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1 A bill to be entitled 2 An act relating to the financial services; creating s. 17.69, 3 F.S.; creating the Federal Tax Liaison position within the Department of Financial Services; providing the duties and 4 5 authority of the liaison; amending s. 20.121, F.S.; renaming a 6 division in the department; removing provisions relating to 7 duties of such division and to bureaus and offices in such 8 division; removing a division; amending s. 121.0515, F.S.; 9 revising requirements for the Special Risk Class membership; amending s. 280.051, F.S.; providing additional grounds for 10 qualified public depositories to be suspended and disqualified; 11 amending s. 280.054, F.S.; providing additional acts deemed 12 knowing and willful violations by qualified public depositories 13 14 which are subject to certain penalties; amending s. 284.44, 15 F.S.; removing provisions relating to certain guarterly reports 16 prepared by the Division of Risk Management; amending s. 440.13, 17 F.S.; providing the reimbursement schedule requirements for emergency services and care under workers' compensation under 18 19 certain circumstances; providing rulemaking authority; amending s. 440.385, F.S.; providing requirements for certain contracts 20 entered into and purchases made by the Florida Self-Insurers 21 Guaranty Association, Incorporated; providing duties of the 22 23 department and the association relating to such contracts and 24 purchases; providing exemptions; amending s. 497.101, F.S.; 25 revising the requirements for appointing and nominating members

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26 of the Board of Funeral, Cemetery, and Consumer Services; 27 revising the members' terms; revising the authority to remove 28 board members; providing for vacancy appointments; providing that board members are subject to the code of ethics; providing 29 30 requirements for board members' conduct; prohibiting certain acts by the board; providing penalties; providing requirements 31 32 for board meetings, books, and records; requiring notices of board meetings; providing requirements for such notices; 33 34 amending s. 497.153, F.S.; authorizing services by electronic 35 mail of administrative complaints against certain licensees under certain circumstances; amending s. 497.155, F.S.; 36 37 authorizing services of citations by electronic mail under 38 certain circumstances; amending s. 497.172, F.S.; revising 39 circumstances under which the department may disclose certain information that is confidential and exempt from public records 40 41 requirements; amending s. 497.386, F.S.; authorizing the department to enter and secure certain establishments, 42 43 facilities, and morgues and remove certain remains under 44 specified circumstances; requiring the department to make 45 certain determinations; prohibiting certain licensees and 46 facilities from being held liable under certain circumstances; 47 providing penalties; amending s. 497.469, F.S.; authorizing 48 preneed licensees to withdraw certain amounts of money under 49 certain circumstances; providing documents that show that a preneed contract has been fulfilled; providing recordkeeping 50

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51 requirements; amending s. 624.307, F.S.; requiring eligible 52 surplus lines insurers to respond to the department or the 53 Office of Insurance Regulation after receipt of requests for documents and information concerning consumer complaints; 54 55 providing penalties for failure to comply; requiring authorized 56 insurers and eligible surplus lines insurers to file e-mail 57 addresses with the department and to designate contact persons for specified purposes; authorizing changes of designated 58 59 contact information; amending s. 626.171, F.S.; requiring the department to make provisions for certain insurance license 60 applicants to submit cellular telephone numbers for a specified 61 purpose; amending s. 626.221, F.S.; providing a qualification 62 for all-lines adjuster licenses; amending s. 626.601, F.S.; 63 64 revising construction; amending s. 626.7351, F.S.; providing a 65 qualification for customer representative's licenses; amending 66 s. 626.878, F.S.; providing duties and prohibited acts for 67 adjusters; amending s. 626.929, F.S.; specifying that licensed 68 and appointed general lines agents, rather than general lines 69 agents, may engage in certain activities while also licensed and 70 appointed as surplus lines agents; authorizing general lines agents that are also licensed as surplus lines agents to make 71 72 certain appointments; authorizing such agents to originate 73 specified businesses and accept specified businesses; prohibiting such agents from being appointed by or transacting 74 75 certain insurance on behalf of specified insurers; amending s.

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76 627.351, F.S.; providing requirements for certain contracts 77 entered into and purchases made by the Florida Joint 78 Underwriting Association; providing duties of the department and 79 the association associated with such contracts and purchases; 80 amending s. 631.59, F.S.; providing requirements for certain contracts entered into and purchases made by the Florida 81 82 Insurance Guaranty Association, Incorporated; providing duties of the department and the association associated with such 83 84 contracts and purchases; providing nonapplicability; amending ss. 631.722, 631.821, and 631.921, F.S.; providing requirements 85 86 for certain contracts entered into and purchases made by the Florida Life and Health Insurance Guaranty Association, the 87 board of directors of the Florida Health Maintenance 88 89 Organization Consumer Assistance Plan, and the board of 90 directors of the Florida Workers' Compensation Insurance 91 Guaranty Association, respectively; providing duties of the 92 department and of the association and boards associated with 93 such contracts and purchases; amending s. 633.124, F.S.; 94 updating the edition of a manual for the use of pyrotechnics; 95 amending s. 633.202, F.S.; revising the duties of the State Fire Marshal; amending s. 633.206, F.S.; revising the requirements 96 97 for uniform firesafety standards established by the department; 98 amending s. 634.041, F.S.; specifying the conditions under which 99 service agreement companies do not have to establish and maintain unearned premium reserves; amending s. 634.081, F.S.; 100

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101 specifying the conditions under which service agreement 102 companies' licenses are not suspended or revoked under certain 103 circumstances; amending s. 634.3077, F.S.; specifying 104 requirements for certain contractual liability insurance 105 obtained by home warranty associations; providing that such 106 associations are not required to establish unearned premium 107 reserves or maintain contractual liability insurance; authorizing such associations to allow their premiums to exceed 108 109 certain limitations under certain circumstances; amending s. 634.317, F.S.; providing that certain entities, employees, and 110 111 agents are exempt from sales representative licenses and appointments under certain circumstances; amending s. 648.25, 112 F.S.; providing definitions; amending s. 648.26, F.S.; revising 113 114 the types of investigatory records of the department which are 115 confidential and exempt from public records requirements; 116 revising the circumstances under which investigatory records are 117 confidential and exempt from public records requirements; 118 revising construction; amending s. 648.30, F.S.; revising 119 circumstances under which a person or entity may act in the 120 capacity of a bail bond agent or bail bond agency and perform certain functions, duties, and powers; amending s. 648.355, 121 122 F.S.; revising the requirements for limited surety agents and 123 professional bail bond agent license applications; creating s. 124 655.49, F.S.; authorizing the Office of Financial Regulation to 125 receive complaints from a customer or member who reasonably

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126 believes that a financial institution has acted in bad faith in 127 terminating, suspending, or taking similar action restricting 128 access to such customer's or member's account; providing a time 129 limit for a customer or member to file a complaint; providing 130 nonapplicability; providing duties of the office upon receipt of 131 a customer's or member's complaint; providing duties of a 132 financial institution upon receipt of notification that a complaint has been filed; providing violations and penalties; 133 134 requiring the office to provide certain reports and information 135 to specified entities under certain circumstances; providing that the financial institutions' customers and members have a 136 137 cause of action under certain circumstances; authorizing such 138 customers and members to recover damages, together with costs 139 and attorney fees; providing a time limit for initiating causes 140 of action; requiring the office to make available information 141 necessary for filing complaints on its website; amending s. 142 717.101, F.S.; providing and revising definitions; amending s. 143 717.102, F.S.; providing a rebuttal to a presumption of 144 unclaimed property; providing requirements for such rebuttal; 145 providing circumstances under which a property is presumed 146 unclaimed; providing construction; amending s. 717.106, F.S.; 147 conforming a cross-reference; creating s. 717.1065, F.S.; 148 providing circumstances under which virtual currency held or 149 owing by banking organizations are not presumed unclaimed; prohibiting virtual currency holders from deducting certain 150

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151 charges from amounts of specified virtual currency under certain 152 circumstances; providing an exception; amending s. 717.1101, 153 F.S.; revising the date on which stocks and other equity 154 interests in business associations are presumed unclaimed; 155 amending s. 717.112, F.S.; providing that certain intangible 156 property held by attorneys in fact and by agents in a fiduciary 157 capacity are presumed unclaimed under certain circumstances; 158 revising the requirements for claiming such property; providing 159 construction; amending s. 717.1125, F.S.; providing 160 construction; amending s. 717.117, F.S.; removing the paper option for reports by holders of unclaimed funds and property; 161 revising the requirements for reporting the owners of unclaimed 162 property and funds; authorizing the department to extend 163 164 reporting dates under certain circumstances; revising the 165 circumstances under which the department may impose and collect 166 penalties; requiring holders of inactive accounts to notify 167 apparent owners; revising the manner of sending such notices; providing requirements for such notices; amending s. 717.119, 168 169 F.S.; requiring certain virtual currency to be remitted to the 170 department; providing requirements for the liquidation of such 171 virtual currency; providing that holders of such virtual currency are relieved of all liability upon delivery of the 172 173 virtual currency to the department; prohibiting holders from 174 assigning or transferring certain obligations or from complying 175 with certain provisions; providing that certain entities are

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176 responsible for meeting holders' obligations and complying with 177 certain provisions under certain circumstances; providing 178 construction; amending s. 717.1201, F.S.; providing that the state assumes custody and responsibility for the safekeeping of 179 180 unclaimed property upon good faith payments or deliveries of property to the department; providing that the department 181 182 relieves holders of certain liability under specified circumstances; providing construction; requiring the department 183 184 to defend holders against certain claims and indemnify holders 185 against certain liability under specified circumstances; revising circumstances under which payments or deliveries of 186 unclaimed property are considered to be made in good faith; 187 authorizing the department to refund and redeliver certain money 188 189 and property under certain circumstances; amending s. 727.1242, 190 F.S.; revising legislative intent; amending s. 717.1243, F.S.; 191 revising applicability of certain provisions relating to 192 unclaimed small estate accounts; amending s. 717.129, F.S.; 193 revising the prohibition of department enforcement relating to 194 duties of holders of unclaimed funds and property; revising the 195 tolling for the periods of limitation relating to duties of 196 holders of unclaimed funds and property; amending s. 717.1301, F.S.; revising the department's authorities on the disposition 197 198 of unclaimed funds and property for specified purposes; 199 prohibiting certain materials from being disclosed or made public under certain circumstances; revising the basis for the 200

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201 department's cost assessment against holders of unclaimed funds 202 and property; amending s. 717.1311, F.S.; revising the 203 recordkeeping requirements for funds and property holders; 204 amending s. 717.1322, F.S.; revising acts that are violations of 205 specified provisions and constitute grounds for administrative 206 enforcement actions and civil enforcement by the department; 207 providing that claimants' representatives, rather than 208 registrants, are subject to civil enforcement and disciplinary 209 actions for certain violations; amending s. 717.1333, F.S.; 210 conforming provisions to changes made by the act; amending s. 717.134, F.S.; conforming a provision to changes made by the 211 212 act; amending s. 717.135, F.S.; revising the information that 213 certain agreements relating to unclaimed property must disclose; 214 removing a requirement for Unclaimed Property Purchase 215 Agreement; providing nonapplicability; amending s. 717.1400, 216 F.S.; removing a circumstance under which certain persons must 217 register with the department; amending s. 766.302, F.S.; 218 revising a definition; amending s. 766.314, F.S.; revising 219 circumstances under which the Florida Birth-Related Neurological 220 Injury Compensation Plan may not accept new claims; amending ss. 197.582 and 717.1382, F.S.; conforming a cross-reference; 221 providing a directive to the Division of Law Revision; providing 222 223 reporting requirements for the Florida Birth-Related Neurological Injury Compensation Association; providing 224 225 effective dates.

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228	Be It Enacted by the Legislature of the State of Florida:
229	
230	Section 1. Section 17.69, Florida Statutes, is created to
231	read:
232	17.69 Federal Tax Liaison.—
233	(1) The Federal Tax Liaison position is created within the
234	department. The purpose of the position is to assist the
235	taxpayers of the state.
236	(2) The Chief Financial Officer shall appoint a Federal
237	Tax Liaison. The Federal Tax Liaison reports directly to the
238	Chief Financial Officer but is not otherwise under the authority
239	of the department or of any employee of the department.
240	(3) The Federal Tax Liaison may:
241	(a) Assist taxpayers by answering taxpayer questions.
242	(b) Direct taxpayers to the proper division or office
243	within the Internal Revenue Service in order to facilitate
244	timely resolution to taxpayer issues.
245	(c) Prepare recommendations for the Internal Revenue
246	Service of any actions that will help resolve problems
247	encountered by taxpayers.
248	(d) Provide information about the policies, practices, and
249	procedures that the Internal Revenue Service uses to ensure
250	compliance with the tax laws.

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251 With the consent of the taxpayer, request records from (e) 252 the Internal Revenue Service to assist the liaison in responding 253 to taxpayer inquiries. 254 Section 2. Paragraphs (g) through (n) of subsection (2) of 255 section 20.121, Florida Statutes, are redesignated as paragraphs 256 (f) through (m), respectively, and paragraph (e) and present 257 paragraph (f) of subsection (2) of that section are amended to 258 read: 259 20.121 Department of Financial Services.-There is created 260 a Department of Financial Services. 261 (2)DIVISIONS.-The Department of Financial Services shall 262 consist of the following divisions and office: 263 The Division of Criminal Investigations Investigative (e) 264 and Forensic Services, which shall function as a criminal 265 justice agency for purposes of ss. 943.045-943.08. The division 266 may initiate and conduct investigations into any matter under 267 the jurisdiction of the Chief Financial Officer and Fire Marshal 268 within or outside of this state as it deems necessary. $\frac{1}{1}$ 269 during an investigation, the division has reason 270 any criminal law of this state or the United States has or may 271 have been violated, it shall refer any records tending to show 272 such violation to state law enforcement and, if applicable, 273 federal prosecutorial agencies and shall provide investigative 274 assistance to those agencies as appropriate. The division shall 275 include the following bureaus and office:

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276	1. The Bureau of Forensic Services;
277	2. The Bureau of Fire, Arson, and Explosives
278	Investigations;
279	3. The Office of Fiscal Integrity, which shall have a
280	separate budget;
281	4. The Bureau of Insurance Fraud; and
282	5. The Bureau of Workers' Compensation Fraud.
283	(f) The Division of Public Assistance Fraud, which shall
284	function as a criminal justice agency for purposes of ss.
285	943.045-943.08. The division shall conduct investigations
286	pursuant to s. 414.411 within or outside of the state as it
287	deems necessary. If, during an investigation, the division has
288	reason to believe that any criminal law of the state has or may
289	have been violated, it shall refer any records supporting such
290	violation to state or federal law enforcement or prosecutorial
291	agencies and shall provide investigative assistance to those
292	agencies as required.
293	Section 3. Paragraph (f) of subsection (2) and paragraph
294	(h) of subsection (3) of section 121.0515, Florida Statutes, are
295	amended to read:
296	121.0515 Special Risk Class
297	(2) MEMBERSHIP
298	(f) Effective July 1, 2008, the member must be employed by
299	the Department of Law Enforcement in the crime laboratory or by
300	the <u>Department of Financial Services</u> Division of State Fire
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301 Marshal in the forensic laboratory and meet the special criteria 302 set forth in paragraph (3)(h). 303 (3) CRITERIA.-A member, to be designated as a special risk 304 member, must meet the following criteria: 305 Effective July 1, 2008, the member must be employed by (h) 306 the Department of Law Enforcement in the crime laboratory or by the Department of Financial Services Division of State Fire 307 308 Marshal in the forensic laboratory in one of the following 309 classes: Forensic technologist (class code 8459); 310 1. 311 2. Crime laboratory technician (class code 8461); Crime laboratory analyst (class code 8463); 312 3. Senior crime laboratory analyst (class code 8464); 313 4. 314 Crime laboratory analyst supervisor (class code 8466); 5. 315 Forensic chief (class code 9602); or 6. 316 7. Forensic services quality manager (class code 9603); 317 Section 4. Effective July 1, 2024, subsection (16) is added to section 280.051, Florida Statutes, to read: 318 319 280.051 Grounds for suspension or disqualification of a 320 qualified public depository.-A qualified public depository may 321 be suspended or disqualified or both if the Chief Financial 322 Officer determines that the qualified public depository has: 323 (16) Pursuant to a determination notice reported by the 324 Office of Financial Regulation under s. 655.49, acted in bad 325 faith when terminating, suspending, or taking similar action

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326 restricting a customer's or member's account, or failed to 327 cooperate in an investigation conducted pursuant to s. 328 655.49(3), including, without limitation, failing to timely file 329 a termination-of-access report with the office. 330 Section 5. Effective July 1, 2024, paragraph (b) of 331 subsection (1) of section 280.054, Florida Statutes, is amended 332 to read: 333 280.054 Administrative penalty in lieu of suspension or 334 disqualification.-335 If the Chief Financial Officer finds that one or more (1)336 grounds exist for the suspension or disqualification of a 337 qualified public depository, the Chief Financial Officer may, in 338 lieu of suspension or disqualification, impose an administrative 339 penalty upon the qualified public depository. 340 With respect to any knowing and willful violation of a (b) 341 lawful order or rule, the Chief Financial Officer may impose a 342 penalty upon the qualified public depository in an amount not 343 exceeding \$1,000 for each violation. If restitution is due, the 344 qualified public depository shall make restitution upon the 345 order of the Chief Financial Officer and shall pay interest on such amount at the legal rate. Each day a violation continues 346 347 constitutes a separate violation. Each of the following Failure 348 to timely file the attestation required under s. 280.025 is 349 deemed a knowing and willful violation by the qualified public depository: 350

