought and that all such equipment is operable; or
- b. Allow the State Fire Marshal or her or his designee to inspect the facility. All costs associated with the State Fire Marshal's inspection <u>must shall</u> be paid by the applicant. The State Fire Marshal, in accordance with s. 120.54, may adopt rules to establish standards for the calculation and

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establishment of the amount of costs associated with any inspection conducted by the State Fire Marshal under this section. Such rules <u>must</u> shall include procedures for invoicing and receiving funds in advance of the inspection.

The applicant has submitted to the State Fire Marshal proof of insurance providing coverage for comprehensive general liability for bodily injury and property damage, products liability, completed operations, and contractual liability. The State Fire Marshal shall adopt rules providing for the amounts of such coverage, but such amounts may not be less than \$300,000 for Class A or Class D licenses, \$200,000 for Class B licenses, and \$100,000 for Class C licenses; and the total coverage for any class of license held in conjunction with a Class D license may not be less than \$300,000. The State Fire Marshal may, at any time after the issuance of a license or its renewal, require upon demand, and in no event more than 30 days after notice of such demand, the licensee to provide proof of insurance, on the insurer's a form provided by the State Fire Marshal, containing confirmation of insurance coverage as required by this chapter. Failure, for any length of time, to provide proof of insurance coverage as required must shall result in the immediate suspension of the license until proof of proper insurance is provided to the State Fire Marshal. An insurer that which provides such coverage shall notify the State Fire Marshal of

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any change in coverage or of any termination, cancellation, or nonrenewal of any coverage.

- 4. The applicant applies to the State Fire Marshal, provides proof of experience, and successfully completes a prescribed training course offered by the State Fire College or an equivalent course approved by the State Fire Marshal. This subparagraph does not apply to any holder of or applicant for a permit under paragraph (g) or to a business organization or a governmental entity seeking initial licensure or renewal of an existing license solely for the purpose of inspecting, servicing, repairing, marking, recharging, and maintaining fire extinguishers used and located on the premises of and owned by such organization or entity.
- 5. The applicant has a current retestor identification number that is appropriate for the license for which the applicant is applying and that is listed with the United States Department of Transportation.
- 6. The applicant has passed, with a grade of at least 70 percent, a written examination testing his or her knowledge of the rules and statutes governing the activities authorized by the license and demonstrating his or her knowledge and ability to perform those tasks in a competent, lawful, and safe manner. Such examination <u>must shall</u> be developed and administered by the State Fire Marshal, or his or her designee in accordance with policies and procedures of the State Fire Marshal. An applicant

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shall pay a nonrefundable examination fee of \$50 for each examination or reexamination scheduled. A reexamination may not be scheduled sooner than 30 days after any administration of an examination to an applicant. An applicant may not be permitted to take an examination for any level of license more than a total of four times during 1 year, regardless of the number of applications submitted. As a prerequisite to licensure of the applicant, he or she:

- a. Must be at least 18 years of age.
- b. Must have 4 years of proven experience as a fire equipment permittee at a level equal to or greater than the level of license applied for or have a combination of education and experience determined to be equivalent thereto by the State Fire Marshal. Having held a permit at the appropriate level for the required period constitutes the required experience.
- c. Must not have been convicted of a felony or a crime punishable by imprisonment of 1 year or more under the law of the United States or of any state thereof or under the law of any other country. "Convicted" means a finding of guilt or the acceptance of a plea of guilty or nolo contendere in any federal or state court or a court in any other country, without regard to whether a judgment of conviction has been entered by the court having jurisdiction of the case. If an applicant has been convicted of any such felony, the applicant <u>is shall be</u> excluded from licensure for a period of 4 years after expiration of

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sentence or final release by the Florida Commission on Offender
Review unless the applicant, before the expiration of the 4-year
period, has received a full pardon or has had her or his civil
rights restored.

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This subparagraph does not apply to any holder of or applicant for a permit under paragraph (g) or to a business organization or a governmental entity seeking initial licensure or renewal of an existing license solely for the purpose of inspecting, servicing, repairing, marking, recharging, hydrotesting, and maintaining fire extinguishers used and located on the premises of and owned by such organization or entity.

Section 42. Subsection (7) of section 633.318, Florida 1169 Statutes, is amended to read:

- 633.318 Certificate application and issuance; permit issuance; examination and investigation of applicant.-
- The State Fire Marshal may, at any time subsequent to the issuance of the certificate or its renewal, require, upon demand and in no event more than 30 days after notice of the demand, the certificateholder to provide proof of insurance coverage on the insurer's a form provided by the State Fire Marshal containing confirmation of insurance coverage as required by this chapter. Failure to provide proof of insurance coverage as required, for any length of time, shall result in

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1180	the immediate suspension of the certificate until proof of
1181	insurance is provided to the State Fire Marshal.
1182	Section 43. Paragraph (b) of subsection (6) of section
1183	633.408, Florida Statutes, is amended to read:
1184	633.408 Firefighter and volunteer firefighter training and
1185	certification.—
1186	(6)
1187	(b) A Special Certificate of Compliance only authorizes an
1188	individual to serve as an administrative and command head of a
1189	fire service provider.
1190	1. An individual desiring to obtain a Special Certificate
1191	of Compliance may not be employed as a fire chief, fire
1192	coordinator, fire director, or fire administrator for a period
1193	of more than 1 year without obtaining certification.
1194	2. An individual desiring to obtain a Special Certificate
1195	of Compliance may not serve as a command officer or function in
1196	a position dictating incident outcomes or objectives before
1197	achieving certification.
1198	3. Retention requirements for a Special Certificate of
1199	Compliance must be similar to those provided in s. 633.414.
1200	Section 44. Subsection (1) of section 633.416, Florida
1201	Statutes, is amended, present subsections (7) and (8) of that
1202	section are renumbered as subsections (8) and (9), respectively,

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and a new subsection (7) is added to that section, to read:



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1204	633.416 Firefighter employment and volunteer firefighter
1205	service; saving clause.—
1206	(1) A fire service provider may not employ an individual
1207	to:
1208	(a) Extinguish fires for the protection of life or
1209	property or to supervise individuals who perform such services
1210	unless the individual holds a current and valid Firefighter
1211	Certificate of Compliance; or
1212	(b) Serve as the administrative and command head of a fire
1213	service provider for a period in excess of 1 year unless the
1214	individual holds a current and valid Firefighter Certificate of
1215	Compliance or Special Certificate of Compliance pursuant to s.
1216	<u>633.408</u> .
1217	(7) A fire service provider may employ veterans who were
1218	honorably discharged and who received training equivalent to the
1219	requirements under this chapter. The standard of equivalency of
1220	training must be verified by the division before such an
1221	individual's employment begins. Such individual must obtain a
1222	Firefighter Certificate of Compliance within 24 months after
1223	employment.
1224	Section 45. Paragraph (e) of subsection (1) of section
1225	633.444, Florida Statutes, is amended to read:
1226	633.444 Division powers and duties; Florida State Fire
1227	College.—

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(1) The division, in performing its duties related to the
Florida State Fire College, specified in this part, shall:
(e) Develop a staffing and funding formula for the Florid

State Fire College. The formula must include differential funding levels for various types of programs, must be based on the number of full time equivalent students and information obtained from scheduled attendance counts taken the first day of each program, and must provide the basis for the legislative budget request. As used in this section, a full-time equivalent student is equal to a minimum of 900 hours in a technical certificate program and 400 hours in a degree seeking program. The funding formula must be as prescribed pursuant to s. 1011.62, must include procedures to document daily attendance, and must require that attendance records be retained for audit purposes.

Section 46. Subsection (8) of section 648.27, Florida Statutes, is amended to read:

648.27 Licenses and appointments; general.-

(8) An application for a managing general agent's license must be made by an insurer who proposes to employ or appoint an individual, partnership, association, or corporation as a managing general agent. Such application shall contain the information required by s. 626.744, and the applicant shall pay the same fee as a managing general agent licensed pursuant to that section. An individual who is appointed as a managing

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general	agent	to su	upervise	or	manage	e bai	1 bone	d bus:	iness	writ	:ten
in this	state	must	also be	li	censed	as a	bail	bond	agent	. In	ı the
case of	an ent	city,	at leas	t o	ne owne	er, c	ffice	r, or	direc	ctor	at
each of:	fice lo	ocatio	on must	be :	license	ed as	a ba:	il boı	nd age	ent.	

Section 47. Present subsection (6) of section 648.34, Florida Statutes, is renumbered as subsection (7), and a new subsection (6) is added to that section, to read:

648.34 Bail bond agents; qualifications.-

(6) The requirements for completion and submission of fingerprints under this chapter are deemed to be met when an individual currently licensed under this chapter seeks additional licensure and has previously submitted fingerprints to the department in support of an application for licensure under this chapter within the past 48 months. However, the department may require the individual to file fingerprints if it has reason to believe that an applicant or licensee has been found guilty of, or pleaded guilty or nolo contendere to, a felony or a crime related to the business of insurance in this or any other state or jurisdiction.

Section 48. For the purpose of incorporating the amendment made by this act to section 626.221, Florida Statutes, in a reference thereto, paragraph (b) of subsection (1) of section 626.8734, Florida Statutes, is reenacted to read:

626.8734 Nonresident all-lines adjuster license qualifications.—

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1278	(1) The department shall issue a license to an applicant
1279	for a nonresident all-lines adjuster license upon determining
1280	that the applicant has paid the applicable license fees required
1281	under s. 624.501 and:
1282	(b) Has passed to the satisfaction of the department a
1283	written Florida all-lines adjuster examination of the scope
1284	prescribed in s. 626.241(6); however, the requirement for the
1285	examination does not apply to:
1286	1. An applicant who is licensed as an all-lines adjuster
1287	in his or her home state if that state has entered into a
1288	reciprocal agreement with the department;
1289	2. An applicant who is licensed as a nonresident all-lines
1290	adjuster in a state other than his or her home state and a
1291	reciprocal agreement with the appropriate official of the state
1292	of licensure has been entered into with the department; or
1293	3. An applicant who holds a certification set forth in s.
1294	626.221(2)(j).
1295	Section 49. This act shall take effect July 1, 2018.
1296	
1297	TITLE AMENDMENT
1298	Remove everything before the enacting clause and insert:
1299	A bill to be entitled
1300	An act relating to the Department of Financial

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electronic images of warrants, vouchers, or checks in

Services; amending s. 17.64, F.S.; providing that



### COMMITTEE/SUBCOMMITTEE AMENDMENT

Bill No. HB 1073 (2018)

Amendment No. 1

1303 the Division of Treasury are deemed to be original 1304 records; revising the applicable medium, from film or 1305 print to electronic, in provisions relating to copies 1306 and reproductions of records and documents of the 1307 division; amending s. 20.121, F.S.; renaming the Bureau of Fire and Arson Investigations within the 1308 1309 Division of Investigative and Forensic Services as the Bureau of Fire, Arson, and Explosives Investigations; 1310 1311 creating the Bureau of Insurance Fraud and the Bureau 1312 of Workers' Compensation Fraud within the division; 1313 amending s. 39.6035, F.S.; requiring certain child 1314 transition plans to address financial literacy; 1315 specifying requirements for the Department of Children 1316 and Families and community-based providers relating to 1317 a certain financial literacy curriculum offered by the 1318 department; amending s. 39.6251, F.S.; revising 1319 conditions under which certain children are eligible 1320 to remain in licensed care; amending s. 284.40, F.S.; 1321 authorizing the department to disclose certain 1322 personal identifying information of injured or 1323 deceased employees which is exempt from disclosure 1324 under the Workers' Compensation Law to department-1325 contracted vendors for certain purposes; amending s. 1326 284.50, F.S.; requiring safety coordinators of state 1327 governmental departments to complete, within a certain

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#### COMMITTEE/SUBCOMMITTEE AMENDMENT Bill No. HB 1073

(2018)

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1328 timeframe, safety coordinator training offered by the 1329 department; requiring certain agencies to report 1330 certain return-to-work information to the department; 1331 requiring agencies to provide certain risk management program information to the Division of Risk Management 1332 1333 for certain purposes; specifying requirements for 1334 agencies in reviewing and responding to certain information and communications provided by the 1335 1336 division; amending s. 409.1451, F.S.; revising conditions under which a young adult is eligible for 1337 1338 postsecondary education services and support under the Road-to-Independence Program; conforming a provision 1339 1340 to changes made by the act; amending s. 414.411, F.S.; 1341 replacing the Department of Economic Opportunity with 1342 the Department of Education in a list of entities to 1343 which a public assistance recipient may be required to 1344 provide written consent for certain investigative 1345 inquiries and to which the department must report 1346 investigation results; amending s. 497.168, F.S.; 1347 providing an exemption from specified application fees 1348 for members and certain veterans of the United States 1349 Armed Forces; amending s. 497.456, F.S.; authorizing 1350 the department, on or before a specified date, to 1351 transfer up to a specified amount from the Preneed 1352 Funeral Contract Consumer Protection Trust Fund to the

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# COMMITTEE/SUBCOMMITTEE AMENDMENT Bill No. HB 1073 (2018)

#### Amendment No. 1

1353	Regulatory Trust Fund for a certain purpose;
1354	authorizing the department to annually transfer earned
1355	or accrued interest from the Preneed Funeral Contract
1356	Consumer Protection Trust Fund to the Regulatory Trust
1357	Fund for a certain purpose; providing for expiration;
1358	amending s. 624.317, F.S.; authorizing the department
1359	to conduct investigations of any, rather than
1360	specified, agents subject to its jurisdiction;
1361	amending s. 624.34, F.S.; conforming a provision to
1362	changes made by the act; amending s. 624.4073, F.S.;
1363	prohibiting certain officers or directors of insolvent
1364	insurers from having direct or indirect control over
1365	certain selection or appointment of officers or
1366	directors, except under certain circumstances;
1367	amending ss. 624.4094, 624.501, 624.509, and 625.071,
1368	F.S.; conforming provisions to changes made by the
1369	act; amending s. 626.112, F.S.; requiring a managing
1370	general agent to hold a currently effective producer
1371	license rather than a managing general agent license;
1372	amending s. 626.171, F.S.; deleting applicability of
1373	licensing provisions as to managing general agents;
1374	making a technical change; amending s. 626.202, F.S.;
1375	providing that certain applicants are not required to
1376	resubmit fingerprints to the department under certain
1377	circumstances; authorizing the department to require

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# COMMITTEE/SUBCOMMITTEE AMENDMENT Bill No. HB 1073 (2018)

#### Amendment No. 1

these applicants to file fingerprints under certain
circumstances; providing an exemption from
fingerprinting requirements for members and certain
veterans of the United States Armed Forces; requiring
such members and veterans to provide certain
documentation of good standing or honorable discharge;
amending s. 626.207, F.S.; conforming a provision to
changes made by the act; amending s. 626.221, F.S.;
adding a designation that exempts applicants for
licensure as an all-lines adjuster from an examination
requirement; amending s. 626.451, F.S.; deleting a
requirement for law enforcement agencies and state
attorney's offices to notify the department or the
Office of Insurance Regulation of certain felony
dispositions; deleting a requirement for the state
attorney to provide the department or office a
certified copy of an information or indictment against
a managing general agent; conforming a provision to
changes made by the act; amending s. 626.521, F.S.;
revising requirements for credit and character reports
secured and kept by insurers or employers appointing
certain insurance representatives; providing
applicability; amending s. 626.731, F.S.; deleting a
certain qualification for licensure as a general lines
agent; amending s. 626.7351, F.S.; revising a

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## COMMITTEE/SUBCOMMITTEE AMENDMENT

Bill No. HB 1073 (2018)

#### Amendment No. 1

1403	qualification for licensure as a customer
1404	representative; amending s. 626.744, F.S.; conforming
1405	a provision to changes made by the act; amending s.
1406	626.745, F.S.; revising conditions under which service
1407	representatives and managing general agents may engage
1408	in certain activities; amending ss. 626.7451 and
1409	626.7455, F.S.; conforming provisions to changes made
1410	by the act; amending s. 626.752, F.S.; revising a
1411	requirement for the Brokering Agent's Register
1412	maintained by brokering agents; revising the limit on
1413	certain personal lines risks an insurer may receive
1414	from an agent within a specified timeframe before the
1415	insurer must comply with certain reporting
1416	requirements for that agent; amending s. 626.793,
1417	F.S.; revising the limit on certain risks that certain
1418	insurers may receive from a life agent within a
1419	specified timeframe before the insurer must comply
1420	with certain reporting requirements for that agent;
1421	amending s. 626.837, F.S.; revising the limit on
1422	certain risks that certain insurers may receive from a
1423	health agent within a specified timeframe before the
1424	insurer must comply with certain reporting
1425	requirements for that agent; amending s. 626.8732,
1426	F.S.; deleting a requirement for a licensed
1427	nonresident public adjuster to submit a certain annual

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#### COMMITTEE/SUBCOMMITTEE AMENDMENT Bill No. HB 1073 (2018)

#### Amendment No. 1

1428 affidavit to the department; amending s. 626.8734, F.S.; deleting a requirement for a nonresident 1429 1430 independent adjuster to submit a certain annual affidavit to the department; amending s. 626.88, F.S.; 1431 conforming a provision to changes made by the act; 1432 1433 amending s. 626.927, F.S.; revising conditions under 1434 which an individual may be licensed as a surplus lines agent solely for the purpose of placing certain 1435 1436 coverages with surplus lines insurers; amending s. 1437 626.930, F.S.; revising a requirement relating to the 1438 location of a surplus lines agent's surplus lines business records; amending s. 626.9892, F.S.; 1439 1440 authorizing the department to pay a specified amount 1441 of rewards under the Anti-Fraud Reward Program for 1442 information leading to the arrest and conviction of 1443 persons guilty of arson; amending s. 633.302, F.S.; 1444 revising the duration of the terms of members of the 1445 Florida Fire Safety Board; amending s. 633.304, F.S.; 1446 revising circumstances under which an inactive fire 1447 equipment dealer license is void; specifying the 1448 timeframe when an inactive license must be reactivated; specifying that permittees performing 1449 1450 certain work on fire equipment may be contracted rather than employed; revising a requirement for a 1451 1452 certain proof-of-insurance form to be provided by the

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## COMMITTEE/SUBCOMMITTEE AMENDMENT Bill No. HB 1073 (2018)

#### Amendment No. 1

1453 insurer rather than the State Fire Marshal; amending 1454 s. 633.318, F.S.; revising a requirement for a certain proof-of-insurance form to be provided by the insurer 1455 rather than the State Fire Marshal; amending s. 1456 1457 633.408, F.S.; specifying prerequisites and retention requirements for a Special Certificate of Compliance 1458 1459 that authorizes an individual to serve as an 1460 administrative and command head of a fire service 1461 provider; amending s. 633.416, F.S.; authorizing fire 1462 service providers to employ honorably discharged veterans who received specified training; requiring 1463 1464 the Division of State Fire Marshal to verify the 1465 equivalency of such training before the individual 1466 begins employment; requiring such individual to obtain a Firefighter Certificate of Compliance within a 1467 1468 specified timeframe; making a technical change; 1469 amending s. 633.444, F.S.; deleting a requirement for the Division of State Fire Marshal to develop a 1470 staffing and funding formula for the Florida State 1471 1472 Fire College; amending s. 648.27, F.S.; revising 1473 conditions under which a managing general agent must 1474 also be licensed as a bail bond agent; conforming a 1475 provision to changes made by the act; amending s. 1476 648.34, F.S.; providing that certain individuals 1477 applying for bail bond agent licensure are not

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## COMMITTEE/SUBCOMMITTEE AMENDMENT

Bill No. HB 1073 (2018)

#### Amendment No. 1

1478	required to resubmit fingerprints to the department
1479	under certain circumstances; authorizing the
1480	department to require such individuals to file
1481	fingerprints under certain circumstances; reenacting
1482	s. 626.8734(1)(b), F.S., relating to nonresident all-
1483	lines adjuster license qualifications, to incorporate
1484	the amendment made to s. 626.221, F.S., in a reference
1485	thereto; providing an effective date.

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#### HOUSE OF REPRESENTATIVES STAFF ANALYSIS

BILL #: CS/HB 1127 Pub. Rec./Citizens Property Insurance Corporation SPONSOR(S): Oversight, Transparency & Administration Subcommittee; Lee, Jr.

TIED BILLS:

IDEN./SIM. BILLS: SB 1880

REFERENCE	ACTION	ANALYST	STAFF DIRECTOR or BUDGET/POLICY CHIEF
Oversight, Transparency & Administration     Subcommittee	13 Y, 0 N, As CS	Moore	Harrington
2) Insurance & Banking Subcommittee		Peterson KP	Luczynski M 🛴
3) Government Accountability Committee			•

#### **SUMMARY ANALYSIS**

The Information Technology (IT) Security Act requires the Agency for State Technology and state agency heads to meet certain requirements relating to IT security. The act provides public record exemptions for certain information related to state agency IT security.

The bill creates public record exemptions for Citizens Property Insurance Corporation (Citizens) that are similar to those currently in law for state agencies. The bill provides that records held by Citizens that identify detection, investigation, or response practices for suspected or confirmed IT security incidents, including suspected or confirmed breaches, are confidential and exempt from public record requirements. In addition, portions of risk assessments, evaluations, audits, and other reports of Citizens' IT security program for its data, information, and IT resources that are held by Citizens are confidential and exempt. Such records, and portions thereof, are only confidential and exempt if disclosure would facilitate unauthorized access to or unauthorized modification, disclosure, or destruction of:

- Physical or virtual data or information; or
- IT resources, including:
  - Information relating to the security of Citizens' technologies, processes, and practices designed to protect networks, computers, data processing software, and data from attack, damage, or unauthorized access: or
  - Physical or virtual security information that relates to Citizens' existing or proposed IT systems.

The bill also creates a public meeting exemption for meetings and portions thereof that would reveal the above-described IT security information.

The exemptions are retroactive and apply to records or portions of public meetings, recordings, and transcripts held by Citizens before, on, or after the effective date of the bill.

The bill provides for repeal of the exemptions on October 2, 2023, unless reviewed and saved from repeal through reenactment by the Legislature. The bill provides a public necessity statement as required by the State Constitution.

The bill may have a minimal fiscal impact on the state. See Fiscal Comments section.

Article I, s 24(c) of the Florida Constitution requires a two-thirds vote of the members present and voting for final passage of a newly created or expanded public record or public meeting exemption. The bill creates new public record and public meeting exemptions; thus, it requires a two-thirds vote for final passage.

This document does not reflect the intent or official position of the bill sponsor or House of Representatives. STORAGE NAME: h1127b.IBS.DOCX

#### **FULL ANALYSIS**

#### I. SUBSTANTIVE ANALYSIS

#### A. EFFECT OF PROPOSED CHANGES:

#### **Background**

#### Public Records Law

Article I, s. 24(a) of the State Constitution sets forth the state's public policy regarding access to government records. This section guarantees every person a right to inspect or copy any public record of the legislative, executive, and judicial branches of government.

Public policy regarding access to government records is addressed further in the Florida Statutes. Section 119.07(1), F.S., guarantees every person a right to inspect and copy any state, county, or municipal record.

#### Public Meetings Law

Article I, s. 24(b) of the State Constitution sets forth the state's public policy regarding access to government meetings. It requires all meetings of any collegial public body of the executive branch of state government or of any collegial public body of a county, municipality, school district, or special district, at which official acts are to be taken or at which public business of such body is to be transacted or discussed to be open and noticed to the public.

Public policy regarding access to government meetings is also addressed in the Florida Statutes. Section 286.011, F.S., known as the "Government in the Sunshine Law" or "Sunshine Law," further requires all meetings of any board or commission of any state agency or authority or of any agency or authority of any county, municipal corporation, or political subdivision at which official acts are to be taken to be open to the public at all times. The board or commission must provide reasonable notice of all public meetings.<sup>1</sup> Minutes of a public meeting must be promptly recorded and be open to public inspection.<sup>2</sup>

No resolution, rule, or formal action is considered binding unless action is taken or made at a public meeting.<sup>3</sup> Acts taken by a board or commission in violation of this requirement are considered void,<sup>4</sup> though a failure to comply with open meeting requirements may be cured by independent final action by the board or commission fully in compliance with public meeting requirements.<sup>5</sup>

#### Public Record and Public Meeting Exemptions

Art. I, s. 24(c) of the State Constitution authorizes the Legislature to provide by general law for the exemption of records and meetings from the requirements of Art. I, s. 24(a) and (b) of the State Constitution. The general law must state with specificity the public necessity justifying the exemption (public necessity statement) and must be no broader than necessary to accomplish its purpose.