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351	1. Failure to timely file the attestation required under
352	<u>s. 280.025.</u>
353	2. Bad faith termination, suspension, or similar action
354	restricting a customer's or member's account access, as
355	determined by the Office of Financial Regulation pursuant to s.
356	655.49.
357	3. Failure to cooperate in an investigation conducted
358	pursuant to s. 655.49(3), including, without limitation, failure
359	to timely file a termination-of-access report with the office.
360	Section 6. Subsection (6) of section 284.44, Florida
361	Statutes, is amended to read:
362	284.44 Salary indemnification costs of state agencies
363	(6) The Division of Risk Management shall prepare
364	quarterly reports to the Executive Office of the Governor and
365	the chairs of the legislative appropriations committees
366	indicating for each state agency the total amount of salary
367	indemnification benefits paid to claimants and the total amount
368	of reimbursements from state agencies to the State Risk
369	Management Trust Fund for initial costs for the previous
370	quarter. These reports shall also include information for each
371	state agency indicating the number of cases and amounts of
372	initial salary indemnification costs for which reimbursement
373	requirements were waived by the Executive Office of the Covernor
374	pursuant to this section.
375	Section 7. Subsection (12) of section 440.13, Florida
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376 Statutes, is amended to read:

377 440.13 Medical services and supplies; penalty for 378 violations; limitations.-

379 (12) CREATION OF THREE-MEMBER PANEL; GUIDES OF MAXIMUM
 380 REIMBURSEMENT ALLOWANCES.—

381 A three-member panel is created, consisting of the (a) Chief Financial Officer, or the Chief Financial Officer's 382 383 designee, and two members to be appointed by the Governor, 384 subject to confirmation by the Senate, one member who, on 385 account of present or previous vocation, employment, or 386 affiliation, shall be classified as a representative of 387 employers, the other member who, on account of previous 388 vocation, employment, or affiliation, shall be classified as a 389 representative of employees. The panel shall determine statewide 390 schedules of maximum reimbursement allowances for medically 391 necessary treatment, care, and attendance provided by hospitals 392 and ambulatory surgical centers. The maximum reimbursement 393 allowances for inpatient hospital care shall be based on a 394 schedule of per diem rates, to be approved by the three-member 395 panel no later than March 1, 1994, to be used in conjunction 396 with a precertification manual as determined by the department, 397 including maximum hours in which an outpatient may remain in 398 observation status, which shall not exceed 23 hours. All 399 compensable charges for hospital outpatient care shall be reimbursed at 75 percent of usual and customary charges, except 400

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401 as otherwise provided by this subsection. Annually, the three-402 member panel shall adopt schedules of maximum reimbursement 403 allowances for hospital inpatient care, hospital outpatient 404 care, and ambulatory surgical centers. A hospital or an 405 ambulatory surgical center shall be reimbursed either the 406 agreed-upon contract price or the maximum reimbursement 407 allowance in the appropriate schedule.

(b) Payments for outpatient physical, occupational, and speech therapy provided by hospitals shall be the schedule of maximum reimbursement allowances for these services which applies to nonhospital providers.

(c) Payments for scheduled outpatient nonemergency radiological and clinical laboratory services that are not provided in conjunction with a surgical procedure shall be the schedule of maximum reimbursement allowances for these services which applies to nonhospital providers.

417 (d)<u>1.</u> Outpatient reimbursement for scheduled surgeries
418 shall be 60 percent of charges.

A19 2. Reimbursement for emergency services and care as A20 defined in s. 395.002 which does not include a maximum A21 reimbursement allowance must be 250 percent of Medicare, unless A22 there is a contract, in which case the contract governs A23 reimbursement. Upon this subparagraph taking effect, the A24 department shall engage with an actuarial services firm to begin A25 development of maximum reimbursement allowances for services

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426 <u>subject to the reimbursement provisions of this subparagraph.</u>427 This subparagraph expires June 30, 2026.

(e)1. By July 1 of each year, the department shall notify carriers and self-insurers of the physician and nonhospital services schedule of maximum reimbursement allowances. The notice must include publication of this schedule of maximum reimbursement allowances on the division's website. This schedule is not subject to approval by the three-member panel and does not include reimbursement for prescription medication.

2. Subparagraph 1. shall take effect January 1, following
the July 1, 2024, notice of the physician and nonhospital
services schedule of maximum reimbursement allowances that the
department provides to carriers and self-insurers.

(f) Maximum reimbursement for a physician licensed under chapter 458 or chapter 459 shall be 110 percent of the reimbursement allowed by Medicare, using appropriate codes and modifiers or the medical reimbursement level adopted by the three-member panel as of January 1, 2003, whichever is greater.

(g) Maximum reimbursement for surgical procedures shall be 140 percent of the reimbursement allowed by Medicare or the medical reimbursement level adopted by the three-member panel as of January 1, 2003, whichever is greater.

(h) As to reimbursement for a prescription medication, the
reimbursement amount for a prescription shall be the average
wholesale price plus \$4.18 for the dispensing fee. For

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451 repackaged or relabeled prescription medications dispensed by a 452 dispensing practitioner as provided in s. 465.0276, the fee 453 schedule for reimbursement shall be 112.5 percent of the average wholesale price, plus \$8.00 for the dispensing fee. For purposes 454 455 of this subsection, the average wholesale price shall be 456 calculated by multiplying the number of units dispensed times 457 the per-unit average wholesale price set by the original 458 manufacturer of the underlying drug dispensed by the 459 practitioner, based upon the published manufacturer's average 460 wholesale price published in the Medi-Span Master Drug Database 461 as of the date of dispensing. All pharmaceutical claims 462 submitted for repackaged or relabeled prescription medications 463 must include the National Drug Code of the original 464 manufacturer. Fees for pharmaceuticals and pharmaceutical 465 services shall be reimbursable at the applicable fee schedule 466 amount except where the employer or carrier, or a service 467 company, third party administrator, or any entity acting on 468 behalf of the employer or carrier directly contracts with the 469 provider seeking reimbursement for a lower amount.

(i) Reimbursement for all fees and other charges for such treatment, care, and attendance, including treatment, care, and attendance provided by any hospital or other health care provider, ambulatory surgical center, work-hardening program, or pain program, must not exceed the amounts provided by the uniform schedule of maximum reimbursement allowances as

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476 determined by the panel or as otherwise provided in this 477 section. This subsection also applies to independent medical 478 examinations performed by health care providers under this chapter. In determining the uniform schedule, the panel shall 479 480 first approve the data which it finds representative of 481 prevailing charges in the state for similar treatment, care, and 482 attendance of injured persons. Each health care provider, health 483 care facility, ambulatory surgical center, work-hardening 484 program, or pain program receiving workers' compensation 485 payments shall maintain records verifying their usual charges. 486 In establishing the uniform schedule of maximum reimbursement 487 allowances, the panel must consider:

1. The levels of reimbursement for similar treatment, care, and attendance made by other health care programs or third-party providers;

491 2. The impact upon cost to employers for providing a level 492 of reimbursement for treatment, care, and attendance which will 493 ensure the availability of treatment, care, and attendance 494 required by injured workers; and

3. The financial impact of the reimbursement allowances upon health care providers and health care facilities, including trauma centers as defined in s. 395.4001, and its effect upon their ability to make available to injured workers such medically necessary remedial treatment, care, and attendance. The uniform schedule of maximum reimbursement allowances must be

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501 reasonable, must promote health care cost containment and 502 efficiency with respect to the workers' compensation health care 503 delivery system, and must be sufficient to ensure availability 504 of such medically necessary remedial treatment, care, and 505 attendance to injured workers.

506 (j) In addition to establishing the uniform schedule of 507 maximum reimbursement allowances, the panel shall:

1. Take testimony, receive records, and collect data to evaluate the adequacy of the workers' compensation fee schedule, nationally recognized fee schedules and alternative methods of reimbursement to health care providers and health care facilities for inpatient and outpatient treatment and care.

513 2. Survey health care providers and health care facilities 514 to determine the availability and accessibility of workers' 515 compensation health care delivery systems for injured workers.

516 3. Survey carriers to determine the estimated impact on 517 carrier costs and workers' compensation premium rates by 518 implementing changes to the carrier reimbursement schedule or 519 implementing alternative reimbursement methods.

4. Submit recommendations on or before January 15, 2017, and biennially thereafter, to the President of the Senate and the Speaker of the House of Representatives on methods to improve the workers' compensation health care delivery system. 524

525 The department, as requested, shall provide data to the panel,

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526 including, but not limited to, utilization trends in the 527 workers' compensation health care delivery system. The 528 department shall provide the panel with an annual report 529 regarding the resolution of medical reimbursement disputes and 530 any actions pursuant to subsection (8). The department shall 531 provide administrative support and service to the panel to the 532 extent requested by the panel. The department may adopt rules 533 pursuant to ss. 120.536(1) and 120.54 to implement this 534 subsection. For prescription medication purchased under the 535 requirements of this subsection, a dispensing practitioner shall 536 not possess such medication unless payment has been made by the 537 practitioner, the practitioner's professional practice, or the 538 practitioner's practice management company or employer to the 539 supplying manufacturer, wholesaler, distributor, or drug 540 repackager within 60 days of the dispensing practitioner taking 541 possession of that medication.

542 Section 8. Subsections (9) through (13) of section 543 440.385, Florida Statutes, are renumbered as subsections (10) 544 through (14), respectively, and a new subsection (9) is added to 545 that section to read:

546 440.385 Florida Self-Insurers Guaranty Association,547 Incorporated.-

548

(9) CONTRACTS AND PURCHASES.-

549 (a) After July 1, 2024, all contracts entered into, and 550 all purchases made by, the association pursuant to this section

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551 which are valued at or more than \$100,000 must first be approved 552 by the department. The department has 10 days to approve or deny 553 the contract or purchase upon electronic receipt of the approval 554 request. The contract or purchase is automatically approved if 555 the department is nonresponsive. 556 (b) All contracts and purchases valued at or more than 557 \$100,000 require competition through a formal bid solicitation 558 conducted by the association. The association must undergo a 559 formal bid solicitation process. The formal bid solicitation process must include all of the following: 560 561 1. The time and date for the receipt of bids, the 562 proposals, and whether the association contemplates renewal of the contract, including the price for each year for which the 563 564 contract may be renewed. 2. All the contractual terms and conditions applicable to 565 566 the procurement. 567 (c) Evaluation of bids by the association must include 568 consideration of the total cost for each year of the contract, 569 including renewal years, as submitted by the vendor. The 570 association must award the contract to the most responsible and 571 responsive vendor. Any formal bid solicitation conducted by the association must be made available, upon request, to the 572 573 department via electronic delivery. 574 (d) Contracts that are required by law are exempt from 575 this section.

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576 Section 9. Subsection (7) of section 497.101, Florida 577 Statutes, is renumbered as subsection (11), subsections (1) 578 through (4) are amended, and new subsections (7) through (10) 579 are added to that section, to read:

580 497.101 Board of Funeral, Cemetery, and Consumer Services; 581 membership; appointment; terms.-

582 (1)The Board of Funeral, Cemetery, and Consumer Services is created within the Department of Financial Services and shall 583 584 consist of 10 members, 9 of whom shall be appointed by the 585 Governor from nominations made by the Chief Financial Officer 586 and confirmed by the Senate. The Chief Financial Officer shall 587 nominate one to three persons for each of the nine vacancies on 588 the board, and the Governor shall fill each vacancy on the board 589 by appointing one of the persons nominated by the Chief 590 Financial Officer to fill that vacancy. If the Governor objects 591 to each of the nominations for a vacancy, she or he shall inform 592 the Chief Financial Officer in writing. Upon notification of an 593 objection by the Governor, the Chief Financial Officer shall 594 to three additional nominations for that submit. one vacancy 595 until the vacancy is filled. One member must be the State Health 596 Officer or her or his designee.

597 (2) Two members of the board must be funeral directors 598 licensed under part III of this chapter who are associated with 599 a funeral establishment. One member of the board must be a 600 funeral director licensed under part III of this chapter who is

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601 associated with a funeral establishment licensed under part III 602 of this chapter which has a valid preneed license issued 603 pursuant to this chapter and who owns or operates a cinerator 604 facility approved under chapter 403 and licensed under part VI 605 of this chapter. Two members of the board must be persons whose 606 primary occupation is associated with a cemetery company 607 licensed pursuant to this chapter. Two members of the board must 608 be consumers who are residents of this state, have never been 609 licensed as funeral directors or embalmers, are not connected with a cemetery or cemetery company licensed pursuant to this 610 611 chapter, and are not connected with the death care industry or 612 the practice of embalming, funeral directing, or direct 613 disposition. One of the two consumer members must be at least 60 614 years of age. One member of the board must be a consumer who is 615 a resident of this state; is licensed as a certified public 616 accountant under chapter 473; has never been licensed as a 617 funeral director or an embalmer; is not a principal or an 618 employee of any licensee licensed under this chapter; and does 619 not otherwise have control, as defined in s. 497.005, over any 620 licensee licensed under this chapter. One member of the board 621 must be a principal of a monument establishment licensed under 622 this chapter as a monument builder. One member must be the State Health Officer or her or his designee. There may not be two or 623 624 more board members who are principals or employees of the same 625 company or partnership or group of companies or partnerships

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626 under common control.

627 (3) Board members shall be appointed for terms of 4 years
628 and may be reappointed; however, a member may not serve for more
629 than 8 consecutive years., and The State Health Officer shall
630 serve as long as that person holds that office. The designee of
631 the State Health Officer shall serve at the pleasure of the
632 Chief Financial Officer Governor.

633 The Chief Financial Officer Governor may suspend and (4) 634 the Senate may remove any board member for malfeasance or 635 misfeasance, neglect of duty, incompetence, substantial 636 inability to perform official duties, commission of a crime, or 637 other substantial cause as determined by the Chief Financial 638 Officer Governor or Senate, as applicable, to evidence a lack of 639 fitness to sit on the board. A board member shall be deemed to 640 have resigned her or his board membership, and that position 641 shall be deemed vacant, upon the failure of the member to attend 642 three consecutive meetings of the board or at least half of the 643 meetings of the board during any 12-month period, unless the 644 Chief Financial Officer determines that there was good and 645 adequate justification for the absences and that such absences 646 are not likely to continue. Any vacancy so created shall be 647 filled as provided in subsection (1).

648 (7) Members of the board are subject to the code of ethics
 649 under part III of chapter 112. For purposes of applying part III
 650 of chapter 112 to activities of the members of the board, those

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651	persons are considered public officers, and the department is
652	considered their agency. A board member may not vote on any
653	measure that would inure to his or her special private gain or
654	loss and, in accordance with s. 112.3143(2), may not vote on any
655	measure that he or she knows would inure to the special private
656	gain or loss of any principal by which he or she is retained,
657	other than an agency as defined in s. 112.312; or that he or she
658	knows would inure to the special private gain or loss of his or
659	her relative or business associate. Before the vote is taken,
660	such member shall publicly state to the board the nature of his
661	or her interest in the matter from which he or she is abstaining
662	from voting and, within 15 days after the vote occurs, disclose
663	the nature of his or her interest as a public record in a
664	memorandum filed with the person responsible for recording the
665	minutes of the meeting, who shall incorporate the memorandum in
666	the minutes.
667	(8) In accordance with ss. 112.3148 and 112.3149, a board
668	member may not knowingly accept, directly or indirectly, any
669	gift or expenditure from a person or entity, or an employee or
670	representative of such person or entity, which has a contractual
671	relationship with the department or the board, which is under
672	consideration for a contract, or which is licensed by the
673	department.
674	(9) A board member who fails to comply with subsection (7)
675	or subsection (8) is subject to the penalties provided under ss.
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676 112.317 and 112.3173.