The Open Government Sunset Review Act<sup>6</sup> further provides that a public record or a public meeting exemption may be created or maintained only if it serves an identifiable public purpose. In addition, it may be no broader than is necessary to meet one of the following purposes:

Allow the state or its political subdivisions to effectively and efficiently administer a
governmental program, which administration would be significantly impaired without the
exemption.

<sup>&</sup>lt;sup>1</sup> Section 286.011(1), F.S.

<sup>&</sup>lt;sup>2</sup> Section 286.011(2), F.S.

<sup>&</sup>lt;sup>3</sup> Section 286.011(1), F.S.

<sup>&</sup>lt;sup>4</sup> Grapski v. City of Alachua, 31 So. 3d 193 (Fla. 1st DCA 2010).

<sup>&</sup>lt;sup>5</sup> Finch v. Seminole County School Board, 995 So. 2d 1068 (Fla. 5th DCA 2008).

<sup>&</sup>lt;sup>6</sup> See s. 119.15, F.S.

- Protect sensitive personal information that, if released, would be defamatory or would
  jeopardize an individual's safety; however, only the identity of an individual may be exempted
  under this provision.
- Protect trade or business secrets.<sup>7</sup>

The Open Government Sunset Review Act requires the automatic repeal of a newly created exemption on October 2nd of the fifth year after creation or substantial amendment, unless the Legislature reenacts the exemption.<sup>8</sup>

#### Public Record Exemptions Related to Information Technology

The Information Technology (IT) Security Act<sup>9</sup> requires the Agency for State Technology (AST) and state agency<sup>10</sup> heads to meet certain requirements relating to IT security. The IT Security Act provides that the following state agency information is confidential and exempt<sup>11</sup> from public record requirements:

- Comprehensive risk assessments;<sup>12</sup>
- Internal policies and procedures that, if disclosed, could facilitate the unauthorized modification, disclosure, or destruction of data or information technology (IT) resources;<sup>13</sup> and
- The results of internal audits and evaluations.<sup>14</sup>

Such confidential and exempt information must be disclosed to the Auditor General, the Cybercrime Office within the Department of Law Enforcement (DLE), AST, and, for agencies under the jurisdiction of the Governor, the Chief Inspector General.<sup>15</sup>

In addition, the IT Security Act provides that records held by a state agency that identify detection, investigation, or response practices for suspected or confirmed IT security incidents, including suspected or confirmed breaches, are confidential and exempt. Portions of risk assessments, evaluations, external audits, and other reports of a state agency's IT security program for the data, information, and IT resources of the state agency that are held by a state agency are confidential and exempt from public record requirements. Such records, and portions thereof, are only confidential and exempt if disclosure would facilitate the unauthorized access to or the unauthorized modification, disclosure, or destruction of:

- Physical or virtual data or information; or
- IT resources, including:

<sup>&</sup>lt;sup>7</sup> Section 119.15(6)(b), F.S.

<sup>&</sup>lt;sup>8</sup> Section 119.15(3), F.S.

<sup>&</sup>lt;sup>9</sup> Section 282.318, F.S.

<sup>&</sup>lt;sup>10</sup> The term "state agency" means any official, officer, commission, board, authority, council, committee, or department of the executive branch of state government; the Justice Administrative Commission; and the Public Service Commission. The term does not include university boards of trustees or state universities. As used in part I of this chapter, except as otherwise specifically provided, the term does not include the Department of Legal Affairs, the Department of Agriculture and Consumer Services, or the Department of Financial Services. Section 282.0041(23), F.S.

<sup>&</sup>lt;sup>11</sup> There is a difference between records the Legislature designates exempt from public records requirements and those the Legislature deems confidential and exempt. A record classified as exempt from public disclosure may be disclosed under certain circumstances. See Williams v. City of Minneola, 575 So. 2d 683, 687 (Fla. 5th DCA 1991) review denied, 589 So. 2d 289 (Fla. 1991). If the Legislature designates a record as confidential and exempt from public disclosure, such record may not be released by the custodian of public records to anyone other than the persons or entities specifically designated in statute. See WFTV, Inc. v. Sch. Bd. of Seminole Cnty, 874 So. 2d 48, 53 (Fla. 5th DCA 2004), review denied, 892 So. 2d 1015 (Fla. 2004); Op. Att'y Gen. Fla. 85-692 (1985).

<sup>&</sup>lt;sup>12</sup> Section 282.318(4)(d), F.S.

<sup>&</sup>lt;sup>13</sup> Section 282.318(4)(e), F.S.

<sup>&</sup>lt;sup>14</sup> Section 282.318(4)(g), F.S.

<sup>&</sup>lt;sup>15</sup> Section 282.318(4)(d), (e), and (g), F.S.

<sup>&</sup>lt;sup>16</sup> Section 282.318(4)(i), F.S.

<sup>&</sup>lt;sup>17</sup> Section 282.318(5), F.S.

- o Information relating to the security of the state agency's technologies, processes, and practices designed to protect networks, computers, data processing software, and data from attack, damage, or unauthorized access; or
- Physical or virtual security information that relates to the state agency's existing or proposed IT systems.<sup>18</sup>

Such confidential and exempt records, and portions thereof, must be made available to the Auditor General, the Cybercrime Office within DLE, AST, and, for agencies under the jurisdiction of the Governor, the Chief Inspector General. In addition, the records, and portions thereof, may be released to a local government, another state agency, or a federal agency for IT security purposes or in furtherance of the state agency's official duties. 19

#### Citizens Property Insurance Corporation

Citizens Property Insurance Corporation (Citizens) is a state-created, not-for-profit, tax-exempt governmental entity whose public purpose is to provide property insurance coverage to those unable to find affordable coverage in the voluntary admitted<sup>20</sup> market. It is not a private insurance company.<sup>21</sup>

Records and meetings held by Citizens regarding information security incidents, such as investigations into security breaches, security technologies, processes and practices as well as security risk assessments are subject to Florida open records laws. <sup>22,23</sup> Public disclosure of this information presents a significant security risk and would reveal weaknesses within Citizens' computer networks, raising the potential for exploitation.

Section 282.318, F.S., exempts from Open Meeting and Public Records laws data and information from technology systems owned, contracted, or maintained by a state agency.

However, s, 282.318(2), F.S., defines "state agency" as having the same meaning as provided in s. 282.0041, F.S. State agency is defined in s. 282.0041(23), F.S., as meaning:

[A]ny official, officer, commission, board, authority, council, committee, or department of the executive branch of state government; the Justice Administrative Commission; and the Public Service Commission.

Because Citizens is not created within the executive branch, it is not covered by the definition.

Therefore, Citizens is vulnerable to the disclosure of information and records which, if disclosed, could potentially compromise the confidentiality, integrity, and availability of its information technology system. Such system contains highly sensitive policyholder, insurer, claims, financial, accounting and banking, personnel, and other records.<sup>24</sup>

#### Effect of the Bill

The bill creates public record and public meeting exemptions to protect data and records pertaining to the security of the Citizens information networks from disclosure. The bill provides that records held by Citizens that identify detection, investigation, or response practices for suspected or confirmed IT

**DATE**: 1/18/2018

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<sup>&</sup>lt;sup>18</sup> Section 282.318(4)(i) and (5), F.S.

<sup>&</sup>lt;sup>19</sup> Id.

<sup>&</sup>lt;sup>20</sup> Admitted market means insurance companies licensed to transact insurance in Florida.

<sup>&</sup>lt;sup>21</sup> Section 627.351(6)(a).1., F.S.

<sup>&</sup>lt;sup>22</sup> FLA. CONST. art. I, s. 24 (c).

<sup>&</sup>lt;sup>23</sup> Chapter 119, F.S.

<sup>&</sup>lt;sup>24</sup> Section 627.351(6)(x), F.S., requires Citizens to hold the following records as confidential and exempt from disclosure under Florida's public record laws: underwriting files, claim files, certain audit files, attorney-client privileged material, certain proprietary information licensed to Citizens, employee assistance program information, information relating to the medical condition or medical status of a Citizens employee, certain information relating to contract negotiations, and certain records related to closed meetings. STORAGE NAME: h1127b.IBS.DOCX

security incidents, including suspected or confirmed breaches, are confidential and exempt from public record requirements. In addition, portions of risk assessments, evaluations, audits, and other reports of Citizens' IT security program for its data, information, and IT resources that are held by Citizens are confidential and exempt. Such records, and portions thereof, are only confidential and exempt if disclosure would facilitate unauthorized access to or unauthorized modification, disclosure, or destruction of:

- Physical or virtual data or information; or
- IT resources, including:
  - Information relating to the security of Citizens' technologies, processes, and practices designed to protect networks, computers, data processing software, and data from attack, damage, or unauthorized access; or
  - Physical or virtual security information that relates to Citizens' existing or proposed IT systems.

The bill also creates a public meeting exemption for meetings and portions thereof that would reveal the above-described IT security information. Recordings or transcripts of such closed portions of meetings must be taken. Recordings or transcripts are confidential and exempt from public record requirements, unless a court, following an in camera review, determines that the meeting was not restricted to the discussion of confidential and exempt data and information. In the event of such a judicial determination, only that portion of a transcript that reveals nonexempt data and information may be disclosed to a third party.

The bill requires the confidential and exempt records related to the public meeting exemption to be available to the Auditor General, the Cybercrime Office of DLE, and the Office of Insurance Regulation. Such records and portions of meetings, recordings, and transcripts may also be available to a state or federal agency for security purposes or in furtherance of the agency's official duties.

The public record exemptions are retroactive and apply to records or portions of public meetings, recordings, and transcripts held by Citizens before, on, or after the effective date of the bill.

The bill provides a public necessity statement as required by the State Constitution, specifying that the public record and public meeting exemptions are necessary to ensure effective investigations of IT security breaches, to prevent identity theft and other crimes, and to prevent the disclosure of weaknesses in Citizens' data security.

The bill provides for repeal of the exemptions on October 2, 2023, unless reviewed and saved from repeal through reenactment by the Legislature.

#### **B. SECTION DIRECTORY:**

Section 1. creates s. 627.352, F.S., relating to security of data and information technology in Citizens Property Insurance Corporation.

Section 2. provides a public necessity statement.

Section 3. provides an effective date of upon becoming a law.

#### II. FISCAL ANALYSIS & ECONOMIC IMPACT STATEMENT

#### A. FISCAL IMPACT ON STATE GOVERNMENT:

#### 1. Revenues:

The bill does not appear to impact state government revenues.

STORAGE NAME: h1127b.IBS.DOCX

#### 2. Expenditures:

See Fiscal Comments.

#### B. FISCAL IMPACT ON LOCAL GOVERNMENTS:

#### 1. Revenues:

The bill does not appear to impact local government revenues.

#### 2. Expenditures:

The bill does not appear to impact local government expenditures.

#### C. DIRECT ECONOMIC IMPACT ON PRIVATE SECTOR:

None.

#### D. FISCAL COMMENTS:

The bill may create a minimal fiscal impact on Citizens because staff responsible for complying with public record requests and public meeting requirements could require training related to the creation of the public record and public meeting exemptions. In addition, Citizens could incur costs associated with redacting the exempt information prior to releasing a record. The costs, however, would be absorbed, as they are part of the day-to-day responsibilities of Citizens.

#### III. COMMENTS

#### A. CONSTITUTIONAL ISSUES:

1. Applicability of Municipality/County Mandates Provision:

Not applicable. The bill does not appear to affect county or municipal governments.

#### 2. Other:

#### Vote Requirement

Article I, s. 24(c) of the State Constitution requires a two-thirds vote of the members present and voting for final passage of a newly created or expanded public record or public meeting exemption. The bill creates public record and public meeting exemptions; thus, it requires a two-thirds vote for final passage.

#### **Public Necessity Statement**

Article I, s. 24(c) of the State Constitution requires a public necessity statement for a newly created or expanded public record or public meeting exemption. The bill creates public record and public meeting exemptions; thus, it includes a public necessity statement.

#### Breadth of Exemption

Article I, s. 24(c) of the State Constitution requires a newly created public record or public meeting exemption to be no broader than necessary to accomplish the stated purpose of the law. The bill creates public record exemptions for records held by Citizens that identify detection, investigation, or response practices for suspected or confirmed IT security incidents in addition to a public meeting exemption for portions of public meetings that would reveal such data and information. As such, the exemptions do not appear to be in conflict with the constitutional requirement that the exemptions be no broader than necessary to accomplish the stated purpose.

#### **B. RULE-MAKING AUTHORITY:**

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The bill does not appear to create a need for rulemaking or rulemaking authority.

C. DRAFTING ISSUES OR OTHER COMMENTS: None.

#### IV. AMENDMENTS/ COMMITTEE SUBSTITUTE CHANGES

On January 17, 2018, the Oversight, Transparency & Administration Subcommittee adopted an amendment and reported the bill favorably as a committee substitute. The amendment:

- Expanded the bill's relating to clause to include public meetings;
- Changed the effective date of the bill to "upon becoming a law;" and
- Changed the automatic repeal date of the bill from October 2, 2022, to October 2, 2023.

This analysis is drafted to the committee substitute as approved by the Oversight, Transparency & Administration Subcommittee.

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A bill to be entitled An act relating to public records and p

An act relating to public records and public meetings; creating s. 627.352, F.S.; providing an exemption from public records requirements for certain records held by the Citizens Property Insurance Corporation which identify detection, investigation, or response practices for suspected or confirmed information technology security incidents; creating an exemption from public records requirements for certain portions of risk assessments, evaluations, audits, and other reports of the corporation's information technology security program; creating an exemption from public meetings requirements for portions of public meetings which would reveal such data and information; providing an exemption from public records requirements for a specified period for the recording and transcript of a closed meeting; authorizing disclosure of confidential and exempt information to certain agencies and officers; providing for future legislative review and repeal; providing a statement of public necessity; providing retroactive application; providing an effective date.

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Be It Enacted by the Legislature of the State of Florida:

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Section 1. Section 627.352, Florida Statutes, is created to read:

- 627.352 Security of data and information technology in Citizens Property Insurance Corporation.—
- (1) The following data and information from technology systems owned by, under contract with, or maintained by Citizens Property Insurance Corporation are confidential and exempt from s. 119.07(1) and s. 24(a), Art. I of the State Constitution:
- (a) Records held by the corporation which identify detection, investigation, or response practices for suspected or confirmed information technology security incidents, including suspected or confirmed breaches, if the disclosure of such records would facilitate unauthorized access to or unauthorized modification, disclosure, or destruction of:
  - 1. Data or information, whether physical or virtual; or
  - 2. Information technology resources, including:
- a. Information relating to the security of the corporation's technologies, processes, and practices designed to protect networks, computers, data processing software, and data from attack, damage, or unauthorized access; or
- b. Security information, whether physical or virtual, which relates to the corporation's existing or proposed information technology systems.
- (b) Those portions of risk assessments, evaluations, audits, and other reports of the corporation's information

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information technology resources which are held by the
corporation, if the disclosure of such records would facilitate
unauthorized access to or the unauthorized modification,
disclosure, or destruction of:

- 1. Data or information, whether physical or virtual; or
- 2. Information technology resources, which include:
- a. Information relating to the security of the corporation's technologies, processes, and practices designed to protect networks, computers, data processing software, and data from attack, damage, or unauthorized access; or
- b. Security information, whether physical or virtual, which relates to the corporation's existing or proposed information technology systems.
- (2) Those portions of a public meeting as specified in s. 286.011 which would reveal data and information described in subsection (1) are exempt from s. 286.011 and s. 24(b), Art. I of the State Constitution. No exempt portion of an exempt meeting may be off the record. All exempt portions of such a meeting must be recorded and transcribed. The recording and transcript of the meeting must remain confidential and exempt from disclosure under s. 119.07(1) and s. 24(a), Art. 1 of the State Constitution unless a court of competent jurisdiction, following an in camera review, determines that the meeting was not restricted to the discussion of data and information made

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confidential and exempt by this section. In the event of such a judicial determination, only that portion of the transcript which reveals nonexempt data and information may be disclosed to a third party.

- (3) The records and portions of public meeting recordings and transcripts described in subsection (2) must be available to the Auditor General, the Cybercrime Office of the Department of Law Enforcement, and the Office of Insurance Regulation. Such records and portions of meetings, recordings, and transcripts may be made available to a state or federal agency for security purposes or in furtherance of the agency's official duties.
- (4) The exemptions listed in this section apply to such records or portions of public meetings, recordings, and transcripts held by the corporation before, on, or after the effective date of this act.
- (5) This section is subject to the Open Government Sunset
  Review Act in accordance with s. 119.15 and shall stand repealed
  on October 2, 2023, unless reviewed and saved from repeal
  through reenactment by the Legislature.

Section 2. (1)(a) The Legislature finds that it is a public necessity that the following data or information from technology systems owned, under contract, or maintained by the corporation be confidential and exempt from s. 119.07 (1), Florida Statutes, and s. 24 (a), Article I of the State Constitution:

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1. Records held by the corporation which identify detection, investigation, or response practices for suspected or confirmed information technology security incidents, including suspected or confirmed breaches, if the disclosure of such records would facilitate unauthorized access to or unauthorized modification, disclosure, or destruction of: a. Data or information, whether physical or virtual; or b. Information technology resources, which include: (I) Information relating to the security of the corporation's technologies, processes, and practices designed to protect networks, computers, data processing software, and data from attack, damage, or unauthorized access; or (II) Security information, whether physical or virtual, which relates to the corporation's existing or proposed information technology systems. Those portions of risk assessments, evaluations, audits, and other reports of the corporation's information technology security program for its data, information, and information technology resources which are held by the corporation, if the disclosure of such records would facilitate unauthorized access to or the unauthorized modification, disclosure, or destruction of: a. Data or information, whether physical or virtual; or b. Information technology resources, which include:

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(I) Information relating to the security of the

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corporation's technologies, processes, and practices designed to protect networks, computers, data processing software, and data from attack, damage, or unauthorized access; or (II) Security information, whether physical or virtual, which relates to the corporation's existing or proposed information technology systems. The Legislature also finds that those portions of a public meeting as specified in s. 286.011, Florida Statutes, which would reveal data and information described in subsection (1) are exempt from s. 286.011, Florida Statutes, and s. 24 (b), Article I of the State Constitution. The recording and transcript of the meeting must remain confidential and exempt from disclosure under s. 119. 07 (1), Florida Statutes, and s. 24 (a), Article I of the State Constitution unless a court of competent jurisdiction, following an in camera review, determines that the meeting was not restricted to the discussion of data and information made confidential and exempt by this section. In the event of such a judicial determination, only that portion of the transcript which reveals nonexempt data and information may be disclosed to a third party.

(c) The Legislature further finds that it is a public necessity that records held by the corporation which identify detection, investigation, or response practices for suspected or confirmed information technology security incidents, including suspected or confirmed breaches, be made confidential and exempt

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from s. 119.07 (1), Florida Statutes, and s. 24 (a), Article I of the State Constitution if the disclosure of such records would facilitate unauthorized access to or the unauthorized modification, disclosure, or destruction of:

- 1. Data or information, whether physical or virtual; or
- 2. Information technology resources, which include:
- a. Information relating to the security of the corporation's technologies, processes, and practices designed to protect networks, computers, data processing software, and data from attack, damage, or unauthorized access; or
- b. Security information, whether physical or virtual, which relates to the corporation's existing or proposed information technology systems.
- (d) Such records must be made confidential and exempt for the following reasons:
- 1. Records held by the corporation which identify information technology detection, investigation, or response practices for suspected or confirmed information technology security incidents or breaches are likely to be used in the investigations of the incidents or breaches. The release of such information could impede the investigation and impair the ability of reviewing entities to effectively and efficiently execute their investigative duties. In addition, the release of such information before an active investigation is completed could jeopardize the ongoing investigation.

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2. An investigation of an information technology security incident or breach is likely to result in the gathering of sensitive personal information, including identification numbers and personal financial and health information. Such information could be used to commit identity theft or other crimes. In addition, release of such information could subject possible victims of the security incident or breach to further harm.

- 3. Disclosure of a record, including a computer forensic analysis, or other information that would reveal weaknesses in the corporation's data security could compromise that security in the future if such information were available upon conclusion of an investigation or once an investigation ceased to be active.
- 4. Such records are likely to contain proprietary information about the security of the system at issue. The disclosure of such information could result in the identification of vulnerabilities and further breaches of that system. In addition, the release of such information could give business competitors an unfair advantage and weaken the security technology supplier supplying the proprietary information in the marketplace.
- 5. The disclosure of such records could potentially compromise the confidentiality, integrity, and availability of the corporation's data and information technology resources. It is a public necessity that this information be made confidential

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201 in order to protect the technology systems, resources, and data 202 of the corporation. The Legislature further finds that this 203 public records exemption be given retroactive application because it is remedial in nature. 204 205 (2)(a) The Legislature also finds that it is a public 206 necessity that portions of risk assessments, evaluations, 207 audits, and other reports of the corporation's information 208 technology security program for its data, information, and 209 information technology resources which are held by the 210 corporation be made confidential and exempt from s. 119.07 (1), 211 Florida Statutes, and s. 24 (a), Article I of the State 212 Constitution if the disclosure of such portions of records would facilitate unauthorized access to or the unauthorized 213 214 modification, disclosure, or destruction of: 215 1. Data or information, whether physical or virtual; or 216 2. Information technology resources, which include: 217 a. Information relating to the security of the corporation's technologies, processes, and practices designed to 218 219 protect networks, computers, data processing software, and data 220 from attack, damage, or unauthorized access; or b. Security information, whether physical or virtual, 221 222 which relates to the corporation's existing or proposed 223 information technology systems. 224 The Legislature finds that it is valuable, prudent,

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and critical to the corporation to have an independent entity

CODING: Words stricken are deletions; words underlined are additions.

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conduct a risk assessment, an audit, or an evaluation or complete a report of the corporation's information technology program or related systems. Such documents would likely include an analysis of the corporation's current information technology program or systems which could clearly identify vulnerabilities or gaps in current systems or processes and propose recommendations to remedy identified vulnerabilities. (3)(a) The Legislature further finds that it is a public necessity that those portions of a public meeting which could reveal information described in this section be made exempt from s. 286.011, Florida Statutes, and s. 24 (b), Article I of the State Constitution. It is a public necessity that such meetings be made exempt from the open meetings requirements in order to protect the corporation's information technology systems, resources, and data. The information disclosed during portions of meetings would clearly identify the corporation's information technology systems and its vulnerabilities. This disclosure would jeopardize the information technology security of the corporation and compromise the integrity and availability of the corporation's data and information technology resources. The Legislature further finds that it is a public necessity that the recording and transcript of those portions of meetings specified in paragraph (a) be made confidential and exempt from s. 119.07 (1), Florida Statutes, and s. 24 (a), Article I of the State Constitution unless a court determines

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251	that the meeting was not restricted to the discussion of data
252	and information made confidential and exempt by this act. It is
253	a public necessity that the resulting recordings and transcripts
254	be made confidential and exempt from the public records
255	requirements in order to protect the corporation's information
256	technology systems, resources, and data. The disclosure of such
257	recordings and transcripts would clearly identify the
258	corporation's information technology systems and its
259	vulnerabilities. This disclosure would jeopardize the
260	information technology security of the corporation and
261	compromise the integrity and availability of the corporation's
262	data and information technology resources.
263	(c) The Legislature further finds that this public meeting
264	and public records exemption must be given retroactive
265	application because it is remedial in nature.
266	Section 3. This act shall take effect upon becoming a law.