677 (10) (a) All meetings of the board are subject to the 678 requirements of s. 286.011, and all books and records of the 679 board are open to the public for reasonable inspection except as 680 otherwise provided by s. 497.172 or other applicable law. 681 (b) Except for emergency meetings, the department shall 682 give notice of any board meeting by publication on the 683 department's website at least 7 days before the meeting. The 684 department shall publish a meeting agenda on its website at 685 least 7 days before the meeting. The agenda must contain the items to be considered in order of presentation. After the 686 687 agenda has been made available, a change may be made only for 688 good cause, as determined by the person designated to preside, 689 and must be stated in the record. Notification of such change 690 must be at the earliest practicable time. 691 Section 10. Paragraph (a) of subsection (4) of section 692 497.153, Florida Statutes, is amended to read: 693 497.153 Disciplinary procedures and penalties.-694 (4) ACTION AFTER PROBABLE CAUSE FOUND.-695 Service of an administrative complaint may be in (a) 696 person by department staff or any person authorized to make 697 service of process under the Florida Rules of Civil Procedure. 698 Service upon a licensee may in the alternative be made by 699 certified mail, return receipt requested, to the last known address of record provided by the licensee to the department. If 700

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701 service by certified mail cannot be made at the last address 702 provided by the licensee to the department, service may be made 703 by e-mail, delivery receipt required, sent to the most recent email address provided by the licensee to the department in 704 705 accordance with s. 497.146. 706 Section 11. Paragraph (e) of subsection (1) of section 707 497.155, Florida Statutes, is amended to read: 708 497.155 Disciplinary citations and minor violations.-709 (1)CITATIONS.-710 Service of a citation may be made by personal service (e) or certified mail, restricted delivery, to the subject at the 711 712 subject's last known address in accordance with s. 497.146. If 713 service by certified mail cannot be made at the last address 714 provided by the subject to the department, service may be made 715 by e-mail, delivery receipt required, sent to the most recent e-716 mail address provided by the subject to the department in 717 accordance with s. 497.146. Section 12. Paragraph (d) of subsection (3) of section 718 719 497.172, Florida Statutes, is amended to read: 720 497.172 Public records exemptions; public meetings 721 exemptions.-EXAMINATIONS, INSPECTIONS, AND INVESTIGATIONS. -722 (3) 723 (d) Information made confidential and exempt pursuant to 724 this subsection may be disclosed by the department as follows: 725 To the probable cause panel of the board, for the 1. Page 29 of 114

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726 purpose of probable cause proceedings pursuant to s. 497.153.

727 2. To any law enforcement agency or other government
728 agency in the performance of its official duties and
729 responsibilities.

730 3. If the department uncovers information of immediate and 731 serious concern to the public health, safety, or welfare, it may 732 disseminate such information as it deems necessary for the 733 public health, safety, or welfare.

734 <u>4. If the department issues an emergency order pursuant to</u>
735 <u>s. 497.156.</u>

736 Section 13. Section 497.386, Florida Statutes, is amended 737 to read:

738 497.386 Storage, preservation, and transportation of human 739 remains.-

(1) A person may not store or maintain human remains at any establishment or facility except an establishment or facility licensed under this chapter or a health care facility, medical examiner's facility, morgue, or cemetery holding facility.

(2) A dead human body may not be held in any place or in transit over 24 hours after death or pending final disposition unless the body is maintained under refrigeration at a temperature of 40 degrees Fahrenheit or below or is embalmed or otherwise preserved in a manner approved by the licensing authority in accordance with the provisions of this chapter.

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(3) A dead human body transported by common carrier or any agency or individual authorized to carry dead human bodies must be placed in a carrying container adequate to prevent the seepage of fluids and escape of offensive odors. A dead human body may be transported only when accompanied by a properly completed burial-transit permit issued in accordance with the provisions of chapter 382.

(4) The licensing authority shall establish by rule the minimal standards of acceptable and prevailing practices for the handling and storing of dead human bodies, provided that all human remains transported or stored must be completely covered and at all times treated with dignity and respect.

763 (5) In the event of an emergency situation, including the 764 abandonment of any establishments or facilities licensed under 765 this chapter or any medical examiner's facility, morque, or 766 cemetery holding facility, the department may enter and secure 767 such establishment, facility, or morgue during or outside of 768 normal business hours and remove human remains and cremated 769 remains from the establishment, facility, or morgue. For purposes of this subsection, the department shall determine if a 770 771 facility is abandoned and if there is an emergency situation. A 772 licensee or licensed facility that accepts transfer of human 773 remains and cremated remains from the department pursuant to 774 this subsection may not be held liable for the condition of any 775 human remains or cremated remains at the time of transfer.

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776 (6) (5) A person who violates subsection (1) or subsection (3) any provision of this section commits a misdemeanor of the 777 778 first degree, punishable as provided in s. 775.082 or s. 779 775.083. 780 (7) A person who violates subsection (2) or subsection (4) commits a felony of the third degree, punishable as provided in 781 782 s. 775.082, s. 775.083, or s. 775.084. 783 Section 14. Section 497.469, Florida Statutes, is created 784 to read: 785 497.469 Fulfillment of preneed contracts.-786 (1) Upon delivery of merchandise or performance of 787 services in fulfillment of a preneed contract, either in part or 788 in whole, a preneed licensee may withdraw the amount deposited 789 in trust plus income earned on such amount for the merchandise 790 delivered or services performed, when adequate documentation is 791 submitted to the trustee. 792 (2) The following documentation is satisfactory evidence 793 that a preneed contract has been fulfilled: 794 (a) A certified copy of death certificate; (b) An invoice for merchandise which reflects the name of 795 796 the purchaser or beneficiary and the contract number; 797 (c) An acknowledgment signed by the purchaser or legally 798 authorized person, acknowledging that merchandise was delivered 799 or services performed; or 800 (d) A burial permit or other documentation provided to

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801	another governmental agency.
802	(3) The preneed licensee shall maintain documentation that
803	supports fulfillment of a particular contract until such records
804	are examined by the department.
805	Section 15. Paragraphs (c) and (d) subsection (10) of
806	section 624.307, Florida Statutes, are redesignated as
807	paragraphs (d) and (e), respectively, paragraph (b) is amended,
808	and a new paragraph (c) is added to subsection (10) of that
809	section, to read:
810	624.307 General powers; duties
811	(10)
812	(b) Any person licensed or issued a certificate of
813	authority or made an eligible surplus lines insurer by the
814	department or the office shall respond, in writing or
815	electronically, to the division within 14 days after receipt of
816	a written request for documents and information from the
817	division concerning a consumer complaint. The response must
818	address the issues and allegations raised in the complaint and
819	include any requested documents concerning the consumer
820	complaint not subject to attorney-client or work-product
821	privilege. The division may impose an administrative penalty for
822	failure to comply with this paragraph of up to \$5,000 per
823	violation upon any entity licensed by the department or the
824	office and up to \$1,000 per violation by any individual licensed
825	by the department or the office.

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826 Each insurer issued a certificate of authority or made (C) 827 an eligible surplus lines insurer shall file with the department 828 an e-mail address to which requests for response to consumer 829 complaints shall be directed pursuant to paragraph (b). Such 830 insurer shall also designate a contact person for escalated 831 complaint issues and shall provide the name, e-mail address, and 832 telephone number of such person. A licensee of the department, 833 including an agency or a firm, may elect to designated an e-mail 834 address to which requests for response to consumer complaints 835 shall be directed pursuant to paragraph (b). If a licensee, including an agency or a firm, elects not to designate an e-mail 836 837 address, the department shall direct requests for response to 838 consumer complaints to the e-mail address of record for the 839 licensee in the department's licensing system. An insurer or a 840 licensee, including an agency or a firm, may change a designated 841 contact information at any time by submitting the new 842 information to the department using the method designated by 843 rule by the department. 844 Section 16. Subsection (2) of section 626.171, Florida 845 Statutes, is amended to read: 846 626.171 Application for license as an agent, customer representative, adjuster, service representative, or reinsurance 847 848 intermediary.-849 (2) In the application, the applicant shall set forth: His or her full name, age, social security number, 850 (a)

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851 residence address, business address, mailing address, contact 852 telephone numbers, including a business telephone number, and e-853 mail address.

(b) A statement indicating the method the applicant used
or is using to meet any required prelicensing education,
knowledge, experience, or instructional requirements for the
type of license applied for.

(c) Whether he or she has been refused or has voluntarily surrendered or has had suspended or revoked a license to solicit insurance by the department or by the supervising officials of any state.

(d) Whether any insurer or any managing general agent claims the applicant is indebted under any agency contract or otherwise and, if so, the name of the claimant, the nature of the claim, and the applicant's defense thereto, if any.

(e) Proof that the applicant meets the requirements forthe type of license for which he or she is applying.

868

869

(f) The applicant's gender (male or female).

(g) The applicant's native language.

870 (h) The highest level of education achieved by the871 applicant.

872 (i) The applicant's race or ethnicity (African American,
873 white, American Indian, Asian, Hispanic, or other).

874 (j) Such other or additional information as the department875 may deem proper to enable it to determine the character,

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876 experience, ability, and other qualifications of the applicant 877 to hold himself or herself out to the public as an insurance 878 representative.

879

880 However, the application must contain a statement that an 881 applicant is not required to disclose his or her race or 882 ethnicity, gender, or native language, that he or she will not 883 be penalized for not doing so, and that the department will use 884 this information exclusively for research and statistical 885 purposes and to improve the quality and fairness of the examinations. The department shall make provisions for 886 887 applicants to submit cellular telephone numbers as part of the 888 application process on a voluntary basis only for the purpose of 889 two-factor authentication of secure login credentials only.

890 Section 17. Paragraph (j) of subsection (2) of section891 626.221, Florida Statutes, is amended to read:

892

626.221 Examination requirement; exemptions.-

893 (2) However, an examination is not necessary for any of894 the following:

(j) An applicant for license as an all-lines adjuster who
has the designation of Accredited Claims Adjuster (ACA) from a
regionally accredited postsecondary institution in this state;
Certified All Lines Adjuster (CALA) from Kaplan Financial
Education; Associate in Claims (AIC) from the Insurance
Institute of America; Professional Claims Adjuster (PCA) from

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901 the Professional Career Institute; Professional Property 902 Insurance Adjuster (PPIA) from the HurriClaim Training Academy; 903 Certified Adjuster (CA) from ALL LINES Training; Certified 904 Claims Adjuster (CCA) from AE21 Incorporated; Claims Adjuster 905 Certified Professional (CACP) from WebCE, Inc.; Accredited 906 Insurance Claims Specialist (AICS) from Encore Claim Services; 907 Professional in Claims (PIC) from 2021 Training, LLC; Registered 908 Claims Adjuster (RCA) from American Insurance College; or 909 Universal Claims Certification (UCC) from Claims and Litigation 910 Management Alliance (CLM) whose curriculum has been approved by 911 the department and which includes comprehensive analysis of 912 basic property and casualty lines of insurance and testing at 913 least equal to that of standard department testing for the all-914 lines adjuster license. The department shall adopt rules 915 establishing standards for the approval of curriculum.

916 Section 18. Subsection (6) of section 626.601, Florida 917 Statutes, is amended to read:

918

626.601 Improper conduct; inquiry; fingerprinting.-

919 (6) The complaint and any information obtained pursuant to 920 the investigation by the department or office are confidential 921 and are exempt from s. 119.07 unless the department or office 922 files a formal administrative complaint, emergency order, or 923 consent order against the individual or entity. This subsection 924 does not prevent the department or office from disclosing the 925 complaint or such information as it deems necessary to conduct

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926 the investigation, to update the complainant as to the status 927 and outcome of the complaint, <u>to review the details of the</u> 928 <u>investigation with the individual or entity being investigated</u> 929 <u>or their representative</u>, or to share such information with any 930 law enforcement agency or other regulatory body.

931 Section 19. Subsection (3) of section 626.7351, Florida 932 Statutes, is amended to read:

933 626.7351 Qualifications for customer representative's 934 license.—The department shall not grant or issue a license as 935 customer representative to any individual found by it to be 936 untrustworthy or incompetent, or who does not meet each of the 937 following qualifications:

938 Within 4 years preceding the date that the application (3) 939 for license was filed with the department, the applicant has 940 earned the designation of Accredited Advisor in Insurance (AAI), 941 Associate in General Insurance (AINS), or Accredited Customer 942 Service Representative (ACSR) from the Insurance Institute of 943 America; the designation of Certified Insurance Counselor (CIC) 944 from the Society of Certified Insurance Service Counselors; the 945 designation of Certified Professional Service Representative 946 (CPSR) from the National Foundation for CPSR; the designation of 947 Certified Insurance Service Representative (CISR) from the 948 Society of Certified Insurance Service Representatives; the 949 designation of Certified Insurance Representative (CIR) from 950 All-Lines Training; the designation of Chartered Customer

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951 Service Representative (CCSR) from American Insurance College; 952 the designation of Professional Customer Service Representative 953 (PCSR) from the Professional Career Institute; the designation 954 of Insurance Customer Service Representative (ICSR) from 955 Statewide Insurance Associates LLC; the designation of 956 Registered Customer Service Representative (RCSR) from a 957 regionally accredited postsecondary institution in the state 958 whose curriculum is approved by the department and includes 959 comprehensive analysis of basic property and casualty lines of 960 insurance and testing which demonstrates mastery of the subject; 961 or a degree from an accredited institution of higher learning 962 approved by the department when the degree includes a minimum of 963 9 credit hours of insurance instruction, including specific 964 instruction in the areas of property, casualty, and inland 965 marine insurance. The department shall adopt rules establishing 966 standards for the approval of curriculum. 967 Section 20. Section 626.878, Florida Statutes, is amended

967 Section 20. Section 626.878, Florida Statutes, is amend 968 to read:

969

626.878 Rules; code of ethics.-

970 (1) An adjuster shall subscribe to the code of ethics 971 specified in the rules of the department. The rules shall 972 implement the provisions of this part and specify the terms and 973 conditions of contracts, including a right to cancel, and 974 require practices necessary to ensure fair dealing, prohibit 975 conflicts of interest, and ensure preservation of the rights of

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976 the claimant to participate in the adjustment of claims. 977 A person licensed as an adjuster must identify himself (2) 978 or herself in any advertisement, solicitation, or written document based on the adjuster appointment type held. 979 980 (3) An adjuster who has had his or her licensed revoked or 981 suspended may not participate in any part of an insurance claim 982 or in the insurance claims adjusting process, including 983 estimating, completing, filing, negotiating, appraising, mediating, umpiring, or effecting settlement of a claim for loss 984 985 or damage covered under an insurance contract. A person who 986 provides these services while the person's license is revoked or 987 suspended acts as an unlicensed adjuster. 988 Section 21. Subsection (1) of section 626.929, Florida 989 Statutes, is amended, and subsection (4) is added to that 990 section, to read: 991 626.929 Origination, acceptance, placement of surplus 992 lines business.-993 A licensed and appointed general lines agent while (1)994 also licensed and appointed as a surplus lines agent under this 995 part may originate surplus lines business and may accept surplus 996 lines business from any other originating Florida-licensed 997 general lines agent appointed and licensed as to the kinds of 998 insurance involved and may compensate such agent therefor. 999 (4) A general lines agent while licensed as a surplus 1000 lines agent under this part may appoint these licenses with a

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1001	single surplus license agent appointment pursuant to s. 624.501.
1002	Such agent may only originate surplus lines business and accept
1003	surplus lines business from other originating Florida-licensed
1004	general lines agents appointed and licensed as to the kinds of
1005	insurance involved and may compensate such agent therefor. Such
1006	agent may not be appointed by or transact general lines
1007	insurance on behalf of an admitted insurer.
1008	Section 22. Paragraph (j) is added to subsection (4) of
1009	section 627.351, Florida Statutes, to read:
1010	627.351 Insurance risk apportionment plans
1011	(4) MEDICAL MALPRACTICE RISK APPORTIONMENT; ASSOCIATION
1012	CONTRACTS AND PURCHASES
1013	(j)1. After July 1, 2024, all contracts entered into, and
1014	all purchases made by, the association pursuant to this
1015	subsection which are valued at or more than \$100,000 must first
1016	be approved by the department. The department has 10 days to
1017	approve or deny a contract or purchase upon electronic receipt
1018	of the approval request. The contract or purchase is
1019	automatically approved if the department is nonresponsive.
1020	2. All contracts and purchases valued at or more than
1021	\$100,000 require competition through a formal bid solicitation
1022	conducted by the association. The association must undergo a
1023	formal bid solicitation process by a minimum of three vendors.
1024	The formal bid solicitation process must include all of the
1025	following:

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1026 The time and date for the receipt of bids, the a. 1027 proposals, and whether the association contemplates renewal of 1028 the contract, including the price for each year for which the 1029 contract may be renewed. 1030 b. All the contractual terms and conditions applicable to 1031 the procurement. 1032 3. Evaluation of bids by the association must include 1033 consideration of the total cost for each year of the contract, 1034 including renewal years, as submitted by the vendor. The 1035 association must award the contract to the most responsible and 1036 responsive vendor. Any formal bid solicitation conducted by the 1037 association must be made available, upon request, to the 1038 department by electronic delivery. 1039 Section 23. Subsection (5) is added to section 631.59, 1040 Florida Statutes, to read: 1041 631.59 Duties and powers of department and office; 1042 association contracts and purchases .-(5) (a) After July 1, 2024, all contracts entered into, and 1043 1044 all purchases made by, the association pursuant to this section which are valued at or more than \$100,000 must first be approved 1045 by the department. The department has 10 days to approve or deny 1046 1047 the contract or purchase upon electronic receipt of the approval request. The contract or purchase is automatically approved if 1048 1049 the department is nonresponsive. 1050 (b) All contracts and purchases valued at or more than

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1051	\$100,000 require competition through a formal bid solicitation
1052	conducted by the association. The association must undergo a
1053	formal bid solicitation process. The formal bid solicitation
1054	process must include all of the following:
1055	1. The time and date for the receipt of bids, the
1056	proposals, and whether the association contemplates renewal of
1057	the contract, including the price for each year for which the
1058	contract may be renewed.
1059	2. All the contractual terms and conditions applicable to
1060	the procurement.
1061	(c) Evaluation of bids by the association must include
1062	consideration of the total cost for each year of the contract,
1063	including renewal years, as submitted by the vendor. The
1064	association must award the contract to the most responsible and
1065	responsive vendor. Any formal bid solicitation conducted by the
1066	association must be made available, upon request, to the
1067	department via electronic delivery.
1068	(d) Paragraphs (b) and (c) do not apply to claims defense
1069	counsel or claims vendors if contracts with all vendors which
1070	may exceed \$100,000 are provided to the department for prior
1071	approval in accordance with paragraph (a).
1072	Section 24. Subsection (6) is added to section 631.722,
1073	Florida Statutes, to read:
1074	631.722 Powers and duties of department and office <u>;</u>
1075	association contracts and purchases

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1076 (6) (a) After July 1, 2024, all contracts entered into, and 1077 all purchases made by, the association pursuant to this section 1078 which are valued at or more than \$100,000 must first be approved 1079 by the department. The department has 10 days to approve or deny 1080 the contract or purchase upon electronic receipt of the approval 1081 request. The contract or purchase is automatically approved if 1082 the department is nonresponsive. 1083 (b) All contracts and purchases valued at or more than 1084 \$100,000 require competition through a formal bid solicitation 1085 conducted by the association. The association must undergo a formal bid solicitation process. The formal bid solicitation 1086 1087 process must include all of the following: 1088 1. The time and date for the receipt of bids, the 1089 proposals, and whether the association contemplates renewal of 1090 the contract, including the price for each year for which the 1091 contract may be renewed. 1092 2. All the contractual terms and conditions applicable to 1093 the procurement. 1094 (c) Evaluation of bids by the association must include 1095 consideration of the total cost for each year of the contract, including renewal years, as submitted by the vendor. The 1096 1097 association must award the contract to the most responsible and 1098 responsive vendor. Any formal bid solicitation conducted by the 1099 association must be made available, upon request, to the 1100 department via electronic delivery.

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1101	Section 25. Subsection (5) is added to section 631.821,
1102	Florida Statutes, to read:
1103	631.821 Powers and duties of the department; board
1104	contracts and purchases
1105	(5)(a) After July 1, 2024, all contracts entered into, and
1106	all purchases made by, the board pursuant to this section which
1107	are valued at or more than \$100,000 must first be approved by
1108	the department. The department has 10 days to approve or deny
1109	the contract or purchase upon electronic receipt of the approval
1110	request. The contract or purchase is automatically approved if
1111	the department is nonresponsive.
1112	(b) All contracts and purchases valued at or more than
1113	\$100,000 require competition through a formal bid solicitation
1114	conducted by the board. The board must undergo a formal bid
1115	solicitation process. The formal bid solicitation process must
1116	include all of the following:
1117	1. The time and date for the receipt of bids, the
1118	proposals, and whether the board contemplates renewal of the
1119	contract, including the price for each year for which the
1120	contract may be renewed.
1121	2. All the contractual terms and conditions applicable to
1122	the procurement.
1123	(c) Evaluation of bids by the board must include
1124	consideration of the total cost for each year of the contract,
1125	including renewal years, as submitted by the vendor. The plan
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1126 must award the contract to the most responsible and responsive 1127 vendor. Any formal bid solicitation conducted by the board must 1128 be made available, upon request, to the department via electronic delivery. 1129 1130 Section 26. Section 631.921, Florida Statutes, is amended 1131 to read: 631.921 Department powers; board contracts and purchases.-1132 1133 The corporation shall be subject to examination by the (1) 1134 department. By March 1 of each year, the board of directors 1135 shall cause a financial report to be filed with the department 1136 for the immediately preceding calendar year in a form approved 1137 by the department. (2) (a) After July 1, 2024, all contracts entered into, and 1138 1139 all purchases made by, the board pursuant to this section which 1140 are valued at or more than \$100,000 must first be approved by 1141 the department. The department has 10 days to approve or deny 1142 the contract or purchase upon electronic receipt of the approval request. The contract or purchase is automatically approved if 1143 1144 the department is nonresponsive. 1145 (b) All contracts and purchases valued at or more than \$100,000 require competition through a formal bid solicitation 1146 1147 conducted by the board. The board must undergo a formal bid 1148 solicitation process. The formal bid solicitation process must include all of the following: 1149 1150 1. The time and date for the receipt of bids, the

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1151 proposals, and whether the board contemplates renewal of the 1152 contract, including the price for each year for which the 1153 contract may be renewed. 1154 2. All the contractual terms and conditions applicable to 1155 the procurement. 1156 (c) Evaluation of bids by the board must include 1157 consideration of the total cost for each year of the contract, including renewal years, as submitted by the vendor. The 1158 1159 association must award the contract to the most responsible and 1160 responsive vendor. Any formal bid solicitation conducted by the association must be made available, upon request, to the 1161 1162 department via electronic delivery. Section 27. Paragraph (b) of subsection (3) of section 1163 1164 633.124, Florida Statutes, is amended to read: 1165 633.124 Penalty for violation of law, rule, or order to 1166 cease and desist or for failure to comply with corrective 1167 order.-1168 (3) 1169 A person who initiates a pyrotechnic display within (b) 1170 any structure commits a felony of the third degree, punishable as provided in s. 775.082, s. 775.083, or s. 775.084, unless: 1171 The structure has a fire protection system installed in 1172 1. 1173 compliance with s. 633.334. 1174 2. The owner of the structure has authorized in writing the pyrotechnic display. 1175

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1176 If the local jurisdiction requires a permit for the use 3. 1177 of a pyrotechnic display in an occupied structure, such permit 1178 has been obtained and all conditions of the permit complied with or, if the local jurisdiction does not require a permit for the 1179 use of a pyrotechnic display in an occupied structure, the 1180 person initiating the display has complied with National Fire 1181 1182 Protection Association, Inc., Standard 1126, 2021 2001 Edition, 1183 Standard for the Use of Pyrotechnics before a Proximate 1184 Audience.

1185 Section 28. Subsection (2) of section 633.202, Florida 1186 Statutes, is amended to read:

1187

633.202 Florida Fire Prevention Code.-

1188 (2)The State Fire Marshal shall adopt the current edition 1189 of the National Fire Protection Association's Standard 1, Fire Prevention Code but may not adopt a building, mechanical, 1190 1191 accessibility, or plumbing code. The State Fire Marshal shall adopt the current edition of the Life Safety Code, NFPA 101, 1192 1193 current editions, by reference. The State Fire Marshal may 1194 modify the selected codes and standards as needed to accommodate 1195 the specific needs of the state. Standards or criteria in the 1196 selected codes shall be similarly incorporated by reference. The 1197 State Fire Marshal shall incorporate within sections of the 1198 Florida Fire Prevention Code provisions that address uniform 1199 firesafety standards as established in s. 633.206. The State Fire Marshal shall incorporate within sections of the Florida 1200

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1201 Fire Prevention Code provisions addressing regional and local 1202 concerns and variations.

1203 Section 29. Paragraph (b) of subsection (1) of section 1204 633.206, Florida Statutes, is amended to read:

1205 633.206 Uniform firesafety standards.-The Legislature 1206 hereby determines that to protect the public health, safety, and 1207 welfare it is necessary to provide for firesafety standards 1208 governing the construction and utilization of certain buildings 1209 and structures. The Legislature further determines that certain 1210 buildings or structures, due to their specialized use or to the 1211 special characteristics of the person utilizing or occupying 1212 these buildings or structures, should be subject to firesafety 1213 standards reflecting these special needs as may be appropriate.

1214 (1) The department shall establish uniform firesafety1215 standards that apply to:

1216 (b) All new, existing, and proposed hospitals, nursing 1217 homes, assisted living facilities, adult family-care homes, 1218 correctional facilities, public schools, transient public 1219 lodging establishments, public food service establishments, mobile food dispensing vehicles, elevators, migrant labor camps, 1220 mobile home parks, lodging parks, recreational vehicle parks, 1221 1222 recreational camps, residential and nonresidential child care 1223 facilities, facilities for the developmentally disabled, motion 1224 picture and television special effects productions, tunnels, 1225 energy storage systems, and self-service gasoline stations, of

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1226 which standards the State Fire Marshal is the final 1227 administrative interpreting authority. 1228 1229 In the event there is a dispute between the owners of the 1230 buildings specified in paragraph (b) and a local authority 1231 requiring a more stringent uniform firesafety standard for 1232 sprinkler systems, the State Fire Marshal shall be the final 1233 administrative interpreting authority and the State Fire 1234 Marshal's interpretation regarding the uniform firesafety 1235 standards shall be considered final agency action. 1236 Section 30. Paragraph (b) of subsection (8) of section 1237 634.041, Florida Statutes, is amended to read: 1238 634.041 Qualifications for license.-To qualify for and 1239 hold a license to issue service agreements in this state, a 1240 service agreement company must be in compliance with this part, 1241 with applicable rules of the commission, with related sections 1242 of the Florida Insurance Code, and with its charter powers and 1243 must comply with the following: 1244 (8) 1245 A service agreement company does not have to establish (b) 1246 and maintain an unearned premium reserve if it secures and 1247 maintains contractual liability insurance in accordance with the 1248 following: 1249 Coverage of 100 percent of the claim exposure is 1. obtained from an insurer or insurers approved by the office, 1250

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1251 which <u>hold</u> holds a certificate of authority under s. 624.401 to 1252 do business within this state, or secured through a risk 1253 retention <u>groups</u> group, which <u>are</u> is authorized to do business 1254 within this state under s. 627.943 or s. 627.944. Such <u>insurers</u> 1255 <u>insurer</u> or risk retention <u>groups</u> group must maintain a surplus 1256 as regards policyholders of at least \$15 million.

1257 2. If the service agreement company does not meet its 1258 contractual obligations, the contractual liability insurance 1259 policy binds its issuer to pay or cause to be paid to the service agreement holder all legitimate claims and cancellation 1260 1261 refunds for all service agreements issued by the service 1262 agreement company while the policy was in effect. This 1263 requirement also applies to those service agreements for which 1264 no premium has been remitted to the insurer.

1265 3. If the issuer of the contractual liability policy is 1266 fulfilling the service agreements covered by the contractual 1267 liability policy and the service agreement holder cancels the 1268 service agreement, the issuer must make a full refund of 1269 unearned premium to the consumer, subject to the cancellation 1270 fee provisions of s. 634.121(3). The sales representative and 1271 agent must refund to the contractual liability policy issuer 1272 their unearned pro rata commission.

1273 4. The policy may not be canceled, terminated, or
1274 nonrenewed by the insurer or the service agreement company
1275 unless a 90-day written notice thereof has been given to the

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1276 office by the insurer before the date of the cancellation, 1277 termination, or nonrenewal.

1278 5. The service agreement company must provide the office 1279 with the claims statistics.

1280 6. A policy issued in compliance with this paragraph may 1281 either pay 100 percent of claims as they are incurred, or pay 1282 100 percent of claims due in the event of the failure of the 1283 service agreement company to pay such claims when due.

1285 All funds or premiums remitted to an insurer by a motor vehicle 1286 service agreement company under this part shall remain in the 1287 care, custody, and control of the insurer and shall be counted 1288 as an asset of the insurer; provided, however, this requirement 1289 does not apply when the insurer and the motor vehicle service 1290 agreement company are affiliated companies and members of an 1291 insurance holding company system. If the motor vehicle service 1292 agreement company chooses to comply with this paragraph but also 1293 maintains a reserve to pay claims, such reserve shall only be 1294 considered an asset of the covered motor vehicle service 1295 agreement company and may not be simultaneously counted as an 1296 asset of any other entity.

1297 Section 31. Subsection (5) of section 634.081, Florida 1298 Statutes, is amended to read:

1299 634.081 Suspension or revocation of license; grounds.1300 (5) The office shall suspend or revoke the license of a

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1301 company if it finds that the ratio of gross written premiums 1302 written to net assets exceeds 10 to 1 unless the company has in 1303 excess of \$750,000 in net assets and is utilizing contractual liability insurance which cedes 100 percent of the service 1304 1305 agreement company's claims liabilities to the contractual 1306 liability insurers insurer or is utilizing contractual liability 1307 insurance which reimburses the service agreement company for 100 1308 percent of its paid claims. However, if a service agreement 1309 company has been licensed by the office in excess of 10 years, 1310 is in compliance with all applicable provisions of this part, and has net assets at all times in excess of \$3 million that 1311 1312 comply with the provisions of part II of chapter 625, such company may not exceed a ratio of gross written premiums written 1313 1314 to net assets of 15 to 1.

1315 Section 32. Subsection (5) of section 634.3077, Florida 1316 Statutes, is renumbered as subsection (6), subsection (3) is 1317 amended, and a new subsection (5) is added to that section, to 1318 read:

1319

634.3077 Financial requirements.-

(3) An association <u>may shall</u> not be required to set up an unearned premium reserve if it has purchased contractual liability insurance which demonstrates to the satisfaction of the office that 100 percent of its claim exposure is covered by such insurance. Such contractual liability insurance shall be obtained from an insurer <u>or insurers</u> that <u>hold</u> holds a

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1326 certificate of authority to do business within the state or from 1327 an insurer <u>or insurers</u> approved by the office as financially 1328 capable of meeting the obligations incurred pursuant to the 1329 policy. For purposes of this subsection, the contractual 1330 liability policy shall contain the following provisions:

(a) In the event that the home warranty association is unable to fulfill its obligation under its contracts issued in this state for any reason, including insolvency, bankruptcy, or dissolution, the contractual liability insurer will pay losses and unearned premiums under such plans directly to persons making claims under such contracts.

(b) The insurer issuing the policy shall assume full responsibility for the administration of claims in the event of the inability of the association to do so.

(c) The policy may not be canceled or not renewed by either the insurer or the association unless 60 days' written notice thereof has been given to the office by the insurer before the date of such cancellation or nonrenewal.

(d) The contractual liability insurance policy shall insure all home warranty contracts that were issued while the policy was in effect whether or not the premium has been remitted to the insurer.

1348(5) An association licensed under this part is not1349required to establish an unearned premium reserve or maintain1350contractual liability insurance and may allow its premiums to

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1351	exceed the ratio to net assets limitation of this section if the
1352	association complies with the following:
1353	(a) The association or, if the association is a direct or
1354	indirect wholly owned subsidiary of a parent corporation, its
1355	parent corporation has, and maintains at all times, a minimum
1356	net worth of at least \$100 million and provides the office with
1357	the following:
1358	1. A copy of the association's annual audited financial
1359	statements or the audited consolidated financial statements of
1360	the association's parent corporation, prepared by an independent
1361	certified public accountant in accordance with generally
1362	accepted accounting principles, which clearly demonstrate the
1363	net worth of the association or its parent corporation to be
1364	\$100 million, and a quarterly written certification to the
1365	office that the association or its parent corporation continues
1366	to maintain the net worth required under this paragraph.
1367	2. The association's or its parent corporation's Form 10-
1368	K, Form 10-Q, or Form 20-F as filed with the United States
1369	Securities and Exchange Commission or such other documents
1370	required to be filed with a recognized stock exchange, which
1371	shall be provided on a quarterly and annual basis within 10 days
1372	after the last date each such report must be filed with the
1373	Securities and Exchange Commission, the National Association of
1374	Securities Dealers Automated Quotation system, or other
1375	recognized stock exchange.