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#### HOUSE OF REPRESENTATIVES STAFF ANALYSIS

BILL #:

PCS for HB 97 Florida Hurricane Catastrophe Fund

SPONSOR(S): Insurance & Banking Subcommittee

TIED BILLS:

**IDEN./SIM. BILLS:** 

REFERENCE	ACTION	ANALYST	STAFF DIRECTOR or BUDGET/POLICY CHIEF
Orig. Comm.: Insurance & Banking Subcommittee		Peterson KP	Luczynski M 🕽

#### **SUMMARY ANALYSIS**

The Florida Hurricane Catastrophe Fund (FHCF or Fund) is a tax-exempt trust fund that contracts with each admitted residential property insurer to provide reimbursement for a portion of the insurer's losses that are caused by hurricanes. The purpose of the FHCF is to protect and advance the state's interest in maintaining insurance capacity in Florida by providing a stable and ongoing source of reimbursement.

The FHCF charges insurers the actuarially indicated premium for the coverage it provides, based on the insurer's particular risk of hurricane loss. The FHCF reimburses an insurer for a selected percentage of the insurer's hurricane losses above the insurer's retention (deductible), up to a maximum payout. The current coverage options are 90 percent, 75 percent, or 45 percent, as selected by the insurer when it executes its FHCF reimbursement contract.

Florida law sets the maximum amount the FHCF reimburses insurers each year for the mandatory coverage. This is the FHCF's capacity or maximum obligation. Under current law, the FHCF's maximum obligation with respect to all contracts covering a particular contract year is \$17 billion. When the cash balance of the FHCF is insufficient to cover losses from a hurricane, the law authorizes the FHCF to issue revenue bonds. These postevent bonds are funded by emergency assessments on all property and casualty insurance premiums paid by policyholders (subject to certain exceptions), including surplus lines policyholders. The current premium collected by the FHCF includes a 25 percent cash build-up factor that was enacted by the Legislature in 2009 to bolster the FHCF's cash reserves, thereby reducing its reliance on assessment-funded bonding.

The proposed committee substitute (PCS) creates an additional coverage option for insurers of 60 percent, which will give insurers more flexibility in developing and funding their risk transfer programs.

The PCS revises the cash build-up factor to fluctuate, beginning with the 2019-2020 contract year, based on the projected Fund balance. "Projected fund balance" is defined as the projected year-end balance for the prior contract year as published in the October Florida Administrative Register and adjusted for incurred losses. When the projected Fund balance is less than \$14 billion, the cash build-up factor is 25 percent. When the projected Fund balance is at or above \$16 billion, the cash build-up factor is zero. Between \$14 and \$16 billion, the cash build-up factor scales at 5 percent increments for every \$500 million shift in the projected Fund balance, e.g., 20 percent /\$14 billion up to \$14.5 billion; 15 percent/\$ 14.5 billion up to \$15 billion, etc.

Finally, the PCS clarifies the intent of the Legislature that emergency assessments be levied only to fund bonds. The authority of the State Board of Administration is expressly limited consistent with this intent.

The PCS has no impact on state or local government revenues or expenditures. It may have positive and negative impacts on the private sector.

The proposed committee substitute is effective upon becoming law.

This document does not reflect the intent or official position of the bill sponsor or House of Representatives. STORAGE NAME: pcs0097.IBS.DOCX

#### **FULL ANALYSIS**

#### I. SUBSTANTIVE ANALYSIS

#### A. EFFECT OF PROPOSED CHANGES:

#### **Background**

The Florida Hurricane Catastrophe Fund (FHCF or Fund) is a tax-exempt trust fund that contracts with each admitted residential property insurer,<sup>1</sup> including Citizens Property Insurance Corporation, to provide reimbursement for a portion of the insurer's losses that are caused by hurricanes.<sup>2</sup> Participation in the FHCF is mandatory. The purpose of the FHCF is to protect and advance the state's interest in maintaining insurance capacity in Florida by providing a stable and ongoing source of reimbursement. The FHCF fulfills its mission by providing reliable, dependable, and predictable coverage that is limited to catastrophic losses, and by providing timely and adequate payments.<sup>3</sup>

Historically, the FHCF has been able to sell reinsurance that is less expensive than reinsurance sold by private reinsurance companies, thereby enabling insurers to write more residential property insurance in the state than would otherwise be written and generating significant premium savings for policyholders. This is because:<sup>4</sup>

- 1. The FHCF operating cost is less than 1 percent of the annual premium collected, whereas, the operating costs for private reinsurance can range from 10 percent to 15 percent of the premium collected.
- 2. The FHCF does not pay reinsurance brokerage commissions.
- 3. The FHCF has no underwriting costs.
- 4. The FHCF is a tax-exempt entity that does not pay federal income taxes or state taxes.
- 5. The FHCF has the ability to issue tax-exempt debt, which results in lower financing costs should it become necessary to finance losses with revenue bonds.
- 6. The FHCF does not include a factor for profit for reinsurance sold by the FHCF.
- 7. The FHCF does not include a risk load for reinsurance sold by the FHCF.

The State Board of Administration (SBA) administers the FHCF, which reimburses a property insurer for a selected percentage of the insurer's hurricane losses above the insurer's retention (deductible), up to a maximum payout. The current coverage options are 90 percent, 75 percent, or 45 percent, as selected by the insurer when it executes its FHCF reimbursement contract.<sup>5</sup> Retention is the amount of losses below which an insurer is not entitled to reimbursement from the Fund. Total annual retention for the Fund is calculated according to a statutory formula; each individual insurer's retention is based on its share of the total retention. Total retention for the 2017-2018 contract year is \$7 billion.

The FHCF charges insurers the actuarially indicated premium for the coverage it provides, based on the insurer's particular risk of hurricane loss, as modeled by hurricane loss projection models accepted by the Florida Commission on Hurricane Loss Projection Methodology.<sup>6</sup> "Actuarially indicated" means "an amount determined according to principles of actuarial science to be adequate, but not excessive,

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<sup>&</sup>lt;sup>1</sup> Residential coverage includes both personal lines residential coverage (homeowner, mobile homeowner, dwelling, tenant, condominium unit owner, cooperative unit owner, and similar policies) and commercial lines residential coverage (condominium association, cooperative association, apartment building, and similar policies) coverage. s. 627.4025(1), F.S..

<sup>&</sup>lt;sup>2</sup> s. 215.555, F.S. The Legislature created the FHCF in 1993 after Hurricane Andrew.

<sup>&</sup>lt;sup>3</sup> State Board of Administration, *Florida Hurricane Catastrophe Fund 2016 Annual Report*, p. 4, *available at* <a href="https://www.sbafla.com/fhcf/Portals/FHCF/Content/Reports/Annual/20170606\_FHCF\_2016\_AnnualReport\_A.pdf?ver=2017-07-06-085215-943">https://www.sbafla.com/fhcf/Portals/FHCF/Content/Reports/Annual/20170606\_FHCF\_2016\_AnnualReport\_A.pdf?ver=2017-07-06-085215-943</a> (last visited Jan. 17, 2018).

<sup>&</sup>lt;sup>4</sup> State Board of Administration, *Florida Hurricane Catastrophe Fund Fiscal Year 2014-2015 Annual Report*, p. 16, available at <a href="https://www.sbafla.com/fhcf/Portals/FHCF/Content/Reports/Annual/20160330\_FHCF\_AnnualRpt2014\_15.pdf?ver=2016-06-08-121801-380">https://www.sbafla.com/fhcf/Portals/FHCF/Content/Reports/Annual/20160330\_FHCF\_AnnualRpt2014\_15.pdf?ver=2016-06-08-121801-380</a> (last visited Jan. 17, 2018).

<sup>&</sup>lt;sup>5</sup> Reimbursement contracts run from June 1 – May 31.

<sup>&</sup>lt;sup>6</sup> The Florida Commission on Hurricane Loss Projection Methodology is an independent body of experts created by the Florida Legislature in 1995 for the purpose of developing standards and reviewing hurricane loss models used in the development of residential property insurance rates and the calculation of probable maximum loss levels.

in the aggregate, to pay current and future obligations and expenses of the fund...." The premium is based on each insurer's reported insured value (exposure), the location of the property insured, the construction type of the property insured, the deductible amounts for the property insured, and other factors.

Florida law sets the maximum amount the FHCF reimburses insurers each year for the mandatory coverage. This is the FHCF's capacity or maximum obligation. Under current law, the FHCF's maximum obligation with respect to all contracts covering a particular contract year is \$17 billion. An insurer's maximum reimbursement is the insurer's proportional share of the FHCF's statutory maximum obligation (\$17 billion), not to exceed the insurer's proportional share of the actual claims-paying capacity. "Actual claims-paying capacity" is the sum of the Fund's cash balance (from premiums and investment income) as of December 31 of the contract year, risk transfer recoveries (reinsurance proceeds), and debt financing (post-event bonds). The capacity does not increase until the FHCF's cash, risk transfer, and bonding ability exceed \$34 billion. Controlling the Fund's capacity in this manner allows the FHCF to accumulate funds in years where there are no hurricanes to pay the maximum mandatory coverage obligations for claims resulting from hurricanes in back-to-back seasons. It also reduces the Fund's potential reliance on post-event bonding. For the 2017-2018 contract year, the Fund's estimated claims-paying capacity8 reflects a projected year-end cash balance of \$15 billion, \$1 billion of reinsurance, and post-event borrowing capacity of \$7.9 billion. The total estimated claims-paying capacity of \$23.9 billion exceeds the Fund's \$17 billion single-season reimbursement obligation. The estimate does not take into account any potential losses from Hurricane Irma, which made landfall in Florida on September 10, 2017.9

When the cash balance of the FHCF is insufficient to cover losses from a hurricane, the law authorizes the FHCF to issue revenue bonds. These post-event bonds are funded by emergency assessments on all property and casualty insurance premiums paid by policyholders (other than workers' compensation, accident and health, federal flood, and medical malpractice), including surplus lines policyholders. Annual assessments are capped at 6 percent of premium with respect to losses from any one year and a maximum of 10 percent of premium to fund hurricane losses from multiple years. Revenue bonds issued by the FHCF may be amortized over a term up to 30 years. Thus, the FHCF may levy assessments for as long as 30 years.

#### Cash Build-up Factor

The premium charged by the FHCF includes an additional 25 percent cash build-up factor. The Legislature enacted the cash build-up factor in 2009 when the cash balance of the Fund was near a historic low and the potential risk of assessments was at a near historic high. The factor was phased in over a 5-year period beginning with the 2009-2010 contract year and has remained at the 25 percent level since the 2013-2014 contract year. The estimated reimbursement premium paid by insurers for the 2017-2018 contract year is \$1.128 billion. The premium includes: a base premium of \$902.3 million and a cash build-up factor amount of \$225.7 million.<sup>10</sup>

#### **Effect of the Proposed Committee Substitute**

The proposed committee substitute (PCS) creates an additional coverage option for insurers of 60 percent, which will give insurers more flexibility in developing and funding their risk transfer programs.

The PCS revises the cash build-up factor to fluctuate, beginning with the 2019-2020 contract year, based on the projected Fund balance. "Projected fund balance" is defined as the projected year-end balance for the prior contract year as published in the October Florida Administrative Register, adjusted for incurred losses made on or before the date on which the independent actuarial consultant signs the

<sup>&</sup>lt;sup>7</sup> s. 215.555(2)(a), F.S.

<sup>&</sup>lt;sup>8</sup> The estimated claims-paying capacity provides participating insurers with data necessary to assist them in determining their retention and projected payout from the fund for loss reimbursement purposes.

<sup>&</sup>lt;sup>9</sup> Mandatory year-end proof of loss reports were due to the FHCF December 31, 2107.

<sup>&</sup>lt;sup>10</sup> Conversation with John Kuczwanski, Manager of External Affairs, State Board of Administration (Jan. 17, 2018).
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report of the proposed premium formula. When the projected Fund balance is less than \$14 billion, the cash build-up factor is 25 percent. When the projected Fund balance is at or above \$16 billion, the cash build-up factor is zero. Between \$14 and \$16 billion, the cash build-up factor scales at 5 percent increments for every \$500 million shift in the projected Fund balance.

Cash Build-Up	Projected
Factor	Fund Balance
25%	Less than \$14 billion
20%	\$14 billion, but less than
	\$14.5 billion
15%	\$14.5 billion, but less than
	\$15 billion
10%	\$15 billion, but less than
	\$15.5 billion
5%	\$15.5 billion, but less than
	\$16 billion
0%	At least \$16 billion

Finally, the PCS clarifies the intent of the Legislature that emergency assessments be levied only to fund bonds. The authority of the SBA is expressly limited consistent with this intent.

#### **B. SECTION DIRECTORY:**

**Section 1.** Amends s. 215.555, F.S., relating to Florida Hurricane Catastrophe Fund.

Section 2. Provides an effective date of upon becoming a law.

#### II. FISCAL ANALYSIS & ECONOMIC IMPACT STATEMENT

#### A. FISCAL IMPACT ON STATE GOVERNMENT:

1	Re <sup>1</sup>	VΑ	กเ	ies:

None.

2. Expenditures:

None.

#### B. FISCAL IMPACT ON LOCAL GOVERNMENTS:

1. Revenues:

None.

2. Expenditures:

None.

#### C. DIRECT ECONOMIC IMPACT ON PRIVATE SECTOR:

A reduction in the cash build-up factor will reduce the premium collected by the FHCF from insurers, which, in turn, will result in a reduction in premiums charged to policyholders. In preparing its fiscal analysis, the FHCF used \$2,013 as the average homeowners insurance premium (based on current data of the Office of Insurance Regulation), and assumed that the FHCF premiums account for 10 percent of that premium. Based on these assumptions, the FHCF estimates that for every 5 percent

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reduction in the cash build-up factor, homeowners premiums will decrease by 0.4 percent, or \$8.05, annually.

Cash Build-Up	Percentage Impact on	Annual Savings	
Factor	Average Homeowners	(Based on 2018	
	Premium	Premium Amount)	
25%	No change	\$0	
20%	0.4% lower than 2018 premium	\$8.05	
15%	0.8% lower than 2018 premium	\$16.10	
10%	1.2% lower than 2018 premium	\$24.15	
5%	1.6% lower than 2018 premium	\$32.21	
0%	2.0% lower than 2018 premium	\$40.26	

By reducing the cash build-up factor, the PCS potentially reduces the FHCF's ability to pay losses out of its cash balance. In turn, this could increase the FHCF's reliance on post-event bonds, which are backed by emergency assessments on substantially all property and casualty insurance policies. The FHCF creates direct benefits only for the residential property insurance market. Thus, individuals and entities that will not benefit from any premium reduction attributable to reducing the cash build-up factor could be required to pay for its added potential risk.

FHCF assessments are levied on the full amount of a policyholder's premium; whereas, the cash build-up factor is levied against only that portion of a residential property insurance policyholder's premium which is attributable to the cost of FHCF coverage. Thus, any reduction in the premiums of residential property owners attributable to a reduction in the cash build-up factor could be more than offset by a future assessment to cover bonds needed to offset a shortage of cash that could result from the losses after one or more significant hurricanes.

The PCS eliminates the cash build-up factor when the projected Fund is at or above \$16 billion. Without the premium revenues generated by the cash build-up factor, the FHCF believes its subsequent season capacity is unlikely to grow significantly. Subsequent season capacity is a key factor in stabilizing the property insurance market because insurers that want to stay in the Florida market look for assurance that FHCF coverage will remain available even after the next catastrophic "big one." 11

Because the PCS ties the cash build-up factor directly to the value of the projected Fund, policyholders may see larger swings in the cost of their residential property insurance premiums than would occur if the changes in the factor were phased in over time. This would be most likely to occur in a year when the Fund balance is significantly affected by payouts for hurricane losses. In that case, the cash build-up factor could change from zero to 25 percent in one year, i.e., at renewal. Reinstatement of the cash build-up factor following a major loss could create sticker shock for policyholders at a time of great stress in the marketplace. After a major loss, potential reinsurance price spikes and other factors could generate large premium increases for policyholders, which could be intensified by likely increases in FHCF premiums paid by insurers in the contract year following the loss.<sup>12</sup>

12 Id.

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<sup>&</sup>lt;sup>11</sup> State Board of Administration, Agency Analysis of 2018 House Bill 97, p. 6 (Nov. 8, 2017).

#### D. FISCAL COMMENTS:

None.

#### III. COMMENTS

#### A. CONSTITUTIONAL ISSUES:

1. Applicability of Municipality/County Mandates Provision:

Not applicable. The proposed committee substitute does not appear to affect county or municipal governments.

2. Other:

None.

**B. RULE-MAKING AUTHORITY:** 

The proposed committee substitute neither authorizes nor requires administrative rulemaking.

C. DRAFTING ISSUES OR OTHER COMMENTS:

None.

IV. AMENDMENTS/ COMMITTEE SUBSTITUTE CHANGES

STORAGE NAME: pcs0097.IBS.DOCX

PCS for HB 97 ORIGINAL YEAR

1

#### A bill to be entitled

An act relating to the Florida Hurricane Catastrophe Fund; amending s. 215.555, F.S.; providing a retention multiple; providing an additional coverage option; revising the calculation and application of the cash build-up factor; revising the authority to levy emergency assessments; providing an effective date.

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Be It Enacted by the Legislature of the State of Florida:

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Section 1. Paragraph (e) of subsection (2), paragraph (b) of subsection (4), paragraph (b) of subsection (5), and paragraph (b) of subsection (6) of section 215.555, Florida Statutes, are amended to read:

215.555 Florida Hurricane Catastrophe Fund.-

- (2) DEFINITIONS.—As used in this section:
- (e) "Retention" means the amount of losses below which an insurer is not entitled to reimbursement from the fund. An insurer's retention shall be calculated as follows:
- 1. The board shall calculate and report to each insurer the retention multiples for that year. For the contract year beginning June 1, 2005, the retention multiple shall be equal to \$4.5 billion divided by the total estimated reimbursement premium for the contract year; for subsequent years, the retention multiple shall be equal to \$4.5 billion, adjusted

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PCS for HB 97

PCS for HB 97 ORIGINAL YEAR

based upon the reported exposure for the contract year occurring 2 years before the particular contract year to reflect the percentage growth in exposure to the fund for covered policies since 2004, divided by the total estimated reimbursement premium for the contract year. Total reimbursement premium for purposes of the calculation under this subparagraph shall be estimated using the assumption that all insurers have selected the 90-percent coverage level.

- 2. The retention multiple as determined under subparagraph 1. shall be adjusted to reflect the coverage level elected by the insurer. For insurers electing the 90-percent coverage level, the adjusted retention multiple is 100 percent of the amount determined under subparagraph 1. For insurers electing the 75-percent coverage level, the retention multiple is 120 percent of the amount determined under subparagraph 1. For insurers electing the 60-percent coverage level, the retention multiple is 150 percent of the amount determined under subparagraph 1. For insurers electing the 45-percent coverage level, the adjusted retention multiple is 200 percent of the amount determined under subparagraph 1.
- 3. An insurer shall determine its provisional retention by multiplying its provisional reimbursement premium by the applicable adjusted retention multiple and shall determine its actual retention by multiplying its actual reimbursement premium by the applicable adjusted retention multiple.

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PCS for HB 97

- 4. For insurers who experience multiple covered events causing loss during the contract year, beginning June 1, 2005, each insurer's full retention shall be applied to each of the covered events causing the two largest losses for that insurer. For each other covered event resulting in losses, the insurer's retention shall be reduced to one-third of the full retention. The reimbursement contract shall provide for the reimbursement of losses for each covered event based on the full retention with adjustments made to reflect the reduced retentions on or after January 1 of the contract year provided the insurer reports its losses as specified in the reimbursement contract.
  - (4) REIMBURSEMENT CONTRACTS.-
- (b)1. The contract shall contain a promise by the board to reimburse the insurer for 45 percent, 60 percent, 75 percent, or 90 percent of its losses from each covered event in excess of the insurer's retention, plus 5 percent of the reimbursed losses to cover loss adjustment expenses. The 60 percent coverage level shall be available beginning with the 2019-2020 contract year.
- 2. The insurer must elect one of the percentage coverage levels specified in this paragraph and may, upon renewal of a reimbursement contract, elect a lower percentage coverage level if no revenue bonds issued under subsection (6) after a covered event are outstanding, or elect a higher percentage coverage level, regardless of whether or not revenue bonds are outstanding. All members of an insurer group must elect the same

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PCS for HB 97

percentage coverage level. Any joint underwriting association, risk apportionment plan, or other entity created under s. 627.351 must elect the 90-percent coverage level.

- 3. The contract shall provide that reimbursement amounts shall not be reduced by reinsurance paid or payable to the insurer from other sources.
  - (5) REIMBURSEMENT PREMIUMS.-
- (b) The State Board of Administration shall select an independent consultant to develop a formula for determining the actuarially indicated premium to be paid to the fund. The formula shall specify, for each zip code or other limited geographical area, the amount of premium to be paid by an insurer for each \$1,000 of insured value under covered policies in that zip code or other area. In establishing premiums, the board shall consider the coverage elected under paragraph (4)(b) and any factors that tend to enhance the actuarial sophistication of ratemaking for the fund, including deductibles, type of construction, type of coverage provided, relative concentration of risks, and other such factors deemed by the board to be appropriate. Beginning with the premium formula for the 2019-2020 contract year, the premium formula must provide for a cash build-up factor as follows:
- 1. As used in this paragraph, the term "projected fund balance" means the projected year-end balance of the fund as of December 31 of the prior contract year as published in the

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PCS for HB 97

Florida Administrative Register in October, adjusted for any changes in the fund's total incurred losses made on or before the date on which the independent actuarial consultant signs the report of the proposed premium formula.

- 2. When the projected fund balance is less than \$14 billion, the factor is 25 percent. When the projected fund balance is at least \$14 billion, but less than \$14.5 billion, the factor is 20 percent. When the projected fund balance is at least \$14.5 billion, but less than \$15 billion, the factor is 15 percent. When the projected fund balance is at least \$15 billion, but less than \$15.5 billion, the factor is 10 percent. When the fund balance is at least \$15.5 billion, but less than \$16 billion, the factor is 5 percent. When the fund balance is at least \$16 billion, the factor is zero. For the 2009-2010 contract year, the factor is 10 percent. For the 2010-2011 contract year, the factor is 15 percent. For the 2012-2013 contract year, the factor is 20 percent. For the 2013-2014 contract year, the factor is 20 percent. For the 2013-2014 contract year and thereafter, the factor is 25 percent.
- 3. The formula may provide for a procedure to determine the premiums to be paid by new insurers that begin writing covered policies after the beginning of a contract year, taking into consideration when the insurer starts writing covered policies, the potential exposure of the insurer, the potential exposure of the fund, the administrative costs to the insurer

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PCS for HB 97

and to the fund, and any other factors deemed appropriate by the board. The formula must be approved by unanimous vote of the board. The board may, at any time, revise the formula pursuant to the procedure provided in this paragraph.

- (6) REVENUE BONDS.-
- (b) Emergency assessments.-
- 1. <u>a.</u> If the board determines that the amount of revenue produced under subsection (5) is insufficient to fund the obligations, costs, and expenses of the fund and the corporation, including repayment of revenue bonds and that portion of the debt service coverage not met by reimbursement premiums, the board shall direct the Office of Insurance Regulation to levy, by order, an emergency assessment on direct premiums for all property and casualty lines of business in this state, including property and casualty business of surplus lines insurers regulated under part VIII of chapter 626, but not including any workers' compensation premiums or medical malpractice premiums.
- <u>b.</u> As used in this subsection, the term "property and casualty business" includes all lines of business identified <u>in the on Form 2</u>, Exhibit of Premiums and Losses, in the annual statement required of authorized <u>property and casualty</u> insurers <u>under by</u> s. 624.424 and any rule adopted under this section, except for those lines identified as accident and health insurance and except for policies written under the National

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PCS for HB 97

Flood Insurance Program. The assessment shall be specified as a percentage of direct written premium and is subject to annual adjustments by the board in order to meet debt obligations. The same percentage applies to all policies in lines of business subject to the assessment issued or renewed during the 12-month period beginning on the effective date of the assessment.