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1377	Failure to timely file the documents required under this
1378	paragraph may, at the discretion of the office, subject the
1379	association to suspension or revocation of its license under
1380	this part.
1381	(b) If the net worth of a parent corporation is used to
1382	satisfy the net worth provisions of paragraph (a), the following
1383	provisions must be met:
1384	1. The parent corporation must guarantee all service
1385	warranty obligations of the association, wherever written, on a
1386	form approved in advance by the office. A cancellation,
1387	termination, or modification of the guarantee does not become
1388	effective unless the parent corporation provides the office
1389	written notice at least 90 days before the effective date of the
1390	cancellation, termination, or modification and the office
1391	approves the request in writing. Before the effective date of
1392	the cancellation, termination, or modification of the guarantee,
1393	the association must demonstrate to the satisfaction of the
1394	office compliance with all applicable provisions of this part,
1395	including whether the association will meet the requirements of
1396	this section by the purchase of contractual liability insurance,
1397	establishing required reserves, or other method allowed under
1398	this section. If the association or parent corporation does not
1399	demonstrate to the satisfaction of the office compliance with
1400	all applicable provisions of this part, the association or
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1401 parent association shall immediately cease writing new and 1402 renewal business upon the effective date of the cancellation, 1403 termination, or modification. 1404 2. The association must maintain at all times net assets 1405 of at least \$750,000. 1406 Section 33. Section 634.317, Florida Statutes, is amended 1407 to read: 1408 634.317 License and appointment required.-No person may 1409 solicit, negotiate, or effectuate home warranty contracts for 1410 remuneration in this state unless such person is licensed and 1411 appointed as a sales representative. A licensed and appointed 1412 sales representative shall be directly responsible and accountable for all acts of the licensee's employees. A 1413 1414 municipality, a county government, a special district, an entity 1415 operated by a municipality or county government, or an employee 1416 or agent of a municipality, county government, special district, 1417 or entity operated by a municipality or county government is exempt from the licensing and appointing requirements under this 1418 1419 section. 1420 Section 34. Subsection (9) of section 648.25, Florida Statutes, is renumbered as subsection (10), and new subsection 1421 1422 (9) and subsection (11) are added to that section to read: 1423 648.25 Definitions.-As used in this chapter, the term: 1424 (9) "Referring bail bond agent" is the limited surety 1425 agent who is requesting the transfer bond. The referring bail

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1426 bond agent is the agent held liable for the transfer bond, along 1427 with the issuing surety company. 1428 (11) "Transfer bond" means the appearance bond and power 1429 of attorney form posted by a limited surety agent who is 1430 registered in the county where the defendant is being held in 1431 custody. 1432 Section 35. Subsection (3) of section 648.26, Florida 1433 Statutes, is amended to read: 1434 648.26 Department of Financial Services; administration.-1435 The papers, documents, reports, or any other (3)1436 investigatory records of the department are confidential and 1437 exempt from s. 119.07(1) until such investigation is completed or ceases to be active, unless the department or office files a 1438 1439 formal administrative complaint, emergency order, or consent 1440 order against the individual or entity. For the purpose of this 1441 section, an investigation is considered active while the investigation is being conducted by the department with a 1442 1443 reasonable, good faith belief that it may lead to the filing of 1444 administrative, civil, or criminal proceedings. An investigation 1445 does not cease to be active if the department is proceeding with 1446 reasonable dispatch and there is good faith belief that action 1447 may be initiated by the department or other administrative or 1448 law enforcement agency. This subsection does not prevent the 1449 department or office from disclosing the content of a complaint or such information as it deems necessary to conduct the 1450

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1451 investigation, to update the complainant as to the status and 1452 outcome of the complaint, <u>to review the details of the</u> 1453 <u>investigation with the subject or the subject's representative</u>, 1454 or to share such information with any law enforcement agency or 1455 other regulatory body.

1456 Section 36. Paragraph (a) of subsection (1) of section 1457 648.30, Florida Statutes, is amended to read:

1458 648.30 Licensure and appointment required; prohibited 1459 acts; penalties.-

(1) (a) A person or entity may not act in the capacity of a bail bond agent or bail bond agency or perform any of the functions, duties, or powers prescribed for bail bond agents or bail bond agencies under this chapter unless that person or entity is qualified, licensed, and appointed as provided in this chapter and employed by a bail bond agency.

1466Section 37.Subsection (1) of section 648.355, Florida1467Statutes, is amended to read:

1468 648.355 Limited surety agents and professional bail bond 1469 agents; qualifications.-

(1) The applicant shall furnish, with the application for
license, a complete set of the applicant's fingerprints in
accordance with s. 626.171(4) and a recent credential-sized,
fullface photograph of the applicant. The department may not
issue a license under this section until the department has
received a report from the Department of Law Enforcement and the

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Federal Bureau of Investigation relative to the existence or 1476 1477 nonexistence of a criminal history report based on the 1478 applicant's fingerprints. 1479 Section 38. Effective July 1, 2024, Section 655.49, 1480 Florida Statutes, is created to read: 1481 655.49 Bad faith termination or restriction of account 1482 access; investigations by the office.-1483 (1) A customer or member of a financial institution who 1484 reasonably believes that a financial institution has terminated, 1485 suspended, or taken similar action restricting access to the 1486 customer's or member's account in bad faith may file, within 30 1487 calendar days after such termination, suspension, or similar action restricting account access, a complaint with the office 1488 1489 alleging a violation of this section. Such complaint is barred 1490 if not timely filed. 1491 (2) This section does not apply if a financial 1492 institution's termination, suspension, or similar action 1493 restricting a customer's or member's account access was due to 1494 one or more of the following: 1495 The customer or member initiated the change in access; (a) (b) 1496 There is a lack of activity in the account; or 1497 (c) The account is presumed unclaimed property pursuant to 1498 chapter 717. 1499 (3) Upon receipt of a customer's or member's complaint 1500 under subsection (1):

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1501 Within 30 calendar days, the office must notify the (a) 1502 financial institution that a complaint has been filed. 1503 (b) Within 30 calendar days after receiving the notice 1504 from the office, the financial institution must file with the 1505 office a termination-of-access report containing such 1506 information as the commission requires by rule. 1507 (c) Within 90 calendar days after receiving the 1508 termination-of-access report from the financial institution, the 1509 office must investigate the financial institution's action and 1510 determine whether the action was taken in bad faith as 1511 substantiated by competent and substantial evidence that was 1512 known or should have been known to the financial institution at the time of the termination, suspension, or similar action 1513 1514 restricting a customer's or member's account access. 1515 Within 30 calendar days after making the determination (d) 1516 required under paragraph (c), the office must report to the 1517 Attorney General and the Chief Financial Officer the 1518 determination of a bad faith termination, suspension, or similar 1519 action restricting a customer's or member's account access. The 1520 report to the Attorney General must describe the findings of the investigation, provide a summary of the evidence, and state 1521 whether an alleged violation of the financial institutions codes 1522 1523 by the financial institution occurred. Upon reporting to the Attorney General pursuant to this paragraph, the office must 1524 1525 send a copy of the report to the customer or member by certified

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1526	mail, return receipt requested.
1527	(4) A financial institution's bad faith termination,
1528	suspension, or similar action restricting access to a customer's
1529	or member's account, as determined by the office pursuant to
1530	subsection (3), or a financial institution's failure to
1531	cooperate in an investigation conducted pursuant to subsection
1532	(3), including, without limitation, failure to timely file a
1533	termination-of-access report with the office, constitutes a
1534	violation of the financial institutions codes and subjects the
1535	financial institution to the applicable sanctions and penalties
1536	provided for in the financial institutions codes.
1537	(5) The office shall provide any report filed pursuant to
1538	this section, or any information contained therein, to any
1539	federal, state, or local law enforcement or prosecutorial
1540	agency, and any federal or state agency responsible for the
1541	regulation or supervision of financial institutions, if the
1542	provision of such report is otherwise required by law.
1543	(6) If the office determines under subsection (3) that a
1544	financial institution has acted in bad faith, the aggrieved
1545	customer or member of the financial institution has a cause of
1546	action against the financial institution for damages and may
1547	recover damages therefor in any court of competent jurisdiction,
1548	together with costs and reasonable attorney fees to be assessed
1549	by the court. To recover damages under this subsection, the
1550	customer or member must establish that, beyond a reasonable
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1551	doubt, the financial institution acted in bad faith in
1552	terminating, suspending, or taking similar action restricting
1553	access to the customer's or member's account. The office's
1554	determination that the financial institution has acted in bad
1555	faith pursuant to subsection (3) does not, in and of itself,
1556	establish beyond a reasonable doubt that the financial
1557	institution acted in bad faith in the termination, suspension,
1558	or similar action restricting access to the customer's or
1559	member's account. A customer's or member's failure to initiate a
1560	cause of action under this subsection within 12 months after the
1561	office's finding of bad faith pursuant to subsection (3) bars
1562	recovery of any filed claims thereafter.
1563	(7) By July 1, 2024, the office shall make available on
1564	its website the information necessary for a customer or member
1565	of a financial institution to file a complaint with the office
1566	under subsection (1).
1567	Section 39. Section 717.101, Florida Statutes, is amended
1568	to read:
1569	717.101 Definitions.—As used in this chapter, unless the
1570	context otherwise requires:
1571	(1) "Aggregate" means the amounts reported for owners of
1572	unclaimed property of less than $\frac{\$10}{\$50}$ or where there is no
1573	name for the individual or entity listed on the holder's
1574	records, regardless of the amount to be reported.
1575	(2) "Apparent owner" means the person whose name appears

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1576 on the records of the holder as the person entitled to property 1577 held, issued, or owing by the holder. 1578 (3) "Audit" means an action or proceeding to examine and verify a person's records, books, accounts, and other documents 1579 1580 to ascertain and determine compliance with this chapter. 1581 "Audit agent" means a person with whom the department (4) 1582 enters into a contract with to conduct an audit or examination. 1583 The term includes an independent contractor of the person and 1584 each individual participating in the audit on behalf of the 1585 person or contractor. 1586 (5) (3) "Banking organization" means any and all banks, 1587 trust companies, private bankers, savings banks, industrial banks, safe-deposit companies, savings and loan associations, 1588 1589 credit unions, and investment companies in this state, organized 1590 under or subject to the laws of this state or of the United 1591 States, including entities organized under 12 U.S.C. s. 611, but 1592 does not include federal reserve banks. The term also includes 1593 any corporation, business association, or other organization 1594 that: 1595 (a) Is a wholly or partially owned subsidiary of any banking, banking corporation, or bank holding company that 1596 1597 performs any or all of the functions of a banking organization; 1598 or 1599 (b) Performs functions pursuant to the terms of a contract 1600 with any banking organization state or national bank,

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1601 international banking entity or similar entity, trust company, 1602 savings bank, industrial savings bank, land bank, safe-deposit 1603 company, private bank, or any organization otherwise defined by 1604 law as a bank or banking organization.

1605 (6) (4) "Business association" means any for-profit or 1606 nonprofit corporation other than a public corporation; joint 1607 stock company; investment company; unincorporated association or 1608 association of two or more individuals for business purposes, 1609 whether or not for profit; partnership; joint venture; limited 1610 liability company; sole proprietorship; business trust; trust 1611 company; land bank; safe-deposit company; safekeeping 1612 depository; financial organization; insurance company; federally chartered entity; utility company; or other business entity, 1613 1614 whether or not for profit corporation (other than a public 1615 corporation), joint stock company, investment company, business 1616 trust, partnership, limited liability company, or association of 1617 two or more individuals for business purposes, whether for 1618 profit or not for profit.

1619 <u>(7)</u> (5) "Claimant" means the person on whose behalf a claim 1620 is filed.

1621 <u>(8) "Claimant's representative" means an attorney who is a</u> 1622 <u>member in good standing of The Florida Bar, a certified public</u> 1623 <u>accountant licensed in this state, or private investigator who</u> 1624 <u>is duly licensed to do business in the state, registered with</u> 1625 the department, and authorized by the claimant to claim

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1626 unclaimed property on the claimant's behalf. The term does not include a person acting in a representative capacity, such as a personal representative, guardian, trustee, or attorney, whose representation is not contingent upon the discovery or location of unclaimed property; provided, however, that any agreement entered into for the purpose of evading s. 717.135 is invalid 1632 and unenforceable. (9) (6) "Credit balance" means an account balance in the 1634 customer's favor. (10) (7) "Department" means the Department of Financial

1637 (11) (8) "Domicile" means the state of incorporation for a corporation; the state of filing for a business association, 1638 1639 other than a corporation, whose formation or organization 1640 requires a filing with a state; the state of organization for a 1641 business association, other than a corporation, whose formation 1642 or organization does not require a filing with a state; the 1643 state of home office for a federally charted entity incorporated 1644 laws of a state, or, for an unincorporated business under the 1645 association, the state where the business association is 1646 organized.

(12) (9) "Due diligence" means the use of reasonable and 1647 1648 prudent methods under particular circumstances to locate 1649 apparent owners of inactive accounts using the taxpayer identification number or social security number, if known, which 1650

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1651 may include, but are not limited to, using a nationwide 1652 database, cross-indexing with other records of the holder, 1653 mailing to the last known address unless the last known address 1654 is known to be inaccurate, providing written notice as described 1655 in this chapter by electronic mail if an apparent owner has 1656 elected such delivery, or engaging a licensed agency or company 1657 capable of conducting such search and providing updated 1658 addresses.

1659 <u>(13) "Electronic" means relating to technology having</u> 1660 <u>electrical, digital, magnetic, wireless, optical,</u> 1661 electromagnetic, or similar capabilities.

1662 <u>(14) (10)</u> "Financial organization" means a state or federal 1663 savings association, savings and loan association, <u>savings</u> bank, 1664 <u>industrial bank, bank, banking organization,</u> trust company, 1665 international bank agency, cooperative bank, building and loan 1666 association, or credit union.

1667 <u>(15)(11)</u> "Health care provider" means any state-licensed 1668 entity that provides and receives payment for health care 1669 services. These entities include, but are not limited to, 1670 hospitals, outpatient centers, physician practices, and skilled 1671 nursing facilities.

1672

(16) (12) "Holder" means:

1673 (a) A person, wherever organized or domiciled, who is in
 1674 possession or control or has custody of property or the rights
 1675 to property belonging to another; is indebted to another on an

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obligation; or is obligated to hold for the account of, or to

deliver or pay to, the owner, property subject to this chapter; or÷ (a) In possession of property belonging to another; A trustee in case of a trust; or (b) (c) Indebted to another on an obligation. (17) (13) "Insurance company" means an association, corporation, or fraternal or mutual benefit organization, whether for profit or not for profit, which is engaged in providing insurance coverage. (18) (14) "Intangible property" includes, by way of illustration and not limitation: Moneys, checks, virtual currency, drafts, deposits, (a) interest, dividends, and income. Credit balances, customer overpayments, security (b) deposits and other instruments as defined by chapter 679, refunds, unpaid wages, unused airline tickets, and unidentified remittances. Stocks, and other intangible ownership interests in (C) business associations. (d) Moneys deposited to redeem stocks, bonds, bearer bonds, original issue discount bonds, coupons, and other securities, or to make distributions. (e) Amounts due and payable under the terms of insurance policies.

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(f) Amounts distributable from a trust or custodial fund established under a plan to provide any health, welfare, pension, vacation, severance, retirement, death, stock purchase, profit sharing, employee savings, supplemental unemployment insurance, or similar benefit.

1706 (19) (15) "Last known address" means a description of the 1707 location of the apparent owner sufficient for the purpose of the 1708 delivery of mail. For the purposes of identifying, reporting, 1709 and remitting property to the department which is presumed to be 1710 unclaimed, "last known address" includes any partial description 1711 of the location of the apparent owner sufficient to establish the apparent owner was a resident of this state at the time of 1712 1713 last contact with the apparent owner or at the time the property 1714 became due and payable.

1715 <u>(20) (16)</u> "Lawful charges" means charges against dormant 1716 accounts that are authorized by statute for the purpose of 1717 offsetting the costs of maintaining the dormant account.

1718 <u>(21)(17)</u> "Managed care payor" means a health care plan 1719 that has a defined system of selecting and limiting health care 1720 providers as evidenced by a managed care contract with the 1721 health care providers. These plans include, but are not limited 1722 to, managed care health insurance companies and health 1723 maintenance organizations.

1724(22) (18)"Owner" means a person, or the person's legal1725representative, entitled to receive or having a legal or

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1726 equitable interest in or claim against property subject to this 1727 chapter; a depositor in the case of a deposit; a beneficiary in 1728 the case of a trust or <u>a deposit in trust; or a payee in the</u> case of a negotiable instrument or other intangible property a 1729 1730 depositor in the case of a deposit, a beneficiary in the case of 1731 a trust or a deposit in trust, or a payee in the case of other 1732 intangible property, or a person having a legal or equitable 1733 interest in property subject to this chapter or his or her legal 1734 representative. 1735 (23) "Person" means an individual; estate; business association; corporation; firm; association; joint adventure; 1736 1737 partnership; government or governmental subdivision, agency, or instrumentality; or any other legal or commercial entity. 1738 1739 (24) (19) "Public corporation" means a corporation created 1740 by the state, founded and owned in the public interest, 1741 supported by public funds, and governed by those deriving their power from the state. 1742 "Record" means information that is inscribed on a 1743 (25)1744 tangible medium or that is stored in an electronic or other 1745 medium and is retrievable in perceivable form. 1746 (26) (20) "Reportable period" means the calendar year ending December 31 of each year. 1747 1748 (27) (21) "State," when applied to a part of the United 1749 States, includes any state, district, commonwealth, territory, insular possession, and any other area subject to the 1750

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1751 legislative authority of the United States. (28) (22) "Trust instrument" means a trust instrument as 1752 1753 defined in s. 736.0103. 1754 (23) "Ultimate equitable owner" means a natural person 1755 who, directly or indirectly, owns or controls an ownership interest in a corporation, a foreign corporation, an alien 1756 1757 business organization, or any other form of business 1758 organization, regardless of whether such natural person owns or 1759 controls such ownership interest through one or more natural 1760 persons or one or more proxies, powers of attorney, nominees, 1761 corporations, associations, partnerships, trusts, joint stock 1762 companies, or other entities or devices, or any combination 1763 thereof. 1764 "Unclaimed Property Purchase Agreement" means the (29) form adopted by the department pursuant to s. 717.135 which must 1765 1766 be used, without modification or amendment, by a claimant's 1767 representative to purchase unclaimed property from an owner. "Unclaimed Property Recovery Agreement" means the 1768 (30) 1769 form adopted by the department pursuant to s. 717.135 which must be used, without modification or amendment, by a claimant's 1770 representative to obtain an owner's consent and authority to 1771 1772 recover unclaimed property on the owner's behalf. 1773 (31) (24) "United States" means any state, district, 1774 commonwealth, territory, insular possession, and any other area

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subject to the legislative authority of the United States of

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1776	America.
1777	(32) (25) "Utility" means a person who owns or operates,
1778	for public use, any plant, equipment, property, franchise, or
1779	license for the transmission of communications or the
1780	production, storage, transmission, sale, delivery, or furnishing
1781	of electricity, water, steam, or gas.
1782	(33)(a) "Virtual currency" means digital units of exchange
1783	that:
1784	1. Have a centralized repository or administrator;
1785	2. Are decentralized and have no centralized repository or
1786	administrator; or
1787	3. May be created or obtained by computing or
1788	manufacturing effort.
1789	(b) The term does not include any of the following:
1790	1. Digital units that:
1791	a. Are used solely within online gaming platforms;
1792	b. Have no market or application outside of the online
1793	gaming platforms in sub-subparagraph a.;
1794	c. Cannot be converted into, or redeemed for, fiat
1795	currency or virtual currency; and
1796	d. Can or cannot be redeemed for real-world goods,
1797	services, discounts, or purchases.
1798	2. Digital units that can be redeemed for:
1799	a. Real-world goods, services, discounts, or purchases as
1800	part of a customer affinity or rewards program with the issuer

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1801	or other designated merchants; or
1802	b. Digital units in another customer affinity or rewards
1803	program, but cannot be converted into, or redeemed for, fiat
1804	currency or virtual currency.
1805	3. Digital units used as part of prepaid cards.
1806	Section 40. Subsections (3) and (4) are added to section
1807	717.102, Florida Statutes, to read:
1808	717.102 Property presumed unclaimed; general rule
1809	(3) A presumption that property is unclaimed is rebutted
1810	by an apparent owner's expression of interest in the property.
1811	An owner's expression of interest in property includes:
1812	(a) A record communicated by the apparent owner to the
1813	holder or agent of the holder concerning the property or the
1814	account in which the property is held;
1815	(b) An oral communication by the apparent owner to the
1816	holder or agent of the holder concerning the property or the
1817	account in which the property is held, if the holder or its
1818	agent contemporaneously makes and preserves a record of the fact
1819	of the apparent owner's communication;
1820	(c) Presentment of a check or other instrument of payment
1821	of a dividend, interest payment, or other distribution, with
1822	respect to an account, underlying security, or interest in a
1823	business association;
1824	(d) Activity directed by an apparent owner in the account
1825	in which the property is held, including accessing the account

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1826 or information concerning the account, or a direction by the 1827 apparent owner to increase, decrease, or otherwise change the 1828 amount or type of property held in the account; 1829 (e) A deposit into or withdrawal from an account at a financial organization, excluding an automatic deposit or 1830 1831 withdrawal previously authorized by the apparent owner or an 1832 automatic reinvestment of dividends or interest, which does not 1833 constitute an expression of interest; or 1834 (f) Any other action by the apparent owner which 1835 reasonably demonstrates to the holder that the apparent owner 1836 knows that the property exists. 1837 (4) If a holder learns or receives confirmation of an 1838 apparent owner's death, the property shall be presumed unclaimed 1839 2 years after the date of death, unless a fiduciary appointed to 1840 represent the estate of the apparent owner has made an 1841 expression of interest in the property before the expiration of 1842 the 2-year period. This subsection may not be construed to 1843 extend the otherwise applicable dormancy period prescribed by 1844 this chapter. 1845 Section 41. Subsection (5) of section 717.106, Florida 1846 Statutes, is amended to read: 1847 717.106 Bank deposits and funds in financial 1848 organizations.-1849 If the documents establishing a deposit described in (5) subsection (1) state the address of a beneficiary of the 1850

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1851 deposit, and the account has a value of at least \$50, notice 1852 shall be given to the beneficiary as provided for notice to the 1853 apparent owner under <u>s. 717.117(6)</u> s. 717.117(4). This 1854 subsection shall apply to accounts opened on or after October 1, 1855 1990.

1856 Section 42. Section 717.1065, Florida Statutes, is created 1857 to read:

1858

717.1065 Virtual currency.-

1859 (1) Any virtual currency held or owing by a banking 1860 organization, corporation, custodian, exchange, or other entity engaged in virtual currency business activity is presumed 1861 1862 unclaimed unless the owner, within 5 years, has communicated in writing with the banking organization, corporation, custodian, 1863 1864 exchange, or other entity engaged in virtual currency business 1865 activity concerning the virtual currency or otherwise indicated 1866 an interest as evidenced by a memorandum or other record on file 1867 with the banking organization, corporation, custodian, exchange, 1868 or other entity engaged in virtual currency business activity. 1869 (2) A holder may not deduct from the amount of any virtual currency subject to this section any charges imposed by reason 1870 of the virtual currency unless there is a valid and enforceable 1871 1872 written contract between the holder and the owner of the virtual 1873 currency pursuant to which the holder may impose those charges

1874 and the holder does not regularly reverse or otherwise cancel

those charges with respect to the virtual currency.

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1876	Section 43. Paragraph (a) of subsection (1) of section
1877	717.1101, Florida Statutes, is amended to read:
1878	717.1101 Unclaimed equity and debt of business
1879	associations
1880	(1)(a) Stock or other equity interest in a business
1881	association is presumed unclaimed <u>on the date of</u> 3 years after
1882	the earliest of the following:
1883	1. <u>Three years after</u> The date of the most recent <u>of any</u>
1884	owner-generated activity or communication related to the
1885	account, as recorded and maintained in the holder's database and
1886	records systems sufficient enough to demonstrate the owners
1887	continued awareness or interest in the property dividend, stock
1888	split, or other distribution unclaimed by the apparent owner;
1889	2. Three years after the date of the death of the owner,
1890	as evidenced by: The date of a statement of account or other
1891	notification or communication that was returned as
1892	undeliverable; or
1893	a. Notice to the holder of the owner's death by an
1894	administrator, beneficiary, relative, or trustee, or by a
1895	personal representative or other legal representative of the
1896	owner's estate;
1897	b. Receipt by the holder of a copy of the death
1898	certificate of the owner;
1899	c. Confirmation by the holder of the owner's death though
1900	other means; or

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1901 d. Other evidence from which the holder may reasonably 1902 conclude that the owner is deceased; or 1903 3. One year after the date on which the holder receives 1904 notice under subparagraph 2. if the notice is received 2 years 1905 or less after the owner's death and the holder lacked knowledge 1906 of the owner's death during that period of 2 years or less The 1907 date the holder discontinued mailings, notifications, or 1908 communications to the apparent owner. 1909 Section 44. Subsection (1) of section 717.112, Florida 1910 Statutes, is amended, and subsection (6) is added to that 1911 section, to read: 1912 717.112 Property held by agents and fiduciaries.-Except as provided in ss. 717.1125 and 733.816, All 1913 (1)1914 intangible property and any income or increment thereon held in 1915 a fiduciary capacity for the benefit of another person, 1916 including property held by an attorney in fact or an agent, 1917 except as provided in ss. 717.1125 and 733.816, is presumed unclaimed unless the owner has within 5 years after it has 1918 1919 become payable or distributable increased or decreased the 1920 principal, accepted payment of principal or income, communicated in writing concerning the property, or otherwise indicated an 1921 1922 interest as evidenced by a memorandum or other record on file 1923 with the fiduciary. 1924 (6) This section does not relieve a fiduciary of his or

1925

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her duties under applicable general law.

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1926 Section 45. Section 717.1125, Florida Statutes, is amended 1927 to read: 1928 717.1125 Property held by fiduciaries under trust instruments.-All intangible property and any income or increment 1929 1930 thereon held in a fiduciary capacity for the benefit of another 1931 person under a trust instrument is presumed unclaimed unless the 1932 owner has, within 2 years after it has become payable or 1933 distributable, increased or decreased the principal, accepted 1934 payment of principal or income, communicated concerning the 1935 property, or otherwise indicated an interest as evidenced by a 1936 memorandum or other record on file with the fiduciary. This 1937 section does not relieve a fiduciary of his or her duties under 1938 the Florida Trust Code. 1939 Section 46. Effective January 1, 2025, section 717.117, 1940 Florida Statutes, is amended to read: 1941 717.117 Report of unclaimed property.-1942 Every person holding funds or other property, tangible (1)1943 or intangible, presumed unclaimed and subject to custody as 1944 unclaimed property under this chapter shall report to the 1945 department on such forms as the department may prescribe by 1946 rule. In lieu of forms, a report identifying 25 or more 1947 different apparent owners must be submitted by the holder via 1948 electronic medium as the department may prescribe by rule. The report must include: 1949

1950

(a) Except for traveler's checks and money orders, the

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1951 name, social security number or taxpayer identification number, 1952 and date of birth, if known, and last known address, if any, of 1953 each person appearing from the records of the holder to be the 1954 owner of any property which is presumed unclaimed and which has 1955 a value of \$10 \$50 or more.

1956 (b) For unclaimed funds that which have a value of \$10 $\frac{50}{50}$ 1957 or more held or owing under any life or endowment insurance 1958 policy or annuity contract, the identifying information provided 1959 in paragraph (a) for both full name, taxpayer identification 1960 number or social security number, date of birth, if known, and last known address of the insured or annuitant and of the 1961 1962 beneficiary according to records of the insurance company 1963 holding or owing the funds.

(c) For all tangible property held in a safe-deposit box or other safekeeping repository, a description of the property and the place where the property is held and may be inspected by the department, and any amounts owing to the holder. Contents of a safe-deposit box or other safekeeping repository which consist of documents or writings of a private nature and which have little or no apparent value shall not be presumed unclaimed.

(d) The nature <u>or type of property, any accounting or</u> and
identifying number <u>associated with the property</u>, <u>a</u> if any, or
description of the property, and the amount appearing from the
records to be due. Items of value <u>of less than \$10</u> under \$50
each may be reported in the aggregate.

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1976 The date the property became payable, demandable, or (e) 1977 returnable, and the date of the last transaction with the 1978 apparent owner with respect to the property. 1979 (f) Any other information the department may prescribe by 1980 rule as necessary for the administration of this chapter. 1981 (2) If the total value of all presumed unclaimed property, 1982 whether tangible or intangible, held by a person is less than 1983 \$10, a zero balance report may be filed for that reporting 1984 period. 1985 (f) Any person or business association or public corporation holding funds presumed unclaimed and having a total 1986 1987 value of \$10 or less may file a zero balance report for that 1988 reporting period. The balance brought forward to the new 1989 reporting period is zero. 1990 (g) Such other information as the department may prescribe 1991 by rule as necessary for the administration of this chapter. 1992 (3) (h) Credit balances, customer overpayments, security 1993 deposits, and refunds having a value of less than \$10 shall not 1994 be presumed unclaimed. 1995 (4) (4) (2) If the holder of property presumed unclaimed and 1996 subject to custody as unclaimed property is a successor holder 1997 or if the holder has changed the holder's name while in 1998 possession of the property, the holder shall file with the 1999 holder's report all known names and addresses of each prior

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holder of the property. Compliance with this subsection means

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2001 the holder exercises reasonable and prudent efforts to determine 2002 the names of all prior holders.

2003 (5) (5) (3) The report must be filed before May 1 of each year. 2004 The report applies shall apply to the preceding calendar year. 2005 Upon written request by any person required to file a report, 2006 and upon a showing of good cause, the department may extend the 2007 reporting date. The department may impose and collect a penalty 2008 of \$10 per day up to a maximum of \$500 for the failure to timely 2009 report, if an extension was not provided or if the holder of the property failed the failure to include in a report information 2010 2011 required by this chapter which was in the holder's possession at 2012 the time of reporting. The penalty shall be remitted to the 2013 department within 30 days after the date of the notification to 2014 the holder that the penalty is due and owing. As necessary for 2015 proper administration of this chapter, the department may waive 2016 any penalty due with appropriate justification. On written 2017 request by any person required to file a report and upon a 2018 showing of good cause, the department may postpone the reporting 2019 date. The department must provide information contained in a 2020 report filed with the department to any person requesting a copy 2021 of the report or information contained in a report, to the 2022 extent the information requested is not confidential, within 45 2023 days after the department determines that the report has been 2024 processed and added to the unclaimed property database 2025 subsequent to a determination that the report is accurate and

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2026 <u>acceptable</u> and that the reported property is the same as the 2027 remitted property.

2028 (6) (4) Holders of inactive accounts having a value of \$50 or more shall use due diligence to locate and notify apparent 2029 2030 owners that the entity is holding unclaimed property available 2031 for them to recover. Not more than 120 days and not less than 60 2032 days prior to filing the report required by this section, the 2033 holder in possession of property presumed unclaimed and subject 2034 to custody as unclaimed property under this chapter shall send 2035 written notice by first-class United States mail to the apparent 2036 owner at the apparent owner's last known address from the 2037 holder's records or from other available sources, or via 2038 electronic mail if the apparent owner has elected this method of 2039 delivery, informing the apparent owner that the holder is in 2040 possession of property subject to this chapter, if the holder 2041 has in its records a mailing or electronic an address for the 2042 apparent owner which the holder's records do not disclose to be 2043 inaccurate. These two means of contact are not mutually 2044 exclusive; if the mailing address is determined to be 2045 inaccurate, electronic mail may be used if so elected by the 2046 apparent owner. 2047 The written notice to the apparent owner required (7) 2048 under this section must: 2049 (a) Contain a heading that reads substantially as follows: 2050 "Notice. The State of Florida requires us to notify you that

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2051 your property may be transferred to the custody of the Florida 2052 Department of Financial Services if you do not contact us before 2053 (insert date that is at least 30 days after the date of 2054 notice)." 2055 (b) Identify the type, nature, and, except for property 2056 that does not have a fixed value, value of the property that is 2057 the subject of the notice. 2058 (c) State that the property will be turned over to the 2059 custody of the department as unclaimed property if no response 2060 to this letter is received. (d) State that any property that is not legal tender of 2061 2062 the United States may be sold or liquidated by the department. 2063 (e) State that after the property is turned over to the 2064 department, an apparent owner seeking return of the property may 2065 file a claim with the department. 2066 (f) State that the property is currently with a holder and 2067 provide instructions that the apparent owner must follow to 2068 prevent the holder from reporting and paying for the property or 2069 from delivering the property to the department. 2070 (8) (5) Any holder of intangible property may file with the 2071 department a petition for determination that the property is 2072 unclaimed requesting the department to accept custody of the 2073 property. The petition shall state any special circumstances 2074 that exist, contain the information required by subsection (4) 2075 (2), and show that a diligent search has been made to locate the

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2076 owner. If the department finds that the proof of diligent search 2077 is satisfactory, it shall give notice as provided in s. 717.118 2078 and accept custody of the property.

2079 <u>(9)(6)</u> Upon written request by any entity or person 2080 required to file a report, stating such entity's or person's 2081 justification for such action, the department may place that 2082 entity or person in an inactive status as an unclaimed property 2083 "holder."

2084 <u>(10)(7)(a)</u> This section does not apply to the unclaimed 2085 patronage refunds as provided for by contract or through bylaw 2086 provisions of entities organized under chapter 425 or that are 2087 exempt from ad valorem taxation pursuant to s. 196.2002.

(b) This section does not apply to intangible property held, issued, or owing by a business association subject to the jurisdiction of the United States Surface Transportation Board or its successor federal agency if the apparent owner of such intangible property is a business association. The holder of such property does not have any obligation to report, to pay, or to deliver such property to the department.

(c) This section does not apply to credit balances, overpayments, refunds, or outstanding checks owed by a health care provider to a managed care payor with whom the health care provider has a managed care contract, provided that the credit balances, overpayments, refunds, or outstanding checks become due and owing pursuant to the managed care contract.