- 2. A premium is not subject to an annual assessment under this paragraph in excess of 6 percent of premium with respect to obligations arising out of losses attributable to any one contract year, and a premium is not subject to an aggregate annual assessment under this paragraph in excess of 10 percent of premium. An annual assessment under this paragraph continues as long as the revenue bonds issued with respect to which the assessment was imposed are outstanding, including any bonds the proceeds of which were used to refund the revenue bonds, unless adequate provision has been made for the payment of the bonds under the documents authorizing issuance of the bonds.
- 3. Emergency assessments shall be collected from policyholders. Emergency assessments shall be remitted by insurers as a percentage of direct written premium for the preceding calendar quarter as specified in the order from the Office of Insurance Regulation. The office shall verify the accurate and timely collection and remittance of emergency assessments and shall report the information to the board in a form and at a time specified by the board. Each insurer

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collecting assessments shall provide the information with respect to premiums and collections as may be required by the office to enable the office to monitor and verify compliance with this paragraph.

With respect to assessments of surplus lines premiums, each surplus lines agent shall collect the assessment at the same time as the agent collects the surplus lines tax required by s. 626.932, and the surplus lines agent shall remit the assessment to the Florida Surplus Lines Service Office created by s. 626.921 at the same time as the agent remits the surplus lines tax to the Florida Surplus Lines Service Office. The emergency assessment on each insured procuring coverage and filing under s. 626.938 shall be remitted by the insured to the Florida Surplus Lines Service Office at the time the insured pays the surplus lines tax to the Florida Surplus Lines Service Office. The Florida Surplus Lines Service Office shall remit the collected assessments to the fund or corporation as provided in the order levied by the Office of Insurance Regulation. The Florida Surplus Lines Service Office shall verify the proper application of such emergency assessments and shall assist the board in ensuring the accurate and timely collection and remittance of assessments as required by the board. The Florida Surplus Lines Service Office shall annually calculate the aggregate written premium on property and casualty business, other than workers' compensation and medical malpractice,

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procured through surplus lines agents and insureds procuring coverage and filing under s. 626.938 and shall report the information to the board in a form and at a time specified by the board.

- 5. Any assessment authority not used for a particular contract year may be used for a subsequent contract year. If, for a subsequent contract year, the board determines that the amount of revenue produced under subsection (5) is insufficient to fund the obligations, costs, and expenses of the fund and the corporation, including repayment of revenue bonds and that portion of the debt service coverage not met by reimbursement premiums, the board shall direct the Office of Insurance Regulation to levy an emergency assessment up to an amount not exceeding the amount of unused assessment authority from a previous contract year or years, plus an additional 4 percent provided that the assessments in the aggregate do not exceed the limits specified in subparagraph 2.
- 6. The assessments otherwise payable to the corporation under this paragraph shall be paid to the fund unless the Office of Insurance Regulation and the Florida Surplus Lines Service Office received a notice from the corporation and the fund, which shall be conclusive and upon which they may rely without further inquiry, that the corporation has issued bonds and the fund has no agreements in effect with local governments under paragraph (c). On or after the date of the notice and until the

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date the corporation has no bonds outstanding, the fund shall have no right, title, or interest in or to the assessments, except as provided in the fund's agreement with the corporation.

- 7. Emergency assessments are not premium and are not subject to the premium tax, to the surplus lines tax, to any fees, or to any commissions. An insurer is liable for all assessments that it collects and must treat the failure of an insured to pay an assessment as a failure to pay the premium. An insurer is not liable for uncollectible assessments.
- 8. If an insurer is required to return an unearned premium, it shall also return any collected assessment attributable to the unearned premium. A credit adjustment to the collected assessment may be made by the insurer with regard to future remittances that are payable to the fund or corporation, but the insurer is not entitled to a refund.
- 9. If a surplus lines insured or an insured who has procured coverage and filed under s. 626.938 is entitled to the return of an unearned premium, the Florida Surplus Lines Service Office shall provide a credit or refund to the agent or such insured for the collected assessment attributable to the unearned premium before remitting the emergency assessment collected to the fund or corporation.
- assessments be levied only in the context of debt financing under this subsection. The authority to direct the Office of

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PCS for HB 97

# FLORIDA HOUSE OF REPRESENTATIVES

PCS for HB 97 ORIGINAL YEAR

Insurance Regulation to levy emergency assessments under this paragraph applies only in circumstances where debt issued under this subsection is outstanding or where the issuance of such debt has been authorized.

Section 2. This act shall take effect upon becoming a law.

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# **INSURANCE & BANKING SUBCOMMITTEE**

# PCS for HB 97 by Rep. Santiago Florida Hurricane Catastrophe Fund

# AMENDMENT SUMMARY January 23, 2018

Amendment 1 by Rep. Santiago (Lines 81-82): Reduces the maximum obligation of the Florida Hurricane Catastrophe Fund from \$17 billion to \$14 billion over a 3-year period beginning with the 2019-2020 contract year.

COMMITTEE/SUBCOMMITTEE AMENDMENT

Bill No. PCS for HB 97 (2018)

Amendment No. 1

	COMMITTEE/SUBCOMMITTEE ACTION
	ADOPTED (Y/N)
	ADOPTED AS AMENDED (Y/N)
	ADOPTED W/O OBJECTION (Y/N)
	FAILED TO ADOPT (Y/N)
	WITHDRAWN (Y/N)
	OTHER
1	Committee/Subcommittee hearing bill: Insurance & Banking
2	Subcommittee
3	Representative Santiago offered the following:
4	
5	Amendment (with directory and title amendments)
6	Between lines 81 and 82, insert:
6 7	Between lines 81 and 82, insert: (c)1. The contract shall also provide that the obligation
7	(c)1. The contract shall also provide that the obligation
7	(c)1. The contract shall also provide that the obligation of the board with respect to all contracts covering a particular
7 8 9	(c)1. The contract shall also provide that the obligation of the board with respect to all contracts covering a particular contract year shall not exceed the actual claims-paying capacity
7 8 9	(c)1. The contract shall also provide that the obligation of the board with respect to all contracts covering a particular contract year shall not exceed the actual claims-paying capacity of the fund up to $\underline{\text{the}}$ a limit $\underline{\text{specified in this subparagraph.}}$
7 8 9 10	(c)1. The contract shall also provide that the obligation of the board with respect to all contracts covering a particular contract year shall not exceed the actual claims-paying capacity of the fund up to the a limit specified in this subparagraph.  a. For the 2018-2019 contract year, the limit is of \$17
7 8 9 10 11 12	(c)1. The contract shall also provide that the obligation of the board with respect to all contracts covering a particular contract year shall not exceed the actual claims-paying capacity of the fund up to the a limit specified in this subparagraph.  a. For the 2018-2019 contract year, the limit is of \$17 billion.
7 8 9 10 11 12	(c)1. The contract shall also provide that the obligation of the board with respect to all contracts covering a particular contract year shall not exceed the actual claims-paying capacity of the fund up to the a limit specified in this subparagraph.  a. For the 2018-2019 contract year, the limit is of \$17 billion.  b. For the 2019-2020 contract year, the limit is \$16

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# IIIII IIII IIII COMMITTEE/SUBCOMMITTEE AMENDMENT Bill No. PCS for HB 97 (2018)

Amendment No. 1

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d. For the 2021-2022 contract year and subsequent contract
years, the limit is \$14 billion for that contract year, unless
the board determines that there is sufficient estimated claims-
paying capacity to provide \$17 billion of capacity for the
current contract year and an additional \$17 billion of capacity
for subsequent contract years. If the board makes such a
determination, the estimated claims-paying capacity for the
particular contract year shall be determined by adding to the
\$17 billion limit one-half of the fund's estimated claims paying
capacity in excess of \$34 billion. However, the dollar growth in
the limit may not increase in any year by an amount greater than
the dollar growth of the balance of the fund as of December 31,
less any premiums or interest attributable to optional coverage,
as defined by rule $\underline{\prime}$ which occurred over the prior calendar year.

2. In May and October of the contract year, the board shall publish in the Florida Administrative Register a statement of the fund's estimated borrowing capacity, the fund's estimated claims-paying capacity, and the projected balance of the fund as of December 31. After the end of each calendar year, the board shall notify insurers of the estimated borrowing capacity, estimated claims-paying capacity, and the balance of the fund as of December 31 to provide insurers with data necessary to assist them in determining their retention and projected payout from

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Bill No. PCS for HB 97

Amendment No. 1

the fund for loss reimbursement purposes. In conjunction with the development of the premium formula, as provided for in subsection (5), the board shall publish factors or multiples that assist insurers in determining their retention and projected payout for the next contract year. For all regulatory and reinsurance purposes, an insurer may calculate its projected payout from the fund as its share of the total fund premium for the current contract year multiplied by the sum of the projected balance of the fund as of December 31 and the estimated borrowing capacity for that contract year as reported under this subparagraph.

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TITLE AMENDMENT

DIRECTORY AMENDMENT

and (c) of subsection (4), paragraph (b) of subsection (5), and

Section 1. Paragraph (e) of subsection (2), paragraphs (b)

Between lines 4 and 5, insert:

Remove lines 11-12 and insert:

specifying maximum limits of coverage for a contract year;

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#### HOUSE OF REPRESENTATIVES STAFF ANALYSIS

BILL #: PCS fo

PCS for HB 465 Insurance

SPONSOR(S): Insurance & Banking Subcommittee

TIED BILLS:

**IDEN./SIM. BILLS:** 

REFERENCE	ACTION	ANALYST	STAFF DIRECTOR or BUDGET/POLICY CHIEF
Orig. Comm.: Insurance & Banking Subcommittee		Lloyd Lu."	Luczynski N

#### **SUMMARY ANALYSIS**

The bill makes the following changes regarding insurance:

- Foreign Insurer Stock Valuation provides that the stock of a subsidiary corporation or related entity of a foreign insurer is exempt from certain limitations on valuation and investment requirements for solvency evaluation purposes in certain circumstances, including permissibility in the insurer's domicile state.
- Exemption to Adjuster Examination Requirement provides an exemption to the adjuster licensing exam to individuals who receives a Claims Adjuster Certified Professional (CACP) designation from WebCE, Inc.
- Surplus Lines Export Eligibility lowers from \$1,000,000 to \$700,000 the threshold for exporting a homeowner's property insurance risk to a surplus lines insurer following a single coverage rejection.
- Surplus Lines Insurer Eligibility repeals a requirement that conflicts with federal law; however, it does not affect the current eligibility determination process implemented in the state.
- Surplus Lines Tax provides for a uniform surplus lines tax of 4.936 percent of gross premiums, regardless of where the risk is located, rather than the tax rate of each state where the risk is located.
- Personal Financial and Health Information Privacy incorporates a recent amendment of the Gramm-Leach-Bliley Act for purposes of privacy standards applicable to certain notices required by rules adopted by the Department of Financial Services and the Financial Services Commission.
- Execution of Insurance Policies provides that an insurer may elect to issue a policy that is not executed by one of several specified insurer representatives and the policy is not invalid despite not being executed.
- Notice of Policy Change requires that a property and casualty insurer summarize policy changes on the required Notice of Change in Policy Terms that is issued at policy renewal, rather than merely issuing a notice (i.e., requires content more informative than merely the phrase "Notice of Change in Policy Terms").
- **Property Insurance Claim Mediation** provides that a third-party assignee may request mediation of a property insurance claim; except, an insurer is not required to participate in mediations requested by the assignee.
- **Proof of Mailing** permits motor vehicle insurers to use the Intelligent Mail barcode, or similar method approved by the United States Postal Service, to document proof of mailing of certain required notices.
- Transportation Network Company Related Automobile Liability Insurance Exclusions allows private
  passenger motor vehicle insurers to generally exclude coverage of transportation network services provided by a
  named insured, rather than limiting the exclusion to specific motor vehicles.
- Filing Exception for Specialty Insurers authorizes specialty insurers to disclaim a presumption of control regarding acquisition of stocks, interests, and assets of other companies in the same manner as insurers. It also creates a public records exemption applicable to divestiture filings related to specialty insurers.
- Confidentiality of Documents Submitted to the Office of Insurance Regulation expands the confidentiality of
  documents submitted to the Office of Insurance Regulation (OIR) under Own-Risk and Solvency Assessment
  requirements to make them inadmissible as evidence in any private civil action, regardless of from whom they were
  obtained, rather than only when they are obtained from OIR.
- Reciprocal Insurer Reserve Requirements revises unearned premium reserve requirements.
- Delivery of Policies authorizes motor vehicle service agreement companies and health maintenance organizations (HMO) to deliver agreements and HMO contracts, respectively, in the same manner as currently required for insurers, including the posting of boilerplate contents on a website and requiring delivery within 60 days, rather than 45 days and 10 days, respectively.

The bill has no impact on state or local government revenues or expenditures. It has positive and negative impacts on the private sector.

The bill is effective upon becoming law.

This document does not reflect the intent or official position of the bill sponsor or House of Representatives. STORAGE NAME: pcs0465a.IBS.DOCX

#### **FULL ANALYSIS**

#### I. SUBSTANTIVE ANALYSIS

#### A. EFFECT OF PROPOSED CHANGES:

# Foreign Insurer Stock Valuation

Chapter 625, F.S., regulates the financial dealings of insurers admitted to do insurance business in this state and empowers OIR to regulate and oversee their financial conduct. Among other things, the law provides for the valuation of a variety of assets held by the insurer, which contribute to the insurer's financial stability and, in the event of troubled assets, possible instability or insolvency.

Assets held in the form of stock in a subsidiary corporation are subject to maximum percentages of investments by the insurer, as follows:

- If the insurer's surplus, including investments in subsidiaries, does not exceed \$100 million, the maximum percentage of investment in the subsidiaries may not exceed the lesser of:
  - o 10 percent of admitted assets;1 or,
  - 50 percent of the surplus in excess of minimum required surplus.<sup>2</sup>
- If the insurer's surplus, including investments in subsidiaries, is \$100 million, or more, the maximum percentage investment in the subsidiaries may not exceed:
  - o 25 percent of admitted assets.

The valuation of the stock held in the subsidiary may not exceed the net value established using only the assets of the subsidiary eligible under part II of ch. 625, F.S. The valuation of stocks and securities must be consistent with methods published by the National Association of Insurance Commissioners (NAIC).<sup>3</sup>

Part II of ch. 625, F.S., regulates the valuation of investments by domestic insurers and commercially domiciled insurers.<sup>4</sup> However, the law also provides that "[t]he investment portfolio of a foreign or alien insurer shall be as permitted by the laws of its domicile if of a quality substantially as high as that required under [ch. 625, F.S.] for similar funds of like domestic insurers."<sup>5</sup>

There are multiple private organizations that engage in the evaluation and rating of insurance companies for the purposes of identifying the financial strength of insurers. These financial strength ratings allow potential investors to make informed decisions regarding possible investment in the rated insurer. The rating companies use similar terminology, but each has a proprietary method to establish their rating results. While the rating results are similar, it is necessary to review the rating organization's own explanation of its approach and methods to understand the subtle differences that occur when a particular insurer is rated by multiple rating organizations. A.M. Best's Financial Strength Rating is divided between "Secure," with ratings between A++ and B+, or "Vulnerable," with ratings of B or lower. Among the "Secure" ratings, A++ and A+ are described as "Superior," A and A- are described as "Excellent," and B++ and B+ are described as "Good" in terms of A.M. Best's opinion of the company's ability to meet financial obligations.

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<sup>&</sup>lt;sup>1</sup> "Admitted assets" are "assets recognized and accepted by state insurance laws in determining the solvency of insurers and reinsurers. To make it easier to assess an insurance company's financial position, state statutory accounting rules do not permit certain assets to be included on the balance sheet. Only assets that can be easily sold in the event of liquidation or borrowed against, and receivables for which payment can be reasonably anticipated, are included in admitted assets." <a href="https://www.iii.org/resource-center/iii-glossary/A">https://www.iii.org/resource-center/iii-glossary/A</a> (last visited Jan. 15, 2018).

<sup>&</sup>lt;sup>2</sup> s. 625.151(3)(a), F.S.

<sup>&</sup>lt;sup>3</sup> s. 625.151(4), F.S.

<sup>&</sup>lt;sup>4</sup> s. 625.301, F.S

<sup>&</sup>lt;sup>5</sup> s. 625.340, F.S.

<sup>&</sup>lt;sup>6</sup> Financial strength rating organizations include: A.M. Best (<u>www.ambest.com</u>), Fitch (<u>www.fitchratings.com</u>), Moody's Investor Services (www.moodys.com), Standard & Poor's (www.standardandpoors.com), and Demotech (www.demotech.com).

<sup>&</sup>lt;sup>7</sup> See A.M. BEST COMPANY, Guide to Best's Financial Strength Ratings, <a href="http://www.ambest.com/ratings/guide.pdf">http://www.ambest.com/ratings/guide.pdf</a> (Last visited Jan. 15, 2018).

#### Effect of the Bill

The bill provides that the stock of a subsidiary corporation or related entity of a foreign insurer is exempt from the limitations on valuation and investment requirements ss. 625.151(3) and 625.325, F.S., for solvency evaluation purposes. The exemption applies if the investment is allowed under the laws of the insurer's domicile state if that state is a member of NAIC. In addition, the subsidiary's stock must be valued by NAIC's Securities Valuation Office (SVO)<sup>8</sup> with a rating of 1, 2, or 3 or be exempt from NAIC filing and carry a rating assigned by a nationally recognized statistical rating organization that is equivalent to SVO's rating.<sup>9</sup>

# **Exemptions to Adjuster Examination Requirement**

An adjuster is "an individual employed by a property/casualty insurer to evaluate losses and settle policyholder claims." An adjuster may be licensed as either an "all-lines adjuster" or a "public adjuster." An all-lines adjuster "is a person who, for money, commission, or any other thing of value, directly or indirectly undertakes on behalf of a public adjuster or an insurer to ascertain and determine the amount of any claim, loss, or damage payable under an insurance contract or undertakes to effect settlement of such claim, loss, or damage." Subject to certain exceptions, a public adjuster is someone that is paid by an insured to prepare and file a claim against their insurer. Adjusters are commonly understood as an insurer's representative in an insurance claim. The public is not generally aware of the role of a public adjuster, but access to their services becomes competitive following natural disasters or other mass loss/claim events (e.g., hurricanes, tornadoes, floods, and fires).

Among other requirements, an applicant must pass an examination to obtain an adjuster's license; however, the examination requirement is waived if they have attained certain professional designations that document their successful completion of professional education coursework. This is true for applicants for life and health agents, <sup>14</sup> general lines agents, <sup>15</sup> adjusters, <sup>16</sup> resident or nonresident all-lines adjusters, <sup>17</sup> and non-resident agents. <sup>18</sup> An examination is not required for all-lines adjuster applicants with the following professional designations:

- Accredited Claims Adjuster (ACA) from a regionally accredited postsecondary institution in this state:
- Associate in Claims (AIC) from the Insurance Institute of America;
- Professional Claims Adjuster (PCA) from the Professional Career Institute;
- Professional Property Insurance Adjuster (PPIA) from the HurriClaim Training Academy;

<sup>&</sup>lt;sup>8</sup> http://www.naic.org/svo.htm (last visited Jan. 14, 2018).

<sup>&</sup>lt;sup>9</sup> NAIC has published tables of equivalent ratings comparing SVO ratings to ratings published by nationally recognized statistical rating organizations. http://www.naic.org/documents/svo naic aro.pdf (last visited Jan. 14, 2018).

<sup>&</sup>lt;sup>10</sup> https://www.iii.org/resource-center/iii-glossary/A (last visited Jan. 20, 2018).

<sup>&</sup>lt;sup>11</sup> s. 626.864, F.S. An individual may be licensed as either an all-lines adjuster or a public adjuster, but not both. An all-lines adjuster may be appointed as one, but no more than one at a time, of the following: independent adjuster, public adjuster apprentice, or company employee adjuster.

<sup>&</sup>lt;sup>12</sup> ss. 626.015(2) and 626.8548, F.S.

<sup>&</sup>lt;sup>13</sup> s. 626.854, F.S. A "public adjuster" is any person, except a duly licensed attorney at law as exempted under s. 626.860, who, for money, commission, or any other thing of value, directly or indirectly prepares, completes, or files an insurance claim for an insured or third-party claimant or who, for money, commission, or any other thing of value, acts on behalf of, or aids an insured or third-party claimant in negotiating for or effecting the settlement of a claim or claims for loss or damage covered by an insurance contract or who advertises for employment as an adjuster of such claims. The term also includes any person who, for money, commission, or any other thing of value, directly or indirectly solicits, investigates, or adjusts such claims on behalf of a public adjuster, an insured, or a third-party claimant. The term does not include a person who photographs or inventories damaged personal property or business personal property or a person performing duties under another professional license, if such person does not otherwise solicit, adjust, investigate, or negotiate for or attempt to effect the settlement of a claim. s. 626.854(1), F.S.

<sup>&</sup>lt;sup>14</sup> s. 626.221(g), F.S.

<sup>&</sup>lt;sup>15</sup> s. 626.221(h), F.S.

<sup>&</sup>lt;sup>16</sup> *Id*.

<sup>&</sup>lt;sup>17</sup> s. 626.221(j), F.S.

<sup>&</sup>lt;sup>18</sup> s. 626.211(1), F.S.

- Certified Adjuster (CA) from ALL LINES Training;
- Certified Claims Adjuster (CCA) from AE21 Incorporated; or
- Universal Claims Certification (UCC) from Claims and Litigation Management Alliance (CLM).

DFS must approve the curriculum, which must include comprehensive analysis of basic property and casualty lines of insurance and testing at least equal to that of standard department testing for the all-lines adjuster license. <sup>19</sup> The curriculum must include 40 hours of instruction covering all of the topics in the all-lines adjuster Examination Content Outline adopted by DFS. <sup>20</sup> DFS only approves curriculum related to adjuster licensing for designations listed in s. 626.221(2)(j), F.S.

WebCE, Inc., is a national provider of professional and continuing educational courses.<sup>21</sup> They provide education related to multiple professions, including: insurance, financial planning, accounting, and tax. Participants can obtain the following professional designations from WebCE: Certified Financial Planner (CFP), Certified Investment Management Analyst (CIMA), Certified Private Wealth Advisor (CPWA), and Certified Fraud Examiner (CFE). WebCE provides continuing education to insurance professionals with courses in subjects of life and health, property and casualty, adjuster, and limited lines.

#### Effect of the Bill

The bill provides an exemption to the all-lines adjuster licensing exam requirements to individuals who receive a Claims Adjuster Certified Professional (CACP) designation from WebCE, Inc.

# **Surplus Lines**

Surplus lines insurance refers to a category of insurance for which the admitted market is unable or unwilling to provide coverage.<sup>22</sup> There are three basic categories of surplus lines risks:

- Specialty risks that have unusual underwriting characteristics or underwriting characteristics that admitted insurers view as undesirable;
- Niche risks for which admitted carriers do not have a filed policy form or rate; and
- Capacity risks that are risks where an insured needs higher coverage limits than those that are available in the admitted market.

Surplus lines insurers are not "authorized" insurers as defined in the Insurance Code,<sup>23</sup> which means they do not obtain a certificate of authority from OIR to transact insurance in Florida.<sup>24</sup> Rather, surplus lines insurers are "unauthorized" insurers,<sup>25</sup> but may transact surplus lines insurance if they are made eligible by OIR.

#### **Export Eligibility**

"To export" a policy means to place it with an unauthorized insurer under the Surplus Lines Law.<sup>26</sup> Unless an exception applies, before an insurance agent can place insurance in the surplus lines market, the insurance agent must make a diligent effort to procure the desired coverage from admitted insurers.<sup>27</sup> "Diligent effort" means seeking and coverage being rejected from at least three authorized insurers in the admitted market; however, if the cost to replace a residential dwelling is \$1,000,000 or more, then only one coverage rejection is needed prior to export. In that case, diligent effort is seeking

<sup>&</sup>lt;sup>19</sup> s. 626.221(2)(j), F.S. In addition, DFS must adopt rules establishing standards for the approval of curriculum.

<sup>&</sup>lt;sup>20</sup> Rule 69B-227.320, F.A.C.

<sup>&</sup>lt;sup>21</sup> https://www.webce.com/ (last visited Jan. 20, 2018).

<sup>&</sup>lt;sup>22</sup> The admitted market is comprised of insurance companies licensed to transact insurance in Florida. The administration of surplus lines insurance business is managed by the Florida Surplus Lines Service Office. s. 626.921, F.S.

<sup>&</sup>lt;sup>23</sup> The Insurance Code is chapters 624-632, 634, 635, 636, 641, 642, 648, and 651, F.S. s. 624.01, F.S.

<sup>&</sup>lt;sup>24</sup> s. 624.09(1), F.S.

<sup>&</sup>lt;sup>25</sup> s. 624.09(2), F.S.

<sup>&</sup>lt;sup>26</sup> s. 626.914(3), F.S.

<sup>&</sup>lt;sup>27</sup> s. 626.916(1)(a), F.S.

and being denied coverage from at least one authorized insurer in the admitted market.<sup>28</sup> The law further specifies that:29

- The premium rate for policies written by a surplus lines insurer cannot be less than the premium rate used by a majority of authorized insurers for the same coverage on similar risks;
- The policy exported cannot provide coverage or rates that are more favorable than those that are used by the majority of authorized insurers actually writing similar coverages on similar risks:
- The deductibles must be the same as those used by one or more authorized insurers, unless the coverage is for fire or windstorm; and
- For personal residential property risks, 30 the policyholder must be advised in writing that coverage may be available and less expensive from Citizens Property Insurance Corporation (Citizens).

As of January 1, 2017, Citizens decreased the maximum coverage limit for dwellings from \$1,000,000 to \$700,000 statewide, except for Miami-Dade and Monroe counties.31

#### Effect of the Bill

The bill allows homeowner's property insurance for a residential dwelling with a replacement cost of \$700,000 or more to be exported to a surplus lines insurer following a single coverage rejection. This reduces, from three to one, the number of coverage rejections required prior to exportation for homes valued between \$700,000 and \$1,000.000.

## Insurer Registration

The Florida Surplus Lines Service Office (FSLSO) 32 must file a written request with OIR in order for a surplus lines insurer to become eligible to underwrite insurance risks in Florida.<sup>33</sup> Subsequent to the adoption of this requirement, Congress passed the Nonadmitted and Reinsurance Reform Act of 2010 (NRRA). 34 The NRRA requires the eligibility of surplus lines insurers to be determined in compliance with its criteria, unless the state has adopted nationwide uniform eligibility requirements.<sup>35</sup> OIR has implemented such eligibility determination standards that may be accessed directly by interested surplus lines insurers. Accordingly, surplus lines insurers apply directly to OIR rather than having FSLSO make the written request. The statute requiring such a written request by FSLSO has become superfluous because it conflicts with NRRA and is no longer implemented.

#### Effect of the Bill

The bill repeals the requirement that FSLSO submit written requests to OIR for eligibility purposes.

# Tax

Surplus lines policies are taxed at five percent of all gross premiums.<sup>36</sup> However, a surplus lines policy written in Florida may cover risks that are only partially located in this state. This is because the

<sup>&</sup>lt;sup>28</sup> s. 626.914(4), F.S.

<sup>&</sup>lt;sup>29</sup> s. 626.916(1), F.S.

<sup>&</sup>lt;sup>30</sup> Personal residential policies include homeowners, mobile homeowners, dwelling fire, tenants, condominium unit owners, and similar policies.

<sup>&</sup>lt;sup>31</sup> https://www.citizensfla.com/-/20160726-maximum-coverage-limit-decreased (last visited Jan. 14, 2018).

<sup>&</sup>lt;sup>32</sup> s. 626.921, F.S.

<sup>&</sup>lt;sup>33</sup> OIR uses an online system to receive and process requests for authority to do insurance business in Florida. https://www.floir.com/iportal (last visited Jan. 20, 2018).

<sup>&</sup>lt;sup>34</sup> 15 U.S.C. § 8201 et seq.

<sup>35 15</sup> U.S.C. § 8204.

<sup>&</sup>lt;sup>36</sup> s. 626.932(1), F.S. The surplus lines premium taxes of the many states, District of Columbia, Puerto Rico, and Virgin Islands vary from a low of 1 percent in Iowa to a high of 9 percent in Puerto Rico. Four jurisdictions apply a higher tax rate than Florida (AL, KS, OK, and Puerto Rico). Seven jurisdictions tax surplus lines premiums at the same rate as Florida, i.e., 5 percent (LA, MO, NJ, NC, STORAGE NAME: pcs0465a.IBS.DOCX

insured's business, property, or other risks cross state lines. Since not all states use gross premiums as the taxable base nor use the same tax rate, this can lead to disparities in cost associated with the applicable premium tax law of other states.

The law provides that, if Florida is the "home" state, as defined under applicable federal law,<sup>37</sup> the tax is computed on the gross premium to facilitate uniform application of the tax rate to the gross premiums paid on multi-state risks. The law also provides that the surplus lines premium tax is limited to the tax rate in the state where the risk is located. This causes the surplus lines agent to calculate and the FSLSO to collect premium tax in a manner that coordinates the tax rate of premiums covering risks located in Florida and other states. This results in an effective tax rate on total taxable premiums that is lower than the statutory five percent.

#### Effect of the Bill

The bill repeals the provision requiring premium tax to be calculated at the rate of the tax allowed in the state where the risk is located. In order to avoid an unintended increase in premium tax revenue that would result if the five percent surplus lines premiums tax applicable to risks located in this state were applied to risks located other states, the bill lowers the tax to 4.936 percent.<sup>38</sup> On average, the tax rate will remain unchanged and the burden on surplus lines agents will be simplified (i.e., they will only have to apply Florida's tax rate, rather than applying the tax rate of multiple states to various portions of premiums within a single policy).

# **Personal Financial and Health Information Privacy**

DFS and the Financial Services Commission (Commission) are required to adopt rules governing the use of a consumer's non-public personal financial and health information by regulated entities.<sup>39</sup> The rules must be consistent with and not more restrictive than the requirements of Title V of the Gramm-Leach-Bliley Act of 1999. However, in December 2015, the Gramm-Leach-Bliley Act was amended by the Fixing America's Surface Transportation (FAST) Act.<sup>40</sup> The law governing DFS and Commission rules on privacy of consumer's non-public personal financial and health information does not yet incorporate this change. FAST added the following exception to the annual notice requirement found in Section 503 of the Gramm-Leach-Bliley Act:<sup>41</sup>

- (f) Exception to Annual Notice Requirement.--A financial institution that--
  - (1) provides nonpublic personal information only in accordance with the provisions of subsection (b)(2) or (e) of section 502 or regulations prescribed under section 504(b), and
  - (2) has not changed its policies and practices with regard to disclosing nonpublic personal information from the policies and practices that were disclosed in the most recent disclosure sent to consumers in accordance with this section.

shall not be required to provide an annual disclosure under this section until such time as the financial institution fails to comply with any criteria described in paragraph (1) or (2).

OH, TN, and the Virgin Islands). The remaining 41 jurisdictions apply a tax rate lower than Florida. United States Government Accountability Office, REPORT TO CONGRESSIONAL COMMITTEES, PROPERTY AND CASUALTY INSURANCE, EFFECTS OF THE NONADMITTED AND REINSURANCE REFORM ACT OF 2010, GAO-14-136, January 2014, <a href="https://www.gao.gov/assets/670/660245.pdf">https://www.gao.gov/assets/670/660245.pdf</a> (last visited Jan. 20, 2018).

<sup>&</sup>lt;sup>37</sup> 15 U.S.C. § 8201 et seq.

<sup>&</sup>lt;sup>38</sup> The Florida Surplus Lines Service Office reports that they received \$235.8 million in tax revenues on \$4.7768 billion in total taxable premium in 2017 (0.2358 / 4.7768 = 4.936%). Email from Sheila Pearson, Controller, Florida Surplus Lines Service Office, Re: HB 465 - impact of proposed change to s. 626.932, F.S. (Jan. 17, 2018).

<sup>&</sup>lt;sup>39</sup> s. 626.9651, F.S.

<sup>&</sup>lt;sup>40</sup> https://www.congress.gov/bill/114th-congress/house-bill/22/text (last visited Jan. 14, 2018).

<sup>&</sup>lt;sup>41</sup> 15 U.S.C. §6803.

#### Effect of the Bill

The bill incorporates FAST's amendment of the Gramm-Leach-Bliley Act for purposes of privacy standards applicable to rules adopted by DFS and the Commission. This nullifies any existing rules and prohibits any new rules that would require an annual notice that would be exempted by FAST.

#### **Execution of Insurance Policies**

Part II of ch. 627, F.S., specifies numerous requirements applicable to insurance contracts.<sup>42</sup> These requirements apply to all aspects of the insurance transaction from the initial application to the cancellation, non-renewal, or lapse of the policy. This includes requirements concerning the execution of the policy.<sup>43</sup> The policy must be executed in the name of and on behalf of the insurer by its officer, attorney in fact, employee, or representative duly authorized by the insurer. A facsimile signature of one of the specified persons is acceptable and the policy cannot be made invalid because the facsimile signature is that of an individual who did not have the authority to execute the policy on the date of issuance.

#### Effect of the Bill

The bill provides that an insurer may elect to issue an insurance policy without being executed by one of the specified insurer representatives. If such a policy is issued, it is not invalid despite not being executed.

## **Notice of Policy Change**

An insurer is prohibited from changing policy terms at renewal, unless they issue a notice of change in policy terms.<sup>44</sup> A change in policy terms includes, the modification, addition, or deletion of any term, coverage, duty, or condition from the previous policy, not including typographical or scrivener's errors or the application of mandated legislative changes. The notice may not be used to add optional coverages that increase premium, unless the policyholder affirmatively accepts the optional coverage.

The policyholder must receive advance written notice of the change. If the insurer fails to issue the notice, coverage continues until the next renewal occurs (with proper service of notice) or replacement coverage is obtained. The notice is required to be titled a "Notice of Change in Policy Terms." However, there is no explicit requirement for any other specific content of the notice. OIR has not adopted a rule interpreting the applicable statute.

Section 627.43141(7), F.S., states that the intent of the law is to:

- Allow an insurer to make a change in policy terms without nonrenewing those policyholders that the insurer wishes to continue insuring;
- Alleviate concern and confusion to the policyholder caused by the required policy nonrenewal for the limited issue if an insurer intends to renew the insurance policy, but the new policy contains a change in policy terms; and,
- Encourage policyholders to discuss their coverages with their insurance agents.

Despite the stated intent, it is arguable that a bare notice with the title "Notice of Change in Policy Terms" and containing no meaningful explanation of the change in policy terms complies with the law.

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<sup>&</sup>lt;sup>42</sup> Section 627.401, F.S., provides limited exceptions to the applicability of part II of ch. 627, F.S.

<sup>&</sup>lt;sup>43</sup> s. 627.416, F.S.

<sup>&</sup>lt;sup>44</sup> s. 627.43141(2), F.S.

<sup>&</sup>lt;sup>45</sup> The written notice may be issued with the notice of renewal premium or consistent with the timeline for issuing a notice of non-renewal provided by law. *Id.* 

The bill requires that an insurer summarize policy changes on the required notice upon renewal, rather than merely issuing a properly titled notice (i.e., requires content more informative than merely the phrase "Notice of Change in Policy Terms").

# **Property Insurance Claim Mediation**

DFS administers alternative dispute resolution programs for various types of insurance. DFS has mediation programs for property insurance<sup>46</sup> and automobile insurance<sup>47</sup> claims. DFS has a neutral evaluation program, similar to mediation, for sinkhole insurance claims. DFS approves mediators used in the two mediation programs and certifies the neutral evaluators used in neutral evaluations for sinkhole insurance claims.<sup>49</sup>

For property insurance claims<sup>50</sup> involving personal lines and commercial residential claims, only the policyholder, as a first-party claimant, or the insurer may request mediation under DFS' program.<sup>51</sup> This means that third parties cannot utilize the program. This is true even if the policyholder assigns their policy benefit rights to the third party.<sup>52</sup> The insurer must notify the policyholder of the right to mediation under the program upon receipt of the claim. The mediation costs are generally the responsibility of the insurer.

#### Effect of the Bill

The bill provides that a third party who receives rights to policy benefits through an assignment may request mediation of a property insurance claim; except, an insurer is not required to participate in a mediation requested by the third-party assignee. It also conforms terminology in the applicable section of law to change the term "insured" to the term "policyholder." The terms are currently used interchangeably in the statute. This makes it clear that the purchaser of the policy is the one with mediation rights, except as provided by the bill.

### **Proof of Mailing**

When cancelling or non-renewing a policy, motor vehicle insurers are required to mail the cancellation or non-renewal to the first named insured on the policy and the applicable insurance agent at least 45 days prior to the effective date of the cancellation or non-renewal. In the case of non-payment of premium, only a 10-day notice is required. A policy that has been in effect for less than 60 days cannot be cancelled. The reason for the cancellation must be included in the notice. The insurer may also transfer the policy to an insurer under the same ownership or management upon proper notice. For each of these required notices the insurer must use United States postal proof of mailing, certified mail, or registered mail.<sup>53</sup>

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<sup>&</sup>lt;sup>46</sup> s. 627.7015, F.S.

<sup>&</sup>lt;sup>47</sup> s. 626.745, F.S.

<sup>&</sup>lt;sup>48</sup> s. 627.7074, F.S.

<sup>&</sup>lt;sup>49</sup> ss. 627.7015, 627.7074, and 627.745, F.S.

<sup>&</sup>lt;sup>50</sup> An eligible claim is one that does not involve: suspected fraud; there is no coverage under the policy; one where the insurer reasonably believes the policyholder has made material misrepresentations relevant to the claim and request for payment has been denied for that reason; one for less than \$500 (unless agreed to by the parties); or, windstorm or hurricane loss if the required notice of claim was not issued in compliance with law. s. 627.7015(9), F.S.

<sup>&</sup>lt;sup>51</sup> Policyholders may have the assistance of legal counsel during the mediation process. Litigants in the county and circuit court may be referred to the program. Commercial coverages, private passenger motor vehicle coverages, and liability coverages of property insurance policies are not eligible for the property insurance mediation program. s. 627.7015(1), F.S. <sup>52</sup> s. 627.7015(1), F.S.

<sup>&</sup>lt;sup>53</sup> s. 627.728, F.S. While certified mail and registered mail are both services currently offered by the United States Postal Service (USPS), "proof of mailing" is not a service offered. <a href="https://www.usps.com/ship/insurance-extra-services.htm">https://www.usps.com/ship/insurance-extra-services.htm</a> (last visited Jan. 14, 2018). However, "certificate of mailing" is a service offered that documents presentment of the item to USPS.

The bill permits use of the Intelligent Mail barcode,<sup>54</sup> or similar method approved by the United States Postal Service, to be used to establish proof that required motor vehicle insurance notices of cancellation, non-renewal, or transfer of insurer were mailed.

# Transportation Network Company Related Automobile Liability Insurance Exclusions

While a transportation network company (TNC) driver<sup>55</sup> is logged on to the TNC's digital network but is not engaged in a prearranged ride, a TNC<sup>56</sup> (i.e., a ridesharing company like Uber, Lyft, and Sidecar) or TNC driver must have automobile insurance that provides:

- Primary automobile liability coverage of at least \$50,000 for death and bodily injury per person,
   \$100,000 for death and bodily injury per incident, and \$25,000 for property damage; and
- Personal injury protection benefits that meet the minimum coverage amounts required under the Florida Motor Vehicle No-Fault Law.<sup>57</sup> The amount of insurance required is \$10,000 for emergency medical disability, \$2,500 non-emergency medical, and \$5,000 for death.<sup>58</sup>

A TNC driver is required to secure coverage while they are logged on to the TNC's digital network, but if the driver fails to do so, the TNC is required to provide coverage for the driver and vehicle. An insurer that provides an automobile liability insurance policy under part XI of ch. 627, F.S.,<sup>59</sup> may exclude any and all coverage afforded under the policy issued to an owner or operator of a TNC vehicle for any loss or injury that occurs while a TNC driver is logged on to a digital network or while a TNC driver provides a prearranged ride.<sup>60</sup> This right to exclude all coverage may apply to any coverage included in an automobile insurance policy, including, but not limited to:

- Liability coverage for bodily injury and property damage;
- Uninsured and underinsured motorist coverage;
- Medical payments coverage;
- Comprehensive physical damage coverage;
- Collision physical damage coverage; and
- Personal injury protection.

The exclusions apply notwithstanding any requirement under the Financial Responsibility Law of 1955. An automobile insurer that excludes the coverage described above does not have a duty to defend or indemnify any claim expressly excluded thereunder. Some insurers offer policy addendums for the driver to purchase coverage of TNC activities.

Automobile liability insurance policies cover automobiles identified on the policy and the policyholder when operating other motor vehicles. However, s. 627.728(8)(b)1., F.S., appears to limit TNC related exclusions to specific motor vehicles. It uses the specific term "that vehicle" rather than a general term

<sup>54</sup> https://postalpro.usps.com/ (last visited Jan. 14, 2018).

<sup>&</sup>lt;sup>55</sup> A "TNC driver" means an individual who: 1. Receives connections to potential riders and related services from a transportation network company; and 2. In return for compensation, uses a TNC vehicle to offer or provide a prearranged ride to a rider upon connection through a digital network. s. 627.728(1)(f), F.S.

<sup>&</sup>lt;sup>56</sup> "Transportation Network Company" or "TNC" means an entity operating in this state pursuant to this section using a digital network to connect a rider to a TNC driver, who provides prearranged rides. A TNC is not deemed to own, control, operate, direct, or manage the TNC vehicles or TNC drivers that connect to its digital network, except where agreed to by written contract, and is not a taxicab association or for-hire vehicle owner. An individual, corporation, partnership, sole proprietorship, or other entity that arranges medical transportation for individuals qualifying for Medicaid or Medicare pursuant to a contract with the state or a managed care organization is not a TNC. This section does not prohibit a TNC from providing prearranged rides to individuals who qualify for Medicaid or Medicare if it meets the requirements of this section. s. 627.728(1)(e), F.S.

<sup>&</sup>lt;sup>57</sup> ss. 627.730-627.7405, F.S.

<sup>&</sup>lt;sup>58</sup> s. 627.736, F.S.

<sup>&</sup>lt;sup>59</sup> Part XI of ch. 627, F.S., relates to motor vehicle and casualty insurance contracts.

<sup>&</sup>lt;sup>60</sup> s. 627.728(8)(b), F.S.

<sup>61</sup> ch. 324, F.S.

like "a vehicle." Arguably, current law allows a coverage exclusion applicable to a particular vehicle while the vehicle is used as a TNC vehicle, but it does not explicitly allow a coverage exclusion applicable to the named insured(s) when operating as TNC driver using another vehicle, which is not listed on policy. In other words, a question arises over whether the coverage exclusion applies to a vehicle that the insured borrows and uses as a TNC vehicle.

#### Effect of the Bill

The bill allows private passenger motor vehicle liability insurers to generally exclude coverage of a named insured's TNC related activities, rather than limiting the exclusion to a specific motor vehicle.

# Filing Exception for Specialty Insurers

In 2014, the Legislature passed CS/CS/SB 1308,<sup>62</sup> which implemented new elements of NAIC Model Acts related to risk-based capital, holding company systems, standard valuation, and actuarial opinions and memorandum. This was primarily in response to the financial crisis of 2008. The financial crisis was affected by the impact of common ownership and control of insurance and financial services companies, such that when one company became financially troubled or insolvent, the value and solvency of related companies also became affected. This led regulators to have an interest in knowing and understanding the web of controlling interests among related companies. This legislation created a presumption of control in certain interests and acquisitions among related companies.

While not a portion of a model act, the 2014 bill allowed insurers to overcome the presumption of control by either filing a disclaimer of control on a form prescribed by OIR or by providing a copy of the applicable Schedule 13G on file with the federal Securities and Exchange Commission (SEC).

After a disclaimer is filed, the insurer is relieved of any further duty to register or report under s. 628.461, F.S., unless OIR disallows the disclaimer. Specialty insurers must meet similar requirements addressing solvency and organizational risk controls as those created for insurers; however they do not have the option of filing their SEC Schedule 13G to rebut the presumption of control.

Specialty insurers are defined as:63

- Motor vehicle service agreement companies;
- Home warranty associations;
- Service warranty associations;
- Prepaid limited health service organizations;
- Authorized health maintenance organizations;
- Authorized prepaid health clinics;
- Legal expense insurance corporations;
- Providers licensed to operate a facility that undertakes to provide continuing care;
- Multiple-employer welfare arrangements;
- Premium finance companies; and
- Corporations authorized to accept donor annuity agreements.

#### Effect of the Bill

The bill adds viatical settlement providers to the list of specialty insurers and allows any specialty insurer to overcome the presumption of control by filing with OIR a disclaimer of control on an OIR form or a copy of their SEC Schedule 13G. The bill also provides that a notice filed with OIR by a person divesting controlling stock in an insurer under s. 628.4615, F.S., is a confidential and exempt public record. See section III. A., Constitutional Issues, *below*.

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<sup>&</sup>lt;sup>62</sup> Ch. 2014-101, Laws of Fla.

<sup>&</sup>lt;sup>63</sup> s. 627.4615(1), F.S.

# Confidentiality of Documents Submitted to the Office of Insurance Regulation

In 2011, as part of NAIC's Solvency Modernization Initiative, NAIC adopted a new insurance regulatory tool: the Own Risk and Solvency Assessment (ORSA). ORSA requires insurance companies to issue their own assessment of their current and future risk through an internal risk self-assessment process and allows regulators to form an enhanced view of an insurer's ability to withstand financial stress, particularly on a holding company's level. In essence, an ORSA is an internal process undertaken by an insurer or insurance group to assess the adequacy of its risk management and current and prospective solvency positions under normal and severe stress scenarios. An ORSA requires insurers to analyze all reasonably foreseeable and relevant material risks (i.e., underwriting, credit, market, operational, liquidity risks, etc.) that could have an impact on an insurer's ability to meet its policyholder obligations.

The "O" in ORSA represents the insurer's "own" assessment of their current and future risks. Insurers and insurance groups are required to articulate their own judgment about risk management and the adequacy of their capital position. This is meant to encourage management to anticipate potential capital needs and to take action proactively, and serves as an early warning mechanism for insurance regulators. ORSA is not a one-off exercise - it is a continuous evolving process and should be a component of an insurer's enterprise risk-management framework. Moreover, there is no mechanical way of conducting an ORSA; how to conduct the ORSA is left to each insurer to decide, and actual results and contents of an ORSA report will vary from company to company. The output is a set of documents that demonstrate the results of management's self-assessment.

Effective January 1, 2018, ORSA is an NAIC accreditation standard for state insurance regulators. During the 2016 Regular Session, the Legislature passed CS/CS/HB 1422<sup>65</sup> and CS/CS/HB 1416<sup>66</sup> adopting ORSA requirements for Florida regulated insurers and providing a public record exemption for information produced to OIR in required ORSA fillings, respectively.

The law requires insurers or insurance groups to:

- Maintain a risk management framework for identifying, assessing, monitoring, managing, and reporting on its material, relevant risks;
  - This requirement may be satisfied by being a member of an insurance group with a risk management framework applicable to the insurer's operations.
- Conduct an ORSA at least annually (and whenever there have been significant changes to the risk profile of the insurer or the insurance group), consistent with and comparable to the process in the ORSA Guidance Manual;<sup>67</sup> and
- File an ORSA summary report, based on the ORSA Guidance Manual with their domestic regulator or lead state (for an insurance group), beginning in 2017, which must:
  - Be submitted once every calendar year;
  - Include notification to OIR of its proposed annual submission date by December 1, 2016;
     initial ORSA summary report must be submitted by December 31, 2017;
  - Include a brief description of material changes and updates from the prior year's report;
  - Be signed by the chief risk officer or chief executive officer responsible for overseeing the enterprise risk management process; provide a copy to the board of directors or appropriate board committee; and
  - Be prepared in accordance with the ORSA Guidance Manual; the insurer must maintain and make documentation and supporting information available for OIR examination.