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2101 (11) (a) As used in this subsection, the term "property" 2102 identifier" means the descriptor used by the holder to identify 2103 the unclaimed property. 2104 (b) Social security numbers and property identifiers 2105 contained in reports required under this section, held by the 2106 department, are confidential and exempt from s. 119.07(1) and s. 2107 24(a), Art. I of the State Constitution. 2108 This exemption applies to social security numbers and (C) 2109 property identifiers held by the department before, on, or after 2110 the effective date of this exemption. Section 47. Subsections (4), (5), and (6) of section 2111 717.119, Florida Statutes, are renumbered as subsections (5), 2112 (6), and (7), respectively, and new subsection (4) and 2113 2114 subsection (8) are added to that section, to read: 2115 717.119 Payment or delivery of unclaimed property.-2116 (4) All virtual currency reported under this chapter on 2117 the annual report filing required in s. 717.117 shall be 2118 remitted to the department with the report. The holder shall 2119 liquidate the virtual currency and remit the proceeds to the department. The liquidation must occur within 30 before the 2120 filing of the report. Upon delivery of the virtual currency 2121 proceeds to the department, the holder is relieved of all 2122 2123 liability of every kind in accordance with the provisions of s. 2124 717.1201 to every person for any losses or damages resulting to the person by the delivery to the department of the virtual 2125

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2126 currency proceeds. 2127 (8) A holder may not assign or otherwise transfer its 2128 obligation to report, pay, or deliver property or to comply with the provisions of this chapter, other than to a parent, 2129 2130 subsidiary, or affiliate of the holder. 2131 (a) Unless otherwise agreed to by the parties to a 2132 transaction, the holder's successor by merger or consolidation, 2133 or any person or entity that acquires all or substantially all 2134 of the holder's capital stock or assets, is responsible for 2135 fulfilling the holder's obligation to report, pay, or deliver 2136 property or to comply with the duties of this chapter regarding 2137 the transfer of property owed to the holder's successor and 2138 being held for an owner resulting from the merger, 2139 consolidation, or acquisition. 2140 This subsection does not prohibit a holder from (b) 2141 contracting with a third party for the reporting of unclaimed 2142 property, but the holder remains responsible to the department 2143 for the complete, accurate, and timely reporting of the 2144 property. 2145 Section 48. Section 717.1201, Florida Statutes, is amended 2146 to read: 2147 717.1201 Custody by state; holder relieved from liability; 2148 reimbursement of holder paying claim; reclaiming for owner; 2149 defense of holder; payment of safe-deposit box or repository 2150 charges.-

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2151 Upon the good faith payment or delivery of unclaimed (1)2152 property to the department, the state assumes custody and 2153 responsibility for the safekeeping of the property. Any person who pays or delivers unclaimed property to the department in 2154 2155 good faith is relieved of all liability to the extent of the 2156 value of the property paid or delivered for any claim then 2157 existing or which thereafter may arise or be made in respect to 2158 the property.

2159 (a) A holder's substantial compliance with s. 717.117(6) 2160 and good faith payment or delivery of unclaimed property to the department releases the holder from liability that may arise 2161 2162 from such payment or delivery, and such delivery and payment may 2163 be plead as a defense in any suit or action brought by reason of 2164 such delivery or payment. This section does not relieve a 2165 fiduciary of his or her duties under the Florida Trust Code or 2166 Florida Probate Code.

2167 (b) If the holder pays or delivers property to the 2168 department in good faith and thereafter any other person claims 2169 the property from the holder paying or delivering, or another 2170 state claims the money or property under that state's laws 2171 relating to escheat or abandoned or unclaimed property, the 2172 department, upon written notice of the claim, shall defend the 2173 holder against the claim and indemnify the holder against any 2174 liability on the claim, except that a holder may not be 2175 indemnified against penalties imposed by another state.

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2176 (2) For the purposes of this section, a payment or 2177 delivery of unclaimed property is made in good faith if: 2178 (a) The payment or delivery was made in conjunction with 2179 an accurate and acceptable report. 2180 (b) The payment or delivery was made in a reasonable 2181 attempt to comply with this chapter and other applicable general 2182 law. 2183 (c) The holder had a reasonable basis for believing, based 2184 on the facts then known, that the property was unclaimed and 2185 subject to this chapter. (d) There is no showing that the records pursuant to which 2186 2187 the delivery was made did not meet reasonable commercial 2188 standards of practice in the industry. (3)(2) Any holder who has paid money to the department 2189 2190 pursuant to this chapter may make payment to any person 2191 appearing to be entitled to payment and, upon filing proof that 2192 the payee is entitled thereto, the department shall forthwith 2193 repay the holder without deduction of any fee or other charges. 2194 If repayment is sought for a payment made on a negotiable instrument, including a traveler's check or money order, the 2195 2196 holder must be repaid under this subsection upon filing proof 2197 that the instrument was duly presented and that the payee is 2198 entitled to payment. The holder shall be repaid for payment made 2199 under this subsection even if the payment was made to a person 2200 whose claim was barred under s. 717.129(1).

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2201 (4) (3) Any holder who has delivered property, including a 2202 certificate of any interest in a business association, other 2203 than money to the department pursuant to this chapter may 2204 reclaim the property if still in the possession of the 2205 department, without payment of any fee or other charges, upon 2206 filing proof that the owner has claimed the property from the 2207 holder.

2208 <u>(5)</u>(4) The department may accept an affidavit of the 2209 holder stating the facts that entitle the holder to recover 2210 money and property under this section as sufficient proof.

2211 (5) If the holder pays or delivers property to the 2212 department in good faith and thereafter any other person claims 2213 the property from the holder paying or delivering, or another 2214 state claims the money or property under that state's laws 2215 relating to escheat or abandoned or unclaimed property, the 2216 department, upon written notice of the claim, shall defend the 2217 holder against the claim and indemnify the holder against any 2218 liability on the claim.

2219 (6) For the purposes of this section, "good faith" means
2220 that:

2221 (a) Payment or delivery was made in a reasonable attempt 2222 to comply with this chapter.

2223 (b) The person delivering the property was not a fiduciary 2224 then in breach of trust in respect to the property and had a 2225 reasonable basis for believing, based on the facts then known to

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2226 that person, that the property was unclaimed for the purposes of 2227 this chapter.

2228 (c) There is no showing that the records pursuant to which 2229 the delivery was made did not meet reasonable commercial 2230 standards of practice in the industry.

2231 (6) (7) Property removed from a safe-deposit box or other 2232 safekeeping repository is received by the department subject to 2233 the holder's right under this subsection to be reimbursed for 2234 the actual cost of the opening and to any valid lien or contract 2235 providing for the holder to be reimbursed for unpaid rent or 2236 storage charges. The department shall make the reimbursement to 2237 the holder out of the proceeds remaining after the deduction of 2238 the department's selling cost.

2239 (7) If it appears to the satisfaction of the department 2240 that, because of some mistake of fact, error in calculation, or 2241 erroneous interpretation of a statute, a person has paid or 2242 delivered to the department pursuant to any provision of this 2243 chapter any money or other property not required by this chapter 2244 to be so paid or delivered, the department may, within 5 years 2245 after such erroneous payment or delivery, refund or redeliver 2246 such money or other property to the person, provided that such 2247 money or property has not been paid or delivered to a claimant 2248 or otherwise disposed of in accordance with this chapter. 2249 Section 49. Subsection (1) of section 717.1242, Florida Statutes, is amended to read: 2250

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2251 717.1242 Restatement of jurisdiction of the circuit court 2252 sitting in probate and the department.-2253 (1) It is and has been the intent of the Legislature that, 2254 pursuant to s. 26.012(2)(b), circuit courts have jurisdiction of 2255 proceedings relating to the settlement of the estates of 2256 decedents and other jurisdiction usually pertaining to courts of 2257 probate. It is and has been the intent of the Legislature that, 2258 pursuant to this chapter s. 717.124, the department determines 2259 the merits of claims and entitlements to unclaimed for property 2260 paid or delivered to the department under this chapter. 2261 Consistent with this legislative intent, any estate or 2262 beneficiary, devisee, heir, personal representative, or other 2263 interested person, as those terms are defined in the Florida 2264 Probate Code and the Florida Trust Code s. 731.201, of an estate 2265 seeking to obtain property paid or delivered to the department 2266 under this chapter must file a claim with the department as 2267 provided in s. 717.124.

2268 Section 50. Subsection (4) of section 717.1243, Florida 2269 Statutes, is amended to read:

2270

717.1243 Small estate accounts.-

(4) This section only applies only if all of the unclaimed property held by the department on behalf of the owner has an aggregate value of $\frac{20,000}{10,000}$ or less and no probate proceeding is pending.

2275

Section 51. Subsection (2) of section 717.129, Florida

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2276	Statutes, is amended to read:
2277	717.129 Periods of limitation
2278	(2) <u>The department may not commence an</u> No action or
2279	proceeding to enforce this chapter with respect to the
2280	reporting, payment, or delivery of property or any other duty of
2281	<u>a holder under this chapter</u> may be commenced by the department
2282	with respect to any duty of a holder under this chapter more
2283	than 10 years after the duty arose. The period of limitation
2284	established under this subsection is tolled by the earlier of
2285	the department's or audit agent's delivery of a notice that a
2286	holder is subject to an audit or examination under s. 717.1301
2287	or the holder's written election to enter into an unclaimed
2288	property voluntary disclosure agreement.
2289	Section 52. Section 717.1301, Florida Statutes, is amended
2290	to read:
2291	717.1301 Investigations; examinations; subpoenas
2292	(1) To carry out the chapter's purpose of protecting the
2293	interest of missing owners through the safeguarding of their
2294	property and to administer and enforce this chapter, the
2295	department may:
2296	(a) Investigate, examine, inspect, request, or otherwise
2297	gather information or evidence on, claim documents from a
2298	claimant or a claimant's representative during its review of a
2299	<u>claim.</u>
2300	(b) Audit the records of a person or the records in the
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2301	possession of an agent, representative, subsidiary, or affiliate
2302	of the person subject to this chapter to determine whether the
2303	person complied with this chapter. Such records may include
2304	information to verify the completeness or accuracy of the
2305	records provided, even if such records may not identify property
2306	reportable to the department.
2307	(c) Take testimony of a person, including the person's
2308	employee, agent, representative, subsidiary, or affiliate, to
2309	determine whether the person complied with this chapter.
2310	(d) Issue an administrative subpoena to require that the
2311	records specified in paragraph (b) be made available for
2312	examination or audit and that the testimony specified in
2313	paragraph (c) be provided.
2314	(e) Bring an action in a court of competent jurisdiction
2315	seeking enforcement of an administrative subpoena issued under
2316	this section, which the court shall consider under procedures
2317	that will lead to an expeditious resolution of the action.
2318	(f) Bring an administrative action or an action in a court
2319	of competent jurisdiction to enforce this chapter.
2320	(2) If a person is subject to reporting property under
2321	this chapter, the department may require the person to file a
2322	verified report in a form prescribed by the department. The
2323	verified report must:
2324	(a) State whether the person is holding property
2325	reportable under this chapter;
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2326	(b) Describe the property not previously reported, the
2327	property about which the department has inquired, or the
2328	property that is in dispute as to whether it is reportable under
2329	this chapter; and
2330	(c) State the amount or value of the property.
2331	(3) The department may authorize a compliance review of a
2332	report for a specified reporting year. The review must be
2333	limited to the contents of the report filed, as required by s.
2334	717.117 and subsection (2), and all supporting documents related
2335	to the reports. If the review results in a finding of a
2336	deficiency in unclaimed property due and payable to the
2337	department, the department shall notify the holder in writing of
2338	the amount of deficiency within 1 year after the authorization
2339	of the compliance review. If the holder fails to pay the
2340	deficiency within 90 days, the department may seek to enforce
2341	the assessment under subsection (1). The department is not
2342	required to conduct a review under this section before
2343	initiating an audit.
2344	(4) Notwithstanding any other provision of law, in a
2345	contract providing for the location or collection of unclaimed
2346	property, the department may authorize the contractor to deduct
2347	its fees and expenses for services provided under the contract
2348	from the unclaimed property that the contractor has recovered or
2349	collected under the contract. The department shall annually
2350	report to the Chief Financial Officer the total amount collected

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2351	or recovered by each contractor during the previous fiscal year
2352	and the total fees and expenses deducted by each contractor.
2353	(1) The department may make investigations and
2354	examinations within or outside this state of claims, reports,
2355	and other records as it deems necessary to administer and
2356	enforce the provisions of this chapter. In such investigations
2357	and examinations the department may administer oaths, examine
2358	witnesses, issue subpoenas, and otherwise gather evidence. The
2359	department may request any person who has not filed a report
2360	under s. 717.117 to file a verified report stating whether or
2361	not the person is holding any unclaimed property reportable or
2362	deliverable under this chapter.
2363	(2) Subpoenas for witnesses whose evidence is deemed
2364	material to any investigation or examination under this section
2365	may be issued by the department under seal of the department, or
2366	by any court of competent jurisdiction, commanding such
2367	witnesses to appear before the department at a time and place
2368	named and to bring such books, records, and documents as may be
2369	specified or to submit such books, records, and documents to
2370	inspection. Such subpoenas may be served by an authorized
2371	representative of the department.
2372	(3) If any person shall refuse to testify, produce books,
2373	records, and documents, or otherwise refuse to obey a subpoena
2374	issued under this section, the department may present its
2375	petition to a court of competent jurisdiction in or for the

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2376 county in which such person resides or has its principal place 2377 of business, whereupon the court shall issue its rule nisi 2378 requiring such person to obey forthwith the subpoena issued by 2379 the department or show cause for failing to obey said subpoena. 2380 Unless said person shows sufficient cause for failing to obey 2381 the subpoena, the court shall forthwith direct such person to 2382 obey the same subject to such punishment as the court may direct 2383 including, but not limited to, the restraint, by injunction or 2384 by appointment of a receiver, of any transfer, pledge, 2385 assignment, or other disposition of such person's assets or any 2386 concealment, alteration, destruction, or other disposition of 2387 subpoenaed books, records, or documents as the court deems 2388 appropriate, until such person has fully complied with such 2389 subpoena and the department has completed its investigation or 2390 examination. The department is entitled to the summary procedure 2391 provided in s. 51.011, and the court shall advance the cause on 2392 its calendar. Costs incurred by the department to obtain an 2393 order granting, in whole or in part, its petition shall be taxed 2394 against the subpoenaed person, and failure to -comply 2395 order shall be a contempt of court. 2396 (4) Witnesses shall be entitled to the same fees and 2397 mileage as they may be entitled by law for attending as 2398 witnesses in the circuit court, except where such examination

2400 the witness.

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investigation is held at the place of business or residence of

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2401 The material compiled by the department in an (5)2402 investigation or examination under this chapter is confidential 2403 until the investigation or examination is complete. If any such 2404 material contains a holder's financial or proprietary 2405 information, it may not be disclosed or made public by the 2406 department after the investigation or audit is completed, except 2407 as required by a court of competent jurisdiction in the course 2408 of a judicial proceeding in which the state is a party, or 2409 pursuant to an agreement with another state allowing joint 2410 audits. Such material may be considered trade secret and exempt 2411 from s. 119.07(1) as provided for in s. 119.0715. The records, 2412 data, and information gathered material compiled by the department in an investigation or audit examination under this 2413 2414 chapter remain remains confidential after the department's 2415 investigation or examination is complete if the department has 2416 submitted the material or any part of it to any law enforcement 2417 agency or other administrative agency for further investigation 2418 or for the filing of a criminal or civil prosecution and such 2419 investigation has not been completed or become inactive.

(6) If an investigation or an <u>audit</u> examination of the
records of any person results in the disclosure of property
reportable and deliverable under this chapter, the department
may assess the cost of <u>the</u> investigation or <u>audit</u> the
examination against the holder at the rate of \$100 per 8-hour
day for each investigator or examiner. Such fee shall be

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2426 calculated on an hourly basis and shall be rounded to the 2427 nearest hour. The person shall also pay the travel expense and 2428 per diem subsistence allowance provided for state employees in 2429 s. 112.061. The person shall not be required to pay a per diem 2430 fee and expenses of an examination or investigation which shall 2431 consume more than 30 worker-days in any one year unless such 2432 examination or investigation is due to fraudulent practices of 2433 the person, in which case such person shall be required to pay 2434 the entire cost regardless of time consumed. The fee for the 2435 costs of the investigation or audit shall be remitted to the 2436 department within 30 days after the date of the notification 2437 that the fee is due and owing. Any person who fails to pay the fee within 30 days after the date of the notification that the 2438 2439 fee is due and owing shall pay to the department interest at the 2440 rate of 12 percent per annum on such fee from the date of the 2441 notification.

2442 Section 53. Subsection (1) of section 717.1311, Florida 2443 Statutes, is amended to read:

2444

717.1311 Retention of records.-

(1) Every holder required to file a report under s.
717.117 shall maintain a record of the specific type of
property, amount, name, and last known address of the owner for
10 5 years after the property becomes reportable, except to the
extent that a shorter time is provided in subsection (2) or by
rule of the department.

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2451 Section 54. Paragraph (j) of subsection (1) and subsection (3) of section 717.1322, Florida Statutes, are amended to read: 2452 2453 717.1322 Administrative and civil enforcement.-(1)The following acts are violations of this chapter and constitute grounds for an administrative enforcement action by the department in accordance with the requirements of chapter 120 and for civil enforcement by the department in a court of competent jurisdiction:

2459 (j) Requesting or receiving compensation for notifying a 2460 person of his or her unclaimed property or assisting another person in filing a claim for unclaimed property, unless the 2461 2462 person is an attorney licensed to practice law in this state, a 2463 Florida-certified public accountant, or a private investigator 2464 licensed under chapter 493, or entering into, or making a 2465 solicitation to enter into, an agreement to file a claim for 2466 unclaimed property owned by another, or a contract or agreement 2467 to purchase unclaimed property, unless such person is registered 2468 with the department under this chapter and an attorney licensed 2469 to practice law in this state in the regular practice of her or 2470 his profession, a Florida-certified public accountant who is 2471 acting within the scope of the practice of public accounting as defined in chapter 473, or a private investigator licensed under 2472 2473 chapter 493. This paragraph does not apply to a person who has 2474 been granted a durable power of attorney to convey and receive 2475 all of the real and personal property of the owner, is the

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court-appointed guardian of the owner, has been employed as an attorney or qualified representative to contest the department's denial of a claim, or has been employed as an attorney to probate the estate of the owner or an heir or legatee of the owner.