<sup>&</sup>lt;sup>64</sup> NAIC, Own Risk and Solvency Assessment (ORSA), at <a href="http://www.naic.org/cipr\_topics/topic\_own\_risk\_solvency\_assessment.htm">http://www.naic.org/cipr\_topics/topic\_own\_risk\_solvency\_assessment.htm</a> (last visited Jan. 15, 2018).

<sup>65</sup> Ch. 2016-206, Laws of Fla.

<sup>66</sup> Ch. 2016-205, Laws of Fla.

<sup>&</sup>lt;sup>67</sup> The bill defines "ORSA guidance manual" as the ORSA manual developed and adopted by NAIC. *See* NAIC, *ORSA Guidance Manual* (Jul. 2014), at <a href="http://www.naic.org/store/free/ORSA\_manual.pdf">http://www.naic.org/store/free/ORSA\_manual.pdf</a> (last visited Jan. 15, 2018).

The law provides that an ORSA summary report and certain other related information are confidential and exempt public record information. In addition, that information in required ORSA filings is privileged, may not be produced by OIR in response to a subpoena or discovery request directed to OIR, and, if such information is obtained from OIR, it is not admissible in evidence in any private civil action.<sup>68</sup>

#### Effect of the Bill

The bill expands the confidentiality of documents submitted to OIR under ORSA requirements to prohibit these documents from being admitted as evidence in a private civil action regardless of the source of the ORSA documents, rather than only when they are obtained from OIR. This change relates to use of these documents while in private hands and not to public record information held by the state.

# **Reciprocal Insurer Reserve Requirements**

Reciprocal insurance is a risk-pooling alternative to stock or mutual insurance.<sup>69</sup> Reciprocal insurance involves an exchange of reciprocal agreements of indemnity among participants who are known as "subscribers."<sup>70</sup> The subscribers generally have something in common. There are currently four companies active in Florida and licensed as reciprocal insurers under s. 629.401, F.S.<sup>71</sup>

The agreements of indemnity are exchanged through an attorney-in-fact, whose powers are set forth by the subscribers. In general, the attorney in fact manages the reciprocal's finances and handles underwriting, claims administration and investments.

Twenty-five or more persons domiciled in Florida may organize a domestic reciprocal insurer and apply to OIR for authority to transact insurance.<sup>74</sup> Reciprocal insurers may transact any kind of insurance other than life or title.<sup>75</sup>

Reciprocal insurers offering property insurance are required to maintain an unearned premium<sup>76</sup> reserve consistent with the requirement generally applicable to property insurers under the Insurance Code.<sup>77</sup> This reserve requirement ensures the availability of funds for transfer to loss reserves when losses are incurred during the policy period or refunds that become due before the premium is earned, among other things. Premiums ceded to reinsurers for the purchase of reinsurance may be deducted from unearned premiums.

<sup>&</sup>lt;sup>68</sup> s. 628.8015(4), F.S.

<sup>&</sup>lt;sup>69</sup> See Kevin Moriarty, Twenty Things You'd Always Wanted to Know about Reciprocals (But May Not Have Thought to Ask), THE RISK RETENTION REPORTER, July 2003.

<sup>&</sup>lt;sup>70</sup> ss. 629.011 and 629.021, F.S.

<sup>71</sup> https://www.floir.com/CompanySearch/ (last visited Jan. 21, 2018). Under "Company Type," select "Reciprocal."

<sup>&</sup>lt;sup>72</sup> ss. 629.011 and 629.101, F.S.

<sup>&</sup>lt;sup>73</sup> Moriarty, *supra* note 69.

<sup>&</sup>lt;sup>74</sup> s. 629.081(1), F.S.

<sup>&</sup>lt;sup>75</sup> s. 629.041(1), F.S.

<sup>&</sup>lt;sup>76</sup> "Unearned premium" is the portion of a premium already received by the insurer under which protection has not yet been provided. The entire premium is not earned until the policy period expires, even though premiums are typically paid in advance. https://www.iii.org/resource-center/iii-glossary (last visited Jan. 13, 2018).

 $<sup>^{77}</sup>$  s. 625.051, F.S. This section does not apply to title insurers. s. 625.051(5), F.S.

Property insurers are required to retain unearned premiums on reserve in the following proportions based upon the length of the policy period, as follows:

Policy Term	Proportion Required to be Reserved	
1 year or less		1/2
2 years	1 <sup>st</sup> year	3/4
	2 <sup>nd</sup> year	1/4
	1 <sup>st</sup> year	5/6
3 years	2 <sup>nd</sup> year	1/2
	3 <sup>rd</sup> year	1/6
4.40000	1 <sup>st</sup> year	7/8
	2 <sup>nd</sup> year	5/8
4 years	3 <sup>rd</sup> year	3/8
	4 <sup>th</sup> year	1/8
	1 <sup>st</sup> year	9/10
	2 <sup>nd</sup> year	7/10
5 years	3 <sup>rd</sup> year	1/2
	4 <sup>th</sup> year	3/10
	5 <sup>th</sup> year	1/10
Over 5 years		pro rata

In the alternative, insurers are allowed to calculate unearned premium reserves on monthly or more frequent pro rata basis. In other words, the insurer may reduce unearned premium reserves on a one-year policy at the rate of 1/12 per month or, for a two-year policy at 1/24 per month, and so on. Reciprocal insurers must calculate unearned premium reserves on a monthly or more frequent basis.<sup>78</sup>

NAIC has developed a model act for regulation of reciprocals. Section 7., Reserves, of NAIC Model Act 356, Model Indemnity Contracts Act,<sup>79</sup> provides for an unearned premium reserve, as follows:

There shall at all times be maintained as a reserve a sum in cash or convertible securities equal to fifty percent (50%) of the net annual deposits collected and credited to the accounts of the subscribers on policies having one year or less to run and pro rata on those for longer periods. Net annual deposits shall be construed to mean the advance payments of subscribers after deducting the amounts specifically provided in the subscribers' agreements, for expenses. The sum shall at no time be less than \$25,000, and if at any time fifty percent (50%) of the deposits so collected and credited shall not equal that amount, then the subscribers, or their attorney for them, shall make up any deficiency.

# Effect of the Bill

The bill revises the unearned premium reserve requirement that must be met by a reciprocal insurer, regardless of the line of insurance underwritten. The reciprocal insurer must retain 50 percent of "net written premiums" on policies having a policy period of one year or less. "Net written premiums" means premium payments made or due from subscribers after deducting expenses specified in the

<sup>79</sup> http://www.naic.org/store/free/MDL-356.pdf (last visited Jan. 13, 2018).

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<sup>&</sup>lt;sup>78</sup> s. 629.401(6)(b)24., F.S. OIR may require reciprocal insurers to calculate unearned premium reserves on a different time basis. Marine and transportation risk premiums are not earned until the trip is completed and must be entirely kept in unearned premium reserve until then.

subscriber's agreement, including reinsurance costs and subscriber fees. To take the deduction from "net written premiums" for subscriber fees, the power of attorney agreement must contain an explicit provision to return subscriber fees on a pro rata basis for cancelled policies. The bill requires an unearned premium reserve of \$100,000, at all times, and provides a mechanism to return the reserve to that amount if it is not maintained at the required amount.

# Delivery of Policies by Motor Vehicle Service Agreement Companies and Health Maintenance Organizations

The law requires every insurance policy<sup>80</sup> to be mailed or delivered to the insured (policyholder) within 60 days after the insurance takes effect.<sup>81</sup> Insurance policies are typically only delivered when the policy is issued and are not delivered each time the policy is renewed.

Insurers are allowed to post insurance policies not containing policyholder personal identifiable information for certain types of insurance on the insurer's website instead of mailing or delivering the policy to the insured. Only policies for property and casualty insurance are allowed to be posted online. Casualty insurance includes automobile policies, workers' compensation policies, liability policies, and malpractice policies, among others.<sup>82</sup> Property insurance policies include homeowner's, tenant's, condominium unit owner's, mobile home owner's, condominium association, and commercial business property insurance policies.<sup>83</sup> The policy information posted online is general in nature.

The policy declarations page, which contains personal information about the policyholder, is provided to the policyholder in another manner, usually by mail. The declarations page must also identify the exact policy form purchased by the policyholder so the policyholder can find the policy on the insurer's website.

If an insurer opts to post an insurance policy online instead of mailing it, the policy must be easily accessible on the insurer's website and posted in a format that allows the policy to be printed by the policyholder free of charge. Insurers posting policies on their website must notify each policyholder of their right to request and obtain a paper or electronic copy of the policy without charge, but policyholder consent is not required for an insurer to post an insurance policy online. Insurers must also notify policyholders of this right if the insurer changes a policy. Insurers posting policies online must archive expired policies for five years on the insurer's website and archived policies must be available to policyholders at their request.

#### Effect of the Bill

The bill requires motor vehicle service agreement companies and health maintenance organizations (HMO) to deliver motor vehicle service agreements and HMO contracts in compliance with the standards applicable to insurers. This changes the timeline for delivery of a motor vehicle service agreement from 45 days to 60 days and for HMO contracts from ten days from enrollment to 60 days. It also allows posting of the non-personal portions of agreements and contracts, as applicable, on a website in the manner allowed for policies by insurers. The personal portions of these documents would be delivered by other allowable means, usually mailing.

#### **B. SECTION DIRECTORY:**

**Section 1.** Amends s. 624.4212, F.S., relating to confidentiality of proprietary business and other information.

Section 2. Amends s. 625.151, F.S., relating to valuation of other securities.

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<sup>&</sup>lt;sup>80</sup> s. 627.402, F.S., defines policy to include endorsements, riders, and clauses. Reinsurance, wet marine and transportation insurance, title insurance, and credit life or credit disability insurance policies do not have to be mailed or delivered. s. 627.401, F.S.

<sup>&</sup>lt;sup>81</sup> s. 627.421, F.S. <sup>82</sup> s. 624.605, F.S.

<sup>&</sup>lt;sup>83</sup> See s. 624.604, F.S., defining property insurance and s. 627.4025, F.S., defining residential property insurance. **STORAGE NAME**: pcs0465a.IBS.DOCX

Section 3. Amends s. 625.325, F.S., relating to investments in subsidiaries and related corporations.

Section 4. Amends s. 626.221, F.S., relating to examination requirement; exemptions.

**Section 5.** Amends s. 626.914, F.S., relating to definitions.

Section 6. Repeals s. 626.918(2)(a), F.S., relating to eligible surplus lines insurers.

Section 7. Amends s. 626.932, F.S., relating to surplus lines tax.

Section 8. Amends s. 626.9651, F.S., relating to privacy.

Section 9. Amends s. 627.416, F.S., relating to execution of policies.

**Section 10.** Amends s. 627.43141, F.S., relating to notice of change in policy terms.

**Section 11.** Amends s. 627.7015, F.S., relating to alternative procedure for resolution of disputed property insurance claims.

**Section 12.** Amends s. 627.728, F.S., relating to cancellations; nonrenewals.

Section 13. Amends s. 627.748, F.S., relating to transportation network companies.

**Section 14.** Amends s. 628.4615, F.S., relating to specialty insurers; acquisition of controlling stock, ownership interest, assets, or control; merger or consolidation.

**Section 15.** Amends s. 628.8015, F.S., relating to own-risk and solvency assessment; corporate governance annual disclosure.

**Section 16.** Amends s. 629.401, F.S., relating to insurance exchange.

**Section 17.** Amends s. 634.121, F.S., relating to forms, required procedures, provisions.

Section 18. Amends s. 641.3107, F.S., relating to delivery of contract.

**Section 19.** Provides an effective date of upon becoming law.

# II. FISCAL ANALYSIS & ECONOMIC IMPACT STATEMENT

#### A. FISCAL IMPACT ON STATE GOVERNMENT:

1. Revenues:

None.

2. Expenditures:

None.

# **B. FISCAL IMPACT ON LOCAL GOVERNMENTS:**

1. Revenues:

None.

2. Expenditures:

None.

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#### C. DIRECT ECONOMIC IMPACT ON PRIVATE SECTOR:

Reducing the number of coverage rejections required prior to exportation of a residential dwelling valued between \$700,000 and \$1,000,000 to the surplus lines market may remove some of these risks from the admitted market in the state. Owners in this home value range may find it easier to obtain coverage at a price acceptable to them.

Changes to the proof of mailing requirements may create savings for insurers.

Allowing private passenger motor vehicle insurers to generally exclude motor vehicles used to provide transportation network services will reduce losses incurred by the insurer. Since the transportation network company is required to provide coverage when the driver fails to do so, a general exclusion applicable to the driver's policy may increase losses incurred by the company's insurer.

Exempting certain monies from a reciprocal insurer's reserve requirements will reduce the amount of funds that must be retained in reserves and allow it to be utilized by the reciprocal insurer for other purposes.

#### D. FISCAL COMMENTS:

None.

#### **III. COMMENTS**

#### A. CONSTITUTIONAL ISSUES:

Applicability of Municipality/County Mandates Provision:
 Not Applicable. This bill does not appear to affect county or municipal governments.

#### 2. Other:

Section 1 of the bill provides that a notice filed with OIR by a person divesting controlling stock in an insurer under s. 628.4615, F.S., is a confidential and exempt public record. Article I, section 24 of the Florida Constitution requires public record exemptions be passed by a separate bill that contains only public record exemptions. There is no bill filed to comply with this provision in support of the proposed public records exemption.

#### B. RULE-MAKING AUTHORITY:

The bill neither authorizes nor requires administrative rulemaking.

# C. DRAFTING ISSUES OR OTHER COMMENTS:

None.

#### IV. AMENDMENTS/ COMMITTEE SUBSTITUTE CHANGES

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A bill to be entitled An act relating to insurance; amending s. 624.4212, F.S.; exempting from public records requirements a certain notice relating to divestiture of controlling stock in a specialty insurer which is filed with the Office of Insurance Regulation; amending s. 625.151, F.S.; providing an exception from valuation rules for stocks in subsidiaries for certain foreign insurers under certain conditions; amending s. 625.325, F.S.; exempting foreign insurers from investment requirements relating to subsidiaries and corporations under certain conditions; amending s. 626.221, F.S.; providing an exception from an examination requirement for an all-lines adjuster license applicant with a specified designation; repealing s. 626.918(2)(a), F.S., relating to Eligible surplus lines insurers; amending s. 626.914, F.S.; revising the definition of the term "diligent effort" to decrease the replacement cost threshold for a residential structure for purposes of proving rejection of coverage by authorized insurers; amending s. 626.932, F.S.; deleting a provision relating to a surplus lines tax threshold; amending s. 626.9651, F.S.; revising requirements for rules adopted by the Department of Financial Services and the Financial Services

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Commission relating to the privacy of certain consumer information; amending s. 627.416, F.S.; revising requirements for execution of insurance policies; amending s. 627.7015, F.S.; authorizing insurers to participate in mediations requested by third parties; revising terminology; revising the definition of the term "claim" to specify that any material issue of fact must relate to a loss arising from a declared state of emergency; amending s. 627.728, F.S.; providing that an Intelligent Mail barcode or a similar United States Postal Service tracking method are sufficient proof of notice for certain motor vehicle insurance notices; amending s. 627.748, F.S.; revising circumstances in which insurers may exclude coverage for owners or operators of transportation network company vehicles; amending s. 628.4615, F.S.; revising the definition of the term "specialty insurer" to include viatical settlement providers; specifying requirements and procedures for a person seeking to rebut a presumption of control in a specialty insurer; providing construction; providing requirements and procedures for a controlling person seeking to divest a controlling interest in a specialty insurer; requiring the office to make certain determinations; specifying the confidentiality

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of a certain notice and information; providing				
applicability; conforming cross-references; amending				
s. 628.8015, F.S.; revising the type of documents that				
are confidential; amending s. 629.401, F.S.; revising				
reserve requirements for reciprocal insurers; amending				
s. 634.121, F.S.; defining terms; providing that				
provisions relating to the delivery of insurance				
policy documents by insurers to policyholders apply to				
certain motor vehicle service agreements provided by				
motor vehicle service agreement companies; conforming				
provisions to changes made by the act; amending s.				
641.27, F.S.; creating an exception to public				
procurement of contracts; requiring the Financial				
Services Commission to adopt rules regarding insurer				
examination contracts; specifying rule requirements;				
providing an effective date.				

Be It Enacted by the Legislature of the State of Florida:

Section 1. Paragraph (b) of subsection (2) of section 624.4212, Florida Statutes, is amended to read:

624.4212 Confidentiality of proprietary business and other information.—

(2) Proprietary business information contained in the following items held by the office is confidential and exempt

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- from s. 119.07(1) and s. 24(a), Art. I of the State Constitution:
- (b) A notice filed with the office by the person or affiliated person who seeks to divest controlling stock in an insurer pursuant to s. 628.461 or s. 628.4615.
- Section 2. Paragraph (c) is added to subsection (3) of section 625.151, Florida Statutes, to read:
  - 625.151 Valuation of other securities.-
- (3) Stock of a subsidiary corporation of an insurer <u>may</u> shall not be valued at an amount in excess of the net value thereof as based upon those assets only of the subsidiary which would be eligible under part II for investment of the funds of the insurer directly.
- (c) This subsection does not apply to stock of a subsidiary corporation or related entities of a foreign insurer that is permissible under the laws of its state of domicile if the state of domicile is a member of the National Association of Insurance Commissioners.
- Section 3. Subsection (7) is added to section 625.325, Florida Statutes, to read:
- 625.325 Investments in subsidiaries and related corporations.—
- (7) APPLICABILITY.-This section does not apply to a foreign insurer's investments in its subsidiaries or related corporations if:

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101	(a) The foreign insurer is domiciled in a state that is a
102	member of the National Association of Insurance Commissioners
103	(NAIC).
104	(b) Such investments in the foreign insurer's subsidiaries
105	or related corporations are:
106	1. Permitted under the laws of the foreign insurer's state
107	of domicile.
108	2.a. Assigned a rating of 1, 2, or 3 by the NAIC's
109	Securities Valuation Office (SVO); or
110	b. Qualify for the NAIC's filing exemption rule and
111	assigned a rating by a nationally recognized statistical rating
112	organization that would be equivalent to a rating of 1, 2, or $3$
113	by the SVO.
114	Section 4. Paragraph (j) of subsection (2) of section
115	626.221, Florida Statutes, is amended to read:
116	626.221 Examination requirement; exemptions
117	(2) However, an examination is not necessary for any of
118	the following:
119	(j) An applicant for license as an all-lines adjuster who
120	has the designation of Accredited Claims Adjuster (ACA) from a
121	regionally accredited postsecondary institution in this state,
122	Associate in Claims (AIC) from the Insurance Institute of
123	America, Professional Claims Adjuster (PCA) from the
124	Professional Career Institute, Professional Property Insurance
125	Adjuster (PPIA) from the HurriClaim Training Academy, Certified

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Adjuster (CA) from ALL LINES Training, Certified Claims Adjuster 126 127 (CCA) from AE21 Incorporated, Claims Adjuster Certified 128 Professional (CACP) from WebCE, Inc., or Universal Claims 129 Certification (UCC) from Claims and Litigation Management 130 Alliance (CLM) whose curriculum has been approved by the 131 department and which includes comprehensive analysis of basic 132 property and casualty lines of insurance and testing at least 133 equal to that of standard department testing for the all-lines 134 adjuster license. The department shall adopt rules establishing 135 standards for the approval of curriculum. 136 Section 5. Subsection (4) of section 626.914, Florida 137 Statutes, is amended to read: 138 626.914 Definitions.—As used in this Surplus Lines Law, 139 the term: "Diligent effort" means seeking coverage from and 140 141 having been rejected by at least three authorized insurers 142 currently writing this type of coverage and documenting these 143 rejections. However, if the residential structure has a dwelling replacement cost of \$700,000 \$1 million or more, the term means 144 145 seeking coverage from and having been rejected by at least one 146 authorized insurer currently writing this type of coverage and documenting this rejection. 147 148 Section 6. Paragraph (a) of subsection (2) of section 626.918, Florida Statutes, is repealed. 149

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Section 7. Subsections (1) and (3) of section 626.932,

CODING: Words stricken are deletions; words underlined are additions.

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Florida Statutes, are amended to read:

626.932 Surplus lines tax.-

- (1) The premiums charged for surplus lines coverages are subject to a premium receipts tax of 4.936 percent 5 percent of all gross premiums charged for such insurance. The surplus lines agent shall collect from the insured the amount of the tax at the time of the delivery of the cover note, certificate of insurance, policy, or other initial confirmation of insurance, in addition to the full amount of the gross premium charged by the insurer for the insurance. The surplus lines agent is prohibited from absorbing such tax or, as an inducement for insurance or for any other reason, rebating all or any part of such tax or of his or her commission.
- (3) If a surplus lines policy covers risks or exposures only partially in this state and the state is the home state as defined in the federal Nonadmitted and Reinsurance Reform Act of 2010 (NRRA), the tax payable <u>must shall</u> be computed on the gross premium. The tax must not exceed the tax rate where the risk or exposure is located.

Section 8. Section 626.9651, Florida Statutes, is amended to read:

626.9651 Privacy.—The department and commission <u>must</u> shall each adopt rules consistent with other provisions of the Florida Insurance Code to govern the use of a consumer's nonpublic personal financial and health information. These rules must be

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based on, consistent with, and not more restrictive than the Privacy of Consumer Financial and Health Information Regulation, adopted September 26, 2000, by the National Association of Insurance Commissioners; however, the rules must permit the use and disclosure of nonpublic personal health information for scientific, medical, or public policy research, in accordance with federal law. In addition, these rules must be consistent with, and not more restrictive than, the standards contained in Title V of the Gramm-Leach-Bliley Act of 1999, Pub. L. No. 106-102, as amended in Title LXXV of the Fixing America's Surface Transportation (FAST) Act, Pub. L. No. 114-94. If the office determines that a health insurer or health maintenance organization is in compliance with, or is actively undertaking compliance with, the consumer privacy protection rules adopted by the United States Department of Health and Human Services, in conformance with the Health Insurance Portability and Affordability Act, that health insurer or health maintenance organization is in compliance with this section. Section 9. Subsection (1) of section 627.416, Florida Statutes, is amended and subsection (4) is added to read: 627.416 Execution of policies.-Except as set forth in subsection (4), every insurance

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policy shall be executed in the name of and on behalf of the

insurer by its officer, attorney in fact, employee, or

representative duly authorized by the insurer.

(4) An insurer may elect to issue an insurance policy that						
is not executed by an officer, attorney in fact, employee, or						
representative, provided that such policy may not be rendered						
invalid by reason of the lack of execution thereof.						
Section 10. Subsection (2) of section 627.43141, Florida						
Statutes, is amended to read:						
627.43141 Notice of change in policy terms.—						

(2) A renewal policy may contain a change in policy terms. If such change occurs, the insurer shall give the named insured advance written notice summarizing of the change, which may be enclosed along with the written notice of renewal premium required under ss. 627.4133 and 627.728 or sent separately within the timeframe required under the Florida Insurance Code for the provision of a notice of nonrenewal to the named insured for that line of insurance. The insurer must also provide a sample copy of the notice to the named insured's insurance agent before or at the same time that notice is provided to the named insured. Such notice shall be entitled "Notice of Change in Policy Terms."

Section 11. Subsections (1), (3), (6), and (9) of section 627.7015, Florida Statutes, are amended to read:

- 627.7015 Alternative procedure for resolution of disputed property insurance claims.—
- (1) This section sets forth a nonadversarial alternative dispute resolution procedure for a mediated claim resolution

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conference prompted by the need for effective, fair, and timely handling of property insurance claims. There is a particular need for an informal, nonthreatening forum for helping parties who elect this procedure to resolve their claims disputes because most homeowner and commercial residential insurance policies obligate policyholders to participate in a potentially expensive and time-consuming adversarial appraisal process before litigation. The procedure set forth in this section is designed to bring the parties together for a mediated claims settlement conference without any of the trappings or drawbacks of an adversarial process. Before resorting to these procedures, policyholders and insurers are encouraged to resolve claims as quickly and fairly as possible. This section is available with respect to claims under personal lines and commercial residential policies before commencing the appraisal process, or before commencing litigation. Mediation may be requested only by the policyholder, as a first-party claimant, a third-party, as an assignee of the policy benefits, or the insurer. However, an insurer is not required to participate in any mediation requested by a third-party assignee of the policy benefits. If requested by the policyholder, participation by legal counsel is permitted. Mediation under this section is also available to litigants referred to the department by a county court or circuit court. This section does not apply to commercial coverages, to private passenger motor vehicle insurance

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coverages, or to disputes relating to liability coverages in policies of property insurance.