(3) A <u>claimant's representative</u> registrant is subject to
civil enforcement and the disciplinary actions specified in
subsection (2) for violations of subsection (1) by an agent or
employee of the registrant's employer if the <u>claimant's</u>
<u>representative</u> registrant knew or should have known that such
agent or employee was violating any provision of this chapter.

2487 Section 55. Subsection (1) of section 717.1333, Florida 2488 Statutes, is amended to read:

2489 717.1333 Evidence; estimations; audit reports <u>and</u>
2490 <u>worksheets</u>, <u>investigator</u> examiner's worksheets, investigative
2491 reports <u>and worksheets</u>, other related documents.-

2492 In any proceeding involving a holder under ss. 120.569 (1)2493 and 120.57 in which an audit agent auditor, examiner, or 2494 investigator acting under authority of this chapter is available 2495 for cross-examination, any official written report, worksheet, 2496 or other related paper, or copy thereof, compiled, prepared, 2497 drafted, or otherwise made or received by the audit agent auditor, examiner, or investigator, after being duly 2498 2499 authenticated by the audit agent auditor, examiner, or 2500 investigator, may be admitted as competent evidence upon the

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oath of the <u>audit agent</u> auditor, examiner, or investigator that the report, worksheet, or related paper was prepared or received as a result of an audit, examination, or investigation of the books and records of the person audited, examined, or investigated, or the agent thereof.

2506 Section 56. Subsections (1) and (2) of section 717.134, 2507 Florida Statutes, are amended to read:

2508

717.134 Penalties and interest.-

2509 (1)For any person who willfully fails to render any 2510 report required under this chapter, the department may impose and collect a penalty of \$500 per day up to a maximum of \$5,000 2511 2512 and 25 percent of the value of property not reported until an 2513 appropriate a report is provided rendered for any person who 2514 willfully fails to render any report required under this 2515 chapter. Upon a holder's showing of good cause, the department 2516 may waive said penalty or any portion thereof. If the holder 2517 acted in good faith and without negligence, the department shall 2518 waive the penalty provided herein.

(2) For any person who willfully refuses to pay or deliver unclaimed property to the department as required under this chapter, the department may impose and collect a penalty of \$500 per day up to a maximum of \$5,000 and 25 percent of the value of property not paid or delivered until the property is paid or delivered for any person who willfully refuses to pay or deliver abandoned property to the department as required under this

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2526 chapter. 2527 Section 57. Section 717.135, Florida Statutes, is amended 2528 to read: 2529 717.135 Recovery agreements and purchase agreements for 2530 claims filed by a claimant's representative; fees and costs, or 2531 total net gain.-2532 (1)In order to protect the interests of owners of 2533 unclaimed property, the department shall adopt by rule a form 2534 entitled "Unclaimed Property Recovery Agreement" and a form 2535 entitled "Unclaimed Property Purchase Agreement." 2536 (2)The Unclaimed Property Recovery Agreement and the 2537 Unclaimed Property Purchase Agreement must include and disclose 2538 all of the following: 2539 The total dollar amount of unclaimed property accounts (a) 2540 claimed or sold. 2541 (b) The total percentage of all authorized fees and costs 2542 to be paid to the claimant's representative or the percentage of 2543 the value of the property to be paid as net gain to the 2544 purchasing claimant's representative. 2545 The total dollar amount to be deducted and received (C) 2546 from the claimant as fees and costs by the claimant's 2547 representative or the total net dollar amount to be received by 2548 the purchasing claimant's representative. 2549 (d) The net dollar amount to be received by the claimant 2550 or the seller.

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(e) For each account claimed, the unclaimed property account number.

(f) For the Unclaimed Property Purchase Agreement, a statement that the amount of the purchase price will be remitted to the seller by the purchaser within 30 days after the execution of the agreement by the seller.

(g) The name, address, e-mail address, phone number, and license number of the claimant's representative.

(h)1. The manual signature of the claimant or seller and the date signed, affixed on the agreement by the claimant or seller.

2562 2. Notwithstanding any other provision of this chapter to 2563 the contrary, the department may allow an apparent owner, who is 2564 also the claimant or seller, to sign the agreement 2565 electronically for claims of \$2,000 or less. All electronic 2566 signatures on the Unclaimed Property Recovery Agreement and the 2567 Unclaimed Property Purchase Agreement must be affixed on the 2568 agreement by the claimant or seller using the specific, 2569 exclusive eSignature product and protocol authorized by the 2570 department.

(i) The social security number or taxpayer identification number of the claimant or seller, if a number has been issued to the claimant or seller.

(j) The total fees and costs, or the total discount in the case of a purchase agreement, which may not exceed 30 percent of

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the claimed amount. In the case of a recovery agreement, if the total fees and costs exceed 30 percent, the fees and costs shall be reduced to 30 percent and the net balance shall be remitted directly by the department to the claimant. In the case of a purchase agreement, if the total net gain of the claimant's representative exceeds 30 percent, the claim will be denied.

(3) For an Unclaimed Property Purchase Agreement form,
proof that the purchaser has made payment must be filed with the
department along with the claim. If proof of payment is not
provided, the claim is void.

(4) A claimant's representative must use the Unclaimed Property Recovery Agreement or the Unclaimed Property Purchase Agreement as the exclusive means of entering into an agreement or a contract with a claimant or seller to file a claim with the department.

(5) Fees and costs may be owed or paid to, or received by, a claimant's representative only after a filed claim has been approved and if the claimant's representative used an agreement authorized by this section.

(6) A claimant's representative may not use or distribute any other agreement of any type, conveyed by any method, with respect to the claimant or seller which relates, directly or indirectly, to unclaimed property accounts held by the department or the Chief Financial Officer other than the agreements authorized by this section. Any engagement,

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2601 authorization, recovery, or fee agreement that is not authorized by this section is void. A claimant's representative is subject 2602 2603 to administrative and civil enforcement under s. 717.1322 if he 2604 or she uses an agreement that is not authorized by this section 2605 and if the agreement is used to apply, directly or indirectly, 2606 to unclaimed property held by this state. This subsection does 2607 not prohibit lawful nonagreement, noncontractual, or advertising 2608 communications between or among the parties.

(7) The Unclaimed Property Recovery Agreement and the Unclaimed Property Purchase Agreement may not contain language that makes the agreement irrevocable or that creates an assignment of any portion of unclaimed property held by the department.

(8) When a claim is approved, the department may pay any additional account that is owned by the claimant but has not been claimed at the time of approval, provided that a subsequent claim has not been filed or is not pending for the claimant at the time of approval.

2619 This section does not supersede s. 717.1241. (9) 2620 This section does not apply to the sale and purchase (10)2621 of Florida-held unclaimed property accounts through a bankruptcy 2622 estate representative or other person or entity authorized 2623 pursuant to Title XI of the United States Code or an order of a 2624 bankruptcy court to act on behalf or for the benefit of the 2625 debtor, its creditors, and its bankruptcy estate.

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2626 Section 58. Subsections (1), (2), and (3) of section 2627 717.1400, Florida Statutes, are amended to read: 2628 717.1400 Registration.-In order to file claims as a claimant's 2629 (1)2630 representative, acquire ownership of or entitlement to unclaimed 2631 property, receive a distribution of fees and costs from the 2632 department, and obtain unclaimed property dollar amounts and 2633 numbers of reported shares of stock held by the department, a 2634 private investigator holding a Class "C" individual license 2635 under chapter 493 must register with the department on such form as the department prescribes by rule and must be verified by the 2636 2637 applicant. To register with the department, a private 2638 investigator must provide: 2639 A legible copy of the applicant's Class "A" business (a) 2640 license under chapter 493 or that of the applicant's firm or 2641 employer which holds a Class "A" business license under chapter 2642 493. A legible copy of the applicant's Class "C" individual 2643 (b) 2644 license issued under chapter 493. 2645 The business address and telephone number of the (C) 2646 applicant's private investigative firm or employer. 2647 The names of agents or employees, if any, who are (d) 2648 designated to act on behalf of the private investigator, 2649 together with a legible copy of their photo identification issued by an agency of the United States, or a state, or a 2650

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2651 political subdivision thereof.

2652 (e) Sufficient information to enable the department to2653 disburse funds by electronic funds transfer.

(f) The tax identification number of the private investigator's firm or employer which holds a Class "A" business license under chapter 493.

2657 (2) In order to file claims as a claimant's 2658 representative, acquire ownership of or entitlement to unclaimed 2659 property, receive a distribution of fees and costs from the 2660 department, and obtain unclaimed property dollar amounts and 2661 numbers of reported shares of stock held by the department, a 2662 Florida-certified public accountant must register with the 2663 department on such form as the department prescribes by rule and 2664 must be verified by the applicant. To register with the 2665 department, a Florida-certified public accountant must provide:

2666

(a) The applicant's Florida Board of Accountancy number.

(b) A legible copy of the applicant's current driver license showing the full name and current address of such person. If a current driver license is not available, another form of identification showing the full name and current address of such person or persons shall be filed with the department.

2672 (c) The business address and telephone number of the2673 applicant's public accounting firm or employer.

(d) The names of agents or employees, if any, who aredesignated to act on behalf of the Florida-certified public

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2676 accountant, together with a legible copy of their photo 2677 identification issued by an agency of the United States, or a 2678 state, or a political subdivision thereof.

2679 (e) Sufficient information to enable the department to2680 disburse funds by electronic funds transfer.

2681 (f) The tax identification number of the accountant's
2682 public accounting firm employer.

2683 In order to file claims as a claimant's (3)2684 representative, acquire ownership of or entitlement to unclaimed 2685 property, receive a distribution of fees and costs from the 2686 department, and obtain unclaimed property dollar amounts and 2687 numbers of reported shares of stock held by the department, an 2688 attorney licensed to practice in this state must register with 2689 the department on such form as the department prescribes by rule 2690 and must be verified by the applicant. To register with the 2691 department, such attorney must provide:

2692

(a) The applicant's Florida Bar number.

(b) A legible copy of the applicant's current driver license showing the full name and current address of such person. If a current driver license is not available, another form of identification showing the full name and current address of such person or persons shall be filed with the department.

2698 (c) The business address and telephone number of the 2699 applicant's firm or employer.

2700

(d) The names of agents or employees, if any, who are

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2701 designated to act on behalf of the attorney, together with a 2702 legible copy of their photo identification issued by an agency 2703 of the United States, or a state, or a political subdivision 2704 thereof.

(e) Sufficient information to enable the department todisburse funds by electronic funds transfer.

2707 (f) The tax identification number of the attorney's firm 2708 or employer.

2709 Section 59. Paragraph (c) of subsection (10) of section 2710 766.302, Florida Statutes, is amended to read:

2711 766.302 Definitions; ss. 766.301-766.316.-As used in ss. 2712 766.301-766.316, the term:

2713 "Family residential or custodial care" means care (10)2714 normally rendered by trained professional attendants which is 2715 beyond the scope of child care duties, but which is provided by 2716 family members. Family members who provide nonprofessional 2717 residential or custodial care may not be compensated under this 2718 act for care that falls within the scope of child care duties 2719 and other services normally and gratuitously provided by family 2720 members. Family residential or custodial care shall be performed 2721 only at the direction and control of a physician when such care 2722 is medically necessary. Reasonable charges for expenses for 2723 family residential or custodial care provided by a family member 2724 shall be determined as follows:

2725

(c) The award of family residential or custodial care as

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2726 defined in this section shall not be included in the current estimates for purposes of s. 766.314(9)(c). 2727 2728 Section 60. Paragraph (c) of subsection (9) of section 2729 766.314, Florida Statutes, is amended to read: 2730 766.314 Assessments; plan of operation.-2731 (9) 2732 (C) If the total of all current estimates equals or 2733 exceeds 100 80 percent of the funds on hand and the funds that 2734 will become available to the association within the next 12 2735 months from all sources described in subsection subsections (4) 2736 and (5) and paragraph (5)(a) - (7)(a), the association may not 2737 accept any new claims without express authority from the 2738 Legislature. Nothing in This section does not preclude precludes 2739 the association from accepting any claim if the injury occurred 2740 18 months or more before the effective date of this suspension. 2741 Within 30 days after the effective date of this suspension, the association shall notify the Governor, the Speaker of the House 2742 2743 of Representatives, the President of the Senate, the Office of 2744 Insurance Regulation, the Agency for Health Care Administration, 2745 and the Department of Health of this suspension. 2746 Section 61. Paragraph (a) of subsection (2) of section 197.582, Florida Statutes, is amended to read: 2747 2748 197.582 Disbursement of proceeds of sale.-2749 (2) (a) If the property is purchased for an amount in excess of the statutory bid of the certificateholder, the 2750 Page 110 of 114

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2751 surplus must be paid over and disbursed by the clerk as set 2752 forth in subsections (3), (5), and (6). If the opening bid 2753 included the homestead assessment pursuant to s. 197.502(6)(c), 2754 that amount must be treated as surplus and distributed in the 2755 same manner. The clerk shall distribute the surplus to the 2756 governmental units for the payment of any lien of record held by 2757 a governmental unit against the property, including any tax 2758 certificates not incorporated in the tax deed application and 2759 omitted taxes, if any. If there remains a balance of 2760 undistributed funds, the balance must be retained by the clerk 2761 for the benefit of persons described in s. 197.522(1)(a), except 2762 those persons described in s. 197.502(4)(h), as their interests 2763 may appear. The clerk shall mail notices to such persons 2764 notifying them of the funds held for their benefit at the 2765 addresses provided in s. 197.502(4). Such notice constitutes 2766 compliance with the requirements of s. $717.117(6) = \frac{717.117(4)}{1000}$. 2767 Any service charges and costs of mailing notices shall be paid 2768 out of the excess balance held by the clerk. Notice must be 2769 provided in substantially the following form: 2770 NOTICE OF SURPLUS FUNDS FROM TAX DEED SALE

2770NOTICE OF SOMFLOS FONDS FROM TAX DEED SAME2771CLERK OF COURT2772.... COUNTY, FLORIDA2773Tax Deed #.....2774Certificate #.....2775Property Description:

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2776 Pursuant to chapter 197, Florida Statutes, the above 2777 property was sold at public sale on ... (date of sale) ..., and a 2778 surplus of \$... (amount) ... (subject to change) will be held by this office for 120 days beginning on the date of this notice to 2779 2780 benefit the persons having an interest in this property as 2781 described in section 197.502(4), Florida Statutes, as their 2782 interests may appear (except for those persons described in 2783 section 197.502(4)(h), Florida Statutes).

2784 To the extent possible, these funds will be used to satisfy 2785 in full each claimant with a senior mortgage or lien in the property before distribution of any funds to any junior mortgage 2786 2787 or lien claimant or to the former property owner. To be 2788 considered for funds when they are distributed, you must file a 2789 notarized statement of claim with this office within 120 days of 2790 this notice. If you are a lienholder, your claim must include 2791 the particulars of your lien and the amounts currently due. Any 2792 lienholder claim that is not filed within the 120-day deadline 2793 is barred.

A copy of this notice must be attached to your statement of claim. After the office examines the filed claim statements, it will notify you if you are entitled to any payment. Dated: Clerk of Court Section 62. Subsection (1) of section 717.1382, Florida

2800 Statutes, is amended to read:

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2801 717.1382 United States savings bond; unclaimed property; 2802 escheatment; procedure.-2803 Notwithstanding any other provision of law, a United (1)2804 States savings bond in possession of the department or 2805 registered to a person with a last known address in the state, 2806 including a bond that is lost, stolen, or destroyed, is presumed 2807 abandoned and unclaimed 5 years after the bond reaches maturity 2808 and no longer earns interest and shall be reported and remitted 2809 to the department by the financial institution or other holder in accordance with ss. 717.117(1) and (5) (3) and 717.119, if 2810 the department is not in possession of the bond. 2811 2812 Section 63. The Division of Law Revision is directed to 2813 prepare a reviser's bill for the 2025 Regular Session of the 2814 Legislature to change the term "Division of Investigative and 2815 Forensic Services" wherever the term appears in the Florida 2816 Statutes to "Division of Criminal Investigations." 2817 Section 64. By September 1, 2025, the Florida Birth-2818 Related Neurological Injury Compensation Association shall 2819 submit a report to the Governor, the Chief Financial Officer, the President of the Senate, and the Speaker of the House of 2820 2821 Representatives which must include, but is not limited to, the 2822 following: 2823 (1) Recommendations for defining actuarial soundness for 2824 the association, including options for phase-in, if appropriate. 2825 (2) Recommendations for timing of reporting actuarial

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2826	soundness and to whom the soundness should be reported.
2827	(3) Recommendations for ensuring a revenue level to
2828	maintain actuarial soundness, including options for phase-in, if
2829	appropriate.
2830	Section 65. Except as otherwise provided in this act, this
2831	act shall take effect upon becoming a law.

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