- The costs of mediation must shall be reasonable, and the insurer must <del>shall</del> bear all of the cost of conducting mediation conferences, except as otherwise provided in this section. If a policyholder an insured fails to appear at the conference, the conference must shall be rescheduled upon the policyholder's insured's payment of the costs of a rescheduled conference. If the insurer fails to appear at the conference, the insurer must shall pay the policyholder's insured's actual cash expenses incurred in attending the conference if the insurer's failure to attend was not due to a good cause acceptable to the department. An insurer will be deemed to have failed to appear if the insurer's representative lacks authority to settle the full value of the claim. The insurer shall incur an additional fee for a rescheduled conference necessitated by the insurer's failure to appear at a scheduled conference. The fees assessed by the administrator must <del>shall</del> include a charge necessary to defray the expenses of the department related to its duties under this section and must shall be deposited in the Insurance Regulatory Trust Fund.
- (6) Mediation is nonbinding; however, if a written settlement is reached, the <u>policyholder insured</u> has 3 business days within which the <u>policyholder insured</u> may rescind the settlement unless the <u>policyholder insured</u> has cashed or

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- deposited any check or draft disbursed to the <u>policyholder</u> insured for the disputed matters as a result of the conference. If a settlement agreement is reached and is not rescinded, it <u>is</u> shall be binding and <u>acts</u> as a release of all specific claims that were presented in that mediation conference.
- (9) For purposes of this section, the term "claim" refers to any dispute between an insurer and a policyholder relating to a material issue of fact other than a dispute:
- (a) With respect to which the insurer has a reasonable basis to suspect fraud;
- (b) When Where, based on agreed-upon facts as to the cause of loss, there is no coverage under the policy;
- (c) With respect to which the insurer has a reasonable basis to believe that the policyholder has intentionally made a material misrepresentation of fact which is relevant to the claim, and the entire request for payment of a loss has been denied on the basis of the material misrepresentation;
- (d) With respect to which the amount in controversy is less than \$500, unless the parties agree to mediate a dispute involving a lesser amount; or
- (e) With respect to a windstorm or hurricane loss that does not comply with s. 627.70132.
- Section 12. Subsection (5) of section 627.728, Florida Statutes, is amended to read:
  - 627.728 Cancellations; nonrenewals.-

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- (5) United States postal proof of mailing, or certified or registered mailing, or other mailing using the Intelligent Mail barcode or other similar tracking method used or approved by the United States Postal Service of notice of cancellation, of intention not to renew, or of reasons for cancellation, or of the intention of the insurer to issue a policy by an insurer under the same ownership or management, to the first-named insured at the address shown in the policy is shall be sufficient proof of notice.
- Section 13. Paragraph (b) of subsection (8) of section 627.748, Florida Statutes, is amended to read:
  - 627.748 Transportation network companies.-
- (8) TRANSPORTATION NETWORK COMPANY AND INSURER; DISCLOSURE; EXCLUSIONS.—
- (b)1. An insurer that provides an automobile liability insurance policy under this part may exclude any and all coverage afforded under the policy issued to an owner or operator of a TNC vehicle while driving that vehicle for any loss or injury that occurs while a TNC driver is logged on to a digital network and driving a motor vehicle, or when while a TNC driver provides a prearranged ride. Exclusions imposed under this subsection are limited to coverage while a TNC driver is logged on to a digital network or while a TNC driver provides a prearranged ride. This right to exclude all coverage may apply to any coverage included in an automobile insurance policy,

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326	including,	but	not	limited	to:

- a. Liability coverage for bodily injury and property damage;
  - b. Uninsured and underinsured motorist coverage;
  - c. Medical payments coverage;
    - d. Comprehensive physical damage coverage;
    - e. Collision physical damage coverage; and
    - f. Personal injury protection.
  - 2. The exclusions described in subparagraph 1. apply notwithstanding any requirement under chapter 324. These exclusions do not affect or diminish coverage otherwise available for permissive drivers or resident relatives under the personal automobile insurance policy of the TNC driver or owner of the TNC vehicle who are not occupying the TNC vehicle at the time of loss. This section does not require that a personal automobile insurance policy provide coverage while the TNC driver is logged on to a digital network, while the TNC driver is engaged in a prearranged ride, or while the TNC driver otherwise uses a vehicle to transport riders for compensation.
  - 3. This section must not be construed to require an insurer to use any particular policy language or reference to this section in order to exclude any and all coverage for any loss or injury that occurs while a TNC driver is logged on to a digital network or while a TNC driver provides a prearranged ride.

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4. This section does not preclude an insurer from providing primary or excess coverage for the TNC driver's vehicle by contract or endorsement.

Section 14. Present subsections (11) through (14) of section 628.4615, Florida Statutes, are redesignated as subsections (12) through (15), respectively, subsections (1) and (7) of that section are amended, and a new subsection (11) is added to that section, to read:

628.4615 Specialty insurers; acquisition of controlling stock, ownership interest, assets, or control; merger or consolidation.—

- (1) For the purposes of this section, the term "specialty insurer" means any person holding a license or certificate of authority as:
- (a) A motor vehicle service agreement company authorized to issue motor vehicle service agreements as those terms are defined in s. 634.011;
- (b) A home warranty association authorized to issue "home warranties" as those terms are defined in s. 634.301;
- (c) A service warranty association authorized to issue "service warranties" as those terms are defined in s. 634.401(13) and (14);
- (d) A prepaid limited health service organization authorized to issue prepaid limited health service contracts, as those terms are defined in chapter 636;

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376	(e)	An	author	ize	d :	health	maintenance	organization
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- (f) An authorized prepaid health clinic operating pursuant to s. 641.405;
- (g) A legal expense insurance corporation authorized to engage in a legal expense insurance business pursuant to s. 642.021;
- (h) A provider that is licensed to operate a facility that undertakes to provide continuing care as those terms are defined in s. 651.011;
- (i) A multiple-employer welfare arrangement operating pursuant to ss. 624.436-624.446;
- (j) A premium finance company authorized to finance insurance premiums pursuant to s. 627.828; or
- (k) A corporation authorized to accept donor annuity agreements pursuant to s. 627.481; or-
- (1) A viatical settlement provider authorized to do business in this state under part X of chapter 626.
- (7) The office may disapprove any acquisition subject to the provisions of this section by any person or any affiliated person of such person who:
  - (a) Willfully violates this section;
- (b) In violation of an order of the office issued pursuant to subsection (12) (11), fails to divest himself or herself of any stock or ownership interest obtained in violation of this

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section or fails to divest himself or herself of any direct or indirect control of such stock or ownership interest, within 25 days after such order; or

- (c) In violation of an order issued by the office pursuant to subsection (12) (11), acquires an additional stock or ownership interest in a specialty insurer or controlling company or direct or indirect control of such stock or ownership interest, without complying with this section.
- (11) A person may rebut a presumption of control by filing a disclaimer of control with the office on a form prescribed by the commission. The disclaimer must fully disclose all material relationships and bases for affiliation between the person and the specialty insurer as well as the basis for disclaiming the affiliation. In lieu of such form, a person or acquiring party may file with the office a copy of a Schedule 13G filed with the Securities and Exchange Commission pursuant to Rule 13d-1(b) or (c), 17 C.F.R. s. 240.13d-1, under the Securities Exchange Act of 1934, as amended. After a disclaimer has been filed, the specialty insurer is relieved of any duty to register or report under this section which may arise out of the specialty insurer's relationship with the person unless the office disallows the disclaimer.

Section 15. Subsection (4) of section 628.8015, Florida Statutes, is amended to read:

628.8015 Own-risk and solvency assessment; corporate

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426 governance annual disclosure.-

(4) CONFIDENTIALITY.—The required filings and related documents submitted pursuant to subsections (2) and (3) are privileged such that they may not be produced in response to a subpoena or other discovery directed to the office, and any such filings and related documents, if obtained from the office, are not admissible in evidence in any private civil action. However, the department or office may use these filings and related documents in the furtherance of any regulatory or legal action brought against an insurer as part of the official duties of the department or office. A waiver of any applicable claim of privilege in these filings and related documents may not occur because of a disclosure to the office under this section, because of any other provision of the Insurance Code, or because of sharing under s. 624.4212. The office or a person receiving these filings and related documents, while acting under the authority of the office, or with whom such filings and related documents are shared pursuant to s. 624.4212, is not permitted or required to testify in any private civil action concerning any such filings or related documents.

Section 16. Paragraph (b) of subsection (6) of section 629.401, Florida Statutes, is amended to read:

629.401 Insurance exchange.-

(6)

(b) In addition to the insurance laws specified in

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paragraph (a), the office shall regulate the exchange pursuant to the following powers, rights, and duties:

- 1. General examination powers.—The office shall examine the affairs, transactions, accounts, records, and assets of any security fund, exchange, members, and associate brokers as often as it deems advisable. The examination may be conducted by the accredited examiners of the office at the offices of the entity or person being examined. The office shall examine in like manner each prospective member or associate broker applying for membership in an exchange.
- 2. Office approval and applications of underwriting members.—No underwriting member shall commence operation without the approval of the office. Before commencing operation, an underwriting member shall provide a written application containing:
  - a. Name, type, and purpose of the underwriting member.
- b. Name, residence address, business background, and qualifications of each person associated or to be associated in the formation or financing of the underwriting member.
- c. Full disclosure of the terms of all understandings and agreements existing or proposed among persons so associated relative to the underwriting member, or the formation or financing thereof, accompanied by a copy of each such agreement or understanding.
  - d. Full disclosure of the terms of all understandings and

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agreements existing or proposed for management or exclusive agency contracts.

- 3. Investigation of underwriting member applications.—In connection with any proposal to establish an underwriting member, the office shall make an investigation of:
- a. The character, reputation, financial standing, and motives of the organizers, incorporators, or subscribers organizing the proposed underwriting member.
- b. The character, financial responsibility, insurance experience, and business qualifications of its proposed officers.
- c. The character, financial responsibility, business experience, and standing of the proposed stockholders and directors, or owners.
- 4. Notice of management changes.—An underwriting member shall promptly give the office written notice of any change among the directors or principal officers of the underwriting member within 30 days after such change. The office shall investigate the new directors or principal officers of the underwriting member. The office's investigation shall include an investigation of the character, financial responsibility, insurance experience, and business qualifications of any new directors or principal officers. As a result of the investigation, the office may require the underwriting member to replace any new directors or principal officers.

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- 5. Alternate financial statement.—In lieu of any financial examination, the office may accept an audited financial statement.
- 6. Correction and reconstruction of records.—If the office finds any accounts or records to be inadequate, or inadequately kept or posted, it may employ experts to reconstruct, rewrite, post, or balance them at the expense of the person or entity being examined if such person or entity has failed to maintain, complete, or correct such records or accounts after the office has given him or her or it notice and reasonable opportunity to do so.
- 7. Obstruction of examinations.—Any person or entity who or which willfully obstructs the office or its examiner in an examination is guilty of a misdemeanor of the second degree, punishable as provided in s. 775.082 or s. 775.083.
- 8. Filing of annual statement.—Each underwriting member shall file with the office a full and true statement of its financial condition, transactions, and affairs. The statement shall be filed on or before March 1 of each year, or within such extension of time as the office for good cause grants, and shall be for the preceding calendar year. The statement shall contain information generally included in insurer financial statements prepared in accordance with generally accepted insurance accounting principles and practices and in a form generally utilized by insurers for financial statements, sworn to by at

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least two executive officers of the underwriting member. The form of the financial statements shall be the approved form of the National Association of Insurance Commissioners or its successor organization. The commission may by rule require each insurer to submit any part of the information contained in the financial statement in a computer-readable form compatible with the office's electronic data processing system. In addition to information furnished in connection with its annual statement, an underwriting member must furnish to the office as soon as reasonably possible such information about its transactions or affairs as the office requests in writing. All information furnished pursuant to the office's request must be verified by the oath of two executive officers of the underwriting member.

- 9. Record maintenance.—Each underwriting member shall have and maintain its principal place of business in this state and shall keep therein complete records of its assets, transactions, and affairs in accordance with such methods and systems as are customary for or suitable to the kind or kinds of insurance transacted.
- 10. Examination of agents.—If the department has reason to believe that any agent, as defined in s. 626.015 or s. 626.914, has violated or is violating any provision of the insurance law, or upon receipt of a written complaint signed by any interested person indicating that any such violation may exist, the department shall conduct such examination as it deems necessary

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of the accounts, records, documents, and transactions pertaining to or affecting the insurance affairs of such agent.

- 11. Written reports of office.—The office or its examiner shall make a full and true written report of any examination. The report shall contain only information obtained from examination of the records, accounts, files, and documents of or relative to the person or entity examined or from testimony of individuals under oath, together with relevant conclusions and recommendations of the examiner based thereon. The office shall furnish a copy of the report to the person or entity examined not less than 30 days prior to filing the report in its office. If such person or entity so requests in writing within such 30-day period, the office shall grant a hearing with respect to the report and shall not file the report until after the hearing and after such modifications have been made therein as the office deems proper.
- 12. Admissibility of reports.—The report of an examination when filed shall be admissible in evidence in any action or proceeding brought by the office against the person or entity examined, or against his or her or its officers, employees, or agents. The office or its examiners may at any time testify and offer other proper evidence as to information secured or matters discovered during the course of an examination, whether or not a written report of the examination has been either made, furnished, or filed in the office.

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- 13. Publication of reports.—After an examination report has been filed, the office may publish the results of any such examination in one or more newspapers published in this state whenever it deems it to be in the public interest.
- 14. Consideration of examination reports by entity examined.—After the examination report of an underwriting member has been filed, an affidavit shall be filed with the office, not more than 30 days after the report has been filed, on a form furnished by the office and signed by the person or a representative of any entity examined, stating that the report has been read and that the recommendations made in the report will be considered within a reasonable time.
- 15. Examination costs.—Each person or entity examined by the office shall pay to the office the expenses incurred in such examination.
- 16. Exchange costs.—An exchange shall reimburse the office for any expenses incurred by it relating to the regulation of the exchange and its members, except as specified in subparagraph 15.
- 17. Powers of examiners.—Any examiner appointed by the office, as to the subject of any examination, investigation, or hearing being conducted by him or her, may administer oaths, examine and cross-examine witnesses, and receive oral and documentary evidence, and shall have the power to subpoena witnesses, compel their attendance and testimony, and require by

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- subpoena the production of books, papers, records, files, correspondence, documents, or other evidence which the examiner deems relevant to the inquiry. If any person refuses to comply with any such subpoena or to testify as to any matter concerning which he or she may be lawfully interrogated, the Circuit Court of Leon County or the circuit court of the county wherein such examination, investigation, or hearing is being conducted, or of the county wherein such person resides, on the office's application may issue an order requiring such person to comply with the subpoena and to testify; and any failure to obey such an order of the court may be punished by the court as a contempt thereof. Subpoenas shall be served, and proof of such service made, in the same manner as if issued by a circuit court.

  Witness fees and mileage, if claimed, shall be allowed the same as for testimony in a circuit court.
- 18. False testimony.—Any person willfully testifying falsely under oath as to any matter material to any examination, investigation, or hearing shall upon conviction thereof be guilty of perjury and shall be punished accordingly.
  - 19. Self-incrimination.-
- a. If any person asks to be excused from attending or testifying or from producing any books, papers, records, contracts, documents, or other evidence in connection with any examination, hearing, or investigation being conducted by the office or its examiner, on the ground that the testimony or

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evidence required of the person may tend to incriminate him or her or subject him or her to a penalty or forfeiture, and the person notwithstanding is directed to give such testimony or produce such evidence, he or she shall, if so directed by the office and the Department of Legal Affairs, nonetheless comply with such direction; but the person shall not thereafter be prosecuted or subjected to any penalty or forfeiture for or on account of any transaction, matter, or thing concerning which he or she may have so testified or produced evidence, and no testimony so given or evidence so produced shall be received against him or her upon any criminal action, investigation, or proceeding; except that no such person so testifying shall be exempt from prosecution or punishment for any perjury committed by him or her in such testimony, and the testimony or evidence so given or produced shall be admissible against him or her upon any criminal action, investigation, or proceeding concerning such perjury, nor shall he or she be exempt from the refusal, suspension, or revocation of any license, permission, or authority conferred, or to be conferred, pursuant to the insurance law.

b. Any such individual may execute, acknowledge, and file with the office a statement expressly waiving such immunity or privilege in respect to any transaction, matter, or thing specified in such statement, and thereupon the testimony of such individual or such evidence in relation to such transaction,

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- matter, or thing may be received or produced before any judge or justice, court, tribunal, grand jury, or otherwise; and if such testimony or evidence is so received or produced, such individual shall not be entitled to any immunity or privileges on account of any testimony so given or evidence so produced.
- 20. Penalty for failure to testify.—Any person who refuses or fails, without lawful cause, to testify relative to the affairs of any member, associate broker, or other person when subpoenaed and requested by the office to so testify, as provided in subparagraph 17., shall, in addition to the penalty provided in subparagraph 17., be guilty of a misdemeanor of the second degree, punishable as provided in s. 775.082 or s. 775.083.
- 21. Name selection.—No underwriting member shall be formed or authorized to transact insurance in this state under a name which is the same as that of any authorized insurer or is so nearly similar thereto as to cause or tend to cause confusion or under a name which would tend to mislead as to the type of organization of the insurer. Before incorporating under or using any name, the underwriting syndicate or proposed underwriting syndicate shall submit its name or proposed name to the office for the approval of the office.
- 22. Capitalization.—An underwriting member approved on or after July 2, 1987, shall provide an initial paid—in capital and surplus of \$3 million and thereafter shall maintain a minimum

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policyholder surplus of \$2 million in order to be permitted to write insurance. Underwriting members approved prior to July 2, 1987, shall maintain a minimum policyholder surplus of \$1 million. After June 29, 1988, underwriting members approved prior to July 2, 1987, must maintain a minimum policyholder surplus of \$1.5 million to write insurance. After June 29, 1989, underwriting members approved prior to July 2, 1987, must maintain a minimum policyholder surplus of \$1.75 million to write insurance. After December 30, 1989, all underwriting members, regardless of the date they were approved, must maintain a minimum policyholder surplus of \$2 million to write insurance. Except for that portion of the paid-in capital and surplus which shall be maintained in a security fund of an exchange, the paid-in capital and surplus shall be invested by an underwriting member in a manner consistent with ss. 625.301-625.340. The portion of the paid-in capital and surplus in any security fund of an exchange shall be invested in a manner limited to investments for life insurance companies under the Florida insurance laws.

- 23. Limitations on coverage written.-
- a. Limit of risk.—No underwriting member shall expose itself to any loss on any one risk in an amount exceeding 10 percent of its surplus to policyholders. Any risk or portion of any risk which shall have been reinsured in an assuming reinsurer authorized or approved to do such business in this

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 state shall be deducted in determining the limitation of risk prescribed in this section.

- b. Restrictions on premiums written.—If the office has reason to believe that the underwriting member's ratio of actual or projected annual gross written premiums to policyholder surplus exceeds 8 to 1 or the underwriting member's ratio of actual or projected annual net premiums to policyholder surplus exceeds 4 to 1, the office may establish maximum gross or net annual premiums to be written by the underwriting member consistent with maintaining the ratios specified in this subsubparagraph.
- (I) Projected annual net or gross premiums shall be based on the actual writings to date for the underwriting member's current calendar year, its writings for the previous calendar year, or both. Ratios shall be computed on an annualized basis.
- (II) For purposes of this sub-subparagraph, the term "gross written premiums" means direct premiums written and reinsurance assumed.
- c. Surplus as to policyholders.—For the purpose of determining the limitation on coverage written, surplus as to policyholders shall be deemed to include any voluntary reserves, or any part thereof, which are not required by or pursuant to law and shall be determined from the last sworn statement of such underwriting member with the office, or by the last report or examination filed by the office, whichever is more recent at

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726 the time of assumption of such risk.

24. Unearned premium reserves.—There shall at all times be maintained an unearned premium reserve equal to fifty percent (50%) of the net written premiums of the subscribers on policies having one year or less to run, and pro rata on those for longer periods, All unearned premium reserves for business written on the exchange shall be calculated on a monthly or more frequent basis or on such other basis as determined by the office; except that all premiums on any marine or transportation insurance trip risk shall be deemed unearned until the trip is terminated. For the purpose of this subparagraph, "net written premiums" shall mean the premium payments made by subscribers plus the premiums due from subscribers, after deducting the amounts specifically provided in the subscribers' agreements for expenses, including reinsurance costs and fees paid to the attorney in fact, provided that the power of attorney agreement contains an explicit provision requiring the attorney in fact to refund any unearned subscribers fees on a pro-rata basis for cancelled policies. If there is no such provision, then the unearned premium reserve shall be calculated without any adjustment for fees paid to the attorney in fact. If the unearned premium reserves at any time do not amount to \$100,000, then there shall be maintained on deposit at the exchange at all times additional funds in cash or eligible securities which, together with the unearned premium reserves, equal \$100,000. In calculating the

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- mith the office and as required by s. 629.121, shall be included as part thereof. If at any time the unearned premium reserves is less than the foregoing requirements, the subscribers, or the attorney in fact, shall advance funds to make up the deficiency. Such advances shall only be repaid out of the surplus of the exchange and only after receiving written approval from the office.
- 25. Loss reserves.—All underwriting members of an exchange shall maintain loss reserves, including a reserve for incurred but not reported claims. The reserves shall be subject to review by the office, and, if loss experience shows that an underwriting member's loss reserves are inadequate, the office shall require the underwriting member to maintain loss reserves in such additional amount as is needed to make them adequate.
- 26. Distribution of profits.—An underwriting member shall not distribute any profits in the form of cash or other assets to owners except out of that part of its available and accumulated surplus funds which is derived from realized net operating profits on its business and realized capital gains. In any one year such payments to owners shall not exceed 30 percent of such surplus as of December 31 of the immediately preceding year, unless otherwise approved by the office. No distribution of profits shall be made that would render an underwriting member either impaired or insolvent.

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- 27. Stock dividends.—A stock dividend may be paid by an underwriting member out of any available surplus funds in excess of the aggregate amount of surplus advanced to the underwriting member under subparagraph 29.
- 28. Dividends from earned surplus.—A dividend otherwise lawful may be payable out of an underwriting member's earned surplus even though the total surplus of the underwriting member is then less than the aggregate of its past contributed surplus resulting from issuance of its capital stock at a price in excess of the par value thereof.
  - 29. Borrowing of money by underwriting members.-
- a. An underwriting member may borrow money to defray the expenses of its organization, provide it with surplus funds, or for any purpose of its business, upon a written agreement that such money is required to be repaid only out of the underwriting member's surplus in excess of that stipulated in such agreement. The agreement may provide for interest not exceeding 15 percent simple interest per annum. The interest shall or shall not constitute a liability of the underwriting member as to its funds other than such excess of surplus, as stipulated in the agreement. No commission or promotion expense shall be paid in connection with any such loan. The use of any surplus note and any repayments thereof shall be subject to the approval of the office.
  - b. Money so borrowed, together with any interest thereon

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if so stipulated in the agreement, shall not form a part of the underwriting member's legal liabilities except as to its surplus in excess of the amount thereof stipulated in the agreement, nor be the basis of any setoff; but until repayment, financial statements filed or published by an underwriting member shall show as a footnote thereto the amount thereof then unpaid, together with any interest thereon accrued but unpaid.

- 30. Liquidation, rehabilitation, and restrictions.—The office, upon a showing that a member or associate broker of an exchange has met one or more of the grounds contained in part I of chapter 631, may restrict sales by type of risk, policy or contract limits, premium levels, or policy or contract provisions; increase surplus or capital requirements of underwriting members; issue cease and desist orders; suspend or restrict a member's or associate broker's right to transact business; place an underwriting member under conservatorship or rehabilitation; or seek an order of liquidation as authorized by part I of chapter 631.
- 31. Prohibited conduct.—The following acts by a member, associate broker, or affiliated person shall constitute prohibited conduct:
  - a. Fraud.
- b. Fraudulent or dishonest acts committed by a member or associate broker prior to admission to an exchange, if the facts and circumstances were not disclosed to the office upon

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- c. Conduct detrimental to the welfare of an exchange.
- d. Unethical or improper practices or conduct, inconsistent with just and equitable principles of trade as set forth in, but not limited to, ss. 626.951-626.9641 and 626.973.
- e. Failure to use due diligence to ascertain the insurance needs of a client or a principal.
- f. Misstatements made under oath or upon an application for membership on an exchange.
- g. Failure to testify or produce documents when requested by the office.
  - h. Willful violation of any law of this state.
- i. Failure of an officer or principal to testify under oath concerning a member, associate broker, or other person's affairs as they relate to the operation of an exchange.
- j. Violation of the constitution and bylaws of the exchange.
  - 32. Penalties for participating in prohibited conduct.-
- a. The office may order the suspension of further transaction of business on the exchange of any member or associate broker found to have engaged in prohibited conduct. In addition, any member or associate broker found to have engaged in prohibited conduct may be subject to reprimand, censure, and/or a fine not exceeding \$25,000 imposed by the office.
  - b. Any member which has an affiliated person who is found

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- to have engaged in prohibited conduct shall be subject to involuntary withdrawal or in addition thereto may be subject to suspension, reprimand, censure, and/or a fine not exceeding \$25,000.
- 33. Reduction of penalties.—Any suspension, reprimand, censure, or fine may be remitted or reduced by the office on such terms and conditions as are deemed fair and equitable.
- 34. Other offenses.—Any member or associate broker that is suspended shall be deprived, during the period of suspension, of all rights and privileges of a member or of an associate broker and may be proceeded against by the office for any offense committed either before or after the date of suspension.
- 35. Reinstatement.—Any member or associate broker that is suspended may be reinstated at any time on such terms and conditions as the office may specify.
- 36. Remittance of fines.—Fines imposed under this section shall be remitted to the office and shall be paid into the Insurance Regulatory Trust Fund.
- 37. Failure to pay fines.—When a member or associate broker has failed to pay a fine for 15 days after it becomes payable, such member or associate broker shall be suspended, unless the office has granted an extension of time to pay such fine.
- 38. Changes in ownership or assets.—In the event of a major change in the ownership or a major change in the assets of

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an underwriting member, the underwriting member shall report such change in writing to the office within 30 days of the effective date thereof. The report shall set forth the details of the change. Any change in ownership or assets of more than 5 percent shall be considered a major change.

#### 39. Retaliation.-

When by or pursuant to the laws of any other state or foreign country any taxes, licenses, or other fees, in the aggregate, and any fines, penalties, deposit requirements, or other material obligations, prohibitions, or restrictions are or would be imposed upon an exchange or upon the agents or representatives of such exchange which are in excess of such taxes, licenses, and other fees, in the aggregate, or which are in excess of such fines, penalties, deposit requirements, or other obligations, prohibitions, or restrictions directly imposed upon similar exchanges or upon the agents or representatives of such exchanges of such other state or country under the statutes of this state, so long as such laws of such other state or country continue in force or are so applied, the same taxes, licenses, and other fees, in the aggregate, or fines, penalties, deposit requirements, or other material obligations, prohibitions, or restrictions of whatever kind shall be imposed by the office upon the exchanges, or upon the agents or representatives of such exchanges, of such other state or country doing business or seeking to do business in this

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- b. Any tax, license, or other obligation imposed by any city, county, or other political subdivision or agency of a state, jurisdiction, or foreign country on an exchange, or on the agents or representatives on an exchange, shall be deemed to be imposed by such state, jurisdiction, or foreign country within the meaning of sub-subparagraph a.
  - 40. Agents.-
- a. Agents as defined in ss. 626.015 and 626.914 who are broker members or associate broker members of an exchange shall be allowed only to place on an exchange the same kind or kinds of business that the agent is licensed to place pursuant to Florida law. Direct Florida business as defined in s. 626.916 or s. 626.917 shall be written through a broker member who is a surplus lines agent as defined in s. 626.914. The activities of each broker member or associate broker with regard to an exchange shall be subject to all applicable provisions of the insurance laws of this state, and all such activities shall constitute transactions under his or her license as an insurance agent for purposes of the Florida insurance law.
- b. Premium payments and other requirements.—If an underwriting member has assumed the risk as to a surplus lines coverage and if the premium therefor has been received by the surplus lines agent who placed such insurance, then in all questions thereafter arising under the coverage as between the

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underwriting member and the insured, the underwriting member shall be deemed to have received the premium due to it for such coverage; and the underwriting member shall be liable to the insured as to losses covered by such insurance, and for unearned premiums which may become payable to the insured upon cancellation of such insurance, whether or not in fact the surplus lines agent is indebted to the underwriting member with respect to such insurance or for any other cause.

- 41. Improperly issued contracts, riders, and endorsements.—
- a. Any insurance policy, rider, or endorsement issued by an underwriting member and otherwise valid which contains any condition or provision not in compliance with the requirements of this section shall not be thereby rendered invalid, except as provided in s. 627.415, but shall be construed and applied in accordance with such conditions and provisions as would have applied had such policy, rider, or endorsement been in full compliance with this section. In the event an underwriting member issues or delivers any policy for an amount which exceeds any limitations otherwise provided in this section, the underwriting member shall be liable to the insured or his or her beneficiary for the full amount stated in the policy in addition to any other penalties that may be imposed.
- b. Any insurance contract delivered or issued for delivery in this state governing a subject or subjects of insurance

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resident, located, or to be performed in this state which, pursuant to the provisions of this section, the underwriting member may not lawfully insure under such a contract shall be cancelable at any time by the underwriting member, any provision of the contract to the contrary notwithstanding; and the underwriting member shall promptly cancel the contract in accordance with the request of the office therefor. No such illegality or cancellation shall be deemed to relieve the underwriting syndicate of any liability incurred by it under the contract while in force or to prohibit the underwriting syndicate from retaining the pro rata earned premium thereon. This provision does not relieve the underwriting syndicate from any penalty otherwise incurred by the underwriting syndicate.

- 42. Satisfaction of judgments.-
- a. Every judgment or decree for the recovery of money heretofore or hereafter entered in any court of competent jurisdiction against any underwriting member shall be fully satisfied within 60 days from and after the entry thereof or, in the case of an appeal from such judgment or decree, within 60 days from and after the affirmance of the judgment or decree by the appellate court.
- b. If the judgment or decree is not satisfied as required under sub-subparagraph a., and proof of such failure to satisfy is made by filing with the office a certified transcript of the docket of the judgment or the decree together with a certificate

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by the clerk of the court wherein the judgment or decree remains unsatisfied, in whole or in part, after the time provided in sub-subparagraph a., the office shall forthwith prohibit the underwriting member from transacting business. The office shall not permit such underwriting member to write any new business until the judgment or decree is wholly paid and satisfied and proof thereof is filed with the office under the official certificate of the clerk of the court wherein the judgment was recovered, showing that the judgment or decree is satisfied of record, and until the expenses and fees incurred in the case are also paid by the underwriting syndicate.

- 43. Tender and exchange offers.—No person shall conclude a tender offer or an exchange offer or otherwise acquire 5 percent or more of the outstanding voting securities of an underwriting member or controlling company or purchase 5 percent or more of the ownership of an underwriting member or controlling company unless such person has filed with, and obtained the approval of, the office and sent to such underwriting member a statement setting forth:
- a. The identity of, and background information on, each person by whom, or on whose behalf, the acquisition is to be made; and, if the acquisition is to be made by or on behalf of a corporation, association, or trust, the identity of and background information on each director, officer, trustee, or other natural person performing duties similar to those of a

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director, officer, or trustee for the corporation, association, or trust.

- b. The source and amount of the funds or other consideration used, or to be used, in making the acquisition.
- c. Any plans or proposals which such person may have to liquidate such member, to sell its assets, or to merge or consolidate it.
- d. The percentage of ownership which such person proposes to acquire and the terms of the offer or exchange, as the case may be.
- e. Information as to any contracts, arrangements, or understandings with any party with respect to any securities of such member or controlling company, including, but not limited to, information relating to the transfer of any securities, option arrangements, or puts or calls or the giving or withholding of proxies, naming the party with whom such contract, arrangements, or understandings have been entered and giving the details thereof.
- f. The office may disapprove any acquisition subject to the provisions of this subparagraph by any person or any affiliated person of such person who:
  - (I) Willfully violates this subparagraph;
- (II) In violation of an order of the office issued pursuant to sub-subparagraph j., fails to divest himself or herself of any stock obtained in violation of this subparagraph,

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 or fails to divest himself or herself of any direct or indirect control of such stock, within 25 days after such order; or

- (III) In violation of an order issued by the office pursuant to sub-subparagraph j., acquires additional stock of the underwriting member or controlling company, or direct or indirect control of such stock, without complying with this subparagraph.
- g. The person or persons filing the statement required by this subparagraph have the burden of proof. The office shall approve any such acquisition if it finds, on the basis of the record made during any proceeding or on the basis of the filed statement if no proceeding is conducted, that:
- (I) Upon completion of the acquisition, the underwriting member will be able to satisfy the requirements for the approval to write the line or lines of insurance for which it is presently approved;
- (II) The financial condition of the acquiring person or persons will not jeopardize the financial stability of the underwriting member or prejudice the interests of its policyholders or the public;
- (III) Any plan or proposal which the acquiring person has, or acquiring persons have, made:
- (A) To liquidate the insurer, sell its assets, or merge or consolidate it with any person, or to make any other major change in its business or corporate structure or management; or

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(B) To liquidate any controlling company, sell its assets, or merge or consolidate it with any person, or to make any major change in its business or corporate structure or management which would have an effect upon the underwriting member

is fair and free of prejudice to the policyholders of the underwriting member or to the public;

- (IV) The competence, experience, and integrity of those persons who will control directly or indirectly the operation of the underwriting member indicate that the acquisition is in the best interest of the policyholders of the underwriting member and in the public interest;
- (V) The natural persons for whom background information is required to be furnished pursuant to this subparagraph have such backgrounds as to indicate that it is in the best interests of the policyholders of the underwriting member, and in the public interest, to permit such persons to exercise control over such underwriting member;
- (VI) The officers and directors to be employed after the acquisition have sufficient insurance experience and ability to assure reasonable promise of successful operation;
- (VII) The management of the underwriting member after the acquisition will be competent and trustworthy and will possess sufficient managerial experience so as to make the proposed operation of the underwriting member not hazardous to the

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- (VIII) The management of the underwriting member after the acquisition will not include any person who has directly or indirectly through ownership, control, reinsurance transactions, or other insurance or business relations unlawfully manipulated the assets, accounts, finances, or books of any insurer or underwriting member or otherwise acted in bad faith with respect thereto;
- (IX) The acquisition is not likely to be hazardous or prejudicial to the underwriting member's policyholders or the public; and
- (X) The effect of the acquisition of control would not substantially lessen competition in insurance in this state or would not tend to create a monopoly therein.
- h. No vote by the stockholder of record, or by any other person, of any security acquired in contravention of the provisions of this subparagraph is valid. Any acquisition of any security contrary to the provisions of this subparagraph is void. Upon the petition of the underwriting member or controlling company, the circuit court for the county in which the principal office of such underwriting member is located may, without limiting the generality of its authority, order the issuance or entry of an injunction or other order to enforce the provisions of this subparagraph. There shall be a private right of action in favor of the underwriting member or controlling

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company to enforce the provisions of this subparagraph. No demand upon the office that it perform its functions shall be required as a prerequisite to any suit by the underwriting member or controlling company against any other person, and in no case shall the office be deemed a necessary party to any action by such underwriting member or controlling company to enforce the provisions of this subparagraph. Any person who makes or proposes an acquisition requiring the filing of a statement pursuant to this subparagraph, or who files such a statement, shall be deemed to have thereby designated the Chief Financial Officer as such person's agent for service of process under this subparagraph and shall thereby be deemed to have submitted himself or herself to the administrative jurisdiction of the office and to the jurisdiction of the circuit court.

- i. Any approval by the office under this subparagraph does not constitute a recommendation by the office for an acquisition, tender offer, or exchange offer. It is unlawful for a person to represent that the office's approval constitutes a recommendation. A person who violates the provisions of this sub-subparagraph is guilty of a felony of the third degree, punishable as provided in s. 775.082, s. 775.083, or s. 775.084. The statute-of-limitations period for the prosecution of an offense committed under this sub-subparagraph is 5 years.
- j. Upon notification to the office by the underwriting member or a controlling company that any person or any

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affiliated person of such person has acquired 5 percent or more of the outstanding voting securities of the underwriting member or controlling company without complying with the provisions of this subparagraph, the office shall order that the person and any affiliated person of such person cease acquisition of any further securities of the underwriting member or controlling company; however, the person or any affiliated person of such person may request a proceeding, which proceeding shall be convened within 7 days after the rendering of the order for the sole purpose of determining whether the person, individually or in connection with any affiliated person of such person, has acquired 5 percent or more of the outstanding voting securities of an underwriting member or controlling company. Upon the failure of the person or affiliated person to request a hearing within 7 days, or upon a determination at a hearing convened pursuant to this sub-subparagraph that the person or affiliated person has acquired voting securities of an underwriting member or controlling company in violation of this subparagraph, the office may order the person and affiliated person to divest themselves of any voting securities so acquired.

- k.(I) The office shall, if necessary to protect the public interest, suspend or revoke the certificate of authority of any underwriting member or controlling company:
- (A) The control of which is acquired in violation of this subparagraph;

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- (B) That is controlled, directly or indirectly, by any person or any affiliated person of such person who, in violation of this subparagraph, has obtained control of an underwriting member or controlling company; or
- (C) That is controlled, directly or indirectly, by any person who, directly or indirectly, controls any other person who, in violation of this subparagraph, acquires control of an underwriting member or controlling company.
- (II) If any underwriting member is subject to suspension or revocation pursuant to sub-sub-subparagraph (I), the underwriting member shall be deemed to be in such condition, or to be using or to have been subject to such methods or practices in the conduct of its business, as to render its further transaction of insurance presently or prospectively hazardous to its policyholders, creditors, or stockholders or to the public.
- l.(I) For the purpose of this sub-sub-subparagraph, the
  term "affiliated person" of another person means:
  - (A) The spouse of such other person;
- (B) The parents of such other person and their lineal descendants and the parents of such other person's spouse and their lineal descendants;
- (C) Any person who directly or indirectly owns or controls, or holds with power to vote, 5 percent or more of the outstanding voting securities of such other person;
  - (D) Any person 5 percent or more of the outstanding voting

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securities of which are directly or indirectly owned or controlled, or held with power to vote, by such other person;

- (E) Any person or group of persons who directly or indirectly control, are controlled by, or are under common control with such other person; or any officer, director, partner, copartner, or employee of such other person;
- (F) If such other person is an investment company, any investment adviser of such company or any member of an advisory board of such company;
- (G) If such other person is an unincorporated investment company not having a board of directors, the depositor of such company; or
- (H) Any person who has entered into an agreement, written or unwritten, to act in concert with such other person in acquiring or limiting the disposition of securities of an underwriting member or controlling company.
- (II) For the purposes of this section, the term "controlling company" means any corporation, trust, or association owning, directly or indirectly, 25 percent or more of the voting securities of one or more underwriting members.
- m. The commission may adopt, amend, or repeal rules that are necessary to implement the provisions of this subparagraph, pursuant to chapter 120.
- 44. Background information.—The information as to the background and identity of each person about whom information is

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- required to be furnished pursuant to sub-subparagraph 43.a. shall include, but shall not be limited to:
  - a. Such person's occupations, positions of employment, and offices held during the past 10 years.
    - b. The principal business and address of any business, corporation, or other organization in which each such office was held or in which such occupation or position of employment was carried on.
    - c. Whether, at any time during such 10-year period, such person was convicted of any crime other than a traffic violation.
    - d. Whether, during such 10-year period, such person has been the subject of any proceeding for the revocation of any license and, if so, the nature of such proceeding and the disposition thereof.
    - e. Whether, during such 10-year period, such person has been the subject of any proceeding under the federal Bankruptcy Act or whether, during such 10-year period, any corporation, partnership, firm, trust, or association in which such person was a director, officer, trustee, partner, or other official has been subject to any such proceeding, either during the time in which such person was a director, officer, trustee, partner, or other official, or within 12 months thereafter.
    - f. Whether, during such 10-year period, such person has been enjoined, either temporarily or permanently, by a court of

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- competent jurisdiction from violating any federal or state law regulating the business of insurance, securities, or banking, or from carrying out any particular practice or practices in the course of the business of insurance, securities, or banking, together with details of any such event.
- 45. Security fund.—All underwriting members shall be members of the security fund of any exchange.
- 46. Underwriting member defined.—Whenever the term "underwriting member" is used in this subsection, it shall be construed to mean "underwriting syndicate."
- 47. Offsets.—Any action, requirement, or constraint imposed by the office shall reduce or offset similar actions, requirements, or constraints of any exchange.
  - 48. Restriction on member ownership.-
- a. Investments existing prior to July 2, 1987.—The investment in any member by brokers, agents, and intermediaries transacting business on the exchange, and the investment in any such broker, agent, or intermediary by any member, directly or indirectly, shall in each case be limited in the aggregate to less than 20 percent of the total investment in such member, broker, agent, or intermediary, as the case may be. After December 31, 1987, the aggregate percent of the total investment in such member by any broker, agent, or intermediary and the aggregate percent of the total investment in any such broker, agent, or intermediary by any member, directly or indirectly,

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shall not exceed 15 percent. After June 30, 1988, such aggregate percent shall not exceed 10 percent and after December 31, 1988, such aggregate percent shall not exceed 5 percent.

- b. Investments arising on or after July 2, 1987.—The investment in any underwriting member by brokers, agents, or intermediaries transacting business on the exchange, and the investment in any such broker, agent, or intermediary by any underwriting member, directly or indirectly, shall in each case be limited in the aggregate to less than 5 percent of the total investment in such underwriting member, broker, agent, or intermediary.
- 49. "Underwriting manager" defined.—"Underwriting manager" as used in this subparagraph includes any person, partnership, corporation, or organization providing any of the following services to underwriting members of the exchange:
- a. Office management and allied services, including correspondence and secretarial services.
- b. Accounting services, including bookkeeping and financial report preparation.
  - c. Investment and banking consultations and services.
- d. Underwriting functions and services including the acceptance, rejection, placement, and marketing of risk.
- 50. Prohibition of underwriting manager investment.—Any direct or indirect investment in any underwriting manager by a broker member or any affiliated person of a broker member or any

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- direct or indirect investment in a broker member by an underwriting manager or any affiliated person of an underwriting manager is prohibited. "Affiliated person" for purposes of this subparagraph is defined in subparagraph 43.
- 51. An underwriting member may not accept reinsurance on an assumed basis from an affiliate or a controlling company, nor may a broker member or management company place reinsurance from an affiliate or controlling company of theirs with an underwriting member. "Affiliate and controlling company" for purposes of this subparagraph is defined in subparagraph 43.
- Premium defined.-"Premium" is the consideration for insurance, by whatever name called. Any "assessment" or any "membership," "policy," "survey," "inspection," "service" fee or charge or similar fee or charge in consideration for an insurance contract is deemed part of the premium.
- Rules.—The commission shall adopt rules necessary for or as an aid to the effectuation of any provision of this section.
- Section 17. Subsection (6) of section 634.121, Florida 1295 Statutes, is amended to read:
  - 634.121 Forms, required procedures, provisions.—
  - Each service agreement, which includes a copy of the application form, must be mailed, delivered, or otherwise provided electronically transmitted to the agreement holder as provided in s. 627.421. As used in that section, the term:

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1301	(a) "Insurer" includes a motor vehicle service agreement
1302	company.
1303	(b) "Insured" includes a motor vehicle service agreement
1304	holder.
1305	(c) "Insurance policies and endorsements," "policy and
1306	endorsements," "policy," and "policy form and endorsement form"
1307	includes a motor vehicle service agreement and related
1308	endorsement forms.
1309	(d) If the motor vehicle service agreement company elects
1310	to post motor vehicle service agreements on its Internet website
1311	in lieu of mailing or delivery to agreement holders the motor
1312	vehicle service agreement company must comply with the
1313	requirements of 627.421(4) within 45 days after the date of
1314	purchase. Electronic transmission of a service agreement
1315	constitutes delivery to the agreement holder. The electronic
1316	transmission must notify the agreement holder of his or her
1317	right to receive the service agreement via United States mail
1318	rather than electronic transmission. If the agreement holder
1319	communicates to the service agreement company electronically or
1320	in writing that he or she does not agree to receipt by
1321	electronic transmission, a paper copy of the service agreement
1322	shall be provided to the agreement holder.
1323	Section 18. Section 641.3107, Florida Statutes, is amended
1324	to read:
1325	641.3107 Delivery of contract.—Unless-delivered upon

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1326 execution or issuance, a health maintenance contract, 1327 certificate of coverage, endorsements and riders, or member 1328 handbook shall be mailed, or delivered, or otherwise provided to 1329 the subscriber or, in the case of a group health maintenance 1330 contract, to the employer or other person who will hold the contract on behalf of the subscriber group, as provided in s. 1331 1332 627.421. As used in that section, the term: (a) "Insurer" includes a health maintenance organization. 1333 (b) "Insured" includes a subscriber or, in the case of a 1334 1335 group health maintenance contract, to the employer or other 1336 person who will hold the contract on behalf of the subscriber 1337 group. (c) "Insurance policies and endorsements," "policy and 1338 endorsements," "policy," and "policy form and endorsement form" 1339 1340 includes health maintenance contract, endorsement and riders, 1341 certificate of coverage, or member handbook . 1342 (d) If the health maintenance organization elects to post 1343 health maintenance contracts on its Internet website in lieu of 1344 mailing or delivery to subscribers or the person who will hold 1345 the contract on behalf of a subscriber group the health maintenance organization must comply with the requirements of 1346 1347 627.421(4) within 10 working days from approval of the 1348 enrollment form by the health maintenance organization or by the 1349 effective date of coverage, whichever occurs first. However, if 1350 the employer or other person who will hold the contract on

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behalf of the subscriber group requires retroactive enrollment
of a subscriber, the organization shall deliver the contract,
certificate, or member handbook to the subscriber within 10 days
after receiving notice from the employer of the retroactive
enrollment. This section does not apply to the delivery of those
contracts specified in s. 641.31(13).
Section 19. This act shall take effect upon becoming a
law.

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## **INSURANCE & BANKING SUBCOMMITTEE**

## PCS for HB 465 by Rep. Santiago Insurance

## AMENDMENT SUMMARY January 23, 2018

Amendment 1 by Rep. Santiago (Line 70): The amendment removes section 1 of the proposed committee substitute that proposes a public records exemption related to filings by specialty insurers.



COMMITTEE/SUBCOMMITTEE AMENDMENT

Bill No. PCS for HB 465 (2018)

Amendment No. 1

	COMMITTEE/SUBCOMMITTEE ACTION
	ADOPTED (Y/N)
	ADOPTED AS AMENDED (Y/N)
	ADOPTED W/O OBJECTION (Y/N)
	FAILED TO ADOPT (Y/N)
	WITHDRAWN (Y/N)
	OTHER
1	Committee/Subcommittee hearing bill: Insurance & Banking
2	Subcommittee
3	Representative Santiago offered the following:
4	
5	Amendment (with title amendment)
6	Remove lines 70-80
7	
8	
9	
10	TITLE AMENDMENT
11	Remove lines 2-6 and insert:
12	An act relating to insurance; amending s. 625.151,
	·

PCS for HB 465 a3

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